



## REVISED AGENDA - COMMITTEE OF THE WHOLE

Thursday, April 22, 2021, 9:00 A.M.

6TH FLOOR BOARDROOM, CAPITAL REGIONAL DISTRICT, 625 FISGARD STREET, VICTORIA, B.C.

The City of Victoria is located on the homelands of the Songhees and Esquimalt People

Due to the COVID-19 Pandemic, public access to City Hall is not permitted. This meeting may be viewed on the City's webcast at [www.victoria.ca](http://www.victoria.ca)

Meeting will recess for a lunch break between 12:30 p.m. and 1:15 p.m.

Pages

### A. APPROVAL OF AGENDA

### \*B. CONSENT AGENDA

#### Proposed Consent Agenda:

- *C.1 - Minutes from the meeting held February 25, 2021*
- *C.2 - Minutes from the meeting held March 18, 2021*
- *F.1 - 1120 - 1126 Hillside Avenue: Rezoning Application No. 00757 (Hillside/Quadra)*
- *G.3 - Proclamation - GBS/CIDP Awareness Month*
- *G.4 - Proclamation - Falun Dafa Day*
- *G.5 - Proclamation - Huntington Disease Awareness Month*
- *G.6 - Proclamation - Child Abuse Prevention Month*
- *G.7 - Proclamation - Parental Alienation Awareness Day*

### C. READING OF MINUTES

\*C.1. Minutes from the meeting held February 25, 2021 1

\*C.2. Minutes from the meeting held March 18, 2021 15

*Addenda: New Item*

### D. Presentations

D.1. 2020 Financial Statements 32

*A report and presentation regarding the City's 2020 audited Financial Statements and request for Council's acceptance of the Financial Statements as required by Section 167 of the Community Charter.*

D.2. CLOSED MEETING

## MOTION TO CLOSE THE APRIL 22, 2021 COMMITTEE OF THE WHOLE MEETING TO THE PUBLIC

That Council convene a closed meeting that excludes the public under Section 90 of the Community Charter for the reason that the following agenda items deal with matters specified in Sections 90(1) and/or (2) of the Community Charter, namely:

Section 90(1) A part of a council meeting may be closed to the public if the subject matter being considered relates to or is one or more of the following:

- Section 90(1)(c) labour relations or other employee relations.

### D.3. APPROVAL OF CLOSED AGENDA

### D.4. CLOSED - NEW BUSINESS

#### D.4.a. Employee Relations - Community Charter Section 90(1)(c)

### D.5. OPEN MEETING

### \*D.6. Greater Victoria Coalition to End Homelessness: Engagement to Inform the City of Victoria Policy Regarding Encampments

130

#### *Addenda: Updated report*

*A report and presentation from the Greater Victoria Coalition to End Homelessness regarding encampments and engagement of people currently sheltering out-of-doors.*

## E. UNFINISHED BUSINESS

## F. LAND USE MATTERS

### \*F.1. 1120-1126 Hillside Avenue: Rezoning Application No. 00757 (Hillside/Quadra)

265

#### *Addenda: Presentation*

*A report regarding the Rezoning Application for 1120-1126 Hillside Avenue in order to allow for commercial uses within the existing commercial building.*

## G. STAFF REPORTS

### \*G.1. Build Back Victoria Program and Government Street Pedestrian-Priority Initiatives Update

293

#### *Addenda: Presentation*

*A report regarding public and stakeholder feedback on the Build Back Victoria (BBV) program and to recommended next steps to maintain the successes of*



*the program and advance Council's Strategic Priority action for permanent pedestrian priority initiatives on Government Street.*

**G.2. Permissive Tax Exemption Policy - Ethno-Cultural Groups Community Centres 998**

*A report regarding options and implications of amending the Permissive Tax Exemption Policy to include exemptions to cultural centres owned and operated by ethno-cultural groups.*

**G.3. Proclamation - GBS/CIDP Awareness Month 1005**

*A report regarding the proclamation for CBS/CIDP Awareness Month, May 2021.*

**G.4. Proclamation - Falun Dafa Day 1008**

*A report regarding the proclamation for Falun Dafa Day, May 13, 2021.*

**G.5. Proclamation - Huntington Disease Awareness Month 1011**

*A report regarding the proclamation for Huntington Disease Awareness Month, May 2021.*

**G.6. Proclamation - Child Abuse Prevention Month 1014**

*A report regarding the proclamation for Child Abuse Prevention Month, April 2021.*

**\*G.7. Proclamation - Parental Alienation Awareness Day 1017**

***Addenda: New Item***

*A report regarding the proclamation for Parental Alienation Awareness Day, April 25, 2021.*

**H. NOTICE OF MOTIONS**

**I. NEW BUSINESS**

**\*I.1. Council Member Motion: Permissive Tax Exemptions for Ethno-Cultural Community Centres 1020**

***Addendum: New Item***

*A Council Member Motion regarding permissive tax exemptions for ethno-cultural community centres in the City of Victoria*

**\*I.2. Council Member Motion: Addition to Build Back Victoria 1022**

***Addendum: New Item***

A Council Member Motion regarding Build Back Victoria and the ParkVictoria App.

**J. ADJOURNMENT OF COMMITTEE OF THE WHOLE**



## MINUTES - COMMITTEE OF THE WHOLE

February 25, 2021, 9:00 A.M.

**COUNCIL CHAMBERS, CITY HALL, 1 CENTENNIAL SQUARE**

**The City of Victoria is located on the homelands of the Songhees and Esquimalt People  
Due to the COVID-19 Pandemic, public access to City Hall is not permitted.**

**This meeting may be viewed on the City's webcast at [www.victoria.ca](http://www.victoria.ca)  
Meeting will recess for a lunch break between 12:30 p.m. and 1:15 p.m.**

**PRESENT:** Mayor Helps in the Chair, Councillor Alto, Councillor Andrew, Councillor Thornton-Joe, Councillor Young

**PRESENT ELECTRONICALLY:** Councillor Dubow, Councillor Isitt, Councillor Loveday, Councillor Potts (joined at 9:02 a.m.)

**STAFF PRESENT:** J. Jenkyns - City Manager, S. Thompson - Deputy City Manager / Director of Finance, C. Coates - City Clerk, P. Bruce - Fire Chief, T. Zworski - City Solicitor, T. Soulliere - Director of Parks, Recreation & Facilities, B. Eisenhauer - Head of Engagement, J. Jensen - Head of Human Resources, K. Hoese - Director of Sustainable Planning and Community Development, A. Hudson - Assistant Director of Community Planning, C. Havelka - Deputy City Clerk, K. Moore - Head of Business and Community Relations, C. Mycroft - Manager of Executive Operations, L. Taylor - Senior Planner, R. Batallas - Senior Planner, AK Ferguson - Committee Secretary, G. Pemberton - Neighbourhood liaison

### **A. APPROVAL OF AGENDA**

**Moved By** Councillor Alto

**Seconded By** Councillor Thornton-Joe

That the agenda be approved.

**Amendment:**

**Moved By** Councillor Alto

**Seconded By** Councillor Thornton-Joe

**Consent Agenda:**

- C.1 - Minutes from the Meeting held January 21, 2021
- H.2 - Council Member Motion - AVICC Climate Leadership Motion
- H.3 - Council Member Motion - UBCM Resolution - Paid Sick Leave for Workers

**CARRIED UNANIMOUSLY**

**On the main motion as amended:  
CARRIED UNANIMOUSLY**

**B. CONSENT AGENDA**

**Moved By** Councillor Alto  
**Seconded By** Councillor Andrew

That the following items be approved without further debate:

**C.1 Minutes from the meeting held January 21, 2021**

**Moved By** Councillor Alto  
**Seconded By** Councillor Andrew

That the minutes from the Committee of the Whole meeting held January 21, 2021 be adopted.

**CARRIED UNANIMOUSLY**

**H.2 Council Member Motion: AVICC Climate Leadership Motion**

Committee received a report dated February 20, 2021 from Mayor Helps regarding the Vancouver Island and Coastal Communities Climate Leadership Plan (VICC-CLP) for consideration at AVICC 2022.

**Moved By** Councillor Alto  
**Seconded By** Councillor Andrew

1. That Council adopt the following motion and forward it to AVICC.
2. That this matter be forwarded to the daytime Council meeting of Thursday, February 25<sup>th</sup>.

WHEREAS coming out of a workshop at AVICC in 2019, the Vancouver Island and Coastal Communities Climate Leadership Plan (VICC-CLP) steering committee was formed with representatives nominated from each Regional District in the AVICC region to develop a 2030 Climate Action Plan for the AVICC Region;

AND WHEREAS on November 6<sup>th</sup> 2020, the VICC-CLP steering committee along with faculty and students from the University of Victoria with whom VICC-CLP has been working held a day-long workshop for elected officials and staff in the AVICC region to develop preliminary 2030 Climate Action Goals;

AND WHEREAS in March 2021 the VICC-CLP steering committee will hold two further workshops, one with youth and one with First Nations to ensure that the 2030 Climate Action plan is also grounded in youth experience and Indigenous cultural knowledge;

THEREFORE BE IT RESOLVED that the AVICC membership endorses in principle the directions laid out in the "Vancouver Island and Coastal

Communities Climate Action Goals Working Draft” (attached) and requests that the VICC-CLP also grounds the plan in the cultural and land-based knowledge of Indigenous peoples and the experiences of youth;

AND BE IT FURTHER RESOLVED that the AVICC membership requests that the VICC-CLP steering committee present a final plan for the membership’s consideration at AVICC 2022.

**CARRIED UNANIMOUSLY**

### **H.3 Council Member Motion: UBCM Resolution - Paid Sick Leave for Workers**

Committee received a report dated February 20, 2021 from Councillors Loveday and Isitt regarding a AVICC and UBCM Resolution regarding Paid Sick Leave for Workers.

**Moved By** Councillor Alto

**Seconded By** Councillor Andrew

That Council endorse and submit the following resolution to AVICC and UBCM for consideration:

WHEREAS one year into a global pandemic that has killed thousands of British Columbians and millions of people worldwide, there is no legislation ensuring adequate, employer-paid sick days with the Canada Recovery Sickness Benefit being temporary, sometimes inaccessible, and not of use for the crucial first few days of an illness;

AND WHEREAS if paid sick day legislation had been in place before the global pandemic, lives would have been saved because infection rates would have been reduced. The lack of legislated paid sick days has especially hurt Black, Indigenous, workers of colour and women workers who are over-represented in frontline jobs, with low pay, few benefits, and without the ability to work from home;

THEREFORE BE IT RESOLVED THAT the Province of British Columbia legislate a minimum of ten (10) accessible, universal, and permanent, paid sick days for all workers and additional days during public health outbreaks.

**CARRIED UNANIMOUSLY**

## **D. UNFINISHED BUSINESS**

### **D.1 Neighbourhood Boundaries**

Committee received a report dated February 17, 2021 from the Head of Business and Community Relations providing additional clarity regarding proposed adjustments to the neighbourhood boundaries in anticipation of broad engagement to be undertaken by staff.

*Committee discussed:*

- *Ensuring that residents’ perception of where they live is considered.*
- *Taking into account historical reasons for the neighborhood boundaries.*

Committee recessed at 9:58 a.m. and returned at 10:02 a.m.

**Moved By** Councillor Potts

**Seconded By** Councillor Thornton-Joe

That Council direct staff to engage with the North Park Neighbourhood, Fernwood Community Association, the Downtown Residents Association, and the Downtown Victoria Business Association regarding the potential of the east side of Cook Street from Fort Street to Pandora Avenue as part of the downtown neighbourhood requesting comment from those associations.

**CARRIED UNANIMOUSLY**

**Moved By** Mayor Helps

**Seconded By** Councillor Young

That Council direct the report back on these motions by the end of September at the latest.

**CARRIED UNANIMOUSLY**

**D.2 Interim Design Options for Parking and Pedestrian Space in Clover Point Park**

Committee received a report dated February 18, 2021 from the Director of Parks, Recreation and Facilities with proposed interim designs for Clover Point Park. Staff have prepared two interim design options for vehicle parking and the expansion of pedestrian space at Clover Point Park.

*Committee discussed:*

- *Ensuring that the option is a good compromise*
- *Ensuring that the public know it is temporary*
- *Whether the CRD will absorb some of the costs*
- *What the cost saving would be if the paintings were not to be completed*

**Moved By** Councillor Isitt

**Seconded By** Mayor Helps

That Council direct staff to proceed with option 2 for Clover Point Park:

1. Complete modifications to increase the pedestrian priority space in Clover Point Park, as illustrated in Attachment B, with an allocation of \$275,000 in the 2021 Financial Plan, to be funded from the Buildings and Infrastructure Reserve.

**Amendment:**

**Moved By** Councillor Young

**Seconded By** Councillor Isitt

That Council direct staff to proceed with option 2 for Clover Point Park:

Complete modifications to increase the pedestrian priority space in Clover Point Park, as illustrated in Attachment B, with an allocation of \$275,000 in the 2021 Financial Plan, to be funded from the Buildings and Infrastructure Reserve

**That the paint budget be restricted to delineating pedestrian trails and bike trails, versus passive spaces.**

FOR (5): Councillor Dubow, Councillor Isitt, Councillor Potts, Councillor Thornton-Joe, and Councillor Young

OPPOSED (4): Mayor Helps, Councillor Alto, Councillor Andrew, and Councillor Loveday

**CARRIED (5 to 4)**

**Amendment:**

**Moved By** Councillor Young

**Seconded By** Councillor Potts

That Council direct staff to proceed with option 2 for Clover Point Park:

Complete modifications to increase the pedestrian priority space in Clover Point Park, as illustrated in Attachment B, with an allocation of \$275,000 in the 2021 Financial Plan, to be funded from the Buildings and Infrastructure Reserve

That the paint budget be restricted to delineating pedestrian trails and bike trails, versus passive spaces.

**That the split rail fence be removed.**

**Amendment to amendment:**

**Moved By** Councillor Isitt

that staff review the installation of split rail fence and proceed with a view toward cost effectiveness

*The Mayor ruled this motion out of order.*

**Amendment to the amendment:**

**Moved By** Councillor Loveday

**Seconded By** Councillor Dubow

That Council direct staff to proceed with option 2 for Clover Point Park:

Complete modifications to increase the pedestrian priority space in Clover Point Park, as illustrated in Attachment B, with an allocation of \$275,000 in the 2021 Financial Plan, to be funded from the Buildings and Infrastructure Reserve

That the paint budget be restricted to delineating pedestrian trails and bike trails, versus passive spaces.

**That the split rail fence be removed if staff weigh safety for all users and deem that it is unnecessary.**

FOR (6): Councillor Dubow, Councillor Isitt, Councillor Loveday, Councillor Potts, Councillor Thornton-Joe, and Councillor Young

OPPOSED (3): Mayor Helps, Councillor Alto, and Councillor Andrew

**CARRIED (6 to 3)**

**On the amendment:**

FOR (3): Councillor Potts, Councillor Thornton-Joe, and Councillor Young

OPPOSED (6): Mayor Helps, Councillor Alto, Councillor Andrew, Councillor Dubow, Councillor Isitt, and Councillor Loveday

**DEFEATED (3 to 6)**

**Amendment:**

**Moved By** Councillor Thornton-Joe

**Seconded By** Councillor Young

That Council direct staff to proceed with option 2 for Clover Point Park:

Complete modifications to increase the pedestrian priority space in Clover Point Park, as illustrated in Attachment B, with an allocation of \$275,000 in the 2021 Financial Plan, to be funded from the Buildings and Infrastructure Reserve

That the paint budget be restricted to delineating pedestrian trails and bike trails, versus passive spaces.

**That a location be found downtown for the “follow the pod” public art feature.**

FOR (6): Councillor Alto, Councillor Andrew, Councillor Dubow, Councillor Potts, Councillor Thornton-Joe, and Councillor Young

OPPOSED (3): Mayor Helps, Councillor Isitt, and Councillor Loveday

**CARRIED (6 to 3)**

**Amendment:**

**Moved By** Councillor Thornton-Joe

That Council direct staff for opportunities to extend the vehicle parking to include some west side vantage points.

*The Mayor ruled the amendment out of order as its does not relate to the main motion.*

**Amendment:**

**Moved By** Councillor Dubow

**Seconded By** Councillor Isitt

That Council direct staff to proceed with option 2 for Clover Point Park:

Complete modifications to increase the pedestrian priority space in Clover Point Park, as illustrated in Attachment B, with an allocation of \$275,000 in the 2021 Financial Plan, to be funded from the Buildings and Infrastructure Reserve

That the paint budget be restricted to delineating pedestrian trails and bike trails, versus passive spaces.

That a location be found downtown for the “follow the pod” public art feature.



**That staff be in consultation with Immigrants and Immigrant Associations, ethno-cultural groups, Seniors' Advisory Committee, Youth Council and City of Victoria Youth Council and that their views be considered.**

**CARRIED UNANIMOUSLY**

**Amendment:**

**Moved By** Councillor Isitt

**Seconded By** Councillor Young

That Council direct staff to proceed with option 2 for Clover Point Park:

Complete modifications to increase the pedestrian priority space in Clover Point Park, as illustrated in Attachment B, with an allocation of \$275,000 in the 2021 Financial Plan, to be funded from the Buildings and Infrastructure Reserve

That the paint budget be restricted to delineating pedestrian trails and bike trails, versus passive spaces.

That a location be found downtown for the "follow the pod" public art feature.

That staff be in consultation with Immigrants and Immigrant Associations, ethno-cultural groups, Seniors' Advisory Committee, Youth Council and City of Victoria Youth Council and that their views be considered.

**That staff review the proposed amenities and infrastructure for the interim design with a view towards cost effectiveness and animation of the site and proceed accordingly.**

FOR (4): Councillor Isitt, Councillor Potts, Councillor Thornton-Joe, and Councillor Young

OPPOSED (5): Mayor Helps, Councillor Alto, Councillor Andrew, Councillor Dubow, and Councillor Loveday

**DEFEATED (4 to 5)**

**Amendment:**

**Moved By** Councillor Thornton-Joe

**Seconded By** Councillor Alto

That Council direct staff to proceed with option 2 for Clover Point Park:

Complete modifications to increase the pedestrian priority space in Clover Point Park, as illustrated in Attachment B, with an allocation of \$275,000 in the 2021 Financial Plan, to be funded from the Buildings and Infrastructure Reserve

That the paint budget be restricted to delineating pedestrian trails and bike trails, versus passive spaces.

That a location be found downtown for the "follow the pod" public art feature.

That staff be in consultation with Immigrants and Immigrant Associations, ethno-cultural groups, Seniors' Advisory Committee, Youth Council and City of Victoria Youth Council and that their views be considered.

**That Council direct staff to shift the vehicle turn around slightly to the south to provide additional west views.**

FOR (1): Councillor Thornton-Joe

OPPOSED (8): Mayor Helps, Councillor Alto, Councillor Andrew, Councillor Dubow, Councillor Isitt, Councillor Loveday, Councillor Potts, and Councillor Young

**DEFEATED (1 to 8)**

**Amendment:**

**Moved By** Councillor Thornton-Joe

**Seconded By** Councillor Young

That Council direct staff to proceed with option 2 for Clover Point Park:

Complete modifications to increase the pedestrian priority space in Clover Point Park, as illustrated in Attachment B, with an allocation of **up to** \$275,000 in the 2021 Financial Plan, to be funded from the Buildings and Infrastructure Reserve

That the paint budget be restricted to delineating pedestrian trails and bike trails, versus passive spaces.

That a location be found downtown for the “follow the pod” public art feature.

That staff be in consultation with Immigrants and Immigrant Associations, ethno-cultural groups, Seniors’ Advisory Committee, Youth Council and City of Victoria Youth Council and that their views be considered.

**CARRIED UNANIMOUSLY**

**On the main motion as amended:**

That Council direct staff to proceed with option 2 for Clover Point Park:

Complete modifications to increase the pedestrian priority space in Clover Point Park, as illustrated in Attachment B, with an allocation of up to \$275,000 in the 2021 Financial Plan, to be funded from the Buildings and Infrastructure Reserve.

That the paint budget be restricted to delineating pedestrian trails and bike trails, versus passive spaces.

That a location be found downtown for the “follow the pod” public art feature.

That staff be in consultation with Immigrants and Immigrant Associations, ethno-cultural groups, Seniors’ Advisory Committee, Youth Council and City of Victoria Youth Council and that their views be considered.

FOR (8): Mayor Helps, Councillor Alto, Councillor Andrew, Councillor Dubow, Councillor Isitt, Councillor Loveday, Councillor Potts, and Councillor Young

OPPOSED (1): Councillor Thornton-Joe

**CARRIED (8 to 1)**

## **E. LAND USE MATTERS**

### **E.1 330-336 Michigan Street: Revised Victoria Housing Reserve Fund Grant Application (James Bay)**

*Councillor Potts recused herself at 12:22 p.m. due to a non-pecuniary conflict of interest as she lives close to the application.*

*Councillor Isitt recused himself at 12:22 p.m. due to a non-pecuniary conflict of interest as his father lives close to the application.*

Committee received a report dated February 4, 2021 from the Director of Sustainable Planning and Community Development regarding updated recommendations related to a previously approved Victoria Housing Reserve Fund grant application for a below-market housing project at 330-336 Michigan Street, proposed by the Capital Region Housing Corporation (CRHC).

**Moved By** Councillor Alto

**Seconded By** Councillor Thornton-Joe

That Council:

1. Revise the Victoria Housing Reserve Fund (VHRF) grant approved April 2, 2020 to the Capital Region Housing Corporation for the Michigan Square project located at 330-336 Michigan Street from \$1,020,000 to \$620,000 to reflect the applicant's request to no longer seek funding for moderate income units and the total number of one bedroom very low income units being increased from 12 to 16 units;
2. Authorize \$310,000 to be payable to the applicant upon execution of the Housing Fund Grant Agreement and legal agreements securing the (VHRF-funded) affordable units and bedroom unit sizes in a form to the satisfaction of the City Solicitor, with the remaining balance of \$310,000 to be payable to the applicant once the City has issued all required occupancy permits for the project; and
3. That the passage of this resolution creates no legal rights for the applicant or any other person, or obligation on the part of the City, until and unless all agreements are fully executed by the City.

**CARRIED UNANIMOUSLY**

*Committee recessed at 12:23 p.m. and returned at 1:15 p.m.*

*Councillor Potts returned to the meeting at 1:15 p.m.*

*Councillor Isitt returned to the meeting at 1:15 p.m.*

*Councillor Andrew was not present when the meeting reconvened*

## **F. STAFF REPORTS**

### **F.1 Support Downtown Vibrancy and Vitality Report**

Committee received a report dated February 1, 2021 from the Head of Business and Community Relations reporting back on the January 21, 2021 Council

motion which was brought to Council in response to the recent surge of vandalism to businesses at a time when many business owners have already been impacted by the pandemic.

*Committee discussed:*

- *The rationale for the cost of the "block watch program"*
- *The purpose of the "block watch program" and how it differs from the program run by Victoria Police.*

*Councillor Andrew returned to the meeting at 1:18 p.m.*

**Moved By** Mayor Helps

**Seconded By** Councillor Alto

That Council:

1. Approve \$100,000 from the 2021 Financial Plan contingency budget to be allocated toward a Downtown Vibrancy and Vitality Initiative to be administered by the Downtown Victoria Business Association (DVBA) as outlined in this report.
2. Authorize a partnership agreement, on the terms satisfactory to the Head of Business and Community Relations and in the form satisfactory to the City Solicitor, with the DVBA to provide services on behalf of the City for the Downtown Vibrancy and Vitality Initiative.
3. That the above motions be forwarded to the daytime meeting of February 25, 2021 for ratification.

**Amendment:**

**Moved By** Councillor Isitt

**Seconded By** Mayor Helps

That Council:

1. Approve \$100,000 from the 2021 Financial Plan contingency budget to be allocated toward a Downtown Vibrancy and Vitality Initiative to be administered by the Downtown Victoria Business Association (DVBA) as outlined in this report.
2. Authorize a partnership agreement, on the terms satisfactory to the Head of Business and Community Relations and in the form satisfactory to the City Solicitor, with the DVBA to provide services on behalf of the City for the Downtown Vibrancy and Vitality Initiative.
3. That the above motions be forwarded to the daytime meeting of February 25, 2021 for ratification.
4. **That staff report to Council with an update on the block watch and downtown ambassador component of this expenditure which the information is available.**

**CARRIED UNANIMOUSLY**

**On the main motion as amended:**

That Council:

1. Approve \$100,000 from the 2021 Financial Plan contingency budget to be allocated toward a Downtown Vibrancy and Vitality Initiative to be

administered by the Downtown Victoria Business Association (DVBA) as outlined in this report.

2. Authorize a partnership agreement, on the terms satisfactory to the Head of Business and Community Relations and in the form satisfactory to the City Solicitor, with the DVBA to provide services on behalf of the City for the Downtown Vibrancy and Vitality Initiative.
3. That the above motions be forwarded to the daytime meeting of February 25, 2021 for ratification.
4. That staff report to Council with an update on the block watch and downtown ambassador component of this expenditure which the information is available.

**CARRIED UNANIMOUSLY**

**F.2 Neighbourhood Association Coordinator Funding**

Committee received a report dated February 17, 2021 from the Head of Business and Community Relations regarding a report back on the coordinator positions for Neighbourhood Associations.

**Moved By** Councillor Isitt

**Seconded By** Councillor Alto

1. Approve the criteria as outlined in this report, to be incorporated into a policy, for the neighbourhood coordinator pilot project in the identified neighbourhoods.
2. That prior to awarding of the grant, each neighbourhood submit a basic strategy for the use of the funds that is subject to staff review and approved by the City Manager.

**CARRIED UNANIMOUSLY**

*Councillor Isitt withdrew from the meeting at 1:47 p.m.*

**Amendment:**

**Moved By** Councillor Andrew

**Seconded By** Councillor Young

1. Approve the criteria as outlined in this report, to be incorporated into a policy, for the neighbourhood coordinator pilot project in the identified neighbourhoods.
2. That prior to awarding of the grant, each neighbourhood submit a basic strategy for the use of the funds that is subject to staff review and approved by the City Manager.
3. **To extend the pilot program to all the neighbourhood associations for those who do not have community centres and current funding.**

FOR (3): Councillor Andrew, Councillor Loveday, and Councillor Young

OPPOSED (5): Mayor Helps, Councillor Alto, Councillor Dubow, Councillor Potts, and Councillor Thornton-Joe

**DEFEATED (3 to 5)**

**On the main motion**

1. Approve the criteria as outlined in this report, to be incorporated into a policy, for the neighbourhood coordinator pilot project in the identified neighbourhoods.
2. That prior to awarding of the grant, each neighbourhood submit a basic strategy for the use of the funds that is subject to staff review and approved by the City Manager.

**CARRIED UNANIMOUSLY**

**H. NEW BUSINESS**

**H.1 Council Member Motion: Council Endorsement of Help Cities Lead Campaign**

*Council Dubow recused due to a non-pecuniary conflict at 1:49 p.m. and he is on the Climate Caucus.*

Committee received a Council Member Motion from Mayor Helps and Councillor Loveday regarding the Help Cities Lead campaign to support climate action advocacy, the goal of the Climate Leadership Plan and climate emergency response.

*Councillor Isitt rejoined the meeting at 1:54 pm.*

**Moved By** Mayor Helps  
**Seconded By** Councillor Loveday

That Council formally endorse the Help Cities Lead campaign and consider the following actions:

- a. Write a letter to the following provincial ministers to voice Council's support for the five policies detailed in this report:
  - Minister of Environment and Climate Change Strategy, ENV.Minister@gov.bc.ca
  - Minister of Municipal Affairs, MAH.Minister@gov.bc.ca
  - Minister of Energy, Mines, and Low-Carbon Innovation, EMPR.Minister@gov.bc.ca
  - Minister of Finance, FIN.Minister@gov.bc.ca
  - Attorney General and Minister responsible for Housing, AG.Minister@gov.bc.ca
- b. Write a letter to the Capital Regional District requesting regional endorsement of the campaign.
- c. Write a letter to all BC local governments asking to endorse the campaign.

FOR (6): Mayor Helps, Councillor Alto, Councillor Isitt, Councillor Loveday, Councillor Potts, and Councillor Thornton-Joe

OPPOSED (2): Councillor Andrew, and Councillor Young

**CARRIED (6 to 2)**

*Councillor Dubow returned to the meeting at 1:56 p.m.*

**H.4 Council Member Motion: AVICC and UBCM Resolution: Acquisition of Apartment Buildings for Affordable Housing**

Committee received a report dated February 23, 2021 from Councillor Isitt regarding the acquisition of apartment buildings for affordable housing.

**Moved By** Councillor Isitt

**Seconded By** Councillor Dubow

That Council adopts the following resolution and directs staff to forward electronic copies to the Association of Vancouver Island and Coastal Communities (AVICC), the Union of British Columbia Municipalities (UBCM), and AVICC member local governments, requesting favourable consideration and resolutions of support:

**Resolution: Acquisition of Apartment Buildings for Affordable Housing**

WHEREAS communities face acute challenges around housing affordability and housing availability, undermining the wellbeing of individuals, families and communities;

AND WHEREAS purpose-built rental apartment buildings from previous decades are an essential component of the current rental housing supply, meaning that future renewal of these properties poses substantial opportunities and risks or current occupants as well as local communities;

THEREFORE BE IT RESOLVED THAT the Province of British Columbia work with local communities, the not-for-profit sector and other partners on a program of land banking purpose-built rental apartment buildings, to preserve and renew this essential component of the affordable rental housing supply.

FOR (8): Mayor Helps, Councillor Alto, Councillor Andrew, Councillor Dubow, Councillor Isitt, Councillor Loveday, Councillor Potts, and Councillor Thornton-Joe

OPPOSED (1): Councillor Young

**CARRIED (8 to 1)**

I. **ADJOURNMENT OF COMMITTEE OF THE WHOLE**

**Moved By** Councillor Andrew

**Seconded By** Councillor Alto

That the Committee of the Whole Meeting be adjourned at 2:03 p.m.

**CARRIED UNANIMOUSLY**

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CITY CLERK

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MAYOR





## MINUTES - COMMITTEE OF THE WHOLE

March 18, 2021, 9:00 A.M.  
6TH FLOOR BOARDROOM, CAPITAL REGIONAL DISTRICT  
625 FISGARD STREET, VICTORIA, B.C.

The City of Victoria is located on the homelands of the Songhees and Esquimalt People  
Due to the COVID-19 Pandemic, public access to City Hall is not permitted.

This meeting may be viewed on the City's webcast at [www.victoria.ca](http://www.victoria.ca)  
Meeting will recess for a lunch break between 12:30 p.m. and 1:15 p.m.

PRESENT: Mayor Helps in the Chair, Councillor Alto, Councillor Andrew,  
Councillor Loveday, Councillor Thornton-Joe, Councillor Young

PRESENT ELECTRONICALLY: Councillor Dubow, Councillor Isitt, Councillor Potts

STAFF PRESENT: J. Jenkyns - City Manager, S. Thompson - Deputy City Manager /  
Director of Finance, C. Coates - City Clerk, P. Bruce - Fire Chief,  
T. Zworski - City Solicitor, T. Soulliere - Director of Parks,  
Recreation & Facilities, B. Eisenhauer - Head of Engagement, J.  
Jensen - Head of Human Resources, K. Hoese - Director of  
Sustainable Planning and Community Development, A. Hudson -  
Assistant Director of Community Planning, C. Havelka - Deputy  
City Clerk, K. Moore - Head of Business and Community Relations,  
C. Mycroft - Manager of Executive Operations, AK Ferguson -  
Committee Secretary, P. Bellefontaine - Director of Engineering &  
Public Works, C. Kingsley - City Clerk

### A. APPROVAL OF AGENDA

**Moved By** Councillor Alto  
**Seconded By** Councillor Loveday

That the agenda be approved.

**Amendment:**  
**Moved By** Councillor Alto  
**Seconded By** Councillor Loveday

Consent Agenda:

- G.7 - Proclamation: World Tuberculosis Day

**CARRIED UNANIMOUSLY**

**On the main motion as amended:  
CARRIED UNANIMOUSLY**

**B. CONSENT AGENDA**

**Moved By** Councillor Alto  
**Seconded By** Councillor Thornton-Joe

That the following items be approved without further debate

**CARRIED UNANIMOUSLY**

**G.7 Proclamation: World Tuberculosis Day**

Committee received a report dated March 11, 2021 from the City Clerk regarding World Tuberculosis Day, March 24, 2021.

**Moved By** Councillor Alto  
**Seconded By** Councillor Thornton-Joe

That the *World Tuberculosis Day* Proclamation be forwarded to the March 18, 2021 Council meeting for Council's consideration.

**CARRIED UNANIMOUSLY**

**F. LAND USE MATTERS**

**F.1 Victoria Housing Reserve Guidelines Update**

Committee received a report dated March 4, 2021 from the Director of Sustainable Planning and Community Development regarding an update to the Victoria Housing Reserve Fund Guidelines.

*Committee discussed:*

- *Whether developers have been consulted*
- *Whether non-profits have been consulted*

**Moved By** Mayor Helps  
**Seconded By** Councillor Thornton-Joe

That Council direct staff to:

1. Update the Victoria Housing Reserve Fund Guidelines based on the following changes:
  - a. Remove reference to funding assistance for affordable home ownership projects.
  - b. Amend the Funding Assistance section to:
    - i. decrease the eligible funding allocation for different levels of affordability per home;

- ii. add a total funding cap for grant contributions to not exceed \$500,000 per project; and
  - iii. include fund eligibility to homes rented at Deep Subsidy, Rent Geared to Income (RGI) and Housing Income Limits (HILs) rates.
2. Revise the application process timeline so that grant applications that receive preliminary approval by Committee of the Whole are held for final approval by Council until development approvals are in place.
3. Update the Victoria Housing Strategy Phase Two document, page 47, to include with respect to Housing Affordability Targets:
  - a. Notwithstanding the income targets provided above, to support the expeditious development of affordable housing, proposals which are owned and operated by senior government agencies and non-profit housing providers, where homes are rented at Deep Subsidy, Rent Geared to Income or Housing Income Limit Rates are considered to meet the City's definition of "affordable housing".

**Amendment:**

**Moved By** Councillor Young

**Seconded By** Councillor Andrew

**That the program be modified to take into account the net new units for housing rather than the gross number of units in the project.**

FOR (7): Councillor Andrew, Councillor Dubow, Councillor Isitt, Councillor Loveday, Councillor Potts, Councillor Thornton-Joe, and Councillor Young

OPPOSED (2): Mayor Helps, and Councillor Alto

**CARRIED (7 to 2)**

*Committee discussed:*

- *Ensuring that we are retaining units that could be refurbished.*
- *Concerns with the amendment creating unintended consequences.*
- *Concerns with the per bedroom allocations*
- *Rationale for not combining the affordability thresholds for different areas of the city*
- *Concerns with removing the subsidy for home ownership.*

**Amendment:**

**Moved By** Councillor Young

**Seconded By** Councillor Thornton-Joe

That the program be modified to take into account the net new units for housing rather than the gross number of units in the project **and that staff report back with options for program modification.**

FOR (7): Councillor Andrew, Councillor Dubow, Councillor Isitt, Councillor Loveday, Councillor Potts, Councillor Thornton-Joe, and Councillor Young

OPPOSED (2): Mayor Helps, and Councillor Alto

**CARRIED (7 to 2)**

*Committee discussed:*

- *whether a for-profit developer can partner with a non-profit to apply for the fund.*

**Amendment:**

**Moved By** Councillor Andrew

**Seconded By** Councillor Thornton-Joe

That Council direct staff to:

1. Update the Victoria Housing Reserve Fund Guidelines based on the following changes:
  - a. ~~Remove reference to funding assistance for affordable home ownership projects.~~
  - b. Amend the Funding Assistance section to:
    - i. decrease the eligible funding allocation for different levels of affordability per home;
    - ii. add a total funding cap for grant contributions to not exceed \$500,000 per project; and
    - iii. include fund eligibility to homes rented at Deep Subsidy, Rent Geared to Income (RGI) and Housing Income Limits (HILs) rates.
2. Revise the application process timeline so that grant applications that receive preliminary approval by Committee of the Whole are held for final approval by Council until development approvals are in place.
3. Update the Victoria Housing Strategy Phase Two document, page 47, to include with respect to Housing Affordability Targets:
  - a. Notwithstanding the income targets provided above, to support the expeditious development of affordable housing, proposals which are owned and operated by senior government agencies and non-profit housing providers, where homes are rented at Deep Subsidy, Rent Geared to Income or Housing Income Limit Rates are considered to meet the City's definition of "affordable housing".

That the program be modified to take into account the net new units for housing rather than the gross number of units in the project and that the staff report back with options for program modification.

FOR (4): Councillor Alto, Councillor Andrew, Councillor Thornton-Joe, and Councillor Young

OPPOSED (5): Mayor Helps, Councillor Dubow, Councillor Isitt, Councillor Loveday, and Councillor Potts

**DEFEATED (4 to 5)**

**Amendment:**

**Moved By** Councillor Young

**Seconded By** Councillor Andrew

**That the property tax status of the proposed units be reported to Council when approval is sought.**

FOR (6): Councillor Andrew, Councillor Dubow, Councillor Isitt, Councillor Loveday, Councillor Thornton-Joe, and Councillor Young

OPPOSED (3): Mayor Helps, Councillor Alto, and Councillor Potts

**CARRIED (6 to 3)**

*Councillor Isitt requested that #3 be voted on separately*

*Committee discussed:*

- *the amount of funding requested*
- *whether more money can be requested and whether Council will be required to make the final decision.*

*Councillor Thornton-Joe requested that #1a be voted on separately*

**On the main motion as amended:**

That Council direct staff to:

1. Update the Victoria Housing Reserve Fund Guidelines based on the following changes:
  - a. Remove reference to funding assistance for affordable home ownership projects.

FOR (5): Mayor Helps, Councillor Dubow, Councillor Isitt, Councillor Loveday, and Councillor Potts

OPPOSED (4): Councillor Andrew, Councillor Alto, Councillor Thornton-Joe, Councillor Young

**CARRIED (5 to 4)**

**On the main motion as amended:**

- b. Amend the Funding Assistance section to:
  - i. decrease the eligible funding allocation for different levels of affordability per home;

- ii. add a total funding cap for grant contributions to not exceed \$500,000 per project; and
  - iii. include fund eligibility to homes rented at Deep Subsidy, Rent Geared to Income (RGI) and Housing Income Limits (HILs) rates.
2. Revise the application process timeline so that grant applications that receive preliminary approval by Committee of the Whole are held for final approval by Council until development approvals are in place.

**CARRIED UNANIMOUSLY**

**On the main motion as amended:**

3. Update the Victoria Housing Strategy Phase Two document, page 47, to include with respect to Housing Affordability Targets:
- a. Notwithstanding the income targets provided above, to support the expeditious development of affordable housing, proposals which are owned and operated by senior government agencies and non-profit housing providers, where homes are rented at Deep Subsidy, Rent Geared to Income or Housing Income Limit Rates are considered to meet the City's definition of "affordable housing".

That the program be modified to take into account the net new units for housing rather than the gross number of units in the project and that the staff report back with options for program modification.

That the property tax status of the proposed units be reported to Council when approval is sought.

FOR (8): Mayor Helps, Councillor Alto, Councillor Andrew, Councillor Dubow, Councillor Loveday, Councillor Thornton-Joe and Councillor Potts Councillor Young

OPPOSED (1): Councillor Isitt

**CARRIED (8 to 1)**

*Committee recessed at 10:32 a.m. and returned at 10:39 a.m.*

**D. Presentation**

**D.1 Destination Victoria re: MRDT Renewal**

Kimberley Hughes, Board Chair and Paul Nursey, CEO of Destination Greater Victoria provided Committee with a presentation providing the five-year renewal of the Municipal and Regional District Tax (MRDT).

*Committee discussed:*

- *Taxes not charged to locals but to visitors to the hotels and Airbnb's*

**Moved By** Mayor Helps  
**Seconded By** Councillor Andrew

That Council:

1. Approve the five-year renewal for the MRDT
2. Approve the new incremental MRDT from Airbnb OAP for affordable housing initiatives.
3. Approve that Destination Greater Victoria continue to operate as the Official Destination Organization for the City of Victoria and eligible entity for MRDT from 2022-2026 based on the foundation of the five-year plan presented.

**CARRIED UNANIMOUSLY**

**G. STAFF REPORTS**

**G.1 Festival Investment Grant 2021 Allocations**

*Councillor Thornton-Joe recused herself at 11:40 a.m. due to a non-pecuniary conflict of interest as a relative is associated with the Dragon Boats Festival.*

Committee received a report dated March 4, 2021 from Kerri Moore, Head of Business and Community Relations regarding the 2021 Festival Investment Grant Allocations.

*Committee discussed:*

- *Whether all of the grants are not for profit and whether commercial entities are operating as not for profit.*
- *Whether the artists are from Victoria or elsewhere*

**Moved By** Councillor Andrew  
**Seconded By** Councillor Alto

That Council approve the Festival Investment Grant allocations as recommended in Appendix A for total cash grants of \$268,550 and in-kind City services grants of up to \$100,550.

**Amendment:**

**Moved By** Councillor Isitt  
**Seconded By** Councillor Loveday

That Council direct staff to engage the unsuccessful applicants to provide information on how the applications may be successful in future years

FOR (7): Mayor Helps, Councillor Alto, Councillor Dubow, Councillor Isitt, Councillor Loveday, Councillor Potts, and Councillor Young

OPPOSED (1): Councillor Andrew

**CARRIED (7 to 1)**

**On the main motion as amended:**

That Council approve the Festival Investment Grant allocations as recommended in Appendix A for total cash grants of \$268,550 and in-kind City services grants of up to \$100,550.

That Council direct staff to engage the unsuccessful applicants to provide information on who the applications may be successful in future years.

**CARRIED UNANIMOUSLY**

*Councillor Thornton-Joe returned to the meeting at 11:59 a.m.*

**G.2 Cultural Infrastructure Grant Program**

Committee received a report dated February 26, 2021 from the Head of Business and Community Relations regarding the new Cultural Infrastructure Grant Program guidelines and proposal to increase the funding envelope for the Cultural Infrastructure Grant Program through a budget reallocation.

*Committee discussed:*

- *whether a non-profit can hold an event within a for profit bar or restaurant.*

*Committee recessed at 12:32 p.m. and returned at 1:17 p.m.*

**Moved By** Councillor Loveday

**Seconded By** Councillor Andrew

That Council:

1. Approve the new Cultural Infrastructure Grant Program and accompanying guidelines;
2. Approve reallocation of \$25,000 from previously approved funding for Create Victoria - Cultural Spaces Roadmap to the Cultural Infrastructure Grant Program for 2021;
3. Authorize the City Manager to approve the grants following the staff review process;
4. Direct staff to report back in T3 2021 on grant allocations and evaluation of the grant program.

**Amendment:**

**Moved By** Councillor Loveday

**Seconded By** Councillor Andrew

That Council:



1. Approve the new Cultural Infrastructure Grant Program and accompanying guidelines;
2. Approve reallocation of \$25,000 from previously approved funding for Create Victoria - Cultural Spaces Roadmap to the Cultural Infrastructure Grant Program for 2021;
3. Authorize the City Manager to approve the grants following the staff review process;
4. Direct staff to report back in T3 2021 on grant allocations and evaluation of the grant program **and options for funding this program on an on-going basis.**

**CARRIED UNANIMOUSLY**

**Amendment:**

**Moved By** Councillor Andrew

**Seconded By** Councillor Potts

That Council:

1. Approve the new Cultural Infrastructure Grant Program and accompanying guidelines;
2. Approve reallocation of \$25,000 from previously approved funding for Create Victoria - Cultural Spaces Roadmap to the Cultural Infrastructure Grant Program for 2021;
3. Authorize the City Manager to approve the grants following the staff review process;
4. Direct staff to report back in T3 2021 on grant allocations and evaluation of the grant program and options for funding this program on an on-going basis.
5. **That applicants must provide an accessibility evaluation.**

**Amendment to the Amendment:**

**Moved By** Mayor Helps

**Seconded By** Councillor Andrew

That Council:

1. Approve the new Cultural Infrastructure Grant Program and accompanying guidelines;
2. Approve reallocation of \$25,000 from previously approved funding for Create Victoria - Cultural Spaces Roadmap to the Cultural Infrastructure Grant Program for 2021;
3. Authorize the City Manager to approve the grants following the staff review process;

4. Direct staff to report back in T3 2021 on grant allocations and evaluation of the grant program and options for funding this program on an on-going basis.
5. **That applicants must provide an accessibility evaluation. That staff will provide an accessibility check list that all applicants must fill out.**

**CARRIED UNANIMOUSLY**

**On the amendment:**

**CARRIED UNANIMOUSLY**

**On the main motion as amended:**

That Council:

1. Approve the new Cultural Infrastructure Grant Program and accompanying guidelines;
2. Approve reallocation of \$25,000 from previously approved funding for Create Victoria - Cultural Spaces Roadmap to the Cultural Infrastructure Grant Program for 2021;
3. Authorize the City Manager to approve the grants following the staff review process;
4. Direct staff to report back in T3 2021 on grant allocations and evaluation of the grant program and options for funding this program on an on-going basis.
5. That staff will provide an accessibility check list that all applicants must fill out.

**CARRIED UNANIMOUSLY**

**G.3 Arts and Culture Grant Policy Report**

Committee received a report dated March 2, 2021 from the Head of Business and Community Relations providing further information to Council regarding arts and culture grant programs and associated policies.

*Committee discussed:*

- *Whether the human rights code would be applicable.*

**Moved By** Mayor Helps

**Seconded By** Councillor Thornton-Joe

That Council receive this report for information

**CARRIED UNANIMOUSLY**

#### **G.4 AAA Cycling Network: Oaklands, Fernwood, Fort Central and Fort East**

Committee received a report dated March 4, 2021 from the Director of Engineering and Public Works regarding the recommended route selection for the Jubilee neighbourhoods as well as associated designs for the next four corridors to support the delivery of the All Ages and Abilities priority cycling network.

*Committee discussed:*

- *How the left-hand turn onto Ormond will work*
- *Whether the traffic light on Fort and Fern will remain.*
- *Whether the City receives feedback from first responders when making traffic designs*

**Moved By** Mayor Helps

**Seconded By** Councillor Loveday

That Council:

1. Approve Fort Street East as the priority AAA cycling corridor for the Jubilee neighbourhoods, direct staff to complete detailed design, and incorporate construction costs into the 2022 Financial Plan
2. Approve the design for Fort Street Central, direct staff to complete detailed design, and incorporate construction costs into the 2022 Financial Plan; and
3. Approve the designs for the Oaklands and Fernwood Connector projects and construct using existing funds in coordination with other planned capital initiatives in 2021.

**Amendment:**

**Moved By** Councillor Isitt

**Seconded By** Councillor Loveday

That Council:

1. Approve Fort Street East as the priority AAA cycling corridor for the Jubilee neighbourhoods, direct staff to complete detailed design, and incorporate construction costs into the 2022 Financial Plan
2. Approve the design for Fort Street Central, direct staff to complete detailed design, and incorporate construction costs into the 2022 Financial Plan; and
3. Approve the designs for the Oaklands and Fernwood Connector projects and construct using existing funds in coordination with other planned capital initiatives in 2021.
4. **That staff apply an equity lens in the detailed design and implement of various corridors in the network.**

FOR (4): Councillor Dubow, Councillor Isitt, Councillor Loveday, and Councillor Potts

OPPOSED (5): Mayor Helps, Councillor Alto, Councillor Andrew, Councillor Thornton-Joe, and Councillor Young

**DEFEATED (4 to 5)**

*Committee discussed:*

- *Whether staff are already applying an equity lens*

*Councillor Isitt requested that one and two be voted on separately from three.*

**On the main motion:**

That Council:

1. Approve Fort Street East as the priority AAA cycling corridor for the Jubilee neighbourhoods, direct staff to complete detailed design, and incorporate construction costs into the 2022 Financial Plan
2. Approve the design for Fort Street Central, direct staff to complete detailed design, and incorporate construction costs into the 2022 Financial Plan; and

FOR (7): Mayor Helps, Councillor Alto, Councillor Andrew, Councillor Loveday, Councillor Potts, Councillor Thornton-Joe, and Councillor Young

OPPOSED (2): Councillor Dubow, Councillor Isitt

**CARRIED (7 to 2)**

3. Approve the designs for the Oaklands and Fernwood Connector projects and construct using existing funds in coordination with other planned capital initiatives in 2021.

**CARRIED UNANIMOUSLY**

**Moved By** Councillor Loveday

**Seconded By** Councillor Andrew

That the meeting be extended to 4 p.m.

**CARRIED UNANIMOUSLY**

**G.5 Electronic Participation Practices Report Back**

Committee received a report dated March 5, 2021 from the City Clerk regarding the implications and the ability to amend the Council Procedures Bylaw to implement remote participation rules

*Committee discussed:*

- *concerns with a camera turned on to them for a long period of time*

Councillor Isitt would like to separate #1 for discussion.

Committee of the Whole Minutes

March 18, 2021

**Moved By** Councillor Isitt  
**Seconded By** Mayor Helps

That Council approve a Policy for the best practices for electronic participation practices for the duration of the Ministerial Order M192:

1. That council members participating remotely be visible to the Chair and City Clerk

**Amendment:**

**Moved By** Councillor Dubow  
**Seconded By** Councillor Isitt

That Council approve a Policy for the best practices for electronic participation practices for the duration of the Ministerial Order M192:

1. That council members participating remotely **have camera activated to** be visible to the Chair and City Clerk

FOR (8): Mayor Helps, Councillor Alto, Councillor Andrew, Councillor Dubow, Councillor Loveday, Councillor Potts, Councillor Thornton-Joe, and Councillor Young

OPPOSED (1): Councillor Isitt

**CARRIED (8 to 1)**

**On the main motion as amended**

That Council approve a Policy for the best practices for electronic participation practices for the duration of the Ministerial Order M192:

1. That council members participating remotely have camera activated to be visible to the Chair and City Clerk

FOR (4): Councillor Alto, Councillor Andrew, Councillor Thornton-Joe, and Councillor Young

OPPOSED (5): Mayor Helps, Councillor Dubow, Councillor Isitt, Councillor Loveday, and Councillor Potts

**DEFEATED (4 to 5)**

**Moved By** Councillor Isitt  
**Seconded By** Mayor Helps

That Council approve a Policy for the best practices for electronic participation practices for the duration of the Ministerial Order M192:

2. That council members participating remotely also be made visible to other council members and the public when called on to vote or comment.
3. That all remote participants advise the Mayor and City Clerk upon arrival and departure during the course of the meeting to enable accurate record keeping and voting results.

**Amendment:**

**Moved By** Councillor Dubow

**Seconded By** Councillor Isitt

That Council approve a Policy for the best practices for electronic participation practices for the duration of the Ministerial Order M192:

2. That council members participating remotely also be made visible **by activating the camera** to other council members and the public when called on to vote or comment.
3. That all remote participants advise the Mayor and City Clerk upon arrival and departure during the course of the meeting to enable accurate record keeping and voting results.

**CARRIED UNANIMOUSLY**

**On the main motion as amended:**

That Council approve a Policy for the best practices for electronic participation practices for the duration of the Ministerial Order M192:

2. That council members participating remotely also be made visible by activating the camera to other council members and the public when called on to vote or comment.
3. That all remote participants advise the Mayor and City Clerk upon arrival and departure during the course of the meeting to enable accurate record keeping and voting results.

**CARRIED UNANIMOUSLY**

**G.6 Development Cost Charge Bylaw Update**

Committee received a report dated March 1, 2021 from the Deputy City Manager/CFO and the City Clerk regarding a proposed increase to the Development Cost Charges.

**Moved By** Councillor Dubow

**Seconded By** Councillor Loveday

That Council direct staff to bring forward an amendment Bylaw to establish a Consumer Price Index-based 1.1 percent increase to Development Cost Charges.

**CARRIED UNANIMOUSLY**

## **I. NEW BUSINESS**

### **I.1 Council Member Motion: Continued Pedestrianization and Animation of Broad Street**

Committee received a report dated March 9, 2021 from Councillor Loveday and Mayor Helps regarding continuing the pedestrian only of Broad Street and petitions received from business owners to keep it pedestrian only.

*Committee discussed:*

- *The percentage of business that support this.*

**Moved By** Councillor Loveday

**Seconded By** Mayor Helps

1. That Council direct staff to continue the pedestrianization of the 1100 block of Broad Street until the end of 2021 as part of the continuation of the Build Back Victoria program.
2. That Council direct staff to include the ongoing pedestrianization of Broad Street as a 2022 action item in the appropriate workplans, ensuring access to accessible parking, adequate loading zones, and continued time- limited access for deliveries to service local businesses.
3. That Council direct staff to include investments in animation and infrastructure of the 1100 block of Broad Street in future capital planning and budget discussions.

**CARRIED UNANIMOUSLY**

### **I.3 Council Member Motion: Support for an Arts Hub Pilot Project**

Committee received a Council Member Motion dated March 11, 2021 from Mayor Helps, Councillor Loveday, and Councillor Andrew regarding the proposed support for Theatre SKAM's proposal to operate an Arts Hub pilot project.

*Committee discussed:*

- *the lack of space to create art and whether the grant will cover rent.*

**Moved By** Councillor Loveday

**Seconded By** Mayor Helps

1. That Council supports Theatre SKAM's proposal to operate an "Arts Hub" pilot project primarily focused on the performing arts.
2. And that Council grant \$40,000 in one time funding from the City's contingency budget and \$20,000 in annual funding for a period of 5 years from new assessed revenue, to achieve the City's goals of setting up an Arts Hub in downtown Victoria, and to help make Theatre SKAM's proposal financially viable.
3. That this recommendation be forwarded to the daytime Council Meeting of March 18<sup>th</sup>.

**Amendment:**

**Moved By** Councillor Dubow

**Seconded By** Councillor Loveday

**That Council receive a written report annually.**

**CARRIED UNANIMOUSLY**

**Amendment:**

**Moved By** Councillor Dubow

That it shows the percentage of floor space given to arts groups run by indigenous, visible cultural minorities and all people with disabilities

**FAILED DUE TO NO SECONDER**

**Amendment:**

**Moved By** Councillor Loveday

**Seconded By** Councillor Dubow

1. That Council supports Theatre SKAM's proposal to operate an "Arts Hub" pilot project primarily focused on the performing arts.
2. And that Council grant \$40,000 in one time funding from the City's contingency budget and \$20,000 in annual funding for a period of 5 years from new assessed revenue, to achieve the City's goals of setting up an Arts Hub in downtown Victoria, and to help make Theatre SKAM's proposal financially viable.
3. That Council receive a written report annually.
4. That this recommendation be forwarded to the daytime Council Meeting of March 18<sup>th</sup>.
5. **Includse in the annual report the benefits to BIPOC, LGBTQiA+ and visual / cultural minority groups and people with disabilities who received funding.**

**CARRIED UNANIMOUSLY**

**On the main motion as amended:**

1. That Council supports Theatre SKAM's proposal to operate an "Arts Hub" pilot project primarily focused on the performing arts.
2. And that Council grant \$40,000 in one time funding from the City's contingency budget and \$20,000 in annual funding for a period of 5 years from new assessed revenue, to achieve the City's goals of setting up an Arts Hub in downtown Victoria, and to help make Theatre SKAM's proposal financially viable.



3. That Council receive a written report annually.
4. That this recommendation be forwarded to the daytime Council Meeting of March 18<sup>th</sup>.
6. Include in the annual report the benefits to BIPOC, LGBTQiA+ and visual /cultural minority groups and people with disabilities who received funding.

**CARRIED UNANIMOUSLY**

**J. ADJOURNMENT OF COMMITTEE OF THE WHOLE**

**Moved By** Councillor Loveday

**Seconded By** Councillor Andrew

That the Committee of the Whole Meeting be adjourned at 3:58 p.m.

**CARRIED UNANIMOUSLY**

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CITY CLERK

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MAYOR



## **Committee of the Whole Report**

### **For the Meeting of April 22, 2021**

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**To:** Committee of the Whole **Date:** April 8, 2021  
**From:** Susanne Thompson, Deputy City Manager and  
Chief Financial Officer  
**Subject:** 2020 Financial Statements

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### **RECOMMENDATION**

That Council approve the 2020 Financial Statements.

### **EXECUTIVE SUMMARY**

Under section 167 of the Community Charter, a municipality's financial statements must be prepared by its Financial Officer and presented to Council for its acceptance. The 2020 financial statements are the responsibility of management and have been prepared in accordance with "generally accepted accounting principles" for local governments established by the Public Sector Accounting Board.

The information in the Financial Statements can provide indicators of the financial condition of an organization, as will be discussed in this report.

Under section 171 of the Community Charter, the City's Municipal Auditor (BDO) must report to Council on the annual financial statements. The report must be in accordance with the form and the reporting standards recommended by CPA Canada.

As outlined in their audit findings report, the focus areas for this year's audit included risk of management overrides; deferred revenue and government grants; salaries and benefits; employee future benefits; contaminated sites; development cost charges; and COVID-19 disclosure. All testing was executed as planned and adjustments were noted.

BDO has also reviewed a number of financial policies and procedures primarily related to the focus areas listed above and have provided their observations for improvements in the management letter. The suggestions include incorporating replacement of the City's enterprise software (financial system) in the IT Strategic Plan, and a reminder of the upcoming Asset Retirement Obligation reporting requirement. City processes have been updated to address the issues identified in the recommendations, and ongoing consideration is given to further incorporate recommended actions going forward. Staff appreciate the suggestions provided by the external auditors and welcome their insight towards opportunities to refine our operations in the spirit of continuous improvement.

Once accepted by Council, BDO will issue an Auditor's Report expressing that in their opinion the financial statements present fairly, in all material aspects, the financial position of the City as at December 31, 2020.

## PURPOSE

To provide Council with an overview of the City's 2020 audited Financial Statements and request Council's acceptance of the Financial Statements as required by Section 167 of the Community Charter.

## BACKGROUND

Section 167 of the Community Charter requires that annual audited financial statements be prepared and presented to Council for acceptance. The City's audited consolidated financial statements for 2020 have been prepared by management in accordance with the generally accepted accounting principles for local governments, as prescribed by the Public Sector Accounting Board (PSAB) of CPA Canada.

Under PSAB reporting requirements, the following statements are presented for Council's review: (page references to Appendix A)



**Statement of Financial Position** (pg.4) – provides a summary of the City's economic resources (assets net of liability balances) available to meet its obligations and provide services. By continuing to grow its net financial asset position, the City strengthens its capacity to meet financial obligations.



**Statement of Operations and Accumulated Surplus** (pg.5) – identifies the current year contribution to the Accumulated Surplus balance from revenue and expenses



**Statement of Changes in Net Financial Assets** (pg.6) – supplementary detail of the changes in assets and liabilities that explain the change to the Net Financial Assets balance on the Statement of Financial Position



**Statement of Cash Flows** (pg.7) – supplementary detail to support the change to Cash and Cash Equivalents balance on the Statement of Financial Position









**Notes to the Financial Statements** (pgs.8-34) - additional detail to disclose relevant reporting information and support significant balances in the Financial Statements.

The relationship between the statements are illustrated below (Figure 1): the Statement of Operations and Accumulated Surplus, the Statement of Changes and Net Financial Assets, and the Statement of Cash Flows provide expanded detail on the balances in the Statement of Financial Position.

Figure 1. Relationship between Financial Statements

Figure 1: Relationship between Financial Statements

The Corporation of the City of Victoria								
Statement of Financial Position								
As at December 31, 2020, with comparative figures for 2019								
		2020	2019					
Financial Assets								
Cash and cash equivalents (Note 2)	\$	156,464,722	\$	144,975,587				
Accounts receivable								
Property Taxes		2,879,392		2,003,093				
Other (Note 3)		24,717,750		28,574,624				
Portfolio investments (Note 4)		170,844,995		173,000,000				
Mortgage receivable (Note 5)		950,928		921,620				
Other assets		10,852		35,605				
MFA debt reserve fund (Note 16)		1,326,811		1,300,059				
		357,195,450		350,810,588				
Liabilities								
Accounts payable and accrued liabilities (Note 6)		29,203,958		34,516,702				
Deposits and prepayments		20,702,720		20,400,100				
Deferred revenue (Note 7)		27,839,138		26,749,918				
Long-term debt (Note 8)		62,515,520		65,134,748				
Employee future benefit liability (Note 9)		18,524,182		18,032,615				
		158,785,518		164,834,083				
Net Financial Assets (net debt)				198,409,932	185,976,505	Statement of Changes in Net Financial Assets		
Non-Financial Assets								
Tangible capital assets (Note 10)		585,057,216		552,503,905				
Inventories of supplies		1,732,227		1,389,253				
Deposits towards acquisition of tangible capital assets		3,400,000		1,000,000				
Prepaid expenses		894,998		885,761				
		591,084,441		555,778,919				
Accumulated Surplus (Note 11)				\$	789,494,373	\$	741,755,424	Statement of Operations and Accum Surplus
The accompanying notes are an integral part of these financial statements.								

The Statement of Financial Position, accompanied by Note 11 identifying the components of the Accumulated Surplus, provides a snapshot of the City's financial health at a point in time. The Statement shows what the City owns and what it owes.

## ISSUES & ANALYSIS

This report identifies the information in the Financial Statements that can be used as indicators of the City's financial condition, and highlights the operational results contributing to the Statement of Financial position at December 31, 2020, addressing areas where Council policy guides decision making.

The review of 2020 provides a unique opportunity to consider the impact of City policy as tested in a time of unforeseen global crisis and financial uncertainty which significantly impacted cash flow and service delivery of City operations.

## Indicators of Financial Condition

Financial condition is a government's financial health as assessed by its ability to meet its existing financial obligations both in respect of its service commitments to the public and financial commitments to creditors, employees and others. Applying indicators of financial condition specific

to government organizations offers readers of the financial statements insights into the short and long-term implications of policy decisions and illustrates a government's financial ability to maintain the level and quality of its services and to finance new programs.

Appendix C – Indicators of Financial Condition provides a detailed analysis of indicators applied to the City of Victoria financial statements over a 5 year period, considering the elements of sustainability, flexibility, and vulnerability.

The City's Financial Sustainability Policy states in its Primary Objective that the "policies shall be designed and structured to develop principles that guide, support, and respect the direction of the community so that taxpayers can look forward to stable, equitable and affordable property taxation". The indicators of financial condition illustrate that the application of these principles guide decisions that support building the City's financial strengths in sustainability and flexibility, while considering the risk of vulnerability.

While the global pandemic situation is not yet resolved, the indicators identify that the results of 2020 remain well within the boundaries of financial health and reflect that City policy supports the City's responsiveness to pivot on short notice to strategically mitigate risk to operations and financial stability.

## Financial Statement Analysis

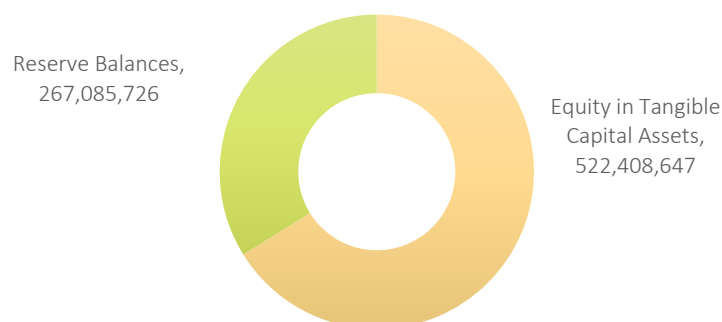
### Accumulated Surplus

The Accumulated Surplus balance at December 31, 2020, as reported on the Statement of Financial Position, is \$789.5 million. This is the accumulation of the City's increases in equity in capital assets and reserve balances since its inception. The balance represents the total economic resources available to the City and indicates how much the City's assets exceed its liabilities.

Of the economic resources available, equity in capital assets makes up the most significant portion of the accumulated surplus balance, followed by reserve balances (Figure 2). The Accumulated Surplus balance normally includes a small portion that is the general operating surplus to be allocated by Council in the following year, however to avoid a deficit due to the pandemic, the risk mitigation strategies employed in 2020 resulted in a General Fund Surplus of \$0.

Figure 2. Accumulated Surplus

At December 31, 2020 \$789,494,373



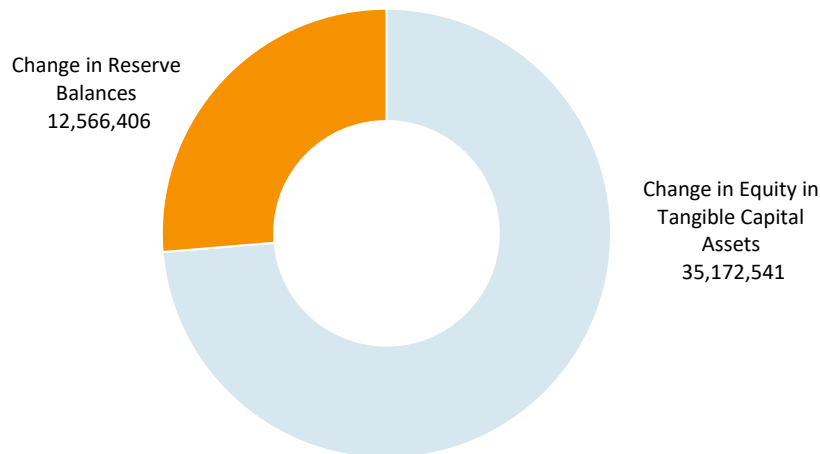
This means that the majority of the \$789 million accumulated surplus consists of the City's tangible capital assets, such as roads, underground infrastructure, land, buildings, and equipment, along with funds set aside in reserves for future spending.

### Annual Surplus

The annual surplus represents the economic resources gained by the City during the year and is reported on the Statement of Operations. The City's annual surplus for 2020 is \$47.7 million. As the 2020 General Fund Surplus was \$0, this surplus is comprised of increased equity in capital assets and growth in reserve balances (Figure 3).

Figure 3. Annual Surplus

For the year ended December 31, 2020 \$47,738,947



### Reserves

The City reserve funds were established by bylaw under section 188 of the Community Charter and funding from these reserves can only be used for the specific purposes outlined in the bylaw.

In 2020 the City's reserves grew by \$33.5 million, which was offset by use of reserves of \$27 million, resulting in a net increase of \$6.5 million (Table 1). The reserve balance total includes funding for capital projects in progress. Funding is only drawn down from reserves as capital projects are completed; fewer projects than planned were completed by December 31; and some projects experienced schedule adjustments to begin at a later date.

Specific to 2020, Capital projects that are underway include:

- Bicycle Master Plan Implementation
- David Foster Harbour Pathway
- Songhees Park Expansion
- Gate of Harmonious Interest
- Parkade Repair and Rehabilitation
- Public Washroom Improvements
- Public Secure Bike Parking
- Fire Hall #1 Replacement
- Topaz Park Artificial Turf Field Replacement and Southern Park Enhancements
- Wharf Street Retaining Wall
- Vehicle and Heavy Equipment Replacements
- Water, sewer, and storm water mains replacement projects

Table 1. Reserve Balances

<b>Reserve Fund Description</b>	<b>Dec 31, 2019</b>	<b>Transfer To</b>	<b>Transfer From</b>	<b>Interest</b>	<b>Dec 31, 2020</b>
Financial Stability Reserves	\$ 67,494,934	\$ 4,186,779	\$ (407,587)	\$ 1,160,915	72,435,041
Equipment & Infrastructure Replacement Fund	167,712,765	22,242,911	(24,333,391)	2,889,118	168,511,403
Tax Sale Lands Fund	3,953,316	50,000	(68,318)	67,997	4,002,995
Parks and Greenways Acquisition Fund	2,183,453	280,950	(1,005,328)	37,555	1,496,630
Local Amenities	766,246	360,893	(78,116)	13,179	1,062,201
Affordable Housing	4,264,942	1,332,500	(525,000)	73,357	5,145,799
Climate Action	1,164,075	562,378	(303,267)	20,022	1,443,208
Art In Public Places	772,180	150,000	(99,504)	13,281	835,956
Downtown Core Area Public Realm Improvements	222,384	-	-	3,825	226,209
Heritage Building Seismic Upgrades	154,728	-	(154,728)	-	-
Park Furnishing Dedication Program	14,040	14,950	(3,055)	241	26,176
<b>Total Reserve Funds Balance</b>	<b>\$ 248,703,064</b>	<b>\$ 29,181,360</b>	<b>\$ (26,978,296)</b>	<b>\$ 4,279,490</b>	<b>\$ 255,185,618</b>

### Development Cost Charges

Development Cost Charges (DCCs) are contributions from developers collected under bylaw to provide funds to assist the City to pay the capital costs of providing, constructing, altering or expanding transportation, water, drainage, and sewage facilities, and of providing and improving parkland related to population growth.

DCC balances (Table 2) increased in 2020 by \$332,455 in interest revenue allocated and \$1.85 million in charges, compared to \$1.87 million in charges collected in 2019. A total of \$1.26 million was used to fund capital projects in 2020, compared to \$2.46 million funded from the DCC balances in 2019.

Table 2. DCC Balances

<b>Development Cost Charges</b>	<b>Dec 31, 2019</b>	<b>Transfer To</b>	<b>Transfer From</b>	<b>Interest</b>	<b>Dec 31, 2020</b>
Water and Environment	\$ 598,539	\$ -	\$ 25,899	\$ 10,295	\$ 582,935
Transportation	7,706,685	656,689	1,051,711	132,555	7,444,218
Water	1,100,794	192,005	-	18,934	1,311,733
Drainage	657,313	144,646	4,959	11,306	808,306
Sewage	2,357,167	206,581	54,449	40,543	2,549,842
Parkland Acquisition and Development	6,908,247	652,122	122,862	118,822	7,556,329
<b>Total Development Cost Charges</b>	<b>\$19,328,745</b>	<b>\$ 1,852,043</b>	<b>\$ 1,259,880</b>	<b>\$ 332,455</b>	<b>\$ 20,253,363</b>

### Capital Assets

The City's inventory of capital assets (Table 3), cost before accumulated amortization, increased by \$47 million with the most significant increases resulting from:

- \$15.0 million of water/sewer/storm drain infrastructure
- \$10.7 million of land acquisition
- \$ 9.6 million of street rehabilitation
- \$ 7.0 million for vehicle and heavy equipment replacement
- \$ 2.8 million of bicycle master plan implementation

Table 3. Capital Assets

<b>Capital Assets (Historical Costs)</b>	<b>2020</b>	<b>2019</b>
Land	\$ 154,584,052	\$ 142,885,438
Buildings	118,247,260	116,904,676
Furniture, Equip, Tech & Vehicles	90,002,672	83,950,357
Roads, Bridges and Highways	251,889,684	239,593,163
Water Infrastructure	81,479,460	76,690,559
Sewer Infrastructure	38,472,289	30,996,910
Drainage Infrastructure	37,991,916	35,132,979
Assets Under Construction	24,845,475	24,192,215
Total Capital Assets	797,512,808	750,346,298
Accumulated Amortization	(212,455,592)	(197,842,395)
Total Capital Assets (Net Book Value)	\$ 585,057,216	\$ 552,503,903

### Debt

New MFA debt of \$1.86 million was issued in 2020 in the form of a 5 year equipment replacement loan. The City's total outstanding debt (Table 4) decreased in the year by \$2.62 million.

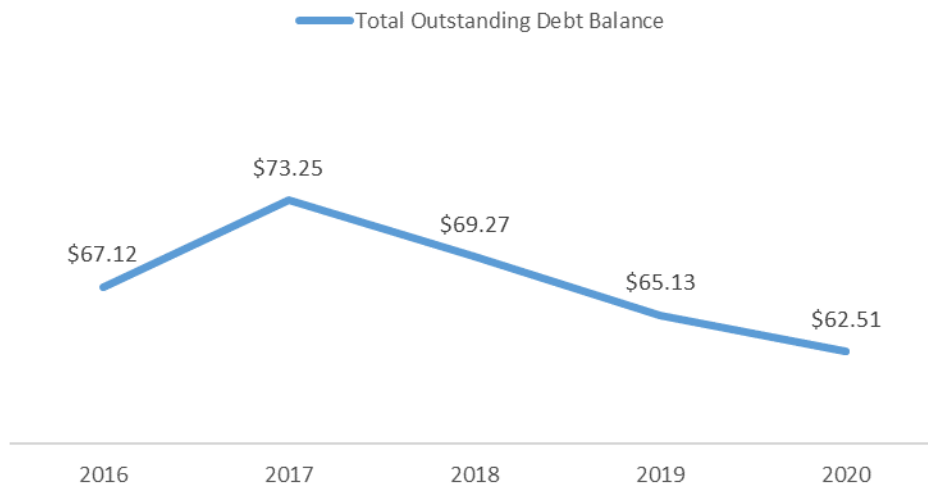
Debt Management is governed by the City's Financial Sustainability Policy, which directs that debt can only be incurred for one-time capital purchases and not for ongoing capital programs or operational expenses. The philosophy supporting the City's Financial Sustainability Policy and Reserve Fund Policy is to balance the use of debt and reserves for capital funding to recognize the appropriate sharing of funding from current taxpayers as well as future beneficiaries.

Table 4. Debt Balance Outstanding

<b>Debt Issues (in millions)</b>	<b>Expiry Date</b>	<b>2020</b>	<b>2019</b>
Equipment Financing Loan	2025	1.68	-
<b>Debenture Debt</b>			
Issue 79, 80, 81 – Arena	2033 / 2034	18.38	19.37
Issue 102 – City Hall Upgrades & Burnside Gorge Community Centre	2022	0.75	1.11
Issue 105 – Crystal Gardens	2024	1.07	1.33
Issue 103, 105, 110 – Parkades Upgrades	2023 / 2023 / 2025	2.97	3.62
Issue 115, 130, 139, 142 – Johnson Street Bridge	2031 / 2034 / 2036/ 2037	37.66	39.69
Total Debenture Debt		60.83	65.13
Total Debt balance outstanding at December 31, 2020		\$62.51 m	\$65.13 m



Figure 5. Total Outstanding Debt Balance over 5 years



Debt service charges (principal repayment, interest costs, and transfer to debt reduction reserve) are directed by the Financial Sustainability Policy to be maintained at a maximum of 7% of the prior year's property tax levy and new debenture debt is added only in the years when other debt issues are retired. The current debt servicing costs (principal repayment and interest) are well below this level, therefore \$3 million is transferred to the Debt Reduction Reserve to be available for internal borrowing as an alternative to incurring external debt. This internal borrowing will allow funding for the replacement of Fire Department Headquarters to occur at a lower interest cost.

#### Portfolio Investments

The City's investment portfolio (Tables 5 and 6) returned \$5.2 million in 2020, a decrease of \$2.25 million from 2019. The actual investment portfolio rate of return was 1.72% (2.87% in 2019). The majority of investment revenue is allocated to reserves, per the City's Reserve Fund Policy.

The decrease in investment revenue over 2020 is due to decreased rates of return in the investment market and the City's risk mitigation strategy. In response to reduced operational revenues and legislated changes to property tax due dates, term deposits were returned to the City upon maturity until it was determined that there was sufficient operational cash flow to resume the laddered investment strategy.

The investment portfolio is governed by the City's Investment Policy, which prioritizes the safety of public funds through diversification, provides liquidity to meet cash flow demands, and yields the highest returns within the limits prescribed by Community Charter s.183, Investment of Municipal Funds.

Council has also directed staff to seek out investments that are Socially Responsible and fossil fuel free. In 2020 the Municipal Finance Authority of BC (MFA) created a number of new socially responsible and fossil fuel free investment options in response to feedback from local governments. The new options include additional Pooled High Interest Savings Account options, Government Focused Ultra-Short Bond Fund, Fossil Fuel Free Short-Term Bond Fund, and Pooled Commercial Mortgage Fund. These options allowed the City to increase the portion of socially responsible investments (SRI) as a percentage of overall holdings and increase diversification in investment holdings.

Further detail on the City's SRI efforts are provided in Appendix D – Investment Status Update.

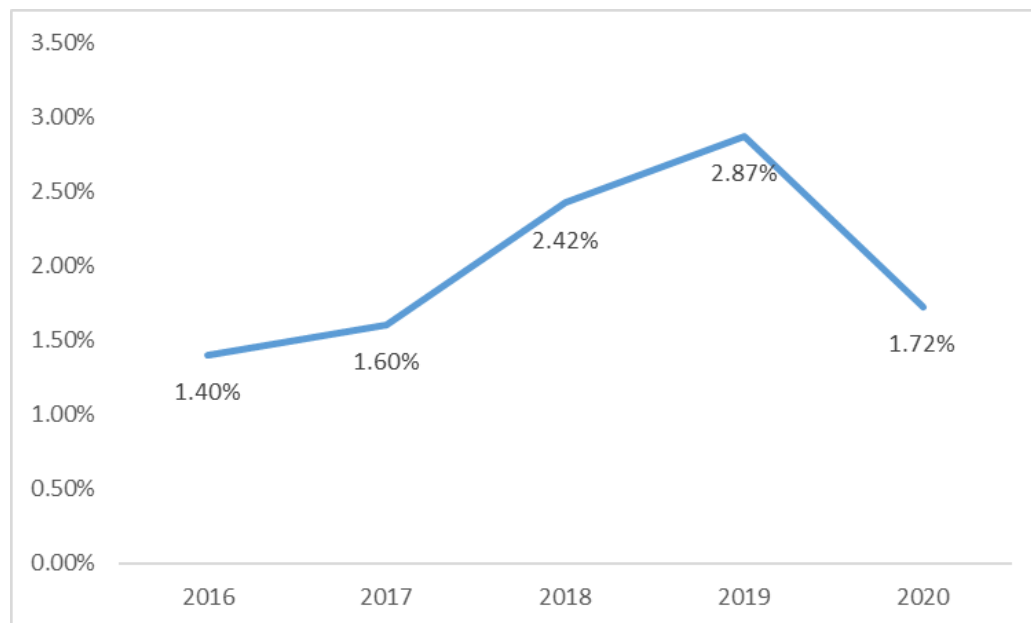
Table 5. Investment Portfolio

Investment Portfolio	2020		2019	
	Share	Value	Share	Value
MFA Pooled Money Market (Cash and Cash Equiv)	27%	\$ 82,191,149	37%	\$ 110,680,225
MFA High Interest Savings (Cash and Cash Equiv)	18%	54,243,985	6%	17,977,901
MFA Pooled Bond Funds (2 - 5 years)	12%	36,844,995		-
Term Deposits Credit Unions (1 year)	34%	103,000,000	34%	104,000,000
Term Deposits Schedule 1 Banks (1 year)	10%	31,000,000	23%	69,000,000
	100%	\$ 307,280,129	100%	\$ 301,658,126

Table 6. Investment Returns

Investment Returns	2020	2019
Investment Returns	\$ 5,199,568	\$ 7,453,389
Actual Rate of Return	1.72%	2.87%
MFA Money Market Return	0.85%	1.86%
Average Bank Interest Rate	1.18%	2.30%

Figure 7. Rate of Return on Portfolio Investments over 5 years



## Revenues and Expenses

The Financial Statements are presented in accordance with PSAB reporting standards to ensure comparability between government organizations across Canada. The budget information in the Statement of Operations was developed for the purpose of the Financial Plan, which is customized to the operations of individual government organizations. The format of the financial statements does not provide an effective comparison of budget to actual performance as the budget process does not take into account adjustments made for PSAB reporting standards.

In order to provide a meaningful comparison of budget to actual performance, additional schedules are attached to this report providing 2020 comparison of budget to actual for operating revenues and expenses (Appendix E), and capital expenditures (Appendix F). These comparisons are provided in the format for budget reporting for the year.

During 2020, due to the pandemic, the City experienced significant reductions in revenues, primarily related to parking, property leases and the Victoria Conference Centre, as well as increased costs. To mitigate the impact and avoid a deficit, the City implemented a number of strategies. The following table summarizes the revenue shortfalls, additional costs and mitigation strategies.

Table 7. Summary of Revenue Shortfalls, COVID-related Costs and Mitigation Strategies

<b><u>Revenue Shortfall</u></b>	
Parking Revenue	\$ 6,973,000
Victoria Conference Centre Revenues	2,432,000
Property Lease Revenue	829,000
Arena Revenue	223,000
<b><u>Additional Costs due to Pandemic</u></b>	
PPE, Sheltering Supports, Facility and Public Washroom Cleaning, Neighbourhood Social Distancing Initiatives, Additional Bylaw and Policing Costs, Expanded COVID related Grants to Community Organizations	2,700,000
<b>Total</b>	<b>\$ 13,157,000</b>
<b><u>Unspent Expense Budgets</u></b>	
Vacancies	-\$ 3,168,000
Conferences/Travel/Training and Development	- 848,000
Recruitment Expenses	- 49,000
Withdrawn/Reduced Tax Appeals	- 824,000
Other	- 171,584
<b><u>Revenue Over</u></b>	
Traffic Fine Revenue	- 342,000
<b><u>Reallocation of Funding from Deferred Initiatives</u></b>	
Deferred Initiatives Funded by 2019 Surplus	- 658,050
Deferred Initiatives Funded by NMC	- 995,366
<b>Reallocation of Property Tax Funding for Capital Budget</b>	<b>- 2,063,000</b>
<b>Recovery from the Province (Emergency Management BC and others)</b>	<b>- 645,000</b>
<b><u>Savings due to Pandemic Closures</u></b>	
VCC, Recreation, Real Estate, Parking Services	- 2,493,000
<b>Funding from City Reserves and Contingency Budget</b>	<b>- 900,000</b>
<b>Total</b>	<b>-\$ 13,157,000</b>
<b>Total Surplus/Deficit</b>	<b>\$ -</b>

In addition to the above summary, significant staff time was redirected in response to the pandemic, which impacted capacity and delivery of initiatives and operations as reported to Council as part of the T3 Accountability Report on February 18, 2021. A very high-level estimate of this staff time is \$6.4 million.

### **Information Presentation**

The City continues to fulfil statutory obligations to provide an Annual Report and Audited Financial Statements that meet the requirements of the Community Charter. The annual report provides an annual summary of the quarterly progress reports and provides key highlights and performance measures in visual graphics so that it is easily understood. The annual financial planning documents includes an in-depth detailed plan as well as short versions of the budget and financial information highlights.

### **CONCLUSION**

BDO conducted the City's 2020 audit and have stated in the Auditor's Report their opinion is that these financial statements present fairly, in all material respects, the City's financial position as of December 31, 2020, and its results of operations and changes in net financial assets and its cash flows for the year then ended in accordance with Canadian public sector accounting standards.

Respectfully submitted,

Laurel Westinghouse  
Manager, Accounting

Susanne Thompson  
Deputy City Manager/CFO

### **Report accepted and recommended by the City Manager**

#### **List of Appendices**

Appendix A – Draft Audited Financial Statements for the year ended December 31, 2020  
Appendix B – Audit Findings Report to Mayor and Council  
Appendix C – Indicators of Financial Condition  
Appendix D – Investment Status Update  
Appendix E – Budget to Actual Operating Revenues and Expenses  
Appendix F – Budget to Actual Capital Expenditures

The Corporation of the City of Victoria  
Financial Statements  
For the year ended December 31, 2020

The Corporation of the City of Victoria  
Financial Statements  
For the year ended December 31, 2020

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Statement of Operations	5
Statement of Change in Net Financial Assets	6
Statement of Cash Flows	7
Notes to the Financial Statements	8 - 34

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## Management's Responsibility for the Financial Statements

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The accompanying financial statements of The Corporation of the City of Victoria (the "City") are the responsibility of management and have been prepared in accordance with Canadian public sector accounting standards as recommended by the Public Sector Accounting Board of Chartered Professional Accountants Canada. A summary of the significant accounting policies are described in the financial statements. The preparation of financial statements necessarily involves the use of estimates based on management's judgment, particularly when transactions affecting the current accounting period cannot be finalized with certainty until future periods.

The City's management maintains a system of internal controls designed to provide reasonable assurance that assets are safeguarded, transactions are properly authorized and recorded in compliance with legislative and regulatory requirements, and reliable financial information is available on a timely basis for preparation of the financial statements. These systems are monitored and evaluated by management.

Mayor and Council meet with management and the external auditors to review the financial statements and discuss any significant financial reporting or internal control matters prior to their approval of the financial statements.

The financial statements have been audited by BDO Canada LLP, independent external auditors appointed by the City. The accompanying Independent Auditor's Report outlines their responsibilities, the scope of their examination and their opinion on the City's financial statements.

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City Manager

April 22, 2021

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Deputy City Manager/CFO

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## Independent Auditor's Report

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To the Mayor and Councilors of The Corporation of the City of Victoria

### Opinion

We have audited the financial statements of The Corporation of the City of Victoria (the "City"), which comprise the Statement of Financial Position as at December 31, 2020, the Statements of Operations, Change in Net Financial Assets and Cash Flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the City as at December 31, 2020, and its results of operations, its changes in net financial assets, and cash flows for the year then ended in accordance with Canadian public sector accounting standards.

### Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the City in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian public accounting standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the City's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the City or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the City's financial reporting process.

### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.



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## Independent Auditor's Report

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As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the City's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the City's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the City to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Chartered Professional Accountants

Victoria, British Columbia  
April 22, 2021

The Corporation of the City of Victoria  
Statement of Financial Position

December 31	2020	2019
<b>Financial Assets</b>		
Cash and cash equivalents (Note 2)	\$ 156,464,722	\$ 144,975,587
Accounts receivable		
Property taxes	2,879,392	2,003,093
Other (Note 3)	24,717,750	28,574,624
Portfolio investments (Note 4)	170,844,995	173,000,000
Mortgage receivable (Note 5)	950,928	921,620
Other assets	10,852	35,605
MFA debt reserve fund (Note 16)	1,326,811	1,300,059
	<u>357,195,450</u>	<u>350,810,588</u>
<b>Liabilities</b>		
Accounts payable and accrued liabilities (Note 6)	29,203,958	34,516,702
Deposits and prepayments	20,702,720	20,400,100
Deferred revenue (Note 7)	27,839,138	26,749,918
Long-term debt (Note 8)	62,515,520	65,134,749
Employee future benefit liability (Note 9)	18,524,182	18,032,614
	<u>158,785,518</u>	<u>164,834,083</u>
<b>Net Financial Assets</b>	<u>198,409,932</u>	<u>185,976,505</u>
<b>Non-Financial Assets</b>		
Tangible capital assets (Note 10)	585,057,216	552,503,905
Inventory of supplies	1,732,227	1,389,253
Deposits towards acquisition of tangible capital assets	3,400,000	1,000,000
Prepaid expenses	894,998	885,761
	<u>591,084,441</u>	<u>555,778,919</u>
<b>Accumulated Surplus (Note 11)</b>	<u>\$ 789,494,373</u>	<u>\$ 741,755,424</u>
<b>Contingent liabilities (Note 16)</b>		

\_\_\_\_\_  
Deputy City Manager/CFO

\_\_\_\_\_  
Mayor

The Corporation of the City of Victoria  
Statement of Operations

For the year ended December 31	Financial Plan 2020 (Note 17)	2020	2019
Revenue			
Taxation (Note 12)	\$ 146,085,440	\$ 146,123,205	\$ 142,529,242
Net grants in lieu of taxes	6,205,500	6,700,530	6,682,618
Sale of goods and services	52,517,535	40,517,396	56,445,829
Sale of water	22,032,705	21,690,065	21,763,787
Licences and permits	5,219,400	7,580,102	6,810,402
Fines	3,895,000	2,720,546	3,596,484
Rentals and leases	1,586,002	1,029,500	1,637,015
Other penalties and interest	690,000	591,959	742,009
Investment income	3,500,000	4,859,652	6,864,447
Unconditional transfers (Note 13)	1,855,000	8,719,363	1,883,160
Conditional transfers (Note 13)	6,543,800	5,338,941	10,557,458
Actuarial adjustment on debt	-	1,198,989	1,056,589
Miscellaneous (Note 14)	11,513,233	11,645,108	11,800,762
	261,643,615	258,715,356	272,369,802
Expenses			
General government	25,294,501	18,542,374	19,276,236
Protective services	83,410,064	83,796,359	80,288,014
Transportation services	29,839,886	31,951,453	32,150,670
Environmental and public health services	8,804,302	9,549,602	8,773,861
Social services and housing	1,224,646	1,815,665	1,067,375
Planning and development	16,401,717	12,129,222	16,662,835
Parks, recreation and cultural services	33,121,798	31,646,073	29,946,279
Water utility	17,140,208	16,617,009	15,969,619
Sewer utility	4,275,259	4,928,650	4,367,450
	219,512,381	210,976,407	208,502,339
Annual Surplus	42,131,234	47,738,949	63,867,463
Accumulated Surplus, beginning of year	741,755,424	741,755,424	677,887,961
Accumulated Surplus, end of year	\$ 783,886,658	\$ 789,494,373	\$ 741,755,424

The Corporation of the City of Victoria  
Statement of Change in Net Financial Assets

For the year ended December 31	Financial Plan 2020 (Note 17)	2020	2019
Annual Surplus	\$ 42,131,234	\$ 47,738,949	\$ 63,867,463
Net acquisition of tangible capital assets	(83,964,000)	(48,167,900)	(42,192,705)
Amortization of tangible capital assets	12,000,000	15,550,162	14,676,748
Gain on disposal of tangible capital assets	-	(82,503)	(106,015)
Proceeds on disposal of tangible capital assets	-	146,930	139,725
	(71,964,000)	(32,553,311)	(27,482,247)
Consumption (purchase) of inventory of supplies	-	(342,974)	(241,488)
Consumption (purchase) of deposits	-	(2,400,000)	(1,000,000)
Consumption (purchase) of prepaid expenses	-	(9,237)	1,267,576
	-	(2,752,211)	26,088
Change in Net Financial Assets (net debt)	(29,832,766)	12,433,427	36,411,304
Net Financial Assets, beginning of year	185,976,505	185,976,505	149,565,201
Net Financial Assets, end of year	\$ 156,143,739	\$ 198,409,932	\$ 185,976,505

The Corporation of the City of Victoria  
Statement of Cash Flows

For the year ended December 31	2020	2019
Cash provided by (used in):		
Operating Transactions		
Annual surplus	\$ 47,738,949	\$ 63,867,463
Items not involving cash		
Amortization of tangible capital assets	15,550,162	14,676,748
Gain on disposal of tangible capital assets	(82,503)	(106,015)
Change in future employee benefits and other liability	491,567	135,914
Actuarial adjustment on debt	(1,198,988)	(1,056,588)
Changes in non-cash operating assets and liabilities		
Accounts receivable other	3,856,874	2,543,157
Property taxes receivable	(876,299)	(350,183)
Mortgage receivable	(29,308)	(28,404)
Other assets	24,753	21,169
Restricted cash	(26,752)	(29,592)
Accounts payable and accrued liabilities	(5,312,744)	5,937,949
Deposits and prepayments	302,620	2,761,383
Deferred revenue	1,089,220	(1,244,189)
Inventory of supplies	(342,974)	(241,488)
Prepaid expenses and deposits	(9,237)	1,267,576
	<u>61,175,340</u>	<u>88,154,900</u>
Capital Transactions		
Acquisition of tangible capital assets	(48,167,900)	(42,192,705)
Proceeds on disposal of tangible capital assets	146,930	139,725
Deposits towards future asset purchase	(2,400,000)	(1,000,000)
	<u>(50,420,970)</u>	<u>(43,052,980)</u>
Investing Transactions		
Net increase in portfolio investments	<u>2,155,005</u>	<u>(1,999,975)</u>
Financing Transactions		
Debt issued	1,860,000	-
Debt repayments	<u>(3,280,240)</u>	<u>(3,081,616)</u>
	<u>(1,420,240)</u>	<u>(3,081,616)</u>
Increase (decrease) in Cash and Cash Equivalents	11,489,135	40,020,329
Cash and Cash Equivalents, beginning of year	<u>144,975,587</u>	<u>104,955,258</u>
Cash and Cash Equivalents, end of year	<u>\$ 156,464,722</u>	<u>\$ 144,975,587</u>

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## The Corporation of the City of Victoria

### Notes to the Financial Statements

For the year ended December 31, 2020

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The Corporation of the City of Victoria (the "City") is incorporated and operates under the provisions of the Local Government Act and the Community Charter of British Columbia. The City provides municipal services such as: protective services, transportation services, environmental and public health services, community planning, parks, recreation and community development, water utility, sewer utility and other general government operations.

The financial statements of The Corporation of the City of Victoria (the "City") are prepared by management in accordance with Canadian public sector accounting standards as recommended by the Public Sector Accounting Board of the Chartered Professional Accountants Canada. Significant accounting policies adopted by the City are as follows:

#### 1. Significant Accounting Policies

##### (a) Reporting Entity

The financial statements include the assets, liabilities, accumulated surplus, revenues and expenses of all of the City's activities and funds. Inter-departmental balances and organizational transactions have been eliminated.

The financial statements exclude trust assets that are administered for the benefit of external parties (Note 15).

##### (b) Basis of Accounting

The City follows the accrual method of accounting for revenues and expenses. Revenues are accounted for in the year in which they are earned and measurable. Expenses are recognized as they are incurred and measurable as a result of receipt of goods or services and/or the creation of a legal obligation to pay.

##### (c) Government Transfers

Government transfers are recognized in the financial statements as revenues in the period the transfers are authorized and any eligibility criteria have been met, except when and to the extent that the transfer gives rise to an obligation that meets the definition of a liability for the City. Transfers received that meet the definition of a liability are included in deferred revenue and are recognized in the periods that the liability is settled.

##### (d) Deferred Revenue

Certain user charges and fees are collected for which the related services have yet to be performed. Revenue is recognized in the period when the related expenses are incurred or the services are performed. Building permit fees are recognized individually as inspections are performed.

##### (e) Deposits and Prepayments

Receipts restricted by third parties for future services or repayment are deferred and reported as deposits and are refundable under certain circumstances. Deposits and prepayments are recognized as revenue when qualifying expenditures are incurred.

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The Corporation of the City of Victoria  
Notes to the Financial Statements

For the year ended December 31, 2020

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1. Significant Accounting Policies (Continued)

(f) Taxation Revenue

Taxes are recorded at estimated amounts when they meet the definition of an asset, have been authorized and the taxable event occurs. Annual levies for non-optional municipal services and general administrative services are recorded as taxes for municipal services in the year they are levied. Taxes receivable are recognized net of an allowance for anticipated uncollectible amounts. Levies imposed by other taxing authorities are not included as taxes for municipal purposes.

Through the British Columbia Assessment's appeal process, taxes may be adjusted by way of supplementary roll adjustments. The effects of these adjustments on taxes are recognized at the time they are awarded.

(g) Investment Income

Investment income is reported as revenue in the period earned. When required by the funding agreement, investment income earned on deferred revenue is deferred and forms part of the deferred revenue balance.

(h) Cash and Cash Equivalents

Cash equivalents include short term highly liquid investments with a term to maturity of 90 days or less at acquisition. Cash equivalents also include investments in the Municipal Finance Authority of British Columbia ("MFA") Money Market Funds which are recorded at cost plus earnings reinvested in the funds.

(i) Debt

Long-term debt is recorded net of related sinking fund balances and actuarial earnings.

(j) Employee Future Benefits

(i) The City and its employees make contributions to the GVLRA- CUPE Long Term Disability Trust and Municipal Pension Plan. As these are multi-employer pension plans, contributions are expensed as incurred.

(ii) Sick leave and certain retirement benefits are also available to the City's employees. The costs of these benefits are actuarially determined based on years of service and best estimates of retirement ages and expected future salary and wage increases. The obligations under these benefit plans are accrued based on projected benefits as the employees render services necessary to earn the future benefits.

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The Corporation of the City of Victoria  
Notes to the Financial Statements

For the year ended December 31, 2020

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1. Significant Accounting Policies (Continued)

(k) Non-Financial Assets

Non-financial assets are not available to discharge existing liabilities and are held for use in the provision of services. They have useful lives extending beyond the current year and are not intended for sale in the ordinary course of operations.

(i) Tangible Capital Assets

Tangible capital assets are recorded at cost which includes amounts that are directly attributable to acquisition, construction, development or betterment of the asset. The costs, less residual value, of the tangible capital assets, excluding land, are amortized on a straight line basis over their estimated useful lives as follows:

	Useful life in years
Land improvements	15-50
Buildings	20-50
Furniture, equipment, technology and motor vehicles	5-25
Roads, bridges and highways	10-80
Water infrastructure	20-125
Sewer infrastructure	50-100
Drainage infrastructure	50-100

Tangible capital assets are written down when conditions indicate that they no longer contribute to the City's ability to provide goods and services, or when the value of future economic benefits associated with the asset are less than the book value of the asset. Assets under construction are not amortized until the asset is available for service. The City does not capitalize interest costs associated with the acquisition or construction of a tangible capital asset.

(ii) Contributions of Tangible Capital Assets

Tangible capital assets received as contributions are recorded at their fair value at the date of receipt and also are recorded as revenue.

(iii) Natural Resources

Natural resources are not recognized as assets in the financial statements.

(iv) Works of Art and Cultural and Historic Assets

Works of art and cultural and historic assets are not recorded as assets in these financial statements.



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The Corporation of the City of Victoria  
Notes to the Financial Statements

For the year ended December 31, 2020

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1. Significant Accounting Policies (Continued)

(k) Non-Financial Assets (Continued)

(v) Leased Tangible Capital Assets

Leases that transfer substantially all of the benefits and risks incidental to ownership of property are accounted for as leased tangible capital assets. All other leases are accounted for as operating leases and the related payments are charged to expenses as incurred.

(vi) Inventories of Supplies

Inventories of supplies held for consumption are recorded at the lower of cost and replacement cost.

(l) Use of Estimates

The preparation of financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, and disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenues and expenses during the period. Significant estimates include assumptions used in estimating useful lives of tangible capital assets, estimating provisions for accrued liabilities, and in performing actuarial valuations of employee future benefits. Actual results could differ from these estimates.

(m) Contaminated Sites

A Contaminated site is defined as a site at which contamination occurs in concentrations that exceed acceptable amounts permitted under an environmental standard.

Contaminated sites are a result of contamination being introduced into air, soil water or sediment of a chemical, organic or radioactive material or live organism that exceeds an environmental standard. A liability for remediation of contaminated sites is recognized when all the following criteria are met:

- (i) an environmental standard exists;
- (ii) contamination exceeds the environmental standard;
- (iii) the City is directly responsible or accepts responsibility;
- (iv) it is expected that future economic benefits will be given up; and
- (v) a reasonable estimate of the amount can be made.

The Corporation of the City of Victoria  
Notes to the Financial Statements

For the year ended December 31, 2020

1. Significant Accounting Policies (Continued)

(m) Contaminated Sites (Continued)

The liability is recognized as management's best estimate of the cost of remediation including operation, maintenance and monitoring that are an integral part of the mediation strategy for a contaminated site. No liability for contaminated sites exists as at December 31, 2019 or 2020.

A review of City sites identified one property that was no longer in productive use, at which substances exceeded environmental standards. The City is not directly responsible for the contamination, and has not accepted responsibility for the contamination. As the property was involuntarily acquired by the City through tax sale, Provincial legislation exempts the City from being held liable for the remediation.

2. Cash and Cash Equivalents

	2020	2019
Cash	\$ 74,273,573	\$ 34,295,362
MFA Money Market Funds	82,191,149	110,680,225
	<u>\$ 156,464,722</u>	<u>\$ 144,975,587</u>

3. Accounts Receivable

	2020	2019
Sewer	\$ 4,062,570	\$ 4,286,749
Water	13,719,384	13,233,361
Grants	496,597	1,407,493
GST and carbon tax	924,212	740,560
Investment interest income	206,261	1,070,372
Parks, recreation and community development	620,031	1,418,408
Municipal tickets	1,275,291	1,484,857
Victoria police department	1,053,199	1,028,355
Rental properties	457,103	128,584
Permits	125	236,894
Garbage	566,203	546,155
Third party billing	68,184	386,426
Miscellaneous	1,907,107	3,544,295
Valuation allowance	(638,517)	(937,885)
	<u>\$ 24,717,750</u>	<u>\$ 28,574,624</u>

# The Corporation of the City of Victoria

## Notes to the Financial Statements

For the year ended December 31, 2020

### 4. Portfolio Investments

	Yield	Maturity	2020	2019
MFA Pooled Bond Funds			\$ 36,844,995	\$ -
Term deposits	0.76% to 1.06%	December 18, 2021	134,000,000	173,000,000
			<u>\$ 170,844,995</u>	<u>\$ 173,000,000</u>

Portfolio investments are comprised of Term Deposits of Canadian Banks and Credit Unions as well as Municipal Finance Authority of BC (MFA) pooled bond funds. The GICs held at December 31, 2020 have yields of 0.76% to 1.06% (2019 - 2.15% to 3.04%), and maturity dates to December 18, 2021. The MFA pooled bond funds have varying returns and yields, and are intended to be held for two to five years. The City's investments are carried at cost which approximates market values.

### 5. Mortgage Receivable

	2020	2019
Mortgage receivable	<u>\$ 950,928</u>	<u>\$ 921,620</u>

In 2011, the Federal Government of Canada entered into an agreement with the Capital Regional District to provide a financial contribution for new permanent, safe, transitional and supportive housing. Subsequently, the Capital Regional District entered into a sub project funding agreement in which \$1,200,000 was contributed to the City towards the purchase of two properties within the City. The agreement states that if the properties are not operated for their intended purpose or are sold and the proceeds of disposition are not applied to providing similar services then the City will be required to repay the contribution amount. The amount of the required repayment is dependent on the length of time that the intended purpose of the contribution is met and extends to March 31, 2026 at which point no further repayment is required.

In 2013, one of the properties was purchased by Provincial Rental Housing Corporation. In 2015, the remaining property was purchased by a not-for-profit housing society and a mortgage of \$1,300,000 was issued by the City. The mortgage bears no interest and is secured by the property. Payment is not due until the mortgage matures on September 15, 2029. The mortgage is guaranteed by BC Housing Management Commission, therefore if the not-for-profit organization defaults on the terms of the loan, BC Housing Management Commission assumes responsibility for the loan repayment. The balance represents the present value of the payment, using the City's estimated cost of borrowing.

Both purchases include transfer of the funding agreement repayment obligation applicable to each property.

The Corporation of the City of Victoria  
Notes to the Financial Statements

For the year ended December 31, 2020

6. Accounts Payable and Accrued Liabilities

	2020	2019
Trade accounts payable and other liabilities	\$ 12,668,501	\$ 15,177,283
Capital projects	2,606,937	3,541,649
Payroll accounts payable	8,382,956	8,834,997
Contract holdbacks	668,490	1,103,882
School authorities	842,016	629,083
Capital Regional District	496,413	457,957
Capital Regional District sewer	2,336,153	3,069,209
Legal settlements	906,516	1,432,748
Recreation Integration Victoria	11,221	11,221
BC Transit	170,308	147,954
Regional Hospital District	93,340	91,973
BC Assessment Authority	21,107	18,746
	<u>\$ 29,203,958</u>	<u>\$ 34,516,702</u>

7. Deferred Revenue

	2019	Fees Received	Interest Earned	Recognized as Revenue	2020
General Operating Deferred Revenue	\$ 2,856,313	\$ 6,075,480	\$ -	\$ (7,000,557)	\$ 1,931,236
Building Permit Fees	4,564,857	5,653,142	-	(4,563,463)	5,654,536
Development Cost Charges:					
Water and environment	598,540	-	10,295	(25,899)	582,936
Streets					
Transportation	7,706,685	656,689	132,555	(1,051,711)	7,444,218
Water	1,100,795	192,005	18,934	-	1,311,734
Drainage	657,315	144,646	11,306	(4,959)	808,308
Sewage	2,357,166	206,581	40,543	(54,449)	2,549,841
Parkland acquisition and development	6,908,247	652,122	118,822	(122,862)	7,556,329
	<u>19,328,748</u>	<u>1,852,043</u>	<u>332,455</u>	<u>(1,259,880)</u>	<u>20,253,366</u>
	<u>\$ 26,749,918</u>	<u>\$ 13,580,665</u>	<u>\$ 332,455</u>	<u>\$ (12,823,900)</u>	<u>\$27,839,138</u>

The Corporation of the City of Victoria  
Notes to the Financial Statements

For the year ended December 31, 2020

8. Long-term Debt

	2020	2019
Equipment financing (a)	\$ 1,678,979	\$ -
Debt (b)	60,836,541	65,134,749
	<u>\$ 62,515,520</u>	<u>\$ 65,134,749</u>

(a) Equipment Financing Loan

The Municipal Finance Authority ("MFA") has established an equipment financing program that replaced the former leasing program. Loans under the equipment financing program are available to both regional districts and municipalities under section 175 of the Community Charter, and are direct obligations of the entity requesting funding. In the case of a municipality, it does not have to seek consent of its regional district to obtain an equipment financing loan. The maximum length of an equipment financing loan agreement is five years. Interest rates are based on the Canadian Dollar Offered Rate (CDOR) and the loans have fixed monthly payments with the interest portion calculated on the last day of the month.

As part of the City's 2019 - 2023 Financial Plan approval process, a Council resolution, dated February 28, 2019, authorized up to \$4 million to be borrowed by the MFA Equipment Financing program for the purpose of vehicle fleet funding. The City borrowed \$1,860,000 in June 2020 to fund fleet equipment purchases. In March 2021, the City applied for the remaining \$2,140,000.

(i) Equipment Financing Loan Report:

MFA Loan No. - Council Resolution	Gross debt	Principal Repaid	Equipment loan payable 2020	Equipment loan payable 2019
0001-0 - 2/28/2019	1,860,000	(181,021)	1,678,979	-

(ii) Future estimated payments over the next five years are as follows:

	General Capital Fund	Interest Payment	Total
2021	\$ 372,823	13,776	\$ 386,599
2022	376,287	10,312	386,599
2023	379,726	6,873	386,599
2024	383,183	3,416	386,599
2025	166,960	390	167,350
Thereafter	-	-	-
Total	<u>\$ 1,678,979</u>	<u>\$ 34,767</u>	<u>\$ 1,713,746</u>

(iii) Principal paid during the year was \$181,021 (2019 - \$nil). Interest paid during the year was \$12,667 (2019 - \$nil).

The Corporation of the City of Victoria  
Notes to the Financial Statements

For the year ended December 31, 2020

8. Debt (Continued)

(b) Long-term Borrowing

The City issues debt instruments through the MFA, pursuant to security issuing bylaws under the authority of the Local Government Act, to finance certain capital expenditures. Sinking fund balances, managed by the MFA, are used to reduce long-term debt. Interest rates on long-term debt range from 1.28% to 3.89%. The weighted average interest rate for 2020 was 2.84% (2019 - 2.87%).

- (i) Gross amount of debt and the repayment and actuarial earnings to retire the debt are as follows:

	Year of Maturity	Rate	Gross debt	Repayments & actuarial earnings	Net debt 2020	Net debt 2019
Issue 79	2033	2.25%	10,000,000	(4,001,764)	5,998,236	6,336,568
Issue 80	2033	2.85%	10,000,000	(3,936,764)	6,063,236	6,395,914
Issue 81	2034	2.85%	10,000,000	(3,684,200)	6,315,800	6,639,860
Issue 102	2022	2.25%	4,509,000	(3,756,414)	752,586	1,114,329
Issue 103	2023	2.65%	1,800,000	(1,388,032)	411,968	554,269
Issue 105	2024	2.25%	5,240,015	(3,610,880)	1,629,135	2,025,659
Issue 110	2025	4.50%	5,200,000	(3,197,738)	2,002,262	2,371,519
Issue 115	2031	3.89%	10,200,000	(3,650,050)	6,549,950	7,020,110
Issue 130	2034	3.00%	23,200,000	(5,211,902)	17,988,098	18,944,189
Issue 139	2036	2.10%	5,500,000	(862,455)	4,637,545	4,862,823
Issue 142	2037	3.15%	9,600,000	(1,112,275)	8,487,725	8,869,509
			\$ 95,249,015	\$ (34,412,474)	\$ 60,836,541	\$ 65,134,749

- (ii) Future aggregate sinking fund payments over the next five years and thereafter are as follows:

	General Capital Fund	Actuarial Earnings	Total
2021	3,136,960	1,286,593	\$ 4,423,553
2022	3,155,961	1,446,033	4,601,994
2023	2,950,516	1,431,746	4,382,262
2024	2,881,130	1,516,513	4,397,643
2025	2,640,743	1,463,765	4,104,508
Thereafter	21,223,693	17,702,888	38,926,581
Total	\$ 35,989,003	\$ 24,847,538	\$ 60,836,541

- (iii) Scheduled debt repayments may be suspended at the MFA's option in the event of excess sinking fund earnings. Principal paid during the year was \$3,099,220 (2019 - \$3,081,616). Interest paid during the year was \$2,546,901 (2019 - \$2,732,187).

The Corporation of the City of Victoria  
Notes to the Financial Statements

For the year ended December 31, 2020

9. Employee Future Benefit Liability

Information about liabilities for the City's employee obligation is as follows:

	2020	2019
Accrued benefit obligation		
Balance, beginning of year	\$ 18,570,000	\$ 17,575,200
Service cost	1,410,600	1,257,600
Interest cost	515,200	593,300
Benefits payments	(1,746,700)	(1,736,900)
Immediate recognition loss (gain) for event driven liabilities	75,100	(77,300)
Actuarial loss (gain)	1,940,700	958,100
Accrued benefit obligation, end of year	20,764,900	18,570,000
Less unamortized net actuarial loss	(2,614,513)	(901,736)
Add pension over contributions due to staff	373,795	364,350
Benefit liability, end of year	\$ 18,524,182	\$ 18,032,614

The accrued benefit obligation and the benefit costs for the year were estimated by actuarial valuation as of December 31, 2020 by an independent actuarial firm. Key estimates used in the valuation include the following:

	2020	2019
Discount rates	1.80%	2.70%
Expected future inflation rates	2.25%	2.25%
Expected wage and salary increases	2.33% to 4.38%	2.33% to 4.38%
Estimated average remaining service life of employees	13 years	11 years

The benefit liability includes both vested and non-vested amounts as follows:

	City	Police	2020	2019
Vested benefits	\$ 4,100,910	\$ 8,600,977	\$ 12,701,887	\$ 12,816,364
Non-vested benefits	4,815,630	1,006,665	5,822,295	5,216,250
Total benefit liabilities	8,916,540	9,607,642	18,524,182	18,032,614
Charged to operating fund surplus in current and past years	(5,104,072)	(8,489,134)	(13,593,205)	(13,289,052)
Portion of benefits charged against reserves	\$ 3,812,468	\$ 1,118,508	\$ 4,930,977	\$ 4,743,562

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## The Corporation of the City of Victoria

### Notes to the Financial Statements

For the year ended December 31, 2020

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#### 9. Employee Future Benefit Liability (Continued)

Vested benefits include lump sum payments, death benefits, and certain sick leave and vacation in the year of retirement benefits. Vested benefits are contractually required to be paid to an employee regardless of their future employment. Non-vested benefits include long service leave, personal leave program and certain sick leave programs. Non-vested benefits are conditional upon future employment.

##### GVLRA - CUPE Long Term Disability Trust

The Trust was established January 1, 1987 as a result of negotiations between the Greater Victoria Labour Relations Association representing a number of employers and the Canadian Union of Public Employees representing a number of CUPE locals. The Trust's sole purpose is to provide a long term disability income benefit plan. The City and its employees each contribute equal amounts into the Trust. The total plan provision for approved and unreported claims was actuarially determined as of December 31, 2017 with an extrapolation prepared by the actuary as at December 31, 2019. At December 31, 2019, the total plan provision for approved claim was \$17,748,900 and the provision for unreported claims was \$1,332,400 with an accumulated surplus of \$4,244,806. The total plan provision for approved and unreported claims and net surplus or deficit at December 31, 2020 will be available later in 2021.

The City paid \$580,104 (2019 - \$514,924) for employer contributions and City employees paid \$558,096 (2019 - \$514,924) for employee contributions to the Plan in fiscal 2019.

##### Municipal Pension Plan

The City of Victoria and its employees contribute to the Municipal Pension Plan (a jointly trustee pension plan) (the "Plan"). The Board of Trustees, representing Plan members and employers, is responsible for administering the Plan, including investment of assets and administration of benefits. The Plan is a multi-employer defined benefit pension plan. Basic pension benefits provided are based on a formula. As at December 31, 2020, the Plan has about 213,000 active members and approximately 106,000 retired members. Active members include approximately 41,000 contributors from local governments.

Every three years, an actuarial valuation is performed to assess the financial position of the Plan and adequacy of the funding. The actuary determines an appropriate combined employer and member contribution rate to fund the Plan. The actuary's calculated contribution rate is based on the entry-age normal cost method, which produces the long-term rate of member and employer contributions sufficient to provide benefits for average future entrants to the Plan. This rate may be adjusted for the amortization of any actuarial funding surplus and will be adjusted for the amortization of any unfunded actuarial liability.



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The Corporation of the City of Victoria  
Notes to the Financial Statements

For the year ended December 31, 2020

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9. Employee Future Benefit Liability (continued)

Municipal Pension Plan (continued)

The most recent valuation for the Municipal Pension Plan as of December 31, 2018, indicated a \$2,866 million funding surplus for basic pension benefits on a going concern basis. As a result of the 2015 basic account actuarial valuation surplus and pursuant to the joint trustee agreement, \$1,927 million was transferred to the rate stabilization account and \$297 million of the surplus ensured the required contribution rates remained unchanged.

The next valuation will be as at December 31, 2021, with results available later in 2022.

Employers participating in the Plan record their pension expense as the amount of employer contributions made during the fiscal year (defined contribution pension plan accounting). This is because the Plan records accrued liabilities and accrued assets for the Plan in aggregate, resulting in no consistent and reliable basis for allocating the obligation, assets and costs to individual employers participating in the Plan.

The City of Victoria paid \$12,412,388 (2019 - \$11,474,017) for employer contributions and City of Victoria employees paid \$9,930,919 (2019 - \$9,130,892) for the Plan in fiscal 2020.

The Corporation of the City of Victoria  
Notes to the Financial Statements

For the year ended December 31, 2020

10. Tangible Capital Assets

	Land & land improvements	Buildings	Furniture, equipment, technology, motor vehicles	Roads, bridges, highways	Water infrastructure	Sewer infrastructure	Drainage infrastructure	Assets under construction	2020 Total	2019 Total
Cost, beginning of year	\$ 142,885,438	\$ 116,904,676	\$ 83,950,357	\$ 239,593,163	\$ 76,690,559	\$ 30,996,910	\$ 35,132,979	\$ 24,192,214	\$ 750,346,296	\$ 708,982,587
Additions	11,698,614	1,342,584	7,053,704	12,296,521	4,788,901	7,475,379	2,858,937	11,480,898	58,995,538	62,629,564
Disposals/transfers	-	-	(1,001,389)	-	-	-	-	(10,827,637)	(11,829,026)	(21,265,852)
Cost, end of year	154,584,052	118,247,260	90,002,672	251,889,684	81,479,460	38,472,289	37,991,916	24,845,475	797,512,808	750,346,299
Accumulated amortization, beginning of year	(602,001)	(51,780,855)	(60,775,919)	(62,604,516)	(11,484,093)	(6,672,633)	(3,922,378)	-	(197,842,395)	(183,960,929)
Disposals	-	-	936,965	-	-	-	-	-	936,965	795,283
Amortization	(185,382)	(3,091,317)	(5,364,497)	(5,348,864)	(793,155)	(395,901)	(371,046)	-	(15,550,162)	(14,676,748)
Accumulated amortization, end of year	(787,383)	(54,872,172)	(65,203,451)	(67,953,380)	(12,277,248)	(7,068,534)	(4,293,424)	-	(212,455,592)	(197,842,394)
Net carrying amount, end of year	\$ 153,796,669	\$ 63,375,088	\$ 24,799,221	\$ 183,936,304	\$ 69,202,212	\$ 31,403,755	\$ 33,698,492	\$ 24,845,475	\$ 585,057,216	\$ 552,503,905

- Work in Progress - Assets under construction having a value of \$24,845,475 (2019 - \$24,192,215) have not been amortized. Amortization of these assets will commence when the asset is put into service.
- Contributed Assets - No contributed assets have been received in 2020 or 2019.
- Tangible Capital Assets Disclosed at Nominal Values - Where an estimate of fair value could not be made, the tangible capital asset was recognized at a nominal value.
- Works of Art and Historical Treasures - The City manages and controls various works of art and non-operational historical cultural assets. These assets are not recorded as tangible capital assets are not amortized.
- Write down of Tangible Capital Assets - No write down of tangible capital assets occurred during 2020 or 2019.
- Leased Tangible Capital Assets - Leases that transfer substantially all of the benefits and risks incidental to ownership of property are accounted for as leased tangible capital assets. All other leases are accounted for as operating leases and the related payments are charged to expenses as incurred.

The Corporation of the City of Victoria  
Notes to the Financial Statements

For the year ended December 31, 2020

11. Accumulated Surplus

Accumulated surplus consists of individual fund surplus and reserve funds as follows:

	2020	2019
Surplus		
Equity in tangible capital assets	\$ 522,408,647	\$ 487,236,106
Operating Fund	-	3,329,825
Underfunded employee benefit obligation (Note 9)	(4,930,977)	(4,743,562)
	<u>517,477,670</u>	<u>485,822,369</u>
Non-Statutory Reserve Accounts		
Development Stabilization Reserve Account	10,395,604	7,229,992
COVID-19 Safe Restart Grant Reserve Account	6,435,480	-
	<u>16,831,084</u>	<u>7,229,992</u>
Reserves		
Financial Stability Reserves	72,435,041	67,494,934
Equipment and Infrastructure Replacement Fund	168,511,403	167,712,765
Tax Sale Lands Fund	4,002,995	3,953,316
Parks and Greenways Acquisition Fund	1,496,630	2,183,453
Local Amenities	1,062,202	766,246
Victoria Housing Fund	5,145,799	4,264,942
Climate Action	1,443,208	1,164,075
Art in Public Places	835,956	772,180
Downtown Core Area Public Realm Improvements	226,209	222,384
Downtown Heritage Building Seismic Upgrades	-	154,728
Park Furnishing Dedication Program	26,176	14,040
	<u>255,185,619</u>	<u>248,703,063</u>
Total reserves	<u>\$ 789,494,373</u>	<u>\$ 741,755,424</u>

The Corporation of the City of Victoria  
Notes to the Financial Statements

For the year ended December 31, 2020

12. Taxation

Taxation revenue, reported on the Statement of Operations is made up of the following:

	Financial Plan 2020	2020	2019
General taxation			
General municipal purposes	\$ 143,327,240	\$ 143,327,322	\$ 139,700,938
Utility 1% tax	1,353,000	1,323,581	1,354,559
Special assessments			
Boulevard frontage	535,200	535,280	534,785
Specified area improvement	81,000	142,865	145,088
Sewer frontage	789,000	794,157	793,872
Collections for other governments			
Capital Regional District	-	28,099,064	25,144,105
School Authorities	-	38,964,581	51,807,049
Regional Hospital District	-	7,880,926	8,031,019
Municipal Finance Authority	-	8,102	7,670
BC Assessment Authority	-	1,773,081	1,583,469
BC Transit	-	11,051,218	9,789,846
Business Improvement Association	-	1,105,315	1,081,030
	146,085,440	235,005,492	239,973,430
Less taxes levied for other authorities			
Capital Regional District	-	28,099,064	25,144,105
School Authorities	-	38,964,581	51,807,049
Regional Hospital District	-	7,880,926	8,031,019
Municipal Finance Authority	-	8,102	7,670
BC Assessment Authority	-	1,773,081	1,583,469
BC Transit	-	11,051,218	9,789,846
Business Improvement Association	-	1,105,315	1,081,030
	-	88,882,287	97,444,188
Net taxes available for municipal purposes	\$ 146,085,440	\$ 146,123,205	\$ 142,529,242

The Corporation of the City of Victoria  
Notes to the Financial Statements

For the year ended December 31, 2020

13. Government Transfers

The City recognizes the transfer of government funding as revenues in the period that the events giving rise to the transfer occurred. The Government transfers reported on the Statement of Operations are:

	Financial Plan 2020	2020	2019
Unconditional transfers			
COVID-19 Safe Restart Grant	\$ -	\$ 6,522,000	\$ -
Traffic fine revenue sharing	1,855,000	2,197,363	1,883,160
	1,855,000	8,719,363	1,883,160
Conditional transfers			
Climate Action Revenue Incentive Program	-	141,941	142,479
Jail	28,800	42,481	29,294
Gas tax	3,666,000	3,667,997	7,257,119
Infrastructure grants:			
Bicycle Master Plan Implementation	1,151,000	1,011,480	895,000
Point Ellice Bridge Rehabilitation/Painting	-	181,100	2,233,566
Cost-sharing agreements:			
Storm Drain	195,000	32,672	-
Sewer	849,000	147,614	-
Water	654,000	113,656	-
	6,543,800	5,338,941	10,557,458
	\$ 8,398,800	\$14,058,304	\$ 12,440,618

Traffic Fine Revenue Sharing program is an unconditional grant provided to municipalities to assist in ensuring community safety and addressing community specific strategic priorities. The program returns 100% of net revenues from traffic violations to municipalities that are directly responsible for paying for policing.

Gas Tax is provided by the Government of Canada. The use of the funding is established by a funding agreement between the City and the Union of British Columbia Municipalities. These funds may be used towards designated infrastructure projects that achieve positive environmental results.

The Canada-BC Safe Restart Grant for Local Governments is an unconditional grant provided through federal/provincial funding and distributed by the Province to support local governments as they deal with increased operating costs and lower revenue due to COVID-19.

The Corporation of the City of Victoria  
Notes to the Financial Statements

For the year ended December 31, 2020

14. Miscellaneous Revenue

	Financial Plan 2020	2020	2019
Third party billing, cost sharing and recoveries	\$ 2,396,760	\$ 5,811,210	\$ 4,519,779
Arena lease equivalent, share of naming rights and ticket surcharge	634,000	411,044	513,634
CREST levy	400,000	301,162	325,539
Rezoning applications	534,500	877,987	919,128
Dog licences and fines	225,000	242,752	218,731
Bus shelter advertising	150,000	154,786	153,936
Tax certificates	125,000	132,540	129,738
Bonus density	-	288,563	1,000,000
Traffic and sidewalk permits	113,350	132,127	143,152
Fortis franchise fee	450,000	497,801	459,016
Development cost charges	5,876,000	1,254,921	2,464,041
Other: administrative fees, lease fees, information sales and asset disposals	608,623	1,540,215	954,068
	<u>\$ 11,513,233</u>	<u>\$ 11,645,108</u>	<u>\$ 11,800,762</u>

Third party billing and CREST levy are offset by expenses therefore budget variance has no impact on the City's operating surplus. Ticket surcharge revenue from the arena is impacted by arena annual operational activity. Amounts for bonus density are not determinable in advance, and do not impact operating surplus as balances are transferred to reserves, therefore no budget amount is provided in the Financial Plan.

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The Corporation of the City of Victoria  
Notes to the Financial Statements

For the year ended December 31, 2020

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15. Trust Funds

Trust funds administered by the City have not been included in the Statement of Financial Position nor have their operations been included in the Statement of Operations .

	2020	2019
Ross Bay Cemetery	\$ 1,150,885	\$ 1,079,912
Nature Interpretation Centre	662,020	650,826
Bastion Square Revitalization	230,380	249,484
	<u>\$ 2,043,285</u>	<u>\$ 1,980,222</u>

The Ross Bay Cemetery Trust is a fund for the non-commercial Ross Bay Cemetery and is used for perpetual maintenance.

The Nature Interpretation Centre is a trust for the construction of a nature interpretation centre in Beacon Hill Park.

The Bastion Square Revitalization Trust is a trust received from the Bastion Square Association Society for the sole purpose of improving Bastion Square.

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## The Corporation of the City of Victoria

### Notes to the Financial Statements

For the year ended December 31, 2020

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#### 16. Contingent Liabilities

The City is a defendant in various lawsuits. The City records an accrual in respect of legal claims that are likely to be successful and for which a liability amount is reasonably determinable. The remaining claims, should they be successful as a result of litigation, will be recorded when a liability is likely and determinable. Management does not believe any outstanding claims are likely to result in a material loss to the City. In addition to the amounts accrued as liabilities, included in reserve funds is an insurance reserve of \$4,189,441 (2019 - \$4,118,601), maintained to offset settlements and insurance coverage is maintained to provide for insurable claims should they exceed the liability deductible of \$1,000,000 in any year. As of November 2008, the City joined the Municipal Insurance Association and all insurable claims from that date forward will be subject to a liability deductible of \$250,000 in any year.

Under borrowing arrangements with the Municipal Finance Authority, the City is required to lodge security by means of demand notes and interest bearing cash deposits based on the amount of the borrowing. As a condition of these borrowings, a portion of the debenture proceeds is withheld by the MFA as a debt reserve fund. These deposits are included in the City's financial assets as restricted cash and are held by the MFA as security against the possibility of debt repayment default. If the debt is repaid without default, the deposits are refunded to the City. At December 31, 2020 the balance of the deposits was \$1,326,811 (2019 - \$1,300,059). At December 31, 2020 there were contingent demand notes of \$2,490,784 (2019 - \$2,490,784) which are not included in the financial statements of the City.

Capital Regional District debt, under provisions of the Local Government Act, is a direct, joint and several liability of the Capital Regional District and each member municipality within the Capital Regional District, including the City.

The City of Victoria and the District of Saanich established the Board of Cemetery Trustees of Greater Victoria (the "Board") in 1922 under the Municipal Cemeteries Act. The Board is a not-for profit organization that operates the Royal Oak Burial Park. The terms of the agreement provides the Board a borrowing limit of \$3 million with the City and the District of Saanich providing equal guarantee. At December 31, 2020 the Board had an outstanding demand loan of \$1,091,966 (2019 - \$1,094,259) with the Bank of Montreal and long-term debt of \$687,871 (2019 - \$756,476) through the Municipal Finance Authority. The City's guarantee portion of the outstanding debt at December 31, 2020 is \$889,919 (2019 - \$925,369).



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The Corporation of the City of Victoria  
Notes to the Financial Statements

For the year ended December 31, 2020

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16. Contingent Liabilities (Continued)

The City is reviewing environmental objectives and potential liabilities for its activities and properties including potential site reclamation obligations. The amount of any such obligations is not presently determinable.

The City is a shareholder and member of Capital Regional Emergency Service Telecommunications (CREST) Incorporated, which provides centralized emergency communications and related public safety information services to municipalities, regional districts, the provincial and federal governments and their agencies, and emergency service organizations throughout the Greater Victoria region and the Gulf Islands. Members' obligations to share in funding ongoing operations and any additional costs relating to capital assets are to be contributed pursuant to a Members' Agreement.

# The Corporation of the City of Victoria

## Notes to the Financial Statements

For the year ended December 31, 2020

### 17. Financial Plan Data

The financial plan data presented in these financial statements is based upon the 2020 operating and capital financial plan approved by Council on May 7, 2020. The table below reconciles the approved financial plan to the financial plan figures reported in these financial statements.

	Financial plan bylaw	Financial statement budget
Revenues		
Taxation	\$ 152,290,940	\$ 152,290,940
User fees and other revenue	74,550,240	74,550,240
Other	34,802,435	34,802,435
	<u>261,643,615</u>	<u>261,643,615</u>
Expenses		
General government	23,729,256	25,294,501
Protective services	81,952,092	83,410,064
Transportation services	24,247,511	29,839,886
Environmental and public health services	8,302,100	8,804,302
Social services and housing	1,224,646	1,224,646
Planning and development	15,858,851	16,401,717
Parks, recreation and cultural services	31,699,195	33,121,798
Water utility	3,970,028	17,140,208
Sewer utility	16,528,702	4,275,259
Amortization	12,000,000	-
	<u>219,512,381</u>	<u>219,512,381</u>
	42,131,234	42,131,234
Less:		
Capital expenditures	(83,964,000)	-
Debt repayment	(3,099,221)	-
Add:		
Interfund transfers	44,931,987	-
Annual surplus	<u>\$ -</u>	<u>\$ 42,131,234</u>

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## The Corporation of the City of Victoria

### Notes to the Financial Statements

For the year ended December 31, 2020

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#### 18. Segmented Information

The City of Victoria is a diversified municipal organization that provides a wide range of services to its citizens. For management reporting purposes, the City's operations and activities are organized and reported by Fund. Funds were created for the purpose of recording specific activities to attain certain objectives in accordance with special regulations, restrictions or limitations. City services are provided by departments and their activities reported within these funds. Certain functions that have been separately disclosed in the segmented information, along with the services they provide, are as follows:

(i) General Government

The General Government operations provide the functions of Corporate Administration, Finance, Human Resources, Legislative Services and any other functions categorized as non-departmental.

(ii) Protective Services

Protective Services is comprised of five different functions, including the City's Emergency Management Agency, Fire, Police, Bylaw Services and the permits and inspections function of the Sustainable Planning and Community Development department. The Emergency Management Agency prepares the City to be more prepared and able to respond to, recover from, and be aware of, the devastating effects of a disaster or major catastrophic event that will impact the community. The Fire Department is responsible for providing critical, life saving services in preventing or minimizing the loss of life and property from fire and natural or man made emergencies. The Police Department ensures the safety of the lives and property of Victoria as well as Esquimalt citizens through the enforcement of municipal bylaws, criminal laws and the laws of British Columbia, the maintenance of law and order, and the prevention of crime. The goal of Bylaw Services is to achieve voluntary compliance of the City Bylaws through education and information. The Sustainable Planning and Community Development department has a broad range of policy, regulatory and program responsibilities including processing undertakings related to permits and inspections for Building Permits, Plumbing Permits, Electrical Permits, and signs.

(iii) Transportation Services

Transportation Services is responsible for a wide variety of transportation functions such as Parking, Engineering Operations and Streets. As well, providing services around infrastructure, traffic control, transportation planning, review of land development impacts on transportation, traffic management, pedestrian and cycling issues, on-street parking regulations, including street signs and painting as well as traffic signal timing.

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The Corporation of the City of Victoria  
Notes to the Financial Statements

For the year ended December 31, 2020

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18. Segmented Information (Continued)

(iv) Environmental and Public Health Services

The Environmental and Public Health Services is comprised of three sections in the areas of Solid Waste Services, Storm Drains, and Street Cleaning. The Solid Waste Collection and Recycling Operations section is responsible for the collection of household garbage. The Storm Drains section provides the design, inspection and technical supervision of civil engineering projects related to the construction and maintenance of the storm drain collection systems to protect public health. The Street cleaning section is responsible for the collection and disposal of litter and debris from streets, sidewalks and squares.

(v) Social Services and Housing

Social Services and Housing includes grants to non-profit organizations for the purpose of facilitating social inclusion and community wellness, and to support affordable housing initiatives.

(vi) Planning and Development

This segment is composed of four departments:

Sustainable Planning and Community Development: Supports quality development and economic health of the City. This function includes regulatory and program responsibilities including: community and city-wide land use planning; urban design; planning applications including zoning, development and variance permits, demographic and other planning information services.

Strategic Real Estate: Manages all aspects of the City's real estate holdings based on an established real estate strategy and a triple bottom line (economic, social and environmental) perspective of returns. The real estate office provides a wide range of services including strategic advice and partnership development; as well as planning and leading transactions for the acquisition, sale, leasing or licensing of lands to meet the City's operational requirements and strategic goals.

Economic Development: This function is guided by six primary "engines" to drive Victoria's businesses, generate jobs, raise household incomes, and increase well-being. The six engines include: advance education and research and development; the ocean and marine sector; experimental tourism; government; technology; and entrepreneurship, start-ups and social enterprise. Economic development in Victoria focuses on the prospects for the future as a city with high quality of life which supports the building of a vibrant, prosperous, fiscally sound and economically robust community.

Victoria Conference Centre: Responsible for strengthening the City's economy through the implementation of a vision and action plan for economic sustainability and growth in Victoria.

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The Corporation of the City of Victoria  
Notes to the Financial Statements

For the year ended December 31, 2020

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18. Segmented Information (Continued)

(vii) Parks, Recreation and Cultural Services

Parks is responsible for the maintenance, planning and development of all park facilities such as ornamental gardens, natural ecosystems, sport and entertainment venues and playgrounds for recreational and cultural enjoyment in a beautiful and safe environment; preserves and enhances green spaces on public lands. Recreation Services facilitates the provision of recreation and wellness programs and services through the Crystal Pool, Save-On Foods Memorial Centre, Royal Athletic Park, and Community and Seniors Centres. The Arts and Culture function supports community vibrancy and economic impact through tourism and visitor attraction. This function also includes the Victoria Conference Centre which is the second largest conference facility in BC and plays a significant economic impact on the local economy.

(viii) Water and Sewer Utilities

The Sewer Utility protects the environment and human health from the impacts of liquid wastes generated as a result of human occupation and development in the City. The Water Utility delivers clean, safe and aesthetically pleasing potable water, in accordance with the Provincial Drinking Water Protection Act, to the citizens of the City of Victoria and Township of Esquimalt. The water is for the purpose of domestic consumption and firefighting.

Certain allocation methodologies have been employed in the preparation of the segmented financial information. The General Fund reports on municipal services that are funded primarily by taxation such as property taxes and other tax revenues. Taxation and payments in lieu of taxes are apportioned to the General Fund services based on budgeted taxation revenue as presented in the 2020-2024 consolidated financial plan.

The accounting policies used in these segments are consistent with those followed in the preparation of the financial statements as disclosed in Note 1.

The Corporation of the City of Victoria  
Notes to the Financial Statements

For the year ended December 31, 2020

18. Segmented Information (Continued)

	General Fund							Water Fund	Sewer Fund	
	General Government	Protective Services	Transportation Services	Environmental and Public Health Services	Social Services and Housing	Planning and Development	Parks Recreation and Cultural Services	Water Utility	Sewer Utility	Total
2020										
Revenues										
Taxation	\$ 31,023,483	\$ 67,809,780	\$ 15,918,192	\$ 2,410,107	\$ 367,463	\$ 4,666,444	\$ 29,834,106	\$ -	\$ 794,160	\$152,823,735
Goods & services	40,374	8,866,495	10,023,933	9,459,661	-	2,778,022	808,388	22,650,926	7,579,662	62,207,461
Government transfers	6,522,000	2,239,844	3,297,596	1,084,128	-	141,941	511,525	113,656	147,614	14,058,304
Other	8,060,453	7,738,935	6,497,614	38,892	324,563	4,257,819	1,736,682	631,632	339,266	29,625,856
	45,646,310	86,655,054	35,737,335	12,992,788	692,026	11,844,226	32,890,701	23,396,214	8,860,702	258,715,356
Expenses										
Salaries & wages	11,785,670	68,050,214	15,452,034	5,212,001	255,530	6,911,007	14,219,465	4,056,027	1,984,373	127,926,321
Materials, supplies, & services	4,836,761	13,742,858	6,534,085	3,111,277	140,574	3,778,354	10,716,045	11,614,121	1,798,941	56,273,016
Interests, & Foreign Exchange	146,196	-	1,573,048	-	-	77,400	845,726	-	-	2,642,370
Grants	-	-	-	-	1,419,561	536,011	3,744,643	-	-	5,700,215
Other	(274,396)	-	-	-	-	-	-	-	-	(274,396)
Capital expenditure not meeting tangible capital asset criteria	17,938	112,221	1,138,683	574,942	-	122,324	289,470	153,706	749,435	3,158,719
Amortization	2,030,205	1,891,066	7,253,603	651,382	-	704,126	1,830,724	793,155	395,901	15,550,162
	18,542,374	83,796,359	31,951,453	9,549,602	1,815,665	12,129,222	31,646,073	16,617,009	4,928,650	210,976,407
Annual surplus	\$ 27,103,936	\$ 2,858,695	\$ 3,785,882	\$ 3,443,186	\$ (1,123,639)	\$ (284,996)	\$ 1,244,628	\$ 6,779,205	\$ 3,932,052	\$ 47,738,949

The Corporation of the City of Victoria  
Notes to the Financial Statements

For the year ended December 31, 2019

18. Segmented Information (Continued)

	General Fund							Water Fund	Sewer Fund	
	General Government	Protective Services	Transportation Services	Environmental and Public Health Services	Social Services and Housing	Planning and Development	Parks Recreation and Cultural Services	Water Utility	Sewer Utility	Total
2019										
Revenues										
Taxation	\$ 28,863,185	\$ 65,887,908	\$ 14,084,056	\$ 2,710,484	\$ 1,520,293	\$ 5,025,413	\$ 30,326,649	\$ -	\$ 793,872	\$149,211,860
Goods & services	40,677	9,227,194	16,060,464	9,350,617	-	10,371,629	2,370,423	22,814,540	7,974,071	78,209,615
Government transfers	3,277,315	1,912,454	5,720,195	1,388,175	-	142,479	-	-	-	12,440,618
Other	9,276,187	6,797,771	6,871,938	120,561	1,031,737	4,868,482	1,246,654	639,105	1,655,274	32,507,709
	41,457,364	83,825,327	42,736,653	13,569,837	2,552,030	20,408,003	33,943,726	23,453,645	10,423,217	272,369,802
Expenses										
Salaries & wages	10,148,333	65,615,814	15,181,234	5,017,979	232,249	6,179,431	13,981,561	3,979,864	2,720,535	123,057,000
Materials, supplies, & services	4,309,938	12,930,570	7,465,518	2,961,390	131,775	9,186,364	10,714,549	11,156,726	901,340	59,758,170
Interests, & Foreign Exchange	127,100	-	1,735,254	-	-	122,981	823,226	-	-	2,808,561
Grants	-	-	-	-	703,351	387,376	2,552,596	-	-	3,643,323
Other	2,758,283	-	-	-	-	-	-	-	-	2,758,283
Capital expenditure not meeting tangible capital asset criteria	-	24,602	831,437	199,367	-	65,959	116,339	150,784	411,766	1,800,254
Amortization	1,932,582	1,717,028	6,937,227	595,125	-	720,724	1,758,008	682,245	333,809	14,676,748
	19,276,236	80,288,014	32,150,670	8,773,861	1,067,375	16,662,835	29,946,279	15,969,619	4,367,450	208,502,339
Annual surplus	\$ 22,181,128	\$ 3,537,313	\$ 10,585,983	\$ 4,795,976	\$ 1,484,655	\$ 3,745,168	\$ 3,997,447	\$ 7,484,026	\$ 6,055,767	\$ 63,867,463

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The Corporation of the City of Victoria  
Notes to the Financial Statements

For the year ended December 31, 2020

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19. COVID-19

The impact of COVID-19 in Canada and on the global economy has continued throughout the year. As the impacts of COVID-19 continue, there could be specific impact on the City, its citizens, employees, suppliers and other third party business associates that could impact the timing and amounts realized on the City's assets and future ability to deliver services and projects. At this time, the full potential impact of COVID-19 on the City is not known. Although the disruption from the virus is expected to be temporary, given the dynamic nature of these circumstances, the duration of disruption and the related financial impact cannot be reasonably estimated at this time. The City's ability to continue delivering services and employ related staff will depend on the legislative mandates from the various levels of government. The City will continue to focus on collecting receivables, managing expenditures, and, if necessary, leveraging existing reserves and available credit facilities to ensure it is able to continue providing essential services to its citizens.



Supplementary Financial Information - The following schedule is unaudited

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The Corporation of the City of Victoria  
Schedule A - Statement of Canada-BC Restart Grant  
(unaudited)

For the year ended December 31, 2020

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Safe Restart Grant received November 2020	6,522,000
Eligible costs incurred:	
Salvation Army - Grant for mobile showers	<u>(86,520)</u>
Balance, December 31, 2020	<u>6,435,480</u>



# THE CORPORATION OF THE CITY OF VICTORIA

## AUDIT FINAL REPORT TO MAYOR & COUNCIL

For the year ended December 31, 2020

Report dated April 8, 2020 for presentation on April 22, 2021

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## SUMMARY

We are pleased to provide this Audit Results Report to assist you in fulfilling your oversight responsibilities with respect to our audit of the financial statements of The Corporation of the City of Victoria (“the City”) for the year ended December 31, 2020.

Our audit and therefore this report will not necessarily identify all matters that may be of interest to those charged with governance in fulfilling its responsibilities. This report has been prepared solely for the use of those charged with governance it may concern and should not be distributed without our prior consent. Consequently, we accept no responsibility to a third party that uses this communication. A summary of our report is as follows:



### Status of the Audit

As of the date of this report, we have substantially completed our audit of the 2020 financial statements, pending completion of the following items:

- ▶ Approval of financial statements by Council
- ▶ Receipt of signed management representation letter
- ▶ Subsequent events review through to financial statement approval date

We conducted our audit in accordance with Canadian generally accepted auditing standards. The objective of our audit was to obtain reasonable, not absolute, assurance about whether the financial statements are free from material misstatement. See the draft audited financial statements package for our draft independent auditor’s report.



### Independence

Our annual letter confirming our independence is included in Appendix C.



### Materiality

Materiality for the statement of operations and working capital items for the City was set at \$4,000,000, which represents approximately 2% of expenses. In addition, we developed a materiality level related to items that only impact tangible capital assets. This materiality level is based on 2% of tangible capital assets for a materiality level of \$11,000,000. Final materiality remained unchanged from our preliminary assessment.



### Audit Findings

Our audit focused on the risks specific to your business and key accounts. Our discussion points below focus on the following items:

- ▶ Risk of management override of internal controls
- ▶ Deferred revenue and government grants
- ▶ Staff salaries
- ▶ Employee future benefits
- ▶ Contaminated sites
- ▶ Development cost charges
- ▶ COVID-19 Disclosures



### Internal Control Matters

We are required to report to you in writing, any significant deficiencies in internal control that we have identified. The specifics of this communication are included in our report below.

We have not identified any such significant deficiencies in the course of our audit. Please refer to page 9 for the specifics of this required communication.



### Adjusted and Unadjusted Audit Differences

We have disclosed all adjusted and unadjusted differences and disclosure omissions identified through the course of our engagement. Each of these items has been discussed with management.

A summary of these items has been included in Appendix B.



### Management Representations

During the course of our audit, management made certain representations to us. These representations were verbal or written and therefore explicit, or they were implied through the financial statements. Management provided representations in response to specific queries from us, as well as unsolicited representations. Such representations were part of the evidence gathered by us to be able to draw reasonable conclusions on which to base our audit opinion. These representations were documented by including in the audit working papers memoranda of discussions with management and written representations received from management.

A draft copy of the representation letter we have requested from management is included in Appendix D to the report.



### Fraud Discussion

Through our planning process, and current and prior years' audits, we have developed an understanding of your oversight processes. We are not currently aware of any fraud affecting the City.

If you are aware of changes to processes or are aware of any instances of actual, suspected or alleged fraud affecting the City, we request that you provide us with this information.

Please refer to the Auditor's Responsibilities for Detecting Fraud in Appendix A.

## AUDIT FINDINGS

As part of our ongoing communications with you, we are required to communicate our views on significant qualitative aspects of the City's accounting practices, including accounting policies, accounting estimates and financial statement disclosures. To address this requirement, a summary of the key audit findings are presented below. We remain available to discuss these and other matters with you upon request.

AREA OF FOCUS	RISKS NOTED	AUDIT FINDINGS
<b>Risk of Management Override of Controls</b>  <i>(Mandatory audit standards consideration)</i>	<p>Accounting standards in this area are complex, and depend on specific contractual terms. There is both a timing of revenue recognition as well as presentation and disclosure requirements relating to these funding arrangements.</p> <p>Management is generally in a unique position to perpetrate fraud because of management's ability to directly or indirectly manipulate accounting records, and prepare fraudulent financial statements by overriding controls that otherwise appear to be operating effectively.</p> <p>This risk is not unique to the City and is required to be addressed for all audits pursuant to Canadian auditing standards.</p>	<p>We tested appropriateness of journal entries recorded in the general ledger, reviewed key estimates and other adjustments made in the preparation of the financial statements.</p> <p>We reviewed transactions recorded in the various ledgers for unusual or non-recurring adjustments not addressed by other audit procedures.</p> <p>We reviewed accounting estimates for biases and evaluated whether the circumstances producing the bias, if any, represented a risk of material misstatement due to fraud.</p> <p><b><i>All audit testing in the area was executed as planned with no issues to be reported.</i></b></p>
<b>Deferred Revenue and Government Grants</b>	<p>Accounting standards are complex and subject to potential misinterpretation. There is a risk that these charges grants are not appropriately calculated and recorded accordance with the relevant accounting standard.</p>	<p>We confirmed grant funding through review of agreements to ensure occurrence, and completeness.</p> <p>We reviewed whether revenue is recorded in accordance with the settlement of any stipulations in order to ensure accuracy.</p> <p><b><i>All audit testing in the area was executed as planned with no issues to be reported.</i></b></p>

AREA OF FOCUS	RISKS NOTED	AUDIT FINDINGS
Staff Salaries	A significant single type of expenditure that covers many employees and departments. As a public entity, this figure is often of particular interest to financial statement users (taxpayers).	<p>We performed systems testing, tests of controls and analytical review of staff salary and salary levels.</p> <p><i>All audit testing in this area was executed as planned. We identified one overaccrual of staff salaries, which has been adjusted by management. Refer to Appendix B for details.</i></p>
Employee Future Benefits	A complex area that requires much estimation and reliance on actuarial experts.	<p>We reviewed actuarial reports and obtained assurance on the significant assumptions.</p> <p>We reviewed the underlying data provided to the actuary for accuracy and completeness.</p> <p>We communicated with the external actuaries and evaluated their credentials, independence and assumptions used.</p> <p><i>All audit testing in this area was executed as planned with no issues to be reported.</i></p>
Contaminated Sites	This standard is complex and therefore there is a risk that liabilities may not be identified and appropriately accounted for.	<p>We reviewed management's process on identifying new potential contaminated sites and management's assessment on whether a liability exists in accordance with the standard.</p> <p><i>All audit testing in this area was executed as planned with no issues to be reported.</i></p>
Development Cost Charges	As with all municipalities, DCC collection is a complex area requiring interaction of several City departments. There is a risk that the DCCs may not be completely or properly charged or not used in accordance with the by-law.	<p>We reviewed management's process for identifying the properties where new DCCs should be assessed and test that appropriate amounts collected.</p> <p>We performed procedures over the collection and use of funds in accordance with the relevant by-law.</p> <p><i>All audit testing in this area was executed as planned with no issues to be reported.</i></p>



AREA OF FOCUS	RISKS NOTED	AUDIT FINDINGS
COVID-19 Disclosures	<p>During the year, the impact of COVID-19 on the Canadian and international economy was substantial. Significant uncertainty in revenue generation and cash flow has arisen for all local governments.</p> <p>Management has included a note to the financial statements discussing the ongoing impacts to the City.</p>	<p>We discussed with management the potential impacts on the future operations and financial budgets and results for the City.</p> <p>We considered potential impacts in relation to other local governments in BC.</p> <p>We examined records subsequent to year end to determine if significant economic impacts have occurred.</p> <p>We considered the sufficiency of disclosure in the financial statements.</p> <p><b><i>No audit differences were identified through these procedures.</i></b></p>

## INTERNAL CONTROL MATTERS

During the course of our audit, we performed the following procedures with respect to the Company's internal control environment:

- ▶ Documented operating systems to assess the design and implementation of control activities that were determined to be relevant to the audit.
- ▶ Discussed and considered potential audit risks with management.

The results of these procedures were considered in determining the extent and nature of substantive audit testing required.

We are required to report to you in writing significant deficiencies in internal control that we have identified during the audit. A significant deficiency is defined as a deficiency or combination of deficiencies in internal control that, in the auditor's professional judgment, is of sufficient importance to merit the attention of those charged with governance. We have not identified any such significant deficiencies in the course of our audit.

As the purpose of the audit is for us to express an opinion on the Company's financial statements, our audit cannot be expected to disclose all matters that may be of interest to you. As part of our work, we considered internal control relevant to the preparation of the financial statements such that we were able to design appropriate audit procedures. This work was not for the purpose of expressing an opinion on the effectiveness of internal control. We did not note any significant deficiencies that require the attention of the Board. Our management letter outlining improvement opportunities is in Appendix E.

## OTHER REQUIRED COMMUNICATIONS

Potential effect on the financial statements of any material risks and exposures, such as pending litigation, that are required to be disclosed in the financial statements.

- BDO Response: Disclosed as required

Material uncertainties related to events and conditions that may cast significant doubt on the entity's ability to continue as a going concern.

- BDO Response: None noted

Disagreements with management about matters that, individually or in the aggregate, could be significant to the entity's financial statements or our audit report.

- BDO Response: None noted

Matters involving non-compliance with laws and regulations.

- BDO Response: None noted

Significant related party transactions that are not in the normal course of operations and which involve significant judgments made by management concerning measurement or disclosure.

- BDO Response: None noted

Management consultation with other accountants about significant auditing and accounting matters.

- BDO Response: None noted

Professional standards require independent auditors to communicate with those charged with governance certain matters in relation to an audit. In addition to the points communicated within this letter, the attached table summarizes these additional required communications.

# APPENDICES

Appendix A: Responsibilities

Appendix B: Adjusted and Unadjusted Audit Differences

Appendix C: Independence Letter

Appendix D: Draft Management Representation Letter

Appendix E: Draft Management Letter

Appendix F: BDO Resources

## APPENDIX A: RESPONSIBILITIES

It is important for Mayor and Council to understand the responsibilities that rest with the City and its management, those that rest with the external auditor, and the responsibilities of those charged with governance. BDO's responsibilities are outlined below and within the engagement letter dated December 14, 2020 which has previously been provided. The oversight and financial reporting responsibilities of management and those charged with governance are also summarized below.

### AUDITOR'S ENGAGEMENT OBJECTIVES

Our overall objective is to express an opinion as to whether the financial statements present fairly, in all material respects, the financial position, financial performance and cash flows of the City in accordance with Canadian accounting standard for not-for-profit organizations.

Year-End Audit Work	Other Information
<ul style="list-style-type: none"> <li>▶ Work with management towards the timely issuance of financial statement.</li> <li>▶ Provide timely and constructive management letters. This includes deficiencies in internal control identified during our audit.</li> <li>▶ Present significant findings to the Mayor and Council including key audit and accounting issues, any significant deficiencies in internal control and any other significant matters arising from our work.</li> </ul>	<ul style="list-style-type: none"> <li>▶ Read the other information included in the Annual Report(s) to identify material inconsistencies, if any, with the audited financial statements.</li> </ul>
	Year-Round Work
	<ul style="list-style-type: none"> <li>▶ Consult regarding accounting, indirect tax and reporting matters as requested throughout the year.</li> </ul>

## AUDITOR'S RESPONSIBILITIES FOR DETECTING FRAUD

We are responsible for planning and performing the audit to obtain reasonable assurance that the financial statements are free of material misstatements, whether caused by error or fraud, by:

- ▶ Identifying and assessing the risks of material misstatement due to fraud;
- ▶ Obtaining sufficient and appropriate audit evidence regarding the assessed risks of material misstatement due to fraud, through designing and implementing appropriate responses; and
- ▶ Responding appropriately to fraud or suspected fraud identified during the audit.

The likelihood of not detecting a material misstatement resulting from fraud is higher than the likelihood of not detecting a material misstatement resulting from error because fraud may involve collusion as well as sophisticated and carefully organized schemes designed to conceal it.

### Fraud Risk Assessment Procedures

- ▶ Management's assessment of the risk that the financial statements may be materially misstated due to fraud, including the nature, extent and frequency of such assessments;
- ▶ Management's process for identifying and responding to the risks of fraud in the City, including any specific risks of fraud that management has identified or that have been brought to its attention, or classes of transactions, account balances, or disclosures for which a risk of fraud is likely to exist;
- ▶ Management's communication, if any, to those charged with governance regarding its processes for identifying and responding to the risks of fraud in the City; and
- ▶ Management's communication, if any, to employees regarding its view on business practices and ethical behaviour.



### Response to Assessed Fraud Risks

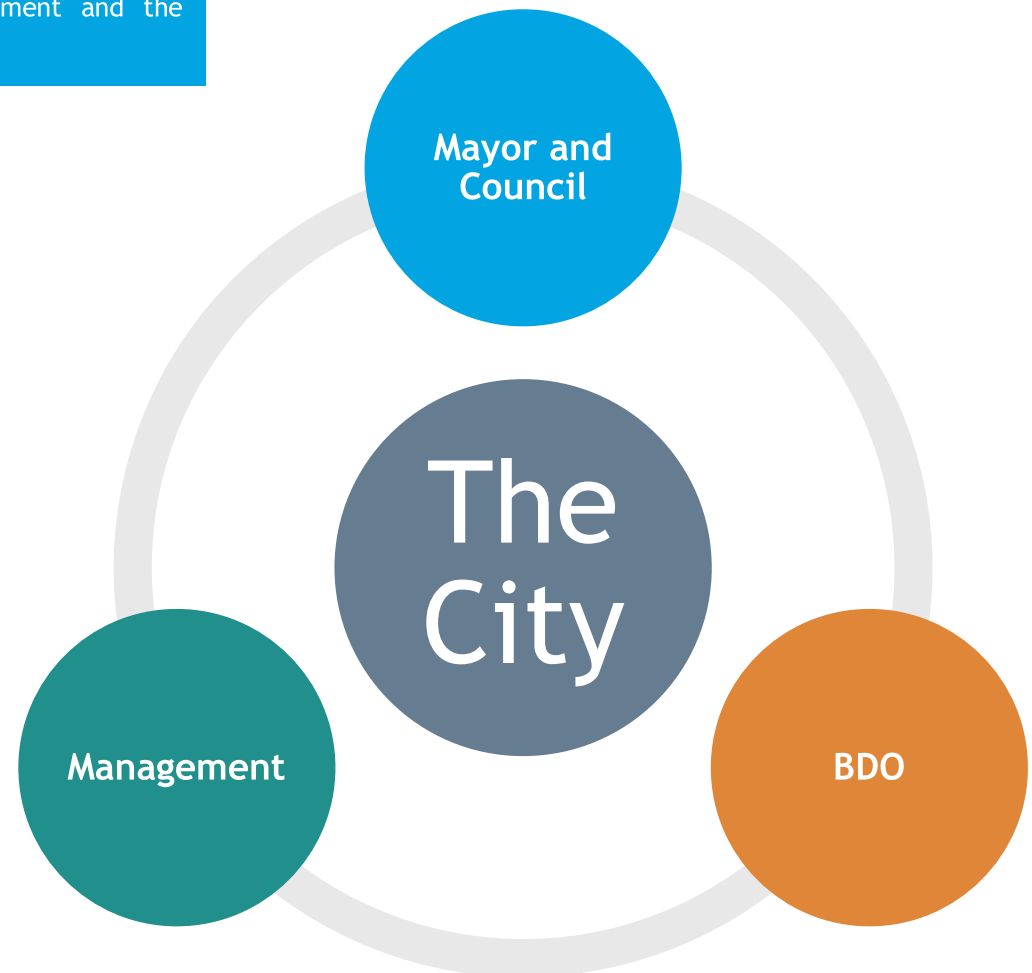
- ▶ Inquire of the Mayor and Council for any knowledge of fraud, suspected fraud or alleged fraud;
- ▶ Perform disaggregated analytical procedures and consider unusual or unexpected relationships identified in the planning of our audit;
- ▶ Incorporate an element of unpredictability in the selection of the nature, timing and extent of our audit procedures; and
- ▶ Perform additional required procedures to address the risk of management's override of controls including:
  - Testing internal controls designed to prevent and detect fraud;
  - Testing the appropriateness of a sample of adjusting journal entries and other adjustments for evidence of the possibility of material misstatement due to fraud;
  - Reviewing accounting estimates for biases that could result in material misstatements due to fraud, including a retrospective review of significant prior years' estimates; and
  - Evaluating the business rationale for significant unusual transactions.

## RESPONSIBILITIES OF THOSE CHARGED WITH GOVERNANCE

- ▶ Oversee the work of the external auditor engaged for the purpose of issuing an independent auditor's report.
- ▶ Facilitate the resolution of disagreements between management and the external auditor regarding financial reporting matters.

## MANAGEMENT RESPONSIBILITIES

- ▶ Maintain adequate accounting records and maintain an appropriate system of internal control for the City.
- ▶ Select and consistently apply appropriate accounting policies.
- ▶ Prepare the annual financial statements in accordance with Canadian public sector accounting standards.
- ▶ Safeguard the City's assets and take reasonable steps for the prevention and detection of fraud and other irregularities.
- ▶ Make available to us, as and when required, all of the City's accounting records and related financial information.



## APPENDIX B: ADJUSTED AND UNADJUSTED DIFFERENCES

### UNADJUSTED AUDIT DIFFERENCES

There were no unadjusted misstatements or material disclosure omissions noted during the course of our audit engagement.

### ADJUSTED AUDIT DIFFERENCES

The following is a summary of differences that were corrected by management during the course of our audit engagement:

The audit differences which have been adjusted for, and therefore are included in the financial statements, are documented below.

	Debit (Credit)			
	Assets	Liabilities	Opening Net Assets	Revenue / Expense
Dr Accounts Payable Cr Prepayments To reverse insurance premiums recorded as prepaid expenses that had not been paid at the end of the year.	\$ (885,897)	\$ 885,897	\$ -	\$ -
Dr Payroll Expenses Accrual Cr Payroll Expenses To adjust the accrual of payroll expenses at the end of the year	\$ -	\$ 303,448	\$ -	\$ (303,448)
Total Adjusted Differences	\$ (885,897)	\$ 1,189,345	\$ -	\$ (303,448)



## APPENDIX C: INDEPENDENCE LETTER

April 8, 2021

Members of the Council  
The Corporation of the City of Victoria

Dear Council Members:

We have been engaged to audit the financial statements of The Corporation of the City of Victoria (the “City”) for the year ended December 31, 2020.

Canadian generally accepted auditing standards (GAAS) require that we communicate at least annually with you regarding all relationships between the City and our Firm that, in our professional judgment, may reasonably be thought to bear on our independence.

In determining which relationships to report, we have considered the applicable legislation and relevant rules of professional conduct and related interpretations prescribed by the appropriate provincial institute/order covering such matters as:

- Holding a financial interest, either directly or indirectly in a client;
- Holding a position, either directly or indirectly, that gives the right or responsibility to exert significant influence over the financial or accounting policies of a client;
- Personal or business relationships of immediate family, close relatives, partners or retired partners, either directly or indirectly, with a client;
- Economic dependence on a client; and
- Provision of services in addition to the audit engagement.

We have prepared the following comments to facilitate our discussion with you regarding independence matters arising since April 22, 2020, the date of our last letter.

We are aware of the following relationships between the City and us that, in our professional judgment, may reasonably be thought to bear on our independence. The following relationships represent matters that have occurred to the date of this letter.

We provide assistance in the preparation of the financial statements, including adjusting journal entries. These services may create a self-review threat to our independence. We, therefore, required that the following safeguards be put in place:

- that management created the source data for all the accounting entries;
- that management developed any underlying assumptions required with respect to the accounting treatment and measurement of the entries; and
- that management review and approve all journal entries prepared by us, as well as the financial statements.

As an additional safeguard, our file review policies require that someone other than the preparer review the proposed journal entries and financial statements.

Other than as described above, we are not aware of any relationships between the City and our Firm that, in our professional judgment, may reasonably be thought to bear on independence.

We hereby confirm that we are independent with respect to the City within the meaning of the Code of Professional Conduct of the Chartered Professional Accountants of British Columbia up to the date of this letter.

This letter is intended solely for the use of the Mayor and Council and others within the City and should not be used for any other purposes.

*BDO Canada LLP*

Chartered Professional Accountants

## APPENDIX D: REPRESENTATION LETTER

*This page left intentionally blank - Representation Letter follows on the subsequent pages*

[Date of Approval of the Financial Statements]

BDO Canada LLP  
Chartered Professional Accountants  
Unit 1100 - Royal Centre  
1055 West Georgia Street  
Vancouver BC V6E 3P3

This representation letter is provided in connection with your audit of the financial statements of the City of Victoria for the year ended December 31, 2020, for the purpose of expressing an opinion as to whether the financial statements are presented fairly, in all material respects, in accordance with Canadian public sector accounting standards.

We confirm that to the best of our knowledge and belief, having made such inquiries as we considered necessary for the purpose of appropriately informing ourselves:

### Financial Statements

We have fulfilled our responsibilities, as set out in the terms of the audit engagement dated December 14, 2020, for the preparation of the financial statements in accordance with Canadian public sector accounting standards; in particular, the financial statements are fairly presented in accordance therewith.

- The methods, significant assumptions, and data used in making accounting estimates and their related disclosures are appropriate to achieve recognition, measurement and/or disclosure that are reasonable in accordance with Canadian public sector accounting standards.
- Related party relationships and transactions have been appropriately accounted for and disclosed in accordance with the requirements of Canadian public sector accounting standards.
- All events subsequent to the date of the financial statements and for which Canadian public sector accounting standards require adjustment or disclosure have been adjusted or disclosed.
- The financial statements of the entity use appropriate accounting policies that have been properly disclosed and consistently applied.
- We have reviewed and approved all journal entries recommended by the practitioners during the audit. A list of the journal entries is attached to the representation letter.

### Information Provided

- We have provided you with:
  - access to all information of which we are aware that is relevant to the preparation of the financial statements, such as records, documentation and other matters;
  - additional information that you have requested from us for the purpose of the audit; and
  - unrestricted access to persons within the entity from whom you determined it necessary to obtain audit evidence.
- We are responsible for the design, implementation and maintenance of internal controls to prevent, detect and correct fraud and error, and have communicated to you all deficiencies in internal control of which we are aware.
- All transactions have been recorded in the accounting records and are reflected in the financial statements.

- We have disclosed to you all known instances of non-compliance or suspected non-compliance with laws and regulations whose effects should be considered when preparing the financial statements.
- We have disclosed to you the identity of the entity's related parties and all the related party relationships and transactions of which we are aware.

## **Fraud and Error**

- We have disclosed to you the results of our assessment of the risk that the financial statements may be materially misstated as a result of fraud.
- We have disclosed to you all information in relation to fraud or suspected fraud that we are aware of and that affects the entity and involves:
  - management;
  - employees who have significant roles in internal control; or
  - others where the fraud could have a material effect on the financial statements.
- We have disclosed to you all information in relation to allegations of fraud, or suspected fraud, affecting the entity's financial statements communicated by employees, former employees, analysts, regulators, or others.

## **General Representations**

- Where the value of any asset has been impaired, an appropriate provision has been made in the financial statements or has otherwise been disclosed to you.
- We have provided you with significant assumptions that in our opinion are reasonable and appropriately reflect our intent and ability to carry out specific courses of action on behalf of the entity when relevant to the use of fair value measurements or disclosures in the financial statements.
- We confirm that there are no derivatives or off-balance sheet financial instruments held at year end that have not been properly recorded or disclosed in the financial statements.
- Except as disclosed in the financial statements, there have been no changes to title, control over assets, liens or assets pledged as security for liabilities or collateral.
- The entity has complied with all provisions in its agreements related to debt and there were no defaults in principal or interest, or in the covenants and conditions contained in such agreements.
- There have been no plans or intentions that may materially affect the recognition, measurement, presentation or disclosure of assets and liabilities (actual and contingent).
- The nature of all material uncertainties have been appropriately measured and disclosed in the financial statements, including all estimates where it is reasonably possible that the estimate will change in the near term and the effect of the change could be material to the financial statements.
- There were no direct contingencies or provisions (including those associated with guarantees or indemnification provisions), unusual contractual obligations nor any substantial commitments, whether oral or written, other than in the ordinary course of business, which would materially affect the financial statements or financial position of the entity, except as disclosed in the financial statements.

## Other Representations Where the Situation Exists

- We have informed you of all known actual or possible litigation and claims, whether or not they have been discussed with legal counsel. Since there are no actual, outstanding or possible litigation and claims, no disclosure is required in the financial statements.
- We will provide to you, when available and prior to issuance by the entity, the final version of the document(s) comprising the annual report.
- We have considered the impact of COVID-19 on the amounts and disclosures in the financial statements. To the best of our knowledge and belief, we have disclosed all know impacts and risks to the City.

Yours truly,

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Susanne Thompson, Deputy City Manager/CFO

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Laurel Westinghouse, Manager, Accounting

## APPENDIX E: MANAGEMENT LETTER

April 8, 2021

Susanne Thompson, CPA, CGA, Deputy City Manager/CFO  
The Corporation of the City of Victoria  
1 Centennial Square  
Victoria, BC V8W 1P6

Dear Ms. Thompson:

### RE: Auditor's Management Letter

As your external auditors we are engaged to provide an audit opinion on your year-end financial statements. An external audit requires testing of transactions and balances and review of those internal control systems upon which we may place reliance. A positive opinion on the financial statements does not necessarily mean that your internal control systems are all operating effectively. This is because we review only those internal control systems where we feel that failure in those systems could result in a material error on the financial statements. With those systems that we do review, our focus is on the assertions necessary to meet our financial statement audit objectives.

Our review of systems, transactions and balances as well as discussions with staff at various levels throughout the City gives us a unique insight into your operations. While conducting this work we make note of items that come to our attention where we feel that improvement could be made or alternatives could be considered. We are fortunate in that we work with a great number of clients and observe a wide variety of processes. We see firsthand any procedures that are emerging as best practices.

We are required to report to you in writing, significant deficiencies in internal control that we have identified during the audit. A significant deficiency is defined as a deficiency or combination of deficiencies in internal control that, in the auditor's professional judgment, is of sufficient importance to merit the attention of those charged with governance.

As matters come to our attention we make note of these for subsequent follow-up. For minor matters, we discuss directly with the staff involved. More important matters are brought forward in this letter (known as a management letter). We did not note any significant deficiencies in internal control in the current year; however, we do have a number of areas we noted for potential improvement, as well as areas noted in prior years, with updates to the status. Where points raised in prior years are no longer applicable we have removed them from the letter.

This letter is a by-product of our audit and the points noted are not necessarily indicative of significant problems with your systems or staff. Our role as auditors includes making recommendations where we see improvement opportunities.

This letter is solely for the use of Council and Management in discharging their responsibilities over financial reporting and should not be used for any other purpose. We accept no responsibility for any other use of this letter.

## Current Year Recommendations

### 1. IT Strategy

During the course of our audit discussions, it was noted that the remaining useful life of JD Edwards software is limited. As a result, new enterprise software will need to be considered in advance of retirement of the system.

We recommend that the replacement of JD Edwards be incorporated into the City's IT Strategy to ensure robust analysis of options and a review of synergies between the replacement chosen and other service areas such as the new electronic records system and human resources will be undertaken.

#### **Management Comment**

*JD Edwards is the City's Enterprise Resource Planning (ERP) system and its replacement is currently included in the IT technology roadmap due to its end of life in 2030. The replacement of the ERP system is a significant multi-year undertaking that requires dedicated resources for successful implementation. The IT Strategic Plan's 3rd Goal - Empower the organization to create data-driven insights - identifies the following strategic priorities currently being actioned: optimize organization-wide business processes and systems; roadmap for enterprise data architecture and analytics; and implementation of integrated platform for records management. These priorities focus efforts towards optimizing business processes through the unification of city-wide business systems with the ERP system, which are preparatory steps towards the replacement JD Edwards. The City appreciates the recommendation by BDO and has updated the IT Strategy to clearly identify JD Edwards replacement as a component of this unification. The replacement of the City's ERP system will present an ideal opportunity to unify city-wide business systems to reduce duplication of data entries and enable greater accuracy and collaboration between City departments.*

## Prior Year Recommendations

### 2. Asset Retirement Obligations

Asset retirement obligations is a new Public Sector Accounting Standard that will be required to be applied in the financial statements for the year ended December 31, 2023, with optional retroactive application. While this standard has been discussed often since first introduced, the preparation and time commitment to implement the standard is expected to be extensive. Although the time frame for adopting the standard has recently been delayed due to COVID-19, we encourage management to address the requirements as soon as possible in order to ensure readiness.

Early action to assess, calculate and record the asset retirement obligation will help ensure that the application of this standard will be accomplished in a methodical manner and will also help ensure that the resources are available to meet the requirements of the standard.

We will continue to be a resource, and to work with management in the lead up to the implementation date of January 1, 2023.

#### **Management's Comment**

*The City continues its progress towards implementing PSAB 3280 through active participation in a working group organized by the Government Finance Officers Association of BC (GFOABC) and attendance at a November 2020 workshop organized by GFOABC. A timeline for implementation has been mapped out. These are the City's milestones for 2021 with regards to implementation:*

- *Q1 2021 - development of a PS3280 policy and begin to develop an inventory of potential in-scope assets and PS3260 contaminated sites;*



- *Q2 2021 - continue to develop inventory listings and begin follow-up interviews/assessments to discuss potential retired obligations;*
- *Q3 2021 - continue interviews/assessments and begin measurement of assets; and*
- *Q4 2021 - begin preparing estimates.*

We would like to express our appreciation for the co-operation and assistance which we received from the City's management during the course of the audit.

We are pleased to discuss with you further any matters mentioned in this letter at your convenience.

Yours truly,



Brian Szabo, CPA, CA  
Partner through a corporation  
BDO Canada LLP  
Chartered Professional Accountants

BJS/sv/mt

CC: MAYOR AND COUNCIL

## APPENDIX F: BDO RESOURCES

### FRAUD RISK AWARENESS:

There has been a noticeable increase over the past few years in fraudulent activities in all organisations, including public sector. In particular, factors arising from COVID-19, including increased remote work and electronic workflow have provided increased opportunities for fraudulent activities. BDO Canada has recently unveiled the Fraud and Cybersecurity Resource Hub. This site is an invaluable resource to management and Mayor & Council members in identifying and managing fraud risk within your organization. Our Fraud Risk specialists have assembled a number of articles and videos in one place for ease of reference.

#### FRAUD AND CYBERSECURITY RESOURCE HUB

Resources and strategies to help you protect your organization from fraud and cyber attacks.

**ARTICLE**  
**TOP 5 FRAUD RISKS YOUR BUSINESS SHOULD WATCH FOR IN 2021**  
BDO highlights the five fraud risks that businesses should watch for in 2021 and beyond.  
Read Article

**INFOGRAPHIC**  
**RESUME OF A FRAUDSTER: HOW TO DETECT FRAUD IN THE WORKPLACE**  
Read Article

**Know your fraud risks. Download our self-assessment worksheets.**  
Download

**EVENT**  
**EMPLOYEE FRAUD: A GUIDE FOR FRAUD PREVENTION, DETECTION, AND RESPONSE**  
Read Article

**ARTICLE**  
**HOW A GLOBAL PANDEMIC CREATED A BREEDING GROUND FOR WIRE FRAUD**  
Read Article

**Do you suspect fraud in your organization? Our team can help.**  
Contact Us

**VIDEO**  
**#FRAUDDECONSTRUCTED: NATIONAL LEADER VIVEK GUPTA AND PARTNER CHETAN SEHGAL ON**  
Watch Video

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## Appendix C

### Indicators of Financial Condition

2020 Financial Statements

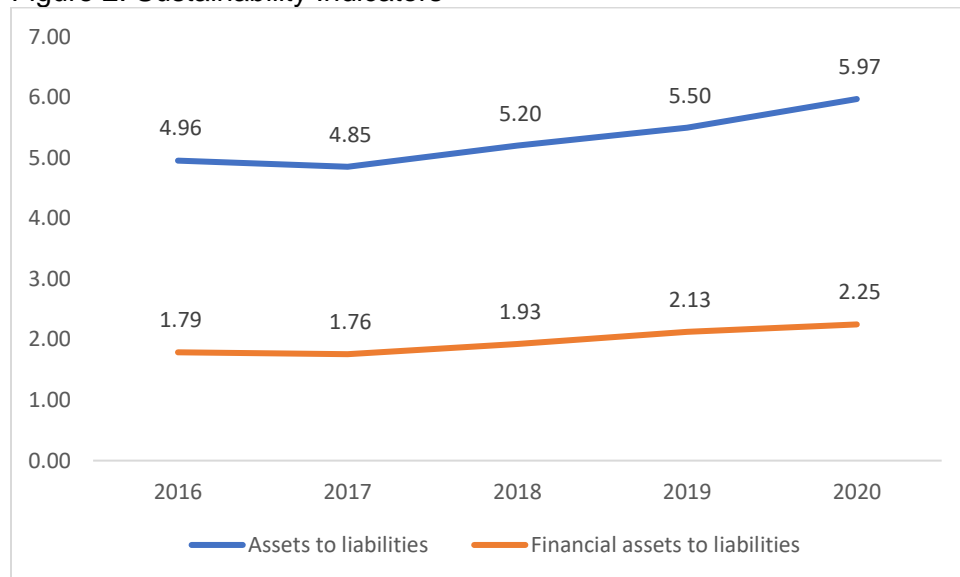
Assessing a government's financial condition using the elements of sustainability, flexibility, and vulnerability, at a minimum, provides a framework to support a variety of strategic and policy decisions.

#### Sustainability

Sustainability is the degree to which a government can maintain its existing financial obligations both in respect of the service commitment to the public and financial commitment to creditors, employees, and others without increasing the debt or tax burden. The ratio of assets to liabilities illustrates the extent to which a government finances its operations by issuing debt. A ratio of higher than one indicates that a government has accumulated surplus and has assets greater than debt. A ratio of less than one, or downward trending, may not be sustainable. For the ratio of financial assets to liabilities, a result of less than one indicates liabilities in excess of financial assets.

The City's ratio of assets to liabilities, and financial assets to liabilities, are positive and trending upward, to indicate strengthening sustainability: the current revenue is sufficient to cover operating costs; and resources are on hand that can finance future operations.

Figure 2. Sustainability Indicators



#### Flexibility

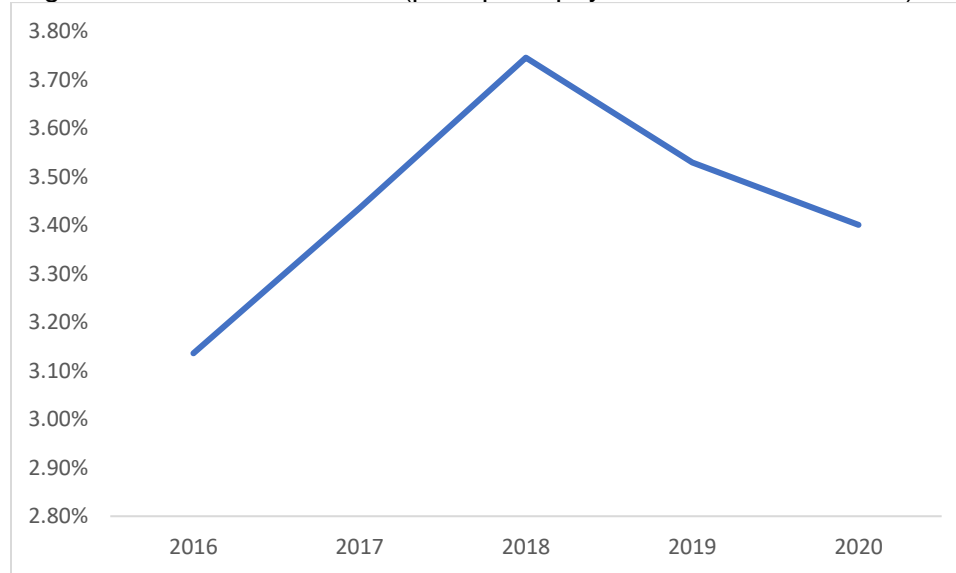
Flexibility refers to the degree to which a government can change its debt or tax burden on the economy within which it operates in order to meet its existing commitments. This provides insights into how a government manages its finances: increasing current borrowing reduces future flexibility to respond when adverse economic circumstances develop; increasing taxation or user fees reduces its ability to do so in the future as a government approaches the limit that citizens and businesses are willing to bear.

Public debt charges to revenues illustrates the extent to which past borrowing decisions present a constraint on a government's ability to meet its financial and services commitment in the current

period. The more a government uses revenues to meet the interest costs on past borrowing, the less it will be available for program spending

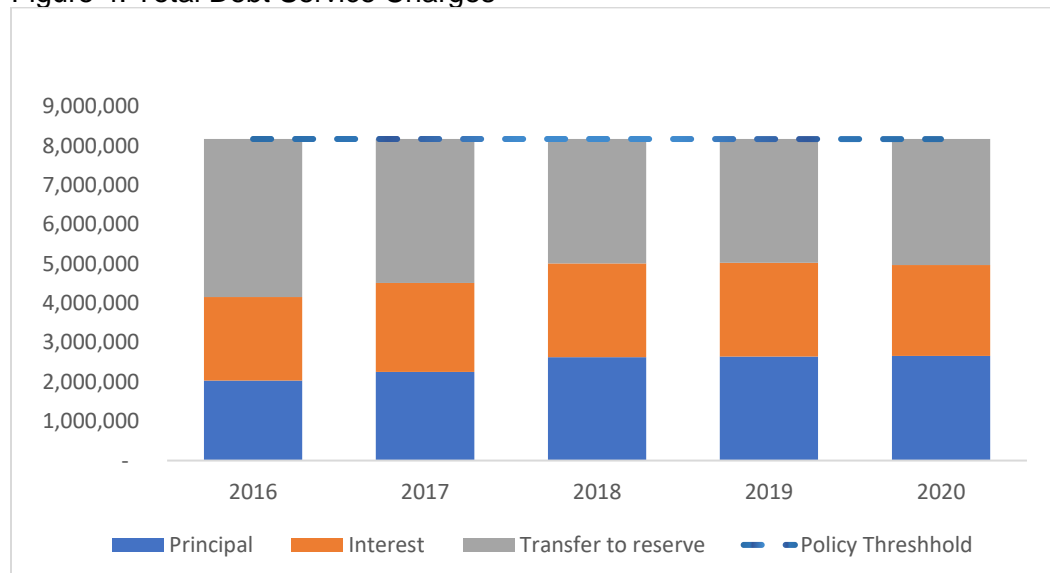
The City's external debt service costs include principal repayment and interest costs. The ratio of debt service costs to taxation revenue fluctuates in response to new debt issues, changes to interest rates, and debt issue maturity.

Figure 3. Debt Service Costs (principal repayment and interest costs) to Taxation Revenue



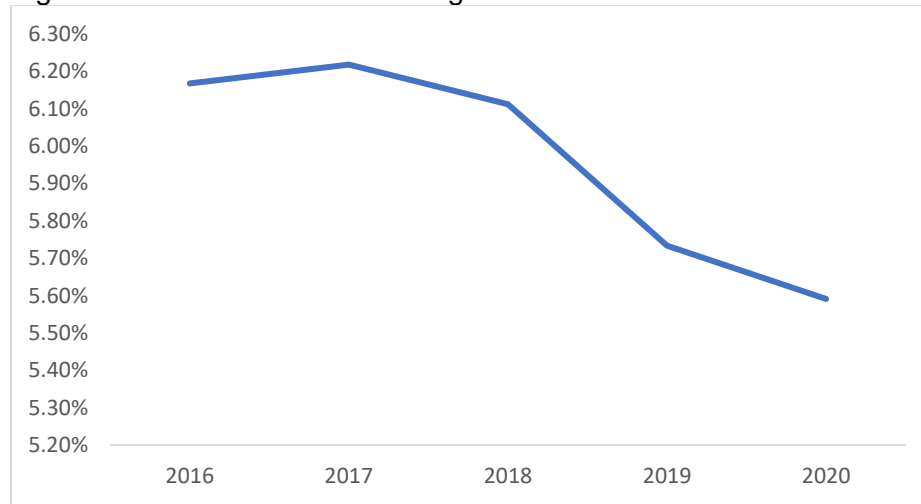
The City's Financial Sustainability Policy provides direction for debt management to maintain a constant threshold of debt service charges, which include external debt service costs and internal transfers to the Debt Reduction Reserve, at a conservative ratio of total debt services charges to taxation revenue well below the legislated allowable maximum. The buffer of transfers to reserves allows for debt service costs to fluctuate without having an impact on property taxes and enables reserves to be built to allow internal borrowing as a lower cost alternative to external borrowing, both indicators of strength of flexibility.

Figure 4. Total Debt Service Charges



Maintaining the policy threshold level of total debt charges results in a downward trend of the debt charges to taxation revenue indicator, adding further strength to flexibility.

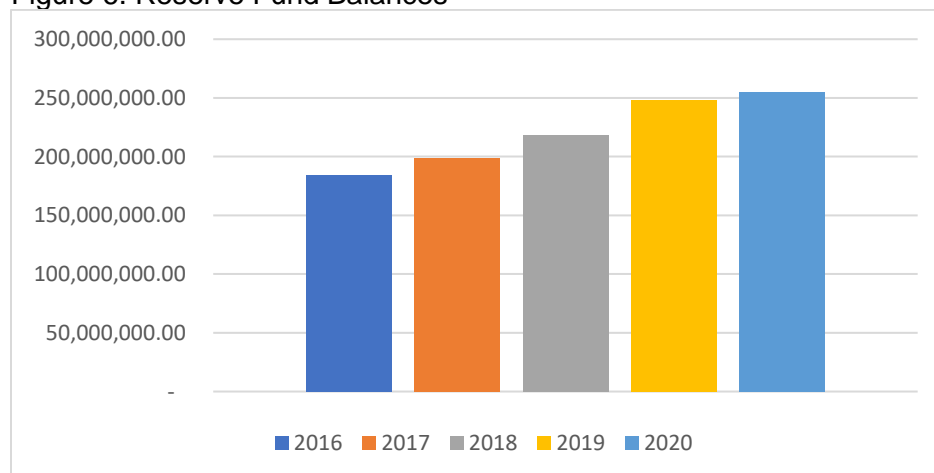
Figure 5. Total Debt Service Charges to Taxation Revenue



The City's Reserve Fund Policy, which was most recently reviewed and updated in 2015, guides the development and use of reserve funds. The City continues to grow reserve balances (Figure 6) in alignment with the City's strategic objectives for services and asset replacement funding requirements. The City does not yet have all master plans in place to determine asset replacement funding needs, however there is sufficient information to identify funding gaps for facilities, fleet and roads. Until complete asset master plans are developed, these gaps are addressed by continuing to grow reserve balances to support strengthening the City's sustainability and flexibility in relation to capital funding decisions.

The City's mitigation strategies for 2020 resulted in increased reliance on reserves as a resource for capital funding which, combined with the reduction of investment returns, resulted in a lower increase of reserve balances than previous years.

Figure 6. Reserve Fund Balances

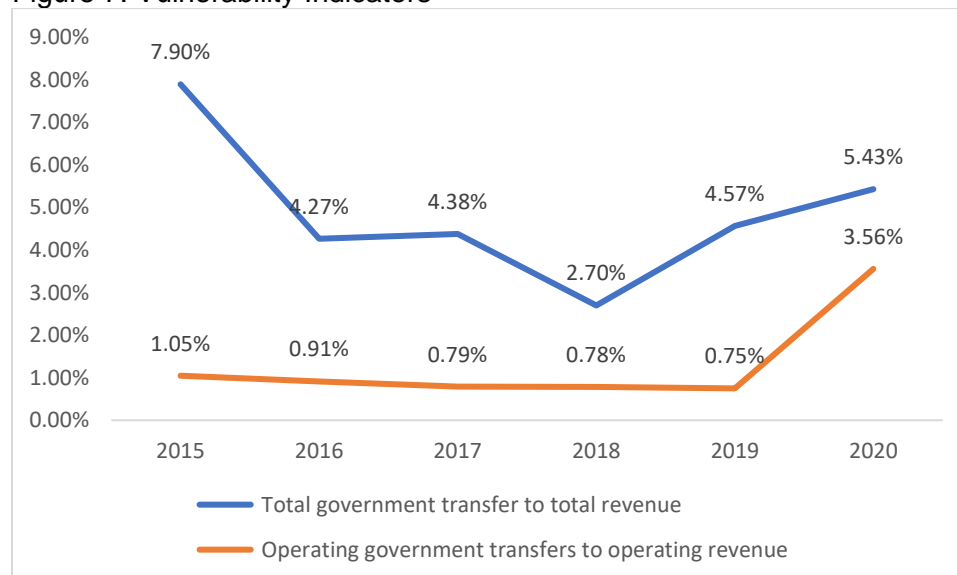


### Vulnerability

Vulnerability is the degree to which a government is dependent on sources of funding outside its control or influence or is exposed to risks that could impair its ability to meet its existing financial obligations. A government whose vulnerability is relatively low has greater control over its financial condition.

The government transfers to total revenue indicator can provide insight into a government's vulnerability as a result of dependency on another government. The City's ratio of total government transfers to total revenue is impacted by large grants received for large capital projects. Considering only the operating government transfers received in relation to total operating revenue, the ratio is significantly lower and normally trends downward. The uptick in 2020 is a result of the Canada-BC Safe Restart Grant, which must be recognized in the year received for financial statement reporting purposes but will be applied as funding in 2021. This means that though the financial indicator ticks upward, the City was not reliant on this grant funding for its operational results in 2020.

Figure 7. Vulnerability Indicators



In conclusion, while the effects of COVID-19 significantly impacted all areas of City operations in 2020, the indicators suggest that policy and strategic decisions made prior to and in response to the global pandemic allowed the City to utilize a number of options to mitigate the impact to the City's financial health.

## Appendix D – Investment Status Update

Over the last number of years, the City has been working with partners, including the Municipal Finance Authority (MFA), investment providers and other municipalities, to explore and expand options for socially responsible investments, which is one of the objectives of the City's Investment Policy.

This summary provides background information as well as a status update on the City's investment portfolio as of December 31, 2020.

### Background

The *Community Charter* sets out the overarching legislation for investments that municipalities in BC must follow. Under Section 183, Investment of Municipal Funds, money held by a municipality that is not immediately required may only be invested or reinvested in one or more of the following:

- (a) securities of the Municipal Finance Authority;
- (b) pooled investment funds under section 16 of the Municipal Finance Authority Act;
- (c) securities of Canada or of a province;
- (d) securities guaranteed for principal and interest by Canada or by a province;
- (e) securities of a municipality, regional district or greater board;
- (f) investments guaranteed by a chartered bank;
- (g) deposits in a savings institution, or non-equity or membership shares of a credit union;
- (h) other investments specifically authorized under this or another Act.

The City's policy, aligned with the *Community Charter* and best practice for investing public funds, further guides the City's investments. The policy has the following objectives:

- Adherence to **statutory requirements**
- **Preservation of capital** – i.e. the City is a steward of public assets, and each option is assessed with a risk lens as each option has a different risk profile
- **Liquidity** – to meet the City's cash flow requirements
- **Rate of return**
- **Socially Responsible Investments (SRI)** – where possible, apply SRI criteria and select investments and companies that make positive contributions to society and the environment, i.e. Environmental, Social, Governance (ESG) factors

In addition, the following parameters are adhered to for approved investments with credit ratings that comply with the policy:

- **Diversification** requirements – i.e. maximum for each type of investment and each issuer to limit risk exposure
- **Competitive Selection** for all purchases
- **Maturities and limits** – match investment maturities with anticipated cash flow needs

### Improved Reporting Standards for SRI/ESG

Currently, throughout the investment world, there is increased focus on improving and standardizing SRI "labels" to support transparency and consistent practices with regard to investments labelled SRI. The intent is to reduce confusion, level the playing field and avoid paying unnecessary premiums.

Canada's top pension funds are calling for better ESG disclosure by reporting data in a standardized fashion. They suggest that the best frameworks to use are Sustainability Accounting Standards Board and the Task Force on Climate-related Financial Disclosures.

Staff are also working with other municipalities, with Metro Vancouver and Vancouver area municipalities as the lead, to push for better reporting standards/requirements resulting in more clarity and consistency to support the investment evaluation process.

Until those standards are set, the current evaluation practice relies on reviewing the underlying investments and companies so that the City does not pay extra for something that is not 'real' and/or seeks opportunities to invest directly with the issuer to avoid premiums paid when investing through a broker.

### **Investment Portfolio as of December 31, 2020**

The City's portfolio as of December 31, 2020 adheres to the Policy's preservation of capital requirements, is comprised of a combination of different issuers and funds to meet the diversification objective of reducing risk exposure, and holds a mix of maturities to align with cash flow requirements. The various investment options offer different maturities and the City considers the cash flow needs before making a determination of which investment to purchase; this includes "laddering" investments so that maturities are staggered over time. Also, due to the City's weekly cash flow needs, some of the investments are held in immediately accessible holdings such as the MFA money market fund and high interest savings accounts.

Based on feedback from its local government members, the MFA launched a number of new investment options starting in the latter part of 2019. The City has utilized these opportunities to increase its portfolio holdings in SRI. While adhering to the Policy objectives and parameters, the City also continued investing in credit unions, including increasing direct investments where that was advantageous rather than going through brokers.

The MFA's investment manager is a signatory to the UN Principles of Responsible Investing (PRI), which is the world's leading proponent of responsible investment. This means that the approach to managing funds as a UN PRI signatory applies to all the MFA funds. The UN PRI aims to understand the investment implication of ESG factors, and support its international network of investor signatories in incorporating these factor into their investment decisions. The MFA currently offers seven different investment options – four which are fossil fuel free and one additional which is socially responsible. The remaining two, although not labelled SRI, are managed using a UN PRI approach. Further information on the MFA funds and investment approach are detailed on pages 4 to 9 of this appendix.

The lending and investment philosophies of many financial institutions, particularly credit unions, align with the City's Investment Policy in regard to SRI and offer an investment option that has high impact as well as local impact in many cases. For example, VanCity Investment Management's core philosophy is founded on the premise that a company's long-term financial success depends on the ability to cultivate and maintain positive relationships with stakeholders. Before investing, VanCity assesses company-specific policies, performance and practices with respect to the environment, social responsibility and corporate governance. VanCity has also aligned their engagement focus with the UN Sustainable Development Goals.

The City's investment holdings at December 31, 2020 are summarized in Table 1. below, identifying the balance of SRI investments to total holdings, with 2019 totals for comparison. Figure 1. City of Victoria SRI Investments illustrates the largest portion of the City's SRI investments are held in BC Credit unions and highlights areas of high impact and local activities that these investments support.



Table 1. City of Victoria Investments

Investment balances at Dec 31, 2020		SRI	2020 Total	SRI % of Total	2019 Total	SRI % of Total
Schedule 1 Banks	31,000,000				69,000,000	
MFA Money Market Fund	82,191,149				110,680,225	
Credit Unions		103,000,000		34%	104,000,000	34%
MFA Pooled High Interest Savings Accounts		54,243,984	FFF	18%	17,977,900	6%
Short Term MFA Fossil Fuel Free Fund (2-5 yrs)		25,249,660	FFF	8%	-	-
MFA Pooled Mortgage Fund (3+ yrs)		11,595,337		4%	-	-
				63%		40%
<b>Total Investments</b>	<b>\$ 113,191,149</b>	<b>\$194,088,980</b>	<b>\$307,280,129</b>		<b>\$301,658,125</b>	

Figure 1. City of Victoria SRI Investments

The City of Victoria

## Socially Responsible Investments

Socially responsible investing (SRI) is an investment strategy which seeks to deliver positive social impact.



## Investment Options through the Municipal Finance Authority



	FFF		FFF		FFF	
	(2) Pooled High Interest Savings Accounts	Money Market Fund	Government Focused Ultra-short Bond Fund	Short-term Bond Fund	Fossil Fuel Free Short-term Bond Fund	Pooled Mortgage Fund
<i>Key Features</i>	 Best for soon to be needed funds. Balances favourable interest rates and liquidity. Monies held with Domestic Systemically Important Banks ✓ Favourable deposit rates negotiated by MFA ✓ Monthly Interest	This Fund is suited for investors who must maintain adequate liquidity while benefitting from asset diversification. This Fund holds a portfolio of very short-term securities, focused on high-quality corporates. The Fund seeks a yield advantage through active market and credit analysis. ✓ Monthly distributions	The main objective of this Fund is to provide safety and liquidity. This Fund maintains a bias towards safe and favourable Federal and Provincial Securities, holdings may include up to 25% Big 6 Banks debt securities. Securities acquired for the Fund may have a maximum maturity of 2 years. This Fund does not invest in non-bank corporates. ✓ Monthly distributions	Designed for investors with a 2 to 5 year investment horizon as the Fund maintains a longer duration versus the MM and Ultra-short Funds. This Fund provides instant diversification through a broad asset mix of high-quality government and corporate securities. The Fund seeks a yield advantage through active market and credit analysis. ✓ Monthly distributions	This Fund is benchmarked against the same index as the ST Bond Fund, however screens-out companies involved in the extraction, processing and transportation of coal, oil, and natural gas. Designed for investors with a 2 to 5 year investment horizon. This Fund provides instant diversification through a broad asset mix of high-quality government and corporate securities. The Fund seeks a yield advantage through active market and credit analysis.	This Fund is designed to provide asset class diversification for Local Government Investment Portfolios. Best suited for cash not needed for 3+ years. The Fund invests in high-quality 1 <sup>st</sup> mortgages on Canadian income producing commercial properties – such as retail, multi-residential, office and industrial. ✓ Minimum 1.25x CF coverage ✓ Maximum 75% Loan-to-value
<i>Suggested Investment Time Horizon</i>	0 – 12 months	0 – 24 months	0 – 24 months	2 – 5 years	2 – 5 years	3 years +

## ESG and MFA Pooled Investment Funds

### About the Municipal Finance Authority of BC

The Municipal Finance Authority of British Columbia (MFA) believes that investment processes that incorporate ESG factors and other broad systemic issues can lead to better investment outcomes. We are committed to creating and offering best-in-class investment products to local governments and have been actively engaged in the Sustainable Investing landscape with the view of offering workable investment solutions for local governments. As such, MFA will only partner with UN PRI signatories in our pooled fund product line. Away from our Pooled High Interest Savings Accounts (PHISAs) which are managed internally by MFA, all the MFA Pooled Investment Funds are currently managed by Philips, Hager and North Investment Management Ltd. (PH & N). PH & N is a signatory to the United Nations Principles for Responsible Investment (UN PRI). As indicated in their most recent 2020 Assessment Report's Summary Scorecard, the UN PRI rated PH&N an A+ across all categories:



### What is ESG?

ESG investing focuses on using three non-financial factors as a part of a framework in the evaluation of companies for investment decision-making. **Environmental criteria** focus on stewardship of the natural environment and its resources. **Social criteria** look at the company's treatment of people and impact on societal issues. **Governance criteria** focuses on how an organization is presided over and its corporate policies.

Although not an exhaustive list, potential issues are listed below:



#### Environmental Issues

- Waste and Pollution
- Green house gas emissions
- Water management
- Land use
- Climate change risks and opportunities
- Natural Capital



#### Social Issues

- Health and Safety
- Customer engagement
- Employee relations
- Workforce and diversity
- Community relations
- Data protection and privacy



#### Governance Issues

- Bribery and Corruption
- Compliance and reporting
- Board composition
- Executive compensation structure
- Donation and lobbying
- Corporate risk management

## What is Socially Responsible Investing?

Socially Responsible Investing also known as sustainable, responsible, "green" or ethical investing, is any investment strategy which seeks to consider both financial return and social/environmental good to bring about social change.

## United Nations Principles for Responsible Investment

The United Nations-supported Principles for Responsible Investment (UN PRI) is an international network of investors working together to put six principles into practice. Its goal is to understand the implications of sustainability for investors and support signatories incorporating these issues into their investment decision-making and ownership practices. In implementing the Principles, signatories contribute to the development of a more sustainable global financial system.

The Principles offer a menu of possible actions for incorporating environmental, social, and corporate governance issues into investment practices across asset classes. The Principles are designed to be compatible with the investment styles of large, diversified, institutional investors that operate within a traditional fiduciary framework.

### The 6 principles that guide the UN PRI are as follows:

1. We will **incorporate ESG issues** into investment analysis and decision-making processes.
2. We will be **active owners** and incorporate ESG issues into our ownership policies and practices.
3. We will **seek appropriate disclosure** on ESG issues by the entities in which we invest.
4. We will **promote acceptance and implementation** of the Principles within the investment industry.
5. We will **work together** to enhance our effectiveness in implementing the Principles.
6. We will each **report on our activities and progress** towards implementing the Principles.

## PH&N and Responsible Investing

PH & N believes that being an active, engaged, and responsible owner is empowering in enhancing the long-term, risk-adjusted performance of portfolios and is part of their fiduciary duty. Their approach to Responsible Investing is comprised of three pillars and specific actions are taken under each of these pillars to deliver on its duty of maximizing clients' investment returns without undue risk of loss.

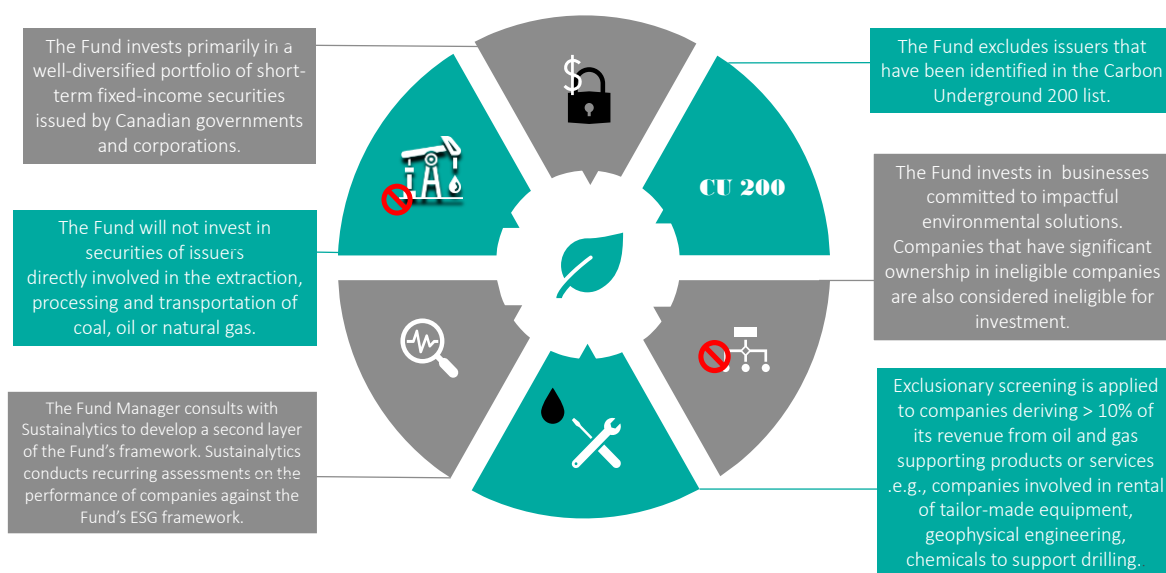
**Integrating relevant ESG factors.** First, by tailoring ESG integration tools and processes to their investment strategies. Second, by focusing on materiality, the attention is put towards those ESG factors that have the potential to impact the value of the investment. Third, transparency and accountability are key, by properly disclosing ESG risks and opportunities by the companies and countries in which we are invested in, it shows that these issuers are accountable in managing their material ESG risks and opportunities, leading to long-term sustainable performance. Fourth, through improvement and innovation, PH & N is always exploring new and better ways to integrate material ESG factors into the investment process.

**Active Stewardship.** PH & N conveys its views through thoughtful proxy voting, engagement with issuers and regulatory bodies, and collaboration with other like-minded investors. As stewards of their clients’ assets, they are committed to ensuring that the issuers in which they invest act in alignment with the long-term interests of their clients. This means conveying to issuers and regulatory bodies their views on topics such as board structure, executive compensation, gender diversity, and climate change. This is done by employing the following three methods. First, voting responsibly at the general meetings of their public equity holdings is an important way to act in the best interest of their clients. Second, their investment teams meet with the issuers in which they invest on an ongoing basis. Third, they participate in initiatives that will increase transparency, protect investors, and foster fair and efficient capital markets.

**Client Driven Solutions and Reporting.** Transparency and accountability are key to maintaining meaningful relationships with their clients and delivering on their fiduciary duty. Examples of such reporting: responsible investment reports, climate-related disclosures, proxy voting disclosures, reporting on their Responsible Investment commitments, RBC GAM responsible investment survey, and ESG insights.

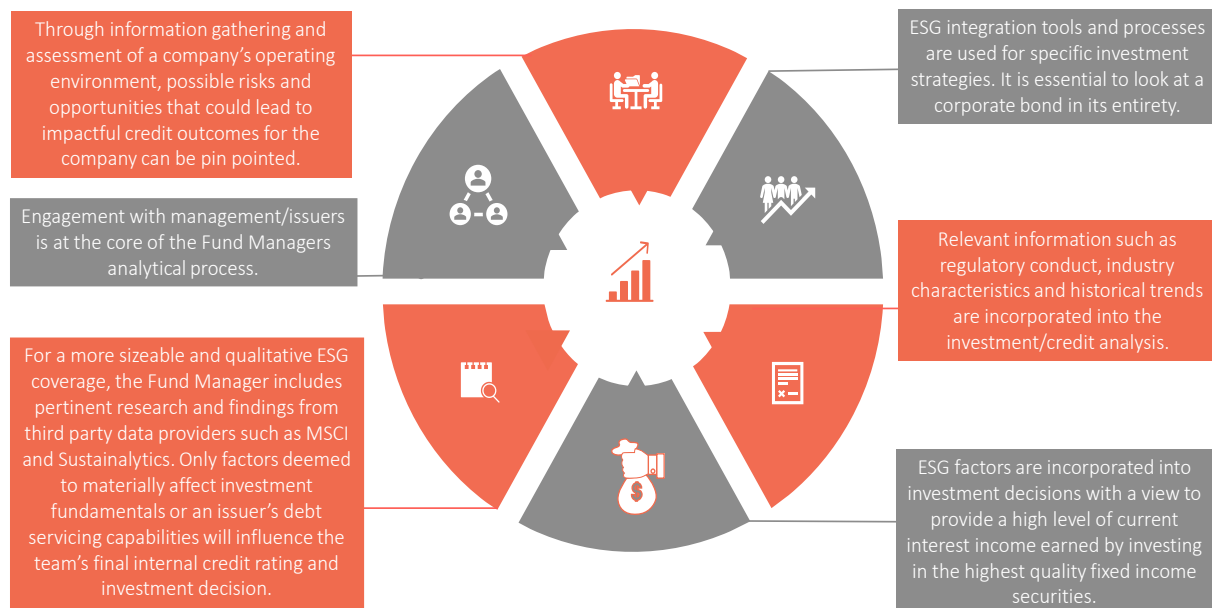
### Fossil Fuel Free Short-term Bond Fund and ESG Integration

In addition to employing ESG integration, the Fossil Fuel Free Short-term Bond Fund does not invest in any corporate securities of entities directly involved in the “extraction, processing and transportation of coal, oil or natural gas”. The Fund employs a commonly used screen that excludes fossil fuel-related companies. Sustainalytics, an independent market leading ESG ratings firm, manages and provides the definition and screening methodology.

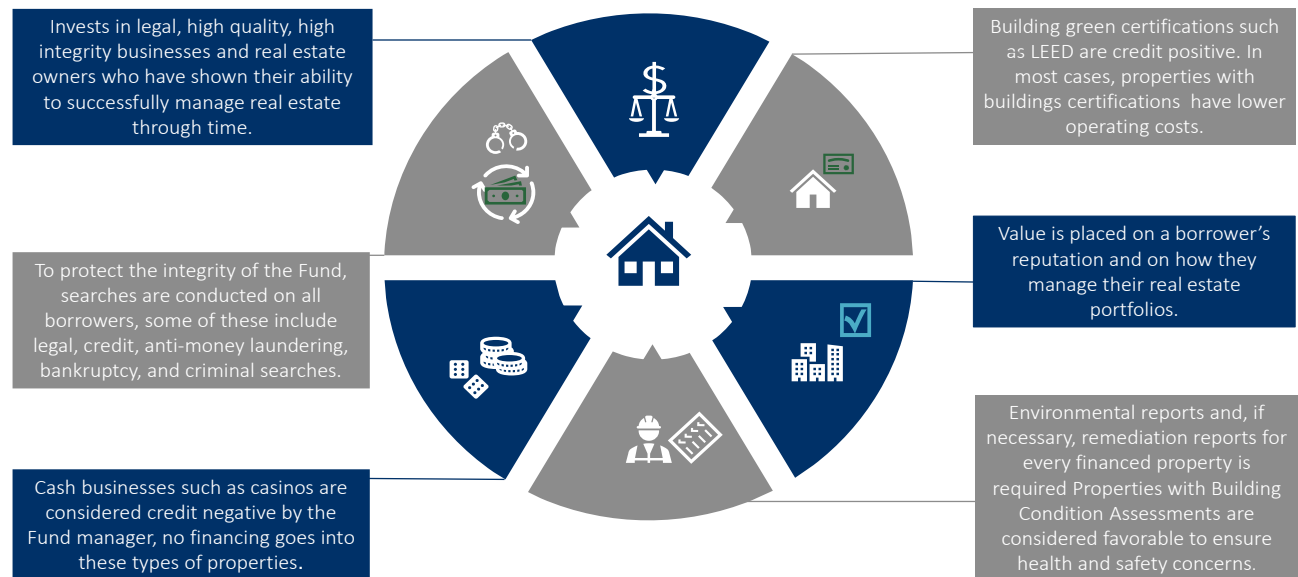


## Money Market Fund, Government Focused Ultra-short Bond Fund, Short-term Bond Fund and ESG Integration.

All of MFA's pooled funds managed by PH&N employ ESG integration. In addition, like the Fossil Fuel Free Bond Fund, the Government Focused Ultra-short Bond Fund (GFUS BF) does not invest in fossil fuel related companies. The composition of allowable investments in the GFUS BF are primarily government and government related securities and have a maximum 25% exposure to Big 6 Canadian Banks.



## Mortgage Fund and ESG Integration



## Pooled High Interest Savings Accounts

MFA provides access to three Pooled High Interest Savings Accounts at extremely favorable rates for our Members. The current offerings are three of Canada's leading Big 6 banks, National Bank, CIBC, and Scotiabank. Most Members consider these funds to be fossil fuel free given that they are direct deposits into entities not "directly involved in the extraction, processing and transportation of coal, oil or natural gas". In addition, the Canadian Big 6 banks have significant commitments to helping create sustainable futures for all Canadians.

Please find the ESG disclosures provided by each of these institutions below:

National Bank of Canada

<https://www.nbinvestments.ca/content/dam/bni/publication/publication-report-esg-advances-2019.pdf>

Scotiabank:

<https://www.scotiabank.com/ca/en/about/responsibility-impact/esg-publications-policies.html>

CIBC:

<https://www.cibc.com/en/about-cibc/corporate-responsibility.html>

**City of Victoria - Operating Budget Revenues/Funding Sources**  
**For the Twelve Months Ending December 31, 2020**

	T3 2019 Actual	T3 2020 Actual	2020 Budget	Variance	%	Explanation for Variance
<b>Business and Community Relations</b>						
Arts, Culture and Events	229,401	110,538	518,750	408,212	21%	Reduced funding transfer from Public Art Reserve for programs such as Public Art in Songhees Park, Artist in Residence and the Unity Project as carried over to 2021. Seasonal revenues from special events, film permits and rental of festival equipment decreased due to COVID-19
Third Party Billing - Special Events	35,236	13,321	-	(13,321)	-	Full cost recovery of related expenses
Economic Development	3,000	3,000	3,000	-	100%	
Neighbourhoods	19,750	-	15,600	15,600	0%	Downtown urinals paid for by late night businesses; program deferred due to COVID-19
Victoria Conference Centre (VCC)	4,145,539	1,197,700	3,748,787	2,551,087	32%	Facility temporarily closed since March due to COVID-19; revenues significantly decreased
VCC Event Costs Paid by Clients	5,891,284	1,374,004	3,460,000	2,085,996	40%	Facility temporarily closed since March due to COVID-19; full cost recovery of related expenses
<b>Legislative Services</b>	66,200	211,800	385,000	173,200	55%	Reduced funding transfer for the By-Election as costs were lower than anticipated; offset by increased revenue in Rezoning Fees
<b>Bylaw Services</b>	844,131	1,004,400	872,490	(131,910)	115%	Partial recovery of costs from the Province due to COVID-19; offsetting expenses
Bylaw Enforcement Third Party Billing	22,738	13,116	-	(13,116)	-	Full cost recovery of related expenses
<b>City Manager's Office</b>	15,470	19,830	12,830	(7,000)	155%	Grant received for the Pacific Institute for Climate Solutions; offsetting expenses
<b>Human Resources</b>	-	-	25,000	25,000	0%	Funding for Training for Accessibility Framework implementation carried over to 2021
<b>Real Estate</b>	1,971,821	1,235,818	1,944,820	709,002	64%	Lease and rental revenue decreased due to COVID-19
<b>Engagement</b>	-	-	114,267	114,267	0%	Funding for Respectful Facilitation Training and Engagement; carried over to 2021
<b>Engineering and Public Works</b>						
Engineering and Public Works	1,935,363	2,125,649	2,729,530	603,881	78%	Reduced funding transfer for Climate Action, Neighbourhood Transportation Plan, Asset Management and Zero Waste Strategy as carried over to 2021 and asphalt sales lower than expected; offset by increased land development fees
Solid Waste and Recycling	3,243,688	3,343,432	3,333,827	(9,605)	100%	
Sewer Utility	8,067,518	7,905,131	8,138,432	233,302	97%	Lower consumption due to COVID-19 resulted in overall lower revenue
Water Utility	22,000,269	21,887,806	22,197,705	309,899	99%	Lower consumption due to COVID-19 resulted in overall lower revenue
Storm Drain Utility	7,137,967	7,198,312	6,996,856	(201,456)	103%	Uptake of the rainwater rewards program lower than projected
<b>Finance</b>						
Parking Services	19,656,949	12,744,479	19,717,225	6,972,746	65%	Total parkade transactions decreased by 40%, parking on street transactions decreased by 26% and ParkVictoria transactions decreased by 10%; compared to T3 2019. Revenues significantly decreased due to COVID-19
<b>Information Technology</b>	-	-	195,002	195,002	0%	Funding for Records Management carried over to 2021
<b>Parks, Recreation and Facilities</b>	3,228,564	1,782,166	3,241,158	1,458,992	55%	Crystal Pool & Fitness Centre temporarily closed since March, Seasonal programs, Summer Camps, Outdoor Recreation and RAP Food and Beverage revenues decreased due to COVID-19; offsetting cost reductions
<b>Sustainable Planning and Community Development</b>	5,892,795	6,757,211	4,688,473	(2,068,738)	144%	Building permits, electrical and plumbing permits and rezoning revenues trended higher; net amount transferred to the Development Stabilization Reserve
<b>Victoria Fire Department</b>	272,582	341,783	266,562	(75,221)	128%	Increased revenue from fire safety plan reviews, false alarmism and recovery from the Province for pandemic related costs; offsetting expenses
<b>Corporate</b>						
Payment in Lieu of Taxes/Special Assessments	8,182,266	8,166,977	7,639,500	(527,477)	107%	Increased revenue from the Province of BC, BC Hydro and Federal PILT revenue
Fees and Interest	8,224,990	5,818,278	3,990,000	(1,828,278)	146%	Higher than anticipated revenue from investments, property tax penalties and interest
Business and Other Licences	1,447,010	1,423,076	1,467,000	43,924	97%	Lower than anticipated revenue in business licenses



Overhead Recoveries	3,796,713	3,887,876	3,887,876	0	100%	
Miscellaneous	13,124,614	17,236,043	9,027,749	(8,208,294)	191%	Traffic fine revenue higher than budget, higher revenues received due to the Province Restart Grant, Bonus Density, Parkland Provision, CARIP, Tree Conservation and DFHP contribution that are offset by transfer to reserves and lower Arena revenue due to COVID-19
Prior Year's Surplus	4,544,049	3,329,825	3,329,825	(0)	100%	
<b>Victoria Police Department</b>	10,294,400	10,050,902	10,116,159	65,257	99%	
<b>Property Taxes</b>	139,700,938	143,327,322	143,327,240	(82)	100%	
<b>Total</b>	<b>\$ 273,995,245</b>	<b>\$ 262,509,793</b>	<b>\$ 265,390,663</b>	<b>\$ 2,880,870</b>	<b>99%</b>	

**City of Victoria - Operating Budget Expenditures/Transfers to Reserve  
For the Twelve Months Ending December 31, 2020**

	T3 2019 Actual	T3 2020 Actual	2020 Budget	Variance	%	Explanation for Variance
<b>City Manager's Office</b>	955,900	990,041	984,243	(5,798)	101%	
<b>Council</b>	784,495	706,953	823,732	116,779	86%	Vacancies and reduced expenses in conferences and travel
<b>Corporate Initiatives</b>	289,098	304,089	547,930	243,840	55%	Vacancies
<b>Business and Community Relations</b>						
Arts, Culture and Events	1,606,003	1,020,823	1,954,272	933,449	52%	Decreased seasonal expenses related to events due to COVID-19. Art projects carried forward into 2021 include the Public Art in Songhees Park, Artist in Residence and the Unity Project
Third Party Billing - Special Events	32,833	11,415	-	(11,415)	-	Full cost recovery; offsetting revenues
Economic Development	611,944	646,065	644,290	(1,775)	100%	
Neighbourhoods	609,300	396,165	467,990	71,825	85%	Decreased expenses related to Downtown Late Night Strategy due to COVID-19
Victoria Conference Centre (VCC)	3,339,870	2,568,791	3,120,016	551,226	82%	Facility temporarily closed since March due to COVID-19, decrease in expenses; offsetting decrease in revenues
VCC Event Costs Paid by Clients	5,891,290	1,374,004	3,460,000	2,085,996	40%	Facility temporarily closed since March due to COVID-19. Full cost recovery; offsetting revenues
<b>Legislative Services</b>	1,601,804	1,832,806	2,060,908	228,102	89%	Decreased expenses due to lower than expected By-Election costs; offsetting decrease in revenues
<b>Bylaw Services</b>	2,192,970	2,895,738	2,532,336	(363,402)	114%	Increased salary expenses, personnel costs, protective clothing due to COVID-19. Increased expenses partially offset in recovery from the Province due to COVID-19
Third Party Billing - Bylaw Enforcement	22,738	13,116	-	(13,116)	-	Full cost recovery; offsetting revenues
<b>Real Estate</b>	1,684,526	1,356,348	1,913,613	557,265	71%	Vacancies, lower rental property costs and transfer to reserve for 812 Wharf Street as lease and rental revenues were lower due to COVID-19
<b>Engagement</b>	1,326,680	1,431,179	1,556,424	125,245	92%	Vacancies, reduced expenses in conferences, travel, training and Respectful, Facilitation and Training project carried over to 2021
<b>Engineering and Public Works</b>						
Engineering and Public Works	18,409,121	18,470,155	19,766,644	1,296,488	93%	vacancies and projects carried forward into 2021 that include Climate Action, Asset management, Transportation initiatives and Zero Waste Strategy offset by increased costs in JSB operations and response to weather events
Third Party Billings						
Solid Waste & Recycling	3,008,227	3,265,467	3,333,827	68,360	98%	
Water Utility	22,000,269	21,887,806	22,197,705	309,899	99%	Lower consumption due to COVID-19 resulted in lower water costs purchased from the CRD
Sewer Utility	8,067,518	7,905,131	8,138,432	233,302	97%	Lower consumption due to COVID-19 resulted in lower transfer to reserve
Stormwater Utility	7,137,967	7,198,312	6,996,856	(201,455)	103%	Surplus from higher revenues transferred to reserves
<b>Finance</b>						
Finance	4,044,874	4,080,170	4,471,074	390,904	91%	Vacancies, reduced expenses in conferences, travel and training and development
Parking Services	10,548,420	9,685,641	10,636,713	951,071	91%	Decreased expenses related to lower Broughton parkade revenue share with Province, interest on debt payments, fines sent to collections and staffing due to COVID-19
<b>Human Resources</b>	1,980,814	2,000,697	2,443,165	442,467	82%	Vacancies, reduced expenses in conferences, travel, training and development and recruitment
<b>Information Technology</b>	4,056,258	4,436,888	4,662,260	225,372	95%	Vacancies, reduced expenses in conferences, travel and training and development and Archives Digitalization Project
<b>Legal Services</b>	822,693	978,190	878,921	(99,269)	111%	Increased expenses related to external legal support
<b>Parks, Recreation and Facilities</b>						
Parks	11,490,140	12,367,613	12,905,478	537,865	96%	Vacancies, reduced expenses in training and development
Recreation	4,985,830	3,659,976	5,171,855	1,511,879	71%	Decreased expenses as Crystal Pool & Fitness Centre and RAP food and beverage services temporarily closed since March due to COVID-19; offset by increased pool maintenance costs and phased return to seasonal programs started mid June that include summer camps, outdoor recreation; offsetting revenues
Facilities	5,786,066	6,494,147	6,305,808	(188,339)	103%	Increased expenses due to unanticipated Crystal Pool maintenance costs, offset by vacancies, lower hydro costs, conferences, travel and training and development
<b>Sustainable Planning and Community Development</b>	8,162,786	8,534,553	6,916,812	(1,617,741)	123%	Increased development revenue transferred to the Development Stabilization Reserve; offset by DCAP, OCP and Housing projects carried forward to 2021
<b>Victoria Fire Department</b>	17,590,341	18,239,049	18,185,923	(53,126)	100%	Increased expenses due to COVID-19; offset by partial recovery from the Province and reduced expenses in conferences, travel and training and development
<b>Corporate</b>						
Contingencies	-	-	1,903,768	1,903,768	0%	Includes delayed one-time and ongoing initiatives
Debt Principal, Interest and Reserve Transfer	8,167,942	8,167,942	8,167,942	-	100%	
Grants	3,640,584	5,424,798	5,014,419	(410,378)	108%	Increased payments include ESS Grant, Bus Ticket Program, Victoria Housing Reserve offset by funding sources

Miscellaneous	4,896,362	3,382,084	5,163,610	1,781,526	65%	Decreased expenses due to lower than anticipated Tax Appeals and Claims, lower Crest Levy and Canada Day expenses; offsetting revenues and projects carried forward into 2021 include the Citizen's Assembly, Welcoming Cities, Community Wellness and Social Procurement
Transfers to Reserve	30,460,484	25,948,158	15,085,484	(10,862,674)	172%	Increased transfers reserves for interest allocation, affordable housing reserve for bonus density, parks and greenways reserve for parkland provision, buildings and infrastructure reserve for the DFHP contribution from DGV, vehicles and heavy equipment reserve for the sale of assets and climate action for CARIP, and the Provincial Restart Grant carried forward to 2021
Transfer to Capital Budget	11,140,000	9,576,997	11,640,000	2,063,003	82%	Reduced transfer to offset deficit due to COVID-19
<b>Greater Victoria Public Library</b>	5,451,900	5,527,933	5,542,404	14,471	100%	
<b>Victoria Police Department</b>	57,867,372	59,730,551	59,795,810	65,258	100%	
<b>Total</b>	<b>\$ 270,665,419</b>	<b>\$ 262,509,793</b>	<b>\$ 265,390,663</b>	<b>\$ 2,880,870</b>	<b>99%</b>	

## Appendix F

### City of Victoria - Capital Budget Expenditures For the Twelve Months Ending December 31, 2020

	T3 2019 Actual	T3 2020 Actual	2020 Budget	Variance	%	Explanation for Variance
<b>Active Transportation</b>	7,494,520	5,341,879	12,705,000	7,363,121	42%	Projects in progress carried to 2021: Bicycle Master Plan Vancouver, Graham, Jackson and Harbour Road scheduled to be complete in early 2021, David Foster Harbour Pathway, Ship Point Master Plan Implementation, Pathway Upgrades including pathway enhancements on Dallas Road, E&N/Kitma Pathway, Yacht Pond at Holland Point and accessible beach ramp, Crosswalk installations and upgrades including controlled stop light at Cook and Princess and Blanshard/Kings and Sidewalk Rehabilitation projects
<b>Complete Streets</b>	3,470,206	5,366,927	6,377,000	1,010,073	84%	Projects in progress carried to 2021: Shelbourne Street to Coronation Street, Vancouver Street and Bay Street corridors deferred to coordinate with the BMP, Luxton to Boyd Street and Pendergast-Vancouver to Heywood Street
<b>Parks</b>	1,538,961	1,837,978	9,063,328	7,225,350	20%	Projects in progress carried to 2021: Topaz Park Artificial Turf and Southern Enhancements, Outdoor Sport Court Improvement Program, Parks Condition Assessment, Parks Infrastructure Improvement Program, Dogs in Parks and the Songhees Park Expansion
<b>Street Infrastructure</b>	1,243,807	1,338,483	2,550,000	1,211,517	52%	Projects in progress carried to 2021: Electrical Kiosk Replacement and Service Panel, Traffic Controller Replacement, Gate of Harmonious Interest, Traffic Signal Fibre Optic Upgrade, Fire Pre-Emption Equipment, Pagoda Fixtures Electrical Upgrades, Street Light Replacement and Street Light Pole and Arms and New Traffic Signal Safety Upgrades both deferred to coordinate with the BMP
<b>Retaining Walls and Railings</b>	803,201	3,581,061	4,374,000	792,939	82%	Projects in progress carried to 2021: Dallas Road Bluff Study deferred to coordinate with the CRD Waste Water project, Clover Point Shoreline Remediation, Dallas Road Seawall Balustrade and Wharf Street 1112
<b>Bridges</b>	6,519,467	1,100,898	1,763,000	662,102	62%	Projects in progress carried to 2021: Point Ellice Bridge Rehabilitation
<b>Facilities</b>	3,072,271	11,803,141	19,576,781	7,773,640	60%	Projects in progress carried to 2021: City Hall West HVAC, VCC Upgrades and Repairs, Crystal Pool Capital Planning, Parks, SOFMC Arena Renewals and Repairs, Fire Hall #1 Replacement, Parkade Improvements, Public Washroom Improvements, Tenant Space Improvement, Facilities Master Plan, Electric Vehicle Charging Stations, Facilities Engineer Studies and City Hall Interior Improvements
<b>Equipment</b>	2,603,084	5,608,869	12,196,000	6,587,131	46%	Purchases/Projects in progress carried to 2021: Vehicle and Heavy Equipment, Small Equipment and Tools, Corporate IT Infrastructure, Corporate Equipment Replacement, Asset Management/GIS System Development, Fire Equipment, Electric Vehicle Infrastructure, Parking Equipment Upgrades, Decommission of Fuel Storage Tank and Public Space Waste Receptacles
<b>Environmental Remediation</b>	186,750	68,318	1,964,000	1,895,682	3%	Budget only spent if needed, projects in progress carried to 2021: Laurel Point Park Environmental Remediation and Monitoring
<b>Sanitary Sewers</b>	7,599,871	4,527,002	8,835,000	4,307,998	51%	Projects in progress carried to 2021: Sewer Mains Replacement, Inflow and Infiltration Projects, System Assessment and System Upgrades
<b>Stormwater</b>	3,701,284	3,869,838	9,469,000	5,599,162	41%	Projects in progress carried to 2021: Stormwater Mains Replacement, Storm Water Quality Projects, Brick Main Rehabilitation and System Planning and Assessment Projects
<b>Waterworks</b>	4,730,670	5,508,301	8,194,000	2,685,699	67%	Projects in progress carried to 2021: Water Mains Replacement and Water Meter Replacements
<b>Contingency</b>	-	-	185,000	185,000	0%	
<b>Victoria Police</b>	1,241,211	1,547,859	1,975,000	427,141	78%	
<b>Total</b>	<b>44,205,302</b>	<b>51,500,554</b>	<b>99,227,109</b>	<b>47,726,555</b>	<b>52%</b>	

# 2020 FINANCIAL STATEMENTS

City of Victoria Draft Audited Financial Statements  
For the year ended December 31, 2020

Committee of the Whole April 22, 2021



2020 Financial Statements  
April 22, 2021 Committee of the Whole

1

## Overview

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- Reporting Timeline
  - Community Charter section 167
  - Due to Ministry by May 15
- 2020 Financial Statement Highlights
- Auditors Report



2020 Financial Statements  
April 22, 2021 Committee of the Whole

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# Financial Statements

The Corporation of the City of Victoria Statement of Financial Position As at December 31, 2020, with comparative figures for 2019			
	2020	2019	
<b>Financial Assets</b>			<b>Statement of Cash Flows</b>
Cash and cash equivalents (Note 2)	\$ 156,464,722	\$ 144,975,587	
Accounts receivable			
Property Taxes	2,879,392	2,003,083	
Other (Note 3)	24,717,750	28,574,624	
Portfolio investments (Note 4)	170,844,995	173,000,000	
Mortgage receivable (Note 5)	950,928	921,620	
Other assets	10,852	35,605	
MFA debt reserve fund (Note 16)	1,326,811	1,300,059	
	<u>357,195,450</u>	<u>350,810,568</u>	
<b>Liabilities</b>			
Accounts payable and accrued liabilities (Note 6)	29,203,958	34,516,702	
Deposits and prepayments	20,702,720	20,400,100	
Deferred revenue (Note 7)	27,839,138	26,749,918	
Long-term debt (Note 8)	62,515,520	65,134,748	
Employee future benefit liability (Note 9)	18,524,182	18,032,615	
	<u>158,785,518</u>	<u>164,834,083</u>	
<b>Net Financial Assets (net debt)</b>	<b>198,409,932</b>	<b>185,976,505</b>	<b>Statement of Changes in Net Financial Assets</b>
<b>Non-Financial Assets</b>			
Tangible capital assets (Note 10)	585,057,216	552,503,905	
Inventories of supplies	1,732,227	1,389,253	
Deposits towards acquisition of tangible capital assets	3,400,000	1,000,000	
Prepaid expenses	894,998	885,781	
	<u>591,084,441</u>	<u>555,778,919</u>	
<b>Accumulated Surplus (Note 11)</b>	<b>\$ 789,494,373</b>	<b>\$ 741,755,424</b>	<b>Statement of Operations and Accum Surplus</b>
The accompanying notes are an integral part of these financial statements.			

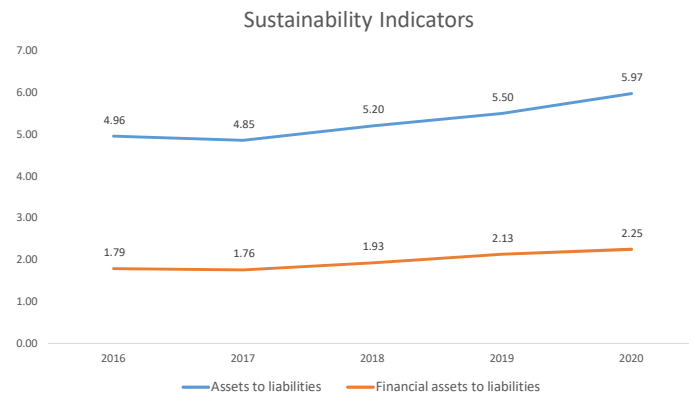
3

# Financial Condition Indicators

- Sustainability
- Flexibility
- Vulnerability

4

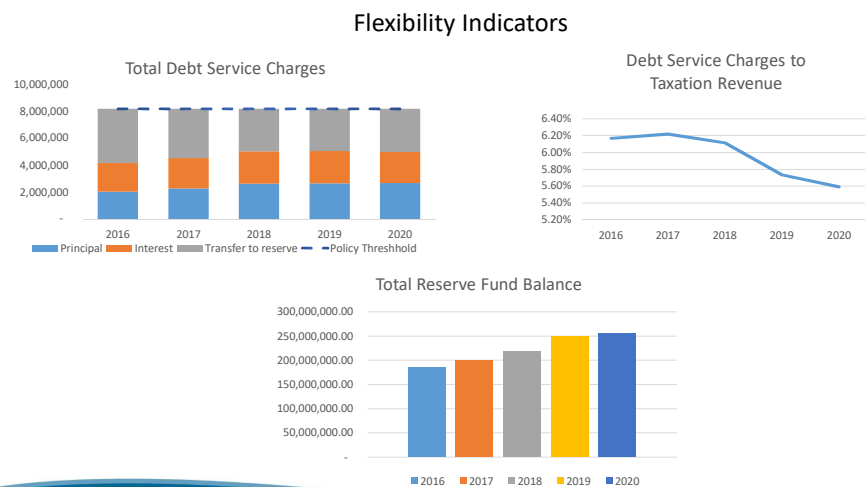
# Financial Condition Indicators



2020 Financial Statements  
April 22, 2021 Committee of the Whole

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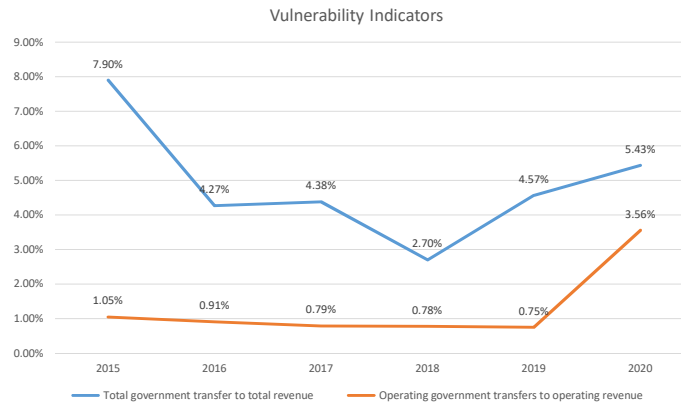
# Financial Condition Indicators



2020 Financial Statements  
April 22, 2021 Committee of the Whole

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## Financial Condition Indicators



2020 Financial Statements  
April 22, 2021 Committee of the Whole

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## Accumulated Surplus

At December 31, 2020 \$789,494,373



2020 Financial Statements  
April 22, 2021 Committee of the Whole

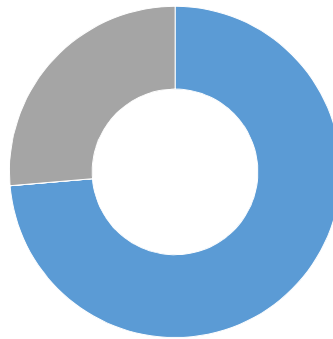
8



# Annual Surplus

For the year ended December 31, 2020 \$47,738,947

Change in Reserve  
Balances  
12,566,406



Change in Equity in  
Tangible Capital  
Assets  
35,172,541

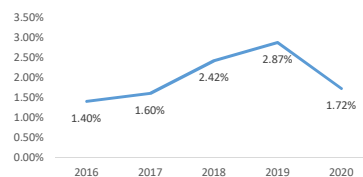


2020 Financial Statements  
April 22, 2021 Committee of the Whole

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# Investments

Rate of Return



## Investment balances at Dec 31, 2020

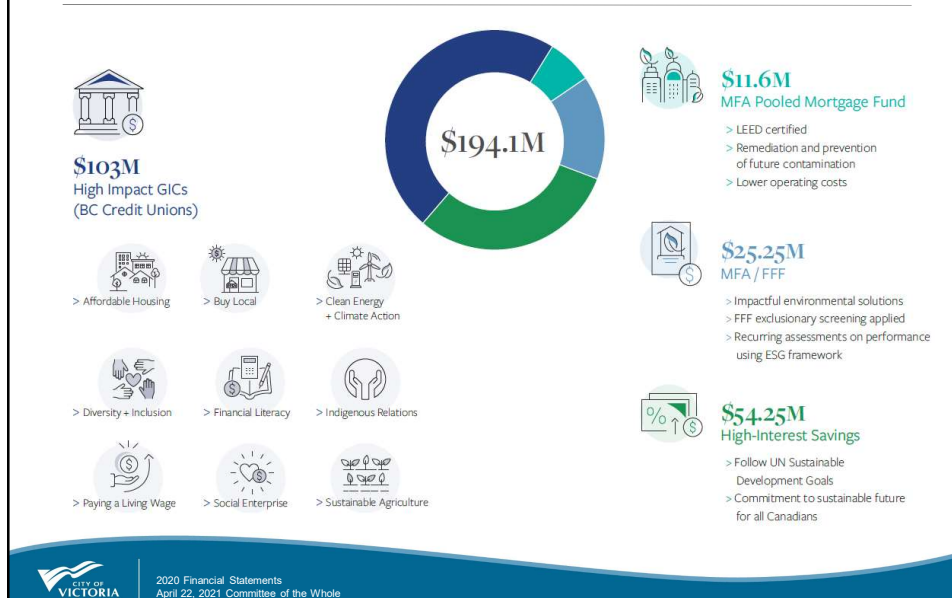
		SRI	2020 Total	SRI % of Total	2019 Total	SRI % of Total
Schedule 1 Banks	31,000,000				69,000,000	
MFA Money Market Fund	82,191,149				110,680,225	
Credit Unions		103,000,000		34%	104,000,000	34%
MFA Pooled High Interest Savings Accounts	54,243,984	FFF		18%	17,977,900	6%
Short Term MFA Fossil Fuel Free Fund (2-5 yrs)	25,249,660	FFF		8%	-	-
MFA Pooled Mortgage Fund (3+ yrs)	11,595,337			4%	-	-
				63%		40%
<b>Total Investments</b>	<b>\$ 113,191,149</b>	<b>\$194,088,980</b>	<b>\$307,280,129</b>		<b>\$301,658,125</b>	



2020 Financial Statements  
April 22, 2021 Committee of the Whole

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## Socially Responsible Investing (SRI)



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## Revenues & Expenses

<b>Revenue Shortfall</b>		<b>Unspent Expense Budgets</b>	
Parking Revenue	\$ 6,973,000	Vacancies	-\$ 3,168,000
Victoria Conference Centre Revenues	2,432,000	Conferences/Travel/Training and Development	- 848,000
Property Lease Revenue	829,000	Recruitment Expenses	- 49,000
Arena Revenue	223,000	Withdrawn/Reduced Tax Appeals	- 824,000
		Other	- 171,584
<b>Additional Costs due to Pandemic</b>		<b>Revenue Over</b>	
PPE, Sheltering Supports, Facility and Public Washroom Cleaning, Neighbourhood Social Distancing Initiatives, Additional Bylaw and Policing Costs, Expanded COVID related Grants to Community Organizations	2,700,000	Traffic Fine Revenue	- 342,000
<b>Total</b>	<b>\$ 13,157,000</b>	<b>Reallocation of Funding from Deferred Initiatives</b>	
		Deferred Initiatives Funded by 2019 Surplus	- 658,050
		Deferred Initiatives Funded by NMC	- 995,366
		<b>Reallocation of Property Tax Funding for Capital Budget</b>	- 2,063,000
		<b>Recovery from the Province (Emergency Management BC and others)</b>	- 645,000
		<b>Savings due to Pandemic Closures</b>	
		VCC, Recreation, Real Estate, Parking Services	- 2,493,000
		<b>Funding from City Reserves and Contingency Budget</b>	- 900,000
		<b>Total</b>	<b>-\$ 13,157,000</b>
		<b>Total Surplus/Deficit</b>	<b>\$ -</b>

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## Audit Management Letter Observations

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- JD Edwards Replacement
- Asset Retirement Obligation



2020 Financial Statements  
April 22, 2021 Committee of the Whole

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## Recommendation

---

That Council approve the 2020 Financial Statements.



2020 Financial Statements  
April 22, 2021 Committee of the Whole

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## Engagement to Inform the City of Victoria Policy Regarding Encampments Engaging People Currently Sheltering Out-of-Doors Final Report (Amended<sup>1</sup>)



Prepared by:

Michelle Vanchu-Orosco, Director of Research and Data Analysis, GVCEH

Janine Theobald, Inclusion and Collaboration Manager, GVCEH

April 19, 2021

Images courtesy of North Park Neighbourhood Association - : Central Park to 940 Caledonia Relocation Report

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<sup>1</sup> This report was amended to include the final version of the Canadian Red Cross & North Park Neighbourhood Association program evaluation, and the final budget.

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## Executive Summary

### Purpose of the Engagement

The information collected here can be used to aid with support for self-managed encampments, the development of managed encampments, and moves into indoor shelters of all types.

- These best practices were developed by people sheltering outdoors and the outreach teams supporting them (peer-led and non-peer-based).
- Beyond encampments these practices have application for supporting individuals experiencing homelessness into temporary indoor sheltering locations (e.g., Tiny Homes), supportive housing, and shelter-rate and market-rent housing.
- These learnings will facilitate smoother transitions and reduce the sense of isolation individuals report experiencing upon moving inside.
- As a result, more individuals may be supported to maintain housing, facilitating improved health and wellness outcomes.

I'd like to see this not being repeated. That's what I'd like to see. There's no need for a lot of people here on disability, spend six months on the worst time of the year outside of living in tents. That's not acceptable. We live in a wealthy, industrialized country with resources.

*Interview with a resident of Central Park*

### What We Did (Research Process)

This framework; a participatory, collaborative, and democratic methodology; was employed to conduct the engagement. A participatory action research framework was developed and used by GVCEH in collaboration with persons mobilized as Peer Researchers, along with community members, to respond to the engagement.

#### Peer Researchers (Who)

- 13 individuals, seven were/are sheltering outdoors and 5 had lived experience of homelessness, interviewed, and were invited to participate as Peer Researchers.
- By the end of October 2020 three Peer Researchers signed employment agreements with the GVCEH and five were on stipend-based hours.
- Four unhoused and three housed Peer Researchers stayed on until the end of the project.

#### Training (What)

- Peer Researchers participated, were fully engaged, in several training sessions.
- Training sessions were designed to provide background in
  - General research methods,
  - Ethically conducting data collection,
  - Qualitative interviewing, and
  - Focus group facilitation techniques.
- Opportunities for practice were interspersed throughout the training.

Many of the Peer Researchers expressed appreciation for the learning opportunities.



### In the Community (How and When)

- Week of October 09, 2020: 18 interviews with persons sheltering outdoors in Central Park.
- October 22 - October 26, 2020: 50 questionnaires administered, with support, to persons outdoor sheltering in Central Park.
- Weeks of February 08 & February 15, 2021: Four focus groups with persons sheltering outdoors at 940 Caledonia.
- March 10, 2021: Peer Researcher debrief and focus group.
- March 12 - March 19, 2021: North Park neighbourhood online questionnaire released to the Friends of Central Park email list (n=67), Green Street Residents (n=20), NPNA Board Members (n=10).
- March 18, 2021: Focus group with representatives from two community associations.
- March 31, 2021: All Peer Researchers (a cadre of seven) reviewed and provided suggestions for edits to final report to the City of Victoria.

### Actions Taken

The following three action items were created based on outdoor sheltering interviews and responses to outdoor sheltering questionnaires (see Appendices T [Data: Outdoor Sheltering Interview Themes] and T [Data: Outdoor Sheltering Questionnaire] for more information).

- Food donations action item: need more information on what is provided, provide more outreach.
- Laundry action item: need more information on what laundry services are available.
- Potable water supply is inadequate action item: provide/deliver water to main table.

With Provincial Health orders limiting gatherings, outcomes for these action items were limited to redistribution of information.

Based on a meeting with the Island Health Encampment Outreach Team, the 'Orange Backpacks', proposed action items included:

- 1-page overview/poster of Orange Backpack services/mandate posted at table in Central Park.
- Peer researchers creating/gathering information on ways to respectfully engage with people with living experience of homelessness to provide to service agencies.
- Peer researchers creating/gathering information on what is working well and gaps/barriers specific to the work Orange Backpack service providers are doing.

We look to carry these, and other similar actions, to future collaborations.

### Collateral Benefits

- During the course of the engagement the following community activities and events took place.
- NPNA, GVCEH Peer Researcher and Central Park Resident Weekly Meeting at RAP
- NPNA & GVCEH Friendship BBQ
- North Park Community Engagement
- Fundraiser for Anawim Washer & Dryer
- NPNA Red Cross Grant for Central Park/940 Caledonia supplies, program, and resources
- Community Association Engagement

## *Recommendations for Outdoor Sheltering*

### Communication

- Effective communication is a key priority identified by the Peer Research Team and by community stakeholders.

### Safety

- Provision of security with experience serving persons sheltering outdoors.

### Basic Supports

- Shelter/Warmth: Protection from the elements is key to survival while sheltering outdoors.
- Water (drinking & handwashing): Handwashing stations should be installed with enough stations to adequately serve the number of individuals staying there, provide bottled water/cisterns of drinking water if potable water is not available on site, potable water should be clearly marked as potable.
- Food: Capacity to deliver food to all people sheltering in all locations
- Restroom Facilities: 24-hour access to clean, functioning restrooms at all sheltering locations
- Shower Access: Provide bus tickets to support access to the shower locations, implement a mobile shower service.
- Laundry: Clear communication regarding when and how to access available laundry facilities.
- Health & Harm Reduction: Health and Harm Reduction services are necessary for all sites.
- Winterization: Warming tents, warm food, warm water, items to support individuals to stay warm (e.g., handwarmers).

### Community Supports

- Service Providers: Outreach workers (e.g., Orange Backpacks, AVI, PEERS, etc.) were seen as great supports to those sheltering at both Central Park and 940 Caledonia.
- General: Peers sheltering outdoors often provided conversation, food, and smiles; housed neighbours often provided public support such as donations to those sheltering outdoors.

### What can I contribute?

- Provide opportunities for individuals to contribute skills to the outdoor sheltering community with specific, targeted supports.

### Authentic Engagement

- Provide thoughtful, respectful engagement.
- Provide learning opportunities.
- Provide an opportunity for equitable input/voices to be heard.

### *Relational Best Practices*

- Relationship building takes time and should not be rushed.

### Moving Forward, Moving In

- Continue communication in indoor sheltering locations, led or co-facilitated by site residents.

- Include interested site residents with skills, or training those interested, as partners in service delivery.
- Continue collaboration between people with lived and living experience of homelessness and the City of Victoria in development of communications, policies, and solutions.
- Adhere to best practices for working with people with lived and living experiences.

## Purpose of the Engagement

Outcomes for this engagement include “collaboratively create[d] solutions for community safety and community harm reduction for all Victorians”. Outcomes are expected to:

- “create a shared understanding of peoples’ current lived experience,
- facilitate community-driven stabilization promoting health and wellness, and
- inform future encampment guidelines, designs, and operations”.

It is expected that the information collected through this engagement will be used to inform and supplement the work city staff and community partners are doing in outdoor sheltering locations. Further, the information collected may be used to aide with support for self-managed encampments, as well as to inform the development of managed encampments. Beyond encampments, taking some of the best practices developed by people sheltering outdoors and the outreach teams supporting them (peer-led and non-peer-based), into temporary indoor sheltering locations, supportive housing, and shelter-rate and market-rent housing, will facilitate smoother transitions and reduce the sense of isolation individuals report experiencing upon moving inside. As a result, more individuals may be supported to maintain housing, facilitating improved health and wellness outcomes.

It should be noted that Peer Researchers did not offer suggestions or input regarding “self-governance” during this engagement. Nor did they create any questions regarding “self-governance”. Rather they focused on supporting each other, helping with activities that would benefit the community, and providing community care via a ‘Camp Council’. Topics touched on were security, safety, communication, and community events.

\*\*\* A summary of engagement, prepared for the city manager, is included in this report. \*\*\*

## Background

With the COVID-19 pandemic and emergency orders in BC<sup>2</sup>, sheltering in city parks has become the only option for some of the Victorians experiencing homelessness to adhere to guidelines set out by provincial government agencies. Currently there are people sheltering outdoors, in large and small organically emerging camps, in parks throughout the City. While these outdoor shelters are not a solution to homelessness, they have become a temporary, or transitional, solution as there is literally nowhere else for these Victorians to go. The City of Victoria has been following public health advice during the pandemic in supporting the safety of homeless individuals to shelter in place 24/7, which has caused tension and apprehension in the city. What has become clear, is that there is a desire to provide guidelines for outdoor sheltering that address issues such as distribution (encampments must be in most if not all neighbourhoods in the city), proximity (distance to schools, playgrounds, community gardens), and site size (a maximum number of tents), in addition to other concerns. To this end, the City of Victoria adopted a Motion on September 3, 2020 to engage people currently sheltering in parks, using Participatory Action Research (PAR) methodology, to support identification of barriers

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<sup>2</sup> March 18, 2020 Emergency Program Act ([https://www.bclaws.gov.bc.ca/civix/document/id/mo/mo/m0094\\_2020](https://www.bclaws.gov.bc.ca/civix/document/id/mo/mo/m0094_2020))

and gaps in systems and services, and identify effective solutions that are already in place prior to establishing any new camping or sheltering guidelines.

In response to the Motion passed by Victoria City Council on September 3, 2020, the Greater Victoria Coalition to End Homelessness (GVCEH), using a collaborative, participatory research process, engaged People with Lived and Living Experiences of Homelessness (PWLLE). Information regarding expected City Council outcomes and meeting those outcomes is located in Appendix A.

We were originally tasked with this work for all parks with outdoor sheltering. Considering the scope of the work, we determined that a Case Study identifying Central Park as the focus for the engagement would be the most effective use of the resources. This allows for an in-depth learning that is applicable to all park encampments.

This report provides information on both positive and negative aspects of the outdoor sheltering at Central Park/940 Caledonia in Victoria, as well as the experiences of PWLLE participating as Peer Researchers in this engagement. For reference, previous work regarding sheltering during the COVID-19 pandemic is included in Appendices B and C. For information on the North Park Neighbourhood Association Canadian Red Cross Grant Evaluation see Appendix D.

## Ebb and Flow

At the outset of this engagement, the GVCEH Research Team developed a methodological framework to use to achieve the expected outcomes for this project. Although the engagement framework had been determined, described in more detail in the following section, the content, and context were determined by the Peer Research Team as this is the nature of Participatory Action Research (PAR) Engagement. To that end, it became clear very early on in the project that the initial timeline and scope could not be met. The recruitment of Peer Researchers, introduction to the project, and training required, for its delivery were going to take time, and trust-building.

Further to setting the initial conditions necessary to deliver a robust and ethical research project, continued circumstances, both anticipated and not, provided barriers and opportunities to dive more deeply into the engagement to achieve the desired outcomes of the Motion approved at Victoria City Council, September 3<sup>rd</sup>, 2020, which states:

*“The solutions generated by the unhoused communities could help inform the development of encampment guidelines, and lead to better management of the sites as they are needed for temporary shelter, thus addressing some of the current challenges being experienced by housed and unhoused residents.”*

The emergence of the second wave of COVID-19 resulting in renewed gathering restrictions proved challenging for the team, resulting in delays to the member checking, or validation, activities that were part of the PAR Engagement framework. Weekly talking circles had been put on hold and the weekly NPNA, GVCEH, and Central Park Residents meeting at Royal Athletic Park were no longer taking place. During this time there was a shift in the population at Central Park. While there remained a core of individuals who had been at the site for many months, some since the beginning of the encampment. individuals from different encampments had arrived. With the request from City, Bylaw, and Neighbourhood to a more ‘distributed model’ of encampments in City Parks, some of those previously

sheltering at Central Park moved to different parks. As a result, some of the momentum of the engagement was lost. In December, the Inclusion & Collaboration Manager of the GVCEH, in collaboration with the Peer Research Team, reestablished the weekly talking circles at Central Park. Circles were attended by the Peer Research Team members, both housed and unhoused, North Park Neighbourhood representatives, and Pacifica/BC Housing Outreach Staff. For many this was an introduction to the project, the GVCEH and Peer Research Team, and, for some, the only formal engagement and information sharing activity they were participating in. Another key connection for individuals sheltering at Central Park was through members of the North Park Neighbourhood Association and service providers such as SOLID Outreach, the Indigenous Harm Reduction Team, (IHRT), Peers Victoria Resource Society, and other service providers and community members who attended the site regularly.

With the November 19, 2020 Provincial Health orders, Peer Researchers were no longer able to gather, creating a plan to facilitate focus groups was proving to be a challenge. This was compounded by the emerging winter weather. Further, many of the individuals who had participated in interviews and the questionnaire activity were no longer at the site, making communicating regularly with them difficult.

What was not expected during this time was an opportunity to explore the concept of a ‘managed encampment’ in real-time. December 21, 2020 there was serious winter weather including snow and rain, which resulted in the flooding of Central Park. Many sheltering there were in wet and muddy tents, with some in inches of water. Notably, flooding at Central Park is an annual event, thus not unanticipated. Starting December 23, residents of Central Park were evacuated to a nearby parking lot at 940 Caledonia Avenue. Although the encampment was not ‘managed’ per se, it was a sanctioned location supported by the City with water, portable toilets, fencing, garbage removal and 24/7 security; it was self-managed and supported by Red Cross Funding through the NPNA (see Appendix D) and City of Victoria maintenance. There were some key differences at this site from other outdoor sheltering locations:

- Only persons who were sheltering at Central Park during the time of the flooding were permitted to shelter in this location.
- No visitors to the site were permitted.
- The site was fenced with two points of entry.
  - At night one entrance was locked to ensure only one point of entry.
- As there were no permanent washroom locations with running water at this site, portable toilets were brought in and a handwashing/drinking water station was set up.
  - The water station was piped out of the nearby Royal Athletic Park facility, allowing for warm water access. This is necessary during winter to ensure pipes do not freeze.
  - It became clear during the engagement that not all people living at 940 Caledonia were aware the water was potable.
- Through Red Cross Funding, and in partnership with Peers Victoria Resource Society, a warming tent erected, which supplied warmth, outreach, food, training opportunities, central donation, night storage, and a COVID-19-safe gathering space.

- Through the same funding stipend-paid site roles, such as camp liaisons, maintenance, food delivery, and site cleaning, were established.

### *Key Timeline*

<b>August 31, 2020</b>	<ul style="list-style-type: none"> <li>• Centennial Square closed to sheltering and many individuals moved to Central Park, greatly increasing the number of tents and shelters</li> </ul>
<b>September 3, 2021</b>	Victoria City Council passes Motion re: Engagement to Inform City of Victoria Policy Re Encampments
<b>November 19, 2020</b>	<ul style="list-style-type: none"> <li>• Provincial Health Orders<sup>3</sup> mandating limits to gatherings</li> </ul>
<b>November 20, 2020</b>	<ul style="list-style-type: none"> <li>• Fences are installed around the perimeter of the playing fields in Central Park reducing the permitted sheltering areas</li> </ul>
<b>December 21, 2020</b>	Flooding at Central Park <ul style="list-style-type: none"> <li>• A single day of heavy rain and snow caused extreme flooding in Central Park</li> <li>• Belongings and tents of the people sheltering in most of the 55 structures are destroyed</li> </ul>
<b>December 22, 2020</b>	<ul style="list-style-type: none"> <li>• City of Victoria and BC Housing announce emergency relocation for individuals who have been sheltering at Central Park to move to 940 Caledonia Avenue (Royal Athletic Park Parking Lot).</li> <li>• Not-for-profit agencies, Neighbourhood Association members, peers, and community members distribute emergency supplies to the individuals at Central Park</li> </ul>
<b>December 23, 2020</b>	Move to 940 Caledonia commences
<b>January 8, 2021</b>	Proposed Tiny Home Village at 940 Caledonia announced
<b>January 12, 2021</b>	Windstorm takes place, blowing over tents and breaking tent poles
<b>January 25, 2021</b>	Death of 940 Caledonia resident
<b>January 28, 2021</b>	A warming tent is installed at 940 Caledonia
	<b>Announcement</b>
	Save on Foods Memorial Arena will reopen as a temporary, 45 bed shelter with wraparound supports and an experienced housing operator by March 1, 2021. The lease runs until May 30, 2021 with possibility of extension
<b>February 12 –15, 2021</b>	Winter Storm and emergency response
<b>March 1-18, 2021</b>	Indoor Sheltering locations become available, and many residents of 940 Caledonia are offered spaces.
<b>March 19, 2021</b>	940 Caledonia site is vacated and closed

### What We Did: Participatory Action Research Framework Processes

A participatory action research framework was developed and used by GVCEH in collaboration with persons mobilized as Peer Researchers, along with community members, to respond to the engagement. This framework; a participatory, collaborative, and democratic methodology; was employed to conduct the engagement. It is meant to be:

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<sup>3</sup> Joint statement on B.C.'s COVID-19 response, latest updates (<https://news.gov.bc.ca/releases/2020HLTH0061-001949>)  
 A Provincial Health Order is in effect from November 19 at midnight until further notice based on direction from the Provincial Health Officer., Fraser Health (<https://www.fraserhealth.ca/health-topics-a-to-z/coronavirus/phoguidance#.YF4T3T9IBhE>)



- educative for both the participants and researchers, raising critical conscious (Friere, 1998),
- designed to promote social change through equal partnerships between researchers and participating members from a variety of different backgrounds and communities,
- supportive of participating members to create a greater awareness of their social realities, resources, and barriers, providing opportunity for active decision making at all steps of the iterative, or circular, research process, and
- used to break the silos between us and them (e.g., participants and researchers; sheltered and unsheltered communities...).

Further, with relationship & community building, using a strengths-based approach so that expertise is harnessed, the engagement focused on doing 'with' not 'for'.

This was a joint citizen-led and community-driven Collaborative Social Development of solutions, with the engagement beginning September 10, 2020 with a solicitation for Peer Researchers.

Due to the Iterative nature of participatory action research, the information gathered during the engagement was designed to be used to create actions to inform change. It should be noted that all actions put forward along the way, while informing change, were not always implemented.

This PAR engagement framework focused efforts on Central Park (where those Peer Researchers sheltering outdoors were living)

#### Peer Researchers (Who)

A cadre of 13 individuals, 7 of whom were/are sheltering outdoors and 5 who have lived experience of homelessness (1 as recently as May 2020) interviewed for the City PAR Peer Researcher (Peer Researcher) positions and were invited to participate in the project.

By late October 2020, due to varied personal circumstances, 3 of the Peer Researchers who were sheltering outdoors and 2 of the Peer Researchers who were housed were not able continue their participation in the engagement. Although they no longer formally identified as Peer Researchers, many of them remained active participants through interviews, and/or participating in circles and working group meetings.

Of the remaining group, 3 signed employment agreements with the GVCEH and 5 were on stipend-based hours, the main reason for the latter being a lack of access to identification and a bank account.

At the end of the project, 4 of the individuals doing stipend-based work, and 2 of the individuals signed on through employment agreements remained and were joined by one of the GVCEH's Peer Research team members. Reasons for departing the team included returning to school, other employment, and time commitments.

#### Training and Data Collection Tool Development (What)

Peer Researchers participated, and were fully engaged, in several training sessions. These sessions were designed to provide background in general research methods, ethically conducting data collection, and qualitative interviewing and focus group techniques. Opportunities for practice were



interspersed throughout the training. Many of the Peer Researchers expressed appreciation for the learning opportunities.

### Recruitment and Training

<b>September 10, 2020</b>	Initial email communication sent to peer-led and grassroots agencies providing outreach and supports to people sheltering outdoors Communication included: <ul style="list-style-type: none"> <li>• resources being reviewed in advance of the engagement development,</li> <li>• a copy of the Motion, and</li> <li>• a request for feedback and further literature for review.</li> </ul>
<b>September 15, 2020</b>	Job descriptions created and disseminated to the same groups
<b>September 24, 2020</b>	GVCEH provides 3-hour training on research, participatory action research (PAR) research methods (interviewing and questionnaire design), and ethics to a cadre of 13 individuals (7 who were sheltering outdoors; 5 with lived experience of homelessness)
<b>September 29, 2020</b>	GVCEH provides follow-up training with the same cadre of Peer Researchers Initial Participatory Action Framework developed Interview question ideas generated
<b>November 17, 2020</b>	Peer Researcher Focus Group facilitator training (cadre of 9 individuals)
<b>February 10, 2021</b>	Peer Researcher Focus Group facilitator re-training (cadre of 9 individuals)

Peer researchers lent their expertise in co-developing interview protocols, focus group protocols, and survey questionnaires. As this is a PAR engagement, Peer Researchers were not primed on topics to include when developing the interview questions.

### Data Collection Tool Development

<b>October 5, 2020</b>	GVCEH staff refine interview questions and present to a cadre of 8 Peer Researchers (4 who were sheltering outdoors; 4 with lived experience of homelessness) Peer Researchers <ul style="list-style-type: none"> <li>• asked for input into changes to questions</li> <li>• received training on interviewing</li> <li>• discussed steps to follow for interviews they would be engaging over the following five to six days, including logistics such as getting consent to participate in the engagement, recording, stipend payment, and providing snacks during the interview.</li> </ul> <b>Note:</b> There was not enough time to practice interviewing skills.
<b>October 14, 2020</b>	Peer Researchers (a cadre of Peer Researchers) and GVCEH Staff create a set of questions for a questionnaire Suggestions made: <ul style="list-style-type: none"> <li>• some based on questions and ideas developed during the meeting on the last week of September</li> <li>• some generated from themes that emerged during the individual interviews</li> <li>• some based on the lived experience of Peer Researchers living at encampments</li> </ul>
<b>November 2 &amp; November 9, 2020</b>	Peer Research Team (a cadre of 8 Peer Researchers) developed questions for Focus Group protocol. <ul style="list-style-type: none"> <li>• Questions focus on (i) community care/self-governance, (ii) communication, (iii) safety, (iv) peer support, and (v) winterization</li> </ul>

### Data Collection Tool Development

<b>Week of March 8, 2021</b>	North Park Neighbour questionnaire
<b>March 8, 2021</b>	<ul style="list-style-type: none"> <li>• GVCEH developed the questions using the Focus Group Protocol Peer Researchers developed November, 2020</li> <li>• Peer Researchers reviewed questions during the Peer Researcher Debrief meeting</li> </ul>
<b>March 16, 2021</b>	Peer Researcher Debrief <ul style="list-style-type: none"> <li>• GVCEH staff developed the protocol (as we were debriefing Peer Researchers it was not appropriate to have Peer Researchers co-develop questions)</li> </ul> Neighbourhood Associations Focus Group <ul style="list-style-type: none"> <li>• Due to time constraints, GVCEH developed this protocol</li> </ul>

### In the Community (How and When)

Working on a strength-based model, Peer Researchers developed capacity to support this engagement, fully participating in, and occasionally leading, the activities associated with the engagement.

<b>Week of October 09, 2020</b>	18 interviews with persons sheltering outdoors in Central Park
<b>October 22 - October 26, 2020</b>	50 questionnaires administered, with support, to persons outdoor sheltering in Central Park
<b>November 19, 2020</b>	Mandatory Provincial Health Orders went into effect. <ul style="list-style-type: none"> <li>• A temporary halt to continuing engagement was called with the stricter measures to slow the spread of the COVID-19 virus in place.</li> <li>• Contact with the Peer Researchers was maintained at this time.</li> </ul>
<b>Weeks of February 08 &amp; February 15, 2021</b>	4 Focus groups (n=15) with persons sheltering outdoors at 940 Caledonia
<b>March 10, 2021</b>	Peer Researcher Debrief and Focus Group
<b>March 12 - March 19, 2021</b>	North Park neighbourhood online questionnaire released to the Friends of Central Park email list (n=67), Green Street Residents (n=20), NPNA Board Members (n=10), 35 respondents
<b>March 18, 2021</b>	Focus group with representatives from two Community Associations (n=4)
<b>March 31, 2021</b>	All Peer Researchers (n=7) were involved in reviewing and providing suggestions for edits to final report to the City of Victoria <ul style="list-style-type: none"> <li>• Sections reviewed included Engagement Purpose, Actions, Collateral Benefits, Recommendations, and Moving Forward/Moving In</li> <li>• All had reviewed analysis information in previous reports and accepted findings</li> <li>• All agreed that sections of report reviewed represented what transpired and the recommendations were true</li> </ul> All Peer Researchers wish to view the GVCEH presentation to City Council

On November 19, 2020 mandatory Provincial Health Orders went into effect with the stricter measures to slow the spread of the COVID-19 virus in place, necessitating a temporary halt the CPP PAR Engagement. This meant that the plan to hold Focus Groups starting November 19 did not take place. With desired outcomes for the Focus Groups to member check, or validate, the findings from the interviews and survey of Central Park residents, to provide information to co-develop further actions the community would like to take, it became a missed opportunity. Further support of participants to

organize and exercise agency in the development of supports and safety strategies where they were living, whether housed nearby, or sheltering in Central Park, as a CPP PAR engagement were put on hold.

In an effort to ensure diverse community voices were included in this engagement, an online survey was distributed to members of the Friends of Central Park Group, Green Street residents, as well as the Board of Directors of the North Park Neighbourhood. Plans to engage these groups more broadly, such as in community meetings or focus groups, were scuttled due to the Provincial Health Orders, November 19, 2020.

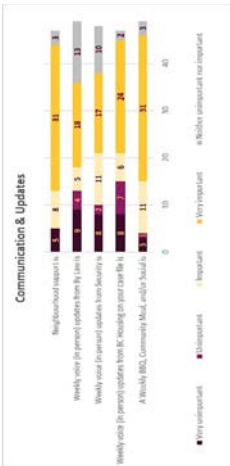
For copies of research meeting agreements used for all research team meetings, consent forms, questionnaires and interview and focus group protocol, as well as focus group invitations and handouts, see the following appendices:

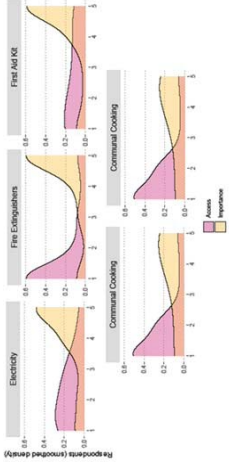

- Appendix F (Outdoor Sheltering Engagement: Interview Consent Form)
- Appendix G (Outdoor Sheltering Engagement: Interview Protocol)
- Appendix H (Conducting One-to-One and Focus Group Interviews)
- Appendix I (Outdoor Sheltering Instructions for Questionnaire)
- Appendix J (Outdoor Sheltering Engagement Questionnaire)
- Appendix K (Outdoor Sheltering Engagement: Focus Group Training Agenda)
- Appendix L (Outdoor Sheltering Engagement: Focus Group Invitation)
- Appendix M (Outdoor Sheltering Engagement: Focus Group Agenda)
- Appendix N (Outdoor Sheltering Engagement: Focus Group Consent Form)
- Appendix O (Outdoor Sheltering Engagement: Focus Group Protocol)
- Appendix P (Outdoor Sheltering Engagement: Focus Group Questions Handout)
- Appendix Q (Peer Researcher Debrief Protocol)
- Appendix R (North Park Neighbourhood Questionnaire)
- Appendix S (Community Association and Neighbourhood Participants: Focus Group Protocol)

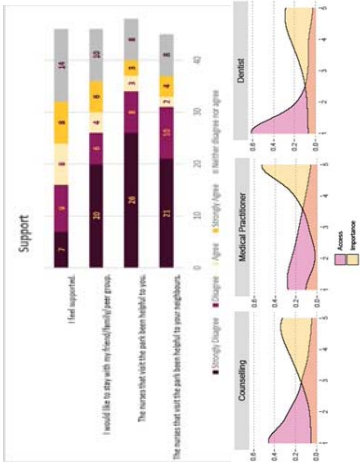
### What We Found (Analysis)

#### Central Park/940 Caledonia Residents

Results, following, are based on information collected between October 9, 2020 and March 18, 2021. Individuals sheltering outdoors at Central Park were interviewed (18). Almost everyone sheltering at Central Park participated in a survey (49). After the move from Central Park to 940 Caledonia, individuals were asked to participate in focus groups (15). Further, information from Peer Researchers (7) also informed our analysis.

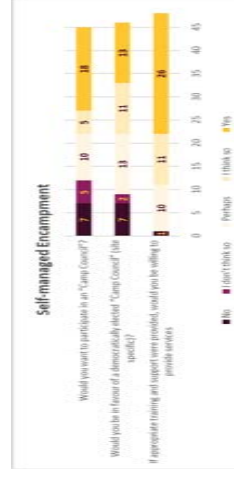
Theme	Supporting Information (Interviews)	Supporting Information (Questionnaires)	Member Checking (Validation)
Communication	<p>n = 18 (week of October 9, 2020)</p> <p>Communication not effective: lack of communication in general Communication not effective: BC Housing lack of communication Communication not effective: need more information on what is provided for persons sheltering outdoors Communication not effective: need information on laundry Services</p>	<p>n = 49 (estimated 51 individuals living at Central Park) (October 22-26, 2020)</p>  <p>Communication &amp; Updates</p> <p>Regular updates from BC Housing: 31 (Very important), 11 (Important), 5 (Not important), 3 (Neither important nor important)</p> <p>Weekly updates from BC Housing: 24 (Very important), 11 (Important), 5 (Not important), 3 (Neither important nor important)</p> <p>A Weekly BCC, Community Alert, and/or Social Media: 24 (Very important), 11 (Important), 5 (Not important), 3 (Neither important nor important)</p> <p>No updates received: 24 (Very important), 11 (Important), 5 (Not important), 3 (Neither important nor important)</p>	<p>Peer Researcher Debrief (n = 7) (March 31, 2021)</p> <p>Focus Groups (n = 15) (February 8-15, 2021)</p> <p>Specific person act as advocate for securing people housing; point of contact with BCH PWLE input is valuable Focus group input - opportunity to be heard Facebook page (online bulletin board) Suggestion board/physical board (post what you are missing, what needs to be done to make things better) Outline of job description, displayed publicly Satellite phones Designated WIFI Area Need better communication - Communication through community tent Need better communication - More time allowed to communication when meetings are being held More safety with fence (barrier to outside community) Closed gate - discouraging to outsiders (don't belong here) Better because more contained Duality - Feeling more secure BUT feeling more closed in/monitored. Feel safe, less triggered to substance use</p> <p>Communication effective: warming tent provided central hub for communication Communication not effective: move from Central Park to 940 Caledonia Communication not effective: single person responsible for communication, stressful trying to find person Communication not effective: got 'scoop' then passed on to others Communication not effective: had to yell to be heard</p>
Safety: Safety Concerns	<p>Violence (security guard is useless, more security) Others (severe mental health issues, fighting) Night time issues</p>	<p>More safety with fence (barrier to outside community) Closed gate - discouraging to outsiders (don't belong here) Better because more contained Duality - Feeling more secure BUT feeling more closed in/monitored. Feel safe, less triggered to substance use</p>	<p>Felt safe when: service providers were there Felt safe when: 'Security Person' from Footprints was there Felt safe when (mostly): Bylaw was there Didn't feel safe when: residents I didn't know were there Didn't feel safe when: visitors I didn't know were there Didn't feel safe when: officials I didn't know were there Didn't feel safe: a couple of residents were triggering ("made all hell break loose") Didn't feel safe (<b>housed Peer Researcher</b>): felt like uninvited guest (outsider) Safety issues/police: backlash from residents ("people are worried about 'rats' and who talked to cops")</p>

Theme	Supporting Information (Interviews)	Supporting Information (Questionnaires)	Member Checking (Validation)
Safety: Safety Net	Community pods (we eat a lot together, have my back) Safety in numbers (small groups, boyfriend)		Just stuck to ourselves
Basic Supports: Shelter/Warmth	Warming area (tent) Blankets Clothing (warm, waterproof) Clothing +/- (getting clothing, need more of a specific type of clothing)	 <p><b>Peers Sheltering Outdoors: Supports</b></p> 	<p>Access to the warming tent during the day</p> <p>Warming tent - Access to electricity</p> <p>Shelter improvements: raised/secured on pallets</p> <p>Better heat for tents</p> <p>Space less restrictive, size should make sense (e.g., if a couple, if have a pet)</p> <p>Weatherproof tents</p> <p>Propane</p> <p>Power cords/power supply</p> <p>Shelter improvements: Porches and stairs made, roofed entrance to tent</p> <p>Shelter issues (leaky tents): Getting wetter (weather) in tent</p> <p>Shelter issues with storage: "Such a pain"/stack inside, need storage, outside tent &amp; threatened to taken away</p>
Basic Supports: Water (drinking & handwashing)	Water (potable is inadequate) –		<p>Changes from night to day (gates are closed at night)</p> <p>Don't always have drinking water in the bottles</p>
Basic Supports: Food	Food donations (North Park) + Food donations (reduced hours at Mustard Seed)		<p>Communication about food more consistent (Warming tent hub): helps people to know where things are</p> <p>PEERS (service provider): lunch, coffee</p> <p>Peers support: Offers of food from peers</p> <p>Peer Researcher meetings/training: Food is amazing, good choices</p>
Basic Supports: Restroom Facilities 24/7	Porta potties -		<p>Restrooms are cleaned daily and every morning</p> <p>Closing the gate at night made restroom access worse (gate locked during first few weeks at 940 Caledonia)</p> <p>Bathroom clean-up (stealth managing)</p>

Theme	Supporting Information (Interviews)	Supporting Information (Questionnaires)	Member Checking (Validation)
Basic Supports: Shower Access	Showers - Support because of COVID (harder to access showers at shelters)		Reasonably satisfied barring timing & frequency issues (Would be nice to have more access to showers) Bus tickets are helpful Public pool facilities are closed Timing (no early showers) & frequency issue for all shower sites (Our Place, Anawin, Shower truck) Time constraints; 2 - 3 hour wait, no one comes to the door 20 min (Anawim) Being barred from one of the two showering sites
Basic Supports: Laundry	Lack of access to laundry facilities		Laundry access difficult: "Pain in the butt" Laundry access difficult & dampness: Things got moldy, threw out everything (clothing), threw out name brand clothing, wear everything once then throw away
Basic Supports: Winterization			Better heat for tents Space less restrictive, size should make sense (e.g., if a couple, if have a pet) Weatherproof tents Propane Power cords/power supply
Basic Supports: Health & Harm Reduction	Safe supply / harm reduction + Communication Providers need to be aware of individuals, particularly those who relocate		Communication about harm reduction supplies more consistent (Warming tent hub): helps people to know where things are
Community Supports: Service Providers	Outreach workers + Dissatisfaction with Housing - Support because of COVID (more resources; however more people needing to access resources)		Medication: Orange backpack seeing what meds I need, SAFER team talked to us while delivering meds Good outreach: know all service providers and have good conversations; even when they're not working they come and check on us, became friends; loving comfortable feeling; positive vibes Good outreach (specific organizations): PEERS nice, friendly, respectful; Umbrella Society pretty



Theme	Supporting Information (Interviews)	Supporting Information (Questionnaires)	Member Checking (Validation)
Community Supports: General	Public support (North Park, public donations) Mustard Seed, Our Place, drop in +		<p>good sit and chat; Bylaw came and checked on us; Footprints great times, made their day full of fun</p> <p>Peer supports: Communicating needs, conversation, information sharing tips, advice</p> <p>Peer supports (general): Smiles, people welcomed me to circle, gave smokes</p>
What can I contribute	Construction (e.g. carpenter, painter, build things) Personal soft skills (easy to talk to) Survival Skills Clean up	<p>Green team clean-up / Community clean-up</p> <p>Whatever they let us do</p> <p>Supporting community members</p> <p>Woodworking (no opportunity to do this, someone else is doing this)</p> <p>Helping people recognize their skills and talents</p> <p>Community concern with other's well-being</p> <p>Better communication with each other (to get things better advertised and better looked at)</p>	<p>Walked around to make sure everyone had a smile on their face (even if upside down)</p> <p>Move things</p> <p>Just talk</p> <p>Always shared whatever I had and made sure everyone had</p>
Self-managed Outdoor Shelter (Encampment)			<p>Single point of contact issues: upset about how the roles of 'site manager' were given out at 940 Caledonia, all focus and acknowledgement on one person, one person took on too much, not able to help 'site manager' as " my role was to be a 'resident'"</p>



Theme	Supporting Information (Interviews)	Supporting Information (Questionnaires)	Member Checking (Validation)
Authentic Engagement	Thank you so much You're welcome. I hope it helps a little bit		<p>Giving voice: Letting us speak, let our voices be heard; love you guys. I know you're out there, listening.</p> <p>Overall: positive Engagement ethics: Clarity, honesty, openness about what research was; appreciated the way research was done Learning experience: Awesome learning experience, hope to learn more, learned something new, learning about myself, listening skills Community: Meeting a lot of new people, opening up shell, open to meeting new people Giving voice: Every voice was heard Safe environment provided: Impressed by meetings Effective engagement: Good work was done, good work with good people, dedication and teamwork, good leadership</p>



Information gathered from each of the qualitative data collection points was themed at each stage. All data from participants sheltering outdoors was aggregated, looking for consistent themes across all data points. From this, and using key areas suggested during data collection tool creation, five overarching themes emerged: Communication, Safety, Basic Supports, Community Supports, and Personal Contribution. One additional theme, Self-managed Outdoor Sheltering (Encampment) created through active solicitation, was created as part of the requirements for the engagement. Further, support for authentic engagement was examined. Themes were further refined and are discussed in the following sections.

### *Communication*

Communication was an ongoing issue at both Central Park and 940 Caledonia, though lines of communication did improve at 940 Caledonia. Residents at both sites desired more communication regarding housing, particularly communication with BC Housing. Initial thoughts focused on a single point of contact for persons sheltering outdoors; however, when tried at 940 Caledonia this did not work well – “stressful trying to find person”. Using the warming tent as a hub for communication appeared to have been a better approach. As well, there were many suggestions for a variety of communication methods (e.g., message boards, Facebook, etc.).

### *Safety: Safety Concerns*

Safety was a major concern at Central Park. Several individuals indicated that this was a major issue at night. There were concerns around violence and ineffectual security provided. While conclusions cannot be drawn, mental health and substance use issues may have played a large part in violence occurring at Central Park.

With the move to 940 Caledonia, many stated that they felt safer with the fence around the perimeter of the location. Further, they felt safer with the presence of Footprints Security, Bylaw, and service providers were present. While those participating in the focus groups and peer debrief did feel safer with the enclosed fencing, the fencing also led to feelings of being “closed in” and “monitored”.

### *Safety: Safety Net*

Community pods and close-knit small groups provided individuals sheltering at Central Park and 940 Caledonia with a safety net. Individuals indicated that they felt safer when someone “ha[d] my back”

### *Basic Supports: Shelter/Warmth*

The major concerns for shelter and warmth were having weatherproof and warm shelter, as well as appropriate clothing for the season. While at Central Park, individuals expressed a need for warm, waterproof clothing, blankets, and a desire for a warming tent. With the move to 940 Caledonia and the installation of a warming tent on January 28, 2021, those participating in the focus groups and peer researcher debrief, indicated general satisfaction with their ability to keep warm during the day and have access to electricity. Although there were improvements made to tents (e.g., raised on pallets, porches and stairs), weatherproof tents, power supply, and warmth during the night were still a concern. Additionally, storage was seen as a concern.

### *Basic Supports: Water (drinking & handwashing)*

Access to drinking water was seen as an issue at Central Park. This improved with the move to 940 Caledonia. However, residents participating in focus groups pointed to continuing issues with access to water in the evenings.

### *Basic Supports: Food*

Residents interviewed at Central Park appreciated food donations from their housed neighbours in North Park. They did find that service providers such as Mustard Seed had reduced hours, making it more difficult to obtain food. This issue was greatly reduced with the move to 940 Caledonia. Many responding in the focus groups and peer researcher debrief indicated that they had more access to food and hot beverages. Further, people living at 940 Caledonia would share food with one another.

### *Basic Supports: Restroom Facilities 24/7six*

There was a major shift in cleanliness of restroom facilities between Central Park and 940 Caledonia. Cleanliness of porta potties at Central Park was a concern, while those sheltering at 940 Caledonia reported that the restroom facilities were cleaned every morning, with some “stealth managing” taking place to ensure cleanliness.

### *Basic Supports: Shower Access*

Shower access remained an issue throughout the outdoor sheltering at Central Park and 940 Caledonia. Initial reports regarding access, gathered during October 2020, indicated lack of access due to inability to shower at shelters such as Our Place. The situation improved with the shower truck and extended hours at Our Place and Anawim House. Timing and frequency of availability of showers was an ongoing issue.

### *Basic Supports: Laundry*

Access to laundry was an issue throughout the CPP PAR engagement. Individuals sheltering at Central Park and 940 Caledonia found that access was a "pain in the butt", with no clear communication regarding when and how to access available laundry facilities.

### *Basic Supports: Winterization*

Winterization was an ongoing issue, with many citing issues with an inability to heat tents and lack of appropriate clothing. This issue was partially resolved with the installation of a warming tent, operated by PEERS, on January 28, 2021.

### *Basic Supports: Health & Harm Reduction*

Health and harm reduction supports were seen as important. Harm reduction was seen as accessible with good support from service providers at both Central Park and 940 Caledonia. While access to counselling (mental health) and medical practitioners was seen as problematic at both locations, the introduction of the ‘Orange Backpacks’, together with a meeting between Peer Researchers and the Orange Backpack team, provided a better understanding and use of the Orange Backpacks as the ‘go to’ for medical and counseling information.

### *Community Supports: Service Providers*

Outreach workers (e.g., Orange Backpacks, AVI, PEERS, etc.) were seen as great supports to those sheltering at both Central Park and 940 Caledonia. With the move to 940 Caledonia, many participating

in the CPP PAR engagement felt they had become friends with the outreach workers, citing “loving comfortable feeling[s]” and “positive vibes”. Relationships with representatives for BC Housing were seen in a less positive light.

### *Community Supports: General*

General community supports were provided by peers residing at Central Park and 940 Caledonia. This took the form of sharing conversation, food, and smiles. Further, North Park housed neighbours often provided public support such as donations to those sheltering at Central Park and 940 Caledonia.

### *What can I contribute?*

Individuals participating in the CPP PAR engagement felt they had a variety of skills that could be used; from construction to clean up to being there to support others. With the move to 940 Caledonia, some were able to provide assistance with construction, clean up, and communication. However, some individuals felt ‘left out’ when trying to contribute to the community at 940 Caledonia, as there generally was a single point of contact and no shared responsibility.

### *Self-managed Outdoor Sheltering (Encampment)*

Many living at Central Park indicated a desire to provide services at the encampment, with appropriate training. Further, many indicated that they would support, and possibly participate, in a Camp Council. While not a fully self-managed encampment, 940 Caledonia provided us with an opportunity to see how this might work. Several issues seen at Central Park (e.g., restroom cleanliness, effective communication, etc.) were reduced at 940 Caledonia.

As can be seen from the interview and focus group themes, while those responding did not speak about self-governance, these individuals were highly motivated to support each other. Leveraging the talents and skills of those who were sheltering in Central Park and 940 Caledonia demonstrates that these individuals could be capable of self-support and self-governance, with specific, targeted supports. However, the data demonstrates that this may not be without issues as imbalances in participation and power were not considered to be equitably distributed.

### *Authentic Engagement*

Many participating in the CPP PAR engagement indicated that they were given a voice and felt heard. Peer researchers, especially, indicated that they had a positive experience, learned new things, and appreciated “the way the research was done”. They felt that they were part of a team and that the engagement was effective.

It should be noted that, through the use of a participatory action research engagement, there was both equity in gathering information and equitable input across the unsheltered individuals responding interview, questionnaire, focus group, and debrief data collection processes.

### *Community Feedback*

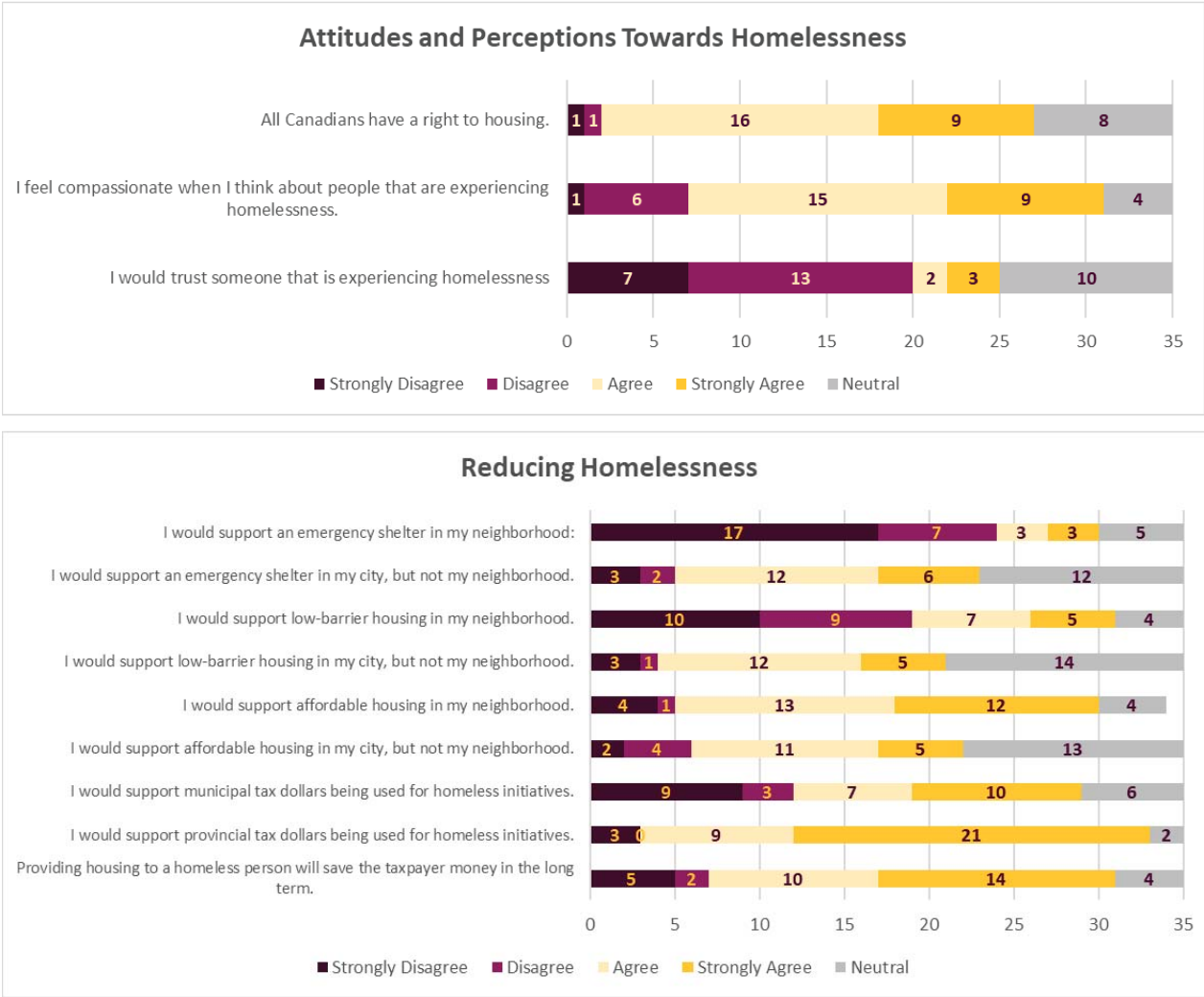
Results, following, are based on information collected from the Friends of Central Park, Green Street residents, and NPNA Board Members responses to an online questionnaire (n=35) administered between March 12, 2021 and March 19, 2021. Further, individuals from two neighbourhood organizations (North Park Neighbour Association, Hillside Quadra and Fairfield-Gonzales) participated in a focus group discussion (n=4) designed to gather feedback on participants’ experiences with

outdoor temporary sheltering and engagement from housed neighbours who are engaged with Neighbourhood and Community Associations.

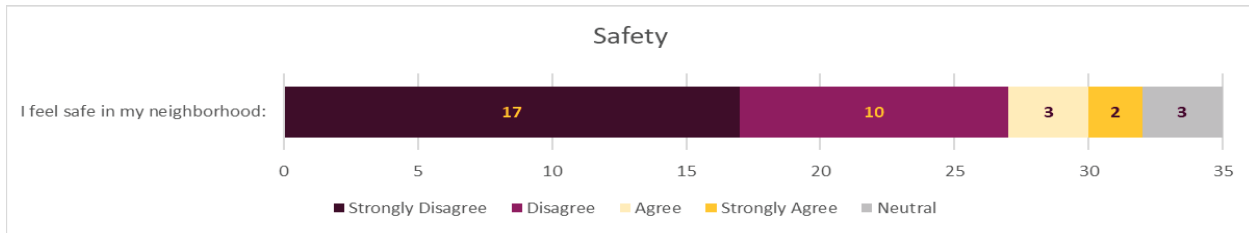
For data used to inform themes for interviews and focus groups, as well as aggregated outdoor sheltering questionnaire see Appendices Appendix T (Data: Outdoor Sheltering Interview Themes), U (Data: Outdoor Sheltering Questionnaire), V (Data: Outdoor Sheltering Engagement - Focus Group Themes), and Y (Data: Peer Researcher Debrief Themes).

*North Park Community Feedback (online questionnaire)*

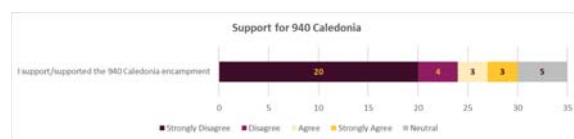
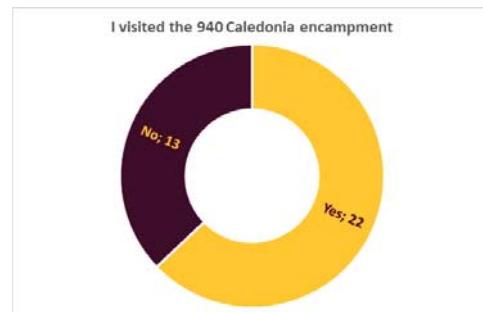
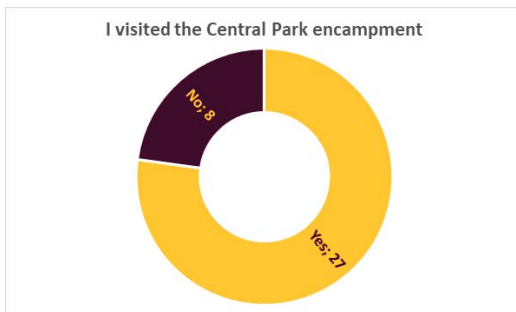
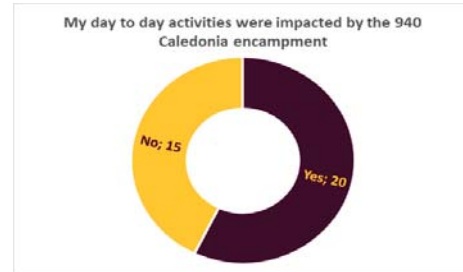
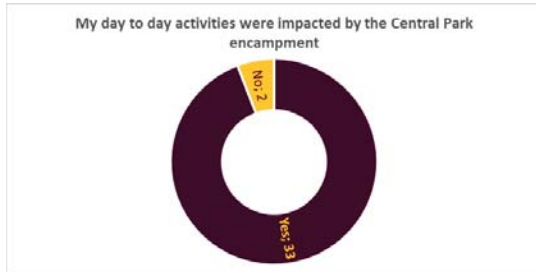
On the whole, those providing feedback felt that all Canadians have a right to housing and support many initiatives to reduce homelessness. The only exceptions related to trusting someone who is experiencing homelessness and supporting emergency and low barrier housing in their neighbourhood.



Safety was a concern shared by almost all residents. Comments provided by those responding to the online questionnaire bore out this concern.

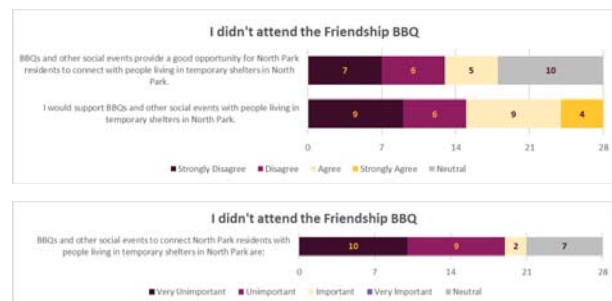
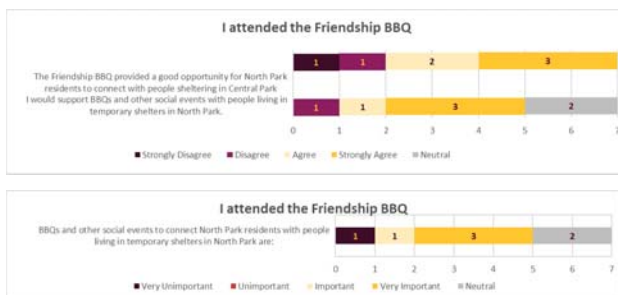


On the whole, the 940 Caledonia outdoor sheltering site was seen as less impactful, having slightly more support and more individuals from the neighbourhood visiting the site.



Talking circles were seen as more effective than NPNA, GVCEH, Central Park Residents meetings.

Only 7 of the 35 individuals attended the Friendship BBQ on October 22, 2020. The opinions regarding the Friendship BBQ differed between those attending the BBQ, with more positive attitudes, than those not attending the BBQ, with less positive attitudes.



See Appendix W (Data: North Park Neighbourhood Questionnaire) for more information.

### *Neighbourhood Associations Feedback (focus group)*

Individuals participating in the Neighbourhood Association group were, on the whole, more supportive of individuals sheltering outdoors than those responding to the online questionnaire. These participants indicated that creating community and being responsive to the unhoused community were necessary supports for those sheltering outdoors. They indicated that community events that “create bridges” were important to bring the housed and unhoused communities together. See Appendix X (Data: Neighbourhood Associations Themes) for more information.

### **Actions Taken**

Actions taken are based on the results of the CPP PAR Engagement, intertwined with the various activities associated with the engagement including Peer Researchers training, data collection, and community collaborations.

#### **Peer Researchers**

In response to initial interviews conducted by Peer Researchers, the following three action items were created.

- Food donations action item: need more information on what is provided, provide more outreach.
- Laundry action item: need more information on what laundry services are available.
- Potable water supply is inadequate action item: provide/deliver water to main table.

With Provincial Health orders limiting gatherings, outcomes for these action items were limited to redistribution of information.

The Peer Research Team had questions regarding the new Island Health Encampment Outreach Team, referred to as the ‘Orange Backpacks’. This led to a meeting on November 5, 2020 to learn more about what the Orange Backpacks do, as well as what ‘Mental Health’ and ‘Addictions’ support include. While further action items were discussed, there was no follow-up due to the November 19, 2020 Provincial Health Orders. The proposed action items included:

- 1-page overview/poster of Orange Backpack services/mandate posted at table in Central Park.
- Peer researchers creating/gathering information on ways to respectfully engage with people with living experience of homelessness to provide to service agencies.
- Peer researchers creating/gathering information on what is working well and gaps/barriers specific to the work Orange Backpack service providers are doing.

We look to carry these, and other similar actions, to future collaborations.

#### **Community Activities**

##### *NPNA, GVCEH Peer Researcher and Central Park Resident Weekly Meeting at RAP*

The talking circles at Central Park were an opportunity for relationship building, sharing and organizing within the structure of circle go arounds. The Weekly meeting at RAP generally had an Agenda planned by participating groups and was structured to create actionable items and create an accountability and communication loop.



### *NPNA & GVCEH Friendship BBQ*

The NPNA, GVCEH Peer Researchers, and Central Park residents planned and hosted a 'Friendship BBQ' at the Royal Athletic Park on October 22<sup>nd</sup>, from 4 – to 6 p.m. with COVID 19 safety protocols in place. The event included:

- a COVID-19 friendly boxed meal from Jones' Bar B Que, provided by the NPNA and served by Peer Research Team Members.
- an art mural activity representing communities joining together in 'LOVE & CONNECTION' which was facilitated by an NPNA member.
- a panel discussion about collaborative solutions to, as well as the experience of, homelessness was facilitated.



(Image: screenshot of Twitter feedback for event 10/24/2020)

The panel included 1 Peer Researcher (who lived at Central Park), 1 NPNA Board Director, 1 person sheltering at Central Park, and 1 person who had previously lived at Central Park and moved to another outdoor sheltering site.

A robust, educational, and heartfelt discussion was held.

The event was well received and attended by community members. One of the Central Park residents moved and set up their encampment to within the Royal Athletic Park grounds to demonstrate what living conditions are like for those sheltering outdoors.

As well, talking circles at Central Park continued to be held on Wednesday afternoons at both Central Park and 940 Caledonia.

### **Collateral Benefits**

Collateral benefits emerged from opportunities created by the structure of the CPP PAR Engagement strategy, as well as from the community coming together at Central Park and 940 Caledonia.

Filmmaker Krista Loughton, with Mindfuel Films and Director of 'Us & Them', a documentary that followed the journeys of individuals experiencing homelessness in the Downtown and North Park Neighbourhoods of Victoria, embarked on a documentary featuring some of the individuals residing at Central Park. As a result, many of the engagement activities in Central Park, Royal Athletic Park, and 940 Caledonia were documented on film.

Individuals sheltering at 940 Caledonia were presented with an opportunity to speak on camera and share their stories. These short films have been released in a series of YouTube videos titled 'Living Outside'. During that engagement, 18 residents of 940 Caledonia were asked to share their thoughts

on the difference between the ‘unregulated’ camping at Central Park and the ‘self-managed & supported’ encampment at 940 Caledonia. Here are some of their thoughts: [LINK TO VIDEO](#)

The GVCEH and Mindfuel Films will be collaborating to produce a short film from the footage taken during this engagement, bringing the learnings to a broader audience, showing the experience in a way that written reports are not able to capture.

#### North Park Community Engagement

Many nearby residents, North Park Neighbourhood Association members, and NPNA Board Directors had been attending Central Park and developing relationships with individuals sheltering there. This engagement began prior the Motion passed by City Council on September 3, 2020.

- Residents of Central Park and Beacon Hill Park/Meegan were invited to participate and share perspectives at the NPNA Community Meetings.
- NPNA members had been preparing and distributing sandwiches and food to Central Park.
- NPNA provided a table and tent to support communication and donation facilitation.

#### Fundraiser for Anawim Washer & Dryer

- <https://ca.gofundme.com/f/anawim-house-new-laundry-equipment>
- Community members residing at 940 Caledonia were able to use the laundry facilities at Anawim House (located ‘kitty-corner’ to 940 Caledonia). They noted the machines were in need of repair, and in the spirit of ‘wanting to give back’ they were supported by a housed community member create a ‘Go Fund Me’ campaign, raising \$2,415 to purchase new machines for Anawim.
- The Executive Director of Anawim House, staff, and residents, regularly visited 940 Caledonia, bringing hot water for tea, coffee and soup; as well as warm and dry clothing from their supplies.
- The Executive Director of Anawim House said the 940 residents were ‘great neighbours’

#### NPNA Red Cross Grant for Central Park/940 Caledonia supplies, program, and resources

- The NPNA was awarded a Red Cross grant to support individuals sheltering in Central Park, with grant funding transferring to 940 Caledonia.
- Key items and needs identified in CPP PAR Engagement activities: circles, group meetings, and surveys were funded by the Red Cross grant the NPNA led. This was a direct result of the Central Park Pilot Participatory Action Research Engagement, as well as the volunteer work and relationship building the NPNA took the time to do. Items and services identified were:
  - The warming tent, rental, operations and supplies (in partnership with Peers Victoria Resource Society).
  - Stipend roles: site liaison, clean team, site maintenance, tent to tent food delivery.
  - Supplies purchased (pallets and plywood used to raise tents off the ground, hand warmers, one-use fire extinguishers, first aid and naloxone signs for tents and more).
  -



## Community Association Engagement

- Stigma and fear were reduced for some North Park Neighbours, and other community members as a result of attending the meetings at RAP and the Friendship BBQ.
- A community member from another neighbourhood, keen to learn about the approach NPNA was taking with the campers at Central Park, at the invitation of an NPNA Board Member, began attending the weekly meetings at Royal Athletic Parking lot and the Friendship BBQ. As a result of this participation, this person began attending sites in Fairfield where people were sheltering, making relationships with the people staying there.
  - This individual became a founding member of the Fairfield Gonzales Support for the Unhoused in the Fall of 2020.
  - Some members of the Fairfield Gonzales Support for the Unhoused have had long term and ongoing relationships with people experiencing homelessness in Greater Victoria.
  - This group has made relationships with people sheltering in Fairfield Gonzales and Beacon Hill Park/Meegan in order to provide person-centred and direct support.
  - Members of this group have been pooling resources to provide supports and system navigation with individuals sheltering outdoors, and have successfully facilitated shelter for at least 2 individuals, see article: <https://www.capitaldaily.ca/news/homes-for-unhoused-refugee-inspired-sponsorship-pilot-program?fbclid=IwAR0OvNkUf-EoIO4qwfVzb0OLiqn03wLqNWMNuPDA8jeGOK-xo-UHCGNikVQ>
  - Further, this group has grown to include members from other neighbourhoods beyond Fairfield Gonzales, and people with lived and living experience are participants in the meetings, sharing their wisdom and expertise.
  - This group commits to supporting neighbours who are unsheltered and continue to do as people move into temporary shelters and housing.

Through the project Peer Researchers were able to connect with community resources and learn how to access resources (e.g., Orange Backpacks & Mental Health and Addictions Supports).

- Gaps/barriers were and things that were working well, specific the work that the Orange Backpack service providers, were identified and described.
  - Gaps/barriers identified: Didn't always know when they were coming.
  - Working well: Really good conversations, felt Orange Backpacks cared.
  - Working well: Orange Backpacks were good at de-escalation activities.

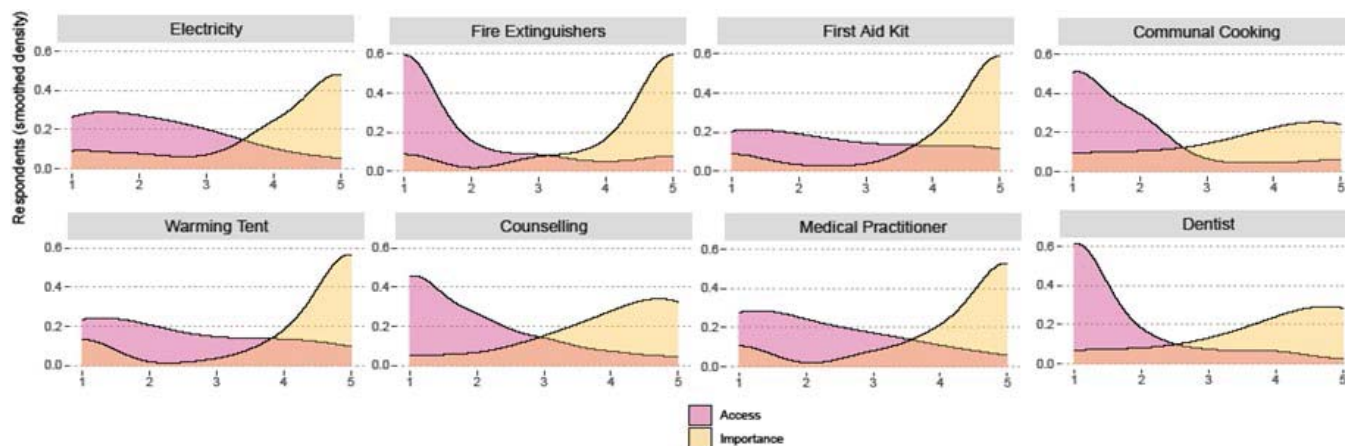
There were opportunities for 'unhoused residents' to engage with the City providing important input that may inform future policy.

- The Peer Researchers have been invited to a City led facilitation re: Placemaking; however, the COVID Health Orders have caused a delay in this engagement.

### Outdoor Sheltering Recommendations: The 'What', 'Who', 'Where Next', and Relationships

To live unsheltered, to be reliant on service providers and organizations for basic supports such as food and hygiene, demands an incredible amount of work, organization, resilience, and collaboration.

Currently in the City of Victoria, there are up to 150 individuals known to be sheltering outdoors. Individuals are sheltering outdoors at varied locations and for many reasons, such as: their safety, to co-locate with their street families/friends, to be near access to work, or other daily needs. To understand what supports are considered necessary, Peer Researchers, together with GVCEH staff, polled residents of Central Park and found the following:



It is recommended all of these items be facilitated for each site.

#### Basic Supports: The 'What'

- Communication
- Shelter/Warmth
- Water (drinking & handwashing)
- Food
- Restroom Facilities 24/7
- Shower Access

#### Communication

Effective communication is a key priority identified by the Peer Research Team and by community stakeholders.

Ensuring regular updates are made to City and service provider websites, and social media is needed, particularly as changes are made to bylaws, or service access. Poverty Kills 2020 and the Indigenous Harm Reduction Team (IHRT) have been maintaining a google document for people accessing or referring people to services<sup>4</sup>. They, and others, provided printed updates and information to people sheltering outdoors.

At any sheltering location site, a communication structure should be set up by or with people sheltering at the site, including, but not limited to:

- Weekly (at minimum) camp meetings in a facilitated circle: ideally an honorarium and nutritional snacks will be provided.

<sup>4</sup> See link: [Street Community Survival in COVID Times](#).

- A message board/calendar: information shared may include contact information for service providers, mealtimes and locations, dates and times services providers will attend the site, lists of required items (waterproof/warm clothing, garbage bags/receptacles, etc.).
- Handbills: many sheltering outdoors do not have access to electricity to charge phones and check messages, nor regular access to the internet. Handbills with upcoming events, contact information or other information, distributed a week/few days in advance of an event, is appreciated. Follow-up the day before or day of the event may be necessary.
- Identifying key people, or processes, for each site will support ensuring relevant information is accurately shared.
- Attendance at, and participation in, site communications activities by City of Victoria representatives, BC Housing and other 'decisionmakers'.

The GVCEH convened a bi-weekly Unsheltered Supports Meeting to support additional communication, opportunities for collaboration and coordination of efforts to support, and work with, community members who were sheltering outdoors, providing information on local and regional plans and resources as they became available.

### *Shelter*

Protection from the elements is key to survival while sheltering outdoors. Due to COVID-19 restrictions indoor sheltering options have been limited, including both overnight sheltering and daytime access to community resources.

Recommendations for shelter include:

- Safely erecting shelters in designated areas.
- Individuals should be able to leave their shelters with the expectation it will be there when they return.
- Individuals should be supplied with adequate materials, that are in good repair, to protect them from cold, wind, rain, and snow.
- If a shelter is deemed to be abandoned, or in excess of number of permitted structures, if at all possible, it should not be removed when it is raining or snowing, or items are wet; this will prohibit Bylaw officers from safely impounding items to be reclaimed by owner due to concerns of mold.
  - Supports to ensure shelter owners are able to confirm their occupation of a shelter should be in place.
- Tents and tarps are not sufficient to protect individuals from more extreme weather events and drops in temperature. People who are sheltering outdoors, and those supporting them, are reporting that the bulk of their time and resources and currently spent repairing and replacing materials to create shelters, due to items being destroyed by weather or lost to theft or impoundment.
- Strategies to create sufficient shelter for individuals to self-isolate and shelter in place in response to Provincial Health Orders, as well surviving winter weather, need to be developed prior to such events.
- There was a community effort underway to build insulated and vented structures, each with a porch, locking door, and a window, for all individuals sheltering outdoors in the Capital Region.

The proposal suggested a service model very similar to the processes and systems demonstrated at 940 Caledonia; however, the proposal was not accepted for funding.

### *Food*

To support individuals to shelter in place, the Red Cedar Café, in partnership with various community groups agencies and individuals with lived and living experience of homelessness, have been delivering over 250 meals a day to locations where people are sheltering.

Capacity to deliver food to all people sheltering in all locations was challenging in both the number of meals needed for all of those sheltering in place and number of individuals to needed to deliver meals.

Several agencies in the city continue to provide sit-down and takeaway meals. While many individuals sheltering outside access these resources, many are unable to leave their shelters (e.g., health and mobility challenges, fear of having belongings stolen or impounded, or living with pets).

Recommendations for food security include:

- Coordinating continued support for food delivery programs, in collaboration with the current providers and people living outdoors and specific to each site
- Resourcing individuals and organizations to deliver food to outdoor sheltering locations.
- Coordinating food delivery to those who are unable to leave their shelters.
- Providing communal cooking areas.

### *Water (drinking and handwashing)*

Recommendations for handwashing water include:

- For designated sheltering locations not located in areas with 24-hour access to restrooms and sinks, handwashing stations should be installed with enough stations to adequately serve the number of individuals staying there.
- Stations need to be regularly cleaned and stocked with soap.

Recommendations for drinking water include:

- Providing bottled water or cisterns of drinking water if potable water is not available on site.
- Potable water stations must be clearly marked as potable, as well as marking the non-potable water sources.

### *Restroom Facilities*

Recommendations for restroom facilities include:

- 24-hour access to clean, functioning restrooms at all sheltering locations.
- Providing portable restrooms if existing facilities are not in place.

### *Shower Access*

Three locations where individuals who are sheltering outdoors can access showers include: Anawim House, Our Place Society and Rock Bay Landing.

Actions implemented (recommendations) for shower access include:

- Implementation of a program providing bus tickets to those sheltering outdoors via outreach agencies and volunteers, to support access to the shower locations such as the program funded by the City of Victoria.
- Implementation of a mobile shower service, using COVID-19 cleaning protocols, to support hygiene access for those sheltering at locations outside of reasonable walking distance or bus routes, and for those for whom even short distance traveling is a challenge.

### *Health & Harm Reduction*

Organizations and agencies are delivering healthcare and providing harm reductions supports and materials to the varied outdoor sheltering locations.

Recommendations for health & harm reduction include:

- Health and Harm Reduction services are necessary for all sites.
- It is imperative to have a communication strategy in place to ensure service providers are aware of where people relocated to if they leave a sheltering location.
- People with lived and living experience (peers) of substance use are very often first, and only, responders to overdoses in encampments. Peers should be resourced and supported to continue to do this life-saving work.

### *Winterization*

In recognizing there was not sufficient supportive, affordable, or market rent housing stock available to house all individuals sheltering outdoors during the length of this engagement, winterization was a top priority for Peer Researchers and those responding to engagement activities.

Recommendations for winterization include:

- Warming tents (Warming tents have been an ongoing topic and community circles at both Central Park and Beacon Hill Park/Meegan).
  - Warming tents may act as a communications hub, a place for signage and message/boards, and a location where service providers can connect with individuals sheltering outdoors.
- Warm food.
- Warm water.
- Items to support individuals to stay warm, such as warm clothing, cold weather sleeping bags, and handwarmers.

### **Community Supports: The ‘Who’**

Individuals sheltering at Central Park and 940 Caledonia had some of their basic needs met in the locations where they were sheltering, such as: food delivery, water and toilet access, harm reduction in-reach supports, and other outreach supports. Until the mobile shower program, run by The Salvation Army, was activated residents of these sites primarily attended Anawim House (at the corner of Caledonia and Vancouver Streets) or Our Place Society for shower access. Laundry services were provided by Anawim House, as well as the Tuesday night free laundry program at Laundrolounge on Cook Street at Yates avenue (a program initiated by Poverty Kills and the Indigenous Harm Reduction Team, now facilitated by the North Park Neighbourhood Association through the end of April 2021).

Although access to laundry and hygiene supports were available, and appreciated, Peer Researchers indicated there were often long waitlists for timeslots for each, especially prior to activation of the mobile shower service.

The relentless and compassionate support from the surrounding housed neighbours cannot be understated.

- Over the winter 2020-21 holiday, when the emergency move from Central Park to 940 Caledonia occurred, a neighbour set up a laundry service, taking wet and dirty clothes from campers in to their home, laundering them, and returning freshly cleaned clothes to campers.
- Housed neighbours volunteered to attend the site daily to facilitate the stipend program,
  - They attended the weekly talking circle and other community meetings,
  - They advocated for the rights and wellness of the residents of Central Park/940 Caledonia,
  - They rushed to support the emergency move to 940 Caledonia, continuing to purchase supplies to maintain structures during adverse weather events, and
  - They developed sincere and respectful relationships with their unhoused neighbours, see [“Lessons Learned”](#) report.

Although volunteer actions were instrumental in supporting the needs, safety, and wellness of the residents at 940 Caledonia, it was not a sustainable solution, from both a fiscal and resource-based perspective, as well as that of scope, capacity, and expertise. Many in the housed community continue to engage, volunteer and support; however, there needs to be an organizing or coordinating body to support and hold responsibility for this kind of work.

### *Nothing About Us Without Us*

One of the desired outcomes of the CPP PAR Engagement process was to determine how to support, supply, and resource people sheltering outdoors to co-organize and co-develop strategies to manage distributed outdoor sheltering sites. Through this research project there have been consistent themes of:

- Peer Support
- Safety
- Security
- Site Maintenance
- Contributing to Community
- Community Events

Many of these functions occurred, and continue to occur, in the outdoor sheltering locations within the City and are part of ‘Street Community’ culture.

When the City of Victoria Parks and Facilities Staff reported to Council there were no service providers available to support opening the shower access at Royal Athletic Park, many individuals sheltering outdoors felt they had the capacity and ability to run a hygiene program. This was brought forward in research activities, community circles, and the weekly NPNA/GVCEH/Central Park meeting. Fifty-five



percent of those responding to the Central Park survey indicated they would be willing to provide services with adequate supports, training, and resources. In fact, two individuals called in to address City Council on Thursday, November 12<sup>th</sup> to offer to be trained to support facilitation of services in outdoor sheltering locations. These addresses to Council can be heard at marker 1:12:30 at video stream link here: [NOVEMBER 12, 2020 VICTORIA CITY COUNCIL MEETING](#)

*Peer Support & Safety:* The GVCEH Peer Housing Support Program was developed on the foundation of lived experience of providing peer support in the unhoused community.

Care for each other and the most vulnerable sheltering outdoors is consistently demonstrated in the parks. Incidents of lateral violence and predatory behaviours also occur in this population. People shelter together to access the former and avoid the later. This has been demonstrated repeatedly in information collected throughout this engagement and in discussions with the Peer Research Team.

*Security:* Lack of nighttime security was an ongoing topic of discussion with the Peer Research Team, as well as a common theme out of the engagement activities. Further, Peer Researchers indicated that they would like to have security and de-escalation training to support safety and security in outdoor sheltering locations. After the relocation to 940 Caledonia, 24/7 security was put in place. Additionally, at night, one of the two points of entry were locked. This was met with mixed reviews, with some people sheltering at 940 Caledonia reported feeling more secure as a result, whilst others reported feeling trapped.

*Site Maintenance:* Individuals indicated they have a desire to maintain clean sites. Many at Central Park undertook these activities, without being funded or resourced to do so. Consistent requests for more garbage receptacles were brought forward at community circles at the outdoor sheltering locations. Cleaning crews were utilized at 940 Caledonia with good results.

Two Site Maintenance positions were created and funded through the Red Cross with funding provided by NPNA at 940 Caledonia. Every shelter was elevated on pallets and were, eventually, secured against the weather. Shelters were regularly maintained and repaired by people in these positions, including during windstorms, rain and snowstorms.

*Contributing to Community:* When asked what skills or talents community members could contribute to the community; answers ranged from skills such as: carpentry, hair styling and cooking, to peer/moral support, making people laugh, and skill sharing. There is a demonstrated desire to contribute to the outdoor sheltering sites, as well as participation in the broader community.

*Community Events:* Although Provincial Health Orders and the COVID-19 Pandemic have been prohibitive for facilitating community events, Peer Researchers have been keen to support ongoing events that welcome all members of the community, whether housed or unhoused. Engagement results buttress this with 42 (86%) of those responding to the survey of individuals sheltering outdoors indicating that a BBQ/Social Event was 'Important' or 'Very Important.' It is recommended these events be planned in consultation and partnership with those sheltering outdoors. Most housed neighbours responding to online questionnaire who had attended the Friendship BBQ agreed it was an important event.

## Where Next - The Move: Takeaways

When asked about participating in a Camp Council, 40% of survey respondents indicated an interest. While processes by which a Camp Council would be created or elected were never explored, the move from Central Park to 940 Caledonia provided an opportunity to both create and explore a “self-managed” outdoor shelter.

Although 940 Caledonia was generally effectively well-run and self-managed with no specific entity or organization ‘in charge’ there were various gaps in organization and accountability that would have provided further structure and clarity for all parties engaged in the site.

## Relational Best Practices

PAR with Peer Researchers takes much relationship building which takes time. Working towards the initial City of Victoria deadlines proved challenging. Even with an extension of the deadlines, the ongoing challenges to convening due to the pandemic, and extreme weather events led to scaling back part of the scope of the engagement. Focus groups meetings, for which the Peer Researchers received facilitator training, had to be postponed due to the BC Health orders announced November 19<sup>th</sup>. These further stymied efforts to meet timelines for this engagement and to implement actions and recommendations.

While the Peer Researchers hoped to engage as many of their outdoor sheltering peers as possible, we (Peer Researchers and GVCEH) jointly decided to focus on Central Park in Victoria (CPP PAR engagement). Outdoor sheltering at this park was relatively recent, with individuals at Central Park working collaboratively with, and supported by, the members of the North Park Neighbourhood Association.

In addition to providing recommendations for best practices for outdoor sheltering, including managed or self-managed, encampments, the findings and activities of this engagement are transferrable to indoor sheltering locations, such as the Save On Foods Memorial Arena and the Caledonia Tiny Homes Village, as well as other temporary and permanent sheltering and housing sites.

## Moving Forward, Moving In

Recommendations to further the engagement directed by the City of Victoria include:

Ongoing communication in indoor sheltering locations, led or co-facilitated by site residents.

- Talking/Healing Circles.
- Residents Advisory Committee Meetings.
- System Improvement meetings with residents and site operators.
- Regular updates from stakeholders and decision makers.
- Messaging boards and other activities to support fact/information and idea sharing.

Include interested site residents with skills, or training those interested, as partners in service delivery.

- Trades
- Peer Support
- Harm Reduction Supports



Continue collaboration between people with lived and living experience of homelessness and the City of Victoria in development of communications, policies, and solutions.

Provide opportunities for training and employment, or stipend-based work.

Adhere to best practices for working with people with lived and living experiences.

- Find out what time of day works best for people (i.e., for some mornings are not accessible as this time is spent attending service providers for basic service needs such as food and hygiene).
- Pay a living wage, or provide stipends or honorariums at that rate, for participation.
- Ensure healthy snacks and water are available.
- Provide transportation support.
- Be culturally considerate of locations of meetings, ensure accessibility for all mobilities.
- Provide clarity of meeting purpose and what to expect in advance of meetings.
- Include time for debrief and support for individuals post engagement.
- Be patient; relationship and trust building takes time.
- Engage and resource Peer Supporters.
- Have all staff attend trainings provided by people with lived and living experience.

I'd like to see this not being repeated. That's what I'd like to see. There's no need for a lot of people here on disability, spend six months on the worst time of the year outside of living in tents. That's not acceptable. We live in a wealthy, industrialized country with resources.

*Interview with a resident of Central Park*

#### Some Closing Thoughts from the Peer Research Team, March 31, 2020

“We have been through a lot, done a lot, and learned a lot. It was a good experience.”

At the final meeting to review this report there was discussion that, even with the new indoor sheltering options becoming available, there will likely still be people experiencing homelessness and sheltering outdoors. One Peer Researcher commented in relation to the work of this engagement “this [report] is where we start from. All of this work. We don’t start at the bottom. We have this information here.”

Another Peer Researcher commented that the warming tent at 940 Caledonia, operated by Peer Victoria Resource Society, was a place they could go to feel ‘loved.’

“Sometimes it feels like the solutions were too late, like the permits for the warming tent, or waiting until after Central Park flooded to move people.”

“Who is ultimately responsible when the system fails?”

#### Happy Events

During our time collaboratively working on this engagement there were ups and downs, as there are with any relationship building. It is truly wonderful to be able to end this engagement with several happy events.

All the Peer Researchers will be gathering, COVID-19 restrictions permitting, on April 22, 2021 to watch the GVCEH present this report to Victoria City Council.

Two of our Peer Researchers are currently residing in units in a temporary sheltering site and are planning on being married at the end of April 2021.

The other two Peer Researchers are temporarily in an indoor sheltering site; however, have secured permanent housing and are waiting to move in. They will be getting married September 27, 2021 and are expecting a baby on October 18, 2021.

The Team of Peer Researchers who are housed and in temporary shelters wish to remain engaged and we look forward to our continued journey. It has been a true honour and privilege to work with each of them.

It is our fervent wish that all the Peer Researchers engaged in this work will be permanently housed.

## BUDGET

BUDGET - GVCEH Engagement to Inform the CoV Policy Regarding Encampments			
ITEM	EXPENDED Mar 31	BUDGET	DESCRIPTION
3 Peer Research FTEs	\$ 8,901.92	\$12,730.50	540 hrs (3 x 30hrs x 6 weeks) @ \$20.50/hr + 15% MERCS
Stipends/Honorariums	\$ 9,000.00	\$ 7,500.00	Surveys/Validation, FOCUS Groups, research meetings etc.
<b>SUBTOTAL</b>	<b>\$ 17,901.92</b>	<b>\$20,230.50</b>	
Project Management	\$ 5,192.00	\$ 3,942.00	Management & Coordination, Team Training, Data Analysis
<b>SUBTOTAL</b>	<b>\$ 5,192.00</b>	<b>\$ 3,942.00</b>	
Training	\$ 2,000.00	\$ 2,000.00	Up to 4 Peer Support Researchers at \$500 per person
Supplies, Food, PPE	\$ 4,404.63	\$ 8,000.00	Meeting supplies, healthy food & refreshments, PPE
<b>SUBTOTAL</b>	<b>\$ 6,404.63</b>	<b>\$10,000.00</b>	
Bus Tickets	\$ 900.00	\$ 1,687.50	1500 Bus Tickets
<b>SUBTOTAL</b>	<b>\$ 900.00</b>	<b>\$ 1,687.50</b>	
Phones	\$ 348.40	\$ 150.00	2 months phone plan or reimbursements
Laptop	\$ 500.00	\$ 500.00	Laptop for Peer Research Team
<b>SUBTOTAL</b>	<b>\$ 848.40</b>	<b>\$ 650.00</b>	
<b>SUBTOTAL</b>	<b>\$ 31,246.95</b>	<b>\$36,510.00</b>	
<b>Administration (10%)</b>	<b>\$ 3,124.70</b>	<b>\$ 3,651.00</b>	
<b>TOTAL</b>	<b>\$ 34,371.65</b>	<b>\$40,161.00</b>	
<b>GRANT FUNDING RECEIVED</b>	<b>\$ 40,161.00</b>		
<b>UNEXPENDED FUNDING</b>	<b>\$ 5,789.36</b>		

## Appendices

### Appendix A

#### City Council Outcomes

1. Citizen-led and community-driven Collaborative Social Development of solutions
  - a. Relationship & Community Building  
Took the time needed to build relationships with Peer Researchers, persons living at Central Park, persons living at 940 Caledonia  
Circles at Central Park, 940 Caledonia  
Deepened relationships with North Park Neighbourhood Association Members, and other surrounding Community Association Members
  - b. Using a strengths-based approach expertise is harnessed  
Empowered individuals living at Central Park/940 Caledonia by providing tools and support so they could suggest solutions, create actions
  - c. Doing 'with' not 'for'  
Supported housed and unhoused PWLE to engage those sheltering outdoors at Central Park/940 Caledonia – they led the efforts, not us  
Provided supports, not help  
Trainings provided in ethics/basic research techniques/interviewing techniques to empower housed and unhoused PWLE to engage those living at Central Park/940 Caledonia
2. Basic human needs are met  
What we found → Central Park Interviews/Questionnaires  
What we found → 940 Caledonia Focus Groups/Peer Researcher Debrief
3. Person-centred and dignified engagement is modeled  
Use Participatory Action Research model as a Framework
4. Community is empowered and engaged through Social Enterprise  
Social Enterprise – core group collecting information, making decisions, participating in event outside of this engagement to make their voices heard regarding their needs
5. City hears unhoused residents' input to inform future policy  
Via 2 interim reports & final report  
Via [Video presentation](#)  
Via presence at meetings
6. An updated voluntary census of individuals sheltering in parks is taken – those who wish to will be included in the Coordinated Access and Assessment (CAA) process. Data will also inform service needs.  
  
Individuals who were located at Central Park on the date of the flooding and subsequent evacuation were identified to move over to 940 Caledonia. All individuals, who wished to be, were

also either confirmed to have an active application with BC Housing and the CAA process, or were added to the list. This was facilitated by BC Housing outreach agencies who visited the site, and Peers Victoria Resource Society.

## Appendix B

### Peers COVID-19 Sheltering Research

Previous collaborative engagements conducted by GVCEH included a survey of residents and staff of the temporary sheltering sites, in partnership Peers Victoria Resources Society (Peers), and supported by Umbrella Society and SOLID Outreach.

The work with Peers, conducted in July 2020, examined a survey of resident and staff feedback regarding temporary housing sites (Save on Foods Memorial Arena, Capital City Centre, Comfort Inn, Howard Johnson, Paul's Motor Inn, and Travelodge) set up in response to the COVID-19 pandemic. Summary findings from the work with Peers indicated that residents were quite satisfied with the support and services provided to that point. Suggestions for improvement included increasing access to basic housing needs, mental health supports, recovery supports, harm reduction services, and safer supply options. As well, finding ways to give the residents more choice, agency, and opportunities to influence decisions at the housing sites was considered both important and necessary for residents' well-being.

Then, in late August 2020, the GVCEH used a collaborative, participatory research process involving Persons with Lived Experience (PWLE) who had spent time at the sanctioned Topaz Park Encampment and the encampment at Pandora Avenue to understand how well outdoor sheltering at the park met BC CDC guidelines for Encampment Best Practices. Eight themes emerged from this engagement: Basic Needs, General Support Services, Mental Health Supports, Harm Reduction, Housing Options, Safety, Communication & Transparency/Information Sharing, and Human Rights. These themes were prioritized by the PWLE on a scale of 1 (very important) to 10 scale (not very important) with averages (median) as follows:

Access to Basic Needs (1.5)

Human Rights (1.5)

Safety (2)

Communication & Transparency/Information Sharing (3.25)

Access to Mental Health Supports (4)

Access to Housing Options (4)

Access to General Support Services (4.5)

Access to Harm Reduction (6.5)

Additional information regarding themes is located in Appendix A.

## Appendix C

### Recommendations based on BC CDC Encampment Best Practices

Recommendations which were modified during the member check/validation focus group meetings are marked with <sup>(1)</sup> and additions to the recommendations are marked with <sup>(2)</sup>.

#### ***Access to Basic Needs***

##### **Washrooms/Hygiene.**

<sup>1</sup> Provide multiple clean, gender-neutral, well-stocked (e.g., soap) public washrooms to decrease wait times

Provide multiple handwashing/sanitizer stations

<sup>2</sup> Provide regular access to private, safe showers

Provide hygiene products (e.g., towels, socks, shampoo, soap)

##### **Tents/Bedding/Tarps.**

Provide Tents, cots, sleeping bags, pillows

Provide nonflammable tarps

Provide battery-powered lanterns

<sup>2</sup> Provide heating

<sup>2</sup> Provide clothing

##### **Food/Water.**

<sup>1</sup> Provide multiple access points to/for drinking water (e.g., drinking water stations, bottled water)

<sup>1</sup> Provide healthy food, with consideration for health requirements (e.g., vegetarian, non-vegetarian, gluten-free options)

Provide snacks

Follow Food Safe guidelines (e.g., food sat out too long)

<sup>2</sup> Provide staff with information regarding food allergies and emergency supplies, as necessary (e.g., epi-pens onsite)

#### ***General Support Services***

Ensure Outreach staff provide equitable support to all persons (e.g., no favouritism)

Ensure Outreach staff are properly trained and have relevant experience

Hire staff with lived experience of homelessness

<sup>2</sup> Ensure staff are easy to identify (e.g., t-shirts, badges, hats)

### ***Access to Mental Health Supports***

Provide timely access to mental health supports with adequate follow-up (e.g., mental health counsellors, psychiatrists)

<sup>2</sup> Provide easy access to prescriptions

### ***Access to Harm Reduction***

Provide 24 x 7 harm reduction services

Provide safe supplies (e.g., safe, alternative drug delivery to tents)

### ***Access to Housing Options***

Ensure housing options processes are transparent

<sup>1</sup> Fair selection process – Provide housing on first come, first-served basis with some criteria (e.g., persons fleeing violence, persons with disabilities)

<sup>2</sup> Provide clearly marked Housing Services booth

## ***Safety***

### **General Safety.**

Provide wellness checks, in addition to safety checks

<sup>2</sup> Create a safety check process (e.g., based on individual needs, if someone is absent from their tent the check in again later)

<sup>2</sup> Create a regularly occurring resident advisory group (e.g., to ensure resident needs are being met)

### **Pandemic Safety.**

Provide information on pandemic (e.g., COVID19) guidelines and information, updated daily

<sup>1</sup> Provide pandemic supplies to residents and staff (e.g., masks, cleaning supplies, room to physical distance)

Provide easy access to testing

<sup>2</sup> Implement safety measures if a resident shows symptoms of illness (e.g., testing, quarantine, etc.)

### **Police/Authority Figures.**

Police entering encampment to self-identify, including jurisdiction and reason for presence

Police/authority figures not to have access to tents without cause

Create operator/police Memorandum of Understanding (e.g., agreement) about how they are going to work effectively together

### ***Communication & Transparency/Information Sharing***

Create open, safe ways to communicate with staff and city workers

<sup>1</sup> Provide clear/transparent communication that is precise and accurate to residents (e.g., about housing applications, about belongings)

Provide an Encampment Information Centre to answer residents' questions (e.g., general questions)

Provide a message board for residents

### ***Human Rights***

Provide for a climate of understanding and mutual respect where all are equal in dignity and rights (e.g., to prevent discrimination)

Ensure individual privacy is protected

<sup>2</sup> Provide human rights education for residents

<sup>2</sup> Post a human rights statement to serve as a guiding principle/mission statement for all residents to see and abide by

<sup>2</sup> Ensure there is a mechanism in place to ensure staff are accountable for maintaining the above described environment



## Appendix D

### North Park Neighbourhood Association Canadian Red Cross Grant Evaluation - Application 1067

#### North Park Neighbourhood Association: Canadian Red Cross Grant Evaluation - Application 1067

The North Park Neighbourhood Association (NPNA) is a non-profit society that plays an active role in improving the quality of life of our downtown neighbourhood. The NPNA runs a variety of events and services including a free weekly grocery hamper for low-income seniors and families and a monthly food market featuring diverse local food vendors. It engages in City initiatives such as the ongoing Local Area Plan, and is in the process of establishing an active and engaging community association land use committee (CALUC). The events, programs, and activities by the NPNA are made possible through the support of many wonderful volunteers and community members as well as grant funding from funders such as the City of Victoria, Vancouver Island Health Authority, and the Canadian Red Cross.

#### About the North Park Neighborhood

North Park is a growing neighborhood located to the northeast of Victoria's downtown core. North Park is largely made up of renters and low-income families. Residents in North Park are the most likely in Victoria to be low income and financially vulnerable. 15-30% of North Park residents live in subsidized housing, and nearly a quarter of North Park residents live in poverty. This is even higher for seniors and children (36% and 28% respectively).



North Park is ranked 78 out of 78 for the most financially vulnerable neighbourhood in the CRD according to Prosper Canada's National Financial Health Index, a composite index of household financial health at the neighbourhood level.

Demographics of North Park and surrounding census tracts:

- 77% of residents are renters
- 57% of residents live in 5+ storey apartment buildings (highest in Victoria)
- 28% of households are considered low income (second highest in Victoria)
- 15-30% of households living in subsidized housing (versus less than 15%, City average)
- 21% of households identify as immigrants (3rd highest in Victoria)
- 4% of households are *recent* immigrants
- 5% of households identify as Indigenous
- 28% of children (0-17) live in poverty

## Sheltering in parks: What's happening in North Park?

The statistics above paint a picture of the neighbourhood's housed residents. Since the pandemic began, North Park has been experiencing a high concentration of individuals experiencing homelessness sheltering in the neighbourhood, adding significantly to the vulnerability of North Park. The funding associated with this project was used to address the impacts of COVID-19 on those experiencing homelessness who have faced increased challenges accessing necessities due to community organizations adjusting due to public health regulations.

With the onset of COVID-19 in March 2020, shelters across Victoria closed their doors and/or reduced their capacity significantly. Shelter users quickly found themselves pushed onto the streets with nowhere to go. With few to no indoor sheltering spaces available many unhoused residents were forced to camp in parks and public spaces. In response, the City of Victoria adjusted bylaws allowing for 24/7 sheltering in parks and worked to open indoor motel spaces to house those in need.

In addition to advocating for increased coordination of services and permanent housing, the NPNA has worked to provide support to those sheltering in the North Park neighbourhood's parks. As per the NPNA's [vision and values](#), the organization seeks to be inclusive, operate with a principle of equity and fairness, and to be sensitive to the needs of everyone living and working in the neighborhood. The NPNA is however, not a service provider and has therefore built relationships with established service providers to meet the needs of those sheltering in the park/parking lot. The NPNA continues to advocate for more and better coordination of services for those living outdoors.

Early in the pandemic, (April-May 2020) an encampment was established by the City and the Greater Victoria Coalition to End Homelessness in Topaz Park, a large city park in the Hillside Quadra neighbourhood. However, a provincial order was passed to close down this encampment by the end of May of 2020 due to the overcrowding and increased calls for service to police. By this point, there were nearly 300 individuals sheltering in this one area. This closure resulted in a gradual movement of unhoused residents to Central Park, located in the middle of the North Park neighborhood. From May to August 2020 there were approximately 35 structures in Central Park.

However, on August 31, 2020 the City of Victoria closed a downtown sheltering site - Centennial Square - forcing residents there to again seek alternative shelter. In one week the number of people sheltering in Central Park jumped from 35 to 85. These numbers steadily increased through the fall, reaching a total of 122 structures by mid-October.

From June through December, the NPNA repeatedly wrote to municipal and provincial authorities highlighting community concerns regarding the evolving situation in Central Park and the need for indoor housing. Upon witnessing the lack of coordinated services in Central Park, the North Park Neighbourhood Association applied for a second round of funding to fill the void in support and

services available for those sheltering in North Park. In December 2020 the NPNA received this grant from the Canadian Red Cross to support North Park residents experiencing homelessness.

On December 21, 2020, those sheltering in Central Park faced a further challenge – a winter storm, of heavy rain and snow, flooded the park. Many of the residents' tents were destroyed and their belongings ruined by rain. In response to this emergency situation, the City of Victoria announced that everyone from Central Park would be temporarily relocated a block away, to Royal Athletic Park parking lot (940 Caledonia) on December 23, 2020. North Park neighbours and NPNA board members, volunteered en masse to support this unmanaged relocation effort and continued to provide support and coordination assistance until February 19, 2021.

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**SEE ALSO**

- [\*Twitter thread: illustrating the dire circumstances in Central Park on December 21, 2020\*](#)
  - [\*Video: by documentary filmmaker Krista Loughton shot in Central Park on Monday.\*](#)
  - [\*Letter: North Park Neighbourhood Association's Request to Immediately Open Save On Foods Memorial Arena \(SOFMA\) for Indoor Housing\*](#)
- 

Over the course of the 5 days following the relocation, and with the help of roughly 30 neighborhood volunteers, those sheltering in Central Park were moved over to 940 Caledonia. The Victoria Fire Department provided 36 new tents for the site. Utilizing this grant provided by the Canadian Red Cross, the NPNA purchased the supplies needed to establish a new encampment, and equip residents at 940 Caledonia for the elements. For example, 940 Caledonia residents were supplied with essential items such as a tarps, sleeping bags, totes for belongings, rechargeable hand warmer, battery operated LED lantern, laundry bag, a small fire extinguisher, etc. The NPNA also ensured that water was made available and that First Aid and naloxone supplies were present on site.

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**SEE ALSO: "[\*Lessons Learned - Central Park to 940 Caledonia - Relocation Timeline, Volunteer Impact Statements, and Case Studies\*](#)"**

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The relocation from Central Park to 940 Caledonia was supported by the Greater Victoria Coalition to End Homelessness and the Extreme Weather Protocol for one day only - December 23, 2020. Unfortunately, this was an incredibly inadequate response. As a result, at the end of the day on December 23, 2020 only a fraction of the tents were set up, very few had been claimed by Central Park residents, and none of the tents had been secured or prepared for the oncoming rainy and windy weather. The NPNA stepped in to fill a huge void in coordination and support. Between December 24-31, 2020 NPNA, community volunteers, and 940 Caledonia residents set up the encampment. By the end of the day on December 31, 2020 all 36 tents had a pallet and plywood platform, a tent, and a heavy duty tarp - secured and self contained.



After the initial establishment of the encampment at 940 Caledonia, the NPNA worked to coordinate with essential service providers and to support the general functioning of the encampment. For example, through this grant, the NPNA also established roles for park residents to become arms length subcontractors, and in turn contribute to the daily operations at 940 Caledonia. These roles included park liaison, park cleaning team, food delivery, maintenance, and social media. This involved being at 940 Caledonia every day, working with park residents to assign roles, set folks up for the day's work, administer payment, and troubleshoot as problems arose.

In addition, this grant was able to actualize a long standing request of a warming tent. This had been repeatedly requested by the unhoused community since the summer. Those living outdoors anticipated that come winter, they would need a large warming tent to shelter from the elements. After several months of asking the City to look into a warming tent, the NPNA was successful in this request. On December 31, 2020 the City and BC Housing agreed to work together to establish a warming tent. The fact that the NPNA had the ability to immediately staff the warming tent through the \$18,200 allocated in the grant was a significant factor in the success of this request. The NPNA worked with Peers Resource Society who were able to supply the staff to get the warming tent up and running beginning on January 22, 2021.

The NPNA has also attended regular meetings – daily logistical meetings and weekly circle meetings that were also attended by 940 Caledonia residents, Bylaw officers, City staff, housing providers, and by North Park housed neighbours.

The encampment at 940 Caledonia remained until March 19, 2021. On January 8, 2021 a proposal was announced for a tiny home village at the 940 Caledonia site.<sup>1</sup> The proposal promises that 30 shipping container homes, managed through a local housing developer - Our Place - will be opened by March 31, 2021 and will remain on site until September 31, 2022. On March 18, 2021 City of Victoria Council unanimously approved the Temporary Use Proposal following an expedited community consultation process. An updated timeline suggests that the Tiny Home Village will be ready to welcome new residents by the end of April 2021.

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*SEE ALSO: Letter: [Treatment of current tenants at 940 Caledonia in relation Tiny Home Village](#)  
The NPNA opposed the lack of proactive communication information provided to the tenants at 940 Caledonia. We summarize the procedural issues surrounding the decampment of 940 Caledonia in preparation for the Tiny Home Village, and makes recommendations in the letter above.*

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On January 27, 2021, BC Housing announced that the Save-On-Foods Memorial Arena will be opened to temporary housing on March 1, 2021. It has been promised that the facility will provide shelter and wrap-around supports for 45 people currently experiencing homelessness<sup>2</sup>. The

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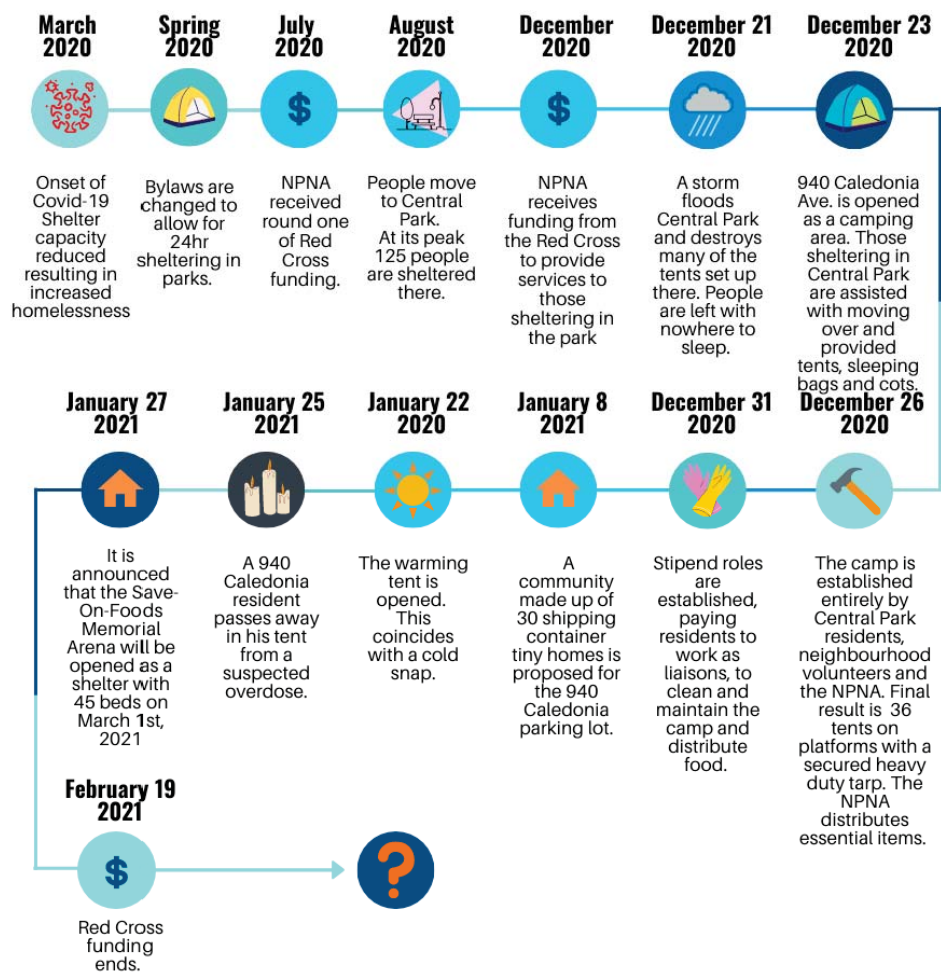
<sup>1</sup> January 8, 2021: <https://npna.ca/wp-content/uploads/2021/01/MakingRoom-NeighbourLetter-Final-2-1.pdf>  
March 1, 2021: <https://npna.ca/wp-content/uploads/2021/04/Tiny-Homes-Village-21-PRINT-1-1.pdf>, project website: <https://victoriahomelessness.ca/tinyhomes/>

<sup>2</sup> <https://www.bchousing.org/news?newsId=1479156755138>

Arena, which was also operated from May-August 2020 was successfully integrated into the community and provided a fast-track pathway to permanent housing for those who accepted this offer of temporary housing.

## NPNA ENGAGEMENT

### Key events related to sheltering in North Park neighbourhood parks



## Who is this report for?

This report is intended to demonstrate to the Canadian Red Cross how funding was employed, the impact of the services provided, and areas of remaining need. We also intend to share this report with BC Housing, City of Victoria staff, City of Victoria Mayor and Council, and Provincial elected leaders (MLAs, MPs, Cabinet Ministers) to provide insights into the impacts that sheltering in parks has had to both housed and unhoused residents of North Park and to highlight the need for longer-term housing solutions, and better coordination of services and on site wraparound supports.

## Evaluation Objectives

This evaluation will examine the implementation and impact of the funding that the NPNA received from the Canadian Red Cross in December 2020. The funding associated with this project was used to address the impacts of COVID-19 on those experiencing homelessness who have faced increased challenges accessing necessities due to community organizations adjusting due to public health regulations.

## This evaluation aims to:

- Evaluate the impact of the services, programs, and support provided by the NPNA from the perspective of both housed and unhoused residents of North Park
- Improve understanding of current service provisions
- Provide a better understanding of the needs of North Park's unhoused residents
- Increase understanding of this complex problem and the systemic barriers which perpetuate and deepen homelessness
- Identify areas for improvement in systems change and processes relating to homelessness prevention and support
- Advocate for increased service provision for the unhoused residents of 940 Caledonia.

## What are we evaluating?

This evaluation explores three key components:

1. The implementation and delivery of services to the residents of 940 Caledonia.
2. The impact of these services to the well-being of the residents of 940 Caledonia and to the housed residents of North Park.
3. The impact of this project on systems change: the self-determination of the residents of 940 Caledonia, shifting relationships and mindsets between the unhoused, housed, service providers, and civil servants and elected officials.

## Evaluation Methodology:



### How did we do the evaluation?

The research methodology and interview questions were collaboratively developed by an arms length subcontractor and members of the NPNA. From February 4 to February 11, 2021 qualitative interviews were conducted between the researcher and relevant parties.

Interviews were conducted with:

- 16 unhoused residents of 940 Caledonia
- 5 North Park housed neighbours
- 1 Service Provider
- Written comments were also provided by the NPNA

The age range of the sixteen unhoused residents interviewed at 940 Caledonia ranged from 22 to 53; ten were male and six female. All identified as experiencing homelessness and living in poverty, six identified as Indigenous. The majority (11) of those participants arrived at 940 Caledonia immediately following the flooding of Central Park. All participants had at one point in time resided in Central Park.

The five housed residents of North Park were interviewed on the street, standing adjacent to the encampment. They ranged in age from 30 to 66; four identified as female, and one as male. None of the housed respondents identified as being low-income, living in poverty, or as a person of colour.

Standardized interview questions were used, with targeted questions developed to address the different concerns and needs of the involved groups. The interviews varied in length from twenty to sixty minutes, with the participant leading the pace of the interview. The responses have been anonymized to protect the identities of those participating in the evaluation.

## Evaluation Results

### How was the funding used?

The grant provided by the Canadian Red Cross allowed the NPNA to deliver a number of direct services to those sheltering at 940 Caledonia and to coordinate the involvement of essential service providers in the park.

Red Cross funds were used to finance the following initiatives, supports, and services:

- **Arms length subcontractors:** The grant funding allowed for roles to be established for clean team, park liaisons, park maintenance, food distribution, and social media. Residents from the 940 Caledonia encampment filled these roles on a daily basis.
- **Speakers Corner "Video Village":** Included a two day event involving a video village set up with sound production & crew inviting 940 Caledonia residents to tell their story.
- **Warming tent:** staffed during daytime hours with extended hours during extreme weather.
- **Direct aid to 940 Caledonia residents including:**

- o Large 5 gallon bottles of water for drinking, refilled near daily by volunteers with houses nearby.
- o Flashlights, first aid supplies: including headlamps, lanterns, batteries, etc.
- o Hygiene products: clean socks, laundry bags, mold spray for tents, clean team supplies, etc.
- o Winter weather supplies: tarps, pallets and plywood for elevating structures, vapour barrier to insulate tents, maintenance supplies, replacement tents, sleeping bags, toques, gloves, hand warmers, etc.
- o Bus tickets
- o Food for weekly meetings: food also supplied to warming tent (high energy snacks, and hot water based drinks and snacks such as coffee, hot chocolate, oatmeal, noodles, etc.)
- o Food for weekly grocery hamper distribution

### What was the impact?

#### A new location – the move from Central Park to 940 Caledonia

It is important to note that when this grant application was submitted on October 30, 2020, we could not have foreseen the devastating flood that caused an emergency evacuation and relocation from Central Park to 940 Caledonia. Not to mention that this would take place just days before the Christmas holidays when City, service provider, and nonprofit staff were running at reduced capacity, or closed altogether. The greatest impact of this funding was that it allowed the NPNA to step in, resolve gaps and deficiencies, and respond immediately to the many needs arising from the flood damage, relocation, and an entirely new encampment set up.

For the majority (60%) of 940 Caledonia residents the new location 940 Caledonia has been overwhelmingly positive. As one resident noted: *"The flood [at Central Park] ruined everything I owned. I was floating in water... I was badly infected all over my body after that. I ended up in the hospital. When I moved to 940, I was connected to medical services. [Being here] helped me get new clothing, new bedding and all of that."*



100% of interview participants received a tent platform made of pallets and plywood, access to a new tent, and the majority received new sleeping bags and cots (others brought their own supplies with them). 940 Caledonia residents noted that the new site was dryer, closer to services downtown, and provided a greater sense of community. The move also meant greater consistency in access to service providers – organizations like Peers Resource Society, were on site daily, and the site was visited on a regular basis by organizations like the SOLID Outreach Society (providing Naloxone, harm reduction), and AIDS Vancouver Island (administering the SAFER program)



For some, the move has also meant increased stability – they have access to a tent and place to sleep every night. It has also meant greater visibility to organizations like BC Housing. As one interviewee stated: *"For five months we basically felt invisible. Until that flood happened ... It took something disastrous to happen to show all the discrepancies and to show the disastrous conditions we were living under."*

For four respondents the move was not an improvement. At Central Park they enjoyed more space, freedom of movement, and felt less scrutinized by Bylaw officers and neighbours. As one respondent shared, *"I'm also quite concerned by the attitude of the bylaw officers. I get along with them fine. But it feels like we're being imprisoned by them."*

A staff member of one of the service providers shared concerns around how the move occurred, *"The move was necessary, but there needs to be acknowledgement of displacement and impact to mental health and their connection to land and community."* The service provider suggested that a trauma-informed approach should be taken to ensure people who are in a precarious situation are not harmed through unnecessary disruptions or abrupt changes.

The move has brought forward a number of concerns. Several 940 Caledonia residents commented that living in close quarters comes with its challenges – there is a high level of noise at night, interpersonal conflict, and drug use. Many respondents noted that there is a high percentage of the encampment struggles with mental health and addiction issues that can lead to arguments: *"It's chaotic. Everybody tattles on each other. Everybody's in it for the drugs. It's a drug-y place. And everybody's together trying to be friends, but it's not going to work ... I want to move but I'm okay, for now. I'm not going to change what I can't."*

These concerns were shared by housed North Park residents. All of the housed neighbors that were interviewed expressed concerns about increased noise levels at night, had witnessed arguments, and were concerned about drug use and the presence of drug dealers on their street.

**The impact of essential goods and services to the well-being of 940 Caledonia residents:**  
All of the 940 Caledonia residents agreed that there are far more services available at 940 Caledonia than were present at Central Park. At Central Park, service providers such as the SOLID Outreach Society, AIDS Vancouver Island, Peers Resource Society, the Ministry, and BC Housing would visit, but to individual tents. Campers felt they did not always know how or when to access services. In August, the NPNA donated a pop up 10x10 tent providing a centralized area for service providers to connect with park residents, and a collection point for donations. However it was removed in November, when the park resident who overlooked the tent moved to another park.

The 940 Caledonia site provides more consistent access to basic goods and services. The site is equipped with 4 port-a-potties (cleaned on a daily basis), running water, and garbage and recycling

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The 940 Caledonia site provides more consistent access to basic goods and services. The site is equipped with 4 port-a-potties (cleaned on a daily basis), running water, and garbage and recycling disposal. In early February mobile showers, funded by the City of Victoria and organized by the Salvation Army, began visiting the site on a rotating basis, several days per week.

A warming tent was set up on site on January 22, 2020. It is staffed daily by outreach workers. Originally, the tent used 3 propane fueled heaters, however, electricity was finally provided in mid February, and the warming tent is now heated with electric heaters. Electric heat is both safer and more effective, and is a dramatic improvement. The outreach workers at the warming tent distribute snacks (noodles, oatmeal, soup, fruit, high calorie snacks, etc.), warm drinks (coffee, tea, hot chocolate), batteries, harm reduction supplies, and clothing donations sourced from the neighbourhood. The warming tent also stores any leftover meal deliveries ensuring that residents have easy access to food. It also provides a friendly place for residents to socialize in a covid safe environment. All of interviewees used the warming tent on a daily basis, many multiple times a day. For some, having the warming tent made the difference between eating or going without, *"They're doing so much. They're filling a huge gap in terms of food and heat. A lot of times people will miss their meals and so the next step is to come here."*

More than one respondent shared that it's meant they've been able to put on much needed weight for the first time in months. The warming tent staff are always on site when the warming tent is open. They shared that it has been an important space to build relationships and connect with residents. There were however challenges in getting the warming tent up and running - they faced bureaucratic challenges in arranging and meeting permitting requirements with the city. They also shared that there could have been clearer communication with the NPNA to ensure a shared vision for the space. While there have been learnings, the warming tent staff and Peers shared the warming tent has been a very important and successful initiative.

Service providers from organizations such as the SOLID Outreach Society are on site daily providing harm reduction supplies, safe supply, and cigarettes. Other organizations such as AIDS Vancouver Island, the Ministry of Social Development and Poverty Reduction, and BC

Housing visit regularly. The importance of harm reduction supplies was emphasized by more than one of the respondents: *"The harm reduction really helps, we're not re-using our old stuff."*



As outlined above, the Canadian Red Cross grant allowed the NPNA to make the purchase of goods to directly benefit those at 940 Caledonia. This included:

flashlights, first aid supplies: including headlamps, lanterns, batteries, hygiene products such as clean socks, laundry bags, mold spray for tents, clean team supplies, winter weather supplies such as tarps, pallets and plywood for elevating structures, vapour barrier to insulate tents, maintenance supplies, replacement tents, sleeping bags, toques, gloves, hand warmers, bus tickets, and food for weekly meetings and warming tent. As the infographic here shows, a high proportion of 940 Caledonia residents received these items.

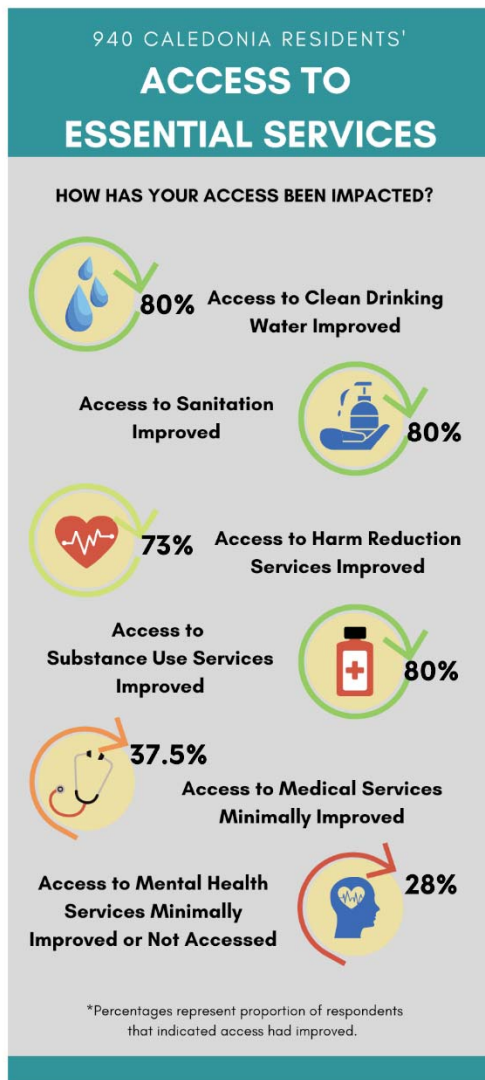
Every respondent stated that the impact of having received these basic goods has been tremendously positive. As one respondent noted: *"It's helped tremendously, I don't need to go out and be in places I don't want to be."* Two respondents shared that this has meant they are no longer bottle picking, going onto other peoples properties to finance the purchase of essential goods.

Importantly the move from Central Park to 940 Caledonia has improved access to essential basic services and increased connections to health and mental health care providers. 80% of respondents noted that their access to clean drinking water and

sanitation had been improved by the move to 940 Caledonia. 80% felt that their access to substance use services had been improved. Similarly, 73% felt their access to harm reduction services had been improved, commenting, *"It's really good [harm reduction supplies] are always available. [Downtown] there would always be people going down, and there would be no Naloxone. Here, it's always available."* 93.75% of respondents shared that they had accessed



in Central Park the respondent developed a serious skin infection. The move to 940 Caledonia connected him to supports that ensured he visited the emergency room, where his infection was cleaned and he was provided with antibiotics.



On January 25, 2021 one of the residents at 940 Caledonia was found dead in his tent of a suspected overdose. This had a significant impact on the other residents at 940 Caledonia. This devastating incident demonstrates the gaps that are left when on site wraparound supports are not provided for encampments.

Access to mental health services also appeared quite variable – 28% of respondents said that access had been improved, 57% said that they had not accessed mental health services or that access had remained the same. 14% said that access could be improved. One respondent did share that his time at 940 Caledonia had connected him to trauma services and addictions counselling.

100% of interviewees noted that having these basic supplies and services on hand has freed up time to do other things: residents are looking for housing, working to clean the camp, accessing medical and mental health services, showering more regularly, and one respondent is now accessing addictions counselling.

Overall, there is a sense the 940 Caledonia encampment has reduced worry, enhanced stability, and provided hope for longer-term change: *"Being provided a place where I can stay at night and be warm has a lot of meaning. To not have to worry about where I'm going to stay at night. It means I can actually go out in the day and get things done."*

Another resident noted that: *"It's made me feel there are people out there that are willing to help. For five months we felt invisible. It's given me hope in terms of housing. Lisa Helps said that we should all be housed by March 31<sup>st</sup>. That's the best news I've heard since being here."*

### Access to arms length subcontractor park roles

Following the move from Central Park, when the 940 Caledonia encampment was in place, the NPNA helped residents establish roles for 940 Caledonia residents to support in the maintenance and coordination of the encampment. The roles were clean team (3 per day), park liaisons (2 per day), park maintenance (3 per day), food distribution (2 per day). Residents from the 940 Caledonia encampment filled these roles on a daily basis.

As with all aspects of this project, the NPNA opted for a community led model with the arms length subcontractor park roles. The application submitted in October 2020 included these roles because these were the roles that the residents, while they were living at Central Park, repeatedly requested. We worked with the park residents on developing the guidelines for each role, and invited 940 Caledonia residents to choose when they participated through a daily sign up sheet. Two NPNA volunteers attended 940 Caledonia every single day to sign up the residents for the daily roles. Many conflicts arose throughout the course of this program.

80% of interview respondents had participated in an arms length subcontractor park role. The majority of those had worked on the park clean team or doing food distribution. Feedback on these roles was mixed. Two respondents noted that people were happy to receive food deliveries, and one respondent noted that it felt *"good to lead by example"*. 45% felt there had been no impact to others at 940 Caledonia, 36% felt that their role was seen negatively. Respondents noted that their efforts to help out went unnoticed by others, that there were inconsistencies in how roles had been assigned, inequities in opportunities to sign up for roles, and some respondents noted that they had received complaints from others in the camp that they had not received meals. One respondent summarized this as follows, *"It's complicated. There's been funding towards the clean team. But, there's conflict over how that's divvied out between people. Sometimes there are people that want to do it more often than others, some that don't participate at all. Say with the clean team or the food distribution, it seems like there's a lot of people repeating. Some people are doing it more often than others... That's starting to sort itself out. But there's been some squabbling and in-fighting"*.

Others noted that there have been issues with the park liaison role – that it has been a stressful position that requires 24/7 work that is compensated with the same wage as tasks that take much less time. Others commented that it was difficult to communicate with the liaisons and challenging to get clear information on how and when to sign up for other park roles. One respondent suggested that the Liaison role be assigned on a rotating basis to different people in the encampment: *"I'm unhappy. It's getting out of hand in terms of who's in charge or not. I'm getting the run around and not getting answers at all. I don't care about the stipends. I just want to lend a hand. We should be helping each other, not fighting. But that's how it's been seen. Because everyone is getting told to go to the Liaison and they scream that they don't want to do it anymore, but everyone is still going to them. We need to have a real meeting about the top priorities. Who's in charge and if possible, to hand it off to one person or 2 people once a week or every other week to give them a break."*



Rotating the liaison role was suggested, but there were no volunteers from the residents at no one volunteered to take on this role.

This portion of the project was the most time consuming and the most difficult and layered in its complexities. While it was in direct response to the requests of the residents, it was difficult to administer as a neighbourhood association who was not on site 24/7. Conflicts arose frequently about an imbalance in the amount of work being accomplished by different park residents. Because we were not able to be on site at all times when the work was being completed, we were unable to comment when disputes over these inequities took place. However, in each circumstance, the park residents were able to arrive at a mutually agreeable solution.

Despite the difficulties associated with the arms length subcontractor park roles, it was overall a successful portion of the project. 940 Caledonia residents were engaged in their community, empowered to take on leadership roles, compensated for their efforts, and had a voice in the coordination and establishment of the community.

There was however clear consensus among residents who participated as a subcontractor that receiving compensation for their work had a positive impact. For some, the honorariums helped them feel recognized for their efforts, *"I felt like I was compensated. You know, that my time is valuable."* For others it meant less financial stress, *"It's hard living from cheque to cheque so it means I can go and purchase some things like food that I need throughout the month."*

Despite the efforts of the park clean team, half of the housed neighbours that were interviewed expressed concerns that there was an increase in garbage in the neighborhood (with one noting that they had found a needle on the street). This indicates that even with the clean team, greater efforts may be needed to keep the area clean.

940 Caledonia residents also shared that there are a few additional roles they'd like to see in the camp. One interviewee suggested a washroom specific clean team. (The NPNA together with park residents did consider this at a weekly meeting, but it was deemed an unsuitable role due to biohazard concerns. Instead, it was decided that if washrooms were in need of attention, the warming tent staff would call the City Parks department.) Others suggested a role specific to tent repairs. This was however, already considered a part of the general Park Maintenance Team but due to the sheer number of tents that required repairs, it was not always performed by the residents in that role. This challenge highlights a suggestion from another resident – that the outcomes and expectations of each role be more clearly articulated to help ensure tasks are completed. Two interviewees suggested that counselling roles could be added to assist with the interpersonal conflict in the encampment, this would however require additional training and resources.

While the arms length contractor park roles had a positive impact on residents' feeling of self-worth and ability to access other goods, there have been clear challenges and many lessons

learned. With the close of Canadian Red Cross funding on February 19th, the management of subcontractor park roles was passed over to Peers Resource Society. This presents an opportunity for the management of role sign up and accessibility to be reviewed.

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*SEE ALSO: Youtube: [Life Outside video series](#). This series of 18 interviews was filmed by documentary filmmaker, Krista Loughton. These videos were included in this grant (See "Speaker's Corner" grant category).*

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### Communications

The NPNA helped to establish several avenues of communication at 940 Caledonia and opportunities for residents of 940 Caledonia and housed North Park residents to meet, voice concerns, and to coordinate with service providers and City staff.

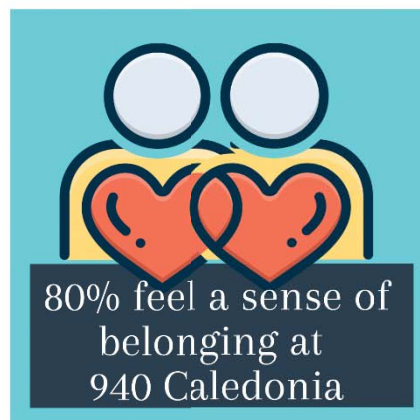
Daily logistical meetings were held at 8:30 am attended by park residents, housed neighbours, Bylaw Officers, City staff, the Victoria Police Department, and members of the NPNA. These meetings allow those present to address issues like noise complaints, security concerns, and to check-in with each other. Of those who participated in the evaluation, 60% had participated in the morning meetings. Of those who didn't the majority noted that they were too early for them to attend.

Weekly meetings were also held each Wednesday at 2 pm. These meetings were more widely attended by 940 Caledonia residents. The meetings were facilitated by Janine Theobald (Inclusion & Collaboration Manager with the Greater Victoria Coalition to End Homelessness) and served as a space for residents to share news and information on site initiatives, bring forward concerns, and to problem-solve noted challenges. 73% of respondents had attended these weekly meetings.

In both cases, 940 Caledonia residents felt that these meetings had a positive impact on the camp. As one resident noted, *"It's been really great. It feels like more of a community. It's helpful to know who's around for help and what resources there are."* Another shared, *"It's allowed residents to know what's going on. It's nice to meet [housed] neighbours."*

### Self-Determination of 940 Caledonia Residents

For many of the 940 Caledonia residents expressed that living in the encampment had positively changed how they view other people experiencing homelessness and made them feel a greater sense of connection. As one resident noted, *"I can relate better now. It's not because you want to be out here, but because you have to be out here."* Of those who participated in the evaluation, 80% felt a sense of belonging at 940 Caledonia. Respondents expressed a clear sense of community, connection, and self-worth:



*"It's a good spot here. I'm where I should be. It's made me feel like I'm needed – I'm not a waste of space. I have a voice here."*

That sense of belonging was lower for the broader North Park neighbourhood, with only 65% indicating they felt a sense of belonging in the neighbourhood.

When asked if they felt they could choose where to live, the majority answered no. For some the encampment has provided hope that longer term housing will be made available (through the opening of the Save-On-Food Memorial Arena, the Tiny Homes initiative, and through BC Housing), *"We're going to have options when we leave... We had no options at Central Park. They had nothing to offer us over there"*. Others however, expressed that long-term housing remains the greatest struggle they face, *"I don't know [if I can choose where to live]. That's to be determined based on what happens with BC Housing."*

For some the encampment has provided a greater sense of control over their housing situation. One resident noted, *"Being here makes them realize that I should have been housed years ago. People found me, and they're looking for that perfect place for me."* While others stated simply, *"It's out of my control"*, and *"I don't have access to the choices I would choose due to my limited income."*

The encampment at 940 Caledonia has had a clear impact on residents' sense of belonging, however big challenges lay ahead to ensure they are securely housed and regain a sense of control over their living situation.

## Relationships to Organizations and Community Members

### 940 Caledonia Resident Relationships

As previously noted, the move from Central Park to 940 Caledonia meant that service providers and other agencies have been on site more frequently. Most interviewees noted that their relationships to these organizations were positive. There were no interviewees that suggested they had a negative relationship with any of the organizations listed below. Any responses that were not positive, were neutral or an indication that they had not interacted with the organization.

The SOLID Outreach Society, Peers, the Victoria Policy Department and the Ministry of Social Development and Poverty Reduction received the most enthusiastic responses (with 93%, 88%, 88%, and 88% of respondents indicating a positive relationship). Several respondents noted that they were extremely happy to see outreach workers from SOLID and to have access to harm reduction and safe supplies. While most saw no change in their relationship to those organizations in their time at Central Park and 940 Caledonia, many noted that seeing these organizations more regularly helped to build trust and a sense that they could source necessary services when they needed them, *"It's been nothing but positive. I'm so appreciative of everything they're doing."*

Residents' relationship to other organizations was more mixed. With 78% of respondents



indicating a positive relationship to the BC Ambulance service, 75% positive with Bylaw Officers, 73% positive relationship to AIDS Vancouver Island, 66% positive to the NPNA and 40% to BC



Housing. Respondents noted that they had infrequent interactions with the BC Ambulance service, with only 2 interviewees having accessed their services.

Several respondents shared that their relationship to Bylaw officers had improved over time. As one resident commented, *"It started off not very well, but knowing them and seeing them more often, it's been alright. A lot of them are friendly now that we*

*know each other."* There was a general sense among respondents of growing trust towards and lessened fear of Bylaw Officers. Others, however, noted that Bylaw officers were not doing enough to resolve arguments. Still others felt they were under the constant watch and surveillance of officers, creating a feeling of uneasiness.

66% of respondents noted that their relationship with the NPNA was positive, with some sharing that the organization had become an important part of their life at 940 Caledonia, *"They're very caring... They felt like family right away."* Others had not interacted with the NPNA, except for participating in the camp meetings, or felt their relationship to the NPNA had been challenged by the organization and arguments around the arms length contractor park roles.

Most respondents were clear that their relationship to BC Housing could be improved. While no one indicated that they had had negative interactions, the majority of interviewees suggested that they would like to see BC Housing more often. 80% of interviewees noted that their long term housing situation had improved – they felt more stably housed in tents than sleeping on the streets, or searching for somewhere to set up camp every day. Being at 940 Caledonia also meant that it was easier to connect with BC Housing, *"It's better, Here I'm under the microscope. I'm not just some random person sitting alone in the park. They look at each person here and they know them."* For many this has provided a sense of hope for indoor housing in the near future, *"It's given me the chance to get long-term housing. It's given me a step towards long-term. It's awesome."* Others did however worry about staying in touch with BC Housing workers. It was noted that the agency does visit the encampment, but two interviewees worried that without a fixed address to receive mail, and without power to charge cell phones on a regular basis, they had limited ability to contact BC Housing to check on their file or to make independent searches for housing.

### Relationships between the housed and unhoused

The encampments at both Central Park and 940 Caledonia have brought the housed and unhoused residents of North Park into much closer contact. For those at 940 Caledonia, the impact has been mixed. For housed North Park residents, the impact has been markedly negative.

For over half of the interviewees residing at 940 Caledonia, their time at the encampment has not changed their relationship to housed neighbours. The remaining respondents were evenly split in feeling that their relationships had either improved or had deteriorated, with one commenting, *"They don't approve, and they look down. They're quick to judge, but maybe I am too because I assume they're all like that. It's made me feel shunned by them."* Another commented, *"When we have our meetings and see people from the neighbourhood, it helps me know that we're in touch with the community. More so than when I was living on the street and carrying my tent around every day."*

For housed neighbours, the encampment has caused great concern, and for the majority of respondents negatively impacted how they view their unhoused neighbors. While all the housed neighbours expressed a desire to be compassionate towards the encampment, they expressed repeated concern about the park's impact on neighbourhood safety. *"I do feel badly for them. In other ways, I'm angry because they've made my neighborhood such a crap hole. But in the long run it's not them, it's our government system that's not doing its job."* Another neighbour commented on the impact of the proximity of the encampment, *"Having them that close makes me not want to interact with them at all. When I'm downtown I don't mind giving them [money] ... When you might recognize me, I feel vulnerable. I don't want to have any eye contact. I don't feel safe."* One neighbour suggested that more opportunities to open the area up and to increase interactions with the rest of the neighborhood would help, *"They're not really a part of our community, and we're not really a part of theirs. There's been no integration. If we knew these people, we would be like, 'oh that's just Tom'. They wouldn't be complete strangers."*

### Relationships with City Staff and Elected Officials

For 940 Caledonia residents the encampment has meant many have had greater contact with city staff and elected officials. Some noted that, while the flooding at Central Park was extremely difficult, it brought greater visibility of their needs to elected officials and brought the promise of indoor housing, *"That was the catalyst for us sitting here. Everyone took notice, including the mayor. She gave us her word that she would fight to get us housing. And then the Attorney General stepped up and said, 'I'm on board, I'm going to make sure everyone is housed by March 31<sup>st</sup>, 2021. There have been a lot of bold statements made by people in power."* For others it's increased a sense of trust and connection to city staff, *"I've gotten to talk to some of them... It's nice to know that they come through here and help keep us safe and clean."*

For housed North Park residents the encampment has meant greater contact with city officials, but has not been accompanied by a comparable feeling of being heard. The majority of interviewees noted that they had written to City Council, many on multiple occasions, expressing their concerns. Neighbours expressed feeling ignored, shut out, or even silenced as politicians

sought to advance their own political goals. Neighbours expressed concern that plans for the neighbourhood were being made without their consultation, *"The tiny homes have been in the plans for a while. They had \$300,000 fundraised before I had even heard of it. City council did not tell us what was happening."* One neighbour suggested this might be alleviated by greater consultation and engagement with the neighbourhood, through a liaison to the city, or an open house to discuss proposed housing plans.

### Impact on North Park Housed Neighbours

Neighbours in North Park, and particularly those residing on the street adjacent to 940 Caledonia, have felt a substantial impact. Many shared common concerns. Neighbours commented on the physical impact of the encampments to the neighborhood - an increase in garbage, blocked off park space in Central Park (that is now being rehabilitated), one neighbour noted that they had found a needle on the street while out walking their dog. All of the interviewees also commented on the increased noise and conflict in the area, *"The sirens, the screaming, the buggies going up and down the street, the couples fighting all the time. It's a part of our life now. It's very disturbing."* The encampment has also caused an increase in car traffic on the streets, with neighbours noting that there are more emergency vehicles, and what appear to be drug dealers parked outside their homes. More than half of the housed evaluation participants shared stories of encountering people in distress, people screaming at late hours of the night, or of fights breaking out on their properties.

These incidents have led to a feeling of insecurity, and that a once quiet and friendly neighbourhood street is no longer safe, *"I believe in the project. I want people to be housed. But, it felt closer and closer and it felt kind of scary."* One neighbor shared that she had been threatened while walking her dog through Central Park, *"It scared me ... I didn't feel safe to walk around my neighborhood. I didn't go back to the park again."* The fear of crime has meant that her family members, and two young grandchildren, are no longer willing to visit, *"They would come once a week and stay overnight. They won't come anymore. They don't feel safe... These years are precious, this is our bonding, time ... It's heartbreaking. It was our special time."*

While several neighbors expressed appreciation for the presence of service providers, Police and Bylaw Officers, the majority expressed concern that their presence didn't seem to put a stop to drug use or crime, *"I know there's 24/7 security, but I don't know if they're paid to turn a blind eye. There's a lot of nefarious behaviour"*. One neighbour felt that the presence of harm reduction and substance use services had increased drug use, *"SOLID has been a disaster for North Park, they've brought drug users into our neighbourhood."* As one park resident noted, the presence of substance use services has provided an incentive to stay off people's properties, *"A lot of us have been digging through bins just to get empties, things like that. It's putting us at risk. Handing us out cigarettes it's not enabling, it helps prevent [us from bottle picking]."*



More than one neighbour expressed concerns about how funding is being spent, suggesting that 940 Caledonia residents were being overly accommodated. Some respondents shared concern that low-income housed residents of North Park were not receiving the same treatment, *"There are people living a paycheck or two away from homeless. They can't help but have a bit of resentment."* Others, worried that providing services to the encampment would attract more unhoused people to the neighborhood. On the other hand, a neighbor commented that the services were very necessary, but inadequate, *"We're doing all these good deeds for these people, but they're band-aid solutions."* This sentiment was shared by all interviewees.

The encampments at Central Park and 940 Caledonia have brought neighbours together. Residents on the street adjacent to 940 Caledonia have created a group chat on social media and have hosted several outdoor meetings to share concerns and strategize for how to deal with the challenges they're facing. For some this has meant meeting new neighbors and greater connection to the neighbourhood. That connection is however focussed on the shared stress and unhappiness of neighbours about the encampment. *"My neighbours and I are talking about it all the time. It now consumes my daily life."* There have also been disagreements between neighbors regarding their approach to the encampment.

All the North Park neighbors in this evaluation expressed that the challenges faced by the neighborhood are not due to the ill-will of those living at 940 Caledonia. Neighbours expressed that homelessness is a long-standing systemic issue that has arisen out of years of government underspending and a lack of wrap around services for people experiencing addictions and housing precarity. As one neighbour noted, *"They walked away from mental health services 25 or more years ago, and now we see that neglect on our doorstep."* While North Park neighbours have felt unfairly burdened by the stress and conflict that encampment has brought to their neighborhood, all expressed the desire for a longer term investment in housing and wrap around services. But, that it should be done in consultation with community members and through transparent decision-making processes.

## Conclusions

The initiatives funded by the Canadian Red Cross grant have produced substantial improvements to the material well-being, sense of belonging, and self-worth of those sheltering in North Park. The encampment at 940 Caledonia has provided greater stability and access to service providers for those living there. There have however been a number of challenges in the roll out of initiatives such as the subcontractor park roles program, and there are serious concerns among housed neighbours regarding the impact of the encampment to the safety of neighbourhood and the well-being of those living adjacent to the camp.

This evaluation found that the move of shelterers from Central Park to 940 Caledonia, resulted in increased access to services for the unhoused, but has also meant increased noise, conflict and concern around drug use and drug dealing for both those in the camp and those living nearby. The

organization of the 940 Caledonia encampment has provided its residents with essential goods (e.g. tents, sleeping bags, warm winter gear, etc.) and increased access to food, water, stable access to tenting space, and life-saving harm reduction supplies. For many this has meant they are able to fulfil basic needs that were otherwise being unmet. Residents shared that this has created a greater sense of well-being, and importantly, has freed up time that they are now using to look for housing and employment.

The opportunity to participate as an arms length subcontractor, whereby residents had the opportunity to be compensated for performing tasks such as cleaning the camp, acting as a liaison, or helping to distribute food, has had mixed results. There have been substantial challenges in the coordination of the role signups and this has created conflict in the camp, and subsequently impacted the relationship of some residents to the NPNA. Participants were however in universal agreement that participating improved their feelings of self-worth and ability to buy needed goods.

For both the housed and unhoused, the daily and weekly meetings have been well-received. Both parties expressed thanks to have a space to share their concerns and connect with one another. For the 940 Caledonia residents this space has played an important role in helping to create a sense of connection.

The encampment at 940 Caledonia has had a clear impact on residents' sense of community - 80% of respondents shared that they felt a sense of belonging at the camp, and that it had created a greater sense of empathy for fellow unhoused people. However, there remain important challenges in ensuring they regain a sense of control over their living situation. The majority of respondents shared that they did not feel they could choose where they live. The encampment has brought greater visibility to their housing struggles, but what will come of their long-term living situation depends on the actions of agencies like BC Housing.

The influx of unhoused people to North Park and the initiatives at 940 Caledonia have had a profound impact on relationships among the housed and unhoused. Those at 940 Caledonia shared that their relationships with service providers have increased in positivity and trust. It was however shared that they would like to have more regular contact with BC Housing. The encampments have also shifted the relationships of both the housed and unhoused to city staff and elected officials. 940 Caledonia residents shared that they feel their struggles have increased visibility to elected officials, and that there is greater promise of political action. Housed neighbours have repeatedly written to the city and other elected officials, but feel their concerns have gone unanswered and that housing proposals like the tiny homes initiative are proceeding without community consultation.

Housed neighbours shared that the encampment has caused a great deal of stress. Neighbours complained about an increase in crime, drug dealing, and garbage in the neighbourhood. They worry that funds are being misspent and that there are a lack of sufficient security measures.

Several shared stories of confrontations with park residents, leaving neighbours feeling unsafe in their homes.

Ultimately, both the housed and unhoused residents of North Park were in agreement that the encampment is not a long-term solution. While the initiative at 940 Caledonia have had a clear positive impact on the well-being of unhoused residents, the support offered are a band-aid solution. 940 Caledonia residents have been left outside through the harshest weather and storms of the year. A neighbour summarizes this stance, *"I don't want to see anyone, regardless of where they are, living in a tent. I would like to see proper places for people to get the supports they need."* The residents of 940 Caledonia are in need of longer-term solutions - indoor housing with wrap around supports to ensure their physical and mental health.

## Appendix E

### Research Meeting Agreements

These agreements were used for Peer Research team trainings and meetings, interviews, and focus groups.

#### **Research Community Meetings Agreements**

Our agreements for our meetings are:

1. Mutual respect
2. Judgement-free zone
3. Assume good intentions
4. Maintain confidentiality and privacy
5. Support each other
6. Being okay with being uncomfortable as a learning experience



## Appendix F

### Outdoor Sheltering Engagement: Interview Consent Form



211-611 Discovery Street  
Victoria BC V8T 5G4

#### **Consent to Participate in Outdoor Sheltering Engagement Research**

Dear \_\_\_\_\_:

You are being invited to participate in research on people's experience while Outdoor Sheltering in Greater Victoria.

This research will require about 1.5 hours of your time. During this time, you will be participating in a focus group and asked questions about your experiences with outdoor sheltering in Victoria. The focus group discussion will be tape-recorded.

There are no anticipated risks or discomforts related to this research. In fact, you may find this experience rewarding. The facilitators for the focus group, however, can give you the name and telephone number of some counseling, if you wish this information.

By participating in this engagement, you may also benefit others by supporting development of solutions created by people who have experience of sheltering outdoors.

Several steps will be taken to protect your anonymity and identity. While the focus group discussion will be tape-recorded, the tapes will be destroyed once they have been typed up. The typed interviews will NOT contain any mention of your name, and any identifying information of yourself or others from the focus group discussion will be removed. The typed interviews will also be kept in a locked filing cabinet and electronic files will be kept in a secure, encrypted storage system at the Greater Victoria Coalition to End Homelessness. Only the Research Department (sworn to confidentiality) will



have access to the focus group discussion files. All information will be destroyed after 5 years' time.

Your participation in this engagement is completely voluntary. If you decide to participate, you will receive \$40 cash for your time and trouble. We ask that you participate for at least the first half of the focus group. If you leave prior to the first half of the meeting, you will receive \$20 cash for your participation.

However, you may withdraw from the engagement **at any time for any reason**. If you do this, all information from you will be destroyed, and you will be allowed to keep your honorarium.

The results from this study will be presented to the City of Victoria to help them better understand your experiences and to collaborate on solutions.

If you require any information about this engagement, or your rights as a participant in this engagement, or would like to speak to a member of the Inclusion & Collaboration or Research Departments, please call Janine Theobald at (250) 217-3709 or Michelle Vanchu-Orosco (250) 508-2307 at the Greater Victoria Coalition to End Homelessness.

I have read (or have been read) and understand the above information regarding this engagement on my experiences with outdoor sheltering, and consent to participate in this study.

\_\_\_\_\_ (Printed Name)  
\_\_\_\_\_ (Signature)  
\_\_\_\_\_ (Date)

**A copy of this letter is provided for your future reference.**

## Appendix G

### Outdoor Sheltering Engagement: Interview Protocol



#### Interview Questions

1. Introduce yourself and the project.
2. Ask if the individual would be willing to speak with you.
3. Have the individual review the consent form.
4. Have the individual sign the consent form.
5. Turn on recording device and have each person identify themselves (as they wish to identify).
6. Begin interview.

##### Interview Question 1(a)

Do you feel safe in your current situation?

Prompts if the respondent says **no**/doesn't say anything else.

- Why don't you feel safe?
- What would make you feel safe?

Prompts if the respondent says **yes**/doesn't say anything else.

- Why do you feel safe?
- What makes you feel safe?

##### Interview Question 1(b)

Do you feel supported in your current situation?

[If no – why don't you feel supported?]

[If no – What would make you feel supported?]

[If yes – why do you feel supported?]

[If yes – What makes you feel supported?]

##### Interview Question 2(a)

What are our local service providers doing to assist you in your everyday survival?

##### Interview Question 2(b)

What services are missing?

Interview Question 2(c)

Do you know where to find information about the services you need for survival?

Interview Question 3

What skills or talents could you contribute to the community?

***Only if time permits***

Interview Question 4

If immediate housing wasn't available for winter, what would make it more comfortable for you and/or your partner?

## Appendix H

### Conducting One-to-One and Focus Group Interviews



#### Conducting Focus Group Facilitations/Interviews

Check in the night before to remind individuals about the upcoming Focus Group facilitation

Plan to meet 15 minutes prior to the Focus Group meetings to get settled in and set up.

Everyone please remember to wear masks.

- We want to make sure people can eat **outside before** territory acknowledgement.
- Please don't forget to ask all the questions!
- When there is only 10 min left, please ask participants if there is anything else (Some of the best information comes after the brain has been thinking)

#### Overview of Steps for Focus Group Facilitations

1. Ensure everyone present is willing to be part of the focus group
2. Read and sign consent – keep one copy and give one copy
3. Press record
4. Conduct interview
  - a. Ask question 1
  - b. Ask question 2
  - c. Ask question 3
  - d. Ask question ...
  - e. Ask if the participants would like to add any more information
5. At end of focus group facilitation
  - a. Have them sign for stipend
  - b. Give \$40 stipend

#### Before Facilitating

- Be prepared (for almost anything!)
- Have two copies of consent forms for each interview, one the interviewee signs and you keep, one to give to the interviewee
- If you have any equipment, check it beforehand to ensure a smooth collaboration/interview
- Create a comfortable environment
- Strive for empathy – let go of your own ideas about the topic and try to understand your participant's unique perspective.

Remember that your job is to **listen**, not to educate, correct, console, advise or share sorrow

And... do not be distracted by a conversation not related to the interview topic started by you or the interviewee

#### Focus Group Interviews

- Focused group discussion on a common topic
- You "facilitate" discussion
- Can encourage more complex ideas than solo interviews
- Efficient for collecting more peoples' views in set time
- Can discourage some (unpopular) opinions

## Conducting Focus Group Facilitations/Interviews

### To Encourage Conversation

- Avoid interrupting or completing participants' sentences
- Can you tell me more?
  - Please tell me more...
- Can you give some examples?
  - Please provide an example...
  - Please provide some examples...
- Could you specify how one follows (thinks about, listens, etc.)
- Please specify how you would (think about, listen, etc.)
- Hmm
- Nodding head
- Make eye-contact, nod, smile
- Give participants time to think and embrace the productive pause, do not move on before participant is finished.

### After the facilitation

- Set aside time after the interview to record your impressions, observations, and other comments to remember



## Appendix I

### Outdoor Sheltering Instructions for Questionnaire



#### Administering the Questionnaires

##### Before administering the questionnaire

- Be prepared (for almost anything!)
- Have a copy of the questionnaire to give to the participant
- Create a comfortable environment
- Strive for empathy – let go of your own ideas about the topic and try to understand your participant's unique perspective.

##### Administering the questionnaire

- Read the three paragraphs on questionnaire (this is for consent to participate).
  - Read all questions, **word for word**, to the participant if they need help
  - Provide information on words or phrases **only if** participant asks for help
- At end of interview or when person says they want to stop
  - **The participant MUST complete Section 1 to receive the \$10**
- Have them sign the last page of the questionnaire
- Give the participant \$10

##### After administering questionnaires

- Set aside time after administering the questionnaires to record your impressions, observations, and other comments to remember 😊

## Appendix J

### Outdoor Sheltering Engagement Questionnaire



#### Outdoor Sheltering Engagement Questionnaire

We are gathering feedback on experiences with outdoor sheltering in parks.

*All of the questions are voluntary, and we are only asking you to share information you are comfortable sharing.*

The questionnaire is anonymous. The results will be combined with all other questionnaires so your personal information will not be identifiable. We will be sharing this information publicly, including with BC Housing, Island Health and other organizations involved in health and housing. We will not include your individual information.

#### Section 1

	Please rate each item from 1 to 5		Rating
I feel supported.	Strongly disagree; strongly agree. 1—2—3—4—5		
I would like to stay with my friend/family/peer group.	Strongly disagree;	strongly agree.	
Neighbourhood support is	Very unimportant;	very important.	
The nurses that visit the park been helpful to you.	Strongly disagree;	strongly agree.	
The nurses that visit the park been helpful to your neighbours.	Strongly disagree;	strongly agree.	
Weekly voice (in person) updates from By Law is	Very unimportant;	very important.	
Weekly voice (in person) updates from Security is	Very unimportant;	very important.	
Weekly voice (in person) updates from BC Housing on your case file is	Very unimportant;	very important.	
A weekly BBQ, Community Meal, and/or Social is	Very unimportant;	very important.	
A weekly BBQ, Community Meal, and/or Social is	Very unimportant;	very important.	

## Section 2

Item	I have access to:				Access is:					
	Never	Rarely	Sometimes	Most of the Time	Always	Very Unimportant	Slightly Unimportant	Neither	Slightly Important	Very Important
• electricity										
• a communal cooking area										
• fire extinguishers										
• a first aid kit										
• a warming tent										
• a counsellor										
• a Dentist										
• a Medical Practitioner (e.g., nurse, doctor)										



### Section 3

Question	Please, circle your answer.				
If appropriate training and support were provided, would you be willing to provide services (e.g., COVID-19 cleaning, Administrative support, Food Safety prep, Peer Support)?	NO;	I don't think so;	perhaps;	I think so	YES
Would you be in favour of a democratically elected "Camp Council" (site specific)?	NO;	I don't think so	perhaps;	I think so	YES
Would you want to participate in an "Camp Council"?	NO;	I don't think so	perhaps;	I think so	YES

### Section 4

Which service providers are currently helping you in the park?

Place a tick beside each service provider helping you.

<input checked="" type="checkbox"/>	Name of service provider	How are they helping you?
<input type="checkbox"/>	Aboriginal Coalition to End Homelessness (ACEH)	
<input type="checkbox"/>	AVI Health & Community Services	
<input type="checkbox"/>	Backpack Project	
<input type="checkbox"/>	Dandelion Society (Reverend Al)	
<input type="checkbox"/>	Doctors of the World	
<input type="checkbox"/>	Extreme Weather Protocol	

✓	Name of service provider	How are they helping you?
	Housing Action Response Team (HART)	
	Indigenous Harm Reduction Team (IHRT)	
	Island Health Outreach Team (Orange Backpacks)	
	Island Health Street Nurse	
	Living and Lived Experience of Homelessness Network (LLEOHN)	
	Ministry of Social Development and Poverty Reduction (MSDPR)	
	North Park Neighbourhood Association (NPNA)	
	Peers	
	Poverty Kills	
	SOLID Outreach	

✓	Name of service provider	How are they helping you?
	Youth Empowerment Society (YES)	
	Other: _____	

### Section 5

1. What supports are your peers providing?

---



---



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2. What could be done (by community/campers/security) to make it feel/be safer at night?

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---

3. What do you need to get out of homelessness?

---



---



---

4. If you were suddenly housed, what would be your next challenges?

---



---



---

The signature on this document indicates agreement to participate in and receipt of stipend for this survey.

Participant's Signature \_\_\_\_\_ Date \_\_\_\_\_

Peer Researchers' Signature \_\_\_\_\_ Date \_\_\_\_\_

## Appendix K

### Outdoor Sheltering Engagement: Focus Group Training Agenda



greater victoria  
coalition to end  
homelessness  
hope has found a home

#### FOCUS GROUP TRAINING

Date, 2021/02/10

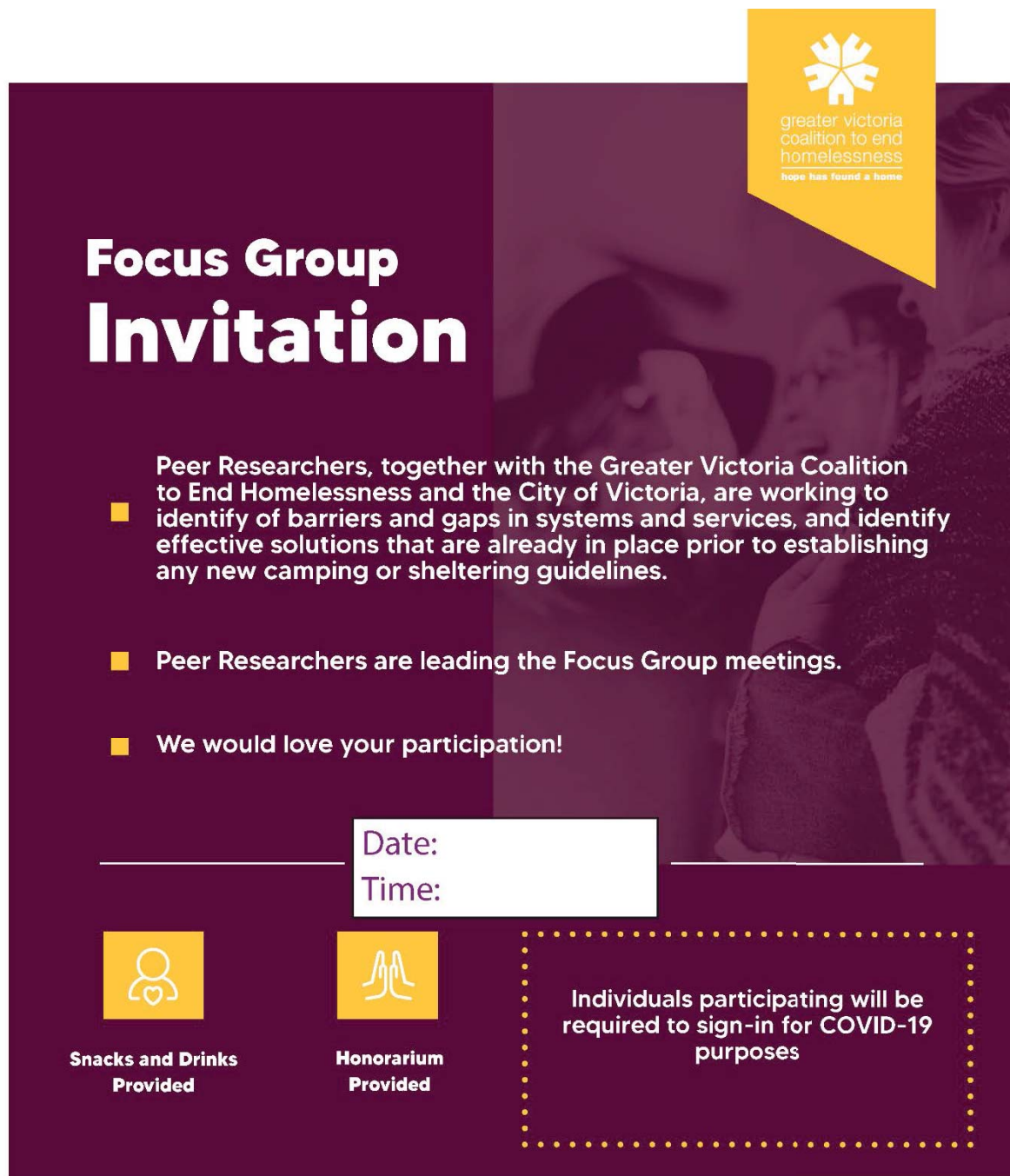
Times: 10:30 a.m. to 1:00 p.m.

Salvation Army ARC Chapel

525 Johnson Street, Victoria / Location

#### RESEARCH TRAINING/COLLABORATIVE WORK: AGENDA

	Methods/Research Review	Time	Presenting
1.	Territorial Acknowledgement	10:30 a.m.	Janine
2.	Check-in	10:35 a.m.	Michelle
3.	Review Research Community Meetings Agreements	10:50 a.m.	Janine
4.	Hand Out Packets	11:00 a.m.	Michelle
5.	Review <ul style="list-style-type: none"> <li>a. Focus Group Agenda</li> <li>b. Consent Forms</li> <li>c. Focus Group Questions</li> </ul>	11:10 a.m.	Michelle
6.	Changes to Focus Group Questions	11:25 a.m.	Janine (Michelle scribes)
7.	Practice focus group facilitation: <ul style="list-style-type: none"> <li>• Focus Group 1 asks, Focus Group 2 responds (record the facilitation, Carley scribes, Saf/Michelle add pointers)</li> <li>• Focus Group 3 asks, Focus Group 4 responds (record the facilitation, Malinda scribes, Melissa/Janine add pointers)</li> </ul>	11:45 a.m.	Team
8.	Lunch Break	12:05 p.m.	
9.	Practice focus group facilitation: <ul style="list-style-type: none"> <li>• Focus Group 2 asks, Focus Group 1 responds (record the facilitation, Malinda scribes, Melissa/Janine add pointers)</li> <li>• Focus Group 4 asks, Focus Group 3 responds (record the facilitation, Carley scribes, Saf/Michelle add pointers)</li> </ul>	12:25 p.m.	Team
10.	Discussion <ul style="list-style-type: none"> <li>• Tips on facilitation based on practice focus group facilitation exercises</li> <li>• Tips (2021_02_10 City PAR Focus Group Facilitation.docx)</li> </ul>	12:45 p.m.	Janine/Michelle (Melissa, Saf, Carley, Malinda, Laural)
11.	One-word check-out (scribed)	12:55 p.m.	Janine



The flyer is a purple rectangular card with a background image of a person's face. In the top right corner, there is a yellow banner with the Greater Victoria Coalition to End Homelessness logo and the text "greater victoria coalition to end homelessness" and "hope has found a home". The main title "Focus Group Invitation" is in large white font. Below it, a paragraph explains the purpose of the focus group. Three bullet points follow, each preceded by a yellow square. At the bottom, there are two yellow boxes with icons: a person with a heart for "Snacks and Drinks Provided" and hands for "Honorarium Provided". To the right of these is a dashed yellow box containing the text "Individuals participating will be required to sign-in for COVID-19 purposes". In the center, there is a white box with "Date:" and "Time:" labels and a line for a signature.


# Focus Group Invitation


Peer Researchers, together with the Greater Victoria Coalition to End Homelessness and the City of Victoria, are working to

- identify of barriers and gaps in systems and services, and identify effective solutions that are already in place prior to establishing any new camping or sheltering guidelines.
- Peer Researchers are leading the Focus Group meetings.
- We would love your participation!

\_\_\_\_\_

Date: \_\_\_\_\_  
Time: \_\_\_\_\_

  
**Snacks and Drinks  
Provided**


  
**Honorarium  
Provided**

Individuals participating will be required to sign-in for COVID-19 purposes



## Appendix M

### Outdoor Sheltering Engagement: Focus Group Agenda

	<p>greater victoria coalition to end homelessness hope has found a home</p>	<b>FOCUS GROUP AGENDA</b>
		<p>Date: 2021/02/10 (Training 2) TBD (Pod 1) TBD (Pod 2) TBD (Pod 3) TBD (Pod 4) Times: TBD 940 Caledonia, Victoria / Location</p>
<b>FOCUS GROUP INTERVIEWS: AGENDA</b>		
<p><b>Prior to the meeting</b></p>		
<p>Meet at the park to 15 minutes before the meeting Have people sign-in / COVID check in</p>		
<p><b>At the end of the meeting</b></p>		
<p>Collect stipends &amp; bus tickets, honorariums</p>		
	<b>Agenda Item</b>	<b>Presenting</b>
	<p><b><i>Territorial Acknowledgement</i></b></p>	
1.	<p>We would like to begin by acknowledging that land on which we gather is on the traditional territory of the Songhees and Esquimalt peoples whose historical relationships with the land continue to this day.</p>	Saf/Melissa/Carley
	<p><b><i>Community Agreements</i></b></p>	
	<p>Read each community agreement After each community agreement, ask for agreement using "thumbs up/thumbs down"</p>	
2.	<p>After last agreement is read and agreement checked Are there any other things you would like to add to these agreements?</p>	
	<p><b><i>Check-in</i></b></p>	
3.	<p>What is your name? How are you feeling today?</p>	
	<p><b><i>Ice Breaker</i></b></p>	
4.	<p>Using your first name, think of the name of an animal (or... a bird) (or... an automobile)</p>	
	<p><b><i>Handout and review the consent forms</i></b></p>	
5.	<ul style="list-style-type: none"> <li>Handout consent forms (form to sign)</li> <li>Review – see yellow highlights in copy of the consent form</li> <li>Have participants sign consent forms (do not have to use their names)</li> </ul>	Saf/Melissa/Carley
<p>City Par Focus Group Agenda <span style="float: right;">1   Page</span></p>		

	Agenda Item	Presenting
	<ul style="list-style-type: none"> <li>Collect consent forms</li> <li>Provide copy for participants records</li> </ul>	
6.	Focus Group questions	
7.	One-word check-out	
	<b>Before we collect our honorariums, how are you feeling?</b>	
8.	Handout honorariums (then stipends & bus tickets to Peer Researchers)	Saf/Melissa/Carley

\*\*\*\* Text or call Saf if you need any assistance [(604) 202-1148] \*\*\*\*

## Appendix N

### Outdoor Sheltering Engagement: Focus Group Consent Form



211-611 Discovery Street  
Victoria BC V8T 5G4

#### **Consent to Participate in Outdoor Sheltering Engagement Research**

Dear \_\_\_\_\_:

You are being invited to participate in research on people's experience while Outdoor Sheltering in Greater Victoria.

This research will require about 1.5 hours of your time. During this time, you will be participating in a focus group and asked questions about your experiences with outdoor sheltering in Victoria. The focus group discussion will be tape-recorded.

There are no anticipated risks or discomforts related to this research. In fact, you may find this experience rewarding. The facilitators for the focus group, however, can give you the name and telephone number of some counseling, if you wish this information.

By participating in this engagement, you may also benefit others by supporting development of solutions created by people who have experience of sheltering outdoors.

Several steps will be taken to protect your anonymity and identity. While the focus group discussion will be tape-recorded, the tapes will be destroyed once they have been typed up. The typed interviews will NOT contain any mention of your name, and any identifying information of yourself or others from the focus group discussion will be removed. The typed interviews will also be kept in a locked filing cabinet and electronic files will be kept in a secure, encrypted storage system at the Greater Victoria Coalition to End Homelessness. Only the Research Department (sworn to confidentiality) will



have access to the focus group discussion files. All information will be destroyed after 5 years' time.

Your participation in this engagement is completely voluntary. If you decide to participate, you will receive \$40 cash for your time and trouble. We ask that you participate for at least the first half of the focus group. If you leave prior to the first half of the meeting, you will receive \$20 cash for your participation.

However, you may withdraw from the engagement **at any time for any reason**. If you do this, all information from you will be destroyed, and you will be allowed to keep your honorarium.

The results from this study will be presented to the City of Victoria to help them better understand your experiences and to collaborate on solutions.

If you require any information about this engagement, or your rights as a participant in this engagement, or would like to speak to a member of the Inclusion & Collaboration or Research Departments, please call Janine Theobald at (250) 217-3709 or Michelle Vanchu-Orosco (250) 508-2307 at the Greater Victoria Coalition to End Homelessness.

I have read (or have been read) and understand the above information regarding this engagement on my experiences with outdoor sheltering, and consent to participate in this study.

\_\_\_\_\_ (Printed Name)

\_\_\_\_\_ (Signature)

\_\_\_\_\_ (Date)

**A copy of this letter is provided for your future reference.**

## Appendix O

### Outdoor Sheltering Engagement: Focus Group Protocol




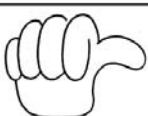

#### Outdoor Sheltering Engagement Questions for Focus Groups

##### Focus Group Questions

1. Since you moved from your previous site (Central Park) has your access to the following things gotten better or worse?

To answer better/worse (i) use thumbs up, thumbs down (ii) ask each person individually

Please indicate if this has gotten better, stayed the same, or gotten worse using thumbs up for better, thumbs neutral for stayed the same or no change, thumbs down if things are worse.

Better	Stayed the same	Worse
		

Shelter/Warmth - Better/Neutral/Worse  
How has this changed?

Water (drinking & handwashing) - Better/Neutral/Worse  
How has this changed?

Food – Better/Neutral/Worse  
How has this changed?

Restroom Facilities 24/7 – Better/ Stayed the same /Worse  
How has this changed?

Laundry – Better/ Stayed the same /Worse  
How has this changed?

Harm Reduction – Better/ Stayed the same /Worse  
How has this changed?

2. What is your experience of accessing showers?

Were the bus tickets provided from the City of Victoria by Service Providers helpful in accessing showers?

Yes / No

What barriers are there in accessing showers?

## Outdoor Sheltering Engagement Questions for Focus Groups

3. Has your feeling of safety changed since you moved from your previous site (Central Park) to 940 Caledonia?

Yes / Stayed the same / No

How has your feeling of safety changed?

### PROMPTS

What would make you feel safer?

What would make you feel safer at night?

What would make you feel safer sleeping?

What about security?

What about police?

4. What might be done to provide consistent communication from service providers working at 940 Caledonia to people at 940 Caledonia?

What about communication with Bylaw?

What about communication with Security?

What about communication about resources such as food, housing?

What about communication with Police?

5. Are peers supporting each other?

Yes / No

How is that happening?

6. What skills or talents have you contributed to the community?

What skills or talents would you like to contribute to the community?

### **Final question**

Is there anything that you would like to add?

### **Additional questions to ask, if time**

7. What do you think of a community event?

### PROMPTS

What types of weekly events would you like?

8. With winter here, what would help to make you and/or your partner more comfortable?

### PROMPTS

What could be done to help you get the supplies you need for the winter?

What do you need for winterization (e.g. clothing, warming tents, wool socks, waterproof, light winter jackets)?

## Appendix P

### Outdoor Sheltering Engagement: Focus Group Questions Handout



#### Outdoor Sheltering Engagement Focus Group Questions

1. Since you moved from your previous site (Central Park) has your access to the following things gotten better or worse?
  - Shelter/Warmth - Better/ Stayed the same /Worse  
How has this changed?
  - Water (drinking & handwashing) - Better/ Stayed the same /Worse  
How has this changed?
  - Food – Better/Neutral/Worse  
How has this changed?
  - Restroom Facilities 24/7 – Better/ Stayed the same /Worse  
How has this changed?
  - Laundry – Better/ Stayed the same /Worse  
How has this changed?
  - Harm Reduction – Better/ Stayed the same /Worse  
How has this changed?
2. What is your experience of accessing showers?:
  - Were the bus tickets provided from the City of Victoria by Service Providers helpful in accessing showers?  
Yes / No
  - What barriers are there in accessing showers?
3. Has your feeling of safety changed since you moved from your previous site (Central Park) to 940 Caledonia?
  - Yes / Stayed the same / No
  - How has your feeling of safety changed?
4. What might be done to provide consistent communication from service providers working at 940 Caledonia to people at 940 Caledonia?
  - What about communication with Bylaw?
  - What about communication with Security?
  - What about communication about resources such as food, housing?
  - What about communication with Police?

## Outdoor Sheltering Engagement Focus Group Questions

5. Are peers supporting each other?

Yes / No

How is that happening?

6. What skills or talents have you contributed to the community?

What skills or talents would you like to contribute to the community?

Is there anything that you would like to add?



## Appendix Q

### Peer Researcher Debrief Protocol



#### **Peer Researcher Debrief Protocol**

Taking part in this debrief is completely voluntary, and we are only asking you to share information you are comfortable sharing.

Participation will be anonymous.

Any individual identifying information from the transcript of this recording will be removed. Further, any analysis of the information from the recording will be presented in aggregated form.

We will be sharing information from this Debrief in our report to the City of Victoria.

We may share this information publicly, including with BC Housing, Island Health and other organizations involved in health and housing.

Results from this engagement could also be presented in other mediums such as conferences.

#### **Do you agree to being recorded?**

Collect "yes" with initials here:

#### **Do you agree to having information from this debrief shared with the City of Victoria and other organizations?**

Collect "yes" with initials here:

### **Debrief Question 1**

What was your experience as a Peer Researcher for the City of Victoria Participatory Action Research engagement?

PROMPTS – *If conversation is not moving forward, use the following:*

What did you like about being a Peer Researcher?

What did you dislike about being a Peer Researcher?

How did you feel interviewing others?

### **Debrief Question 2**

What are/were our local service providers doing to assist you in your everyday survival?

### **Debrief Question 3**

What might have been/be done to provide consistent communication to people at 940 Caledonia?

PROMPTS – *If conversation is not moving forward, use the following:*

What might have been/be done to provide consistent communication from

- service providers working at 940 Caledonia to people at 940 Caledonia?
- Bylaw to people at 940 Caledonia?
- Security to people in at 940 Caledonia?
- Police to people at 940 Caledonia?

PROMPTS – *If conversation is not moving forward, use the following:*

What might have been/be done to provide consistent communication from

- about resources to people in at 940 Caledonia?
- about food to people in at 940 Caledonia?

### **Debrief Question 4**

Did you attend the talking circles at 940 Caledonia? Y/N

What was your experience with talking circles?

– If conversation is not moving forward, use the following:

Were talking circles effective for communication?

### **Debrief Question 5**

Do/did you feel safe 940 Caledonia??

What would make/would have made you feel safer?

What would make/would have you made feel safer at night?

What would make/would have made you feel safer sleeping?

**PROMPTS** – *If conversation is not moving forward, use the following:*

What about security?

What about police?

### **Debrief Question 6**

How are/were peers supporting each other?

### **Debrief Question 7**

What has been your experience accessing:

- showers?
- storage?
- Laundry?

### **Final question**

Is there anything that you would like to add?



## Appendix R

### North Park Neighbourhood Questionnaire

The questions for the online version of the questionnaire were not numbered.



#### North Park Neighbourhood Outdoor and Temporary Sheltering Engagement Questionnaire

We are gathering feedback on experiences with outdoor and temporary sheltering in the North Park Neighbourhood during the COVID-19 Pandemic.

Your participation will require approximately 10 – 15 minutes of your time, though some participants may need more time. There are no known risks or discomforts associated with this questionnaire. The information obtained from the North Park Neighbourhood will contribute to the ongoing work of the City of Victoria and the Greater Victoria Coalition to End Homelessness (GVCEH) in relation to outdoor and temporary sheltering in the Greater Victoria Region. Obtaining a better understanding of people's attitudes, perceptions, and neighbourhood support could contribute to policy development and implementation that could reduce homelessness.

*Taking part in this study is completely **voluntary**, and we are only asking you to share information you are comfortable sharing.* Participation will be anonymous. All individual identifying information, such as age group, will be presented in aggregated form.

We will be sharing this information publicly, including with BC Housing, Island Health and other organizations involved in health and housing. Results from this engagement could also be presented in other mediums such as conferences.

If you have questions or want a copy or summary of the results for this engagement, please contact:

**Janine Theobald**  
Inclusion & Collaboration Manager,  
GVCEH  
[jtheobald@victoriahomelessness.ca](mailto:jtheobald@victoriahomelessness.ca)

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## NEW WEBPAGE

### Section 1: Attitudes and Perceptions Towards Homelessness

All answer the following:

For each statement, please circle the answer that shows HOW MUCH you agree or disagree with the statement.

<b>1</b>	<b>All Canadians have a right to housing.</b>				
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
<b>2</b>	<b>I feel compassionate when I think about people that are experiencing homelessness.</b>				
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
<b>3</b>	<b>I would trust someone that is experiencing homelessness</b>				
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree

## NEW WEBPAGE

### Section 2: North Park Community

All answer the following:

Did you attend the North Park Neighbourhood Association (NPNA) & GVCEH Friendship BBQ last fall?

☐ Yes

☐ No

## NEW WEBPAGE

If yes, question set (#4 – 6)

If no, question set (#7 – 9)

For each statement, please circle the answer that shows (i) HOW MUCH you agree or disagree with the statement (ii) HOW IMPORTANT the statement is.

<b>4</b>	<b>The Friendship BBQ provided a good opportunity for North Park residents to connect with people sheltering in Central Park.</b>				
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
<b>5</b>	<b>I would support BBQs and other social events with people living in temporary shelters in North Park.</b>				
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree

<b>6</b>	<b>BBQs and other social events</b> to connect North Park residents with people living in temporary shelters in North Park are:				
	Very <b>un</b> important	<b>U</b> nimportant	Neutral	Important	Very important

#### NEW WEBPAGE

If no, question set (#10 – 15)

For each statement, please circle the answer that shows (i) **HOW MUCH** you agree or disagree with the statement (ii) **HOW IMPORTANT** the statement is.

<b>7</b>	<b>BBQs and other social events</b> provide a good opportunity for North Park residents to connect with people living in temporary shelters in North Park.				
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
<b>8</b>	I would support <b>BBQs and other social events</b> with people living in temporary shelters in North Park.				
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
<b>9</b>	<b>BBQs and other social events</b> to connect North Park residents with people living in temporary shelters in North Park are:				
	Very <b>un</b> important	<b>U</b> nimportant	Neutral	Important	Very important

#### NEW WEBPAGE

All answer the following:

For each statement, please circle the answer that shows **HOW IMPORTANT** the statement is.

<b>10</b>	<b>Neighbourhood support</b> for persons experiencing homelessness is				
	Very <b>un</b> important	<b>U</b> nimportant	Neutral	Important	Very important
<b>11</b>	Weekly <b>updates from Bylaw</b> are				
	Very <b>un</b> important	<b>U</b> nimportant	Neutral	Important	Very important
<b>12</b>	Weekly <b>updates from Security</b> are				
	Very <b>un</b> important	<b>U</b> nimportant	Neutral	Important	Very important
<b>13</b>	Weekly <b>updates from BC Housing</b> are				
	Very <b>un</b> important	<b>U</b> nimportant	Neutral	Important	Very important

<b>14</b>	A bi-weekly <b>BBQ, Community Meal, and/or Social</b> is				
	Very <b>unimportant</b>	<b>Unimportant</b>	Neutral	Important	Very important
<b>15</b>	I feel <b>safe</b> in my neighborhood:				
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree

#### NEW WEBPAGE

If neutral/agree/strongly agree, go to Section 3

If strongly disagree/disagree, go to next question

What would make you feel safer?

Character limit 150

#### NEW WEBPAGE

### Section 3: Encampment Support

**All answer the following:**

I visited the Central Park encampment

☐ Yes

☐ No

**All answer the following:**

I visited the 940 Caledonia encampment

☐ Yes

☐ No

For each statement, please circle the answer that shows HOW MUCH you agree or disagree with the statement

<b>16</b>	I <b>supported</b> the <b>Central Park</b> encampment				
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree

17	I support/supported the 940 Caledonia encampment				
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree

#### NEW WEBPAGE

My day to day activities were impacted by the Central Park encampment

☐ Yes

☐ No

#### NEW WEBPAGE

If yes to previous question, next question

If no to previous question, skip this question

Please describe how your day-to-day activities were impacted.

Character limit 150

#### NEW WEBPAGE

My day to day activities were impacted by the 940 Caledonia encampment

☐ Yes

☐ No

#### NEW WEBPAGE

If yes, next question

If no, skip this question

Please describe how your day-to-day activities were impacted.

Character limit 150



## NEW WEBPAGE

### Section 4: Meetings

**All answer the following:**

I attended a talking circle at Central Park and/or 940 Caledonia

☐ Yes

☐ No

## NEW WEBPAGE

**If yes, question set (#18 – 19)**

**If no, next question (I attended an...)**

**For each statement, please circle the answer that shows HOW MUCH you agree or disagree with the statement**

<b>18</b>	The <b>talking circle</b> at Central Park and/or 940 Caledonia was an <b>effective communication tool</b>				
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
<b>19</b>	The <b>talking circle</b> at Central Park and/or 940 Caledonia was an <b>effective community building tool</b>				
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree

## NEW WEBPAGE

**All answer the following:**

I attended an NPNA, GVCEH, Central Park Residents meeting at Royal Athletic Park

☐ Yes

☐ No

## NEW WEBPAGE

**If yes, question set (#20 – 21)**

**If no, Section 5**

<b>20</b>	The NPNA, GVCEH, Central Park <b>Residents meeting</b> at Royal Athletic Park was an <b>effective communication tool</b>
-----------	--

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
<b>21</b>	The NPNA, GVCEH, Central Park <b>Residents meeting</b> at Royal Athletic Park was an effective <b>community building tool</b>				
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree

## NEW WEBPAGE

### Section 5: Reducing Homelessness

**All answer the following:**

**For each statement, please circle the answer that shows HOW MUCH you agree or disagree with the statement.**

<b>22</b>	I would <b>support an emergency shelter</b> in my <b>neighborhood</b> :				
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
<b>23</b>	I would <b>support an emergency shelter</b> in my <b>city</b> , but not my neighborhood				
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
<b>24</b>	I would <b>support low barrier housing</b> in my <b>neighborhood</b> .				
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
<b>25</b>	I would <b>support low barrier housing</b> in my <b>city</b> , but not my neighborhood.				
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
<b>26</b>	I would <b>support affordable housing</b> in my <b>neighborhood</b>				
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
<b>27</b>	I would <b>support affordable housing</b> in my <b>city</b> , but not my neighborhood.				
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
<b>28</b>	I would support <b>municipal tax dollars</b> being used for <b>homeless initiatives</b>				
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
<b>29</b>	I would support <b>provincial tax dollars</b> being used for <b>homeless initiatives</b>				
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree

<b>30</b>	<b>Providing housing to a homeless person will save the taxpayer money in the long term</b>				
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree

**NEW WEBPAGE**

I know what Housing First is

☐ Yes

☐ No

**NEW WEBPAGE**

**If yes, question #31**

**If no, to "Is there anything you would like to add?"**

<b>31</b>	<b>I would support Housing First initiatives.</b>				
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree

**NEW WEBPAGE**

**All answer the following:**

**Is there anything that you would like to add?**

Character limit 150

**NEW WEBPAGE**

**All answer the following:**

What is your gender?

☐ Male

☐ Female

☐ Other: \_\_\_\_\_

☐ Prefer not to answer

Do you self identify as Indigenous?

☐ Yes

☐ No

☐ Prefer not to answer



What is your age group?

- ☐ 18 –30
- ☐ 31 – 40
- ☐ 41 – 50
- ☐ 51 – 60
- ☐ 61 – 70
- ☐ 71 – 80
- ☐ 80+
- ☐ Prefer not to answer

How long have you lived in North Park?

- ☐ less than 1 year
- ☐ 1 – 5 years
- ☐ 6 – 10 years
- ☐ 11 – 15 years
- ☐ 16 – 20 years
- ☐ 21+ years
- ☐ Prefer not to answer

**Thank you for taking the time to complete the survey. Your participation is very much appreciated.**

## Appendix S

### Community Association and Neighbourhood Participants: Focus Group Protocol



#### Community Association and Neighbourhood Participants Focus Group Protocol

We are gathering feedback on experiences with outdoor temporary sheltering and engagement in Central Park Pilot Participatory Action Research Engagement Project from housed neighbours who are engaged with the Neighbourhood and Community Associations.

This research will require about 1.5 hours of your time. During this time, you will be participating in a focus group and asked questions about your participation and experiences in the Project.

The information obtained will contribute to the ongoing work of the City of Victoria and the Greater Victoria Coalition to End Homelessness (GVCEH) in relation to outdoor and temporary sheltering in the Greater Victoria Region. Obtaining a better understanding of people's attitudes, perceptions, and neighbourhood support could contribute to policy development and implementation that could reduce homelessness.

The focus group discussion will be tape-recorded.

Several steps will be taken to protect your anonymity and identity. While the focus group discussion will be tape-recorded, the tapes will be destroyed once they have been typed up.

*Taking part in this study is completely **voluntary**, and we are only asking you to share information you are comfortable sharing.* Participation will be anonymous. All individual identifying information, such as age group, will be presented in aggregated form.

We will be sharing this information publicly, including with BC Housing, Island Health and other organizations involved in health and housing. Results from this engagement could also be presented in other mediums such as conferences.

If you have questions or want a copy or summary of the results for this engagement, please contact:

Janine Theobald	Michelle Vanchu-Orosco
Inclusion & Collaboration Manager, GVCEH	Director, Research & Data Analysis, GVCEH
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## Section 1: Attitudes and Perceptions Towards Homelessness

Prior to your experiences with those sheltering outdoors, what beliefs did you hold regarding

- Homeless individuals
- Outdoor sheltering
- Rights to housing

### **Prompts:**

What about compassion?  
What about trust?

Now that you have had experiences with individuals sheltering outdoors, what beliefs do you hold regarding

- Homeless individuals
- Outdoor sheltering
- Rights to housing

### **Prompts:**

What about compassion?  
What about trust?

## Section 2: North Park Community

Regarding the North Park Neighbourhood Association (NPNA) & GVCEH Friendship BBQ last fall:

- What opportunities did you see occurring?

### **Prompts:**

Connection?

- Was this important to you?
  - If yes, What made this important to you?
  - If no, What made this unimportant to you?

What do you think of future social events?

## Section 3: Neighbourhood Support

What do you think about neighbourhood support for persons experiencing homelessness?

### **Prompts:**

Is it important?  
What makes it important? Unimportant?

## Section 4: Safety

Do you feel safe in your neighbourhood?

Please explain.

## Section 5: Outdoor Sheltering Impact

How were your day to day activities were impacted by the

- Central Park encampment?
- 940 Caledonia encampment?

## Section 6: Communications

Did you attend an NPNA, GVCEH, Central Park Residents meeting at Royal Athletic Park?

- What opportunities did you see occurring?

### Prompts:

Communication tool?  
Building community?

Did you attend a talking circle at Central Park and/or 940 Caledonia?

- What opportunities did you see occurring?

### Prompts:

Communication tool?  
Building community?

What communications should be provided to persons living in the neighbourhood, and from whom?

### Prompts:

Bylaw  
Park Security  
Police  
BC Housing

## Section 7: Reducing Homelessness

What beliefs do you hold regarding:

- An emergency shelter in my neighborhood, such as outdoor emergency sheltering?
- An emergency shelter in my city, but not my neighborhood?

**Have you completed the survey? IF NO GO TO POLL – IF YES – ASK ANYTHING TO ADD not covered yet?**

**If not...**

**Create Polls for the following:**

I would support low barrier housing in my neighborhood.				
Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I would support low barrier housing in my city, but not my neighborhood.				
Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I would support affordable housing in my neighborhood				
Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I would support affordable housing in my city, but not my neighborhood.				
Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I would support municipal tax dollars being used for homeless initiatives				
Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I would support provincial tax dollars being used for homeless initiatives				
Strongly disagree	Disagree	Neutral	Agree	Strongly agree
Providing housing to a homeless person will save the taxpayer money in the long term				
Strongly disagree	Disagree	Neutral	Agree	Strongly agree

## Appendix T

### Data: Outdoor Sheltering Interview Themes<sup>1</sup>

Question	Themes	(n)	Opposite alignment to theme
Interview Question 3: What skills or talents could you contribute to the community?	Construction (e.g. carpenter, painter, build things)	4	
	Personal soft skills (easy to talk to)	3	
	Survival Skills	3	
	Clean up	3	
Interview Question 4: If immediate housing wasn't available for winter, what would make it more comfortable for you and/or your partner?	Warming area (tent)	4	
	Blankets	3	
	Clothing (warm, waterproof)	3	
Interview Question 1(a): Do you feel safe in your current situation?	Violence (security guard is useless, more security) -	10	
	Others (severe mental health issues, fighting, watch out for vulnerable) -	8	
	Community pods (we eat a lot together, have my back) +	4	
	Night time -	3	
	Safety in numbers (small groups, boyfriend) +	3	1 (-)
Interview Question 1(b): Do you feel supported in your current situation?	Outreach workers +	6	
	Dissatisfaction with Housing -	5	
	Public support (North Park, public donations) +	5	
	Support because of COVID (harder to access showers at shelters, more resources however more people needing to access resources) +/-	3	1 (+)
Interview Question 2(a - c) Service Providers	Food donations (North Park) +	8	1 (-)
	Food donations (reduced hours at Mustard Seed)	5	
	(Action: need more information on what is provided, provide more outreach) -		
	Showers -	5	
	Safe supply / harm reduction +	4	2 (-)
	Clothing +/- (getting clothing, need more of a specific type of clothing)	4 (+)	1 (-)



Question	Themes	(n)	Opposite alignment to theme
	Mustard Seed, Our Place, drop in +	4	1 (-)
	Laundry	4	
	( <b>Action</b> : need more information on what is provided) -		
	Porta potties -	3	
	Water (potable is inadequate) –	3	
	( <b>Action</b> : provide/deliver water to main table)		
	BC Housing (e.g. lack of communication...) -	2	1 (+)

<sup>1</sup>Complete data set available in GVCEH COV PAR Engagement Interim Report2 (Final), or upon request.



## Appendix U

### Data: Outdoor Sheltering Questionnaire

	Strongly Agree	Agree	Neither disagree nor agree	Disagree	Strongly Disagree	Missing
I feel supported.	8 (16.33%)	8 (16.33%)	14 (28.57%)	9 (18.37%)	7 (14.29%)	3 (6.12%)
I would like to stay with my friend/family/peer group.	6 (12.24%)	4 (8.16%)	10 (20.41%)	6 (12.24%)	20 (40.82%)	3 (6.12%)
The nurses that visit the park been helpful to you.	3 (6.12%)	3 (6.12%)	8 (16.33%)	8 (16.33%)	26 (53.06%)	1 (2.04%)
The nurses that visit the park been helpful to your neighbours.	4 (8.16%)	2 (4.08%)	8 (16.33%)	10 (20.41%)	21 (42.86%)	4 (8.16%)

	Very unimportant	Unimportant	Neither unimportant nor important	Important	Very important	Missing
Neighbourhood support is:	5 (10.20%)	0 (0.00%)	3 (6.12%)	8 (16.33%)	31 (63.27%)	2 (4.08%)
Weekly voice (in person) updates from By Law is:	9 (18.37%)	4 (8.16%)	13 (26.53%)	5 (10.20%)	18 (36.73%)	0 (0.00%)
Weekly voice (in person) updates from Security is:	8 (16.33%)	2 (4.08%)	10 (20.41%)	11 (22.45%)	17 (34.69%)	1 (2.04%)
Weekly voice (in person) updates from BC Housing on your case file is:	8 (16.33%)	7 (14.29%)	2 (4.08%)	6 (12.24%)	24 (48.98%)	2 (4.08%)
A "Weekly BBQ, Community Meal, and/or Social is":	3 (6.12%)	1 (2.04%)	3 (6.12%)	11 (22.45%)	0 (0.00%)	31 (63.27%)

	Very unimportant	Unimportant	Neither unimportant nor important	Important	Very important	Missing
Electricity	4 (8.16%)	3 (6.12%)	2 (4.08%)	9 (18.37%)	22 (44.90%)	9 (18.37%)
Communal cooking area	7 (14.29%)	2 (4.08%)	5 (10.20%)	8 (16.33%)	18 (36.73%)	9 (18.37%)
Fire extinguishers	4 (8.16%)	0 (0.00%)	3 (6.12%)	4 (8.16%)	27 (55.10%)	11 (22.45%)
First aid kit	4 (8.16%)	1 (2.04%)	1 (2.04%)	6 (12.24%)	27 (55.10%)	10 (20.41%)





	Very unimportant	Unimportant	Neither unimportant nor important	Important	Very important	Missing
Warming tent	6 (12.24%)	0 (0.00%)	1 (2.04%)	5 (10.20%)	25 (51.02%)	12 (24.49%)
Counsellor	3 (6.12%)	1 (2.04%)	6 (12.24%)	10 (20.41%)	19 (38.78%)	10 (20.41%)
Dentist	5 (10.20%)	1 (2.04%)	5 (10.20%)	7 (14.29%)	21 (42.86%)	10 (20.41%)
Medical Practitioner (e.g., nurse, doctor)	5 (10.20%)	0 (0.00%)	3 (6.12%)	7 (14.29%)	24 (48.98%)	10 (20.41%)

	Never	Rarely	Sometimes	Most of the Time	Always	Missing
Electricity	18 (36.73%)	12 (24.49%)	11 (22.45%)	3 (6.12%)	3 (6.12%)	2 (4.08%)
Communal cooking area	26 (53.06%)	13 (26.53%)	2 (4.08%)	2 (4.08%)	3 (6.12%)	3 (6.12%)
Fire extinguishers	32 (65.31%)	5 (10.20%)	4 (8.16%)	2 (4.08%)	4 (8.16%)	2 (4.08%)
First aid kit	20 (40.82%)	5 (10.20%)	7 (14.29%)	4 (8.16%)	10 (20.41%)	3 (6.12%)
Warming tent	20 (40.82%)	7 (14.29%)	4 (8.16%)	8 (16.33%)	5 (10.20%)	5 (10.20%)
Counsellor	23 (46.94%)	11 (22.45%)	6 (12.24%)	3 (6.12%)	2 (4.08%)	4 (8.16%)
Dentist	32 (65.31%)	6 (12.24%)	3 (6.12%)	3 (6.12%)	1 (2.04%)	4 (8.16%)
Medical Practitioner (e.g., nurse, doctor)	21 (42.86%)	8 (16.33%)	9 (18.37%)	4 (8.16%)	3 (6.12%)	4 (8.16%)

	Never	Rarely	Sometimes	Most of the Time	Always	Missing
If appropriate training and support were provided, would you be willing to provide services	1 (2.04%)	10 (20.41%)	0 (0.00%)	11 (22.45%)	26 (53.06%)	1 (2.04%)
Communal cooking area	26 (53.06%)	13 (26.53%)	2 (4.08%)	2 (4.08%)	3 (6.12%)	3 (6.12%)
Would you want to participate in an "Camp Council"?	7 (14.29%)	5 (10.20%)	10 (20.41%)	5 (10.20%)	18 (36.73%)	4 (8.16%)

<b>Which service providers are currently helping you in the park?</b> <b>1</b>	
<b>AVI Health &amp; Community Services</b>	31 (63.27%)
<b>SOLID Outreach</b>	30 (61.22%)
<b>Dandelion Society (Reverend AI)</b>	19 (38.78%)
<b>Island Health Outreach Team (Orange Backpacks)</b>	18 (36.73%)
<b>Island Health Street Nurse</b>	18 (36.73%)
<b>Peers</b>	15 (30.61%)
<b>Aboriginal Coalition to End Homelessness (ACEH)</b>	13 (26.53%)
<b>Backpack Project</b>	12 (24.49%)
<b>Ministry of Social Development and Poverty Reduction (MSDPR)</b>	12 (24.49%)
<b>North Park Neighbourhood Association (NPNA)</b>	12 (24.49%)
<b>Indigenous Harm Reduction Team (IHRT)</b>	11 (22.45%)
<b>Extreme Weather Protocol</b>	10 (20.41%)
<b>Doctors of the World</b>	9 (18.37%)
<b>Living and Lived Experience of Homelessness Network (LLEOHN)</b>	9 (18.37%)
<b>Housing Action Response Team (HART)</b>	8 (16.33%)
<b>Poverty Kills</b>	7 (14.29%)
<b>Other</b>	7 (14.29%)
<b>Youth Empowerment Society (YES)</b>	3 (6.12%)

<sup>1</sup> These entries were originally presented in alphabetic order

## Appendix V

### Data: Outdoor Sheltering Engagement - Focus Group Themes

Since you moved from your previous site (Central Park) has your access to the following things gotten better or worse?			
	Better	Stayed the same	Worse
Shelter/Warmth	8	5	2
Water (drinking & handwashing)	10	4	0
Food	11	1	0
Restroom Facilities 24/7	4	10	2
Laundry	11	1	0
Harm Reduction	7	6	2
Were the bus tickets provided from the City of Victoria by Service Providers helpful in accessing showers?			
	Yes	No	
		11	4
Has your feeling of safety changed since you moved from your previous site (Central Park) to 940 Caledonia?			
	Yes	Stayed the same	No
	7	7	0
Are peers supporting each other?			
	Yes	No	
	0	5	0

Themes		Suggestions
Better or same	Need more access	
<i>Since you moved from your previous site (Central Park) has your access to the following things gotten better or worse?</i>		
Drier / pallets	Shelter/Warmth	
More access to sinks	Water (drinking & handwashing)	
Hot water	Would be nice to have more access to showers	
Better drinking water	Changes from night to day (gates are closed at night)	
	Don't always have drinking water in the bottles	

Themes		Suggestions
Better or same	Need more access	
Food		
More access to food More access to hot drinks PEERS provided food	Would like more vegetables	
Restroom Facilities 24/7		
Restrooms are cleaned daily and every morning	Closing the gate at night made restroom access worse (gate locked during first few weeks at 940 Caledonia)	
Laundry		
	Less room to store laundry Lack of communication about nearby laundry facilities	Affordable portable laundry service Laundry truck
Harm Reduction		
Can access them more during the day More convenient More sites		
Warming Tent (additional theme)		
Access to the warming tent during the day Warming tent - Access to electricity	Access to electricity worse at night	
Showers		
What is your experience of accessing showers?		
Reasonably satisfied barring timing & frequency issues Are 1 block closer to Our Place (Central Park to 940 Caledonia) Good showers (Our Place)	Don't know where to access showers ( <b>communication</b> ) No signage	
Were the bus tickets provided from the City of Victoria by Service Providers helpful in accessing showers?		
Bus tickets are helpful Opportunity to get out and explore do more laundry & showers		

Themes		Suggestions
Better or same	Need more access	
	<i>What barriers are there in accessing showers?</i>	
	Public pool facilities are closed Timing (no early showers) & frequency issue for all shower sites (Our Place, Annawin, Shower truck) Time constraints; 2 - 3 hour wait, no one comes to the door 20 min (Annawim) Being barred from one of the two showering sites	
<b>Safety</b>		
<i>Has your feeling of safety changed since you moved from your previous site (Central Park) to 940 Caledonia?</i>		
	<i>How has your feeling of safety changed?</i>	
More safety with fence (barrier to outside community) Closed gate - discouraging to outsiders (don't belong here) Better because more contained Duality - Feeling more secure BUT feeling more closed in/monitored. Feel safe, less triggered to substance use	Locked gate: cornered, uncomfortable, gate doesn't need to be locked	Should always be two entrances and exits in case of emergency
<i>What would make you feel safer?</i>		
<i>What about security?</i>		
Feeling Safe with Security. More worried about others.		Provide clarity - security responsibilities are unclear (often acted as support and not security) Boundaries with Security: Two designated spots to watch over community; No access to walking into peoples tents, unless there is a reason
<i>What about police?</i>		
		Don't have bylaw and police together ("not in favour")

Communication	Themes	
	Better or same	Suggestions
<i>What might be done to provide consistent communication from service providers working at 940 Caledonia?</i>		
<p>Accessibility to forms</p> <p>Help with the taxes</p> <p>No access to online tools (no phone, no computer)</p> <p>Still lack of confidence in communication (better communication still needed)</p>	<p>Specific person act as advocate for securing people housing: point of contact with BCH</p> <p>PWLE input is valuable</p> <p>Focus group input - opportunity to be heard</p> <p>Facebook page (online bulletin board)</p> <p>Suggestion board/physical board (post what you are missing, what needs to be done to make things better)</p> <p>Outline of job description, displayed publicly</p> <p>Satellite phones</p> <p>Designated WIFI Area</p> <p>More Communication - Communication through community tent</p> <p>More Communication - More allowance of knowing when a meeting is being held</p>	
<i>What about communication with Bylaw and Security?</i>		
<p>Communication did improve (Bylaw)</p> <p>More respect towards residents (Bylaw)</p>		
<i>What about communication about resources such as food, housing?</i>		
<p>Existing pamphlets - a good start</p>	<p>Lack of communication about housing (e.g. BC Housing)</p> <p>Not enough information about showers and laundry (timing/frequency more options)</p> <p>Communication - Housing: Are we going to get housing?</p> <p>Communication - Housing: What options are available?</p> <p>Communication - Housing: Do we have a choice?</p> <p>Communication - Housing: How to get housing?</p> <p>Communication - Housing: Information about BC Housing subsidy</p>	<p>Resources - displayed publicly</p> <p>Daily updates - housing, including forms to be available</p> <p>Housing postings - additional sources (in addition to BC Housing)</p>
<i>What about communication with Police?</i>		
		Facebook page

Themes		Suggestions
Better or same <i>Peers Supporting Each Other</i>	Need more access	
	<i>Are peers supporting each other? How is this happening?</i>	
Warming tent (i) used to get together (ii) central meeting place Connected More cohesive Peaceful, mostly Having more communication - focus groups, circles, with peers	Need more clarity on jobs How to better communicate with one another	
<i>Winterization</i>		
	<i>With winter here, what would help to make you and/or your partner more comfortable?</i>	
	Physical and handwritten communications - board to share what they need Method to dry things (everything is damp/wet, mold is an issue, clothes absorb moisture)	Better heat for tents Space less restrictive, size should make sense (e.g., if a couple, if have a pet) Weatherproof tents Propane Power cords/power supply

## Appendix W

### Data: North Park Neighbourhood Questionnaire

Section 1: Attitudes and Perceptions Towards Homelessness				
	Strongly Disagree	Disagree	Neutral	Agree
All Canadians have a right to housing.	1 (2.86%)	1 (2.86%)	8 (22.86%)	16 (45.71%)
I feel compassionate when I think about people that are experiencing homelessness.	1 (2.86%)	6 (17.14%)	4 (11.43%)	15 (42.86%)
I would trust someone that is experiencing homelessness	7 (20.00%)	13 (37.14%)	10 (28.57%)	2 (5.71%)

Section 2: North Park Community	
	No
Did you attend the North Park Neighbourhood Association (NPNA) & GVCEH Friendship BBQ last fall?	28 (80.00%)

Section 2: North Park Community				
	Strongly Disagree	Disagree	Neutral	Agree
Yes, I attended the Friendship BBQ (n = 7)	1 (14.29%)	1 (14.29%)	0 (0.00%)	2 (28.57%)
The Friendship BBQ provided a good opportunity for North Park residents to connect with people sheltering in Central Park	1 (14.29%)	1 (14.29%)	0 (0.00%)	2 (28.57%)
BBQs and other social events to connect North Park residents with people living in temporary shelters in North Park are:	1 (14.29%)	0 (0.00%)	2 (28.57%)	1 (14.29%)

Section 2: North Park Community				
	Strongly Disagree	Disagree	Neutral	Agree
No, I did not attend the Friendship BBQ (n = 28)	7 (25.00%)	6 (21.43%)	10 (35.71%)	5 (17.86%)
BBQs and other social events provide a good opportunity for North Park residents to connect with people living in temporary shelters in North Park.	9 (32.14%)	6 (21.43%)	9 (32.14%)	4 (14.29%)
I would support BBQs and other social events with people living in temporary shelters in North Park.	9 (32.14%)	6 (21.43%)	9 (32.14%)	4 (14.29%)





	Very Unimportant	Unimportant	Neutral	Important	Very Important
BBQs and other social events to connect North Park residents with people living in temporary shelters in North Park are:	10 (35.71%)	9 (32.14%)	7 (25.00%)	2 (7.14%)	0 (0.00%)
Neighbourhood support for persons experiencing homelessness is	4 (11.76%)	2 (5.88%)	13 (38.24%)	8 (23.53%)	7 (20.59%)
Weekly updates from Bylaw are	0 (0.00%)	0 (0.00%)	2 (5.71%)	7 (20.00%)	26 (74.29%)
Weekly updates from BC Housing are	0 (0.00%)	0 (0.00%)	2 (5.71%)	12 (34.29%)	21 (60.00%)
A bi-weekly BBQ, Community Meal, and/or Social is	7 (20.00%)	14 (40.00%)	8 (22.86%)	5 (14.29%)	1 (2.86%)

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
BBQs and other social events to connect North Park residents with people living in temporary shelters in North Park are:	10 (35.71%)	9 (32.14%)	7 (25.00%)	2 (7.14%)	0 (0.00%)

Section 3: Encampment Support		
	Yes	No
I visited the Central Park encampment	27 (77.14%)	8 (22.86%)
I visited the 940 Caledonia encampment	22 (62.86%)	13 (37.14%)

Yes, I visited...	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
I supported the Central Park encampment	27 (77.14%)	4 (11.43%)	1 (2.86%)	1 (2.86%)	2 (5.71%)
I support/supported the 940 Caledonia encampment	20 (57.14%)	4 (11.43%)	5 (14.29%)	3 (8.57%)	3 (8.57%)

	Yes	No
My day to day activities were impacted by the Central Park encampment	33 (94.29%)	2 (5.71%)
My day to day activities were impacted by the 940 Caledonia encampment	20 (57.14%)	15 (42.86%)

Section 4: Meetings		
	Yes	No
I attended a talking circle at Central Park and/or 940 Caledonia	7 (20.00%)	28 (80.00%)

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
The talking circle at Central Park and/or 940 Caledonia was an effective communication tool	0 (0.00%)	2 (28.57%)	1 (14.29%)	3 (42.86%)	1 (14.29%)

	Yes	No
I attended an NPNA, GVCEH, Central Park Residents meeting at Royal Athletic Park	26 (74.29%)	9 (25.71%)

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Yes, I attended the NPNA, GVCEH, Central Park Residents meeting at Royal Athletic Park (n = 26)					
The NPNA, GVCEH, Central Park Residents meeting at Royal Athletic Park was an effective communication tool	9 (34.62%)	6 (23.08%)	2 (7.69%)	7 (26.92%)	2 (7.69%)
The NPNA, GVCEH, Central Park Residents meeting at Royal Athletic Park was an effective community building tool	10 (38.46%)	5 (19.23%)	2 (7.69%)	7 (26.92%)	2 (7.69%)

Section 5: Reducing Homelessness				
	Strongly Disagree	Disagree	Neutral	Strongly Agree
BBQs and other social events to connect North Park residents with people living in temporary shelters in North Park are:	10 (35.71%)	9 (32.14%)	7 (25.00%)	0 (0.00%)
Neighbourhood support for persons experiencing homelessness is	4 (11.76%)	2 (5.88%)	13 (38.24%)	7 (20.59%)
I would support low-barrier housing in my neighborhood.	10 (28.57%)	9 (25.71%)	4 (11.43%)	5 (14.29%)
I would support low-barrier housing in my city, but not my neighborhood.	3 (8.57%)	1 (2.86%)	14 (40.00%)	5 (14.29%)
BBQs and other social events to connect North Park residents with people living in temporary shelters in North Park are:	10 (35.71%)	9 (32.14%)	7 (25.00%)	0 (0.00%)



	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Neighbourhood support for persons experiencing homelessness is	4 (11.76%)	2 (5.88%)	13 (38.24%)	8 (23.53%)	7 (20.59%)
I would support municipal tax dollars being used for homeless initiatives.	9 (25.71%)	3 (8.57%)	6 (17.14%)	7 (20.00%)	10 (28.57%)
I would support provincial tax dollars being used for homeless initiatives.	3 (8.57%)	0 (0.00%)	2 (5.71%)	9 (25.71%)	21 (60.00%)
Providing housing to a homeless person will save the taxpayer money in the long term.	5 (14.29%)	2 (5.71%)	4 (11.43%)	10 (28.57%)	14 (40.00%)

	Yes	No
I know what Housing First is	23 (65.71%)	12 (34.29%)

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
I would support Housing First initiatives.	1 (4.35%)	1 (4.35%)	6 (26.09%)	8 (34.78%)	7 (30.43%)

Demographic Information		
What is your gender?	n	Percent
Male	12	34.29%
Female	21	60.00%
Other	0	0.00%
Prefer not to answer	2	5.71%
Do you self identify as Indigenous?		
Yes	2	5.71%
No	28	80.00%
Prefer not to answer	5	14.29%
What is your gender?	n	Percent
18 – 30	0	0.00%
31 – 40	7	20.00%
41 – 50	8	22.86%
51 – 60	11	31.43%
71 – 80	3	8.57%
80+	0	0.00%
Prefer not to answer	6	17.14%



How long have you lived in North Park?			
less than 1 year	0		0.00%
1 – 5 years	9		25.71%
6 – 10 years	8		22.86%
11 – 15 years	9		25.71%
16 – 20 years	4		11.43%
21+ years	5		14.29%
Prefer not to answer	0		0.00%



## Appendix X

### Data: Neighbourhood Associations Themes

Attitudes and Perceptions Towards Homelessness	
<i>Prior to your experiences with those sheltering outdoors, what beliefs did you hold regarding</i>	
<ul style="list-style-type: none"> <li>• Homeless individuals</li> <li>• Outdoor sheltering</li> <li>• Rights to housing</li> </ul>	
Community building	Building community and bridges, bridging gaps between housed/unhoused
Homeless individuals	Media vs. realistic representations
COVID-19	Impact of COVID-19 on opportunities for community involvement
Support organizations/services	Connecting unhoused support model to other outreach work
North Park Community	
<i>Regarding the North Park Neighbourhood Association (NPNA) &amp; GVCEH Friendship BBQ last fall:</i>	
<ul style="list-style-type: none"> <li>• What opportunities did you see occurring?</li> <li>• Was this important to you?</li> </ul>	
Homeless individuals	Creating *more* bridges between unhoused and hesitant housed community members Panel = great, spotlighting unhoused voices
COVID-19 & events	Hard with COVID-19
Events	Event was important Regular event possibilities
<i>What do you think of future social events?</i>	
Goals	What's the event's goal? I.e. People who know each other vs. not
Event planning	Neighbourhood association help Location logistics Activities/ things to focus on Services support e.g. BC Housing
Neighbourhood Support	
<i>What do you think about neighbourhood support for persons experiencing homelessness?</i>	
Role of neighbourhood association	Credibility (with housed and unhoused) Encouraging whole community involvement Bringing different communities together Centralized guide to outreach: roles, etc. Limited capacity of neighbourhood associations, e.g. harm reduction
Community building (guidance)	Responsiveness vs reactivity
Safety	
<i>Do you feel safe in your neighbourhood? Please explain.</i>	
Creating community	Safety in community Connection Familiarity
<i>How were your day to day activities impacted?</i>	
Creating community	Healing circles: valuable entry-point Neighbourhood associations and individuals taking on more due to gaps
Personal impacts	Created personal boundaries

Communications	
<i>Did you attend an NPNA, GVCEH, Central Park Residents meeting at Royal Athletic Park?</i> • What opportunities did you see occurring?	
Creating community	Inspiration, confidence, and courage Openness/ accessibility to everyone
<i>Did you attend a talking circle at Central Park and/or 940 Caledonia?</i> • What opportunities did you see occurring?	
Creating community	Connecting people with service providers and identifying people's needs to then implement Importance of weekly communication updates Opportunities for collaboration Trying to address too many needs at once Possibility of some circles with only residents
Event planning	Timing Consistency Location importance
Communication - City of Victoria	Frustration with lack of city communication
<i>What communications should be provided to persons living in the neighbourhood, and from whom?</i>	
Communication - City of Victoria	City/ decision makers need to communicate directly: with tenters, service providers, neighbours
Communication - Neighbourhood Associations	Good communication
Centralize information	Information from Community Association on website Centralized location for info Create handbook
Reducing Homelessness	
<i>What beliefs do you hold regarding:</i> • An emergency shelter in my neighborhood, such as outdoor emergency sheltering?	
Perceptions	Lack of trust, trust loss after Topaz Public perception: "We don't want this stuff down in the south"
City of Victoria response	Inability of city to respond to crisis
Support for persons living in poverty	Support needed for housed folks living in poverty
Locating sheltering	There are buildings unused by city Location is key, NOT Central Park People need access to green space
Additions?	
<i>Anything to add that we haven't covered??</i>	
Mental health	Mental health supports needed
System failure (general)	System has failed people

## Appendix Y

### Data: Peer Researcher Debrief Themes

What was your experience as a Peer Researcher for the City of Victoria Participatory Action Research engagement?
Overall positive
Unfortunate to not participate in focus groups
Awesome learning experience
Learning - hope to learn more
Good work was done
Met some great people
Meeting a lot of new people
Opening up shell, open to meeting new people, learning about myself, not being shy
Learned something new
Things to be listening for → in daily activities
Was exciting to do focus groups
Ask questions and get others' thoughts on life out there
Feel bad for missing focus group
Impressed by meetings → safe environment
Every voice was heard
Dedication and teamwork
Good work with good people
Food is amazing, good choices
Leadership was good
Disliked being socially awkward
Standing in front of people and have so much to say and then gone → took me a long time to get out and let my voice be heard
Mixed. In a way, it seemed the options were limited to such a narrow set of possibilities
<b>(Facilitator) This has changed quite a bit in this group</b>
The timing → I am lazy
Time frame to do more research
Negativity people who we're trying to help have for peer researchers
Jealous → we get to come here
A lot of negativity right now in general, and us getting to come here and get paid for the work
In beginning not for \$ but for the experience → they thought we were in it for \$ but we are here for experience and getting out there
What were/are our local service providers doing to assist you in your everyday survival?
Just being there and showing up
They are our family now
The warming tent is actually a warming tent and we feel welcome and at ease and at home
PEERS nice, friendly, respectful
You are involved → get involved with you in conversations
Peer support → heartwarming to hear laughs – “that’s what wakes you up”
Started getting our meds delivered
SAFER team got out back – talk to us while delivering our meds
Joints, cigarettes
Orange backpack → friendly, asking if you need harm reduction supplies, smokes, always willing to talk and start a conversation
We know all service providers and have good conversations with them
Even when they're not working they come and check on us, we became friends
Loving comfortable feeling around them all the time

<b>What were/are our local service providers doing to assist you in your everyday survival?</b>
Positive vibes
Bringing breakfast
PEERS: lunch, coffee, smokes, good laughs
Orange backpack → seeing what meds I need
Umbrella Society → pretty good sit and chat
Bylaw → came and checked to make sure I was still alive (every 3 days)
Footprints → great times, made their day full of fun
<b>What might have been done/ what could be done to provide consistent communication to people at 940 Caledonia?</b>
For me it's been good → daily/ weekly/ monthly updates
More consistent with warming tent being open everyday
I.e. food and harm reduction supplies → helps people to know where things are
I agree with above
We were the first tents at Central Park → was kind of upset when the move happened and how the roles of "site manager" were given out → should have had a meeting with first tents at Central
Hectic move → who is the boss? Who is going to be asking our questions? Who will answer? I wanted a part in helping in that way. It looked stressful for 'Person'
Still boggles my mind → we were all talking about it before it happened → all focus on one person and acknowledgement
We were there too → felt shoved aside → "THIS IS NOW"
Acknowledgement and help we gave → it was too much for one person → told to go to 'Person' → I wanted to help
Took on too much → my role was to be a "resident" → get the scoop
Get the scoop then spread the word like COVID
Being heard one minute (in front of mayor) then pushed out
I used my voice and am a good yeller → sometimes needed to push to be heard → WE HAD TO YELL → I grew up with that: pushed aside, I've had enough with that → had people listen → felt talked over → it was too much
In-person information sessions with a representative from each service provider/group
Twitter account/subscription text alert list to provide notifications
<b>Did you attend talking circles at 940 Caledonia?</b>
Yes: 6
No: 1
<b>What was your experience with talking circles?</b>
At first hot and sunny
Was a place to hear what was wanted at the camp and to make it happen, what kind of camp we wanted, people stepped in → good to have people from outside → they offered support too
A lot of things said at meeting were positive and the outcome was confusing because the way the meeting closed people didn't pay attention and people weren't being heard → I wasn't heard and then I walked away
I wanted my questions to be answered
Very frustrating
I felt frustrated and wanted to be heard about what wasn't being addressed/ argued about
Didn't want to be a part of the camp → things being argued about
You need to listen as a non-resident researcher
Gap between research/ circles was difficult
As a non-resident didn't want to be heard and want to be a sounding board and gather research
"Do you feel like anything is happening?"
People are confused between not being heard and not having their problems solved
Exactly!
Being bold to go and talk to someone else
Couldn't hear sometimes: wind, traffic, masks, discomfort with loud voices, no one can hear
I never spoke, I just listened → I got a tiny bit of knowledge – learning every meeting



<b>What was your experience with talking circles?</b>
Haven't had courage to speak
Long way to go for short amount of time (shared on break)
<b>Did you feel safe at 940 Caledonia?</b>
Sometimes
Not really
I tried calling the police a few times/ nothing
Cops show up when people are dumb
Security will watch and not call the police → even when someone was bleeding
Hiding in tent fearful for life
A couple of people made all hell break loose and triggered everyone → arguing, fighting, yelling
½ residents of 940, ½ non residents
Hard knowing if it was residents involved
When cops get involved they go to housed residents/ neighbours
Then goes negative on 940
Made me feel embarrassed at times when it got out of hand
Then cops come and people are worried about "rats" and who talked to cops → just stuck to ourselves
Did feel safe: when workers were there, 'Security Person' from Footprints, bylaw (sometimes yes, sometimes no)
Didn't feel safe: residents and officials I didn't know
Being a non-resident, didn't feel like belonged there without protection → might think we had stipends
Echo (person agreed) not being a resident → being outsider, uninvited guest
Not universal: some residents made us feel welcome, other didn't engage, or didn't know why we were there
No experience of any hostility
One person was very psychologically unstable
<b>How were/ are peers supporting each other?</b>
Didn't see any negative
Communicating needs
Walked around to make sure everyone had a smile on their face (even if upside down)
Conversation
Just talk
Smile
Always shared whatever I had and made sure everyone had
Gave smoke
Offers of food from peers
People welcomed me to circle
Information sharing tips
Move things
Working
Sharing substances → help with withdrawal, to not be dope sick → very hard to go through alone
People feel ashamed and try to hide it
I feel better about this
Porches and stairs made
Advice

**What has been your experience accessing:**

**1. Showers?**

**2. Storage?**

**3. Laundry?**

**1. Showers**

Didn't know anything when first got here

Took time to find info → about bus tickets from city

Access was good

Mobile showers started to come around

Crappy → didn't find out for a long time

Portable → heard about last minute

Something would come and then I would end up moving

Same

**2. Storage**

Such a pain → we just stack up inside

Then outside tent → then threatened to be taken away

Full storage → need storage for storage

Everything hidden

Made my own

Pile neatly → cover it

Roofed entrance to tent

Wear everything once throw away

**3. Laundry**

Pain in the butt

Want to throw clothes away but love them

Name brand

I love clothes and collect them

Threw out everything

Things got moldy

Getting wetter (weather) in tent

**Is there anything else you would like to add?**

What is happening at the next meeting?

What can we bring to the next meeting?

In hindsight, how much did our work change things?

Amplify voices

Shelter rate?

Tiny homes: "so will residents have to be asking MSDPR for shelter rate"\*

Red tape issue → remove roadblocks

Does engagement work when hands are tied?

Honest, open, and clear about what research was → appreciated the way research was done

We were well prepared → no misleading information

Made clear when things were being recorded

BC Housing: offering additional supplement → individual living

BC Housing offer → gap between offer and use → see @ hotels

Could Ready to Rent (Rentsmart) be offered?

## Appendix Z

### Focus Group Interview Questions (Scuttled): Persons Sheltering Outdoors/Surrounding Community



#### **Outdoor Sheltering Engagement Questions for Focus Groups (persons sheltering outdoors & housed persons)**

##### **Focus Group Questions**

1. What might be done to provide consistent communication from service providers working in Central Park to people in Central Park?

What might be done to provide consistent communication from service providers to people in Central Park?

What might be done to provide consistent communication from Bylaw to people in Central Park?

What might be done to provide consistent communication from Security to people in Central Park?

What might be done to provide consistent communication about resources to people in Central Park?

What might be done to provide consistent communication from food to people in Central Park?

What might be done to provide consistent communication from Police to people in Central Park?

2. What would make you feel safer?

What would make you feel safer at night?

What would make you feel safer sleeping?

What could you do?

##### PROMPTS

What about security?

What about police?

3. How are you being supported?

4. What do you think of a community event?

PROMPTS

What types of weekly events would you like?

**Final question**

Is there anything that you would like to add?

## Appendix AA

### Outdoor Sheltering Engagement Questionnaire (Scuttled): From Central Park to 940 Caledonia



#### Outdoor Sheltering Engagement Questionnaire From Central Park to 940 Caledonia

We are gathering feedback on experiences with outdoor sheltering in parks.

*All of the questions are **voluntary**, and we are only asking you to share information you are comfortable sharing.*

Your participation will require approximately fifteen minutes, though some participants may need more time. There are no known risks or discomforts associated with this questionnaire. Obtaining a better understanding of people's attitudes and perceptions could contribute to policy development and implementation that could influence outdoor shelters and outdoor sheltering policies. Taking part in this outdoor sheltering engagement is completely voluntary.

The questionnaire is anonymous. The results will be combined with all other questionnaires so your personal information will not be identifiable. If you choose not to participate you may hand in a blank questionnaire. If you choose to withdraw part way through, you may hand in an incomplete questionnaire. Once you submit a completed questionnaire, you cannot withdraw your questionnaire.

We will be sharing this information publicly, including with BC Housing, Island Health and other organizations involved in health and housing. We will not include your individual information.

If you have questions or want a copy or summary of this study's results, please contact Janine Theobald at (250) 217-3709 or Michelle Vanchu-Crosco (250) 508-2307 at the Greater Victoria Coalition to End Homelessness.

## Section 1

For each statement, please circle the answer that shows (i) **HOW MUCH** you agree or disagree (ii) **HOW IMPORTANT** with the statement.

I feel <b>supported</b> .				
Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I would like to stay with my <b>friend/family/peer group</b> .				
Strongly disagree	Disagree	Neutral	Agree	Strongly agree
<b>Neighbourhood support is</b>				
Very <b>unimportant</b>	<b>Unimportant</b>	Neutral	Important	Very important
The <b>nurses</b> that visit the park been <b>helpful</b> to you.				
Strongly disagree	Disagree	Neutral	Agree	Strongly agree
The <b>nurses</b> that visit the park been <b>helpful</b> to your <b>neighbours</b> .				
Strongly disagree	Disagree	Neutral	Agree	Strongly agree
Weekly voice (in person) <b>updates from By Law</b> is				
Very <b>unimportant</b>	<b>Unimportant</b>	Neutral	Important	Very important
Weekly voice (in person) <b>updates from Security</b> is				
Very <b>unimportant</b>	<b>Unimportant</b>	Neutral	Important	Very important
Weekly voice (in person) <b>updates from BC Housing</b> on your case file is				
Very <b>unimportant</b>	<b>Unimportant</b>	Neutral	Important	Very important
A weekly <b>BBQ, Community Meal, and/or Social</b> is				
Very <b>unimportant</b>	<b>Unimportant</b>	Neutral	Important	Very important

### Section 3

#### Which service providers are currently helping you in the park?

Place a tick beside each service provider helping you.

✓	Name of service provider	How are they helping you?
	Aboriginal Coalition to End Homelessness (ACEH)	
	AVI Health & Community Services	
	Backpack Project	
	Dandelion Society (Reverend AI)	
	Doctors of the World	
	Extreme Weather Protocol	
	Housing Action Response Team (HART)	
	Indigenous Harm Reduction Team (IHRT)	

✓	Name of service provider	How are they helping you?
	Island Health Outreach Team (Orange Backpacks)	
	Island Health Street Nurse	
	Living and Lived Experience of Homelessness Network (LLEOHN)	
	Ministry of Social Development and Poverty Reduction (MSDPR)	
	North Park Neighbourhood Association (NPNA)	
	Peers	
	Poverty Kills	
	SOLID Outreach	
	Youth Empowerment Society (YES)	



✓	Name of service provider	How are they helping you?
	Other: _____	

#### Section 4

**1. What could be done (by community/campers/security) to make it feel/be safer at night?**

---



---



---

**2. Is there anything that you would like to add?**

#### Section 5

What is your gender? \_\_\_\_\_

What is your gender?

- ☐ Male  
☐ Female  
☐ Other

Do you self identify as Indigenous?

- ☐ Yes  
☐ No



What is your age? \_\_\_\_\_

What is your age group?

Thank you for taking the time to complete the survey. Your participation is very much appreciated.

The signature on this document indicates agreement to participate in and receipt of stipend for this survey.

_____	_____
Participant's Signature	Date

_____	_____
Peer Researchers' Signature	Date



## Committee of the Whole Report For the Meeting of April 22, 2021

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**To:** Committee of the Whole **Date:** April 8, 2021  
**From:** Karen Hoese, Director, Sustainable Planning and Community Development  
**Subject:** Rezoning Application No. 00757 for 1120-1126 Hillside Avenue

---

### RECOMMENDATION

That Council instruct staff to prepare the necessary Zoning Regulation Bylaw Amendment that would authorize the proposed development outlined in Rezoning Application No. 00757 for 1120-1126 Hillside Avenue, that first and second reading of the Zoning Regulation Bylaw Amendment be considered by Council and a Public Hearing date be set once the following conditions are met:

1. Preparation and execution of a legal agreement to secure a Statutory Right-of-Way of 3.57m off Hillside Avenue, to the satisfaction of the Director of Engineering.
2. Revised plans, to the satisfaction of the Director of Sustainable Planning and Community Development, confirming the specifications of the bicycle parking as per Schedule C of the *Zoning Regulation Bylaw*.

### LEGISLATIVE AUTHORITY

In accordance with Section 479 of the *Local Government Act*, Council may regulate within a zone the use of land, buildings and other structures, the density of the use of the land, building and other structures, the siting, size and dimensions of buildings and other structures as well as the uses that are permitted on the land and the location of uses on the land and within buildings and other structures.

### EXECUTIVE SUMMARY

The purpose of this report is to present Council with information, analysis and recommendations for a Rezoning Application for the property located at 1120-1126 Hillside Avenue. The proposal is to rezone from the R-2 Zone, Two Family Dwelling District, to a site-specific zone to allow for commercial uses within the existing commercial building.

The following points were considered in assessing this application:

- There is an existing commercial building and associated surface parking lot on site that has been operating as a furniture retailer under a Temporary Use Permit (TUP) since June 28, 2018 and prior to Council authorizing the TUP other commercial uses were

accommodated at this site.

- The proposal is inconsistent with the Urban Residential designation in the *Official Community Plan* (OCP), which does not envision stand-alone commercial businesses. However, the OCP also notes the importance of site-specific evaluations to determine the degree of “fit” within the immediate area and in this instance a commercial use has been in existence, on and off, over the last 60 years without significant negative consequences.
- The proposal is inconsistent with the “Maintain Current Zoning” designation in the *Hillside-Quadra Neighbourhood Plan*, as the zoning would change from the R-2 Zone to a site-specific zone that allows for commercial uses; however, again the proposal is to formalize an existing situation.

## **BACKGROUND**

### **Description of Proposal**

The proposal is to rezone from the R-2 Zone, Two Family Dwelling District to a site-specific zone in order to allow for business offices, professional business, and retail stores within the existing commercial building. The property and building were previously used for commercial purposes through legal non-conforming status and subsequently through a Temporary Use Permit.

The new site-specific zone would be based on the R-2 Zone with the above listed uses permitted in the existing building. The siting of the existing building would be grandfathered under legal non-conforming status; a new commercial or mixed-use building would require Council approval through a rezoning.

Staff recommend that Council make a condition of rezoning a Statutory Right-of-Way (SRW) of 3.57m off Hillside Avenue to meet future transportation-related needs. The property owner is amenable to providing this SRW.

### **Sustainability**

The applicant has not identified any sustainability features associated with this proposal.

### **Active Transportation**

The property has four Class 1 bicycle stalls and four Class 2 bicycle stalls, which support active transportation.

### **Public Realm**

No public realm improvements beyond the City’s standard requirements are proposed in association with this application; however, a 3.57m SRW will be provided off Hillside Avenue.

### **Accessibility**

The *British Columbia Building Code* regulates accessibility as it pertains to buildings. The corner entrance is at-grade with the public sidewalk, providing for an accessible entrance.

## Land Use Context

The property is located on the Hillside Avenue corridor, which is mainly characterized by a variety of residential uses. A sport equipment store is located across the street and Norway House is located one property away to the west.

## Existing Site Development and Development Potential

The site is presently a one-storey commercial building with a surface parking lot at the rear of the site.

Under the current R-2 Zone, Two Family Dwelling District, the property could be developed as a single-family dwelling with either a secondary suite or a garden suite, or as a two-family dwelling.

## Relevant History

On June 28, 2018, Council approved a three-year Temporary Use Permit to allow for a furniture store within the existing commercial building, which had lost its legal non-conforming status due to inactivity. The applicant has now requested a rezoning to allow for a wider variety of commercial uses within the existing building. This would provide greater certainty for the current tenant while providing additional options for the property owner should the tenant choose to vacate the premises in the future.

## Community Consultation

Consistent with the *Community Association Land Use Committee (CALUC) Procedures for Processing Rezoning and Variance Applications*, the applicant has consulted the Hillside-Quadra CALUC at a Community Meeting held on October 29, 2020. A letter dated December 7, 2020 is attached to this report. In addition, comments received during the 30-day comment period have also been attached to this report.

## ANALYSIS

### Official Community Plan

The *Official Community Plan* (OCP) identifies this property within the Urban Residential designation, which envisions commercial uses as part of a mixed-use residential development. Stand-alone commercial uses are generally not envisioned within this designation. However, the OCP also notes that “decisions about use, density and scale of building for an individual site will be based on site-specific evaluations of proposed developments in relation to the site, block and local area context”. In this instance, the current building was constructed for commercial use, there are other standalone commercial buildings in the immediate vicinity, and the existing commercial use has proved to be a positive addition to the local area.

### Hillside-Quadra Neighbourhood Plan

The *Hillside-Quadra Neighbourhood Plan* (1996) identifies the property within the “Maintain Current Zoning” designation. The proposal is inconsistent with this policy as a change of zoning is required to permit the commercial uses; however, the proposal is intended to legitimize an existing situation rather than introducing new commercial uses to the area.

## **Tree Preservation Bylaw and Urban Forest Master Plan**

There are no *Tree Preservation Bylaw* impacts with this application and there are no impacts to public trees with this application.

### **CONCLUSIONS**

Stand-alone commercial uses would not normally be recommended as supportable by staff within the Urban Residential designation. However, the property has an existing commercial building on-site and the associated surface parking lot, is located along an arterial road and is adjacent to another stand-alone commercial use. In addition, the previous Temporary Use Permit allowing for a furniture store has demonstrated that commercial uses at this location are viable and a positive addition to the local area. Therefore, staff recommend Council consider supporting the proposal.

### **ALTERNATE MOTION**

That Council decline Rezoning Application No. 00757 for the property located at 1120-1126 Hillside Avenue.

Respectfully submitted,

Mike Angrove  
Senior Planner  
Development Services Division

Karen Hoesel, Director  
Sustainable Planning and Community  
Development Department

**Report accepted and recommended by the City Manager.**

### **List of Attachments**

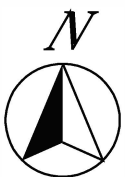
- Attachment A: Subject Map
- Attachment B: Aerial Map
- Attachment C: Plans date stamped February 23, 2021
- Attachment D: Letter from applicant to Mayor and Council dated December 10, 2020
- Attachment E: Community Association Land Use Committee Comments dated December 7, 2020 and Pre-Application Consultation Comments from Online Feedback Form
- Attachment F: Correspondence (Letters received from residents).



1120 & 1126 Hillside Ave  
Rezoning No.00757







1120 & 1126 Hillside Ave  
Rezoning No.00757







view of building along west property line



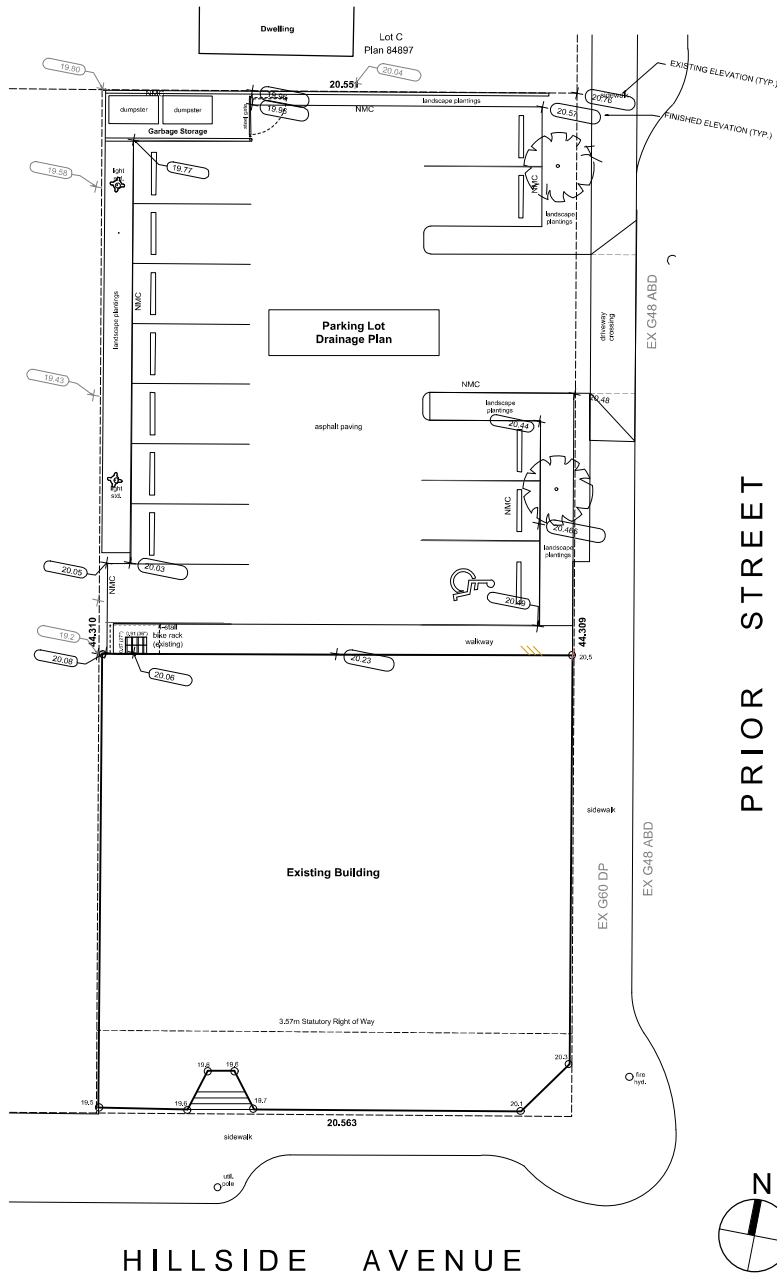
view of building at Hillside Ave, (south side)



view of front & Prior Street side (east)



view of rear of building and parking lot (north side)



PROJECT DATA

**CIVIC ADDRESS**  
1120 Hillside Avenue, Victoria, B. C. V8T 2A7

**LEGAL**  
Lot 66, Block 4, Section 4, Victoria District  
Plan 258 (Except The Southwely 7'x1' Thruout Taken For Road Purposes)

**APPLICANT**  
Rainbow Holdings Ltd, (Adam Orser)  
4th Floor, 888 Fort St,  
Victoria, B. C. V8W 1T8  
Cell: (250) 506-4300  
Fax: (250) 477-9496

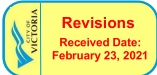
**ZONING & USAGE**  
Existing R-2 Zone: Two-Family Dwelling District  
Proposed: Site Specific (need in existing building)

**LOT SIZE**  
910-90 sq. m

**LOT COVERAGE**  
No change to existing non-conforming lot coverage (43.3%)

**SETBACKS**  
No change to current setbacks

**BUILDING HEIGHT**  
5.16 - no change to existing building height



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NO.	REVISION	DATE
1	Updated for Temporary Use Permit Updated for Zoning Amendment	Feb 5, '18 Sep 5, '20

DATE	February 5, 2018
DRAWN BY	Barefoot Planning
ARCHITECTURAL	
STRUCTURAL	
MECHANICAL	
ELECTRICAL	

1120 Hillside Ave.  
Victoria, B. C.

Proposed Zoning  
Amendment App.

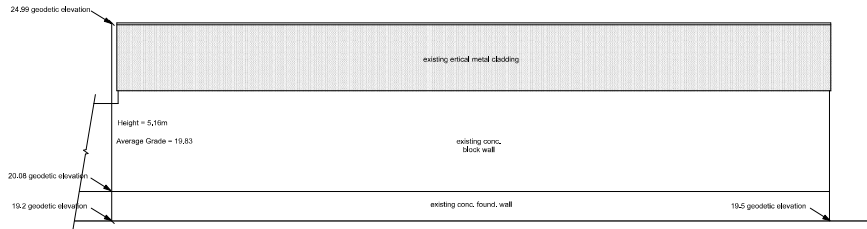
Sheet Title  
Site Plan  
Project Data

SCALE 1:100

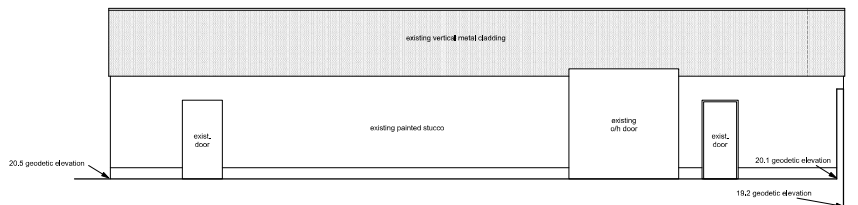
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A1.0

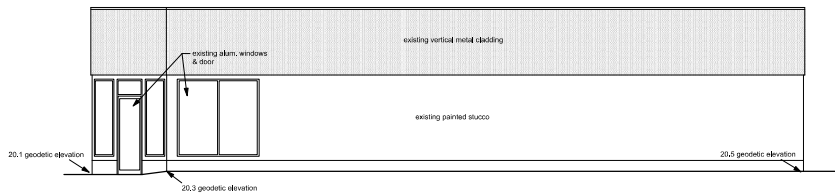
SHEET 1 OF 2



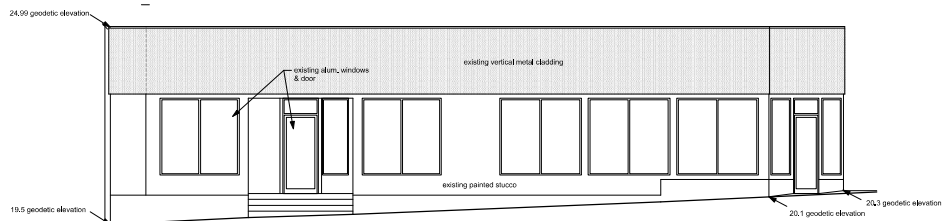
**5 West Elevation**  
3/16" = 1'-0"



**4 North Elevation**  
3/16" = 1'-0"

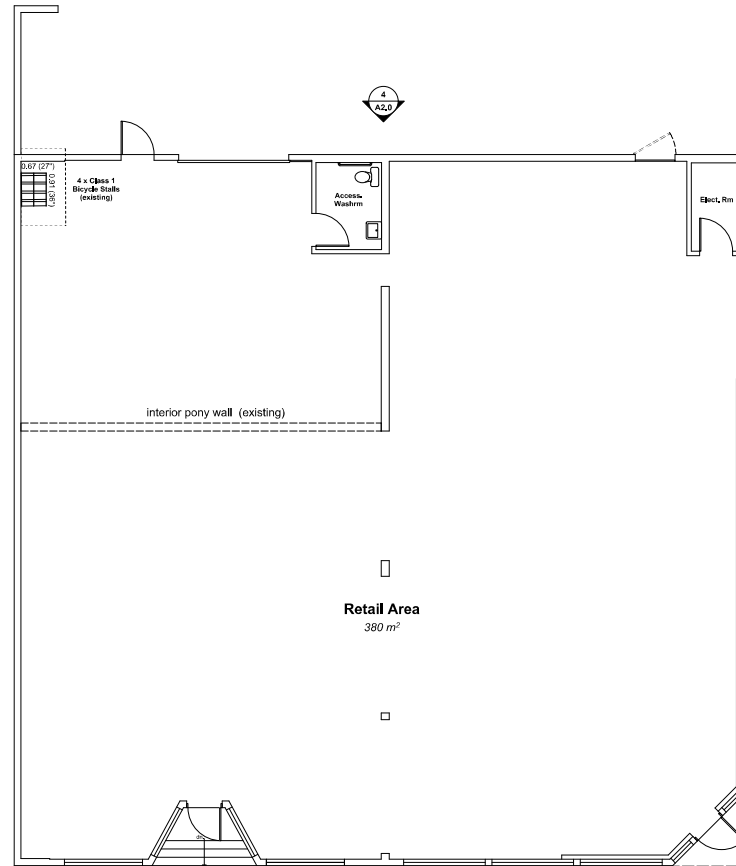


**3 East Elevation**  
3/16" = 1'-0"



**2 South Elevation**  
3/16" = 1'-0"

NOTE: Corrugated metal cladding, paint, and other exterior improvements already completed by proponent.



**1 Existing Floor Plan**  
3/16" = 1'-0"



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CONSULTANTS

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NO.	REVISIONS	DATE
1	Updated for Temporary Use Permit	Feb 8, 18
2	Updated for Zoning Amendment App	Dec 9, '20
3	Zoning Amendment - Changes	Feb 22, '21

DATE	February 22, 2021
DRAWN BY	Barefoot Planning
ARCHITECTURAL	
STRUCTURAL	
Mechanical	
ELECTRICAL	

1120 Hillside Ave.  
Victoria, B. C.

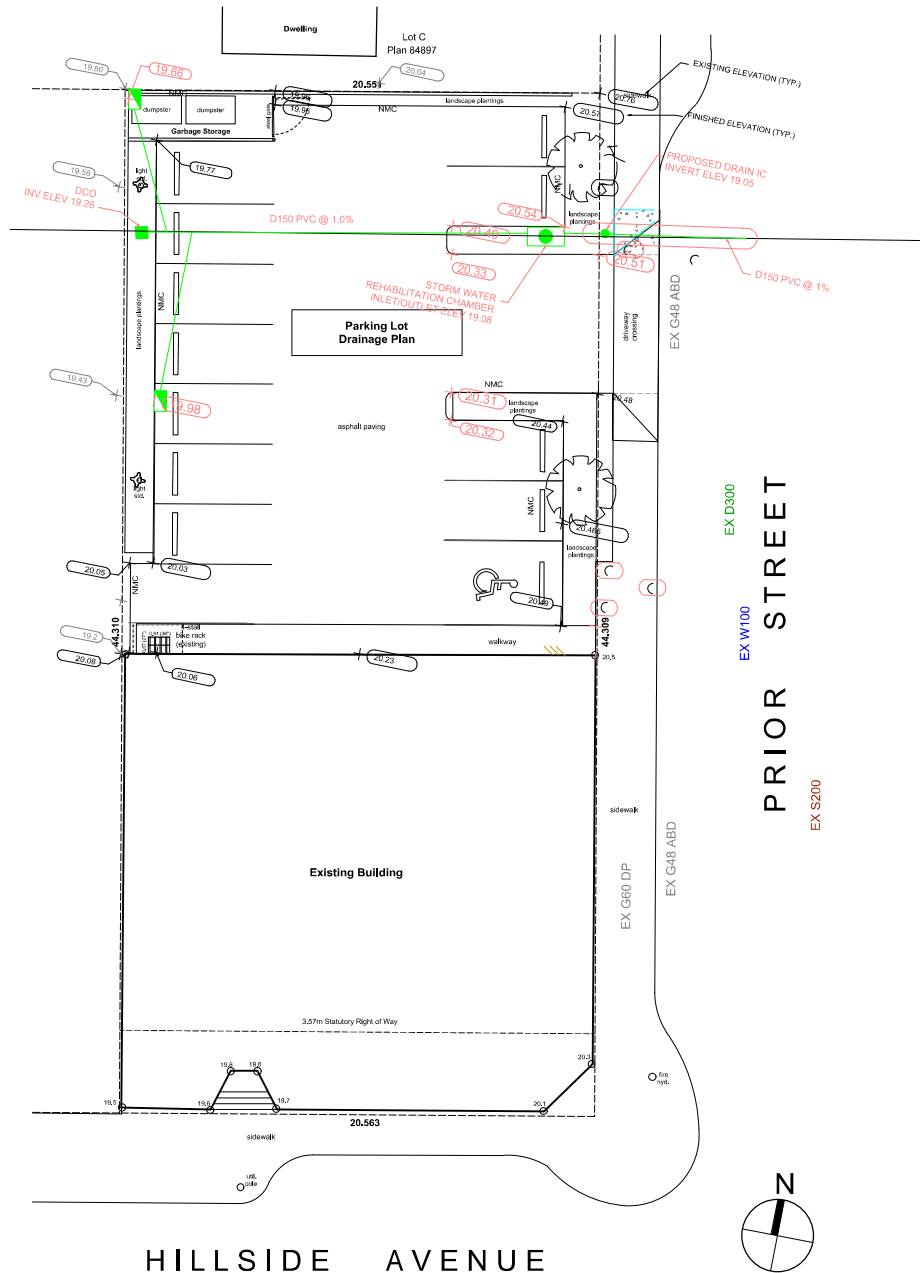
Proposed Zoning  
Amendment

Existing Floor Plan  
Exterior Elevations

SCALE: 3/16" = 1'-0"

DRAWING NUMBER  
**A2.0**

SHEET 2 OF 2



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NO.	REVISION	DATE
1	Updated for Temporary Use Permit Updated for Zoning Amendment	Feb 8, '18 Sep 8, '20

DATE	February 8, 2018
DRAWN BY	Barefoot Planning
ARCHITECTURAL	
STRUCTURAL	
MECHANICAL	
ELECTRICAL	

**1120 Hillside Ave.**  
Victoria, B. C.

**Proposed Zoning  
Amendment App.**

**SHEET TITLE**  
**Site Plan  
Drainage**

**SCALE** 1:100

**DRAWING NUMBER**  
**A1.1**

**SHEET** 1 OF 2



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## REZONING APPLICATION

To: City of Victoria  
 From: Evan Peterson, Barefoot Planning  
 Date: December 10, 2020  
 Att: Mayor & Council  
 Re: Rezoning for 1120 Hillside Avenue

---

### INTRODUCTION

This letter report provides an overview and rationale for the proposed rezoning at 1120 Hillside Ave. Inside, you will find:

1. An Overview of the project;
2. A summary of the proposal Rationale;
3. A summary of Community Feedback to date;
4. A overview of the Proposed Zoning Regulations; and,
5. A Summary of the proposal.

Appendix A provides a proposed site-specific zone for consideration.

### OVERVIEW

Below is a brief overview of the recent history of the site:

- Despite its R-2 zoning, the subject property historically had a non-conforming retail use (convenience store) in the commercial building on the corner of Hillside Ave and Prior St.
- The proponent purchased the subject property with the intention of operating a retail business and developing the required parking stalls to support the operations.
- The applicant received City approval to develop the parking lot.
- While developing the parking lot, the planned retail business became no longer viable, and the non-conforming status expired prior to finding another tenant.
- Once a suitable tenant was found, the proponent applied for and was granted a 3-year Temporary Use Permit (TUP). Monarch Furnishings, a local business, is the current tenant of 1120 Hillside Avenue and plans to remain.
- However, the TUP is now running out (and the Hillside Corridor Plan is just beginning).



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Therefore, the purpose of this rezoning application is to:

- A. Legitimize the current and historical retail use of the commercial building on site, in order to avoid successive TUPs, while...
- B. Purposefully restricting the permitted uses and development potential, in order to...
- C. Encourage the proponent to undertake a future rezoning in response to the Hillside Corridor Plan.

No changes to the existing building, site layout, or use are proposed.

## **RATIONALE**

### **Policy & Bylaw Direction**

- **Hillside Quadra LAP**
  - The existing LAP is very outdated (1996) and is not particularly relevant to this process.
  - The City has initiated a new Corridor Plan process for the area.
- **Victoria OCP**
  - The site is designated as Urban Residential in the OCP, which allows for a mix of housing types, including low to mid rise multifamily, as well as mixed use buildings on arterials roads (e.g., Hillside Ave).
  - This designation may be updated following the Hillside Corridor Plan process.
- **Land Use Directions**
  - City Staff and Community Association feedback suggests that the site will likely be designated for mixed use development in the future, supporting ground-floor retail.
- **Off-Street Parking**
  - The proposed use (retail) would require ten (10) vehicular parking stalls; the existing parking lot provides thirteen (13).
  - Six (6) bike stalls are required; seven (7) are provided – four (4) Class 2 (3 required) on the exterior of the building and three (3) Class 1 (3 required) inside the building. All of these are existing.



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## Neighbourhood Needs & Benefits

- The east end of the Hillside corridor in Victoria lacks commercial space, and securing long-term tenancy in this space helps the present and future of the neighbourhood.
- Provides an active ground floor use in the community, which supports community vibrancy, safety, and pedestrian comfort.
- Helps activate a key neighbourhood corner along the Hillside corridor
- Utilizes existing infrastructure and a newly constructed parking lot to support a (presently non-conforming) retail use, consistent with historic use and probable future land use direction.
- A local business, Monarch Furnishings, was in need of a location – and would likely leave the City without an attainable space such as this.

## Servicing

- The site is served by all necessary public infrastructure and services, including bus routes and public and private off-street parking.

## Neighbourhood / Appropriateness

- As a corner lot on a major arterial with historic commercial use, and now an adequately sized parking lot, this is a strategic location to permit modest-scale retail use within the neighbourhood..
- The City approved a parking lot to support retail use on this site; however, this use will not be possible without a TUP or rezoning.

## Impacts & Impact Mitigation

- Proponent already constructed a 13 stall parking lot to accommodate customer traffic.
- Since moving in over 2 years ago, neither the City nor tenant have received any complaints about traffic issues related to the site.
- Tenant worked with City to add 3 additional public on-street parking spots in place of an unused loading zone.
- The existing use generates relatively low amounts of vehicular traffic yet contributes to the vibrancy and safety of the neighbourhood.

## Design

- The proponent and tenant have made a number of exterior building improvements since acquiring the property, including painting, additional glazing (windows), a new vibrant mural, pedestrian- and vehicular-oriented signage, pedestrian-level lighting, and landscaping – along with a higher level of overall property maintenance.



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- The interior was also completely remodelled and brought up-to-date for the current tenants.
- A second round of improvements (exterior paint, new loading doors) was finalized in October, 2020.

## COMMUNITY FEEDBACK

During the Community Meeting/Feedback process, the City distributed the development notice, which directed people to the Development Tracker, *and* the proponent presented at a Quadra Village Neighbourhood Action Committee meeting on October 29, 2020 (via Zoom).

### General

There was only 1 feedback submission via the Development Tracker during the pre-application period. The submission did not include any comments, and the position stated was “uncommitted at this point”.

Additionally, the proponent received 3 phone calls during the pre-application period. Each caller (2 residents and 1 business owner) expressed general support for the application.

### Neighbourhood Association

The feedback received at the Quadra Village NAC meeting is summarized below:

- Very strong support for Monarch Furnishings (existing tenant) as a neighbourhood asset.
- Support for maintaining the existing building and commercial use.
- General support for the long-term approach of a future rezoning based on the directions of the Hillside Corridor Plan.
- Some concern for the breadth of potential tenants, including more impactful tenants – like cannabis dispensaries (which would not be permitted under the proposal).
- Concern for potentially-impactful future tenants under seemingly broad permitted uses, such as the initially proposed “high-tech”, including those that may produce significantly more traffic in the neighbourhood
- The applicant removed “High-tech” as a result of this feedback, as the Zoning Bylaw definition includes manufacturing as a permitted activity.



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## PROPOSED ZONING REGULATIONS

### Zoning Overview

The current zoning for the site is R-2 (Two Family). We are open to working with staff to create either:

1. An adapted R-2 zoning that accommodates the existing commercial building and uses (perhaps in existing/historic building only); or,
2. A site-specific zone without reference to the existing R-2 zone, which also restricts development to the existing conditions.

### Approach

The long-term intent for this site is to undertake a subsequent rezoning that corresponds to the upcoming Hillside Corridor Plan. Therefore, the proposed regulations seek to [a] extend the existing use and activity on the site while [b] avoiding the need for successive Temporary Use Permits.

Additionally, the zoning purposefully restricts that proponent's ability to redevelop beyond the existing permitted density, in order to encourage a future rezoning consistent with the Hillside Corridor Plan.

### Proposed Zoning

The following represents the key zoning regulations to be included in a site-specific zone for the subject property. See Appendix A for the full proposed zoning criteria (to be refined and finalized with City staff).

- *Permitted Uses*
  - *Retail stores*
  - *Professional businesses*
  - *Business offices*
- *Floor Area of the Principal Building*
  - *Floor area (maximum): 380m<sup>2</sup>*
- *Height, Storeys, Roof Decks*
  - *Commercial buildings (maximum): 5.8m*
- *Setbacks and Projections*
  - *Front yard setback (minimum): 0m*
  - *Side yard setback from interior lot lines (minimum): 0m*
  - *Combined side yard setbacks (minimum) 0m*
  - *Rear yard setback (minimum): 20m*
- *Site Coverage, Open Site Space, Parking*
  - *Site coverage (maximum): 45%*





**Barefoot Planning Ltd.**

910 Lucas Ave, Victoria, BC

evan@barefootplanning.com

barefootplanning.com

778.967.2575

## SUMMARY

The proponent purchased the property and invested in significant (City approved) improvements with the intention of utilizing the existing commercial building and its long-time non-conforming retail use. However, in making these improvements, engaging the community, and searching for a suitable tenant, the site's non-conforming use status expired. The approved (current) Temporary Use Permit allowed this use to continue; however, it too will expire.

This rezoning will formalize the appropriate retail use of the commercial building on site, while restricting new development and enabling the proponent to wait until the Hillside Corridor Plan is complete to come forward with a future proposal consistent with the community's vision.

We appreciate your consideration of this application.

Sincerely,

Evan Peterson  
Principal  
Barefoot Planning



**Barefoot Planning Ltd.**  
 910 Lucas Ave, Victoria, BC  
 evan@barefootplanning.com  
 barefootplanning.com  
 778.967.2575

## APPENDIX A. PROPOSED SITE SPECIFIC ZONE

PART X.1 - SITE SPECIFIC ZONE (1120 HILLSIDE AVE)	
X.1.1 Permitted Uses	
a.	Those permitted in R-2 Zone, Two Family Dwelling District (Part 2.1), subject to the regulations set out in Part 1.2 of the Zoning Regulation Bylaw
b.	Business offices
c.	Professional businesses
d.	Retail stores
X.1.2 Floor Space Ratio	
e.	No building shall have a floor space ratio in excess of 0.45 to 1
X.1.3 Height of Buildings	
f.	The height of any building shall not exceed 5.8m
X.1.4 Setbacks	
g.	Front yard setback (minimum) 0m
h.	Rear yard setback (minimum) 20m
i.	Side yard setbacks from interior lot lines (minimum) 0m
j.	Combined side yard setbacks (minimum) 0m
k.	Side yard setbacks on a flanking street for a corner lot (minimum) 0m
X.1.5 Site Coverage & Parking	
l.	Site coverage (maximum) 45%
m.	Parking – subject to parking regulations in Schedule “C”
X.1.6 Accessory Buildings	



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- a. No accessory buildings shall occupy more than 10% of the area of the site, nor more than 30% of the area of the rear yard, nor shall any such accessory building exceed one storey or 4m in height.
- b. An accessory building shall be situated in the rear yard of the building to which it is accessory and shall conform to the restrictions prescribed in this Part.
- c. An accessory building shall be so situated as to provide a passage of not less than 2.4m in width between the accessory building and the main building.

By email to: Michael Angrove,  
City of Victoria mangrove@victoria.ca

07 December 2020

Dear Michael Angrove:

Re: Hillside-Quadra CALUC Community Meeting for 1120-1126 Hillside Avenue

### Community Meeting Details

Date: 29 October 2020

Location of meeting: Online – Zoom format

### Attendees

Proponent: Evan Peterson of Barefoot Planning for owners The Rootcellar company

Neighbours: 5: 2 in notification distance, 3 outside notification area

Meeting facilitators: Hillside Quadra Neighbourhood Action Committee (NAC): 3 members

Meeting Chair: Jon Munn

Note taker: John Hall; Zoom Host: Rowena Locklin

### Proposed Development Details

The proponent—Evan Peterson of Barefoot Planning presented the proposal and answered questions.

The purpose of this proposal is to legitimize the long-standing non-conforming commercial use of the property. The current three-year 2018 Temporary Use Permit will expire in 2021. The proposed rezoning will allow:

[a] a local business to continue, and

[b] restrict new development or alternative uses (without a further rezoning/development permit).

Permitted Use: retail furniture store by 3-year Temporary User Permit (TUP) (June 2018)

Land Use Zone: R-2 ZONE, TWO FAMILY DWELLING DISTRICT

Official Community Plan (OCP) Urban Place Designation: Urban Residential

Currently, the lot at 1120-1126 Hillside Avenue is occupied by Monarch Furniture and owned by the Rootcellar company. The previous use was a food/ convenience store which operated for many years as a non-conforming use within the R-2 zone.

The proponent purchased the subject property with the intention of operating a retail business and developing the required parking stalls to support the operations. The applicant received City approval to

develop the parking lot, but while developing the parking lot, the planned retail business became no longer viable, and the non-conforming status expired prior to finding another tenant.

The parking lot has 13 spaces permitted and 10 are required. Bicycle parking is also provided.

The proponent is seeking an unnamed site-specific new zone to permit commercial retail uses and not permit a residential use. The proposed retail uses included: retail store, professional businesses, business offices, and high tech. The proponent stated that a Local Area planning process is currently underway in the neighbourhood, so very limited uses is proposed. The land owners do not want to be involved in the neighbourhood planning process, but may accept a proposed future mix of uses that also permits commercial retail.

It was noted that the OCP Urban Residential designation states that the future use consist *primarily of multi-unit residential in a wide range of detached and attached building forms, including townhouses and row-houses, low and mid-rise apartments ....* No commercial uses are stated.

## Discussion

### Issues

The issues discussion was covered traffic/ parking, and use.

### Proposed Uses

Questions were posed about the definition and scope of the proposed uses. What did retail include? Could it include cannabis retail? Was green grocer specifically prohibited in the TUP? Did high tech include manufacturing of computers?

Evan indicated that the zone proposed would be quite narrow and would not raise any concerns. He did not have all the answers at hand, but would get back to the CALUC Chair within a week and confirm.

Evan was asked if the application would include an OCP amendment, because commercial uses were not in the OCP urban place designation for the property. He stated that he believed some OCP policies supported commercial uses in urban residential, but would need to investigate and get back with an answer.

One neighbour thought that Monarch was a good neighbour and were concerned that another tenant could negatively affect the neighbourhood.

### Transportation/ Parking

It was noted that many neighbours had been excited to learn Rootcellar could move in when they heard a rumour several years ago. An attendee noted that they were glad Rootcellar did not move in because the number of delivery trucks and customer vehicles would increase traffic in the residential block to the north.

### Design – Building Form and Character

Some building design elements were discussed. An illustration of the building facades was shared. Favourable comments were offered regarding the art/ murals and the lighting.

The Chair indicated that he would add any additional comments received by the proponent and state that the comments were received after the meeting.

#### ADDITIONAL COMMENTS

Provided via email by Evan Peterson November 3, 2020.

- 1. The existing TUP only allows for "Retail sales of furniture".*
- 2. While we have not submitted the final application, the uses that we intend to include are: Business Offices, Professional Businesses, and Retail Stores*
- 3. As previously noted, the proposed permitted uses were taken from other comparable Victoria zones (namely C-1); however, none of the above are defined in the Zoning Bylaw and are meant to include "normal" businesses within those categories.*
- 4. On that note, the neighbourhood can be assured that more impactful businesses, like cannabis dispensaries or liquor stores, are not included in the general "retail stores" use and would be prohibited.*
- 5. As previously noted, we will likely remove High-tech from the final application, as the definition in the Zoning Bylaw does allow for manufacturing, which was raised as a concern at the meeting.*

Provided via email by Evan Peterson December 1, 2020.

*At this point, we are submitting a rezoning under the current Land Use designation [no proposed OCP amendment re: Urban Residential designation]. Staff seem to be OK with this, so far.*

Jon Munn  
CALUC Co-Chair  
Hillside Quadra Neighbourhood Action Committee

cc. Hillside Quadra NAC, Evan Peterson

**1120 Hillside Avenue (Hillside/Quadra Neighbourhood)**

*All feedback received from the Development Tracker online comment form.*

Name	Position	Comments	Address	Email	Date
Grant Walker	Uncommitted at this point		751 Fairfield		2020-10-23 6:04

Want to add my 100% support for this application from Residential to existing commercial/retail. We own the property at 1100 Hillside Ave and feel this will add the "community feel" we want to maintain and encourage. Feel Free to call or email me for any further clarification etc.

Kevin Wensley



To: City of Victoria  
Att: Mayor & Council  
From: Al Klieber & Rose Del Rosario (1136 Hillside Ave and 2705 Prior Street)

Re: Rezoning of 1120 Hillside Ave – REZ00757

Dear Mayor & Council,

We are the owners of Courtside Sports (1136 Hillside Ave. across Prior Street from the subject property) as well as 2705 Prior Street, and are writing in support of the Zoning Amendment application for 1120 Hillside Ave (REZ00757). We previously supported the Temporary Use Permit application for this site and would like to continue to see another small business here, as it brings additional safety and vibrancy to our neighbourhood. We believe that the proposed zoning regulations appropriately restrict redevelopment while allowing needed retail/office use to continue in an existing commercial building.

We encourage you to approve this application.

Thank you,

Al Klieber & Rose Del Rosario  
1136 Hillside Ave/2705 Prior St

# Eidsvold No. 53 Sons of Norway

1110 Hillside Avenue, Victoria BC, V8T 2A7

March 16, 2021

By email to: [mayorandcouncil@victoria.ca](mailto:mayorandcouncil@victoria.ca) and  
[mangrove@victoria.ca](mailto:mangrove@victoria.ca)

City of Victoria  
City Hall  
1 Centennial Square  
Victoria, BC V8W 1P6

**Attention: Mayor and Council  
City of Victoria Area Planning**

Ladies and Gentlemen:

Re: Rezoning Application – 1120 Hillside Avenue, Victoria

Our non-profit society is the owner of 1110 and 1118 Hillside Avenue, Victoria (Norway House and an adjacent residence).

We write in support of the Rezoning Application (REZ00757) filed by the owners of our neighbouring property, 1120 Hillside Avenue.

We supported the previous Temporary Use Permit Application for the site. The responsible, local family-run small business has operated effectively and we have had a positive relationship over the years. The business has been a respectful neighbour and has contributed to the vibrancy of the area. We support the rezoning application to permit retail/office use of the space, even though the site is currently zoned as residential.

If you have questions or require further information, please contact me at [REDACTED] or by email at [REDACTED]. Thank you.

Yours truly,



Linda J. Murray, LL.B., CFE  
President  
Eidsvold No. 53, Sons of Norway

/LJM

cc Evan Peterson, Barefoot Planning + Design

1

# Rezoning Application for 1120-1126 Hillside Avenue



1

2

## Aerial View



2

## Subject Site

3



view of building at Hilda Ave. (south side)



view of rear of building and parking lot (north side)



view of front & Prior Street side (east)



view of building along west property line

3

## Neighbouring Properties

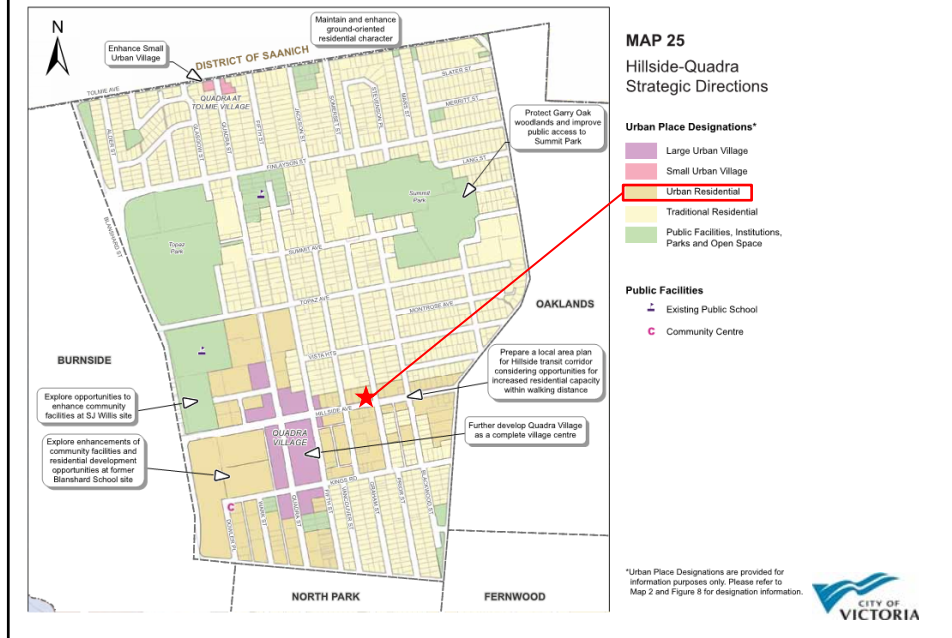
4



4

# Official Community Plan

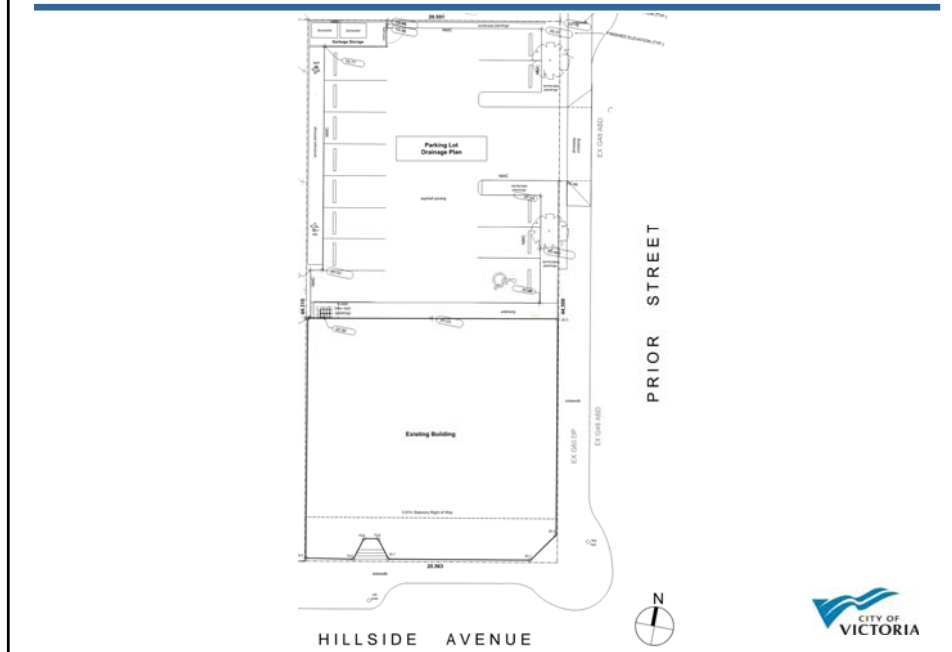
5



5

## Site Plan

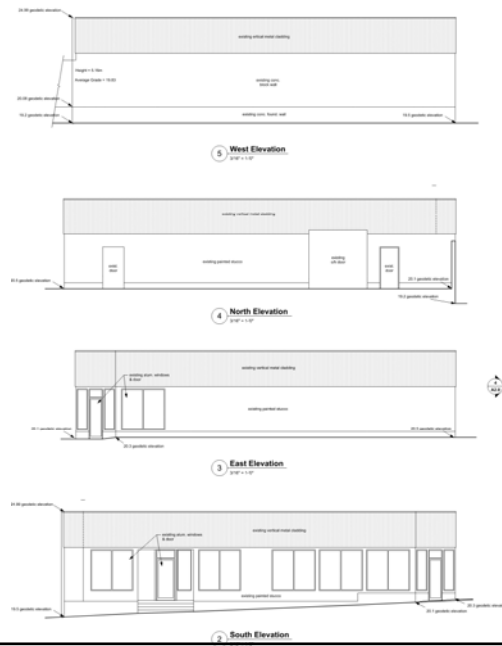
6



6

## Elevations

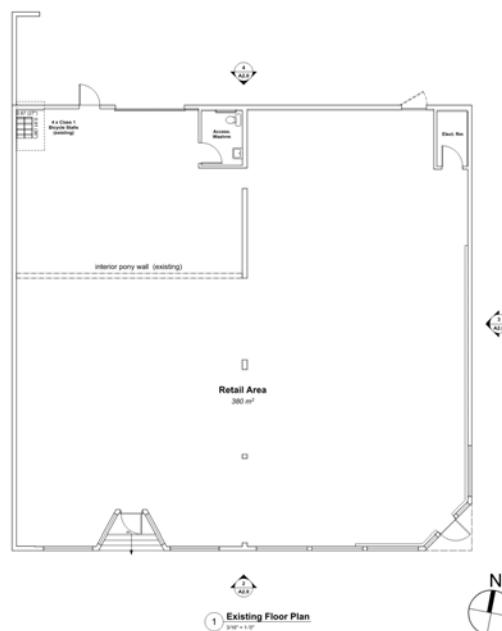
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7

## Floor Plan

8



8

## Committee of the Whole Report

### For the Meeting of April 22, 2021

To help gauge the level of community and stakeholder support and gather ideas to improve BBV, staff conducted a public engagement process from February 1 to March 2, 2021. Opportunities to participate were promoted through print advertisements, digital newsletters, email and social media.

The outcomes from public engagement, along with stakeholder feedback, indicate that both the BBV program and pedestrian-priority treatments on Government Street have successfully supported recovery efforts and contributed to Council's Strategic Priorities and set a new level of expectation from the public and businesses on how the City manages the use of public spaces and streets for private and commercial uses.

Demand for the BBV program continues to increase as the warmer weather approaches and new health orders are introduced. Staff are processing applications and preparing for continued pedestrian-priority treatments on Government Street in June 2021 with modifications based on business and public feedback. Recent Provincial Orders restricting indoor food service for a number of weeks has added significant momentum to the number of applications.

## **PURPOSE**

The purpose of this report is to present public and stakeholder feedback on the BBV program and to recommended next steps to maintain the successes of the program and advance Council's Strategic Priority action for permanent pedestrian priority initiatives on Government Street.

## **BACKGROUND**

The goal of the BBV Program is to provide a nimble, affordable and flexible permitting process to support economic recovery for businesses by allowing them to operate in public spaces across the City. The program was designed with a commitment to learn and adapt to protect the livability, viability and accessibility of public spaces.

In October 2020, Council directed staff to engage with the public and businesses on Build Back Victoria initiatives to help inform the spring and summer program. The goal was to hear ideas and gain insights from businesses, residents and visitors about the initiatives and how they could be improved through 2021. The engagement process was undertaken between February 1 to March 2, 2021 and included both public and targeted stakeholder consultation.

Opportunities were promoted through:

1. City of Victoria website: [victoria.ca/bizresources](https://victoria.ca/bizresources)
2. 'Have Your Say' engagement platform
3. City E-News: February 2021 edition
4. Direct emails to the licensed businesses in Victoria
5. Social media
6. Newspaper advertisements
7. Media relations

Staff also worked with the Victoria Community Association Network, Victoria Chamber of Commerce, Destination Greater Victoria, Downtown Victoria Business Association, The Bay Centre, Greater Victoria Placemaking Network, City of Victoria Art in Public Places Committee, the Active Transportation Advisory Committee, and the Victoria Youth Council to promote the feedback opportunity.



More than 780 online surveys were completed with over 8,700 comments. The City also held a stakeholder focus group that included representatives from the Downtown Victoria Business Association, the Bay Centre, the Chamber of Commerce and Destination Greater Victoria, among others, to gather direct feedback about the BBV program and pedestrian priority initiatives on Government Street. Project team staff also canvassed all businesses on Government Street between Yates and Humboldt, visiting businesses in-person and delivering a letter outlining changes to the program under consideration with an invitation for written feedback. The City's Neighbourhood Liaisons approached all neighbourhood associations to provide an opportunity for feedback and suggestions on future improvements to the program, as well as to help promote the broader engagement to residents. A full engagement summary of all activities and complete copy of survey responses is included in Appendix A & B.

## **ISSUES & ANALYSIS**

### Community Feedback

Since the launch of BBV in June 2020, staff have been responsive to feedback from businesses and community groups and have made practical adjustments along the way to improve the success of the program for businesses. The online survey focused on collecting insights on how the program could best meet the needs of businesses and the community in 2021, while balancing broader City objectives of livability, accessibility, recreation and mobility. Survey respondents included businesses, residents, and visitors.

Over 80% of survey respondents were satisfied with the Build Back Victoria program and comments were generally in favour of the program continuing. Highlights of key insights provided through comments on the various BBV program elements are included below.

#### Patios, Flex Spaces and Temporary Loading Spaces:

- The majority of survey respondents liked temporary patios and flex spaces and indicated they wanted to see more in the City
- There was a desire for more permanent infrastructure to beautify areas and create a more cohesive look (i.e.: planter boxes, tables, chairs, bollards)
- Respondents emphasized the importance of maintenance / cleaning by businesses
- Some concerns were voiced about the loss of on-street parking to facilitate patios and flex spaces. Others supported converting more parking stalls to support loading and customer pick up / delivery.

#### Mobile Vendors and Business in Parks:

- Businesses in parks were generally well-liked by respondents. Respondents commented that businesses worked best when they balanced the needs of other park users
- Some voiced concern over the suitability of parks to host businesses while bylaws were in place that supported temporary sheltering measures
- Food trucks were generally well-liked. Many commented they wanted more food trucks as long as they did not conflict with brick-and-mortar businesses, managed their waste and minimized noise pollution
- Many wanted more mobile vendors outside of the downtown core and the creation of a real-time map to help locate vendors.

#### Street closures:

- Many commented that street closures supported a more vibrant streetscape for businesses and public activity
- Many expressed they would like to see more live music / entertainment / animation, increased signage for wayfinding (pedestrians and vehicle traffic), lighting, secure bicycle parking and incorporation of art and artisan vendors into street animations
- Some concerns were voiced about accessibility for seniors and people with mobility challenges, traffic navigation and flow, access for tourist buses and delivery challenges
- Some commented that more pick-up zones and short-term parking were needed to accommodate businesses.

Respondents also shared their general concerns regarding accessibility of, and corporate use of, public spaces and the prioritization of curb for uses other than vehicle storage or loading. It was recognized that the successful use of public space was, in part, linked to the temporary changes in Provincial regulations regarding liquor licencing put in place during the pandemic.

#### Government Street Pedestrian-Priority Measures

The City also gathered specific feedback on the pedestrian-priority measures introduced on Government Street in 2020. Overall, there was strong support to see interventions continue and be enhanced further in 2021 and beyond.

#### Suggestions for improvements included:

- Maintain commercial loading and delivery functions along the street
- Consider a timed-closure, rather than a “hard” closure, of Government Street between Fort Street and View Street from some businesses and the associated changes to deliveries.
- Expand the pedestrian-priority zone so that there was a more consistent approach to the street, incorporating a mix of patio spaces, public seating and performance spaces, in appropriate locations.
- Incorporate better signage, design cues and continuity to more clearly define pedestrian-priority areas along the street
- Incorporate more public seating areas, activities and programming
- Use higher quality and more attractive furnishings and traffic calming measures
- Incorporate planters to soften the streetscape and establish additional ‘greenery’
- Incorporate more distinctive, colourful and playful elements
- Support pedi-cabs, slow cycling, and other non-motorized transportation

In response, staff are planning modified pedestrian-priority measures on Government Street for summer 2021 to include:

- Establishing a pedestrian-priority zone from Humboldt Street to View Street. This would include a timed daily motor vehicle travel restriction between noon and 10 p.m.
  - This approach will provide more consistency, continuity and legibility of pedestrian-priority treatments while balancing business delivery needs.
  - The proposed time of day for the pedestrian-priority zone is based on consultation with businesses and the pre-existing loading zone regulations on Government Street.

- In the near term, trialling a time-based closure provides insights and learning to inform future designs concepts and operations on the corridor. Specific times of day can be modified based on experience in the field and evolving public health orders.
- Maintaining vehicle circulation, commercial pick-up and delivery functions on Government Street itself between 10 p.m. and noon the following day.
  - Similar to interventions introduced in 2020, staff will consider other changes on the corridor to reduce vehicle through volumes and speeds while maintaining local access.
  - Additional loading zones can be established on adjacent streets based on business needs.
- Maintaining full time vehicle access, circulation and street parking from View to Yates Street where businesses did not utilize the additional street space in 2020.
- Incorporating new accessible parking stalls in priority locations to expand access and parking options for people with disabilities.
- Incorporating more attractive and welcoming furnishings, gateway treatments and other streetscape elements as distinct character defining elements of the street, specifically:
  - Wood slab picnic tables and benches for public use
  - Planters for landscaping and flowers to complement the hanging basket program
  - New seating platforms that double as small stages for performances and playable elements along the street
  - Better signage
- Allowing pedicab and cycling traffic along the street while traffic restrictions are in effect.
- Introducing programming, additional street activities and entertainment, building on the initial program undertaken in 2020.

Given the nature of the pedestrian-priority treatments proposed, adjustments can occur through the upcoming summer season, with the interventions adapted as necessary to respond to new health requirements, business or community-led placemaking initiatives.

These treatments can extend beyond summer 2021 to continue to advance Council's strategic objective for creating a pedestrian-priority Government Street and will inform the longer-term streetscape design. Staff will be bringing forward a report to Council this summer with a recommended vision and concept for permanent pedestrian-priority measures. At that time, staff will be recommending early actions for streetscaping and permanent traffic management and circulation changes with the associated budget estimates being brought forward as part of the 2022 Financial Plan process. Staff are currently working with our underground utility group to review implications to expediting the watermain installation on Government Street to 2022 so it is completed prior to when tourism is currently projected to return to pre-pandemic levels.

#### Program Continuation and Resource Requirements:

The Build Back Victoria program has been designed and delivered using existing staff and budget resources. There are no current permit or application fees for any of the program options. The program was implemented to quickly respond to the COVID-19 pandemic, offering a "bureaucracy-lite" approach to meet the diverse needs for businesses to operate under changing public health

restrictions. The program relies on the temporary stewardship of public space with expectations that applicants will take responsibility for the management and maintenance of the space.

With the on-going feedback received during the BBV program, and through the more formal public and business engagement process, it has become evident that there is a broad level of desire and expectations from both businesses and the public to see many elements of this program continue after BBV in its current format has ended. The current Sidewalk Patio Bylaw, which was last updated in 2016, would benefit from a modernization to apply lessons learned from Build Back Victoria.

Delivering the current program has impacted approved workplans, particularly within the Business Hub and the Transportation Division. The planning, development, public and business outreach, and future management of a permanent “steady state” program (including aspects such as design guidelines, fees, terms and conditions of applications, and internal review and approval processes as well as the upkeep and maintenance of the enhanced streetscape measures and landscaping) will need additional and ongoing staff resources which will be brought forward for consideration by Council as part of the 2022 Financial Plan deliberations.

In the absence of a full update to the Sidewalk Patio Bylaw being identified within current 2021 work plans, plus the anticipated additional staffing requirements to support this, an extension to the Business Recovery from Pandemic Bylaw (#20-072), either in its current format or modified based on the public health landscape in the fall of 2021, is recommended.

City staff continue to participate in bi-weekly Business Support meetings with local business leaders and are increasingly aware of estimates on the timing for the full recovery of the local economy and resumption of key tourism industries. With recovery predicted to likely extend into 2023, the continuation of the BBV program should be anticipated and planned for now.

## **OPTIONS & IMPACTS**

**Option 1: That Council direct staff to bring forward recommendations to update and extend the current Business Recovery from Pandemic Bylaw (#20-072) prior to October 31, 2021 in order to support continued economic recovery. (*Recommended*)**

The Build Back Victoria Program continues to be a success. Recent public health restrictions have resulted in increased demand for the program including patios, flex zones, business in parks and mobile vendors. Based on the City’s experience with BBV to date and a desire to support continued use of public space, it is recommended that Staff return to Council with proposed amendments to Bylaw #20-072 to enable the program to continue and allow time to transition existing bylaws which support the corporate and community use of public space.

**Option 2: That Council direct staff to prepare for the conclusion of the Build Back Victoria Program at the planned October 31, 2021 per existing Business Recovery from Pandemic Bylaw.**

Staff and business leaders predict recovery to likely extend into 2023. The conclusion of the BBV program as of October 31, 2021 could impact efforts to sustain viability and the local economy through to recovery.

### *Accessibility Impact Statement*

Using streets, boulevards and plazas for commerce purposes keeps sidewalks, pathways, and walkways to remain free and clear from customers queuing and waiting for services. Requirements in the BBV Program guidelines include accessible design features, such as accessible ramps and patio widths, cane detectable physical barriers on sidewalk edge, contrasting colours of materials, and firm, stable and slip-resistant surfaces. Staff continue to recommend that businesses speak with their patrons who have a disability and disability service organizations to see what other accommodations might be suitable for their specific location and business service.

### *Impacts to Financial Plan*

The BBV Program has so far been delivered with existing staff and budget resources in the 2021 Financial Plan. A \$100,000 grant application to offset material costs and support community animation through 2021 has been submitted under the Canada Healthy Communities Initiative fund. This work, however, has associated impacts to the delivery of other planned priorities. Continuation of the current BBV program to enable ongoing and increased corporate and community use of public streets and spaces will help to achieve several policies identified in the Official Community Plan and Go Victoria.

As a part of the 2022 Financial Plan, staff will recommend new resources that are required to undertake a renewal of current programs and associated bylaws to support the ongoing management of the program in future years. Adjustments to the operating budgets within Engineering and Public Works will also be reviewed to ensure the high standard of maintenance and cleaning of Government Street is provided. Similarly, adjustments to support new landscaping maintenance of planters and other vegetated features on the corridor will be included in the Parks, Recreation and Facilities operating budget.

## **CONCLUSIONS**

The Business Recovery from Pandemic Bylaw has given businesses expanded operating options by using public space to meet Provincial Health recommendations. The program has been broadly welcomed by businesses, the public, and other stakeholders and is approved to continue to October 31, 2021. Given the experiences of BBV and the feedback received, a continuation of the program with a number of planned improvements, is beneficial beyond this date both to continue to support economic recovery and to allow the undertaking of a full review and update to the current established bylaws for consideration by Council in 2022.

Pedestrian-priority treatments on Government Street were introduced in 2020 to support enhanced physical distancing and animation. Modifications to the 2020 streetscape and traffic management measures are planned in the coming weeks and will continue to inform the development of the future permanent Government Street pedestrian priority measures.

Respectfully submitted,

Quinn Anglin  
Business Ambassador

Kerri Moore  
Head of Business & Community Relations

**Report accepted and recommended by the City Manager.  
List of Attachments**

Appendix A – Build Back Victoria Engagement Summary Report  
Appendix B – Build Back Victoria Survey Responses

# **BUILD BACK VICTORIA**

## **Engagement Summary Report**

## Executive Summary

In spring 2020, the Build Back Victoria temporary public space initiative was created to help local businesses respond to the COVID-19 pandemic. The program included a number of new temporary options for businesses to expand their space to safely conduct commercial activities outside during the pandemic, such as flex spaces and temporary patios, businesses in parks, customer loading zones, mobile vendors, full and partial street closures, and pedestrian priority treatments on Government Street.

These initiatives allowed businesses to temporarily expand their operating capacity into public space (parks, sidewalks, streets, boulevards) in line with public health recommendations for physical distancing, while maintaining the accessibility and liveability of streets and sidewalks.

On October 8, 2020, Council extended the Build Back Victoria Program and Business Recovery from Pandemic Bylaw until October 31, 2021. Council also directed staff to report back in Spring 2021 with proposed improvements for the program based on public feedback and to provide recommendations on whether Government Street should be closed between Fort Street and View Street for the spring/summer 2021 season.

City staff conducted a series of public engagement activities between February 1 - March 2, 2021 to hear more about the experiences of businesses and the public with the program and gain insights to inform staff recommendations on how the program can be further improved.

Engagement activities included a survey for businesses and residents, a focus group meeting with business and neighbourhood stakeholders, and a canvassing of businesses located along Government Street. Neighbourhood Associations were contacted and given the opportunity to provide feedback on the program.

More than 795 people participated in engagement activities.

This feedback received provided essential insights into the experiences of businesses, visitors and residents with the temporary public space initiatives and helped to identify areas where the program can be improved moving forward. All feedback received was considered by the project team and helped guide the recommended program improvements for Council's consideration for the spring and summer program.

## Engagement Approach

The engagement process ran from February 1 to March 2, 2020 and included public and targeted stakeholder consultation activities:

### 1. Online Survey

The survey asked respondents to describe their experience with the Build Back Victoria initiatives and whether they were satisfied with the program. Additionally, the survey asked for feedback on specific program initiatives including street closures, patios and flex space, mobile vendors, and businesses in parks. The street closure section was broken into Government Street, Broad Street and Gladstone Avenue to get feedback on each of the major closure areas to help inform the future



program activities on these streets during spring and summer 2021. The survey received 787 responses and 8,729 comments.

## 2. Targeted consultation

- One focus group dialogue session (1.5 h) was held with businesses and key business, tourism and placemaking organizations to review the City's temporary Build Back Victoria initiatives.

Attendance: 8 participants:

- Jeff Bray, Downtown Victoria Business Association
- Darlene Hollstein, The Bay Centre
- Henry Kitchell, Placemaking Toolkit Working Group
- Matthew Holme, Destination Greater Victoria
- Jessica Walker, DVBA Board Member and Munroe's Books
- Ray Straatsma, Greater Victoria Placemaking Network
- Jim Zeeben, The Chamber
- Britta Gundersen-Bryden, Active Transportation Advisory Committee/ Walk On, Victoria

Participants provided feedback on current initiatives and discussed various potential options to improve the program on Government Street for spring and summer 2021.

3. In-person canvassing of businesses located on Government Street to discuss potential upcoming changes to the Build Back Victoria program.
  - Staff hand-delivered letters to businesses on Government Street (View Street to Humboldt Street) detailing upcoming potential changes to the Build Back Victoria program and inviting feedback from business owners.
4. City Neighbourhood teams were provided with the survey to share with their neighbourhood networks and provide an opportunity for feedback on the program.

## Promoting the opportunity to participate

Opportunities for public participation were directly promoted through:

- The City's engagement platform: [engage.victoria.ca](https://engage.victoria.ca)
- City of Victoria website: [victoria.ca/bizresources](https://victoria.ca/bizresources)
- City E-News: February edition
- Direct emails to the licensed businesses in Victoria
- Social media posts on Facebook, Instagram and Twitter
- Advertisements in print media (Victoria News)
- Survey was shared directly with Victoria Chamber of Commerce, Destination Greater Victoria, Downtown Victoria Business Association, The Bay Centre, Greater Victoria Placemaking Network, City of Victoria Art in Public Places Committee, Victoria Community Association Network, Active Transportation Advisory Committee, Victoria Youth Council
- Media release and interviews promoting the opportunity for public input

Examples of promotional and advertising materials are included later in the report.

### Have Your Say Statistics

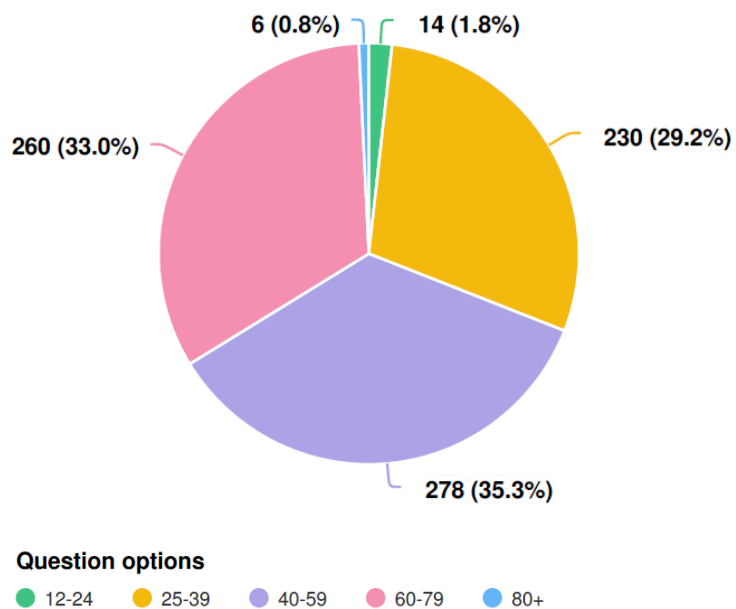
February 1 – March 2, 2021

- **787** survey respondents
- **8,729** comments
- **2,800** aware
- **2,100** informed

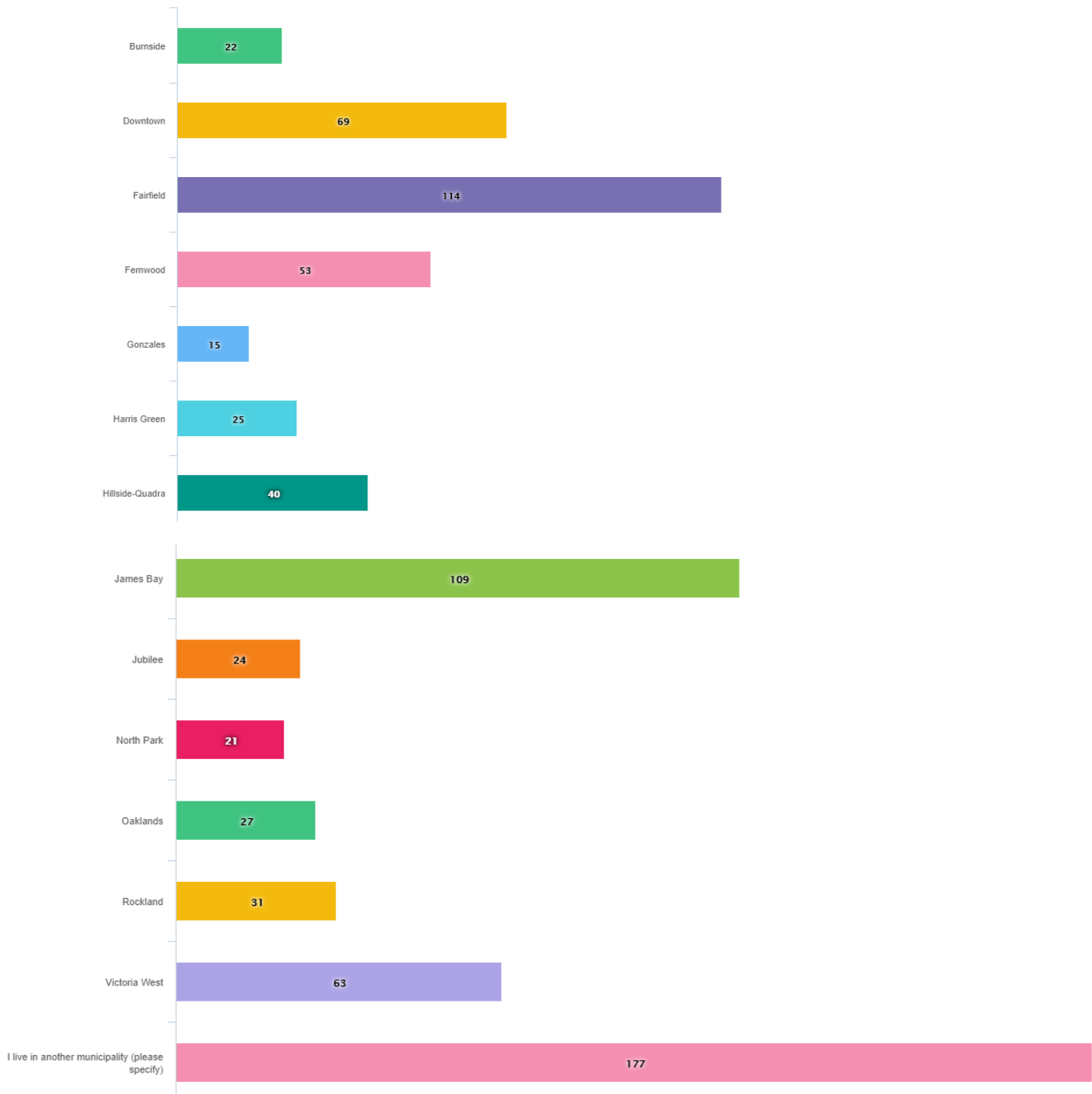


### Demographics of Survey Participants

#### Age of Survey Respondents:



## Neighbourhoods of Survey Respondents:

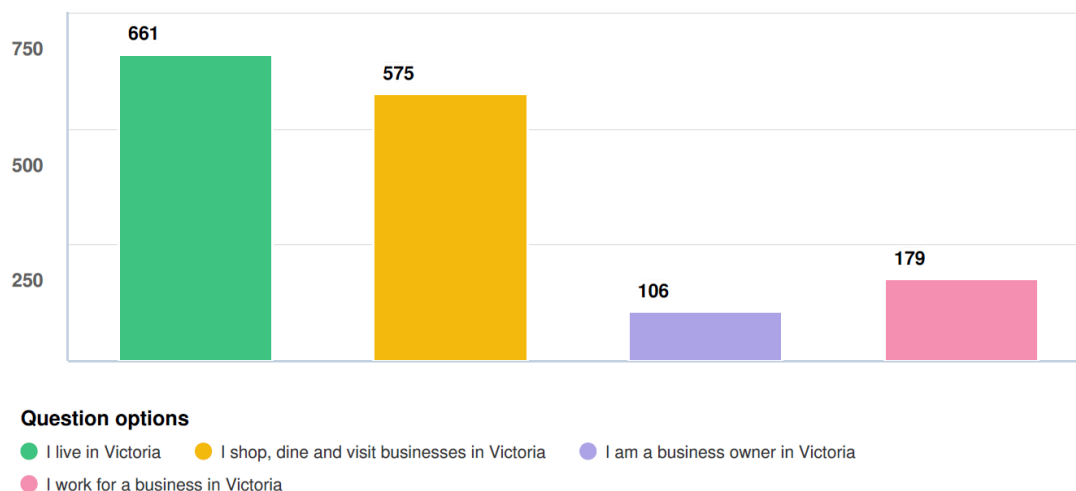


### Question options

● Burnside 
 ● Downtown 
 ● Fairfield 
 ● Fernwood 
 ● Gonzales 
 ● Harris Green 
 ● Hillside-Quadra 
 ● James Bay 
 ● Jubilee 
 ● North Park 
 ● Oaklands 
 ● Rockland 
 ● Victoria West 
 ● I live in another municipality (please specify)

Victoria Neighbourhoods	Percentage of Survey Respondents	Percentage of City Population (Census 2016)
Fairfield (114)	14.4%	14%
Fernwood (53)	6.7%	11%
Hillside-Quadra (40)	5.1%	9%
James Bay (109)	13.8%	14%
Vic West (63)	8%	9%
Downtown (69)	8.7%	4%
Burnside-Gorge (22)	2.8%	8%
North Park (21)	2.7%	4%
Jubilee (24)	3%	6%
Harris Green (25)	3.2%	3%
Rockland (31)	3.9%	4%
Oaklands (27)	3.4%	8%
Gonzales (15)	1.9%	5%
Other Municipalities (117)	22.4%	N/A

## Respondent Characteristics



## Engagement Insights

More than 8,729 comments, suggestions, and ideas were submitted by residents, businesses, visitors, and stakeholders through the survey, focus group and written feedback. Findings were categorized and key insights are summarized for each of the temporary public space initiatives. Many specific suggestions and ideas were submitted through the consultation process. Project team staff reviewed and considered all feedback to help inform planned improvements to the Build Back Victoria program for the spring and summer.

The engagement process focused on gauging public and business satisfaction with the program and collecting insights on how the program design could be improved to better meet the needs of businesses, locals and visitors.

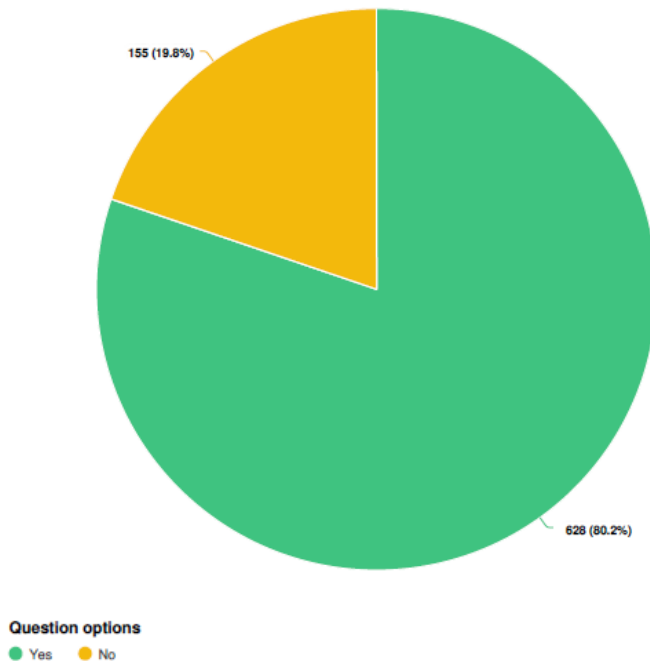
## 1. Survey Insights

### What We Heard – Key Findings

#### General

- 80% of survey respondents were generally satisfied with the Build Back Victoria program
  - Among business respondents, 69.5% indicated they were generally satisfied with BBV initiatives.
- Most residents, businesses and visitors indicated they would like to see the program continue, they enjoyed the extra space, increased safety from vehicles and the vibrancy it brought to the City
- Most common remark was “the City felt more European and lively”

Q5 Have you been generally satisfied with Build Back Victoria?



#### Spotlight: Government Street

- We heard from 348 people who said they drive to Government Street. 72% of drivers said they were generally satisfied with Build Back Victoria initiatives.
- We heard from 272 people who said they visit Government Street as a cyclist. 90% said they were generally satisfied with Build Back Victoria initiatives.

- We heard from 718 people who said they visit Government Street as a pedestrian. 83.5% said they were generally satisfied with Build Back Victoria initiatives.
- We heard from 575 people who said they shop, dine and visit businesses in Victoria. 45% of this cohort indicated they visit Government Street by car, 35% by bike, 94% by foot (respondents could select more than one mode of travel).

There was strong support for continuing to keep Government Street pedestrian priority, with a full or partial closure to vehicle traffic. Many indicated they liked:

- extra space for patios
- safety from vehicle traffic
- space to socially distance from other pedestrians
- music and entertainment
- European feel and increased community space

Key themes for improvements on Government Street include:

- more live music and entertainment
- increased signage for pedestrian and vehicle traffic wayfinding
- Better support for pedi-cabs, slow cycling, and other non-motorized transportation
- lighting
- secure bicycle parking
- incorporation of art and artisan vendors into street animations
- improved maintenance of street furniture and temporary animations
- more bathroom access
- more youth-focused street animations

Specific concerns were noted, including:

- loss of on-street parking to facilitate patios and flex spaces. Others supported converting more parking stalls to support loading and customer pick up / delivery.
- accessibility for seniors and people with mobility challenges related to patios and parking
- traffic navigation and traffic flow challenges
- limited access for tourist buses
- delivery challenges for businesses
- the need for more pick-up zones and short-term parking for businesses
- street closures provided an unfair advantage to restaurants located in pedestrian priority zones.
- There were suggestions to consider a timed closure or seasonal closure of Government Street, rather than a full permanent closure to better facilitate deliveries, tradespeople and shoppers driving to downtown businesses.
- Some were concerned that a full closure could negatively impact businesses who depend on customers driving downtown to visit shops, services and restaurants.

### **Spotlight: Broad Street**

- Strong support for Broad Street closure. Many said they enjoyed:
  - increased vibrancy and thought the animation was well-suited for the small street
  - increased pedestrian zone and plaza-like space
  - reduced vehicle access
  - live music
  - expanded patio spaces
- Key themes for improvements include:
  - more wayfinding signage
  - more public seating
  - aesthetics -- more plants, art and prettier street barricades
  - better traffic flow management and increased signage

### **Spotlight: Gladstone Avenue**

- Strong support for the Gladstone Avenue one-way closure. Many said they enjoyed:
  - community feeling it brought to the area
  - patios and flex space
- Key themes for improvements include:
  - More traffic calming measures
  - improved aesthetics – nicer, more cohesive temporary fixtures
  - increased parking
  - increased bicycle parking
  - more lighting
  - more seating

### **Spotlight: Patios and Flex spaces**

- Strong support for patios and flex spaces on Government Street, Broad Street and Gladstone Avenue and other areas, with many indicating they wanted to see more in the city.
- Key themes for improvements:
  - more cohesive animation / permanent infrastructure to beautify areas and create cohesive look (i.e.: planter boxes, tables, chairs, bollards)
  - improved maintenance to keep areas and furniture clean
  - continued focus on ensuring accessibility of patios

### **Spotlight: Mobile Vendors**

- Food trucks were generally well-supported and many commented they wanted more in Victoria as long as they did not conflict with brick-and-mortar businesses, managed waste and noise pollution.
- Key themes for improvements include:
  - solutions to reduce waste
  - more food trucks outside of the downtown area
  - more public bathrooms and mobile water stations near food trucks
  - increased advertising and creation of a food truck map to better locate vendors

### **Spotlight: Businesses in Parks**

- Businesses in parks were generally well-supported by respondents, many commented that businesses worked best when they balanced the needs of other park users.
- Some voiced concern over the suitability of parks to host businesses while bylaws were in place that supported temporary sheltering measures.

## **2. Stakeholder Focus Group**

### **What We Heard – Key Findings**

#### **General**

- The Build Back Victoria program was thought to be generally successful and provided the opportunity for restaurants and businesses to safely operate
- Many felt Build Back Victoria provided a sense of rediscovery for residents by providing a different look and feel with patios, community and colourful amenities
- Some felt Build Back Victoria made downtown a safe space to go as a pedestrian and shopper and drew people into other areas of the core that they might not have visited otherwise
- Some noted their appreciation for the City's willingness to make changes to better accommodate deliveries through the introduction of a loading zones, curbside pick-up and liked the quick Build Back Victoria application process.

### **Spotlight: Pedestrian Priority Areas**

- Broad Street initiative was well-supported, participants thought it was suited for a road closure and animation. Opportunities were identified for more plants.



- Many participants voiced that Government Street was good as a temporary initiative, but were concerned the current set-up takes pedestrians away from storefront windows, reduces parking and inhibits loading zones critical for businesses

#### **Spotlight: Patios and Flex spaces**

- Many commented patios and flex spaces were a great temporary addition to streets, helped bring vibrancy to the area and noted the positive impact of small scale BBV initiatives
- Concerns were voiced on the lack of accessibility requirements for patios and some felt patios infringed on safe walking spaces for pedestrians
- Concerns were raised about seating maintenance and inappropriate use of the space (pop-up vendors, smoking), small or lack of wayfinding signage and there was also a desire for uniform infrastructure to better define areas and create a more cohesive look

#### **Spotlight: Mobile Vendors**

- Mobile vendors (primarily food trucks) were generally positively received and placement was not seen to negatively impact or compete with established businesses
- A few voiced that clustering food trucks together would help with place making

#### **Spotlight: Government Street - Improvements for Spring/Summer 2021 Design**

- Some voiced they would favour a more cohesive look to the design, easier street crossings and increased protection from traffic
- Many voiced that seasonality and physical characteristics of Government Street (windy, limited sun, large scale) should be considered with any new design treatments
- Some voiced concerns for potential negative impacts on business: reduced parking, loading zones, parkade access and the movement of people into the street away from storefronts
- A few voiced concerns a full 24/7 closure would hurt businesses, and that a partial or timed closure would be more manageable to accommodate, potentially with nighttime activities, animation and entertainment in designated areas
- A few participants voiced concern on how a full road closure would impact tourist bus drop off and noted the need to accommodate local B.C summer tourists travelling by car
- Many wanted the removal of the hornbeam trees

### **3. Canvassing of Government Street Businesses**

Staff handed out letters to businesses on Government from Humboldt Street to View Street to provide information on the proposed changes to the Build Back Victoria program for spring and summer. One response was received with positive support for the program and is included in this Engagement Summary.

### **4. Neighbourhood Associations**

The City's neighbourhoods team approached neighbourhood associations to inform them on the Build Back Victoria program and the opportunity to provide feedback and suggestions on future improvements to the program. No feedback was received.

### **Conclusion**

Staff engaged widely with residents, businesses, neighbourhood associations and visitors on Build Back Victoria temporary public space initiatives and collect feedback to help improve the spring and summer program. Feedback was collected through a number of engagement touchpoints to encourage broad and meaningful public participation.

Input from diverse stakeholders provided valuable insights to assist staff in balancing priorities and trade-offs for improvements to the Build Back Victoria temporary public space initiatives.

## Promotional Materials

### Victoria News Print Advertisement:



**BUILD  
BACK  
VICTORIA**

In the spring of 2020, the City of Victoria launched Build Back Victoria, a series of temporary initiatives within public space to support local businesses as they respond to the COVID-19 pandemic.



**Build Back Victoria includes:**

- › Flex Space and Temporary Patios
- › Businesses in Parks
- › New Customer Loading Zones
- › New Mobile Vending Locations
- › Partial and Full Street Closures
- › Pedestrian Priority Treatments on Government Street

The City of Victoria has committed to extending temporary Build Back Victoria permits through to October 2021, but is asking for feedback on any potential changes to improve this program for the spring and summer.



Learn more and share your feedback before  
February 22: [engage.victoria.ca](https://engage.victoria.ca)

### Examples of Neighbourhood Newsletters:

Fernwood Neighbourhood Association Newsletter:



February 2021 Update

**Fernwood**

#### Build Back Victoria 2021

In spring 2020, temporary public space initiatives were created to help local businesses respond and recover from the COVID-19 pandemic. Build Back Victoria has been extended through to October 2021 and we are looking for your input to help improve the spring and summer program. If you are a resident, business or visitor who experienced Build Back Victoria initiatives, please fill out the 10-minute survey at [engage.victoria.ca](https://engage.victoria.ca) before February 22.



## City of Victoria E-Newsletter



[Learn More](#)




### We Want to Hear From You

Take the survey and have your say on Build Back Victoria's spring and summer program! If you are a resident, business or visitor who experienced Build Back Victoria initiatives we want to hear from you. Fill out the 10-minute survey before February 22 at [engage.victoria.ca](https://engage.victoria.ca)

## Social Media Posts

 **City of Victoria**  [@CityOfVictoria](#)

Share your feedback to help improve the [#BuildBackVictoria](#) program this spring and summer. If you are a resident, business or visitor who experienced initiatives such as temporary patios or partial street closures, fill out the survey by March 2: [engage.victoria.ca/build-back-vic...](https://engage.victoria.ca/build-back-vic...) [#yyj](#)



9:00 AM · Feb 28, 2021 · Hootsuite Inc.

26 Retweets 6 Quote Tweets 34 Likes

 **cityofvictoria** • [Follow](#)

 **cityofvictoria** Have you experienced the Build Back Victoria program initiatives such as flex space, temporary patios or full & partial street closures? We want to hear from you to help improve the spring and summer program. Survey deadline has been extended to March 2. Visit [engage.victoria.ca](https://engage.victoria.ca) – or click the link in our bio and visit the Have Your Say platform.

 Liked by [ef.vancouverisland](#) and 221 others

6 DAYS AGO

 Add a comment... [Post](#)

 **City of Victoria**  [@CityOfVictoria](#) · Feb 2

 Take the survey and have your say on [#BuildBackVictoria](#)'s spring & summer program! If you are a resident, business or visitor who experienced Build Back Victoria initiatives we want to hear from you. Fill out the 10-min survey at [engage.victoria.ca](https://engage.victoria.ca) before Feb 22.



**Share your feedback and help improve the Build Back Victoria program for spring and summer 2021**

**BUILD BACK VICTORIA**

**INCLUDES:**

- Flex Space and Temporary Patios
- Businesses in Parks
- New Customer Loading Zones
- New Mobile Vending Locations
- Partial and Full Street Closures
- Pedestrian Priority Treatments on Government Street

 Learn more and share your feedback before February 22: [engage.victoria.ca](https://engage.victoria.ca) **314**

 1  12  8 

## Letter to Government Street Businesses (Humboldt Street to View Street)



1 CENTENNIAL SQUARE, VICTORIA, BC V8W 1P6 | [victoria.ca](http://victoria.ca)

Engineering and Public Works | Transportation  
1 Centennial Square, Victoria, BC V8W 1P6  
E [engage@victoria.ca](mailto:engage@victoria.ca) T 250.361.0300

March 17, 2021

Dear Government Street Merchants,

We know that this past year has been difficult for many businesses and services in our community. The COVID-19 Pandemic required creative responses to respond to public health orders and changes to traditional shopping, entertainment, and dining experiences in our Capital City.

The **Build Back Victoria program** is just one way the City of Victoria is continuing to support adaptation and recovery by allowing private use of public space until October 31, 2021. You can learn more about options to participate in this program by visiting our website at [www.victoria.ca](http://www.victoria.ca).

Over the past six weeks, the City has been reflecting on the Build Back Victoria program and the pedestrian priority interventions on Government Street. More than 800 survey responses were completed by business owners, shoppers and residents. Staff have also been collecting feedback from stakeholders like the Downtown Victoria Business Association, Destination Greater Victoria, the Greater Victoria Chamber of Commerce.

**As we look ahead to summer 2021, the City is considering what worked well and what could be improved on Government Street.** We want to ensure that your business has a chance to weigh in as we consider seasonal changes between Humboldt Street and View Street, such as:

- Replacing the temporary furnishings with new street furniture, planters and gateway treatments to improve the aesthetic of Government Street, while maintaining our iconic hanging basket program.
- Daily time-based openings to facilitate loading and vehicle access each morning while providing additional space for businesses and pedestrians in the afternoon and evening.
- Introducing new passenger and commercial loading zones on Government Street and adjacent roads.
- Maintaining on-street parking between View Street and Yates Street.
- Providing streetscape animation such as performances, live music and cultural activities.

Staff anticipate bringing recommendations to Council on April 15, 2021. Please feel free to share your thoughts by emailing [engage@victoria.ca](mailto:engage@victoria.ca) before April 6, 2021. We also welcome new ideas or suggestions as the program continues through the summer. Part of the process is continuing to adapt and make modifications to best serve the local community.

Thank you for your time,  
City of Victoria

## Response to Government Street Letter to Businesses

**From:** Sandy Black [REDACTED]  
**Sent:** March 19, 2021 5:19 PM  
**To:** Engagement <[engage@victoria.ca](mailto:engage@victoria.ca)>  
**Subject:** Government St.

Hello,

My name is Sandy Black, I am the owner of Merchant Quarters General Store at 801 Government St.

We are absolutely thrilled with the initiatives being introduced on Government St. and think the city is right on with their ideas and direction.

I was a retailer in Whistler for 20 years. It's funny how when something is taken away from people it is an enormously big deal and yet never having experienced the same thing renders itself as not such a big deal at all. I am speaking specifically of parking, vehicles, and delivery on Government St. Whistler has over 450,000 sq.ft. of commercial, over 200 retail stores and 100 restaurants. There are no roads through the village and yet food was delivered, retail stores received goods, Starbucks was never out of coffee and The Longhorn was never out of beer. People adapted, delivery was a little trickier (especially in a foot of snow), parking was never easy and yet the place was packed!

My point is that the focus needs to be on the GUEST and their experience in Victoria. We want locals and tourists to want to come back again and again and have great experiences while enjoying everything Old Towne has to offer. I would spend less time worrying about delivery methodology and introducing loading zones on Government St. and more time thinking about the design, hard landscaping and animation which will contribute to the experience.

If this becomes what I think it can become and the City brands it as say " OLD TOWNE STROLL" and really makes it special - then every single visitor to Victoria will find their way there one way or another.

Great work so far!

Regards,

Sandy



# Build Back Victoria Survey

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## SURVEY RESPONSE REPORT

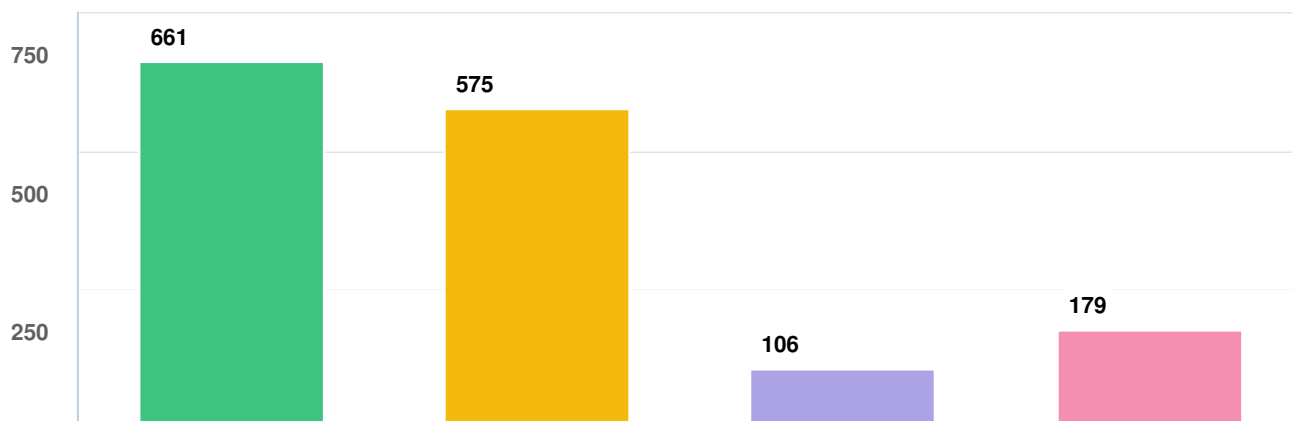
01 February 2021 - 08 March 2021

### PROJECT NAME:

Build Back Victoria

# SURVEY QUESTIONS

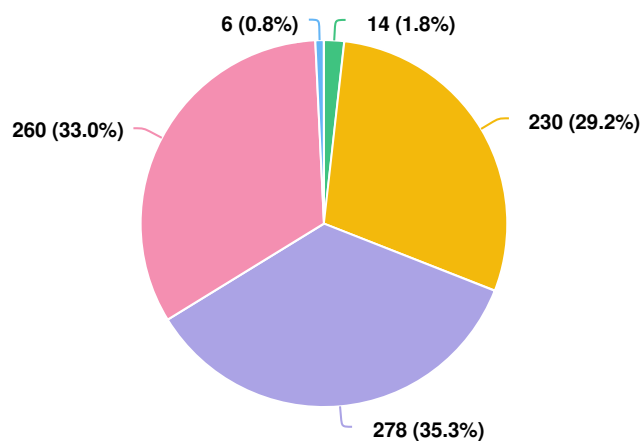


**Q1 Who are you? (please select all the apply)**

**Question options**

- I live in Victoria
 ● I shop, dine and visit businesses in Victoria
 ● I am a business owner in Victoria
 ● I work for a business in Victoria

Optional question (786 response(s), 7 skipped)

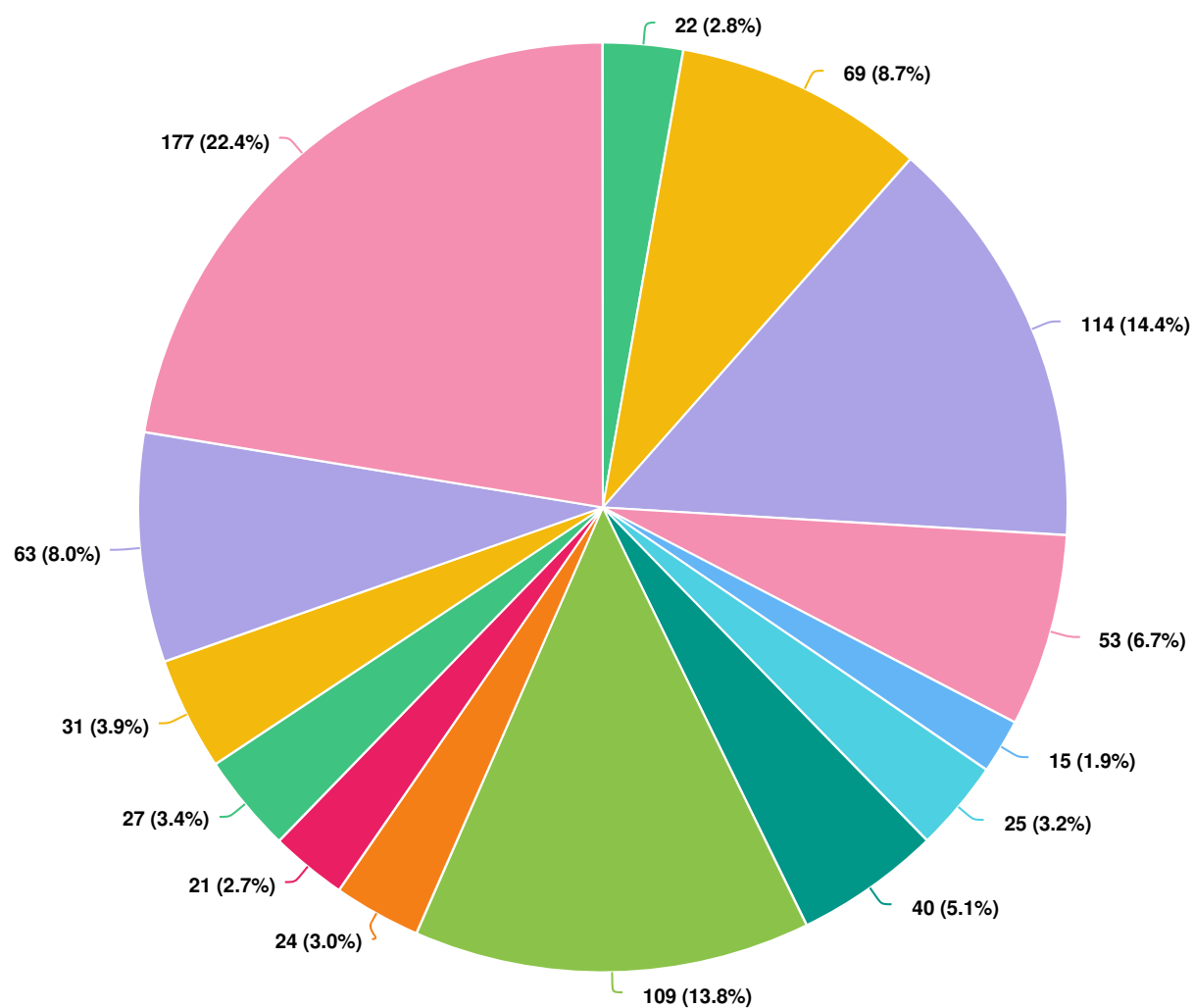
Question type: Checkbox Question

**Q2 How old are you?**

**Question options**

- 12-24
 ● 25-39
 ● 40-59
 ● 60-79
 ● 80+

Optional question (783 response(s), 10 skipped)

Question type: Radio Button Question

**Q3 Which neighbourhood do you live in? (Check this map if you aren't sure)**

**Question options**

- Burnside
 ● Downtown
 ● Fairfield
 ● Fernwood
 ● Gonzales
 ● Harris Green
 ● Hillside-Quadra
- James Bay
 ● Jubilee
 ● North Park
 ● Oaklands
 ● Rockland
 ● Victoria West
- I live in another municipality (please specify)

Optional question (785 response(s), 8 skipped)

Question type: Radio Button Question

**Q4 | Tell us about an experience you had with a Build Back Victoria initiative (e.g. dinner on a patio, exercise class in a park, pick-up zone for shopping, visiting a food truck in a public space, a stroll down the middle of Government or Broad Street)**

Screen Name Redacted

2/01/2021 09:51 AM

I have enjoyed patio dining, grabbing food from food trucks, strolling Government Street

Screen Name Redacted

2/02/2021 10:13 AM

mostly took advantage of outdoor patios. they felt safe and was happy to support local businesses.

Screen Name Redacted

2/02/2021 10:16 AM

Dinner on patios, walks using closed roads including Government Street

Screen Name Redacted

2/02/2021 10:22 AM

dinner/lunch on patio (great!) pick-up zone for shopping (need more) Government St (need further pedestrianisation - and needs to look better)

Screen Name Redacted

2/02/2021 10:24 AM

Have dined outside on Broad, eaten from food trucks on Dallas, done curb side pickup and walked/shopped on Government - all great experiences.

Screen Name Redacted

2/02/2021 10:29 AM

So many great patio experiences in bars and restaurants. Loved the pedestrianisation of Govt St as well.

Screen Name Redacted

2/02/2021 10:30 AM

I've patio dined several times a week, every week, since the program started. I've visited Government St more than I ever did before. The changes are great!

Screen Name Redacted

2/02/2021 10:33 AM

The food truck @ Quadra/Pandora was a fun addition to a neighbourhood that can be a bit grim; Government Street closure was wonderful while it was fully closed and it should never have been reopened. The one time we got to eat lunch at Broad Street was lovely, we would not have felt comfortable dining indoors.

Screen Name Redacted

2/02/2021 10:34 AM

- Dinner on patio all Spring, Summer, and Fall - Food trucks in public spaces  
- Access to the pedestrian-friendly Government Street every day while on my lunch breach - Live music on Broad Street while enjoying a patio

Screen Name Redacted

2/02/2021 10:38 AM

I like the patio options as it is safer and the fresh air is nice. Green spaces need to be kept green and fresh and clean and inviting, and it is important that initiatives are in place to make sure waste goes in the right places. Maybe some safe needle drops could be useful but the optics are not great. I think all of Government street should be no cars. In general I find downtime to feel less inviting these days. While I do not fear for my safety, it is less of a destination than it once was due to general feelings of discomfort around the Pandora and Blanchard area.

## Screen Name Redacted

2/02/2021 10:53 AM

The only experience I can think of was going to pick up take out from Pagliacci's a few times. It was nice not having to dodge traffic, and it looked like people who were seated outside were enjoying themselves. Really, though, the program seems to have been so modest as to have had little impact, and I wish that more had been done.

## Screen Name Redacted

2/02/2021 10:56 AM

Really enjoy govt st being car free, would definitely go to more exercise classes in public places. Always make a point of visiting food trucks and it would be nice if they could all park in one general area (like car free day)

## Screen Name Redacted

2/02/2021 10:59 AM

I love the street closures downtown and in fernwood! It's easier to get around and enjoy the public space, as well as the added capacity for the businesses themselves. Always happy to see more food trucks too!

## Screen Name Redacted

2/02/2021 11:03 AM

Reluctant to eat indoors so patios meant I could support local restaurants with comfort by staying on patio. Food trucks were great option for a picnic or snack while out walking. Wish there were more distributed throughout neighbourhoods. Government Street and Broad Street closures meant comfortable walking without crowding and without dodging traffic. Should be permanent in our City. Made downtown feel more like a friendly, inviting place to be.

## Screen Name Redacted

2/02/2021 11:12 AM

Love the pedestrian streets and improved usage of parks for public services.

## Screen Name Redacted

2/02/2021 11:15 AM

enjoying time and eating takeout on Government Street

## Screen Name Redacted

2/02/2021 11:28 AM

Dinner on a patio, stroll down the middle of Govt street

## Screen Name Redacted

2/02/2021 11:30 AM

nice to be able to still visit friends for an outside dinner and drink along government street.

## Screen Name Redacted

2/02/2021 11:34 AM

I didn't

## Screen Name Redacted

2/02/2021 11:38 AM

Downtown Victoria looks awful. It feels so dirty! Unpolished! The "stuff" the city puts up to block roads, or this or that looks "dirty". The paint is peeling. Garbage everywhere. The city looks horrible. Not to mention the disaster Beacon Hill Park has become. Clean it up. Paint. Powerwash. ETC.

## Screen Name Redacted

2/02/2021 12:33 PM

Parking on Cook St by Grant/North Park is terrible. I wished to visit 2 businesses there and the reduced parking options combined with the confusing maze on Vancouver st are discouraging me to go to those businesses. I wanted to go to Patisserie Daniel to buy a cake for our staff and it was pouring heavy rain. I finally found a parking spot illegally on a side st reserved for residents and walked 1 1/2 blocks to buy the cake. Our office is elsewhere and for me to bus, bike or walk to this business is simply not an

option. Not a good experience.

Screen Name Redacted

2/02/2021 12:33 PM

I live close to Dallas Rd and enjoyed the number of vendors that were allowed to operate along the waterfront. I would appreciate if the city could put more thought into managing parking in this area as it is very congested. Perhaps better spacing of the designated food truck locations, and restricting the parking of oversized RVs that tend to stick out into the roadway.

Screen Name Redacted

2/02/2021 12:42 PM

Spent quite a bit of time with my kids walking around downtown Victoria, loving a quieter Government street and Broad Street. Ate outside as many times as we could and really just enjoyed the atmosphere that safer, quieter streets brought. I think the only drawback was leaving Government somewhat open to cars. Seemed unnecessary and just confusing for motorists and less enjoyable for people hanging out down there. I also love heading over to the Fernwood area to be outside at the Fernwood pub and just really experience the life and people filling the streets. For such a crappy situation, the City did a really good job starting to open up our streets. More of it!

Screen Name Redacted

2/02/2021 01:12 PM

Closure of Government Street in favour of pedestrians, either 24/7 or for specific hours, has made downtown more accessible and safer. Outdoor dining on Government Street has been a welcome change, too.

Screen Name Redacted

2/02/2021 01:32 PM

Enjoyable walking down government with no cars! I felt safe.

Screen Name Redacted

2/02/2021 01:35 PM

I had dinner with my sister at Pagliaccis, at an outdoor table on Broad St. It was great to be able be outside, under an umbrella, comfortably, support the restaurant and still abide by COVID regulations.

Screen Name Redacted

2/02/2021 01:53 PM

My wife and I live a short walk from downtown and shop and dine there all the time. Before Build Back Victoria, we rarely visited Government Street. Since the changes there, we walk and dine there regularly. It's so much more inviting without the constant churn of through traffic, and that has led us to discover and visit places we had ignored before.

Screen Name Redacted

2/02/2021 02:18 PM

Many dinners on patios. Walks on government street.

Screen Name Redacted

2/02/2021 02:24 PM

I have had experiences buying food from food trucks, but there are so few safe public gathering spaces downtown, that it is difficult to enjoy food outdoors.

Screen Name Redacted

2/02/2021 03:36 PM

Don't do any of these. Downtown has become too toxic

Screen Name Redacted

2/02/2021 03:52 PM

I loved the street closures, I enjoyed dining on the new patios built on Gladstone Road, Broad street, Government and Fort street where I could eat a meal or snack at the adjacent businesses. I visited royal athletic park for the first time to use the space as a park because it was open to the public. I

loved the earlier iteration of Government street and was disappointed that at later times I visited the street there the design had changed each later time and included more car traffic. I wish it could have stayed closed it was nice to walk there or bike at walking speed and connect safely between Wharf and Fort. I wish Government was closed totally again between Wharf and Fort with controlled loading access like they do on Broad street that remains closed to cars most of the day. I don't feel safe walking there now with call the cars back and the sidewalks too busy to stay apart. I also am not a fan of the Dallas road bike lane being shared with pedestrians, its now too busy with pedestrians to safely bike so I avoid the area, its too many people and too close for COVID. Last time I even had someone yell at me while biking that the Dallas road bike lane isn't for bikes! This one is going to be hard to undo and change people's habits and attitudes since it was made shared with pedestrians, many still think bikes are only allowed on the the roadway in this area and were unwilling to move to the side and share the path in several instances. I did enjoy the closed roadways in Beacon hill park on many occasions, both walking and biking in the now quieter park, but just like with Government street I was disappointed to find cars have returned to the hill lookout where the road was closed and had nice picnic tables at the top where I enjoyed takeout on a couple of occasions in the summer. Less cars are always better for public spaces.

Screen Name Redacted

2/02/2021 04:27 PM

Love all of the outdoor spaces utilized, the restaurant patios and the govt street walkway especially.

Screen Name Redacted

2/02/2021 04:45 PM

A stroll down the middle of Government street

Screen Name Redacted

2/02/2021 04:49 PM

Dinner on patios, coffee on the Murchies patio, food trucks, expanded sidewalks

Screen Name Redacted

2/02/2021 04:59 PM

Last summer I ate meals on converted street space patios. It was nice to be able to sit outside, although it also felt exposed to traffic.

Screen Name Redacted

2/02/2021 05:03 PM

i have had meals on patios, used the pick up zone, ate at a food truck, enjoyed walking down both gov and broad streets

Screen Name Redacted

2/02/2021 05:23 PM

Lots of food and coffees on the patios built into the street (especially Johnson st), we use the pedestrian lanes built in the streets of James Bay daily and they have been such a help as a family with two young children in keeping distance and slowing traffic

Screen Name Redacted

2/02/2021 05:40 PM

I have strolled down Government Street and the partial street closure in Fernwood. I have only grabbed a couple of meals and treats at outdoor carts and patios, but I did love it. The rapid transformation to more bike facilities has also been so wonderful - silver lining in this very dark cloud.

Screen Name Redacted

I visited way more pubs last summer specifically because of the new

2/02/2021 05:41 PM	<p>sprawling patios. I absolutely love the social vibe it brings to downtown. Please let this continue!</p>
<p>Screen Name Redacted</p> <p>2/02/2021 05:44 PM</p>	<p>I love dining at patios such as downtown pubs and the Fifth Street picnic tables. It allows socialisation in a safe unenclosed space.</p>
<p>Screen Name Redacted</p> <p>2/02/2021 06:06 PM</p>	<p>My experience has been great. I'm happy to see public spaces opening up for actual public use and would like to see these progressions continue.</p>
<p>Screen Name Redacted</p> <p>2/02/2021 06:22 PM</p>	<p>Food trucks and walking down the middle of Government or Broad</p>
<p>Screen Name Redacted</p> <p>2/02/2021 06:59 PM</p>	<p>Love it all! Government should be permanently shut down for foot traffic only.</p>
<p>Screen Name Redacted</p> <p>2/02/2021 07:20 PM</p>	<p>Where to begin? I've had lunch with a friend at the Bard &amp; Banker on a busy summer day in the centre of Government Street, I've had coffee in the expanded seating outside Bean Around the World, felt comfortable walking down the middle of Government Street, sat and enjoyed live music on Broad Street while eating at Paggiacci's, biked to Little June to have my morning coffee in the outdoor seating on Gladstone on my morning commute, and much more.</p>
<p>Screen Name Redacted</p> <p>2/02/2021 07:34 PM</p>	<p>I've strolled down Government and Broad Streets. Had coffee on the patios on Fisgard.</p>
<p>Screen Name Redacted</p> <p>2/02/2021 07:58 PM</p>	<p>Even in 'normal' times it has seemed right to close down streets like Government or Broad during the summer. It was great to be able to meander.</p>
<p>Screen Name Redacted</p> <p>2/02/2021 08:13 PM</p>	<p>We enjoyed many dinners downtown on the patios and very much enjoyed being able to stroll the shops on Government with less cars around.</p>
<p>Screen Name Redacted</p> <p>2/02/2021 08:36 PM</p>	<p>I wasn't able to access parks due to homeless camps. I strolled down Broad Street many times, but the allocated space far exceeded the number people (even with physical distancing measures).</p>
<p>Screen Name Redacted</p> <p>2/02/2021 08:46 PM</p>	<p>I work downtown and regularly access shops and restaurants on streets that were closed off, like broad st and government at. I also used to live around Fernwood before December 2020 and regularly enjoyed the space on Gladstone as little June, Aubergine and Mesa familiar were regular spots for me</p>
<p>Screen Name Redacted</p> <p>2/02/2021 08:54 PM</p>	<p>I loved all the street closures and new outdoor patio spaces. This initiative really made downtown Victoria more enjoyable and gave it a better sense of community. I wish we could have these spaces available, but covered from the rain and keep them all year round.</p>
<p>Screen Name Redacted</p> <p>2/02/2021 09:15 PM</p>	<p>I enjoyed a lot of the work that was done in Victoria this summer. We saw musicians and had lunch on Broad St. We regularly go to the coffee shop</p>

	and sit at the new on street tables at Fernwood and Gladstone. We also really enjoyed spending more time on Government this summer than we did last year due to the improved design and walkability. Government St in particular was a much more enjoyable experience when it came to getting lunch on a quieter and less polluted street.
Screen Name Redacted 2/02/2021 09:45 PM	We had lunch in the expanded seating area at Tre Fantastico on Humboldt St. It was really pleasant, and we felt we had a safe distance from other guests.
Screen Name Redacted 2/02/2021 10:20 PM	Lunch at Fernwood Inn street patio, cycle to Government street to have a pint.
Screen Name Redacted 2/02/2021 10:22 PM	Visited food trucks, strolled down Government St and sat at multiple outdoor restaurant seating areas.
Screen Name Redacted 2/02/2021 10:32 PM	Love the outdoor patio for the bard and banker at night. Have the city a very European flavor and should continue. It is not necessary for vehicles to come down government street. Only thing missing was the horse carriages. They should be allowed to continue. It would add to the ambiance and experience.
Screen Name Redacted 2/02/2021 11:39 PM	Frustration with bike lanes and lack of parking
Screen Name Redacted 2/03/2021 12:06 AM	we enjoyed having extra outdoor space at the Heron Rock in James Bay
Screen Name Redacted 2/03/2021 06:05 AM	Used food trucks on a sunny day
Screen Name Redacted 2/03/2021 06:53 AM	Really enjoyed the patios and closed streets. The closed streets provides a quieter place in a busy core. Also GREAT not having exhaust blown at you when dinning or drinking outside. Or your conversation drowned out from vehicles. Great use of spaces like market Square.
Screen Name Redacted 2/03/2021 06:57 AM	All of the above. Every effort counts and I appreciate all your incentives.
Screen Name Redacted 2/03/2021 07:11 AM	I had multiple dinners and coffees on outside patios downtown on Government Street. I loved the pedestrian area which I frequently walked to from Vic West. The expanded patio space in Cook Street Village was also delightful. I used Boom and Batten as well as Spinnakers outside area. I wouldn't have eaten inside restaurants; I was glad for the opportunity to support local business and to socialize within my bubble. It was also heart-lifting to walk by these areas on days when I was alone and to see humanity living and laughing, a reminder that life goes on.
Screen Name Redacted 2/03/2021 07:21 AM	Many dinners and drinks on patios, walking down government street



Screen Name Redacted 2/03/2021 07:27 AM	I've had dinner on patios, walked Government st .....and I love it all. It makes our streets/sidewalks etc more vibrant
Screen Name Redacted 2/03/2021 07:29 AM	I was impacted by the closures and restrictions along Government street.
Screen Name Redacted 2/03/2021 07:47 AM	two occasions x Bruch on a patio
Screen Name Redacted 2/03/2021 07:56 AM	Having the build back Victoria has created me to want to go downtown. The city is more inviting now. For years I did not go downtown much as outdoor seating was minimal.
Screen Name Redacted 2/03/2021 08:11 AM	We frequent Government Street and the restaurants and patios (weather permitting)
Screen Name Redacted 2/03/2021 08:13 AM	I work in an office in government Street and have endured the seating, music and outdoor patios there. I also like the curbside pick up and would like to see more designated spots.
Screen Name Redacted 2/03/2021 08:50 AM	patios on gov st
Screen Name Redacted 2/03/2021 08:57 AM	Dinner on a couple of patios
Screen Name Redacted 2/03/2021 09:02 AM	I enjoyed the variety of food trucks. And especially the closure of government street to allow for increased patio spaces during the summer. These type of activities helped with the stress of covid guidelines. We did visit downtown area less often as the increase of the homeless population became evident. I never feel safe downtown.
Screen Name Redacted 2/03/2021 09:10 AM	I really enjoyed having the road closures on Government Street to allow for more pedestrian space and I LOVE that so many restaurants were allowed to expand their operations on to sidewalk areas. One place we like to visit in particular is the Garrick's Head pub. Having this establishment and neighbouring ones allowed to set up patio space on the sidewalk area created a very happy, vibrant and fun atmosphere in that area. I also enjoy the closure of Broad Street. The live music area across from Pagliacci's is fantastic. It creates an very inviting, relaxed atmosphere. I support continuing all of these initiatives in 2021 and beyond.
Screen Name Redacted 2/03/2021 09:11 AM	We enjoyed many restaurants and pubs with the temporary outdoor patios. Those should stay as well as the no traffic areas for the spring and Summer seasons
Screen Name Redacted	Far too many drug addicts and not enough police to feel safe in downtown

2/03/2021 09:27 AM

Victoria

Screen Name Redacted

2/03/2021 09:44 AM

I hadn't heard of Build Back Victoria until reading a recent Times Colonist article. I haven't been Downtown in months because of the pandemic.

Screen Name Redacted

2/03/2021 09:47 AM

Several meals on patios, walked on Government and Broad Street.

Screen Name Redacted

2/03/2021 09:49 AM

stroll down government, coffee and lunch on an outdoor patio (Hey Happy)

Screen Name Redacted

2/03/2021 10:06 AM

The City is very dirty. It would be nice to sit on the patios but with everything dusty and dirty, all the homeless creeping around it just doesn't seem safe and healthy.

Screen Name Redacted

2/03/2021 10:11 AM

My son and I enjoyed a meal at the Bard and Banker on the sidewalk expansion last summer. We enjoyed the expanded seating and reduced traffic on Government Street. I would like to see that continue every summer.

Screen Name Redacted

2/03/2021 10:24 AM

I did all of the things listed above and they were great! I hope they all become permanent and more.

Screen Name Redacted

2/03/2021 10:38 AM

I've had many lovely experiences using cafe's new outdoor spaces. For example, I love sitting and having a coffee on Hey Happy's outdoor space on lower Johnson street. Also, being able to walk down the middle of Broad and Government streets, is fantastic. I've always thought vehicles don't need to use those roads. They should be kept as pedestrian boulevards/outdoor seating for businesses. It gives the city a cleaner and more comfortable feel.

Screen Name Redacted

2/03/2021 10:42 AM

My local restaurant/pub, 5th Street, was able to put picnic tables on the boulevard and this enabled me to continue using this business during the entire summer and fall of 2020.

Screen Name Redacted

2/03/2021 10:45 AM

I do not support food trucks to be scattered everywhere , or in parks , along our beautiful waterfront walkway or main downtown streets . They should be treated as a restaurant with permits and designated area like large parking lots . We have many other options to support where people have large staff and high rent and contribute to a way of gathering . I am not fully opposed at all but they should be limited . Dallas rd last summer felt more like a circus setting vs our beautiful park and waterfront and nature . I did not feel it added to most people's experience of Victoria and not necessary as there are many options on cook at .

Screen Name Redacted

2/03/2021 10:56 AM

I use a manual wheelchair and I can roll so much faster than pedestrians walk. I find having more space to roll is so liberating, freeing, and just awesome! I love the Government St area to have so much more space to roll in the middle of the street without having to dodge pedestrian phone zombies, meandering shopping tourists, unpredictable unattended offspring, hazardous sandwich boards, or surprise dog poop on the narrow sidewalks,

while having the road free of motor vehicles that would normally clog up the air and roads. I sometimes use the bike paths to avoid sidewalk crowds but since many of them are placed on the side of the existing roads with drainage gradients that slope to the curb at an angle that forces the downslope arm to work twice as hard while the upslope arm often has to pull the other wheel back to brake and steer, all this just to maintain a straight forward path to compensate for the extreme angle, is not only exhausting to describe but extra exhausting to perform. (Basically a flat smooth surface takes less energy to roll on.) I love any option that prioritizes people above carbon coughing cancer causing cars. I love car free day on Douglas! I wish all of downtown was car free! I love the extra outdoor space for cafes and restaurants too! I know it helps businesses tremendously!

Screen Name Redacted

2/03/2021 10:58 AM

I loved walking up the pedestrian priority Government Street, and being able to stop for a beer. I also like being able to eat on the street at the Fernwood Inn (to be safer from COVID, and also because it is just nice to be part of the street scene).

Screen Name Redacted

2/03/2021 10:59 AM

I've had lunch on patios, meandered along Government, shopped in pop-out stores, and eaten at a food truck (PV Amigos along Dallas). I loved it all! I found all of these experiences added to the vibrancy of downtown when it needed an extra dose of vibrancy the most.

Screen Name Redacted

2/03/2021 11:05 AM

it was a delight to dine on a quiet, well furnished Broad Street in the afternoon last summer. and to escape the noisy and intrusive tour buses on Government.

Screen Name Redacted

2/03/2021 11:19 AM

Food service on a patio; food truck visitation; stroll down Broad - all good experiences

Screen Name Redacted

2/03/2021 11:24 AM

I have had to listen to generators for 12 hours a day from food trucks. I have had to avoid lined up pedestrians blocking the multi-use path along Dallas Road, and seen overflowing trash containers and trash and spilled popcorn in the park. I have tripped over a block for a rope cordoning off a sidewalk cafe. I have been unable to find parking near a business I wanted to support, due to cordoning off of the sidewalk and removal of street parking (North Park Village - very seldom used by pedestrians). People I know have been prevented from enjoying equal access to Beacon Hill Park - no view, no washrooms and very limited amenities and areas being accessible to them. No truly accessible parking. The roadway at St. Charles near Fairfield and in James Bay (Simcoe & Menzies) are too narrow, and cars can't pass. Pedestrians don't limit themselves to the new corridors and still try to walk on the street. I have traveled further by vehicle because Government St. is closed.

Screen Name Redacted

2/03/2021 12:36 PM

dinner on a patio and visiting a food truck

Screen Name Redacted

I enjoyed a meal outside on Broad St. and walking along Govt.

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2/03/2021 01:00 PM

Screen Name Redacted

2/03/2021 02:00 PM

Throughout the summer, being a runner, I thoroughly enjoyed being able to run down Government st. without worrying about shoulder to shoulder foot traffic, or busy vehicle traffic.

Screen Name Redacted

2/03/2021 02:11 PM

Food Truck, out door dining

Screen Name Redacted

2/03/2021 02:58 PM

I enjoyed the patio at Phillips Brewery, and I also really enjoyed shopping and dining on Government st.

Screen Name Redacted

2/03/2021 03:41 PM

I work near Chinatown and appreciated the business patios and the shutdown of Government street. I would be happy to see both continue.

Screen Name Redacted

2/03/2021 03:48 PM

I totally support the program. As far as cycling, there are some silly bits, like the extension on the bottom of Fort Street where the 2-way path is split into two lanes by the barrier to make room for it. The diversion is a little abrupt and hammers people's ability to pass and ride side by side... although so does the whole 2-way concept.

Screen Name Redacted

2/03/2021 03:52 PM

Strolling and bike riding: less cars is great for positive ambience, lower noise and air pollution and GHG emissions and increased social and community building opportunities.

Screen Name Redacted

2/03/2021 05:03 PM

I've used new walking space and outdoor eating.

Screen Name Redacted

2/03/2021 05:29 PM

I have had many experiences strolling downtown on the closed streets of Victoria eating / shopping in the open air, and loved all of them. Having this option has added a sense of community and given restaurants and businesses different way of doing business and a warmth. It has been a great challenge for them . I welcome anything that will keep our downtown areas busy and welcoming. I would like to see Government closed permanently for this purpose. I would also like to see more one way streets in the downtown area

Screen Name Redacted

2/03/2021 05:30 PM

I had coffee and a breakfast sandwich on a patio on Fort Street and it was glorious. The extended patios are a huge boost to the city.

Screen Name Redacted

2/03/2021 05:30 PM

Dined outdoors. Drove down to drop off and pick up people and goods.

Screen Name Redacted

2/03/2021 06:02 PM

Great that lots of new public space provided for outdoor seating for businesses, but there were also several new pinch points that were uncomfortably tight given Covid distancing requirements. Appreciated the extra space created for pedestrians but would like to see more seating options not tied to business. If this initiative continues into 2021, would like to

	see a higher grade of finishing. No more cinder blocks and generic metal fencing. Some businesses really created individualized spaces that created interest and vibrancy on the street, but some really didn't make an effort, and those spaces just become a dead zone unavailable to anyone. I'm sure the City has grants available to make them successful.
Screen Name Redacted 2/03/2021 06:19 PM	Dining on multiple flex spaces & patios, enjoyed tacos along Dallas Rd and danced in the middle of Government Street.
Screen Name Redacted 2/03/2021 07:11 PM	Dinner on expanded patio at Pagliacci's was awesome - the live music was great and it was very special to enjoy the city in that way.
Screen Name Redacted 2/03/2021 07:20 PM	It been nice to walk in middle of government and broad
Screen Name Redacted 2/03/2021 07:53 PM	Stroll down Government Street crossed Govt St middle of block numerous times to shop at various businesses
Screen Name Redacted 2/03/2021 08:08 PM	I enjoy streetside dinning, strolling down Government St, and pickup zones would get me shopping downtown again
Screen Name Redacted 2/03/2021 08:42 PM	I was very happy to see all the initiatives and hope they all stay permanently
Screen Name Redacted 2/03/2021 09:30 PM	I often walk around downtown. Either because I'm shopping or just with my dog. And I absolutely loved Government street during the closure. Same with Broughton. They were very pleasant areas to walk.
Screen Name Redacted 2/03/2021 09:56 PM	I've used patio spaces.
Screen Name Redacted 2/03/2021 10:35 PM	Have taken yoga classes in the park and have spent far more time at resturants on government street
Screen Name Redacted 2/04/2021 08:15 AM	Have taken advantage of all these
Screen Name Redacted 2/04/2021 10:17 AM	everything Victoria has done to make me feel safe and comfortable in my own city has been amazing; from the outdoor food spaces to dine, fitness classes in a local park, that lack of vehicles on government street so pedestrians are able to walk through the city and take in the sights and shops. I hope other cities will follow suit.
Screen Name Redacted 2/04/2021 11:14 AM	Enjoyed the stroll down Government Street. Did not use the street patios but I agree with the concept. Some street closures for walking are unnecessary (ie. St. Charles street near Fairfield Road) because while I frequently travel through there on foot have NEVER observed it being used. The truck selling

stuff on Dallas Road didn't seem to be generating much business so I question the usefulness. I would like to see the food trucks on the greens at Clover Point. Clover Point should be reopened to cars because not everyone is able-bodied to walk, run, or cycle there on their own - if it is closed down that is not building a welcoming and diverse community.

Screen Name Redacted

2/04/2021 12:05 PM

I loved seeing and using the new pedestrian-priority spaces downtown. All the patio spaces brought a completely different energy downtown, the city felt more inviting and engaging on a human scale. I especially loved what was done with Broad street. My only complaint is that Government street was confusingly implemented. I was never sure if I was walking in a new pedestrian lane or venturing out into traffic. I hope that this year Government gets entirely shut down to regular vehicle traffic.

Screen Name Redacted

2/04/2021 02:54 PM

I was able to safely dine in a number of establishments when I did not feel safe to be inside. This greatly contributed positively to my mental health. Being able to walk safely on Government for the first time in the 25 years I have lived here, felt exhilarating.

Screen Name Redacted

2/04/2021 03:06 PM

Food trucks are disgusting and not properly licensed. More parking is required everywhere.

Screen Name Redacted

2/04/2021 03:29 PM

I spent a lot more time and money in Cook St Village now that there is more patio space. With food trucks and take out windows it makes my neighbourhood more vibrant and fun to be in.

Screen Name Redacted

2/04/2021 03:39 PM

Visited so many local stores, strolled down government street, used the new safe biking infrastructure to bike and support local business with my kid in the back

Screen Name Redacted

2/04/2021 03:59 PM

I really enjoyed all the new patios that sprung up around downtown. It was an exciting new way to experience the city while feeling safe and appropriate with Covid measures.

Screen Name Redacted

2/04/2021 04:03 PM

I really enjoyed the patios that were available for bars and restaurants during the summer. Specifically the outdoor patio that Clive's classic lounge set up, and the sidewalk tables that cenote had were both lovely.

Screen Name Redacted

2/04/2021 05:21 PM

Public space eating walking standing, showing visitors the city in spaces cars used to be is enlivening

Screen Name Redacted

2/04/2021 05:26 PM

Summer was just ok, winter "Build back Victoria" just makes things look more destitute and abandoned. Nothing like empty chairs and benches to give the feeling of a rundown amusement park. Then there is the confusion of where can I walk? When should I be looking for cars? Is it safe to walk on the road here but what about a couple blocks over?

Screen Name Redacted

2/04/2021 06:01 PM

i love the expanded patios

Screen Name Redacted

I have enjoyed the outdoor patio options

2/04/2021 06:16 PM

Screen Name Redacted

2/04/2021 08:35 PM

Cook Street village has improved since places like Moka have gone onto street. Food Trucks are in village selling food. Need to get heavy traffic off Cook street

Screen Name Redacted

2/05/2021 05:17 AM

Used patios. Greats new spaces that should be kept.

Screen Name Redacted

2/05/2021 07:38 AM

We have: - enjoyed a coffee and a treat on 'the street' in Fernwood - coffees on expanded seating areas of many coffee shops in the city - lunches and / or drinks on various expanded outdoor seating areas - walked along wider sidewalks - enjoyed walking down Government Street without worrying about traffic It has been a great experience and really believe that the City should continue with after we say goodbye to COVID

Screen Name Redacted

2/05/2021 09:58 AM

Enjoyed pedestrian mall on Government St.

Screen Name Redacted

2/05/2021 11:29 AM

I have taken advantage of many extended patios as I could since they've been put in place (such as the ones at Darcy's, Bard and Banker, Yates Street Taphouse) and enjoyed them all, and have spent many lunch breaks sitting on picnic tables on Government Street and taking advantage of the pedestrian-friendly space.

Screen Name Redacted

2/05/2021 03:59 PM

Being a pedestrian downtown, eating outside in fernwood on Gladstone, eating at food trucks. Walking on sidewalks in outlying neighborhoods such as fernwood and north park and Fairfield.

Screen Name Redacted

2/05/2021 04:48 PM

Definitely enjoying pedestrian friendly Government St. and often eat at food trucks even in non COVID times.

Screen Name Redacted

2/05/2021 07:36 PM

Walking on Gov and Broad

Screen Name Redacted

2/05/2021 09:39 PM

Extremely challenging as a delivery driver to make it around town with all the street closures.

Screen Name Redacted

2/06/2021 07:46 AM

I think that closing roads in Beacon Hill and Government Street allow for a quiet stress free environment. People spend huge amounts to visit Europe because of the parks and squares that allow pedestrian friendly spaces and encourage a sense of community. It is time to make people understand these are public spaces, and not roads for cars. Even in Canada places like Market Street in Ottawa, or our pedestrian only parks become some of the most visited public spaces in the city. I also think that Clover Point can be more than just a walking space, with maybe an area for food trucks so that it serves both a commercial purpose and a destination without directly competing with fixed space restaurants. The investment for the city would be



minimal. I hope council and staff understand that change is hard, but that the public spaces become the most friendly and used spaces by its citizens over time and the noise disappears from naysayers over time. Good Luck and keep up the good work. And to be sure, I am not a politician or in any way connected with any group. Just a private citizen who is enjoying walking, cycling, and using these great spaces.

Screen Name Redacted

2/06/2021 08:26 AM

I have dined on the patios on Gladstone a few times this summer. It was really nice to be able to walk over there and have a drink or a bit to eat.

Screen Name Redacted

2/06/2021 10:19 AM

I've sat on patios in Cook St Village, including on the road (Moka House). Also the ReBar patio, and Bean Around the World street and sidewalk patios. The sidewalk patios are great, but the ones on the road feel sketchy. There seem to be no standards. With nothing but an orange pylon or a two-by-four to separate diners from traffic, it seems only a matter of time for something bad to happen.

Screen Name Redacted

2/06/2021 04:05 PM

I many times enjoyed hellos to friends dining on Gladstone street at the special flex space for the restaurants there, and sat there a couple times with friends. I also enjoyed dinner in the expanded patio space that Mesa had in Fernwood Square. Honestly, these experiences were so amazing - so vibrant, so social, so community engaging, as you can people watch, see friends etc. It brought so much positive safe life to the streets in Fernwood! I also walked along the quiet, bubbly Broad street and Government street and also loved the experience of seeing so many people occupy the public spaces rather than cars occupy those spaces. Honestly such a joy to see COVID inspire these changes in the city. I REALLY HOPE THEY STAY FOREVER! what a positive way to use road space/sidewalk space, not only during covid, but always. And I've heard anecdotally that it has helped much loved local businesses and restaurants stay afloat during these tricky times.

Screen Name Redacted

2/07/2021 09:01 AM

Love the partial Government street closure. Hope this will be permanent. Have used all the NEW street patios as a result of street closures or narrowing.

Screen Name Redacted

2/07/2021 10:25 AM

Patio dining is absolutely fantastic, reminds me of my favorite parts of European cities. Makes things feel so much more vibrant, ESPECIALLY when combined with a pedestrianized space! Prioritizing people over cars is SO important and I've loved to see it, makes me so much more likely to spend time/money downtown.

Screen Name Redacted

2/07/2021 12:04 PM

Patio dining, Government Street

Screen Name Redacted

2/07/2021 12:13 PM

Dinner on a patio, walk down middle of Government

Screen Name Redacted

2/07/2021 05:59 PM

I've loved the widened sidewalks in North Park Village, shopped on Government street, and sat on lots of patios that have been created from



	what were previously parking stalls.
Screen Name Redacted 2/07/2021 06:32 PM	Used patios, walked Government Street and Broad Street
Screen Name Redacted 2/07/2021 08:41 PM	Patios, walking along government and broad, around fernwood, visiting food trucks
Screen Name Redacted 2/07/2021 08:42 PM	If COVID times have had an upside it is the Build Back Victoria transformation of our city public spaces. I guess it took a pandemic to get any movement on this initiative! Finally, we have pedestrian friendly street spaces that make our city resemble the experiences found in Europe and other North American cities.
Screen Name Redacted 2/07/2021 11:41 PM	I loved that part of Government St. was closed off as a pedestrian only area. In a small way, it reminded me of the community-friendly piazzas in Europe. As a person living with a debilitating physical disability as well as diagnosed agoraphobia (public transit is not an option for me), I am concerned with being excluded from other public spaces though, including Beacon Hill Park and what used to be a small public parking area at Gonzales Beach. I understand the need to cater to the majority, as well as the need to lessen vehicle use, but please don't forget those of us who have special needs.
Screen Name Redacted 2/08/2021 10:36 AM	Have not done any of these at this time,
Screen Name Redacted 2/08/2021 12:35 PM	Love having brunch on the outside patios.
Screen Name Redacted 2/08/2021 02:25 PM	Dinner on a patio at Pags on Broad St was lovely especially with the live jazz. Stroll down the middle of Government and Broad Streets was great.
Screen Name Redacted 2/08/2021 02:43 PM	All of the above.
Screen Name Redacted 2/08/2021 03:27 PM	Was trying to walk home, having to 3 times dodge bikes that were riding right through. Earlier tried to drive through and no warning/detour signs until at the road block. People were angry there - the few I saw. Not too many people there during the week. Shutting down on weekends makes more sense.
Screen Name Redacted 2/08/2021 05:05 PM	I have done many of the items listed in the examples. Allowing these types of experiences adds exciting variety to living in Victoria.
Screen Name Redacted 2/08/2021 09:41 PM	please do this. Victoria needs to vibrate again. people would appreciate being able to have more space to hang out and try to be positive and move on with their lives during the pandemic times. sitting outside and breathing fresh air is also plays a big part in that.
Screen Name Redacted	I have loved the reduced traffic on Government street, and all the extended

2/09/2021 01:43 PM

patios. Seems like common sense to give more opportunity for restaurants to offer outdoor seating, and Government street has never made sense as a thoroughfare, but a much better option for pedestrian only and potential street stall/festival use

Screen Name Redacted

2/09/2021 05:57 PM

It was nice to see retailers allowed to enhance their exterior space by pulling out onto the street and enhancing the area with seating, plantings, and eatery patios which was an excellent addition in the heart of downtown. I liked the Earls patio and the Broad St. patio areas the most. I didn't care for the seating areas on Government st. that were installed by the city and customers abused them by sitting and selling their wares and smoking. I don't support those seating areas that aren't managed day to day by a shop keeper as they become abused by the general public. I also wished the signage for the direction of the Bay Centre parkade was better situated and highlighted better. Signage was small and hard to find for the customers and therefore we had many customer complaints.

Screen Name Redacted

2/09/2021 06:53 PM

Business on Govt St Stopped a customer from getting a parking ticket when doing a pick up I bought a courier sticker for my car as I have to make deliveries now Need to get workers back, keep cleaning, advertise DT as Victoria's outdoor shopping mall, keep building the brand, need to develop smarter for the future eg. empty parking lots on lower Wharf and other blogs should be used to build attractions - Art Gallery, Maritime Museum, Sports Hall of Fame plus Terry Fox Centre - seriously need leadership with a vision - I commend Lisa on the bike vision though along with staff. DVBA needs to continue to be a big cheerleader for DT and assist with the above. Connect with CofC to maybe help small business eg. support a call to avoid Visa/MC charge relief due to loss of cash at the till.

Screen Name Redacted

2/09/2021 10:58 PM

Love the outdoor dining...so like being back in any city in Europe! Pedestrian zones have really helped us all do the "Two Meter Tango" safely.

Screen Name Redacted

2/10/2021 09:20 AM

I enjoyed shopping and stopping for coffee or visits on Broad Street and Government Street. I felt safer downtown when there were lots of people out on patios. Downtown businesses are my first choice for shopping.

Screen Name Redacted

2/10/2021 01:26 PM

The street closures help some restaurants but they hurt other retail. I would like to see Government street open up to vehicle traffic once the Pandemic is over

Screen Name Redacted

2/10/2021 02:21 PM

Dined on patios, enjoyed the Broad Street closure, saw the benefit of pick-up zones for shopping.

Screen Name Redacted

2/10/2021 03:52 PM

Dinner on a patio was so lovely

Screen Name Redacted

2/10/2021 05:24 PM

extra pedestrian walk ways on Govt St and others streets in James Bay.  
Patio dining, pick up zone

Screen Name Redacted 2/10/2021 09:59 PM	I enjoyed the extra patio space in our downtown restaurants and bars and I think that the pedestrianization of Government st could make Victoria's shopping district even better in the future.
Screen Name Redacted 2/11/2021 07:47 AM	N/a
Screen Name Redacted 2/11/2021 11:33 AM	Food trucks, patio dinners, stroll on Broad street.
Screen Name Redacted 2/11/2021 12:00 PM	Stroll on streets, flu vaccine from pop-up tent on Broad st, used pickup zone
Screen Name Redacted 2/11/2021 12:27 PM	Both a stroll down Gov't St...and a dinner on a patio. All good and welcoming...enjoyed it very much.
Screen Name Redacted 2/11/2021 02:12 PM	it would be difficult to talk about just one experience that was inspiring with this new way of experiencing downtown , I truly think some of these changes are long overdue .This can be thought of as one of the positives to come out of this otherwise difficult year . These changes made, make Victoria more modern and friendly . Also reminiscent of cities and towns in Europe.
Screen Name Redacted 2/11/2021 03:38 PM	Love being on Gov St. during the summer with the patios, feels like Europe.
Screen Name Redacted 2/11/2021 03:50 PM	I love the closure on Broad st! The public seating and the live band that Pags had in the summer was fantastic and reminded me of a quaint European street experience. The outdoor patios in parking spaces are also fun and a nice way to enjoy the sunshine.
Screen Name Redacted 2/11/2021 03:55 PM	patio dinner
Screen Name Redacted 2/11/2021 04:04 PM	I do not think it was the best idea to close off the Govt st section wherein the Government bldg 1230 Government Street is housed. Mail trucks are a constant as well as the overflow of chairs set up in front of 1230 caused potential problems for ambulances. The large trucks that service the area had great deal of difficulty turning onto Government st. There are zero food vendors on tha block The pub has more than ample space in Bastion Square
Screen Name Redacted 2/11/2021 04:06 PM	I've had dinners on patios at several of these locations (the full street closure on Broad, the partial street closure on Gladstone, etc), and have enjoyed numerous strolls down government street
Screen Name Redacted 2/11/2021 04:18 PM	Outdoor patios (market square)
Screen Name Redacted	I love being able to walk around and jot worry about traffic! I've avoided the

2/11/2021 04:25 PM	outdoor patios but they're a great idea and people really seem to enjoy them
Screen Name Redacted 2/11/2021 04:41 PM	Food trucks along dallas, walking down government, new patio spaces have been amazing
Screen Name Redacted 2/11/2021 04:47 PM	Strolling down Government St.
Screen Name Redacted 2/11/2021 05:07 PM	Dinner on a patio, walking in the pedestrian zones, government street stroll, eating at a good truck
Screen Name Redacted 2/11/2021 05:31 PM	As someone who lives downtown, I have really enjoyed the extra patios. I think the sections of government street and broad street that were closed to traffic should remain that way, or perhaps just be that way in the warmer seasons.
Screen Name Redacted 2/11/2021 05:58 PM	I don't go downtown. Too many bike lanes and street people. It is not safe for someone my age.
Screen Name Redacted 2/11/2021 06:04 PM	i used new patio space multiple times for dining out, and enjoyed the pedestrian only area on government street.
Screen Name Redacted 2/11/2021 06:19 PM	since the state of the downtown core we do not go to any of the above - if it was a more pleasant & safe experience we would be supporting local businesses - closing streets & adding bike lanes seems to add to the lack of parking downtown
Screen Name Redacted 2/11/2021 06:32 PM	I absolutely do NOT enjoy dining at a resto in the middle of a busy road. And I think food trucks are just giant polluters and garbage makers and noisy and astecially unpleasant. They take business away from brick and mortar restaurants who are committed year round to community. I loathe food trucks. PLEASE do not add them to Clover Point. They are so ugly
Screen Name Redacted 2/11/2021 06:44 PM	Went for brunch a few times on the street at Pags, which was so nice. Probably wouldn't have gone if it was inside. Walked up government street at least once a week when it was closed and it was so nice not to worry about cars. Enjoyed extra pedestrian sidewalk areas for less stress during social distancing and appreciated how that helped set up the community care tent on cook st.
Screen Name Redacted 2/11/2021 06:47 PM	Pre covid it was honestly to hard to find parking to enjoy downtown. I would drive around usually for about 30 minutes with my kids just to battle others to find a spot.
Screen Name Redacted 2/11/2021 06:54 PM	Couldn't get to many patios with my sons wheelchair. Picnic tables on Government Street either were not wheelchair accessible or the overhang for a wheelchair was against the curb and we couldn't use it.
Screen Name Redacted	I find the closing off of Government Street to be a major inconvenience when

2/11/2021 07:10 PM

travelling to the Johnson Street bridge with traffic moving at a snails pace along Wharf street. As I shop mostly downtown I talk to many business owners who say the taking away of parking is affecting their sales when parking was taken away. The patios are mostly empty whenever I walk around the city as no one who has to travel by car bothers coming now which drives businesses away from the downtown. Take a good look at the Nanaimo city core to see what happens when they leave. The downtown core never comes back.

Screen Name Redacted

2/11/2021 07:19 PM

I live in walking distance to Fernwood and on several occasions would sit outside on the extended street patio space at the Fernwood Inn. During the warmer months of COVID it was a great way to socialize safely while supporting a local business. It also helped provide a sense of normalcy which made those outings even more enjoyable.

Screen Name Redacted

2/11/2021 07:29 PM

Last summer I enjoyed eating outside on government street patios, strolling down Government Street, eating at food trucks.

Screen Name Redacted

2/11/2021 08:11 PM

Dinner on the street in Fernwood on the partial street closure, enjoyed the car free Government many times during the summer and fall

Screen Name Redacted

2/11/2021 09:46 PM

Our neighbourhood hasn't been picked for any Build Back Victoria initiative. We have had a lot of new folks moved into temporary housing in our area but no added initiatives.

Screen Name Redacted

2/11/2021 10:00 PM

I did not participate in any of it

Screen Name Redacted

2/11/2021 11:42 PM

All of the examples above.

Screen Name Redacted

2/12/2021 02:35 AM

More pedestrian spaces

Screen Name Redacted

2/12/2021 08:04 AM

the outdoor seating at restaurants were a highlight of 2020 in a year full of challenges.

Screen Name Redacted

2/12/2021 08:10 AM

Being able to eat outside on patios in much safer, I loved all the new patios last year.

Screen Name Redacted

2/12/2021 08:21 AM

These initiatives do not appeal to me. I have withdrawn from barre classes as parking is not possible anymore. I don't eat at food trucks typically and I avoid downtown as it is difficult to get around and park and it feels unsafe and gross. Last time I was there a woman dropped her pants and peed in the sidewalk right in front of us.

Screen Name Redacted

2/12/2021 08:58 AM

Dinner at outdoor area of a restaurant. Very positive experience

Screen Name Redacted 2/12/2021 09:21 AM	outside dining on Govt St
Screen Name Redacted 2/12/2021 10:35 AM	Appreciate traffic control to give priority to pedestrians and social distance
Screen Name Redacted 2/12/2021 10:51 AM	I used a pick-up zone for shopping.
Screen Name Redacted 2/12/2021 11:03 AM	I have enjoyed coffee on restaurant patios, walked many times on the Simcoe Street pedestrian lane, and wandered down the vibrant Government Street. For each of these experiences I appreciated that the priority had shifted from vehicles to people's experiences in the outdoors. And, I hoped that these policy shifts would be continued as part of Victoria's sustainability initiative on a more permanent basis, not just as a temporary Covid-19 response. There are now so many people walking on Dallas Road that it often feels like a procession. The recent improvements to bike and pedestrian lanes are already at or over capacity - just showing how much people are craving being outside!
Screen Name Redacted 2/12/2021 11:09 AM	We've had dinner on a patio and regularly stroll down Government Street. Pity it can't be a dedicated pedestrian mall.
Screen Name Redacted 2/12/2021 11:42 AM	Dining on patio, food truck in public space, walk on Government regularly
Screen Name Redacted 2/12/2021 12:18 PM	I love how adaptable the business have become -- I absolutely adore how Govt and Broad have been closed off to vehicle traffic, I feel like I'm in Europe where pedestrian only streets in city centres are very common. I love the patios out on the street, and I've used them many times as I'm not keen to sit indoors for long enough to have a meal. I love food trucks being more available, and businesses that have adapted to a takeout window model (like Discovery Coffee in James Bay). I can support my local businesses and enjoy what's great about Victoria, and stay safe. The businesses need so much help right now, anything the City and the residents can do to help is very welcome, we want Victoria to be able to bounce back and be strong after all this.
Screen Name Redacted 2/12/2021 12:20 PM	I have used patios on Government and Broad Street during the past summer and fall, and food trucks on Dallas Road.
Screen Name Redacted 2/12/2021 12:46 PM	Visited a restaurant patio which was delightful, would love to see them a permanent summer feature in downtown Victoria and elsewhere. Government Street was much more vibrant even without the cruise ship visitors, calm but vibrant.
Screen Name Redacted	Ate and drank at every patio this summer. Loved Government Street being

2/12/2021 03:22 PM

closed, it should always be closed.

Screen Name Redacted

2/12/2021 04:22 PM

Love the patio space in Fernwood on Gladstone. Also love the Government street pedestrian way. I sat on on those patios (Earls) multiple times.

Screen Name Redacted

2/12/2021 04:36 PM

Had a drink on Broad Street and listened to live music. It was wonderful!

Screen Name Redacted

2/12/2021 08:14 PM

Patios and pedestrian areas

Screen Name Redacted

2/12/2021 09:21 PM

i haven't experienced Build Back Victoria Initiative but appreciate places like Govt street and Broad being shut down to traffic to allow for more walking and socializing in public spaces.

Screen Name Redacted

2/12/2021 10:38 PM

live music on Broad St, beside Pagliacci's: great! many tgif's on patio's with my bubble friend

Screen Name Redacted

2/12/2021 11:10 PM

We've enjoyed many meals on the extended patio on government st. The pedestrian priority on government also added to the experience.

Screen Name Redacted

2/13/2021 07:49 AM

I think closing Government Street to cars and vehicles was a great idea. I would like to see increased patio space for those businesses.

Screen Name Redacted

2/13/2021 01:12 PM

I like pedestrian-only streets, and Government Street is one I like a lot.

Screen Name Redacted

2/13/2021 01:47 PM

My partner and I would visit Government and Broad Streets regularly, just because they were so inviting and pedestrian-friendly when businesses were able to extend their footprint into the street. We would stop and grab lunch regularly too, just to sit and dine on the patios.

Screen Name Redacted

2/13/2021 04:53 PM

I loved being able to walk on Government Street without having to worry about keeping my distance from others. Please make this a permanent fixture, even post-pandemic. It's so much nicer without traffic.

Screen Name Redacted

2/13/2021 05:22 PM

Walk down Government and Broad Street. I feel like I am a nuisance to the diners. Makes me feel uncomfortable.

Screen Name Redacted

2/13/2021 06:33 PM

Outdoor restaurant venues on both g government street and Oak Bay Avenue

Screen Name Redacted

2/14/2021 10:53 AM

Enjoyed having a beverage on a downtown government street patio

Screen Name Redacted

2/14/2021 11:47 AM

It's generally been great and I'd like to see them become permanent - from expanded sidewalks to road closures like Government Street. I was really

	disappointed to see the road open again, which made it immediately less safe and welcoming.
Screen Name Redacted 2/15/2021 02:12 PM	Dinner on a patio, walking/shopping on Gov and Broad streets, getting food from food trucks, enjoying live music on my commutes.
Screen Name Redacted 2/15/2021 05:10 PM	I contracted COVID while dining at the Irish Times pub outdoor patio. Spent 3 days in the ICU. Very nearly died. These patios are not only inappropriate but dangerous.
Screen Name Redacted 2/16/2021 06:24 AM	I loved the outdoor space last summer. Eating on the street...no cars. expand all your suggestion this summer
Screen Name Redacted 2/16/2021 06:55 AM	Government Street should be closed off completely. There's still traffic and so the street section does not feel safe. Most food trucks in Victoria (Dallas road) arent destination areas because there's usually just one truck. Exercising in park? I haven't set foot in a park for over a year because of all the tents. How could I possibly feel safe? Stepped on a needle, verbal abuse during a class..? No thanks
Screen Name Redacted 2/16/2021 07:29 AM	Not as a patron but as an observer/bystander, I witnessed a restaurant with the new outdoor seating, its diners seated outside were being harassed by someone high on drugs. It was a very disturbing experience. We all need to consider the overwhelming criminal behaviour and proliferation of drug use, and how these affect not only our residents' experience and perception of downtown Victoria, but also how this will inform and change future tourists plans. I fear for our tourism future. I know many friends and family who have cancelled future trips to Victoria because of the very high profile and disturbing realities of criminal behaviour, proliferation of drug use, and a general perception that Victoria is no longer safe to visit, especially for families, seniors, and high value tourists.
Screen Name Redacted 2/16/2021 07:38 AM	All of the above
Screen Name Redacted 2/16/2021 08:08 AM	Love the freedom to walk down Government Street and stop for a meal on an outdoor patio. Live in Cook Street Village and really appreciate outdoor space for dining
Screen Name Redacted 2/16/2021 09:02 AM	I avoided going downtown as much as possible even before the pandemic. It's just too dangerous now. I was totally unaware of the "Build Back" initiative until I saw this news item. I find street patio dining unappealing at the best of times. I've reduced what I buy/consume significantly so haven't used the things you mention.
Screen Name Redacted 2/16/2021 10:27 AM	Have not yet had one
Screen Name Redacted 2/16/2021 10:42 AM	My observation is that the sidewalk patios appear cheap and nasty....thrown together using old pallettes or something. They need to improve their facilities



	by using higher quality furnishings too...not cheap plastic chairs and tables. In Europe they are classy and attractive. Historically, those in downtown Victoria look "Home made" and unattractive.
Screen Name Redacted 2/16/2021 10:51 AM	Loved having Government and Broad closed to cars. Felt much more connected to the city and other people.
Screen Name Redacted 2/16/2021 10:54 AM	Dinner on patio, pedestrian streets, and visiting food trucks in public spaces. All of these initiatives made me feel safer with covid but was also such a pleasant experience during spring, summer, fall, and even winter in Victoria! Made the city feel lively and brought in extra business for local shops. I think all of these initiatives should continue.
Screen Name Redacted 2/16/2021 10:56 AM	It has greatly impeded walking and parking space.
Screen Name Redacted 2/16/2021 11:02 AM	I have loved the pedestrian focus on the closed streets. This should be a greater focus throughout downtown
Screen Name Redacted 2/16/2021 11:10 AM	Ate outside at Fernwood Inn.
Screen Name Redacted 2/16/2021 11:18 AM	ate on several street patios, and went to the Drake's expanded Beer Garden in Market Square several times
Screen Name Redacted 2/16/2021 11:20 AM	Love the extra patio spaces. Food trucks are good but don't have them compete with store front restaurants. Love more walking paths with benches. Need to set aside disability only parking (preferred unpaid) even if paid.
Screen Name Redacted 2/16/2021 11:40 AM	I loved having Government street closed and was disappointed by its partial reopening. What would be fun would be to have it closed, but with food trucks along it for outdoor dining. I am thrilled with how Pag's has made Broad Street into a thriving space during the pandemic. They have breathed some real life into the area.
Screen Name Redacted 2/16/2021 11:45 AM	I have been inconvenienced by flex spaces and patios and food trucks. Not patronized them
Screen Name Redacted 2/16/2021 11:46 AM	Walking, pick-up, patio dining
Screen Name Redacted 2/16/2021 11:46 AM	Have loved expanded patios and safely visiting with friends, loved curbside pickup, and walking down government street in the summer.
Screen Name Redacted 2/16/2021 12:03 PM	Government street an extra patio space
Screen Name Redacted	Dined on a temporary outside patio a few times in the summer.

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2/16/2021 12:10 PM

Screen Name Redacted

2/16/2021 12:10 PM

I have had the pleasure many of the examples you list, including dinner on an outdoor patio, visiting a food truck in a public space, and strolling down the middle of Government Street. I have found these modifications to be a huge benefit to the feel of the city, creating great ambience and a welcoming environment.

Screen Name Redacted

2/16/2021 12:13 PM

nice diner on a patio no cars

Screen Name Redacted

2/16/2021 12:23 PM

loved the idea of outdoor street seating....used Broad Street and Fernwood Inn spaces alot. Found Gov't Street access easy and problem free when access restricted to vehicles. Food trucks were generally in spots they were in pre Covid so that didn't change. Similarly for boot camps i ahve been in....they were in parks pre Covid

Screen Name Redacted

2/16/2021 12:25 PM

I love the food trucks on Dallas Road now. I think more areas for food trucks so people can gather safely is a great idea.

Screen Name Redacted

2/16/2021 12:26 PM

I have used the new patio spaces, walked on government and broad with my young family, and always enjoyed the increased activity these outdoor opportunities bring.

Screen Name Redacted

2/16/2021 12:43 PM

Pedestrian-only government street was a much nicer experience. Extended patios are a good way to more safely support local businesses.

Screen Name Redacted

2/16/2021 12:53 PM

I love the reduced traffic areas and the expanded outdoor eating areas. It makes a very pleasant atmosphere.

Screen Name Redacted

2/16/2021 01:09 PM

Pedestrianized streets, food trucks, patio dining

Screen Name Redacted

2/16/2021 01:18 PM

We walk a lot and enjoyed strolling down Government and Broad. It provided some vitality after the lockdown seeing people eating and socializing outside. I also support what can be done to support businesses in the downtown. We also enjoy eating from food trucks so welcome them in public spaces.

Screen Name Redacted

2/16/2021 01:20 PM

Coffee shop patio to space during Covid19

Screen Name Redacted

2/16/2021 01:22 PM

i LOVE the downtown delivers program, i got tea from Silk Road and have books coming from Munro's! we also caught up to a couple food trucks and see the street patios everywhere!

Screen Name Redacted

2/16/2021 01:41 PM

loved strolling down Government and Broad Streets, also love biking downtown and was able to use bike lanes, bike racks, and go to patios, food trucks without using my car.

Screen Name Redacted 2/16/2021 01:44 PM	The parking spaces reserved for food trucks were empty 99% of the time and posed an issue for those working at the Fairfield Plaza and visiting the park as parking is so limited on Fairfield Rd and surrounding streets.
Screen Name Redacted 2/16/2021 01:47 PM	My business is in the block of Government that was closed to traffic. This created many problems including deliveries of merchandise, customers confused about how to reach us and in at least one case extremely elderly customers unable to have a taxi pick them up closer to the store (and the taxi going to the wrong corner for pick-up.
Screen Name Redacted 2/16/2021 02:00 PM	Very difficult to navigate a vehicle downtown due to multiple street closures. If I was a tourist I would give up and shop elsewhere. Forced to drive down there to pick up my son after late night shifts but always requires preplanning and knowledge of permanent and temporary street closures. Very frustrating.
Screen Name Redacted 2/16/2021 02:06 PM	I very much enjoyed dining, strolling and cycling on the car-less streets. Air was clearer, it was quieter and so much safer. More, More, More
Screen Name Redacted 2/16/2021 02:12 PM	Ate on multiple patios and from food trucks. Walked down government and broad streets.
Screen Name Redacted 2/16/2021 02:26 PM	I had a very good experience eating on the street at pagliacci's when the street was closed last summer. Very enjoyable to have that option outside.
Screen Name Redacted 2/16/2021 02:28 PM	Street/curb patio
Screen Name Redacted 2/16/2021 02:36 PM	Government Street was fantastic. Outdoor dining and drinks at all new patios were great
Screen Name Redacted 2/16/2021 02:50 PM	I haven't done any of those things
Screen Name Redacted 2/16/2021 02:57 PM	Dinner and walking downtown.
Screen Name Redacted 2/16/2021 02:58 PM	I enjoy when streets are closed down to vehicles and are for pedestrians only and local businesses can expand onto the street. I have had dinner on patios downtown and enjoy walking down government street.
Screen Name Redacted 2/16/2021 03:19 PM	Walked down Government St. most weekends. Enjoyed several new patios.
Screen Name Redacted 2/16/2021 03:22 PM	Dinner on a patio. Food trucks. More space for walking
Screen Name Redacted 2/16/2021 03:22 PM	love the street restaurant patios and have really enjoyed seeing food trucks out on Dallas road and in parks

Screen Name Redacted 2/16/2021 03:28 PM	enjoyed Gov't closure
Screen Name Redacted 2/16/2021 03:53 PM	Walked fairly often through pedestrian zones on government
Screen Name Redacted 2/16/2021 04:03 PM	I thoroughly enjoyed government street having no cars. It made the sidewalks less crowded and gives everyone so much more space! I have also enjoyed patio dinners (love those!!) and food trucks as well.
Screen Name Redacted 2/16/2021 04:06 PM	We really enjoyed the Government street closure to enable pedestrians and businesses to utilize the street.
Screen Name Redacted 2/16/2021 04:38 PM	I enjoy government st being closed, including to bikes. It always should have been pedestrian only traffic.
Screen Name Redacted 2/16/2021 05:01 PM	Love the street closures for pedestrians. Allows you to fully enjoy the space and patios.
Screen Name Redacted 2/16/2021 05:06 PM	More is needed for the ages of 13-18
Screen Name Redacted 2/16/2021 05:10 PM	I've had lunch and dinner on several patios and coffee on Broad Street, visited the ice cream vendor on Dallas Road, walked - and shopped - along Government, used the pedestrian-added lanes on Menzies and Simcoe but my favourite space of all has been the street space reclaimed for tables, chairs, planters - and people - on Erie Street (in front of Finest at Sea and Imagine Cafe. This use of only two or three parking spaces has helped create a real neighbourhood gathering place, supported two local businesses (each featured CHEK's "The Up-Side") and more than three dozen employees.
Screen Name Redacted 2/16/2021 06:12 PM	Right now it's our only chance to feel safe while eating out and supporting businesses esp In summer
Screen Name Redacted 2/16/2021 06:13 PM	I haven't dined out much during Covid but allowing extra space for outdoor patios and closing streets for pedestrians has allowed restaurants the extra capacity they need to try to keep their businesses open. Tourism has greatly been impacted by at least 50% in hotel occupancy. Gov't needs to continue to help these businesses stay open.
Screen Name Redacted 2/16/2021 07:06 PM	We love the outdoor space at the Boom and Batten. They've made it an attractive, inviting space.
Screen Name Redacted 2/16/2021 07:12 PM	dinner on a patio, visiting a food truck in a public space, a stroll down the middle of Government or Broad Street

Screen Name Redacted

2/16/2021 07:45 PM

I have strolled down Government street. It is nice to have space for walking without the danger of bicycles and cars. I like to support downtown businesses. I usually work downtown but have been working at home during the pandemic. I would spend more time downtown if parking was easier and free. I would bring my children downtown when I finish work if it felt safer.

Screen Name Redacted

2/16/2021 07:55 PM

I regularly went to an exercise class in a park and loved it. I also visited food trucks in temp. spaces and loved how there were options for a snack or a meal in areas where there were little options before (near Central Park). I also loved both Government and Broad St being limited/closed to vehicle traffic. That part of town is primarily pedestrians anyway in the summer. I've always thought Government between Yates and the inner harbour should be car free!

Screen Name Redacted

2/16/2021 08:22 PM

Dinner on patio

Screen Name Redacted

2/16/2021 08:44 PM

None so far...

Screen Name Redacted

2/16/2021 09:27 PM

I really enjoy walking down the pedestrian only sections of Govt St. It's not as noisy (traffic noises) and truly allows for proper distancing while socializing.

Screen Name Redacted

2/16/2021 09:34 PM

Most of last summer we went from deck to deck and enjoyed all the local spots to eat and drink in victoria

Screen Name Redacted

2/16/2021 09:59 PM

Street closures were extraordinary - lunch at a table on government st, and on broad were wonderful experiences and I hope they remain.

Screen Name Redacted

2/16/2021 10:16 PM

Walking in the middle of Government Street; buying food at a food truck

Screen Name Redacted

2/16/2021 10:46 PM

Patio drinks has been the highlight of my life

Screen Name Redacted

2/16/2021 11:28 PM

Restaurant patios and more food trucks

Screen Name Redacted

2/17/2021 03:17 AM

Best thing that's ever happened. People are happy. Businesses are full. It promotes outdoors and options. Reduces traffic.

Screen Name Redacted

2/17/2021 07:24 AM

My feeling with the temporary spaces is that the pedestrians are being pushed out by both bikes and now entertainment. There is little to no space to keep the distance required by the Provincial Health Authority when passing other pedestrians now.

Screen Name Redacted

Patio seating, food trucks, government street pedestrian use

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2/17/2021 07:24 AM

Screen Name Redacted

I didn't use any business services in parks but used all other services.

2/17/2021 07:29 AM

Screen Name Redacted

Strolling down Government, picking up food from a restaurant

2/17/2021 07:30 AM

Screen Name Redacted

Patio dinner on government street and in Fernwood

2/17/2021 07:30 AM

Screen Name Redacted

Strolling down Government, picking up food from a restaurant

2/17/2021 07:30 AM

Screen Name Redacted

Patio dinner on government street and in Fernwood

2/17/2021 07:30 AM

Screen Name Redacted

Patio dinner on government street and in Fernwood

2/17/2021 07:30 AM

Screen Name Redacted

Strolling down Government, picking up food from a restaurant

2/17/2021 07:30 AM

Screen Name Redacted

Strolling down Government, picking up food from a restaurant

2/17/2021 07:30 AM

Screen Name Redacted

I had dinners and lunches on several patios, used the pedestrian stroll on Government Street and ate from a visiting food truck. They were all wonderful. We were so happy the city undertook these initiatives.

2/17/2021 07:40 AM

Screen Name Redacted

All the above

2/17/2021 07:47 AM

Screen Name Redacted

Eating in a booth outdoors on the street.

2/17/2021 07:52 AM

Screen Name Redacted

Picked up merch in special pick-up zone; need more restaurant to go pick up zones; loved the free delivery service that has not been extended to March 31

2/17/2021 07:52 AM

Screen Name Redacted

Visited extended patio. Walked down partially closed roads

2/17/2021 07:54 AM

Screen Name Redacted

I ate and drank on patios, strolled down government and broad

2/17/2021 07:55 AM

Screen Name Redacted 2/17/2021 07:56 AM	I enjoyed the food trucks!
Screen Name Redacted 2/17/2021 07:56 AM	The partial closure of Government makes for a wonderful pedestrian experience; the patios bring a livelihood to the street akin to being in Europe.
Screen Name Redacted 2/17/2021 07:57 AM	I enjoyed the outdoor patio seating and many different locations. As a resident, I usually avoid government streets but found with the partial closure it was very enjoyable to bike down and walk around. I also felt like in addition to the new pathway along Dallas, having the food trucks there made it really come alive. It was a place you could walk around and enjoy that much longer.
Screen Name Redacted 2/17/2021 07:57 AM	Patio dining in Fernwood Square.
Screen Name Redacted 2/17/2021 07:58 AM	Trying to get out of James Bay to take my elderly mother to appointments to prepare for and follow up after her hip surgery, I discovered I couldn't go up government as it had been closed to traffic, it was frustrating to not have any real notification of this shift. Vancouver street has now become impassible as well. With all of the accommodation to bikes and pedestrians, it's become even more difficult for elderly people to participate in our community. I get there needs to be safe bike areas, but we do still need vehicles to have access for those who have mobility issues. (The bus service is not good enough and has only gotten less accessible over the last few years). Consider this truth please when shutting streets down.
Screen Name Redacted 2/17/2021 07:58 AM	Was able to order books from Munro's books and then park in front and they brought the books to me. Awesome idea! Also, having part of Gov't. St. closed sometimes with special events (such as musical groups etc.) was awesome. Loved having the option of sitting outside, watching musical groups etc.
Screen Name Redacted 2/17/2021 08:00 AM	pick up zone for shopping strolling
Screen Name Redacted 2/17/2021 08:01 AM	Love the idea of patios on Broad St. and up Government. Food trucks on Dallas Rd. All good.
Screen Name Redacted 2/17/2021 08:02 AM	Food truck
Screen Name Redacted 2/17/2021 08:02 AM	Had a lovely dinner outside Pags in the summer.
Screen Name Redacted 2/17/2021 08:04 AM	Walked down government. Very much enjoy having more pedestrian spaces. This should be permanent as has been done in some other cities

Screen Name Redacted 2/17/2021 08:05 AM	Often visited food trucks, dinner on patios, shopping and walking downtown when street closures in place.
Screen Name Redacted 2/17/2021 08:09 AM	Dinner on a patio and stroll down Govenment
Screen Name Redacted 2/17/2021 08:09 AM	Enjoy the yoga at Willows Beach and the live music. Also enjoy coffee on outdoor patios.
Screen Name Redacted 2/17/2021 08:10 AM	Walking in widened street
Screen Name Redacted 2/17/2021 08:12 AM	I have done all those things and loved them! I absolutely loved the shut down of traffic on Government and Broad. I hope that stays or that at the least pedestrian areas are expanded. I really like the increase of patrons. It feels much more safe and has enabled me to eat out downtown again.
Screen Name Redacted 2/17/2021 08:15 AM	Fine downtown at Pagliacci's on Broad Street. Fine at Ferris'svRestauant Yates, Fine outside Bsrd and Banker
Screen Name Redacted 2/17/2021 08:16 AM	Market square was finally alive and happening with all the restaurants there expanding their seating. It was amazing! Having a late lunch on Broad Street at Pag's listening to a jazz quartet will forever be a favorite memory of mine, it was like being in Europe. Save with eating on the picnic tables at Fernwood Inn, I felt like I was actually in the community, even though I don't live there.
Screen Name Redacted 2/17/2021 08:16 AM	We had dinner on a patio .
Screen Name Redacted 2/17/2021 08:17 AM	I haven't had a lot of opportunity to take advantage of them because of covid but I like what I see and applaud more community spaces in general.
Screen Name Redacted 2/17/2021 08:20 AM	I've had dinner on Broad St, walked along Government st many times, visited multiple food trucks and used pick up zones for shopping.
Screen Name Redacted 2/17/2021 08:21 AM	Patio dining, especially on Government Street. Walking along newly widened sidewalks, especially along Simcoe Street (love it!). Would like wider sidewalks everywhere. We walk down Government St several times a week. Please keep the cars off it!
Screen Name Redacted 2/17/2021 08:22 AM	Yoga in Hollywood Park. It was great before you started allowing the addicts and people with mental health to camp 24/7! Then we had to move to another location due to safety concerns. These people have knives and shanks in their tents and several of us were threatened by them.
Screen Name Redacted 2/17/2021 08:22 AM	Patio uses, strolling government



Screen Name Redacted 2/17/2021 08:24 AM	Positive strolling n bike riding
Screen Name Redacted 2/17/2021 08:24 AM	I dined at the outdoor patio at the Breakwater cafe at Ogden Point. I regularly walk down Government Street.
Screen Name Redacted 2/17/2021 08:31 AM	Many meals in extended restaurant outdoor patios. Benefitted from closed streets.
Screen Name Redacted 2/17/2021 08:31 AM	As a consumer, I thought it was a great way for restaurants to capitalize on Victoria's mild weather to offer more outdoor seating. I liked the opportunity during the pandemic, to still frequent restaurants but stay outside. Even outside a pandemic, I think it should be an option for restaurants that don't already have outdoor space and struggle in the warmer months (e.g. Stage, The Hallway, Rain Dogs)
Screen Name Redacted 2/17/2021 08:35 AM	We tend to spend quite a bit of time in Cook Street Village and often sit outside at the Beagle Pub, which is a great option, especially due to the lack of indoor seating available.
Screen Name Redacted 2/17/2021 08:35 AM	I loved having the outdoor community spaces. It was a real cafe society where you could sit outside and walk around without having watch for cars and bikes.
Screen Name Redacted 2/17/2021 08:37 AM	Enjoyed the patios in the downtown.
Screen Name Redacted 2/17/2021 08:37 AM	I find it hard to find a business with all the road closure. Parking is also a problem. I have my hairdresser is located in Downtown area. I have enjoyed food trucks at the Provincial museum. I also enjoy various markets in the downtown core. Fairfield and market on off store street.
Screen Name Redacted 2/17/2021 08:38 AM	Dinner and/or lunch on a patio, food truck, shopping Yates, Fort, Government, Broad, etc. Picnic in park
Screen Name Redacted 2/17/2021 08:40 AM	Walks along government, driving through downtown, feeding ducks in beacon hill.
Screen Name Redacted 2/17/2021 08:41 AM	Patio dinning love it
Screen Name Redacted 2/17/2021 08:42 AM	put door dining and no cars on government st
Screen Name Redacted 2/17/2021 08:44 AM	I have enjoyed it all.

Screen Name Redacted 2/17/2021 08:45 AM	Street closures
Screen Name Redacted 2/17/2021 08:46 AM	Eating on patios, food trucks, and walking on new pedestrian areas.
Screen Name Redacted 2/17/2021 08:47 AM	Dined on patio, stroll on Government and Broad , shopping
Screen Name Redacted 2/17/2021 08:48 AM	I've really enjoyed all of the Build Back Victoria initiatives and only wish there were more of them.
Screen Name Redacted 2/17/2021 08:51 AM	Walking down Government pedestrian walkway
Screen Name Redacted 2/17/2021 08:53 AM	Coffee and lunch on a patio
Screen Name Redacted 2/17/2021 08:54 AM	Attempted to get downtown to a shop I had heard of- due to excess traffic and lack of parking, was unable to get close to the shop I wanted to see. After circling around for over 1/2 hour, wasting gas and time, gave up and went elsewhere.
Screen Name Redacted 2/17/2021 08:55 AM	We had an exercise class on the pier in the inner harbour that was awesome! Also loving the downtown patios and on government and surroundings
Screen Name Redacted 2/17/2021 08:56 AM	I liked the vibe created by the outside dining opportunities and I enjoyed being able to walk along Government street. I actually did not realize that Broad street was closed but I would have liked that too. I don't usually visit food trucks and because we were being cautious, we minimized our eating out experiences. We both think that Government street should be closed to traffic every summer, regardless of the pandemic!
Screen Name Redacted 2/17/2021 09:00 AM	Enjoyed some of the above during the summer.
Screen Name Redacted 2/17/2021 09:00 AM	Food trucks coupled with picnic tables provide an "eating out" experience without having to go indoors during the pandemic. I try to avoid indoor spaces as much as possible so the increased variety of locations for the trucks is welcome. E.g. Dallas rd
Screen Name Redacted 2/17/2021 09:00 AM	Stroll around the harbour. Downtown has gone downhill and I fear for my safety.
Screen Name Redacted 2/17/2021 09:01 AM	While I love the Government street closure, and outdoor eating venues throughout Victoria, it is all so shabbily done...orange cones thrown around to block entrances, nothing polished or permanent. It all looks like a constant

	work zone, and it should be beautiful. Our city looks (and feels) awful these days.
Screen Name Redacted 2/17/2021 09:01 AM	Pick up zone for shopping
Screen Name Redacted 2/17/2021 09:01 AM	I think pick up zones are great and should continue after the pandemic
Screen Name Redacted 2/17/2021 09:03 AM	I walk a lot around town. I love that there are more pedestrian/cycle designated streets and outdoor patios
Screen Name Redacted 2/17/2021 09:04 AM	I enjoyed eating outside on a nice summer evening last year with passersby creating a busy but relaxed atmosphere. I preferred that to eating indoors as the fresh air added to my dining experience.
Screen Name Redacted 2/17/2021 09:04 AM	Dinner on patios has been a great option to assist restaurants through these times.
Screen Name Redacted 2/17/2021 09:05 AM	Strolling down Government st. Dinner on patio
Screen Name Redacted 2/17/2021 09:08 AM	Being able to walk down government street with my little brother without worrying about traffic and after being stuck inside for so long, being able to have drinks with friends in a covid friendly environment and people watch made me feel normal.
Screen Name Redacted 2/17/2021 09:09 AM	Dining on Patios and street closures were a pleasant way to enjoy downtown. However, the influx of homeless, drug addicts and violent criminals has diminished the good the Patio openings have offered.
Screen Name Redacted 2/17/2021 09:11 AM	Mixed. Patio dinners and food trucks are a positive as are park classes and encouraging use of park space. Continuing to close down traffic routes, remove more and more parking is detracting people to come into town and is destroying businesses. That coupled on the poor decision to remove free parking on Sunday is just too much. Our downtown core has the potential to be something special but poor traffic routing, no parking and a myopic focus on bikes is not going to get us there.
Screen Name Redacted 2/17/2021 09:18 AM	Most of the experience has been being inconvenienced by makeshift changes to the streetscape that appear to have had a marginal improvement to the viability of some businesses.
Screen Name Redacted 2/17/2021 09:19 AM	I stroll down the middle of Government and Broad Street. Unfortunately, downtown is dirty (garbage, seagull feces, etc) and seems too quiet. More stores are closing. I never go downtown after dark because of some the increase in crime.
Screen Name Redacted 2/17/2021 09:21 AM	)I do not support food trucks as that takes business away from struggling businesses at a tough time in the economy. They pay taxes, insurance,

invest money in their year round operations....street sellers take away business they need to pay wages, city taxes or rent, etc. Government street with bigger sidewalks works well for patio dining. )The gong show on Cook St where they think we will sit in the wind and rain next or on a busy smelly street....I do not like. Plus they lose parking in an area where customers often need to come by car....by choice or necessity. This in a city that has a vendetta against parking availability or convenience.

Screen Name Redacted

2/17/2021 09:21 AM

So many experiences, trouble finding parking, battle the road with cyclists all over the place, roads blocks at every turn, after several passionate attempts I decided to shop in Shelbourne plaza, Hillside Mall, and go out to Langford. They get it, they get what it takes to build back a city. They make it about the user, not the crazy idyllic vision

Screen Name Redacted

2/17/2021 09:22 AM

Had difficulty navigating downtown, due to street closures, one way streets, no parking, crime. Now, I go elsewhere.

Screen Name Redacted

2/17/2021 09:22 AM

I've really enjoyed/been thankful that we can continue outdoor dining etc. throughout the winter months thanks to heating etc. I look forward to seeing what the Spring/Summer brings in regards to outdoor events etc. (with appropriate distancing of course)

Screen Name Redacted

2/17/2021 09:22 AM

I have not been going downtown. Have used the pick up function for shopping once in the spring, but it didn't work well. I ended up having to go in the store anyway. Usually try to avoid areas where there are other people.

Screen Name Redacted

2/17/2021 09:22 AM

Excellent, fast & friendly experience in line outside Peppers near Gyro

Screen Name Redacted

2/17/2021 09:26 AM

I don't spend much time downtown as it has deteriorated

Screen Name Redacted

2/17/2021 09:31 AM

Stroll down government

Screen Name Redacted

2/17/2021 09:33 AM

I went to Pagliaccis during the summer and enjoyed a lovely evening sitting on Broad Street while being entertained by 2 musicians. Wonderful experience

Screen Name Redacted

2/17/2021 09:33 AM

I have enjoyed my aspect of the build back victoria initiative: food, beverage, walking, music, shopping

Screen Name Redacted

2/17/2021 09:37 AM

Patios great, outdoor liquor licenses. Did not see closing Government as enhancement.

Screen Name Redacted

2/17/2021 09:43 AM

I really like less traffic on Government St. The patios are a great addition. I like dining outside when the weather is nice and feeling safer being out during the pandemic.

Screen Name Redacted 2/17/2021 09:43 AM	love closure and dining of Board Street
Screen Name Redacted 2/17/2021 09:44 AM	It was great to have safe spaces to as many things as possible that we're used to in summer.
Screen Name Redacted 2/17/2021 09:45 AM	Very much enjoy having downtown streets closed off to vehicle traffic. On my "town days" I park in a city parkade and walk everywhere as driving downtown and parking is frustrating. Also enjoy the outdoor patios and the vibe they brought to the core (pre-Covid) I can only imagine that this would be even better if the patios and outdoor pedestrian spaces are allowed to continue post-COVID.
Screen Name Redacted 2/17/2021 09:49 AM	As a manager in a downtown business, I have seen the value of allowing restaurants to have sidewalk seating and as a customer I have enjoyed Broad Street pedestrian area and outdoor dining.
Screen Name Redacted 2/17/2021 09:50 AM	I've strolled down Broad Street and have had a meal on a new outdoor patio.
Screen Name Redacted 2/17/2021 09:50 AM	Have strolled Government Street and Broad Street, and like that feel. Have enjoyed several tasty offerings from food trucks behind museum. Used the bike lanes.
Screen Name Redacted 2/17/2021 09:54 AM	Too many resturants using sidewalk space
Screen Name Redacted 2/17/2021 09:55 AM	I have not done any of this
Screen Name Redacted 2/17/2021 09:58 AM	I appreciate being able to eat at a restaurant with a friend and not worry too much about contracting Covid because we were able to eat outside. I've really missed this simple pleasure of enjoying good company and food.
Screen Name Redacted 2/17/2021 09:58 AM	I loved all the expanded outdoor patios and frequented them. It was a great way to socialize outside. Loved the atmospher it brought to the downtown. Fun/inclusive/vibrant. Street closure with music both on Government and by Pagliacci restaurant were very inviting. I fully support more of this. Yes to food trucks in public spaces (I use them/provides easy outdoor dining). Pick up zones for shopping makes a lot of sense. Many store visits for pickup are under 5 minutes. Anything that allows for more pedestrian and less car in our downtown area/ village centres, adds to the overall appeal of our city, both to residents and visitors. BUsinesses using the parks can work but it needs to be at a scale that doesn't preclude use by others.
Screen Name Redacted 2/17/2021 09:59 AM	Enjoying Gov't Street closed partially; with it was closed all the way to Yates Street
Screen Name Redacted	Have celebrated birthdays outings on patios (heated now), used a food truck

2/17/2021 10:02 AM

on Dallas Road, sauntered Government Street with a coffee in hand.

Screen Name Redacted

2/17/2021 10:03 AM

We've been to Boom &amp; Baton where they extended their seating of coffee shop to outside side

Screen Name Redacted

2/17/2021 10:03 AM

Though I have not taken direct advantage of patio dining or an exercise program, I do enjoy walking through downtown and seeing the open patios with people out upon them. It gives Victoria a Mediterranean ambience to match our Mediterranean climate. I am a great proponent for creating walkable, vibrant, liveable downtown spaces. I do not want these CoVID inspired adaptations to end with the virus.

Screen Name Redacted

2/17/2021 10:04 AM

It's a huge plus to this city, any major European city has seats spiralling over their streets, always a place to sit and enjoy people watching, we need much more than what we have. Also it's so so dirty, this city needs to clean up its act if it's going to have people raving about downtown dining, and exercising. Especially because of COVID.

Screen Name Redacted

2/17/2021 10:05 AM

Enjoyed the patios and limited traffic on Government Street.

Screen Name Redacted

2/17/2021 10:05 AM

The road closures have been wonderful. I have ridden my bike downtown, using the EN trail. Entering the Broad Street area is so much nicer - feel safer. Being able to walk down the middle of Government makes the city feel more welcoming.

Screen Name Redacted

2/17/2021 10:06 AM

Good

Screen Name Redacted

2/17/2021 10:08 AM

It was a great initiative to help out downtown businesses during the pandemic.

Screen Name Redacted

2/17/2021 10:12 AM

Dinner at Pagliacci on Broad which we thought was a great idea!

Screen Name Redacted

2/17/2021 10:18 AM

I've used pick up zones for shopping downtown many times and appreciate having the extra space to wait for my order due to a parking space closure and parklet at my neighborhood coffee shop (Fantastico on Kings).

Screen Name Redacted

2/17/2021 10:19 AM

Done all of these things. Great Idea!

Screen Name Redacted

2/17/2021 10:24 AM

A stroll down the streets

Screen Name Redacted

2/17/2021 10:26 AM

Took part in none of these except perhaps middle of Government a couple of times. It was confusing though! And Government St was ugly with the changes and more bird poop due to food!

Screen Name Redacted 2/17/2021 10:28 AM	I love the pedestrian prioritised treatment of government street
Screen Name Redacted 2/17/2021 10:30 AM	I love the outdoor patios on Cook St and in Market Square. I feel there should be more. Perhaps funding to help businesses create more permanent, aesthetically pleasing patios such as in Banff
Screen Name Redacted 2/17/2021 10:36 AM	I love the public space on Government Street and am there frequently (my chiropractor is in that area, Munro's Books, etc.) I haven't eaten outside yet but I plan to when the weather warms up!
Screen Name Redacted 2/17/2021 10:39 AM	These are all good initiatives, except the food trucks. I don't think they should be allowed on streets where the area is already adequately served by existing food outlets. The stretch of Government St should become a permanent pedestrian zone.
Screen Name Redacted 2/17/2021 10:44 AM	Walking on government street and drinks on a patio
Screen Name Redacted 2/17/2021 10:45 AM	We often walk up Government Street and I have taken advantage of an exercise class in a park.
Screen Name Redacted 2/17/2021 10:49 AM	Dining in restaurants, shopping downtown.
Screen Name Redacted 2/17/2021 10:53 AM	I have enjoyed many using the outdoor patios many times and extra walking spaces have encouraged me to walk around more.
Screen Name Redacted 2/17/2021 10:56 AM	All of the above except exercise in a park
Screen Name Redacted 2/17/2021 10:57 AM	Coffee, meals on patios
Screen Name Redacted 2/17/2021 11:02 AM	I enjoyed walking around downtown, ie Government street, and to see all the expanded patios. It also allowed me to be more curious about stores, as I didn't have to worry about traffic. I think closing government street down during peak summer months, June, July and August is a good thing. Didn't partake in park businesses due to other reasons.
Screen Name Redacted 2/17/2021 11:04 AM	WE had coffee and pastries on Broad Street and walked/drove along Government Street
Screen Name Redacted 2/17/2021 11:06 AM	We enjoyed dining out in one of the Winter domes situated outside at the Delta Ocean Point Hotel. We have enjoyed watching the dog obedience class that meets in the park at the back door of our residence.
Screen Name Redacted	Frequently walk down Government Street Used several dining patios

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2/17/2021 11:07 AM

Screen Name Redacted

2/17/2021 11:12 AM

Last summer, the food trucks on Dallas Rd were great and I visited a few times on my walks. I also approve of the outdoor patios to help restaurants with their capacities and make patrons safer. I also enjoy the closed streets since it makes it a lot easier to socially distance. The sidewalks downtown can get quite crowded especially on weekends.

Screen Name Redacted

2/17/2021 11:15 AM

Used the patio dining spaces and food trucks

Screen Name Redacted

2/17/2021 11:19 AM

Didn't use any of these, mostly weather and timing reasons. I wish there were more creative choices/opportunities.

Screen Name Redacted

2/17/2021 11:20 AM

enjoyed dinner on a patio

Screen Name Redacted

2/17/2021 11:27 AM

I hope we keep all of them even after we're all vaccinated.

Screen Name Redacted

2/17/2021 11:28 AM

Patio dinning, city strolls, strolls at Ross Bay Cemetery and Dallas Road

Screen Name Redacted

2/17/2021 11:28 AM

Stroll down government and broad street, visiting food truck in public space dinner on a patio

Screen Name Redacted

2/17/2021 11:35 AM

Government Street being pedestrianized is something I have wanted in downtown Victoria for years! Both locals and visitors love it, as they love pedestrianized streets in other parts of the world. It was great to be able to stroll along the closed-to-traffic streets last summer and patronize expanded patios in Market Square and elsewhere.

Screen Name Redacted

2/17/2021 12:06 PM

I am not using beacon hill park due to the current 24 hour camping situation as it is extremely unpleasant & unsafe. I enjoy restaurant patios, it would be ideal to allow businesses this opportunity indefinitely. I do not enjoy food trucks as they cause extra garbage and congest public spaces. Shopping downtown sadly is problematic due to closures and especially due to increased pan handling, people sleeping on the sidewalks, urinating in public and increased crime, very sad.

Screen Name Redacted

2/17/2021 12:20 PM

Have eaten at a food truck and walked Government St.

Screen Name Redacted

2/17/2021 12:21 PM

I had a socially distanced luncheon on the Gladstone tables at the Fernwood in. It was great except that for the vehicles that came down Gladstone between the tables Gladstone from Fernwood Rd. I would recommend that all traffic on that portion of Gladstone be restricted to emergency use to



enable use of the patio space. There is not real need for vehicle to access Gladstone from Fernwood Rd. Both residents and commercial vehicles servicing area businesses can access Gladstone off Stanley. That will also reduce traffic in the patio areas and on that block of Gladstone.

Screen Name Redacted

2/17/2021 12:22 PM

I love the freedom of movement less traffic brings. I like the space, the reduction in traffic noise, the cleaner air, the opportunities for more creative uses of space. A city is primarily meant for people in my view, not as a grid of arteries for traffic.

Screen Name Redacted

2/17/2021 12:37 PM

I agree with most of the changes done for the Build Back Victoria however, the closure of Government Street and full closure of Fort and Government has been a huge error. I work downtown and I have yet to see that area completely full with people. It really congests traffic being closed as well as blocks off the road for the tour buses to get through who support business on Government Street. I understand a closure in Fernwood and Gladstone with very little traffic but to close down a main road in the downtown core is a horrible idea. Not to mention, there is bird poop all over the restaurant umbrellas and tables. It is a major eye sore.

Screen Name Redacted

2/17/2021 12:47 PM

pick-up zone for shopping, works well.

Screen Name Redacted

2/17/2021 12:48 PM

I noticed government street was closed.

Screen Name Redacted

2/17/2021 12:50 PM

I've used these spaces extensively. Especially in the summer, I met up with friends on patios for dinner and drinks. I've also increased my walking a lot during covid, as I am working from home and like to now go for a walk for exercise. I have enjoyed the widened sidewalks in James Bay which allow for social distancing.

Screen Name Redacted

2/17/2021 12:53 PM

As I live in Langford, it's hard to find a parking lot due to expanded patios. It's not ideal to take a bus or bike as I have small kids. Not family friendly and no reason to visit downtown anymore.

Screen Name Redacted

2/17/2021 12:55 PM

We loved the outdoor cafe experience and the pedestrian only streets.

Screen Name Redacted

2/17/2021 12:59 PM

My husband and I love to walk downtown from our garden suite in James Bay. We love the fact that Government Street is favouring pedestrians. We need much more of that in Victoria.

Screen Name Redacted

2/17/2021 01:01 PM

love the new lines... had a beer outdoor at Garricks head, I would have never gone inside! and food trucks weekly!!!!

Screen Name Redacted

2/17/2021 01:03 PM

Although I like some street closures for dining, I found Government street a mess! The block between Yates and View was closed for no reason. There are no restaurants there. They took away needed parking. The structures on the rest of the street were ugly, maybe they should have some common

standards. with nice furniture and planters. I also found it a bit confusing, often I would think it was for pedestrians and a car would come by going way too fast. I do not think we need as many pick up zones, and the amount of space for each one was way too large and I never saw them used. Again taking away parking spaces. Up until May I would drive to Beacon Hill park and walk around or bring a chair and relax(it is too far for me to walk from Vic. West). But with road closures in the park it was very confusing. At no time did I feel there were too many people and it was putting me in danger of Covid. The cars were not a bother. The only time I was afraid was when I turned around to take a step back to let someone walk by and a biker going, I'm sure way faster than the speed limit almost hit me! He was headed to Dallas rd. I like the idea of food trucks and other activities in parks.

Screen Name Redacted

2/17/2021 01:04 PM

love the food trucks and by far my favorite is no traffic on Government and Broad

Screen Name Redacted

2/17/2021 01:07 PM

Meals outdoors, food trucks in publicspaces, enjoy walking on Government Street- long over-due. When abroad so much fun to enjoy outdoor living. Let's have it here we have the weather for for many months of the year. In favour of tai chi, yoga etc in parks.

Screen Name Redacted

2/17/2021 01:10 PM

Love the no traffic on Government street. Enjoy sitting in front of the Bard and Banker and Murchies

Screen Name Redacted

2/17/2021 01:11 PM

None

Screen Name Redacted

2/17/2021 01:11 PM

To be completely honest I am avoiding downtown as Lisa Helps and the rest of her cronies have destroyed the safe, healthy environment in downtown Victoria. Until this problem is dealt with all of these initiative will fail!!!!

Screen Name Redacted

2/17/2021 01:14 PM

I've only done pick-up food rarely since May but appreciate the street closures and extra pedestrian space given to allow for better social distancing. I'm VERY glad we haven't gone the NYC route of simply allowing business to build entirely enclosed buildings on the sidewalks for "outdoor" dining.

Screen Name Redacted

2/17/2021 01:22 PM

I haven't had any experiences with them, but I wish I had! I would love to see a pick up zone outside Bulk Barn on Yates. But the ideas sound good to me in general.

Screen Name Redacted

2/17/2021 01:22 PM

I love it! I think those should be made permanent. I live in Fernwood and the section of Gladstone that was semi-pedestrian should be fully pedestrian. Government and Broad should also be pedestrian from now on. It's such a pleasant experience to be able to walk on the streets of our beautiful city.

Screen Name Redacted

2/17/2021 01:43 PM

Stroll on Government street.

Screen Name Redacted 2/17/2021 01:44 PM	I enjoyed lunch on a patio on Government Street
Screen Name Redacted 2/17/2021 01:44 PM	have been keeping a very low profile during these times so only have observed these initiatives
Screen Name Redacted 2/17/2021 02:05 PM	I had dinner on my birthday on the closed street outside pagliacci's.
Screen Name Redacted 2/17/2021 02:06 PM	I have not any of these experiences as downtown does not appeal to me. I do not wish to be close to others during the pandemic and downtown is dirty.
Screen Name Redacted 2/17/2021 02:23 PM	I visit 4 to 5 times a year and try to stay away from staying, shopping around government street and broad st. Buying items larger than what will fit in a bag and getting it to where I finally found a place to park is time consuming and frustrating. I will go there if it is for dining or mindless wandering. Otherwise the majority of my shopping or stay, is away from there or the confusing bike lanes.
Screen Name Redacted 2/17/2021 02:25 PM	I have had dinner on a temporary patio and on the close areas of Government/Broad streets. I have loved it! Especially the closed streets, can we just keep them closed?!
Screen Name Redacted 2/17/2021 02:26 PM	N/A
Screen Name Redacted 2/17/2021 02:30 PM	I visited Government and Broad street when they were cleared of cars. Much better that way!
Screen Name Redacted 2/17/2021 02:35 PM	Mostly dining opportunities on Broad Street and Gladstone Ave. Also shopping and noshing on Government Street.
Screen Name Redacted 2/17/2021 02:44 PM	Had coffee and pastry sitting outside of Murchies on Govt St while listening to Buskers- I liked the tables and the car free street.
Screen Name Redacted 2/17/2021 02:47 PM	I have frequently walked through pedestrian-priority and closed/reduced streets - Government, Gladstone, and Broad streets. I love the reduced traffic and patio vibe when walking my dog.
Screen Name Redacted 2/17/2021 02:49 PM	Listening to music at Pag's on Broad Street....Picking up take-out on Fort.
Screen Name Redacted 2/17/2021 02:49 PM	I think that it has been a good incentive. Being a courier in my private vehicle means that the loss of downtown parking, the closing of streets, ie. Vancouver, and the ill-considered creation of some bike lanes has meant considerable difficulties in performing my job. My car doesn't qualify (for some reason) for a permit to park in commercial (white line) zones, so

	picking up and delivering food and groceries to shut-ins during this pandemic is extremely difficult.
Screen Name Redacted 2/17/2021 02:51 PM	Very much enjoy outside dining
Screen Name Redacted 2/17/2021 03:01 PM	We held a staff meeting in the summer on Government street at a picnic table (I have a small staff). It was great to see each other in person and felt very safe. I have also enjoyed meals on the outdoor patios at Fernwood Inn and Irish Times.
Screen Name Redacted 2/17/2021 03:08 PM	I led hands-on, creative reuse workshops at Royal Athletic Park in the summer with the NPNA. With no shared tools and everyone was physically distanced and masked, it was a safe and fun way to build community! Lots of participants commented on how meaningful it was to connect with others during such an isolating time and really enjoyed being in-person and outside doing crafts and helping divert materials from the landfill. Triple win!
Screen Name Redacted 2/17/2021 03:11 PM	My salon is near government and I think the outdoor patios are an excellent addition. I also love the food trucks (when I can find them) I'm also very happy with the changes to government street for traffic. I think a lot more work needs to be done however downtown and with the parks
Screen Name Redacted 2/17/2021 03:15 PM	I ate on a few different patios that where created during COVID-19. I loved it. I also walked down government a number of times, but since it's now shared space with vehicles (even if pedestrians get priority) it no longer feels very safe to do - and a bit confusing.
Screen Name Redacted 2/17/2021 03:18 PM	Strolling down streets, visiting food trucks
Screen Name Redacted 2/17/2021 03:19 PM	Strolling down downtown streets is great, patio expansions...great! Get rid of the dependency of cars!
Screen Name Redacted 2/17/2021 03:19 PM	Too much disruption in the downtown area. Not enough guidance where you turn and not turn.
Screen Name Redacted 2/17/2021 03:25 PM	I enjoyed & still am enjoying the many expanded or newly created patios spaces around town. It definitely made the city more vibrant & made it feel alive.
Screen Name Redacted 2/17/2021 03:39 PM	pick up zone meant i could still shop downtown. And it was great to take walks in Victoria, although sobering to see the condition of Government st.
Screen Name Redacted 2/17/2021 03:41 PM	I have enjoyed many meals and cocktails on temporary patios downtown and loved every one of them. I also thoroughly enjoyed walking the pedestrian only section of Government Street.
Screen Name Redacted 2/17/2021 03:44 PM	all of the above and more.

Screen Name Redacted

2/17/2021 03:51 PM

I like the partial street closures that allow shops/restaurants to expand into outdoor space, like at Simply the Best. I also like that Government St is still open to vehicles, but is more pedestrian friendly.

Screen Name Redacted

2/17/2021 03:56 PM

I have walked along the middle of Government Street, but did not find it to be particularly beneficial. A full closure could be beneficial with the right amenities such as a street market. Tables and chairs might benefit the local restaurants but did not enhance the overall experience for pedestrians.

Screen Name Redacted

2/17/2021 04:00 PM

Dinner on a patio is the best option and strolling down Government without Vehicles

Screen Name Redacted

2/17/2021 04:19 PM

Enjoyed many dinners and happy hours on patios downtown (permanent and temporary ones). A few food truck visit along Dallas road. Loved to have Government and Broad street without cars.

Screen Name Redacted

2/17/2021 04:41 PM

Government street was amazing with the public seating and safe walking area.

Screen Name Redacted

2/17/2021 04:44 PM

I visit the Fernwood Inn occasionally and enjoy the enhanced patio space. Same with Broad street.

Screen Name Redacted

2/17/2021 04:59 PM

I think the Government street closure was a very good idea, I enjoyed being able to walk and the social distancing it allowed was obviously important. I also appreciated the allowance for mobile food vendors and the greater use of streets for dining.

Screen Name Redacted

2/17/2021 05:39 PM

I've put pick up zones to good use. It saves me having to find a space, which aren't easy to come by these days. I've taken advantage of patios for dining, but further out, Phillips, for instance. Contrary to what I thought, I really enjoyed Government Street being closed to traffic.

Screen Name Redacted

2/17/2021 05:42 PM

I have not done any of those things, but liked to see that they were done. regarding Customer Loading Zones, they don't seem to have them where I would like to use them, e.g. Ferris Oyster Bar.

Screen Name Redacted

2/17/2021 05:50 PM

It's very nice to walk down government. I'm sad to see there are now cars allowed on the street.

Screen Name Redacted

2/17/2021 05:51 PM

I was impacted by the closure of Government St to traffic. Sending all traffic to other streets was confusing with already existing one way streets. Eg "how do I get to that parkade now that I can't drive to it along Government st but the entrance of it is a one way street in the wrong direction from Wharf St."

Screen Name Redacted

2/17/2021 06:50 PM

Had so many great weekend days walking down Government and enjoying beers on the many patios in the area. This adds SO much to Government street and the surrounding areas. This is the kind of thing where tourists come and say "whoa, that was cool". I honestly think it should be taken

	further to a full closure of Government between Humboldt and Yates.
Screen Name Redacted 2/17/2021 07:02 PM	I took advantage of extra space in the street on Government to walk, and ate a few times in the extended patio spaces downtown.
Screen Name Redacted 2/17/2021 07:03 PM	I have walked down Government Street.
Screen Name Redacted 2/17/2021 07:25 PM	Murchie's breakfast while sitting outside with no cars. Lovely!!!
Screen Name Redacted 2/17/2021 08:03 PM	I enjoy the extra space on Government street to walk. It's so crowded, especially during tourist season.
Screen Name Redacted 2/17/2021 08:06 PM	ENJOYED THE ATMOSPHERE OF NO CARS ON GOV'T & BROAD.....FELT A BIT EUROPEAN
Screen Name Redacted 2/17/2021 08:06 PM	Pick up zone and patio dining
Screen Name Redacted 2/17/2021 08:32 PM	Since Covid lockdowns I haven't been able to participate in many activities. In the past I have enjoyed exercise classes in a park, food truck services, and Government Street strolls.
Screen Name Redacted 2/17/2021 08:35 PM	I have eaten on occasion at a restaurant utilizing temporary patios, and make use of the flex spaces and road closures when walking downtown. Each of these measures make me feel more comfortable being in public without putting myself or others at risk of COVID-19 transmission.
Screen Name Redacted 2/17/2021 11:45 PM	During summer stopped on Government and had a beer/appetizers in a space. It felt good to be outside, distanced from other people yet feeling alive.
Screen Name Redacted 2/18/2021 07:30 AM	Patio dining, strolling
Screen Name Redacted 2/18/2021 07:35 AM	I have enjoyed walking along Government Street and Broad street. It changes the atmosphere in a positive way.
Screen Name Redacted 2/18/2021 07:40 AM	I enjoyed sketching street life on Government Street and wandered there many times and had a coffee on Broad at Broughton.
Screen Name Redacted 2/18/2021 07:45 AM	I enjoyed the patio seating in Fernwood and that was one of the few places I have eaten out during the pandemic.
Screen Name Redacted 2/18/2021 07:47 AM	It has been pleasant to have outside seating in restaurants, it feels so inviting and tranquil

Screen Name Redacted 2/18/2021 08:01 AM	got a flu shot on Broad Street in a tent; enjoyed walking on Broad and Government Street.
Screen Name Redacted 2/18/2021 08:16 AM	The additional space at Uptown Mall made it easier to pass by other shoppers without the stress of "too close" passing. The activities in Hyacinth park were interesting to watch and easy to pass by.
Screen Name Redacted 2/18/2021 08:20 AM	Enjoyed the outdoor public eating spaces as it gave a safer feel to dining.
Screen Name Redacted 2/18/2021 08:21 AM	I don't go downtown any more because of the homeless and crime. It's a real shame.
Screen Name Redacted 2/18/2021 08:25 AM	We had several meals on street patios, and shopped at a farmers market that was set up in a playing field to help stalls keep their distance. We frequently walked and shopped along Government and Broad Streets.
Screen Name Redacted 2/18/2021 08:42 AM	I have enjoyed many of the extended patio spaces downtown and think this should be a permanent change. The select closed streets that were made more pedestrian friendly are beautiful change. It makes walking around downtown a better experience.
Screen Name Redacted 2/18/2021 08:51 AM	Enjoy the food trucks, especially the ones that showcase different cultures or healthy foods
Screen Name Redacted 2/18/2021 08:51 AM	Enjoyed outside dining on Government and strolled the pedestrian streets
Screen Name Redacted 2/18/2021 08:56 AM	I've been exercising in a park since July of last year. I've dined outdoors in new spaces and walked through government and broad streets. My family has also enjoyed the food trucks on Dallas road
Screen Name Redacted 2/18/2021 09:16 AM	We dined on the patio on Broad St, walked very often down Government and Broad St.
Screen Name Redacted 2/18/2021 09:22 AM	dinner on patios is great. I lived downtown until Nov. 2020 and when I did I walked downtown at least 3 times a week.
Screen Name Redacted 2/18/2021 09:29 AM	Patio dinners, food trucks, walks down Government Street, window and pick up service at bakeries and restaurants.
Screen Name Redacted 2/18/2021 09:29 AM	Dinner on a patio, visiting a food truck in a public space, a stroll down the middle of Government or Broad Street
Screen Name Redacted 2/18/2021 09:45 AM	Strolling down Government street feels much calmer and more hospitable with less traffic and more outdoor dining spots. With out climate these outdoor spaces, make good sense for most of the year.



Screen Name Redacted

2/18/2021 09:45 AM

Walk on government and broad streets.

Screen Name Redacted

2/18/2021 09:48 AM

My husband and I walk daily and only drive when necessary, so it was wonderful to have the expanded pedestrian areas on Government and Broad Streets. The larger patios and increased foot traffic created a lovely atmosphere and sense of community that reminded us of Europe.

Screen Name Redacted

2/18/2021 09:55 AM

Music on Broad Street

Screen Name Redacted

2/18/2021 09:58 AM

I am a person with mobility issues and I find access has been decreased, and I no longer feel safe in many areas of downtown because of the behaviour of some of the homeless people who are too interested in what I am doing and too aggressive about asking for money and blocking access physically. I do like the pick up zone idea but have not used it. There are too few parking spots for disabled people, which are often in use by people not displaying blue badges. I have to drive around sometimes for an hour before I can find a free one close enough to my destination, and so now I only go if I absolutely must. I am heartbroken that Beacon Hill Park is no longer a safe place. I am really upset about the callous disregard of some members of Victoria council who seem determined to push forward with initiatives designed for the able bodied, at the expense of people with mobility issues. It usually is very hard to get around anyway, as ramps and ways to access are very long and often there are large bumps and uneven areas that make it difficult or dangerous. I will also mention Clover Point, which is a nice place to go to get some fresh air, which can be enjoyed without getting out of the car. But, if council has its way it seems it would also block our access, and my guess the area is then at high risk for becoming another homeless encampment. It is very sad people can not afford places to live, and something needs to be done in general. I was aghast at how the move to house people started out - with big fanfare and bragging about how we would house all homeless people - of course people would flock here from elsewhere - there ought to have been a register and clear guidelines of who would qualify right from the beginning, as the result of such an announcement ought to have been obvious. Greater Victoria has a lot of aging residents, whose needs also need to be taken into account, rather than trying to make the city over in to some pie in sky utopia where everyone is able bodied and decisions can be made without careful thought. I was also outraged that the horse carriage business was attacked. Again, another example of a very shallow view of an issue, and action going forward without being clearly thought out. The people in council seem in desperate need of in-depth analysis of issues, some critical thinking training, and also in dire need of some education regarding their ableist bigotry.

Screen Name Redacted

2/18/2021 10:08 AM

I spent lots of time on the closed off streets to walk down and sit and eat/visit with friends. I also enjoyed the patios.



Screen Name Redacted 2/18/2021 10:10 AM	Dined on a patio and walked Government street
Screen Name Redacted 2/18/2021 10:16 AM	Had a great early evening on Broad st with live music drinks and dinner. Good conversations with fellow diners. Also on Gladstone evening drinks on street patio. Great fun and atmosphere.
Screen Name Redacted 2/18/2021 10:17 AM	I've had many meals on the patios around town and enjoy walking in the traffic-calmed areas
Screen Name Redacted 2/18/2021 10:24 AM	Outdoor patio of the Bard and Banker on government Street was the best of the options but appreciated all the other outdoor eating and drinking opportunities; removing traffic from the downtown core is a wonderful idea as is making serious improvement to public transport to people can get there! The locations of food truck needs to be in places where there is adequate space and garbage removal. Putting them on Dallas Rd was very awkward because the road is already very congested.
Screen Name Redacted 2/18/2021 10:31 AM	Have dined on several patios including the closed off section in front of Pagliacci's which was very pleasant on a summer day.
Screen Name Redacted 2/18/2021 10:36 AM	I have great experiences as a pedestrian walking down Government. It's so nice to be able to use the entire street as a sidewalk and take the time to look at everything at your own pace. Broad street also looks lovely with the lights strung above.
Screen Name Redacted 2/18/2021 10:44 AM	Much of the outdoor patio space was not well done and is an eyesore on the city. If funding was dedicated to actually close off streets permanently with an eye on ensuring that the beauty of our city is preserved that is one thing. However, this was not done. Government street and the section of Broughton street that has been closed/partially closed off looks terrible. If these closures are to become permanent I hope the city will invest adequate funding to beautify the space, not simply have people sit out on the street surrounded by makeshift barriers.
Screen Name Redacted 2/18/2021 10:44 AM	Good to see Government St. closed to most traffic. I have had drinks on a patio at the Fernwood square
Screen Name Redacted 2/18/2021 10:59 AM	We have enjoyed pick up zones for shopping, Free local delivery, dinner on a patio, buying a beer with take-out. The pedestrian zones in James Bay on weekends has been a nice to have. Government street in the summer was quite lively and enjoyable. We haven't gone back to organized fitness classes - have space at home so utilizing it.
Screen Name Redacted 2/18/2021 11:30 AM	I use the outdoor patios in fernwood square a lot. I support the local businesses by meeting friends in the outdoor spaces (we have a snack) and then go for a walk. I love the street closures and outdoor spaces, they help me maintain my social distance but still stay in touch with friends

## Screen Name Redacted

2/18/2021 11:34 AM

I almost hit another car because part of the roadway was made into a pedestrian walkway at the bottom of St. Charles, beside the Thrifty's mall. That infrequently used sidewalk was already enough to allow distancing, so the City basically just made it more dangerous. Similarly, I guess because of the pandemic, the southern exit onto Dallas from Beacon Hill Park has been made into a right-turn-only exit. It's not only very difficult to look back over your shoulder to see oncoming traffic, but also just makes drivers who want to go east turn into a parking space and then basically do a U-turn. That change again just makes the exit more dangerous. It seems Victoria has prioritized pandemic precautions over common sense and safety.

## Screen Name Redacted

2/18/2021 11:50 AM

Patios replacing parking temporarily are fine. Broad Street temporary closure is fine, too. Food trucks on Dallas Road are not necessary even in covid times and this permission should be ended. These trucks take away from the open and natural aspects of this beautiful part of Victoria's Dallas Road waterfront. However, any permanent changes should follow more public consultation than is provided in this survey.

## Screen Name Redacted

2/18/2021 11:54 AM

Enjoyed dining on street patio last summer, particularly on Broad Street (With live music in the background) and on Gladstone Street.

## Screen Name Redacted

2/18/2021 12:51 PM

I haven't done any of those.

## Screen Name Redacted

2/18/2021 01:04 PM

none

## Screen Name Redacted

2/18/2021 01:36 PM

Love the expanded patios during covid

## Screen Name Redacted

2/18/2021 02:19 PM

I have been impressed with all the efforts and have enjoyed participating in activities more because of the efforts made. I have eaten on patio's and from food trucks as well as enjoyed the car-free roads that have been blocked off (wish they were always blocked from cars!)

## Screen Name Redacted

2/18/2021 02:37 PM

I won't say I loved having Government and Broad Street closed as my office is on Courtnay @ Douglas but feel it works during Covid. I feel it must come down when we are again entertaining tourists as navigating downtown needs to be easy. I live just off Dallas Road close to Clover Point and never utilized food trucks there as I generally don't walk with a wallet while dog walking (every day). I am not crazy about the food trucks as I feel they are competing with the businesses on Cook Street who pay taxes for their location, not to mention homeowners who pay waterfront taxes. Also while dog walking I would often find detritus left by the benches where people would eat. More mess for the City works to clean up.

## Screen Name Redacted

2/18/2021 02:52 PM

Shopping on Government was nicer.

Screen Name Redacted 2/18/2021 03:02 PM	Please do not close any more streets in favor of bike lanes - get more parking get more people. We eat at the Dutch Bakery and do most of our shopping in downtown but parking is a pain in the butt and expensive. We went to the Spaghetti Factory and had to pay \$9.00 for parking plus on top of the meal - ouch
Screen Name Redacted 2/18/2021 03:17 PM	Dinner on some patios Gov't St
Screen Name Redacted 2/18/2021 03:23 PM	All of the above. It's been a pleasure to see street space be reallocated to more useful purposes than car movement and storage.
Screen Name Redacted 2/18/2021 03:28 PM	I found it a good way to engage businesses and customers. In the Covid times it was needed
Screen Name Redacted 2/18/2021 03:47 PM	I support the daytime closures of Broad and Government Streets. I have repeatedly dined at restaurants and pubs using the road closures as dining areas. I have patronized the food trucks on Dallas Road.
Screen Name Redacted 2/18/2021 04:34 PM	Stroll down government and shopping in Bay Centre
Screen Name Redacted 2/18/2021 05:35 PM	Strolling down government street last summer was amazing. Having cars removed made it more laid back, more enjoyable and when dining on a patio much nicer-sound and smell wise.
Screen Name Redacted 2/18/2021 06:21 PM	Love that Government Street is pedestrian only. It was needed a long time ago and hope you keep it.
Screen Name Redacted 2/18/2021 07:07 PM	I have loved the pedestrian-only zones downtown! I have also enjoyed the extra outdoor dining seating and food trucks. Less cars, more bikes and pedestrians please! This makes for a better community vibe, less pollution and noise, and a much healthier, more vibrant city.
Screen Name Redacted 2/18/2021 07:18 PM	Fantastic - this is exactly what the city needs
Screen Name Redacted 2/18/2021 07:54 PM	Great experiences on patios. Loved pedestrian only areas. Being outside for dining felt refreshing and a nice change to more cramped spaces. The city felt more alive but seeing on patios too. More friendly
Screen Name Redacted 2/18/2021 08:26 PM	I enjoyed the street closures which gave more space to move around and gave a sense of community. The patios that local restaurants were able to set up in these areas were really nice and made the city feel more lively and connected. When the weather was nice it was wonderful to have a safer place to dine as compared with indoors. I feel that the benefits of the road closures far outweigh the cons
Screen Name Redacted	Partial road closure on Gladstone has been great. Really like the various

2/18/2021 08:39 PM

patios downtown.

Screen Name Redacted

2/18/2021 08:46 PM

I enjoyed sunny drinks on a patio on government street one day and never wanted to leave. I felt as though I was in Europe, the ambiance was so nice, I could hear live music playing on the street, and got to enjoy the beautiful architecture of downtown. Afterwards we strolled along government and broad street without needing to watch for cars. It was freeing, and felt easy to pop to another patio if the mood struck. It felt inviting to support businesses in this way.

Screen Name Redacted

2/18/2021 08:49 PM

Pickleball (indoors and outdoors);

Screen Name Redacted

2/18/2021 09:14 PM

I love walking down Government Street! There is lots of room to distance and it is much more peaceful without all the motor vehicles. Would love to see Government Street closed to motor vehicles entirely.

Screen Name Redacted

2/19/2021 12:02 AM

Good trucks, dining in patios, walking various streets etc. Also, coffee and food to go from bakeries etc.

Screen Name Redacted

2/19/2021 05:44 AM

Dinners on various patios. Listening to music downtown, and in cook street village. The city felt more alive- with the energy spilling into the streets. Like La Rambla in Barcelona!

Screen Name Redacted

2/19/2021 07:06 AM

Food truck / walk gov st / wider sidewalks / take out foods

Screen Name Redacted

2/19/2021 08:48 AM

After 9 years sailing around the world returned to Victoria & experienced first hand the Build Back Victoria changes predominantly by cycling, less predominantly by walking. In particular, during covid, the closing of Government street to cars & addition of patios was appreciated. Suggestion- make the patios more 'European' feeling.

Screen Name Redacted

2/19/2021 09:07 AM

Walking along government street is much more enjoyable now, a real experience for "Strolling". reminds me of many european cities. Would love to see more outdoor patios along that way

Screen Name Redacted

2/19/2021 10:43 AM

dinner and walking downtown

Screen Name Redacted

2/19/2021 10:48 AM

Very difficult to negotiate new street changes. We now avoid going downtown. Vancouver st blocked, at a dead end st - necessitating a u turn to get out.

Screen Name Redacted

2/19/2021 10:51 AM

I have visited many of the new patios in Victoria and have used the pedestrian zones downtown

Screen Name Redacted

2/19/2021 10:53 AM

Great opportunity for businesses to use public space. However, this was very confusing for drivers and parking is already reduced in Victoria - that's a

	great way for this project to fail.
Screen Name Redacted 2/19/2021 10:53 AM	My use of downtown has more than double thanks to the patios + extended pedestrian zones. I find I shop more locally now that downtown is geared towards biking + pedestrian traffic. I also love the patios - it always boggled my mind that Victoria didn't allow for more sidewalk patios.
Screen Name Redacted 2/19/2021 10:59 AM	Strolled down Government street. Also come to down town area to shop and dine
Screen Name Redacted 2/19/2021 11:01 AM	Major frustration with closure of Vancouver Street, difficultly navigating victoria, bike lanes hardly being used.
Screen Name Redacted 2/19/2021 11:04 AM	In Fernwood, I love that we can sit outside on the extended patio at Stage and Little June
Screen Name Redacted 2/19/2021 11:05 AM	I have wandered down Broad Street and enjoyed it. When the weather is better I will eat at Pagliacci's out on the street
Screen Name Redacted 2/19/2021 11:09 AM	We're enjoying the move to a car free Government St. - Looking forward to it's complete closure in the near future?
Screen Name Redacted 2/19/2021 11:12 AM	Walking on Government Street. & Broad St
Screen Name Redacted 2/19/2021 11:12 AM	Noticed expansion of businesses onto streets that really helped them survive the slowdown. Food trucks on Dallas Road were fun for visitors (except that garbage needed to be managed better.) Liked the increase in pedestrian use on Government and Broad Street.
Screen Name Redacted 2/19/2021 11:16 AM	I have not and will not dine-in at a restaurant or engage in any sort of group activity until the pandemic is over. However, I am in favour of the increased pedestrian spaces converted from street use, and a higher concentration of food trucks in the city.
Screen Name Redacted 2/19/2021 11:23 AM	Love walking down government street with my family. Used the pick-up zone for at a number of stores.
Screen Name Redacted 2/19/2021 11:27 AM	Closed lanes for pedestrians at 5 corners James Bay
Screen Name Redacted 2/19/2021 11:30 AM	The street closures end in EXTREME difficulties navigating through Victoria. I lived in the city for 27 years, built our home, worked locally. But with all the changes, turning my once beautiful city into a war-zone, that was enough! I moved out of my city to a neighbouring community.
Screen Name Redacted 2/19/2021 11:36 AM	Regularly used Gov street to walk, much more than in other years, and dined more often that other years downtown on patios.

Screen Name Redacted 2/19/2021 11:46 AM	i find the food trucks on Dallas Rd interfere with traffic Cyclists do not use the new "shared path" along Dallas rd
Screen Name Redacted 2/19/2021 11:48 AM	I love having Government Street closed to traffic. It opens up the space and feels more welcoming to stroll. Pushed out patios make the city more pedestrian and tourist friendly. Reminds me of more Italy.
Screen Name Redacted 2/19/2021 11:49 AM	Food trucks along Dallas Road and Clover Point - good idea Government Street traffic closure - excellent except for increased congestion along Wharf
Screen Name Redacted 2/19/2021 11:50 AM	Absolutely awesome! It's about time. It's so wonderful to finally see the city in a light that feels like it's really living year-round. The outdoor patios are superb and bring so much more life to the feel of the downtown, the smaller neighborhoods, and even Uptown. Uptown never should have had parking at the upper level - it should have been a pedestrian zone from the start (with a roundabout for dropoffs for elderly, physically impaired persons, etc. to ease access as well, but no vehicles permanently parked. Having the pedestrian zone with outdoor tables and more COZY seating areas is just fantastic, inviting, and a wonderful outdoor shopping and engaging experience for all folks. PLEASE keep this. I studied in Victoria over 15 years ago, moved to Europe, and am now back in Victoria. It's been such a joy (even in these times) to see this kind of initiative finally come to light. I hope it will not be just a short-term thing. The city of Victoria and surrounding communities need this. We need to have more of this going on. It should have happened years ago, but let's just say something good has come from a pandemic and this is something we as a community want more of. The streets can more than accommodate much more outdoor living in this respect. Giving small businesses the ability to pop-up-shop, have neighbourhood cafes, open-air shopping, etc. I used to walk downtown and wonder why on earth we hadn't done this sooner. It's been such a vibrant experience and honestly one of the initiatives that has helped me decide to stay longer in the city. We don't all need a big city feel, but we do need some neighborhood and community feel and this type of thing is so worthwhile to invest in.
Screen Name Redacted 2/19/2021 11:57 AM	I have really enjoyed the Government St closure, reminds me of cities in Europe. I believe the Selkirk festival can grow into an amazing event.
Screen Name Redacted 2/19/2021 12:00 PM	Dining on patio, strolling on Government Street and using pick up zone for shopping - I've used all. These initiatives made me feel the vibrancy of the city despite COVID
Screen Name Redacted 2/19/2021 12:05 PM	Throughout the pandemic, I've used food trucks, strolled down Government and Broad Street, had dinner on a patio, and have used the pick-up zones. Everything has been excellent, but what I like most is that these zones have enabled downtown to feel festive, community-minded, and supportive. Government and Broad Streets in particular feel better than they ever had - it's easy and fun to support local businesses, plus safe.
Screen Name Redacted	I've enjoyed pick-up zones and online shopping as well as free delivery within

2/19/2021 12:25 PM

Victoria. I'd like a standardized way to order online from downtown businesses. Maybe it exists? I like the pedestrian sections of the streets.

Screen Name Redacted

2/19/2021 12:27 PM

I had great experiences with the expanded patios. Pedestrian priority streets were great as well.

Screen Name Redacted

2/19/2021 01:08 PM

I love all the patios! Coming from Montreal where they shut down a huge section of St. Catherine's Street for the summer and open patios, so Victoria doing the same feels like a shift in the right direction. I think these changes should be permanent.

Screen Name Redacted

2/19/2021 01:10 PM

Dallas road updates - addition of seats and benches and bike paths - all great!

Screen Name Redacted

2/19/2021 01:12 PM

Nearly everywhere I want to go has the street parking spaces removed, so I have to park far away or just give up and go to another municipality.

Screen Name Redacted

2/19/2021 01:53 PM

I've enjoyed many of these initiatives. My favourite is seeing people enjoying patio spaces all over the city. It brings a sense of life and community which, in my opinion, brings people together. The business I manage benefited from a parking-space patio which allowed the strong sense of community we've always had to remain.

Screen Name Redacted

2/19/2021 02:41 PM

Strolling down the middle of government streets with the extended patios on either side and energized outdoor atmosphere was charming!

Screen Name Redacted

2/19/2021 03:36 PM

walk down government

Screen Name Redacted

2/19/2021 04:01 PM

To name a few - dinner on Broad Street, coffee outside Hey Happy, walking along Government St. All great ways of enjoying the city.

Screen Name Redacted

2/19/2021 04:25 PM

Enjoyed local musicians playing in Parks. Also liked outside street dining.

Screen Name Redacted

2/19/2021 04:44 PM

I've enjoyed the new outdoor dining spaces, especially Cafe Tre Fantastico's temporary patio right on Humboldt Street, Moon Under Water's patio in their parking lot, the Beagle Pub's expanded patio on the boulevard along Oxford Street (at Cook), Heron Rock Bistro's sidewalk patio (James Bay), and also The Connection's sidewalk patio (Cook at Oxford) and Moka House's streetside patio (Cook at Pendergast). I've also enjoyed many strolls and bike rides down Government, and a few strolls down Broad.

Screen Name Redacted

2/19/2021 04:48 PM

Closing down government street to traffic was excellent. I think portions of government street should permanently be traffic free. Ideally, the downtown core could be traffic free, providing access to local traffic via retractable barriers (see any European city). The expanded patios for restaurants/pubs were excellent, I hope that is something that will make a permanent



comeback.

Screen Name Redacted

2/19/2021 04:49 PM

As a long term James Bay resident I am hoping that Beacon Hill Park is not included in any initiatives related to solving homelessness or creating profit for individuals...the original park trust should be honoured. James bay/Fairfield has already taken it for the team re: Sewage treatment disruptions and homelessness impacts on the park. I think it was a serious mistake to breach park trust conditions for temporary homelessness solutions that, once allowed, seem impossible to reverse. Very short sighted decisions about a major jewel of our city. Please do not allow the present deduction to become permanent. We, as seniors, have stayed home as much as possible since covid began, using beacon hill park far less than we would otherwise have as an outlet during difficult times due to the population redirected there. For that reason I am not generally satisfied with build back victoria.

Screen Name Redacted

2/19/2021 05:02 PM

I absolutely love the initiatives to close roads and make more public spaces. I love walking down Government Street and seeing the patios with customers and no cars. I would love to have the city permanently close Government Street. Don't listen to the suburban haters who are obsessed with their stupid cars. Actual Victorians love these initiatives and want more walkable cities. I think we should mirror our city to be similar to European cities with lots of pedestrian streets. It creates a vibrant beautiful downtown area. Victoria is moving in the right direction!

Screen Name Redacted

2/19/2021 05:17 PM

I love the reduction in vehicles downtown with the Build Back Victoria street closures in combination with the new bike lanes. Beating able to walk down Government in a safe, socially distanced way has been wonderful.

Screen Name Redacted

2/19/2021 06:50 PM

Patio dining/drinks were appreciated. The city should move to more European model of pedestrian downtown with bustling outdoor dining.

Screen Name Redacted

2/19/2021 07:50 PM

I liked walking down the closed streets in summer. Homeless persons all over the place isn't a good thing though. I see more evidence of the second than the first.

Screen Name Redacted

2/19/2021 09:12 PM

I loved all of the patios on Government street and think they would be a great permanent feature.

Screen Name Redacted

2/19/2021 09:47 PM

The most evident and delightful aspect was noticing all of the patios that emerged around town and have remained. The feeling on many streets has transformed because of this. I was also part of the team from GVPN that collaborated with an MGN grant to add elements to Broad St., and it was really exciting to see how it all evolved... it's become a fairly quaint street :) Also strolled down Government, I appreciate seeing a welcome :) (instead of a 'road closed') I'm not sure if the vehicles going through most of it still is ideal?

Screen Name Redacted

2/20/2021 07:53 AM

Spent alot of time downtown last summer. Enjoyed the restaurant patios and food trucks. Please move the criminals out of Victoria parks. Why are criminals being allowed to take over our City??



Screen Name Redacted

2/20/2021 08:24 AM

dinner on a patio

Screen Name Redacted

2/20/2021 08:30 AM

We find downtown difficult and awkward to access via private vehicle. We do not choose to walk or go downtown unless we can stop and quickly our business while one of us remains in the vehicle. We feel unsafe on downtown core streets with the unstable homeless population in control of the streets. Bicycle paths have made traffic flow unpredictable and slow, increasing the negative effects of vehicles- stopping a 1 ton vehicle, for example at the new bicycle and pedestrian crosswalk on Blanshard between Bay and Hillside, has a very negative effect environmentally. We don't understand the thinking behind that new crossword when there were already crosswalks 300 ft and in either direction.....our downtown is being ruined and destroyed for citizens and as a tourist destination.

Screen Name Redacted

2/20/2021 09:13 AM

Don't go downtown too many streets blocked off and WAY too many bike lanes. Too hard driving now

Screen Name Redacted

2/20/2021 09:52 AM

I shop downtown Victoria, but i try not to go there as i do not feel safe in downtown Victoria anymore.

Screen Name Redacted

2/20/2021 05:03 PM

I have dined at the Garrick's head pub on government street

Screen Name Redacted

2/20/2021 08:45 PM

Really enjoying the physical distance eating options at restaurants

Screen Name Redacted

2/20/2021 11:12 PM

I enjoyed visiting Government street when it was closed to cars. I used to live and work in the area for many years (1998-2009). I lived on upper Yates while I worked at the Coho Ferry then in James Bay while I worked at New Balance Victoria. I always walked or biked to work. Between those two places of work/residences, I spent a LOT of time walking on Government street. It always struck me as such a shame that it was so dominated by automobile traffic. Due to the pandemic, I wasn't able to visit downtown Victoria as much as I would in a typical summer. However, when I did, it was so pleasant to be able to walk safely up Government street -- to easily cross back and forth to get to the different shops I was visiting and one evening my husband and I even decided to stay and enjoy the dining.

Screen Name Redacted

2/20/2021 11:36 PM

Pickup zone for shopping is nice. Patio dining looks nice, but never actually did it.

Screen Name Redacted

2/21/2021 12:29 AM

This should have been done long ago. City council is a joke. They do bike lanes and don't get pedestrians? They are 9 laughable fools.

Screen Name Redacted

2/21/2021 08:47 AM

I appreciate Government Street in it's new form

## Screen Name Redacted

2/21/2021 10:27 AM

Bad experience with street patios with no access option for people who use a wheelchair due to lack of ramp.

## Screen Name Redacted

2/21/2021 11:22 AM

I really enjoyed the increased vibrancy and community feel when walking down government and broad street. I wished that these initiatives were in place even before the pandemic, like in other cities. It made things feel a bit more normal, during a very difficult time. I think it also helped to support those businesses that were struggling. It was great to see the community support and creativeness!

## Screen Name Redacted

2/21/2021 11:51 AM

The extra pedestrian zone on Simcoe st. is great, as it is such a busy walking thoroughfare. I love yoga in the park (hopefully the residents will be gone by the time this opens up again.) Food trucks in various locations are appreciated. (Almost) car-free Government St. is wonderful!

## Screen Name Redacted

2/21/2021 01:18 PM

I had a number of lovely experiences last summer strolling down the pedestrian friendly roads, visiting food trucks and having coffee on patios. I love how European it all felt - they know what they are doing there!

## Screen Name Redacted

2/21/2021 02:39 PM

It is fun, organized, outdoors, something that happens around the world.

## Screen Name Redacted

2/21/2021 03:10 PM

I've had food at various new street patios, as well as food trucks, in the City and enjoy it very much. I hope it becomes a permanent feature in the city. Gives a strong sense of place.

## Screen Name Redacted

2/21/2021 03:46 PM

I have used pick-up zones for shopping at local businesses, visited a food truck in a public space, and strolled down the middle of Government street. I have enjoyed these experiences, especially strolling down the middle of Government street.

## Screen Name Redacted

2/21/2021 07:03 PM

We have enjoyed the extra space to circumnavigate other people on the sidewalks and have greatly appreciated and take advantage of the outdoor dining. As car drivers through the downtown it has not been an obstacle. We frequently parked on Broad outside Pagliacci's pre-COVID, and have taken advantage of, and preferred the close-off at, that portion of Broad street to be able to dine outside for the services available on that portion of the street.

## Screen Name Redacted

2/21/2021 10:58 PM

My favourite was afternoon music and happy hour at Pags. I felt like I'd been transported to a street in Spain or Italy. Good music, a beautiful streetscape, a cocktail and an afternoon bite to eat with my family. It felt so special- and extra special in the middle of a pandemic. I hope things like this continue post pandemic.

## Screen Name Redacted

2/21/2021 11:03 PM

We became very big fans of Pagliacci's towards the end of the summer. Sitting on the patio/street while music played made me feel like I'd been transported to a wonderful place far from Canada and its automobile dominant culture. Walking up and down Government St. with our son was also a great experience.

Screen Name Redacted 2/22/2021 09:36 AM	I like the street closures and food trucks. Really great Pagliacci street venue. The homeless ruins the whole downtown and the parks are now unsafe. FIX THE HOMELESS LAWLESS DANGEROUS CAMPING. STOP THE CAMPING IMMEDIATELY!!!
Screen Name Redacted 2/22/2021 12:47 PM	We've had dinner on temporary patios and used the blocked off government and broad street spaces
Screen Name Redacted 2/22/2021 01:00 PM	none
Screen Name Redacted 2/22/2021 04:08 PM	I have not been going out much because of COVID
Screen Name Redacted 2/22/2021 06:24 PM	The atmosphere created by Build Back Victoria initiatives, is, generally speaking, pleasant to experience. The steps taken to keep businesses open, and thriving, are, for the most part, successful. However, road closures need to be thought out really carefully, so as to not overly eliminate much needed parking. Customers from outside the downtown core need to feel that access to businesses is not restricted to the point they feel it is not worth coming to town, to spend money. Also, it is very important for customers to have a sense of safety when they are sitting outside eating, or walking around. There absolutely needs to be a much stronger, and visible, police presence downtown. Pairs of police, walking 'the beat' are well worth having.
Screen Name Redacted 2/22/2021 08:30 PM	I don't think I participated in anything that was related to Build Back Victoria. I ate at food trucks and patios that existed before the program was in place. I did walk up and down Government Street as a part of my commute.
Screen Name Redacted 2/22/2021 08:51 PM	Walking up Government Live Music on Broad
Screen Name Redacted 2/22/2021 08:57 PM	I have loved the extended patios in the downtown core, but especially in Fernwood. It gives a much more community feel and puts more priority on people instead of parking.
Screen Name Redacted 2/22/2021 10:39 PM	I tried dinner on a patio, but found it a bit too congested with pedestrians squeezed into smaller spaces by vehicles and the actual patio.
Screen Name Redacted 2/22/2021 11:53 PM	Visiting food trucks and walking down government street.
Screen Name Redacted 2/23/2021 06:01 PM	lunch on Broad Street
Screen Name Redacted 2/23/2021 09:36 PM	I enjoyed the opportunity to distance from people on busy streets like Government and safely enjoy food and drinks outside. I loved the food trucks, especially along Dallas Road - there are no other amenities close to the

	beach and Clover Point.
Screen Name Redacted 2/24/2021 05:29 PM	Lunch on a patio built at Fernwood Inn on Gladstone Avenue. The reduced traffic from the partial road closure made the area a nicer and quieter space to be in.
Screen Name Redacted 2/24/2021 05:38 PM	I enjoyed a very nice drink at Stage during late summer on the street on Gladstone Av. With the road partly closed it felt safer (as more space), and much more pleasant being outdoors.
Screen Name Redacted 2/24/2021 05:40 PM	The outdoor patios and seating areas have been amazing. I feel that downtown Victoria is lacking green space and places so sit so it's been great seeing outdoor spaces pop up. Adds so much more life to the streets!
Screen Name Redacted 2/24/2021 06:28 PM	Any of these experiences have been overwhelming negative.
Screen Name Redacted 2/24/2021 06:43 PM	Loved the outdoor seating relaxed rules for restaurants. and Government st being shut down to vehicles.
Screen Name Redacted 2/24/2021 07:24 PM	I love the experience of dining outside and of the promise of more food truck pods like in Portland. It creates safe community at this trying time
Screen Name Redacted 2/25/2021 10:13 AM	Strolling down government, dinner on a patio
Screen Name Redacted 2/25/2021 11:35 AM	Like relaxing on bylaws for patios and pick up from retailers.
Screen Name Redacted 2/25/2021 11:52 AM	Had coffee on Broad Street closed to traffic. It was lovely.
Screen Name Redacted 2/25/2021 12:03 PM	Yes, often I eat at restaurants often. I prefer to go to restaurants with outdoor spaces. Not only because of COVID, but patios have a nice feel to them too.
Screen Name Redacted 2/25/2021 01:20 PM	We have really appreciated the street-side outdoor patios for restaurants around town. Not only do we appreciate the ability to support our local restaurants safely through this pandemic, but the outdoor dining space is fantastic regardless! Especially in the summer it is great to have additional options to dine outside
Screen Name Redacted 2/25/2021 01:50 PM	I have dined on the new patios, and walked down the middle of Govt. and Broad. Loved the experience - it adds lively vitality to our city.
Screen Name Redacted 2/25/2021 01:58 PM	I have really enjoyed the additional spaces for patios and seating on streets/parking spots. I have enjoyed meals and coffees at numerous local businesses (Pagaliacis, Hey Happy, several others). The semi-closure of Government St. has been lovely for walking & cycling. It made me wish we

	had implemented these sorts of uses of public spaces before COVID made it a necessity. It adds a lot to quality of life and vibrancy in the city as well as making sense during the pandemic.
Screen Name Redacted 2/25/2021 03:28 PM	I've used outdoor patios and walked down the middle of Government Street.
Screen Name Redacted 2/25/2021 04:29 PM	I have visited government street and fern wood's expanded business spaces.
Screen Name Redacted 2/25/2021 04:34 PM	I have walked down the middle of government street a few times while it was closed off to cars. It honestly felt like the best way to experience Government street, and I really don't understand why it ever needs to be open to cars. Especially after Covid when tourists return, it makes way more sense to have that much more open space.
Screen Name Redacted 2/25/2021 04:34 PM	I worked at a brewery in market square, so spent a lot of time downtown. I think generally speaking all the initiatives that took place in summer of 2020 allowed for the business I worked for, and those around us, to continue to operate and succeed financially, whilst also allowing for a sense of normalcy to keep people afloat. Having talked to 1000s of people over the course of summer 2020, it was pretty obvious how important it was for people to do some of the things that they would normally be able to do
Screen Name Redacted 2/25/2021 04:38 PM	I have visited a Summer Market in Oaklands community, which was held on the playground of Oaklands elementary school.
Screen Name Redacted 2/25/2021 05:05 PM	In the summer of 2020, I was able to meet numerous times with friends at a patio along Wharf Street, and everyone was able to feel safe with physical distancing.
Screen Name Redacted 2/26/2021 10:16 AM	Closing down several streets in downtown Victoria really enhances the overall outdoor experience. It has a community feel where people can gather and enjoy local shops and restaurants. I believe it helps to keep our money on our local economy.
Screen Name Redacted 2/27/2021 01:44 AM	I really enjoy the pedestrianization of Government, and throughout the city. I am completely supportive of this becoming a permanent change. It feels dynamic, creative and community connective to create opportunities to gather on closed streets and outdoor spaces. I love the offering of movement practices in parks.
Screen Name Redacted 2/27/2021 08:32 AM	Government street shopping and eating - the street closure made me very happy, I loved the feeling of freedom, the European vibe. I actually went back down there because of the closure.
Screen Name Redacted 2/27/2021 04:03 PM	Christmas Eve dinner on a patio
Screen Name Redacted	Lunch on the Pagliacci's patio is so nice to be able to do, and was especially

2/27/2021 08:02 PM

nice in the summer. I've also been grateful for the extra patio/line-up space outside of coffee shops (eg Hey Happy)

Screen Name Redacted

2/28/2021 07:05 AM

I had a "covid friendly" first date with my current partner in August where we went for a walk down Government St, and sat and talked for hours on one of the temporary picnic tables that had been placed there. I met a coworker after work at the open space created in front of Pagliacci's for a drink and was able to support her through a difficult time.

Screen Name Redacted

2/28/2021 09:11 AM

Waking Government St was very nice with the cars. Eating on patios in streets to enjoy the scenery and weather comfortably

Screen Name Redacted

2/28/2021 09:13 AM

The two main experiences I had were outdoor dining on temporary patios, and walking down new pedestrian only streets. Both were such a tremendous improvement over what options existed previously.

Screen Name Redacted

2/28/2021 09:20 AM

Being able to walk around on Government without vehicles was lovely.

Screen Name Redacted

2/28/2021 09:34 AM

Great ideas but please change "build back" too closely associated to USA

Screen Name Redacted

2/28/2021 09:41 AM

Cycling downtown improved since Gov't street was closed. Encourages shopping, dining, etc. Great for improved pedestrian access.

Screen Name Redacted

2/28/2021 09:49 AM

Enjoyed seeing the atmosphere created by street patios while shopping. Purchased food from food truck at outdoor market near Esquimalt Rec.

Screen Name Redacted

2/28/2021 09:53 AM

Government st ped area

Screen Name Redacted

2/28/2021 09:56 AM

Walk down government street, dined at expanded patio, visited food trucks on dallas

Screen Name Redacted

2/28/2021 10:02 AM

I have not experienced any of those things.

Screen Name Redacted

2/28/2021 10:56 AM

Vehicle closures to make downtown more pedestrian friendly and increased outdoor drinks and dining space have made downtown a place that feels (as vibrant and friendly (as possible during a pandemic). I regularly dine out and would only do so in an outdoor space during the pandemic. I look forward to doing it just for fun! I have a dog and regularly walk downtown and the streets that have been closed to vehicles (or diminished access) encourage such a positive vibe and space.

Screen Name Redacted

2/28/2021 11:35 AM

I have enjoyed the ability to use more outdoor spaces last summers. Especially government street and fernwood street closures

Screen Name Redacted 2/28/2021 11:57 AM	Had evening dinner in the street at pagliacci. Walked down government with plenty of room.
Screen Name Redacted 2/28/2021 12:02 PM	I loved when Government Street was pedestrianized and shopped there more often. I enjoyed a patio in Fernwood Square on what was normally a street (for coffee).
Screen Name Redacted 2/28/2021 12:07 PM	Walking down the closed to traffic streets and enjoying multiple patio spaces around the downtown core.
Screen Name Redacted 2/28/2021 12:15 PM	None
Screen Name Redacted 2/28/2021 12:18 PM	I live downtown and have utilized Build Back Victoria initiatives including many outdoor patios, food trucks in public spaces, and partial closed streets. Last summer, even though there were very few tourists and no cruise ships, downtown (especially government street) was as vibrant as ever with the outdoor activities and outdoor patios.
Screen Name Redacted 2/28/2021 12:31 PM	It is difficult to visit the downtown, because it does not feel safe. The homeless problem is out of control and the city looks like it is in disarray.
Screen Name Redacted 2/28/2021 12:34 PM	Operated a food truck on Dallas Rd
Screen Name Redacted 2/28/2021 12:37 PM	Your entire program is a joke; the prioritization of bike lanes over housing the homeless, who now wreak anarchy in notably Beacon Hill Park, is disgraceful. The fact that this is voted upon to further by councillors who profit, notably Ben Isitt through the Red Cedar Cafe, is such an obvious conflict of interest it is truly apparent that not a shred of integrity remains amongst this council.
Screen Name Redacted 2/28/2021 12:43 PM	I've enjoyed dining on a patio that was not previously available. I really enjoyed this, however it was a patio that did not jut out into traffic - I find those rather ugly and can't imagine very nice sitting basically on street as cars pass.
Screen Name Redacted 2/28/2021 12:44 PM	Dinner on patios, walking on government st.
Screen Name Redacted 2/28/2021 01:10 PM	I have enjoyed many of the Build Back Victoria initiatives, from food truck in public spaces, to pick-up shopping zones to dinner on patios, to daily walks down Government Street, to the pedestrian walking areas on my street in James Bay. I love much of what is happening.
Screen Name Redacted 2/28/2021 01:24 PM	We tried to walk down Cook street to have coffee and we were threatened by people exiting the "warming tent" operated by Red Cedar



Screen Name Redacted 2/28/2021 01:35 PM	Downtown is too scary. I've stopped going after 3 disturbing instances.
Screen Name Redacted 2/28/2021 01:52 PM	I love love love downtown streets being closed off to vehicles. It is so much more enjoyable to walk around. I have not visited a food truck yet but I am absolutely in favour of them in public spaces. My only concern is the generators they use that create emissions and noise. It would be great to figure out alternative power for them.
Screen Name Redacted 2/28/2021 02:02 PM	Had many dinners over the summer on a variety of the expanded patios
Screen Name Redacted 2/28/2021 02:13 PM	It's a frustrating assault on cars. Removing parking capacity doesn't makes sense when WHO and other health agencies have said that outdoor open-air exposure of COVID has not happened. Giving over space under the excuse of social distancing is a cynical abuse of people's health concerns. I try to avoid stopping or shopping in downtown Victoria.
Screen Name Redacted 2/28/2021 02:34 PM	Had experiences with many of these initiatives, but my favourite was dinner on a patio (Pagliacci's). The city seems so much more vibrant with people and restaurants spilling into the streets
Screen Name Redacted 2/28/2021 02:57 PM	I refused to use outdoor dining spaces. In many instances, I saw servers without masks or face coverings serving numbers of tables. I will never attend a food truck. The street closures, bike lanes, infrastructure work, building construction has made Victoria movement impossible, dangerous and is a disaster.
Screen Name Redacted 2/28/2021 03:22 PM	Government St is a mess. Low quality fixtures and furnishings makes the effort look amateurish
Screen Name Redacted 2/28/2021 03:28 PM	I appreciate the patios downtown. i do not appreciate the public disorder.
Screen Name Redacted 2/28/2021 03:51 PM	I've eaten on patios on government.
Screen Name Redacted 2/28/2021 04:39 PM	Spending 2 years living in and traveling Europe, we moved to downtown Victoria to experience more of that lifestyle again and build back Victoria took our European experiences to the next level locally. It has encouraged more socializing (safely) and more walking.
Screen Name Redacted 2/28/2021 04:57 PM	Spending time walking downtown. Frequenting shops to pick up items, and meeting community group I am part of for socially-distanced engagements.
Screen Name Redacted 2/28/2021 05:04 PM	Walk along beach avenue and very upset at the state of BHP



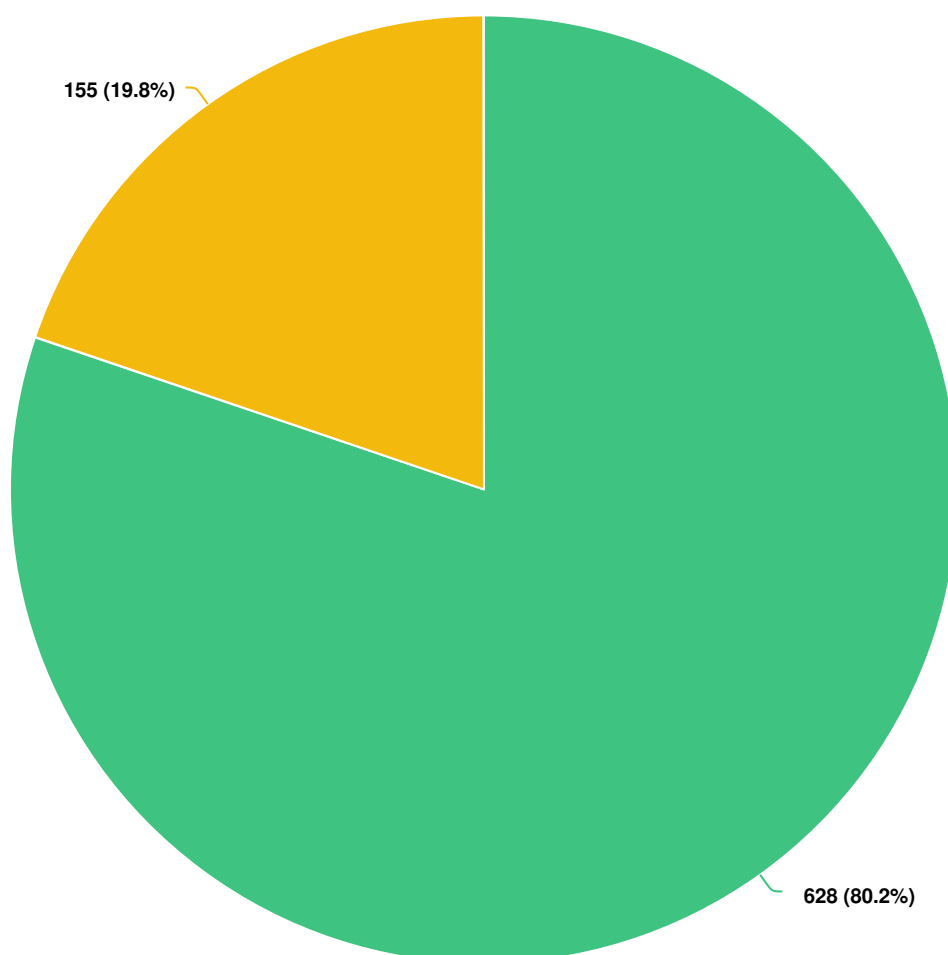
Screen Name Redacted 2/28/2021 07:10 PM	Dinner on a patio and curb side
Screen Name Redacted 2/28/2021 07:54 PM	None
Screen Name Redacted 2/28/2021 07:55 PM	Socially distanced coffee outside Little June in Fernwood square. Drinks outside on the street at Fernwood Inn. Pick up zone for online shopping from local stores.
Screen Name Redacted 2/28/2021 07:58 PM	I have greatly enjoyed the changes to Government St and wish for them to be permanent. Make patios more expansive and not temporary. The street will require refit to make it look streamlined. Love the food trucks! All of the noted changes will Be fantastic for when our tourism returns in 2022!
Screen Name Redacted 2/28/2021 08:41 PM	I walk around the city often when out eating, drinking or shopping
Screen Name Redacted 2/28/2021 09:08 PM	The ability to stroll down government street and dine outdoors was a treat and something I've hoped for for a long time. I so enjoyed my Murchies coffee and pastry on a sunny Saturday while people watching. We took advantage of closed streets and outdoor dining as much as possible over the summer. It felt like we were in Europe - and enticed to visit shops and take our time downtown. I love it. I hope we never lose it. I know accessibility can be an issues for some- but I feel like the city found the balance. I do think we need to make sure parking exists for elderly, disabled, and those with young children. I took my mother out a few times and was glad we were able find parking - which is not always the case.
Screen Name Redacted 2/28/2021 09:17 PM	I have not had a positive experience. The roads where closed in the park across the street from me and it is filled with people camping. I hear them yelling all night long. I have seen people shooting up, being assaulted, overdosing.... I feel trapped in my apartment with no where to go.
Screen Name Redacted 2/28/2021 09:30 PM	Ate on the extended patio at earls over the summer
Screen Name Redacted 3/01/2021 06:34 AM	Allowing businesses to occupy outdoor spaces to promote distancing and to create more floorspace in order to offset density losses is a great idea and a great way to let people enjoy the city's businesses. It works in other major cities (even in winter!) So I can work here.
Screen Name Redacted 3/01/2021 07:04 AM	I currently avoid downtown Victoria due to the homeless and crime. However If the city can get rid of the homeless and crime I definitely would go back. I used to LOVE Victoria. Now I'm considering moving away.
Screen Name Redacted 3/01/2021 07:10 AM	Love the parklet restaurant patios, more space to walk & bike in the park & downtown

Screen Name Redacted 3/01/2021 11:59 AM	I support my dine-in favourite restaurants downtown as frequently as I can afford (once or twice a week). Walking on the streets has become even more difficult, especially at night, dodging outdoor restaurant seating, barriers, bicycle racks. Luckily I have no need for a cane, walker, or scooter yet, but your project, as do many, seems to focus on fit people, rather than ALL people.
Screen Name Redacted 3/01/2021 12:57 PM	Stroll on government st, coffee outside
Screen Name Redacted 3/01/2021 02:52 PM	I think it is shocking that not one council member flagged B.I. re: his conflict of interest when B.I. presented the Nov 3, 2020 motion that ended up funding his own Red Cedar Cafe Tent on Cook Street. I respectfully request the WCB requirements set out to operate that tent safely since its inception during Covid.
Screen Name Redacted 3/01/2021 03:35 PM	Nothing
Screen Name Redacted 3/01/2021 06:59 PM	Fernwood Inn street patio, Paggliagis,,Government Street
Screen Name Redacted 3/01/2021 07:06 PM	Enjoyed eating in on street tables in Cook St village, Fernwood, and Government St
Screen Name Redacted 3/01/2021 07:27 PM	We have been fortunate to adapt our concession business after the fairs and festivals were cancelled last spring. We have been able to offer classic fair treats throughout the summer, fall and now winter as we continue to receive support from the public along Dallas Rd.
Screen Name Redacted 3/01/2021 07:32 PM	During COVID I do not eat in restaurants.. I do take out. I don't want tourists bringing the UK variant here. I do not like social engineering driven by ideological zealots. Like the ping pong table nobody uses and the envisioned picnic point in a wind zone, these initiatives are paternalistic in the extreme.

**Optional question** (712 response(s), 81 skipped)

**Question type:** Essay Question

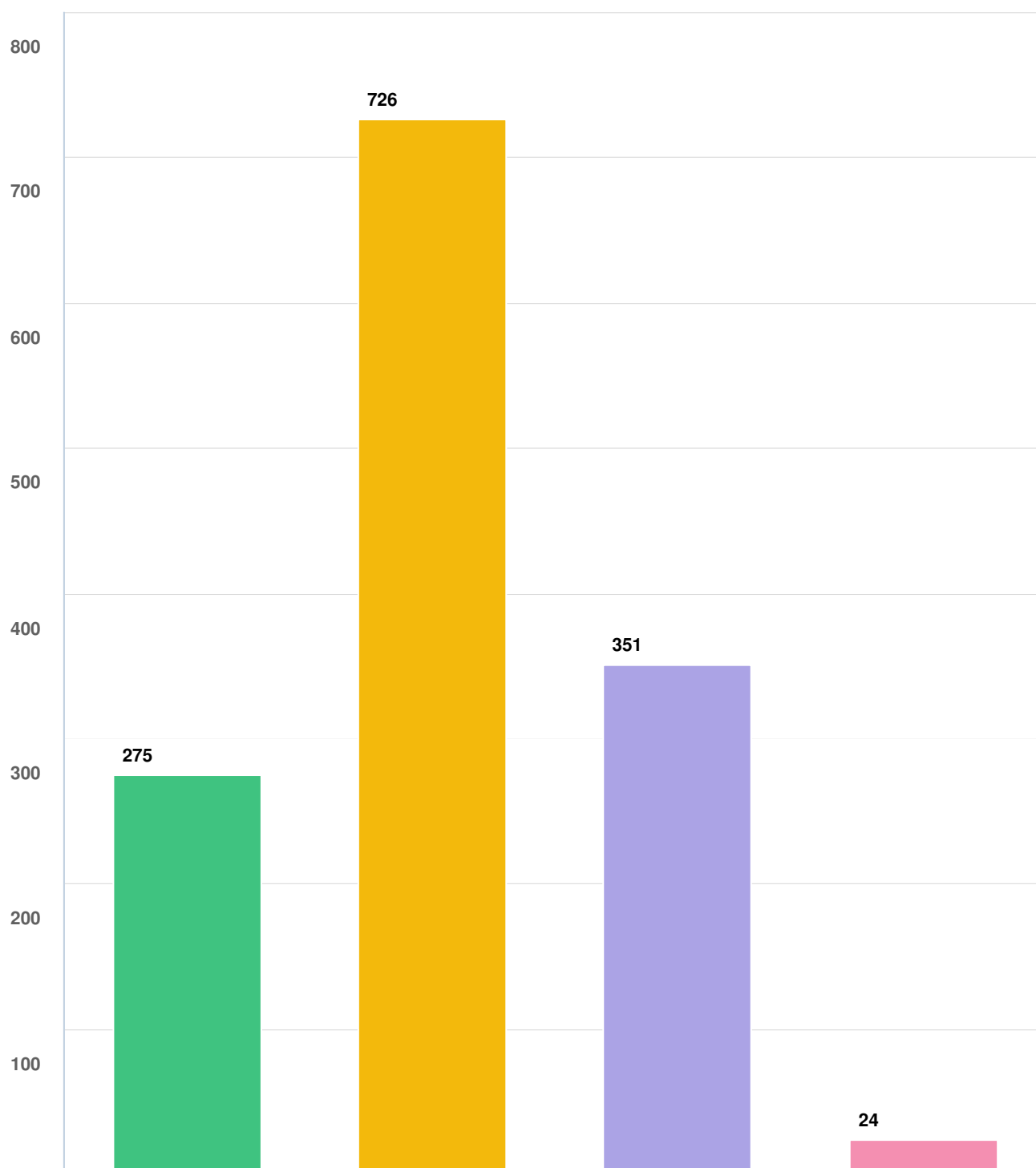
**Q5** Have you been generally satisfied with Build Back Victoria?



**Question options**

☒ Yes ☐ No

*Optional question (778 response(s), 15 skipped)  
Question type: Radio Button Question*

**Q6** I visit Government Street as a: (select all that apply)**Question options**

● Cyclist ● Pedestrian ● Driver ● Other (please specify)

Optional question (780 response(s), 13 skipped)

Question type: Checkbox Question

## Q7 What did you like most about these temporary initiatives?

Screen Name Redacted

2/02/2021 10:13 AM

space to distance from others; the vibe of a european city, closed to cars and prioritizing active modes of moving around downtown.

Screen Name Redacted

2/02/2021 10:16 AM

Loved the extra space people and patios. Reduced cars made the experience better.

Screen Name Redacted

2/02/2021 10:22 AM

Note guys - in Q6 you misspelled cyclist. Do not need city paid for entertainment Why the emphasis on Govt from View to Fort? More important to further contain traffic from Humboldt to Yates

Screen Name Redacted

2/02/2021 10:24 AM

Great to dine outdoors and helps businesses.

Screen Name Redacted

2/02/2021 10:29 AM

It completely changed the atmosphere of the street for the better. It almost had the feel of a European plaza on sunny days with people outside enjoying the good weather.

Screen Name Redacted

2/02/2021 10:30 AM

Less traffic noise and fumes. European feel. Felt friendly, fun and relaxed.

Screen Name Redacted

2/02/2021 10:33 AM

The relaxed atmosphere during a tense time. Having extra space to pass people without having to worry that stepping off the curb was going to get me run over by some inattentive driver.

Screen Name Redacted

2/02/2021 10:34 AM

- Adds vibrancy to the community and outdoor spaces - Brings people out of their homes and onto the street to connect with one another - Felt safe during the pandemic to support local businesses like restaurants - With such mild weather year round, this type of initiative gives locals and tourists the opportunity to connect with others outdoors. - Many restaurants have very limited capacity in Victoria -- the additional seating allows restaurants to increase capacity

Screen Name Redacted

2/02/2021 10:38 AM

The European feeling and the safety to walk freely. Nice flowers and benches. All of Government Street should be pedestrian only. I think that there is really no good reason for cars to be there other than business deliveries which could happen at a certain time of day, and then nice looking semi permanent (e.g. please not wooden pallets and safety cones) car blocking mechanisms could be put into place.

Screen Name Redacted

2/02/2021 10:53 AM

That they help - even though not very significantly - to discourage car culture and thereby help in the fight against climate change.

Screen Name Redacted

2/02/2021 10:56 AM

Gov't st is a pain in the ass to drive down when it is open - it is way less stressful as a driver and a pedestrian to have it closed to vehicles

Screen Name Redacted 2/02/2021 10:59 AM	Less traffic noise, stress, and pollution smell. Safer. More people and vibrancy.
Screen Name Redacted 2/02/2021 11:03 AM	Every great City that I have visited has had a pedestrian core. Being able to walk in comfort, without being crowded and without dodging vehicle traffic was inviting and delightful. I probably went downtown more frequently, given the pandemic, than I would have if streets had not been closed. That meant supporting coffee shops and local cafes.
Screen Name Redacted 2/02/2021 11:12 AM	Makes the space feel bigger and more welcoming. Community oriented.
Screen Name Redacted 2/02/2021 11:15 AM	enjoying street furniture on the street
Screen Name Redacted 2/02/2021 11:28 AM	The street felt more like a public space, welcoming.
Screen Name Redacted 2/02/2021 11:30 AM	feels safer and easier to walk around the shops, also much quieter.
Screen Name Redacted 2/02/2021 11:34 AM	I didn't. Street closures make driving downtown more complicated and less accessible for people with disabilities
Screen Name Redacted 2/02/2021 11:38 AM	Does it need to look so "dirty". Looks cheap.
Screen Name Redacted 2/02/2021 12:33 PM	I didnt, combined with the restrictions on Wharf, Fort and now Humboldt it makes it very difficult to maneuver downtown. I was trying to take our 83 year old mother-in-law from James Bay to downtown and it was congested and difficult to get her close enough for her to walk to her destination....she's 83!
Screen Name Redacted 2/02/2021 12:33 PM	Enjoyed that the food and beverage businesses along this stretch were able to extend their footprint.
Screen Name Redacted 2/02/2021 12:42 PM	Space to walk, to feel comfortable with my kids spreading out a bit, to get sun in the middle of a business street. Love all of the sitting areas and patios full of people eating and engaging with one another.
Screen Name Redacted 2/02/2021 01:12 PM	Pedestrian, diner, and shopper safety are all improved.
Screen Name Redacted 2/02/2021 01:35 PM	The atmosphere is safe and inviting. You see more people engaging with the outdoors and each other. I like sitting outside at an eating establishment when possible, and there are more opportunities to do so this way.
Screen Name Redacted 2/02/2021 01:53 PM	It is unbelievably more pleasant to walk and dine outdoors there without the through traffic.

Screen Name Redacted 2/02/2021 02:18 PM	Animated the street and pulled the F&B operations into the street. It felt European and lively.
Screen Name Redacted 2/02/2021 02:24 PM	This is a long overdue initiative. I liked the fact that there were fewer vehicles, of course.
Screen Name Redacted 2/02/2021 03:36 PM	Nothing. Traffic is affected
Screen Name Redacted 2/02/2021 03:52 PM	The reduced traffic and pleasant patio spaces. We really didn't have enough patios downtown before the pandemic.
Screen Name Redacted 2/02/2021 04:27 PM	Promote outdoor safe activity. Closing streets to cars will hopefully cause more walking and cycling.
Screen Name Redacted 2/02/2021 04:45 PM	It was nice to have more outdoor seating and to be able to more easily physically distance from others while walking down Government Street.
Screen Name Redacted 2/02/2021 04:49 PM	Increased access as a pedestrian, I loved the "European" feeling of the sidewalk bistros
Screen Name Redacted 2/02/2021 04:59 PM	It was nice to not worry about getting run over.
Screen Name Redacted 2/02/2021 05:03 PM	great to be able to walk government street with less traffic, easier to keep safe distancing and safe, feels better to shop, great for the restaurants and coffee shops
Screen Name Redacted 2/02/2021 05:23 PM	Usually associated with colourful fixtures/ public art, really kid-friendly and encourages us to make the effort to walk/bike
Screen Name Redacted 2/02/2021 05:40 PM	Outdoor people watching while nibbling or eating is a delightful way to experience a city and our unique Victoria culture. There were musicians busking and people just wandering around. Reminded me of my trips to Paris, London and Lima Peru. So enjoyable.
Screen Name Redacted 2/02/2021 05:41 PM	Having places to hang out that are FREE! I also love the community vibe they bring to downtown
Screen Name Redacted 2/02/2021 05:44 PM	It is great to have a car-free pedestrian thoroughfare. It really adds to the city's livability. Every city should have an area for pedestrians.
Screen Name Redacted 2/02/2021 06:06 PM	It creates a much calmer and pleasant atmosphere not having unnecessary traffic and the ability to enjoy a public space.

Screen Name Redacted 2/02/2021 06:22 PM	It felt safer to walk in the area and visit local businesses
Screen Name Redacted 2/02/2021 06:59 PM	Made the city more outdoor and pedestrian friendly.
Screen Name Redacted 2/02/2021 07:20 PM	Expanded patios, new public seating, and quieter, safer streets
Screen Name Redacted 2/02/2021 07:34 PM	Multi-use.
Screen Name Redacted 2/02/2021 07:55 PM	Pedestrian friendly on Government was wonderful and should be kept through the summer of 2021. It was easy to get to the businesses and made for a pleasant visit into town.
Screen Name Redacted 2/02/2021 07:58 PM	Lots of space to be able to walk and socially distance.
Screen Name Redacted 2/02/2021 08:13 PM	They worked great. Nice blend of pedestrian/cyclist friendly while still allowing vehicles to make drop offs or other short trips.
Screen Name Redacted 2/02/2021 08:46 PM	It create a greater sense of community to be able to move more freely on foot in a social space
Screen Name Redacted 2/02/2021 09:15 PM	Less noise pollution completely changes the vibe. Much nicer with fewer cars. Also having less air pollution when you are walking or having lunch is a big improvement. Please do more, close it entirely to vehicles except for delivery trucks. It's a shame to see cars on Government street, they can't park on the street anyway so what's the point? Why not just park a car in the parkade and walk a couple blocks? Anytime I have travelled to other countries that have streets that only allow walking and biking (and delivery vehicles), they always seem to be booming business districts.
Screen Name Redacted 2/02/2021 09:45 PM	They made it easier and more enjoyable to visit, and they felt safe
Screen Name Redacted 2/02/2021 09:56 PM	Half to vehicles and half to pedestrians, although it was rare that I saw pedestrians actually using the space much
Screen Name Redacted 2/02/2021 10:20 PM	Pedestrians feel safe and welcome.
Screen Name Redacted 2/02/2021 10:22 PM	Car free streets as well as the outdoor restaurant/bar seating options



Screen Name Redacted 2/02/2021 10:32 PM	The patios and music. Only thing missing was the horse carriages.
Screen Name Redacted 2/02/2021 11:39 PM	Nothing
Screen Name Redacted 2/03/2021 12:06 AM	it was easier to social distance a few times, but we did not find the changes enjoyable, it made taking my Mum out more challenging with her walker
Screen Name Redacted 2/03/2021 06:05 AM	Allowed food service businesses to expand their footprint to increase capacity due to COVID restrictions
Screen Name Redacted 2/03/2021 06:53 AM	The quiet! Freedom to roam as a pedestrian.
Screen Name Redacted 2/03/2021 06:57 AM	They make downtown feel more accessible to pedestrians. It's very European and I love it. I hope it stays post COVID.
Screen Name Redacted 2/03/2021 07:11 AM	The ability as a pedestrian to walk around and enjoy downtown without concern of traffic. As a driver, that area is easy to bypass. Ps I love the lights by the tourist Center at the base of government street that has pedestrians crossing in all directions simultaneously. I enjoy it as a pedestrian and absolutely love it as a driver!
Screen Name Redacted 2/03/2021 07:21 AM	Safety and convenience of visiting as a pedestrian and cyclist. Also the added vibrancy of downtown during the measures.
Screen Name Redacted 2/03/2021 07:27 AM	Loved them
Screen Name Redacted 2/03/2021 07:29 AM	I didn't like this initiative.
Screen Name Redacted 2/03/2021 07:56 AM	There is no need for drivers in the street closed areas. The city feels inviting like never has before. I will go to restaurants and other businesses and be able to walk freely
Screen Name Redacted 2/03/2021 08:11 AM	Creates a quieter area (from cars and trucks) similar to many European centres, stores bring their wares outside which creates a lovely market atmosphere
Screen Name Redacted 2/03/2021 08:13 AM	Vibrancy it added to the area, allowing use of outdoor spaces for safe and comfortable gathering, contributed to success of local business by expanding seating
Screen Name Redacted 2/03/2021 08:50 AM	I have lived in the CRD for 40+ years and always wondered why Gov st wasn't a pedestrian mall

Screen Name Redacted 2/03/2021 08:57 AM	Keeping the physical distance while being outdoors
Screen Name Redacted 2/03/2021 09:02 AM	The ability to have a larger amount of space to maintain social distancing.
Screen Name Redacted 2/03/2021 09:10 AM	The area is welcoming, vibrant, and inviting. All of the patios that have been extended onto the sidewalk areas are fantastic for people and the businesses. It should always be like this. I favour the full closure rather than the partial closure of Government Street, been saying this for years.
Screen Name Redacted 2/03/2021 09:11 AM	Creates a feeling of community
Screen Name Redacted 2/03/2021 09:27 AM	They attracted more street people which I suppose is great for the homeless industry
Screen Name Redacted 2/03/2021 09:44 AM	I didn't. There's a pandemic on and I'm staying home most of the time.
Screen Name Redacted 2/03/2021 09:47 AM	I think it creates a nice atmosphere, and I didn't mind not being able to drive down those streets.
Screen Name Redacted 2/03/2021 09:49 AM	It feels welcoming, less busy but still very vibrant. The visit doesn't feel stressful as the street is quieter without traffic noise.
Screen Name Redacted 2/03/2021 10:06 AM	less traffic
Screen Name Redacted 2/03/2021 10:11 AM	Outdoor seating gave the streets an inviting European feel. Less traffic.
Screen Name Redacted 2/03/2021 10:20 AM	More welcoming
Screen Name Redacted 2/03/2021 10:24 AM	I loved the full closure of Government Street. It brought so much vibrancy to one of the best parts of our city during a difficult time.
Screen Name Redacted 2/03/2021 10:38 AM	It makes the city feel more inviting and comfortable. Not having so many cars around is nice and more quiet for Government street.
Screen Name Redacted 2/03/2021 10:42 AM	They brought life to the streets, and brought people to the downtown core.
Screen Name Redacted 2/03/2021 10:45 AM	I like that people can gather outdoors but moving forward aesthetics should need to be approved by a panel for these outdoor spaces created . Some

	just look like shipping crates and do nothing to add a visual experience . It is important as not everyone is using these areas but they are in other ways supporting the community
Screen Name Redacted 2/03/2021 10:56 AM	More space to roll!
Screen Name Redacted 2/03/2021 10:58 AM	Being able to walk down the centre of Government Street, like being in Europe!
Screen Name Redacted 2/03/2021 10:59 AM	NO CARS! Gov is partially used anyway as a pedestrian zone and I personally always pop across the street when it's safe to do so, rather than walking up to a designated crosswalk (when it's car-priority). I find that it's a natural ped zone and it was awesome to see it come alive.
Screen Name Redacted 2/03/2021 11:05 AM	Being able to eat or coffee outside without traffic noise and feeling safe from Covid infection
Screen Name Redacted 2/03/2021 11:19 AM	Fresh approaches to solving pandemic issues. HOWEVER core issue of downtown Victoria is not addressed - due to people without homes or shelter downtown core is not safe to walk in, park in, or live in. Petty crime - theft, bullying, mugging - have all increased. Police presence is non existent in areas directly affected. Two blocks from downtown police station one cannot get police assistance - perhaps due to over-use? Why not try some foot traffic patrols with security issues at the top of the agenda. People can't shop, eat, visit, stroll, bike when they are concerned with being accosted, or having themselves or their bikes or their vehicles harmed in some way. These "minor incidents" have added up to the point that downtown Victoria - which, by the way, is not just the TOURIST AREAS - is no longer a joy to be in.
Screen Name Redacted 2/03/2021 11:24 AM	Nothing
Screen Name Redacted 2/03/2021 12:36 PM	nice to stroll without worrying about vehicles and more space to share with other pedestrians
Screen Name Redacted 2/03/2021 01:00 PM	lack of cars
Screen Name Redacted 2/03/2021 02:00 PM	Freedom to move about by foot and bicycle with greater ease. Much less traffic to the area as a local.
Screen Name Redacted 2/03/2021 02:11 PM	make it permanent. add remote controlled bollards to businesses can get off hour deliveries. Make is a european square.
Screen Name Redacted	Being able to relax without worrying about traffic and being too close to other

2/03/2021 02:58 PM

people.

Screen Name Redacted

lack of cars. ability for pedestrians to walk safety with lots of space

2/03/2021 03:41 PM

Screen Name Redacted

I like the concept of a pedestrian priority street. I enjoyed walking and cycling along without caring about inconveniencing cars. As a driver, I slowed down and it was totally fine.

2/03/2021 03:48 PM

Screen Name Redacted

No car noise. No car fumes. No car GHG emissions. Opportunities to socialize and build community. A welcoming vibe reminiscent of European cities that have car free areas. A great draw for tourists. Pedestrian safety.

2/03/2021 03:52 PM

Screen Name Redacted

about time, make them permanent

2/03/2021 05:03 PM

Screen Name Redacted

Loved these streets being closed. The outdoor eating provided by the closures added to the holiday atmosphere usually supported by tourists but now by our own residents. I also liked the music being played which added another element of the holiday atmosphere

2/03/2021 05:29 PM

Screen Name Redacted

Fewer cars!

2/03/2021 05:30 PM

Screen Name Redacted

I've always enjoyed street closures from vehicular traffic on government street. I think the city should consider closing government street permanently from wharf street to Johnson.

2/03/2021 05:30 PM

Screen Name Redacted

In a pandemic, it was great to have the extra space to get outside (especially when the info on how to keep safe kept evolving) and give our neighbouring businesses a chance to keep their heads above water.

2/03/2021 06:02 PM

Screen Name Redacted

It made me want to spend more time downtown. The space was inviting and felt safe.

2/03/2021 06:19 PM

Screen Name Redacted

more space for people, performance, music, seating, and art - for a moment it was like we had stopped building cities for cars, and had instead built them for people.

2/03/2021 07:11 PM

Screen Name Redacted

Give more room to more and chat with people and just stand and on joy

2/03/2021 07:20 PM

Screen Name Redacted

Space to social distance

2/03/2021 07:53 PM

Screen Name Redacted

Pedestrian freedom without the intimidation of automobiles. Car is no longer king

2/03/2021 08:08 PM

Screen Name Redacted

There was more space for pedestrians to walk and visit restaurants

2/03/2021 08:42 PM

Screen Name Redacted

2/03/2021 09:30 PM

The patios made the street feel much more alive, even in the absence of tourists. Also, the fact that pedestrians had a lot more space to roam and keep their distance was very much appreciated.

Screen Name Redacted

2/03/2021 09:56 PM

I like them, but it creates a competitive advantage for bars and pubs that have access to space that can be used for additional patio coverage vs bars and pubs that located on a street where this physically isn't possible.

Screen Name Redacted

2/03/2021 10:35 PM

Greater appeal to locals not just tourists

Screen Name Redacted

2/04/2021 08:15 AM

Made the city more vibrant, fun, up to date, felt like Europe

Screen Name Redacted

2/04/2021 10:17 AM

less traffic, more people are inclined to walk, and cycle rather than drive. it allows business' to remain open while also lowering the emissions that come along with traffic in the highly populated areas

Screen Name Redacted

2/04/2021 11:14 AM

During the pandemic year 2020 and restrictions on allowance of number of patrons in businesses I appreciated the closure of government street and the addition of outside seating

Screen Name Redacted

2/04/2021 12:05 PM

Pedestrian streets like in many other parts of the world. I realized just how noisy and generally stressful it is to constantly share space with cars/trucks/SUVs. Cars are an indispensable part of our communities and will be for a long time, but it was really nice having pockets of town without them.

Screen Name Redacted

2/04/2021 02:54 PM

Focus on use rather than thoroughfare.

Screen Name Redacted

2/04/2021 03:06 PM

Nothing

Screen Name Redacted

2/04/2021 03:29 PM

More space to actually hang out. I would almost never stop in Gov't Street. Now I actually spent time and money there.

Screen Name Redacted

2/04/2021 03:39 PM

Space to walk and bike with a kid without having to worry about cars hitting us

Screen Name Redacted

2/04/2021 03:59 PM

I love that the street was closed to vehicles and I wish it could stay that way forever! Even though I've driven that corridor previously, I can easily go around and am not inconvenienced by its closure. It made biking and walking much more enjoyable, and a preferred route. I deliberately avoided car trips in exchange for walking or cycling.

Screen Name Redacted

2/04/2021 04:03 PM

Eating and drinking outdoors made me feel safer

Screen Name Redacted 2/04/2021 05:21 PM	Created the dynamic of people as part of an urban historically rich milieu, not simply slotted like cattle into the fringes of narrow tracks allowable after cars seem prioritized. It feels different; inviting/invited
Screen Name Redacted 2/04/2021 05:26 PM	I hope it helps out the business on these streets during the pandemic.
Screen Name Redacted 2/04/2021 06:01 PM	added vibrancy to the downtown core
Screen Name Redacted 2/04/2021 06:11 PM	I liked that there was a bit of an attempt to have a more European terrace culture, even if it didn't quite succeed.
Screen Name Redacted 2/04/2021 06:16 PM	created an atmosphere more like a European city and was more inviting
Screen Name Redacted 2/04/2021 08:35 PM	Very pleasant. Should be permanent
Screen Name Redacted 2/05/2021 05:17 AM	More space for people to enjoy the outdoors and for business to provide services
Screen Name Redacted 2/05/2021 07:38 AM	I loved the feeling of community. It gave a wonderful vibe to a street that really needed a more personal feeling. It felt a little like a 'high' street of Europe. It was GREAT
Screen Name Redacted 2/05/2021 09:58 AM	Created an area downtown which prioritizes pedestrians over all transportation modes.
Screen Name Redacted 2/05/2021 11:29 AM	Open space to be able to sit outside during COVID, the larger space to walk to be able to socially distance from others, and the picnic tables.
Screen Name Redacted 2/05/2021 02:32 PM	I love it, I just hope it stays in place, no more cars!
Screen Name Redacted 2/05/2021 03:59 PM	Outdoor seating for bars and restaurants. Very spacious and less traffic noise. Victoria never had enough places to go that you could sit outside when it was nice. And government street was a good street to avoid driving on anyway during the high season. I'm sure it can still be accessed by deliveries in the early mornings and at night but it should be a more European "town square" area. It will keep people meandering around when tourism is back up and running. It's more lively less car centric. Tourists driving on busy streets where pedestrians are has always been annoying for a local - it doesn't seem safe.
Screen Name Redacted	Helps restaurant while making the downtown more welcoming

2/05/2021 04:48 PM

Screen Name Redacted

I liked it when the road was totally closed to cars. I like the benches.

2/05/2021 07:36 PM

Screen Name Redacted

It works on sidewalks but makes no sense to close the road.

2/05/2021 09:39 PM

Screen Name Redacted

No cars and the feeling of commercial spaces that spills onto public spaces.

2/06/2021 07:46 AM

Screen Name Redacted

More animation of the space downtown and an opportunity for businesses to create more street presence and stay afloat.

2/06/2021 08:26 AM

Screen Name Redacted

Reduced traffic on government. Partial closures allowed pedestrians full use of the street. Especially lovely in nice weather. And more outdoor dining space.

2/06/2021 09:48 AM

Screen Name Redacted

Street closure is a great way of turning a sketchy idea (dining on the road) into a community. I'd like to see more of this.

2/06/2021 10:19 AM

Screen Name Redacted

Felt safe, welcoming, vibrant and just so much more colourful and interesting then having cars just zoom by.

2/06/2021 04:05 PM

Screen Name Redacted

1) More space for pedestrians. (2) More patios (3) Able to enjoy restaurants as the patios offer more capacity - so no line-ups. (4) Good for local business.

2/07/2021 09:01 AM

Screen Name Redacted

People over cars!

2/07/2021 10:25 AM

Screen Name Redacted

Enjoyable atmosphere

2/07/2021 12:04 PM

Screen Name Redacted

Chance for people to see that a pedestrian mall works!

2/07/2021 12:13 PM

Screen Name Redacted

Much better for pedestrian safety, not just while on Government St. but greatly reduced traffic volumes make it easier to cross Government St. while on Broughton, View, etc.

2/07/2021 05:59 PM

Screen Name Redacted

Freedom to walk safely

2/07/2021 06:32 PM

Screen Name Redacted

more room and safety for pedestrians

2/07/2021 08:41 PM

Screen Name Redacted 2/07/2021 08:42 PM	Less noise and fumes from traffic. More engagement with people on foot. Places to sit and enjoy the ambiance of one of our best downtown streets.
Screen Name Redacted 2/07/2021 11:41 PM	The sense of connection to community ---- a central space to gather without traffic
Screen Name Redacted 2/08/2021 10:36 AM	They assisted the small business and restaurants to continue business and to keep people employed.
Screen Name Redacted 2/08/2021 12:35 PM	Love the patios and closed streets
Screen Name Redacted 2/08/2021 02:18 PM	I think it is a fabulous way to be adaptable in supporting both the local businesses in the community, but also the public as the relationship between the two are super important in creating a liveable, happy community.
Screen Name Redacted 2/08/2021 02:25 PM	Less vehicles obviously but mostly just seeing local people outside enjoying relaxation and food and music.
Screen Name Redacted 2/08/2021 02:43 PM	I like that there is available outdoor space that is also somewhat dog friendly. Makes it easy to safely socialize with friends and support local businesses. I like that the road is closed to vehicles for safety and overall more peace and quiet.
Screen Name Redacted 2/08/2021 02:44 PM	Allows business to generate revenue.
Screen Name Redacted 2/08/2021 03:27 PM	Nothing!
Screen Name Redacted 2/08/2021 05:05 PM	City streets have a great vibe when they are full of pedestrians / cyclists but not motor vehicles.
Screen Name Redacted 2/08/2021 09:41 PM	it brought more life into the city
Screen Name Redacted 2/09/2021 01:43 PM	Reduced traffic, enjoyable as a pedestrian to visit downtown. Very European vibe, really enjoyed it.
Screen Name Redacted 2/09/2021 05:21 PM	Flexible for vehicles bikes and stroller pedestrians wheel chairs
Screen Name Redacted 2/09/2021 05:57 PM	Adding enhanced ambiance onto the street as long as the shop keepers were allowed to setup professional displays. The city installations weren't managed as well and were abused by the general public.
Screen Name Redacted	the fact it can be a way to test out permanent lifestyle spaces



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2/09/2021 06:53 PM

Screen Name Redacted

I love all the new patios at restaurants!

2/09/2021 08:25 PM

Screen Name Redacted

No worries about cars, lots of space to spread out and enjoy all there is on offer...can spend time actually looking in the windows of shops without feeling pressured to move along.

2/09/2021 10:58 PM

Screen Name Redacted

no cars

2/10/2021 08:17 AM

Screen Name Redacted

They were done quickly and are flexible. I liked being able to walk in the area without concerns about fast or frequent vehicles.

2/10/2021 09:20 AM

Screen Name Redacted

patios were more full

2/10/2021 01:26 PM

Screen Name Redacted

It allowed businesses that needed to expand capacity to be economically viable and to keep staff employed to easily apply to take advantage of shared use of public space.

2/10/2021 02:21 PM

Screen Name Redacted

easy to use

2/10/2021 03:52 PM

Screen Name Redacted

the ease of use, walking access

2/10/2021 05:24 PM

Screen Name Redacted

They were rapid and responsive to changing federal and provincial restrictions.

2/10/2021 09:59 PM

Screen Name Redacted

Less cars

2/11/2021 07:47 AM

Screen Name Redacted

I was able to enjoy the town, be safe, and support local shops and businesses.

2/11/2021 11:33 AM

Screen Name Redacted

No traffic!

2/11/2021 12:00 PM

Screen Name Redacted

I could still park and then enjoy walking freely...I did not however like the loud busking of a lone guitarist with a loud amp...

2/11/2021 12:27 PM

Screen Name Redacted

These changes have great potential to make this a great place to hang out for locals and tourists More fun, more inviting , more creative , more community!

2/11/2021 02:12 PM

Screen Name Redacted 2/11/2021 03:38 PM	vitality
Screen Name Redacted 2/11/2021 03:55 PM	pleasant to be outdoors
Screen Name Redacted 2/11/2021 04:04 PM	the lack of vehicular traffic
Screen Name Redacted 2/11/2021 04:06 PM	It should always be like this. The areas that were effected, to my knowledge, are not major arteries for traffic or cars in general, and it has been so nice to be able to have more space. When Covid is gone we will have tourist season back and these initiatives would help downtown feel less cramped when we have cruise ships groups, etc. to navigate around.
Screen Name Redacted 2/11/2021 04:25 PM	Car traffic generally seems unnecessary on government. This opens up space for people to walk, shop and hang around and build community
Screen Name Redacted 2/11/2021 04:41 PM	They encourage wellness in an urban environment and support initiatives around climate change. It's more relaxing to walk down government when it's closed down and actually enjoy local business without tourism pushing locals out
Screen Name Redacted 2/11/2021 04:47 PM	Roads filled with happy shoppers.
Screen Name Redacted 2/11/2021 05:07 PM	Brings the street together. Cars divide us, without them everything seems friendlier and more accessible. I love eating outside so the patios are great in the summer!
Screen Name Redacted 2/11/2021 05:31 PM	It made the streets more vibrant and pedestrian friendly. It felt very European. I think it should stay that way.
Screen Name Redacted 2/11/2021 05:58 PM	I didn't like any of the initiatives.
Screen Name Redacted 2/11/2021 06:04 PM	gave a european feel to the downtown area, and seemed to encourage pedestrian access over cars.
Screen Name Redacted 2/11/2021 06:19 PM	supports local business
Screen Name Redacted 2/11/2021 06:32 PM	I didn't. A waste of time and money and kept me away from the area. I changed hairdressers because it was such a pain to navigate down there with my car. And I live in Harris Green.
Screen Name Redacted 2/11/2021 06:44 PM	Not having to worry about being hit by a car as a pedestrian, how much more lively the streets were with people.

Screen Name Redacted 2/11/2021 06:47 PM	It's a great idea but victoria is to busy to be shutting down streets. It's hard enough as is to get around.
Screen Name Redacted 2/11/2021 06:54 PM	More space to spread out
Screen Name Redacted 2/11/2021 07:10 PM	Remove the barriers that close down Government Street to vehicle traffic.
Screen Name Redacted 2/11/2021 07:19 PM	The sense of vibrancy it created while complying with safety protocols. It should be kept that way post-pandemic as it feels more suited to pedestrian traffic versus automobile.
Screen Name Redacted 2/11/2021 07:29 PM	Safer and less stressful Much more enjoyable to visit and spend time
Screen Name Redacted 2/11/2021 08:11 PM	Loved all of the additional seating and tables for public use as well as patio areas for private business. Enjoyed the expanded pedestrian space and not worrying about vehicular traffic
Screen Name Redacted 2/11/2021 09:46 PM	more space to pass people with the roads closed
Screen Name Redacted 2/11/2021 10:00 PM	If it helps the businesses to survive I think it is a good idea
Screen Name Redacted 2/11/2021 11:42 PM	Less traffic downtown. Socially distanced opportunities to be downtown. Also the free parking at the same time was great
Screen Name Redacted 2/12/2021 02:35 AM	Limiting automobiles
Screen Name Redacted 2/12/2021 08:10 AM	I like having Government Street closed to cars. Pedestrian priority, with room for cyclists is best. Lots of space for patios is great too.
Screen Name Redacted 2/12/2021 08:21 AM	Interesting survey here. Not really looking for honest feedback. Just positive comments. My visually impaired friend was yelled at for getting into a vehicle that had no where to stop other than the middle of the road when being picked up after work. She has literally walked right into tables and signs that are placed randomly all over the walking area.
Screen Name Redacted 2/12/2021 08:58 AM	More pedestrian friendly experience
Screen Name Redacted 2/12/2021 09:21 AM	fresh air

Screen Name Redacted 2/12/2021 10:35 AM	Pedestrian safety
Screen Name Redacted 2/12/2021 10:51 AM	No cars
Screen Name Redacted 2/12/2021 11:03 AM	I liked that the area felt safe to me as a pedestrian, and I liked the people energy on the street.
Screen Name Redacted 2/12/2021 11:09 AM	A sense of community, a sense that though we may be isolated, we are not alone.
Screen Name Redacted 2/12/2021 11:42 AM	Much more pedestrian friendly and street dining very positive urban atmosphere
Screen Name Redacted 2/12/2021 12:18 PM	I love how the street feels safer to navigate as a pedestrian or cyclist with mobility issues (I usually have my service dog with me), and I love the atmosphere it creates having the patios on the street. It's safer for customers, and it also gives a wonderful vibe, it creates energy and vitality downtown seeing people out and about and enjoying local businesses. During the lockdown in March and April, seeing Govt Street in particular so quiet, before these initiatives were put in place, was heartbreaking, I'd cry every time I had to walk down the street and see it so quiet.
Screen Name Redacted 2/12/2021 12:20 PM	I love the pedestrian friendly environment. I've often wondered why Government Street wasn't completely closed to traffic the way the Sparks Street Mall was in Ottawa? During the absence of cruise ship traffic and regular tourism visitors, I have been able to drive on Government Street as well. However, when the tourists return this will be a very different scenario and I will likely avoid the downtown core with a car as I did before. A nightmare to drive in.
Screen Name Redacted 2/12/2021 12:46 PM	Human scale, interactive, lack of vehicles.
Screen Name Redacted 2/12/2021 03:22 PM	Love patios and shop wares spilling out into the street. Should be even more. Loved walking down middle of street, and not worrying about cars. Loved the music on Broad Street!!!
Screen Name Redacted 2/12/2021 04:22 PM	More patios. Safer for kids. Beautiful for tourists and visitors.
Screen Name Redacted 2/12/2021 04:36 PM	The street felt animated in a way it hadn't in previous summers. Lots of social distancing space.
Screen Name Redacted	Add some fun and variety

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2/12/2021 08:14 PM

Screen Name Redacted car free spaces

2/12/2021 09:21 PM

Screen Name Redacted less congested, but lots of people walking about

2/12/2021 10:38 PM

Screen Name Redacted Sidewalk patio expansion was by the biggest success. Also partial closure on government st and prioritizing pedestrian traffic was greatly appreciated

2/12/2021 11:10 PM

Screen Name Redacted Gives a more pedestrian and family friendly vibe.

2/13/2021 07:49 AM

Screen Name Redacted I was only on Government St in the first phase, and I liked the freedom it gave me to take my time and not worry about traffic.

2/13/2021 01:12 PM

Screen Name Redacted The safety aspect. Not having to be worried about being hit by drivers in cars.

2/13/2021 01:47 PM

Screen Name Redacted Less traffic, quieter, more space to walk.

2/13/2021 04:53 PM

Screen Name Redacted Allowed businesses to stay open and make some money.

2/13/2021 05:22 PM

Screen Name Redacted I loved the feel and atmosphere it created.

2/13/2021 06:33 PM

Screen Name Redacted IT IS LIVELY

2/13/2021 08:21 PM

Screen Name Redacted Patios

2/14/2021 10:53 AM

Screen Name Redacted I like the added space for people and removing cars from this area. The car traffic really wrecks this area and they should be fully closed to autos permanently.

2/14/2021 11:47 AM

Screen Name Redacted Nothing. There wasn't even increased seating for our disabled and large elderly populations.

2/15/2021 05:10 PM

Screen Name Redacted More safe space to eat and move.

2/16/2021 06:24 AM

Screen Name Redacted 2/16/2021 06:55 AM	I don't see why street was reopened to vehicle traffic. European cities such as vienna and Paris prove that standing up to the car lobby and closing numerous streets entirely improved businesses. Having partial programmers is confusing to me and limits what you can do during full closures because you always have to reopen the road later.
Screen Name Redacted 2/16/2021 07:29 AM	I support increased pedestrian accessibility downtown! We have a wonderful opportunity to model ourselves after other pedestrian-centric global cities. Have we considered 'scramble' intersections (see Tokyo)?
Screen Name Redacted 2/16/2021 07:38 AM	Partial closure is best as it allows access to ALL
Screen Name Redacted 2/16/2021 08:08 AM	Freedom from cars. Felling as if pedestrians are not just an afterthought
Screen Name Redacted 2/16/2021 09:02 AM	Makes it slightly easier to run away from a violent person on the street.
Screen Name Redacted 2/16/2021 10:27 AM	That you can still drive down the street
Screen Name Redacted 2/16/2021 10:42 AM	With the advent of the bike lanes, the closure of these streets adds additional challenges for both drivers and pedestrians. There is more vehicular congestion, idling, driver frustration and these become dangerous for pedestrians, who sometimes have to "dodge around" the vehicular congestion that occurs as a result of street closures combined with the narrowed streets which have resulted from installations of bike lanes.
Screen Name Redacted 2/16/2021 10:51 AM	Government street sidewalks are always so crowded with so few cars on this street. It was nice to have the extra space.
Screen Name Redacted 2/16/2021 10:54 AM	Street felt lively and I could sit outside and enjoy a drink.
Screen Name Redacted 2/16/2021 10:56 AM	Temporary closures are fine. Do not implement permanent closures
Screen Name Redacted 2/16/2021 11:02 AM	I loved them. Downtown Victoria is a perfect size for exploring on foot, and the road closures were a great addition to pedestrian space.
Screen Name Redacted 2/16/2021 11:10 AM	It's nice to have walkable streets for people, not cars. Would like to see more of that.
Screen Name Redacted 2/16/2021 11:18 AM	reduced vehicle traffic

Screen Name Redacted 2/16/2021 11:20 AM	Gives the city a European feeling. Love the vib!
Screen Name Redacted 2/16/2021 11:40 AM	I have thought for years that Government St should be closed during business hours to traffic, especially during tourist season.
Screen Name Redacted 2/16/2021 11:45 AM	N/A
Screen Name Redacted 2/16/2021 11:46 AM	Accessibility without cars, extra space for distancing
Screen Name Redacted 2/16/2021 11:46 AM	Safety, helped businesses, gave the city a much better feel and added community
Screen Name Redacted 2/16/2021 12:03 PM	More space
Screen Name Redacted 2/16/2021 12:10 PM	I like that they created space for social distancing and outdoor patios.
Screen Name Redacted 2/16/2021 12:10 PM	Created a friendly and fun atmosphere on a street that should always have been pedestrian only.
Screen Name Redacted 2/16/2021 12:13 PM	very good connection to people
Screen Name Redacted 2/16/2021 12:23 PM	freedom of movement when on foot
Screen Name Redacted 2/16/2021 12:25 PM	It was nice to be able to gather safely with people in outdoor areas
Screen Name Redacted 2/16/2021 12:26 PM	I liked the lack of traffic and increased seating space.
Screen Name Redacted 2/16/2021 12:42 PM	Nothing
Screen Name Redacted 2/16/2021 12:43 PM	Calmer, friendlier neighbourhood experience
Screen Name Redacted 2/16/2021 12:53 PM	it created a pleasant and joyful outdoor space. feels like Europe. Is also nicer as a pedestrian and cyclist, especially during covid where there is more space to walk. As a driver I avoided this street normally so had no problem

	finding an alternative route. I actually normally avoid this area in the summer because of all the tourists but this year I really enjoyed it.
Screen Name Redacted 2/16/2021 01:09 PM	More space for people and bikes! Wonderful!
Screen Name Redacted 2/16/2021 01:18 PM	Enjoy walking without cars around. Happy to see diners able to patronize restaurants. I enjoy seeing and participating in outdoors dining in cities even when there isn't a pandemic.
Screen Name Redacted 2/16/2021 01:20 PM	Govt Street is amazing as a pedestrian/cyclist only area.
Screen Name Redacted 2/16/2021 01:22 PM	they gave us the chance to test out some policies in a gentle manner
Screen Name Redacted 2/16/2021 01:41 PM	made downtown more vibrant in these challenging times. More space to socially distance but still get out and about, feel part of the community, support local businesses safely.
Screen Name Redacted 2/16/2021 01:44 PM	It helped offer more outside seating for pubs and restaurants.
Screen Name Redacted 2/16/2021 01:47 PM	I love the temporary outdoor patios and the partial closure of the road. Allows us to enjoy some form of normality while being socially distant. Also reminds me of Europe, so that gives our city some ambience :)
Screen Name Redacted 2/16/2021 01:47 PM	not much. Several times I saw families almost hit by cyclists who treated the whole area as their own.
Screen Name Redacted 2/16/2021 02:00 PM	Nothing
Screen Name Redacted 2/16/2021 02:06 PM	NO CARS!! It almost felt like a vibrant, European city..... for a while and only on Government
Screen Name Redacted 2/16/2021 02:12 PM	They allowed streets that card don't really need to travel down to be used by pedestrians making it safer for everyone. Restaurants were able to expand their seating. More patios is always a good thing!
Screen Name Redacted 2/16/2021 02:26 PM	The open space to walk and sirens time in the downtown core. Bringing people (foot traffic) back to downtown is (in my opinion) really the most important part of the "post-pandemic" period.
Screen Name Redacted 2/16/2021 02:28 PM	Less noise. More relaxed atmosphere.
Screen Name Redacted 2/16/2021 02:36 PM	Being outside in the great weather.



Screen Name Redacted 2/16/2021 02:50 PM	I understand why they are being done, but I don't like the road closures.
Screen Name Redacted 2/16/2021 02:57 PM	Let business survive.
Screen Name Redacted 2/16/2021 03:19 PM	Allowed businesses to add or increase patio space. Locals generally don't drive down government street anyway. Keeping it closed in the summer would increase business for these restaurants from tourists and cruise ship passengers (once they're allowed again!).
Screen Name Redacted 2/16/2021 03:22 PM	More room to walk (I usually have a stroller) Made the street feel "alive"
Screen Name Redacted 2/16/2021 03:22 PM	i hope they are not temporary but a permanent closer to cars. It is a fantastic use of space for pedestrians and has always been a bottle neck for drivers anyways.
Screen Name Redacted 2/16/2021 03:28 PM	relaxing great should have been done ages ago
Screen Name Redacted 2/16/2021 03:53 PM	Pedestrian zones created a nice street atmosphere
Screen Name Redacted 2/16/2021 04:03 PM	So much more space. Less crowded.
Screen Name Redacted 2/16/2021 04:06 PM	It made downtown feel more European and was a better use of the street. It was nice to see everyone enjoying the outdoors.
Screen Name Redacted 2/16/2021 04:38 PM	Sidewalk seating without car exhaust Pedestrian traffic rather than vehicular
Screen Name Redacted 2/16/2021 05:01 PM	Love the street closures, the space to walk and the entertainment.
Screen Name Redacted 2/16/2021 05:06 PM	Ok but very controlled and confining .... similar to pigs in pens
Screen Name Redacted 2/16/2021 05:10 PM	I liked the full closure. I felt like I could physically distance and therefore safely visit downtown and do "focussed" shopping (10 or 15 minutes) in places like Munro's and Artina's. I could also sit outside and sip a coffee at Murchie's or Tractor or get an ice cream cone at Chocolate Favouri or an Empress Square at Roger's or zip upstairs in the Bay to get my watch battery replaced. Moreover, a "safe" Government led me to places including Chinatown, Russell's, Monk's, the re-located Papery, Bond Bond's, Field and

	Farm and further.
Screen Name Redacted 2/16/2021 05:13 PM	Outdoor dining
Screen Name Redacted 2/16/2021 06:12 PM	We could drink outside and bring business downtown. More appeal to being downtown and making it not just for the party animals
Screen Name Redacted 2/16/2021 06:13 PM	Gives businesses more space to try to accommodate covers with physical distancing and safer outdoor spaces
Screen Name Redacted 2/16/2021 07:06 PM	We would stop and buy a treat and have a place to sit outdoors. We just enjoyed waking down government st. With more pedestrian space to allow distancing.
Screen Name Redacted 2/16/2021 07:12 PM	Enjoyable to walk about downtown
Screen Name Redacted 2/16/2021 07:45 PM	Less traffic at intersections since no tourists on Gov. st. Sidewalk seating for restaurants makes downtown more likely without being crowded. The outdoor propane fires are a nice addition for evenings.
Screen Name Redacted 2/16/2021 07:55 PM	More outdoor spaces to enjoy a meal/drink and having less cars downtown on narrow streets are great!
Screen Name Redacted 2/16/2021 08:44 PM	About time...
Screen Name Redacted 2/16/2021 09:27 PM	No cars around...noise, air quality, and safety concerns.
Screen Name Redacted 2/16/2021 09:34 PM	I loved the closing but would love to see no cars allowed! Close the whole street and hang lights for night time .. do like europe and have deliveries only till 10 am and then no car traffic allowed!
Screen Name Redacted 2/16/2021 09:59 PM	Atmosphere on the street, and safety.
Screen Name Redacted 2/16/2021 10:16 PM	More relaxing; loved being outdoors
Screen Name Redacted 2/16/2021 10:46 PM	Fantastic opportunity to continue patronage to businesses in a safe way, but regardless of Covid I loved the atmosphere and experience.
Screen Name Redacted 2/16/2021 11:28 PM	More space, to walk and on patios

Screen Name Redacted 2/17/2021 03:17 AM	Everyone was happy. Patios were full. It had a vibe. A sense of neighborhood. Businesses were booming. It promotes being outdoors. So what if you have to walk one block. People think if you have to walk more than 7 feet there is no parking. Yet everywhere was full! I am 60+ and the place was packed with seniors, families, students. It is now a city.
Screen Name Redacted 2/17/2021 07:24 AM	I don't see the need for this. Pedestrians, bicycles and cars always got through that area successfully before.
Screen Name Redacted 2/17/2021 07:29 AM	More outside activity and less traffic
Screen Name Redacted 2/17/2021 07:30 AM	Really like vibrancy of people eating outside- it creates life on the street
Screen Name Redacted 2/17/2021 07:30 AM	Really like vibrancy of people eating outside- it creates life on the street
Screen Name Redacted 2/17/2021 07:30 AM	Really like vibrancy of people eating outside- it creates life on the street
Screen Name Redacted 2/17/2021 07:38 AM	Safe and welcoming pedestrian access.
Screen Name Redacted 2/17/2021 07:40 AM	They made it easy to go downtown and I felt comfortable and safe in the spaces
Screen Name Redacted 2/17/2021 07:47 AM	Pedestrian friendly, free from traffic fumes and noise, inviting
Screen Name Redacted 2/17/2021 07:52 AM	It is nice to have less traffic on Government, however, you must improve traffic flow on Douglas, Quadra and Cook Streets. It is terrible that one light turns green and you drive up and the next on turns red-over and over again.
Screen Name Redacted 2/17/2021 07:52 AM	More room to walk
Screen Name Redacted 2/17/2021 07:54 AM	More space to enjoy the streets as a pedestrian
Screen Name Redacted 2/17/2021 07:55 AM	They made the city more communal - more people out and about
Screen Name Redacted 2/17/2021 07:56 AM	Extra space

Screen Name Redacted 2/17/2021 07:56 AM	Fewer cars on the road! The freedom to dart across the street in a shopping-spree manner was fun!
Screen Name Redacted 2/17/2021 07:57 AM	Safer, calmer, more pedestrian friendly.
Screen Name Redacted 2/17/2021 07:58 AM	I think it's good that space is created for patrons to access restaurants safely. I don't believe council has considered the number of residents in James Bay and the fact that there are less and less direct ways to get out of the area. The volume of residents is too high for this to be acceptable.
Screen Name Redacted 2/17/2021 07:58 AM	Created a sense of community, it felt safe and accessibility was pretty good. As long as there is enough parking so that elderly and disabled people can access everything I am happy with the direction that Victoria is taking.
Screen Name Redacted 2/17/2021 07:59 AM	Great to see these initiatives increase the space for people on our streets. Cars continue to dominate our downtown and any initiative to push people to get out of their vehicles and to use healthier mode of transportation is a win in my books!
Screen Name Redacted 2/17/2021 08:00 AM	access
Screen Name Redacted 2/17/2021 08:01 AM	It adds a continental atmosphere and makes for a very pleasant meeting place.
Screen Name Redacted 2/17/2021 08:02 AM	Lack of diesel exhaust
Screen Name Redacted 2/17/2021 08:02 AM	The sense of calm on the street and the ability to stroll, truly stroll, freely.
Screen Name Redacted 2/17/2021 08:04 AM	More pedestrian space and more friendly and relaxed experience being downtown
Screen Name Redacted 2/17/2021 08:05 AM	Allowed for more of a community feel and quieter without car traffic. Although the downtown core is a complete loss as the majority of last year it was riddled with homeless camps, drug dealers, addicts and generally an unsafe environment for those of us that have to work in the core. You couldn't even go for a walk on a break without general discourse everywhere.
Screen Name Redacted 2/17/2021 08:09 AM	I loved them. You could walk around. It gave dt a nice feel.
Screen Name Redacted 2/17/2021 08:09 AM	So much community vibe. I love it.
Screen Name Redacted	Ease of movement

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2/17/2021 08:10 AM

Screen Name Redacted

2/17/2021 08:12 AM

I LOVED the quiet, the space, and the aesthetic. It made government street feel safer, friendly and much more cosmopolitan. I even saw people dancing on the street once to the buskers. It's wonderful. I was sad to see cars back on government. There are other streets to take. I think government would serve Victoria much better as a pedestrian zone.

Screen Name Redacted

2/17/2021 08:15 AM

Convenience and Ambience.

Screen Name Redacted

2/17/2021 08:16 AM

I loved being able to pull up in front of Monroe's to get curbside service and support a local business (not amazon!). I also loved being able to walk in the middle of the street, see patio life along Government Street bustling, and have plenty of space to walk without feeling crowded.

Screen Name Redacted

2/17/2021 08:16 AM

The fact that the homeless were lingering all around and were very aggressive towards us.

Screen Name Redacted

2/17/2021 08:17 AM

I like having a safer environment for cycling and walking. I also think it makes for a healthier community.

Screen Name Redacted

2/17/2021 08:20 AM

The room to be able to visit the restaurants so we can support them and the room on the street to be able to walk shop to shop while shopping.

Screen Name Redacted

2/17/2021 08:21 AM

Increased accessibility for pedestrians and more options for patio dining. Less fear of being run over by a car.

Screen Name Redacted

2/17/2021 08:22 AM

First of all, proofread -- it's cyclist not "cyslist" Geez. I found this very confusing. Sometimes the street is closed; other times it's not. No I did not sit on any patio even though I regularly go to Murchie's. Too cold.

Screen Name Redacted

2/17/2021 08:22 AM

Government should be permanently closed and improved as a walking mall so that when the tourists return its better than ever

Screen Name Redacted

2/17/2021 08:23 AM

Pedestrian friendly

Screen Name Redacted

2/17/2021 08:24 AM

Limiting vehicle access

Screen Name Redacted

2/17/2021 08:24 AM

Reduced car traffic makes for a pleasant and safe environment.

Screen Name Redacted

2/17/2021 08:31 AM

Ease for social distancing.

Screen Name Redacted 2/17/2021 08:31 AM	I tend to avoid Government at all costs during a "normal" tourist season, so this road closure made perfect sense and I enjoyed the benefits mainly as a pedestrian. I drove through a couple of times and it was manageable, but I can imagine it would be really difficult for visitors of Victoria to navigate.
Screen Name Redacted 2/17/2021 08:35 AM	I think that the expansion of restaurants and pub seating outside has been long overdue. A large part of our municipal economy is driven by tourism and hospitality and I appreciated the city giving these businesses seating (and liquor distribution) flexibility so that they could make ends meet during the pandemic. I think expanded seating outdoors should be made permanent, like it is in so many other jurisdictions in Europe.
Screen Name Redacted 2/17/2021 08:35 AM	I liked the vibrancy. The sense that something was happening even though downtown was really quite devoid of people.
Screen Name Redacted 2/17/2021 08:37 AM	Creates a nice atmosphere.
Screen Name Redacted 2/17/2021 08:37 AM	I do enjoy walking down Government Street.
Screen Name Redacted 2/17/2021 08:38 AM	Enhance quality of life for residents and visitors
Screen Name Redacted 2/17/2021 08:40 AM	Less vehicle traffic, more pedestrians and more space with recent events.
Screen Name Redacted 2/17/2021 08:41 AM	Street closure should be full closure always
Screen Name Redacted 2/17/2021 08:42 AM	no cars in this area and seating areas - made Downtown seem more airy and friendly - less noisy
Screen Name Redacted 2/17/2021 08:45 AM	City centre should have a general pedestrian only "old town" section as European cities do, where a sense of community and outdoor leisure are the primary purpose at this time, the city centre's purpose is as corridors for fast moving vehicles. Look up Lubliana, Slovenia to see what could be done it's tourism rate skyrocketed when they shut down the centre and ours would too. Block off Warf and Government between Belleville and Pandora.
Screen Name Redacted 2/17/2021 08:46 AM	It made downtown more comfortable, useful and accessible
Screen Name Redacted 2/17/2021 08:47 AM	Great atmosphere and nice to walk without cars
Screen Name Redacted	Ability to visit businesses safely without dining in. Fun, community

2/17/2021 08:48 AM

atmosphere. Sense of community. Feels very European and safe, which is great since travel and lifting social distancing measures isn't happening anytime soon.

Screen Name Redacted

More space to walk, European feel to street, eating outside

2/17/2021 08:51 AM

Screen Name Redacted

Friendly more European style outdoor style Would be difficult for drivers, so need free parking options

2/17/2021 08:53 AM

Screen Name Redacted

Nothing

2/17/2021 08:54 AM

Screen Name Redacted

Makes for a great attraction in the summer. Less traffic, more initiative to head down there and hang out.

2/17/2021 08:55 AM

Screen Name Redacted

Mix of car and pedestrian usability.

2/17/2021 08:55 AM

Screen Name Redacted

I liked the vibe created along Government street - similar to being in Europe! - obviously as a driver, I found it difficult to negotiate once vehicle access was reinstated, but I am getting used to it. Unfortunately I did not try the other two spaces

2/17/2021 08:56 AM

Screen Name Redacted

Closure of Government St allowed for enjoyable pedestrian experience.

2/17/2021 09:00 AM

Screen Name Redacted

I wish this were permanent. It reminds me of other cities with dedicated pedestrian malls. It feels wonderfully European

2/17/2021 09:00 AM

Screen Name Redacted

If it weren't for the violent drug users and mentally ill it would be great to spend more time on government street walking around

2/17/2021 09:00 AM

Screen Name Redacted

I like the concept a lot. There should be dining tables in the street, clear light canopies across the street...it should be charming and bustling. I know Covid struck right when Govn't St closure started, but it should be pretty and ready for patrons once distancing measures are lifted.

2/17/2021 09:01 AM

Screen Name Redacted

Improved pedestrian experience

2/17/2021 09:01 AM

Screen Name Redacted

Safety

2/17/2021 09:01 AM

Screen Name Redacted

We need more spaces with less (or no) cars!

2/17/2021 09:03 AM

Screen Name Redacted 2/17/2021 09:04 AM	It created a more relaxed experience while walking on Government Street.
Screen Name Redacted 2/17/2021 09:04 AM	The chill vibe created by the restricted traffic and sidewalk cafes.
Screen Name Redacted 2/17/2021 09:05 AM	Businesses still get the opportunity to operate. People feel safer with more space around them.
Screen Name Redacted 2/17/2021 09:08 AM	A place we can go where it's people and community first and not car first.
Screen Name Redacted 2/17/2021 09:09 AM	It was great having the roads closed to vehicle traffic. However, bike traffic was a problem. There have been numerous times that I was almost hit while walking on a sidewalk! Bikers often ride on the sidewalks, especially those who are on some drug.
Screen Name Redacted 2/17/2021 09:11 AM	Completely disagree.
Screen Name Redacted 2/17/2021 09:18 AM	An attempt to assist businesses survive.
Screen Name Redacted 2/17/2021 09:19 AM	It provides an opportunity for businesses to continue at a reasonable capacity. Without outdoor dining, for example, restaurants would have fewer customers.
Screen Name Redacted 2/17/2021 09:21 AM	where traffic can flow a bit, is great. Constant or seasonal changes get confusing....then I shop outside city core or in another municipality.
Screen Name Redacted 2/17/2021 09:21 AM	That they are temporary With the lack of the tourist industry the focus should be making it easier for residents to fill the gap and support local This idea would be okay if I wasn't trying to help the community by spending my money local If we had a tourism industry like the cruise ship industry the American's with their stronger dollar could support local business, and I would enjoy being amongst the hustle and bustle of the the tourists Though when I want to come downtown to spend money and have to fight bicycles and search endlessly for an overpriced parking stall I am not inclined to stay for long nor spend my money. So I go to the top of Mount Tolmie, which I can say safely because Council has no control over the road to the top of a LOOK-OUT (not a parking spot)
Screen Name Redacted 2/17/2021 09:22 AM	Some patio restaurants that don't involve road closures.
Screen Name Redacted 2/17/2021 09:22 AM	More opportunities to be face to face w other people



Screen Name Redacted 2/17/2021 09:26 AM	Its a start but there is a need to clean it up and there is no spark and too much lack of forcefulness in getting the homeless and tents and people sleeping in doorways. Tents in Beacon Hill park - are you kidding me?
Screen Name Redacted 2/17/2021 09:31 AM	Lack of cars
Screen Name Redacted 2/17/2021 09:33 AM	Was good for the restaurants on Government St
Screen Name Redacted 2/17/2021 09:33 AM	I loved this initiatives and hope to see them become permanent.
Screen Name Redacted 2/17/2021 09:37 AM	outdoor seating
Screen Name Redacted 2/17/2021 09:42 AM	Street space making room for people rather than cars ... reminds me of city centres in Europe that are reserved for pedestrian traffic, cafes etc.
Screen Name Redacted 2/17/2021 09:43 AM	It was safer to walk not having to worry about cars. I could focus my attention on shops and enjoying being in the city instead of making sure vehicles are not going to hit me.
Screen Name Redacted 2/17/2021 09:43 AM	no cars should be all year round
Screen Name Redacted 2/17/2021 09:44 AM	It was nice to be able to walk spaced out without worry of traffic.
Screen Name Redacted 2/17/2021 09:45 AM	Being able to walk and not worry about traffic. The European type vibe that it helped create - will Be even better post Covid!
Screen Name Redacted 2/17/2021 09:49 AM	The ability to social distance while shopping, and to eat outside.
Screen Name Redacted 2/17/2021 09:50 AM	It's more pleasant for pedestrians.
Screen Name Redacted 2/17/2021 09:50 AM	It just feels nice -- somehow both calming and spirit-lifting to have the street become safe space for people rather than vehicles.
Screen Name Redacted 2/17/2021 09:54 AM	Fully support making Government Street a pedestrian mall
Screen Name Redacted 2/17/2021 09:55 AM	There are some positives but I do not support the general attack on vehicle transportation that this city constantly engages in. This policy is detrimental

	for elderly people to visit and support downtown businesses.
Screen Name Redacted 2/17/2021 09:58 AM	Freedom to walk and shop in a safe socially distant manner. The shops put merchandise on the street to make it more accessible. If the road was still open to traffic, it would have been more challenging to avoid running into other people.
Screen Name Redacted 2/17/2021 09:58 AM	Access for all, comfortable space for seniors and singles day or night (many people in Victoria are single whether old or young), added life to the downtown, made me want to go there.
Screen Name Redacted 2/17/2021 09:59 AM	Safety with no traffic
Screen Name Redacted 2/17/2021 10:02 AM	Enabled dining establishments to continue with business
Screen Name Redacted 2/17/2021 10:03 AM	I love the Mediterranean vitality along Government Street, with all the sidewalk patios spilling into the road, and pedestrians, cyclist and skateboarders wandering at will without restriction.
Screen Name Redacted 2/17/2021 10:04 AM	Adds charm, and frankly we don't need so much traffic access to the core of downtown. Government street should have been closed for traffic decades before. It's a no brainer.
Screen Name Redacted 2/17/2021 10:05 AM	Felt like a community.
Screen Name Redacted 2/17/2021 10:05 AM	More people friendly. Moves us away from the dominance of vehicles. It is a forward thinking initiative. It is difficult to really gauge during the time of covid, but once cruise ships return I suspect these initiatives will really bring vibrancy to the streets that are closed. I like to have have seating, bike lock-ups - a place I can sit to have coffee or a snack.
Screen Name Redacted 2/17/2021 10:06 AM	Traffic calming and life in the street
Screen Name Redacted 2/17/2021 10:07 AM	Closure to vehicles
Screen Name Redacted 2/17/2021 10:08 AM	Boost to downtown businesses and less car traffic
Screen Name Redacted 2/17/2021 10:12 AM	Allowed me to be outside, socially distanced and allowed the businesses to continue to be able to stay in business. Gives the areas a community feeling.
Screen Name Redacted 2/17/2021 10:18 AM	Lack of cars, a more vibrant vibe.

Screen Name Redacted 2/17/2021 10:19 AM	Not having to worry about vehicles.
Screen Name Redacted 2/17/2021 10:24 AM	Open spaces
Screen Name Redacted 2/17/2021 10:26 AM	Nothing! Sorry but downtown is becoming a mess with idling cars, traffic back up! Plus, soon to be the "concrete capital"! Not environmentally friendly at all!
Screen Name Redacted 2/17/2021 10:28 AM	No cars, al fresco dining
Screen Name Redacted 2/17/2021 10:30 AM	I like having people out and mingling in public spaces. I like outdoor patios.
Screen Name Redacted 2/17/2021 10:36 AM	I think that are really amplifying our beautiful street culture and I do hope that some of these initiatives become permanent. Government Street could become the massive financially successful phenomenon that Santa Monica, California's Third Street Promenade became when a crumbling four-block area was transformed into a people-friendly space. It is now a destination point for tourists. We could do the same with Government Street!
Screen Name Redacted 2/17/2021 10:39 AM	The closed block.
Screen Name Redacted 2/17/2021 10:44 AM	I like pedestrian-only zones, but ONLY after a proper consultation has been conducted with the local businesses and residents who may be impacted by the change in status.
Screen Name Redacted 2/17/2021 10:44 AM	Love the walkability and much safer feeling. There is no need for cars on gov during the day. Open street over night and early morning for deliveries, etc. Europe has this model. Love all the patios - that was always something that was lacking in Victoria. I hope they stay.
Screen Name Redacted 2/17/2021 10:45 AM	With CoVid I was very appreciative of the ability to distance
Screen Name Redacted 2/17/2021 10:49 AM	I do not like them, I do not see any value in them. It was fine before.
Screen Name Redacted 2/17/2021 10:53 AM	the lack of cars, the relaxed atmosphere, the safe walking
Screen Name Redacted 2/17/2021 10:56 AM	Humanizes the urban environment, enjoying the pleasures of being part the collective enjoying the environment
Screen Name Redacted	They have a lively, welcoming appeal.

2/17/2021 11:02 AM

Screen Name Redacted

The visible activity

2/17/2021 11:04 AM

Screen Name Redacted

I realize that these changes were made initially to help the businesses and restaurants to stay in business during Covid. However, the changes allow people sit out and enjoy the city from vantage points otherwise denied to them. This gave the city a European vibe a feature we all admire when visiting abroad.

2/17/2021 11:06 AM

Screen Name Redacted

the space to wander and enjoy the street as well as seeing others use it. created a greater sense of community

2/17/2021 11:07 AM

Screen Name Redacted

It brought vibrancy and life to the street. Felt like I was in Europe. Even as a driver or cyclist, I had options that were easy and worth the tradeoff in benefit to the atmosphere on Government. This should become a permanent decision.

2/17/2021 11:07 AM

Screen Name Redacted

Made it easier to socially distance downtown.

2/17/2021 11:12 AM

Screen Name Redacted

As an older person with mobility issues the restrictions on private vehicles severely limits my access to these areas.

2/17/2021 11:15 AM

Screen Name Redacted

I like the idea of Gov street shut for walking/shopping, but so many stores are closed and it's a bit depressing. Nothing interactive to do there other than shop. I used to make a point to go downtown for mini-festivals, etc. (pre-Covid)

2/17/2021 11:19 AM

Screen Name Redacted

safer public visits

2/17/2021 11:20 AM

Screen Name Redacted

Fewer cars means less noise and more social distancing options for pedestrians

2/17/2021 11:27 AM

Screen Name Redacted

This is done all over the world and should be a full closure year round from Yeats to Humboldt.

2/17/2021 11:28 AM

Screen Name Redacted

More space to physically distance, dine adds more character to the city and a chance to enjoy the fresh air

2/17/2021 11:28 AM

Screen Name Redacted

Downtown is a much more welcoming space, when it's not interrupted by traffic flow.

2/17/2021 11:35 AM

Screen Name Redacted

That they provide a pleasant atmosphere and have assisted businesses to survive this covid economic tragedy.

2/17/2021 12:06 PM

Screen Name Redacted 2/17/2021 12:20 PM	Safer Access to dining options; open space concept
Screen Name Redacted 2/17/2021 12:21 PM	Loaded question. What I like least about them is that the impact on downtown traffic was obviously not given due consideration when setting up these closures. Unless you intend to close off downtown as a whole to traffic, the impact of closures on central and arterial roads has to be given some serious thought.
Screen Name Redacted 2/17/2021 12:22 PM	I liked that they brought a park-like atmosphere to the centre of the city. Cleaner air, safer pedestrian options, a slower pace all round made it feel like a holiday experience.
Screen Name Redacted 2/17/2021 12:37 PM	I do not agree with the road closures on Government Street. This road is far too busy to keep closed off.
Screen Name Redacted 2/17/2021 12:47 PM	It's fine.
Screen Name Redacted 2/17/2021 12:48 PM	That the streets were closed.
Screen Name Redacted 2/17/2021 12:50 PM	I really liked how many patios were opened on government street and that the businesses took advantage of the closure. It was so nice to have a beer on a patio without cars driving by.
Screen Name Redacted 2/17/2021 12:53 PM	I didn't like it at all. It discourages me to visit there anymore.
Screen Name Redacted 2/17/2021 12:55 PM	No cars and ability to safe distance.
Screen Name Redacted 2/17/2021 12:55 PM	I didn't like the closures. It should only be for special events on weekends/holidays.
Screen Name Redacted 2/17/2021 12:59 PM	To be able to walk down Government Street without fear of being hit by a vehicle.
Screen Name Redacted 2/17/2021 01:01 PM	more outdoor space for a town that has always had limited outdoor options
Screen Name Redacted 2/17/2021 01:03 PM	Some of the side street closers like Broad St.and wider sidewalks when needed. I feel Government st. sidewalks are wide enough to allow pedestrians and some cafe seating. It has always been my favourite street in Victoria.
Screen Name Redacted	Car free is the best!! After COVID the patios will be nice, right now not yet

2/17/2021 01:04 PM	comfortable to use them.
Screen Name Redacted 2/17/2021 01:07 PM	Life, vibracy!
Screen Name Redacted 2/17/2021 01:10 PM	Outdoor space and that it's more pedestrian friendly
Screen Name Redacted 2/17/2021 01:11 PM	Take more parking away and people will really not come downtown.
Screen Name Redacted 2/17/2021 01:14 PM	Proved they worked and there was no real "traffic chaos" that people always wrongly predict. This is the perfect time for the city to get used to changes like this and grow back around those changes.
Screen Name Redacted 2/17/2021 01:22 PM	No opinion really. I'm high risk, don't go out anywhere if I can help it. My experience on Government Street is restricted to driving by on my way to something essential, like a doctor's appointment.
Screen Name Redacted 2/17/2021 01:22 PM	I like that there was enough space to social distance on the street, there was enough space for everybody. The atmosphere was quite lively considering we were in the middle of a pandemic. The patio areas on the sidewalk and the street were a welcome addition to this urban streetscape.
Screen Name Redacted 2/17/2021 01:43 PM	Opportunity to sit outside and eat.
Screen Name Redacted 2/17/2021 01:44 PM	Humans moving freely on the street.
Screen Name Redacted 2/17/2021 01:44 PM	limited traffic; more suitable for walking/cycling
Screen Name Redacted 2/17/2021 02:03 PM	Quieter, safer, more space to walk and enjoy the shops, etc.
Screen Name Redacted 2/17/2021 02:05 PM	It made shopping and dining feel much easier an safer
Screen Name Redacted 2/17/2021 02:06 PM	I did not care for the changes as it made it difficult to access the Bay Centre parkade.
Screen Name Redacted 2/17/2021 02:23 PM	Didn't know they were temporary which is why I try to stay away.
Screen Name Redacted 2/17/2021 02:25 PM	Not breathing in fumes while eating. Let's us enjoy victoria's beautiful weather!

Screen Name Redacted 2/17/2021 02:26 PM	Could help but not enough
Screen Name Redacted 2/17/2021 02:30 PM	Not allowing private vehicles made the street much quieter and better for pedestrians.
Screen Name Redacted 2/17/2021 02:35 PM	Lends ambiance to the downtown experience and makes one linger, nosh and shop in a pleasant environment.
Screen Name Redacted 2/17/2021 02:44 PM	Good atmosphere. Lots of places to stop, sit. Pedestrians can walk wherever they want and look at things.
Screen Name Redacted 2/17/2021 02:47 PM	Reduced traffic and patio vibe.
Screen Name Redacted 2/17/2021 02:49 PM	Contribute to business survival and animate streets in a positive way.
Screen Name Redacted 2/17/2021 02:49 PM	The full closure made it difficult to pick up and drop off parcels, the partial closure now in effect is much easier to deal with. When tourist season once again opens in full swing, it will, once again, become impossible.
Screen Name Redacted 2/17/2021 02:51 PM	Felt safer and made it a more pleasant experience
Screen Name Redacted 2/17/2021 03:01 PM	Felt very comfortable walking around with my elderly mom and getting her out of the house. There were buskers out and it was so pleasant. Lots of places to rest.
Screen Name Redacted 2/17/2021 03:11 PM	It creates more walking space. I think the patios add a really nice vibe to downtown.
Screen Name Redacted 2/17/2021 03:15 PM	I loved the energy and feel of the full closure on government street in the summer. Patio spaces are so hard to come by on nice days, so it was wonderful to have more options.
Screen Name Redacted 2/17/2021 03:18 PM	More interesting places to visit and stop
Screen Name Redacted 2/17/2021 03:19 PM	No cars
Screen Name Redacted 2/17/2021 03:19 PM	The seating down gov't street.
Screen Name Redacted	The feel of the city with less cars & a more mixed use approach. It felt safer

2/17/2021 03:25 PM

&amp; more enjoyable. And on busy sunny days it felt very alive &amp; less covid-like.

Screen Name Redacted

2/17/2021 03:39 PM

I could order online and pick up what i ordered.

Screen Name Redacted

2/17/2021 03:41 PM

I loved being able to eat or have a drink outside, with lots of room for distancing from others. Being able to walk in the street instead of on a crowded sidewalk was also a pleasure.

Screen Name Redacted

2/17/2021 03:44 PM

access, ease of movement for pedestrians and bicycles, a more inviting space to be,

Screen Name Redacted

2/17/2021 03:51 PM

Still allows traffic flow but is more pedestrian friendly. I also like outdoor space for having a coffee/beer and watching the world go by.

Screen Name Redacted

2/17/2021 03:56 PM

The closure of Government Street leads to the possible animation of Government Street, which could create opportunities for market stalls, food trucks, and street entertainment. This would be a desirable atmosphere in a downtown core.

Screen Name Redacted

2/17/2021 04:00 PM

The sense of community it builds among locals, giving users more options

Screen Name Redacted

2/17/2021 04:05 PM

more space available

Screen Name Redacted

2/17/2021 04:19 PM

Lots of good musician playing on the street. No cars made it feel almost European. I wish some of the temporary patios like Murchies for example were permanent!

Screen Name Redacted

2/17/2021 04:41 PM

Felt safe and was good way to meet and see friends in a safe enviroment outside

Screen Name Redacted

2/17/2021 04:44 PM

Loved the feel of a pedestrian only road.

Screen Name Redacted

2/17/2021 04:59 PM

Physical distancing was obviously important. However, assuming this is a temporary measure for the pandemic it felt spacious which I liked. If made permanent more trees could be planted in the space.

Screen Name Redacted

2/17/2021 05:39 PM

I loved the atmosphere, people wandering the street making it feel like an open market. I live off Government and thought initially having to go around the closure was inconvenient. My enjoyment of the area far outweighed that inconvenience.

Screen Name Redacted

2/17/2021 05:42 PM

patio dining that would not otherwise be available; the improved atmosphere



Screen Name Redacted 2/17/2021 05:50 PM	Nice to enjoy without cars
Screen Name Redacted 2/17/2021 05:51 PM	I don't like the full closure of the street. I think that traffic calming measures could be taken to slow down one lane of traffic always thru Government St.
Screen Name Redacted 2/17/2021 06:50 PM	This adds way more flavour to the neighbourhood. I felt way more engaged with the city when I was walking down the street, or sitting, listening to buskers with all the different patios.
Screen Name Redacted 2/17/2021 07:02 PM	Calmer, safer, quieter spaces for meeting friends and browsing businesses
Screen Name Redacted 2/17/2021 07:03 PM	The social distancing aspect of it.
Screen Name Redacted 2/17/2021 07:25 PM	So quiet and calm being in those spaces. It's nice!
Screen Name Redacted 2/17/2021 08:03 PM	I appreciated the extra space to walk around and the ease of crossing the street. As a motorist, these streets were difficult to maneuver at best, so their closure was not much of an inconvenience.
Screen Name Redacted 2/17/2021 08:06 PM	THE RELAXED ATMOSPHERE
Screen Name Redacted 2/17/2021 08:06 PM	Relaxing to not worry about cars
Screen Name Redacted 2/17/2021 08:32 PM	Being able to support local businesses.
Screen Name Redacted 2/17/2021 08:35 PM	Traffic calming in areas that are frequented by tourists and residents of all areas, that are usually a pain to drive in anyway due to high volumes of foot traffic.
Screen Name Redacted 2/17/2021 09:25 PM	They are all good, but I would like to see security guard patrols after hours to supplement police patrols
Screen Name Redacted 2/17/2021 11:45 PM	It meant we could be outside.
Screen Name Redacted 2/18/2021 07:30 AM	People friendly, environmentally positive, business friendly, community strength.
Screen Name Redacted 2/18/2021 07:35 AM	It created a positive welcoming environment.

Screen Name Redacted 2/18/2021 07:40 AM	Liveliness and seeing people outside enjoying fresh air.
Screen Name Redacted 2/18/2021 07:45 AM	To see other people out enjoying the downtown while feeling safe to walk and keep safe distances.
Screen Name Redacted 2/18/2021 07:47 AM	Created a welcome atmosphere where you could enjoy the weather. The flowers fresh air and some space with elbow room
Screen Name Redacted 2/18/2021 08:01 AM	fewer cars
Screen Name Redacted 2/18/2021 08:09 AM	Some downtown streets should be considered for permanent (ie government st between Wharf and Fort)
Screen Name Redacted 2/18/2021 08:16 AM	It feels safer to have wide places to walk like the walk between Government and Douglas than it does to have to walk on the side walks of either busy street. People waiting for buses are places of congestion. Some don't wear masks. Walking between them is difficult.
Screen Name Redacted 2/18/2021 08:20 AM	Found them inviting to engage with businesses
Screen Name Redacted 2/18/2021 08:21 AM	I liked that the restaurants could have their businesses conducted outside on sidewalks.
Screen Name Redacted 2/18/2021 08:25 AM	More space, less traffic (so quieter and cleaner air), easier to walk and keep social distance, and space for restaurants and cafés to expand so patrons can use them safely and we can help them stay afloat. This last point is most important!
Screen Name Redacted 2/18/2021 08:42 AM	Even though there is a lot of space to safely socialize and shop it provides people downtown with a cozy, friendlier environment. With the mild weather we have it's great to be able to be outdoors all year.
Screen Name Redacted 2/18/2021 08:51 AM	I don't like them. As a resident outside Victoria I have to drive to downtown. Transit is not practical due to time of travel. Victoria has mostly narrow streets. I can live with closures that have a time period during the day e.g. 10am to 5pm. But beyond that it will reduce my desire to go downtown and shop or dine. Also as I am older, mobility issues prevent walking for an extended time. Full street closures means I am unlikely to visit business in that/those blocks.
Screen Name Redacted 2/18/2021 08:51 AM	Outside space for pedestrians. Dining and cafe opportunities
Screen Name Redacted	Additional space for dining and walking

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2/18/2021 08:56 AM

Screen Name Redacted

2/18/2021 09:03 AM

I'm sorry but I think it took away from the beauty of the streets..it looked rather junky and temporary

Screen Name Redacted

2/18/2021 09:16 AM

You could easily walk in the area with comfort. Prior to the closure, we often felt threatened by vehicles at controlled intersections. Never sure if some vehicles will stop for a red light, or a stop sign, unsure whether you could safely cross a street. This reduction of vehicle traffic has been a very positive influence on our enjoyment of Victoria!

Screen Name Redacted

2/18/2021 09:22 AM

During COVID the patios felt safer than eating indoors.

Screen Name Redacted

2/18/2021 09:29 AM

Pedestrian friendly and availability of distancing measures. Outside dining allowing distancing measures.

Screen Name Redacted

2/18/2021 09:29 AM

Better use of space, less noise and air pollution

Screen Name Redacted

2/18/2021 09:45 AM

Traffic calmed, more hospitable downtown.

Screen Name Redacted

2/18/2021 09:45 AM

Helpful to businesses and nice to have a car free downtown zone

Screen Name Redacted

2/18/2021 09:48 AM

I liked the ability to walk down the streets with ample room and not having to worry about vehicles.

Screen Name Redacted

2/18/2021 09:55 AM

Helps small businesses

Screen Name Redacted

2/18/2021 09:58 AM

I stay away from these areas. Access is too difficult for me because of lack of available disability friendly parking.

Screen Name Redacted

2/18/2021 10:08 AM

I liked having tables/seating to pick up food and sit outside to eat.

Screen Name Redacted

2/18/2021 10:10 AM

I can have a meal without worrying about car exhaust

Screen Name Redacted

2/18/2021 10:16 AM

People on streets. Wide access.

Screen Name Redacted

2/18/2021 10:17 AM

Increased safety and less noise pollution from fewer cars

Screen Name Redacted

2/18/2021 10:24 AM

Kept the businesses open so they could serve their customers, and gave people a social space to enjoy.

Screen Name Redacted

2/18/2021 10:31 AM

The social distancing space they created which made me feel safer during the pandemic yet still able to walk in my neighbourhood and support my local restaurants and shops. Provided a feeling of almost normalcy in abnormal times.

Screen Name Redacted

2/18/2021 10:36 AM

The emphasis on still supporting local businesses

Screen Name Redacted

2/18/2021 10:44 AM

Some of the outdoor space was well done but most was not. Our downtown core looks terrible with people sitting on the street in a lot of cases as proper investment was not made. Closing a road off and calling it outdoor space is not enough. If it is to be outdoor space for restaurants etc the roads need to be made into walking spaces and outdoor spaces, simply placing a table on the street (as what was done in many cases) has created an eyesore on the down town core. As well, the allowance for vehicle access on Government street is confusing and unclear.

Screen Name Redacted

2/18/2021 10:44 AM

Pedestrian friendly. Sort of European feel with things happening on the street and not always behind closed doors

Screen Name Redacted

2/18/2021 10:53 AM

Not fighting with cars

Screen Name Redacted

2/18/2021 10:59 AM

The atmosphere in summer was good. Better than when it was full of meandering tourists looking in trinket shops and walking in front of cars.

Screen Name Redacted

2/18/2021 11:30 AM

Helped me maintain social distance while still seeing friends. I live in a small apartment so it's very important to me to get outside and use these spaces. I'm a cyclist and pedestrian and love slowing down the traffic in the city, drivers make me nervous

Screen Name Redacted

2/18/2021 11:34 AM

They looked quite inviting.

Screen Name Redacted

2/18/2021 11:50 AM

Easier to cross the street, but it wasn't difficult to begin with.

Screen Name Redacted

2/18/2021 11:54 AM

Feeling safe by allowing proper physical distancing while supporting local businesses.

Screen Name Redacted

2/18/2021 12:43 PM

Opportunity for businesses to expand into the street.

Screen Name Redacted 2/18/2021 12:51 PM	they look great, I haven't eaten out on government street yet.
Screen Name Redacted 2/18/2021 01:02 PM	HELP LOCAL BUSSINES AND MAKE THE STREET MORE PEDESTRIAN FRIENDLY.
Screen Name Redacted 2/18/2021 01:04 PM	did not like it at all
Screen Name Redacted 2/18/2021 01:36 PM	Expanded walking areas onto the street during covid
Screen Name Redacted 2/18/2021 01:42 PM	business could continue to operate
Screen Name Redacted 2/18/2021 02:19 PM	Less cars!
Screen Name Redacted 2/18/2021 02:52 PM	I always like places that are safe to cycle. And patios out in the sun are such a luxury!!
Screen Name Redacted 2/18/2021 03:02 PM	Not one thing - a pain to drive with all the closures - so confusing to those who do not come downtown often and they get frustrated and do not return.
Screen Name Redacted 2/18/2021 03:17 PM	Felt it brought more people to the area to spend more time on the street
Screen Name Redacted 2/18/2021 03:23 PM	That they finally just made it happen. There's been too much talk and not enough action over the last, what, 40 years that it's been on the table?
Screen Name Redacted 2/18/2021 03:28 PM	It gives options but not necessarily the most ideal look.
Screen Name Redacted 2/18/2021 03:47 PM	I agree with the initiative. Dining in the streets was enjoyable.
Screen Name Redacted 2/18/2021 04:34 PM	Less traffic and nicer atmosphere
Screen Name Redacted 2/18/2021 05:35 PM	The closures made it safer and more enjoyable for cyclists and pedestrians.
Screen Name Redacted 2/18/2021 06:21 PM	Freedom to wander easily to businesses on either sides of the street.

Screen Name Redacted 2/18/2021 07:07 PM	See previous comment
Screen Name Redacted 2/18/2021 07:18 PM	They fit with the seasons, allowed for a space for pedestrians to enjoy the downtown core without traffic during high traffic months. Allowed for outdoor socializing. Attracts tourists to boost economy, increased seating for establishments
Screen Name Redacted 2/18/2021 07:54 PM	I think the initiative would be far more successful and should continue post covid - great for tourists, vendors etc. And restaurants/pubs should be allowed to expand further for outdoor dining.
Screen Name Redacted 2/18/2021 08:26 PM	The Broad street and Gladstone closures impacted and benefitted me the most.
Screen Name Redacted 2/18/2021 08:39 PM	Bring more uses to the streets than just cars passing thru.
Screen Name Redacted 2/18/2021 08:46 PM	See above experience answer
Screen Name Redacted 2/18/2021 08:49 PM	Social distancing
Screen Name Redacted 2/18/2021 08:57 PM	I love opportunities to visit downtown safely. As a driver, I don't have issues with traffic patterns being disrupted
Screen Name Redacted 2/18/2021 09:14 PM	It makes Government Street safer, quieter and less polluted for cyclists and pedestrians.
Screen Name Redacted 2/19/2021 12:02 AM	Walkability of the streets. Seeing more people out.
Screen Name Redacted 2/19/2021 07:06 AM	Less autos. More pedestrian friendly.
Screen Name Redacted 2/19/2021 08:48 AM	Car free, no car noise.
Screen Name Redacted 2/19/2021 09:07 AM	Although when driving through it can be frustrating, walking is much more enjoyable.
Screen Name Redacted 2/19/2021 10:43 AM	I liked the pedestrian corridor for the additional space it gave to make walking a more safe activity in this more active area.
Screen Name Redacted	nothing

2/19/2021 10:48 AM

Screen Name Redacted

Good for businesses so they could fit more customers.

2/19/2021 10:53 AM

Screen Name Redacted

Government street has always been a zoo during "peak" times and focusing on pedestrian traffic has made it feel more vibrant despite there being fewer people around.

2/19/2021 10:53 AM

Screen Name Redacted

very friendly atmosphere created, and much easier to social distance while patronizing businesses

2/19/2021 10:58 AM

Screen Name Redacted

I like the pedestrian sections on Government Street.

2/19/2021 10:59 AM

Screen Name Redacted

Restaurant patios

2/19/2021 11:01 AM

Screen Name Redacted

The atmosphere and no traffic

2/19/2021 11:04 AM

Screen Name Redacted

I didn't see any real change for me.

2/19/2021 11:05 AM

Screen Name Redacted

Love the feel and look of a large pedestrian only zone, with the larger patios, sitting areas and walking areas

2/19/2021 11:09 AM

Screen Name Redacted

We need to take steps to make Downtown appealing for the population to engage in. The Car free zone on Government is a good first step.

2/19/2021 11:12 AM

Screen Name Redacted

It was good to see the merchants being supported and really creative ways to add space. I always hate to see the use of propane heaters to "heat the great outdoors" but understand the need for them. I liked the expansion of merchants' areas for customers.

2/19/2021 11:12 AM

Screen Name Redacted

More calm and pedestrian streets. Felt more like a European or Japanese city, extremely pleasant to spend time in.

2/19/2021 11:16 AM

Screen Name Redacted

They make the streets safer and bring more of a community feel. I think government should remain closed to traffic permanently.

2/19/2021 11:23 AM

Screen Name Redacted

Hasn't affected me

2/19/2021 11:27 AM

Screen Name Redacted

Partial day restrictions. We still need to navigate through the city.

2/19/2021 11:30 AM

Screen Name Redacted 2/19/2021 11:36 AM	How they accommodated people over cars, and how fast creative solutions were found and implemented. The city showed leadership in ideas and flexibility that upped quality of life for residents along Gov't St.
Screen Name Redacted 2/19/2021 11:38 AM	fewer cars
Screen Name Redacted 2/19/2021 11:46 AM	no experience
Screen Name Redacted 2/19/2021 11:48 AM	So much more space to walk
Screen Name Redacted 2/19/2021 11:49 AM	European feel to the city, reduced traffic noise and ability to sit and eat on the street.
Screen Name Redacted 2/19/2021 11:50 AM	I think I covered this in the previous question but it's so much more inviting, relaxed, and enjoyable to be downtown with the outdoor cafe patios like this. Our city just needs this. We need more space for people to interact while strolling around and not the chaos of so many vehicles in these zones. Look to Europe - thousands of years of history, smaller streets than ours, spot on with how they deal with parking, restricted hours for vehicle access (for businesses, general driving), complete pedestrian zones in city centers that are far more restricting in space than what we are lucky to have here. We can really learn from them in how to develop and redevelop our infrastructure to make things make more sense.
Screen Name Redacted 2/19/2021 11:57 AM	They gave me a chance to causally enjoy doing business in th estores, restaurants.
Screen Name Redacted 2/19/2021 12:00 PM	It felt intimate, and alive
Screen Name Redacted 2/19/2021 12:05 PM	For the first time since I've lived in Victoria, Government Street felt like a proper tourist destination and a festive, fun place to be. It was safe, easy to navigate, and full of energy. In past years, it's been empty, grey, and full of closed up shops.
Screen Name Redacted 2/19/2021 12:25 PM	I feel that much of Government Street should stay pedestrian. It makes it special and safe.
Screen Name Redacted 2/19/2021 12:27 PM	Much more lively street environment.
Screen Name Redacted 2/19/2021 01:08 PM	It felt inviting, government street is an ideal street to close down permanently and to use as an events plaza with seating, food vendors etc. There is a lot of potential.



Screen Name Redacted 2/19/2021 01:10 PM	outside dining, places to sit/relax
Screen Name Redacted 2/19/2021 01:12 PM	Knowing they were temporary.
Screen Name Redacted 2/19/2021 01:53 PM	That it brings people together, and provides a way to still enjoy and support local businesses while also being safe in the pandemic.
Screen Name Redacted 2/19/2021 02:41 PM	The light and connected atmosphere
Screen Name Redacted 2/19/2021 03:36 PM	They add some vibrancy to the areas. Giving a lively atmosphere.
Screen Name Redacted 2/19/2021 04:01 PM	Allowed you to mingle with other people but at a safe distance
Screen Name Redacted 2/19/2021 04:25 PM	Street dining.
Screen Name Redacted 2/19/2021 04:44 PM	Enhanced spacing for Covid reasons made the spaces safer and more attractive to me. Prioritizing pedestrians and cyclists in these locations is a fairer sharing of public spaces. I swear, some drivers don't want to give anyone else an inch, even after controlling so much of the Cityscape for such a very long time. If we can claw back just a few blocks of streetscape that are already better suited for foot and two-wheeled traffic, we can make the City core more appealing to more people, including tourists.
Screen Name Redacted 2/19/2021 04:48 PM	Patios spilling onto the street. Car free government street is great.
Screen Name Redacted 2/19/2021 05:02 PM	The absence of cars. Cars kill a downtown core. And being able to walk streets without them is so wonderful.
Screen Name Redacted 2/19/2021 05:17 PM	I love the additional seating capacity for food and liquor service. I also like how the new patios made Government feel more European!
Screen Name Redacted 2/19/2021 07:50 PM	I liked the lack of traffic, more space to move around and easily distance from each other.
Screen Name Redacted 2/19/2021 09:12 PM	Outdoor places to eat and watch the world go by.
Screen Name Redacted 2/19/2021 09:47 PM	That they animated the street and a lot people were enjoying outdoor dining and happy, it felt like the silver lining of the pandemic.

Screen Name Redacted 2/19/2021 10:46 PM	I'm happy to do everything to keep any businesses alive that are still in Victoria
Screen Name Redacted 2/20/2021 07:53 AM	Government street should stay closed to vehicles. It is nice to half places to sit and walk along the Street as long as it's not detrimental to the businesses.
Screen Name Redacted 2/20/2021 08:24 AM	cleaner air better and sounds
Screen Name Redacted 2/20/2021 09:13 AM	Nothing too difficult to get around
Screen Name Redacted 2/20/2021 09:52 AM	That we were at a slower pace. I DO NOT like to see all the drug addicts & mental health issues. They scare me & i dont feel safe there anymore, so i have started shopping AWAY from downtown. Its a shame, downtown used to be a special place.
Screen Name Redacted 2/20/2021 05:03 PM	They allowed additional seating with physical distancing
Screen Name Redacted 2/20/2021 08:45 PM	Safe, physically distanced eating and more space to walk and cycle
Screen Name Redacted 2/20/2021 11:12 PM	Safety to cross/use the street. The outdoor dining (felt like Europe)
Screen Name Redacted 2/20/2021 11:36 PM	Less cars, nobody needs to take their car down there, nowhere to park and makes the sidewalks crowded. Close it off to cars and open it up.
Screen Name Redacted 2/21/2021 12:29 AM	People were free to eat drink walk. It's ridiculous to think it took illness to get city council to act they are idiots out of touch with the world
Screen Name Redacted 2/21/2021 10:27 AM	Closing of streets and vibrant nature, outdoor patio spaces that were accessible to people who use mobility devices.
Screen Name Redacted 2/21/2021 11:22 AM	I loved being able to walk without getting too close to others, especially when its busy downtown and masks were used less in the initial stages of the pandemic. I enjoyed the social and community atmosphere it created. I liked that there were more places available to safely socialize with friends/family in a safe way. I felt I could also still support my favorite local businesses at the same time. I also enjoyed not having loud cars going through an already busy area (government st).
Screen Name Redacted 2/21/2021 11:51 AM	I appreciate being able to walk/ bike on Government St. without the worry of cars.

Screen Name Redacted 2/21/2021 01:18 PM	The general vibe was happy, carefree and lovely. I think that permanently closing this road to car traffic would be a very positive change.
Screen Name Redacted 2/21/2021 02:39 PM	Closed. Limited cars. People were friendly. Happy. It was a real neighborhood. Safe. Social.
Screen Name Redacted 2/21/2021 03:10 PM	I feel more safe (physical distancing beause Covid). The sense of place. Gives a stronger sense of community. Plus, everyone loves patios.
Screen Name Redacted 2/21/2021 03:46 PM	I enjoyed the open space. I felt less stressed and enjoyed my time navigating through the street to local businesses.
Screen Name Redacted 2/21/2021 09:05 PM	Fewer cars. Additional space for pedestrians. Downtown outdoor dining options.
Screen Name Redacted 2/21/2021 10:58 PM	Walking up the most beautiful street in Victoria without cars. Having space. Sidewalk cafes, popping into bookstores and boutiques.
Screen Name Redacted 2/21/2021 11:03 PM	The space, the safety, not having to deal with driver when I was either on foot or on my bike. Being able to sit on a patio without fumes or noise spewing from vehicles.
Screen Name Redacted 2/22/2021 09:36 AM	Great outdoor vibe and eating
Screen Name Redacted 2/22/2021 12:47 PM	A vibrant sense of community
Screen Name Redacted 2/22/2021 01:00 PM	not much
Screen Name Redacted 2/22/2021 04:08 PM	I like that the city is being flexible and proactive to meet as many needs as possible during this difficult and scary time.
Screen Name Redacted 2/22/2021 06:24 PM	The ease of walking around.
Screen Name Redacted 2/22/2021 08:51 PM	More Space to walk, less traffic Government street progressing towards the great street it could be
Screen Name Redacted 2/22/2021 08:57 PM	Love the community feeling it brings, makes the space feel more vibrant
Screen Name Redacted 2/22/2021 10:39 PM	It was at least an effort to help.

Screen Name Redacted 2/22/2021 11:53 PM	Being able to keep social distance, feeling safer with the absence of vehicles, walking was efficient (didn't get stuck behind slow walkers).
Screen Name Redacted 2/23/2021 06:01 PM	Priority for pedestrians so that physical distancing was possible.
Screen Name Redacted 2/23/2021 09:36 PM	Option to safely distance and increased (and public) "patio space
Screen Name Redacted 2/24/2021 05:29 PM	Government Street finally not being an overcrowded and noisy place to avoid.
Screen Name Redacted 2/24/2021 05:38 PM	They create a nicer atmosphere. Allow space for things to be able to happen on the street, festivals, music, markets etc. And allow people to be able to take their time. Victoria desperately needs these pedestrian-only zones.
Screen Name Redacted 2/24/2021 05:40 PM	Again - having people seated outside on patios is great. Having the street as well as the sidewalk to walk on was also good for social distancing.
Screen Name Redacted 2/24/2021 06:28 PM	Nothing
Screen Name Redacted 2/24/2021 06:43 PM	Felt greater sense of community would also be a great addition once travellers are allowed back to Victoria.
Screen Name Redacted 2/24/2021 07:24 PM	Reduced car access means pedestrian friendly which actually means business friendly
Screen Name Redacted 2/25/2021 08:24 AM	It helped pedestrians, simplified driving
Screen Name Redacted 2/25/2021 10:13 AM	Feeling much safer
Screen Name Redacted 2/25/2021 11:35 AM	They are attempting to support local, downtown business.
Screen Name Redacted 2/25/2021 11:52 AM	We need more pedestrian space
Screen Name Redacted 2/25/2021 12:03 PM	I absolutely love the feel; hustle bustle, seeing the community come together. Also has an old European feel. It's just cozy and good vibes having all restaurants, cafes, and stores with outdoor spaces.
Screen Name Redacted 2/25/2021 01:20 PM	Outside dining opportunities, and especially on Government St, increased traffic calming and safety.

Screen Name Redacted 2/25/2021 01:50 PM	Loved being able to walk down Govt. Street and loved the absence of noise and fumes from cars, buses and trucks.
Screen Name Redacted 2/25/2021 01:58 PM	Less traffic felt calmer and more comfortable walking and cycling.
Screen Name Redacted 2/25/2021 03:28 PM	I like the expanded seating for restaurants on the street. It gives it a european vibe. I like the partial closure of Government to expand the walkability of the area but think small businesses need some access to the street via cars.
Screen Name Redacted 2/25/2021 04:29 PM	allowed for more pedestrian space
Screen Name Redacted 2/25/2021 04:34 PM	The space to spread out and walk without dodging other people.
Screen Name Redacted 2/25/2021 04:34 PM	it allowed for the community to operate almost as it normally would and gave people space
Screen Name Redacted 2/25/2021 04:38 PM	Safe, quite and enjoyable
Screen Name Redacted 2/25/2021 05:05 PM	The reduced vehicle traffic was wonderful, as Government Street is typically quite busy with pedestrians, and it doesn't make sense as a vehicular through road.
Screen Name Redacted 2/26/2021 08:02 AM	Street closures, outdoor dinning, pedestrian priority.
Screen Name Redacted 2/26/2021 10:16 AM	The sense of community.
Screen Name Redacted 2/26/2021 01:51 PM	less cars!
Screen Name Redacted 2/26/2021 04:43 PM	Patio spaces, road closures
Screen Name Redacted 2/26/2021 11:37 PM	Government should be pedestrian only all the time.
Screen Name Redacted 2/27/2021 01:44 AM	It fosters community, joy, arts/music outside - a sense of a creative community and connection to others, within the context of distancing. It facilitates safe distancing. It provides more opportunities for dining outside, it encourages pedestrian use, it enables accessibility and a relaxed safe space.

Screen Name Redacted 2/27/2021 08:32 AM	1) The ability to use the outdoor cafes without traffic going by - the experience of exhaust or roaring vehicles at my elbow deterred me from using the cafe spaces in the past, 2) the slowed down pace that the space offers - it felt like a destination rather than a thoroughfare, 3) seeing other people sitting around enjoying the space
Screen Name Redacted 2/27/2021 04:03 PM	Friendly, inviting atmosphere; focus on people
Screen Name Redacted 2/27/2021 08:02 PM	Gave restaurant & bar owners the ability to set up patio spaces, allowing them to set up more tables and allowing for more patios in general - always popular in Victoria during the warmer months. Also more space for pedestrians to spread out and social distance.
Screen Name Redacted 2/28/2021 07:05 AM	Although it was creating space to have socially distanced visits with friends, it offered a sense of normalcy because you were still able to "be in the hustle and bustle" of downtown. I really liked how it supported local businesses. Victoria wouldn't be Victoria if it weren't for the downtown environment and we need to make sure our locally run restaurants and shops are supported during this difficult time (too many shops have already closed due to covid! E.g. Paradise Boutique, shoe repair guy on Johnson St between government and broad).
Screen Name Redacted 2/28/2021 09:11 AM	Safe and well spaced from people
Screen Name Redacted 2/28/2021 09:13 AM	Being able to walk casually along Government street, not worry about cars. The added space really improved the shopping experience.
Screen Name Redacted 2/28/2021 09:20 AM	Lack of traffic and ability to social distance while running errands and supporting local.
Screen Name Redacted 2/28/2021 09:34 AM	Good try
Screen Name Redacted 2/28/2021 09:41 AM	Fewer cars! They destroy the pedestrian ambiance & are unnecessary on these streets. (except delivery vehicles, which can easily have scheduled access times)
Screen Name Redacted 2/28/2021 09:53 AM	Ability to have safe distance for walking Was nice to see more local activity downtown, although parking is an issue
Screen Name Redacted 2/28/2021 09:56 AM	Adds livelihood to the street, more of a euro feel
Screen Name Redacted 2/28/2021 10:02 AM	No cars

Screen Name Redacted 2/28/2021 10:56 AM	Although I live right downtown (Yates between government and wharf) so vehicle access is a reality for me, I have not been negatively impacted by vehicle limitations. It may take me slightly longer, realistically it just encourages me to take an alternate route suitable for vehicles. The net win of a more pedestrian friendly downtown is worth it!
Screen Name Redacted 2/28/2021 11:35 AM	More vibrant city live
Screen Name Redacted 2/28/2021 11:57 AM	Space to distance. Pedestrian priority and the bollard/blockades make cars go slower and safer. Loved being outside in the evening
Screen Name Redacted 2/28/2021 12:02 PM	That I felt safer as a cyclist and a pedestrian with a small child in tow. We came downtown more to shop.
Screen Name Redacted 2/28/2021 12:07 PM	Safety, european feel, think we should have done this before COVID and hope it stays in place.
Screen Name Redacted 2/28/2021 12:12 PM	Nothing. Vancouver Street is a terrible street now. City planning is creating more traffic on Cook and Quadra streets by changing Vancouver street.
Screen Name Redacted 2/28/2021 12:15 PM	Supports businesses
Screen Name Redacted 2/28/2021 12:18 PM	It brought a sense of livelihood and community to the downtown core. Government has always been lively during tourist season, and all of the new activities and spaces enhanced that. It was also really nice not have the big busses from cruise ships parked and idling along government street for hours on end. I live near government street and it was always very annoying hearing the busses sit and idle all summer long late into the night. It was nice just to hear the oieole and music down the on street instead of loud busses.
Screen Name Redacted 2/28/2021 12:31 PM	I didn't
Screen Name Redacted 2/28/2021 12:34 PM	First of all I loved how fast the city of Victoria rolled out this program in this difficult time...giving businesses something to move forward with....I love Gov't street closed to vehicles...and I also live all the outdoor dining areas you've allowed
Screen Name Redacted 2/28/2021 12:37 PM	Nothing.
Screen Name Redacted 2/28/2021 12:43 PM	I enjoyed having Government Street being pedestrian only. However I have been avoiding downtown due to cost of parking, lack of parking, frustrating & confusing navigation - some streets open, some partial, bike lanes are scary (I'm on edge thinking I'm going to incorrectly turn or go forward at wrong time

	due to all the various lights & signage - which the bicyclists don't obey - and are not consistent from one area of town to next.
Screen Name Redacted 2/28/2021 12:44 PM	More space for pedestrians and cyclists. Patio space was a great addition to make the road feel like a vibrant space rather than a place for cars to pass through.
Screen Name Redacted 2/28/2021 01:10 PM	The added space in the sidewalks, the expansion of the business patios onto the street, the calmed traffic, and the vibrant community space.
Screen Name Redacted 2/28/2021 01:24 PM	The ability to support local businesses
Screen Name Redacted 2/28/2021 01:35 PM	I thought it was good to help businesses due to Covid however I hope it's not permanent because parking was difficult and frustrating.
Screen Name Redacted 2/28/2021 01:52 PM	Less vehicles! More space for safe socialising.
Screen Name Redacted 2/28/2021 02:02 PM	The space to walk around, and go back and forth across the streets without having to use crosswalks
Screen Name Redacted 2/28/2021 02:13 PM	Since the closure, I have not shopped on Government nor in the Bay Centre.
Screen Name Redacted 2/28/2021 02:34 PM	The vibrancy it added to the city
Screen Name Redacted 2/28/2021 02:57 PM	Nothing.
Screen Name Redacted 2/28/2021 03:22 PM	They are temporary
Screen Name Redacted 2/28/2021 03:51 PM	Walkable.
Screen Name Redacted 2/28/2021 04:39 PM	Being able to sit outdoors and actually experience the downtown rather than be inside an establishment. You are going downtown to socialize, people watch, and enjoy our phenomenal weather. Why do you want to sit inside a dark restaurant?
Screen Name Redacted 2/28/2021 04:57 PM	Less interaction with vehicles. Easier to space out from others. Felt more like a true, classic "downtown" space.
Screen Name Redacted 2/28/2021 05:04 PM	That they will end



Screen Name Redacted 2/28/2021 07:05 PM	It allowed for more outdoor space for the community during covid.
Screen Name Redacted 2/28/2021 07:10 PM	I think some of them were great. I love the patios but they weren't very animated, it was also really confusing to to know where to drive. It was clear.
Screen Name Redacted 2/28/2021 07:54 PM	Dining outside is a good idea
Screen Name Redacted 2/28/2021 07:55 PM	Reduced car traffic, more pedestrian and cycling friendly.
Screen Name Redacted 2/28/2021 07:58 PM	Love all the changes!
Screen Name Redacted 2/28/2021 08:41 PM	I think Government St should be closed to vehicles 12pm daily which would allow for deliveries and commercial vehicles to do their thing in the morning.
Screen Name Redacted 2/28/2021 09:08 PM	Lack of fumes while dining outside, more human feeling and better people watching, more relaxed, loved the extra space to walk up government.
Screen Name Redacted 2/28/2021 09:17 PM	I do not like the ones I have seen.
Screen Name Redacted 2/28/2021 09:30 PM	Cars really weren't affected by the closure except a guy who went the wrong way and got laughed at, and it gave businesses much more room.
Screen Name Redacted 3/01/2021 06:34 AM	Closing down a section of Govt makes sense for these downtown businesses, despite the overall impact of traffic due to unnecessary bike lanes on other streets such as wharf st (and the traffic chaos it created)
Screen Name Redacted 3/01/2021 07:04 AM	I can appreciate that the city is trying to help businesses through the Covid pandemic.
Screen Name Redacted 3/01/2021 07:10 AM	More room to roam at different paces. Had festive feel.
Screen Name Redacted 3/01/2021 08:20 AM	Space to actually walk and eat
Screen Name Redacted 3/01/2021 11:59 AM	This question is worded badly. The only good thing is that restaurants have been given additional seating, but it doesn't work in bad weather which is mostly the whole winter. Meantime, the streets are empty of traffic creating a deserted/abandoned city.

Screen Name Redacted 3/01/2021 12:57 PM	Attractive, friendly, good way to be around people
Screen Name Redacted 3/01/2021 02:37 PM	That they are pedestrian friendly.
Screen Name Redacted 3/01/2021 02:52 PM	Well it was nice to go to government street and not be confronted with homelessness and mental wellness challenges.
Screen Name Redacted 3/01/2021 03:35 PM	Good for business owners
Screen Name Redacted 3/01/2021 06:59 PM	better community feel, people watching, use of space
Screen Name Redacted 3/01/2021 07:06 PM	Freedom to stroll and bike without having to be hyperalert for cars.
Screen Name Redacted 3/01/2021 07:27 PM	Much more relaxing and safe environment for the public to explore
Screen Name Redacted 3/01/2021 07:32 PM	Nothing. And this survey question is presumptive of a positive answer that no person really seeking input would ever put in a survey.

**Optional question** (727 response(s), 66 skipped)

**Question type:** Essay Question

#### **Q8 | Are there any elements of these temporary changes on Government Street that you would like to see considered longer term?**

Screen Name Redacted 2/01/2021 09:51 AM	close to vehicle traffic but allow early morning deliveries.
Screen Name Redacted 2/02/2021 10:13 AM	full street closure
Screen Name Redacted 2/02/2021 10:16 AM	Fully close it from Wharf Street to Yates Street. Should be a complete pedestrian and cycling corridor.
Screen Name Redacted 2/02/2021 10:22 AM	Should be expanded and made long-term especially from March through October. No buses allowed Better closures (2020 looked tacky)
Screen Name Redacted	Keep Government pedestrian long term. Install retractable bollards like in

2/02/2021 10:24 AM

Europe to allow service vehicles at specific times.

Screen Name Redacted

2/02/2021 10:29 AM

Yes. All of them and more. The whole of Government should be permanently pedestrianised with access for delivery vehicles only at certain hours.

Screen Name Redacted

2/02/2021 10:30 AM

Absolutely. All of it.

Screen Name Redacted

2/02/2021 10:33 AM

Please leave Gov't Street open to AT MOST a single lane of traffic, and consider closing it to everything but transit and delivery vehicles permanently, enforced with cameras if needed.

Screen Name Redacted

2/02/2021 10:34 AM

- Block it off to pedestrians permanently - Include permanent public seating for those who 'bring a lunch to work' so that they can eat outdoors - Ensure that parking is free on Sundays and after 6 so that those who want to enjoy the space but live a bit farther can still come downtown

Screen Name Redacted

2/02/2021 10:38 AM

Yes see above.

Screen Name Redacted

2/02/2021 10:53 AM

Absolutely. The more streets that can be closed to cars and trucks and limited to pedestrians, cyclists, outdoor dining, etc., the better! And if there isn't the political will for permanent, full-time street closures, the City could always consider closing the streets for certain hours every day. One of my degrees is from Durham in England, and I remember that they had rising bollards that blocked off the streets in the centre of town, that could be lowered to allow access at certain times of day or for emergency vehicles and vehicles for the disabled.

Screen Name Redacted

2/02/2021 10:56 AM

Closed to cars

Screen Name Redacted

2/02/2021 10:59 AM

All of them please!

Screen Name Redacted

2/02/2021 11:03 AM

I am not a traffic engineer, but I wonder if Government Street businesses could be serviced in the morning and/or late night hours so that the street could be closed to vehicle traffic from mid-morning until evening all year?

Screen Name Redacted

2/02/2021 11:12 AM

Yes, I would keep everything. Keep licensed outdoor patios for businesses.

Screen Name Redacted

2/02/2021 11:15 AM

I like most of the changes and they should be considered long term

Screen Name Redacted

2/02/2021 11:28 AM

Yes, keep the few blocks of Govt street car free. It was fabulous and I can only image how alive it will feel full of tourists

Screen Name Redacted 2/02/2021 11:30 AM	permanent closure (except for maybe early morning deliveries) between Humboldt and Yates.
Screen Name Redacted 2/02/2021 11:34 AM	Absolutely not.
Screen Name Redacted 2/02/2021 11:38 AM	Close all of Government St.
Screen Name Redacted 2/02/2021 12:33 PM	Keep 1 lane open all year long. Wharf is bad enough, dont make it worse to get around by closing even more roads...the whole idea is to encourage people to go downtown isnt it?
Screen Name Redacted 2/02/2021 12:33 PM	closed to car traffic in summer months
Screen Name Redacted 2/02/2021 12:42 PM	Yes. Fully pedestrianize the strip and remove cars completely and allow patios to take up the space full time. Get rid of the asphalt and let's really make it attractive to people and to tourists who come and visit.
Screen Name Redacted 2/02/2021 01:12 PM	Yes, see response to Q9.
Screen Name Redacted 2/02/2021 01:35 PM	I would like to see them made permanent, since things still functioned well as far as traffic flow and businesses having customers.
Screen Name Redacted 2/02/2021 01:53 PM	Absolutely. Government should remain at least pedestrian priority, and through traffic should be completely prevented.
Screen Name Redacted 2/02/2021 02:18 PM	I like the seasonality of the closures. Seems logical to re-allow vehicle traffic in the winter and only pursue full closure in the summer time.
Screen Name Redacted 2/02/2021 02:24 PM	Full street closure along government street. Patios. Vendor space.
Screen Name Redacted 2/02/2021 03:36 PM	No
Screen Name Redacted 2/02/2021 03:52 PM	Full closure long-term with only limited opening for deliveries like Broad street has implemented. Keep all the colourful picnic tables with umbrellas and add to it everywhere, it was really nice to walk through or enjoy a meal or coffee there this summer.
Screen Name Redacted 2/02/2021 04:27 PM	extended patios for bars.
Screen Name Redacted	I really liked the partial closure of Government street. I think it should be

2/02/2021 04:45 PM

permanent as it's not a main road artery for drivers.

Screen Name Redacted

All of them, and further expansion toward Chinatown

2/02/2021 04:49 PM

Screen Name Redacted

I think that section of government st could be permanently closed to regular traffic quite happily.

2/02/2021 04:59 PM

Screen Name Redacted

shutting down government street from humboldt to fort

2/02/2021 05:03 PM

Screen Name Redacted

All of it! It was never a nice place to drive and never had parking to begin with...

2/02/2021 05:23 PM

Screen Name Redacted

All of it. Who wants to eat with cars dashing by? When the tourists are back, this would be a fantastic way to encourage them to linger, shop, eat and drink. And us locals could feel more welcome in our own city too.

2/02/2021 05:40 PM

Screen Name Redacted

All of it please.

2/02/2021 05:41 PM

Screen Name Redacted

The street closures should be longer term. It's good for people and businesses. People driving by can't shop. Attracting people to an area can only help businesses.

2/02/2021 05:44 PM

Screen Name Redacted

I would consider seeing all of them long term. Specifically, the road closures are long overdue not just as a pedestrian but also as someone who has worked in deliveries needing a loading zone. They clear an immense amount of what was wasted space.

2/02/2021 06:06 PM

Screen Name Redacted

I liked the full and partial closures.

2/02/2021 06:22 PM

Screen Name Redacted

I would love to see it be pedestrian only with lots of outdoor seating at restaurants.

2/02/2021 06:59 PM

Screen Name Redacted

I would prefer to see all of Government Street from Wharf to Pandora permanently closed to vehicle traffic and reimaged as a space for pedestrians and two-way cycling, year-round. I've mostly stopped shopping on Government Street since vehicle traffic made its return in October as there is no longer anything special to draw me to this part of downtown.

2/02/2021 07:20 PM

Screen Name Redacted

No

2/02/2021 07:34 PM

Screen Name Redacted

Pedestrian friendly streets. If not a full closure to vehicle traffic (except deliveries and emergency services), then there should remain at least a partial closure to traffic.

2/02/2021 07:55 PM

Screen Name Redacted 2/02/2021 07:58 PM	I hope the Government street closure continues even after Covid-19.
Screen Name Redacted 2/02/2021 08:13 PM	Please keep government like this year round going forward. Quebec City has many pedestrian friendly cities in their downtown and it is vibrant year round with a much colder climate.
Screen Name Redacted 2/02/2021 08:46 PM	I think that realistically, government st is dominated by foot traffic and there isn't much need for vehicle traffic in the long term aside from deliveries. There wasn't parking to begin with, so I think keeping it pedestrian friendly and removing vehicle traffic would benefit the community and it would become a more inviting space
Screen Name Redacted 2/02/2021 08:54 PM	I would like to see a full closure long term.
Screen Name Redacted 2/02/2021 09:15 PM	I enjoyed eating lunch on a quiet street, I also enjoyed being able to spend time downtown and feel relaxed. I wasn't watching out for large vehicles, holding my breath or plugging my ears. Government street was a major improvement this year and in my mind is Victoria's next tourist attraction.
Screen Name Redacted 2/02/2021 09:45 PM	Keep closed except to pedestrians/bikes (slow bikes!)
Screen Name Redacted 2/02/2021 09:56 PM	Keep half of the street for pedestrians or restaurant use, keep the other lane for vehicle traffic
Screen Name Redacted 2/02/2021 10:20 PM	Full ban on motor vehicles.
Screen Name Redacted 2/02/2021 10:22 PM	car free streets and outdoor seating
Screen Name Redacted 2/02/2021 10:32 PM	Yes. Shut down the section of government that was closed to traffic permanently but allow the horse carriages to continue. They add to the experience.
Screen Name Redacted 2/02/2021 11:39 PM	No, I have no desire to go downtown anymore
Screen Name Redacted 2/03/2021 12:06 AM	early on during the pandemic before the changes we stopped on government street to pick up Munro's and was spoken to sternly about stopping by bylaw ... this was during a time when the store was only open for curbside pick up - frustrating considering how empty downtown was at the time
Screen Name Redacted 2/03/2021 06:05 AM	Patios

Screen Name Redacted 2/03/2021 06:53 AM	Every year from April/May through Sept/Oct government street should be closed, let pedestrians and cyclists enjoy the space. I remember once trying to cycle up gov't and getting squished between a giant tourist bus, tourists and cars, it was terrifying.
Screen Name Redacted 2/03/2021 06:57 AM	Yes - full street closure permanent.
Screen Name Redacted 2/03/2021 07:11 AM	I would like to see the summer closures enacted permanently.
Screen Name Redacted 2/03/2021 07:21 AM	All of them!
Screen Name Redacted 2/03/2021 07:27 AM	Partial closing (although I'd be fine with full too)
Screen Name Redacted 2/03/2021 07:29 AM	None
Screen Name Redacted 2/03/2021 07:56 AM	Full closure of government st
Screen Name Redacted 2/03/2021 08:11 AM	It could remain closed to traffic year round, it is half and half now which creates some pedestrian/car challenges...
Screen Name Redacted 2/03/2021 08:13 AM	Pretty much everything. We have a beautiful climate and this use fits our economic and community needs.
Screen Name Redacted 2/03/2021 08:50 AM	The patios were amazing and vibrant
Screen Name Redacted 2/03/2021 08:57 AM	Could keep this street closed when there are events taking place
Screen Name Redacted 2/03/2021 09:02 AM	Increased safety in terms of the increase in violence/breakins etc.
Screen Name Redacted 2/03/2021 09:10 AM	Full or partial closure of the street to expand pedestrian use and the expansion of restaurant patios on to the sidewalk areas. With the street closure, the patios do not disrupt movement at all.
Screen Name Redacted 2/03/2021 09:11 AM	No, I feel you need to keep the drive through traffic on Government street once the pandemic is over. The business and flow of downtown rely on making it as easy as possible for people to visit downtown and this street is a vital part of this connection to keeping people visiting and staying downtown

Screen Name Redacted 2/03/2021 09:27 AM	No. Change it back to before
Screen Name Redacted 2/03/2021 09:44 AM	I would like to see Government Street permanently closed to traffic all year, every year (except delivery trucks, of course). Let's liven it up during the winter too. This will provide a better experience for residents, tourists and businesses.
Screen Name Redacted 2/03/2021 09:47 AM	I say continue them as long as the businesses there are happy with it.
Screen Name Redacted 2/03/2021 09:49 AM	I would love to see Government street closed to traffic long term
Screen Name Redacted 2/03/2021 10:06 AM	whatever is best for the business in that area. I suspect some need traffic, however most don't. It seems to work well now...
Screen Name Redacted 2/03/2021 10:11 AM	Closing the street to traffic in the summer.
Screen Name Redacted 2/03/2021 10:20 AM	No
Screen Name Redacted 2/03/2021 10:24 AM	Yes - the full closure should be permanent! I typically walk or bike downtown, but even when I drove I found it was so much better to just have it fully and clearly closed to vehicles.
Screen Name Redacted 2/03/2021 10:38 AM	I would like to have Government street turned permanently into a pedestrian/cyclist boulevard and outdoor seating area. Cars can use other roads.
Screen Name Redacted 2/03/2021 10:42 AM	I would like to see permanent street closures in the downtown similar to what most European cities have done: pedestrian zones with outdoor seating/eating opportunities.
Screen Name Redacted 2/03/2021 10:45 AM	I am not sure about pedestrian only . I love the European approach and I think it could be good if well planned with open design panel discussions . I am not sure how the business owners feel and that is also so important . I truly believe that the homeless being able to extend there stay in everyone's park has greatly effected the downtown core . The way it feels , the feeling that it is not safe , dirty ( that is more covid I would thing )
Screen Name Redacted 2/03/2021 10:56 AM	Any of them that prioritizes people above carbon coughing cancer causing cars!
Screen Name Redacted 2/03/2021 10:58 AM	I would like to see Government Street be pedestrian priority (without through traffic) on a permanent basis. As soon as through traffic re-appeared an aggressive driver forced me off the road as I tried to ride my bicycle on



	Government street.
Screen Name Redacted 2/03/2021 10:59 AM	Yes! Make Gov St a car-free zone 100% of the time. It's easy enough to avoid if/when I do come downtown in my car, and I typically avoid it anyway in my car because Blanshard/Douglas are better arteries. Maybe build semi-permanent shelters so businesses, artists, musicians and buskers don't need to worry about tents going missing or being damaged and don't have to pack up every night?
Screen Name Redacted 2/03/2021 11:05 AM	the patios extended onto the sidewalks and street including Fort street such as in front of the Dutch Bakery and the banning of buses on Government. and the encouragement or sponsorship of live music downtown
Screen Name Redacted 2/03/2021 11:19 AM	Yes, patio use for restaurants. And street closures, one block at a time, to improve people friendly use.
Screen Name Redacted 2/03/2021 11:24 AM	Open it up. Consider that one can't turn left from Douglas, traveling North, Broad doesn't go through, and Wharf/Store Street is now much more congested and dangerous with narrowing for the bike lane and pedestrians enjoying the view and not looking where they are going. Very hard to get out of James Bay and some areas of Fairfield - especially to Vic W. Don't allow outdoor heaters - heating the outside air is ridiculous. Ensure that barriers are safe. Ensure that there are straight and predictable lines of travel. Either abolish "cyclists dismount" signage and rule or do something to enforce it.
Screen Name Redacted 2/03/2021 12:36 PM	the street closure
Screen Name Redacted 2/03/2021 01:00 PM	no cars on Govt., outdoor patios on street
Screen Name Redacted 2/03/2021 02:00 PM	Closure to the main strip of Government, between Fort and Yates. This area was perfect for socializing (safely) and enjoying as a downtown resident. In addition, extra patio space was a very impressive addition to the downtown feel.
Screen Name Redacted 2/03/2021 02:11 PM	Longer term. remove cars
Screen Name Redacted 2/03/2021 02:58 PM	Yes, I think it should become normal in Victoria to have more relaxing pedestrian spaces.
Screen Name Redacted 2/03/2021 03:41 PM	I liked the closures throughout the summer. I would be happy to see them continue as is, or even be more restrictive.
Screen Name Redacted 2/03/2021 03:48 PM	Make the government street changes permanent!
Screen Name Redacted	I believe the downtown section of Govt St. should be permanently car-free.--

2/03/2021 03:52 PM	from the legislature through to the far end of Chinatown. Both locals and tourists will love it as will the planet.
Screen Name Redacted	see above
2/03/2021 05:03 PM	
Screen Name Redacted	yes -all of them .
2/03/2021 05:29 PM	
Screen Name Redacted	No vehicles at all minus deliveries!
2/03/2021 05:30 PM	
Screen Name Redacted	Yes see above.
2/03/2021 05:30 PM	
Screen Name Redacted	I'd be fine with a single car lane traveling north with lots of flex space along the way for delivery trucks giving pedestrians priority in the area. I don't think any more streets need to be 100% blocked to vehicles 100% of the time.
2/03/2021 06:02 PM	
Screen Name Redacted	Flex spaces made available in the spring and summer months
2/03/2021 06:19 PM	
Screen Name Redacted	delivery traffic only for government street between humboldt and Yates, otherwise pedestrian and cyclists only
2/03/2021 07:11 PM	
Screen Name Redacted	I like some places just sit down and take it in
2/03/2021 07:20 PM	
Screen Name Redacted	No
2/03/2021 07:53 PM	
Screen Name Redacted	For the long term I'd like to see more of these street closure initiatives
2/03/2021 08:08 PM	
Screen Name Redacted	All of them
2/03/2021 08:42 PM	
Screen Name Redacted	The patios. The extra space for pedestrians. I also liked to have some space to play with my five-year old blowing bubbles in the middle of the street.
2/03/2021 09:30 PM	
Screen Name Redacted	I'm torn. I like these spaces but it does create an artificial competitive advantage for large pubs like Bard & Banker, Irish Times, Garrick Head etc. For that reason alone I don;t think it's fair to continue this approach once COVID restrictions are lifted.
2/03/2021 09:56 PM	
Screen Name Redacted	Keep it closed and have more live music and performances
2/03/2021 10:35 PM	

Screen Name Redacted 2/04/2021 08:15 AM	All
Screen Name Redacted 2/04/2021 10:17 AM	yes, keep all of them in place! force people to walk, and bike in the city rather than drive. We as a city have implemented bike lanes on all major and side streets an our city is walkable from one side to the other. it also will help business' as people will be more inclined to go in to restaurants/shops as they walk past.
Screen Name Redacted 2/04/2021 11:14 AM	It may not be feasible longer term (ie 2022 and beyond) because our tourism industry needs the buses to be able to drop cruise ship patrons off to access businesses on that street and nearby streets, because not all will tourism visitors will be able-bodied to get there on foot. I support whatever the BUSINESSES need in that area, first and foremost.
Screen Name Redacted 2/04/2021 12:05 PM	Full closure to regular vehicle traffic between Wharf and Yates!
Screen Name Redacted 2/04/2021 02:54 PM	All of them. Cars don't "need" to be on the street, aside from delivery vehicles.
Screen Name Redacted 2/04/2021 03:06 PM	Allow extra seats on boulevards but not at the expense of parking spaces.
Screen Name Redacted 2/04/2021 03:29 PM	All of them. I think fully or partially shutting down Government between Wharf and Yates is the way to go.
Screen Name Redacted 2/04/2021 03:39 PM	Government street should (with exceptions for disability access) become a pedestrian mall!
Screen Name Redacted 2/04/2021 03:59 PM	Keep it closed to vehicles forever. Keep all the new outdoor patios and flex spaces. Even more seating and places we're welcome to lounge in the fututre!
Screen Name Redacted 2/04/2021 04:03 PM	More outdoor patios and liquor licences to support them
Screen Name Redacted 2/04/2021 05:21 PM	More urban pathways of areas like trounce, fan tan, market square, fern wood, government, broad, humboldt all connected away from cars create a walking story for locals and visitors; literally a chance to connect through a sense of arrival, landing, discovery that comes from slowing down and integrating
Screen Name Redacted 2/04/2021 05:26 PM	No.
Screen Name Redacted	expanded patios

2/04/2021 06:01 PM

Screen Name Redacted

I would love for it to be fully pedestrianized permanently.

2/04/2021 06:11 PM

Screen Name Redacted

I am very happy with the temporary changes on Government St

2/04/2021 06:16 PM

Screen Name Redacted

Permanent closure

2/04/2021 08:35 PM

Screen Name Redacted

Keep them all for the longer term.

2/05/2021 05:17 AM

Screen Name Redacted

ALL OF THEM.

2/05/2021 07:38 AM

Screen Name Redacted

Full-time or seasonal pedestrian mall on Government St

2/05/2021 09:58 AM

Screen Name Redacted

All of them! I would love to see a more pedestrian-friendly Government Street indefinitely. As both a regular pedestrian and driver of Government street, I did not miss being able to drive up Government street and taking Douglas instead.

2/05/2021 11:29 AM

Screen Name Redacted

Walking only / biking only and no cars would be really great long term. Businesses that need deliveries can have items dropped off in the early morning and the rest of the time it can just be for the public to walk around.

2/05/2021 02:32 PM

Screen Name Redacted

Most of them. I don't see why government street needs cars unless it is early mornings for services.

2/05/2021 03:59 PM

Screen Name Redacted

All of it

2/05/2021 04:48 PM

Screen Name Redacted

Government St should be closed off to cars. It should have tiles/bricks to make it a nice pedestrian pathway.

2/05/2021 07:36 PM

Screen Name Redacted

Absolutely not!

2/05/2021 09:39 PM

Screen Name Redacted

Close the street entirely and only allow deliveries at certain hours.

2/06/2021 07:46 AM

Screen Name Redacted

I would consider shutting it down completely to traffic. It's horrible driving there anyway and I avoid it at all costs!

2/06/2021 08:26 AM

Screen Name Redacted 2/06/2021 09:48 AM	I love the idea of government being closed to traffic for part of the day. Especially in the high tourist season as it gets very crowded.
Screen Name Redacted 2/06/2021 10:19 AM	I'd like to see Gov't St closed to all vehicle traffic during the day and evening, allowing deliveries only early morning or overnight.
Screen Name Redacted 2/06/2021 04:05 PM	ALL OF THEM! keep government street closed to cars, it creates such a better feel and community vibe. It
Screen Name Redacted 2/07/2021 09:01 AM	Should be a permanent change during the summer/tourist season (i.e. May-Oct)
Screen Name Redacted 2/07/2021 10:25 AM	Fully closing the street to vehicles from 9AM-3AM, opening it during the remaining hours to allow deliveries. Also more plants and greenery and whatnot!
Screen Name Redacted 2/07/2021 12:04 PM	stay pedestrian focused
Screen Name Redacted 2/07/2021 12:13 PM	Make it a lively well planned multipurpose pedestrian mall.
Screen Name Redacted 2/07/2021 02:19 PM	No
Screen Name Redacted 2/07/2021 05:59 PM	All of them!
Screen Name Redacted 2/07/2021 06:32 PM	Should be closed to traffic including bicycles from Wharf to Yates permanently, except for morning deliveries, and beautified.
Screen Name Redacted 2/07/2021 08:41 PM	keep it car-free or car-limited
Screen Name Redacted 2/07/2021 08:42 PM	I would request these temporary changes be made long term. Take the momentum you have achieved and run with it!
Screen Name Redacted 2/07/2021 11:41 PM	Again, I love the idea of a central "piazza" gathering space but hope there is still access to parking space for those of us who have few other options due to medical reasons (diagnosed by physicians/psychiatrists). As a person who lives with debilitating diagnoses, the ability to interact with my community is already so limited and the sense of isolation and detachment is extremely challenging. The thought that I could not go downtown without experiencing anxiety about how I could get there and where I would park is quite terrifying for me. Even so, I would still support having a section of Government Street

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	being a car-free gathering place.
Screen Name Redacted 2/08/2021 10:36 AM	Partial close off once the ships are allowed back, it would be a great place for visitors to come.
Screen Name Redacted 2/08/2021 12:35 PM	Leave the patios
Screen Name Redacted 2/08/2021 02:18 PM	Yes - full closure
Screen Name Redacted 2/08/2021 02:25 PM	Yes, perhaps the closure between Fort and View could remain closed with permanent seating/benches and large pots of plants instead of the blue pylons. Ambiance is important.
Screen Name Redacted 2/08/2021 02:43 PM	The outdoor patios are a great idea for spring through fall.
Screen Name Redacted 2/08/2021 03:27 PM	Maybe on weekends but not during the week - not enough people out there.
Screen Name Redacted 2/08/2021 05:05 PM	I would like to see the full considered as a permanent configuration of Government St.
Screen Name Redacted 2/08/2021 09:41 PM	as much as i hate that this city already has the lowest limits of parking spots, i still enjoy being able to go sit out side at pretty much any place to enjoy my food and drink.
Screen Name Redacted 2/09/2021 01:43 PM	Full closure of the street between the harbour to yates street.
Screen Name Redacted 2/09/2021 05:57 PM	No, short term is still appropriate into 2021.
Screen Name Redacted 2/09/2021 06:53 PM	allow cars to drive some of the street and keep the pedestrian right of way too.
Screen Name Redacted 2/09/2021 08:25 PM	yes, keep the patios
Screen Name Redacted 2/09/2021 10:58 PM	Keep the outdoor dining, there really is no need for any extra traffic opening...schedule deliveries around the least bust times...ie: before shops actually open and let people enjoy!
Screen Name Redacted 2/10/2021 08:17 AM	make closure permanent no cruise bus parking on government st

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Screen Name Redacted 2/10/2021 09:20 AM	Yes - please keep the changes long term.
Screen Name Redacted 2/10/2021 01:26 PM	No, would like the original plan back in place
Screen Name Redacted 2/10/2021 02:21 PM	Closures for the sake of closures does not add much. The closures should never be the whole street, and partial closures should only be where a business is expanding into that lane (like a pub patio etc).
Screen Name Redacted 2/10/2021 03:52 PM	patio dining all year
Screen Name Redacted 2/10/2021 09:59 PM	Patios.
Screen Name Redacted 2/11/2021 07:47 AM	Completely closed would be better. More bike lanes = less cars.
Screen Name Redacted 2/11/2021 11:33 AM	All of them. I feel that more pedestrian space and less car traffic in the downtown core would be really beneficial for a number of reasons from environmental to business success.
Screen Name Redacted 2/11/2021 12:00 PM	Explore keeping government st traffic free for 6 months in spring, summer
Screen Name Redacted 2/11/2021 12:27 PM	creating additional spaces for dining or coffee chats
Screen Name Redacted 2/11/2021 02:12 PM	All of them ! Lets not step back into the past . The few parking spaces that are lost with these charges are not more important than the progress going forward as mentioned in my statement above .
Screen Name Redacted 2/11/2021 03:38 PM	Restaurant/bar patios becoming permanent. Same for Bastion Square.
Screen Name Redacted 2/11/2021 03:50 PM	I like that there are more trash receptacles, and places to sit that aren't hostile architecture to street folks and disabled folks.
Screen Name Redacted 2/11/2021 03:55 PM	pedestrian only areas
Screen Name Redacted 2/11/2021 04:04 PM	no
Screen Name Redacted 2/11/2021 04:06 PM	Absolutely government street, and really any place in Victoria that wants to build a patio should have the option to. It's a city where 80% of the year you

	can sit outside very comfortably and most people, at least my friends and I, very much prefer to.
Screen Name Redacted 2/11/2021 04:25 PM	Yes! Close that section to cars all the time!
Screen Name Redacted 2/11/2021 04:41 PM	Would love to see the main street closed longer, and the patios remain- they add colour and liveliness. I still find cars push walkers to the sidewalks and even from an accessibility stand point think parking can be reached on other parallel streets.
Screen Name Redacted 2/11/2021 04:47 PM	Bring back the displaced vendors from Bastion Square Market, let them have their Market back on Government St.
Screen Name Redacted 2/11/2021 05:07 PM	Keep it fully closed to cars. It's unnecessary for them to be on that street
Screen Name Redacted 2/11/2021 05:31 PM	All of it!
Screen Name Redacted 2/11/2021 05:58 PM	none
Screen Name Redacted 2/11/2021 06:04 PM	i would like to see the closure to traffic happen on an ongoing basis - at least during the summer!
Screen Name Redacted 2/11/2021 06:19 PM	no
Screen Name Redacted 2/11/2021 06:32 PM	No. None.
Screen Name Redacted 2/11/2021 06:44 PM	I think it should always be closed to traffic in the summer. I'm ok with the flex/shared roadway in the winter.
Screen Name Redacted 2/11/2021 06:47 PM	None
Screen Name Redacted 2/11/2021 06:54 PM	More focus on accessibility. Provide some more accessible parking near Government St so we can access it easier.
Screen Name Redacted 2/11/2021 07:10 PM	No
Screen Name Redacted 2/11/2021 07:19 PM	All of them. Perhaps allow the businesses to expand patio seating further to accommodate more patrons and maybe add a stage for live music.



Screen Name Redacted 2/11/2021 07:29 PM	Please finally make Government Street a pedestrian street permanently! Please find the courage! The sky will not fall. Look at any popular pedestrian street in Europe--they are clearly the most popular places. Businesses will get more business.
Screen Name Redacted 2/11/2021 08:11 PM	I'd like all of them to be long term
Screen Name Redacted 2/11/2021 09:46 PM	outside shelters (gazebo/glasshouse style) for the general public NOT connected to service at a restaurant. Also I would fully support Gov't street being closed to traffic all the time.
Screen Name Redacted 2/11/2021 10:00 PM	not sure
Screen Name Redacted 2/11/2021 11:42 PM	Love the pedestrian only streets. And more outdoor events are always great
Screen Name Redacted 2/12/2021 02:35 AM	Limiting automobiles
Screen Name Redacted 2/12/2021 08:10 AM	I like having Government Street closed to cars. Pedestrian priority, with room for cyclists is best. Having space for patios is great!
Screen Name Redacted 2/12/2021 08:21 AM	Your numerous infrastructure changes are already long term. Businesses and restaurants are moving out of downtown and people are avoiding it. Perhaps it is time to pause and ask if your changes are having unintended consequences.
Screen Name Redacted 2/12/2021 08:58 AM	Barriers are more aesthetically pleasing.
Screen Name Redacted 2/12/2021 09:21 AM	restaurant patios
Screen Name Redacted 2/12/2021 10:51 AM	Yes, I think Government street should be car-free year-round.
Screen Name Redacted 2/12/2021 11:03 AM	I would like to see Government street permanently closed.
Screen Name Redacted 2/12/2021 11:09 AM	I would like to see most, if not all, of the core downtown portion of Government Street be a cyclist friendly pedestrian mall.
Screen Name Redacted 2/12/2021 11:42 AM	All

Screen Name Redacted 2/12/2021 12:18 PM	I'd love to see the street remain as it is now with partial/full closures to traffic -- Govt Street was always such a hard street for vehicle traffic anyway due to congestion, no one would ever get anywhere "fast" anyway. It's so much prettier and takes advantage of the beautiful architecture to have the street be relatively car free, and it allows the businesses to operate in a safe way out on the curbs or street. Even once the pandemic is over, I would really love to see the patios and such remain on the street, they're so much fun and add a lot of vibrancy. And I'm saying this as someone with mobility issues, having no cars to worry about is wonderful, so many times I've had near misses with cars not paying attention to pedestrians or cyclists, it's nice to have a "safe" zone.
Screen Name Redacted 2/12/2021 12:20 PM	Yes, see above.
Screen Name Redacted 2/12/2021 12:46 PM	Patios, elimination of vehicles during certain time frames. Deliveries only before 10am for example
Screen Name Redacted 2/12/2021 03:22 PM	Government Street should be permanently closed to cars.
Screen Name Redacted 2/12/2021 04:22 PM	No
Screen Name Redacted 2/12/2021 04:36 PM	I like the changes and hope they start post-pandemic.
Screen Name Redacted 2/12/2021 08:14 PM	Pedestrian only
Screen Name Redacted 2/12/2021 09:21 PM	permanent car free spaces.
Screen Name Redacted 2/12/2021 10:38 PM	patios & at least partial street closure
Screen Name Redacted 2/12/2021 11:10 PM	Sidewalk patios and pedestrian priority/partial road closures
Screen Name Redacted 2/13/2021 07:49 AM	Yes. Close government between Fort and Johnson permanently with improved traffic signage.
Screen Name Redacted 2/13/2021 01:12 PM	Years ago there was a street market on Sundays on Government St. I'd like to see something like that be considered, but not necessarily as a market but for the current businesses to show their products.

Screen Name Redacted 2/13/2021 01:47 PM	Outdoor dining areas and full closure to cars.
Screen Name Redacted 2/13/2021 04:53 PM	I believe that Government Street from Humboldt to Fisgard should be permanently closed to traffic
Screen Name Redacted 2/13/2021 05:22 PM	No
Screen Name Redacted 2/13/2021 06:33 PM	I like all the changes on Government Street - I would be ok with them permanently.
Screen Name Redacted 2/13/2021 08:21 PM	government should be pedestrian
Screen Name Redacted 2/14/2021 10:53 AM	Keep the changes as they are now with a lane for cars and bikes
Screen Name Redacted 2/14/2021 11:47 AM	Close to autos permanently.
Screen Name Redacted 2/15/2021 05:10 PM	Increased outdoor spaces, that are CITY OWNED and free to use, where downtown patrons can dine, sit, relax. Increased outdoor restaurant patios may be worthwhile if these spaces are leased from the city. Don't give away sidewalks for private enterprise. What am I saying? Of course you will.
Screen Name Redacted 2/16/2021 06:24 AM	Car free government street please
Screen Name Redacted 2/16/2021 06:55 AM	Keep road closed permanently, you can then redesign space for a permanent use. Less confusing and it becomes a destination space. BC transit rerouted no 3 route. What if it reverted every time street reopened. Very confusing. That's the same for every other issue.
Screen Name Redacted 2/16/2021 07:29 AM	Government street could easily become pedestrian-only year round. Allow vehicular access a) for emergencies (police/ambulance/fire etc), and b) for deliveries/contractors and other business support during early morning hours. A series of automated "pop-up" columns could retract into the ground in the early morning to allow vehicles, for example.
Screen Name Redacted 2/16/2021 07:38 AM	Partial closure
Screen Name Redacted 2/16/2021 08:08 AM	Permanently closed except for buses, and delivery trucks on off hours.
Screen Name Redacted	Proper enforcement of Covid restrictions/rules and the regular bylaws.

2/16/2021 09:02 AM

Screen Name Redacted

Outdoor dining

2/16/2021 10:27 AM

Screen Name Redacted

Close Government Street all the way from Humboldt to Pandora and plant more trees and flower boxes to enhance the pedestrian experience.

2/16/2021 10:42 AM

Screen Name Redacted

I would like stretch from Wharf to Yates completely closed to car traffic and have more permanent infrastructure. Keep the patios!

2/16/2021 10:51 AM

Screen Name Redacted

Government street as a pedestrian street and larger patio areas. Victoria is a perfect city for lots of patio's and this is the first year Ive seen restaurants be able to take advantage of that.

2/16/2021 10:54 AM

Screen Name Redacted

No. None of build back Victoria should be permanent. Only temporary.

2/16/2021 10:56 AM

Screen Name Redacted

Yes, keep them in place permanently, and add more streets. Pedestrians should be the focus in downtown - it should be hard to drive through, to dissuade people from doing so.

2/16/2021 11:02 AM

Screen Name Redacted

street patios

2/16/2021 11:18 AM

Screen Name Redacted

Keep the outdoor patio/seating. Add planters instead of cement barricades.

2/16/2021 11:20 AM

Screen Name Redacted

It would be great if it was turned into a pedestrian only space during business hours with vehicle access only during off times. Also greater work to get stall-based businesses and food carts would be great, along with ongoing entertainment.

2/16/2021 11:40 AM

Screen Name Redacted

Do not reintroduce full closure

2/16/2021 11:45 AM

Screen Name Redacted

All of them, especially outdoor dining and keeping government st as is - we don't need vehicles on it.

2/16/2021 11:46 AM

Screen Name Redacted

Closure from Wharf to view

2/16/2021 12:03 PM

Screen Name Redacted

I like the one lane and didn't mind the street closure for the summer.

2/16/2021 12:10 PM

Screen Name Redacted

Retain outdoor patios, keep the street pedestrian only.

2/16/2021 12:10 PM

Screen Name Redacted 2/16/2021 12:13 PM	no traffic
Screen Name Redacted 2/16/2021 12:23 PM	cyclists need to be observant of foot traffic. It isn't a race track when cars are not around
Screen Name Redacted 2/16/2021 12:25 PM	I think outdoor patio space is a great idea similar to Europe.
Screen Name Redacted 2/16/2021 12:26 PM	No traffic and increased seating space.
Screen Name Redacted 2/16/2021 12:42 PM	No
Screen Name Redacted 2/16/2021 12:43 PM	Permanently pedestrian only
Screen Name Redacted 2/16/2021 12:53 PM	all of them. there is no need for cars. I also really like the outdoor seating area.
Screen Name Redacted 2/16/2021 01:09 PM	Yes, all of them. There should be no cars on Government street at all, ever. Pedestrianize it like streets in Europe.
Screen Name Redacted 2/16/2021 01:18 PM	I would love to see outdoor patios encouraged longer term. I think the tourists would like it too. In our travels we enjoyed eating and drinking outside in cities all over the world.
Screen Name Redacted 2/16/2021 01:20 PM	Outdoor patios!!
Screen Name Redacted 2/16/2021 01:22 PM	i would love to see Gov't st as pedestrian only
Screen Name Redacted 2/16/2021 01:41 PM	Pedestrian focus!!! Government downtown should be for pedestrians and cyclists - no need for cars in those few blocks. Keep the few blocks closed to vehicles.
Screen Name Redacted 2/16/2021 01:44 PM	Not sure.
Screen Name Redacted 2/16/2021 01:47 PM	All of them!
Screen Name Redacted	No, not really

2/16/2021 01:47 PM

Screen Name Redacted

No

2/16/2021 02:00 PM

Screen Name Redacted

I was disappointed when Govt St was made a through street again. I advocate for full time closure and every effort to make it attractive for humans to hang out. There need to be many sheltered spaces for inclement weather.

2/16/2021 02:06 PM

Screen Name Redacted

I have said from years that government should be pedestrian only from Wharf to View or Yates. During a regular summer it is a nightmare to drive down there with many near misses between cars and pedestrians. Make it a pedestrian mall, add some food carts and street vendors. It would be amazing.

2/16/2021 02:12 PM

Screen Name Redacted

The closure of government street as it was last summer, would be something that I believe could be extended or even made permanent.

2/16/2021 02:26 PM

Screen Name Redacted

Make permanent

2/16/2021 02:28 PM

Screen Name Redacted

Closed to vehicle traffic. Continue with outside dining

2/16/2021 02:36 PM

Screen Name Redacted

Out door patios are alright

2/16/2021 02:50 PM

Screen Name Redacted

No fewer cars and fewer business visits. Been to cities where these programs drive business out. Ottawa for an example.

2/16/2021 02:57 PM

Screen Name Redacted

Extended patios

2/16/2021 02:58 PM

Screen Name Redacted

Closing the road to driving and allowing businesses to extend patios.

2/16/2021 03:19 PM

Screen Name Redacted

i'd live to see upper Government street permanently closed off to vehicles. It's been great!

2/16/2021 03:22 PM

Screen Name Redacted

permanent tables and protection from elements

2/16/2021 03:28 PM

Screen Name Redacted

I'd like a larger chunk of government st to be pedestrian and delivery vehicles only

2/16/2021 03:53 PM

Screen Name Redacted

I love the aspect of closing off the street and would love for that to continue.

2/16/2021 04:03 PM

Screen Name Redacted

2/16/2021 04:06 PM

It would be great to see Government street closed to vehicle traffic permanently.

Screen Name Redacted

2/16/2021 04:38 PM

Yes. Lower government st should be permanently pedestrian only. No cars, no bikes,

Screen Name Redacted

2/16/2021 05:01 PM

I would love to see the streets remaining closed for pedestrians all the time.

Screen Name Redacted

2/16/2021 05:10 PM

Yes - maintain full closure in summer (April -October) and partial closure in the other months. Add a few more tables and chairs (plus a few of the more comfortable benches like the benches along Dallas Road that are easier to get put of for people with shorter legs).

Screen Name Redacted

2/16/2021 05:13 PM

Outdoor patios

Screen Name Redacted

2/16/2021 06:12 PM

Yes

Screen Name Redacted

2/16/2021 06:13 PM

While I like the pedestrian area when we return to higher traffic and tourist volume I don't think using Wharf and Burnside to get people out of town is enough. Gov't would need to be open

Screen Name Redacted

2/16/2021 07:06 PM

Keeping vehicles to a minimum please. Addition of bike stands. Outdoor seating for restaurants.

Screen Name Redacted

2/16/2021 07:12 PM

all of them

Screen Name Redacted

2/16/2021 07:45 PM

I'm worried about businesses that need vehicles for deliveries of stock and pick up by customers. Bike lanes have made it difficult already for businesses on fort st and Pedestrians at crosswalks and bus stops. Longer term changes need to consider all businesses on the block not just the ones serving food and drinks. More security and better help for street people would improve business too.

Screen Name Redacted

2/16/2021 07:55 PM

Keep the "full closure" changes in the spring/summer/fall and transition to single lane in the winter.

Screen Name Redacted

2/16/2021 08:22 PM

No cars during the summer months when cruises are in. The cruise busses take up so much space and too many people in an area waiting to board.

Screen Name Redacted

2/16/2021 08:44 PM

Close the street for certain hours...1000 to 2200....

Screen Name Redacted 2/16/2021 09:27 PM	I would love to see Govt St vehicle-free. Looking ahead to when tourists, cruise ships, and office workers come back to downtown Victoria, we need to have open safe spaces that promote pedestrian and bicycle traffic.
Screen Name Redacted 2/16/2021 09:34 PM	See above
Screen Name Redacted 2/16/2021 09:59 PM	All of them, I would like to see government street be permanently pedestrian (and service vehicles) only.
Screen Name Redacted 2/16/2021 10:16 PM	Close Government Street permanently to vehicles. Delivery trucks excepted but at certain times. No tourist buses.
Screen Name Redacted 2/16/2021 10:46 PM	Restaurant patios expanded into streets is absolutely the way of the future in my eyes. Make it permanent.
Screen Name Redacted 2/16/2021 11:28 PM	Yes
Screen Name Redacted 2/17/2021 03:17 AM	All of them but better done and not a temporary vibe. It is brilliant and made the city come alive.
Screen Name Redacted 2/17/2021 07:24 AM	No. Unless you remove the temporary structures during the colder weather to allow for more traffic of all kinds.
Screen Name Redacted 2/17/2021 07:24 AM	Patios
Screen Name Redacted 2/17/2021 07:29 AM	Yes, more permanent outside activity and less traffic.
Screen Name Redacted 2/17/2021 07:30 AM	Patios on the street
Screen Name Redacted 2/17/2021 07:30 AM	Yes- would like government to be closed off to vehicle traffic between Fort and Yates, permanently
Screen Name Redacted 2/17/2021 07:30 AM	Patios on the street
Screen Name Redacted 2/17/2021 07:30 AM	Yes- would like government to be closed off to vehicle traffic between Fort and Yates, permanently
Screen Name Redacted 2/17/2021 07:30 AM	Yes- would like government to be closed off to vehicle traffic between Fort and Yates, permanently



Screen Name Redacted 2/17/2021 07:30 AM	Patios on the street
Screen Name Redacted 2/17/2021 07:30 AM	Patios on the street
Screen Name Redacted 2/17/2021 07:38 AM	All of them. Let's have Government street a pedestrian mall.
Screen Name Redacted 2/17/2021 07:40 AM	It would be great if it was a pedestrian zone fulltime.
Screen Name Redacted 2/17/2021 07:47 AM	Permanent closures with exceptions , limited hours for deliveries
Screen Name Redacted 2/17/2021 07:52 AM	I like the one way aspect.
Screen Name Redacted 2/17/2021 07:52 AM	No-worry about the affect that no cars has on businesses
Screen Name Redacted 2/17/2021 07:54 AM	I'm open to it being permanent
Screen Name Redacted 2/17/2021 07:55 AM	yes - I think Gov't street should be fully pedestrianized
Screen Name Redacted 2/17/2021 07:56 AM	All of it!
Screen Name Redacted 2/17/2021 07:57 AM	I think it was wonderful to see that our city was willing to adapt to the times quickly and innovatively. It also was a great push to see how more spaces for pedestrians or places to gather are important for community connection, even if we have to reduce space for oversized vehicles.
Screen Name Redacted 2/17/2021 07:57 AM	Yes. Close the street to traffic, but install retractable pilons that allow commercial vehicles to access the street for deliveries. The city of Bordeaux offers an excellent example, on the rue St Catherine.
Screen Name Redacted 2/17/2021 07:58 AM	It's a main vein that must not be closed entirely. The businesses require patrons from more areas than just walking distance. If there's no parking, those restaurants will not survive long term, closing streets and eliminating parking is short sighted. Victoria cannot become a cycling city alone or it isolates a large number of the demographic that lives here.
Screen Name Redacted	Yes, I like the outdoor seating continued where possible. Also I liked being

2/17/2021 07:58 AM	able to pick up a purchase (such as from Munro's Books) and have it brought to my car right in front of the store. Excellent idea!
Screen Name Redacted 2/17/2021 07:59 AM	I'd love to see all of the changes made permanently, as long as we keep businesses needs in mind. Closing Sparks street in Ottawa was a not great for the businesses on that street. We need to learn from other cities and make compromises with businesses, but still be focused on building a city that's priority is people, active transportation and climate action.
Screen Name Redacted 2/17/2021 08:00 AM	keep as is
Screen Name Redacted 2/17/2021 08:01 AM	Keep reviewing how they are set up to ensure they serve the business and customer most effectively.
Screen Name Redacted 2/17/2021 08:02 AM	No
Screen Name Redacted 2/17/2021 08:02 AM	I think they are all great, and that the next step would be to make them beautiful and permanent, with lovely plantings instead of the huge cement blocks.
Screen Name Redacted 2/17/2021 08:04 AM	Street closures should be permanent and ideally expanded to more areas downtown. Make downtown more walkable and pedestrian friendly
Screen Name Redacted 2/17/2021 08:05 AM	Patios allowed for all businesses.
Screen Name Redacted 2/17/2021 08:09 AM	Close 3 blocks to have no cars
Screen Name Redacted 2/17/2021 08:09 AM	Yes...have the closures more often.
Screen Name Redacted 2/17/2021 08:10 AM	No
Screen Name Redacted 2/17/2021 08:12 AM	Patios! Priority for cyclists and pedestrians.
Screen Name Redacted 2/17/2021 08:16 AM	No, I really felt they were great. Even as a driver I did not feel I inconvenienced.
Screen Name Redacted 2/17/2021 08:16 AM	Keep government closed as it is a very cool experience especially for when the Cruise ships are able to dock here again. Just clean up the streets...
Screen Name Redacted	Yes, the pedestrian prioritization

2/17/2021 08:17 AM

Screen Name Redacted

2/17/2021 08:20 AM

Yes, I think Government st should be pedestrian only during summer months always.

Screen Name Redacted

2/17/2021 08:21 AM

Please keep them all!

Screen Name Redacted

2/17/2021 08:22 AM

You could leave the patios on the street permanently.

Screen Name Redacted

2/17/2021 08:22 AM

More semi permanent street kiosks and public art installations

Screen Name Redacted

2/17/2021 08:24 AM

close Government St to vehicle traffic

Screen Name Redacted

2/17/2021 08:24 AM

Eliminate cars altogether permanently.

Screen Name Redacted

2/17/2021 08:28 AM

More closure

Screen Name Redacted

2/17/2021 08:31 AM

Pedestrian friendly.

Screen Name Redacted

2/17/2021 08:35 AM

Expanded seating on the sidewalks should definitely be made permanent.

Screen Name Redacted

2/17/2021 08:35 AM

I would like to see it closed off during tourist season for sure say April to Nov.

Screen Name Redacted

2/17/2021 08:37 AM

There should be no cars at all on Government permanently.

Screen Name Redacted

2/17/2021 08:37 AM

More signage referring to street closure. Sometimes frustrated getting to appointments with all the road closure. I have to circle around the streets and I am often late for my appointments.

Screen Name Redacted

2/17/2021 08:38 AM

Made longer term

Screen Name Redacted

2/17/2021 08:40 AM

No tour buses along government street.

Screen Name Redacted 2/17/2021 08:41 AM	Pedestrian only
Screen Name Redacted 2/17/2021 08:42 AM	an outdoor walking mall with no cars is a great idea especially in the summer - maybe less so in the winter
Screen Name Redacted 2/17/2021 08:45 AM	close off entire city centre
Screen Name Redacted 2/17/2021 08:46 AM	All and more
Screen Name Redacted 2/17/2021 08:47 AM	Yes would like them to be permanent
Screen Name Redacted 2/17/2021 08:48 AM	Government Street should be made a permanent pedestrian street and more outdoor dining/drinking spaces should be created.
Screen Name Redacted 2/17/2021 08:51 AM	Keep in place!
Screen Name Redacted 2/17/2021 08:53 AM	Outdoor patios
Screen Name Redacted 2/17/2021 08:54 AM	No absolutely not. Victoria downtown is too small an area for this- cuts off access to anyone who cannot walk long distances
Screen Name Redacted 2/17/2021 08:55 AM	I really enjoy what's happening down there.
Screen Name Redacted 2/17/2021 08:56 AM	Yes, it would be good to close Government street every summer, and perhaps improve the signage once the road is reopened in the winter. And perhaps open it a bit earlier than November - maybe after the Thanksgiving weekend?
Screen Name Redacted 2/17/2021 09:00 AM	Partial closure of Government Street.
Screen Name Redacted 2/17/2021 09:00 AM	Make it permanent. Add street furniture and perhaps some performance space. Dedicate hours for delivery and trades access to businesses.
Screen Name Redacted 2/17/2021 09:00 AM	All of them
Screen Name Redacted 2/17/2021 09:01 AM	Yes! Make it permanent and beautiful...it should be a continuation of the pretty inner harbour.

Screen Name Redacted 2/17/2021 09:01 AM	All of the above mentioned changes seem like an improvement for Government street long term. There is plenty of parking available on lower Yates so cars can park and people can walk.
Screen Name Redacted 2/17/2021 09:01 AM	No I think it should continue on a temporary basis - spring summer only
Screen Name Redacted 2/17/2021 09:03 AM	Less car access. Or no car access.
Screen Name Redacted 2/17/2021 09:04 AM	I liked the full closure during the summer, but I am not sure that this needs to be year round as the weather in winter makes outdoor dining and sitting rather unpleasant.
Screen Name Redacted 2/17/2021 09:04 AM	Continue to restrict traffic on Government St.
Screen Name Redacted 2/17/2021 09:05 AM	Yes, make Government st. A complete pedestrian walk way. Allowing for only delivery trucks.
Screen Name Redacted 2/17/2021 09:08 AM	I would like to see it continued but also taken a few steps further
Screen Name Redacted 2/17/2021 09:09 AM	no
Screen Name Redacted 2/17/2021 09:11 AM	Only that patios on the sidewalks and market space.
Screen Name Redacted 2/17/2021 09:18 AM	An extension of the sidewalk area that would still enable traffic flow would be better. A complete closure doesn't work.
Screen Name Redacted 2/17/2021 09:19 AM	After a full consultation and feasibility study with the businesses, consider closing a portion of government street to traffic. This might necessitate an increase in downtown parking for visitors to the downtown. Also consider impact on the disabled. What were the measures of success for this initiative?
Screen Name Redacted 2/17/2021 09:21 AM	minimal traffic should be allowed except for special events.
Screen Name Redacted 2/17/2021 09:21 AM	I think they are great when tourism returns, so the idea made sense though the timing didn't
Screen Name Redacted 2/17/2021 09:22 AM	No

Screen Name Redacted 2/17/2021 09:26 AM	I think buskers musicians would be nice but being selective about them. They may be apprehensive that money will attract bad situations like being robbed or violence
Screen Name Redacted 2/17/2021 09:31 AM	Patios
Screen Name Redacted 2/17/2021 09:33 AM	No
Screen Name Redacted 2/17/2021 09:33 AM	Yes,
Screen Name Redacted 2/17/2021 09:37 AM	outdoor seating. relaxed liquor laws. Awnings, trees to provide shade, protection. out door art, gathering space. seating.
Screen Name Redacted 2/17/2021 09:42 AM	I like all the recent changes - would like those options to remain available
Screen Name Redacted 2/17/2021 09:43 AM	I think closing part of the street to traffic should be permanent.I think shops will get for more foot traffic and tourists (when they come back) will like being able to walk down the street with more space.
Screen Name Redacted 2/17/2021 09:43 AM	yes permanent pedestrian street
Screen Name Redacted 2/17/2021 09:44 AM	It would be amazing if this could largely be a pedestrian street going forward rather than open to bike and car traffic.
Screen Name Redacted 2/17/2021 09:45 AM	Full closure. As outdoor patios as possible. Mix and mingle buskers and entertainment. Weekly market tents.
Screen Name Redacted 2/17/2021 09:49 AM	I would like to see the temporaty closure of Government Street continue during recovery.
Screen Name Redacted 2/17/2021 09:50 AM	I like it being closed off.
Screen Name Redacted 2/17/2021 09:50 AM	Yes, I think greatly limiting traffic in that area would be a good permanent change.
Screen Name Redacted 2/17/2021 09:54 AM	Above
Screen Name Redacted	No road closure but the rest is fine.

2/17/2021 09:55 AM

Screen Name Redacted

Yes. Closing certain streets for pedestrian only traffic would be wonderful all through the summer.

2/17/2021 09:58 AM

Screen Name Redacted

All of them! Just add more people space and less car space and do it for the full spring, summer, fall season . . . better yet all year long.

2/17/2021 09:58 AM

Screen Name Redacted

Yes, Gov't Street should be closed to traffic for more blocks

2/17/2021 09:59 AM

Screen Name Redacted

I've always been of the mind that Government should be turned into a walking street from Wharf to Fisgard.

2/17/2021 10:02 AM

Screen Name Redacted

I have long advocated for closing Government St. to automotive traffic. I would extend that closure from Wharf St. all the way to Yates, and make it permanent. 'Do not enter' and 'Pedestrian Zone' signs at each end should be enough to dissuade most motorists, and a 'no left turn' sign off Wharf. Emergency vehicles and delivery vehicles making deliveries along that stretch of road should be exempted from the prohibition.

2/17/2021 10:03 AM

Screen Name Redacted

Yes the entire street should be closed down, so many other options to get around downtown.

2/17/2021 10:04 AM

Screen Name Redacted

Liked the outdoor patios. Still difficult to park.

2/17/2021 10:05 AM

Screen Name Redacted

I understand that in winter re-opening a section of government has some appeal. However, it does interrupt that routine of being free from worrying about cars.

2/17/2021 10:05 AM

Screen Name Redacted

All

2/17/2021 10:06 AM

Screen Name Redacted

I would like to see Government permanently closed to vehicles (other than delivery/transfer) and made into a proper pedestrian mall from Humboldt to Yates.

2/17/2021 10:07 AM

Screen Name Redacted

Yes - it should continue at least during the spring/summer

2/17/2021 10:08 AM

Screen Name Redacted

Allow restaurants to continue to have outside seating even if it encroaches on the sidewalks.

2/17/2021 10:12 AM

Screen Name Redacted

I would love to see closures on government year round or at least part of the year to make it more pedestrian friendly.

2/17/2021 10:18 AM

Screen Name Redacted 2/17/2021 10:19 AM	More widely, City should reduce or at least charge for vehicle storage space (parking) Streets are too valuable to be used for free storage. All public space should be charged for when appropriated for personal use.
Screen Name Redacted 2/17/2021 10:26 AM	No thanks
Screen Name Redacted 2/17/2021 10:28 AM	I would like to see all elements continue and in fact I'd like to see them extended to more of government and store street ie no car traffic (deliveries only in the very early hours)
Screen Name Redacted 2/17/2021 10:30 AM	Yes to patios. Hard to cycle on Government going east. But there are enough cycle paths. Terrible convergence of paths going to toward the bridge though.
Screen Name Redacted 2/17/2021 10:36 AM	See above, but I would also like to see many more designated areas for food trucks downtown. Another crowd pleaser and tourist pleaser, and a great way for many Victorians to build and sustain small businesses.
Screen Name Redacted 2/17/2021 10:39 AM	Expand full closure down to Humboldt. The full effect will only be felt once there is a return to a "normal" year, possibly in 2022?
Screen Name Redacted 2/17/2021 10:42 AM	All of them
Screen Name Redacted 2/17/2021 10:44 AM	Yes but ONLY after a proper public consultation process which includes open houses and legitimate surveys conducted by non-partisan, third party consultants
Screen Name Redacted 2/17/2021 10:44 AM	Patios and reduced car traffic. Only at certain times of day - ie, early morning and over night.
Screen Name Redacted 2/17/2021 10:45 AM	A full closure of Government Street with the ability for delivery to the businesses.
Screen Name Redacted 2/17/2021 10:49 AM	No
Screen Name Redacted 2/17/2021 10:53 AM	close it during the day year round
Screen Name Redacted 2/17/2021 10:56 AM	Probably not possible but compete and permanent closure of Government street to Pandora
Screen Name Redacted 2/17/2021 11:04 AM	Yes, changing all or part of Government Street to only one lane of vehicle and bicycle (shared) traffic with a speed limit of 20 kmh
Screen Name Redacted	During the Summer months keep specific closure times so people can take



2/17/2021 11:06 AM

advantage of al fresco dining. Think of the dining spots in France and Italy alone.

Screen Name Redacted

2/17/2021 11:07 AM

the sidewalk patios for restaurants. partial road closure. Stephen ave in Calgary does this very well, mixing retail, business, restaurants and walkability on a bank district road downtown. A prime example of what Government street could become.

Screen Name Redacted

2/17/2021 11:07 AM

Make the temporary project permanent.

Screen Name Redacted

2/17/2021 11:12 AM

I would like to see that portion of government street at least be permanently closed and for pedestrians only.

Screen Name Redacted

2/17/2021 11:15 AM

More parking should be restored

Screen Name Redacted

2/17/2021 11:19 AM

I like the idea of walking on Gov street more. doesn't have to be 24/7, but it is handy.

Screen Name Redacted

2/17/2021 11:20 AM

patios remain open

Screen Name Redacted

2/17/2021 11:27 AM

All of them - make it fully pedestrian forever

Screen Name Redacted

2/17/2021 11:28 AM

All...

Screen Name Redacted

2/17/2021 11:28 AM

I enjoyed the closure to vehicles and would like to see. Long term

Screen Name Redacted

2/17/2021 11:35 AM

All of them should be kept! The more pedestrianized streets in the downtown core the better.

Screen Name Redacted

2/17/2021 12:06 PM

Business in our downtown have been adversely affected both by covid and by the increase of tent cities, dirty streets, aggressive panhandling and crime. These issues must be effectively addressed in order for people to want to return to our downtown to shop, eat and enjoy the beauty. Keeping a European style charm such as easy all modes of transportation access, free easy parking for all vehicles, regular sanitation of all public places & patios.

Screen Name Redacted

2/17/2021 12:21 PM

I like the idea of pedestrian areas in the downtown, I would suggest that they need to be pedestrian, ie biking and skateboarding should not be allowed through these areas, for safety's sake if nothing else.

Screen Name Redacted

2/17/2021 12:22 PM

Please make them permanent.

Screen Name Redacted 2/17/2021 12:37 PM	No
Screen Name Redacted 2/17/2021 12:47 PM	I'm not sure.
Screen Name Redacted 2/17/2021 12:48 PM	Continue closing the street.
Screen Name Redacted 2/17/2021 12:50 PM	I think Government St should always be closed to cars and that the patios should be permanent. This would allow for the restaurants and bars to set up more permanent structures, which could include umbrellas and heaters so people can go all year long. There are so many cities around the world with excellent pedestrian areas and there is so much unused potential in Victoria.
Screen Name Redacted 2/17/2021 12:53 PM	No, please don't do it.
Screen Name Redacted 2/17/2021 12:55 PM	All of them!
Screen Name Redacted 2/17/2021 12:55 PM	No
Screen Name Redacted 2/17/2021 12:59 PM	I would love Government Street to be fully pedestrian only.
Screen Name Redacted 2/17/2021 01:01 PM	all of them!!! bring them out.. even clothing stores should be able to have kiosks outside their business, as long as the space permits it.
Screen Name Redacted 2/17/2021 01:03 PM	Allow cafe seating on the original sidewalks, but still allow traffic and cars.
Screen Name Redacted 2/17/2021 01:04 PM	No Traffic
Screen Name Redacted 2/17/2021 01:07 PM	Permanent!
Screen Name Redacted 2/17/2021 01:10 PM	Closure of Government street to traffic. Sitting areas on the street like in front of Bard and Banker or Murchies
Screen Name Redacted 2/17/2021 01:11 PM	If the outdoor seating can be done without impacting traffic and parking I think they are great.

Screen Name Redacted 2/17/2021 01:14 PM	More permanence. Maybe a dedicated cycle path down the middle or something. Shared-use spaces don't really work as bikes travel much faster than peds. I don't want to get in their way, and they don't want to hit me. So give everyone their own space.
Screen Name Redacted 2/17/2021 01:22 PM	I think patios outside restaurants are a great idea. I'm not yet ready to enjoy one, but probably will be after I get vaccinated.
Screen Name Redacted 2/17/2021 01:22 PM	Yes, I would make that section of Government pedestrian only in the future. Delivery vehicles would be allowed on the street early in the morning, maybe the traffic could be controlled with retractable bollards so those vehicles can access the street at designated times.
Screen Name Redacted 2/17/2021 01:43 PM	All of them. Feels like Europe strolling down the street.
Screen Name Redacted 2/17/2021 01:44 PM	Yes, the outdoor patios should be retained.
Screen Name Redacted 2/17/2021 01:44 PM	make the temporary permanent
Screen Name Redacted 2/17/2021 02:03 PM	Pedestrian only spring through summer. Other major cities let priority vehicles access these types of pedestrian areas early in the morning. Or even if it needed to be opening for delivery trucks all day, it should only be priority vehicles (not skip the dishes!). And I think this should be year round.
Screen Name Redacted 2/17/2021 02:05 PM	I think it would be a great idea if it was all permanent, especially the pedestrian priority elements
Screen Name Redacted 2/17/2021 02:06 PM	No
Screen Name Redacted 2/17/2021 02:23 PM	None
Screen Name Redacted 2/17/2021 02:24 PM	No
Screen Name Redacted 2/17/2021 02:25 PM	Ha ha, all of them!
Screen Name Redacted 2/17/2021 02:26 PM	None
Screen Name Redacted 2/17/2021 02:30 PM	The closure to cars should be permanent.

Screen Name Redacted 2/17/2021 02:35 PM	Close the Street completely to car traffic along these few blocks.
Screen Name Redacted 2/17/2021 02:44 PM	I would like a car free Govt St. permanently.
Screen Name Redacted 2/17/2021 02:47 PM	I would love to see the pedestrian-priority and expanded outdoor patios remain, especially to the north and south of Bastion Square.
Screen Name Redacted 2/17/2021 02:49 PM	Ongoing use of sidewalk areas for dining...although some design guidelines for enclosure of areas (fences etc) would be appreciated to provide more uniform sense of urban design.
Screen Name Redacted 2/17/2021 02:49 PM	I like that Pedestrians get the right of way, kind of like a Walking street like Europe, but we need to consider the needs of delivery vehicles and motorists, too.
Screen Name Redacted 2/17/2021 02:51 PM	Zero regular cars. Access to traffic for deliveries, pickups only
Screen Name Redacted 2/17/2021 03:01 PM	Make Government Street a pedestrian street year round, like Stephan Ave in Calgary. That street has a limited time during the day when cars can go through (for deliveries) and then shuts to traffic. It's been working well for YEARS
Screen Name Redacted 2/17/2021 03:11 PM	All of the changes should be long term
Screen Name Redacted 2/17/2021 03:15 PM	Yes! Would love to see summer closures of government to traffic long term. Streetside patios all the time!
Screen Name Redacted 2/17/2021 03:18 PM	More spaces for strolling
Screen Name Redacted 2/17/2021 03:19 PM	Permanent removal of cars on the downtown part of the Street.
Screen Name Redacted 2/17/2021 03:19 PM	Close down gov't street after 12pm everyday during the summer months
Screen Name Redacted 2/17/2021 03:25 PM	Year-round closure to vehicle traffic in some areas
Screen Name Redacted 2/17/2021 03:39 PM	More short term parking for pickups from stores

Screen Name Redacted 2/17/2021 03:41 PM	Yes - all of them. Keep the pedestrian-only section and expanded patios forever, please.
Screen Name Redacted 2/17/2021 03:44 PM	yes! please close part of government to all traffic (except taxi and delivery trucks, of course)
Screen Name Redacted 2/17/2021 03:51 PM	Maintain access to slow through traffic. It is an important pathway thru heart of town, takes some pressure off Wharf, Douglas, and Blanshard. Keep outdoor dining areas in season.
Screen Name Redacted 2/17/2021 03:56 PM	The weather conditions, lack of citizens living and working downtown, and parking issues do not lend itself well to a permanent year round closure of Government Street. However, if the population base could support it, closing the street permanently in favour of street vendors and performers would be a positive move. La Rambla in Barcelona is a good example of what Government Street could be.
Screen Name Redacted 2/17/2021 04:00 PM	Street closure for businesses and restaurants
Screen Name Redacted 2/17/2021 04:05 PM	outdoor patios
Screen Name Redacted 2/17/2021 04:19 PM	No cars on the weekend during certain hours in the day would be great even in winter
Screen Name Redacted 2/17/2021 04:41 PM	Outdoor seating and patios. Victoria needs more patios.
Screen Name Redacted 2/17/2021 04:44 PM	Keep the road closed during the summer, maybe open it up to one lane at other parts of the year
Screen Name Redacted 2/17/2021 04:59 PM	I think making it a walking street makes sense and is very welcome. I'd like to see it be permanent, perhaps seasonally, as I have driven on it this winter with knowledge that it is still pedestrian priority. However there is no reason not to make it a permanent year around pedestrian space.
Screen Name Redacted 2/17/2021 05:39 PM	I wouldn't mind the closure of Government to traffic (including bikes...I've been hit twice by bikes running through lights with countless more close calls). The addition of outdoor sales and food patios was really nice.
Screen Name Redacted 2/17/2021 05:42 PM	I don't think the changes on Government Street were successful.
Screen Name Redacted 2/17/2021 05:50 PM	No cars on government after 9:00am would be nice. It would let business stock up and allow people to wander the area
Screen Name Redacted	Keep it open all year with one lane of traffic. Traffic calming measures should

2/17/2021 05:51 PM

be used such as speed bumps.

Screen Name Redacted

2/17/2021 06:50 PM

Traffic should be closed on government from Humboldt to Yates permanently and more permanent patios and street features be allowed to be built. If that is too extreme, closure from April to October every year would also be good, and patios should be allowed to expand.

Screen Name Redacted

2/17/2021 07:02 PM

Street patios, expanded walking spaces at the expense of road on Government street

Screen Name Redacted

2/17/2021 07:03 PM

I could see it being a good thing if and when tourists are generally in town, but not necessarily all year long.

Screen Name Redacted

2/17/2021 07:25 PM

Yes, no cars!

Screen Name Redacted

2/17/2021 08:03 PM

Close the streets during tourist season. Better for pedestrians and safer, too. We motorists can find another route.

Screen Name Redacted

2/17/2021 08:06 PM

ALL OF IT

Screen Name Redacted

2/17/2021 08:06 PM

Closure

Screen Name Redacted

2/17/2021 08:32 PM

More input and consideration of local small business needs..

Screen Name Redacted

2/17/2021 08:35 PM

Pandemic or not, I like the exclusion of motor vehicles from these areas, so that "like" traffic can be somewhat separated. I feel this is safer for everyone on the road

Screen Name Redacted

2/17/2021 11:45 PM

Yes, Government Street felt like being in Europe. Having the street closed and tables chairs out on the street made me want to eat there. (not just Government street but Broad street etc.

Screen Name Redacted

2/18/2021 07:30 AM

I support permanent closing of Government St to cars. Delivery trucks ok. Thanks

Screen Name Redacted

2/18/2021 07:35 AM

continue with more social areas and seating.

Screen Name Redacted

2/18/2021 07:40 AM

Close it to cars! Lots of bike parking and benches and picnic tables to sit for free.

Screen Name Redacted

2/18/2021 07:45 AM

I hope that increased outdoor seating and patio spaces continue. I would like to see Broad street remain closed.

Screen Name Redacted 2/18/2021 07:47 AM	Larger patios and more pedestrian areas
Screen Name Redacted 2/18/2021 08:01 AM	I want a car-free Govt. St.
Screen Name Redacted 2/18/2021 08:09 AM	See answer 7
Screen Name Redacted 2/18/2021 08:16 AM	Street closures should be continued and expanded. Deterring vehicular traffic downtown but making it easier to get there should be a primary objective for the future.
Screen Name Redacted 2/18/2021 08:20 AM	Single lane traffic
Screen Name Redacted 2/18/2021 08:21 AM	No
Screen Name Redacted 2/18/2021 08:25 AM	Allow restaurants room to build semi-permanent outdoor structures with heating for safe, year-round use.
Screen Name Redacted 2/18/2021 08:42 AM	I would like to see the Government Street closure/set up to become permanent. I think it's a great way to encourage people to come and spend more time downtown.
Screen Name Redacted 2/18/2021 08:51 AM	Only if they were partial during the day. Otherwise, no.
Screen Name Redacted 2/18/2021 08:51 AM	Outside dining spaces
Screen Name Redacted 2/18/2021 08:56 AM	In warmer months I would like to see a full closure, but I think the space needs more things happening to draw people there
Screen Name Redacted 2/18/2021 09:03 AM	I think the one lane, one way works
Screen Name Redacted 2/18/2021 09:16 AM	More car free areas. Make the Government Street and Broad Street road closures permanent.
Screen Name Redacted 2/18/2021 09:22 AM	No. When the fall rains and winter winds come, it is no longer agreeable to sit outside except on rare occasions so vehicle traffic should be allowed during those months - mid October to the end of April - or Thanksgiving to Easter.

Screen Name Redacted 2/18/2021 09:29 AM	I like them all.
Screen Name Redacted 2/18/2021 09:29 AM	Close the street permanently to cars/traffic - make it fully pedestrianised like plenty of other cities around the world
Screen Name Redacted 2/18/2021 09:45 AM	Closure of traffic, patios at street level
Screen Name Redacted 2/18/2021 09:45 AM	Yes, all of them.
Screen Name Redacted 2/18/2021 09:48 AM	During patio season, I would like to see expanded pedestrian-only areas.
Screen Name Redacted 2/18/2021 10:10 AM	Make them permanent
Screen Name Redacted 2/18/2021 10:16 AM	All.
Screen Name Redacted 2/18/2021 10:17 AM	Making the area a permanent cyclist and pedestrian mall
Screen Name Redacted 2/18/2021 10:24 AM	All of them.
Screen Name Redacted 2/18/2021 10:31 AM	Perhaps in summer, tourist season, maintaining the pedestrian street zones to have more outdoor cafes and restaurant seating which provides a fun atmosphere for both visitors and residents.
Screen Name Redacted 2/18/2021 10:36 AM	The pedestrian only is great and I've been saying that Government street should be pedestrian only since I moved here.
Screen Name Redacted 2/18/2021 10:44 AM	No
Screen Name Redacted 2/18/2021 10:44 AM	I think a closure could be a usual thing, especially from April to October
Screen Name Redacted 2/18/2021 10:53 AM	Longer summer closures
Screen Name Redacted 2/18/2021 10:59 AM	I would certainly consider it permanent for summer season and maybe winter holiday season.



Screen Name Redacted 2/18/2021 11:30 AM	All of them, close government to car traffic so we can have a euro-style street filled with cafes and bars
Screen Name Redacted 2/18/2021 11:34 AM	The umbrellas are great: we get lots of rain here.
Screen Name Redacted 2/18/2021 11:50 AM	No, I think it should revert to it's previous partial closure where people in cars, cyclists and pedestrians all have access.
Screen Name Redacted 2/18/2021 11:54 AM	Extend concept permanently!
Screen Name Redacted 2/18/2021 12:43 PM	Restaurant patios
Screen Name Redacted 2/18/2021 12:51 PM	no
Screen Name Redacted 2/18/2021 01:02 PM	mAKING THE STREET pedestrian except for bussines supplies deliveries. Maybe extend the area to government and johnson st?
Screen Name Redacted 2/18/2021 01:04 PM	no
Screen Name Redacted 2/18/2021 01:36 PM	More security so I'm not chased home at knifepoint by hooligans taking over downtown
Screen Name Redacted 2/18/2021 01:42 PM	no
Screen Name Redacted 2/18/2021 02:19 PM	Turn these streets into pedestrian-only zones.
Screen Name Redacted 2/18/2021 02:37 PM	No. Businesses need loading zones as well as traffic mayhem for navigating around Government Street.
Screen Name Redacted 2/18/2021 02:52 PM	Maybe signage as the few times I was driving down town got stuck going in circles!! :)
Screen Name Redacted 2/18/2021 03:02 PM	No street closures - what is the point there is no place to park to walk to these streets as there is no parking
Screen Name Redacted 2/18/2021 03:17 PM	I never support the full closure of Govt St. I didn't mind one lane closed provided that there was space for Buses to load and unload people in loading zones. The full closure from Fort to Broad was not a good idea. I will

	never support this full closure. Once Covid is over and we have tourists back i'd like to see both lanes of traffic open and go back to how it was pre-covid.
Screen Name Redacted 2/18/2021 03:23 PM	Yes, make it all permanent. Also, extend the improvements northward all the way to Chatham. The road is way too wide and unprotected north of Yates.
Screen Name Redacted 2/18/2021 03:28 PM	More pedestrian areas engage people more
Screen Name Redacted 2/18/2021 03:47 PM	I support full closure of the areas to vehicles between 10:00 and 24:00.
Screen Name Redacted 2/18/2021 04:34 PM	Patios for restaurants and section closed to traffic
Screen Name Redacted 2/18/2021 05:35 PM	I would love to see the full and permanent closure of cars on government street.
Screen Name Redacted 2/18/2021 06:21 PM	Please keep the traffic out permanently and create an extension passing in front of the Empress to Belleville.
Screen Name Redacted 2/18/2021 07:07 PM	Please please keep the pedestrian-only areas and additional patio/ outdoor seating. Cars do not need to be in the downtown core, cook street village, etc.. Park on the perimeter and walk! Of course some options (ie. taxi zones, bus zones etc.) for those with mobility restrictions would be key. Many European cities operate this way and it creates a much better atmosphere.
Screen Name Redacted 2/18/2021 07:18 PM	Outdoor events, music, etc whenever weather allows
Screen Name Redacted 2/18/2021 07:54 PM	I think the initiative would be far more successful and should continue post covid - great for tourists, vendors etc. And restaurants/pubs should be allowed to expand further for outdoor dining. Humans are social creatures and car centric initiatives take away from that. More outdoor markets, open plazas etc please
Screen Name Redacted 2/18/2021 08:26 PM	I have not spent time on Government St since the pandemic began
Screen Name Redacted 2/18/2021 08:39 PM	All of it would be great longer term.
Screen Name Redacted 2/18/2021 08:46 PM	I would like to see patios for bars and restaurants continued.
Screen Name Redacted 2/18/2021 08:57 PM	The patios and traffic calming are great

Screen Name Redacted 2/18/2021 09:14 PM	Yes, I would like to see several blocks of Government Street permanently closed to motor vehicle traffic (perhaps more accurately dubbed a street "opening").
Screen Name Redacted 2/19/2021 12:02 AM	I love the idea of a full closure...pedestrian walkway and plazas, a European feel :)
Screen Name Redacted 2/19/2021 07:06 AM	Fish or cut bait...confusing Make it clear or just return it.
Screen Name Redacted 2/19/2021 08:48 AM	Yes. Closure to vehicles in the areas designated except for service deliveries.
Screen Name Redacted 2/19/2021 09:07 AM	It seems fine how it is now
Screen Name Redacted 2/19/2021 10:43 AM	I think with the traffic calming, you don't need to close the block between Fort and View Street. Few drivers are going to use Government street in any event, and I thought it was very unfair to the businesses located along this block to have no traffic allowed at all. The Broad Street option (limited closing hours) might be better here.
Screen Name Redacted 2/19/2021 10:48 AM	no
Screen Name Redacted 2/19/2021 10:51 AM	The downtown area is much more pleasant with the new pedestrian zones and patios
Screen Name Redacted 2/19/2021 10:53 AM	I think increasing summer and spring patio space is a great idea - but needs to be better thought out, explained, and signed.
Screen Name Redacted 2/19/2021 10:53 AM	I'd like it to be closed to anything but carriages, taxis + deliveries.
Screen Name Redacted 2/19/2021 10:59 AM	Limited traffic and pedestrian only streets in historic and downtown centres are very successful in Europe and all over the world. They provide important spaces for socializing and the arts, Good for small business, restaurants and cafe.
Screen Name Redacted 2/19/2021 11:01 AM	Restaurant patios
Screen Name Redacted 2/19/2021 11:04 AM	The street being permanently closed
Screen Name Redacted	No

2/19/2021 11:05 AM

Screen Name Redacted

All of the changes but expanded to a full closure

2/19/2021 11:09 AM

Screen Name Redacted

The No Car zone between fort and Yates is great.

2/19/2021 11:12 AM

Screen Name Redacted

I think we should consider using the sidewalks for expanded customer areas while the pandemic is ongoing. As the tourists return to Victoria, we will need to phase these out to allow space for customers and tourists. Recommend this be done gradually to support economic recovery.

2/19/2021 11:12 AM

Screen Name Redacted

Please keep all changes long term.

2/19/2021 11:16 AM

Screen Name Redacted

I would like them to remain for the long-term. I think it will be great for tourism and markets when those happen again in the future.

2/19/2021 11:23 AM

Screen Name Redacted

No, it's restricted enough. The sidewalk cafés have enough seating that allows pedestrian movements.

2/19/2021 11:30 AM

Screen Name Redacted

Pedestrian priority should become a permanent guiding principle for Government Street.

2/19/2021 11:36 AM

Screen Name Redacted

fewer cars

2/19/2021 11:38 AM

Screen Name Redacted

no

2/19/2021 11:46 AM

Screen Name Redacted

I would like all of the changes to be made long term.

2/19/2021 11:48 AM

Screen Name Redacted

Close it to traffic. Let restaurants expand onto street.

2/19/2021 11:49 AM

Screen Name Redacted

Dare I say all of it. Please keep the patios - don't make it difficult for businesses to set up shop and get the paperwork in order to have the patio space. People want it, visitors to our city want it. We need to make it happen for the community as a whole.

2/19/2021 11:50 AM

Screen Name Redacted

More seating areas along curbs replacing parking stalls especially in front of restaurants.

2/19/2021 11:57 AM

Screen Name Redacted

No

2/19/2021 12:00 PM

Screen Name Redacted

The road closure and patios are fantastic. I think they should be made permanent if possible.

2/19/2021 12:05 PM

Screen Name Redacted

yes - keep it pedestrian. Probably have delivery times and then pedestrian.

2/19/2021 12:25 PM

Screen Name Redacted

More live music

2/19/2021 12:27 PM

Screen Name Redacted

I think government should be considered a pedestrian street at least in the section from Yates to Broughton. It is ideal since there are no buses there and the street is nice to walk down already. It would also make it more pleasant when we do have groups of tourists again.

2/19/2021 01:08 PM

Screen Name Redacted

outside dining, partial street closures

2/19/2021 01:10 PM

Screen Name Redacted

Definitely not. So far all changes to use of roads as anything other than driving or parking have hindered driving, parking, visiting, and otherwise supporting Victoria businesses.

2/19/2021 01:12 PM

Screen Name Redacted

I support the idea of a long term change. I think the structures could look more natural and less "street signy" Less temporary. I'm concerned about cutting traffic off to too large an area, as I think that could dramatically reduce the business that businesses would attract. Some consumers only go places where parking is accessible.

2/19/2021 01:53 PM

Screen Name Redacted

Extended patios for sure. Pedestrian only areas with street performers

2/19/2021 02:41 PM

Screen Name Redacted

the partial closures of streets for patios.

2/19/2021 03:36 PM

Screen Name Redacted

Limited traffic

2/19/2021 04:01 PM

Screen Name Redacted

Yes, I'd like to see the sharing of Government Street extended long after the Covid crisis ends. That goes for Government, Broad, and the lively streetside patio scene. In fact, I've long been a fan of closing Government Street to cars entirely. However, I also recognize the perceived need for some minimal traffic for deliveries and senior drop-offs/pick-ups and the like.

2/19/2021 04:44 PM

Screen Name Redacted

Patios, closed to traffic.

2/19/2021 04:48 PM

Screen Name Redacted

More street closures. Permanently closing streets would be my preference.

2/19/2021 05:02 PM

Screen Name Redacted

2/19/2021 05:17 PM

The Government Street closure to cars should be permanent. It is a major tourist and pedestrian corridor, and Victorians love active transportation. The expanded food and liquor service seating should also be permanent so businesses can invest in permanent infrastructure. More public seating (not business service areas) is needed than there was temporarily.

Screen Name Redacted

2/19/2021 06:50 PM

The traffic certainly backs up. It can be a hassle trying to get to Johnson Bridge area.

Screen Name Redacted

2/19/2021 07:50 PM

Please make Government Street pedestrian only on weekends all year, and everyday all summer, or all year. Open to deliveries early morning etc. I still fail to have a clear understanding why this hasn't happened years ago. There is no parking and the few cars that go down it "don't stop to shop".

Screen Name Redacted

2/19/2021 09:12 PM

Street closures with outdoor eating areas and vendors

Screen Name Redacted

2/19/2021 09:47 PM

Absolutely keep and expand on the patios! People seem to enjoy the picnic tables as well. Some of the chairs are great, perhaps reorient a few? At least a couple feel like they are facing a direction someone wouldn't want to sit.

Screen Name Redacted

2/20/2021 09:13 AM

No

Screen Name Redacted

2/20/2021 09:52 AM

I like the extra outside areas for sitting. & relaxing in.

Screen Name Redacted

2/20/2021 05:03 PM

No

Screen Name Redacted

2/20/2021 08:45 PM

All of them

Screen Name Redacted

2/20/2021 11:12 PM

The closure to through traffic. The outdoor dining -- both the expanded patios for the businesses that are there and the picnic tables that can be used by anyone. When I worked downtown, it was difficult to find a place to eat my lunch comfortably outside.

Screen Name Redacted

2/20/2021 11:36 PM

I want to see full closure all the time for cars. Not how this would effect delivery trucks, but the average person visiting this area does not need to drive right into the center of it. Parking in a parkade and walk.

Screen Name Redacted

2/21/2021 12:29 AM

All and more if city council has the guts

Screen Name Redacted

I like the added pedestrian space for Government Street, and would like it to

2/21/2021 08:47 AM

continue.

Screen Name Redacted

Keep closed to vehicular traffic.

2/21/2021 10:27 AM

Screen Name Redacted

Yes! Would love to see a long term closure of government street to allow for continued use of the extra outdoor seating areas/ restaurant/pub patios.

2/21/2021 11:22 AM

Screen Name Redacted

Permanently pedestrian, loading/ unloading restricted to certain hours - as in many European cities.

2/21/2021 11:51 AM

Screen Name Redacted

All of it - keep it permanent!

2/21/2021 01:18 PM

Screen Name Redacted

All of them. And more like in Europe benches and flowers and trees. We don't need cars in 6-8 blocks. They have an entire city.

2/21/2021 02:39 PM

Screen Name Redacted

Food trucks, street closures, street patios. I would like to see these initiatives become a permanent feature in the city.

2/21/2021 03:10 PM

Screen Name Redacted

I would like to see these temporary changes applied in the future.

2/21/2021 03:46 PM

Screen Name Redacted

We are supportive of any closures that work best for business and pedestrians but want to ensure that the delivery vehicles can have ready access. As both routine pedestrians and drivers of gov street - it has worked best for us with the gov street open to traffic (all the way through) this winter. SIDE NOTE: Wharf St was a hellish nightmare for driving last summer/fall with Gov Street closed and the reduction in space with the bike lanes and that terrible light /turn signal at Fort and Wharf. We are big walkers and cyclists as well in this part of the community and are intimately familiar with the traffic flow in the area. What an emission issue that created with the backlog of traffic at Fort and Wharf in both directions. Last summer/early fall, we saw traffic lines backed up all the way to Belleville and past Johnson St along Wharf. So not sure what that design is doing for climate change and that was during Covid.....on the go forward, we are concerned with the impact to the city. It was disappointing to hear the number of our friends trying to venture downtown in their vehicles and commenting on the chaos created on Wharf street. No one was against bikes, and many were cyclists, it was more on the commentary for the lack ability to move with your car when you needed to drive somewhere.

2/21/2021 07:03 PM

Screen Name Redacted

Street closures and patios

2/21/2021 09:05 PM

Screen Name Redacted

Partial street closures especially in the summer would be great.

2/21/2021 10:58 PM

Screen Name Redacted

2/21/2021 11:03 PM

Please make it pedestrianized between Humboldt/Wharf and Yates at a minimum, and further if possible. It was a nice start to have Fort to View pedestrianized last year; let's stretch it out.

Screen Name Redacted

2/22/2021 09:36 AM

make perminant

Screen Name Redacted

2/22/2021 12:47 PM

restaurant seating on the street in the summer

Screen Name Redacted

2/22/2021 01:00 PM

no

Screen Name Redacted

2/22/2021 04:08 PM

Traffic is a problem in Victoria, especially with the bike lanes narrowing the roads. I thing Government Street takes some of the pressure off Wharf and Douglas. All are busy streets. Congested traffic adds extra exhaust, heat, noise, and frustration for everyone.

Screen Name Redacted

2/22/2021 06:24 PM

None, after the Coronavirus Pandemic is over.

Screen Name Redacted

2/22/2021 08:30 PM

No

Screen Name Redacted

2/22/2021 08:51 PM

Full pedestrian priority on Government

Screen Name Redacted

2/22/2021 08:57 PM

I would love to see the street closed off to cars in the spring/summer/early fall when we can better use the space

Screen Name Redacted

2/22/2021 10:39 PM

I like the traffic restrictions, but I am still uncomfortable with the number and proximity of pedestrians to the dining areas as long as COVID-19 is an issue.

Screen Name Redacted

2/22/2021 11:53 PM

I wouldn't mind having these street closures become regular temporary fixes or even permanent. Especially during tourist season when we have WAY too many visitors coming to Vic.

Screen Name Redacted

2/23/2021 06:01 PM

I don't mind it being one lane.

Screen Name Redacted

2/23/2021 09:36 PM

All of them.

Screen Name Redacted

2/24/2021 05:29 PM

Keep Government St closed to traffic as a pedestrian-only space. It was an awful road to try to drive or walk down anyway before the pandemic and



	should have been made pedestrian-only ages ago.
Screen Name Redacted 2/24/2021 05:38 PM	I'd be happy for all the changes to Government Street to be permanent. The extra seating for businesses and extra space for pedestrians (road closures) particularly although extending the whole scheme would get my vote.
Screen Name Redacted 2/24/2021 05:40 PM	Yes! It would be wonderful to Close off more of government street to cars permanently. Expand patios and add seating in general. Lots of room for people to stroll and window shop without cars to worry about.
Screen Name Redacted 2/24/2021 06:28 PM	Not really.
Screen Name Redacted 2/24/2021 06:43 PM	Very limited car access. Sidewalk patios to stay open during summer months.
Screen Name Redacted 2/24/2021 07:24 PM	Maintain performance space. Keep pedestrian friendly feel / Reduced traffic
Screen Name Redacted 2/25/2021 08:24 AM	Keeping Government St as pedestrian-only
Screen Name Redacted 2/25/2021 10:13 AM	Keeping expanded patios permanently, and government street for pedestrians
Screen Name Redacted 2/25/2021 11:35 AM	I think that they should be not full closures but specific to activities. For example businesses need deliveries. No closures in am; however, dinning and late day shopping closures would create a better balance and ultimately be more successful - ie close Government Street Wednesday - Sunday from 4-10.
Screen Name Redacted 2/25/2021 11:52 AM	Close street down permanently! Open more street side bars and restaurants.
Screen Name Redacted 2/25/2021 12:03 PM	YES. All of it. Government should always be pedestrian only. It's safer to stroll down Government without having to worry about cars. I am more likely to go for a walk down a pathway or street with no cars.
Screen Name Redacted 2/25/2021 01:20 PM	Essentially all the changes to Government St I would love to see as permanent changes! The northbound traffic diversion at the Wharf/Government/Humboldt intersection seems to especially help reduce traffic on Government St and make Government St more of a destination than a throughfare.
Screen Name Redacted 2/25/2021 01:50 PM	I would love to see the extension of the Govt. Street pedestrian mall as per the OCP. I would also love to see expansion of the car free zone, especially when the weather is suitable for people to enjoy the patios.
Screen Name Redacted 2/25/2021 01:58 PM	I would support fully closing some of Gov. St to cars (maybe just some days like Saturdays?) to create even more comfort walking and cycling.

Screen Name Redacted 2/25/2021 03:28 PM	Expanded patios for restaurants and partial closure of the street to vehicles should be continued.
Screen Name Redacted 2/25/2021 04:29 PM	Yes more permanent outdoor spaces should be included to make a pedestrian and bike oasis. A farmers market down the centre would be a great opportunity.
Screen Name Redacted 2/25/2021 04:34 PM	No cars at all times! Government Street does not need to be a transport corridor for cars. As well the expanded patios just because its so nice to be outside and dine. Also safer to have no cars around when you've been drinking.
Screen Name Redacted 2/25/2021 04:34 PM	just close to whole damn street for god's sake. It's 2021, its not like government street is an insanely important artery anyhow
Screen Name Redacted 2/25/2021 04:38 PM	Maybe have more art elements on the street, would be so much fun to walk by.
Screen Name Redacted 2/25/2021 05:05 PM	All of them.
Screen Name Redacted 2/26/2021 08:02 AM	All of them!
Screen Name Redacted 2/26/2021 10:16 AM	A bigger section of government street closed. Make it pedestrian, however, maybe consider more parking or cheaper parking to get those who live out of the downtown core into the core.
Screen Name Redacted 2/26/2021 01:51 PM	Yes, the pedestrian only street closures
Screen Name Redacted 2/26/2021 04:43 PM	Timed seasonal road closures
Screen Name Redacted 2/26/2021 11:37 PM	Government street should be pedestrian only all the time.
Screen Name Redacted 2/27/2021 01:44 AM	All of it. Please turn into pedestrian corridor.
Screen Name Redacted 2/27/2021 08:32 AM	Yes - all of it - plus extend the closure as far down to the harbour as possible
Screen Name Redacted 2/27/2021 04:03 PM	Yes: as much as possible (with access for deliveries) focus on the experience of pedestrians.

Screen Name Redacted 2/27/2021 08:02 PM	I would love to see the permanent closure of government street to vehicle traffic, as long as exceptions can be made for vehicles that provide transport for disabled folks/folks with mobility issues who would otherwise be unable to access these businesses.
Screen Name Redacted 2/28/2021 07:05 AM	Yes, closure of government with larger outdoor patio spaces!
Screen Name Redacted 2/28/2021 09:11 AM	No vehicles
Screen Name Redacted 2/28/2021 09:13 AM	Please close it to cars permanently from Humboldt to Yates. None of the one lane car access still.
Screen Name Redacted 2/28/2021 09:20 AM	Closing government street to vehicle traffic
Screen Name Redacted 2/28/2021 09:34 AM	Enjoy the patios and closures of some streets
Screen Name Redacted 2/28/2021 09:41 AM	Permanently close Gov't street to vehicle traffic. Install bollards so that morning or late evening delivery of goods can take place.
Screen Name Redacted 2/28/2021 09:49 AM	Pub Patios on streets
Screen Name Redacted 2/28/2021 09:56 AM	Patios/cafe seating
Screen Name Redacted 2/28/2021 10:02 AM	Less businesses with junky crap from China.
Screen Name Redacted 2/28/2021 10:56 AM	Yes, keep what is in place and eliminate vehicle access on government between the harbour and Yates, other than delivery, taxi, and disabled. It doesn't seem necessary and for the amount that uses it just makes it neither 'really' walk friendly or super useful for vehicle traffic.
Screen Name Redacted 2/28/2021 11:35 AM	Outdoor seating space, artists, street closure
Screen Name Redacted 2/28/2021 11:57 AM	Everything! Governemnt feels so lively with these improvements!
Screen Name Redacted 2/28/2021 12:02 PM	All of them!

Screen Name Redacted 2/28/2021 12:07 PM	All of them
Screen Name Redacted 2/28/2021 12:12 PM	None.
Screen Name Redacted 2/28/2021 12:18 PM	I would like to see the outdoor patios become permanent. I liked the limited car traffic along government street and making it more pedestrian friendly. I know there were no tourist busses because there were no cruise ships, but I would like to maintain government street as a buss free zone.
Screen Name Redacted 2/28/2021 12:31 PM	More access for cars. Clean the area up.
Screen Name Redacted 2/28/2021 12:34 PM	Yes, I would love to see Gov't street closed to cars all summer and into fall...or year round ...would also love to see some street vendors there
Screen Name Redacted 2/28/2021 12:37 PM	Patios in the summer.
Screen Name Redacted 2/28/2021 12:43 PM	I think Government Street being pedestrian only could work full time.
Screen Name Redacted 2/28/2021 12:44 PM	Would love to see government closed to cars permanently, other than for commercial deliveries.
Screen Name Redacted 2/28/2021 01:10 PM	I would love to see the changes to Government Street made permanent. Even though Government Street is a regular route for me when I drive to work on days I cannot walk, I would welcome it being closed to most, if not all motor vehicle traffic. The "plaza"-like space created by the temporary changes is wonderful and will continue to attract visitors and revitalize downtown.
Screen Name Redacted 2/28/2021 01:24 PM	Yes I would like more enforcement against homeless people so I feel safe trying to support the struggling businesses
Screen Name Redacted 2/28/2021 01:35 PM	I think shutting down government street to traffic all year round would be a huge mistake.
Screen Name Redacted 2/28/2021 01:52 PM	All of it. Especially streets closed to vehicle traffic.
Screen Name Redacted 2/28/2021 02:02 PM	Close to traffic either permanently or for the summer months
Screen Name Redacted	Follow the science. Mangling Government Street isn't needed.

2/28/2021 02:13 PM

Screen Name Redacted

Would love to see pedestrian only zones & expanded restaurant patios as a regular part of summer in Victoria

2/28/2021 02:34 PM

Screen Name Redacted

Remove the structures, and police the area.

2/28/2021 02:57 PM

Screen Name Redacted

No

2/28/2021 03:22 PM

Screen Name Redacted

I'd want to make sure seniors and the disabled have access. This council is far too ableist. So make sure that's taken into account.

2/28/2021 03:51 PM

Screen Name Redacted

Permanent closure to vehicles and more expanded patios. Tables and benches everywhere. Get people outside. It's better for everyone's health.

2/28/2021 04:39 PM

Screen Name Redacted

Ensure this space maintains prioritized for pedestrians and cyclists. Include more greenery, secure bike storage options, and more outdoor seating.

2/28/2021 04:57 PM

Screen Name Redacted

No

2/28/2021 05:04 PM

Screen Name Redacted

Yes, shut down the street to traffic to allow for more pedestrian space and dining.

2/28/2021 07:05 PM

Screen Name Redacted

I think that is there was heaters and music and more of a vibe they would be better.

2/28/2021 07:10 PM

Screen Name Redacted

Dining outside

2/28/2021 07:54 PM

Screen Name Redacted

All of it.

2/28/2021 07:55 PM

Screen Name Redacted

Keep the seasonal patios and walkability especially for return of tourism.

2/28/2021 07:58 PM

Screen Name Redacted

See above

2/28/2021 08:41 PM

Screen Name Redacted

Closing that portion and allowing for street dining And more music would be wonderful

2/28/2021 09:08 PM

Screen Name Redacted

No. I think the sidewalks are fairly wide and can accommodate some of what

2/28/2021 09:17 PM	you are trying to do. I need you to understand that we can not all walk and ride bikes. When you make it more difficult for vehicles it shuts me in. I would like to see some other form of transport that works for me if cars are to be locked out.
Screen Name Redacted 2/28/2021 09:30 PM	Don't have a problem with government being pedestrian only
Screen Name Redacted 3/01/2021 06:34 AM	No
Screen Name Redacted 3/01/2021 07:04 AM	I would be fine with Government street being completely closed as long as there is ample parking nearby for visitors and procedures for businesses to receive their deliveries conveniently.
Screen Name Redacted 3/01/2021 07:10 AM	I like closure or partial closure during peak pedestrian hours.
Screen Name Redacted 3/01/2021 08:20 AM	Full pedestrian only
Screen Name Redacted 3/01/2021 11:59 AM	Not one
Screen Name Redacted 3/01/2021 12:57 PM	All of them.
Screen Name Redacted 3/01/2021 02:52 PM	Reverse your 24/7 camping.
Screen Name Redacted 3/01/2021 03:35 PM	Alter no vehicles to Weekends only or alternate days closed
Screen Name Redacted 3/01/2021 06:27 PM	Keep the street open to traffic
Screen Name Redacted 3/01/2021 06:59 PM	all of them
Screen Name Redacted 3/01/2021 07:06 PM	Yes! I think we could have a pedestrian priority mall to rival the gorgeous ones in Dublin. Flowers, music, people and the very occasional delivery vehicle crawling along at 5kmh.
Screen Name Redacted 3/01/2021 07:27 PM	Benches, seating, anything to keep the public enjoying their time longer and safer
Screen Name Redacted	No.

3/01/2021 07:32 PM

**Optional question** (716 response(s), 77 skipped)**Question type:** Essay Question

### Q9 | Do you have any suggestions for improving these pedestrian priority improvements through the spring/summer 2021?

Screen Name Redacted

2/02/2021 10:13 AM

close the full street down. areas where it was open to vehicles too was confusing to many and could be dangerous.

Screen Name Redacted

2/02/2021 10:16 AM

Full close it

Screen Name Redacted

2/02/2021 10:22 AM

Should be expanded and made long-term from March through October. No buses allowed Better closures (2020 looked tacky) More pedestrian focus from Humboldt to Yates (or even Johnson)

Screen Name Redacted

2/02/2021 10:29 AM

I would like to see the creation of 'stage' like areas for buskers and street entertainers. Our busking program needs a complete overhaul with talent being considered before a licence is issued.

Screen Name Redacted

2/02/2021 10:30 AM

Confusing signage and "closed for construction" appearance at Wharf & Government. The other end too,

Screen Name Redacted

2/02/2021 10:33 AM

Close Gov't sooner and leave it closed either longer or forever!

Screen Name Redacted

2/02/2021 10:34 AM

Making things more permanent would ensure that the aesthetic of each pedestrian priority area are consistent. Right now its a "construction sign and pilon" aesthetic... I think we can involve local makers to create some common elements/wayfinding/signage that can be seen across the city.

Screen Name Redacted

2/02/2021 10:38 AM

No

Screen Name Redacted

2/02/2021 10:53 AM

There should be more of them.

Screen Name Redacted

2/02/2021 10:56 AM

Better signage away from Gov't street

Screen Name Redacted

2/02/2021 10:59 AM

This hasn't been done yet but consider a counterflow bike lane on broad street from view to Pandora, and on Meares from Quadra to Vancouver. No more than single-lane traffic on government, happy to have it be pedestrian

	only. Consider a permanent closure on broad at broughton so as to add placemaking elements.
Screen Name Redacted 2/02/2021 11:03 AM	I would support the City working with local businesses to explore other areas that could be made more pedestrian friendly. Maybe replicate the extra space on roadways, in James Bay, for example along busy streets like Fort Street for e.g. where sidewalks are congested and narrow.
Screen Name Redacted 2/02/2021 11:12 AM	Keep expanding pedestrian focused spaces. Do this in neighborhoods too. Not only that, you must get people engaging in these spaces and using these spaces. We have all been brainwashed to think space must be made for businesses and cars. We have to help re-educate people that space can be for humans! Alcohol licenses for block/neighbourhood parties in these spaces, or more food truck festivals in these spaces, or concerts, or workshops and any public engagement you can that shows people these spaces are not only nice to have, they are essential!
Screen Name Redacted 2/02/2021 11:30 AM	see above.
Screen Name Redacted 2/02/2021 11:34 AM	Don't block the street to cars. Allow sidewalks to be used by businesses.
Screen Name Redacted 2/02/2021 11:38 AM	Again -- Does it need to look so "dirty". Looks cheap. Make it look nice.
Screen Name Redacted 2/02/2021 12:33 PM	acknowledge that most business customers travel to them from other parts of the city, theres more than restaurants. Creating gridlock simply encourages customers to go elsewhere
Screen Name Redacted 2/02/2021 12:42 PM	See 8. Get rid of the cars. It's weird to see an 8-foot tall truck trying to navigate through the people on Government... it would be just as quick for drivers to use Douglas/wharf/Blanshard. Government for the people! :)
Screen Name Redacted 2/02/2021 01:12 PM	Continue to encourage pedestrian-only or pedestrian-priority zones along specific blocks of Government.
Screen Name Redacted 2/02/2021 01:35 PM	Perhaps more umbrellas
Screen Name Redacted 2/02/2021 01:53 PM	Regarding the fully closed section of Government, I very much enjoyed having it closed, but I also appreciate the need for vehicle access. If we decide to allow cars there this spring and summer, the city should install diverters so Government Street cannot be used as a cut through. Sadly, the moment the city opened that section up this fall, through traffic seemed to pick up across all of Government, and that made the whole street less pleasant.
Screen Name Redacted	Make the traffic barriers more aesthetically pleasing and less temporary



2/02/2021 02:18 PM	looking. If worth doing, worth doing well (and consistent with the brand image the area is trying to project).
Screen Name Redacted 2/02/2021 02:24 PM	I'd like to see some of the space reserved for the general public, with seating and tables. I would hate to have this space restricted to private interests.
Screen Name Redacted 2/02/2021 03:36 PM	No
Screen Name Redacted 2/02/2021 03:52 PM	Full closure again with limited openings for delivery vehicles. Consider where the tourist buses should drop-off instead of on government if those are back in 2021. Add signage and allow people to ride their bikes on Government but clearly saying they should be biking at walking speed and need to yield to pedestrians so people don't have to walk their bikes (most aren't anyways but were respectful of yielding to pedestrians, cars now not so much). Add more bike parking, it was great some was added but more was needed. Add more seating or a parklet that doesn't require spending at a specific business to feel you can sit and enjoy the space. A bit more greenery, lots of the roadside patios in NYC added nice plant walls, it looked really nice and not so industrial/sterile (like Earls had gates that were ugly next to their cute half-sized picnic tables)
Screen Name Redacted 2/02/2021 04:45 PM	I think it worked really well.
Screen Name Redacted 2/02/2021 04:49 PM	More complete road closures, albeit perhaps with improved signage at intersections
Screen Name Redacted 2/02/2021 04:59 PM	not really
Screen Name Redacted 2/02/2021 05:23 PM	Build more! Maybe a little more sun shelter for those of us that sunburn easily but want to enjoy a meal or drink outside or when it's raining
Screen Name Redacted 2/02/2021 05:40 PM	I would say the traffic signals and street signage all over the downtown core is very poor. There are lots of times I can't figure out which street I am on or at. It all feels so very much not for me as a pedestrian or cyclist but only for the driving public.
Screen Name Redacted 2/02/2021 05:41 PM	More activities included in the design, like the ping pong table on Broughton Street.
Screen Name Redacted 2/02/2021 05:44 PM	No
Screen Name Redacted 2/02/2021 06:06 PM	Keep trying new initiatives and look to implement any successes long term.

## Screen Name Redacted

2/02/2021 07:20 PM

I would prefer that this stretch of Government Street be completely closed to vehicle traffic. I liked the hybrid shared-street approach at first, but eventually found the bollards to be a lot of distracting visual clutter, and found if walking northbound through the centre of the street, I would constantly be checking over my shoulder to make sure I wasn't going to be hit by cars. Because of this, I mostly ended up back on the sidewalk anyways. Some drivers seemed confused. With the shared approach, most drivers did slow down considerably, but I occasionally experienced a driver going 50+ km/hr. I also think it would be effective to have someone regularly clean public street furniture (perhaps Greater Victoria Clean Team) as picnic tables often became covered in sea gull droppings and I often avoided the furniture for this reason. While I loved the quick nature in which the project was implemented last year, I would love to see more attractive fences and barriers. The plain wood and cement blocks did their job well, but were aesthetically out of place. Some of the makeshift fences and patios built by businesses were a bit ugly too, particularly Earl's. In the long term, I would love to see this part of Government Street entirely rebuilt (and flattened as many of the patios on the bulging, rounded street looked a bit awkward/out of place). The asphalt down the centre of the street is a visual cue to many that this is a "place for cars" and many respond by staying on the sidewalks as they have been conditioned to. I'd love to see the asphalt torn up and redesigned to eliminate the visual distinction between sidewalk and car lanes. This should include significant plantings/landscaping. Please see Aryze's vision for Government Street as I think it is exactly the direction Government Street should take in the long term.

## Screen Name Redacted

2/02/2021 07:34 PM

Lines for spacing and directional travel.

## Screen Name Redacted

2/02/2021 07:55 PM

Implementing specific areas for highlighting cultural spaces alongside the pedestrian places. This could include designated spaces for buskers, public art, small scale food vendors, etc. More bike parking would be needed, as would support for businesses who are using the streets as patio space.

## Screen Name Redacted

2/02/2021 08:54 PM

It would be great to keep these spaces open permanently and allow patios to winterize so that they can accommodate customers safely even in inclement weather.

## Screen Name Redacted

2/02/2021 09:15 PM

Close Government St to cars entirely. Only allow delivery vehicles. Otherwise it should be considered a space for active transportation (walking and slow biking) as well as placemaking and on street retail and restaurant space.

## Screen Name Redacted

2/02/2021 09:45 PM

Broad St sidewalks felt narrow, as the seating area expanded quite far out. I felt a little uncomfortable there. Improvement would be... Close more streets! Or limit vehicle traffic. Cook St village is great for example but there are a lot of vehicles going through, looking for parking, and a lot of people, and proportionally not a lot of sidewalk.

## Screen Name Redacted

Make it consistent for all three blocks, one lane vehicle one lane pedestrian

2/02/2021 09:56 PM	and restaurant use
Screen Name Redacted 2/02/2021 10:20 PM	Keep streets clean during windy days, more busking, more food trucks.
Screen Name Redacted 2/02/2021 10:22 PM	is there a way that other restaurants/pubs etc. that are not on gov st. benefit in a similar way rather than just a few seats squashed onto their sidewalk?
Screen Name Redacted 2/02/2021 10:32 PM	Yes allow the horse carriages through.
Screen Name Redacted 2/02/2021 11:39 PM	Get rid of them
Screen Name Redacted 2/03/2021 12:06 AM	provide more spaces for those with mobility issues and those helping get them to appointments - also impossible when dealing with the addition of dementia and needing to be able to be close by
Screen Name Redacted 2/03/2021 06:53 AM	Close off other portions of streets to find popular areas for future years. Gives businesses a chance to see what it's like to have non-vehicle traffic.
Screen Name Redacted 2/03/2021 06:57 AM	I would create some more stringent guidelines to restaurants sprawling on the street. I love them but definitely feel safer with some designs versus others.
Screen Name Redacted 2/03/2021 07:11 AM	Possibly adding some covered sitting areas ie gazebos so rain doesn't have as big an impact on business and socialization.
Screen Name Redacted 2/03/2021 07:21 AM	Expanding them beyond the small sections done in 2020.
Screen Name Redacted 2/03/2021 07:29 AM	Restore Government street to its previous state.
Screen Name Redacted 2/03/2021 08:11 AM	It needs to be more consistent with colourful flower planters, all sitting areas using the same material and fencing... make it look more "permanent" and intentional.
Screen Name Redacted 2/03/2021 08:13 AM	More out for benches and picnic tables. Being back free/cheap be parking in Los to support loss of Street parking
Screen Name Redacted 2/03/2021 08:50 AM	Close it permanently, but allow delivery/service vehicles until 10am
Screen Name Redacted 2/03/2021 09:02 AM	More days of street closures during summer. And of course an increase in safety!

Screen Name Redacted 2/03/2021 09:10 AM	I am happy with how the improvements operated.
Screen Name Redacted 2/03/2021 09:11 AM	Keeping the streets and sidewalks cleaner than they have been. As a business owner I clean and wash the sidewalk outside our business on a regular basis. We deal with garbage, feces and lots of bird droppings.
Screen Name Redacted 2/03/2021 09:27 AM	More police. Less street people
Screen Name Redacted 2/03/2021 09:44 AM	Sidewalk stalls.
Screen Name Redacted 2/03/2021 09:47 AM	More patios
Screen Name Redacted 2/03/2021 09:49 AM	Allowing socially distanced outdoor markets
Screen Name Redacted 2/03/2021 10:06 AM	cleaning the sidewalks. how about cleaning our streets and a little new payment would go a long way
Screen Name Redacted 2/03/2021 10:20 AM	I think they need to ban bicycles in pedestrian areas as I've been I find they clutter and cyclists don't respect traffic laws by pedestrians or vehicles!!!
Screen Name Redacted 2/03/2021 10:24 AM	Can signage, or paint, or some creative and fun informational pieces be added to show that a full closure is for pedestrians, and mingling, and gathering (so that bikes go slower when they travel through)?
Screen Name Redacted 2/03/2021 10:42 AM	Continue and add to.
Screen Name Redacted 2/03/2021 10:45 AM	We want to make sure as we are improving pedestrian situations that not everyone is active and super mobile ...the city belongs to everyone, all ages . I think I have mentioned suggestions in the other areas . It needs to somehow also feel fair. But I do love the outdoor seating when it is done like the pub on oak bay Ave .. planned and adds beauty for everyone not just patrons ... there should also be a limit of the number of these licenses given out .. otherwise there could be a negative swing of noise factor in our beautiful outdoors
Screen Name Redacted 2/03/2021 10:56 AM	Shut down View Street from Government St to the parking lot access to cars. I hardly ever see traffic except for some commercial vehicles. Then promote markets, and food trucks (at each end), create covered spaces from rain, promote local business kiosks and services. Work with struggling local small businesses to help promote them by facilitating open air markets similar to Car free day. Provide public transportation incentives to and from downtown.

	Provide assistance to seniors and people with disabilities in getting to and from downtown. Educate businesses and the privileged populations that people experiencing poverty and homelessness aren't criminals.
Screen Name Redacted 2/03/2021 10:58 AM	Gladstone should be made a pedestrian priority area, or closed to through traffic completely. The sidewalks are too narrow for safe social distancing, particularly in the summer time. Government should be closed to through traffic at both ends of the pedestrian priority area (the road should be closed to private motor vehicles, or the direction reversed).
Screen Name Redacted 2/03/2021 10:59 AM	More activations (music, art installations, temp food trucks etc). This would cost more money of course and since I don't pay taxes in Victoria I don't know how much 'say' I have in that, but I think it would be a really visible and great use of funds. I can see issues though with COVID restrictions if too many things are happening though. I bet it's a fine balance.
Screen Name Redacted 2/03/2021 11:05 AM	Yes. improve the number and brightness of flower planters in the downtown. re dedicate the city parks staff to brightening up the City of Gardens rather than growing vegetables.. use these planters to enhance the efforts of patio operators to create outdoor spaces that make folks want to come to our pedestrian dominated streets.
Screen Name Redacted 2/03/2021 11:19 AM	See above, including street presence security.
Screen Name Redacted 2/03/2021 11:24 AM	Open it. Allow traffic through. Don't allow outdoor heaters - heating the outside air is ridiculous. Ensure that barriers are safe. Ensure that there are straight and predictable lines of travel. Either abolish "cyclists dismount" signage and rule or do something to enforce it.
Screen Name Redacted 2/03/2021 01:00 PM	Include more of Govt. Sty.
Screen Name Redacted 2/03/2021 02:11 PM	see above
Screen Name Redacted 2/03/2021 02:58 PM	It would be much more appealing to see some of the patios, seating, and vehicle blocking signs of a better design to appear less temporary and tacky.
Screen Name Redacted 2/03/2021 03:48 PM	Pilot more of these improvements everywhere and make them permanent where it's successful.
Screen Name Redacted 2/03/2021 03:52 PM	Stand firm. Don't allow cars back on any of them and grow out further car free spaces.
Screen Name Redacted 2/03/2021 05:29 PM	Perhaps lower parking fees especially at weekends which would entice residents from out of the downtown area to enjoy the shopping, outdoor dining and music. Or free parking after a couple of hours.

Screen Name Redacted 2/03/2021 05:30 PM	Deprioritize vehicle traffic
Screen Name Redacted 2/03/2021 05:30 PM	Once the cruise ship tour busses start coming back please don't let them drive up government street. If they have to drop off and pick up passengers let them do so on wharf street. Before they get close to the outdoor seating areas near bastion square. Their diesel emissions are toxic.
Screen Name Redacted 2/03/2021 06:02 PM	Instead of cinder blocks, plywood and bad signage, install permanent underground bollards at Govt & Belleville much as they do in other cities. They can be operated in any number of ways (permits, buzzer, set hours) depending on changing priorities and uses at different times of the year.
Screen Name Redacted 2/03/2021 07:11 PM	lobby provincial government for extended flexible liquor/patio rules and provide allowance (grants, parking stalls for patios, activated public spaces) for businesses who front narrow sidewalks where patios would be an incumbrance to mobility, such as businesses along Fort Street.
Screen Name Redacted 2/03/2021 07:20 PM	Sign that in plan lag that say about the history of the st
Screen Name Redacted 2/03/2021 07:53 PM	Same as 2020
Screen Name Redacted 2/03/2021 08:08 PM	Make more downtown streets more pedestrian friendly
Screen Name Redacted 2/03/2021 08:42 PM	Make permanent all initiatives
Screen Name Redacted 2/03/2021 09:30 PM	Get bikes their own space. Government was very pleasant for pedestrians, but bikes (aong with ll other vehicles) should probably stay away from the street.
Screen Name Redacted 2/03/2021 09:56 PM	Better signage and barriers/partitions at intersections. I thought the lane for vehicle traffic that ran from View & Government to Government & Yates was awkward. What can be done to help businesses on the 700 -1000 block of Fort St that are really being left out of this initiative?
Screen Name Redacted 2/03/2021 10:35 PM	More public bathrooms
Screen Name Redacted 2/04/2021 08:15 AM	More music and art
Screen Name Redacted 2/04/2021 10:17 AM	no

Screen Name Redacted 2/04/2021 12:05 PM	Government street was confusing to use. I was never sure if I was in a pedestrian only zone or a vehicle zone. This should not switch back and forth from block to block. Either close the street to vehicles or don't. The hybrid approach did not work well for me.
Screen Name Redacted 2/04/2021 03:06 PM	Stop meddling
Screen Name Redacted 2/04/2021 03:59 PM	No
Screen Name Redacted 2/04/2021 04:03 PM	Liquor license should support outdoor patios
Screen Name Redacted 2/04/2021 05:21 PM	Invite people in marketing and media messaging to the city that walks like a town. Show the ground-level stories that happen on foot, the connection to stories on water with harbour ferries, bridges, canoes, tours. Make a car-free map of downtown and the foot power potential zones up to the gorge and Vic west, cook street, Fairfield, James bay. Show how these culture safewalk zones connect
Screen Name Redacted 2/04/2021 05:26 PM	Signage of where people can walk safely. Proper signs of when to lookout for bikes and cars.
Screen Name Redacted 2/04/2021 06:01 PM	buskers
Screen Name Redacted 2/04/2021 06:11 PM	There is no need for the ugly cement bollards and fencing. Terraces/patios are not fenced off in Europe and the sky does not fall. We don't need fencing here either. Just have tables and chairs.
Screen Name Redacted 2/04/2021 06:16 PM	More beautification and patios to have permanent outdoor spaces.
Screen Name Redacted 2/04/2021 08:35 PM	Like Broad Street as well
Screen Name Redacted 2/05/2021 07:38 AM	I, personally would close the road to all vehicles and bicycles for most of the business day - 10am -5pm or 6pm. Before 10 the delivery trucks would be allowed to make their deliveries and the bicycles can use the road to get to and fro and then after 10 - pedestrians only.
Screen Name Redacted 2/05/2021 09:58 AM	Realize the mall to its fullest potential with more street furniture and events.
Screen Name Redacted 2/05/2021 11:29 AM	I saw a proposed development for Government street that I feel would really revitalize the street - if that were adopted, I think it would attract more people downtown.

Screen Name Redacted 2/05/2021 02:32 PM	No
Screen Name Redacted 2/05/2021 03:59 PM	Make it feel more permanent.
Screen Name Redacted 2/05/2021 04:48 PM	No
Screen Name Redacted 2/05/2021 07:36 PM	Close it off completely to cars, as it was last summer, but make it nicer, as it still looked temporary and a little sad. more trees and better surface.
Screen Name Redacted 2/05/2021 09:39 PM	We have perfectly good sidewalks and crosswalks already. What more could we need?
Screen Name Redacted 2/06/2021 07:46 AM	My only suggestion is to find a way to make them permanent with barriers that are visually more friendly such as planters in lieu of barricades and construction signage.
Screen Name Redacted 2/06/2021 08:26 AM	Just make them permanent!
Screen Name Redacted 2/06/2021 10:19 AM	More heaters!
Screen Name Redacted 2/06/2021 04:05 PM	Make more permanent road blocks. i.e. where there are pylons put bollards, etc.
Screen Name Redacted 2/07/2021 09:01 AM	Continue with the current changes.
Screen Name Redacted 2/07/2021 10:25 AM	Ban vehicles outright! I was a delivery driver for Islands West Produce so I drove large box trucks downtown, and there's no need for vehicles on many downtown streets. Eventually I'd love to see the whole downtown core ban personal vehicles, but one step at a time for now is ok.
Screen Name Redacted 2/07/2021 05:59 PM	More durable/permanent traffic calming, if it will be kept for the longer term.
Screen Name Redacted 2/07/2021 06:32 PM	Convert into a truly pedestrian plaza found in Europe, Australia, Halifax, Old Quebec and many other examples around the world
Screen Name Redacted 2/07/2021 08:41 PM	add more lighting outside (string lights?) so people feel more welcome and safe in the evenings
Screen Name Redacted	Just more protection from the sun in the summer would be nice when seated.



2/07/2021 08:42 PM

Screen Name Redacted

Accessibility for those with physical/mental restrictions/disabilities.

2/07/2021 11:41 PM

Screen Name Redacted

Yes, clean up the downtown core of the city. Victoria use to be a beautiful and proud city and now it is being flushed down the toilet by the tent city and homeless people all over the downtown core. I no longer feel safe going downtown even in the middle of the day.

2/08/2021 10:36 AM

Screen Name Redacted

More spaces with pedestrian only streets

2/08/2021 02:18 PM

Screen Name Redacted

As I said above: Potted plants/trees, benches and seating (not too many picnic tables) so as it's about lounging or short rests while shopping, live music, tea from Murchies maybe). Ambiance is important as it then attracts shoppers. And, having several of these throughout the city would draw shoppers from one area to the next. London and most European cities have many to be inspired from.

2/08/2021 02:25 PM

Screen Name Redacted

Bring it back! Make the patio areas dog friendly. Maybe introduce an area for outdoor entertainment (like a music stage).

2/08/2021 02:43 PM

Screen Name Redacted

Cyclist have to get off bikes! Signs to warn drivers, and directions to bypass. Only on weekends - not enough people down there during the week to validate the cost to businesses, and city residents.

2/08/2021 03:27 PM

Screen Name Redacted

it will brighten the city up i think for summer time. if we get false hope of extended restrictions at least let us drink out beers in the sun.

2/08/2021 09:41 PM

Screen Name Redacted

more flexible seating and patio space for the pubs

2/09/2021 01:43 PM

Screen Name Redacted

Just better signage required for the closure of Government street. Difficult to find the Bay Centre parkade as signage was weak.

2/09/2021 05:57 PM

Screen Name Redacted

Promote downtown as the place to spend the summer in Victoria - music, distanced event venue activities too

2/09/2021 06:53 PM

Screen Name Redacted

keep Government street open for pedestrians and bikes

2/09/2021 08:25 PM

Screen Name Redacted

I would love to see the Zone extended another block or two further to Pandora?

2/09/2021 10:58 PM

Screen Name Redacted

as above

2/10/2021 08:17 AM

Screen Name Redacted 2/10/2021 09:20 AM	Could elements of the wider walks continue through to Pandora, so it's a true pedestrian way from the Empress through? Allowing limited vehicle access for deliveries, drop-off of pedestrians, etc.
Screen Name Redacted 2/10/2021 01:26 PM	Better signage, I witnessed many tourists who almost got hit my traffic
Screen Name Redacted 2/10/2021 02:21 PM	For government street, the signage needs to be much clearer and use consistent messaging. Many people felt too confused and simply stopped driving downtown as a result. Also, pedestrians were never sure which was their space and which was for vehicles.
Screen Name Redacted 2/10/2021 02:33 PM	The signage etc at the street closures could be more visually pleasing - planters / flowers etc.
Screen Name Redacted 2/10/2021 05:24 PM	Government St should be a pedestrian mall for a specified # hours per day for several blocks
Screen Name Redacted 2/10/2021 09:59 PM	Hand-selected buskers.
Screen Name Redacted 2/11/2021 11:33 AM	I would like to see less waste created from businesses. With the initial scare of covid, touch transfer was a big worry but that's no longer the case. There is no reason not to provide reusable plates and cutlery for food service. I would like to see reusables offered on street patios. Single use plastics are on their way out, compostable plastics are misunderstood and our area doesn't have the correct facilities to compost them. The simplest option then is to have regular plates and cutlery.
Screen Name Redacted 2/11/2021 12:27 PM	when deciding about building along the waterfront downtown, please do not block views of the harbour...it is a magic of walking so near the harbour that gives everyone a sense of place and good energy
Screen Name Redacted 2/11/2021 02:12 PM	Keep up the good work please
Screen Name Redacted 2/11/2021 04:04 PM	DO NOT CLOSE OFF GOVERNMENT from View street
Screen Name Redacted 2/11/2021 04:06 PM	No
Screen Name Redacted 2/11/2021 04:41 PM	It would be great to see the street art that's in other areas down government to encourage it as a walking area. Bastion square market was a loss I saw this year and artisans are a huge part of local culture that encourage people to also visit businesses.
Screen Name Redacted	More outdoor artisan markets.

2/11/2021 04:47 PM

Screen Name Redacted

Add more! Keep making Victoria a pedestrian/bike friendly city! That's the future!

2/11/2021 05:07 PM

Screen Name Redacted

Nope

2/11/2021 05:31 PM

Screen Name Redacted

You have already done more than enough pedestrians.

2/11/2021 05:58 PM

Screen Name Redacted

not that I can think of

2/11/2021 06:04 PM

Screen Name Redacted

Why are pedestrians the priority? Why am I am property owner and resident in Harris Green considered less than a visiting pedestrian? The entire concept is both naive and divisive.

2/11/2021 06:32 PM

Screen Name Redacted

It would be cool to see more shared roadways where they cant be fully closed to traffic. As a pedestrian, I support moves to slow down make our streets safer for all users.

2/11/2021 06:44 PM

Screen Name Redacted

More focus on ensuring accessibility so I can come down with my son and elderly aunt and parents.

2/11/2021 06:54 PM

Screen Name Redacted

The city has done just fine with tourists and locals all enjoying Government Street. There isn't and never will be the need to put those patio along the street. Talk to the business owners to understand their frustration with these measures.

2/11/2021 07:10 PM

Screen Name Redacted

See above.

2/11/2021 07:19 PM

Screen Name Redacted

Close off more to traffic. Make it even more pedestrian friendly. Having each block a different design on Government Street was confusing.

2/11/2021 07:29 PM

Screen Name Redacted

Not to just block off roads but move in planters and benches and make folks want to come and linger.

2/11/2021 09:46 PM

Screen Name Redacted

no

2/11/2021 10:00 PM

Screen Name Redacted

Whatever this lose local businesses want, I support that.

2/11/2021 11:42 PM

Screen Name Redacted

Eliminating automobiles

2/12/2021 02:35 AM

Screen Name Redacted 2/12/2021 08:10 AM	I like having Government Street closed to cars. Pedestrian priority, with room for cyclists is best. Having space for patios is great!
Screen Name Redacted 2/12/2021 08:21 AM	Make sidewalks for walking and roads for moving people.
Screen Name Redacted 2/12/2021 08:58 AM	Allow artists/gardeners to participate in making barriers more beautiful
Screen Name Redacted 2/12/2021 10:35 AM	Give priority to pedestrians, not bicycles. Start cyclist education program to increase awareness of basic traffic rules, like what a crosswalk and a stop sign is.
Screen Name Redacted 2/12/2021 10:51 AM	Broader sidewalks, flower pots.
Screen Name Redacted 2/12/2021 11:09 AM	As above
Screen Name Redacted 2/12/2021 11:42 AM	Encourage even more outdoor dining spaces
Screen Name Redacted 2/12/2021 12:18 PM	Any assistance the businesses need as far as upping their security, being able to maintain their new outdoor areas, etc would be wonderful. There has been a lot of crime since the pandemic hit, and the small businesses are bearing the brunt of that themselves. Most operate with tiny margins, even replacing a couple thousand dollars of glass that was shattered can be enough to make running their business not viable. I'd love to see an emergency fund set up for businesses to be able to upgrade their security or repair damage/thefts/etc, and even private security to patrol downtown at night if there aren't enough police who are able to do it. A visible security presence will stop the vast majority of the damages, which are often crimes of opportunity (and will deter the more professional criminals who are taking advantage of the pandemic and stretched police resources). Also as someone with disabilities (but without the capability of using a vehicle because of the disability), I know a lot of local advocacy groups cry foul when parking etc is removed because "people with disabilities need parking." It's not actually the case across the spectrum of all disabilities, and many of my friends with MS also can't drive but can ride a recumbent trike. So if there's a way to balance out the inevitable naysayers screaming about a loss of parking with those of us who do feel much safer in car-free zones, that would be great, it makes me insane seeing the "advocacy groups" speaking on behalf of everyone like we're one big monolith with all the same needs.
Screen Name Redacted 2/12/2021 12:20 PM	Better advertisements for the events...I only happened upon one of the Broad Street musical events by accident.

Screen Name Redacted 2/12/2021 12:46 PM	Design criteria could be implemented for a permanent feature, most did an excellent job on the fly, some were pretty bad.
Screen Name Redacted 2/12/2021 03:22 PM	Close Government Street as soon as weather warms up a bit. Offer buskers incentive to play music on stands in middle of street (like they did on Broad Street). Make the blockades prettier.
Screen Name Redacted 2/12/2021 04:22 PM	No
Screen Name Redacted 2/12/2021 04:36 PM	Some spaces felt temporary with traffic cones or ugly picnic tables dragged in from somewhere else. Aesthetically I think the game can be stepped up for year 2.
Screen Name Redacted 2/12/2021 09:21 PM	it's a great start but looking at the pictures, what's missing for me is large canopy trees, not the little ones in planters. We also need large green arbours full of grape vines, arctic kiwis.....something to clean our air and soften those relentlessly hard edges. It can be done in a way that things like grape vines are low maintenance. If the pavement is opened to the soil underneath, the vines can find their way to water.
Screen Name Redacted 2/13/2021 07:49 AM	Improve the signage for vehicles so they aren't frustrated. Signs should be up more in advance of the street closure so vehicles can make decisions earlier.
Screen Name Redacted 2/13/2021 01:12 PM	See above.
Screen Name Redacted 2/13/2021 01:47 PM	More patio spaces!
Screen Name Redacted 2/13/2021 04:53 PM	See above.
Screen Name Redacted 2/15/2021 05:10 PM	Stop closing roads. Closing roads is ableist. Then again, I do believe Helps would slit my throat if given the chance since I'm disabled. I have a need to access businesses and can only walk the shortest of distances. Please stop this - or slit my throat. You choose.
Screen Name Redacted 2/16/2021 06:55 AM	It's like the present day daylight saving time change issue. Make up your mind. Take a position, close up the street. Over Christmas add decorations. In summer add food stands. Tip up the roadway and add trees and flower beds and seating areas for enjoyment. Don't just add a couple of benches like you did in front of the Dutch Bakery which feels very unsafe due to all the traffic. There needs to be spaces in Victoria where it's not just pedestrian friendly but pedestrian only, a very different concept.
Screen Name Redacted 2/16/2021 07:29 AM	Until criminal behaviour, open drug use, and the resultant perception of an unsafe experience is significantly reduced, then my suggestion, to increase

perception of safety downtown, especially for families, seniors, and tourists, would be to station high profile VicPD officers at every intersection downtown. This would do two things: a) increase perception of safety downtown among families, seniors, and tourists and b) discourage criminal behaviour, open drug use and harassing behaviour against downtown users.

Screen Name Redacted

2/16/2021 07:38 AM

Avoid full closures

Screen Name Redacted

2/16/2021 08:08 AM

Permanently closed except for buses, and delivery trucks on off hours

Screen Name Redacted

2/16/2021 09:02 AM

Visible, regular police foot patrols.

Screen Name Redacted

2/16/2021 10:27 AM

No

Screen Name Redacted

2/16/2021 10:42 AM

The biggest problem is the influx of beggars and street people who gravitate to these areas, making them unpleasant for those who wish to enjoy the experience of the pedestrian "plazas".

Screen Name Redacted

2/16/2021 10:51 AM

More permanent infrastructure. No lane for cars.

Screen Name Redacted

2/16/2021 10:56 AM

Do not implement permanent changes. Temporary closures are understandable. But the pandemic will come to an end, and so should any closures of streets and outdoor patios.

Screen Name Redacted

2/16/2021 11:02 AM

More streets, and more full closure along Government

Screen Name Redacted

2/16/2021 11:18 AM

make more of a prominent barrier between expanded patio/pedestrian area and vehicle traffic. Several areas on Government street that feel too close to cars when sitting on the temporary patios -- could improve the atmosphere

Screen Name Redacted

2/16/2021 11:20 AM

Planters to add more greenery and perhaps patio lights that turn off after 11 or so.

Screen Name Redacted

2/16/2021 11:40 AM

Everything I set out in question 8. It would be great if it was turned into a pedestrian only space during business hours with vehicle access only during off times. Also greater work to get stall-based businesses and food carts would be great, along with ongoing entertainment.

Screen Name Redacted

2/16/2021 11:45 AM

If continued, need to change, so that there is a predictable pedestrian path, and barriers are safer for people with vision loss. If bikes are to dismount, introduce design features to ensure they do. Otherwise, they are as hazardous as cars. Put the traffic light back so there is a safe crossing. Install tactile warnings for rounded curbs. Replace parking lost and install more

	accessible parking and drop-off zones.
Screen Name Redacted 2/16/2021 11:46 AM	More
Screen Name Redacted 2/16/2021 11:48 AM	Make it pretty
Screen Name Redacted 2/16/2021 12:10 PM	I'd keep the one lane all the time with spaces for loading zones.
Screen Name Redacted 2/16/2021 12:13 PM	clean the street, all the same color of taples and chairs , lots of flower pots like it is at Europe
Screen Name Redacted 2/16/2021 12:23 PM	the random nature of some lane closures seem add.....Fifth Street between Hillside and Kings // Cook in front of the hardware store and the former squash club
Screen Name Redacted 2/16/2021 12:25 PM	As a pedestrian I feel unsafe around bikers so keeping them seperated from pedestrians is important
Screen Name Redacted 2/16/2021 12:26 PM	Allowing for more patio space perhaps also more smaller pop up vendors.
Screen Name Redacted 2/16/2021 12:53 PM	keep it closed off to cars.
Screen Name Redacted 2/16/2021 01:09 PM	Enlarge the pedestrianized area. Prevent cars from travelling at any time along government from Meares to Fisgard.
Screen Name Redacted 2/16/2021 01:18 PM	Ensuring coverage and shelter from the rain and wind. We have seen other cities where the shelters were there before covid and cover from the rain was helpful.
Screen Name Redacted 2/16/2021 01:22 PM	signage with contact info to gather visitors' responses too
Screen Name Redacted 2/16/2021 01:41 PM	More outdoor seating, more vegetation/flowers, more bike rack capacity.
Screen Name Redacted 2/16/2021 01:44 PM	Not really.
Screen Name Redacted 2/16/2021 01:47 PM	A delivery period in the mornings (like Broad street) so that our goods can get to the store easily. Taxi access would also be great. Clearer instructions for cyclists for the safety of everyone.

Screen Name Redacted 2/16/2021 02:00 PM	Do not fully close the street to vehicles. Businesses downtown will not survive if people feel downtown is not car friendly and go elsewhere.
Screen Name Redacted 2/16/2021 02:06 PM	More seating and more protection from the elements, planters with greenery.
Screen Name Redacted 2/16/2021 02:12 PM	Full closure
Screen Name Redacted 2/16/2021 02:26 PM	Would really like to see community use transportation options like e-scooter or while rentals available on the street, similar to Portland or Vancouver. I found them to be a really great resource when traveling short distances through the downtown.
Screen Name Redacted 2/16/2021 02:36 PM	No
Screen Name Redacted 2/16/2021 02:50 PM	Allow the cars to go through again. Too many tourists when they can return will be confused with all these changes and not go into the downtown area.
Screen Name Redacted 2/16/2021 02:57 PM	Control aggressive panhandling.
Screen Name Redacted 2/16/2021 03:19 PM	None!
Screen Name Redacted 2/16/2021 03:22 PM	More patio and seating areas
Screen Name Redacted 2/16/2021 03:22 PM	i don't have anything to add at this time
Screen Name Redacted 2/16/2021 03:53 PM	Make them permanent
Screen Name Redacted 2/16/2021 04:03 PM	Nope. People do worry about parking spaces and as I work in a retail store where a lot of elderly people come to shop, I find a lot of them decide not to come because of the parking (they tell us over the phone).
Screen Name Redacted 2/16/2021 04:06 PM	More decorations, maybe some lights being hung to enjoy at night.
Screen Name Redacted 2/16/2021 04:38 PM	No
Screen Name Redacted	Maybe some extra spots to sit if you are not necessarily visiting a business.



2/16/2021 05:01 PM

Screen Name Redacted

2/16/2021 05:10 PM

Yes - enforce the "rules" A few places, like Bard and Banker, actually took up more space than previously, especially with signboards and planters and pushing their railings beyond the hash marks made by the City. It was actually tighter to walk next to that establishment than before - thus disadvantaging those businesses that were "downstream", like Frankie's.

Screen Name Redacted

2/16/2021 06:12 PM

Get rid of all people camping in parks

Screen Name Redacted

2/16/2021 06:13 PM

Allow food trucks to park and operate on city streets and in parks. It would be nice to be able to visit Victoria Parks again and feel safe

Screen Name Redacted

2/16/2021 07:06 PM

Some of the seating spaces weren't kept as clean as they should be. Im not sure who was responsible for this but it was an issue. The seagulls I guess are just a part of the ambiance. Perhaps more umbrellas?

Screen Name Redacted

2/16/2021 07:12 PM

Keep coming up with great creative ideas!

Screen Name Redacted

2/16/2021 07:45 PM

More security, more propane fires, awnings across the pedestrian areas? No bicycles. Enforce bike laws so pedestrians are safer please! Speed restrictions for mobility scooters. Places to sit and socially distance.

Screen Name Redacted

2/16/2021 08:22 PM

No it worked last year.

Screen Name Redacted

2/16/2021 09:27 PM

Access to washrooms somewhere along Govt St. There's nothing between the Inner Harbour and the Bay Centre.

Screen Name Redacted

2/16/2021 09:34 PM

Keep it going and add more streets for restaurants to spill onto streets for seating

Screen Name Redacted

2/16/2021 09:59 PM

Perhaps extending the length of the portion of the street that's shut down past China Town.

Screen Name Redacted

2/16/2021 10:16 PM

More of the same. Expand the program into James Bay

Screen Name Redacted

2/16/2021 10:46 PM

Keep them and add more! Should be closed 24 hours per day to allow for more safety and a better daytime experience (with the furniture/setup etc)

Screen Name Redacted

2/17/2021 03:17 AM

Yes. More seating. More plants. More entertainment. More vendors. Do NOT ram legislation and licenses down our throats. Encourage us to live and enjoy.

Screen Name Redacted 2/17/2021 07:24 AM	Reduce the bike lanes and widen the sidewalks. Or at least put the sign posts on the bike area so pedestrians do not have to walk around them.
Screen Name Redacted 2/17/2021 07:30 AM	More benches to sit at and buskers, not canned music outside
Screen Name Redacted 2/17/2021 07:30 AM	More benches to sit at and buskers, not canned music outside
Screen Name Redacted 2/17/2021 07:30 AM	More benches to sit at and buskers, not canned music outside
Screen Name Redacted 2/17/2021 07:40 AM	Continue them - they are great.
Screen Name Redacted 2/17/2021 07:52 AM	no
Screen Name Redacted 2/17/2021 07:54 AM	I think making downtown closed to personal vehicles would be a great goal. More public transit options into the core would make it accessible (LRT, buses, etc) but the lack of cars would increase enjoyment.
Screen Name Redacted 2/17/2021 07:55 AM	make in permanent, build in permanent tables, shelters, plants, interactive areas etc.
Screen Name Redacted 2/17/2021 07:56 AM	Remove the first pedestrian on Wharf street, near Courtney. Traffic became extremely backed up on Wharf because Government closed. The multiple pedestrian crossings on Wharf slow down the flow. That one particular crossing is dangerous; drivers (especially anyone unfamiliar with the traffic situation on Wharf) don't expect a crosswalk right after a (somewhat blind) corner! It wouldn't be far to go for pedestrians to cross at Broughton.
Screen Name Redacted 2/17/2021 07:57 AM	Keep going! I think it's important for every neighbourhood to have these types of spaces. I also think we need to support and assist small businesses in creating these extended outdoor spaces. I'm aware that adding new pedestrian spaces will lead to adding more infrastructure (toilets, more frequent garbage and recycling removal) and creating some policies to help regulate, but I still believe that we should be moving forward with this progressive and inclusive way of improving our city!
Screen Name Redacted 2/17/2021 07:57 AM	See above.
Screen Name Redacted 2/17/2021 07:58 AM	Consider that you don't have enough pedestrians to support our businesses. To just consider pedestrians and cyclists is short sighted and creates a system that only serves able bodied people.
Screen Name Redacted	Can't think of anything.

2/17/2021 07:58 AM

Screen Name Redacted

Possibly stop all vehicle traffic on Government st. And Broad St.

2/17/2021 08:01 AM

Screen Name Redacted

More artwork

2/17/2021 08:02 AM

Screen Name Redacted

Simply making them look attractive would be great, and I would like to see Government Street made permanently into a pedestrian/cyclist only zone.

2/17/2021 08:02 AM

Screen Name Redacted

If these are made permanent there is more opportunity for permanent structures in the street to support kiosks and other businesses

2/17/2021 08:04 AM

Screen Name Redacted

Stop adding more bike lanes everywhere, not everyone bikes. Some people have to use cars to get to the core, it walk. With all the bike lanes it is getting out of hand. We have enough now.

2/17/2021 08:05 AM

Screen Name Redacted

No

2/17/2021 08:09 AM

Screen Name Redacted

Add seating

2/17/2021 08:10 AM

Screen Name Redacted

More clear signage for drivers to recognize the priority is on pedestrians and cyclists. I would like to see more signage in general recognizing cyclists right to be there and share the lane.

2/17/2021 08:12 AM

Screen Name Redacted

Don't put in too many more restaurant areas.

2/17/2021 08:15 AM

Screen Name Redacted

Please keep the streets closed; Broad Street and part of Government. This greatly affects the mood and atmosphere of our downtown.

2/17/2021 08:16 AM

Screen Name Redacted

Yes, get a solution on the homeless situation instead of just putting bandaids on it so we feel safe to go out for a walk on the streets of Victoria again.

2/17/2021 08:16 AM

Screen Name Redacted

No

2/17/2021 08:17 AM

Screen Name Redacted

No

2/17/2021 08:20 AM

Screen Name Redacted

Limit vehicle access to emergency vehicles, cabs and delivery vans only. There should be off-peak delivery times imposed.

2/17/2021 08:21 AM

Screen Name Redacted 2/17/2021 08:22 AM	More police patrols in the area, since people have been stabbed near Bastion Square. I do not feel safe to walk in this area at night or patronize any businesses due to the many incidents that have happened, and the rampant break-ins in the downtown core. The police need MORE funding to be able to do their job. Screw the SJWs who tell you otherwise!
Screen Name Redacted 2/17/2021 08:22 AM	More patios into the streets, coverings available for the rainy season
Screen Name Redacted 2/17/2021 08:24 AM	light rail to westshore/western communities
Screen Name Redacted 2/17/2021 08:24 AM	Close these streets to vehicles altogether and make it permanent,
Screen Name Redacted 2/17/2021 08:35 AM	As a resident of Victoria, my main worry is that partial closure of roads is a slippery slope that could lead to frustration and increased congestion. Council may think closing roads for pedestrians worked so well that they would consider expanding it to other areas. Already it has become a nuisance to navigate a car in some of downtown's new corridors. Don't change any other roads. First, let us see how the public manages these new areas as we emerge from the pandemic and traffic flow increases back to normal levels.
Screen Name Redacted 2/17/2021 08:35 AM	Perhaps some concessions for retail owners who are just off the blocked off area. Perhaps something that attracts people to those fringe areas. Music would be good or art shows. Something that encourages people to wander outside the more vibrant cafe society on government st.
Screen Name Redacted 2/17/2021 08:37 AM	There should be no cars at all on Government permanently.
Screen Name Redacted 2/17/2021 08:37 AM	Buskers in the middle of the street.
Screen Name Redacted 2/17/2021 08:38 AM	Just continue please
Screen Name Redacted 2/17/2021 08:40 AM	No food trucks in areas like government street. They block in other businesses, and take away from brick and mortar stores that sell food.
Screen Name Redacted 2/17/2021 08:41 AM	Full closure of government except maybe few hours in the morning for delivery
Screen Name Redacted 2/17/2021 08:42 AM	nicer barriers , greener?

Screen Name Redacted 2/17/2021 08:45 AM	Close off entire city centre to traffic
Screen Name Redacted 2/17/2021 08:46 AM	Allow more small businesses to use the space, like food and market stands on the closed roads etc.
Screen Name Redacted 2/17/2021 08:47 AM	No suggestions
Screen Name Redacted 2/17/2021 08:48 AM	Some of the big cones aren't very attractive. It would be nice if driving/cycling instructions could be laid out a bit better.
Screen Name Redacted 2/17/2021 08:53 AM	No
Screen Name Redacted 2/17/2021 08:54 AM	Get rid of them. Allow access for people who are mobility impaired who are almost completely cut off from downtown by these measures
Screen Name Redacted 2/17/2021 08:55 AM	Close some permanently to traffic/cars - more parkade parking
Screen Name Redacted 2/17/2021 08:56 AM	No, not really.
Screen Name Redacted 2/17/2021 09:00 AM	Make permanent
Screen Name Redacted 2/17/2021 09:01 AM	Yes. Make it more of a destination for locals and tourists. Get rid of the myriad, identical, horrid tourist shops and rent to interesting and modern stores. Government st should be like LoJo...curated, lovely shops...artistic shops, maybe an "anchor" store like Anthropologie or a market vibe (think Pike Place, Seattle). It should be interesting, clean, pretty, charming...and it's not.
Screen Name Redacted 2/17/2021 09:01 AM	No suggestions at this time
Screen Name Redacted 2/17/2021 09:01 AM	Give plenty of notice for drivers - signs etc
Screen Name Redacted 2/17/2021 09:04 AM	Some uneven walk surfaces need to be repaired.
Screen Name Redacted 2/17/2021 09:05 AM	More of them

Screen Name Redacted 2/17/2021 09:08 AM	As the Covid situation gets better, I would like to see more people to come use these spaces, by having artists, music and entertainment options. Also if the city is investing in brining more people, the local business will prosper but also we can bring in other "quicker, value based" food truck options, and since the streets are empty be able to use even more space. More European square like
Screen Name Redacted 2/17/2021 09:09 AM	no
Screen Name Redacted 2/17/2021 09:18 AM	More of a compromise. As an example, if broad street still allowed one way traffic on one side of the street, and the patio was truly extended onto the street, it would be better. Right now, it's mostly unused roadway that has provided a very limited expansion space to one restaurant...at the cost of less accessibility.
Screen Name Redacted 2/17/2021 09:19 AM	Talk to the businesses. Restricted access for deliveries or drop off may be detrimental to businesses. Perhaps pedestrian only areas would be open during business hours of 9 - 5 and then open to vehicular traffic.
Screen Name Redacted 2/17/2021 09:21 AM	If you want business in downtown, u must recognize that many people need vehicles to get there for many good reasons. Leave things static a year until u see the full effect on business and numbers of people who can or will access the downtown core.....don't be in a big rush to change the world...or you will totally change the shopping habits of people like me. They must make mioney year round if u want them to pay rent/taxes/wages to support your city.
Screen Name Redacted 2/17/2021 09:21 AM	when tourism returns, improve the road barricades to make them more visually appealing
Screen Name Redacted 2/17/2021 09:22 AM	Not needed. Please fix streets and potholes.
Screen Name Redacted 2/17/2021 09:22 AM	I would like to know why everything is pedestrian and cyclist priority. You are driving business away. Not everyone wants to cycle or walk. Not everyone is able to. I know of many who will not come downtown any longer. The streets are difficult with the bike lanes everywhere, many are closed or there is construction on them blocking them. Parking is hard to find. No thanks!
Screen Name Redacted 2/17/2021 09:22 AM	Discounted or free parking in designated areas and organized rickshaws/bikes/scooters for anyone in need/promotions especially for people who are used to the auto-centric life.
Screen Name Redacted 2/17/2021 09:26 AM	Downtown really needs to get rid of the rif raff and clean up the streets....it is so dirty and the homeless situation is disgusting - people going to the bathroom etc... its awful
Screen Name Redacted 2/17/2021 09:31 AM	Will never bring a car. Rarely go downtown due to confusing bike lanes. Vanc street is awful now.

Screen Name Redacted 2/17/2021 09:33 AM	No
Screen Name Redacted 2/17/2021 09:33 AM	I loved these initiatives and would like to see that they not only become permanent but also expand. I would like to see permanent farms and craft markets all over the city. As a city I would like to see us supporting the growth of local and micro businesses.
Screen Name Redacted 2/17/2021 09:37 AM	continue patios for outdoor seating, eating, drinking. Shelter from sun/rain.
Screen Name Redacted 2/17/2021 09:42 AM	Make the street closures permanent and add flower boxes to green up the spaces.
Screen Name Redacted 2/17/2021 09:43 AM	Making sure they are well lit and clean with help make the areas more attractive. I love the small village square feel that these areas create. If they are permanently blocked off putting up gazebos and planters will add to the ambiance.
Screen Name Redacted 2/17/2021 09:43 AM	full closure
Screen Name Redacted 2/17/2021 09:44 AM	Creating some walkway spaces to encourage people to window shop in addition to walking down the street centre. I worry that lots of people didn't window shop and get drawn into stores as much as they did when everyone was on the sidewalks.
Screen Name Redacted 2/17/2021 09:50 AM	I would encourage buskers/entertainers, use of patios, food vendors.
Screen Name Redacted 2/17/2021 09:54 AM	Above
Screen Name Redacted 2/17/2021 09:55 AM	Keep the roads open. Between the bike lanes and the road closures the city is making the downtown inaccessible for elderly and people with mobility issues.
Screen Name Redacted 2/17/2021 09:58 AM	Make them permanent/ provide more "stage" areas so our local musicians can come and share their talents/ have busker spots (like Grandville Island does)/ make space for all restaurants that want outdoor seating, no matter how small/ more seating areas that are public. Allow food trucks beside (or maybe inside) out parks and recreation areas. I'd like a lot more Broad Streets!
Screen Name Redacted 2/17/2021 09:59 AM	No
Screen Name Redacted	See above. AND keep the street and sidewalks immaculate - it looks like a

2/17/2021 10:02 AM

tired neglected city in the summer. Wash the sidewalks every night.

Screen Name Redacted

2/17/2021 10:03 AM

As CoVID concerns fade away, I would like the city to support local artists by assigning space in pedestrian zones and city parks for music, juggling, acrobatics, display of paintings, sidewalk art, sculpture, and more. Actually pay these artists to populate these spaces, but not their full fee, allowing them to busk, or sell their artwork, to make up the difference. This will create a daily festival atmosphere that can fade away into the bars and nightclubs for the evenings, which should enhance the success of those establishments as Victorians and visitors alike are drawn in from the outdoor festivities to continue their good times.

Screen Name Redacted

2/17/2021 10:04 AM

I sure do, just take a really hard look on how filthy the streets are and the building awnings, no pride. It so so sad, and it's embarrassing that we allow it. What happened to the council of downtown tourism screaming about this.

Screen Name Redacted

2/17/2021 10:05 AM

I would think looking at other attempts would be helpful. Sparks Street in Ottawa has never, to my mind, been a success. Not welcoming, a lot of hardscape and not enough shade or gathering areas where people can sit. Encouraging cafes, restaurants and allowing patios to expand to the street add vibrancy. The tree cover is important - cutting down trees is NEVER a good idea.

Screen Name Redacted

2/17/2021 10:06 AM

Allow bicycle through access

Screen Name Redacted

2/17/2021 10:08 AM

n/a

Screen Name Redacted

2/17/2021 10:12 AM

If Wharf Street hadn't already been shrunk to traffic I would say close Government Street to car traffic for a few blocks. Unfortunately that would only create further congestion and frustrations causing more people to avoid the area.

Screen Name Redacted

2/17/2021 10:19 AM

Keep it up!

Screen Name Redacted

2/17/2021 10:26 AM

Bring back our streets! Too difficult to get around Victoria by car and my husband bikes and does not like the bike lanes! Unsafe, some streets never needed them!

Screen Name Redacted

2/17/2021 10:30 AM

Yes to more green nooks. More opportunities to be outside with one another. What about those old derelict buildings on the east corner before you cross the bridge. Tear them down!!! Create that continuous walk way around the harbour unfettered by all that parking space. People, pedestrians, peddles, paddles, priorities.

Screen Name Redacted

2/17/2021 10:36 AM

I think prominently placed signages for motor vehicles is a must--with directions on how to get around the designated community spaces.



Screen Name Redacted 2/17/2021 10:39 AM	Expand full closure to Humboldt. Keep cross streets open, with proper traffic control for safety of pedestrians. Not sure of your policy for bikes, but should only be allowed dismounted.
Screen Name Redacted 2/17/2021 10:44 AM	Public consultation done FIRST!
Screen Name Redacted 2/17/2021 10:44 AM	Blocking all of gov st from Johnson-Empress during the afternoon. And evening (12-10) Specific areas for buskers marked by stars. Pushing loitering homeless people along. Interactive info stations - touchscreen maps, store info, etc. Like a mall has, but for the Gov street and surrounding businesses. Incentive to encourage people to come downtown - cheaper parking, free parking, special discounts or passport for visiting business and a draw for stay in a downtown hotel. Licensing the pedestrian area so you can wander with wine or a beer - like at a festival. Dog grass areas. Urban Picnic areas - fake grass, picnic tables, etc. Nice barricades that are more integrated into the streetscape. Retracting posts perhaps? More small vendors on the street - like a farmers market or craft fair on certain days.
Screen Name Redacted 2/17/2021 10:45 AM	As the vaccine rollout does not seem to be imminent I would suggest leaving the closures in place throughout the summer of 2021. I would not suggest increasing the pedestrian walking area as the downtown is already difficult to navigate unless you are walking or cycling.
Screen Name Redacted 2/17/2021 10:49 AM	It was find before and ample space was available.
Screen Name Redacted 2/17/2021 10:53 AM	keep pedestrian priorities permanently
Screen Name Redacted 2/17/2021 10:56 AM	Widen the patios. Provide registered buskers.
Screen Name Redacted 2/17/2021 11:02 AM	Not at this time.
Screen Name Redacted 2/17/2021 11:04 AM	Overhead lights or decorations like around Chinatown would be appealing
Screen Name Redacted 2/17/2021 11:06 AM	Government and Wharf streets have been regarded by many as tourist spots and are not always frequented by the locals. If you change the overall feeling and make it a desired dining area the people will come. We will come.
Screen Name Redacted 2/17/2021 11:07 AM	more permanent, attractive barriers. incorporating art into these barriers perhaps. Closing road at certain time of the day/evening.
Screen Name Redacted 2/17/2021 11:07 AM	Worked very well. It drew us into Downtown for walks.

Screen Name Redacted 2/17/2021 11:12 AM	Close govt street fully again and continue to allow out door patio structures.
Screen Name Redacted 2/17/2021 11:15 AM	Every time there is a plan from the city, either the above or bike lanes, car parking is removed. Older people find this limits to access downtown businesses.
Screen Name Redacted 2/17/2021 11:19 AM	the road-closed signs are really ugly and/or off-putting. I'm also a bit anxious about being harassed by street-people as I sit/walk/use public spaces.
Screen Name Redacted 2/17/2021 11:20 AM	no
Screen Name Redacted 2/17/2021 11:28 AM	Partial street closures, more space to physically distance when walking
Screen Name Redacted 2/17/2021 11:35 AM	Commercial vehicle access should be restricted to minimum-use times of day, such as before 10:00 a.m.
Screen Name Redacted 2/17/2021 12:06 PM	Pedestrians come from near and far, we need to be all inclusive and ensure easy access and all vehicle parking should be free during weekends. Pedestrians should be greeted with fresh clean streets and public places. They should feel safe and welcome. Patios are a wonderful opportunity for Victoria and businesses, as are designated areas of street closures. Lets clean up this city!! Make it a welcoming place to visit for all, and a desired place for businesses to start and thrive long term.
Screen Name Redacted 2/17/2021 12:20 PM	Add 'safe' street music venue or 2.
Screen Name Redacted 2/17/2021 12:21 PM	Please give due consideration to the impact of closures on downtown road vehicle load and make them safe for pedestrians by barring all vehicular traffic, ie bikes as well as cars. I li
Screen Name Redacted 2/17/2021 12:22 PM	Open them up for more pop-up ventures similar to Saturday morning markets.
Screen Name Redacted 2/17/2021 12:37 PM	Do not have full closures. Partial closures seem to work better than full closures.
Screen Name Redacted 2/17/2021 12:47 PM	I'd like to have the spaced patios continued.
Screen Name Redacted 2/17/2021 12:48 PM	Close wharf too, why not

Screen Name Redacted 2/17/2021 12:50 PM	The signage is a bit confusing. As both a driver and pedestrian it's not clear which parts of the road are partially closed.
Screen Name Redacted 2/17/2021 12:53 PM	Build alternative parking spaces. Cars are wandering around finding spots to park, creating traffic jams. Not safe for pedestrians, neither.
Screen Name Redacted 2/17/2021 12:55 PM	Pedestrians should not have priority.
Screen Name Redacted 2/17/2021 12:59 PM	It needs to be back to Pedestrian Only please.
Screen Name Redacted 2/17/2021 01:01 PM	SHUT EVERYTHING DOWN! let people roam wild! it's a cool feeling not having cars, and the traffic seems useless!
Screen Name Redacted 2/17/2021 01:03 PM	Maybe provide the restaurants and cafe's grants to purchase decent looking furniture and planters' and have some standards that they have to follow. Then it would be nice to allow them to keep it that way even after Covid.
Screen Name Redacted 2/17/2021 01:07 PM	Lengthen pedestrian only on Government Street. Have area in the middle of Government for vendors of all sorts, buskers, musicians!
Screen Name Redacted 2/17/2021 01:10 PM	Can't think of anything, but I'm happy with what's been done.
Screen Name Redacted 2/17/2021 01:11 PM	Get rid of the homeless people - make downtown Victoria safe again. I took my daughter downtown once during this initiative. My daughter was scared, and deeply disturbed by the needles, condoms, and people out of their minds on drugs. Seeing people in wheelchairs with no legs begging for money is just wrong.
Screen Name Redacted 2/17/2021 01:14 PM	Stop listening to reactionaries with bad "gut feeling" predictions, look at actual data and other cities that successfully did such things. Be bold, just do without endless consultation.
Screen Name Redacted 2/17/2021 01:22 PM	Instead of using concrete blocks to block the streets, we could use giant plant pots that would be aesthetically pleasing. I understand that those installations are temporary, but it doesn't need to be unattractive.
Screen Name Redacted 2/17/2021 01:43 PM	Nope. Just happy with the changes.
Screen Name Redacted 2/17/2021 02:05 PM	More clear markings of road closures and potential detour options
Screen Name Redacted 2/17/2021 02:06 PM	More bedding plants and flowers

Screen Name Redacted 2/17/2021 02:23 PM	Parking, parking, parking if you wish to have out of towners visit more often.
Screen Name Redacted 2/17/2021 02:25 PM	Close more streets if you can
Screen Name Redacted 2/17/2021 02:26 PM	Take it out
Screen Name Redacted 2/17/2021 02:30 PM	The closure to cars should be permanent.
Screen Name Redacted 2/17/2021 02:35 PM	Step up garbage removal. Due to the number of people eating and wandering, bins were often overflowing and garbage was flying around. Neither pretty nor sanitary.
Screen Name Redacted 2/17/2021 02:44 PM	More flowers, shrubs to soften landscape.
Screen Name Redacted 2/17/2021 02:47 PM	Full-closure during periods of the day (e.g. from mid-morning until evening during spring/summer/fall).
Screen Name Redacted 2/17/2021 02:49 PM	As above....provide basic, consistent and affordable design guidelines for sidewalk and street eating areas for better urban design. Some of the basement 'rec room' specials don't contribute to the downtown aesthetic for residents and tourists using those streets.
Screen Name Redacted 2/17/2021 02:49 PM	We need to consider the needs of delivery vehicles and motorists, too.
Screen Name Redacted 2/17/2021 02:51 PM	Keep the outside dining areas, set standards for type and amount of seating.
Screen Name Redacted 2/17/2021 03:01 PM	Make it permanent. Don't worry so much about having 'fun' structures or things to entertain people. Just provide lots of seating and keep it closed to traffic. Let the buskers play and let the businesses use the street space. It's a lovely street.
Screen Name Redacted 2/17/2021 03:11 PM	I really like the lights overhanging on broad street. Adding decorative lighting to government would be a really nice improvement
Screen Name Redacted 2/17/2021 03:15 PM	I don't think sharing the street works as much as just cutting off all non essential vehicle traffic.
Screen Name Redacted 2/17/2021 03:19 PM	One way sidewalks. More Covered spaces ie: sidewalks.

Screen Name Redacted 2/17/2021 03:25 PM	Continue them indefinitely...
Screen Name Redacted 2/17/2021 03:41 PM	The biggest improvement would be to expand them - more patios, more pedestrian-only streets.
Screen Name Redacted 2/17/2021 03:44 PM	please consider adding more benches and picnic tables and invite (reduced business fees or taxes) vendors and merchants of food and drink into empty lease holds.
Screen Name Redacted 2/17/2021 03:56 PM	More vendors and entertainment would enhance the vibe of Government Street. La Rambla in Barcelona is a good model to follow.
Screen Name Redacted 2/17/2021 04:19 PM	More music.
Screen Name Redacted 2/17/2021 04:41 PM	Allow more food trucks/ vendors.
Screen Name Redacted 2/17/2021 05:39 PM	Allow street performers, food trucks. Close areas to bikes.
Screen Name Redacted 2/17/2021 05:42 PM	Maybe concentrate on street patios in locations near to parkades. Don't block off the whole width of the street; one lane open to traffic won't kill the overall improvement.
Screen Name Redacted 2/17/2021 05:50 PM	Permit only cars only and between 00:00 and 9:00am
Screen Name Redacted 2/17/2021 05:51 PM	Having restaurant seating on the street to me seems to congest pedestrian traffic even more and cause people to be closer to those dining and to other pedestrians.
Screen Name Redacted 2/17/2021 06:50 PM	You should allow beer gardens and food trucks on Government in areas where it was not possible for pubs/restaurants to extend their patios to (for example between View and Yates) Allow food trucks to set up "patio seating" around their truck where viable. This would add a serious WOW factor that people would talk about.
Screen Name Redacted 2/17/2021 07:02 PM	Lights in the evening and sharing the space between restaurants (even if separate venues, blending and sharing resources to create an atmosphere street-wide)
Screen Name Redacted 2/17/2021 07:03 PM	Listen to the feedback that citizens and businesses are giving you.
Screen Name Redacted 2/17/2021 07:25 PM	More bike racks.

Screen Name Redacted 2/17/2021 08:03 PM	If these streets remain closed, have increased traffic flow around these areas.
Screen Name Redacted 2/17/2021 08:06 PM	REVOLVING OUTDOOR MARKETS.....INCLUDING A FLEA MARKET
Screen Name Redacted 2/17/2021 08:06 PM	Potted trees to add shade
Screen Name Redacted 2/17/2021 08:32 PM	Repainting the cycle lanes. The paint currently being used fades very quickly.
Screen Name Redacted 2/17/2021 08:35 PM	Vehicle volume is already a huge issue - both on the roads and in parking areas. I urge the city to continue expanding public transit options, investing in sustainable transportation infrastructure, and enabling more high-density residential/commercial space to cut down on commuting volumes and allow the space needed for pedestrians, cyclists, and leisure - not only downtown, but throughout the GVA. And if the province is listening, I'm sure amalgamation wouldn't hurt in this effort...
Screen Name Redacted 2/17/2021 11:45 PM	Due to Covid the tables will have to be the appropriate distance apart with masked waiters and cleaning procedures.
Screen Name Redacted 2/18/2021 07:45 AM	More bike lockups, and more public bathrooms. We need more of the outdoor toilets for folks like the one behind Murchies. Outdoor hand washing facilities would also be good. I would like to see more water bottle filling stations.
Screen Name Redacted 2/18/2021 07:47 AM	More bicycle parking and more flowers and landscaping
Screen Name Redacted 2/18/2021 08:16 AM	Keep making comfortable people spaces outside. Make comfort spaces for all types of weather.
Screen Name Redacted 2/18/2021 08:20 AM	No
Screen Name Redacted 2/18/2021 08:21 AM	No
Screen Name Redacted 2/18/2021 08:25 AM	Make closure barriers more attractive: eg, concrete or wooden planters instead of construction cones.
Screen Name Redacted 2/18/2021 08:42 AM	I would like to see more of the street closures that support pedestrians/businesses like the ones on Government street, Broad street and the one in Fernwood.

Screen Name Redacted 2/18/2021 08:51 AM	Make them subject to time limitations. Same as many places in Europe.
Screen Name Redacted 2/18/2021 08:56 AM	As much as possible, add vibrancy to these spaces with music, distanced activities etc
Screen Name Redacted 2/18/2021 09:03 AM	I have COPD so it limits my walking, particularly on any grades but that is not to say I don't like the street closures, but I think you need more parking if you want walking..
Screen Name Redacted 2/18/2021 09:16 AM	It might be out there, but having walked down to the harbor and in the downtown area most every day, we have watched the traffic. Is there a possibility of converting Wharf St to a one way street from Johnson to Government?
Screen Name Redacted 2/18/2021 09:22 AM	Don't do anything that makes parking harder than it is now. If you want people to come downtown, you have to make parking easier and cheaper.
Screen Name Redacted 2/18/2021 09:29 AM	Continue the present measures and expand more as traffic permits.
Screen Name Redacted 2/18/2021 09:29 AM	Close the street permanently to cars/traffic - make it fully pedestrianised like plenty of other cities around the world
Screen Name Redacted 2/18/2021 09:45 AM	Not familiar enough to give constructive feedback.
Screen Name Redacted 2/18/2021 09:48 AM	It would be nice to have more coffee shops with expanded outdoor areas, and perhaps a food market.
Screen Name Redacted 2/18/2021 10:08 AM	I was not a fan of the partial closure of roads, I would prefer to see it completely closed down.
Screen Name Redacted 2/18/2021 10:10 AM	More pedestrian only streets
Screen Name Redacted 2/18/2021 10:16 AM	Better signage for drivers. And pedestrians.
Screen Name Redacted 2/18/2021 10:24 AM	Best idea is to consult widely and uses professional planners.
Screen Name Redacted 2/18/2021 10:31 AM	Better signage advising cyclists to dismount and walk their bikes through those areas. Also a safe bike storage area - with a guard -where cyclists could lock up their bikes and be confident that they will still be there when they come back a few hours later. Perhaps charge a nominal fee for this

	service. I know many who won't cycle downtown because they are afraid to lock up their bikes anywhere.
Screen Name Redacted 2/18/2021 10:44 AM	If these changes are to become more permanent, an investment is required to beautify the space, removing the temporary and unattractive barriers and replacing them. Currently one sits on the street and it feels just like that, like we are sitting on the street and if that is the case, I'd rather not be eating out.
Screen Name Redacted 2/18/2021 10:44 AM	no
Screen Name Redacted 2/18/2021 10:59 AM	Make cyclists follow the rules. They aren't pedestrians and some seem to forget that.
Screen Name Redacted 2/18/2021 11:30 AM	More of them! I'd love more outdoor services offered by the city and businesses
Screen Name Redacted 2/18/2021 11:50 AM	If any are to be permanent, the improvements such as patio design, benches, tables, etc need to be reviewed and approved. Guidelines for these could be developed and provided if they do not already exist.
Screen Name Redacted 2/18/2021 11:54 AM	Can't think of any at the moment.
Screen Name Redacted 2/18/2021 12:43 PM	There needs to be options for those who cannot walk or cycle. Victoria is in essence discouraging vehicles more and more.
Screen Name Redacted 2/18/2021 12:51 PM	I love the idea of the outdoor places for the summer
Screen Name Redacted 2/18/2021 01:02 PM	Maybe extend the area to government and johnson st?
Screen Name Redacted 2/18/2021 01:04 PM	To not have as many streets closed to traffic. With all the other work going on with the streets of Victoria the closure of so many streets at to the rat maze the city has become.
Screen Name Redacted 2/18/2021 01:36 PM	Make our downtown safer
Screen Name Redacted 2/18/2021 01:42 PM	no
Screen Name Redacted 2/18/2021 02:19 PM	Could large planters be positioned to block off the roads rather than ugly construction signs and orange pylons?
Screen Name Redacted 2/18/2021 02:37 PM	I think one lane open on Government Street during spring/summer 2021.



Screen Name Redacted 2/18/2021 03:02 PM	Keep the city as it was - get rid of those bike lanes - it is a shame when it snowed those bike lanes were cleaned and the sidewalks a mess and you could not cross in the intersections as they were full of snow - saw many people falling in the drifts
Screen Name Redacted 2/18/2021 03:17 PM	More attractive partitions
Screen Name Redacted 2/18/2021 03:23 PM	Close off the entrance at the pedestrian scramble.
Screen Name Redacted 2/18/2021 03:28 PM	Instead of a square shape etc add art and greenery
Screen Name Redacted 2/18/2021 03:47 PM	Make the improvements permanent with specified off hour delivery times. Vienna bans delivery trucks after 10:00 all mornings with no adverse impacts upon local businesses.
Screen Name Redacted 2/18/2021 04:34 PM	None
Screen Name Redacted 2/18/2021 05:35 PM	More pedestrian priority streets is key.
Screen Name Redacted 2/18/2021 06:21 PM	Please add Belleville from Government westbound.
Screen Name Redacted 2/18/2021 07:07 PM	I would love to see the whole of the downtown core pedestrian only (with safe bike lanes passing through). Areas such as cook street village would also benefit from this.
Screen Name Redacted 2/18/2021 07:54 PM	Go all in with the improvements and don't have them look like half measures, as they do know. right now there is a feeling like something good will be taken away. More greenery/landscaping, more seating, more permanent barriers. Prepare for when downtown will be busy again and a vibrant place for locals and tourists.
Screen Name Redacted 2/18/2021 08:26 PM	Keep them in place as is. Perhaps look at a partial closure in Cook street village similar to Gladstone
Screen Name Redacted 2/18/2021 08:39 PM	Some of them feel too temporary like a car might still drive thru
Screen Name Redacted 2/18/2021 08:46 PM	Keep the patios!

Screen Name Redacted 2/18/2021 09:14 PM	Yes, make it into a pedestrian square/plaza and increase the patio spaces. Exclude motor vehicle traffic entirely to make it safer and more pleasant.
Screen Name Redacted 2/19/2021 12:02 AM	Add more greenery, functional street art, benches etc.
Screen Name Redacted 2/19/2021 07:06 AM	Better signage. Fix the traffic flow Gov/ Humboldt. Becoming bottle neck. Too long pedestrian, too short cars. Big mess. Very Poor choices made here
Screen Name Redacted 2/19/2021 08:48 AM	Yes, a more 'European' feel, less a transient feel. Those plastic cones have to go - tacky.
Screen Name Redacted 2/19/2021 10:43 AM	Why not add a real Farmers market - the Bastion Square market is for tourists and does not supply fresh produce. And the Hudson Market is also not a real farmers market. Downtown residents need easier access to fresh local produce - maybe a Friday afternoon market, to not compete with existing markets for vendors? Also, I think some focus needs to be given to the rest of downtown. Douglas Street is generally very unattractive and is not kept very clean. It needs to be cleaned up and made more attractive. And of course, the downtown is sorely lacking in green space, where residents can just take book and sit in the sun and read. Many d/t residents live in small apartments and have nowhere to go to enjoy the outdoors, and can't afford to pay a coffee shop for the pleasure of using their seating. So green space and even just some seating is important. (I love the Adirondack chairs installed in various locations but we need more of them.) Some years ago there was a City workshop on what to do with Centennial Square - apply for federal infrastructure funding and implement the children's water spray park and other amenities that were suggested at that time. Maybe include outdoor gym equipment here (or on the Government street corridor or Ships point), as not everyone can afford a gym membership. While providing housing for the homeless is of course a high priority, many downtown residents are low income and live alone and need to be able to access recreational amenities, of which there are far too few in our neighbourhood. maybe look at turning the upper levels of city parkades into roof top gardens - either for food production or just as pseudo green space? and use them for outdoor gyms, yoga, etc? Increase police patrols by bike or walking to enhance the feeling of safety and to build relationships with the people who live and work downtown, including those who live on the streets. Look to provide some sort of activities for the street people, so they are not just hanging out and can feel like they have as chance to meaningfully participate. Maybe hire to engage in food preparation for street distribution????
Screen Name Redacted 2/19/2021 10:48 AM	get rid of them please
Screen Name Redacted 2/19/2021 10:51 AM	The new pedestrian zones are good and should be made permanent

Screen Name Redacted 2/19/2021 10:53 AM	It was very confusing for drivers. There was poor signage, especially difficult to navigate at night. Victoria seems to fail to realize that not everyone who uses these businesses is a fit 20-40 year old who lives in the region - why would people from Saanich or Esquimalt or Westshore try to come downtown when it's been made so vehicle-unfriendly? I get the initiative and agree with it, but this council is incredibly ablest and blind to many of its users.
Screen Name Redacted 2/19/2021 10:53 AM	No
Screen Name Redacted 2/19/2021 10:58 AM	full closure of government street to non-delivery traffic
Screen Name Redacted 2/19/2021 10:59 AM	Yes, make the entire length of Government street from Humboldt street to Yates , pedestrian only for most of the day. Allow early morning deliveries to businesses
Screen Name Redacted 2/19/2021 11:04 AM	Maybe more greenery and nicer signage
Screen Name Redacted 2/19/2021 11:05 AM	No
Screen Name Redacted 2/19/2021 11:09 AM	Full closure, with permanent fixtures and investments for the long term
Screen Name Redacted 2/19/2021 11:12 AM	To balance the Knee-Jerk reaction of people complaining about less street parking more public awareness of parkades View Yates etc. should be done in the marketing of these zones.
Screen Name Redacted 2/19/2021 11:12 AM	It's a balance between expanding pedestrian and customer access while ensuring that vehicles can get through, particularly for those with mobility issues.
Screen Name Redacted 2/19/2021 11:16 AM	Stop ALL of these programs until the pandemic is over. Government should ABSOLUTELY NOT be placing the economic well-being of businesses over the lives of citizens. Just give PEOPLE (not business) the support they need, and feel free to go all out in 2022 with economic development IF SAFE TO DO SO.
Screen Name Redacted 2/19/2021 11:30 AM	None, leave it alone.
Screen Name Redacted 2/19/2021 11:36 AM	Continue where left off last season, do more, and then work more toward beautification (which might be too much to ask) with more pleasant barricades, fencing, temp signage. Add live music like what took place on Broad St. (Chill, pleasant music, not meant for dancing, just enjoying.) Add criss-cross light bulbs like Broad St.

Screen Name Redacted 2/19/2021 11:38 AM	make pedestrians the priority, not cars
Screen Name Redacted 2/19/2021 11:46 AM	no
Screen Name Redacted 2/19/2021 11:48 AM	I would like to see government closed to traffic (open for deliveries at night and a cart-shuttle for the hotel) from Wharf to Yates or even to Fisguard. Push all patios out into the road. Bring in some food trucks and other vendors (like Bastion Market) all the time. More live music
Screen Name Redacted 2/19/2021 11:50 AM	I understand the use of pylons, I think it would be wonderful to be able to extend the aesthetic of the business out into the street with regards to the patios - keeping them obviously within reason, clean, etc. but allowing businesses to be recognizable with beautiful (respectable in size) signage, custom umbrella signage, etc., not having people feel like they are sitting "on a street". I understand this was a temporary thing to see how it goes, what works, what doesn't. I say, forget the cars! Build permanent patio spaces that decorate the street, with planter boxes built-in, with lovely patio lighting and heaters. I think this can be said for every single initiative around the city and neighborhoods. Obviously within reason to respect residents, but this brings so much more life and enjoyment to the city. I just really love having all of these cafes to explore. It pulls me in, it draws more people to places around town they may never have thought to visit before. It's wonderful.
Screen Name Redacted 2/19/2021 12:05 PM	I'd like to see more here - market vendors, food trucks, temporary stalls
Screen Name Redacted 2/19/2021 12:25 PM	The signage and barriers could be nicer - if it's permanent.
Screen Name Redacted 2/19/2021 12:27 PM	More live music
Screen Name Redacted 2/19/2021 01:08 PM	More Patios and outdoor events. Covered seating areas would also be nice. More bike parking.
Screen Name Redacted 2/19/2021 01:12 PM	Allow cars to use the roads and park close to where they shop.
Screen Name Redacted 2/19/2021 01:53 PM	Make them more attractive/warm. Allow businesses more freedom to build structures that make their seating options more stable, viable, and/or attractive. More flexibility to have simple, semi-permanent market build-outs.
Screen Name Redacted 2/19/2021 04:01 PM	No comment

Screen Name Redacted 2/19/2021 04:44 PM	I could imagine widening the existing patios even further into the street, leaving only room enough for bikes and pedestrians up the middle. This would create an even greater sense of conviviality along one or two blocks.
Screen Name Redacted 2/19/2021 04:48 PM	Close down additional streets, consider making it available to local traffic only via retractable roadblocks.
Screen Name Redacted 2/19/2021 05:02 PM	Keep closing those streets! Close all of Government.
Screen Name Redacted 2/19/2021 05:17 PM	Allow businesses to build permanent infrastructure. Add more public seating spaces.
Screen Name Redacted 2/19/2021 05:55 PM	Reduce the number of trashy souvenir shops
Screen Name Redacted 2/19/2021 07:50 PM	Please make it pedestrian only.
Screen Name Redacted 2/19/2021 09:12 PM	Something more permanent and decorative. Some way to encourage people to walk on the roads. People still stuck to the sidewalks.
Screen Name Redacted 2/19/2021 09:47 PM	Add more art / opportunities for this and buskers. Kiosks? Less / substantially slower cars...Or perhaps no cars at all at least starting 1/wk. Make it easy for retailers to spill out onto the street, perhaps another 'kit'? The patios didn't really apply for many of them.
Screen Name Redacted 2/19/2021 10:46 PM	As long as deliveries can be made to the businesses
Screen Name Redacted 2/20/2021 08:24 AM	more recycling opportunities permitted use of bathrooms
Screen Name Redacted 2/20/2021 08:30 AM	Close Government St to vehicles on weekends. Unidirectional traffic.
Screen Name Redacted 2/20/2021 09:13 AM	Get rid of them. The city is for everyone including those that drive cars. Not everyone wants to ride a bike
Screen Name Redacted 2/20/2021 09:52 AM	I dont think the road closures should be permanent. It should be seasonal.
Screen Name Redacted 2/20/2021 05:03 PM	The partial lane closure section of government was not well executed. As a pedestrian and driver I could see that it created a dangerous street. As a pedestrian it wasn't clear when the lane went from fully closed to partially closed so it was easy to be walking in front of cars. As a driver I saw

	pedestrians who were on the roadway. I suggest either closing entirely or leaving the street partially open the whole way to ensure consistency for both pedestrians and drivers,
Screen Name Redacted 2/20/2021 11:12 PM	Maybe don't just call it a "pedestrian zone" -- it would be nice if people could bike on it -- perhaps with a 10 kph speed limit for bikes? There seemed to be ample space for bikes to ride through (and it would be a nice way to travel N <-> S -- but I got off and walked my bicycle because I didn't want to make any of the anti-bike people mad (even though there was *SO MUCH* space).
Screen Name Redacted 2/21/2021 12:29 AM	Yes Humboldt to Fisgard close it. The rest of the world does. But our city council will hum and haw and screw this up again
Screen Name Redacted 2/21/2021 08:47 AM	I think Government Street should pedestrian zone should be more permanent - at least the reduction to one lane or allowing for morning delivery traffic would be great.
Screen Name Redacted 2/21/2021 10:27 AM	Make patios accessible.
Screen Name Redacted 2/21/2021 11:22 AM	Continued support to small businesses to encourage them to use the outdoor spaces available for creating patios etc for their patrons. More seating for visitors/the community to meet and socialize outdoors separate from patio seating provided by businesses. Improved aesthetic to encourage people to use the spaces ie flowers, seating, lights etc.
Screen Name Redacted 2/21/2021 01:18 PM	More table seating out on the roads.
Screen Name Redacted 2/21/2021 02:39 PM	Yes permanence. Make it less temporary. More inviting. I suspect City Hall won't have the balls. Pedestrians have no rights it's about bikers and cars . What is 8 blocks in an entire city? There's no leadership at City hall
Screen Name Redacted 2/21/2021 03:10 PM	I would like to see more patios.
Screen Name Redacted 2/21/2021 03:46 PM	I would like to see educational videos of pedestrian and cyclist safety.
Screen Name Redacted 2/21/2021 10:58 PM	More colour, art, activation of some of the areas where there are businesses that don't lend themselves well to spilling onto the street. Invite other activities in, etc.
Screen Name Redacted 2/21/2021 11:03 PM	If there is a need for delivery vehicles, the City could follow leading jurisdictions and restrict deliveries by vehicle to before 10 am, or put remote-controlled bollards at the entrance to Government from the south side for delivery vehicles.
Screen Name Redacted 2/22/2021 09:36 AM	flow controls such as planters for permanent feel and distancing from pedestrians and bikes

Screen Name Redacted 2/22/2021 01:00 PM	Switch your focus to eliminating crime and disorder with a well funded police force and allow them to do their job. Then the City will be attractive to visitors
Screen Name Redacted 2/22/2021 04:08 PM	It's good to also consider people who need to drive for work, or because they are older or disabled. Not everyone can ride a bike or walk long distances. We have a very large "over 60" population and many people with disabilities.
Screen Name Redacted 2/22/2021 06:24 PM	Make it more clear when car access is eliminated. Some streets look blocked, but are actually open for certain times.
Screen Name Redacted 2/22/2021 08:51 PM	Better integrate the government street changes make it look like its supposed to be
Screen Name Redacted 2/22/2021 08:57 PM	make seating more permanent
Screen Name Redacted 2/22/2021 10:39 PM	Please remember that many people will still not be able to get vaccines and others won't care, so there must be care in allowing social distancing.
Screen Name Redacted 2/22/2021 11:53 PM	I would support mandatory masks even outside in busy areas (gov street) during the busy season. Even if there's more space to keep distance, there won't ever be enough to keep 2 meters away from everyone.
Screen Name Redacted 2/23/2021 06:01 PM	I feel like restaurants on Government Street are given an unfair advantage over restaurants on busier streets who don't have that option. Bard and Banker and the Irish Times and some of the other places already have space on the sidewalks that they can use.
Screen Name Redacted 2/23/2021 09:36 PM	More, bigger signs for cars and enhanced cleaning of public seating/picnic benches
Screen Name Redacted 2/24/2021 05:29 PM	I have no suggestions for improvement.
Screen Name Redacted 2/24/2021 05:38 PM	Making use of the extra space with low-key covid-safe events. The odd market stall, outdoor art exhibition boards, and other small-scale things happening that won't attract huge crowds while we still stay covid-safe but will make people want to visit and feel proud of this great city.
Screen Name Redacted 2/24/2021 05:40 PM	I was surprised the bard and banker didn't have a larger outdoor presence. Not sure if that was because that block was open to traffic. It would be great to see at least the block of government closed where the barf and banker is as well as the blocks running north to Johnson. Fort street also felt congested with social Distancing, not sure if street closures are considered here too.
Screen Name Redacted 2/24/2021 06:28 PM	Yes, leave the place alone!

Screen Name Redacted 2/24/2021 07:24 PM	If you need to include traffic on this street, have large planters between where people walk or eat and the cars. Just keep single lane, if keep traffic.
Screen Name Redacted 2/25/2021 08:24 AM	More public benches
Screen Name Redacted 2/25/2021 10:13 AM	No
Screen Name Redacted 2/25/2021 11:35 AM	Government street has wide sidewalks. With reduced tourism, I do not think that pedestrian walkability is really a challenge for this street. Pedestrian traffic is what feeds local businesses BUT a high percentage of business - 46% of our business - drive downtown to shop. They walk around but they need to drive and park with ease.
Screen Name Redacted 2/25/2021 11:52 AM	Increase where applicable. We don't need cars on government or small side streets.
Screen Name Redacted 2/25/2021 12:03 PM	Yes, more outdoor spaces and less cars. It's annoying that some cars can come through Government. You should shut all of Government down to cars and have pedestrians only.
Screen Name Redacted 2/25/2021 01:20 PM	Please just make them permanent
Screen Name Redacted 2/25/2021 01:50 PM	See above
Screen Name Redacted 2/25/2021 01:58 PM	Keep it up - it's been lovely!
Screen Name Redacted 2/25/2021 04:29 PM	Close more side roads including broad and view street. Open up patio areas by the labour and use the green space in front of the parliament buildings for yoga and other outdoor activities.
Screen Name Redacted 2/25/2021 04:34 PM	No cars. The only cars that really use Government Street are taxis and really I can be picked up by a taxi on a nearby street.
Screen Name Redacted 2/25/2021 04:34 PM	see above
Screen Name Redacted 2/25/2021 04:38 PM	Not really.
Screen Name Redacted 2/25/2021 05:05 PM	More table seating, especially in areas that receive shade in the afternoon.



Screen Name Redacted

2/26/2021 08:02 AM

Please make these changes permanent. We've been wanting them for years! They've made downtown more integrated with the community.

Screen Name Redacted

2/26/2021 10:16 AM

Instead of orange cones and makeshift barriers, create a more welcoming space with large flower boxes that help to block off the streets. Flowers are part of Victoria brand. Visual appeal would go along way.

Screen Name Redacted

2/26/2021 01:51 PM

Street lights, more benches and public space, trees, greenery. The semi temporary construction turned more permanent looking. More performance spaces for musicians.

Screen Name Redacted

2/26/2021 11:37 PM

Make it pedestrian only all the time.

Screen Name Redacted

2/27/2021 01:44 AM

Encourage art, dance and music

Screen Name Redacted

2/27/2021 08:32 AM

In France, we saw many historical towns that had barriers at street entrances around the town centers. These bollards could be dropped down by entering a code by delivery trucks, residents etc.

(<https://ontariobollards.com/products/bollards/retractable-bollards/>) This ability would counter any resistance by businesses who need deliveries on Government St.

Screen Name Redacted

2/27/2021 04:03 PM

No

Screen Name Redacted

2/28/2021 07:05 AM

Better bylaw monitoring for buskers. [REDACTED]  
Government St, and during the warmer months, there was a busker who played primarily on the corner of Government and Yates. He had an amplifier for his guitar and he played well past the allotted 2hrs that are allowed for buskers. He did not have a busking license. His talent was subpar, to say the least, and his music was a constant distraction for me doing my work. I tried contacting the bylaw office but "due to number of bylaw complaints", no one ever attended to deal with him. My coworker even tried asking him to move corners and he became confrontational. Fortunately with the colder weather he stopped playing but I'm worried he will return with the warmer weather. He is not th only person who was out without a busking license who amplified his music... This is something that needs to be monitored for the sanity of downtown residents/workers.

Screen Name Redacted

2/28/2021 09:13 AM

If you're going to close it, actually fully close it. I didn't like the one lane access cars still had. They can use other streets. Or open it to delivery drivers early in the morning.

Screen Name Redacted

2/28/2021 09:34 AM

Allow market stands

Screen Name Redacted 2/28/2021 09:41 AM	See above.
Screen Name Redacted 2/28/2021 09:49 AM	Close certain streets to allow for a more pedestrian environment.
Screen Name Redacted 2/28/2021 09:53 AM	Dislike the lack of parking in this area, makes it unattractive to residents of city and area
Screen Name Redacted 2/28/2021 10:56 AM	As above
Screen Name Redacted 2/28/2021 11:35 AM	Continue with what was done last summer
Screen Name Redacted 2/28/2021 11:57 AM	Those fancy bollards that go up and down so you can close off parts of the street at good touristy fun times like the evening
Screen Name Redacted 2/28/2021 12:02 PM	Pedestrianize more!! It is so much more family friendly.
Screen Name Redacted 2/28/2021 12:07 PM	In addition to keeping it for pedestrians, some cover for outdoor seating not associated with a business, similar to the bike coverings at Yates and Douglas area.
Screen Name Redacted 2/28/2021 12:12 PM	No.
Screen Name Redacted 2/28/2021 12:15 PM	Make sure emergency services can access areas.
Screen Name Redacted 2/28/2021 12:18 PM	I would like to see a larger portion of government street fully closed. Or at least similar to Broad street where it is open in the morning to traffic and then closed for pedestrians. I think that the east/west cross roads could remain open to traffic and then government street could be pedestrian only from Warf street all the way to Johnson, maybe even pandora street.
Screen Name Redacted 2/28/2021 12:31 PM	Yes, get rid of tent cities. Try to focus on the community and taxpayers and business people instead of continuing with your agenda
Screen Name Redacted 2/28/2021 12:34 PM	no sorry
Screen Name Redacted 2/28/2021 12:37 PM	Stop jamming your pro-cyclist policies down our throat for the sake of a small minority.

Screen Name Redacted 2/28/2021 12:43 PM	A neater, cleaner more cohesive look or some themes... as it is now it looks a bit junky with different coloured tables, chairs etc., and giant orange cones and signs all over the place. My point can be seen in the picture below this answer of Broad Street....
Screen Name Redacted 2/28/2021 12:44 PM	If the changes are permanent rather than temporary perhaps restaurants would invest more in patio setups that would be more like a European square.
Screen Name Redacted 2/28/2021 01:10 PM	I'd like to see Government Street temporarily closed to non-delivery vehicle traffic for a test period.
Screen Name Redacted 2/28/2021 01:24 PM	More Police!!
Screen Name Redacted 2/28/2021 01:35 PM	I think closing government street during summer is acceptable and I would like to see more local small retailers setting up outside with market booths and food trucks. I personally think Government to Belleville just past parliament should be closed all summer to traffic and turned into a vibrant market. With discount booths for local retailers. With increased police for public safety.
Screen Name Redacted 2/28/2021 02:13 PM	Return it to the 1978-2019 configuration.
Screen Name Redacted 2/28/2021 02:34 PM	More areas
Screen Name Redacted 2/28/2021 02:57 PM	Think of all citizens...not just pedestrians...
Screen Name Redacted 2/28/2021 03:51 PM	Make sure you take seniors, the disabled and accessibility into account.
Screen Name Redacted 2/28/2021 04:39 PM	More chairs, more benches, more patios. No cars for the whole stretch. Allow alcohol in some parks, with restrictions. Help make people happy.
Screen Name Redacted 2/28/2021 04:57 PM	I enjoy the private patio spaces when meeting others but would appreciate increased public seating or picnic tables. Including greenery would also liven up the space.
Screen Name Redacted 2/28/2021 05:04 PM	No
Screen Name Redacted 2/28/2021 07:10 PM	Yes. There needs to be more spaces for delivery trucks and clear driving paths I personally like the smaller streets being closed off rather than government. Like broad st and Gladstone.

Screen Name Redacted 2/28/2021 07:54 PM	No
Screen Name Redacted 2/28/2021 07:58 PM	Expand on this and make it fun for evenings as well.
Screen Name Redacted 2/28/2021 09:08 PM	Be mindful to keep enough parking downtown for people who need it. More street entertainment after covid, get creative with what we can do with our downtown spaces. More art, more music, more opportunities to engage with local history. Get the museum out and interacting with people, create interactive cultural opportunities for tourists and locals. And more of what Victoria is— more flowers, flowering trees, green spaces- keep that feeling of a small and special city
Screen Name Redacted 2/28/2021 09:17 PM	We are not all pedestrians. you need to serve your entire community, not just the ones who are similar to you please
Screen Name Redacted 3/01/2021 06:34 AM	No
Screen Name Redacted 3/01/2021 07:04 AM	Allow additional parking opportunities in areas nearby the areas where streets have been partially closed.
Screen Name Redacted 3/01/2021 07:10 AM	Allow for more types of things like performers and different services outside. Food truck at BHP
Screen Name Redacted 3/01/2021 11:59 AM	Get back to acting normal.
Screen Name Redacted 3/01/2021 12:57 PM	Do more and more bicycle lanes
Screen Name Redacted 3/01/2021 02:52 PM	Stop building barriers across the middle of streets. Blind people are not able to see them. Concrete barriers put our elderly, those in w/cs, and the blind at risk.
Screen Name Redacted 3/01/2021 03:35 PM	ASK the businesses what they would like to see
Screen Name Redacted 3/01/2021 06:27 PM	Pedestrians are doing just fine. Leave it as is
Screen Name Redacted 3/01/2021 06:59 PM	keep it
Screen Name Redacted	Create a more permanent look and feel to the area

3/01/2021 07:27 PM

Screen Name Redacted

3/01/2021 07:32 PM

Stop waging your ideological war on this city. You are destroying it and making it harder to access by disabled voters. On the plus side, there is a growing movement to get involved in elections to oust these ideological warriors

Optional question (574 response(s), 219 skipped)

Question type: Essay Question

## Q10 What did you like most about these temporary initiatives?

Screen Name Redacted

2/02/2021 10:13 AM

community atmosphere

Screen Name Redacted

2/02/2021 10:16 AM

The music and outdoor seating.

Screen Name Redacted

2/02/2021 10:22 AM

Pedestrian expansion good but needs retail to also go out onto street

Screen Name Redacted

2/02/2021 10:24 AM

No worries about vehicles leaving their lanes like on Fort for example. I don't feel comfortable eating at commandeered parking stall tables with vehicles whizzing by mere feet from me with no protective barrier.

Screen Name Redacted

2/02/2021 10:29 AM

Outside dining and drinking opportunities

Screen Name Redacted

2/02/2021 10:30 AM

Great look & feel. The new lights. Music. Broad was such a wasted space before.

Screen Name Redacted

2/02/2021 10:33 AM

Only got down here once so far but it was lovely, a really good use of an odd stub end of street.

Screen Name Redacted

2/02/2021 10:34 AM

- Live music - Additional capacity for restaurants

Screen Name Redacted

2/02/2021 10:53 AM

They prioritized people over motor vehicles. Also, I've always liked this sort of arrangement when I've been travelling in Europe or Asia, and have regretted that we haven't had such arrangements before the pandemic.

Screen Name Redacted

2/02/2021 10:59 AM

Quiet from traffic, more sounds of people. Good restaurant atmosphere.

Screen Name Redacted

These initiatives made me comfortable so that I could continue to support my

2/02/2021 11:03 AM	favourite local businesses. I also enjoyed the atmosphere that pedestrian friendly and outdoor patio dining creates. It made downtown feel inviting.
Screen Name Redacted	I didn't stop here, but saw it as I drove by.
2/02/2021 11:28 AM	
Screen Name Redacted	creates a more community and social feel.
2/02/2021 11:30 AM	
Screen Name Redacted	Nothing
2/02/2021 11:34 AM	
Screen Name Redacted	So good. All of the people! And having live music, sitting areas... support for some key Victoria businesses. It's great.
2/02/2021 12:42 PM	
Screen Name Redacted	Broad Street also offered a perfect place for pedestrian-only hours.
2/02/2021 01:12 PM	
Screen Name Redacted	I like the fact that there is less car traffic, which is loud and polluting. So, when you are eating outside, it is more pleasant.
2/02/2021 01:35 PM	
Screen Name Redacted	Patio dining there has a wonderful, almost European, feel. It's really a beautiful spot now.
2/02/2021 01:53 PM	
Screen Name Redacted	Allowed for amble space for dining / entertainment.
2/02/2021 02:18 PM	
Screen Name Redacted	Nothing
2/02/2021 03:36 PM	
Screen Name Redacted	I could enjoy a COVID safe meal at Pagliacci's and watch the world go by. On other occasions I went by and there were musicians performing, its was great! It was a nice surprise every time on this street and really classed up street.
2/02/2021 03:52 PM	
Screen Name Redacted	outdoor patio extensions- bars
2/02/2021 04:27 PM	
Screen Name Redacted	The lighting above and the restaurant seating was lovely. I'd love to see small closures like this throughout the downtown core.
2/02/2021 04:45 PM	
Screen Name Redacted	"European" feeling of the Pags tables outside
2/02/2021 04:49 PM	
Screen Name Redacted	I didn't interact with them much
2/02/2021 04:59 PM	

Screen Name Redacted 2/02/2021 05:03 PM	great for the restaurant and coffee shop
Screen Name Redacted 2/02/2021 05:23 PM	I didn't see this one!
Screen Name Redacted 2/02/2021 05:40 PM	The space for breathing. I also really, really didn't realize how oppressive the noise from cars is while trying to stroll around and talk with others.
Screen Name Redacted 2/02/2021 05:44 PM	Adding outdoor space to restaurants makes sense, especially in a pandemic.
Screen Name Redacted 2/02/2021 06:06 PM	It creates a much nicer feeling of community and the ability to be enjoy an outdoor space.
Screen Name Redacted 2/02/2021 06:22 PM	I think it helped the businesses
Screen Name Redacted 2/02/2021 06:59 PM	Made Pag's more accessible during covid. Gives the city a more European feel being able to eat outside in the street.
Screen Name Redacted 2/02/2021 07:20 PM	Expanded Paggiacci's seating, LF library, and fun street furniture
Screen Name Redacted 2/02/2021 07:34 PM	More space to walk
Screen Name Redacted 2/02/2021 07:55 PM	Extra patio space for restaurants was wonderful.
Screen Name Redacted 2/02/2021 07:58 PM	Rather than trying to make things feel 'normal', these initiatives made the area feel more festive, more inviting than usual.
Screen Name Redacted 2/02/2021 08:13 PM	They were nice. Glad to have some extra seating at Paggiacci's
Screen Name Redacted 2/02/2021 08:46 PM	This space is around the corner from my office at [REDACTED] and so I regularly hung out on that block when I grab coffee from macchiatos. I like having a welcoming space to hangout downtown that isn't cramped on a sidewalk
Screen Name Redacted 2/02/2021 09:15 PM	Perfect job. We experienced a mix of retail and restaurant space on the street, plus we even heard musicians! It was also easy to get there along the Fort St protected bike lane, lock up the bikes and grab a table.
Screen Name Redacted	Live music is such great ambiance. It seemed like a nice social/community

2/02/2021 09:45 PM

environment to spend time in

Screen Name Redacted

Feels like pedestrians FINALLY take precedence over vehicles.

2/02/2021 10:20 PM

Screen Name Redacted

being outdoors which feels somewhat safer at present, as well as an opportunity to take advantage of the sunny weather that we dont get a huge amount of here

2/02/2021 10:22 PM

Screen Name Redacted

The music.

2/02/2021 10:32 PM

Screen Name Redacted

nothing that helped us support the businesses we normally shop at

2/03/2021 12:06 AM

Screen Name Redacted

I don't visit this area much

2/03/2021 06:53 AM

Screen Name Redacted

they make the city livelier and more vibrant.

2/03/2021 06:57 AM

Screen Name Redacted

Again the ease of use allowing me to support local business, the fun of sitting outside in the sunshine, the ability to soak in "people presence" during a time that contract is limited. The ability to meet safely outside with my social bubble. I delighted in seeing local business being given support to help insure they would be present after the pandemic.

2/03/2021 07:11 AM

Screen Name Redacted

Again, the cyclist and pedestrian friendliness.

2/03/2021 07:21 AM

Screen Name Redacted

An animated street on a formerly quiet one

2/03/2021 07:27 AM

Screen Name Redacted

I don't

2/03/2021 07:29 AM

Screen Name Redacted

We can get into businesses easier

2/03/2021 07:56 AM

Screen Name Redacted

completely closed to cars

2/03/2021 08:11 AM

Screen Name Redacted

Local business made great use of this space

2/03/2021 08:13 AM

Screen Name Redacted

I kind of missed it since its out of the way



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2/03/2021 08:50 AM

Screen Name Redacted

Did not use this

2/03/2021 08:57 AM

Screen Name Redacted

I think this is fantastic but what type of transport will get people to visit - cycling sure but some people don't feel safe cycling or taking public transit.

2/03/2021 09:02 AM

Screen Name Redacted

I loved the live music area and having that street closed to vehicle traffic. Having the patio area for Pagliacci's is fantastic. They are a very popular restaurant with little interior space. Supporting this historic restaurant by having outdoor dining available would be very beneficial for everyone.

2/03/2021 09:10 AM

Screen Name Redacted

Makes the city more alive and enjoyable

2/03/2021 09:11 AM

Screen Name Redacted

They attracted more street people which I suppose is great for the homeless industry

2/03/2021 09:27 AM

Screen Name Redacted

Didn't due to the pandemic.

2/03/2021 09:44 AM

Screen Name Redacted

Felt a little more like a European street and felt safer as outside.

2/03/2021 09:47 AM

Screen Name Redacted

It feels welcoming, less busy but still very vibrant. The visit doesn't feel stressful as the street is quieter without traffic noise.

2/03/2021 09:49 AM

Screen Name Redacted

That they are temporary. Work with the DVBA in order to receive good direction

2/03/2021 10:06 AM

Screen Name Redacted

I love outdoor seating in the summer and more pedestrian friendly streets.

2/03/2021 10:11 AM

Screen Name Redacted

It was not closed to bicycles! They are considered vehicles and need to abide by the tragic laws!!!! If you want to make areas pedestrian friendly you need to stop all motorized traffic not just selected traffic!!!!

2/03/2021 10:20 AM

Screen Name Redacted

This closure created a lovely little nook in the downtown. I loved that some spaces were for the businesses, but some spaces were just for the general gathering (no need to purchase anything). I thought that was a great mix.

2/03/2021 10:24 AM

Screen Name Redacted

It makes the city feel more inviting and comfortable. Broad is such a small street to begin with. Having cars going down it seems unnecessary.

2/03/2021 10:38 AM

Screen Name Redacted

The live music

2/03/2021 10:42 AM

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Screen Name Redacted 2/03/2021 10:45 AM	Being outside.
Screen Name Redacted 2/03/2021 10:56 AM	I love facilitating business and local people to thrive while challenging the physical spaces and the status quo. 10am is a good compromise, a way for deliveries to be made, then people can be given the space! I love that! There is such an opportunity right now to imagine a Victoria that is pedestrian friendly, promotes local businesses, and is green. This is the time to take back the streets. This is the time to prioritize people. This is the time to thrive.
Screen Name Redacted 2/03/2021 10:58 AM	Just being able to stroll through. So nice.
Screen Name Redacted 2/03/2021 10:59 AM	I didn't engage with this initiative as much. It's a great spot though with room for cafes and seating. The new wooden benches are awesome.
Screen Name Redacted 2/03/2021 11:05 AM	loved the inviting look of Pagliacchi's with umbrellas, plantings, and tables on both sides of Broad St. and the great music
Screen Name Redacted 2/03/2021 11:19 AM	People who had a reason to be in the area for making use of the services were more comfortable.
Screen Name Redacted 2/03/2021 11:24 AM	Nothing
Screen Name Redacted 2/03/2021 12:36 PM	ability to eat outside
Screen Name Redacted 2/03/2021 01:00 PM	outdoor patios, no cars
Screen Name Redacted 2/03/2021 02:00 PM	The lights and patio made this feel like a vacation.
Screen Name Redacted 2/03/2021 02:11 PM	make permanent. go bigger use the whole street
Screen Name Redacted 2/03/2021 02:58 PM	I felt safe during the pandemic
Screen Name Redacted 2/03/2021 03:41 PM	Didn't experience this location
Screen Name Redacted 2/03/2021 03:52 PM	Dining alfresco opportunities, socializing and community building opportunities, enlivening the area, a draw for tourists and locals, good for the

	planet and for people, lack of noise, air and GHG pollution from cars but not big enough to fully accomplish that. Pedestrian safety.
Screen Name Redacted 2/03/2021 05:03 PM	I did not use Broad st.
Screen Name Redacted 2/03/2021 05:29 PM	Having outdoor lunches at Pagliaccis and having the music playing outside. A great holiday atmosphere.
Screen Name Redacted 2/03/2021 05:30 PM	Added a sense of liveliness to Victoria's downtown
Screen Name Redacted 2/03/2021 05:30 PM	Great to have the option to dine outside without traffic noise and pollution.
Screen Name Redacted 2/03/2021 06:02 PM	Never used it apart from walking through to see how the space was being used. There was nothing to attract and keep people in the space if they weren't on a patio for businesses. It did look nice enough for those paying to use the patio seats.
Screen Name Redacted 2/03/2021 06:19 PM	The patio space provided by Pagliaccis and Macchiato.
Screen Name Redacted 2/03/2021 07:11 PM	peaceful transition from Broughton to Fort Street, pleasant place to sit, the live music was great
Screen Name Redacted 2/03/2021 07:20 PM	It was nice
Screen Name Redacted 2/03/2021 07:53 PM	Space to social distance
Screen Name Redacted 2/03/2021 08:08 PM	That you're discussing about making them permanent
Screen Name Redacted 2/03/2021 08:42 PM	Creation of outdoor space for people not cars
Screen Name Redacted 2/03/2021 09:30 PM	The live music.
Screen Name Redacted 2/03/2021 09:56 PM	I like it, but it should benefit more entities than just Pagliacci's. Can some of this space be used for food trucks as well? I don't think one restaurant deserves an entire block to be honest.
Screen Name Redacted 2/03/2021 10:35 PM	Better place to walk my dog

Screen Name Redacted 2/04/2021 08:15 AM	Being able to sit outside
Screen Name Redacted 2/04/2021 10:17 AM	that the city is moving forward just fine without these streets being open for vehicles
Screen Name Redacted 2/04/2021 11:14 AM	I was unaware this street was changed but the image shown in the survey looks like it was good for Pagliacci's. Hopefully the florist and other businesses were able to get their inventory delivered in a suitable method given the trucks were not allowed on the street.
Screen Name Redacted 2/04/2021 12:05 PM	The different pace of life and general feeling of the place. Filling the space with diners and music was an excellent initiative! Please do more of this.
Screen Name Redacted 2/04/2021 02:54 PM	Outdoor use was excellent
Screen Name Redacted 2/04/2021 03:06 PM	Nothing
Screen Name Redacted 2/04/2021 03:29 PM	Haven't spent much time there, but I support it in principal.
Screen Name Redacted 2/04/2021 03:39 PM	The addition of outdoor seating
Screen Name Redacted 2/04/2021 03:59 PM	Being able to take back the street and feeling safer as a pedestrian.
Screen Name Redacted 2/04/2021 04:03 PM	Pagliacci's patio and their concerts outdoors were great
Screen Name Redacted 2/04/2021 05:21 PM	Safety and sense of belonging
Screen Name Redacted 2/04/2021 05:26 PM	I hope it helped the business that have suffered during this pandemic.
Screen Name Redacted 2/04/2021 06:16 PM	still feels like a closed off street and not very inviting
Screen Name Redacted 2/04/2021 08:35 PM	relaxation
Screen Name Redacted	Showed everyone that this was a doable long term thing. Added vibrancy to

2/05/2021 05:17 AM

streets

Screen Name Redacted

2/05/2021 07:38 AM

Again, the feeling of community. Everyone loves to see people out and about. This is a street that really doesn't have a purpose other than for vehicles to find a short cut, it is not necessary for vehicles and I think that this road should continue as is.

Screen Name Redacted

2/05/2021 11:29 AM

The live music and overall jubilant vibe.

Screen Name Redacted

2/05/2021 02:32 PM

Less car space, more people, tourist, family, local space.

Screen Name Redacted

2/05/2021 03:59 PM

All of it. Love it. Keep it.

Screen Name Redacted

2/05/2021 07:36 PM

It was great, I liked the outside seating and entertainment.

Screen Name Redacted

2/05/2021 09:39 PM

Again, makes it a challenge to deliver. Only one loading zone was added and you may only access it from one direction.

Screen Name Redacted

2/06/2021 07:46 AM

The feeling of space and European feel.

Screen Name Redacted

2/06/2021 08:26 AM

Animating of space downtown and an opportunity for live music.

Screen Name Redacted

2/06/2021 09:48 AM

I didn't experience this.

Screen Name Redacted

2/06/2021 10:19 AM

I've only walked past, but haven't tried any of these spaces. They look good, though using actual barriers such as planters as opposed to the jerry-rigged ones like in the photo would help.

Screen Name Redacted

2/06/2021 04:05 PM

Around lunch time, it was such a great vibe on Broad street to see people out enjoying the local cafes and restaurants, as well as a busker. It was such a good vibe!

Screen Name Redacted

2/07/2021 09:01 AM

1) More pedestrian space. (2) Out door patios and seating areas.

Screen Name Redacted

2/07/2021 10:25 AM

See above

Screen Name Redacted

2/07/2021 12:04 PM

lovely plaza effect

Screen Name Redacted 2/07/2021 06:32 PM	Good start, great place to enjoy a coffee or drink and listen to music
Screen Name Redacted 2/07/2021 08:41 PM	more pedestrian friendly, easier to navigate and enjoy the local businesses
Screen Name Redacted 2/07/2021 08:42 PM	This is the street that was really transformed by the initiative. It became my favourite route.
Screen Name Redacted 2/07/2021 11:41 PM	I love it. A sweet, traffic-free enclave that does not impose any noticeable (for me) obstruction for accessibility.
Screen Name Redacted 2/08/2021 10:36 AM	Again keeping businesses open and keeping people employed. I like the close off on Broad street, I think it will a small area that could benefit the restaurants and businesses in that area.
Screen Name Redacted 2/08/2021 12:35 PM	closed streets and patios
Screen Name Redacted 2/08/2021 02:25 PM	I love Pags and the live music outside.
Screen Name Redacted 2/08/2021 02:43 PM	Same as answers for government street
Screen Name Redacted 2/08/2021 02:44 PM	Allows businesses to generate revenue.
Screen Name Redacted 2/08/2021 03:27 PM	The cost to tax payers too much for 1 block - especially when done without discussion with residents, local businesses.
Screen Name Redacted 2/08/2021 05:05 PM	City streets have a great vibe when they are full of pedestrians / cyclists but not motor vehicles.
Screen Name Redacted 2/08/2021 09:41 PM	same as above
Screen Name Redacted 2/09/2021 05:57 PM	Really liked the patios on Government St. and Broad St.
Screen Name Redacted 2/09/2021 06:53 PM	all good
Screen Name Redacted 2/09/2021 10:58 PM	All Of It!

Screen Name Redacted 2/10/2021 08:17 AM	looks good
Screen Name Redacted 2/10/2021 09:20 AM	The little free library and the colourful seating that was added. I also loved it when Pag's had live music in the street.
Screen Name Redacted 2/10/2021 02:21 PM	Livened up the street from a retail/dining perspective, but as it is not a main driving or delivery route had little impact on the flow of goods and services.
Screen Name Redacted 2/10/2021 03:52 PM	a good way to test them.
Screen Name Redacted 2/10/2021 09:59 PM	I like that this initiative recognizes the importance of our local businesses to the identity of downtown Victoria.
Screen Name Redacted 2/11/2021 11:33 AM	They are great all around
Screen Name Redacted 2/11/2021 12:00 PM	Outdoor seating
Screen Name Redacted 2/11/2021 12:27 PM	Wonderful to dine, or have a coffee, and listen to music - awesome
Screen Name Redacted 2/11/2021 02:12 PM	Music on the streets, being outdoors
Screen Name Redacted 2/11/2021 03:38 PM	that there is now hope for them to become permanent
Screen Name Redacted 2/11/2021 03:50 PM	Lots of seating and the live band!
Screen Name Redacted 2/11/2021 04:04 PM	It is a quiet street not prone to much vehicular traffic
Screen Name Redacted 2/11/2021 04:06 PM	It had zero drawbacks! Who cares that you can't drive down this tiny street?
Screen Name Redacted 2/11/2021 04:25 PM	Love the space for diners and people passing through to sit and enjoy
Screen Name Redacted 2/11/2021 04:41 PM	It feels more European and where most people like to travel. The music, sitting areas feel more inclusive and friendly and encourage me to want to go

	out more. It feels more like a city for locals and less like locals are pushed out for tourism.
Screen Name Redacted 2/11/2021 04:47 PM	Sitting and having coffee outdoor.
Screen Name Redacted 2/11/2021 05:07 PM	The patios are so great and the sense of community was awesome
Screen Name Redacted 2/11/2021 05:31 PM	It's made that area really welcoming and beautiful. I love the free book library and the colored block seating.
Screen Name Redacted 2/11/2021 05:58 PM	I didn't like anything that you did.
Screen Name Redacted 2/11/2021 06:04 PM	created a nice vibe for dining and enjoying live music
Screen Name Redacted 2/11/2021 06:19 PM	more time outdoors & less stress around covid concerns
Screen Name Redacted 2/11/2021 06:32 PM	The visual clutter of the road blocks and signage outweigh any benefit. If I have to sit on the filthy street to eat dinner- well I'm not going to do that.
Screen Name Redacted 2/11/2021 06:44 PM	Expanded patio space for Pags and other shops. the new little free library.
Screen Name Redacted 2/11/2021 06:47 PM	None
Screen Name Redacted 2/11/2021 06:54 PM	Vibrancy of the street
Screen Name Redacted 2/11/2021 07:10 PM	The jury is out on whether it's worth having the patios but I'm willing to let it go another year. As I shop and dine downtown often I will look for more feedback from those businesses that are impacted positively or otherwise.
Screen Name Redacted 2/11/2021 07:29 PM	Calm Less stress More inviting
Screen Name Redacted 2/11/2021 09:46 PM	live music and entertainment
Screen Name Redacted 2/11/2021 10:00 PM	did not visit the area



Screen Name Redacted 2/11/2021 11:42 PM	So great. So festive and alive, despite the pandemic
Screen Name Redacted 2/12/2021 02:35 AM	Eliminating automobiles
Screen Name Redacted 2/12/2021 08:04 AM	The street had a European feel. Live music, great food...no cars.
Screen Name Redacted 2/12/2021 08:10 AM	Didn't visit, but looks great. I support space for patios.
Screen Name Redacted 2/12/2021 08:58 AM	allowed more open street use
Screen Name Redacted 2/12/2021 10:51 AM	No cars.
Screen Name Redacted 2/12/2021 11:09 AM	It created a sense of community.
Screen Name Redacted 2/12/2021 11:42 AM	Outdoor dining
Screen Name Redacted 2/12/2021 12:18 PM	Similar comments to Govt Street -- I love everything from the Pagliacci's coming out on the street (and let's be honest, it's such a small space at the best of times they needed more space), to the car free zone that made shopping on foot or by cycle much safer and friendlier.
Screen Name Redacted 2/12/2021 12:20 PM	So pedestrian user friendly. The areas of the downtown that have been selected are appropriate. I would not suggest expanding this into the homeless hotel shelter areas. I barely feel comfortable walking down there alone during the daytime. It has changed the area into a dirty, grimy area that is now home to many less fortunate folks.
Screen Name Redacted 2/12/2021 12:46 PM	Vehicle access is not necessary for most of the day. This is a perfect place for a pedestrian street. Deliveries before 10am!
Screen Name Redacted 2/12/2021 03:22 PM	LOVED the outdoor public plaza vibe. LOVED the music!!
Screen Name Redacted 2/12/2021 04:22 PM	More patios. Safer for kids. Beautiful for tourists and visitors.
Screen Name Redacted 2/12/2021 04:36 PM	The opportunity to eat out and listen to live music. Wish this could be a permanent change and the area de paved and landscaped like a pocket

	park.
Screen Name Redacted 2/12/2021 10:38 PM	everything!
Screen Name Redacted 2/13/2021 07:49 AM	Enjoyed dining outside at Pagliaci's as it's usually a very crowded and loud restaurant. Also enjoyed the pop up opera.
Screen Name Redacted 2/13/2021 01:12 PM	It made it easier to browse the stores.
Screen Name Redacted 2/13/2021 01:47 PM	The patios and live bands
Screen Name Redacted 2/13/2021 04:53 PM	The area felt much more lively and inviting.
Screen Name Redacted 2/13/2021 05:22 PM	Short streets like this are more appropriate for pedestrian only atmosphere. I support these.
Screen Name Redacted 2/13/2021 08:21 PM	it is nice to walk take the time to enjoy other human being
Screen Name Redacted 2/14/2021 10:53 AM	Did not like the loss of parking spots. For quick visits to nearby businesses.
Screen Name Redacted 2/14/2021 11:47 AM	It's a great little space all of a sudden with the changes. It should be made permanent.
Screen Name Redacted 2/15/2021 05:10 PM	It loudly communicated how hated I was by my neighbours and this city. I know now I am not wanted here.
Screen Name Redacted 2/16/2021 06:24 AM	We need to help businesses
Screen Name Redacted 2/16/2021 06:55 AM	You should add more businesses in the street areas. Existing businesses will howl because city hall has structured property taxes in such a way that is now very much outdated. Also more businesses draw more people. Closed off areas are starting to be recognized as economic drivers. Broad street is a good start but the area is too short to make a difference, initiative should be extended another block at least
Screen Name Redacted 2/16/2021 07:29 AM	I support the changes.
Screen Name Redacted	I prefer partial closures

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2/16/2021 07:38 AM

Screen Name Redacted

I don't go there.

2/16/2021 09:02 AM

Screen Name Redacted

No comment

2/16/2021 10:27 AM

Screen Name Redacted

As long as they actually help the local merchants I'm all for them....but if they restrict the access to vehicles that might otherwise allow shoppers to park and shop, they are an impediment to the ongoing success of the businesses along the closed streets.

2/16/2021 10:42 AM

Screen Name Redacted

More seating. More space. Less noise.

2/16/2021 10:51 AM

Screen Name Redacted

Do not implement permanent closures

2/16/2021 10:56 AM

Screen Name Redacted

Extended restaurant patios

2/16/2021 11:02 AM

Screen Name Redacted

Haven't experienced

2/16/2021 11:18 AM

Screen Name Redacted

The option to sit outside

2/16/2021 11:20 AM

Screen Name Redacted

Pag's having outdoor seating and entertainment has made this a great space. I stop by frequently, which then leads to me window shopping and then actually shopping at the surrounding businesses..

2/16/2021 11:40 AM

Screen Name Redacted

N/A

2/16/2021 11:45 AM

Screen Name Redacted

Extra car free space, room for distancing

2/16/2021 11:46 AM

Screen Name Redacted

The added culture and community feel

2/16/2021 11:46 AM

Screen Name Redacted

Didn't effect me

2/16/2021 12:03 PM

Screen Name Redacted

The space to social distance.

2/16/2021 12:10 PM

Screen Name Redacted 2/16/2021 12:10 PM	Music, walking, fun atmosphere.
Screen Name Redacted 2/16/2021 12:13 PM	very nice place to go
Screen Name Redacted 2/16/2021 12:23 PM	with thos umbrellas, we felt like we were in a plaza in madrid. It was brilliant
Screen Name Redacted 2/16/2021 12:25 PM	Outdoor dining areas
Screen Name Redacted 2/16/2021 12:26 PM	Increased seating has given fun atmosphere.
Screen Name Redacted 2/16/2021 12:43 PM	Nice to be outside, support business.
Screen Name Redacted 2/16/2021 12:53 PM	pedestrian only access.
Screen Name Redacted 2/16/2021 01:09 PM	The vibrancy, increased space for people and the quietness.
Screen Name Redacted 2/16/2021 01:18 PM	It was bright and welcoming. I always liked to walk along there on my way to other parts of town.
Screen Name Redacted 2/16/2021 01:22 PM	drew us into downtown and gave businesses (esp our fave local restaurants) a path to keep moving forward in Covid times
Screen Name Redacted 2/16/2021 01:41 PM	More vibrancy, more space to be socially distant while walking around between businesses.
Screen Name Redacted 2/16/2021 01:44 PM	Same as government street.
Screen Name Redacted 2/16/2021 01:47 PM	daily delivery access. The live music in the afternoons was fun.
Screen Name Redacted 2/16/2021 02:00 PM	Nothing
Screen Name Redacted 2/16/2021 02:06 PM	Reduction in noise, pollution, danger, ambiance

Screen Name Redacted 2/16/2021 02:12 PM	Expanded patios
Screen Name Redacted 2/16/2021 02:26 PM	I think this closure primarily benefited the restaurant in that area but I did like the ambiance created in an open air environment, with food and entertainments being incorporated.
Screen Name Redacted 2/16/2021 02:28 PM	Pedestrian friendly.
Screen Name Redacted 2/16/2021 02:36 PM	Outdoor seating, live music
Screen Name Redacted 2/16/2021 02:50 PM	It is a small section of the roadway, it is okay.
Screen Name Redacted 2/16/2021 02:57 PM	Kept business open. I do not like to sit outside to eat.
Screen Name Redacted 2/16/2021 03:19 PM	Didn't use them.
Screen Name Redacted 2/16/2021 03:22 PM	Having dinner and lunch outside
Screen Name Redacted 2/16/2021 03:22 PM	the live music
Screen Name Redacted 2/16/2021 03:28 PM	peace' quiet' friendliness
Screen Name Redacted 2/16/2021 03:53 PM	This are was pretty cozy in comparison to government st
Screen Name Redacted 2/16/2021 04:03 PM	The outside seating is great ! Entertainment as well! Love the community feel:)
Screen Name Redacted 2/16/2021 04:06 PM	It allowed businesses more space to safely seat people and make more money.
Screen Name Redacted 2/16/2021 04:38 PM	Freedom to roam about in a picturesque part of the city
Screen Name Redacted 2/16/2021 05:01 PM	Loved the opportunity for live performances on the street. Felt like New-Orleans.

Screen Name Redacted 2/16/2021 05:10 PM	They were colourful and actually very widely spaced. I had coffee or hot chocolate from Macchiato's on Broad a few times (even in December and January) and felt very relaxed there.
Screen Name Redacted 2/16/2021 05:13 PM	Outdoor dining
Screen Name Redacted 2/16/2021 06:12 PM	A chance to be outside while supporting local businesses. More markets outdoors
Screen Name Redacted 2/16/2021 07:06 PM	We love the outdoor seating! As the summer progressed it became more and more attractive. The outdoor music was a great addition.
Screen Name Redacted 2/16/2021 07:12 PM	walkability
Screen Name Redacted 2/16/2021 07:45 PM	Lively streets with continued physical distancing. Ask the businesses to be creative.
Screen Name Redacted 2/16/2021 07:55 PM	More outdoor space for pedestrians, to eat a meal/snack/drink. I also like that it's open early in the AM to allow for efficient traffic flow during the morning rush (that will eventually come back)
Screen Name Redacted 2/16/2021 08:22 PM	The added space to sit
Screen Name Redacted 2/16/2021 09:27 PM	It meets the needs of businesses and customers.
Screen Name Redacted 2/16/2021 09:34 PM	Loved going to pagliacis and listening to the musicians and the lights overhead are beautiful touch ! Do this on government street as well!
Screen Name Redacted 2/16/2021 09:59 PM	Wonderful atmosphere
Screen Name Redacted 2/16/2021 10:16 PM	More of a European feel
Screen Name Redacted 2/16/2021 10:46 PM	Restaurants catering to a patio area was fabulous
Screen Name Redacted 2/17/2021 03:17 AM	Outstanding. The music outdoors was just a joy. The tables and patrons and pedestrians lived it. Make it permanent. This is a dead zone otherwise.
Screen Name Redacted 2/17/2021 07:24 AM	Don't use it or go there.

Screen Name Redacted 2/17/2021 07:24 AM	Accessibility
Screen Name Redacted 2/17/2021 07:29 AM	More outside activity and less traffic
Screen Name Redacted 2/17/2021 07:30 AM	Didn't use any of the Broad St. Businesses but love the idea of the patios and music even if only during the summer and on weekends.
Screen Name Redacted 2/17/2021 07:30 AM	Like use of outdoor space this way
Screen Name Redacted 2/17/2021 07:30 AM	Didn't use any of the Broad St. Businesses but love the idea of the patios and music even if only during the summer and on weekends.
Screen Name Redacted 2/17/2021 07:30 AM	Like use of outdoor space this way
Screen Name Redacted 2/17/2021 07:30 AM	Like use of outdoor space this way
Screen Name Redacted 2/17/2021 07:30 AM	Didn't use any of the Broad St. Businesses but love the idea of the patios and music even if only during the summer and on weekends.
Screen Name Redacted 2/17/2021 07:30 AM	Didn't use any of the Broad St. Businesses but love the idea of the patios and music even if only during the summer and on weekends.
Screen Name Redacted 2/17/2021 07:38 AM	Safe and welcoming pedestrian access
Screen Name Redacted 2/17/2021 07:40 AM	They allowed me and my partner to go out, shop and dine in comfortable and safe spaces.
Screen Name Redacted 2/17/2021 07:47 AM	Same as above
Screen Name Redacted 2/17/2021 07:52 AM	Never saw it
Screen Name Redacted 2/17/2021 07:52 AM	See #7
Screen Name Redacted 2/17/2021 07:54 AM	Increased space.

Screen Name Redacted 2/17/2021 07:55 AM	brought more people together outside
Screen Name Redacted 2/17/2021 07:56 AM	The live music
Screen Name Redacted 2/17/2021 07:57 AM	The live music was great! It created and friendlier more welcoming vibe.
Screen Name Redacted 2/17/2021 07:57 AM	Everything.
Screen Name Redacted 2/17/2021 07:58 AM	You can still feel safe and access the places that you love to go to such as restaurants.
Screen Name Redacted 2/17/2021 07:59 AM	Large patios are great! Pagliaci's always has a line in summer, they could certainly use the extra seating after the pandemic
Screen Name Redacted 2/17/2021 08:00 AM	a European flair, openness
Screen Name Redacted 2/17/2021 08:01 AM	Continental atmosphere. Friendly and fun. These add life to our downtown
Screen Name Redacted 2/17/2021 08:02 AM	No diesel exhaust while eating
Screen Name Redacted 2/17/2021 08:02 AM	It looks and feels very European.
Screen Name Redacted 2/17/2021 08:04 AM	Improve vibrancy of downtown core make it more appealing for walks and visiting businesses
Screen Name Redacted 2/17/2021 08:05 AM	It allowed for businesses to try to have more spaces for clientele.
Screen Name Redacted 2/17/2021 08:09 AM	Loved eating outside. Was so nice.
Screen Name Redacted 2/17/2021 08:09 AM	Love the community feel.
Screen Name Redacted 2/17/2021 08:10 AM	Did not visit



Screen Name Redacted 2/17/2021 08:12 AM	I absolutely loved this one. There is no need for cars on this street. There are other routes. Now, it's an adorable patio area. It even has its own little free library! I think this one could easily be permanent. The outdoor patio allowed me to sit and enjoy the coffee shop there again. I would not have sat inside.
Screen Name Redacted 2/17/2021 08:15 AM	Ambience and initiative of Owners.
Screen Name Redacted 2/17/2021 08:16 AM	Pag's live music was amazing. Even when I wasn't eating there, I loved walking by and seeing people enjoying themselves outside. It really lifted my spirits and I would go out of my way just to walk the street.
Screen Name Redacted 2/17/2021 08:16 AM	Gives the small businesses a chance to make a bit of an income during Covid in order to survive.
Screen Name Redacted 2/17/2021 08:17 AM	Great idea again I personally have not been frequenting restaurants as I often as I used to preandemic but think more pedestrian space is a good idea
Screen Name Redacted 2/17/2021 08:20 AM	I thought it was a great initiative, it made the street a destination to walk to and because of that highlighted the businesses located there.
Screen Name Redacted 2/17/2021 08:21 AM	Again, we like the patio dining and pedestrian friendly feeling.
Screen Name Redacted 2/17/2021 08:22 AM	This was okay but doesn't rock my world. It needs more aesthetics to make it more appealing.
Screen Name Redacted 2/17/2021 08:22 AM	Again the street seating
Screen Name Redacted 2/17/2021 08:24 AM	community building
Screen Name Redacted 2/17/2021 08:24 AM	Makes downtown more attractive and liveable.
Screen Name Redacted 2/17/2021 08:31 AM	Ease for social distancing.
Screen Name Redacted 2/17/2021 08:35 AM	Did not go.
Screen Name Redacted 2/17/2021 08:35 AM	I actually find Broad st very convenient as a parking and connecting street so I missed it when it was closed off.
Screen Name Redacted	Same as Government.

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2/17/2021 08:37 AM

Screen Name Redacted

2/17/2021 08:37 AM

I find this closure frustrating if I am trying to get to my appointment.  
Combination of one way streets and street closure makes difficult to navigating around the city.

Screen Name Redacted

2/17/2021 08:38 AM

Enhance quality of life for residents and visitors.

Screen Name Redacted

2/17/2021 08:40 AM

Patio space and better traffic control for local businesses.

Screen Name Redacted

2/17/2021 08:41 AM

Pedestrian only

Screen Name Redacted

2/17/2021 08:42 AM

perfect street for this

Screen Name Redacted

2/17/2021 08:45 AM

People place

Screen Name Redacted

2/17/2021 08:46 AM

Outdoor patios and open space to walk. It has more potential use though

Screen Name Redacted

2/17/2021 08:47 AM

Nice to walk without cars, great atmosphere

Screen Name Redacted

2/17/2021 08:48 AM

Ability to visit businesses safely without dining in. Fun, community atmosphere. Sense of community. Feels very European and safe, which is great since travel and lifting social distancing measures isn't happening anytime soon.

Screen Name Redacted

2/17/2021 08:53 AM

Accessible , friendly

Screen Name Redacted

2/17/2021 08:54 AM

Nothing. Could not get to them -traffic too bad and parking inadequate.

Screen Name Redacted

2/17/2021 08:55 AM

Great for the restaurants but waste of space for the other businesses and the rest of the street. Partial closure of closure of half the street would have had the same benefit.

Screen Name Redacted

2/17/2021 08:56 AM

I did not know about them

Screen Name Redacted

2/17/2021 09:00 AM

Did not attend so can't comment.

Screen Name Redacted 2/17/2021 09:00 AM	I enjoyed seeing streets full of people without cars.
Screen Name Redacted 2/17/2021 09:00 AM	Great
Screen Name Redacted 2/17/2021 09:01 AM	I like it...just push it further. Clean the streets every night. More lights. More charm, fewer "keep out" and "road closed" signs. Looks like it's not safe for pedestrians. Not welcoming at all.
Screen Name Redacted 2/17/2021 09:01 AM	Love the sound of all of this. It didn't experience it
Screen Name Redacted 2/17/2021 09:01 AM	Live music in summer only
Screen Name Redacted 2/17/2021 09:03 AM	Better to walk through. Cars ruin the street vibe.
Screen Name Redacted 2/17/2021 09:04 AM	It is such a short section of the street that it really didn't make much difference.
Screen Name Redacted 2/17/2021 09:05 AM	It was fun and felt good to be in a vibrant setting
Screen Name Redacted 2/17/2021 09:08 AM	Not having to worry or hear vehicles while I could have a drink or eat
Screen Name Redacted 2/17/2021 09:09 AM	The ability to enjoy the street as if I were back in Europe. No cars is always pleasant.
Screen Name Redacted 2/17/2021 09:11 AM	Do not like. Too disruptive and most days there is almost no-one using all fall and winter
Screen Name Redacted 2/17/2021 09:18 AM	Improved opportunities for businesses.
Screen Name Redacted 2/17/2021 09:19 AM	During the summer, people have an opportunity to dine outdoors.
Screen Name Redacted 2/17/2021 09:21 AM	very little...I am not a tourist.
Screen Name Redacted 2/17/2021 09:21 AM	its a good fit, its a low use road for driving, and many businesses which benefit from the road closure

Screen Name Redacted 2/17/2021 09:22 AM	Temporary. Liked the music
Screen Name Redacted 2/17/2021 09:22 AM	I did not experience this
Screen Name Redacted 2/17/2021 09:26 AM	Its a start
Screen Name Redacted 2/17/2021 09:31 AM	Should be open.
Screen Name Redacted 2/17/2021 09:33 AM	Being able to sit outside on a 'street' patio
Screen Name Redacted 2/17/2021 09:33 AM	I enjoyed the sense of community and vibrancy it promoted
Screen Name Redacted 2/17/2021 09:42 AM	Loved hearing music as I walked by ... loved the casual ambience of open eating spaces
Screen Name Redacted 2/17/2021 09:43 AM	I love the plazas! Outdoor seating is great since we are in such a beautiful place. I also like that fresh air and more space makes it safer to be in public.
Screen Name Redacted 2/17/2021 09:43 AM	wonderful atmosphere, music, dining, no cars
Screen Name Redacted 2/17/2021 09:44 AM	Again, the ability to access the street by foot and be social distanced, and the change to enjoy outdoor dining and shopping which feels more safe than indoors.
Screen Name Redacted 2/17/2021 09:45 AM	Same as government street closures.
Screen Name Redacted 2/17/2021 09:49 AM	The ease of sitting outside and ability to social distance while shopping.
Screen Name Redacted 2/17/2021 09:50 AM	It's very nice to use as a pedestrian pass-through and it encourages a slower pace. Could use some beautification though.
Screen Name Redacted 2/17/2021 09:50 AM	Same as above -- it feels European, people-oriented, friendly.
Screen Name Redacted	Good initiative

2/17/2021 09:54 AM

Screen Name Redacted

The seating was fine but there is no need to close the road.

2/17/2021 09:55 AM

Screen Name Redacted

Allowed for social distancing while enjoying entertainment again.

2/17/2021 09:58 AM

Screen Name Redacted

Brings people together, showcases talent, help local businesses survive and maybe thrive, makes for an inviting City for all.

2/17/2021 09:58 AM

Screen Name Redacted

The European feel; safety; more leisure time experienced without the pollution (both noise and air)

2/17/2021 09:59 AM

Screen Name Redacted

Encouraged restaurants to do more business.

2/17/2021 10:02 AM

Screen Name Redacted

The freedom, and the feeling of community that develops when people are given the opportunity to mingle in the open air without restriction or the need to watch over their shoulders for anti-social vehicular traffic.

2/17/2021 10:03 AM

Screen Name Redacted

It's exciting to be outside and enjoy this city, so very very few places you can do this. So it brings a buzz back down to the city for everyone. So many people out side the city never ever come into the city because why would they!!! Homeless have taken over, dirty, not safe, and boring. This can totally change. Look what happened in New York they changed it entirely, became safe, clean, and everyone wants to go there. Learn from other cities.

2/17/2021 10:04 AM

Screen Name Redacted

I didn't use them.

2/17/2021 10:05 AM

Screen Name Redacted

There is a place to lock a bike.

2/17/2021 10:05 AM

Screen Name Redacted

Traffic calming and people friendly streets

2/17/2021 10:06 AM

Screen Name Redacted

Never used them

2/17/2021 10:07 AM

Screen Name Redacted

help to businesses and a more pedestrian friendly downtown

2/17/2021 10:08 AM

Screen Name Redacted

The ability to sit outside maintaining social distancing. Becomes a great place for families to eat. Allows businesses to stay in business.

2/17/2021 10:12 AM

Screen Name Redacted 2/17/2021 10:18 AM	The vibrancy of patios on the road
Screen Name Redacted 2/17/2021 10:19 AM	Now a useful space!
Screen Name Redacted 2/17/2021 10:26 AM	They were unattractive except for the seagulls! Most streets here are not suitable for patio structures.
Screen Name Redacted 2/17/2021 10:28 AM	I didn't get the chance to experience any of this but am looking forward to it.
Screen Name Redacted 2/17/2021 10:30 AM	I can't say I've been to bBroad St recently the I love the people space, more opportunities to be together safely.
Screen Name Redacted 2/17/2021 10:36 AM	They provide a place for us all to be together and enjoy the company of others, even if we are socially distancing. Shared public spaces help heighten our sense of community and belonging.
Screen Name Redacted 2/17/2021 10:39 AM	Good initiative. Didn't personally visit, but assume it remained closed until midnight?
Screen Name Redacted 2/17/2021 10:42 AM	Added capacity to allow businesses to compensate for distancing requirements
Screen Name Redacted 2/17/2021 10:44 AM	The live music and large patios
Screen Name Redacted 2/17/2021 10:45 AM	If social distancing is the objective then adding live music and entertainment defeats the purpose of this. Once this is no longer an issue then I certainly would like it kept permanently and live music etc encouraged.
Screen Name Redacted 2/17/2021 10:49 AM	I did not like them
Screen Name Redacted 2/17/2021 10:53 AM	outdoor dining, safe walking festive atmosphere
Screen Name Redacted 2/17/2021 10:56 AM	People orientation. Quieter- sense of camaraderie
Screen Name Redacted 2/17/2021 11:02 AM	Didn't visit it, but it sounds awesome.
Screen Name Redacted 2/17/2021 11:04 AM	The visible activity

Screen Name Redacted 2/17/2021 11:06 AM	Love the fact that this initiative is helping local restaurants stay afloat and certainly like the ability to dine al fresco and n my city.
Screen Name Redacted 2/17/2021 11:07 AM	no experience with this particular street closure but like the idea of closing at a certain time of day.
Screen Name Redacted 2/17/2021 11:07 AM	This is a small and relatively dead street and this brought life out onto the street for customers and businesses.
Screen Name Redacted 2/17/2021 11:12 AM	Made it easier to socially distance while still providing great atmosphere for downtown.
Screen Name Redacted 2/17/2021 11:15 AM	As an older person with mobility issues the restrictions on private vehicles severely limits my access to these areas.
Screen Name Redacted 2/17/2021 11:19 AM	I like the pedestrian only idea for broad street. I'd be okay with that becoming permanent.
Screen Name Redacted 2/17/2021 11:20 AM	did not visit, looks ok
Screen Name Redacted 2/17/2021 11:27 AM	Fewer cars means less noise and more social distancing options for pedestrians
Screen Name Redacted 2/17/2021 11:28 AM	Good...
Screen Name Redacted 2/17/2021 11:28 AM	More space to walk, socially distanced and look at local stores
Screen Name Redacted 2/17/2021 11:35 AM	All of these initiatives are good and should be retained.
Screen Name Redacted 2/17/2021 12:06 PM	They were a beacon of resilience and hope! Lets keep this going and make a more permanent opportunity for businesses.
Screen Name Redacted 2/17/2021 12:20 PM	Makes area more vibrant and encourages creativity
Screen Name Redacted 2/17/2021 12:21 PM	I particularly like the evening closure on Broad with dining and music.
Screen Name Redacted 2/17/2021 12:22 PM	All my comments about Government Street apply here.

Screen Name Redacted 2/17/2021 12:37 PM	Helping out restaurants
Screen Name Redacted 2/17/2021 12:47 PM	I didn't use them.
Screen Name Redacted 2/17/2021 12:48 PM	I didn't notice
Screen Name Redacted 2/17/2021 12:53 PM	Good for the one restaurant, but bad for all the other businesses losing easy access via car.
Screen Name Redacted 2/17/2021 12:55 PM	All of them!
Screen Name Redacted 2/17/2021 12:55 PM	This one is less disruptive than Government St closures.
Screen Name Redacted 2/17/2021 01:01 PM	access
Screen Name Redacted 2/17/2021 01:03 PM	The street was pretty with nice furniture and looked very inviting
Screen Name Redacted 2/17/2021 01:04 PM	I love no traffic and the Jazz at Pagliacci's was so very special and beautiful!!
Screen Name Redacted 2/17/2021 01:07 PM	Less traffic and more atmosphere!
Screen Name Redacted 2/17/2021 01:10 PM	The outdoor public plazas
Screen Name Redacted 2/17/2021 01:11 PM	Looks nice but have little interest in coming downtown until I know it is safe!!!
Screen Name Redacted 2/17/2021 01:14 PM	They're great!
Screen Name Redacted 2/17/2021 01:22 PM	I only experienced this as a driver trying to get somewhere else. It was a minor inconvenience.
Screen Name Redacted 2/17/2021 01:22 PM	This street looked amazing in the summer. I loved the fact that it was completely blocked to automobile traffic. I liked the colourful geometric benches that were spread out in the middle of the street.



Screen Name Redacted 2/17/2021 01:43 PM	Being able to stroll in the street.
Screen Name Redacted 2/17/2021 02:03 PM	Love outdoor pedestrian-only space!
Screen Name Redacted 2/17/2021 02:05 PM	Enjoyable to walk and peruse
Screen Name Redacted 2/17/2021 02:06 PM	It was inconvenient looking for parking as I couldn't drive around the block.
Screen Name Redacted 2/17/2021 02:23 PM	As a result of trying to avoid these areas I have found other areas that I frequent.
Screen Name Redacted 2/17/2021 02:25 PM	It's a real proof of concept. The businesses' seem like they love it. People love it, it's all great
Screen Name Redacted 2/17/2021 02:26 PM	That it is temporary
Screen Name Redacted 2/17/2021 02:30 PM	The restaurants put their chairs out in front of the street and we weren't breathing car fumes anymore.
Screen Name Redacted 2/17/2021 02:35 PM	It was lovely to dine outside and made me choose this downtown venue rather than another...
Screen Name Redacted 2/17/2021 02:44 PM	This is also a great block for pedestrians to wander across with more space.
Screen Name Redacted 2/17/2021 02:47 PM	Reduced traffic and patio vibe.
Screen Name Redacted 2/17/2021 02:49 PM	Street animation and contribution to business survival
Screen Name Redacted 2/17/2021 02:49 PM	Like them
Screen Name Redacted 2/17/2021 02:51 PM	Same as Government street
Screen Name Redacted 2/17/2021 03:01 PM	I did not use Broad Street

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Screen Name Redacted 2/17/2021 03:11 PM	It has really upped the appeal of the street. I love the changes (my shop is right by here) so we are very happy with it.
Screen Name Redacted 2/17/2021 03:15 PM	More restaurant space! Got to people watch street side.
Screen Name Redacted 2/17/2021 03:18 PM	More entertainment
Screen Name Redacted 2/17/2021 03:19 PM	Less cars.
Screen Name Redacted 2/17/2021 03:19 PM	I don't!
Screen Name Redacted 2/17/2021 03:25 PM	They enhanced the appeal & the covid safety.
Screen Name Redacted 2/17/2021 03:41 PM	I loved being able to dine outside and enjoy live music.
Screen Name Redacted 2/17/2021 03:44 PM	seemed ill conceived to me. Too out of the way, not enough local businesses on that short block.
Screen Name Redacted 2/17/2021 03:51 PM	Adds outdoor dining while still allowing practical access for businesses. This doesn't strike me as an important through street for all-day traffic.
Screen Name Redacted 2/17/2021 03:56 PM	I did not like it
Screen Name Redacted 2/17/2021 04:00 PM	Ability to go to restaurants
Screen Name Redacted 2/17/2021 04:05 PM	relatively free of pan handlers
Screen Name Redacted 2/17/2021 04:19 PM	The downtown felt more alive even without tourists.
Screen Name Redacted 2/17/2021 04:41 PM	Outdoor seating
Screen Name Redacted 2/17/2021 04:44 PM	Same as Government Street.

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Screen Name Redacted 2/17/2021 04:59 PM	Only a few businesses benefited from this. In general I didn't see this disrupt traffic, a bit ambivalent about it.
Screen Name Redacted 2/17/2021 05:39 PM	The entertainment.
Screen Name Redacted 2/17/2021 05:42 PM	patio dining that would not otherwise be available; the improved atmosphere
Screen Name Redacted 2/17/2021 05:50 PM	Again. Automobiles don't need to be on the road during the day
Screen Name Redacted 2/17/2021 05:51 PM	These one block closures make much more sense than closing Government St to traffic.
Screen Name Redacted 2/17/2021 06:50 PM	Pagliacci's patio was awesome!
Screen Name Redacted 2/17/2021 07:02 PM	Same as above
Screen Name Redacted 2/17/2021 07:03 PM	I like that businesses could expand their seating outdoors in an attempt to keep their businesses open, and that people could feel safe going out to eat and be entertained.
Screen Name Redacted 2/17/2021 07:25 PM	I didn't go there.
Screen Name Redacted 2/17/2021 08:03 PM	I did not visit there.
Screen Name Redacted 2/17/2021 08:32 PM	not much
Screen Name Redacted 2/17/2021 08:35 PM	As with government street, I appreciate the safety aspect regardless of COVID. I also appreciate the window of open hours in the day to provide shippers and store owners the time to receive deliveries in what can be a very difficult and cramped area to navigate.
Screen Name Redacted 2/17/2021 11:45 PM	It enabled us to enjoy downtown during the pandemic. These spaces can only reopen if all precautions are taken. When all of this is over it will create more of a buzz downtown.
Screen Name Redacted 2/18/2021 07:30 AM	As above, community positive, people friendly, environmentally sound, business friendly.
Screen Name Redacted	Seeing people out enjoying themselves.

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2/18/2021 07:35 AM

Screen Name Redacted

2/18/2021 07:40 AM

It was nice to stumble upon it while out for a walk. And nice to have an outdoor cafe experience and chat with people at the next table who I didn't know.

Screen Name Redacted

2/18/2021 07:45 AM

A place to sit outside downtown away from traffic

Screen Name Redacted

2/18/2021 07:47 AM

Very relaxing and lots of room to walk

Screen Name Redacted

2/18/2021 08:16 AM

They were pleasant spaces.

Screen Name Redacted

2/18/2021 08:20 AM

Liked the outdoor public plaza vibe

Screen Name Redacted

2/18/2021 08:21 AM

I dined at the restaurant for lunch.

Screen Name Redacted

2/18/2021 08:25 AM

Ability to walk through and browse with plenty of physical distance.

Screen Name Redacted

2/18/2021 08:42 AM

Easier and safer for people to shop and enjoy the space while socializing safely.

Screen Name Redacted

2/18/2021 08:51 AM

That they were subject to time zone restrictions as opposed to full closures. The temporary barricade are also ugly as heck.

Screen Name Redacted

2/18/2021 08:51 AM

Loved outside dining

Screen Name Redacted

2/18/2021 08:56 AM

Walkable, animated street, music, space for people to enjoy

Screen Name Redacted

2/18/2021 09:03 AM

I loved the outdoor seating but it was made junky by signs..

Screen Name Redacted

2/18/2021 09:16 AM

It was a peaceful place to enjoy a meal outdoors. The lack of vehicles on the street was very nice. Easy to walk towards the Bay Centre as well.

Screen Name Redacted

2/18/2021 09:22 AM

The music gave it a festive feel. The merchants went to a lot of expense and time to create a vibrant atmosphere and should be praised for their creativity

Screen Name Redacted 2/18/2021 09:29 AM	Provides a neighbourhood feeling without vehicles. Loved earring outdoors in our friendly weather. The music was awesome.
Screen Name Redacted 2/18/2021 09:29 AM	Better use of space, less noise and air pollution
Screen Name Redacted 2/18/2021 09:45 AM	Love the Pag's entertainment and dining space. Looking forward to going when it resumes in the spring.
Screen Name Redacted 2/18/2021 09:48 AM	I didn't visit Broad Street as much, because it seemed the only business that really utilized the space was Pagliacci's.
Screen Name Redacted 2/18/2021 09:55 AM	Music
Screen Name Redacted 2/18/2021 10:08 AM	being able to eat outside
Screen Name Redacted 2/18/2021 10:10 AM	Sitting eating and not sucking up exhaust fumes
Screen Name Redacted 2/18/2021 10:16 AM	All. Great for mtg space, eating out, music.
Screen Name Redacted 2/18/2021 10:17 AM	No cars!
Screen Name Redacted 2/18/2021 10:24 AM	This allowed the businesses to remain open, people to work and for others to socialize safely. I also liked the music. I did not use the restaurants.
Screen Name Redacted 2/18/2021 10:31 AM	Felt like a safe, open space where Covid was not likely to be spreading. Did not have to worry about cars or inhaling car exhaust while dining. Has a bit of a European atmosphere which could be appealing to tourists in the future.
Screen Name Redacted 2/18/2021 10:36 AM	It looks so lovely and inviting to see people dining on the street
Screen Name Redacted 2/18/2021 10:44 AM	nothing as it is an eyesore/very unattractive
Screen Name Redacted 2/18/2021 10:44 AM	Pedestrian friendly. Brought business out to the street
Screen Name Redacted 2/18/2021 10:53 AM	Not necessary to allow cars on such a short street

Screen Name Redacted 2/18/2021 11:30 AM	It's really cute, and adds to the ambiance of the city. I had dinner on the pagliaci patio and it was super quaint
Screen Name Redacted 2/18/2021 11:34 AM	The umbrellas are good.
Screen Name Redacted 2/18/2021 11:50 AM	Easier to cross the street. I wonder how many people spent any time otherwise than sitting in outdoor patios? The street could just as well have some vehicular access for delivery or drop offs with some widening, perhaps of the sidewalks.
Screen Name Redacted 2/18/2021 11:54 AM	I loved the Broad Street plaza initiative and wished there were more of those across the region. The live jazz performances were the draw for me. I would not have come so often if it wasn't for the live music.
Screen Name Redacted 2/18/2021 12:51 PM	I didn't go downtown at all
Screen Name Redacted 2/18/2021 01:02 PM	same as above
Screen Name Redacted 2/18/2021 01:04 PM	no comment
Screen Name Redacted 2/18/2021 01:36 PM	Wonderful for expanded patios
Screen Name Redacted 2/18/2021 01:42 PM	not important to me
Screen Name Redacted 2/18/2021 02:19 PM	No cars! It's so nice to sit outside with peace and quiet.
Screen Name Redacted 2/18/2021 02:37 PM	Never used them other than walking through. Closing Broad Street does not have as much impact on getting around downtown.
Screen Name Redacted 2/18/2021 02:52 PM	didn't try it but love the idea.
Screen Name Redacted 2/18/2021 03:02 PM	Not one thing !!!
Screen Name Redacted 2/18/2021 03:17 PM	That was fine as you could easily get around this if you were in a car. Short street.
Screen Name Redacted	This was the biggest success of all the initiatives. The factors converged to

2/18/2021 03:23 PM	make a great space. Central space, lots of foot traffic, popular business, beautiful buildings, plenty of programming.
Screen Name Redacted 2/18/2021 03:28 PM	being able to walk and also keep distance from people if needed. Plus sit down and enjoy a coffee etc
Screen Name Redacted 2/18/2021 03:47 PM	Dining in the sun at Pags.
Screen Name Redacted 2/18/2021 04:34 PM	Same as above less traffic nicer atmosphere
Screen Name Redacted 2/18/2021 05:35 PM	It was much more enjoyable to dine on a patio without cars constantly driving by and safer not having to breathe in those fumes.
Screen Name Redacted 2/18/2021 06:21 PM	Extension of outdoor dining.
Screen Name Redacted 2/18/2021 07:07 PM	See above comments
Screen Name Redacted 2/18/2021 07:18 PM	The outdoor stage!!
Screen Name Redacted 2/18/2021 07:54 PM	Ability to sit and eat outside in an urban setting.
Screen Name Redacted 2/18/2021 08:46 PM	See answer about my experience.
Screen Name Redacted 2/18/2021 08:57 PM	I love opportunities to visit downtown safely. As a driver, I dont have issues with traffic patterns being disrupted
Screen Name Redacted 2/18/2021 09:14 PM	The patio spaces.
Screen Name Redacted 2/19/2021 12:02 AM	Love the pedestrian only area, and street music also!
Screen Name Redacted 2/19/2021 07:06 AM	Fine for short stub street
Screen Name Redacted 2/19/2021 08:48 AM	Same as government, except Broad has less sunlight & not so sure you can do anything about that!

Screen Name Redacted 2/19/2021 09:07 AM	This is a great idea- the live entertainment is wonderful and really adds life back into the city!
Screen Name Redacted 2/19/2021 10:43 AM	I like the live music. Temporary evening closures might be a good idea that could be expanded elsewhere, provided the noise level is monitored so that nearby residents don't have to suffer from late night noise.
Screen Name Redacted 2/19/2021 10:48 AM	nothing
Screen Name Redacted 2/19/2021 10:51 AM	The downtown area is much more pleasant with the new pedestrian zones and patios
Screen Name Redacted 2/19/2021 10:53 AM	Small street so not too impactful to traffic. This is the kind of street that could be closed down - not a main road like Government.
Screen Name Redacted 2/19/2021 10:53 AM	I appreciated the extra patio seating
Screen Name Redacted 2/19/2021 10:58 AM	everything, great initiative
Screen Name Redacted 2/19/2021 10:59 AM	Again, I think that this is a great initiative as long as the seating and space is available to all of the vendors on Broad street.
Screen Name Redacted 2/19/2021 11:01 AM	Social engagement, liveliness, more people outside at night makes downtown more welcoming and less threatening by aggressive panhandlers
Screen Name Redacted 2/19/2021 11:04 AM	No traffic, extended patios
Screen Name Redacted 2/19/2021 11:05 AM	I will enjoy eating outside when the weather improves.
Screen Name Redacted 2/19/2021 11:09 AM	Nice idea, but not sure it's needed with only the one restaurant patio. It does make getting around and finding parking that much more difficult
Screen Name Redacted 2/19/2021 11:12 AM	Makes the city feel more Cosmopolitan .
Screen Name Redacted 2/19/2021 11:12 AM	As the above photo shows, having people on the street really gave a festive and active atmosphere to the street - very inviting.
Screen Name Redacted 2/19/2021 11:16 AM	Again, creating a plaza-like atmosphere that promotes the act of LIVING in the city.



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Screen Name Redacted 2/19/2021 11:23 AM	So great to sit outside with out cars driving by. I fully support this initiative!
Screen Name Redacted 2/19/2021 11:30 AM	This is an area I avoid due to the aggressive street people.
Screen Name Redacted 2/19/2021 11:36 AM	It gave a clear signal that the city cared about people, not cars.
Screen Name Redacted 2/19/2021 11:38 AM	zero cars
Screen Name Redacted 2/19/2021 11:46 AM	good for tourists only
Screen Name Redacted 2/19/2021 11:48 AM	I would like all of the changes to be made long term.
Screen Name Redacted 2/19/2021 11:50 AM	see my comment about government street
Screen Name Redacted 2/19/2021 11:57 AM	Greta place to enjoy a lunch or coffee without noisy traffic
Screen Name Redacted 2/19/2021 12:00 PM	Not able to respond
Screen Name Redacted 2/19/2021 12:05 PM	Broad Street feel very lively, and the creative seating areas were great.
Screen Name Redacted 2/19/2021 12:27 PM	Eating on the Pag's patio
Screen Name Redacted 2/19/2021 01:08 PM	Again, it was lovely to have a sort of plaza for eating, gathering and listening to music.
Screen Name Redacted 2/19/2021 01:10 PM	outside dining, street closure
Screen Name Redacted 2/19/2021 01:12 PM	That it was temporary.
Screen Name Redacted 2/19/2021 01:53 PM	Community. Made the city more alive. Loved the live music.

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Screen Name Redacted 2/19/2021 02:41 PM	I don't particularly feel that section of broad street should be closed off.
Screen Name Redacted 2/19/2021 03:36 PM	the live music outdoors.
Screen Name Redacted 2/19/2021 04:01 PM	Limited traffic
Screen Name Redacted 2/19/2021 04:44 PM	I haven't experienced this strip as often as Government, but I like all of the elements described above.
Screen Name Redacted 2/19/2021 04:48 PM	Outdoor patios.
Screen Name Redacted 2/19/2021 05:02 PM	The patios and benches.
Screen Name Redacted 2/19/2021 05:17 PM	Fewer cars on the street is always great!
Screen Name Redacted 2/19/2021 05:55 PM	No cars
Screen Name Redacted 2/19/2021 06:50 PM	Nice patios.
Screen Name Redacted 2/19/2021 07:50 PM	Worked well. Make it pretty looking and make it permanent.
Screen Name Redacted 2/19/2021 09:12 PM	The streets felt alive, like something exciting was happening.
Screen Name Redacted 2/19/2021 09:47 PM	That it changed the feeling of the street and it's great to see people 'hanging around'
Screen Name Redacted 2/20/2021 09:13 AM	Nothing
Screen Name Redacted 2/20/2021 09:52 AM	That the city is attempting changes instead of just sitting around & talking about it year after year.
Screen Name Redacted 2/20/2021 08:45 PM	Safe physical distance and no vehicle traffic

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Screen Name Redacted 2/20/2021 11:12 PM	Love it. So much more alive.
Screen Name Redacted 2/20/2021 11:36 PM	Less cars running people over.
Screen Name Redacted 2/21/2021 12:29 AM	It is a dead street that finally had life
Screen Name Redacted 2/21/2021 08:47 AM	Have not used this one... perhaps when COVID is over dining at Pag's will be a thing.
Screen Name Redacted 2/21/2021 11:22 AM	I did not use this space
Screen Name Redacted 2/21/2021 11:51 AM	Very appealing
Screen Name Redacted 2/21/2021 01:18 PM	No car traffic!
Screen Name Redacted 2/21/2021 02:39 PM	It's brilliant. This street of 1 block can't be used for much else. It needs more attention to make it visibly nicer.
Screen Name Redacted 2/21/2021 03:10 PM	Strong sense of place. Feels "special". Almost like there's a special event (like car free day) happening all the time.
Screen Name Redacted 2/21/2021 03:46 PM	Similar to other closures, I liked the increase in open space.
Screen Name Redacted 2/21/2021 07:03 PM	As per previous comments, this worked well for us.
Screen Name Redacted 2/21/2021 09:05 PM	Improved atmosphere
Screen Name Redacted 2/21/2021 10:58 PM	Made Broad St dreamy like a street in Quebec City, or Spain or Italy. Felt transported in my own city.
Screen Name Redacted 2/21/2021 11:03 PM	EVERYTHING. This may have been my favourite action, and I loved Government St. Pagliacci's adding music during happy hour was transportative. Our son discovered Shirley Temples because of this closure.
Screen Name Redacted 2/22/2021 09:36 AM	Great to eat and coffee outside in covid!

Screen Name Redacted 2/22/2021 01:00 PM	its ok
Screen Name Redacted 2/22/2021 04:08 PM	It's nice to see and feel a festive environment with people instead of cars.
Screen Name Redacted 2/22/2021 06:24 PM	I like to twinkle lights.
Screen Name Redacted 2/22/2021 08:30 PM	They kept Pagliaci's in business.
Screen Name Redacted 2/22/2021 08:51 PM	Street patios
Screen Name Redacted 2/22/2021 08:57 PM	More of a vibrant community feeling.
Screen Name Redacted 2/22/2021 10:39 PM	Broad street was more comfortable than Government street, although it was often difficult to determine which places were open.
Screen Name Redacted 2/22/2021 11:53 PM	Less cars and it supports businesses.
Screen Name Redacted 2/23/2021 06:01 PM	I liked it but I wonder if the whole street has to be given over. I understand that Pagliacci's had their best summer ever. That's great for them but what about the other restaurants that didn't have that opportunity because of their location?
Screen Name Redacted 2/23/2021 09:36 PM	Piazza-feeling
Screen Name Redacted 2/24/2021 05:29 PM	I have not been on Broad Street to see the initiatives, I cannot speak to them.
Screen Name Redacted 2/24/2021 05:38 PM	It creates outdoor eating spaces in an area where outdoor eating is scarce.
Screen Name Redacted 2/24/2021 05:40 PM	Similar to my responses above - lovely to see people outside.
Screen Name Redacted 2/24/2021 06:28 PM	Useless
Screen Name Redacted 2/24/2021 06:43 PM	I felt this street was not needed to be shut down.

Screen Name Redacted 2/24/2021 07:24 PM	Enlarged outdoor patios, which should stay
Screen Name Redacted 2/25/2021 08:24 AM	Didn't notice the change
Screen Name Redacted 2/25/2021 10:13 AM	Feeling safer
Screen Name Redacted 2/25/2021 11:35 AM	A good street choice to close as it is short and not a major inconvenience for drivers.
Screen Name Redacted 2/25/2021 11:52 AM	Makes Victoria more attractive
Screen Name Redacted 2/25/2021 12:03 PM	I love the restaurant and cafe patios. It is absolutely delightful to be able to hangout outside and not have to worry about car traffic and COVID. Victorians love being outdoors.
Screen Name Redacted 2/25/2021 01:20 PM	We dined outside at Pagliaccis once last year and that was fantastic! I really love the lights that were added between the buildings. Again, these changes make the street a destination rather than just something you use to pass things by!
Screen Name Redacted 2/25/2021 01:50 PM	Loved the absence of noise and fumes from cars, buses and trucks.
Screen Name Redacted 2/25/2021 01:58 PM	I ate dinner at one of the outdoor tables, it was very pleasant.
Screen Name Redacted 2/25/2021 04:29 PM	The fast reactions to COVID
Screen Name Redacted 2/25/2021 04:34 PM	It feels so much safer to in this parts of downtown. And dining outside is so nice.
Screen Name Redacted 2/25/2021 04:34 PM	same as gov't street
Screen Name Redacted 2/25/2021 04:38 PM	It constrcuts a particular space that only opens to pedestrians
Screen Name Redacted 2/25/2021 05:05 PM	The increase in people utilizing this area.

Screen Name Redacted 2/26/2021 08:02 AM	Outdoor eating, pedestrian priority. Amazing community feel. Brought people together more than ever (even though it was socially distanced!).
Screen Name Redacted 2/26/2021 10:16 AM	Outdoor dinning.
Screen Name Redacted 2/26/2021 01:51 PM	The feeling of community within a city. Not just people in cars but neighbours walking around meeting eachother outside! In public!
Screen Name Redacted 2/26/2021 04:43 PM	allowed for a more European feel to the streetscape
Screen Name Redacted 2/26/2021 11:37 PM	Nothing. It is a bad idea.
Screen Name Redacted 2/27/2021 01:44 AM	supporting pedestrian use.
Screen Name Redacted 2/27/2021 08:32 AM	Loved being able to eat outside
Screen Name Redacted 2/27/2021 04:03 PM	Gathering space (safely) often with music
Screen Name Redacted 2/27/2021 08:02 PM	Definitely helped the restaurants there. Not sure how it affected traffic to other businesses?
Screen Name Redacted 2/28/2021 07:05 AM	European vibes of the planned outdoor music. A great way to support local artists!
Screen Name Redacted 2/28/2021 09:11 AM	Patios outside
Screen Name Redacted 2/28/2021 09:13 AM	The fabulous new dining experience at Pags.
Screen Name Redacted 2/28/2021 09:20 AM	Looked like it gave some breathing space for local businesses to allow social distancing.
Screen Name Redacted 2/28/2021 09:34 AM	Love it
Screen Name Redacted 2/28/2021 09:41 AM	Car- free, and better atmosphere to patronize dining & shopping.

Screen Name Redacted 2/28/2021 09:49 AM	The created atmosphere during a bleak time.
Screen Name Redacted 2/28/2021 09:53 AM	Outdoor seating is nice, would be nice to see more of the area used
Screen Name Redacted 2/28/2021 09:56 AM	Adds life to an otherwise quiet street
Screen Name Redacted 2/28/2021 10:56 AM	It has created a lovely space
Screen Name Redacted 2/28/2021 11:57 AM	Great outside space! Honestly for the nice weather we have we eat and drink indoors too much.
Screen Name Redacted 2/28/2021 12:02 PM	We had brunch on a patio last summer. It was fantastic. There was live music. My son could run around safely.
Screen Name Redacted 2/28/2021 12:07 PM	Safety for pedestrians, ambiance
Screen Name Redacted 2/28/2021 12:12 PM	Nothing
Screen Name Redacted 2/28/2021 12:18 PM	No Cars! I live right around the corner from there, and I used to drive down Broad street to get from Broughton to Fort, and I dont miss being able to do that. I would rather see Broad street be pedestrian only then be able to drive down it to take the shortcut to Fort Street. I love the lights that they added, the outdoor seating, and the live music in the summer.
Screen Name Redacted 2/28/2021 12:31 PM	Nothing. Clean up the city.
Screen Name Redacted 2/28/2021 12:37 PM	Nothing.
Screen Name Redacted 2/28/2021 12:43 PM	In the warmer months it's great to dine outside and have music etc!
Screen Name Redacted 2/28/2021 12:44 PM	Patios. Pedestrian and cyclist access.
Screen Name Redacted 2/28/2021 01:10 PM	The closure of Broad Street creates a great outdoor dining plaza. It should be kept this way.
Screen Name Redacted	Allowing businesses to open

2/28/2021 01:24 PM

Screen Name Redacted

I'd like downtown to be safer. I don't feel comfortable or safe downtown.

2/28/2021 01:35 PM

Screen Name Redacted

Less vehicles. Safer socialising.

2/28/2021 01:52 PM

Screen Name Redacted

It was nice to reduce the traffic in this area

2/28/2021 02:02 PM

Screen Name Redacted

There is nothing. It needlessly making navigating downtown Victoria more complex.

2/28/2021 02:13 PM

Screen Name Redacted

It created atmosphere and engagement

2/28/2021 02:34 PM

Screen Name Redacted

Never used it.

2/28/2021 02:57 PM

Screen Name Redacted

NA

2/28/2021 03:51 PM

Screen Name Redacted

Same as above.

2/28/2021 04:39 PM

Screen Name Redacted

Similar as Government st. Was able to distance more appropriately.

2/28/2021 04:57 PM

Screen Name Redacted

N/a

2/28/2021 05:04 PM

Screen Name Redacted

Loved the little free library in this area and outdoor dining

2/28/2021 07:05 PM

Screen Name Redacted

I loved this street being blocked off. More then government. Pags really created a good vibe.

2/28/2021 07:10 PM

Screen Name Redacted

Please listen to the interests of businesses in the downtown area, I would like a vibrant downtown with a variety of shops, restaurants and services

2/28/2021 07:54 PM

Screen Name Redacted

Reduced car traffic, more pedestrian and cycling friendly

2/28/2021 07:55 PM

Screen Name Redacted

People friendly and loved the atmosphere.



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2/28/2021 07:58 PM

Screen Name Redacted Opportunity to eat outside

2/28/2021 08:41 PM

Screen Name Redacted Everything!!!

2/28/2021 09:08 PM

Screen Name Redacted please see my comments above.

2/28/2021 09:17 PM

Screen Name Redacted Again, this isn't a critical road for cars

2/28/2021 09:30 PM

Screen Name Redacted I have not used any businesses in this area recently- but as a tradesman who regularly works downtown, this can be problematic for being able to servicing buildings.

3/01/2021 06:34 AM

Screen Name Redacted Helping the local restaurants survive.

3/01/2021 07:04 AM

Screen Name Redacted Great space

3/01/2021 07:10 AM

Screen Name Redacted Music

3/01/2021 08:20 AM

Screen Name Redacted nothing

3/01/2021 11:59 AM

Screen Name Redacted Very little.

3/01/2021 02:52 PM

Screen Name Redacted good, but scale back. Off set by offering free parking nearby in parkade or other street

3/01/2021 03:35 PM

Screen Name Redacted Small street, ok to close off

3/01/2021 06:27 PM

Screen Name Redacted outdoor dining

3/01/2021 06:59 PM

Screen Name Redacted Freedom to stroll and shop and safely eat and socialize outside

3/01/2021 07:06 PM

Screen Name Redacted

3/01/2021 07:27 PM

The more people get used to them the more they will use them

Screen Name Redacted

3/01/2021 07:32 PM

Again, this a leading question and in no way assesses the residents of Victoria's opinions.

**Optional question** (651 response(s), 142 skipped)**Question type:** Essay Question**Q11 | What could be improved?**

Screen Name Redacted

2/02/2021 10:13 AM

nicer signage, infrastructure to close the street. using tactical urbanism tools could make it more appealing/vibrant

Screen Name Redacted

2/02/2021 10:16 AM

Make it permanent!

Screen Name Redacted

2/02/2021 10:22 AM

Looks tacky (restaurant expansion not tacky - but City signage etc tacky)

Screen Name Redacted

2/02/2021 10:24 AM

Broad is great.

Screen Name Redacted

2/02/2021 10:29 AM

As per my comments in 8 and 9.

Screen Name Redacted

2/02/2021 10:30 AM

If it becomes permanent, I'm sure a more cohesive look will emerge. If the terminated vista was not a parkade it would be perfect.

Screen Name Redacted

2/02/2021 10:33 AM

Make it permanent! Scrub off the traffic lines and do decorative paint treatments instead to enhance the plaza atmosphere.

Screen Name Redacted

2/02/2021 10:34 AM

- Improved wayfinding that is more aesthetically pleasing

Screen Name Redacted

2/02/2021 10:53 AM

If it were done on an ongoing basis - which it should be - then the business owners should start paying rent, since they're annexing public property for private use. For now, of course, the precarious position of businesses means that they should continue to be allowed to use these spaces rent-free. Also, outdoor heaters (patio heaters) should be electric only. This shouldn't become one more way in which GHGs are spewed into the atmosphere.

Screen Name Redacted

2/02/2021 10:59 AM

Possible permanent closure to allow for placemaking? Greenery/planters, art.

Screen Name Redacted 2/02/2021 11:03 AM	Put business needs first, vehicle needs last. I know that some people rely on their vehicles, but for many it is an option to park within meters of your destination. We have parkades and parking lots so opening more parking spaces for people will bring people downtown to support businesses because it will feel safer and more inviting to be in the area.
Screen Name Redacted 2/02/2021 11:15 AM	more City owned street furniture as opposed to mostly privately operated areas
Screen Name Redacted 2/02/2021 11:30 AM	Please keep this!
Screen Name Redacted 2/02/2021 11:34 AM	Just don't close roads!
Screen Name Redacted 2/02/2021 11:38 AM	Again -- Does it need to look so "dirty". Looks cheap. Make it look nice.
Screen Name Redacted 2/02/2021 12:42 PM	Pull up the asphalt, plant some trees and greenery... and you'll actually have a pretty space.
Screen Name Redacted 2/02/2021 01:35 PM	More sunshine (haha). Broad St is in the shade most of the time. That might be great on hot sunny days, though.
Screen Name Redacted 2/02/2021 01:53 PM	Eventually, I'd like to see prettier, more permanent looking, barriers. Also, I think resurfacing the street with something textured, as is common in places like Denmark, would be awesome. But that's a long term direction. For this year, maybe something classier than traffic cones and a "road closed" sign? Seriously, it's awesome even as it is.
Screen Name Redacted 2/02/2021 02:18 PM	Probably allowed for more space than needed and I expect some partial traffic could still be allowed while retaining much of the value. Only in fullness of time will it be able to be determined if the loss of on-street parking will have adverse impact on business. I suspect that especially in the shoulder and winter seasons, this will have a negative effect (but less so in the summer time).
Screen Name Redacted 2/02/2021 03:36 PM	Get traffic flowing again
Screen Name Redacted 2/02/2021 03:52 PM	Nothing now, more seating was added and a little free library last I saw, it is a cute fun street that is sure to attract visitors who may have missed it before. Maybe some bike parking, I think I didn't see any added in the road last time I was there.
Screen Name Redacted 2/02/2021 04:45 PM	More seating wouldn't hurt.

Screen Name Redacted 2/02/2021 04:59 PM	I don't know
Screen Name Redacted 2/02/2021 05:03 PM	lighting
Screen Name Redacted 2/02/2021 05:40 PM	I do like having zones for specific activities but I wouldn't want these marked out on the pavement. Maybe an agreement with businesses on how to manage people flow and street entertainment/art.
Screen Name Redacted 2/02/2021 06:06 PM	Make it permanent (truly no one needs to drive or park on this block) and mark the entry points with more decorative things other than "Road Closed" signs.
Screen Name Redacted 2/02/2021 06:22 PM	I found it difficult to pick-up take-out in the area.
Screen Name Redacted 2/02/2021 06:59 PM	Nothing
Screen Name Redacted 2/02/2021 07:20 PM	This block could use a street mural, as well as a better solution than the blue traffic cones, which detracted from the warm and inviting atmosphere.
Screen Name Redacted 2/02/2021 07:34 PM	Somehow make it safe for multi-use.
Screen Name Redacted 2/02/2021 07:55 PM	Bike parking.
Screen Name Redacted 2/02/2021 08:36 PM	I don't think this should be a full street closure.
Screen Name Redacted 2/02/2021 09:15 PM	Great as-is. It got better as the summer went on (more seating and colour)
Screen Name Redacted 2/02/2021 09:45 PM	Better balance between sidewalk and plaza space
Screen Name Redacted 2/02/2021 09:56 PM	Maintain one lane of traffic and vehicle parking, there was no need for the entire street to be given over to pedestrians.
Screen Name Redacted 2/02/2021 10:20 PM	Additional lighting on longer summer nights.
Screen Name Redacted 2/02/2021 10:32 PM	Lights at night.

Screen Name Redacted 2/02/2021 11:39 PM	The barricades and piling look terrible
Screen Name Redacted 2/03/2021 12:06 AM	pick up zones near businesses
Screen Name Redacted 2/03/2021 06:53 AM	Try it on other streets, like Yates?
Screen Name Redacted 2/03/2021 06:57 AM	if we make them more permanent require concrete barriers to protect people from rogue vehicles, etc.
Screen Name Redacted 2/03/2021 07:11 AM	Windy days were a challenge on this street; it seems to funnel wind. I don't know if some things temporary can be done to block or redirect the wind could be designed. Transparent!
Screen Name Redacted 2/03/2021 07:21 AM	Expansion.
Screen Name Redacted 2/03/2021 07:29 AM	Open the street back up
Screen Name Redacted 2/03/2021 07:56 AM	Close Broad st
Screen Name Redacted 2/03/2021 08:11 AM	more consistent look of seating and more seating for those not eating.
Screen Name Redacted 2/03/2021 08:13 AM	Maybe allow vendors to have outdoor stalls
Screen Name Redacted 2/03/2021 08:50 AM	make it a permanent farm market
Screen Name Redacted 2/03/2021 08:57 AM	No comment
Screen Name Redacted 2/03/2021 09:02 AM	Increased safety perhaps through increased policing.
Screen Name Redacted 2/03/2021 09:10 AM	Adding more seating areas on the street for people who want to sit and enjoy the music.
Screen Name Redacted 2/03/2021 09:11 AM	Adding buskers.. they could move around to different areas.

Screen Name Redacted 2/03/2021 09:27 AM	More police
Screen Name Redacted 2/03/2021 09:44 AM	Close it all year and bring tables and stalls into the street, winter and summer.
Screen Name Redacted 2/03/2021 10:06 AM	Cleaner streets and don't let the vagrants linger and sprawl. NO TENTS
Screen Name Redacted 2/03/2021 10:20 AM	Deal with the pan handlers! They are ruining the downtown. No one wants to watch beggars sitting and begging or looking at dirty broken boarded up stores! This city is being ruined. So sad! Forcing us to move away!
Screen Name Redacted 2/03/2021 10:24 AM	This little spot is almost like a room! Are there ways to enhance that even more? Painting the road? Lighting? Or even in the long term changing the asphalt to make it feel more like a shared space?
Screen Name Redacted 2/03/2021 10:38 AM	More seating and maybe plants!
Screen Name Redacted 2/03/2021 10:42 AM	Make this a permanent closure.
Screen Name Redacted 2/03/2021 10:45 AM	Regulated / Just not sure how well thought out they are . Some are great and some are an eye sore
Screen Name Redacted 2/03/2021 10:56 AM	Greatly reduced speed limits (like pedestrian speed) downtown on shared streets, if delivery vehicles are allowed where people walk on the street.
Screen Name Redacted 2/03/2021 10:58 AM	Rain cover for the table please!
Screen Name Redacted 2/03/2021 10:59 AM	More passive activations/entertainment to liven up the vibe.
Screen Name Redacted 2/03/2021 11:05 AM	more attractively furnished patios for the other restaurants on Broad
Screen Name Redacted 2/03/2021 11:19 AM	Street presence security. Proper housing for people without homes, including these same people being required to undertake some level of responsibility for "alternate" housing areas - including peace and quiet, cleanliness, personal safety, fire codes. Here's the question to those people in "our parks" - would you leave the kind of garbage behind that Victorians and visitors and your neighbours are asked to look at, walk through, and deal with, including the attendant safety issues from - in the forests around, say, Tofino. Downtown Victoria area parks should be treated as pristine wilderness - if

	you are living there, make it a safe and pleasurable experience for everyone. More support for improvement comes from effort from everyone.
Screen Name Redacted 2/03/2021 11:24 AM	make barriers safe for blind people. Cones are a hazard.
Screen Name Redacted 2/03/2021 02:00 PM	More seating or common socializing space added to the ends of the street (so not to impede with Pagliaccis)
Screen Name Redacted 2/03/2021 02:58 PM	Better visual design
Screen Name Redacted 2/03/2021 03:48 PM	I do cycle through the area often, making sure to respect people walking. If cycling through could be legitimized, again in a pedestrian priority manner, that would be good. There doesn't have to be a large opening.
Screen Name Redacted 2/03/2021 03:52 PM	Connect it to Govt St via a car free piece of Broughton or Fort.
Screen Name Redacted 2/03/2021 05:29 PM	more free parking to encourage residents to spend longer down town for shopping and dining.
Screen Name Redacted 2/03/2021 05:30 PM	Keep it closed all year to vehicle traffic
Screen Name Redacted 2/03/2021 05:30 PM	Longer hours
Screen Name Redacted 2/03/2021 06:02 PM	See above.
Screen Name Redacted 2/03/2021 07:11 PM	Didn't get great sunlight most of the day but there isn't much that can be done about that!
Screen Name Redacted 2/03/2021 07:20 PM	Na
Screen Name Redacted 2/03/2021 07:53 PM	More seating - type that can be sanitized
Screen Name Redacted 2/03/2021 08:08 PM	More space... more streets
Screen Name Redacted 2/03/2021 09:30 PM	I thought it worked fine.

Screen Name Redacted 2/03/2021 09:56 PM	The point of making sure an even playing field for all bars/pubs is maintained and that this initiative doesn't favour some and exclude others.
Screen Name Redacted 2/03/2021 10:35 PM	More dog friendly options 87
Screen Name Redacted 2/04/2021 08:15 AM	It's a shady street. More colour above or with planters. More music and art.
Screen Name Redacted 2/04/2021 10:17 AM	n/a
Screen Name Redacted 2/04/2021 12:05 PM	Spread it to other streets!
Screen Name Redacted 2/04/2021 03:06 PM	Open the street to cars and parking again.
Screen Name Redacted 2/04/2021 03:39 PM	Aesthetic improvements. It still looks like a road, we could put some potted plants etc.
Screen Name Redacted 2/04/2021 03:59 PM	Nothing
Screen Name Redacted 2/04/2021 05:21 PM	Pavement markings?
Screen Name Redacted 2/04/2021 05:26 PM	Don't allow bikes to be ridden in these spaces. Unfortunately there is a large enough percentage cyclist are not courteous of those around them. This was my experience in the city squares in Europe.
Screen Name Redacted 2/04/2021 06:11 PM	Really ugly signage and barriers. The whole point of going out for a drink or meal on a terrace is to enjoy the atmosphere. The ugly and amateur signage, fencing, barriers and so on destroys the atmosphere.
Screen Name Redacted 2/04/2021 06:16 PM	see comment above
Screen Name Redacted 2/04/2021 08:35 PM	make permanent so business can do a real good job
Screen Name Redacted 2/05/2021 05:17 AM	Make them feel less adhoc and temporary
Screen Name Redacted 2/05/2021 07:38 AM	Perhaps some more seating!!



Screen Name Redacted 2/05/2021 09:58 AM	Not sure its an ideal location due to lack of direct sunlight that enters the corridor.
Screen Name Redacted 2/05/2021 02:32 PM	It should be kept in place.
Screen Name Redacted 2/05/2021 03:59 PM	More seating. Make it feel more permanent.
Screen Name Redacted 2/05/2021 07:36 PM	Make permanent, better surface. More trees and seating.
Screen Name Redacted 2/05/2021 09:39 PM	Another commercial loading zone in the opposite direction.
Screen Name Redacted 2/06/2021 07:46 AM	Allow the restaurants even more space on the actual street and close full time as deliveries can be made from either end. They don't have to be right at the door.
Screen Name Redacted 2/06/2021 08:26 AM	Beautifying the space.
Screen Name Redacted 2/06/2021 10:19 AM	For a small street like that, if there were light strings and other lighting effects at night, along with suitable planters, it would make it feel cozier and more inviting.
Screen Name Redacted 2/06/2021 04:05 PM	Make more permanent road blocks. i.e. where there are pylons put bollards, etc.
Screen Name Redacted 2/07/2021 09:01 AM	Continue with closure from May-Oct.
Screen Name Redacted 2/07/2021 10:25 AM	See above
Screen Name Redacted 2/07/2021 12:13 PM	Make it permanent!
Screen Name Redacted 2/07/2021 06:32 PM	Beautify, replace the asphalt with pedestrian friendly paving, make the barricades elegant.
Screen Name Redacted 2/07/2021 08:41 PM	n/a
Screen Name Redacted 2/07/2021 08:42 PM	Make this one of our new plazas and then you can add more green space - tree planters would be lovely.

Screen Name Redacted 2/07/2021 11:41 PM	Making the temporary changes permanent
Screen Name Redacted 2/08/2021 10:36 AM	Where do I start, the number one priority is more police to keep the downtown core safe. There are far too many bike lanes. We have a lot of seniors that still drive and getting to and from places involves the use of a car, so stop taking away parking.
Screen Name Redacted 2/08/2021 02:25 PM	Perhaps remove the wood fencing and signs and pylons and replace with movable planters filled with beautiful plants. Your Broad St image is not an attractive entrance to a patio space. But, it could easily become a beautiful space and hub for shoppers on a break.
Screen Name Redacted 2/08/2021 02:43 PM	Same for answers for government street
Screen Name Redacted 2/08/2021 03:27 PM	Just on weekends in the summer - not enough people downtown to begin with. Need to be helping the businesses - don't tell to hire private security, that is an additional cost to them. The city counsellors should be working to keep this city safe.
Screen Name Redacted 2/09/2021 05:57 PM	Better signage to find how to get to the Bay Centre parkade and no temporary seats should be added by the city as these were abused by people sitting and smoking in them or sitting and selling their handmade products. Only retailers along these areas should be allowed to pull out onto the street no street vendors that aren't full time tenants should be allowed.
Screen Name Redacted 2/09/2021 06:53 PM	more tables ?
Screen Name Redacted 2/09/2021 10:58 PM	More permanent awenings?
Screen Name Redacted 2/10/2021 08:17 AM	keep in place
Screen Name Redacted 2/10/2021 09:20 AM	Perhaps a flower cart or other colourful small business? I wasn't keen on the fenced off outdoor shop that one business built on the west side.
Screen Name Redacted 2/10/2021 02:21 PM	More attractive signage and delineators
Screen Name Redacted 2/10/2021 03:52 PM	more feedback from users and shoppe keepers
Screen Name Redacted 2/10/2021 05:24 PM	permanent pedestrian access year round

Screen Name Redacted

2/10/2021 09:59 PM

The road closures signs used imply construction or other disruption and look uninviting.

Screen Name Redacted

2/11/2021 11:33 AM

I would like to see less waste created from businesses. With the initial scare of covid, touch transfer was a big worry but that's no longer the case. There is no reason not to provide reusable plates and cutlery for food service. I would like to see reusables offered on street patios. Single use plastics are on their way out, compostable plastics are misunderstood and our area doesn't have the correct facilities to compost them. The simplest option then is to have regular plates and cutlery.

Screen Name Redacted

2/11/2021 12:27 PM

More streets like this...

Screen Name Redacted

2/11/2021 03:50 PM

Including the block on the other side of the mall where the hair salons, Rise and Grind, and the bike store is.

Screen Name Redacted

2/11/2021 04:04 PM

more not restaurant specific seating

Screen Name Redacted

2/11/2021 04:06 PM

Nothing

Screen Name Redacted

2/11/2021 04:41 PM

More greenery! Outside gardens, more plants, more buskers and more painted street ways instead of grey concrete. In a city where it rains the colour brightens spirits.

Screen Name Redacted

2/11/2021 04:47 PM

Permanent.

Screen Name Redacted

2/11/2021 05:07 PM

Just by adding more!

Screen Name Redacted

2/11/2021 05:31 PM

Not sure

Screen Name Redacted

2/11/2021 05:58 PM

Leave everything to the way it was.

Screen Name Redacted

2/11/2021 06:32 PM

If the street is closed to vehicles...those business loose my business

Screen Name Redacted

2/11/2021 06:47 PM

More parking so people can go downtown

Screen Name Redacted 2/11/2021 06:54 PM	The raised patios were not wheelchair accessible, use more permanent barriers at the two ends so the cones don't block wheelchair access; provide more accessible parking nearby so it is easier for us to access.
Screen Name Redacted 2/11/2021 07:10 PM	Remove this during the winter months as no one uses the patios. This negatively affects the businesses in the area as parking was removed. The downtown core needs parking to entice shoppers to come and experience the city shopping.
Screen Name Redacted 2/11/2021 09:46 PM	covered sheltered spaces for general use by all, not linked to any particular business.
Screen Name Redacted 2/11/2021 10:00 PM	not sure
Screen Name Redacted 2/12/2021 02:35 AM	Eliminating automobiles permanently
Screen Name Redacted 2/12/2021 08:04 AM	more seating!
Screen Name Redacted 2/12/2021 08:21 AM	Remove these barriers.
Screen Name Redacted 2/12/2021 08:58 AM	Beautification of barriers
Screen Name Redacted 2/12/2021 10:51 AM	Permanent closure to cars in some downtown streets. Allow motorized deliveries only before 10 am.
Screen Name Redacted 2/12/2021 11:09 AM	Make it permanent.
Screen Name Redacted 2/12/2021 11:42 AM	Keep it!
Screen Name Redacted 2/12/2021 12:18 PM	Similar to Govt Street -- funding for security upgrades/patrols to protect these businesses, and I'd love to see this section of Broad permanently closed to vehicles except for deliveries if needed or emergency vehicles.
Screen Name Redacted 2/12/2021 12:20 PM	Don't overdo it. The streets selected are appropriate in location and size and scale. And limit the areas of expansion carefully.
Screen Name Redacted 2/12/2021 12:46 PM	Design criteria for barriers between eateries etc.
Screen Name Redacted	Prettier blockades!!!!

2/12/2021 03:22 PM

Screen Name Redacted

See above.

2/12/2021 04:36 PM

Screen Name Redacted

assisting restos/bars to weather-proof their outdoor spaces

2/12/2021 10:38 PM

Screen Name Redacted

More pop up artists like the pop up opera.

2/13/2021 07:49 AM

Screen Name Redacted

It seemed ok to me.

2/13/2021 01:12 PM

Screen Name Redacted

Again, make this a permanent fixture.

2/13/2021 04:53 PM

Screen Name Redacted

Repaint the street to put a "sidewalk" down the middle and specific entrances to the businesses so we don't feel like we are intruding on the diners.

2/13/2021 05:22 PM

Screen Name Redacted

Open up the street a little.

2/14/2021 10:53 AM

Screen Name Redacted

I'd like to see an opportunity for bikes to cut through somewhere b/c it's an important cut through area to get the Fort St lanes.

2/14/2021 11:47 AM

Screen Name Redacted

First and foremost, all improvements should prioritize disabled persons. Secondly, spaces should not be for businesses. They should be for citizens. Why does Pag's get a street to themselves? Did they pay for that? Why not? Why does the city hate anyone who isn't a rich business owner?

2/15/2021 05:10 PM

Screen Name Redacted

Better signage and barriers

2/16/2021 06:24 AM

Screen Name Redacted

Areas for multiple food trucks. Why are you doing this and then scaring people away from parks such as your crown jewel beacon hill? Given the remediation cost oof the park by the court house, I hope the city is budgeting a much higher number for that one.

2/16/2021 06:55 AM

Screen Name Redacted

Until criminal behaviour, open drug use, and the resultant perception of an unsafe experience is significantly reduced, then my suggestion, to increase perception of safety downtown, especially for families, seniors, and tourists, would be to station high profile VicPD officers at every intersection downtown. This would do two things: a) increase perception of safety downtown among families, seniors, and tourists and b) discourage criminal behaviour, open drug use and harassing behaviour against downtown users.

2/16/2021 07:29 AM

Screen Name Redacted 2/16/2021 07:38 AM	Make it a partial closure
Screen Name Redacted 2/16/2021 09:02 AM	Se 8 and 9.
Screen Name Redacted 2/16/2021 10:27 AM	No comment
Screen Name Redacted 2/16/2021 10:42 AM	The temporary barriers look dreadful...as though the city works crews are digging up the street. There needs to be a way to make these look better....perhaps trees in larg planters that can be moved in and out of the area. Enough of the ugly wooden pallette look, it's dreadful and univiting for pedestrians....yuk!!
Screen Name Redacted 2/16/2021 10:51 AM	More permanent infrastructure. No car lane. More streets treated like this.
Screen Name Redacted 2/16/2021 10:56 AM	Only have closures be temporary and not permanent
Screen Name Redacted 2/16/2021 11:20 AM	More planter boxes (they can be raised so a fork lift or pallet jack can move them in case of fire / medical issue)
Screen Name Redacted 2/16/2021 11:40 AM	Make the change permanent
Screen Name Redacted 2/16/2021 11:45 AM	Install safer, solid barriers that do not pose risk for people with disabilities. Replace parking lost
Screen Name Redacted 2/16/2021 11:46 AM	More
Screen Name Redacted 2/16/2021 11:48 AM	Overall look and travel circulation
Screen Name Redacted 2/16/2021 12:03 PM	One way traffic to allow maneuverability around downtown
Screen Name Redacted 2/16/2021 12:10 PM	I'd permanently close this block.
Screen Name Redacted 2/16/2021 12:13 PM	no ride on Bicele skater etc.
Screen Name Redacted	all good

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2/16/2021 12:23 PM

Screen Name Redacted

N/a

2/16/2021 12:25 PM

Screen Name Redacted

A bit more developed so it feels less like sitting in the middle of the road.

2/16/2021 12:43 PM

Screen Name Redacted

less plastic markets. make it permanent with permanent markers

2/16/2021 12:53 PM

Screen Name Redacted

Make this permanent.

2/16/2021 01:09 PM

Screen Name Redacted

Maybe some beautification like planters.

2/16/2021 01:18 PM

Screen Name Redacted

more innovation like what's been happening, a blend of car, bike and pedestrian

2/16/2021 01:22 PM

Screen Name Redacted

Not sure, curious how this impacted other businesses on the street that don't benefit from patio space.

2/16/2021 01:44 PM

Screen Name Redacted

Open the street back up

2/16/2021 02:00 PM

Screen Name Redacted

More shelters, more greenery, more seating

2/16/2021 02:06 PM

Screen Name Redacted

I guess the signage in the barriers could be improved to be more aesthetically pleasing, maybe incorporating planters.

2/16/2021 02:26 PM

Screen Name Redacted

Not much.

2/16/2021 02:36 PM

Screen Name Redacted

Nothing, it is olau

2/16/2021 02:50 PM

Screen Name Redacted

Wind control

2/16/2021 02:57 PM

Screen Name Redacted

Nothing.

2/16/2021 03:19 PM

Screen Name Redacted

better signage and barriers

2/16/2021 03:22 PM

Screen Name Redacted not much

2/16/2021 03:28 PM

Screen Name Redacted Making it permanent

2/16/2021 03:53 PM

Screen Name Redacted People do worry about parking spaces so that's a big point of contention.

2/16/2021 04:03 PM

Screen Name Redacted Downtown parking. More spaces to make it easier and convenient to visit downtown.

2/16/2021 04:06 PM

Screen Name Redacted Permanently close lower government to vehicles of all types except pedi cabs.

2/16/2021 04:38 PM

Screen Name Redacted More seating space.

2/16/2021 05:01 PM

Screen Name Redacted Maybe give buskers an incentive to use the space in the summer.

2/16/2021 05:10 PM

Screen Name Redacted Less robbing and break ins to these businesses

2/16/2021 06:12 PM

Screen Name Redacted nothing

2/16/2021 07:12 PM

Screen Name Redacted Business input. Relaxed bylaws. Garbage pick up more often. More visible security -less drug dealers and addicts taking over areas where businesses are struggling. Less bicycles across the crosswalks when we have walk signals and trying to get off a bus. Mask wearing mandatory when not eating or drinking.

2/16/2021 07:45 PM

Screen Name Redacted More seating!

2/16/2021 07:55 PM

Screen Name Redacted Greenery

2/16/2021 08:22 PM

Screen Name Redacted It's pretty good to my eyes. The businesses there and their customers probably have better ideas.

2/16/2021 09:27 PM

Screen Name Redacted More permanent

2/16/2021 09:59 PM



Screen Name Redacted 2/16/2021 10:16 PM	Power wash the sidewalks. Keep the sidewalks spotless. More garbage bins. More garbage pick up.
Screen Name Redacted 2/16/2021 10:46 PM	Allow it to take over more of the street and more semi permanent structures
Screen Name Redacted 2/17/2021 03:17 AM	Permanent. Make it seem less temporary
Screen Name Redacted 2/17/2021 07:24 AM	Is it a road or not?
Screen Name Redacted 2/17/2021 07:24 AM	Make more permanent structures
Screen Name Redacted 2/17/2021 07:29 AM	Great job!
Screen Name Redacted 2/17/2021 07:30 AM	The couple of times I checked this out it was pretty quiet... maybe because broad is pretty shady and gets cold quickly and doesn't have a very nice viewscape
Screen Name Redacted 2/17/2021 07:30 AM	The couple of times I checked this out it was pretty quiet... maybe because broad is pretty shady and gets cold quickly and doesn't have a very nice viewscape
Screen Name Redacted 2/17/2021 07:30 AM	The couple of times I checked this out it was pretty quiet... maybe because broad is pretty shady and gets cold quickly and doesn't have a very nice viewscape
Screen Name Redacted 2/17/2021 07:35 AM	I work with physically and mentally challenged people. It took years to make Victoria accessible for all. Now it's being limited which is discrimination against those who can't ride a bike or walk. There is a huge seniors population as well.
Screen Name Redacted 2/17/2021 07:38 AM	No signs. Tables on street.
Screen Name Redacted 2/17/2021 07:40 AM	Continue this long term.
Screen Name Redacted 2/17/2021 07:47 AM	Same as above
Screen Name Redacted 2/17/2021 07:52 AM	n/a

Screen Name Redacted 2/17/2021 07:52 AM	See #8
Screen Name Redacted 2/17/2021 07:54 AM	Extended if possible.
Screen Name Redacted 2/17/2021 07:55 AM	make it permanent
Screen Name Redacted 2/17/2021 07:57 AM	I do think that if these spaces become permanent there will be other things to consider. I think it was very apparent during the pandemic that there aren't enough public washrooms in the city. Having more, especially in larger outdoor spaces like Dallas road would be amazing!
Screen Name Redacted 2/17/2021 07:57 AM	Installing permanent infrastructure that prevents regular traffic but permits commercial deliveries.
Screen Name Redacted 2/17/2021 07:58 AM	Actually listening to us and not eliminating the ability for vehicles. Yes we need less of them yes I walk to town to run errands. Yes I have an elderly parents I have to shuttle around sometimes. I need to be able to get my mother close to the destination with my vehicle. If I can't do this, I'm not shopping in those stores. This creates an environment where only able bodied people can enjoy downtown Victoria.
Screen Name Redacted 2/17/2021 07:58 AM	Can't think of anything.
Screen Name Redacted 2/17/2021 08:01 AM	N/a
Screen Name Redacted 2/17/2021 08:02 AM	No trucks after 5 pm
Screen Name Redacted 2/17/2021 08:02 AM	Again, making it permanent would be great, and beautification with plantings and lovely planters would be a good thing.
Screen Name Redacted 2/17/2021 08:04 AM	Full closure areas should be expanded to other areas downtown... If using partial closures like on government, signage and pavement paint to mark pedestrian cycle and car areas would be helpful, and force yield for vehicles at all times... should just be full closures wherever feasible instead of partial (can make exceptions for loading and city vehicles). In the long term people adapt to these things, even if drivers complain initially. If toronto can close king st. To private vehicles, seems closures should be feasible in smaller cities too.
Screen Name Redacted 2/17/2021 08:05 AM	More police presence and removal of camping in all city parks. That shouldn't have been allowed in the first place it created the problems we see in the

	core and Beacon Hill.
Screen Name Redacted 2/17/2021 08:09 AM	Nothing
Screen Name Redacted 2/17/2021 08:10 AM	Unknown
Screen Name Redacted 2/17/2021 08:12 AM	Better signage welcoming pedestrians and cyclists. More bike parking.
Screen Name Redacted 2/17/2021 08:16 AM	Make it permanent and add some greenery and permanent public seating.
Screen Name Redacted 2/17/2021 08:16 AM	Perhaps undercover on foot security patrolling downtown Victoria.
Screen Name Redacted 2/17/2021 08:20 AM	Nothing
Screen Name Redacted 2/17/2021 08:21 AM	Make it permanent - same comments as for government street above. Many UK cities, like Oxford, don't allow cars into the city centre at all. They provide park and ride on the city outskirts. We are far from this, but the creation of a pedestrian-only zone for Downtown Victoria is long overdue.
Screen Name Redacted 2/17/2021 08:22 AM	More musicians, I'd also like to see a few vendors as well.
Screen Name Redacted 2/17/2021 08:22 AM	Beautification of the street closure
Screen Name Redacted 2/17/2021 08:24 AM	Revision, activate and modernize the Northern Junk location
Screen Name Redacted 2/17/2021 08:24 AM	Close it 24/7
Screen Name Redacted 2/17/2021 08:35 AM	Did not go.
Screen Name Redacted 2/17/2021 08:35 AM	One of the interesting parts of Victoria are the alleyways. Trounce, FanTan etc. Helping tourists feel safe and want to explore those cool little places. Also downtown has become very sketchy since Covid. I realize the City has been between a rock and a hard place the last year but now is the time to get more mental health services and social workers working with police. People are becoming afraid to go downtown and it doesn't matter if that's justified. It

	will further crash businesses and the path back will be longer and harder if we don't get homelessness and vagrancy under control.
Screen Name Redacted 2/17/2021 08:37 AM	Could this street be opened?
Screen Name Redacted 2/17/2021 08:38 AM	Make permanent
Screen Name Redacted 2/17/2021 08:40 AM	Better parking availability in surrounding area. With bike lanes in particular, parking is much more difficult along stretches of Fort, which in turn keeps my family out of downtown as we need to park further away to access downtown core. Toddlers don't enjoy the long walks to get into the core.
Screen Name Redacted 2/17/2021 08:41 AM	Nothing
Screen Name Redacted 2/17/2021 08:42 AM	barriers, area to gather that is not just associated with restaurants eg: flower stall, fresh vegetable vendor and random seating
Screen Name Redacted 2/17/2021 08:44 AM	I miss visiting the artists and crafters downtown. Surely there is enough space for all of these workers to have space outdoors as well.
Screen Name Redacted 2/17/2021 08:45 AM	The whole city centre needs to be car free
Screen Name Redacted 2/17/2021 08:46 AM	Making it permanent and growing the applications for the area
Screen Name Redacted 2/17/2021 08:47 AM	I think that tourists will especially put off by homeless individuals/ panhandlers. Greatly detracts from everything else
Screen Name Redacted 2/17/2021 08:48 AM	Made permanent to allow for more attractive outside dining/drinking areas.
Screen Name Redacted 2/17/2021 08:50 AM	Open more parking spaces for those who are not classed as legally disabled but do have mobility issues
Screen Name Redacted 2/17/2021 08:51 AM	Keep permanently
Screen Name Redacted 2/17/2021 08:54 AM	Add much more accessible parking close to these areas and stop excluding people who cannot walk long distances!!!!
Screen Name Redacted 2/17/2021 08:56 AM	NA

Screen Name Redacted 2/17/2021 09:00 AM	The Broad street closure would be a good place for some performance space
Screen Name Redacted 2/17/2021 09:00 AM	Do something about the violent people that now frequent downtown
Screen Name Redacted 2/17/2021 09:01 AM	See above
Screen Name Redacted 2/17/2021 09:01 AM	It seems that you're doing a good job. Keep being receptive and innovative. Bringing more joy to all during these challenging times, in as many ways as possible and allowing for creative expression through all of the arts. It's important for us to be together in all acceptable ways. Thank you very much! Stay well and happy
Screen Name Redacted 2/17/2021 09:01 AM	Make it spring summer only
Screen Name Redacted 2/17/2021 09:03 AM	More of these spaces!
Screen Name Redacted 2/17/2021 09:08 AM	This area was boring, there needs to be more options to have a vibe to it, since there is only the one business with outdoor seating, I think if the city allowed approved buskers or entertainment it would have more people so that you could allow other food truck style options that allow liquor licenses with outdoor seating... this area is smaller than government street and could easily be very happening.
Screen Name Redacted 2/17/2021 09:09 AM	I would work on the atheistic.
Screen Name Redacted 2/17/2021 09:11 AM	Allow for one way traffic and parking on one half of the street and have the north side of the street expanded for patios during the warmer months only.
Screen Name Redacted 2/17/2021 09:18 AM	Better compromises that still permits some vehicle traffic to access and transit the space. This is particularly important for those who experience mobility challenges.
Screen Name Redacted 2/17/2021 09:19 AM	Protect businesses against increasing crime downtown. Clean up the sidewalks. Provided businesses with incentives to move downtown - businesses other than more cannabis stores.
Screen Name Redacted 2/17/2021 09:21 AM	vehicle access to parking
Screen Name Redacted 2/17/2021 09:21 AM	make it one way heading north

Screen Name Redacted 2/17/2021 09:22 AM	Open up the street.
Screen Name Redacted 2/17/2021 09:22 AM	N/A
Screen Name Redacted 2/17/2021 09:26 AM	Above block signs are tacky and should be cement planters with flowers or ornamental trees
Screen Name Redacted 2/17/2021 09:33 AM	No comment
Screen Name Redacted 2/17/2021 09:33 AM	Make these initiatives permanent!
Screen Name Redacted 2/17/2021 09:37 AM	outdoor lighting is enhancement for pleasant evening strolls. Cafe's could provide take away
Screen Name Redacted 2/17/2021 09:42 AM	More greening of the street to make it look less thrown together. Add umbrellas or covered eating areas to extend use of outdoor areas.
Screen Name Redacted 2/17/2021 09:43 AM	Make them permanent.
Screen Name Redacted 2/17/2021 09:43 AM	nothing
Screen Name Redacted 2/17/2021 09:44 AM	Not an improvement but a keep request - the entertainment created such a lovely atmosphere
Screen Name Redacted 2/17/2021 09:50 AM	Planters, more attractive traffic deterrents.
Screen Name Redacted 2/17/2021 09:50 AM	The aesthetics of the signage and barricades.
Screen Name Redacted 2/17/2021 09:54 AM	Full time
Screen Name Redacted 2/17/2021 09:55 AM	Leave the road open.
Screen Name Redacted 2/17/2021 09:58 AM	More of what was being done and making it permanent.

Screen Name Redacted 2/17/2021 09:59 AM	More blocks could be shut down to auto traffic
Screen Name Redacted 2/17/2021 10:02 AM	Shabby barricades, here and on Government. I realize they are temporary, but if they are made permanent, then spruce them up.
Screen Name Redacted 2/17/2021 10:03 AM	I'm not convinced that Broad Street needs to be closed permanently, especially if Government Street is closed permanently. However, if the decision is to continue this closure, then please, move the tables and umbrellas away from the sidewalks, let them fill the street, and put up more attractive barriers to traffic, set back at each end to allow emergency vehicles and delivery vehicles to pull out of traffic on Fort and on Broughton.
Screen Name Redacted 2/17/2021 10:04 AM	Take down the road closed and do not enter signs such an eyesore. But up large planters with flowers in them. Everyone will get it. Also make deal with the bird poop, the awnings on store fronts is so gross I would never go in some of those stores. Who lets that happen.
Screen Name Redacted 2/17/2021 10:05 AM	More seating, bike racks, more attractive barrier - entering felt a bit odd, not really friendly. There is a large area that is unused, so placing potted trees, some seating, maybe a mobile cafe or another food vendor would increase the appeal.
Screen Name Redacted 2/17/2021 10:06 AM	Allow cycling through access
Screen Name Redacted 2/17/2021 10:08 AM	Beautify area a little
Screen Name Redacted 2/17/2021 10:12 AM	If the tables were spread out on more of the road it would look more like a courtyard rather than tables pushed against the sidewalk.
Screen Name Redacted 2/17/2021 10:18 AM	Why not make broad street one way (as it is on the other side) to allow for businesses to keep these patio permanently?
Screen Name Redacted 2/17/2021 10:26 AM	Victoria was beautiful! Please return it to why it was so lovely! Also, some temporary walk lanes by sidewalks are not needed! Outside, and if wearing masks, is not a problem re COVID-19!
Screen Name Redacted 2/17/2021 10:28 AM	Make it permanent and redecorate the space, paving, etc
Screen Name Redacted 2/17/2021 10:30 AM	Opportunities for street garden boxes? Benches? Music?
Screen Name Redacted 2/17/2021 10:39 AM	Eventually make it permanent.

Screen Name Redacted 2/17/2021 10:42 AM	Add more garden spaces
Screen Name Redacted 2/17/2021 10:44 AM	Nicer barricades - more permanent looking. Maybe metal posts that retract into the ground when the area is not restricted. Also, permanently closing off this area to cars. It's not really necessary to use this street.
Screen Name Redacted 2/17/2021 10:45 AM	Cleanliness. The downtown is littered with detritus of all kinds and until this is addressed the downtown will not be seen as a welcoming area. The seagulls are an issue as well but that too is a reflection of the cleanliness problem.
Screen Name Redacted 2/17/2021 10:49 AM	Stop reducing parking in downtown
Screen Name Redacted 2/17/2021 10:53 AM	increase planters/greenspace
Screen Name Redacted 2/17/2021 10:56 AM	widen the patio services. Retail sales in the street
Screen Name Redacted 2/17/2021 11:06 AM	Keep doing what you are doing. It's nearly impossible to drive in downtown Victoria now with pop up one way streets and bike lanes everywhere so the only option left is to take the bus into town or park several blocks away and walk into the core of the city to enjoy curb side dining.
Screen Name Redacted 2/17/2021 11:07 AM	Make it permanent.
Screen Name Redacted 2/17/2021 11:12 AM	Please continue with street closure.
Screen Name Redacted 2/17/2021 11:15 AM	More parking should be restored
Screen Name Redacted 2/17/2021 11:19 AM	Maybe add a food truck and/or other businesses. There's one street-person who begs on the corner (across from Starbucks) most days, so I tend to avoid the street when I see him.
Screen Name Redacted 2/17/2021 11:20 AM	not sure
Screen Name Redacted 2/17/2021 11:27 AM	More trees
Screen Name Redacted 2/17/2021 11:28 AM	I'm not sure
Screen Name Redacted	More, adjoining streets included.



2/17/2021 11:35 AM

Screen Name Redacted

2/17/2021 12:06 PM

Accessibility for all people and all vehicles (bikes, wheelchairs, cars etc).  
 Cleanliness! Public washrooms and water stations. Zero panhandling permitted. Shut down camping in all public parks, spaces and places. Create a homeless camping park in a rural location, and put mobile services in place so no more need to travel to one central residential business zone.  
 centralized care services have stigmatized homelessness, ghettoized our city, and puts both local businesses and residents and homeless folks in danger and under undue unnecessary duress. Stop using concrete curbs for bike lanes., consider strong painted guidelines and bike licensing/permit.  
 Street parking, stop or limit parking on both sides of narrow. Streets. Provide financial initiatives to attract locally owned & operated businesses. Thank you for the opportunity to share my comments. As a resident and home owner of Victoria, I have far too often felt ignored. Another suggestion; keep up the survey opportunities! Kind regards, be safe, [REDACTED]

Screen Name Redacted

2/17/2021 12:21 PM

Stop cut through bike traffic.

Screen Name Redacted

2/17/2021 12:22 PM

See above.

Screen Name Redacted

2/17/2021 12:37 PM

No full road closures. Only partial road closures.

Screen Name Redacted

2/17/2021 12:47 PM

NA

Screen Name Redacted

2/17/2021 12:48 PM

More closure

Screen Name Redacted

2/17/2021 12:53 PM

Don't rely on expanded patio.

Screen Name Redacted

2/17/2021 12:55 PM

Any decision for closures should be implemented only if the businesses agree.

Screen Name Redacted

2/17/2021 01:03 PM

More music, more flowers

Screen Name Redacted

2/17/2021 01:07 PM

Communication with business owners in area where changes about to happen and get them on board for a more welcoming city!

Screen Name Redacted

2/17/2021 01:10 PM

Can't think of anything

Screen Name Redacted 2/17/2021 01:11 PM	Get rid of the homeless situation.
Screen Name Redacted 2/17/2021 01:14 PM	Make it permanent and visually obvious by getting rid of the curbs. Make the actual engineering of the space communicate priorities and use like they do in more developed countries that have been pedestrianizing spaces like this for decades.
Screen Name Redacted 2/17/2021 01:22 PM	Not sure. Would help if I knew about these things before they actually happen. I don't read the TC but I do read Capital Daily now. Do changes like this get announced there?
Screen Name Redacted 2/17/2021 01:22 PM	Again, instead of using concrete blocks to block the street, we could use giant plant pots that would be aesthetically pleasing. I understand that those installations are temporary, but it doesn't need to be unattractive. There could also be more bike parking spots near this area. If this initiative becomes permanent, little kiosks or b�ches could be added in the middle of the street.
Screen Name Redacted 2/17/2021 01:43 PM	Nothing. It's great.
Screen Name Redacted 2/17/2021 02:03 PM	Nice barriers— like planters
Screen Name Redacted 2/17/2021 02:05 PM	Make patio spaces bigger
Screen Name Redacted 2/17/2021 02:06 PM	Open the street back up
Screen Name Redacted 2/17/2021 02:23 PM	I would ask the businesses that are effected there, I am sure that they can offer better insight. I get the idea of doing or trying but I feel the vehicle traffic flow is too congested for bike lanes, vehicles, delivery trucks on these narrow streets.
Screen Name Redacted 2/17/2021 02:25 PM	Applied more places and made permanent
Screen Name Redacted 2/17/2021 02:26 PM	Don't close the road
Screen Name Redacted 2/17/2021 02:30 PM	The closure to cars should be permanent.
Screen Name Redacted 2/17/2021 02:35 PM	Improve the street closure fencing and signage. It looked makeshift and ugly. Use the New York City example of large strategically placed planters...

Screen Name Redacted 2/17/2021 02:44 PM	Again, soften landscape. Have prettier road closed signage.
Screen Name Redacted 2/17/2021 02:47 PM	Installed/permanent gates that can be opened for delivery during off hours), rather than pylons.
Screen Name Redacted 2/17/2021 02:49 PM	...think you've already asked this question.
Screen Name Redacted 2/17/2021 02:49 PM	but we need to consider the needs of delivery vehicles during the day, like Uber Eats.
Screen Name Redacted 2/17/2021 03:01 PM	It felt very shut off with the signage and not very welcoming.
Screen Name Redacted 2/17/2021 03:11 PM	Parking for people wanting to visit
Screen Name Redacted 2/17/2021 03:19 PM	More outdoor seating, covered and taking advantage of sunny spots.
Screen Name Redacted 2/17/2021 03:19 PM	Leave it the way it was
Screen Name Redacted 2/17/2021 03:25 PM	More extended patios & more limitations on traffic in the downtown core & other neighbourhood centres
Screen Name Redacted 2/17/2021 03:41 PM	Improve it by expanding it to the other end of Broad, between View and Yates, and by making it permanent.
Screen Name Redacted 2/17/2021 03:44 PM	Move the idea to a hub area, such as Fisgard, Herald or Denman Street
Screen Name Redacted 2/17/2021 03:56 PM	Do not close it or close it permanently and create a public plaza with a fountain
Screen Name Redacted 2/17/2021 04:05 PM	getting pan handlers out all together
Screen Name Redacted 2/17/2021 04:19 PM	Some places had very crude patio furniture as those patios had an uncertain future so it did not look that great. Permanent patio would be better cared for.
Screen Name Redacted 2/17/2021 04:41 PM	Heaters

Screen Name Redacted 2/17/2021 04:59 PM	If making it permanent, plant more green things in this space, or even make it a grass covered space.
Screen Name Redacted 2/17/2021 05:42 PM	considering allowing one lane northbound or some other way to facilitate food order pick-up
Screen Name Redacted 2/17/2021 05:50 PM	Street vendors
Screen Name Redacted 2/17/2021 05:51 PM	assess to see if outdoor restaurant seating is actually being used.
Screen Name Redacted 2/17/2021 06:50 PM	Honestly, I felt more could be done with this street. Allow further expansion of the patio or bring in food trucks to fill the space, otherwise I'd say single lane traffic could be allowed through here.
Screen Name Redacted 2/17/2021 07:02 PM	Aesthetics of closure barrier
Screen Name Redacted 2/17/2021 07:03 PM	I don't think it's a good idea to be eating out in the street with traffic going by, for the potential danger of it and the noise and sound pollution.
Screen Name Redacted 2/17/2021 08:03 PM	I cannot think of any improvements.
Screen Name Redacted 2/17/2021 08:32 PM	It's extremely difficult to visit and patronize businesses when parking is an issue. We don't all live within walking distance.
Screen Name Redacted 2/17/2021 08:35 PM	Again, as we re-purpose sections of roads - and the related on-street parking - these efforts can be more sustainable and provide even greater return as we continue to invest in sustainable mass transit and enable people to live where they work. Oh, and I forgot to mention earlier: this includes controlling rent/providing public housing, especially downtown (no, increasing supply doesn't count: we are dealing with inelastic demand so rental companies have no incentive to actual compete on price). Sorry to get a tad off topic, it's just, these things are all connected!
Screen Name Redacted 2/18/2021 07:35 AM	Better signage. It looks like a temporary construction zone.
Screen Name Redacted 2/18/2021 07:47 AM	Barriers and signage
Screen Name Redacted 2/18/2021 08:01 AM	Let's use the bollards which were put in place in the original design to close Broad Street for festivals and other occasions .

Screen Name Redacted 2/18/2021 08:16 AM	Add more such spaces.
Screen Name Redacted 2/18/2021 08:21 AM	No comment
Screen Name Redacted 2/18/2021 08:25 AM	Make closure barriers more attractive: eg, concrete or wooden planters instead of construction cones.
Screen Name Redacted 2/18/2021 08:42 AM	More patios for people to enjoy the many different local restaurants we have.
Screen Name Redacted 2/18/2021 08:51 AM	Better looking barricades.
Screen Name Redacted 2/18/2021 08:51 AM	Roofs over enclosures.
Screen Name Redacted 2/18/2021 09:03 AM	Again the signage is ugly and loses the ambiance
Screen Name Redacted 2/18/2021 09:22 AM	n/a
Screen Name Redacted 2/18/2021 09:29 AM	Make it permanent.
Screen Name Redacted 2/18/2021 09:29 AM	Close the street permanently to cars/traffic - make it fully pedestrianised like plenty of other cities around the world
Screen Name Redacted 2/18/2021 09:48 AM	I'm not sure the retail businesses saw any value in closing off the space, so perhaps they need to be consulted more on how they can benefit from the plaza.
Screen Name Redacted 2/18/2021 10:08 AM	seating not connected to a business that anyone could use
Screen Name Redacted 2/18/2021 10:10 AM	Expand
Screen Name Redacted 2/18/2021 10:16 AM	More!
Screen Name Redacted 2/18/2021 10:17 AM	Make it permanent

Screen Name Redacted 2/18/2021 10:24 AM	I don't have enough knowledge to say.
Screen Name Redacted 2/18/2021 10:36 AM	More aesthetically pleasing
Screen Name Redacted 2/18/2021 10:44 AM	If these changes are to become more permanent, an investment is required to beautify the space, removing the temporary and unattractive barriers and replacing them. Currently one sits on the street and it feels just like that, like we are sitting on the street and if that is the case, I'd rather not be eating out.
Screen Name Redacted 2/18/2021 10:44 AM	longer term closure
Screen Name Redacted 2/18/2021 10:53 AM	Planters at both ends with real nice vegetation
Screen Name Redacted 2/18/2021 10:59 AM	Make sure businesses have access to do business. Garbage collection, supply drop offs etc should be minimally impacted.
Screen Name Redacted 2/18/2021 11:30 AM	Heating lamps, more patio lights
Screen Name Redacted 2/18/2021 11:34 AM	Make it just a one-way southbound street for deliveries, so the rest of the street can be made into a permanent plaza. The city planners should work with Pag's and the other business owners to make the plaza more inviting. For example, awnings (even street-long) would make sense. And plants.
Screen Name Redacted 2/18/2021 11:54 AM	More jazz!
Screen Name Redacted 2/18/2021 12:43 PM	I'm concerned about the lack of vehicle access over the long term. People who are unable to walk or cycle are out luck. A lot of those are avoiding the downtown area all together, which is bad for the businesses who service them.
Screen Name Redacted 2/18/2021 12:51 PM	n/a
Screen Name Redacted 2/18/2021 01:04 PM	Stop so many all at once projects that seem to be going on all over in the city as they cause chaos for drivers. This city has many elderly drivers who find it hard to navigate perpetual mazes.
Screen Name Redacted 2/18/2021 01:36 PM	Safety from drug addicts and criminals
Screen Name Redacted 2/18/2021 02:19 PM	More plants!

Screen Name Redacted 2/18/2021 03:02 PM	Open up the streets again and lower the parking fees
Screen Name Redacted 2/18/2021 03:17 PM	More attractive partitions
Screen Name Redacted 2/18/2021 03:23 PM	Make it permanent.
Screen Name Redacted 2/18/2021 03:28 PM	Policing / security
Screen Name Redacted 2/18/2021 03:47 PM	Make the improvements permanent with specified off hour delivery times. Vienna bans delivery trucks after 10:00 all mornings with no adverse impacts upon local businesses.
Screen Name Redacted 2/18/2021 04:34 PM	Re pave street into brick
Screen Name Redacted 2/18/2021 05:35 PM	Close the street permanently. Or at least during the day.
Screen Name Redacted 2/18/2021 07:18 PM	Make it more of a semi permanent atructure
Screen Name Redacted 2/18/2021 07:54 PM	Make it more of a permanent change. Pylons, Old city signs and make shift barriers may be cost effective but lack design creativity.
Screen Name Redacted 2/18/2021 08:26 PM	Ensure there are places to park nearby, bike parking & perhaps add some planters
Screen Name Redacted 2/18/2021 08:46 PM	Broad street could feel a little more like a hub, since it is smaller than government street. More vendors, maybe a market?
Screen Name Redacted 2/18/2021 09:14 PM	It could be beautified with nicer, more permanent barriers, planters, etc.
Screen Name Redacted 2/19/2021 12:02 AM	More beautification...plants, art. More seating.
Screen Name Redacted 2/19/2021 08:48 AM	No comment.
Screen Name Redacted	Somehow making more parking in the downtown core!

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2/19/2021 09:07 AM

Screen Name Redacted

Add public seating?

2/19/2021 10:43 AM

Screen Name Redacted

get rid of them

2/19/2021 10:48 AM

Screen Name Redacted

The new pedestrian zones are good and should be made permanent

2/19/2021 10:51 AM

Screen Name Redacted

Better advisement before the actual street.

2/19/2021 10:53 AM

Screen Name Redacted

Make it an actual outdoor space and allow for more patio seating, food trucks, etc..

2/19/2021 10:53 AM

Screen Name Redacted

make it permanent!

2/19/2021 10:58 AM

Screen Name Redacted

Again, permanent pedestrian only spaces have been very successful in many major cities

2/19/2021 10:59 AM

Screen Name Redacted

Open all of Vancouver Street and discourage panhandlers from the city, add more security especially at night

2/19/2021 11:01 AM

Screen Name Redacted

More greenery and nicer signage. It doesn't look that appealing from the street.

2/19/2021 11:04 AM

Screen Name Redacted

Nothing

2/19/2021 11:05 AM

Screen Name Redacted

At the very least, I think one way traffic NB should still be allowed.

2/19/2021 11:09 AM

Screen Name Redacted

The Barricades appear haphazard.

2/19/2021 11:12 AM

Screen Name Redacted

STOP ENCOURAGING PEOPLE TO LEAVE THEIR HOMES UNTIL IT IS SAFE

2/19/2021 11:16 AM

Screen Name Redacted

Better signage for drivers further down Fort and Broughton notifying drivers of the pedestrian zone.

2/19/2021 11:23 AM

Screen Name Redacted

A safer street presence.



2/19/2021 11:30 AM

Screen Name Redacted

2/19/2021 11:36 AM

Beautification (stain or paint the wood, make signage less like engineered directives, more welcoming)

Screen Name Redacted

2/19/2021 11:38 AM

A permanent outdoor plaza would be great. Something like remove all parking stalls and retain a single lane one way for vehicle access with ped first design.

Screen Name Redacted

2/19/2021 11:48 AM

Close Broad street on the other side of Bay Center (to city hall) to create a bigger pedestrian zone. Allow more street vendors and more patios into the street.

Screen Name Redacted

2/19/2021 11:50 AM

see my comment about government street

Screen Name Redacted

2/19/2021 11:57 AM

Some permanent seating / green space

Screen Name Redacted

2/19/2021 12:00 PM

n/a

Screen Name Redacted

2/19/2021 12:05 PM

I'd like to see more here - market vendors, food trucks, temporary stalls

Screen Name Redacted

2/19/2021 01:08 PM

More permanent seating with coverings for the rain. More bike parking.

Screen Name Redacted

2/19/2021 01:12 PM

Allow cars to use the roads.

Screen Name Redacted

2/19/2021 01:53 PM

More public seating so the music could be enjoyed.

Screen Name Redacted

2/19/2021 02:41 PM

It's just not a super warm welcoming street- feel no need for that one to be closed off full. A partial closer to allow for the patio seems more than sufficient

Screen Name Redacted

2/19/2021 03:36 PM

traffic was mildly affected.

Screen Name Redacted

2/19/2021 04:01 PM

No comment

Screen Name Redacted

2/19/2021 04:44 PM

Even more space for patios, less for cars.

Screen Name Redacted 2/19/2021 04:48 PM	make the barriers permanent, reworkd the road in cobblestone
Screen Name Redacted 2/19/2021 05:02 PM	Nothing.
Screen Name Redacted 2/19/2021 05:17 PM	Close all of Broad Street on borne sides of the Bay Centre to vehicles permanently
Screen Name Redacted 2/19/2021 05:55 PM	Block it entirely, permanently
Screen Name Redacted 2/19/2021 07:50 PM	Planters etc. Make it look inviting, and open to more uses. Figure out a way so that in the winter it can be loved and used too. Think neighbourhood like Fernwood
Screen Name Redacted 2/19/2021 09:12 PM	More permanent looking, less like possible road work.
Screen Name Redacted 2/19/2021 09:47 PM	It would be great if there was more support allocated for arts + programming + activating the space. The MGN grant was almost entirely used for the seating elements.
Screen Name Redacted 2/20/2021 09:13 AM	Get rid of them
Screen Name Redacted 2/20/2021 09:52 AM	Safety of downtown. I know many people who wont go there anymore . I wont allow my kids to go downtown even with a free bus pass. Hopefully it will improve. I know you folks are trying but shutting diwn streets is not going to fix the soivial problems. Those must improve if Downtown Victoria is to survive.
Screen Name Redacted 2/20/2021 11:12 PM	Same as before (consider allowing bikes with a low speed limit)
Screen Name Redacted 2/20/2021 11:36 PM	More of these spaces.
Screen Name Redacted 2/21/2021 12:29 AM	More public seats plants nicer
Screen Name Redacted 2/21/2021 11:22 AM	I did not use this space
Screen Name Redacted 2/21/2021 01:18 PM	The general aesthetic. If this became a permanent change, I would love to see the road "beautified" and removal of all the temporary barriers.

Screen Name Redacted 2/21/2021 02:39 PM	More trees and plants and not just business seating
Screen Name Redacted 2/21/2021 03:10 PM	More live music/shows on weekends?
Screen Name Redacted 2/21/2021 03:46 PM	I have observed some issues when it comes to the interactions between pedestrians and cyclists. Perhaps, some communication piece to outline safety guidelines might be beneficial.
Screen Name Redacted 2/21/2021 10:58 PM	Music into the early evening, not just the afternoon.
Screen Name Redacted 2/21/2021 11:03 PM	Making this closure permanent would be the only improvement I could think of, again with the same deliveries restriction to before 10 am.
Screen Name Redacted 2/22/2021 09:36 AM	planters as looks very temporary and feels crowded
Screen Name Redacted 2/22/2021 12:47 PM	in non-covid times, it does make me worried about finding somewhere to stop quickly to run an errand
Screen Name Redacted 2/22/2021 01:00 PM	Switch your focus to eliminating crime and disorder with a well funded police force and allow them to do their job. Then the City will be attractive to visitors
Screen Name Redacted 2/22/2021 06:24 PM	Noise restrictions on outside entertainment. At times, outdoor bands have made it difficult for businesses, in the area, to operate.
Screen Name Redacted 2/22/2021 08:30 PM	It was harder to walk down Borad Street closed than it was when it was open to traffic.
Screen Name Redacted 2/22/2021 08:51 PM	Made more inviting
Screen Name Redacted 2/22/2021 08:57 PM	more permanent seating for those not at a restaurant
Screen Name Redacted 2/23/2021 06:01 PM	Providing for some vehicle access and parking would probably help other businesses on the street that aren't restaurants. However, this is one block and it isn't a through street. I recommend asking the businesses on the block.
Screen Name Redacted 2/23/2021 09:36 PM	Additional bike parking
Screen Name Redacted 2/24/2021 05:38 PM	Currently Broad between Fort and Broughton is quite exposed, so some all-weather protection would be good, when dinning/ drinking outside. I would

	also vote to keep this street closed for good.
Screen Name Redacted 2/24/2021 05:40 PM	Possibly add general seating but overall this was a good move
Screen Name Redacted 2/24/2021 06:28 PM	Put it back the way it was.
Screen Name Redacted 2/24/2021 07:24 PM	More greenery. More planters. (More long-term looking patio additions)
Screen Name Redacted 2/25/2021 10:13 AM	I don't know
Screen Name Redacted 2/25/2021 11:35 AM	Signage - The above looks like a work zone. Yikes!
Screen Name Redacted 2/25/2021 11:52 AM	add more streets
Screen Name Redacted 2/25/2021 12:03 PM	Currently cars can still get through some parts of Government which is annoying and confusing. Often I'll be walking on Government thinking I have the right of way but it turns out the pedestrian walkway ended and now its cars. It would be better to close all of Government to cars and have pedestrians and cyclists only. I think this will also improve tourism and locals shopping in this area because it makes for a better experience.
Screen Name Redacted 2/25/2021 01:20 PM	Please make it permanent!
Screen Name Redacted 2/25/2021 01:50 PM	more patios!
Screen Name Redacted 2/25/2021 03:28 PM	Some of the areas closed off to cars for businesses don't seem to be utilized (e.g. in front of a store that doesn't need an outdoor seating area). Recommend the initiative only focus on businesses that will fully utilize the space.
Screen Name Redacted 2/25/2021 04:29 PM	Imagine if we moved this fast to solve homelessness issues and created temporary/semi-permanent housing in the park areas instead of pushing these populations out of the city to allow for social distancing.
Screen Name Redacted 2/25/2021 04:34 PM	Only if these measures could be permanent.
Screen Name Redacted 2/25/2021 04:38 PM	I like it so far.

Screen Name Redacted 2/25/2021 05:05 PM	Perhaps some seating not connected to the businesses, that could be used by anyone.
Screen Name Redacted 2/26/2021 08:02 AM	Make the road closure permanent. Add some landscaping.
Screen Name Redacted 2/26/2021 10:16 AM	Visual appeal.
Screen Name Redacted 2/26/2021 01:51 PM	Feeling more like a set space than a temporary road closure.
Screen Name Redacted 2/26/2021 04:43 PM	More automation of the road closures
Screen Name Redacted 2/26/2021 11:37 PM	It should be scrapped.
Screen Name Redacted 2/27/2021 01:44 AM	Perhaps for the pandemic dining seating could be spread further apart.
Screen Name Redacted 2/27/2021 08:32 AM	would welcome the addition of permanent greenery along this part of the city - it is a bit of a canyon
Screen Name Redacted 2/27/2021 04:03 PM	Make it permanent
Screen Name Redacted 2/28/2021 09:13 AM	Make it closed permanently.
Screen Name Redacted 2/28/2021 09:20 AM	Add some garden boxes or food plant boxes to bring some greenery in.
Screen Name Redacted 2/28/2021 09:34 AM	Instead of signs for closure have greenery or planters to block traffic
Screen Name Redacted 2/28/2021 09:41 AM	Make it permanent
Screen Name Redacted 2/28/2021 09:49 AM	?
Screen Name Redacted 2/28/2021 09:53 AM	More plants would make the Area more calm and comfortable

Screen Name Redacted 2/28/2021 10:56 AM	Improve esthetics to make it more charming/ friendlier
Screen Name Redacted 2/28/2021 11:57 AM	Again, those fancy bollards that go up and down. More so here since its only closed 10-10
Screen Name Redacted 2/28/2021 12:02 PM	Pedestrianize more!
Screen Name Redacted 2/28/2021 12:12 PM	A new city council.
Screen Name Redacted 2/28/2021 12:18 PM	Nothing. Maybe more outdoor seating/activities? Maybe an outdoor ping-pong table or tables with shess/checker boards? I dont knoenif they would get used; its just a thought. Maybe one of the businesses can have music playing on outdoor speakers?
Screen Name Redacted 2/28/2021 12:31 PM	I would deal with the homelessness and make parking free. I never go downtown to shop because I do not want to pay.
Screen Name Redacted 2/28/2021 12:37 PM	Everything.
Screen Name Redacted 2/28/2021 12:43 PM	I've said it already... neater, cleaner and a more cohesive look and less orange cones and ugly signage haphazardly places around.
Screen Name Redacted 2/28/2021 12:44 PM	Make it permanent so street furniture can be improved.
Screen Name Redacted 2/28/2021 01:10 PM	If made permanent, creating a stage area for entertainment, with power, planters and more adornment would be excellent.
Screen Name Redacted 2/28/2021 01:24 PM	More Police so we feel safe!!!!
Screen Name Redacted 2/28/2021 01:35 PM	Public safety
Screen Name Redacted 2/28/2021 02:02 PM	More parking as these initiatives take spots away
Screen Name Redacted 2/28/2021 02:13 PM	Re-open Broad St.
Screen Name Redacted 2/28/2021 02:34 PM	Not sure... ask the businesses what would make it easier for them

Screen Name Redacted 2/28/2021 02:57 PM	Cancel it
Screen Name Redacted 2/28/2021 03:51 PM	NA
Screen Name Redacted 2/28/2021 04:39 PM	Same as above.
Screen Name Redacted 2/28/2021 04:57 PM	More greenery, improved lighting during the evening, and increased public seating or picnic tables.
Screen Name Redacted 2/28/2021 05:04 PM	N/a
Screen Name Redacted 2/28/2021 07:10 PM	More animation
Screen Name Redacted 2/28/2021 07:54 PM	N
Screen Name Redacted 2/28/2021 08:41 PM	Open half of street for one way traffic/parking
Screen Name Redacted 2/28/2021 09:08 PM	More flowers! More trees, to break up the street scape and provide shade
Screen Name Redacted 3/01/2021 06:34 AM	Allowing contractor exemptions that aren't financially punitive.
Screen Name Redacted 3/01/2021 07:04 AM	Provide additional free parking nearby, even if limited time for free parking.
Screen Name Redacted 3/01/2021 07:10 AM	More seating
Screen Name Redacted 3/01/2021 11:59 AM	removal
Screen Name Redacted 3/01/2021 02:52 PM	Outdoor sections could be smoker friendly.
Screen Name Redacted 3/01/2021 03:35 PM	Greater focus on business

Screen Name Redacted 3/01/2021 06:59 PM	heat lamps, communal fire pits
Screen Name Redacted 3/01/2021 07:06 PM	More bollards, not those weeny non-car-damaging ones, but truly people protecting ones.(Or concrete planters, they work too)
Screen Name Redacted 3/01/2021 07:32 PM	You could take down these ridiculous barriers as part of your anti car advocacy and give us back our city.

**Optional question** (528 response(s), 265 skipped)

**Question type:** Essay Question

## Q12 What did you like most about these temporary initiatives?

Screen Name Redacted 2/02/2021 10:13 AM	never made it here
Screen Name Redacted 2/02/2021 10:16 AM	Extra patio space
Screen Name Redacted 2/02/2021 10:24 AM	Helps business.
Screen Name Redacted 2/02/2021 10:29 AM	Didn't visit this area
Screen Name Redacted 2/02/2021 10:30 AM	Have not gotten to that part of town, but want to.
Screen Name Redacted 2/02/2021 10:33 AM	I didn't make it to this closure but I'm entirely in favour of this sort of street repurposing!
Screen Name Redacted 2/02/2021 10:34 AM	- Similar comments to above - Additional capacity for restaurants - Adding vibrancy to the community space -
Screen Name Redacted 2/02/2021 10:53 AM	The prioritization of people over cars.
Screen Name Redacted 2/02/2021 10:59 AM	Further developed the Square as a neighbourhood center.
Screen Name Redacted	So upbeat and friendly. When we are limited to our social connections,



2/02/2021 11:03 AM

stopping at an outdoor table for a coffee or lunch was uplifting. To be around other people without breaching the 2 meter distance requirement, to hear animated conversations and laughter was a very good contribution to an overall sense of wellbeing.

Screen Name Redacted

Beautiful looking

2/02/2021 11:12 AM

Screen Name Redacted

I didn't go here

2/02/2021 11:28 AM

Screen Name Redacted

n/a

2/02/2021 11:30 AM

Screen Name Redacted

I didn't

2/02/2021 11:34 AM

Screen Name Redacted

That they won't be temporary. :) Seriously, let's allow people to fill the space that we typically dedicate to cars. If we want to transition to a more active, engaged city, we need to put these things in place full time and long term. I also really liked that it gave businesses an opportunity to do more of a trade than they could have done if not for the outdoor space.

2/02/2021 12:42 PM

Screen Name Redacted

Outdoor dining options are essential to business success during the pandemic. This was a creative solution with broad benefits.

2/02/2021 01:12 PM

Screen Name Redacted

Reduced traffic, got to see friends outside while supporting local businesses

2/02/2021 01:32 PM

Screen Name Redacted

I didn't get to try this one out, but it looks great. Well, except that cars still get to drive though.

2/02/2021 01:35 PM

Screen Name Redacted

I'm rarely there, sadly. It looks lovely.

2/02/2021 01:53 PM

Screen Name Redacted

Allowed several restaurants to have outdoor space which didn't otherwise have access to patios.

2/02/2021 02:18 PM

Screen Name Redacted

Nothing

2/02/2021 03:36 PM

Screen Name Redacted

Loved the outdoor patio spaces and added bike parking. I really liked how some business shared the patios since their hours of operation differed. It did seem to slow some cars down as it is kind of novel to drive through patio spaces.

2/02/2021 03:52 PM

Screen Name Redacted

all of it

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2/02/2021 04:27 PM

Screen Name Redacted

2/02/2021 04:45 PM

Honestly, it's always been an awkward street to drive down, so I think it should be permanently closed.

Screen Name Redacted

2/02/2021 04:59 PM

There was seating for the pub

Screen Name Redacted

2/02/2021 05:03 PM

great for the meals

Screen Name Redacted

2/02/2021 05:23 PM

It looked great

Screen Name Redacted

2/02/2021 05:40 PM

Extra seating and great local businesses.

Screen Name Redacted

2/02/2021 05:44 PM

Outdoor space is important for businesses' and people's health.

Screen Name Redacted

2/02/2021 06:06 PM

It creates a nicer atmosphere with a greater feeling of being in a community instead of being amongst road traffic.

Screen Name Redacted

2/02/2021 07:20 PM

Traffic calming and expanded seating.

Screen Name Redacted

2/02/2021 07:34 PM

Multi-use.

Screen Name Redacted

2/02/2021 08:46 PM

Hard not to like the vibe of this space. Some days I walked to fernwood square just to get exercise and enjoy the space. It definitely prompted me to visit more often

Screen Name Redacted

2/02/2021 09:15 PM

It started to feel like a real community square and not just a busy intersection. Thank you!

Screen Name Redacted

2/02/2021 09:45 PM

I did not visit but it looks like it would be both a nice place to eat And a useful expansion of the sidewalk

Screen Name Redacted

2/02/2021 09:56 PM

Keeping one lane open for traffic makes sense

Screen Name Redacted

2/02/2021 10:20 PM

Finally pedestrians feel safe around Fernwood Road - it was hugely successful - Fernwood Road has become a stressful, dangerous place to gather, and this has allowed folks to gather in peace without speeding SUVs dominating the street.

Screen Name Redacted 2/02/2021 10:22 PM	didn't visit
Screen Name Redacted 2/02/2021 10:32 PM	Music.
Screen Name Redacted 2/02/2021 11:39 PM	Have not been in this area
Screen Name Redacted 2/03/2021 12:06 AM	cannot comment - haven't been near Fernwood
Screen Name Redacted 2/03/2021 06:53 AM	I don't visit this area enough to comment
Screen Name Redacted 2/03/2021 06:57 AM	they got people out
Screen Name Redacted 2/03/2021 07:11 AM	Didn't use this area.
Screen Name Redacted 2/03/2021 07:21 AM	The patios! It was such a nice ambiance during the summer.
Screen Name Redacted 2/03/2021 07:27 AM	Enlivened the street scene, extending it from Fernwood Square
Screen Name Redacted 2/03/2021 07:29 AM	I don't
Screen Name Redacted 2/03/2021 07:56 AM	Never went there
Screen Name Redacted 2/03/2021 08:11 AM	not familiar with this area
Screen Name Redacted 2/03/2021 08:13 AM	Will used by business, lots of seating
Screen Name Redacted 2/03/2021 08:50 AM	seems more liveable
Screen Name Redacted 2/03/2021 08:57 AM	Did not go there

Screen Name Redacted 2/03/2021 09:02 AM	Same as above
Screen Name Redacted 2/03/2021 09:10 AM	I do not visit this area, but I still appreciate the ability of the local restaurants and pubs to have outdoor dining. It creates a very welcoming atmosphere that visitors to our city and locals would appreciate.
Screen Name Redacted 2/03/2021 09:11 AM	Again, it adds a sense of community
Screen Name Redacted 2/03/2021 09:27 AM	They attracted more street people which I suppose is great for the homeless industry
Screen Name Redacted 2/03/2021 09:44 AM	Not familiar with the area.
Screen Name Redacted 2/03/2021 09:47 AM	I love the expanded patio space.
Screen Name Redacted 2/03/2021 10:06 AM	Temp. This looks like a great move for those businesses and doesn't seem to negatively impact local residents.
Screen Name Redacted 2/03/2021 10:20 AM	It helps the restaurants but don't think it's necessary
Screen Name Redacted 2/03/2021 10:24 AM	The seating for businesses was great and complemented the public space across the street in the square really well. I also love how it diverted most of the traffic and people felt comfortable walking and cycling slow in the street.
Screen Name Redacted 2/03/2021 10:38 AM	Same as my answers above.
Screen Name Redacted 2/03/2021 10:42 AM	Allowed the pub and restaurant to continue to operate in a safe way, and allow people to choose to be outside.
Screen Name Redacted 2/03/2021 10:45 AM	That downtown gives the boost they need and deserve . We want out downtown to thrive
Screen Name Redacted 2/03/2021 10:56 AM	It prioritizes people! Cities are made of people, not cars. Cities should be made FOR people, not cars.
Screen Name Redacted 2/03/2021 10:58 AM	So nice to be part of the street scene while enjoying a pint!
Screen Name Redacted 2/03/2021 10:59 AM	I didn't visit here.

Screen Name Redacted 2/03/2021 11:19 AM	Fresh idea, helps businesses and improves environment for users of area, as well as people living in adjacent blocks. A general slowing of pace for the whole neighbourhood. Some improved parking for the area would help however, since the people who cannot walk to this restaurant and performance zone should not have to be annoying the neighbourhood for park for three or four hours. City parking lot, anyone?
Screen Name Redacted 2/03/2021 11:24 AM	N/A
Screen Name Redacted 2/03/2021 12:36 PM	ability to eat outside
Screen Name Redacted 2/03/2021 01:00 PM	Did not experience this.
Screen Name Redacted 2/03/2021 02:11 PM	All good
Screen Name Redacted 2/03/2021 02:58 PM	I didn't visit Fernwood.
Screen Name Redacted 2/03/2021 03:41 PM	Didn't experience this location
Screen Name Redacted 2/03/2021 03:48 PM	Fernwood is a great place to restrict traffic, and I like that the restriction was westbound and not eastbound.
Screen Name Redacted 2/03/2021 03:52 PM	Same as for Govt St and Broad St.
Screen Name Redacted 2/03/2021 05:03 PM	Make them permanent. Fernwood square needs to be expanded as no car zone.
Screen Name Redacted 2/03/2021 05:29 PM	All are well thought out - innovative and welcoming. Loved going to the Fernwood Inn and sitting outside with a cider.
Screen Name Redacted 2/03/2021 05:30 PM	Served as a community hub for Fernwood
Screen Name Redacted 2/03/2021 05:30 PM	Same as for broad street.
Screen Name Redacted 2/03/2021 06:02 PM	Didn't visit or use this space.

Screen Name Redacted 2/03/2021 06:19 PM	How quickly it came together.
Screen Name Redacted 2/03/2021 07:11 PM	did not participate
Screen Name Redacted 2/03/2021 07:20 PM	Na
Screen Name Redacted 2/03/2021 07:53 PM	Didn't visit that area
Screen Name Redacted 2/03/2021 08:08 PM	This street is crying out to be a pedestrian only street
Screen Name Redacted 2/03/2021 08:42 PM	Prioritization of people not cars
Screen Name Redacted 2/03/2021 09:30 PM	Didn't go there
Screen Name Redacted 2/03/2021 09:56 PM	I never visited it. It seems like it worked well.
Screen Name Redacted 2/03/2021 10:35 PM	Increased sense of community
Screen Name Redacted 2/04/2021 08:15 AM	All
Screen Name Redacted 2/04/2021 10:17 AM	great!
Screen Name Redacted 2/04/2021 11:14 AM	I visited the Fernwood Inn patio but appreciated the extra seating on Gladstone. I walked up the middle of the street after.
Screen Name Redacted 2/04/2021 02:54 PM	It slowed down traffic and put the focus on use rather than though-fare. .
Screen Name Redacted 2/04/2021 03:06 PM	Nothing
Screen Name Redacted 2/04/2021 03:29 PM	Loved the patio space and increased bike parking.

Screen Name Redacted 2/04/2021 03:39 PM	Perfect for the neighbourhood
Screen Name Redacted 2/04/2021 03:59 PM	Loved this closure - such a feeling of community. It feels like that area was made to be pedestrian-only.
Screen Name Redacted 2/04/2021 05:21 PM	Being part of the city not an observer sidelined to watch traffic. It felt special
Screen Name Redacted 2/04/2021 05:26 PM	I hope it helped the business that have suffered during this pandemic.
Screen Name Redacted 2/04/2021 06:16 PM	I am not familiar with that area
Screen Name Redacted 2/04/2021 08:35 PM	Excellent
Screen Name Redacted 2/05/2021 05:17 AM	Great to build community
Screen Name Redacted 2/05/2021 07:38 AM	The added outdoor dining and social areas so that we can enjoy the weather.
Screen Name Redacted 2/05/2021 09:58 AM	Inviting outdoor atmosphere.
Screen Name Redacted 2/05/2021 02:32 PM	I like more walking space, this one is the one that is closest to my house. I've really liked it.
Screen Name Redacted 2/05/2021 03:59 PM	More people outside, more of a community feel, more places to sit outside. I feel more inclined to frequent cafes on a nice day because I can sit outside and enjoy the beautiful place I chose to live.
Screen Name Redacted 2/05/2021 07:36 PM	outdoor patios were great.
Screen Name Redacted 2/05/2021 09:39 PM	Please keep vehicles on the road and pedestrians on the sidewalk.
Screen Name Redacted 2/06/2021 07:46 AM	This has given this corner a real sense of small neighborhood feel.
Screen Name Redacted 2/06/2021 08:26 AM	This one I frequented the most. It's a short walk from home and how I think Fernwood Square should stay.

Screen Name Redacted 2/06/2021 09:48 AM	Live very near and love this initiative. Low impact to traffic flow in community yet positive impact to businesses and use of outside space. Win win?
Screen Name Redacted 2/06/2021 10:19 AM	I had drinks with friends on the Gladstone's street patio. It was nice because the street doesn't get much traffic.
Screen Name Redacted 2/06/2021 04:05 PM	Again, just the energy of it was so fantastic to see some of the asphalt be used and occupied by humans was beautiful. It also helped local businesses so much. Please keep this forever in Fernwood!
Screen Name Redacted 2/07/2021 09:01 AM	Same as previous answers
Screen Name Redacted 2/07/2021 10:25 AM	See above
Screen Name Redacted 2/07/2021 12:04 PM	adds life and vitality
Screen Name Redacted 2/07/2021 05:59 PM	That all the businesses in the area participated and seemed to support it.
Screen Name Redacted 2/07/2021 06:32 PM	Didn't visit
Screen Name Redacted 2/07/2021 08:41 PM	allows people to spend time in the fresh air and feel safer outside
Screen Name Redacted 2/07/2021 08:42 PM	This is full of vitality and fun.
Screen Name Redacted 2/07/2021 11:41 PM	Love it
Screen Name Redacted 2/08/2021 10:36 AM	I did not really see this area.
Screen Name Redacted 2/08/2021 12:35 PM	a good set up
Screen Name Redacted 2/08/2021 02:25 PM	I love it, and of course with the old buildings the patios fit right in to create ambiance.
Screen Name Redacted 2/08/2021 02:43 PM	Same as above.



Screen Name Redacted 2/08/2021 02:44 PM	Allows businesses to generate revenue.
Screen Name Redacted 2/08/2021 03:27 PM	No comment as didn't and won't visit - trying to do what Dr. Bonnie says and staying at home as much as possible, and not dine in restaurants with people not in my house hold.
Screen Name Redacted 2/08/2021 05:05 PM	City streets have a great vibe when they are full of pedestrians / cyclists but not motor vehicles.
Screen Name Redacted 2/09/2021 06:53 PM	all good if ok with the businesses
Screen Name Redacted 2/09/2021 10:58 PM	N/A
Screen Name Redacted 2/10/2021 08:17 AM	it's good
Screen Name Redacted 2/10/2021 09:20 AM	Haven't been there during the past year
Screen Name Redacted 2/10/2021 03:52 PM	it allows cars to still use the street
Screen Name Redacted 2/10/2021 09:59 PM	This helped make what's best about Fernwood even better.
Screen Name Redacted 2/11/2021 11:33 AM	Ability to engage in the community and conversation.
Screen Name Redacted 2/11/2021 12:00 PM	Enjoyable pedestrian area
Screen Name Redacted 2/11/2021 12:27 PM	Don't often go through here
Screen Name Redacted 2/11/2021 02:12 PM	It makes this neighbourhood so cool to hang out in
Screen Name Redacted 2/11/2021 03:38 PM	see above.
Screen Name Redacted 2/11/2021 03:50 PM	It's so close to my neighborhood! I find the sidewalks mostly unusable on Gladstone on this end, d/t residents not keeping their privacy hedges from encroaching on the sidewalk. I end up walking on the road anyways, so now

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	that is safer.
Screen Name Redacted 2/11/2021 03:55 PM	I used this area all summer and it was fantastic
Screen Name Redacted 2/11/2021 04:04 PM	not impacted
Screen Name Redacted 2/11/2021 04:06 PM	Again, I just thought it was a great use of space
Screen Name Redacted 2/11/2021 04:41 PM	I loved how accessible these areas became to biking and walking
Screen Name Redacted 2/11/2021 04:47 PM	More people outdoors.
Screen Name Redacted 2/11/2021 05:07 PM	Made fernwood feel exactly how it is
Screen Name Redacted 2/11/2021 05:31 PM	More outdoor seating
Screen Name Redacted 2/11/2021 05:58 PM	change it back
Screen Name Redacted 2/11/2021 06:04 PM	I love the idea, though i didn't experience it personally
Screen Name Redacted 2/11/2021 06:19 PM	supports local business
Screen Name Redacted 2/11/2021 06:32 PM	In keeping with the neighborhood.
Screen Name Redacted 2/11/2021 07:10 PM	I never spend anytime there so I'm not able to comment
Screen Name Redacted 2/11/2021 07:19 PM	Provision of space for patrons to safely visit these establishments outdoors which added a sense of festiveness in an already vibrant neighbourhood .
Screen Name Redacted 2/11/2021 07:29 PM	Eating Calmer Less traffic
Screen Name Redacted	Loved the additional patio space

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2/11/2021 08:11 PM

Screen Name Redacted

it was very welcoming and you wanted to spot and take in the vibe.

2/11/2021 09:46 PM

Screen Name Redacted

again, did not visit the area

2/11/2021 10:00 PM

Screen Name Redacted

Again. So great to have traffic calming in this location. Great place to eat

2/11/2021 11:42 PM

Screen Name Redacted

Eliminating automobiles

2/12/2021 02:35 AM

Screen Name Redacted

N/A

2/12/2021 08:21 AM

Screen Name Redacted

Not visited

2/12/2021 11:09 AM

Screen Name Redacted

Haven't seen this

2/12/2021 11:42 AM

Screen Name Redacted

I haven't been out there since the pandemic, but I love the restaurants and pubs coming out onto the street, Fernwood has such a cool charm that bringing business outside really adds to that atmosphere, it makes it a place you want to come visit and hang out (and spend your money).

2/12/2021 12:18 PM

Screen Name Redacted

Only went there once last summer on a walk. Great community feel and if I wasn't limited by time would have stopped for a coffee/wine.

2/12/2021 12:20 PM

Screen Name Redacted

Did not visit

2/12/2021 12:46 PM

Screen Name Redacted

Loved the expanded patios.

2/12/2021 03:22 PM

Screen Name Redacted

More patios. Safer for kids. Beautiful for tourists and visitors.

2/12/2021 04:22 PM

Screen Name Redacted

I wasn't in Fernwood in the summer.

2/12/2021 04:36 PM

Screen Name Redacted

Loved the evening vibe!

2/12/2021 08:14 PM

Screen Name Redacted 2/13/2021 07:49 AM	Did not experience.
Screen Name Redacted 2/13/2021 01:12 PM	I didn't go to this location.
Screen Name Redacted 2/13/2021 01:47 PM	I did not visit this neighbourhood
Screen Name Redacted 2/13/2021 04:53 PM	More space for outdoor dining.
Screen Name Redacted 2/14/2021 11:47 AM	Love it - but we should cut it off to car traffic entirely.
Screen Name Redacted 2/15/2021 05:10 PM	Individual business spaces is the wrong move. A communal, free, space near businesses would be better. Why do I need to buy a \$12 beer to sit here? What if I'm disabled and poor? Ohhhh right. Helps wants to kill me. Got it.
Screen Name Redacted 2/16/2021 06:24 AM	great vibe on the street
Screen Name Redacted 2/16/2021 06:55 AM	Time to make them permanent. Businesses thrive on certainty. Why should a pub support outdoor seating and street shaping (it is their tax dollars after all) if it all gets dismantled and things go back to the way they were.
Screen Name Redacted 2/16/2021 07:29 AM	This initiative was very appropriate for the context.
Screen Name Redacted 2/16/2021 07:38 AM	I did not experience this initiative
Screen Name Redacted 2/16/2021 09:02 AM	Don't go there much anymore. I'm trying to stay in my bubble.
Screen Name Redacted 2/16/2021 10:27 AM	Did not venture here
Screen Name Redacted 2/16/2021 10:42 AM	Fernwood is a bit of a "different beast." It is away from the downtown congestion and it is a community that supports it's neighbourhood in a big way. So I'm in favour of ths closure being in place throughout the summer months.
Screen Name Redacted 2/16/2021 10:51 AM	More patio spaces. Felt more vibrant.
Screen Name Redacted	Love the vibe and feel on this street.

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2/16/2021 10:54 AM

Screen Name Redacted

2/16/2021 10:56 AM

Do not put this in permanently. This is only reasonable temporarily for the pandemic.

Screen Name Redacted

2/16/2021 11:18 AM

Provided additional seating, reduced car traffic making the street better match the pace of the neighbourhood

Screen Name Redacted

2/16/2021 11:20 AM

Get ride of colored barricades. Use large cement planters to restrict access. See earlier comment on safety issues.

Screen Name Redacted

2/16/2021 11:40 AM

NA

Screen Name Redacted

2/16/2021 11:45 AM

N/A

Screen Name Redacted

2/16/2021 11:46 AM

Extra car free space, room for distancing

Screen Name Redacted

2/16/2021 11:46 AM

Same as above

Screen Name Redacted

2/16/2021 12:03 PM

Didn't effect me

Screen Name Redacted

2/16/2021 12:10 PM

I never traveled to this area.

Screen Name Redacted

2/16/2021 12:13 PM

a nice place for social connection

Screen Name Redacted

2/16/2021 12:23 PM

hit a home run here. again a spot close to our home allwoed for some great evening food and fun. the balance of traffic in the off season was well done

Screen Name Redacted

2/16/2021 12:25 PM

Outdoor dining space

Screen Name Redacted

2/16/2021 12:26 PM

I have enjoyed all of it.

Screen Name Redacted

2/16/2021 12:43 PM

Nice to be outside, support business.

Screen Name Redacted

Outdoor seating was very pleasant. this is such a great location in the city

2/16/2021 12:53 PM

that has been improved with the outdoor seating. Additional bike parking is great.

Screen Name Redacted

The increased pedestrian space. Felt more like a square in Europe.

2/16/2021 01:09 PM

Screen Name Redacted

It fit the neighbourhood really nicely and was a lively addition.

2/16/2021 01:18 PM

Screen Name Redacted

brought people back to this community

2/16/2021 01:22 PM

Screen Name Redacted

More space to socially distance but enjoy Fernwood neighbourhood and visit the businesses safely - more vibrant! more patio space!

2/16/2021 01:41 PM

Screen Name Redacted

I didn't visit this area.

2/16/2021 01:44 PM

Screen Name Redacted

Love the outdoor patios!

2/16/2021 01:47 PM

Screen Name Redacted

never went there but I heard about it.

2/16/2021 01:47 PM

Screen Name Redacted

N/A

2/16/2021 02:00 PM

Screen Name Redacted

See above

2/16/2021 02:06 PM

Screen Name Redacted

Expanded patios

2/16/2021 02:12 PM

Screen Name Redacted

NA did not experience

2/16/2021 02:26 PM

Screen Name Redacted

Outdoor seating

2/16/2021 02:36 PM

Screen Name Redacted

I didn't like this at all. All the parking that is gone is awful. Another reason not to go to this neighbourhood.

2/16/2021 02:50 PM

Screen Name Redacted

keep business open

2/16/2021 02:57 PM

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Screen Name Redacted 2/16/2021 03:19 PM	Didn't use them.
Screen Name Redacted 2/16/2021 03:22 PM	having coffee there
Screen Name Redacted 2/16/2021 03:28 PM	only walked thru early morning every thing closed
Screen Name Redacted 2/16/2021 03:53 PM	It seemed to fit the neighbourhood well
Screen Name Redacted 2/16/2021 04:03 PM	Expanded patios!!
Screen Name Redacted 2/16/2021 04:06 PM	This created a great community atmosphere and helped the businesses during a hard time.
Screen Name Redacted 2/16/2021 04:38 PM	I didn't take advantage of it
Screen Name Redacted 2/16/2021 05:01 PM	Great community space and enables to enjoy the outdoors.
Screen Name Redacted 2/16/2021 05:10 PM	I only asked by it once in the summer but it looked inviting.
Screen Name Redacted 2/16/2021 05:13 PM	Outdoor dining
Screen Name Redacted 2/16/2021 06:12 PM	We got to not be stuck inside at a time with covid
Screen Name Redacted 2/16/2021 07:06 PM	Just enjoyed the outdoor settings.
Screen Name Redacted 2/16/2021 07:12 PM	walkability
Screen Name Redacted 2/16/2021 07:45 PM	Nice street atmosphere and good for businesses
Screen Name Redacted 2/16/2021 07:55 PM	I haven't used this outdoor space yet but I'm sure I'll love it.

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Screen Name Redacted 2/16/2021 08:22 PM	That traffic could still move
Screen Name Redacted 2/16/2021 09:27 PM	That they work for everyone involved and will lead to it being permanent.
Screen Name Redacted 2/16/2021 09:34 PM	Loved the extended patio seating !
Screen Name Redacted 2/16/2021 09:59 PM	I didn't get a chance to visit.
Screen Name Redacted 2/16/2021 10:16 PM	I was never there so can't comment.
Screen Name Redacted 2/17/2021 07:24 AM	Don't go there.
Screen Name Redacted 2/17/2021 07:24 AM	Options for seating
Screen Name Redacted 2/17/2021 07:29 AM	More outside activity and less traffic
Screen Name Redacted 2/17/2021 07:30 AM	Not a high vehicle traffic area at the best of times so an ideal street to be closed for dining. Especially if the Belfry opens up again, more dining area would be welcome
Screen Name Redacted 2/17/2021 07:30 AM	Great to have options for eating outside
Screen Name Redacted 2/17/2021 07:30 AM	Not a high vehicle traffic area at the best of times so an ideal street to be closed for dining. Especially if the Belfry opens up again, more dining area would be welcome
Screen Name Redacted 2/17/2021 07:30 AM	Great to have options for eating outside
Screen Name Redacted 2/17/2021 07:30 AM	Great to have options for eating outside
Screen Name Redacted 2/17/2021 07:30 AM	Not a high vehicle traffic area at the best of times so an ideal street to be closed for dining. Especially if the Belfry opens up again, more dining area would be welcome
Screen Name Redacted 2/17/2021 07:30 AM	Not a high vehicle traffic area at the best of times so an ideal street to be closed for dining. Especially if the Belfry opens up again, more dining area would be welcome



	would be welcome
Screen Name Redacted 2/17/2021 07:35 AM	Nothing when it comes to road closures.
Screen Name Redacted 2/17/2021 07:40 AM	It was a great idea which allowed the small businesses to continue running their businesses and encouraged people to get out in the neighbourhood.
Screen Name Redacted 2/17/2021 07:47 AM	Didn't visit during pandemic
Screen Name Redacted 2/17/2021 07:52 AM	Didn't see it
Screen Name Redacted 2/17/2021 07:52 AM	Did not experience
Screen Name Redacted 2/17/2021 07:54 AM	Didn't go there
Screen Name Redacted 2/17/2021 07:55 AM	The street seating for the two restaurants - it felt like you were on a plaza in paris - it was fantastic
Screen Name Redacted 2/17/2021 07:56 AM	Patio space
Screen Name Redacted 2/17/2021 07:57 AM	They brought better connection within the community. This area, in particular, feels like it shouldn't have any traffic running through it, so it was nice to slow things down but the partial closure
Screen Name Redacted 2/17/2021 07:57 AM	Love it. This is my block. It reduced traffic and made it safer for kids.
Screen Name Redacted 2/17/2021 07:58 AM	accessibility and safety were top considerations
Screen Name Redacted 2/17/2021 07:59 AM	Traffic calming effects of the closure. Great to have patios on the street! Love these changes. Hope the intersection can be better tied into the square in the future.
Screen Name Redacted 2/17/2021 08:01 AM	Once again this provides a very progressive people friendly atmosphere and inducement for people.
Screen Name Redacted 2/17/2021 08:02 AM	Cleaner air
Screen Name Redacted	Really adds to a sense of community.

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2/17/2021 08:02 AM

Screen Name Redacted

Haven't been to this area recently. Can't comment directly

2/17/2021 08:04 AM

Screen Name Redacted

Makes sense for Fernwood it is a walking community anyways and that area barely had parking in the first place.

2/17/2021 08:05 AM

Screen Name Redacted

Have the city a nice relaxing feel.

2/17/2021 08:09 AM

Screen Name Redacted

Open community.

2/17/2021 08:09 AM

Screen Name Redacted

Good community feel

2/17/2021 08:10 AM

Screen Name Redacted

The look! A great addition to Fernwood.

2/17/2021 08:12 AM

Screen Name Redacted

Loved the outdoor dining and ambiance. I felt like I was in Europe!

2/17/2021 08:16 AM

Screen Name Redacted

Same as #10

2/17/2021 08:16 AM

Screen Name Redacted

That one took me by surprise, I wasn't sure if it was totally pedestrian so didn't drive down Gladstone

2/17/2021 08:17 AM

Screen Name Redacted

It gave the businesses the opportunity to expand their space to try to maintain their businesses.

2/17/2021 08:20 AM

Screen Name Redacted

N/A - We don't go there.

2/17/2021 08:21 AM

Screen Name Redacted

It was okay but again too cold to be outside in the winter months.

2/17/2021 08:22 AM

Screen Name Redacted

Loved this

2/17/2021 08:22 AM

Screen Name Redacted

Neighbourhood feeling.

2/17/2021 08:24 AM

Screen Name Redacted

Ease for social distancing.

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2/17/2021 08:31 AM

Screen Name Redacted

More space for outdoor dining/gathering

2/17/2021 08:31 AM

Screen Name Redacted

Did not go.

2/17/2021 08:35 AM

Screen Name Redacted

More please. This is exactly what Fernwood should be doing. Right on brand for this funky part of victoria.

2/17/2021 08:35 AM

Screen Name Redacted

Didn't visit.

2/17/2021 08:37 AM

Screen Name Redacted

Easy to walk on the narrow streets and enjoy cafes.

2/17/2021 08:37 AM

Screen Name Redacted

Enhanced quality of life for residents and somewhat for visitors.

2/17/2021 08:38 AM

Screen Name Redacted

Patio and outdoor spaces for restaurants and atmosphere.

2/17/2021 08:40 AM

Screen Name Redacted

Patio

2/17/2021 08:41 AM

Screen Name Redacted

supported local business, gives a more European feeling to area with the outdoor areas being utilized better

2/17/2021 08:42 AM

Screen Name Redacted

Na

2/17/2021 08:45 AM

Screen Name Redacted

Outdoor patio space

2/17/2021 08:46 AM

Screen Name Redacted

Great atmosphere, nice to walk without cars

2/17/2021 08:47 AM

Screen Name Redacted

Ability to visit businesses safely without dining in. Fun, community atmosphere. Sense of community. Feels very European and safe, which is great since travel and lifting social distancing measures isn't happening anytime soon.

2/17/2021 08:48 AM

Screen Name Redacted

Nothing as i could not visit this area due to limited mobility issues and no close proximity parking

2/17/2021 08:50 AM

Screen Name Redacted 2/17/2021 08:54 AM	Again- an already congested area made more so. People not within walking distance are excluded
Screen Name Redacted 2/17/2021 08:55 AM	Benefited the businesses, pedestrians and local travelers on both bikes and cars.
Screen Name Redacted 2/17/2021 08:56 AM	I noticed these changes as I drove by but I do not live in this neighbourhood
Screen Name Redacted 2/17/2021 09:00 AM	I live very close and I use the square daily. The closure allowed restaurant patios to expand. The one way closure is not difficult to navigate and did not seem to create any problems on Gladstone or Fernwood,
Screen Name Redacted 2/17/2021 09:00 AM	This really is the heart of Fernwood and the closure on Gladstone expanded the existing public space across the street. A real village square vibe.
Screen Name Redacted 2/17/2021 09:00 AM	N/a
Screen Name Redacted 2/17/2021 09:01 AM	This one felt nicer...more charming and welcoming. Planned, permanent. Didn't have a construction zone feel.
Screen Name Redacted 2/17/2021 09:01 AM	More people friendly
Screen Name Redacted 2/17/2021 09:01 AM	Have not been there
Screen Name Redacted 2/17/2021 09:03 AM	Safer, more enjoyable, less traffic
Screen Name Redacted 2/17/2021 09:04 AM	Awesome. Allowed some traffic, but expanded the pub!
Screen Name Redacted 2/17/2021 09:08 AM	It was nice to be able to go here on a sunny day and try the local businesses and be outdoors
Screen Name Redacted 2/17/2021 09:09 AM	Never visited
Screen Name Redacted 2/17/2021 09:11 AM	Was respectful to cars pedestrians and restaurants.
Screen Name Redacted 2/17/2021 09:18 AM	Improved ability of business to operate.

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Screen Name Redacted 2/17/2021 09:19 AM	Ok if you are a pedestrian. I avoid these areas when driving (seldom drive).
Screen Name Redacted 2/17/2021 09:21 AM	It works with that area very well.
Screen Name Redacted 2/17/2021 09:21 AM	it worked because it is a low use road
Screen Name Redacted 2/17/2021 09:22 AM	Nothing
Screen Name Redacted 2/17/2021 09:22 AM	Very kid and pet friendly! Was wonderful to shop and socially linger
Screen Name Redacted 2/17/2021 09:26 AM	Its a start
Screen Name Redacted 2/17/2021 09:31 AM	Didnt experience it
Screen Name Redacted 2/17/2021 09:33 AM	n/a did not visit this area
Screen Name Redacted 2/17/2021 09:33 AM	I enjoyed the sense community and the priority of people as opposed to cars first
Screen Name Redacted 2/17/2021 09:37 AM	This was a nice enhancement for the neighbourhood.
Screen Name Redacted 2/17/2021 09:42 AM	I didn't experience this area.
Screen Name Redacted 2/17/2021 09:43 AM	I dine at the Fernwood fairly regularly, only take out since new lockdowns, but when it is safe to go out again I love being able to sit outside. The patio they had before is great but filled up quickly in the summer. This exiting means more people can sit out and enjoy the fernwood square area.
Screen Name Redacted 2/17/2021 09:43 AM	have not been there
Screen Name Redacted 2/17/2021 09:44 AM	All of it :)
Screen Name Redacted 2/17/2021 09:45 AM	Did not experience this area.

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Screen Name Redacted 2/17/2021 09:49 AM	I did not visit Fernwood Square.
Screen Name Redacted 2/17/2021 09:50 AM	Sounds nice, but I haven't been there to experience.
Screen Name Redacted 2/17/2021 09:50 AM	Have not visited this area recently.
Screen Name Redacted 2/17/2021 09:54 AM	Haven't seen it
Screen Name Redacted 2/17/2021 09:55 AM	I do not go to Fernwood
Screen Name Redacted 2/17/2021 09:58 AM	As already mentioned, the inclusive nature of all of it and the support it brings to all the small businesses in Victoria. A great support to those living alone and needing comfortable public space to be out and about in.
Screen Name Redacted 2/17/2021 09:59 AM	Less air and noise pollution; more safety for pedestrians and cyclists
Screen Name Redacted 2/17/2021 10:02 AM	Same comments as for abovementioned closures.
Screen Name Redacted 2/17/2021 10:03 AM	This is not a neighbourhood in which I spend much time, but it is much more than a commercial-community zone. Unlike downtown, there is considerable residential housing around (downtown condo owners should understand that they live in the city core and expect that the core will function differently than residential areas outside that core) . Therefore, I feel that the stated needs and desires of those who live and work in this area, or in any of Victoria's small 'villages', must serve as City Council's primary council with regard to these areas.
Screen Name Redacted 2/17/2021 10:04 AM	They are all great, but why are the temporary, make them a staple, its safer cause of COVID and it gives a pulse to neighborhoods, make them pretty. Have a competition for artists to paint the boards, etc.
Screen Name Redacted 2/17/2021 10:05 AM	I didn't use them.
Screen Name Redacted 2/17/2021 10:05 AM	I have not visited this
Screen Name Redacted 2/17/2021 10:06 AM	Traffic calming and outdoor life

Screen Name Redacted 2/17/2021 10:07 AM	Never used them
Screen Name Redacted 2/17/2021 10:08 AM	No comment on this one
Screen Name Redacted 2/17/2021 10:12 AM	Same comments as to Government and Broad.
Screen Name Redacted 2/17/2021 10:18 AM	Extended patios
Screen Name Redacted 2/17/2021 10:19 AM	Have not been there.
Screen Name Redacted 2/17/2021 10:26 AM	Didn't go there but it may have worked there as not as busy with cars.
Screen Name Redacted 2/17/2021 10:30 AM	I just love all the outdoor cafes and opportunities to be outdoors
Screen Name Redacted 2/17/2021 10:36 AM	The are people places and it is always good to be around other humans, especially after the isolation we have been going through with the pandemic.
Screen Name Redacted 2/17/2021 10:39 AM	Didn't visit but very familiar with area. Former season ticket holder of Belfry. Good initiative.
Screen Name Redacted 2/17/2021 10:44 AM	I did not visit this area
Screen Name Redacted 2/17/2021 10:45 AM	I am conflicted about this area. Having been there several times it was very congested. This is a neighbourhood destination only ,as it is prohibitive for any vehicles others than bikes.
Screen Name Redacted 2/17/2021 10:53 AM	made the neighbourhoods more vibrant and people friendly
Screen Name Redacted 2/17/2021 10:56 AM	Did not experience this but same "likes" apply. Great neighbourhood people place.
Screen Name Redacted 2/17/2021 11:02 AM	Didn't visit it. Sounds good though.
Screen Name Redacted 2/17/2021 11:06 AM	Have not been to this area but will certainly try it when the weather warms.

Screen Name Redacted 2/17/2021 11:07 AM	additional seating and enhancing the strong community feeling Fernwood already has.
Screen Name Redacted 2/17/2021 11:07 AM	I didn't go there but from what I know if the area, I am confident it was a great success.
Screen Name Redacted 2/17/2021 11:12 AM	I didn't make it over to this area but I approve of the closure like the others.
Screen Name Redacted 2/17/2021 11:15 AM	As an older person with mobility issues the restrictions on private vehicles severely limits my access to these areas.
Screen Name Redacted 2/17/2021 11:19 AM	it's handy, but looks quite ugly. I wonder how the people living on the street feel about it. I would need to drive to eat there and now there's no (or less) parking.
Screen Name Redacted 2/17/2021 11:20 AM	did not visit
Screen Name Redacted 2/17/2021 11:28 AM	Good people area.....
Screen Name Redacted 2/17/2021 11:28 AM	I haven't visited this are much
Screen Name Redacted 2/17/2021 11:35 AM	Livened up the area.
Screen Name Redacted 2/17/2021 12:06 PM	They provided a chance for business to survive this pandemic, and provided a cheerful sign of hope.
Screen Name Redacted 2/17/2021 12:20 PM	Makes area more vibrant and encourages creativity
Screen Name Redacted 2/17/2021 12:21 PM	Again, I really like this closure for dining and visiting.
Screen Name Redacted 2/17/2021 12:37 PM	Helping out the resturtants
Screen Name Redacted 2/17/2021 12:47 PM	Didn't use them.
Screen Name Redacted 2/17/2021 12:48 PM	The patios felt covid safe, heated



Screen Name Redacted 2/17/2021 12:53 PM	n/a
Screen Name Redacted 2/17/2021 12:55 PM	That the street was still open for vehicle traffic.
Screen Name Redacted 2/17/2021 01:07 PM	I did not go there last year!
Screen Name Redacted 2/17/2021 01:10 PM	I haven't been to this particular one. I really like these outdoor spaces
Screen Name Redacted 2/17/2021 01:11 PM	Once covid is over no need for these patios.
Screen Name Redacted 2/17/2021 01:14 PM	Such better use of valuable city real-estate.
Screen Name Redacted 2/17/2021 01:22 PM	I have no experience of this -- never go there now. Looks inviting though.
Screen Name Redacted 2/17/2021 01:22 PM	It was such a pleasant spot to drink a glass of wine in the summer. It brought so much life to the neighbourhood.
Screen Name Redacted 2/17/2021 01:43 PM	Didn't go there.
Screen Name Redacted 2/17/2021 01:44 PM	limits traffic
Screen Name Redacted 2/17/2021 02:03 PM	Love it all!
Screen Name Redacted 2/17/2021 02:05 PM	More outdoor space to enjoy
Screen Name Redacted 2/17/2021 02:06 PM	I do not visit this area
Screen Name Redacted 2/17/2021 02:23 PM	expanded patio space for multiple restaurants and cafes a great spot for locals
Screen Name Redacted 2/17/2021 02:26 PM	Only temporary

Screen Name Redacted 2/17/2021 02:30 PM	The closure to cars should be permanent.
Screen Name Redacted 2/17/2021 02:35 PM	Great atmosphere and socially distanced tables for outdoor dining
Screen Name Redacted 2/17/2021 02:44 PM	na
Screen Name Redacted 2/17/2021 02:47 PM	Reduced traffic and patio vibe.
Screen Name Redacted 2/17/2021 02:49 PM	Outdoor Seating.
Screen Name Redacted 2/17/2021 02:51 PM	No comment
Screen Name Redacted 2/17/2021 03:01 PM	It was a nice extension of the square and very welcoming. You felt like it was okay to stroll in.
Screen Name Redacted 2/17/2021 03:08 PM	They remind me of Denmark or other cultures that have lively street life. It's so fun to see the space active. I personally don't feel safe eating inside so it allows me a way to enjoy meals somewhere besides my house!
Screen Name Redacted 2/17/2021 03:11 PM	It looks inviting and has a great community feel
Screen Name Redacted 2/17/2021 03:18 PM	Better for local businesses
Screen Name Redacted 2/17/2021 03:19 PM	More outdoor seating.
Screen Name Redacted 2/17/2021 03:19 PM	It was already Narrow and now it's worse
Screen Name Redacted 2/17/2021 03:25 PM	This helped not only with extra space for restaurants but also as a traffic calming measure
Screen Name Redacted 2/17/2021 03:39 PM	Nice to have outdoor space without car traffic.
Screen Name Redacted 2/17/2021 03:41 PM	I was unaware that Gladstone had expanded street patios but now that I know, I will definitely enjoy them as soon as I can.

Screen Name Redacted 2/17/2021 03:44 PM	great neighbourhood ambience. Loved the outside patios.
Screen Name Redacted 2/17/2021 03:51 PM	Outdoor dining space added
Screen Name Redacted 2/17/2021 03:56 PM	Eating on a road is completely undesirable beside the noise, smell, and pollution from vehicles.
Screen Name Redacted 2/17/2021 04:19 PM	It made it more interesting to go to Gladstone ave.
Screen Name Redacted 2/17/2021 04:41 PM	Added outdoor seating.
Screen Name Redacted 2/17/2021 04:44 PM	Loved the enlarged patios
Screen Name Redacted 2/17/2021 04:59 PM	I did not visit this space.
Screen Name Redacted 2/17/2021 05:39 PM	Didn't take advantage of this area
Screen Name Redacted 2/17/2021 05:42 PM	patio dining that would not otherwise be available; the improved atmosphere
Screen Name Redacted 2/17/2021 05:50 PM	Minimizing autos
Screen Name Redacted 2/17/2021 05:51 PM	On a side road the idea makes more sense than closing a main street like Government.
Screen Name Redacted 2/17/2021 06:50 PM	I never visited this one, but I like the look in the photos a lot! See my comments on the other areas for what I like.
Screen Name Redacted 2/17/2021 07:02 PM	Did not visit
Screen Name Redacted 2/17/2021 07:03 PM	I like that people are coming up with creative solutions to adapt to the pandemic.
Screen Name Redacted 2/17/2021 07:25 PM	I didn't go there.

Screen Name Redacted 2/17/2021 08:03 PM	It really helped support these businesses. Who doesn't like eating outside in the nice weather?
Screen Name Redacted 2/17/2021 08:06 PM	HAVEN'T ENJOYED THIS SPACE YET BUT HOPE TO IF IT STAYS OPEN FOR THE SPRING & SUMMER
Screen Name Redacted 2/17/2021 08:32 PM	not much
Screen Name Redacted 2/17/2021 08:35 PM	The additional safety provided for businesses that otherwise are often at high risk for COVID transmission.
Screen Name Redacted 2/17/2021 11:45 PM	Walking distance from my home. Opportunity to sit in a lovely area.
Screen Name Redacted 2/18/2021 07:30 AM	No experience but supportive
Screen Name Redacted 2/18/2021 07:35 AM	Not been there
Screen Name Redacted 2/18/2021 07:45 AM	Loved the ambience and chance to socialize outdoors while supporting local businesses
Screen Name Redacted 2/18/2021 07:47 AM	Really liked this idea and thought it looked lovely
Screen Name Redacted 2/18/2021 08:01 AM	pedestrian friendly
Screen Name Redacted 2/18/2021 08:16 AM	Easier to walk about.
Screen Name Redacted 2/18/2021 08:20 AM	The single lane drivethru
Screen Name Redacted 2/18/2021 08:21 AM	I liked the little community square feeling
Screen Name Redacted 2/18/2021 08:25 AM	This one didn't work as well as Govt or Broad St. Not pedestrian friendly; good only for patio patrons.
Screen Name Redacted 2/18/2021 08:42 AM	For Fernwood I think this was a perfect solution. It adds to the coziness of this community and allows residents to safely enjoy the many business in the

	community.
Screen Name Redacted 2/18/2021 08:51 AM	No comment.
Screen Name Redacted 2/18/2021 08:51 AM	Loved outside dining
Screen Name Redacted 2/18/2021 08:56 AM	I haven't used this space, but like the idea
Screen Name Redacted 2/18/2021 09:03 AM	Actually not much...it just looks junky
Screen Name Redacted 2/18/2021 09:16 AM	Reduced the volume of vehicle traffic, made walking more enjoyable.
Screen Name Redacted 2/18/2021 09:22 AM	n/a
Screen Name Redacted 2/18/2021 09:29 AM	I haven't been in Fernwood during COVID.
Screen Name Redacted 2/18/2021 09:29 AM	Better use of space, less noise and air pollution
Screen Name Redacted 2/18/2021 09:48 AM	I wasn't aware of the modifications on Gladstone.
Screen Name Redacted 2/18/2021 09:55 AM	Outdoor dining
Screen Name Redacted 2/18/2021 10:08 AM	being able to eat outside
Screen Name Redacted 2/18/2021 10:10 AM	That they exist
Screen Name Redacted 2/18/2021 10:16 AM	Inviting atmosphere.
Screen Name Redacted 2/18/2021 10:17 AM	Love the patios, like the traffic calming
Screen Name Redacted 2/18/2021 10:24 AM	This allowed the businesses to remain open, people to work and for others to socialize safely. I used the coffee shop.

Screen Name Redacted 2/18/2021 10:31 AM	N/A
Screen Name Redacted 2/18/2021 10:44 AM	N/A as we did not frequent this space
Screen Name Redacted 2/18/2021 10:44 AM	I liked it totally closed . On a summer evening, it was packed and if the Belfry was open, theatre goers could sit down outside and have an apres play drink
Screen Name Redacted 2/18/2021 11:30 AM	I used this so much, it helped me stay in touch with friends by providing a safe hangout space. I use the pub and cafe here and often meet up with friends here before going on walks. I can bring my dog here with us SO great
Screen Name Redacted 2/18/2021 11:34 AM	The outdoorsy feel.
Screen Name Redacted 2/18/2021 11:54 AM	I did not know this had been in place last summer. Sure sounds great and will make sure to check it out this summer!
Screen Name Redacted 2/18/2021 12:43 PM	I have not been there.
Screen Name Redacted 2/18/2021 12:51 PM	n/a
Screen Name Redacted 2/18/2021 01:02 PM	same as above
Screen Name Redacted 2/18/2021 01:04 PM	Too much of them
Screen Name Redacted 2/18/2021 01:36 PM	No comment
Screen Name Redacted 2/18/2021 01:42 PM	dont go there
Screen Name Redacted 2/18/2021 02:19 PM	I felt safer sitting outside!
Screen Name Redacted 2/18/2021 02:37 PM	We did enjoy dinner in the summer during this closure ... It did make it awkward for reading addresses.
Screen Name Redacted	Didn't try.

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2/18/2021 02:52 PM

Screen Name Redacted

2/18/2021 03:02 PM

Not one thing - did not go near them - no place to park except miles away and then you had to walk back - crazy

Screen Name Redacted

2/18/2021 03:17 PM

Fine

Screen Name Redacted

2/18/2021 03:23 PM

This is a nice application. Good to see neighbourhood villages get the treatment as well.

Screen Name Redacted

2/18/2021 03:28 PM

Have not been there

Screen Name Redacted

2/18/2021 03:47 PM

Dining at Fernwood pub.

Screen Name Redacted

2/18/2021 04:34 PM

Didn't visit here

Screen Name Redacted

2/18/2021 05:35 PM

More enjoyable and safer

Screen Name Redacted

2/18/2021 06:21 PM

Did not visit Fernwood

Screen Name Redacted

2/18/2021 07:07 PM

See above comments

Screen Name Redacted

2/18/2021 07:54 PM

Ability to eat outside in a communal environment. Nice setting with the classic architecture and lighting above the street

Screen Name Redacted

2/18/2021 08:26 PM

The patios! I thought the closures were done in a visually pleasing way on Gladstone. Allowing one lane of traffic through worked very well. Parking was barely impacted

Screen Name Redacted

2/18/2021 08:39 PM

It is great!

Screen Name Redacted

2/18/2021 08:46 PM

Loved Gladstone! Fernwood square is already such a village, with great neighborhood feel and this only further supported that vibe. I appreciated the pedestrian area of fernwood square being extended along Gladstone in front of the inn, cafe, and stage wine bar. It was easy to access shops and use businesses.

Screen Name Redacted

I love opportunities to visit downtown safely. As a driver, I dont have issues

2/18/2021 08:57 PM	with traffic patterns being disrupted
Screen Name Redacted	The calming/slowing of motor vehicle traffic.
2/18/2021 09:14 PM	
Screen Name Redacted	Extended seating.
2/19/2021 12:02 AM	
Screen Name Redacted	No comment
2/19/2021 08:48 AM	
Screen Name Redacted	I didn't go to Gladstone
2/19/2021 10:43 AM	
Screen Name Redacted	nothing
2/19/2021 10:48 AM	
Screen Name Redacted	The downtown area is much more pleasant with the new pedestrian zones and patios
2/19/2021 10:51 AM	
Screen Name Redacted	This was actually a terrible idea.
2/19/2021 10:53 AM	
Screen Name Redacted	Not so familiar with Gladstone. I think that community input is probably more important
2/19/2021 10:59 AM	
Screen Name Redacted	Restaurant patios
2/19/2021 11:01 AM	
Screen Name Redacted	No cars was great and the European feel, amazing. Businesses were busy because of it.
2/19/2021 11:04 AM	
Screen Name Redacted	I have not been there so no opinion
2/19/2021 11:05 AM	
Screen Name Redacted	Haven't used it, but having driven past it I like it
2/19/2021 11:09 AM	
Screen Name Redacted	Expands the feel of Fernwood Square.
2/19/2021 11:12 AM	
Screen Name Redacted	Again, creating a plaza-like atmosphere that promotes the act of LIVING in the city.
2/19/2021 11:16 AM	
Screen Name Redacted	Rarely travel thru Fernwood.



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2/19/2021 11:30 AM

Screen Name Redacted

2/19/2021 11:36 AM

They showed and made possible a priority of people and care over movement of automobiles.

Screen Name Redacted

2/19/2021 11:38 AM

haven't visited

Screen Name Redacted

2/19/2021 11:46 AM

have not visited

Screen Name Redacted

2/19/2021 11:48 AM

I would like all of the changes to be made long term.

Screen Name Redacted

2/19/2021 11:50 AM

see my comment about government street

Screen Name Redacted

2/19/2021 12:00 PM

I didn't experience, however will try it when the weather improves

Screen Name Redacted

2/19/2021 12:05 PM

Gladstone feels just lovely. This is a true village feel, and gives this corner an even more significant feel of being at the heart of the community.

Screen Name Redacted

2/19/2021 12:27 PM

No complaints. It was all good. I didn't visit much, so I don't have a lot to add.

Screen Name Redacted

2/19/2021 01:08 PM

I haven't really used this area as much but it seemed like it went over very well.

Screen Name Redacted

2/19/2021 01:10 PM

outside dining, partial street closure

Screen Name Redacted

2/19/2021 01:12 PM

Thinking it was temporary.

Screen Name Redacted

2/19/2021 01:53 PM

Great spot to draw people together. I like that there was still one way traffic.

Screen Name Redacted

2/19/2021 02:41 PM

Expanded patios are always welcome

Screen Name Redacted

2/19/2021 03:36 PM

I didn't visit this area

Screen Name Redacted

The ability to enjoy these local restaurants

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2/19/2021 04:01 PM

Screen Name Redacted

I like the street dining and the one-lane open to cars.

2/19/2021 04:25 PM

Screen Name Redacted

I haven't experienced this strip as often as Government, but I like all of the elements described above.

2/19/2021 04:44 PM

Screen Name Redacted

n/a

2/19/2021 04:48 PM

Screen Name Redacted

I didn't visit this one but I can assume it was awesome because closing streets is awesome.

2/19/2021 05:02 PM

Screen Name Redacted

The extra seating. The cosmopolitan/European vibe

2/19/2021 05:17 PM

Screen Name Redacted

This one made sense. Looked lived in, cars and bikes could get by. Hopefully won't be temporary.

2/19/2021 07:50 PM

Screen Name Redacted

Felt more alive.

2/19/2021 09:12 PM

Screen Name Redacted

That I could walk in the middle of the road.

2/19/2021 09:47 PM

Screen Name Redacted

Nothing

2/20/2021 09:13 AM

Screen Name Redacted

The sense of community.

2/20/2021 09:52 AM

Screen Name Redacted

Perfect for a neighbourhood like Fernwood. Slows down traffic through the neighbourhood and offers a place for people to dine outside.

2/20/2021 11:12 PM

Screen Name Redacted

Great to have a patio, sucked falling over curb cut and not having any access due to using a wheelchair.

2/21/2021 10:27 AM

Screen Name Redacted

I did not use this space

2/21/2021 11:22 AM

Screen Name Redacted

Atmosphere

2/21/2021 11:51 AM

Screen Name Redacted

All of it!

2/21/2021 01:18 PM

Screen Name Redacted

Same as above.

2/21/2021 03:10 PM

Screen Name Redacted

Similar to other partial/full street closures, the increased space is very welcoming.

2/21/2021 03:46 PM

Screen Name Redacted

Lighting was great and patios on both sides with one lane of slow traffic.

2/21/2021 10:58 PM

Screen Name Redacted

I enjoyed sitting on the Fernwood Inn's patio. It was my least favourite of the three measures, however, since there was still regular and occasionally aggressive driving along this stretch

2/21/2021 11:03 PM

Screen Name Redacted

this made my neighbourhood feel SO vibrant and it really got us out and about with our friends supporting things in our local neighbourhood in the summer. we would LOVE this to continue.

2/22/2021 12:47 PM

Screen Name Redacted

no comment, i have not been there

2/22/2021 01:00 PM

Screen Name Redacted

I haven't been there in a while n

2/22/2021 04:08 PM

Screen Name Redacted

I have not been to this area, while this is going on.

2/22/2021 06:24 PM

Screen Name Redacted

Street Patios

2/22/2021 08:51 PM

Screen Name Redacted

vibrant feeling and grows the community feeling

2/22/2021 08:57 PM

Screen Name Redacted

I didn't visit this area

2/22/2021 10:39 PM

Screen Name Redacted

Supports local businesses. Feels safer with less cars perhaps.

2/22/2021 11:53 PM

Screen Name Redacted

No opinion as I never go there.

2/23/2021 06:01 PM

Screen Name Redacted

Patio space

2/23/2021 09:36 PM

Screen Name Redacted 2/24/2021 05:29 PM	More availability to sit outside and in a quieter space. I was not getting blasted with exhaust fumes since the road was reduced to a single lane and fewer vehicles passed through it.
Screen Name Redacted 2/24/2021 05:38 PM	Creates a nice environment that people from the community want to stay in, and enjoy. Rather than heading somewhere else. These kind of initiatives create a good community.
Screen Name Redacted 2/24/2021 05:40 PM	Great to see people outside and good for businesses.
Screen Name Redacted 2/24/2021 06:28 PM	Don't know, I never go to Fernwood
Screen Name Redacted 2/24/2021 06:43 PM	I didn't visit Gladstone
Screen Name Redacted 2/24/2021 07:24 PM	This FINALLY enlivened Fernwood square. This should definitely be a permanent change. And extended patios should exist on the opposite side of Gladstone too. More space between patios and traffic if possible (done with greenery/planters)
Screen Name Redacted 2/25/2021 08:24 AM	Helped businesses
Screen Name Redacted 2/25/2021 11:35 AM	This one is great - 3 businesses really benefited. There was not commercial parking here and these businesses are fed by pedestrians.
Screen Name Redacted 2/25/2021 11:52 AM	Adds festival atmosphere like Montreal.
Screen Name Redacted 2/25/2021 12:03 PM	I love the restaurant patios and cafes.
Screen Name Redacted 2/25/2021 01:20 PM	Until recently we were living near Fernwood. I don't remember actually dining at this outdoor location but it definitely helped to make the neighbourhood more alive and vibrant. Evening walks we much more pleasant seeing our neighbours out on the street enjoying the space together.
Screen Name Redacted 2/25/2021 01:58 PM	I had a meal outside at Stage. It makes the neighbourhood feel really alive and dynamic to have people outside. I love this initiative!
Screen Name Redacted 2/25/2021 03:28 PM	It slows vehicles in what was previously a somewhat dangerous corner. I love the outdoor patios for the restaurants. They are highly utilized by the businesses and the public when the businesses are closed.
Screen Name Redacted 2/25/2021 04:29 PM	They made you feel more outdoorsy and connected to people. I like that there is not a divider up like there is inside of the restaurant.

Screen Name Redacted 2/25/2021 04:34 PM	More dining space and bike parking just makes sense.
Screen Name Redacted 2/25/2021 04:34 PM	the neighbourhood was still able to function as usual, traffic was not significantly impaired, people were able to get out, community was able to interact
Screen Name Redacted 2/25/2021 04:38 PM	Clean and accessible.
Screen Name Redacted 2/25/2021 05:05 PM	I didn't visit this area.
Screen Name Redacted 2/26/2021 10:16 AM	Outdoor dinning.
Screen Name Redacted 2/26/2021 04:43 PM	More patio space
Screen Name Redacted 2/26/2021 11:37 PM	All of it.
Screen Name Redacted 2/27/2021 01:44 AM	increasing the sense of a community square
Screen Name Redacted 2/27/2021 04:03 PM	Community
Screen Name Redacted 2/27/2021 08:02 PM	This is a great stretch of road for more patio and pedestrian space with that area being very restaurant focused.
Screen Name Redacted 2/28/2021 07:05 AM	N/A
Screen Name Redacted 2/28/2021 09:13 AM	It really livened up the square, more options for outdoor dining were great.
Screen Name Redacted 2/28/2021 09:34 AM	Is good
Screen Name Redacted 2/28/2021 09:41 AM	Great for local community. Reduced vehicle access.
Screen Name Redacted 2/28/2021 09:49 AM	Nothing was not in that area

Screen Name Redacted 2/28/2021 10:56 AM	I have not visited this space
Screen Name Redacted 2/28/2021 11:57 AM	I did not realize this was done! we'll have to visit!
Screen Name Redacted 2/28/2021 12:02 PM	I loved having coffee on the street, and grabbing a beer across the street.
Screen Name Redacted 2/28/2021 12:12 PM	Nothing
Screen Name Redacted 2/28/2021 12:31 PM	Stop with the one lanes of traffic. It is disruptive.
Screen Name Redacted 2/28/2021 12:34 PM	That they exist and are helping small businesses get thru this pandemic
Screen Name Redacted 2/28/2021 12:37 PM	Nothing.
Screen Name Redacted 2/28/2021 12:43 PM	Haven't been.
Screen Name Redacted 2/28/2021 12:44 PM	More vibrant space thanks to new patios.
Screen Name Redacted 2/28/2021 01:10 PM	The partial closure on Gladstone really mirrors how the street was already used. This one feels "right".
Screen Name Redacted 2/28/2021 01:24 PM	Allowing businesses to open
Screen Name Redacted 2/28/2021 01:35 PM	Never go here
Screen Name Redacted 2/28/2021 02:02 PM	Expanded patios for restaurants
Screen Name Redacted 2/28/2021 02:13 PM	Nothing. I went to Fernwood Inn because they had their own parking. I won't return to the area.
Screen Name Redacted 2/28/2021 02:34 PM	Same as above... atmosphere

Screen Name Redacted 2/28/2021 02:57 PM	Its not a destination area...never used it.
Screen Name Redacted 2/28/2021 03:51 PM	NA
Screen Name Redacted 2/28/2021 04:39 PM	I didn't venture over there. Looks lovely though.
Screen Name Redacted 2/28/2021 04:57 PM	Did not visit this space during 2020.
Screen Name Redacted 2/28/2021 05:04 PM	N/a
Screen Name Redacted 2/28/2021 07:05 PM	This was great, again outdoor dining was great
Screen Name Redacted 2/28/2021 07:10 PM	Loved this one. I think it really fit with the neighbourhood
Screen Name Redacted 2/28/2021 07:54 PM	Na
Screen Name Redacted 2/28/2021 07:55 PM	Great for the neighbourhood and community. Reduced car traffic. Safer for kids living in this area.
Screen Name Redacted 2/28/2021 07:58 PM	I live a block away and love this. Would like to see this expanded.
Screen Name Redacted 2/28/2021 09:08 PM	Makes it more of a community feel
Screen Name Redacted 2/28/2021 09:17 PM	Please see my comments above
Screen Name Redacted 2/28/2021 09:30 PM	Never went
Screen Name Redacted 3/01/2021 06:34 AM	It does not seem to have greatly impacted the area negatively from a traffic perspective
Screen Name Redacted 3/01/2021 07:04 AM	Helps local restaurants survive.

Screen Name Redacted 3/01/2021 07:10 AM	Love the idea & outdoor space
Screen Name Redacted 3/01/2021 07:57 AM	Great
Screen Name Redacted 3/01/2021 03:35 PM	nothing. unlike the downtown core this neighborhood has lower op costs and lack of parking. This effort takes oppys away from residents/business IMO
Screen Name Redacted 3/01/2021 06:59 PM	on street dining, pedestrian priority, slows traffic
Screen Name Redacted 3/01/2021 07:06 PM	Ability to safely eat outside
Screen Name Redacted 3/01/2021 07:27 PM	Partial traffic if safely used is great
Screen Name Redacted 3/01/2021 07:32 PM	Again, not a real survey question seeking any type of opposition, just support. Who created this survey?

**Optional question** (585 response(s), 208 skipped)

**Question type:** Essay Question

### Q13 What could be improved?

Screen Name Redacted 2/02/2021 10:16 AM	Make it fully closed and add a cul de sac on the east end for residents.
Screen Name Redacted 2/02/2021 10:22 AM	Really blocks off Fernwood. So hard for others to access. Fernwood given too much preference. Resources and traffic calming more needed in rest of City
Screen Name Redacted 2/02/2021 10:24 AM	Not safe sitting next to moving traffic.
Screen Name Redacted 2/02/2021 10:33 AM	Add a speed bump at either end to really force drivers to properly slow down. I heard from friends that some drivers were still running thru here too fast for comfort, too close to the tables.
Screen Name Redacted 2/02/2021 10:34 AM	- I think additional bike parking in Fernwood would be necessary if you were to make this more permanent
Screen Name Redacted 2/02/2021 10:53 AM	Turn the partial closure into a full closure to motor vehicles (still allow cars and bicycles).



Screen Name Redacted 2/02/2021 10:59 AM	Seriously tackling vehicle speed and speeding on Fernwood rd. Cars frequently drive well over the 30 km speed limit, making the street feel loud and unsafe for pedestrians and especially people on bicycles.
Screen Name Redacted 2/02/2021 11:03 AM	Be flexible about permitting outdoor patios and limited vehicle traffic so that we can enjoy in winter as well. Unless it is pouring rain, we can still sit outside in relative comfort.
Screen Name Redacted 2/02/2021 11:12 AM	Maybe add temporary vendor opportunities
Screen Name Redacted 2/02/2021 11:30 AM	n/a
Screen Name Redacted 2/02/2021 11:34 AM	Gladstone is way too narrow of a street for any sort of closures.
Screen Name Redacted 2/02/2021 12:33 PM	parking is bad enough without taking more away. Again not all business is served by locals, most need clients who may travel there
Screen Name Redacted 2/02/2021 12:42 PM	Make it permanent, add some trees as end caps. Give a little bit of a natural canopy. And maybe close it right off. How much does it really save people who live on the other side of the business area by being able to go through Gladstone? A minute? That's not a lot for how much more of a public benefit this space would be if it were completely closed off and greened up.
Screen Name Redacted 2/02/2021 01:35 PM	not allow cars to get through
Screen Name Redacted 2/02/2021 01:53 PM	That's a long stretch of straight road. If cut through traffic is a problem, I wonder if it would be possible to add a diverter. The long-term attractiveness of those patios will be strongly affected by the volume of car and truck traffic through there.
Screen Name Redacted 2/02/2021 02:18 PM	Fernwood Inn isn't likely to need the patios long term (post COVID) to the extent that others might. There is no meaningful street parking for non-residents in this area.
Screen Name Redacted 2/02/2021 02:24 PM	Full closure of the street. More vendors.
Screen Name Redacted 2/02/2021 03:36 PM	Open roads
Screen Name Redacted 2/02/2021 03:52 PM	Close the street fully to cars so the patios can be a bit wider, lots of people just use it to cut through for parking and can go around. Paint an arrow down the middle of travel direction if it stays this way, I see lots still trying to go through the wrong way even though there are warning signs. Maybe allow

	the lane to be temporarily blocked as a loading zone, I know in past that has been an issue for some of the businesses that they have to block customers in their parking lots for unloading supplies. Consider adding more greenery and nicer barrier between cars and the patios, its kind of sterile and/or too flimsy (small fence on one side, rope on the other).
Screen Name Redacted 2/02/2021 04:45 PM	I don't know. I didn't spend much time there during the summer as it always seemed very crowded.
Screen Name Redacted 2/02/2021 04:59 PM	there is limited parking available which needs to be balanced with this use. making nearby residential only parking more flexible would help. There is no use having a place to sit for people who can't park.
Screen Name Redacted 2/02/2021 05:40 PM	The sidewalks are not passable by wheelchair users... perhaps this is something that could be a reason to have a full street closure or nudge the tables and seating away from the sidewalk a bit more towards the street to allow more space for passage.
Screen Name Redacted 2/02/2021 06:06 PM	Increase or amplify signage as vehicles still go through the wrong way. Otherwise, make it permanent.
Screen Name Redacted 2/02/2021 06:59 PM	Nothing
Screen Name Redacted 2/02/2021 07:20 PM	Doing more of this in more places around the city! My vote is for the area outside Coco's Provisions and Fern Cafe on North Park Street in North Park Village.
Screen Name Redacted 2/02/2021 07:34 PM	Clearer lines and designations.
Screen Name Redacted 2/02/2021 09:15 PM	This sadly feels like a missed opportunity with cars travelling through. Since BC doesn't enforce emissions standards you can still get smelly or noisy cars driving by a meter away from your lunch. Please close this section off from cars and only allow people walking and biking to pass through. Drivers should enter from Gladstone and Stanley.
Screen Name Redacted 2/02/2021 09:45 PM	I did not visit
Screen Name Redacted 2/02/2021 09:56 PM	Na
Screen Name Redacted 2/02/2021 10:20 PM	Add stop signs or speed humps to Fernwood Road at Gladstone.
Screen Name Redacted 2/02/2021 10:22 PM	i wasnt aware that this had been done here, so didn't visit. more publicity perhaps?

Screen Name Redacted 2/02/2021 10:32 PM	Lights.
Screen Name Redacted 2/03/2021 12:06 AM	cannot comment
Screen Name Redacted 2/03/2021 06:57 AM	as outlined above
Screen Name Redacted 2/03/2021 07:21 AM	Closing off Gladstone to traffic entirely.
Screen Name Redacted 2/03/2021 07:29 AM	restore the street to its previous state
Screen Name Redacted 2/03/2021 07:56 AM	??
Screen Name Redacted 2/03/2021 08:13 AM	Better signage on one way usage
Screen Name Redacted 2/03/2021 08:50 AM	bullards to protect pedestrians
Screen Name Redacted 2/03/2021 08:57 AM	No comment
Screen Name Redacted 2/03/2021 09:02 AM	Same as above
Screen Name Redacted 2/03/2021 09:10 AM	I did not use the area, so I am not able to provide any suggestions.
Screen Name Redacted 2/03/2021 09:27 AM	More police
Screen Name Redacted 2/03/2021 09:44 AM	Pass
Screen Name Redacted 2/03/2021 09:47 AM	Maybe warn cars at the other end of the block that it is a "dead end"
Screen Name Redacted 2/03/2021 10:06 AM	Work on the traffic lights to allow better traffic flow in/out of the City. The City needs its main exit corridor

Screen Name Redacted 2/03/2021 10:20 AM	Stop trying to fis a city that wasn't broken!
Screen Name Redacted 2/03/2021 10:24 AM	Better connection from the new seating to the square (slow the cars at the intersection and make crossing clear at both the north and south intersections).
Screen Name Redacted 2/03/2021 10:38 AM	Make it a full closure. Doesn't make sense to still allow east-bound traffic, as, below coming west still can drive through. They don't follow the signs.
Screen Name Redacted 2/03/2021 10:45 AM	Getting it clean again . Getting out beacon hill park back as that effects downtown directly. Make parking free downtown on sundays . Looking at other areas in the world to guide for a vision and education about these changes ...,perhaps that research is being done .... PLanning could be improved . Just like I feel the bike lanes planning was not as good as it should have been . I am a cyclist and have cycled in other parts of the world but never found it as confusing as here .
Screen Name Redacted 2/03/2021 10:58 AM	I would like to be able to walk down the road safely, to be able to physically distance (avoiding the narrow sidewalks). The roadway should be pedestrian priority, or even better closed to though traffic. (I understand that it probably has to be open to garbage trucks etc).
Screen Name Redacted 2/03/2021 10:59 AM	NA - I didn't visit this space.
Screen Name Redacted 2/03/2021 11:19 AM	See above.
Screen Name Redacted 2/03/2021 11:24 AM	N/A
Screen Name Redacted 2/03/2021 02:58 PM	
Screen Name Redacted 2/03/2021 03:48 PM	No reason this shouldn't be permanent! In that situation, cycling in both directions should be legitimized, obviously.
Screen Name Redacted 2/03/2021 03:52 PM	Close it entirely. Perhaps improve public transit access to the neighborhood.
Screen Name Redacted 2/03/2021 05:03 PM	see above.
Screen Name Redacted 2/03/2021 05:29 PM	Expanding this idea to other areas. Cook street also used the outdoor theme but needed more outdoor seating to accommodate everyone.

Screen Name Redacted 2/03/2021 05:30 PM	Same as for broad street.
Screen Name Redacted 2/03/2021 06:02 PM	Didn't visit or use this space.
Screen Name Redacted 2/03/2021 06:19 PM	A traffic calming measure? The single lane of traffic saw some vehicles ripping through.
Screen Name Redacted 2/03/2021 07:11 PM	looked very empty each time I passed by
Screen Name Redacted 2/03/2021 07:20 PM	Na
Screen Name Redacted 2/03/2021 07:53 PM	N/a
Screen Name Redacted 2/03/2021 08:08 PM	Make it permanently pedestrian only
Screen Name Redacted 2/03/2021 09:30 PM	Not applicable
Screen Name Redacted 2/03/2021 10:35 PM	More kid friendly options
Screen Name Redacted 2/04/2021 10:17 AM	n/a
Screen Name Redacted 2/04/2021 11:14 AM	I support whatever the residents and businesses on Gladstone desire for improvements as they are more affected from the change than I am.
Screen Name Redacted 2/04/2021 02:54 PM	Make it permanent
Screen Name Redacted 2/04/2021 03:06 PM	remove everything from the street so that 2-way traffic is possible again.
Screen Name Redacted 2/04/2021 03:29 PM	Make it permanent.
Screen Name Redacted 2/04/2021 03:59 PM	Nothing

Screen Name Redacted 2/04/2021 05:21 PM	More
Screen Name Redacted 2/04/2021 05:26 PM	It looks a little shabby. Has addition parking been allowed on adjacent streets? Does it put more parking pressure in the residential neighbourhood?
Screen Name Redacted 2/05/2021 05:17 AM	The close proximity to traffic didn't feel totally safe.
Screen Name Redacted 2/05/2021 07:38 AM	Please continue this after COVID with permanent closure of that part of the road.
Screen Name Redacted 2/05/2021 09:58 AM	Close to traffic on both directions. Permit cycling only.
Screen Name Redacted 2/05/2021 02:32 PM	It should be kept in place and a few metal poles / road blocks should be stuck in the road so bikes can still get past but cars cant.
Screen Name Redacted 2/05/2021 03:59 PM	Make it feel more permanent and less likely for cars to turn illegally. Signage was pretty good. I only was confused the first time I drove west on Gladstone but that was because I was acting out of habit. Later on I remembered and avoided driving further.
Screen Name Redacted 2/05/2021 07:36 PM	Make it permanent and enhance. Block off the stretch to cars.
Screen Name Redacted 2/05/2021 09:39 PM	Traffic flowing freely, people sitting on the sidewalk and not on the road.
Screen Name Redacted 2/06/2021 07:46 AM	Again, close the street entirely and allow for this to be pedestrian only.
Screen Name Redacted 2/06/2021 08:26 AM	Permanent patios for restaurants.
Screen Name Redacted 2/06/2021 10:19 AM	Closure at Fernwood.
Screen Name Redacted 2/06/2021 04:05 PM	More permanent bollards placed to delineate where people are to be and where cars are to be to keep cafe go-ers safe.
Screen Name Redacted 2/07/2021 09:01 AM	same as previous answers
Screen Name Redacted 2/07/2021 10:25 AM	See above

Screen Name Redacted 2/07/2021 12:13 PM	Make it permanent
Screen Name Redacted 2/07/2021 05:59 PM	Better connection options to/from Gladstone square for cyclists (perhaps allowing two-way traffic for cyclists.) More traffic calming.
Screen Name Redacted 2/07/2021 08:41 PM	outdoor heaters
Screen Name Redacted 2/07/2021 08:42 PM	Make it permanent.
Screen Name Redacted 2/07/2021 11:41 PM	Keep it
Screen Name Redacted 2/08/2021 10:36 AM	Not sure
Screen Name Redacted 2/08/2021 02:25 PM	Perhaps a long potted planter on each of the fences, to add greenery, flowers and warmth to the wood fence. That would take some maintenance, so there are ways to make the fencing more attractive and safe for patio users.
Screen Name Redacted 2/08/2021 02:43 PM	Same as above
Screen Name Redacted 2/08/2021 03:27 PM	Ask the residents in this area.
Screen Name Redacted 2/09/2021 06:53 PM	?
Screen Name Redacted 2/10/2021 08:17 AM	keep in place
Screen Name Redacted 2/10/2021 09:59 PM	Roads in Fernwood are among the worst when it comes to surface conditions.
Screen Name Redacted 2/11/2021 11:33 AM	I would like to see less waste created from businesses. With the initial scare of covid, touch transfer was a big worry but that's no longer the case. There is no reason not to provide reusable plates and cutlery for food service. I would like to see reusables offered on street patios. Single use plastics are on their way out, compostable plastics are misunderstood and our area doesn't have the correct facilities to compost them. The simplest option then is to have regular plates and cutlery.

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Screen Name Redacted 2/11/2021 02:12 PM	Keeping it going into the future
Screen Name Redacted 2/11/2021 03:50 PM	Including the far end of Gladstone where the school is so that we can use the road for sports and relaxation. Permanent seating would be so appreciated as well!
Screen Name Redacted 2/11/2021 03:55 PM	just close off the street to traffic, no cars passing as it was a bit too close
Screen Name Redacted 2/11/2021 04:06 PM	Nothing
Screen Name Redacted 2/11/2021 04:47 PM	Awkward Street closure, it was only one direction so I avoided the area.
Screen Name Redacted 2/11/2021 05:07 PM	More spaces!
Screen Name Redacted 2/11/2021 05:31 PM	Don't know
Screen Name Redacted 2/11/2021 05:58 PM	don't do anything
Screen Name Redacted 2/11/2021 06:04 PM	don't know
Screen Name Redacted 2/11/2021 06:32 PM	I don't know.
Screen Name Redacted 2/11/2021 07:19 PM	Expansion of patios for increased capacity
Screen Name Redacted 2/11/2021 08:11 PM	I would close Gladstone to traffic from Fernwood to the area where the residential begins so the entire width of the street can more pedestrian friendly.
Screen Name Redacted 2/11/2021 09:46 PM	100% close this block to all traffic.
Screen Name Redacted 2/11/2021 10:00 PM	not sure
Screen Name Redacted 2/12/2021 02:35 AM	Eliminating automobiles permanently

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Screen Name Redacted 2/12/2021 11:09 AM	N/A
Screen Name Redacted 2/12/2021 12:18 PM	I'm not sure if they've had any increased crime in the area and might need more funds etc to help them cope, and I'd love to see the restaurants permanently be able to occupy the street like they are now. Maybe more bike racks would be needed, not sure.
Screen Name Redacted 2/12/2021 12:20 PM	Can't say
Screen Name Redacted 2/12/2021 12:46 PM	Did not visit
Screen Name Redacted 2/12/2021 03:22 PM	No cars.
Screen Name Redacted 2/12/2021 04:36 PM	No comment.
Screen Name Redacted 2/13/2021 01:12 PM	N/A
Screen Name Redacted 2/13/2021 01:47 PM	N/a
Screen Name Redacted 2/14/2021 11:47 AM	With the lane of traffic it feels really awkward especially so close to people. I've seen drivers confused as to whether they can go down the road. By closing the whole thing the area will reach its logical conclusion and full goodness.
Screen Name Redacted 2/15/2021 05:10 PM	FREE. CITY OWNED. Fuck the businesses.
Screen Name Redacted 2/16/2021 06:24 AM	it was narrow...no cars in some sections would help
Screen Name Redacted 2/16/2021 06:55 AM	Make a commitment, decide, enact, don't dither.
Screen Name Redacted 2/16/2021 07:29 AM	The sidewalk and street could be reworked so that there is no visible demarcation between the two, perhaps use a cobblestone treatment. With the goal to make FS look like a true public square.
Screen Name Redacted 2/16/2021 07:38 AM	I did not experience this initiative

Screen Name Redacted 2/16/2021 09:02 AM	Stop encouraging people who are high most of the time anyway from gathering in random groups, even outside.
Screen Name Redacted 2/16/2021 10:27 AM	No comment
Screen Name Redacted 2/16/2021 10:42 AM	Again, the temporary barriers are ugly and uninviting.....surely something more harmonious with the area can be imagined? Trees, shrubs and flowers in planters would make it far, far more inviting. The ugly wooden pallette and no entry signs are univiting and appear "cheap and nasty".
Screen Name Redacted 2/16/2021 10:51 AM	No car lane.
Screen Name Redacted 2/16/2021 10:54 AM	Larger patio areas
Screen Name Redacted 2/16/2021 10:56 AM	Ensure it does not become permanent
Screen Name Redacted 2/16/2021 11:18 AM	barrier between patio and street
Screen Name Redacted 2/16/2021 11:20 AM	Green the space
Screen Name Redacted 2/16/2021 11:40 AM	NA
Screen Name Redacted 2/16/2021 11:45 AM	Replace parking lost and install drop-off zones
Screen Name Redacted 2/16/2021 11:46 AM	More
Screen Name Redacted 2/16/2021 12:03 PM	Nothing
Screen Name Redacted 2/16/2021 12:13 PM	better place for park a Bicele
Screen Name Redacted 2/16/2021 12:23 PM	a clean up of fernwood Square would help entice more guests
Screen Name Redacted 2/16/2021 12:25 PM	N/a

Screen Name Redacted 2/16/2021 12:26 PM	Full street closure for the block at certain times.
Screen Name Redacted 2/16/2021 12:43 PM	A bit more developed so it feels less like sitting in the middle of the road.
Screen Name Redacted 2/16/2021 12:53 PM	more bike parking. I often have a hard time parking my bike here in the summer.
Screen Name Redacted 2/16/2021 01:09 PM	Make this fully pedestrianized and make it permanent.
Screen Name Redacted 2/16/2021 01:18 PM	Shelter from the rain
Screen Name Redacted 2/16/2021 01:22 PM	nada
Screen Name Redacted 2/16/2021 01:41 PM	more bike racks
Screen Name Redacted 2/16/2021 01:44 PM	No comment.
Screen Name Redacted 2/16/2021 01:47 PM	I wish this section could be fully shut down, but I understand that people drive down this road often.
Screen Name Redacted 2/16/2021 01:47 PM	Fernwood is already filled with narrow streets which makes driving there confusing and difficult. Perhaps it's time to make streets there one way alternating direction??
Screen Name Redacted 2/16/2021 02:00 PM	N/A
Screen Name Redacted 2/16/2021 02:06 PM	Serious efforts to drastically reduce car speeds on Fernwood, e.g. a stop sign at Fernwood and Gladstone
Screen Name Redacted 2/16/2021 02:26 PM	NA did not experience
Screen Name Redacted 2/16/2021 02:36 PM	Nothing
Screen Name Redacted	Give back the parking

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2/16/2021 02:50 PM

Screen Name Redacted

Nothing.

2/16/2021 03:19 PM

Screen Name Redacted

asking drivers to slow down with more high visible speed signs. Cars were driving too fast down that street

2/16/2021 03:22 PM

Screen Name Redacted

unsure

2/16/2021 03:28 PM

Screen Name Redacted

Not sure. I'm not in this area much.

2/16/2021 04:03 PM

Screen Name Redacted

Open it sooner in the season and extend it as long as possible.

2/16/2021 04:06 PM

Screen Name Redacted

Can't comment

2/16/2021 04:38 PM

Screen Name Redacted

Perm. Outdoor patios

2/16/2021 06:12 PM

Screen Name Redacted

keep the ideas coming!

2/16/2021 07:12 PM

Screen Name Redacted

More mask wearing when not eating and drinking enforced.

2/16/2021 07:45 PM

Screen Name Redacted

I was never there so can't comment.

2/16/2021 10:16 PM

Screen Name Redacted

You did a great job!

2/17/2021 07:29 AM

Screen Name Redacted

The eating areas were not very nice. They looked sloppy and uncomfortable. The fernwood inn side was ok but stage was plastic chairs. It would be nice to have proper seating with chair backs and nice tables- especially for stage as it is not a cheap restaurant so feels weird sitting in cheap looking/feeling seating. Also made the street look ramshackle

2/17/2021 07:30 AM

Screen Name Redacted

The eating areas were not very nice. They looked sloppy and uncomfortable. The fernwood inn side was ok but stage was plastic chairs. It would be nice to have proper seating with chair backs and nice tables- especially for stage as it is not a cheap restaurant so feels weird sitting in cheap looking/feeling seating. Also made the street look ramshackle

2/17/2021 07:30 AM

Screen Name Redacted 2/17/2021 07:30 AM	The eating areas were not very nice. They looked sloppy and uncomfortable. The fernwood inn side was ok but stage was plastic chairs. It would be nice to have proper seating with chair backs and nice tables- especially for stage as it is not a cheap restaurant so feels weird sitting in cheap looking/feeling seating. Also made the street look ramshackle
Screen Name Redacted 2/17/2021 07:35 AM	More Handicap parking on the street instead of a bike lane. With the price of housing in Victoria, there won't be any young people left to use the lanes
Screen Name Redacted 2/17/2021 07:40 AM	Continue this long term.
Screen Name Redacted 2/17/2021 07:52 AM	n/a
Screen Name Redacted 2/17/2021 07:52 AM	N/A
Screen Name Redacted 2/17/2021 07:54 AM	NA
Screen Name Redacted 2/17/2021 07:55 AM	make it permanent
Screen Name Redacted 2/17/2021 07:56 AM	Alternative parking areas
Screen Name Redacted 2/17/2021 07:57 AM	Better or more attractive signage to promote this being a pedestrian priority city project. Make it look less like a construction zone And more like something people should be excited to see in their community. It would be great if these projects were marked with a branded sign by the city. That ways people could really see these projects connecting through neighbourhoods and across the city! Then you could have a map also indicating these areas for tourists.
Screen Name Redacted 2/17/2021 07:57 AM	Just block it off to traffic altogether. Or perhaps allow commercial vehicles. We'd love 1300 block of Gladstone to be quieter.
Screen Name Redacted 2/17/2021 07:58 AM	Actually seek feedback before making decisions and make sure there's representation from all groups, not just able bodied cyclists with a no car city agenda. Lower Pandora is completely unsafe and was only designed to consider cyclists. Pedestrians are positioned on a narrow sidewalk waiting for the bus between cycle and street traffic and it's almost impossible to tell what's parking and what's moving traffic. Stop pushing your agenda. Listen.
Screen Name Redacted 2/17/2021 07:58 AM	Can't think of anything

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Screen Name Redacted 2/17/2021 08:01 AM	It's good. Always reviewing ideas and conditions.
Screen Name Redacted 2/17/2021 08:02 AM	More artwork
Screen Name Redacted 2/17/2021 08:02 AM	Needs to be made permanent and beautified.
Screen Name Redacted 2/17/2021 08:04 AM	Why not just close it?
Screen Name Redacted 2/17/2021 08:09 AM	Nothing
Screen Name Redacted 2/17/2021 08:10 AM	Unknown
Screen Name Redacted 2/17/2021 08:12 AM	More bike parking.
Screen Name Redacted 2/17/2021 08:16 AM	Close off the street and have live music, even with social distancing. This is such a cute neighborhood!
Screen Name Redacted 2/17/2021 08:16 AM	Same as #11
Screen Name Redacted 2/17/2021 08:17 AM	Better signage?
Screen Name Redacted 2/17/2021 08:20 AM	Nothing
Screen Name Redacted 2/17/2021 08:21 AM	We are generally in favour of more pedestrian-friendly areas in the City.
Screen Name Redacted 2/17/2021 08:22 AM	Put flower pots or art sculptures to make it more aesthetically appealing.
Screen Name Redacted 2/17/2021 08:22 AM	More beautification
Screen Name Redacted 2/17/2021 08:31 AM	Consider blocking it off completely at Fernwood road with a cutout for a loading/drop-off zone.

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Screen Name Redacted 2/17/2021 08:35 AM	Did not go.
Screen Name Redacted 2/17/2021 08:37 AM	More parking in this area. Since I live in the western communities taking the bus may not be practical.
Screen Name Redacted 2/17/2021 08:38 AM	Continue please
Screen Name Redacted 2/17/2021 08:40 AM	Fernwood can be very busy and foot traffic usually slows it further as pedestrians cross Fernwood randomly not using crosswalks.
Screen Name Redacted 2/17/2021 08:41 AM	Full pedestrian
Screen Name Redacted 2/17/2021 08:42 AM	more support for non- restaurant businesses
Screen Name Redacted 2/17/2021 08:45 AM	More area made pedestrians only
Screen Name Redacted 2/17/2021 08:46 AM	Make it permanent
Screen Name Redacted 2/17/2021 08:47 AM	Panhandlers greatly detract, recent vandalism is a problem , must be safe
Screen Name Redacted 2/17/2021 08:48 AM	Made permanent to allow for more attractive outside dining/drinking areas.
Screen Name Redacted 2/17/2021 08:51 AM	Keep permanently
Screen Name Redacted 2/17/2021 08:54 AM	Add parking. Stop assuming that people who drive are not important or making them out to be evil- there are many people who cannot walk distances and you are excluding them
Screen Name Redacted 2/17/2021 08:56 AM	It looks unnerving to the driver turning on to the street from Fernwood - I am not sure how this could be changed, but it definitely looks unsafe to me. But I have not heard of any accidents so perhaps it is totally safe!
Screen Name Redacted 2/17/2021 09:00 AM	Not sure.
Screen Name Redacted 2/17/2021 09:00 AM	I feel Gladstone could be closed in both directions. I've had to drive to Gladstone for work and it was easy to approach from another direction so no

	need for through traffic.
Screen Name Redacted 2/17/2021 09:00 AM	N/a
Screen Name Redacted 2/17/2021 09:01 AM	Keep expanding the concept and allowing expression through all of the arts. Creating a space to be together in joyful and expressive ways
Screen Name Redacted 2/17/2021 09:01 AM	N/A
Screen Name Redacted 2/17/2021 09:03 AM	Take away the car access altogether
Screen Name Redacted 2/17/2021 09:08 AM	I would like to shut off traffic on weekends and take over the full street. allowing other Fernwood business other than the ones with store fronts to be able to create a fernwood "market" more entertainment options
Screen Name Redacted 2/17/2021 09:09 AM	none
Screen Name Redacted 2/17/2021 09:11 AM	This was a good use of space
Screen Name Redacted 2/17/2021 09:18 AM	Parking. In Fernwood as an example, residential only parking makes accessing the businesses difficult. So while the space has been made more "popular", ability to get there has been hampered.
Screen Name Redacted 2/17/2021 09:19 AM	Have the partial closure on only one side of the street.
Screen Name Redacted 2/17/2021 09:21 AM	nothing...leave it and see how a longer business and residential cycle works for everyone....I think.
Screen Name Redacted 2/17/2021 09:21 AM	nothing
Screen Name Redacted 2/17/2021 09:22 AM	Open up the roads.
Screen Name Redacted 2/17/2021 09:22 AM	Heat lamps & wind blocks for cool days
Screen Name Redacted 2/17/2021 09:26 AM	There really is nothing much in Fernwood
Screen Name Redacted	n/a



2/17/2021 09:33 AM

Screen Name Redacted

Make it permanent!

2/17/2021 09:33 AM

Screen Name Redacted

Suggest closing the block to traffic and rerouting traffic.

2/17/2021 09:42 AM

Screen Name Redacted

Make it permanent.

2/17/2021 09:43 AM

Screen Name Redacted

dont know

2/17/2021 09:43 AM

Screen Name Redacted

If there is an alternate route for cars to close the entire street that would be ideal, but I understand that's likely not possible.

2/17/2021 09:44 AM

Screen Name Redacted

Beautification as above.

2/17/2021 09:50 AM

Screen Name Redacted

Above

2/17/2021 09:54 AM

Screen Name Redacted

More of the same, more spots for local talent/musicians/buskers, more food truck locations, more streets closed to traffic

2/17/2021 09:58 AM

Screen Name Redacted

More of The same

2/17/2021 09:59 AM

Screen Name Redacted

Same comments as for abovementioned closures.

2/17/2021 10:02 AM

Screen Name Redacted

As I have answered in the question above, let the local neighbour hood, residential and commercial, have the primary say on how this space is used.

2/17/2021 10:03 AM

Screen Name Redacted

The overall attitude that this city need to kick it up a notch, if it is going to charge the amounts for homes, and taxes, it needs to reflect that, and tourists that are paying big bucks to come deserve a charming and inviting areas to enjoy this city and share it with the world.

2/17/2021 10:04 AM

Screen Name Redacted

No cars

2/17/2021 10:06 AM

Screen Name Redacted

n/a

2/17/2021 10:08 AM

Screen Name Redacted 2/17/2021 10:12 AM	Close this block to car traffic and allow full use of the road for restaurants and markets.
Screen Name Redacted 2/17/2021 10:18 AM	Ensuring barriers are very visible to motorists.
Screen Name Redacted 2/17/2021 10:24 AM	This was really tight for vehicle traffic
Screen Name Redacted 2/17/2021 10:26 AM	A new mayor and council! Sorry, but this group is on a mission ignoring other important issues!
Screen Name Redacted 2/17/2021 10:30 AM	Perhaps funding so that businesses could comply with some general aesthetic standards. You don't want a business version of 'tent city'
Screen Name Redacted 2/17/2021 10:36 AM	Dare I say: let's have more of them? Let's have more of them!
Screen Name Redacted 2/17/2021 10:39 AM	Unless there were safety issues, keeping one way traffic should be a good compromise. Retaining the feature long term.
Screen Name Redacted 2/17/2021 10:44 AM	Same suggestions as above - it seems similar to Gov and Broad St
Screen Name Redacted 2/17/2021 10:45 AM	If it were to be permanent then it needs to be made visually attractive. I also wonder what the businesses will contribute to the project as you are taking away public space and making it accessible only to the patrons of said businesses.
Screen Name Redacted 2/17/2021 10:53 AM	do it permanently
Screen Name Redacted 2/17/2021 10:56 AM	If possible, full closure.
Screen Name Redacted 2/17/2021 11:06 AM	Looks like a nice safe place to dine. The cars have to be kept far enough away so diners are overcome by exhaust fumes and noise.
Screen Name Redacted 2/17/2021 11:12 AM	Keep it closed and allow patios
Screen Name Redacted 2/17/2021 11:15 AM	More parking should be restored
Screen Name Redacted 2/17/2021 11:20 AM	unsure

Screen Name Redacted 2/17/2021 11:27 AM	Make it fully pedestrian
Screen Name Redacted 2/17/2021 11:28 AM	Possibly angel parking all the way down this block on one side and make it one way...
Screen Name Redacted 2/17/2021 11:28 AM	I'm not sure
Screen Name Redacted 2/17/2021 11:35 AM	No traffic lane at all! Completely closed to traffic. Who wants to be sitting on a cafe patio while vehicles pass within inches?
Screen Name Redacted 2/17/2021 12:06 PM	Please see my previous notes. Lets make these temporary measures permanent.
Screen Name Redacted 2/17/2021 12:20 PM	Eliminate the one lane of traffic. Dining and exhaust fumes aren't a good recipe.
Screen Name Redacted 2/17/2021 12:21 PM	Please remove Gladstone access off Fernwood, except for emergency vehicles as required. It is used minimally and is really not necessary as Gladstone is readily accessible off Stanley
Screen Name Redacted 2/17/2021 12:47 PM	NA
Screen Name Redacted 2/17/2021 12:48 PM	The tapas place seems a bit pretentious
Screen Name Redacted 2/17/2021 12:53 PM	n/a
Screen Name Redacted 2/17/2021 12:55 PM	Ensure that there is parking available on nearby streets (or at Vic High). Not just residential parking.
Screen Name Redacted 2/17/2021 01:07 PM	Don't know as i didn't spend time there.
Screen Name Redacted 2/17/2021 01:10 PM	Can't think of anything
Screen Name Redacted 2/17/2021 01:11 PM	There is no where to park. I will not go!!!
Screen Name Redacted	Again, more permanence. Build the curbs out, make it clear this is a low

2/17/2021 01:14 PM	speed 1-lane street. Raised driveway-like continuous sidewalk along Fernwood to make priority clear.
Screen Name Redacted 2/17/2021 01:22 PM	Let people know about it.
Screen Name Redacted 2/17/2021 01:22 PM	I would make that stretch of Gladstone completely pedestrian and block the street with oversized plant pots. That way, the eating areas could be wider and it would feel safer to eat there. There could be a loading area on Gladstone in front of the Aubergine grocery. Cities are built for humans, not cars.
Screen Name Redacted 2/17/2021 01:43 PM	No idea. No opinion.
Screen Name Redacted 2/17/2021 01:44 PM	close the street at Fernwood
Screen Name Redacted 2/17/2021 02:03 PM	All great!
Screen Name Redacted 2/17/2021 02:06 PM	N/A
Screen Name Redacted 2/17/2021 02:23 PM	The barriers between moving vehicles and customers is flimsy and unsafe in my opinion.
Screen Name Redacted 2/17/2021 02:26 PM	It is better the Broad st road is still open and that how Broad st should be
Screen Name Redacted 2/17/2021 02:30 PM	The closure to cars should be permanent.
Screen Name Redacted 2/17/2021 02:35 PM	NA
Screen Name Redacted 2/17/2021 02:44 PM	na
Screen Name Redacted 2/17/2021 02:49 PM	The forced one way street not allowing for easy exit is problematic.
Screen Name Redacted 2/17/2021 03:01 PM	Require cyclists to dismount - there is not a lot of space between the two patios and I almost got mowed down by someone who felt more entitled to the road than me as a pedestrian. Also, invest in a cover between the buildings for when it rains. This space could be year-round with a simple

	retractable awning.
Screen Name Redacted 2/17/2021 03:08 PM	Expanded! Moved to the square. Sometimes the lights aren't on. More seating.
Screen Name Redacted 2/17/2021 03:11 PM	More parking for patrons wanting to visit the area. It took me 10min to find parking last Friday around noon which is a bit much.
Screen Name Redacted 2/17/2021 03:19 PM	Bikes should be able to travel through both ways.
Screen Name Redacted 2/17/2021 03:19 PM	Go back to the way it was
Screen Name Redacted 2/17/2021 03:25 PM	More of this within other city neighbourhoods
Screen Name Redacted 2/17/2021 03:39 PM	Nowhere to park...don't mind walking as much as a km, but need a place to park without circling around and around looking.
Screen Name Redacted 2/17/2021 03:44 PM	Close that section at night to all vehicle traffic?
Screen Name Redacted 2/17/2021 03:56 PM	Close the entire road or do not close it at all. Find a way for it to create a benefit for the community, rather than just the business.
Screen Name Redacted 2/17/2021 04:19 PM	not sure
Screen Name Redacted 2/17/2021 04:41 PM	Complete closer of the section of street to limit car noise and pollution while outside
Screen Name Redacted 2/17/2021 05:39 PM	N/a
Screen Name Redacted 2/17/2021 05:42 PM	How does blocking Gladstone at Fernwood patio facilitate east-bound traffic? Maybe my recollection is wrong.
Screen Name Redacted 2/17/2021 05:50 PM	Limiting to deliveries
Screen Name Redacted 2/17/2021 05:51 PM	Assess to make sure that outdoor seating is actually being used.
Screen Name Redacted 2/17/2021 06:50 PM	See previous comments on other areas.

Screen Name Redacted 2/17/2021 07:03 PM	Where will people park when these spaces are taken up with patios?
Screen Name Redacted 2/17/2021 08:03 PM	Nothing
Screen Name Redacted 2/17/2021 08:32 PM	It's not a lot more enjoyable to eat outside than it is to be inside, especially in this area.
Screen Name Redacted 2/17/2021 08:35 PM	The patios themselves are unfortunately subject to seasonality. Also, without the benefit of eliminating vehicle traffic altogether from this section of road, it feels more like a mere loss of parking space (so, again, it will take concerted effort on related infrastructure and socioeconomic issues in our community before these "tradeoffs" show better return)
Screen Name Redacted 2/17/2021 11:45 PM	Nothing
Screen Name Redacted 2/18/2021 07:47 AM	More trees and foliage on the street to include flowers
Screen Name Redacted 2/18/2021 08:16 AM	full closures are better than partial closure. Breathing vehicle exhaust while eating is negative experience.
Screen Name Redacted 2/18/2021 08:25 AM	Make closure barriers more attractive: eg, concrete or wooden planters. Also, close the entire block so it's pedestrian only. Eastbound vehicles have other options.
Screen Name Redacted 2/18/2021 08:42 AM	The partial closure on Gladstone ave could be made a complete closure in the one area where the businesses are. I think this would extend easily and naturally to the Fernwood square and help to bring more of the cozy Fernwood friendly community feeling I love about this neighbourhood.
Screen Name Redacted 2/18/2021 08:51 AM	Sufficient parking that is relatively close by without negative impact to the local residents.
Screen Name Redacted 2/18/2021 09:03 AM	Not sure..the street has such personally but looks to crowded....Government has room for outdoor seating..this does not. Guess it should depend on what the neighbourhood wants and is comfortable with
Screen Name Redacted 2/18/2021 09:22 AM	I never went to this neighbourhood
Screen Name Redacted 2/18/2021 09:29 AM	If it is working for the neighbourhood continue it!

Screen Name Redacted 2/18/2021 09:29 AM	Close the street permanently to cars/traffic - make it fully pedestrianised like plenty of other cities around the world
Screen Name Redacted 2/18/2021 09:48 AM	If the businesses are interested in attracting people from other communities, there could be more awareness raised about the expanded outdoor space.
Screen Name Redacted 2/18/2021 10:10 AM	No traffic at all
Screen Name Redacted 2/18/2021 10:16 AM	Perfect.
Screen Name Redacted 2/18/2021 10:17 AM	Make it permanent and close it permanently to cars
Screen Name Redacted 2/18/2021 10:24 AM	Not enough knowledge to comment.
Screen Name Redacted 2/18/2021 10:31 AM	N/A
Screen Name Redacted 2/18/2021 10:44 AM	N/A as we did not frequent this space
Screen Name Redacted 2/18/2021 10:44 AM	Make it a total closure for that one block. Children and dogs were playing on the street and then a car drives east and all have to scatter
Screen Name Redacted 2/18/2021 10:59 AM	I had no issues with this area. We frequent the Inn and coffee shop regularly and it's been fine.
Screen Name Redacted 2/18/2021 11:30 AM	More businesses patios! Heating lamps would be nice
Screen Name Redacted 2/18/2021 11:34 AM	Parking was already a problem there. The city should consider ways to improve parking, both Gladstone east and west from the Belfry.
Screen Name Redacted 2/18/2021 11:54 AM	Was there live music performances? If so, that would be a draw for me.
Screen Name Redacted 2/18/2021 12:51 PM	n/a
Screen Name Redacted 2/18/2021 01:04 PM	Thinks about the Elderly not just the young or middle age when making changes

Screen Name Redacted 2/18/2021 01:36 PM	No comment
Screen Name Redacted 2/18/2021 01:42 PM	dont know
Screen Name Redacted 2/18/2021 02:19 PM	Close off the road completely to cars.
Screen Name Redacted 2/18/2021 02:52 PM	Advertising it was open this way? Or maybe I ignored any advertising. Not familiar with Gladstone area.
Screen Name Redacted 2/18/2021 03:02 PM	Leave the roads open
Screen Name Redacted 2/18/2021 03:17 PM	no comment
Screen Name Redacted 2/18/2021 03:23 PM	Calm the north/south traffic on Fernwood Road by blocking vehicles being able to travel from/to Pandora and Bay. Fernwood should not be a through road for vehicles.
Screen Name Redacted 2/18/2021 03:47 PM	This roadway should be permanently reduced to one lane for deliveries only.
Screen Name Redacted 2/18/2021 07:07 PM	I wonder about closing off Fernwood ave to cars a block before and after the square? There are other thru fares that cars may take
Screen Name Redacted 2/18/2021 07:54 PM	Barrier between patio and cars on North side did not feel protected.
Screen Name Redacted 2/18/2021 08:26 PM	It was pretty much perfect.
Screen Name Redacted 2/18/2021 08:39 PM	Better turn around zone for cars
Screen Name Redacted 2/18/2021 08:46 PM	Parking has been an issue in fernwood square far before these initiatives. In general, there needs to be more parking for patrons to more easily utilize businesses in the square.
Screen Name Redacted 2/18/2021 09:14 PM	Close the street to motor vehicle traffic entirely.
Screen Name Redacted 2/19/2021 12:02 AM	No traffic allowed through.



Screen Name Redacted 2/19/2021 08:48 AM	Again - ditch the tackiness, soften the look. Concept is excellent.
Screen Name Redacted 2/19/2021 10:43 AM	N/A
Screen Name Redacted 2/19/2021 10:48 AM	get rid of them
Screen Name Redacted 2/19/2021 10:51 AM	The new pedestrian zones are good and should be made permanent
Screen Name Redacted 2/19/2021 10:53 AM	This street is horrible to drive and find parking along in the best of times - completely disagree with this decision, unless council only wants Fernwood residents to use this space. We used to enjoy going to the Inn but this is a terrible idea. Not the place for it, especially on both sides.
Screen Name Redacted 2/19/2021 11:01 AM	This survey. You're just mining for approval and compliments
Screen Name Redacted 2/19/2021 11:04 AM	I'd like to see this part of Gladstone permanently closed. I did not love that cars could drive down one way of it. It felt unsafe.
Screen Name Redacted 2/19/2021 11:05 AM	No opinion
Screen Name Redacted 2/19/2021 11:12 AM	Totally block traffic for the first bit of Gladstone so that it mirrors the other side of the square . Again Make the borders / Barriers look appealing. (Planters , public sculpture etc. )
Screen Name Redacted 2/19/2021 11:16 AM	STOP ENCOURAGING PEOPLE TO LEAVE THEIR HOMES UNTIL IT IS SAFE
Screen Name Redacted 2/19/2021 11:36 AM	Close Gladstone in front of the business, 10 am - midnight.
Screen Name Redacted 2/19/2021 11:48 AM	Expand!
Screen Name Redacted 2/19/2021 11:50 AM	see my comment about government street
Screen Name Redacted 2/19/2021 12:00 PM	n/a
Screen Name Redacted	Not sure, but with everything, more bike parking is always a plus.

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2/19/2021 01:08 PM

Screen Name Redacted Allow 2 way traffic, or mark the next street as the other direction.

2/19/2021 01:12 PM

Screen Name Redacted No comment

2/19/2021 04:01 PM

Screen Name Redacted Even more space for patios, less for cars.

2/19/2021 04:44 PM

Screen Name Redacted n/a

2/19/2021 04:48 PM

Screen Name Redacted Nothing.

2/19/2021 05:02 PM

Screen Name Redacted Make the changes permanently

2/19/2021 05:17 PM

Screen Name Redacted Make it permanent and build it so it can be enjoyed or converted from winter use to summer use.

2/19/2021 07:50 PM

Screen Name Redacted More allocation for arts, and perhaps the design of the signage + barricades?

2/19/2021 09:47 PM

Screen Name Redacted Get rid of them

2/20/2021 09:13 AM

Screen Name Redacted Lovely place

2/20/2021 09:52 AM

Screen Name Redacted It's too bad that it needs to be open to cars at all, but I know there is a lot of resistance by some people in Victoria to loss of access for cars so I can understand why it was kept open.

2/20/2021 11:12 PM

Screen Name Redacted Please consider people who do are incapable of walking.

2/21/2021 10:27 AM

Screen Name Redacted I did not use this space

2/21/2021 11:22 AM

Screen Name Redacted n/a, it's perfect.

2/21/2021 01:18 PM

Screen Name Redacted 2/21/2021 03:10 PM	Same as above.
Screen Name Redacted 2/21/2021 03:46 PM	I would suggest the same communication piece of sharing space with other pedestrians and cyclists.
Screen Name Redacted 2/21/2021 10:58 PM	More bike parking
Screen Name Redacted 2/21/2021 11:03 PM	A speed limit/pedestrian zone sign would have been useful. Generally, I would love to see the City introduce a pedestrian zone/mixed user street designation, where the top speed would be limited to 10 km/h, as people walking and on bikes would mix with cars and cars going any faster would be a danger to all. There are several streets in Victoria where this could/should happen, and not just streets in this pilot program.
Screen Name Redacted 2/22/2021 09:36 AM	looks ugly make more attractive feeling
Screen Name Redacted 2/22/2021 01:00 PM	Switch your focus to eliminating crime and disorder with a well funded police force and allow them to do their job. Then the City will be attractive to visitors
Screen Name Redacted 2/22/2021 06:24 PM	See above.
Screen Name Redacted 2/22/2021 08:51 PM	Wider sidewalks
Screen Name Redacted 2/22/2021 08:57 PM	more bike parking
Screen Name Redacted 2/22/2021 11:53 PM	Some residents of this Fernwood area should stop harassing people for parking in areas that aren't limited to residential parking, and who have not broken any bylaws. (Looking at you, John). People like John are preventing local businesses from receiving support (and \$\$) from people who go down to Fernwood to shop and eat.
Screen Name Redacted 2/23/2021 06:01 PM	No opinion as I never go there.
Screen Name Redacted 2/23/2021 09:36 PM	Additional bike parking
Screen Name Redacted 2/24/2021 05:29 PM	Please let this become permanent.

Screen Name Redacted 2/24/2021 05:38 PM	I'd like to see more made of Fernwood Square outside the Belfry. So tying the Gladstone Av closure with things happening here would be great.
Screen Name Redacted 2/24/2021 05:40 PM	Consider closing the street entirely? Might be tricky for traffic and annoying for residents!
Screen Name Redacted 2/24/2021 06:28 PM	Probably put it back the way it was
Screen Name Redacted 2/24/2021 07:24 PM	Keep the road closed for one block of Gladstone. Between Fernwood and Denman. Local traffic only.
Screen Name Redacted 2/25/2021 11:35 AM	no comment
Screen Name Redacted 2/25/2021 11:52 AM	More street closures and more outside tables!
Screen Name Redacted 2/25/2021 12:03 PM	More outdoor spaces, less cars!
Screen Name Redacted 2/25/2021 01:20 PM	Make it permanent please!
Screen Name Redacted 2/25/2021 01:58 PM	Implementing them, and more similar programs, in the longer term. They are good for our city and not just during COVID.
Screen Name Redacted 2/25/2021 03:28 PM	This is a good example of the Build Back Victoria initiative.
Screen Name Redacted 2/25/2021 04:29 PM	Create more spaces for arts/entertainment rather than just businesses. Creating a stage space which encourages distancing.
Screen Name Redacted 2/25/2021 04:34 PM	Close off the whole street. Expand outdoor dining.
Screen Name Redacted 2/25/2021 04:38 PM	maybe plant more trees?
Screen Name Redacted 2/25/2021 05:05 PM	I didn't visit this area.
Screen Name Redacted 2/26/2021 10:16 AM	Again, visual appeal with flowers and other vegetation. Take advantage of our mild climate, bring in potted plants and trees that can then be transfers to parks once they are too big. Double purposes!

Screen Name Redacted 2/26/2021 11:37 PM	Barriers between the seating and the vehicle traffic would be a good idea.
Screen Name Redacted 2/27/2021 01:44 AM	slower traffic speeds on Fernwood
Screen Name Redacted 2/27/2021 04:03 PM	Make it permanent
Screen Name Redacted 2/28/2021 09:13 AM	Fully close it off to cars, add more seating or a small parklet.
Screen Name Redacted 2/28/2021 09:34 AM	Planters
Screen Name Redacted 2/28/2021 09:41 AM	Consider permanent closure.
Screen Name Redacted 2/28/2021 09:49 AM	Signage offering safe options for rides home. People don't always plan ahead or expect to have a few too many.
Screen Name Redacted 2/28/2021 12:02 PM	Allow two way bike traffic.
Screen Name Redacted 2/28/2021 12:12 PM	Nothing
Screen Name Redacted 2/28/2021 12:31 PM	Keep it like it was
Screen Name Redacted 2/28/2021 12:34 PM	More car free zones around the city...
Screen Name Redacted 2/28/2021 12:37 PM	Everything.
Screen Name Redacted 2/28/2021 12:44 PM	Make it permanent so restaurants can invest in the patios.
Screen Name Redacted 2/28/2021 01:10 PM	The removal of parking is a bit of a challenge for those who don't live in Fernwood and can't access it without driving a vehicle, but adjusting nearby parking may help alleviate those issues.
Screen Name Redacted 2/28/2021 01:24 PM	More Police!!!!

Screen Name Redacted 2/28/2021 02:13 PM	Remove the seating from the street and zone the area for parking.
Screen Name Redacted 2/28/2021 02:34 PM	Not sure... again ask the businesses what would make it better/easier for them
Screen Name Redacted 2/28/2021 02:57 PM	Cancel it
Screen Name Redacted 2/28/2021 03:51 PM	NA
Screen Name Redacted 2/28/2021 04:57 PM	N/A
Screen Name Redacted 2/28/2021 05:04 PM	N/a
Screen Name Redacted 2/28/2021 07:10 PM	Just cut off the area of the street. There was no need for the one way drive through.
Screen Name Redacted 2/28/2021 07:54 PM	Na
Screen Name Redacted 2/28/2021 07:55 PM	Speed calming on Fernwood road to deter drivers cutting through the neighbourhood.
Screen Name Redacted 2/28/2021 07:58 PM	Make this block of Gladstone to Stanley - a full one way and greatly increase the size of the sidewalks. Much too narrow.
Screen Name Redacted 2/28/2021 09:08 PM	Parking!! People still come to the area and have no place to park and then drive neighbors nuts
Screen Name Redacted 3/01/2021 06:34 AM	Less cluttered signage in the area
Screen Name Redacted 3/01/2021 07:04 AM	I don't go here so I don't have suggestions.
Screen Name Redacted 3/01/2021 07:10 AM	Bit confusing as a driver
Screen Name Redacted 3/01/2021 02:52 PM	Understand that blocked streets are barriers for community support workers that drive to homes to provide care.

Screen Name Redacted n/a

3/01/2021 03:35 PM

Screen Name Redacted

heat lamps, communal fire pit, something for kids

3/01/2021 06:59 PM

Screen Name Redacted

Create a more permanent look and feel

3/01/2021 07:27 PM

Screen Name Redacted

They could be removed, like half this council will be in 2022.

3/01/2021 07:32 PM

**Optional question** (435 response(s), 358 skipped)

**Question type:** Essay Question

#### Q14 In terms of patios, flex zones and customer pick-up zones, what worked well?

Screen Name Redacted

ability for businesses to serve more customers. i felt safe as a customer dining in flex zones and temporary patios

2/02/2021 10:13 AM

Screen Name Redacted

All of it. Love the patios and parklets

2/02/2021 10:16 AM

Screen Name Redacted

Patios great - also served as advertisement as food services could be seen from afar. Flex zones should be expanded into other neighbourhoods.

2/02/2021 10:22 AM

Screen Name Redacted

Designated curb side pickup spots are great to avoid entering businesses.

2/02/2021 10:24 AM

Screen Name Redacted

I love the opportunity to dine and drink outdoors.

2/02/2021 10:29 AM

Screen Name Redacted

I think they all worked well. I felt sorry for businesses that didn't have space for patios.

2/02/2021 10:30 AM

Screen Name Redacted

The smaller patios repurposing individual parking spots were great for some of the smaller cafes and coffee places; I basically never drive downtown but heard from friends that the pick-up/loading zones were much appreciated.

2/02/2021 10:33 AM

Screen Name Redacted

All of the above

2/02/2021 10:34 AM

Screen Name Redacted

The patios and flex zones seem to be a good change. The open air environment enhanced safety and in some cases my friends could being their

2/02/2021 10:38 AM

	dogs to patio areas.
Screen Name Redacted 2/02/2021 10:53 AM	I haven't eaten at a restaurant since the pandemic started, and all of my pick-ups have involved having to actually go into the restaurant.
Screen Name Redacted 2/02/2021 10:59 AM	Patios have been great and have been a long time coming in Victoria.
Screen Name Redacted 2/02/2021 11:03 AM	All of it.
Screen Name Redacted 2/02/2021 11:12 AM	Patios have been great. Keep them going.
Screen Name Redacted 2/02/2021 11:28 AM	I love the patio space for restaurants. and the restaurants did such a nice job of making the patios look nice
Screen Name Redacted 2/02/2021 11:34 AM	All of them worked fine
Screen Name Redacted 2/02/2021 11:38 AM	I am not using them.
Screen Name Redacted 2/02/2021 12:42 PM	All of it. Do more of it.
Screen Name Redacted 2/02/2021 01:12 PM	More outdoor dining space worked VERY WELL!
Screen Name Redacted 2/02/2021 01:35 PM	I saw the bike lane on Fort at Wharf rerouted to make patio space for the Keg, and thought it was well done; innovative. As a cyclist, it did not bother me. I'm glad to see the City able to quickly accommodate businesses who are struggling.
Screen Name Redacted 2/02/2021 01:53 PM	My wife and I have been using the patios all winter. We have essentially eliminated indoor restaurant dining. We've eaten at elaborate patios, like Bard & Banker has on Government, and at tiny ones, like Bao has on Fisgard, or The Village Restaurant has on Store. I can't speak to pick-up zones, as I walk or bike to go shopping. Access has never been a problem.
Screen Name Redacted 2/02/2021 02:18 PM	Speed of approvals was great. The patios were terrific especially where operators invested in quality patios (versus the ugly blue cones).
Screen Name Redacted 2/02/2021 02:24 PM	Fewer cars.
Screen Name Redacted	No



2/02/2021 03:36 PM

Screen Name Redacted

Space outside to wait or walk around people.

2/02/2021 03:52 PM

Screen Name Redacted

more expanded patios

2/02/2021 04:27 PM

Screen Name Redacted

I think the new restaurant patios worked incredibly well.

2/02/2021 04:45 PM

Screen Name Redacted

Loved the expanded patios and access to outdoor dining.

2/02/2021 04:49 PM

Screen Name Redacted

additional safe space was a good idea.

2/02/2021 04:59 PM

Screen Name Redacted

all of it

2/02/2021 05:03 PM

Screen Name Redacted

They had great design elements that contribute to the culture of our city. I thought they were also designed nicely in a way that you were close to traffic but safe.

2/02/2021 05:23 PM

Screen Name Redacted

I don't really know. I like them. They seemed to be orderly and people seemed respectful of the waiting lines and spots on the sidewalk. During these Covid times, I was happy to be able to get a cup of coffee or an ice cream without entering a building. More please.

2/02/2021 05:40 PM

Screen Name Redacted

They all worked well and are worth trialing to make even better.

2/02/2021 06:06 PM

Screen Name Redacted

The patios worked well

2/02/2021 06:22 PM

Screen Name Redacted

All of it

2/02/2021 06:59 PM

Screen Name Redacted

I think this has helped people reimagine public space as more than just a place for the movement and storage of private automobiles. I think this was great!

2/02/2021 07:20 PM

Screen Name Redacted

Easily identifiable areas.

2/02/2021 07:34 PM

Screen Name Redacted

Patios worked very well for allowing restaurants to continue to serve.

2/02/2021 07:55 PM

Screen Name Redacted 2/02/2021 07:58 PM	The challenge is to keep people safe, and I think the signs and barriers worked well.
Screen Name Redacted 2/02/2021 08:13 PM	The patios were excellent and makes Victoria feel much more welcoming and encourages more of a sense of community.
Screen Name Redacted 2/02/2021 08:46 PM	I didn't really utilize customer pick up zones. I regularly used the patio space outside picnic too on fort and i think the space was nice and open.
Screen Name Redacted 2/02/2021 09:15 PM	The patios were really nice. It feels like I'm on vacation in Europe. Please make these permanent like they announced in New York. I honestly feel that even after the pandemic I would prefer to sit on an on-street patio because of the fresh air and quieter atmosphere. This also provides smaller restaurants that didn't have a patio with a new space.
Screen Name Redacted 2/02/2021 09:45 PM	Patios were great, designated waiting areas Were helpful
Screen Name Redacted 2/02/2021 10:22 PM	the patios definitely worked well, along with the street closures. i didn't use pick up zones at all as wasnt aware of them.
Screen Name Redacted 2/02/2021 10:32 PM	The patios well wonderful. But people didn't clean up after themselves.
Screen Name Redacted 2/02/2021 11:39 PM	Patios in squares and wide sidewalks are fine
Screen Name Redacted 2/03/2021 12:06 AM	cannot comment - have not been dining downtown due to the state of crime and safety
Screen Name Redacted 2/03/2021 06:53 AM	Patios! Let us enjoy the sunshine!
Screen Name Redacted 2/03/2021 06:57 AM	everything to get people out but feeling safe and distanced
Screen Name Redacted 2/03/2021 07:11 AM	I really appreciated the efforts to help local business survive and to give residents safe places to meet.
Screen Name Redacted 2/03/2021 07:21 AM	Patios worked very well. It gave it a very European feel which I enjoyed.
Screen Name Redacted 2/03/2021 07:27 AM	It seemed to work well. I didn't notice any major issues, but I walk much more than drive, and drivers might feel differently

Screen Name Redacted 2/03/2021 07:29 AM	Patios located in city parks and property works well.
Screen Name Redacted 2/03/2021 07:56 AM	I love the patios. Creates a social atmosphere
Screen Name Redacted 2/03/2021 08:11 AM	creating this additional space was a benefit for the businesses and nice outside eating option
Screen Name Redacted 2/03/2021 08:13 AM	Loved the purpose built and weather ready patios that came later, customer pickup zones great idea but could be more of them and better marked
Screen Name Redacted 2/03/2021 08:50 AM	nice to have a place to sit and enjoy snacks
Screen Name Redacted 2/03/2021 08:57 AM	It was great to see patios opened for business. Really liked that the restaurants thought about comfort such as blankets and heaters
Screen Name Redacted 2/03/2021 09:02 AM	I only used a patio once and we really enjoyed it the flexibility and open space.
Screen Name Redacted 2/03/2021 09:10 AM	From my experience, they all worked well. I did not do any customer pick-ups as I walk everywhere.
Screen Name Redacted 2/03/2021 09:11 AM	It was all good
Screen Name Redacted 2/03/2021 09:27 AM	It didn't work well
Screen Name Redacted 2/03/2021 09:44 AM	No idea ... I'm staying safe at home.
Screen Name Redacted 2/03/2021 09:47 AM	Very nice feel.
Screen Name Redacted 2/03/2021 09:49 AM	Colourful barriers that doubles as seating
Screen Name Redacted 2/03/2021 10:06 AM	Most of it restricted traffic and I'm not a fan of idling vehicles.
Screen Name Redacted 2/03/2021 10:20 AM	Nothing!

Screen Name Redacted 2/03/2021 10:24 AM	These were great too and I'd like to see more of them. The ones in the downtown worked pretty well and had some cool designs.
Screen Name Redacted 2/03/2021 10:38 AM	I thought it was done very well with not that much time. I was impressed that it was easy to understand.
Screen Name Redacted 2/03/2021 10:42 AM	These all worked well and I have used most of them.
Screen Name Redacted 2/03/2021 10:45 AM	I have not used these areas
Screen Name Redacted 2/03/2021 10:56 AM	I prefer patios above all, flex zones second, then customer pickup zones third.
Screen Name Redacted 2/03/2021 10:58 AM	I just like having more options to eat outside.
Screen Name Redacted 2/03/2021 10:59 AM	Bumped out spaces made the streetscape visually welcoming and friendly. It was nice to see what was on offer from businesses and restaurants without having to go inside. Some of the new patio spaces looked amazing!! Clearly businesses spent time, energy and money to make them attractive and workable.
Screen Name Redacted 2/03/2021 11:05 AM	being safe from Covid while coffeeing or dining outdoors. those patio heaters at some restaurants were welcome.
Screen Name Redacted 2/03/2021 11:19 AM	All of the above. Keep the initiatives that work - BUT - CONSULT WITH BUSINESSES especially SERVICE INDUSTRY - FIRST.
Screen Name Redacted 2/03/2021 11:24 AM	N/A
Screen Name Redacted 2/03/2021 12:36 PM	patios and customer pick up
Screen Name Redacted 2/03/2021 01:00 PM	outdoor patios on the street
Screen Name Redacted 2/03/2021 02:00 PM	The ability to sit and enjoy the beautiful downtown spaces outdoors. Not having to wait in large lines to get to the limited seating that is otherwise available.
Screen Name Redacted 2/03/2021 02:11 PM	never used them

Screen Name Redacted 2/03/2021 02:58 PM	I like the idea of more patios and flex zones.
Screen Name Redacted 2/03/2021 03:41 PM	those I experienced downtown all seemed to work well as is
Screen Name Redacted 2/03/2021 03:48 PM	Reallocating space previously designated for cars is a big yes.
Screen Name Redacted 2/03/2021 03:52 PM	don't know beyond the fact that new things were tried and flexibility was part of it.
Screen Name Redacted 2/03/2021 05:03 PM	It allowed businesses tyo stay in business.
Screen Name Redacted 2/03/2021 05:29 PM	Patios certainly worked well. I didn't use the pick up zones so cannot comment.
Screen Name Redacted 2/03/2021 05:30 PM	The patios were incredible. More of those, please!
Screen Name Redacted 2/03/2021 05:30 PM	I only used one on Harris green Centre.
Screen Name Redacted 2/03/2021 06:02 PM	Seemed everyone had good access to outdoor space.
Screen Name Redacted 2/03/2021 07:11 PM	integration of live music, clear signage about customer expectations (i.e. ' see host inside' and 'no alcohol beyond this point')
Screen Name Redacted 2/03/2021 07:20 PM	It cool a nice to sit out side
Screen Name Redacted 2/03/2021 07:53 PM	Patios to visit with friends while eating &/or having coffee
Screen Name Redacted 2/03/2021 08:08 PM	The above mentioned zones are great and will get me away from the malls
Screen Name Redacted 2/03/2021 08:42 PM	All
Screen Name Redacted 2/03/2021 09:30 PM	Patios make the areas feel vibrant and alive even in the absence of tourists.

Screen Name Redacted 2/03/2021 09:56 PM	Flex zones seem like the just take up space. Patios and flex zones seem like they can be positive if done right.
Screen Name Redacted 2/03/2021 10:35 PM	More places to go with my dog
Screen Name Redacted 2/04/2021 08:15 AM	Patios the best
Screen Name Redacted 2/04/2021 10:17 AM	everything. with a bit of trial and error i would say most business' have adapted quite well and make it work
Screen Name Redacted 2/04/2021 03:06 PM	extra seating on boulevards
Screen Name Redacted 2/04/2021 03:29 PM	Patios make the city more fun and engaging. When I moved here I used to complain that one of the only things lacking was patios.
Screen Name Redacted 2/04/2021 03:39 PM	Creation of space to help businesses sell during covid
Screen Name Redacted 2/04/2021 03:59 PM	All of it in my opinion
Screen Name Redacted 2/04/2021 04:03 PM	Not having to enter the restaurant made me feel safe
Screen Name Redacted 2/04/2021 05:21 PM	Business interaction felt timeless/dynamic, a literal community coming together
Screen Name Redacted 2/04/2021 06:16 PM	feel they all worked well
Screen Name Redacted 2/04/2021 08:35 PM	All
Screen Name Redacted 2/05/2021 05:17 AM	The patios.
Screen Name Redacted 2/05/2021 07:38 AM	This was amazing. It feels so like Europe. We all love to go to Europe and what we all love about it, I think, is that outdoor pedestrian feel about it.
Screen Name Redacted 2/05/2021 09:58 AM	In times of reduced parking demand I like the concept of using the space as a public amenity.

Screen Name Redacted 2/05/2021 11:29 AM	I think these were very much needed during COVID and should be maintained until such time that the pandemic can be determined over.
Screen Name Redacted 2/05/2021 02:32 PM	More space for people and less space for cars helped in all cases.
Screen Name Redacted 2/05/2021 03:59 PM	I only noticed outdoor patio style seating. I didn't really notice pick up areas but I commute by foot to work on harbor road so I usually walk downtown.
Screen Name Redacted 2/05/2021 04:48 PM	All seemed to work
Screen Name Redacted 2/05/2021 07:36 PM	Patios and flex zones.
Screen Name Redacted 2/05/2021 09:39 PM	Everything which doesn't affect traffic.
Screen Name Redacted 2/06/2021 07:46 AM	I think they are good overall.
Screen Name Redacted 2/06/2021 08:26 AM	These were created quickly and helped businesses in a challenging time.
Screen Name Redacted 2/06/2021 10:19 AM	Being able to have a semblance of normal life without feeling health was compromised.
Screen Name Redacted 2/06/2021 04:05 PM	The only thing that I found tricky was un-fastened delineations of where cars are meant to be and not e.g. as above make temporary pylons more permanent. Loved the addition of bicycle parking, there could be more in some of these flex spaces.
Screen Name Redacted 2/07/2021 09:01 AM	Outdoor patios and flex zones.
Screen Name Redacted 2/07/2021 10:25 AM	Everything
Screen Name Redacted 2/07/2021 12:04 PM	all good with me
Screen Name Redacted 2/07/2021 05:59 PM	It got cars off of valuable public real estate, and made it much safer to continue patronizing local businesses.
Screen Name Redacted 2/07/2021 06:32 PM	Patios were a major improvement to the liveability of downtown

Screen Name Redacted 2/07/2021 08:41 PM	enjoyed having that extra space that cars don't need
Screen Name Redacted 2/07/2021 08:42 PM	I think the flex zone/expanded seating created outside the Imagine Cafe in James Bay is an absolute delight. It has transformed this space.
Screen Name Redacted 2/07/2021 11:41 PM	I haven't had much experience with these so will withhold comment
Screen Name Redacted 2/08/2021 10:36 AM	It seemed to me that all were working well.
Screen Name Redacted 2/08/2021 12:35 PM	pick up zones really make things easier and love the patios
Screen Name Redacted 2/08/2021 02:18 PM	Patios worked wonderfully
Screen Name Redacted 2/08/2021 02:25 PM	I like that businesses have an alternative for pick-up etc during this time. I didn't use it but saw many using the service. Patios will become more popular as they become more enjoyed and tie in with shopping and entertainment.
Screen Name Redacted 2/08/2021 03:27 PM	Fine if had big parking lot to have a pick up zone, otherwise exposed to lots of other people because no street parking (unable to walk distance with heavy items). Flex zones too confusing as to when happening. Patios - health department not advising to use.
Screen Name Redacted 2/08/2021 05:05 PM	I thought that the outdoor spaces added vibrancy to the city streets.
Screen Name Redacted 2/09/2021 05:57 PM	Options for customers to come down and enjoy the city safely. Pick-up zones worked well.
Screen Name Redacted 2/09/2021 06:53 PM	Did not know about the pick up zones but we need them
Screen Name Redacted 2/09/2021 08:25 PM	love the patios
Screen Name Redacted 2/09/2021 10:58 PM	All of it I think..
Screen Name Redacted 2/10/2021 09:20 AM	Most of what I saw worked well



Screen Name Redacted 2/10/2021 02:21 PM	Pick up zones were critical to support limited personal contact while easily allowing hopping to continue. Patios were huge for both the businesses, but also for creating a great vibe and energy downtown. Patio culture emerged in Victoria as a result.
Screen Name Redacted 2/10/2021 03:52 PM	Patios
Screen Name Redacted 2/10/2021 09:59 PM	Everyone love patio dining in the summer
Screen Name Redacted 2/11/2021 11:33 AM	Rain and shade covers
Screen Name Redacted 2/11/2021 12:00 PM	Convenience & safety
Screen Name Redacted 2/11/2021 12:27 PM	Having them was a good start...having more of them would be better
Screen Name Redacted 2/11/2021 02:12 PM	More outdoor space for customers to be is what makes for healthy communities
Screen Name Redacted 2/11/2021 03:55 PM	good spacing
Screen Name Redacted 2/11/2021 04:41 PM	I love the patios. I think having more wheelchair accessible parking is important- not just one or two spots, especially for seniors. Making these patios permanent would likely create a more beautiful space for the city, especially along wharf st. where you have views of the harbour.
Screen Name Redacted 2/11/2021 04:47 PM	Patio's were amazing.
Screen Name Redacted 2/11/2021 05:31 PM	I like the extra patios
Screen Name Redacted 2/11/2021 05:58 PM	they just mess up the roads.
Screen Name Redacted 2/11/2021 06:04 PM	all of the ones I experienced seemed to work well. i didn't make use of any pick up zones that I recall.
Screen Name Redacted 2/11/2021 06:19 PM	seems to work well

Screen Name Redacted 2/11/2021 06:32 PM	Patios do not belong on the filthy road
Screen Name Redacted 2/11/2021 06:44 PM	Extra patio space in general was so nice to see and experience.
Screen Name Redacted 2/11/2021 06:54 PM	Some were really good for access like the Yates Street Tap House and Philips Brewery.
Screen Name Redacted 2/11/2021 07:10 PM	They do not work as driving is impacted by the road closures
Screen Name Redacted 2/11/2021 07:19 PM	From the customer perspective, everything. Had they not been available, I would not have visited these businesses. Some automobile drivers may be a bit annoyed, but we should be encouraging more pedestrian traffic and active transportation. It's also a climate emergency so driving non-EVs should be discouraged.
Screen Name Redacted 2/11/2021 08:11 PM	All
Screen Name Redacted 2/11/2021 09:46 PM	spacing.
Screen Name Redacted 2/11/2021 10:00 PM	no idea, I did not go to any of the patios
Screen Name Redacted 2/11/2021 11:42 PM	Not sure
Screen Name Redacted 2/12/2021 02:35 AM	Eliminating automobiles
Screen Name Redacted 2/12/2021 08:10 AM	More space for patios is a great idea.
Screen Name Redacted 2/12/2021 08:21 AM	What is a flex zone?
Screen Name Redacted 2/12/2021 10:51 AM	Patios are always positive. Just look at the larger European cities. It has been done many times before.
Screen Name Redacted 2/12/2021 11:03 AM	It was great that restaurants were able to expand their space.
Screen Name Redacted	The patios worked particularly we..

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2/12/2021 11:09 AM

Screen Name Redacted

2/12/2021 12:18 PM

Loved all of it, the wider sidewalk areas like in James Bay on Menzies was very helpful, especially as James Bay sidewalks are punctuated with telephone poles right in the middle which makes navigating them hard at the best of times, especially with mobility issues. Loved the patios, loved the customer pickup zones.

Screen Name Redacted

2/12/2021 12:20 PM

Wasn'

Screen Name Redacted

2/12/2021 12:46 PM

Everything I tried worked well. Store personnel went out of their way not to cause traffic delays and should be commended by the city.

Screen Name Redacted

2/12/2021 03:22 PM

Patios

Screen Name Redacted

2/12/2021 04:22 PM

Great for kids and families.

Screen Name Redacted

2/12/2021 04:36 PM

We didn't use the pick-up zones. We travel downtown on foot.

Screen Name Redacted

2/12/2021 10:38 PM

everything about the patios; not sure how well the street closure worked for pick ups & for deliveries to businesses

Screen Name Redacted

2/13/2021 07:49 AM

Patios outside....we need more of that.

Screen Name Redacted

2/13/2021 01:12 PM

It's important to have pick-up zones, but sometimes the store can't find what you're picking up!

Screen Name Redacted

2/13/2021 04:53 PM

More outdoor dining space & less need to go inside to pick up takeout.

Screen Name Redacted

2/13/2021 08:21 PM

everything but it was too small

Screen Name Redacted

2/14/2021 11:47 AM

The patios have been wonderful - keep it up!

Screen Name Redacted

2/15/2021 05:10 PM

That one free one downtown, was free, that worked well.

Screen Name Redacted

2/16/2021 06:24 AM

all of the above

Screen Name Redacted 2/16/2021 06:55 AM	There are some patios that are dangerously close to fast flowing traffic with minimal protection. Accident waiting to happen. Pick up zone same as a loading zone probably better use than street parking, think of the city's income from the property taxes compared to the stall rental income.
Screen Name Redacted 2/16/2021 07:38 AM	Patios
Screen Name Redacted 2/16/2021 08:08 AM	More space for pedestrians
Screen Name Redacted 2/16/2021 09:02 AM	It enabled us to identify all the local people crammed into dining spaces close to others not wearing masks and getting drunk.
Screen Name Redacted 2/16/2021 10:27 AM	Like the outdoor patio seating
Screen Name Redacted 2/16/2021 10:42 AM	Overall, it's nice to sit in the sun under a shady umbrella while sipping a coffee or eating a sandwich. The pick up zones are great, but so often not accessible as people use them as 15 minute parking zones instead of passenger pick up and drop-off zones.
Screen Name Redacted 2/16/2021 10:51 AM	All worked well.
Screen Name Redacted 2/16/2021 10:56 AM	Only have these spaces on a temporary basis. Do not make them permanent
Screen Name Redacted 2/16/2021 11:20 AM	Short term pick up drop off areas (time limit to 15 min)
Screen Name Redacted 2/16/2021 11:40 AM	Having Government and Broad street closed made the downtown more attractive to spend time in.
Screen Name Redacted 2/16/2021 11:45 AM	After changes introduced, they were finally made accessible to all.
Screen Name Redacted 2/16/2021 11:46 AM	They worked
Screen Name Redacted 2/16/2021 11:46 AM	Patios felt safer, more sense of community
Screen Name Redacted 2/16/2021 12:03 PM	More access to safe dining

Screen Name Redacted 2/16/2021 12:10 PM	I like the expanded patios.
Screen Name Redacted 2/16/2021 12:10 PM	All of it worked well. Despite having to make rapid changes with little time for protracted studies, engagement strategies and surveys, it was very successful. Communication around the changes was good and signage was effective.
Screen Name Redacted 2/16/2021 12:13 PM	pick up only on side road
Screen Name Redacted 2/16/2021 12:23 PM	allowing ownership to determine their requirements re;space and size worked well. They know what they need - let that continue
Screen Name Redacted 2/16/2021 12:25 PM	Patio zones worked well and gave a more vibrant feel to the city
Screen Name Redacted 2/16/2021 12:26 PM	Patios and flex zones worked well.
Screen Name Redacted 2/16/2021 12:53 PM	patios and flex zones are great!
Screen Name Redacted 2/16/2021 01:09 PM	Increased space. Better neighbourhood vibe.
Screen Name Redacted 2/16/2021 01:20 PM	Outdoor patios!!
Screen Name Redacted 2/16/2021 01:22 PM	patios were solid and well marked, pick up zones have been abused by door dash drivers
Screen Name Redacted 2/16/2021 01:41 PM	More outdoor patio space was GREAT!
Screen Name Redacted 2/16/2021 01:44 PM	Not sure.
Screen Name Redacted 2/16/2021 01:47 PM	some were more effective than others. The restaurants that put more effort into designing their spaces were the most popular.
Screen Name Redacted 2/16/2021 02:00 PM	Customer pickup zones
Screen Name Redacted	The very existence of these elements made downtown a much more human

2/16/2021 02:06 PM

friendly space

Screen Name Redacted

2/16/2021 02:12 PM

Loved all the extra patio seating during the summer. It's at a premium, so it was nice to have more options

Screen Name Redacted

2/16/2021 02:26 PM

I think areas that received sunlight throughout the day south facing were used most from observation. As the weather changed outdoor patios became less used and more or less a waste of space.

Screen Name Redacted

2/16/2021 02:28 PM

Enjoy meal outdoors.

Screen Name Redacted

2/16/2021 02:36 PM

Location of spaces

Screen Name Redacted

2/16/2021 02:50 PM

Patios I guess

Screen Name Redacted

2/16/2021 02:57 PM

Pick up sones

Screen Name Redacted

2/16/2021 03:19 PM

Extended patios were great.

Screen Name Redacted

2/16/2021 03:22 PM

loved it all.

Screen Name Redacted

2/16/2021 03:28 PM

Always walked. Liked patios Unsure how flex zones and customer pickup zones worked

Screen Name Redacted

2/16/2021 04:03 PM

I love the patios.

Screen Name Redacted

2/16/2021 05:01 PM

Easy to pick up orders.

Screen Name Redacted

2/16/2021 05:10 PM

They made the city come alive yet allowed for people to "pick up" things if they were unable to walk to a business. The flex zones created "mini-nodes" of activity in neighbourhoods. Last summer - when we could have a table of six friends together, the patios were a social engagement/mental health saviour. The city-enabled patios encouraged business that had their own patio space (e.g., Tug, Canoe Club, Laurel Point Inn) to "up their game."

Screen Name Redacted

2/16/2021 05:13 PM

Patios

Screen Name Redacted 2/16/2021 06:12 PM	All of it
Screen Name Redacted 2/16/2021 06:13 PM	Allowing them to increase capacity. Wharf St is a bit tight and view of crosswalk is blocked with new patio
Screen Name Redacted 2/16/2021 07:06 PM	Kudos to The Local on Wharf Street with their flower pots and attractive patio. One of the first to set up. Others followed many who made efforts to create inviting environments, others not so much.
Screen Name Redacted 2/16/2021 07:12 PM	convenience
Screen Name Redacted 2/16/2021 07:45 PM	More space for less people is safer
Screen Name Redacted 2/16/2021 08:22 PM	Allowing all forms of traffic to still move
Screen Name Redacted 2/16/2021 08:44 PM	Nothing..
Screen Name Redacted 2/16/2021 09:27 PM	Patios and pick-up zones are fabulous, even in our winter. I'm not sure about flex zones. Is that on Humboldt St?
Screen Name Redacted 2/16/2021 09:34 PM	The patios were fantastic ! Maybe more of them throughout the city!
Screen Name Redacted 2/16/2021 09:59 PM	Freeing up businesses to serve tables outside of their normal enclosed patios.
Screen Name Redacted 2/16/2021 10:16 PM	The fact that they were there at all
Screen Name Redacted 2/16/2021 10:46 PM	Patios closing streets was absolutely worth it
Screen Name Redacted 2/17/2021 03:17 AM	Excellent. There were no issues at all. Everyone was happy. Cars flowed. People moved. It's all good
Screen Name Redacted 2/17/2021 07:24 AM	Patios work great when the weather is nice but in Victoria that is only 4 months of the year. They need to be mobile for when there is snow or rain and not being used. A waste of space.
Screen Name Redacted 2/17/2021 07:24 AM	Having more options for outdoor seating

Screen Name Redacted 2/17/2021 07:29 AM	I thought this was executed well.
Screen Name Redacted 2/17/2021 07:30 AM	Customer pick up zones
Screen Name Redacted 2/17/2021 07:30 AM	Just used patios- I support reclaiming street space but then not so nice to be sitting right next to busy car traffic.
Screen Name Redacted 2/17/2021 07:30 AM	Customer pick up zones
Screen Name Redacted 2/17/2021 07:30 AM	Just used patios- I support reclaiming street space but then not so nice to be sitting right next to busy car traffic.
Screen Name Redacted 2/17/2021 07:30 AM	Just used patios- I support reclaiming street space but then not so nice to be sitting right next to busy car traffic.
Screen Name Redacted 2/17/2021 07:30 AM	Customer pick up zones
Screen Name Redacted 2/17/2021 07:30 AM	Customer pick up zones
Screen Name Redacted 2/17/2021 07:40 AM	They were all great!
Screen Name Redacted 2/17/2021 07:47 AM	Not enough experience during pandemic
Screen Name Redacted 2/17/2021 07:52 AM	No idea about the flex zones or pick up zones but the patios certainly were a good way of socially distancing.
Screen Name Redacted 2/17/2021 07:52 AM	See #7
Screen Name Redacted 2/17/2021 07:54 AM	Never used
Screen Name Redacted 2/17/2021 07:55 AM	extended patios that are well built
Screen Name Redacted 2/17/2021 07:56 AM	All of it



Screen Name Redacted 2/17/2021 07:57 AM	I honestly didn't have any issues with any of these
Screen Name Redacted 2/17/2021 07:57 AM	Everything.
Screen Name Redacted 2/17/2021 07:58 AM	Larger patios were necessary and they helped businesses.
Screen Name Redacted 2/17/2021 07:58 AM	It all worked pretty well
Screen Name Redacted 2/17/2021 08:00 AM	Access
Screen Name Redacted 2/17/2021 08:01 AM	The few I used seemed to work well overall. No trouble with them.
Screen Name Redacted 2/17/2021 08:02 AM	Increased patio space
Screen Name Redacted 2/17/2021 08:02 AM	Amazed at how well the patios fit in. Very European and again, would love to see it all made permanent.
Screen Name Redacted 2/17/2021 08:04 AM	Patios taking up road space, parking areas are great! Again, facilitate walkability in neighborhoods and encourage walking over driving
Screen Name Redacted 2/17/2021 08:09 AM	Everything
Screen Name Redacted 2/17/2021 08:09 AM	Customer pick ups were help full.
Screen Name Redacted 2/17/2021 08:10 AM	Outdoor heated seating
Screen Name Redacted 2/17/2021 08:12 AM	Whistle Buoys patio is great. It is nice to extend patios into the street but often, for example on Oak Bay at Vis a Vis, you are just next to noisy smelly traffic. It's loud and unpleasant. It's be nice to have some planters or a bike lane between the patio and traffic.
Screen Name Redacted 2/17/2021 08:16 AM	All outdoor patios should be allowed to continue past covid. They make a city vibrant for both the patio go-er and also the pedestrian walking by.
Screen Name Redacted 2/17/2021 08:16 AM	Redundant question

Screen Name Redacted 2/17/2021 08:17 AM	Pick up zones have been useful with online shopping from local retailers
Screen Name Redacted 2/17/2021 08:20 AM	I felt all worked well
Screen Name Redacted 2/17/2021 08:21 AM	For us, it all worked well. We live in James Bay and walk to almost everything. We especially like patios on traffic-free streets. We can dine without breathing in pollutants. We support customer pick-up zones to help businesses.
Screen Name Redacted 2/17/2021 08:22 AM	I used some of the patios - never used a pick up zone.
Screen Name Redacted 2/17/2021 08:22 AM	Thought it was great
Screen Name Redacted 2/17/2021 08:24 AM	Try another year free for tenants
Screen Name Redacted 2/17/2021 08:24 AM	It all works well for making streets more pedestrian friendly.
Screen Name Redacted 2/17/2021 08:31 AM	Patios and flex zones. I don't use pick-up zones.
Screen Name Redacted 2/17/2021 08:31 AM	Visibility that these establishments were open for business. An opportunity to support local economy while staying outside and maintaining social distance.
Screen Name Redacted 2/17/2021 08:35 AM	We did not use a customer pick up zone, and I would imagine that most people would choose delivery options like Door Dash or Grub Hub in order to get food from these businesses. So I am not certain about customer pick up zones (I am sure there is data to demonstrate the effectiveness of these spaces). But we enjoyed the expanded patios and outdoor seating.
Screen Name Redacted 2/17/2021 08:37 AM	Patios make more enjoyable and allow for social distancing outside.
Screen Name Redacted 2/17/2021 08:38 AM	More pedestrian/shopper/visitor friendly
Screen Name Redacted 2/17/2021 08:40 AM	These all worked well to give much needed revenue for businesses suffering due to Covid, which is good to see support for local businesses.
Screen Name Redacted	Patio

2/17/2021 08:41 AM

Screen Name Redacted

2/17/2021 08:46 AM

Being flexible to allow businesses to see what could work for them and find new opportunities to liven up their surrounding areas

Screen Name Redacted

2/17/2021 08:47 AM

I think that they all worked . I only used pick up zone once

Screen Name Redacted

2/17/2021 08:48 AM

Sense of community and being able to safely access businesses.

Screen Name Redacted

2/17/2021 08:54 AM

Did not work at all for those who are mobility impaired

Screen Name Redacted

2/17/2021 08:56 AM

I have no idea what a flex zone is so can make no comment. The patios were really great to see and it felt like it kept Victoria humming. Pick up zones were not something that I took advantage of - I did very little pick up except from restaurants and I went in to pick up, but they totally make sense and I am glad that the city was so helpful to business owners to allow this option. Something to allow for permanently perhaps?

Screen Name Redacted

2/17/2021 09:00 AM

All seemed okay.

Screen Name Redacted

2/17/2021 09:00 AM

I was much more comfortable patronizing businesses outdoors than I would have been going in. In the case of cafes and restaurants I exclusively patronized those with outdoor spaces.

Screen Name Redacted

2/17/2021 09:01 AM

I thought these were good

Screen Name Redacted

2/17/2021 09:01 AM

No comment

Screen Name Redacted

2/17/2021 09:01 AM

All of it

Screen Name Redacted

2/17/2021 09:02 AM

Small patios in the street for dining or coffee shops

Screen Name Redacted

2/17/2021 09:03 AM

Patios are better for creating community. Pick-up zones allow people who need to get close that ability

Screen Name Redacted

2/17/2021 09:04 AM

Outdoor dining probably increased the foot traffic at many restaurants.

Screen Name Redacted 2/17/2021 09:04 AM	Patios
Screen Name Redacted 2/17/2021 09:05 AM	I didn't notice
Screen Name Redacted 2/17/2021 09:08 AM	I only noticed it being used for extended patios and I loved it, I would like to see more of this
Screen Name Redacted 2/17/2021 09:09 AM	Pleasant to sit outside on a Patio.
Screen Name Redacted 2/17/2021 09:11 AM	these would be fine if part of a more strategic and diversified plan for drawing people downtown.
Screen Name Redacted 2/17/2021 09:18 AM	Outdoor dining spaces.
Screen Name Redacted 2/17/2021 09:19 AM	Did not use these.
Screen Name Redacted 2/17/2021 09:21 AM	Aside from Government St. and Fernwood.....they do not bother me but they keep me from using the area.
Screen Name Redacted 2/17/2021 09:21 AM	I'm sure it saved businesses, though so would have making downtown more accessible for local residents. I wonder if you looked at the covid list collected by the hostess as for what area codes the users are from. I'm betting we have a lot of tourists that did not listen to the covid restrictions on travel
Screen Name Redacted 2/17/2021 09:22 AM	Like customer pick up zones...open to all.
Screen Name Redacted 2/17/2021 09:22 AM	I think these are fine during pandemic times, but I'm not in favour of closing off streets, etc. when life is back to normal. Outdoor dining is NOT wonderful for those of us who are allergic to wasps. As for customer pick up zones, the council seems pretty set on everyone walking everywhere, let a customer find a parking spot same as everyone else and walk to the store to pick up their stuff!
Screen Name Redacted 2/17/2021 09:22 AM	Not sure
Screen Name Redacted 2/17/2021 09:26 AM	I dont know
Screen Name Redacted	Nice to have patios outside

2/17/2021 09:31 AM

Screen Name Redacted

Enjoyed additional patio seating

2/17/2021 09:33 AM

Screen Name Redacted

The variety of options to accommodate customer comfort levels.

2/17/2021 09:42 AM

Screen Name Redacted

I like the patios but as I do not own a car flex/pick up zones don't really apply to me directly. Pick up zones make sense to accommodate less mobile people.

2/17/2021 09:43 AM

Screen Name Redacted

fully agree

2/17/2021 09:43 AM

Screen Name Redacted

The customer pick-up zones were great to get items picked-up. The improvements for accessibility were needed and wonderful. Thank you for doing that.

2/17/2021 09:44 AM

Screen Name Redacted

Very much enjoyed the outdoor dining when the weather permitted. An outdoor patio is always my first choice of seating pre/during/post Covid! Do not like indoor dining during COVID.

2/17/2021 09:45 AM

Screen Name Redacted

Adding patios worked well for patrons and businesses alike.

2/17/2021 09:49 AM

Screen Name Redacted

The new patios are my favorite part of the program.

2/17/2021 09:50 AM

Screen Name Redacted

Haven't noticed them

2/17/2021 09:54 AM

Screen Name Redacted

Appreciate customer pick up zones to allow quick pick up of goods while remaining safe from close contact. Especially important as I have vulnerable people in my family.

2/17/2021 09:58 AM

Screen Name Redacted

Your asking the same questions over and over again. Allow patios for all businesses that want them, use street space for this. Allow customer pickup zones. Could be one spot for multiple stores.

2/17/2021 09:58 AM

Screen Name Redacted

Not sure

2/17/2021 09:59 AM

Screen Name Redacted

Patios

2/17/2021 10:02 AM

Screen Name Redacted

I have had no complaints of how these areas have worked, so far, so I assume that they are working well in all respects.

2/17/2021 10:03 AM

Screen Name Redacted 2/17/2021 10:04 AM	Yes, just needs to be part of the new world we live in. I think it was so difficult for so many restaurants to adapt to the Covid thing, they sure tried hard and thankfully we were able to support them because of the changes so keep that going for sure. Or they will become to disheartened over time they will just give up. Small businesses are core, and its such a hard gig even in the good times.
Screen Name Redacted 2/17/2021 10:05 AM	Liked the patios.
Screen Name Redacted 2/17/2021 10:05 AM	I did not use this
Screen Name Redacted 2/17/2021 10:06 AM	All
Screen Name Redacted 2/17/2021 10:07 AM	Never used them
Screen Name Redacted 2/17/2021 10:08 AM	all of them
Screen Name Redacted 2/17/2021 10:12 AM	Allowing restaurants to have seating outside of their business is a great idea. Pick up zones are a great idea. Allowing food trucks on downtown streets is a good idea.
Screen Name Redacted 2/17/2021 10:18 AM	Definitely made it easier to patronize businesses
Screen Name Redacted 2/17/2021 10:19 AM	Very handy!
Screen Name Redacted 2/17/2021 10:26 AM	We didn't use any of those.
Screen Name Redacted 2/17/2021 10:28 AM	I only used the patios and enjoyed them very much
Screen Name Redacted 2/17/2021 10:36 AM	Can't speak to that, but as a person who gets cold very easily, if I can't sit next to a heat lamp, I won't enjoy being outdoors. So I would add to safe, attractive and inclusive the ability to provide warmth to us chilly-billys!
Screen Name Redacted 2/17/2021 10:39 AM	Patios were great.
Screen Name Redacted	Patios

2/17/2021 10:42 AM

Screen Name Redacted

Patos and flex zones - I didn't use pick up areas.

2/17/2021 10:44 AM

Screen Name Redacted

In terms of a response to a pandemic the addition of the patios etc was well done.

2/17/2021 10:45 AM

Screen Name Redacted

Customer pick up zones worked well, flex zones were okay in some areas

2/17/2021 10:49 AM

Screen Name Redacted

more public space should be used on an ongoing basis for people rather than cars. it creates a more vibrant, people friendly environment which encourages locals to come to the area.

2/17/2021 10:53 AM

Screen Name Redacted

No comment

2/17/2021 10:56 AM

Screen Name Redacted

It is good to enable businesses to continue, but also I like the outdoor seating. I hope that this continues after the pandemic.

2/17/2021 10:57 AM

Screen Name Redacted

Opnri b up more spaces for businesses is the right thing to do. They make downtown work.

2/17/2021 11:02 AM

Screen Name Redacted

These areas certainly help the Covid stressed population.

2/17/2021 11:06 AM

Screen Name Redacted

Patos extended dining out to the street, as is common in many great cities.

2/17/2021 11:07 AM

Screen Name Redacted

I think they were great and allowed restaurants more capacity and diners a safer experience

2/17/2021 11:12 AM

Screen Name Redacted

Some patios are working and look good as well. Others are an eyesore with a few chairs with concrete blocks etc

2/17/2021 11:15 AM

Screen Name Redacted

patios worked well, I never used pick-up zones, seems like a waste, as I would just order the item to be delivered online.

2/17/2021 11:19 AM

Screen Name Redacted

Customer pick-up zones make it easy to quickly grab something without circling for hours to find parking

2/17/2021 11:27 AM

Screen Name Redacted

some roads should be kept for through car traffic....Johnson st.

2/17/2021 11:28 AM

Screen Name Redacted 2/17/2021 11:28 AM	Ha ring flex zones enabled people to enjoy the city while being spaced a part, reminded me of walking in Europe. I enjoyed the patios because I could enjoy the sunshine, good food while feeling safe and physically apart from others. I would like to see more patio space
Screen Name Redacted 2/17/2021 11:35 AM	Outdoor spaces provided for appropriate distancing.
Screen Name Redacted 2/17/2021 12:06 PM	All, lets make it permanent.
Screen Name Redacted 2/17/2021 12:22 PM	Creative use of space, ability to quickly change around use, options for improving space with landscaping, invitational and friendly.
Screen Name Redacted 2/17/2021 12:47 PM	They allowed us to pick-up quickly.
Screen Name Redacted 2/17/2021 12:48 PM	I don't know
Screen Name Redacted 2/17/2021 12:50 PM	I liked the patios along Government St. as it made it possible to meet friends for drinks and food during the pandemic.
Screen Name Redacted 2/17/2021 12:53 PM	n/a
Screen Name Redacted 2/17/2021 12:55 PM	Larger patio space and lots of room to safe distance.
Screen Name Redacted 2/17/2021 12:55 PM	I didn't use this so I won't comment.
Screen Name Redacted 2/17/2021 01:01 PM	patios were great, loved yates street tap house
Screen Name Redacted 2/17/2021 01:03 PM	did not like pick-up zones, some patios worked, others looked terrible
Screen Name Redacted 2/17/2021 01:04 PM	All seems good
Screen Name Redacted 2/17/2021 01:07 PM	I think it worked well!!!
Screen Name Redacted 2/17/2021 01:10 PM	Accessibility



Screen Name Redacted 2/17/2021 01:11 PM	Parking has disrupted by bike lanes and patios. Where do you expect people to park.
Screen Name Redacted 2/17/2021 01:14 PM	The patios all took space away from parking rather than space away from our already cramped sidewalks, this was good. The city also seemed to properly enforce that these were patios, not allowed creeping walls and glazing that turned them into fully indoor spaces.
Screen Name Redacted 2/17/2021 01:22 PM	I appreciate pick up zones where they exist (Canadian Tire on Hillside for example) but in this case, it's on their own parking lot, not sidewalks.
Screen Name Redacted 2/17/2021 01:22 PM	In general, I think the initiative was a success..
Screen Name Redacted 2/17/2021 01:43 PM	Patios.
Screen Name Redacted 2/17/2021 01:44 PM	more sense of space
Screen Name Redacted 2/17/2021 02:06 PM	I did not use this as I avoided downtown.
Screen Name Redacted 2/17/2021 02:23 PM	Covid has changed everything, and some form of it will always be around. The estimates are another 6 to 7 years to vaccinate the world for the present COVID. New variants are already here. It works for COVID and probably the future.
Screen Name Redacted 2/17/2021 02:26 PM	Temporary is good
Screen Name Redacted 2/17/2021 02:30 PM	patios and flex zones.
Screen Name Redacted 2/17/2021 02:35 PM	Their existence was an improvement over not having these initiatives in place
Screen Name Redacted 2/17/2021 02:47 PM	All seemed to work pretty well.
Screen Name Redacted 2/17/2021 02:49 PM	You've already asked this question...but to repeat....contribute to business survival and animation and energy of the street.
Screen Name Redacted 2/17/2021 02:49 PM	Gov't St. zones worked well, as well of some on Lower Douglas.

Screen Name Redacted 2/17/2021 03:01 PM	They all seemed to work fine.
Screen Name Redacted 2/17/2021 03:11 PM	The patios worked really well. I can't comment on flex zones or pick up zones as I didn't experience any.
Screen Name Redacted 2/17/2021 03:18 PM	All of the above
Screen Name Redacted 2/17/2021 03:25 PM	Mostly all of them seemed to work well. No complaints
Screen Name Redacted 2/17/2021 03:39 PM	Customer pickup
Screen Name Redacted 2/17/2021 03:41 PM	Patios were excellent.
Screen Name Redacted 2/17/2021 03:44 PM	have not noticed
Screen Name Redacted 2/17/2021 03:51 PM	I liked patios, didn't use others much
Screen Name Redacted 2/17/2021 03:56 PM	The outdoor patios although impractical on a permanent basis served their function.
Screen Name Redacted 2/17/2021 04:00 PM	Patios
Screen Name Redacted 2/17/2021 04:19 PM	I really enjoyed most patios downtown Victoria. Never used the pick-up zones
Screen Name Redacted 2/17/2021 04:41 PM	Patios
Screen Name Redacted 2/17/2021 04:59 PM	These were not used by me. I'm sure having customer pickup zones was important for some businesses.
Screen Name Redacted 2/17/2021 05:39 PM	Patios where there wasn't any traffic worked best. Loved the pick up zones. I wish there were more. Flex zones are a bit confusing to those who don't live around the area.
Screen Name Redacted 2/17/2021 05:42 PM	everything seemed to.

Screen Name Redacted 2/17/2021 05:50 PM	Expanding onto the roads was a great addition
Screen Name Redacted 2/17/2021 05:51 PM	These are an ok idea if they are actually used a lot.
Screen Name Redacted 2/17/2021 06:50 PM	Give us MORE MORE MORE patios and flex zones. Make it easier and more affordable for businesses to invest in these. These offered more areas to really engage with the city around you. I LOVED this. Sitting on the various patios with traffic and people passing by was a great experience.
Screen Name Redacted 2/17/2021 07:02 PM	See previous comment
Screen Name Redacted 2/17/2021 07:25 PM	Patios! They completely change the vibe.
Screen Name Redacted 2/17/2021 08:03 PM	Gladstone and Government Street
Screen Name Redacted 2/17/2021 08:06 PM	RESTAURANT PATIOS WORKED WELL IF THEY HAD HEAT LAMPS
Screen Name Redacted 2/17/2021 08:06 PM	Shafe from umbrellas
Screen Name Redacted 2/17/2021 08:32 PM	Businesses tried to make this work.
Screen Name Redacted 2/17/2021 08:35 PM	Allowing designated areas for businesses and pedestrian walkways to expand into has greatly improved my confidence with being in public during COVID-19
Screen Name Redacted 2/17/2021 11:45 PM	Only used the patios.
Screen Name Redacted 2/18/2021 07:30 AM	Support patios. Did not use curb side pick up.
Screen Name Redacted 2/18/2021 07:35 AM	Patios.
Screen Name Redacted 2/18/2021 07:40 AM	Patios. I didn't experience the other aspects so no comments.

Screen Name Redacted 2/18/2021 07:45 AM	Loved the option to stay outdoors.
Screen Name Redacted 2/18/2021 07:47 AM	Larger patios were wonderful
Screen Name Redacted 2/18/2021 08:01 AM	all good
Screen Name Redacted 2/18/2021 08:16 AM	Full street closures.
Screen Name Redacted 2/18/2021 08:20 AM	Patios to bring in clients
Screen Name Redacted 2/18/2021 08:21 AM	Patios afforded the business community to survive.
Screen Name Redacted 2/18/2021 08:25 AM	Patios allowed more room to spread out and maintain safe physical distance. Did not use pick-up zones.
Screen Name Redacted 2/18/2021 08:42 AM	They created safe environments for people to socialize and enjoy our many restaurants and stores.
Screen Name Redacted 2/18/2021 08:51 AM	It is nice to be outside, but due to weather in Victoria, they should generally only exist for part of the year.
Screen Name Redacted 2/18/2021 08:51 AM	N/a
Screen Name Redacted 2/18/2021 08:56 AM	I think these were mostly well managed and enjoyed
Screen Name Redacted 2/18/2021 09:16 AM	Great spacing, comfortable to eat at, easier to walk.
Screen Name Redacted 2/18/2021 09:22 AM	The patios and street vendors were great
Screen Name Redacted 2/18/2021 09:29 AM	Awesome. I am not a car owner so it gave me more walking and shopping spaces on foot.
Screen Name Redacted 2/18/2021 09:29 AM	better use of space, not just for parking

Screen Name Redacted 2/18/2021 09:48 AM	The patios worked very well, it was great to be able to sit outdoors and people-watch.
Screen Name Redacted 2/18/2021 10:08 AM	I liked the additional seating and being able to eat outside.
Screen Name Redacted 2/18/2021 10:10 AM	Love the patios
Screen Name Redacted 2/18/2021 10:16 AM	All. Need more signage.
Screen Name Redacted 2/18/2021 10:17 AM	Everything!
Screen Name Redacted 2/18/2021 10:24 AM	I liked it the some of the outdoor patios finally recognized that people have dogs and would like to have them with them. The service was good and the makeshift heating devices were useful.
Screen Name Redacted 2/18/2021 10:44 AM	it feels unsafe to sit in most of these spaces downtown as one, in many cases, literally sits on the street.
Screen Name Redacted 2/18/2021 10:44 AM	I think it mostly worked well
Screen Name Redacted 2/18/2021 11:30 AM	Patios were Very Accessible and easy to access, some were free which was great.
Screen Name Redacted 2/18/2021 11:54 AM	Curbside pick up with nearby customer parking is génial!
Screen Name Redacted 2/18/2021 12:43 PM	Options.
Screen Name Redacted 2/18/2021 12:51 PM	n/a
Screen Name Redacted 2/18/2021 01:04 PM	Sad to see the parking being taken away, first with bike lanes then with Street closures.
Screen Name Redacted 2/18/2021 01:36 PM	Expanded areas for pedestrians to move around
Screen Name Redacted 2/18/2021 01:42 PM	allowed businesses to continue

Screen Name Redacted 2/18/2021 02:19 PM	I only used patios and they were all great! The biggest issue was sitting so close to cars. Noise and pollution is terrible when you are sitting outside.
Screen Name Redacted 2/18/2021 02:52 PM	I don't drive downtown any more than I have to!
Screen Name Redacted 2/18/2021 03:02 PM	Nothing - as you had to find a place to park - pay - and then pick up
Screen Name Redacted 2/18/2021 03:17 PM	fine
Screen Name Redacted 2/18/2021 03:23 PM	The one criticism I would have about this program is that unsuccessful/unpopular/optimistic businesses built huge patios that took up precious sidewalk space just to be underutilized or usually vacant. Patios should only take boulevard or road space. Allow businesses with patios on the sidewalk to move them to the road.
Screen Name Redacted 2/18/2021 03:28 PM	in most cases more space
Screen Name Redacted 2/18/2021 03:47 PM	Patios on the sunny side of the street. Restaurants on the shady sides should be allowed to share street space for dining on the sunny side.
Screen Name Redacted 2/18/2021 04:34 PM	Patios
Screen Name Redacted 2/18/2021 05:35 PM	Allowing patios to expand out was brilliant.
Screen Name Redacted 2/18/2021 06:21 PM	I wasn't comfortable with the dining extensions jutting out into roads with active traffic.
Screen Name Redacted 2/18/2021 07:07 PM	The more patios, the better!
Screen Name Redacted 2/18/2021 08:26 PM	Patios worked super well.
Screen Name Redacted 2/18/2021 08:46 PM	Patios felt inviting to use if walking by.
Screen Name Redacted 2/18/2021 08:57 PM	More space is great
Screen Name Redacted	No comment

2/19/2021 08:48 AM

Screen Name Redacted

2/19/2021 09:07 AM

Patios are awesome- I don't think many people use the customer pick up zones for what they are intended for.

Screen Name Redacted

2/19/2021 10:43 AM

it provides a sense of animation.

Screen Name Redacted

2/19/2021 10:48 AM

nothing - they are in the way and clog up everything

Screen Name Redacted

2/19/2021 10:53 AM

Expanded space for businesses.

Screen Name Redacted

2/19/2021 10:59 AM

Not sure

Screen Name Redacted

2/19/2021 11:04 AM

The look, feel, convenience and accessibility

Screen Name Redacted

2/19/2021 11:05 AM

Patios

Screen Name Redacted

2/19/2021 11:09 AM

I especially like the ones that have a permanent look to them. A few cones, or temporary fencing, just looks cheap. I also don't feel safe in some of them with vehicles driving right beside them. A substantial fence, with concrete barriers, feels safer

Screen Name Redacted

2/19/2021 11:12 AM

I liked Restaurant Bar patios expanded.

Screen Name Redacted

2/19/2021 11:12 AM

Having these was very important and helpful.

Screen Name Redacted

2/19/2021 11:16 AM

This made mixed use street areas more useful to everyone.

Screen Name Redacted

2/19/2021 11:23 AM

Blocking right/left turning lanes.

Screen Name Redacted

2/19/2021 11:36 AM

It all worked well. Bravo for being so quick to adapt.

Screen Name Redacted

2/19/2021 11:38 AM

The three zones in my neighbourhood did not seem to work particularly well - Kings/Quadra at Fantastico, Fifth/Hillside at Cascade Liquor and Cook/North Park in front of WIN etc. The idea seems nice in front of the businesses but

	uptake seemed to be lacking without further investment, they were not particularly nice spaces. The zone on Fifth is particularly puzzling.
Screen Name Redacted 2/19/2021 11:48 AM	The patios were great. They allowed more people to visit restaurants without being so close together. I love sitting on a patio so it was nice for restaurants that don't normally have a patio to have patio seating.
Screen Name Redacted 2/19/2021 11:49 AM	Do not support allowing businesses to use parks.
Screen Name Redacted 2/19/2021 11:50 AM	The extended space was wonderful. I'm sure a lot of smaller cafes and restaurants were so thrilled to get this outdoor space finally.
Screen Name Redacted 2/19/2021 11:57 AM	Enabled pick up of goods purchased at adjoining stores. Great way to enjoy an outdoor lunch and watch people
Screen Name Redacted 2/19/2021 12:00 PM	Felt safe, easy to navigate
Screen Name Redacted 2/19/2021 12:05 PM	Patios were excellent - they felt safe, fun, and definitely encouraged me to visit downtown. I want to support local restaurants, but I'm not comfortable dining inside right now. The patios gave me an excuse to go downtown and support local.
Screen Name Redacted 2/19/2021 12:27 PM	Patios were great.
Screen Name Redacted 2/19/2021 01:08 PM	Patios generally worked well, I can't really speak to the flex zones or customer pick up
Screen Name Redacted 2/19/2021 01:10 PM	patios, flex zones
Screen Name Redacted 2/19/2021 01:12 PM	People didn't stay in them very long.
Screen Name Redacted 2/19/2021 01:53 PM	I'm glad they were made available. They make a street more warm and alive.
Screen Name Redacted 2/19/2021 03:36 PM	It's a great option for people to
Screen Name Redacted 2/19/2021 04:01 PM	Local businesses have gone out of their way to accommodate life under Covid rules. Flexibility from the City allows us to support local businesses as much as possible.
Screen Name Redacted	These all worked well.



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2/19/2021 04:25 PM

Screen Name Redacted

2/19/2021 04:44 PM

I'll only comment on patios. I'd say that the simple fact that they were allowed to exist was an amazing new development for this City.

Screen Name Redacted

2/19/2021 04:48 PM

Patios were universally awesome

Screen Name Redacted

2/19/2021 05:02 PM

Loved the patios and benches to hang out on.

Screen Name Redacted

2/19/2021 06:50 PM

Patios worked well. Pick up zones seem underused for the space they take up.

Screen Name Redacted

2/19/2021 07:50 PM

Worked well enough that they seemed "normal"? I can think of a couple of them like Yates and Douglas, perhaps one of the better compliments could be I didn't notice them, it was like they were always there, like they should be.

Screen Name Redacted

2/19/2021 09:12 PM

We didn't use pick up zones - we use the city owned parkades. I like a mix of casual seating (like outside Murchies) and fenced in seating (in the case of places serving alcohol).

Screen Name Redacted

2/19/2021 09:47 PM

The patio process streamline and how many emerged. Seeing more businesses out with the flex zones. I didn't experience the pickup zones.

Screen Name Redacted

2/20/2021 08:24 AM

distancing, cleaning protocols (when adhered to...) heating during cooler times

Screen Name Redacted

2/20/2021 09:13 AM

Nothing

Screen Name Redacted

2/20/2021 09:52 AM

Must have places for easy pickups.

Screen Name Redacted

2/20/2021 08:45 PM

Love all these

Screen Name Redacted

2/20/2021 11:12 PM

I thought the outdoor patio zones were great -- allowed businesses to serve more customers during the pandemic but also just a nice amenity to have in a beautiful city like Victoria. I'm not as familiar with the flex and customer pick up zones.

Screen Name Redacted

2/21/2021 12:29 AM

People can walk. Deliveries can be made before 10 am It all works. We are such a small town people think if you can't park within 20 feet there is no parking.

Screen Name Redacted 2/21/2021 08:47 AM	They've worked well as far as I can see. I like the added patio spaces for local cafes and restaurants.
Screen Name Redacted 2/21/2021 11:22 AM	I cant comment of flex or pick up zones as I did not use them, or even know that they were available. The patios were well thought out by most businesses, allowed for distancing from other groups which made you feel safer than being inside and were a great way to maintain community and support local businesses at the same time.
Screen Name Redacted 2/21/2021 02:39 PM	People can get picked up on Douglas or Wharf St. It shouldn't always be pedestrians inconvenienced by cars. In Victoria People are afraid to walk 15 feet for something. Yet Government Street worked very well
Screen Name Redacted 2/21/2021 03:10 PM	No comment.
Screen Name Redacted 2/21/2021 03:46 PM	I used the pick-up zones mostly, so the customer pick-up zones work well.
Screen Name Redacted 2/21/2021 07:03 PM	We liked this concept and the "mutual shared" space it created with people and cars.
Screen Name Redacted 2/21/2021 09:05 PM	Patios. I did not use flex zones or costumer pick-up zones so can not comment.
Screen Name Redacted 2/21/2021 10:58 PM	I loved the extra patios that popped up. Victoria should always be like that as it allows people to enjoy our beautiful city and the views and fresh air.
Screen Name Redacted 2/21/2021 11:03 PM	I mostly used patios - and they generally were excellent. I am extremely nervous in enclosed spaces during the pandemic, and they made it possible to eat at restaurants.
Screen Name Redacted 2/22/2021 12:47 PM	only positive experiences!
Screen Name Redacted 2/22/2021 01:00 PM	return it back to where it was in 2019
Screen Name Redacted 2/22/2021 06:24 PM	The patios are nice, and work well. However, customer safety, while seated on the street, needs to be a priority. Businesses are responsible for customer safety, and customers trust that what the business is doing is safe. If someone is attacked on the street by homeless vagrants, while seated at a table, both the business and the city could be sued.
Screen Name Redacted 2/22/2021 08:51 PM	There existence
Screen Name Redacted	Gives restaurants more flexibility

2/22/2021 08:57 PM

Screen Name Redacted

2/22/2021 11:53 PM

More people were able to dine out safely. Didn't use the pick up zones, so not sure about that.

Screen Name Redacted

2/23/2021 06:01 PM

I don't know -- but I think pick up zones are going to be very important still until we are through this. Again, I think the patios on the street advantaged some restaurants over others.

Screen Name Redacted

2/23/2021 09:36 PM

Increased space to safely distance and almost everything around the concept.

Screen Name Redacted

2/24/2021 05:38 PM

Really loved the extra patios.

Screen Name Redacted

2/24/2021 05:40 PM

Outdoor patios are lacking in Victoria so great to see.

Screen Name Redacted

2/24/2021 06:28 PM

Nothing

Screen Name Redacted

2/24/2021 06:43 PM

Ability to feel part of the community and to feel safe

Screen Name Redacted

2/24/2021 07:24 PM

Extended patios were very nice to have

Screen Name Redacted

2/25/2021 08:24 AM

Patios, flex zones

Screen Name Redacted

2/25/2021 11:35 AM

Relaxed bylaws for patios should have been done years ago! This is just good business and adds vibrancy. Cities all over the world have restaurant seating in the street. Pick up zones - a must. This is what customers want. Quick and easy access.

Screen Name Redacted

2/25/2021 11:52 AM

More patios please

Screen Name Redacted

2/25/2021 12:03 PM

I like that the spaces were actually built with wood and cement that you feel safe from cars driving by.

Screen Name Redacted

2/25/2021 01:20 PM

I didn't personally use customer pick-up zones I don't think, but I appreciate the program was flexible to allow different business types to take advantage and continue operations safely

Screen Name Redacted

2/25/2021 03:28 PM

I haven't used flex zones or customer pick up zones. I think they should be examined to see if there is real value in this part continuing post COVID as

	parking space is valuable downtown and to lose it for under utilized zones is a waste. The restaurant patios seem popular and great for businesses, locals and tourists.
Screen Name Redacted 2/25/2021 04:29 PM	Patios worked well and the the flex zones worked well. More open public seating would be beneficial.
Screen Name Redacted 2/25/2021 04:34 PM	Expanded sitting areas, and made it easier to wait for a coffee without blocking the entire sidewalk.
Screen Name Redacted 2/25/2021 04:34 PM	giving more space for businesses, improved capacity, more patio space. This should be something we hope to continue
Screen Name Redacted 2/25/2021 04:38 PM	I would like to say pick-up zones, it feels like another way to soicalize and connect with other individuals.
Screen Name Redacted 2/25/2021 05:05 PM	The patios were a significant improvement, as previously not many businesses had outdoor seating.
Screen Name Redacted 2/26/2021 08:02 AM	Patios were very well done, looked nice, liked the use of large potted plants to distance tables. Pick up zones were easy to access. Staff were quick to respond and bring items to vehicle. Loved the downtown business delivery over Christmas!
Screen Name Redacted 2/26/2021 10:16 AM	Patios made people feel safer to be outdoors. I work at a restaurant that is under ground with no patio space. Utilize these spaces for those businesses. Local economy is everything right now, especially with no true tourism.
Screen Name Redacted 2/26/2021 11:37 PM	Patios were good.
Screen Name Redacted 2/27/2021 01:44 AM	great ideas
Screen Name Redacted 2/27/2021 08:32 AM	As a person with mobility issues I like the opportunities to sit in protected spaces as I walk through town
Screen Name Redacted 2/27/2021 04:03 PM	Public space for patios
Screen Name Redacted 2/27/2021 08:02 PM	Patios that allow additional seating for places that have stopped serving customers indoors have been useful. Not sure about flex zones or pick-up zones as I haven't used them, but if a business indicates they are being used consistently by their clientele, then I think that's great.
Screen Name Redacted 2/28/2021 07:05 AM	I really appreciated the additional patio spaces during the warmer months. I didn't use the flex zone or customer pickup zones.

Screen Name Redacted 2/28/2021 09:20 AM	Patios seemed to make roads super narrow for buses to navigate. Also disrupted bike lines.
Screen Name Redacted 2/28/2021 09:34 AM	Patios are great out door spaces
Screen Name Redacted 2/28/2021 09:41 AM	Bringing locals to the streets that would normally not have received this pedestrian/cycling traffic. Destination Gov't street?
Screen Name Redacted 2/28/2021 10:02 AM	I liked a the clear entrance and exit and pick up opportunities.
Screen Name Redacted 2/28/2021 10:56 AM	Allowing patios - great! Making that decision permanent would encourage or allow businesses to invest in these spaces to make them more attractive and useful. I have not used pick up zones but the one I see on Johnson for il terrazzo just strikes me as "favouritism"? It is not outside their own space and if I was another business on that street I would probably not be super happy. If it's not on the business's own property maybe it should just be a generic pick up zone, or a zone for pick up for a block or something. Identify it as "pick up for businesses between wharf and Yates in Johnson street" and businesses participating could throw their logo up on the sign
Screen Name Redacted 2/28/2021 11:35 AM	Short term parking for pick up. More patios way grest
Screen Name Redacted 2/28/2021 11:57 AM	The extra space was great! Patios make the street feel alive!
Screen Name Redacted 2/28/2021 12:02 PM	All of it!
Screen Name Redacted 2/28/2021 12:12 PM	Nothing
Screen Name Redacted 2/28/2021 12:18 PM	A Great way for businesses to continue to serveand meet the needs of their costumers in a safe and fun/creative way.
Screen Name Redacted 2/28/2021 12:31 PM	No comment
Screen Name Redacted 2/28/2021 12:37 PM	Nothing, eliminating parking downtown is exactly what the city does not need. This is, again, an example of the pro-cyclist agenda being jammed down our throats in an attempt to make people want to become cyclists.
Screen Name Redacted 2/28/2021 12:43 PM	More outdoor seating was a good for those not comfortable sitting inside. However, this really only works in warmer months.

Screen Name Redacted 2/28/2021 12:44 PM	Great new spaces for people. Minimal disruption to traffic.
Screen Name Redacted 2/28/2021 01:10 PM	It's impossible to comment generally on each of these. Some of these patios, flex zones and pick-up zones have been effective, some less so. For example, the Cook Street "warming tent" has not been effective, has expanded beyond its footprint and, while focussed on the needs of unhoused people sheltering in Beacon Hill Park, it has not been inclusive of the needs of wider community. Comparing the Broad Street area with this area, shows a stark difference between the way the two areas are being managed. The Broad Street area is open, clean and welcoming. It is clear where the zone is, how it is defined and that there is a place for all members of the community. The Cook Street "warming tent" does not.
Screen Name Redacted 2/28/2021 01:24 PM	Having more police so people felt safe
Screen Name Redacted 2/28/2021 01:35 PM	Traffic is a barrier
Screen Name Redacted 2/28/2021 02:02 PM	Nice to have more patios around town during the summer months
Screen Name Redacted 2/28/2021 02:13 PM	None of it has worked. I know shop exclusively in Saanich, Langford and Sidney. I encourage business owners to relocate their businesses out of the downtown core.
Screen Name Redacted 2/28/2021 02:34 PM	Pick up zones are a great idea which made it easy to support local businesses. Patios were good as well to create more space
Screen Name Redacted 2/28/2021 02:57 PM	Nothing worked well. The increased amount of delivery vehicles on Victoria streets is creating dangerous practice by drivers.
Screen Name Redacted 2/28/2021 03:28 PM	I would like to see expanded patio space continue all over the city.
Screen Name Redacted 2/28/2021 03:51 PM	Really liked patios.
Screen Name Redacted 2/28/2021 04:39 PM	Patios allowed people to get outside and enjoy the downtown. People are happier outdoors. I didn't experience pick up zones.
Screen Name Redacted 2/28/2021 04:57 PM	More seating options (indoor or outdoor), and allowed space from other parties.
Screen Name Redacted 2/28/2021 05:04 PM	Patios

Screen Name Redacted 2/28/2021 07:05 PM	It put people first
Screen Name Redacted 2/28/2021 07:10 PM	I loved the patios on small streets. I thought they worked well. More garbage cans are needed.
Screen Name Redacted 2/28/2021 07:54 PM	Keep the patios
Screen Name Redacted 2/28/2021 07:55 PM	Well signed, well spaced, open areas.
Screen Name Redacted 2/28/2021 07:58 PM	Set up seems to work
Screen Name Redacted 2/28/2021 09:08 PM	Having more patio space outdoors make it feel more like Europe and a community
Screen Name Redacted 2/28/2021 09:17 PM	customer pick-up zones work well if vehicles can access them
Screen Name Redacted 3/01/2021 06:34 AM	The general concept seems to be working
Screen Name Redacted 3/01/2021 07:04 AM	I have not experienced this due the homeless and crime, as well as the barriers to cars driving and parking in downtown Victoria.
Screen Name Redacted 3/01/2021 07:10 AM	Patios!!! Great idea
Screen Name Redacted 3/01/2021 08:20 AM	Public picnic tables, live music
Screen Name Redacted 3/01/2021 11:59 AM	not applicable
Screen Name Redacted 3/01/2021 12:57 PM	I like patios any time unless it's too cold.
Screen Name Redacted 3/01/2021 02:52 PM	I don't go to town to shop as I do not believe it is safe.
Screen Name Redacted 3/01/2021 03:35 PM	Patios, generally OK

Screen Name Redacted 3/01/2021 06:59 PM	better use of space
Screen Name Redacted 3/01/2021 07:06 PM	Patios are great, I never used pickup zones so no useful opinion
Screen Name Redacted 3/01/2021 07:27 PM	Patios can be a selling feature, adds colour and energy to area. Some pick up zones may not be used enough
Screen Name Redacted 3/01/2021 07:32 PM	People were able to continue to get drunk during a pandemic in relative safety.

**Optional question** (577 response(s), 216 skipped)

**Question type:** Essay Question

### Q15 | What could be improved?

Screen Name Redacted 2/02/2021 10:16 AM	More of it all. Increase the vibrancy of the city!
Screen Name Redacted 2/02/2021 10:22 AM	Let it happen - and don't play favourites
Screen Name Redacted 2/02/2021 10:30 AM	It highlighted how narrow our sidewalks are.
Screen Name Redacted 2/02/2021 10:33 AM	Make all of this permanent!
Screen Name Redacted 2/02/2021 10:34 AM	None
Screen Name Redacted 2/02/2021 10:53 AM	If these arrangements continue after the pandemic is over, charge rent to business owners for their use of public spaces.
Screen Name Redacted 2/02/2021 11:03 AM	Pick up zones need clear signage
Screen Name Redacted 2/02/2021 11:12 AM	Incentives for people applying to start quality food truck programs, and make great spaces for them around the city. In clusters. Such as the space on Cook Street just north of pandora.
Screen Name Redacted	I didn't notice customer pick up zones, and know parking is a nightmare



2/02/2021 11:28 AM

downtown so I took advantage of the free local delivery from downtown businesses. keep that!

Screen Name Redacted

2/02/2021 11:34 AM

Allow for free parking for all the parking lost because of the measure

Screen Name Redacted

2/02/2021 12:42 PM

It's a challenge, but the louder/faster vehicles driving by some of the patios could be pretty annoying and unsafe. Maybe a bit more of a buffer (or fully close down Government)

Screen Name Redacted

2/02/2021 01:35 PM

no comment on this. It seems to be working well.

Screen Name Redacted

2/02/2021 01:53 PM

The most successful patios are on streets with low, and slow, levels of car & truck traffic. There are places on Blanshard that I love, but haven't visited because of the noise. I would like to see much more of the core and villages made "pedestrian priority". We should preserve vehicle access, but start prioritizing space for people over vehicle "level of service".

Screen Name Redacted

2/02/2021 02:18 PM

The temp barriers shouldn't be permitted long term - they are ugly and less safe. The loss of on-street parking in favour of both patios and short term loading / pickup / taxi zones will likely be a challenge long term given the scale and speed of stalls lost.

Screen Name Redacted

2/02/2021 02:24 PM

Bike lanes on Cook Street.

Screen Name Redacted

2/02/2021 03:36 PM

Nothing

Screen Name Redacted

2/02/2021 03:52 PM

More wider walking spaces along both sides of Cook street in North Park.

Screen Name Redacted

2/02/2021 04:45 PM

I think there needs to be more emphasis on pedestrians in the downtown core. Downtown Victoria also needs to add new safety measures for drivers. There's been a heavy emphasis on cyclists, which is great, but I believe this has been at the expense of everyone else. They're well taken care of now, so I believe it's time to make our roads work for everyone, not just cyclists (despite the signage I see saying that the new projects are not just for cyclists). I'm a driver and pedestrian but don't feel comfortable as a cyclist, despite the availability of protected bike lanes. The many narrow sidewalks in the downtown core and lack of pedestrian pathways make it difficult to physically distance. As much as I love being downtown, it's kind of stressful as a pedestrian. Also, trying to dodge cars and cyclists doesn't help. I think it might be helpful to make right turns illegal for cyclists and cars at busy pedestrian intersections (this seems to work well at intersections with the new bike lanes). I think there should also be more automatic left turn lights at busy intersections (i.e. Cook and Yates as well as Cook and Pandora). This

will not only keep pedestrians safer while they cross the street but will also help drivers make safer left turns. The recent closure of Vancouver street, for example, forces drivers onto busier roads (i.e. Cook Street) but no left turn signals have been added to accommodate the increased traffic volume on already busy streets. I think this is a significant oversight. I love Victoria but I no longer feel as though this city is designed for someone like me. I'm a dedicated environmentalist (I manage an environmental non-profit and teach environmental communications), however, I'm incredibly uncomfortable riding a bike. I fully support pursuing the SDG's but if you want public support, you have to recognize that not all environmentalists come in the form of cyclists. This mode of transportation and lifestyle doesn't work for everyone, even someone like me who is a 30-something-year old woman. If you want increased public support, you need to start considering the diversity of lifestyles of Victorians. We're not homogenous.

Screen Name Redacted

2/02/2021 04:59 PM

I'm a fan of the English system for pubs where you can stand outside the pub with your drink.

Screen Name Redacted

2/02/2021 05:23 PM

Build more of them!

Screen Name Redacted

2/02/2021 05:40 PM

Again, looking at how these might effect those that need to pass in a wheelchair or other mobility device would be good.

Screen Name Redacted

2/02/2021 06:06 PM

Possibly more campaigning on the benefits of these changes.

Screen Name Redacted

2/02/2021 06:22 PM

Customer pick-up zones were confusing to navigate

Screen Name Redacted

2/02/2021 06:59 PM

Nothing

Screen Name Redacted

2/02/2021 07:20 PM

I think we need something more attractive (and safer) than the blue traffic cones.

Screen Name Redacted

2/02/2021 07:34 PM

Make them more aesthetically pleasing.

Screen Name Redacted

2/02/2021 07:55 PM

General public seating (not attached to a specific business) would be useful. It would also be useful to have a more equitable system of allocating patio space. This ended up being very dependent on what street the restaurant was on, resulting in limited patio space for some larger businesses.

Screen Name Redacted

2/02/2021 09:15 PM

1. Make the on-street patios permanent 2. Keep the yellow bollards used to widen the sidewalks (especially along Cook St in North Park ). Consider re-purposing them as protected bike lanes.

Screen Name Redacted 2/02/2021 09:56 PM	Need more space back for private vehicles
Screen Name Redacted 2/02/2021 10:32 PM	Better cleaning.
Screen Name Redacted 2/02/2021 11:39 PM	Get them off the road so we can have a place to park when we come downtown
Screen Name Redacted 2/03/2021 12:06 AM	cannot comment
Screen Name Redacted 2/03/2021 06:57 AM	make them more permanent, add concrete barriers
Screen Name Redacted 2/03/2021 07:11 AM	The Cook street village patios have much more traffic going closely by them. Noise and gas fumes diminish the pleasure of these patios ( and affect my decision as to where I am going). I am not sure if a solution other than making traffic one way only or alternating directions so there is only one line of traffic at a time. I don't have the knowledge to understand the consequences of that on local business or traffic flow.
Screen Name Redacted 2/03/2021 07:21 AM	Expansion.
Screen Name Redacted 2/03/2021 07:56 AM	Keep the patios
Screen Name Redacted 2/03/2021 08:11 AM	needs to be set to ensure the sidewalk is not narrowed too much (to allow for 6' of space between pedestrians) - the area by Earls was too narrow.
Screen Name Redacted 2/03/2021 08:50 AM	make it look less temporary
Screen Name Redacted 2/03/2021 08:57 AM	Consider domes for dining like Uptown
Screen Name Redacted 2/03/2021 09:02 AM	Parking can be an issue to people who have to drive.
Screen Name Redacted 2/03/2021 09:10 AM	I was happy with the set up. I prefer the full closure of Government Street.
Screen Name Redacted 2/03/2021 09:11 AM	Nothing

Screen Name Redacted 2/03/2021 09:27 AM	More police.
Screen Name Redacted 2/03/2021 09:44 AM	Pass
Screen Name Redacted 2/03/2021 10:06 AM	Security and Cleanliness in the DT area
Screen Name Redacted 2/03/2021 10:20 AM	Stop it! No one wants to go downtown now! We don't need extra vendors setting up around town to create more chaos and take up room!
Screen Name Redacted 2/03/2021 10:24 AM	The ones in the neighbourhoods didn't seem as well thought out and were less fun. The pedestrian zone on 5th Street in Quadra Village didn't help much - it would have been nice to have more space on Quadra Street.
Screen Name Redacted 2/03/2021 10:38 AM	Maybe be more friendly for adverse weather.
Screen Name Redacted 2/03/2021 10:42 AM	I don't think that business should have to pay to take over the parking spaces while there is a pandemic. Life is hard enough for these businesses and we don't need to be gouging them.
Screen Name Redacted 2/03/2021 10:45 AM	Same ,. Not used these areas
Screen Name Redacted 2/03/2021 10:56 AM	Prioritize people! I'll say it as many times as asked! Prioritize people!
Screen Name Redacted 2/03/2021 10:58 AM	More please! And more rain coverage, I'm not going to eat inside until I get the second vaccine shot - maybe late Sept?
Screen Name Redacted 2/03/2021 10:59 AM	reduce car traffic further for pick ups. Add specific pick up zones for bikes and more bike racks (racks that fit all types of bikes, including e-bikes and cargo bikes). If this is permanent, maybe charging zones for bikes, like we now have for cars? That would be really cool.
Screen Name Redacted 2/03/2021 11:05 AM	more flower plantings
Screen Name Redacted 2/03/2021 11:19 AM	More on the front line experience information - for example, the neighbourhood of Crystal Pool has suffered terribly from the local tent city - and this is an area BOTH affordable and improving, for housing and for small businesses, restaurants and food services. This is a city core area which has many people walking into the downtown to work and shop and spend an afternoon or evening. Bring it back to SAFETY for everyone, including the people who live there - now at ball park parking area and onto Pandora

Screen Name Redacted 2/03/2021 11:24 AM	parks areas.
Screen Name Redacted 2/03/2021 12:36 PM	When you remove parking in close proximity to where people want to go, ensure that you create accessible parking spaces very close by. Start charging for use of the public right of way. Some are inconvenienced and get no benefit.
Screen Name Redacted 2/03/2021 02:00 PM	warning signs well in advance of getting to an area where the roads have been closed or partially closed
Screen Name Redacted 2/03/2021 02:58 PM	Better marking, and more permanent fixtures. Some of the patios felt 'temporary' and could be made to feel more luxurious with a permanent fixture or two.
Screen Name Redacted 2/03/2021 03:52 PM	Making parking free on Sundays so more people will support the downtown businesses.
Screen Name Redacted 2/03/2021 05:29 PM	Listening to feedback from all stakeholders. Thank you for doing this survey as part of that.
Screen Name Redacted 2/03/2021 05:30 PM	Continue with expanding the initiatives please
Screen Name Redacted 2/03/2021 06:02 PM	NA
Screen Name Redacted 2/03/2021 06:19 PM	Be more mindful of the bigger picture when allowing patios for businesses (and for general seating) with regards to keeping open space for pedestrians to flow in two directions at safe distances. Educate cyclists that IF they are going to ride in areas that are closed to traffic, to travel no faster than pedestrian traffic, or get off and walk. Not ticketing, but education.
Screen Name Redacted 2/03/2021 07:11 PM	Nothing
Screen Name Redacted 2/03/2021 07:20 PM	Built up patios like the one in front of Darcy's posed a vision hazard for folks using the crosswalk and drivers - city should have let them expand into Bastion Square instead; dedicated pickup zones for food couriers
Screen Name Redacted 2/03/2021 07:53 PM	Keep it
Screen Name Redacted 2/03/2021 09:30 PM	More seating & tables
Screen Name Redacted	No comment.

Screen Name Redacted 2/03/2021 10:35 PM	Too much vehicle noise
Screen Name Redacted 2/04/2021 10:17 AM	n/a
Screen Name Redacted 2/04/2021 12:05 PM	Increase patios and other pedestrian-only zones. Universal design and ensuring equitable access to those with mobility limitations are important goals. However, Victoria is a small compact city and I believe that too much deference is given to vehicles. Many people who loudly oppose pedestrian zones want free (i.e. subsidized) and convenient parking. Pay less attention to them and more attention to all of the people who actually walked around downtown and sat at one of the new patios.
Screen Name Redacted 2/04/2021 03:06 PM	Create more parking spaces
Screen Name Redacted 2/04/2021 03:29 PM	More patios!
Screen Name Redacted 2/04/2021 03:59 PM	Cars idling near flex zones or patios
Screen Name Redacted 2/04/2021 04:03 PM	mobile payments
Screen Name Redacted 2/04/2021 05:21 PM	More than ever (6 years) I found street habitues/criminals aggressive almost predatory. This is unpleasant for locals and appallingly shocking for visitors. Not the unconscious ones so much; they felt safer to cringe past; you can leave a bag of food and get away. I think sitting on the side walk needs to be criminalized with more resources for mental health live-in facilities, addiction hospitals and more police resources to remove people to healthier places than the downtown visitor zone to interact in really intimidating ways asking for money while already intoxicated. This year the night screaming, gunshots, aggression, fist throwing at random passersby, profane yelling and glaring violent challenges have just gotten out of hand. I'm not a big person; I can't imagine how visitors feel. On a tour I gave I had to call the police while we all sheltered in a store. This year it felt like the criminal situation downtown had gotten the upper hand and would be progressively less livable for non criminals. I thought of moving. Non-criminals need to take back the streets somehow
Screen Name Redacted 2/04/2021 08:35 PM	Less traffic
Screen Name Redacted 2/05/2021 09:58 AM	Parking spaces should not be provided for the exclusive use of a business long-term.

Screen Name Redacted 2/05/2021 02:32 PM	Make these changes last, don't remove them.
Screen Name Redacted 2/05/2021 03:59 PM	Just anything that looks hokey or rickety. Solid structures are more attractive.
Screen Name Redacted 2/05/2021 04:48 PM	Not sure
Screen Name Redacted 2/05/2021 07:36 PM	change the road surface to brick or stone tiles.
Screen Name Redacted 2/05/2021 09:39 PM	Wider vehicle lanes on Pandora and Fort street in order to improve safety for motorists.
Screen Name Redacted 2/06/2021 07:46 AM	More permanent structures that are more aesthetically pleasing vs. a wood deck feel.
Screen Name Redacted 2/06/2021 08:26 AM	Make these permanent so businesses can invest money into the structures.
Screen Name Redacted 2/06/2021 10:19 AM	Creating standards for the dining areas to make them feel safe should be the priority. Then maybe a grant for businesses who use asthetic features rather than opting for the cheapest tables, charis and two-by-four railing on streets. But really the biggest aspect is how much patio life contributes to a city's vitality. There aren't many who don't like patios. But the city sidewalks are often too narrow, especially because buildings aren't set back far enough.
Screen Name Redacted 2/06/2021 04:05 PM	Loved the addition of bicycle parking, there could be more in some of these flex spaces.
Screen Name Redacted 2/07/2021 09:01 AM	Continue May-Oct each year.
Screen Name Redacted 2/07/2021 10:25 AM	More of them!
Screen Name Redacted 2/07/2021 12:13 PM	Make it permanent
Screen Name Redacted 2/07/2021 05:59 PM	Allow community groups or members of the public to apply for these in their neighbourhoods without massive red tape - the threshold for road closures is way too high in those contexts. And specifically, the one for the Keg at Fort and Wharf could be improved.
Screen Name Redacted	Make permanent rather looking temporary. Create common patios or areas

2/07/2021 06:32 PM	that serve multiple cafes, stores etc. as done at Uptown. The Uptown pods are great for inclement weather.
Screen Name Redacted 2/07/2021 08:41 PM	keep it car-limited
Screen Name Redacted 2/07/2021 08:42 PM	Make it permanent.
Screen Name Redacted 2/08/2021 10:36 AM	Cannot think of anything at this time.
Screen Name Redacted 2/08/2021 02:25 PM	More patios scattered around the city to make it more pleasing to shop downtown. I would like to see the streets downtown kept clean as cleanliness also attracts shoppers. Especially Fort Street...a wonderful street but often needs a good scrub. I would like to see street cleaners patrolling the streets.
Screen Name Redacted 2/08/2021 03:27 PM	Remove all of it.
Screen Name Redacted 2/09/2021 06:53 PM	education full page in TC to promote and educate once a month PLEASE
Screen Name Redacted 2/10/2021 02:21 PM	Lager patio spaces, financial help for businesses to ensure better accessibility into patios and flex spaces for persons with mobility limitations.
Screen Name Redacted 2/11/2021 11:33 AM	More rain and shade covers and more plants
Screen Name Redacted 2/11/2021 12:27 PM	Maybe adding some lattice for hanging plants, or containers with small trees, you are often sitting on benches or chairs, near the road, and only near cement
Screen Name Redacted 2/11/2021 02:12 PM	Keep it going
Screen Name Redacted 2/11/2021 03:50 PM	More shade/bird poop coverage for the patios would be really nice.
Screen Name Redacted 2/11/2021 04:04 PM	I found gov't street to be a cesspool of alcohol and therefore as a pedestrian unsafe to walk as of course patrons were drinking and talking and not wearing mask I found it unsafe
Screen Name Redacted 2/11/2021 04:25 PM	Please don't put patios directly in front of crosswalks (ie Darcy's). It's a real danger when you're driving and can't see people approaching the crosswalk!
Screen Name Redacted	Not sure



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2/11/2021 05:31 PM

Screen Name Redacted get rid of the patios.

2/11/2021 05:58 PM

Screen Name Redacted Open restaurants properly.

2/11/2021 06:32 PM

Screen Name Redacted Just need to make sure there's still room for ppl who arent using the private businesses. Public space still needs to be public.

2/11/2021 06:44 PM

Screen Name Redacted Many were not accessible to wheelchair users. Blind friends complained about the rope barriers that they couldn't detect and became tangled with.

2/11/2021 06:54 PM

Screen Name Redacted As previously mentioned open up Government Street for vehicles

2/11/2021 07:10 PM

Screen Name Redacted Taking it a step further where appropriate to expand these areas and make more permanent.

2/11/2021 07:19 PM

Screen Name Redacted covered sheltered spaces for the general public not linked to any business. A spot for a family to sit and have a rest, feed the babe, take in the city.

2/11/2021 09:46 PM

Screen Name Redacted not sure

2/11/2021 10:00 PM

Screen Name Redacted Eliminating automobiles permanently

2/12/2021 02:35 AM

Screen Name Redacted My husband works downtown and walks there. Sometimes I pick him up in a wicked car. I have no place to stop and have to pull into a parking spot and hope not to get a ticket or stop illegally. After a 10 hour day it would be nice to be able to just pick him up but I now have to deal with a longer drive due to roads being closed and more traffic on Cook St and then no where to stop. It is really frustrating.

2/12/2021 08:21 AM

Screen Name Redacted See 14.

2/12/2021 10:51 AM

Screen Name Redacted Covered spaces for more restaurants. I imagine restaurants might invest in these if they knew that the space could be guaranteed in the longer term.

2/12/2021 11:03 AM

Screen Name Redacted More patios and perhaps gas plumbed for outdoor heaters.

2/12/2021 11:09 AM

Screen Name Redacted More patios food trucks are great

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2/12/2021 11:42 AM

Screen Name Redacted

2/12/2021 12:18 PM

Potentially more designated spots for disabled parking or access, and maybe a consideration for guarded bike parking downtown so customers can drop off their bikes and know they'll be safe while they shop. Even if it was a pay service like a couple of dollars for a couple of hours, I'd happily pay for that as my recumbent trike is very expensive due to all the custom modifications that had to be made to adapt to my injury.

Screen Name Redacted

2/12/2021 12:20 PM

Wasn't aware of customer pick up zones...I used parking spots. Obviously better communication on these areas.

Screen Name Redacted

2/12/2021 12:46 PM

More space allocated

Screen Name Redacted

2/12/2021 03:22 PM

Even more attractive

Screen Name Redacted

2/12/2021 04:22 PM

Need more around the city.

Screen Name Redacted

2/12/2021 04:36 PM

We would eat out downtown more often in the winter if spaces had covers and heaters like Bin4 on Blanchard or Steamship Grill.

Screen Name Redacted

2/13/2021 01:12 PM

I think it's a good idea in general, and it's always good to have more seating spaces for pedestrians.

Screen Name Redacted

2/13/2021 04:53 PM

Some of the zones are too close to traffic.

Screen Name Redacted

2/13/2021 05:22 PM

Get all of the homeless people off the streets. Specify NON-SMOKING zones so even the worst idiot gets the notion that they can't blow filthy smoke in my face.

Screen Name Redacted

2/13/2021 08:21 PM

expand the patio

Screen Name Redacted

2/14/2021 10:53 AM

Vehicle access, but limited. As it is now with a single lane.

Screen Name Redacted

2/14/2021 11:47 AM

I think discouraging businesses from wantonly burning natural gas in heaters would be key for future phases. There are electric heaters and the city should promote these and consider partnering with the province to give financial incentives to make the switch. I've seen businesses burning gas when it's warm out so it feels especially flagrant given we're deep in the middle of a climate crisis.

Screen Name Redacted 2/15/2021 05:10 PM	Price = free. No street closures. Disabled people are priority.
Screen Name Redacted 2/16/2021 06:55 AM	Increase allowed number of Street vendors and food trucks in a single location. The RBCM's food court is still there in spite of lack of tourists because as a group they are a destination place. Open even during winter.
Screen Name Redacted 2/16/2021 07:29 AM	Until criminal behaviour, open drug use, and the resultant perception of an unsafe experience is significantly reduced, then my suggestion, to increase perception of safety downtown, especially for families, seniors, and tourists, would be to station high profile VicPD officers at every intersection downtown. This would do two things: a) increase perception of safety downtown among families, seniors, and tourists and b) discourage criminal behaviour, open drug use and harassing behaviour against downtown users.
Screen Name Redacted 2/16/2021 07:38 AM	Pick-up
Screen Name Redacted 2/16/2021 08:08 AM	Even more space for pedestrians
Screen Name Redacted 2/16/2021 09:02 AM	see 8 and 9.
Screen Name Redacted 2/16/2021 10:27 AM	No comment
Screen Name Redacted 2/16/2021 10:42 AM	Again...the patios look cheap and nasty and need to be significantly improved...do away with the plastic tables and chairs and wooden pallettes and create an attractive "European flavoured" outdoor space.
Screen Name Redacted 2/16/2021 10:51 AM	Make permanent.
Screen Name Redacted 2/16/2021 10:56 AM	Do not make these spaces permanent
Screen Name Redacted 2/16/2021 11:20 AM	More handicap parking. Bike security features (lock safely)
Screen Name Redacted 2/16/2021 11:40 AM	Encourage street performers and remove impediments for small food carts. Requiring a full commercial kitchen in a truck is a barrier for a lot of people. A coordination with some of the local commercial kitchens like in the Hudson with opportunities to sell what they've produced there from a small cart or bicycle pulled trailer would make these pedestrian spaces really work.
Screen Name Redacted 2/16/2021 11:45 AM	More accessible access within flex zones and patios. Too many tables now. Give people with disabilities something designed for their benefit, to address

the lost summer and insult of leaving them out first time around.

Screen Name Redacted

More

2/16/2021 11:46 AM

Screen Name Redacted

Increase covered areas

2/16/2021 12:03 PM

Screen Name Redacted

Ensure delivery vehicles have loading zones close by to any closed areas, especially on new one lane areas.

2/16/2021 12:10 PM

Screen Name Redacted

no comment

2/16/2021 12:13 PM

Screen Name Redacted

see previous comment on random closures

2/16/2021 12:23 PM

Screen Name Redacted

I think a focus on pedestrians rather than cyclists needs to be more emphasized in the city. There are far more people willing to walk in the city than bike around. Consider the demographics, older people don't bike and young families would rather walk around together too.

2/16/2021 12:25 PM

Screen Name Redacted

Customer pick up zones seemed wasteful and unused.

2/16/2021 12:26 PM

Screen Name Redacted

pick up zones are a bit awkward.

2/16/2021 12:53 PM

Screen Name Redacted

Make it permanent.

2/16/2021 01:09 PM

Screen Name Redacted

Not sure how businesses were impacted. Some will have gained and some will have lost.

2/16/2021 01:44 PM

Screen Name Redacted

More pick-up zones, clearly marked, not on inclines!!! Also, until the restrictions are lifted further I worry about encouraging "gathering spots" for non-bubble interactions, we already have enough of it now!

2/16/2021 01:47 PM

Screen Name Redacted

Shelters, greenery, year round

2/16/2021 02:06 PM

Screen Name Redacted

More of it!

2/16/2021 02:12 PM

Screen Name Redacted

Just as a an observation in Edmonton where the weather is much more seasonal than here patios are permitted on city property during the summer period and required to be removed during the winter perhaps something like

2/16/2021 02:26 PM

	that, if not already existing, could be option.
Screen Name Redacted 2/16/2021 02:28 PM	Barriers to protect patrons in curb side patios.
Screen Name Redacted 2/16/2021 02:36 PM	All good
Screen Name Redacted 2/16/2021 02:50 PM	Clean up the downtown area.
Screen Name Redacted 2/16/2021 02:57 PM	Traffic flow
Screen Name Redacted 2/16/2021 03:19 PM	Better social distancing and use of barriers on extended patios. Some patios had tables very close together. Even though it's outside, we still need to maintain distance.
Screen Name Redacted 2/16/2021 03:22 PM	more flex zones. More use of food trucks in beacon hill park.
Screen Name Redacted 2/16/2021 03:28 PM	Unsure
Screen Name Redacted 2/16/2021 04:03 PM	Not sure.
Screen Name Redacted 2/16/2021 04:38 PM	Better markings and warnings so that vehicles don't drive into them.
Screen Name Redacted 2/16/2021 05:10 PM	Keep it going but again ensure the spacing rules are followed. I noticed that Milestones moved their patio fences in a bit to allow more walking space on the Lower Causeway. Bravo to them. A few others (see comments on Bard and Banker, above) pushed the limits or beyond.
Screen Name Redacted 2/16/2021 06:12 PM	Full time
Screen Name Redacted 2/16/2021 07:06 PM	We need to ensure there's a long term sustainable plan to keep these additional services and settings in place. Keeping them safe, comfortable and attractive is important. Let's look at other cities and countries who have outdoor venues and see what works best in these settings.
Screen Name Redacted 2/16/2021 07:12 PM	keep ideas
Screen Name Redacted 2/16/2021 07:45 PM	Better signs for customer pick up zones

Screen Name Redacted 2/16/2021 07:55 PM	Improved signage
Screen Name Redacted 2/16/2021 08:22 PM	Washroom access as many places aren't offering that.
Screen Name Redacted 2/16/2021 08:44 PM	Get rid of the bike lanes....
Screen Name Redacted 2/16/2021 09:59 PM	Permanent and accommodations for winter months.
Screen Name Redacted 2/16/2021 10:16 PM	Cleanliness. Some were strewn with garbage and it was very off putting.
Screen Name Redacted 2/16/2021 10:46 PM	Take up more of the streets and more semi permanent structures built (rain cover?)
Screen Name Redacted 2/17/2021 07:29 AM	I thought this was executed well.
Screen Name Redacted 2/17/2021 07:30 AM	Not sure can fix this
Screen Name Redacted 2/17/2021 07:30 AM	Not sure can fix this
Screen Name Redacted 2/17/2021 07:30 AM	Not sure can fix this
Screen Name Redacted 2/17/2021 07:40 AM	Continue them long term.
Screen Name Redacted 2/17/2021 07:52 AM	People do avoid downtown because of lack of parking and the rough elements on the streets. I know you think everyone should ride but let's get real, not everyone can.
Screen Name Redacted 2/17/2021 07:52 AM	See #8
Screen Name Redacted 2/17/2021 07:54 AM	NA
Screen Name Redacted	Allow food delivery drivers to use loading zones and passenger zones if they

2/17/2021 07:56 AM

are not already allowed too!

Screen Name Redacted

2/17/2021 07:56 AM

Darcy's pub patio on Wharf is a traffic hazard; it blocks the view of pedestrians who want to cross the road, causing them to step into the road and wait to be seen. This is one of the busiest crosswalks in the city centre in the summer. It also is the cause of much traffic congestion.

Screen Name Redacted

2/17/2021 07:57 AM

No comment

Screen Name Redacted

2/17/2021 07:57 AM

Infrastructure that allows for commercial vehicle only access.

Screen Name Redacted

2/17/2021 07:58 AM

Ask before closing roads and consider the areas your impacting. Listen to taxpayer/voter feedback.

Screen Name Redacted

2/17/2021 07:58 AM

Can't think of anything

Screen Name Redacted

2/17/2021 08:02 AM

More structures to shield users from rain and wind

Screen Name Redacted

2/17/2021 08:02 AM

For obvious reasons, it looks temporary and the barriers are not attractive. Would love to see them replaced with really nice planters.

Screen Name Redacted

2/17/2021 08:04 AM

These are great and there's should be more of them! This should be a long term thing to increase vibrancy of neighborhoods... think downtown Montréal in the summer.. patios take over the streets and streets are even closed... if they can do that, taking up a few parking spots should be feasible here in the long term and on a larger scale.

Screen Name Redacted

2/17/2021 08:09 AM

Nothing.

Screen Name Redacted

2/17/2021 08:10 AM

Convenient parking for elderly to walk and enjoy.

Screen Name Redacted

2/17/2021 08:12 AM

See above.

Screen Name Redacted

2/17/2021 08:16 AM

The thought that many of them won't come back is heart breaking. I think if we made them permanent then they would be so slap'n dash cheap, but business owners would invest in making them awesome and more attractive. Imagine what that would do for the ambiance of Victoria?! Imagine how many more tourists we could attract in the future?!

Screen Name Redacted

Same as #14

2/17/2021 08:16 AM

Screen Name Redacted

Nothing

2/17/2021 08:20 AM

Screen Name Redacted

We are generally in favour of more pedestrian-friendly areas in the City. The pedestrian friendly areas should be wheel chair accessible, and well-lit at night (we are concerned about the recent incidents in Bastion Square)

2/17/2021 08:21 AM

Screen Name Redacted

More secure bike racks. The ones that the city has are pitiful because the criminal scum simply unscrew them and take the racks with the bikes!! Look at what Europe is doing in terms of bike security on the street. You've set up all these bike lanes but there are not many cyclists. I am speaking as a cyclist.

2/17/2021 08:22 AM

Screen Name Redacted

Better signage perhaps

2/17/2021 08:22 AM

Screen Name Redacted

Public Art proposals for each site

2/17/2021 08:24 AM

Screen Name Redacted

Eliminate cars from these streets altogether and make the changes permanent.

2/17/2021 08:24 AM

Screen Name Redacted

Clearer understanding that sidewalks need to be free of "people lingering". Though not exactly part of this survey, some cafes in particular, who no longer accept dine-in clients, have customers who simply end up blocking access to the sidewalk and end up behaving dangerously by lingering in the street. Discovery Coffee on Discovery is one example, Bubby Rose's in Cook, but the worst I've seen is Parsonage cafe on Cook & Caledonia. Although I love these places, the businesses don't managr And neither does the city, so how can we ensure pedestrians, cyclists and vehicles all remain safe? I don't have a solution, but it is a serious problem and these clogged sidewalks provide a significant amount anxiety for people just trying to live their everyday lives

2/17/2021 08:31 AM

Screen Name Redacted

Make the outdoor seating permanent.

2/17/2021 08:35 AM

Screen Name Redacted

Include markets in some some the close off areas

2/17/2021 08:37 AM

Screen Name Redacted

Just continue please

2/17/2021 08:38 AM

Screen Name Redacted

With more patios and pick up zones, also means less parking, and most parkade tend to be full. With less parking means less accessibility and fewer

2/17/2021 08:40 AM



customers. With the trend being delivery like SkipTheDish and DoorDash, dedicated spots for those drivers to stop and get to nearby businesses quickly without the threat of a parking ticket for needing to pick up a bag of food for five minutes.

Screen Name Redacted

2/17/2021 08:41 AM

Make them permanent with roofing to keep rain away

Screen Name Redacted

2/17/2021 08:44 AM

The arts community in Victoria is a large one. I believe the downtown initiatives could improve by including this large group.

Screen Name Redacted

2/17/2021 08:46 AM

Allow the flexibility longer term, open up more areas for this kind of interesting growth and opportunity.

Screen Name Redacted

2/17/2021 08:47 AM

0

Screen Name Redacted

2/17/2021 08:48 AM

Made permanent to allow for more attractive outside dining/drinking areas. Also clearer instructions - chalk telling you where to stand while you're waiting for your coffee isn't helpful if it's been washed away in the rain.

Screen Name Redacted

2/17/2021 08:51 AM

Ensure that businesses are not negatively impacted

Screen Name Redacted

2/17/2021 08:54 AM

Add parking and space for movement of mobility aid devices

Screen Name Redacted

2/17/2021 08:56 AM

Better publicity, awareness campaigns perhaps?

Screen Name Redacted

2/17/2021 09:00 AM

Within reason, any business that wants one should be able to have one. I understand this comes at the expense of some parking but so be it.

Screen Name Redacted

2/17/2021 09:00 AM

No more drug users running around stabbing people

Screen Name Redacted

2/17/2021 09:01 AM

No comment

Screen Name Redacted

2/17/2021 09:01 AM

Seasonal only

Screen Name Redacted

2/17/2021 09:03 AM

More of these options!

Screen Name Redacted

all I seen was for extra seating, for the business in front of it , I would like to

2/17/2021 09:08 AM

see extra spaces for food stalls and seating where there is no business or if the business in front of it, is not competing. There is parking lots and empty spaces where there is no reason for people to go, this should change by bringing a business or a group of business to occupy these spaces to make them useable and fun and get tax revenue. More micro markets for artists and artisan to showcase their product/work

Screen Name Redacted

2/17/2021 09:09 AM

The maintenance. We have found that Victoria is no longer a clean City. Streets are dirty and littered.

Screen Name Redacted

2/17/2021 09:11 AM

There isn't enough parking - you cannot just continue to take away places for patrons to come into town to enjoy the patios etc.

Screen Name Redacted

2/17/2021 09:18 AM

Parking and traffic flow.

Screen Name Redacted

2/17/2021 09:19 AM

Did not use these.

Screen Name Redacted

2/17/2021 09:21 AM

not sure at all....removal in some cases.

Screen Name Redacted

2/17/2021 09:21 AM

use them when tourism returns

Screen Name Redacted

2/17/2021 09:22 AM

Open up to all forms of transport.

Screen Name Redacted

2/17/2021 09:22 AM

N/A

Screen Name Redacted

2/17/2021 09:26 AM

I dont like the idea of eating outside with strange people roaming about

Screen Name Redacted

2/17/2021 09:33 AM

Reduce costs of patio seating areas to make it more affordable for all businesses that would benefit

Screen Name Redacted

2/17/2021 09:42 AM

Make them permanent ... to help revitalize the downtown core.

Screen Name Redacted

2/17/2021 09:43 AM

do it again

Screen Name Redacted

2/17/2021 09:49 AM

It is important to keep the flow of vehicle traffic in mind if considering any additional outdoor spaces that are currently streets.

Screen Name Redacted 2/17/2021 09:54 AM	Above
Screen Name Redacted 2/17/2021 09:55 AM	Keep the roads open for cars and try not to eliminate much more parking
Screen Name Redacted 2/17/2021 09:59 AM	Downtown shut down to auto traffic
Screen Name Redacted 2/17/2021 10:02 AM	I don't pick up food, so can't comment on that.
Screen Name Redacted 2/17/2021 10:03 AM	In some cases, such as on Broad street, I think that the sidewalk tables should be allowed to fill the entire roadway. The Broad Street area is only one block long, so emergency and delivery needs should be able to be accommodated with attractive barriers set far enough into the street at either end that emergency and delivery vehicles can pull out of Fort and Broughton Streets traffic. I particularly like the concept of musicians and other artists performing on Broad Street and would like to see such performances expanded to other pedestrian areas, particularly Government Street and city parks. The City of Victoria should specify particular spots for performers, pay them a small fee to perform in those spots and allow them to earn the rest of their usual fee, or more if they can, through busking or the sale of their artwork. These outdoor performances should end as the evening entertainment offered in bars and nightclubs starts up.
Screen Name Redacted 2/17/2021 10:04 AM	Sorry to rant again, but to dirty and I wouldn't want to sit on some of those chairs. Europe has this formula figured out 150 years ago.
Screen Name Redacted 2/17/2021 10:05 AM	Parking was limited.
Screen Name Redacted 2/17/2021 10:06 AM	Add some small trees
Screen Name Redacted 2/17/2021 10:08 AM	better signage
Screen Name Redacted 2/17/2021 10:12 AM	Some areas don't have pick up areas or the pick up areas are full so I would like to see free parking on the streets downtown. Still keep the time limits to avoid people who work downtown parking on the streets but allowing people shopping, dining or just picking up something to park for free.
Screen Name Redacted 2/17/2021 10:18 AM	Better signage for flex zones and pick up zones
Screen Name Redacted	These are ok with the pandemic and to help businesses but hopefully back to

2/17/2021 10:26 AM	the way it was when we return to "our normal ".
Screen Name Redacted 2/17/2021 10:36 AM	I think we need more of them.
Screen Name Redacted 2/17/2021 10:39 AM	Keep them long term. Become a city known for its sidewalk cafes!
Screen Name Redacted 2/17/2021 10:42 AM	Ambiance
Screen Name Redacted 2/17/2021 10:44 AM	Extended flex zone on Government St with overnight and early morning cars allowed. More guidelines for patios so they look better. Some were just ropes and buckets or 2x4s. Did not look nice and as a tourist city we have an obligation to make it look pleasing. Maybe all patios look the same and the city installs.?
Screen Name Redacted 2/17/2021 10:45 AM	Centennial Square is a large open space that could benefit from work. I realize it is challenging but it is a shame that it sits empty.
Screen Name Redacted 2/17/2021 10:49 AM	If you are keeping flex zones we need more parking elsewhere (close by)
Screen Name Redacted 2/17/2021 10:53 AM	more bike parking, close more streets either parttime, change to one direction or during certain seasons. sidewalks need to be wider
Screen Name Redacted 2/17/2021 10:56 AM	No comment
Screen Name Redacted 2/17/2021 10:57 AM	Enable electricity for heaters, lighting, etc.
Screen Name Redacted 2/17/2021 11:06 AM	These zones should reflect the high or low volume of the area.
Screen Name Redacted 2/17/2021 11:12 AM	Just continue to allow them, maybe even on more streets.
Screen Name Redacted 2/17/2021 11:15 AM	If these are going to be permanent their quality needs to be improved.
Screen Name Redacted 2/17/2021 11:19 AM	They are ugly, and feel very temporary and uncomfortable. I don't feel safe with the number and aggression of street-people downtown. I avoid eating outside there in favour of places with less/no beggars on every corner.
Screen Name Redacted	The patios are not covid safe

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2/17/2021 11:27 AM

Screen Name Redacted

More patio space, more food trucks.

2/17/2021 11:28 AM

Screen Name Redacted

Pick-up zones need to be at the far ends only.

2/17/2021 11:35 AM

Screen Name Redacted

Make it more permanent. Increase accessibility.

2/17/2021 12:06 PM

Screen Name Redacted

Patos work well when there is some degree of privacy and screening from the noise and dirt of passing buses and cars.

2/17/2021 12:22 PM

Screen Name Redacted

It's fine

2/17/2021 12:47 PM

Screen Name Redacted

I don't know

2/17/2021 12:48 PM

Screen Name Redacted

Government St. gets shady by late afternoon, so it isn't the best spot for a sunny patio. Some businesses installed heaters and barriers to make things warmer. It would probably be better if the changes were permanent because it would allow for more of these improvements.

2/17/2021 12:50 PM

Screen Name Redacted

n/a

2/17/2021 12:53 PM

Screen Name Redacted

Stick to one side of the street for cars rather than alternating.

2/17/2021 12:55 PM

Screen Name Redacted

Ensure there is parking availability nearby (not residential only).

2/17/2021 12:55 PM

Screen Name Redacted

need more pickup zones, short term parking options.

2/17/2021 01:01 PM

Screen Name Redacted

More planning and standards on how it looks!

2/17/2021 01:03 PM

Screen Name Redacted

Nothing really to add!

2/17/2021 01:07 PM

Screen Name Redacted

Can't think of anything

2/17/2021 01:10 PM

Screen Name Redacted 2/17/2021 01:11 PM	Parking!!!!
Screen Name Redacted 2/17/2021 01:14 PM	Again, more permanence.
Screen Name Redacted 2/17/2021 01:22 PM	Except for Bulk Barn on Yates, all the places where I pick up have parking lots and designated stalls for pick up. But if pick up zones were more ubiquitous and well-advertised, I might be picking up from more businesses.
Screen Name Redacted 2/17/2021 01:22 PM	There should be even more space dedicated to patios on the streets. Every business that wants to use the parking space in front of their property should be allowed. More space for humans, less space for cars.
Screen Name Redacted 2/17/2021 01:43 PM	More patios.
Screen Name Redacted 2/17/2021 01:44 PM	less barrier like; blend in with the surroundings
Screen Name Redacted 2/17/2021 02:06 PM	N/A
Screen Name Redacted 2/17/2021 02:23 PM	Safety
Screen Name Redacted 2/17/2021 02:26 PM	Please deal with the homeless they are killing downtown
Screen Name Redacted 2/17/2021 02:30 PM	The changes should be permanent.
Screen Name Redacted 2/17/2021 02:35 PM	Aesthetic design and materials... some wooden structures began to look saggy and forlorn after a few months
Screen Name Redacted 2/17/2021 02:44 PM	More and more distributed bicycle lock up parking.
Screen Name Redacted 2/17/2021 02:47 PM	Perhaps better marking for areas where there were no patios, not always immediately clear where traffic could/couldn't be.
Screen Name Redacted 2/17/2021 02:49 PM	...again..you've already asked this...consistent design and implementation of enclosures and barriers to enhance urban design and street experience.
Screen Name Redacted 2/17/2021 02:49 PM	More free parking for Courier/delivery drivers.

Screen Name Redacted 2/17/2021 03:01 PM	More heaters. Some way of guaranteeing parking after you drop off a loved one with a mobility issue so that you don't end up abandoning them on the street for 20 minutes while you look for a parking spot.
Screen Name Redacted 2/17/2021 03:08 PM	The application process was confusing and long. I tried to apply for a patio license for an event for the art gallery in the Square that I work with.
Screen Name Redacted 2/17/2021 03:11 PM	More patios and seating throughout downtown so it's not just limited to a couple of streets.
Screen Name Redacted 2/17/2021 03:25 PM	Make some of them seem/appear less temporary
Screen Name Redacted 2/17/2021 03:41 PM	We need more of them and allow them to be bigger.
Screen Name Redacted 2/17/2021 03:44 PM	businesses themselves should be part of the design process, for sure.
Screen Name Redacted 2/17/2021 03:56 PM	Enhance local parks to encourage citizens to take out and picnic.
Screen Name Redacted 2/17/2021 04:00 PM	allotment of bike lane dollars to other areas
Screen Name Redacted 2/17/2021 04:19 PM	Some patios had very crude furniture and could look better if it was a recurring thing in Victoria.
Screen Name Redacted 2/17/2021 04:41 PM	Additional seating and heats/cover would be appreciated for consistent use.
Screen Name Redacted 2/17/2021 05:39 PM	Redirect all but pedestrian traffic in the patio and flex areas.
Screen Name Redacted 2/17/2021 05:42 PM	a few more customer pick-up zones
Screen Name Redacted 2/17/2021 05:50 PM	Less automobiles
Screen Name Redacted 2/17/2021 05:51 PM	Assess to make sure they are being used
Screen Name Redacted 2/17/2021 06:50 PM	See above.

Screen Name Redacted 2/17/2021 07:25 PM	Make these permanent.
Screen Name Redacted 2/17/2021 08:06 PM	Higher caliber street musicians. Some are awful and drive me away
Screen Name Redacted 2/17/2021 08:32 PM	Listen to the small businesses regarding what they need and want.
Screen Name Redacted 2/17/2021 08:35 PM	Overall, Victoria has a space problem due to our existence at the tip of a small rocky island, and the need for social distancing has only thrown this problem into sharper relief. The future of this city must include forward-thinking, efficient, and sustainable uses of space, including vertical development and mass transit investment to cut down on our paved footprint.
Screen Name Redacted 2/18/2021 07:45 AM	Keep it up. More free parking on streets.
Screen Name Redacted 2/18/2021 07:47 AM	Barriers
Screen Name Redacted 2/18/2021 08:16 AM	Route vehicular traffic away from pedestrian spaces.
Screen Name Redacted 2/18/2021 08:25 AM	See suggestions above for street-closure barriers.
Screen Name Redacted 2/18/2021 08:42 AM	More of them added.
Screen Name Redacted 2/18/2021 08:51 AM	See above.
Screen Name Redacted 2/18/2021 08:51 AM	N/a
Screen Name Redacted 2/18/2021 09:22 AM	When vehicles are banned so should bikes be! Several times bicycles came whizzing through these areas when I was sitting at a patio.
Screen Name Redacted 2/18/2021 09:29 AM	Continue it permanently.
Screen Name Redacted 2/18/2021 09:29 AM	remove more on street parking which is a waste of valuable public space



Screen Name Redacted 2/18/2021 09:48 AM	More outdoor seating and service at coffee shops, especially in the morning.
Screen Name Redacted 2/18/2021 10:10 AM	More patios
Screen Name Redacted 2/18/2021 10:16 AM	Signage.
Screen Name Redacted 2/18/2021 10:24 AM	No opinion.
Screen Name Redacted 2/18/2021 10:31 AM	Some businesses allowed customers to block the sidewalk while waiting for orders so just ensuring some consistency in how this is managed effectively.
Screen Name Redacted 2/18/2021 10:44 AM	it feels unsafe to sit in most of these spaces downtown as one, in many cases, literally sits on the street. In addition, most spaces were very poorly done and are unattractive
Screen Name Redacted 2/18/2021 10:44 AM	clear a bit more street parking to ease pick up zones
Screen Name Redacted 2/18/2021 10:53 AM	Keep them cleaners and do not allow homeless with all their stuff to plunk down for hours.It simply drives paying folks away
Screen Name Redacted 2/18/2021 11:30 AM	I wish businesses used the flex zones more for haircuts and spin classes a d stuff.
Screen Name Redacted 2/18/2021 11:50 AM	Design and signage improvements. And the use of these spaces for everyone might have some basis in day of day and season of the year.
Screen Name Redacted 2/18/2021 11:54 AM	Can't think of anything.
Screen Name Redacted 2/18/2021 12:43 PM	Its very difficult for a driver to get around and park.
Screen Name Redacted 2/18/2021 12:51 PM	n/a
Screen Name Redacted 2/18/2021 01:04 PM	Less of both bike lanes and outdoor patios
Screen Name Redacted 2/18/2021 01:36 PM	Safety!!!!

Screen Name Redacted 2/18/2021 01:42 PM	still a need for private and public vehicles to have access
Screen Name Redacted 2/18/2021 02:19 PM	No cars!
Screen Name Redacted 2/18/2021 03:02 PM	Make at least one day of free parking - and see if people come down town - no people - no traffic in the stores
Screen Name Redacted 2/18/2021 03:17 PM	Add a bus loading zone in the 800 Block of Govt St.
Screen Name Redacted 2/18/2021 03:23 PM	One specific site is a choke point for pedestrians: the Yates Street Taphouse. They've built a structure that takes up half the side walk AND a giant wooden patio on the road. Now that they have the wooden patio on the road, they should be required to free up that sidewalk space by taking down the solarium that blocks pedestrians.
Screen Name Redacted 2/18/2021 03:28 PM	pedestrian areas better delineated from eating area. some pedestrian areas are close/go through where eat, drink coffee
Screen Name Redacted 2/18/2021 03:47 PM	Make measures permanent.
Screen Name Redacted 2/18/2021 07:07 PM	More :)
Screen Name Redacted 2/18/2021 08:26 PM	It is nice to be able to pick up from stores and avoid going inside but I felt these areas tended to get crowded and get in the way of regular pedestrian traffic eg on lower Johnson
Screen Name Redacted 2/18/2021 08:46 PM	Nothing I can think of.
Screen Name Redacted 2/19/2021 07:06 AM	Signage
Screen Name Redacted 2/19/2021 08:48 AM	No comment
Screen Name Redacted 2/19/2021 10:43 AM	see above responses
Screen Name Redacted 2/19/2021 10:48 AM	get rid of them

Screen Name Redacted 2/19/2021 10:53 AM	Need to actually care about the users of the space - parking and driving is essential if you don't want these businesses to fail, and this is something that Victoria's current council is fairly blind to.
Screen Name Redacted 2/19/2021 10:58 AM	could give them more space and make it permanent
Screen Name Redacted 2/19/2021 11:04 AM	Not much
Screen Name Redacted 2/19/2021 11:05 AM	No opinion
Screen Name Redacted 2/19/2021 11:12 AM	Not sure.
Screen Name Redacted 2/19/2021 11:12 AM	signage, some were not clearly marked.
Screen Name Redacted 2/19/2021 11:16 AM	STOP ENCOURAGING PEOPLE TO LEAVE THEIR HOMES UNTIL IT IS SAFE
Screen Name Redacted 2/19/2021 11:23 AM	Signage for traffic approaching the areas to notify them of the pedestrian areas and to slow down.
Screen Name Redacted 2/19/2021 11:48 AM	More and bigger!
Screen Name Redacted 2/19/2021 11:50 AM	Because it was set up on a 'temporary' basis - obvious aesthetics were tricky and of course, making things safe and looking well put together not just with the idea that suddenly a cafe owner had to rush and throw tables outside because they had nowhere else to go with it. Setting up respectable patios for the businesses is so very welcome. Each with their respectable aesthetic touch - but some kind of cohesive look to them to line the street. I would love to see them like wood platform patios with built-in planter boxes. We are the city of flowers after all - bringing that to the streets in this way would be beautiful. Lighting and heating - extended evening hours respectfully. It's so wonderful to be able to sit outside in the evening in these sorts of spaces in small neighborhood villages or downtown. I would love to have this option year-round! No reason to shut it all off just because we get a bit snow.
Screen Name Redacted 2/19/2021 11:57 AM	More greenery in planters to soften the view.
Screen Name Redacted 2/19/2021 12:25 PM	Make sure they show up on online maps

Screen Name Redacted 2/19/2021 01:08 PM	Not sure
Screen Name Redacted 2/19/2021 01:10 PM	addition or more "parklets" - like the one on Fort Street
Screen Name Redacted 2/19/2021 01:12 PM	Allow more normal parking spaces, then shot time limit pickup zones won't be needed.
Screen Name Redacted 2/19/2021 01:53 PM	Lighted restriction on what can and cannot be done. Allow people to make their own, or provide something more attractive than blue traffic cones for free to business using parking spaces as patios.
Screen Name Redacted 2/19/2021 03:36 PM	disrupts flow of traffic
Screen Name Redacted 2/19/2021 04:01 PM	No comment
Screen Name Redacted 2/19/2021 04:44 PM	Keep them long-term, and expand them to the extend desired by the business and workable in the context of each particular location.
Screen Name Redacted 2/19/2021 04:48 PM	minimum effort level required by pubs/restaurants. Earls efforts on government street with their metal fencing was pretty low effort.
Screen Name Redacted 2/19/2021 05:02 PM	More!
Screen Name Redacted 2/19/2021 05:55 PM	More one way streets
Screen Name Redacted 2/19/2021 06:50 PM	Allow more leeway to businesses to innovate.
Screen Name Redacted 2/19/2021 07:50 PM	It is an idea worth continuing and refining. Hopefully.
Screen Name Redacted 2/19/2021 09:12 PM	More permanent looking features.
Screen Name Redacted 2/19/2021 09:47 PM	A nicer standard 'patio kit' perhaps designed more intentionally with a few options? More tools / encouragement for warmer patios and areas.
Screen Name Redacted 2/20/2021 08:24 AM	use of plants to buffer traffic noise and exhaust more child-friendly spaces

Screen Name Redacted 2/20/2021 09:13 AM	Get rid of them. It means less parking and not everyone rides a bike
Screen Name Redacted 2/21/2021 12:29 AM	Zones off douglas for pick up drop off you don't need government st. Europe South America Australia all do this but Victoria is perplexed. We need to grow up
Screen Name Redacted 2/21/2021 08:47 AM	If business returns to normal (or more normal), we're going to have to do something about the displaced parking. I love the extra patios, but my customers will have trouble parking near Johnson with the extra patios and flex zones once traffic returns to normal. I fear that some will just abandon downtown for the easy options of Mayfair and Uptown
Screen Name Redacted 2/21/2021 11:22 AM	It is difficult to find a dry patio in Victoria in the winter, it would be great to have more semi- covered spaces. It would be great to also have more aesthetically pleasing and comfortable spaces to use outdoors.
Screen Name Redacted 2/21/2021 01:18 PM	Size - they need to be larger, and have roofs to cover for our 9 months of rain.
Screen Name Redacted 2/21/2021 03:10 PM	No comment.
Screen Name Redacted 2/21/2021 03:46 PM	Better signage and indicators could be improved.
Screen Name Redacted 2/21/2021 11:03 PM	MORE OF THEM WITH MORE SEATING! Often, it was still difficult to get a space. Victoria needs to enable better use of its excellent location and climate by letting us be outside while eating out more.
Screen Name Redacted 2/22/2021 09:36 AM	homeless everywhere.
Screen Name Redacted 2/22/2021 01:00 PM	return it back to where it was in 2019
Screen Name Redacted 2/22/2021 06:24 PM	The pick up zones take up much needed parking. A parking spot can be used as a temporary pickup zone, but not the other way around.
Screen Name Redacted 2/22/2021 08:51 PM	Visibility of pickup zones
Screen Name Redacted 2/22/2021 10:39 PM	Allowing sufficient space for pedestrians to keep them from bunching up as they walk past the patios.
Screen Name Redacted 2/23/2021 09:36 PM	Clear signage but otherwise not much, it's a great concept and should be kept long term

Screen Name Redacted 2/24/2021 06:28 PM	Put it back the way it was.
Screen Name Redacted 2/24/2021 06:43 PM	More patios for food establishments
Screen Name Redacted 2/24/2021 07:24 PM	More planters/greenery/division from traffic
Screen Name Redacted 2/25/2021 08:24 AM	More areas for customer pick-up zones in downtown core
Screen Name Redacted 2/25/2021 11:35 AM	More clear pick up zones for customers like taxi zones with signage.
Screen Name Redacted 2/25/2021 11:52 AM	More patios!
Screen Name Redacted 2/25/2021 12:03 PM	Make them bigger!
Screen Name Redacted 2/25/2021 01:20 PM	Make them permanent please! Cars (drivers without disabilities) can park in parkades and walk a block or two!
Screen Name Redacted 2/25/2021 01:58 PM	It's nice when patios can have some sort of roof. There are limited options for when it's raining. Even spaces that aren't attached to any specific business, but where you could have a coffee out of the rain would be very nice.
Screen Name Redacted 2/25/2021 03:28 PM	Recommend restaurant patios continue post COVID but that businesses pay a fee for the use of the public parking space.
Screen Name Redacted 2/25/2021 04:29 PM	Create more food truck zones along Dallas Road and beach areas.
Screen Name Redacted 2/25/2021 04:34 PM	Patio spaces should be expanded. As well, maybe the city could subsidize heaters so we can sit outside at night and during this colder periods.
Screen Name Redacted 2/25/2021 04:34 PM	walking area going around the new patio spaces and flex zones rather than through
Screen Name Redacted 2/25/2021 04:38 PM	Provide drinks and foods.
Screen Name Redacted 2/26/2021 08:02 AM	Please make permanent!

Screen Name Redacted 2/26/2021 10:16 AM	Visual appeal. Have dual purposes for everything.
Screen Name Redacted 2/26/2021 11:37 PM	Permanent patios.
Screen Name Redacted 2/27/2021 01:44 AM	More benches
Screen Name Redacted 2/27/2021 08:32 AM	More greenery for shade and noise buffering, more clean water dispensing opportunities so I can refill my water as I walk around town - Washington DC had an amazing program <a href="https://www.dcwater.com/drink-tap">https://www.dcwater.com/drink-tap</a>
Screen Name Redacted 2/27/2021 04:03 PM	Keep building on the concept
Screen Name Redacted 2/28/2021 09:34 AM	Once again pretty it up with planters
Screen Name Redacted 2/28/2021 09:41 AM	The attitude of the Downtown Business assoc. headed by Jeff Bray. He doesn't realize the harm he is doing to local businesses by not fully supporting the closure of these roads.
Screen Name Redacted 2/28/2021 09:56 AM	Lots of parking lots, would like to see fewer "passenger zones" to recover some parking
Screen Name Redacted 2/28/2021 10:56 AM	As above
Screen Name Redacted 2/28/2021 11:57 AM	Make sure they just don't build mini buildings for patios! then you're just inside again, only no one for permits for this building!!
Screen Name Redacted 2/28/2021 12:02 PM	More patios pls.
Screen Name Redacted 2/28/2021 12:12 PM	Nothing
Screen Name Redacted 2/28/2021 12:31 PM	Clean up the city.
Screen Name Redacted 2/28/2021 12:37 PM	Everything.
Screen Name Redacted 2/28/2021 12:43 PM	Neater, cleaner more cohesive look.

Screen Name Redacted 2/28/2021 01:10 PM	Clearer signage, definition of the footprint boundaries at the sites, and clear standards for operating these spaces.
Screen Name Redacted 2/28/2021 01:24 PM	Having more Police!
Screen Name Redacted 2/28/2021 01:35 PM	Free Short term parking stalls
Screen Name Redacted 2/28/2021 02:02 PM	Parking
Screen Name Redacted 2/28/2021 02:13 PM	Leave the streets for common carriage.
Screen Name Redacted 2/28/2021 02:34 PM	Perhaps having more clusters of areas with other streets tagged for transportation/thoroughfares
Screen Name Redacted 2/28/2021 02:57 PM	Close bike lanes in favour of delivery zones.
Screen Name Redacted 2/28/2021 03:51 PM	The patio for Darcy's on wharf made it hard to see pedestrians crossing. Not safe.
Screen Name Redacted 2/28/2021 04:57 PM	Increased the attractiveness of some of the patios.
Screen Name Redacted 2/28/2021 05:04 PM	N/a
Screen Name Redacted 2/28/2021 07:05 PM	Make it permanent
Screen Name Redacted 2/28/2021 09:08 PM	More greenery, more music, cleaner streets
Screen Name Redacted 3/01/2021 06:34 AM	I dont have enough experience with these to have an opinion
Screen Name Redacted 3/01/2021 07:04 AM	Remove the difficulties for cars to drive and park in downtown Victoria.
Screen Name Redacted 3/01/2021 02:52 PM	Rescind 24/7 camping immediately.



Screen Name Redacted Look to replace the displaced parking nearby. POST SIGNS showing where alternate parking is  
3/01/2021 03:35 PM

Screen Name Redacted heat lamps  
3/01/2021 06:59 PM

**Optional question** (438 response(s), 355 skipped)

**Question type:** Essay Question

## Q16 In terms of mobile vendors what worked well?

Screen Name Redacted Haven't seen any except for the food trucks on Dallas which were problematic - garbage etc  
2/02/2021 10:22 AM

Screen Name Redacted Not really that familiar with this part of the program  
2/02/2021 10:29 AM

Screen Name Redacted I didn't encounter mobile vendors  
2/02/2021 10:30 AM

Screen Name Redacted More food trucks in areas like Quadra/Pandora was nice, although work-from-home means I don't spend anywhere near the time or money downtown as I normally would.  
2/02/2021 10:33 AM

Screen Name Redacted N/A  
2/02/2021 10:34 AM

Screen Name Redacted Not sure, did not see many mobile vendors.  
2/02/2021 10:38 AM

Screen Name Redacted Don't know, no direct experience.  
2/02/2021 10:53 AM

Screen Name Redacted Always happy to see more food trucks!  
2/02/2021 10:59 AM

Screen Name Redacted Allowing mobile vendors to situate themselves in new places.  
2/02/2021 11:03 AM

Screen Name Redacted I wasn't aware of this  
2/02/2021 11:28 AM

Screen Name Redacted Other than food trucks I don't agree with other businesses to function this way.  
2/02/2021 11:34 AM

Screen Name Redacted 2/02/2021 11:38 AM	I am not using them.
Screen Name Redacted 2/02/2021 12:42 PM	I didn't experience any of these other than the typical ones, which I like very much.
Screen Name Redacted 2/02/2021 01:35 PM	I appreciate the innovation and am not aware of any problems
Screen Name Redacted 2/02/2021 01:53 PM	I've enjoyed mobile vendors that have partnered with other businesses. For example, the Phillips Tasting room had the Los Panas Kitchen stand at their patio and it was lovely. Same with Whistle Buoy in Market Square. I'm often downtown, so rarely encounter food trucks, but totally support that.
Screen Name Redacted 2/02/2021 03:36 PM	Have them in parks and beach only
Screen Name Redacted 2/02/2021 03:52 PM	didn't notice a difference
Screen Name Redacted 2/02/2021 04:45 PM	I loved the food trucks on Dallas Roads.
Screen Name Redacted 2/02/2021 04:49 PM	I love the good trucks on Dallas, so fun
Screen Name Redacted 2/02/2021 04:59 PM	not sure, didn't notice
Screen Name Redacted 2/02/2021 05:03 PM	having them
Screen Name Redacted 2/02/2021 05:23 PM	It was really pleasant to see more this summer
Screen Name Redacted 2/02/2021 05:40 PM	More please. I didn't partake of many, but I did enjoy the few I did purchase from. Finding more pockets for small vendors to sell food and drink would be lovely.
Screen Name Redacted 2/02/2021 06:06 PM	The fact that it was implemented. Static brick-and-mortar businesses have a place as well as newer ideas.
Screen Name Redacted 2/02/2021 06:22 PM	I like the extra food trucks. Very convenient.
Screen Name Redacted	All of it

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2/02/2021 06:59 PM

Screen Name Redacted

2/02/2021 07:20 PM

I love food trucks and thought it also helped enhance walkability by creating pop-up businesses where no businesses are currently located and just made experiencing neighborhoods on foot or on a bicycle much more fun.

Screen Name Redacted

2/02/2021 07:34 PM

Mobility and flexibility of service.

Screen Name Redacted

2/02/2021 08:46 PM

I don't think I experienced many or any mobile vendors to my recollection

Screen Name Redacted

2/02/2021 09:15 PM

Improved access to services using a more distributed model.

Screen Name Redacted

2/02/2021 09:45 PM

It was convenient and easy to partake as it felt safe

Screen Name Redacted

2/02/2021 10:22 PM

apart from food vendors i wasn't aware of other mobile businesses being supported.

Screen Name Redacted

2/02/2021 10:32 PM

Loved them all.

Screen Name Redacted

2/02/2021 11:39 PM

Not sure, I don't want to bus downtown and there is nowhere to park for a reasonable price so I didn't have the opportunity to utilize these things

Screen Name Redacted

2/03/2021 12:06 AM

mobile vendors on Dallas seemed like a good idea

Screen Name Redacted

2/03/2021 06:53 AM

I have not experienced these so I can't comment

Screen Name Redacted

2/03/2021 06:57 AM

I appreciate them being all over, but staying on the street scape. Eg, Douglas. It has worked well.

Screen Name Redacted

2/03/2021 07:11 AM

The food trucks have more choice in eating outside but mostly I saw them in areas where there were nearby brick and mortar establishments.

Screen Name Redacted

2/03/2021 07:27 AM

Seemed to be a positive addition at Clover Point

Screen Name Redacted

2/03/2021 07:29 AM

Mobile vendors are good for those that can't get out.

Screen Name Redacted 2/03/2021 07:56 AM	Areas that vendors were in
Screen Name Redacted 2/03/2021 08:11 AM	not familiar with this.
Screen Name Redacted 2/03/2021 08:13 AM	Like better availability
Screen Name Redacted 2/03/2021 08:50 AM	food trucks are generally gross and the generators are terrible
Screen Name Redacted 2/03/2021 08:57 AM	Did not use
Screen Name Redacted 2/03/2021 09:02 AM	Really enjoyed the mobile vendors
Screen Name Redacted 2/03/2021 09:10 AM	I did not access any of these vendors, but I like the idea of people having access to these services in all locations. It helped reduce the use of public transit that was a risk source for contracting COVID-19. Food trucks are a great way to try new restaurants and build community.
Screen Name Redacted 2/03/2021 09:11 AM	As a bricks and mortar business owner, I am not a fan of mobile vendors. I do like the idea of keeping all the vendors in on or two areas like City Hall( which is very near our restaurant) and the museum
Screen Name Redacted 2/03/2021 09:27 AM	It didn't work
Screen Name Redacted 2/03/2021 09:44 AM	Brick-and-mortar businesses? Do you mean mortar? Truck vendors need to be around permanently, all year.
Screen Name Redacted 2/03/2021 10:06 AM	mobile vendors are for carnivals and sporting events and should not be relied on for good safe food vending establishments in the DT of the Capitol City of BC.
Screen Name Redacted 2/03/2021 10:20 AM	None of it!!!
Screen Name Redacted 2/03/2021 10:24 AM	Mobile vending seems like a great way to let new businesses get a start!
Screen Name Redacted 2/03/2021 10:38 AM	I was happy to see food trucks on Dallas Road. It just makes sense. So many people walk there every day.
Screen Name Redacted	Brought diverse food trucks to different places in the city.

2/03/2021 10:42 AM

Screen Name Redacted

2/03/2021 10:45 AM

Ooops not really asking question Absolutely NO ..we will be having more space available than ever before due to people working from home and now to allow trucks here there and everywhere ....CHange is good when it's required and well thought out . This just feels like 'let's throw it out there and see if it sticks ' let's get back to what Victoria is the culture we want to create and I don't think empty buildings and trucks lining streets for services . Parking is hard enough as it is ... I already said it but Strong No

Screen Name Redacted

2/03/2021 10:56 AM

More access to businesses and more access for customers! I love the colocation of services! Eg: [REDACTED] My doctor, pharmacist, counselor (now virtual), nurses, psychiatrist, and nutritionist are on the first floor, my dentist is on the second floor, AVI is on the third floor where I can access harm reduction, positive wellness lunch program, counselors, system navigation, peers, and supports. One stop shopping as it were. I love this idea for businesses too. Dinner, entertainment, shopping, massage, manicure, etc all in one block. Rather than going all around town for what you need, make it all central!

Screen Name Redacted

2/03/2021 10:58 AM

Seemed OK, though I didn't use much.

Screen Name Redacted

2/03/2021 10:59 AM

Coming across food trucks in new spaces is fun. I'm always excited to have a snack or try new food. Some added patio-esque seating and had music which was great! More of the same, please.

Screen Name Redacted

2/03/2021 11:05 AM

really nice to have different foods distributed around the downtown and on Dallas Road

Screen Name Redacted

2/03/2021 11:19 AM

Consult local businesses and the food truck type providers. What works for them? And are there any WASHROOMS to service these new uses?

Screen Name Redacted

2/03/2021 11:24 AM

N/A

Screen Name Redacted

2/03/2021 12:36 PM

good locations

Screen Name Redacted

2/03/2021 01:00 PM

I did not experience this.

Screen Name Redacted

2/03/2021 02:00 PM

Having more options!

Screen Name Redacted

2/03/2021 02:11 PM

never used them

Screen Name Redacted 2/03/2021 03:41 PM	I didn't typically use mobile vendors, and I wasn't impacted adversely by any
Screen Name Redacted 2/03/2021 03:52 PM	don't know.
Screen Name Redacted 2/03/2021 05:03 PM	I'm glad they were allowed on Dallas rd.
Screen Name Redacted 2/03/2021 05:29 PM	I was not aware of these and did not use them but think they are a good idea.
Screen Name Redacted 2/03/2021 05:30 PM	Did not access any mobile vendors.
Screen Name Redacted 2/03/2021 05:30 PM	NA
Screen Name Redacted 2/03/2021 06:02 PM	Did not see this happening on the streets I travelled, so couldn't speculate.
Screen Name Redacted 2/03/2021 06:19 PM	Location on Dallas Rd
Screen Name Redacted 2/03/2021 07:11 PM	did not observe
Screen Name Redacted 2/03/2021 07:20 PM	It was ok
Screen Name Redacted 2/03/2021 07:53 PM	Being allowed on city property
Screen Name Redacted 2/03/2021 08:42 PM	All
Screen Name Redacted 2/03/2021 09:30 PM	Didn't use any.
Screen Name Redacted 2/03/2021 09:56 PM	I never visited any, so i don't know.
Screen Name Redacted 2/03/2021 10:35 PM	Could go with my dog

Screen Name Redacted 2/04/2021 08:15 AM	All. Great idea.
Screen Name Redacted 2/04/2021 10:17 AM	not sure as i havent used personally
Screen Name Redacted 2/04/2021 11:14 AM	I am not aware of the locations across the city other than seeing a truck on Dallas Road between Cook and Moss Street.
Screen Name Redacted 2/04/2021 03:06 PM	Nothing
Screen Name Redacted 2/04/2021 03:29 PM	Any food trucks or outside vendors are great.
Screen Name Redacted 2/04/2021 03:39 PM	Did not use
Screen Name Redacted 2/04/2021 03:59 PM	More options for food vendors in a greater variety around town - food trucks in places I've never seen them providing food options closer to where I lived
Screen Name Redacted 2/04/2021 04:03 PM	Felt safe, interesting foods
Screen Name Redacted 2/04/2021 05:21 PM	These businesses need more support and encouragement towards their business possibilities especially as restaurants in rented space become unaffordable
Screen Name Redacted 2/04/2021 05:26 PM	Never used them.
Screen Name Redacted 2/04/2021 06:16 PM	I didn't use any of those services so cannot comment
Screen Name Redacted 2/04/2021 08:35 PM	More variety and affordable cost
Screen Name Redacted 2/05/2021 05:17 AM	More services and business opportunities for everyone.
Screen Name Redacted 2/05/2021 07:38 AM	Food trucks were a great idea, especially along Dallas. Perfect
Screen Name Redacted 2/05/2021 09:58 AM	Rotating food options in popular public spaces is welcome, particularly where other food establishments are not present.

Screen Name Redacted 2/05/2021 02:32 PM	Don't know
Screen Name Redacted 2/05/2021 03:59 PM	I have no opinions to share.
Screen Name Redacted 2/05/2021 04:48 PM	Ability to buy food in areas of the city like Dallas Rd.
Screen Name Redacted 2/05/2021 09:39 PM	...
Screen Name Redacted 2/06/2021 07:46 AM	I have not used this service.
Screen Name Redacted 2/06/2021 08:26 AM	I did not frequent any of these.
Screen Name Redacted 2/06/2021 10:19 AM	Haven't tried.
Screen Name Redacted 2/06/2021 04:05 PM	The only spot I visited was the cook street village mobile vendor area, it was, again, such a good vibe and energy to see a couple food trucks tucked into a vacant space.
Screen Name Redacted 2/07/2021 09:01 AM	Having access to food trucks more regularly
Screen Name Redacted 2/07/2021 12:04 PM	didn't access any of this
Screen Name Redacted 2/07/2021 06:32 PM	Didn't use
Screen Name Redacted 2/07/2021 08:41 PM	good selection
Screen Name Redacted 2/07/2021 11:41 PM	No experience so will withhold comment
Screen Name Redacted 2/08/2021 10:36 AM	I love the food trucks and I believe we should have an area of town that they can park and set up daily.
Screen Name Redacted 2/08/2021 12:35 PM	Great idea



Screen Name Redacted 2/08/2021 02:25 PM	I am not promoting junk or fast or greasy food therefore I am not the person to ask about food trucks or vendors. If I had to choose I would choose local food, sourced and made locally and simple to eat while walking. Not too messy or gooey. Unless you have wash stands available. Especially during these times when most are thinking about germs and wearing masks.
Screen Name Redacted 2/08/2021 03:27 PM	No information as to where to find these places. Line ups not healthy at this time.
Screen Name Redacted 2/08/2021 05:05 PM	I liked the variety of locations that mobile vendors were allowed to set up.
Screen Name Redacted 2/09/2021 06:53 PM	Not sure - listen to other businesses and any conflicts
Screen Name Redacted 2/09/2021 08:25 PM	loved the food trucks. made the city feel vibrant
Screen Name Redacted 2/09/2021 10:58 PM	Wonderful pivoting!
Screen Name Redacted 2/10/2021 03:52 PM	Loocation
Screen Name Redacted 2/11/2021 11:33 AM	Outdoor seating by food trucks
Screen Name Redacted 2/11/2021 12:00 PM	More choice, more vibrancy
Screen Name Redacted 2/11/2021 12:27 PM	I have not used a vendor
Screen Name Redacted 2/11/2021 02:12 PM	These are fun and vidal businesses , giving us more choices
Screen Name Redacted 2/11/2021 03:50 PM	I liked the expansion of food truck spaces across the city.
Screen Name Redacted 2/11/2021 04:04 PM	i would like to see a list of who, when where
Screen Name Redacted 2/11/2021 04:41 PM	These were amazing along Dallas!!
Screen Name Redacted	Food trucks.

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2/11/2021 04:47 PM

Screen Name Redacted

Loved the different options!

2/11/2021 05:07 PM

Screen Name Redacted

Don't know

2/11/2021 05:31 PM

Screen Name Redacted

they are not a problem.

2/11/2021 05:58 PM

Screen Name Redacted

i didn't experience any mobile vendors

2/11/2021 06:04 PM

Screen Name Redacted

People who cannot get a real job or manage in a proper restaurant can have work.

2/11/2021 06:32 PM

Screen Name Redacted

Great food Easy to access

2/11/2021 07:29 PM

Screen Name Redacted

I didn't hear of mobile vendors, do they get out of the core and go to places like Burnside or Vicwest?

2/11/2021 09:46 PM

Screen Name Redacted

I did not buy any food from a food truck downtown

2/11/2021 10:00 PM

Screen Name Redacted

Eliminating automobiles

2/12/2021 02:35 AM

Screen Name Redacted

Why do we need food trucks on Fairfield road. Really. I'm sorry but this is not working either.

2/12/2021 08:21 AM

Screen Name Redacted

Love the idea of mobile vendors to add more colour to street life.

2/12/2021 10:51 AM

Screen Name Redacted

No experience

2/12/2021 11:09 AM

Screen Name Redacted

Accessible, high pedestrian areas

2/12/2021 11:42 AM

Screen Name Redacted

I didn't see too many actually, so I'm not sure what worked well.

2/12/2021 12:18 PM

Screen Name Redacted

New Dallas Road vendors...great spot, perfect combo!

2/12/2021 12:20 PM

Screen Name Redacted

Did not access

2/12/2021 12:46 PM

Screen Name Redacted

Didn't use these, put a nice idea.

2/12/2021 03:22 PM

Screen Name Redacted

Love these! Made the city feel more active and alive.

2/12/2021 04:22 PM

Screen Name Redacted

seemed fine to me

2/12/2021 10:38 PM

Screen Name Redacted

I didn't see any of these, but I've supported mobile vendors behind the RBC and thought it was a great idea.

2/13/2021 01:12 PM

Screen Name Redacted

N/A

2/13/2021 04:53 PM

Screen Name Redacted

Great - but I'd like to see the mobile vendors on the Dallas bikeway managed better. We see spillover of pedestrians into the lane. I really would like the city to keep the pledge to make the Dallas lanes bike only when COVID is past. As it is, it can be very busy and people get in the way of bikers. The rules aren't communicated clearly and the two modes should just be separated.

2/14/2021 11:47 AM

Screen Name Redacted

I could order a crappy coffee for \$5 from a sweaty man in a van.

2/15/2021 05:10 PM

Screen Name Redacted

did not access these

2/16/2021 06:24 AM

Screen Name Redacted

Carefully selected. I never noticed them. Selected in out of the way places probably. This does not make city vibrant. Stick them together in places where they are seen. Let them serve pub food next to bastion Square, tourist kitchen next to northern exposure. Blankets next to the Bay that's what will draw people. Not some temporary seating on top of pavement that will revert to car traffic two months later. Do a visual survey of cars on government street when the street goes back to the old normal. Not a single business benefits... none of them stop except for stop signs and Jay walkers (I've heard them reaching of brakes)

2/16/2021 06:55 AM

Screen Name Redacted

Access to food trucks was good.

2/16/2021 07:38 AM

Screen Name Redacted

Dentistry in a truck — are you kidding?

2/16/2021 09:02 AM

Screen Name Redacted

Did. It visit a mobile vendor

2/16/2021 10:27 AM

Screen Name Redacted

Nice to have availability of a range of dining options in places where they might otherwise be unavailable. (also, regarding the above question....did you mean "Brick and Mortar?" instead of Brick and Motor?

2/16/2021 10:42 AM

Screen Name Redacted

Food trucks

2/16/2021 10:54 AM

Screen Name Redacted

Do not allow vendors to operate in beacon hill. Ensure the trust is fulfilled.

2/16/2021 10:56 AM

Screen Name Redacted

Thought it was a great addition to Dallas Road where there aren't many places to stop

2/16/2021 11:18 AM

Screen Name Redacted

Ease of using them without having to drive to them. More support for social marketing as to where they are and what they are serving today.

2/16/2021 11:20 AM

Screen Name Redacted

I was not aware of other mobile businesses. It would be great for the city to provide a mechanism for these businesses to advertise where they're operating.

2/16/2021 11:40 AM

Screen Name Redacted

I hear some people like them.

2/16/2021 11:45 AM

Screen Name Redacted

It worked

2/16/2021 11:46 AM

Screen Name Redacted

More choice, feels safer, gives the community a cool vibe

2/16/2021 11:46 AM

Screen Name Redacted

New areas for dining

2/16/2021 12:03 PM

Screen Name Redacted

The food trucks add so much to the city, especially at a time when some were apprehensive about eating inside a restaurant. I loved seeing them and enjoyed their food.

2/16/2021 12:10 PM

Screen Name Redacted

no comment

2/16/2021 12:13 PM

Screen Name Redacted

i'd like to see food trucks vary their locations

2/16/2021 12:23 PM

Screen Name Redacted 2/16/2021 12:25 PM	I think having food trucks brings people together in a safe way
Screen Name Redacted 2/16/2021 12:26 PM	Anything providing local businesses an opportunity to expand their reach.
Screen Name Redacted 2/16/2021 12:43 PM	Increased access to services is a win-win
Screen Name Redacted 2/16/2021 12:53 PM	I didn't know about any of this.
Screen Name Redacted 2/16/2021 01:09 PM	More accessibility to food around the city
Screen Name Redacted 2/16/2021 01:22 PM	variation was big
Screen Name Redacted 2/16/2021 01:41 PM	Love having mobile vendors in more locations - Dallas road for one example.
Screen Name Redacted 2/16/2021 01:44 PM	I wasn't a fan of this in residential areas. It makes sense downtown and even along Dallas Rd to some degree but having a generator blaring constantly is really annoying and smelly in a residential area. The parking was blocked off 24/7 and was almost never used when by vendors but was needed by others in the community.
Screen Name Redacted 2/16/2021 01:47 PM	I haven't seen any of these, other than food trucks.....
Screen Name Redacted 2/16/2021 01:47 PM	Never saw any evidence that this was being done.
Screen Name Redacted 2/16/2021 02:00 PM	Accessible
Screen Name Redacted 2/16/2021 02:06 PM	New options created for struggling businesses
Screen Name Redacted 2/16/2021 02:12 PM	Lots of food trucks around. Convenience to the customer.
Screen Name Redacted 2/16/2021 02:26 PM	Food vendors on Dallas road were a great addition.
Screen Name Redacted	No need for health related mobiles.

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2/16/2021 02:28 PM

Screen Name Redacted More available. Dallas Road was good

2/16/2021 02:36 PM

Screen Name Redacted I liked the food trucks on Dallas Road.

2/16/2021 02:50 PM

Screen Name Redacted Didn't use.

2/16/2021 03:19 PM

Screen Name Redacted Dallas road

2/16/2021 03:22 PM

Screen Name Redacted food trucks good, others not used

2/16/2021 03:28 PM

Screen Name Redacted Not sure

2/16/2021 04:03 PM

Screen Name Redacted It was great to see pop up food trucks around town where you would not normally see them.

2/16/2021 04:06 PM

Screen Name Redacted I enjoyed vendors on Dallas rd. Just make sure they don't take up a lot of becoming scarcer parking spots

2/16/2021 04:38 PM

Screen Name Redacted More variety.

2/16/2021 05:01 PM

Screen Name Redacted I didn't use many but did get an ice cream bar along Dallas Road once.

2/16/2021 05:10 PM

Screen Name Redacted That they had a chance to sell and bring more small businesses. Just need more locations

2/16/2021 06:12 PM

Screen Name Redacted Unsure

2/16/2021 07:06 PM

Screen Name Redacted easy to access and fun

2/16/2021 07:12 PM

Screen Name Redacted Enjoyed them

2/16/2021 07:45 PM

Screen Name Redacted Put options in new neighbourhoods where choice was limited previously

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2/16/2021 07:55 PM

Screen Name Redacted

Locations...

2/16/2021 08:44 PM

Screen Name Redacted

I loved having mobile vendors along Dallas Road.

2/16/2021 09:27 PM

Screen Name Redacted

Great to see more.

2/16/2021 09:59 PM

Screen Name Redacted

Good food on the street.

2/16/2021 10:16 PM

Screen Name Redacted

Really cool to have quality food vending at Dallas road

2/16/2021 10:46 PM

Screen Name Redacted

More more more and don't over regulate them. Make the city shine and be happy without all the rules and regulations you are obsessed with

2/17/2021 03:17 AM

Screen Name Redacted

I don't mind mobile vendors but I worry about the climate impacts of food trucks.

2/17/2021 07:29 AM

Screen Name Redacted

Food trucks work well. Love the idea if other mobile businesses

2/17/2021 07:30 AM

Screen Name Redacted

They are yummy and allow people to test their food concept

2/17/2021 07:30 AM

Screen Name Redacted

Food trucks work well. Love the idea if other mobile businesses

2/17/2021 07:30 AM

Screen Name Redacted

They are yummy and allow people to test their food concept

2/17/2021 07:30 AM

Screen Name Redacted

They are yummy and allow people to test their food concept

2/17/2021 07:30 AM

Screen Name Redacted

Food trucks work well. Love the idea if other mobile businesses

2/17/2021 07:30 AM

Screen Name Redacted

Food trucks work well. Love the idea if other mobile businesses

2/17/2021 07:30 AM

Screen Name Redacted

It allowed the community to access these services more easily and allowed

2/17/2021 07:40 AM

the businesses to continue making money.

Screen Name Redacted

Contributes to variety of food experience, invites people to venues

2/17/2021 07:47 AM

Screen Name Redacted

Food trucks are great. didn't see the others.

2/17/2021 07:52 AM

Screen Name Redacted

Did not experience

2/17/2021 07:52 AM

Screen Name Redacted

Never used

2/17/2021 07:54 AM

Screen Name Redacted

Other than the food trucks, I didn't interest with other mobile vendors. I think it's a great idea, but would call for some restrictions as to how many businesses could be doing it.

2/17/2021 07:57 AM

Screen Name Redacted

Everything.

2/17/2021 07:57 AM

Screen Name Redacted

Liked the mobile vendors on Dallas Road! It was so nice last summer! If this could be continued that would be great. I also think that they should be allowed in Beacon Hill Park.

2/17/2021 07:58 AM

Screen Name Redacted

Nice to see so many locations! Especially on Dallas Road

2/17/2021 07:59 AM

Screen Name Redacted

They are where people are. ie Dallas Rd

2/17/2021 08:01 AM

Screen Name Redacted

Easy access to food

2/17/2021 08:02 AM

Screen Name Redacted

Love all the food trucks. They really add to the City's vibrancy.

2/17/2021 08:02 AM

Screen Name Redacted

Putting these in otherwise under or unused patches of land has been great... again, encourages people to circulate in the city

2/17/2021 08:04 AM

Screen Name Redacted

Everything

2/17/2021 08:09 AM

Screen Name Redacted

It is great to have choices.

2/17/2021 08:09 AM



Screen Name Redacted 2/17/2021 08:10 AM	Not used
Screen Name Redacted 2/17/2021 08:12 AM	Love whenever they are near a park so you can sit and enjoy your food.
Screen Name Redacted 2/17/2021 08:16 AM	I really enjoyed more food trucks at Dallas Road. What an amazing park we have there! I just wish there was a mobile coffee shop because, dang, would I like a latte there!
Screen Name Redacted 2/17/2021 08:16 AM	I don't approve of mobile vendors. Too many of us are trying to survive in our rental spaces for our small businesses and have to pay high rent. Not a fair solution....
Screen Name Redacted 2/17/2021 08:17 AM	I guess opening up new locations
Screen Name Redacted 2/17/2021 08:20 AM	Worked well
Screen Name Redacted 2/17/2021 08:21 AM	N/A - we haven't used them.
Screen Name Redacted 2/17/2021 08:22 AM	I would like to see healthier food in terms of the kinds of vendors allowed on Dallas Road. Right now it is all junk food.
Screen Name Redacted 2/17/2021 08:22 AM	Access
Screen Name Redacted 2/17/2021 08:24 AM	multi ethnic/cultural options
Screen Name Redacted 2/17/2021 08:24 AM	They are fine. Convenient and accessible.
Screen Name Redacted 2/17/2021 08:31 AM	N/A
Screen Name Redacted 2/17/2021 08:31 AM	I didn't really notice
Screen Name Redacted 2/17/2021 08:35 AM	Did not use.
Screen Name Redacted 2/17/2021 08:35 AM	Provides a starting point for local budding restaurateurs. A way they can start up at lower cost. Also a way more experienced people can test new

	concepts. A strong part of our food ecosystem that allows people to test drive concepts and ideas.
Screen Name Redacted 2/17/2021 08:37 AM	Food trucks, arts and crafts carts. More diversity of food and items. As supports small business.
Screen Name Redacted 2/17/2021 08:38 AM	Enhanced friendly buoyant atmosphere
Screen Name Redacted 2/17/2021 08:40 AM	We did not utilize these facilities.
Screen Name Redacted 2/17/2021 08:41 AM	Didn't saw any
Screen Name Redacted 2/17/2021 08:42 AM	did not use any of these, the noise of generators could be an issue, as well, I think people will still go to their own doctor or dentist -
Screen Name Redacted 2/17/2021 08:46 AM	I only know of food trucks
Screen Name Redacted 2/17/2021 08:47 AM	Did not use them
Screen Name Redacted 2/17/2021 08:48 AM	N/A - didn't see this initiative.
Screen Name Redacted 2/17/2021 08:50 AM	everything
Screen Name Redacted 2/17/2021 08:53 AM	Along Dallas Road was good
Screen Name Redacted 2/17/2021 08:54 AM	N/a
Screen Name Redacted 2/17/2021 08:55 AM	Only beneficial to the community.
Screen Name Redacted 2/17/2021 08:56 AM	I do not use food trucks and I was unaware of mobile clinics being set up in specific locations. I did see more mobile services being delivered to peoples homes, such as mobile bike repairs, and mobile vets. I have no comment on what worked well.
Screen Name Redacted 2/17/2021 09:00 AM	Limited experience with these sorts apart from food trucks along Dallas Rd

Screen Name Redacted 2/17/2021 09:01 AM	Great idea to keep post-covid
Screen Name Redacted 2/17/2021 09:01 AM	No comment
Screen Name Redacted 2/17/2021 09:01 AM	Food trucks work well all year
Screen Name Redacted 2/17/2021 09:02 AM	Don't think there should be unlimited mobile vendors as there are many struggling food businesses that have to pay fixed costs such as rent. We should encourage these businesses
Screen Name Redacted 2/17/2021 09:04 AM	The variety of food was good and I especially enjoyed seeing the Songhees people involved.
Screen Name Redacted 2/17/2021 09:05 AM	I did not visit any mobile vendor but I can see that they would work well with proper hygiene in place
Screen Name Redacted 2/17/2021 09:08 AM	I love this idea, I only noticed the one behind the museum, and I enjoyed the extra space to eat out doors and to support local vendors.
Screen Name Redacted 2/17/2021 09:09 AM	never visited
Screen Name Redacted 2/17/2021 09:11 AM	Allowed for different food options at new locations which was nice to expand.
Screen Name Redacted 2/17/2021 09:18 AM	When the mobile vendor was located in a space that was not constrained by lack of parking.
Screen Name Redacted 2/17/2021 09:19 AM	N/A
Screen Name Redacted 2/17/2021 09:21 AM	great for visitors, people who do not pay property or business taxes
Screen Name Redacted 2/17/2021 09:21 AM	is this really any different than what already happens every year with food trucks like the ones by the now tainted and stigmatized Royal Museum, you know the one that Carol James must now save because well educated, professionals, with social justice familiarity still discriminate against natives. Seems like the problem is that we need normal common day people working there rather than the racist staff, though I digress.
Screen Name Redacted 2/17/2021 09:22 AM	Don't like. Look messy in compact Victoria.

Screen Name Redacted 2/17/2021 09:22 AM	Haven't used them.
Screen Name Redacted 2/17/2021 09:22 AM	Finest at Sea truck was an amazing surprise to find at the bridge one day!
Screen Name Redacted 2/17/2021 09:26 AM	I dont know the locations of them....
Screen Name Redacted 2/17/2021 09:31 AM	Good for city.
Screen Name Redacted 2/17/2021 09:33 AM	I think more mobile vendors should be allowed
Screen Name Redacted 2/17/2021 09:42 AM	The food trucks behind the museum are a great addition ... ongoing markets in different communities are important.
Screen Name Redacted 2/17/2021 09:43 AM	I like food trucks mostly because the small space creates food innovation and interesting dishes but aside from taco justice and burger crush that are typically located in one spot I haven't eaten at many. I haven't used any other mobile services.
Screen Name Redacted 2/17/2021 09:43 AM	fully agree
Screen Name Redacted 2/17/2021 09:44 AM	Just having the option to even have them - and things beyond just food trucks - was great to include in the offerings
Screen Name Redacted 2/17/2021 09:45 AM	Did not experience however, I have experienced the food trucks at other times and think they're a fabulous idea. They are regularly as Esquimalt Lagoon during the summer and it's a fun thing to do for a casual meal.
Screen Name Redacted 2/17/2021 09:49 AM	I did not visit a mobile vendor.
Screen Name Redacted 2/17/2021 09:50 AM	??
Screen Name Redacted 2/17/2021 09:50 AM	Everyone loves food trucks.
Screen Name Redacted 2/17/2021 09:54 AM	Good to see them
Screen Name Redacted	Appreciate the quality of mobile vendors and their products. Fabulous

2/17/2021 09:58 AM

solution to challenging issue.

Screen Name Redacted

We had them in some recreation areas (ie along Dallas Rd)

2/17/2021 09:58 AM

Screen Name Redacted

Food trucks

2/17/2021 09:59 AM

Screen Name Redacted

Food trucks seemed to be in good areas for customer needs.

2/17/2021 10:02 AM

Screen Name Redacted

I have not used mobile vendors, but I would hope that the "carefully selected" locations would take into account their customer base, preferably in consultation with the vendor, and not be randomly assigned by the city bureaucracy.

2/17/2021 10:03 AM

Screen Name Redacted

Brilliant and good for those who took it on. I believe there just isn't enough of them. Great to see then on Dallas road, but there is one or two, so who wants to wait in line when it gets busy, again its hard to make money but one food truck isn't a game changer. The mobile dentists and others is so overdue, so its about servicing the customer and if some want to be in there homes then great! Think its a cool option.

2/17/2021 10:04 AM

Screen Name Redacted

not familiar with this

2/17/2021 10:05 AM

Screen Name Redacted

Good in the right places like Dallas Rd

2/17/2021 10:06 AM

Screen Name Redacted

Great idea but never used them

2/17/2021 10:07 AM

Screen Name Redacted

n/a

2/17/2021 10:08 AM

Screen Name Redacted

I think allowing food trucks to park on some of our city streets is a great idea. I don't think mobile businesses like dentists and chiropractors should be allowed to set up on our streets except maybe as a temporary pop up for a short period of time.

2/17/2021 10:12 AM

Screen Name Redacted

Very handy!

2/17/2021 10:19 AM

Screen Name Redacted

Didn't use but ok with these. Great for folks who have difficulty getting out!

2/17/2021 10:26 AM

Screen Name Redacted

Haven't seen any of these

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2/17/2021 10:28 AM

Screen Name Redacted

2/17/2021 10:30 AM

I think dentist, Chiro etc great. I was disappointed by the mobile vendors on Dallas Rd pedalling absolute junk from noisy trailers. I like the food trucks on Cook St.

Screen Name Redacted

2/17/2021 10:36 AM

Accessibility is the key here. Also, it creates another opportunity for small businesses to expand and/or have a novel way to make their services available to customers and clients.

Screen Name Redacted

2/17/2021 10:39 AM

Not in favour of mobile vendors being allowed in areas where they are competing with existing facilities.

Screen Name Redacted

2/17/2021 10:42 AM

Just having them available

Screen Name Redacted

2/17/2021 10:44 AM

Great idea although I didn't use this service. I was not afraid to go into brick and mortar businesses and would prefer to support them.

Screen Name Redacted

2/17/2021 10:45 AM

I liked the food trucks along Dallas Road although I would hate to see it become a long line of food trucks. One or two rotating ones would be fine.

Screen Name Redacted

2/17/2021 10:49 AM

I didn't notice a difference

Screen Name Redacted

2/17/2021 10:56 AM

Brought people together with common interests- exposed people to what people do. Pops the bubble most live in.

Screen Name Redacted

2/17/2021 11:02 AM

I liked having more food truck options. I would expand this into Saanich. A great way to have lunch outdoors and enjoy our summers.

Screen Name Redacted

2/17/2021 11:06 AM

Food trucks are a big city vibe. I believe Victorians loved the idea even before Covid. As far as dentists and chiropractors etc I personally would not go to these mobile vendors certainly not during Covid.

Screen Name Redacted

2/17/2021 11:07 AM

It was nice to see food trucks around the city.

Screen Name Redacted

2/17/2021 11:12 AM

really enjoyed how they were parked along dallas rd in the summer. They seemed to do a brisk business and people who didnt feel safe at restaurants or downtown could still grab something on their walks.

Screen Name Redacted

2/17/2021 11:15 AM

Food trucks on Dallas have been useful

Screen Name Redacted

2/17/2021 11:19 AM

I like the idea of gourmet/fancy food trucks. Wish there were more. I've tried almost all the one behind the Museum, but more variety would be great.

Screen Name Redacted 2/17/2021 11:28 AM	did not use or experience
Screen Name Redacted 2/17/2021 11:28 AM	I enjoyed the food trucks
Screen Name Redacted 2/17/2021 11:35 AM	It's good to gather several food trucks in one area, like a food court in a mall.
Screen Name Redacted 2/17/2021 12:06 PM	Good to see people working.
Screen Name Redacted 2/17/2021 12:21 PM	Really liked that the City appeared to reduce its restrictions on mobile food trucks. We had a couple of virtually permanent trucks in empty lot on Mason & Cook that were a real hit in the community. They add much to the relaxed ambience of the North Park Village area.
Screen Name Redacted 2/17/2021 12:47 PM	I didn't use them.
Screen Name Redacted 2/17/2021 12:48 PM	Couldn't tell you
Screen Name Redacted 2/17/2021 12:53 PM	n/a
Screen Name Redacted 2/17/2021 12:55 PM	Accessibility.
Screen Name Redacted 2/17/2021 01:03 PM	Nice to be able to buy food on Dallas rd.
Screen Name Redacted 2/17/2021 01:04 PM	Good
Screen Name Redacted 2/17/2021 01:07 PM	All of it! Loved to see food trucks in many places
Screen Name Redacted 2/17/2021 01:10 PM	I appreciated that a food truck was able to operate close to my home. This was great during the lock down.
Screen Name Redacted 2/17/2021 01:11 PM	Food truck idea is great. Hopefully the council will allow these businesses to run without making it to difficult and expensive to run.
Screen Name Redacted 2/17/2021 01:14 PM	It was nice seeing them around a little more I guess

Screen Name Redacted 2/17/2021 01:22 PM	I have never even seen one of these.
Screen Name Redacted 2/17/2021 01:22 PM	I didn't see much mobile vendors this summer unfortunately.
Screen Name Redacted 2/17/2021 01:43 PM	Didn't use any.
Screen Name Redacted 2/17/2021 01:44 PM	do not use
Screen Name Redacted 2/17/2021 02:06 PM	I did not enjoy listening to the music from food trucks on Dallas Road.
Screen Name Redacted 2/17/2021 02:23 PM	Didn't use them.
Screen Name Redacted 2/17/2021 02:26 PM	Put them all in one large location
Screen Name Redacted 2/17/2021 02:30 PM	Food trucks were in locations with lots of pedestrian activity.
Screen Name Redacted 2/17/2021 02:35 PM	Their existence, where they were not able to be stationed in the past, added to Street life
Screen Name Redacted 2/17/2021 02:49 PM	I did not see any of these.
Screen Name Redacted 2/17/2021 02:51 PM	Love food trucks
Screen Name Redacted 2/17/2021 03:01 PM	I only ever saw food trucks.
Screen Name Redacted 2/17/2021 03:11 PM	The addition of a lot of them to skip the dishes
Screen Name Redacted 2/17/2021 03:18 PM	Mobile food trucks
Screen Name Redacted 2/17/2021 03:25 PM	I love the idea of food truck pod areas like in Portland. It was great to see some of them grouped together.



Screen Name Redacted 2/17/2021 03:44 PM	the more the better. I liked the food trucks along Dallas Road and in Cook Street Village the best.
Screen Name Redacted 2/17/2021 03:51 PM	Didn't use much, but like having access to them along Dallas Road
Screen Name Redacted 2/17/2021 03:56 PM	Allowing food trucks on the street in a designated on a permanent basis is a good thing. Parking them along Dallas Road was also effective. It would be nice to create a "food truck park" where trucks could be parked on a regular basis and there would be areas for citizens to picnic.
Screen Name Redacted 2/17/2021 04:00 PM	I have not used these services
Screen Name Redacted 2/17/2021 04:19 PM	More publicity is needed as I only found out about the Dallas rd Food truck by chance
Screen Name Redacted 2/17/2021 04:41 PM	Having them more visible was nice
Screen Name Redacted 2/17/2021 04:59 PM	I like mobile vendors and in general support allowance for more of them. I don't really think they compete with established eateries, as if I want a sit down meal, I will still go to a restaurant.
Screen Name Redacted 2/17/2021 05:39 PM	I loved the food vendors.
Screen Name Redacted 2/17/2021 05:42 PM	i didn't notice much change
Screen Name Redacted 2/17/2021 05:50 PM	No option
Screen Name Redacted 2/17/2021 05:51 PM	I like the idea but I have had no experience with any of the mobile businesses.
Screen Name Redacted 2/17/2021 06:50 PM	Expanding this program worked very well, we need to increase this even more. Let's be known for this! Food trucks, patios etc...this would add serious flavour to our city that would have people coming back for more.
Screen Name Redacted 2/17/2021 07:25 PM	I didn't see any.
Screen Name Redacted 2/17/2021 08:03 PM	I did not support many.

Screen Name Redacted 2/17/2021 08:32 PM	unclear
Screen Name Redacted 2/17/2021 08:35 PM	I have not had direct experience with this, so have not noticed much difference from the already existing food trucks
Screen Name Redacted 2/17/2021 09:25 PM	Mobile food vendors in direct competition with brick and mortar vendors seems unfair.
Screen Name Redacted 2/18/2021 07:30 AM	Opportunity for small business. Community positive.
Screen Name Redacted 2/18/2021 07:35 AM	not used food trucks or vendors
Screen Name Redacted 2/18/2021 07:40 AM	No experience with this but great idea. I'd like to see my mobile knife sharpening guy set up somewhere (maybe he was?).
Screen Name Redacted 2/18/2021 07:45 AM	Loved them at the museum.
Screen Name Redacted 2/18/2021 07:47 AM	Love the food trucks need to keep the atmosphere and add some live musicians and art
Screen Name Redacted 2/18/2021 08:16 AM	I didn't use any of these so have no personal opinion. In general, I think they are a good idea.
Screen Name Redacted 2/18/2021 08:20 AM	Did not use mobile vendors
Screen Name Redacted 2/18/2021 08:25 AM	Did not use.
Screen Name Redacted 2/18/2021 08:42 AM	The food trucks are the only ones that I have been to and I think they are a great way for people to grab some food and enjoy the outdoors.
Screen Name Redacted 2/18/2021 08:51 AM	Variety of vendors.
Screen Name Redacted 2/18/2021 08:51 AM	Selection and accessible
Screen Name Redacted 2/18/2021 08:56 AM	I didn't use this

Screen Name Redacted 2/18/2021 09:03 AM	I never availed of the businesses..I'm thinking that you are not thinking that the downtown will come back...before the pandemic the downtown full of tourists was very busy...a place which was very welcoming
Screen Name Redacted 2/18/2021 09:16 AM	We didn't see or use any of these services.
Screen Name Redacted 2/18/2021 09:22 AM	n/a
Screen Name Redacted 2/18/2021 09:29 AM	Availability to services without a vehicle worked well.
Screen Name Redacted 2/18/2021 09:29 AM	Great variety, more social outside
Screen Name Redacted 2/18/2021 09:45 AM	Access to these services, enhanced feeling of a vital urban space
Screen Name Redacted 2/18/2021 09:48 AM	I didn't really use the mobile vendors.
Screen Name Redacted 2/18/2021 10:10 AM	More mobile businesses are great. Property prices are so high that most people can't open a business
Screen Name Redacted 2/18/2021 10:16 AM	Dallas rd.
Screen Name Redacted 2/18/2021 10:17 AM	Most things
Screen Name Redacted 2/18/2021 10:24 AM	Nothing.
Screen Name Redacted 2/18/2021 10:36 AM	Having them in places I had never even thought, like ice cream on Dallas
Screen Name Redacted 2/18/2021 10:44 AM	We do not frequent food trucks.
Screen Name Redacted 2/18/2021 10:44 AM	I have no experience of this
Screen Name Redacted 2/18/2021 10:53 AM	Love the Choices!

Screen Name Redacted 2/18/2021 11:30 AM	Food trucks were a great way to hang out with friends and were very convenient when out for walks
Screen Name Redacted 2/18/2021 11:34 AM	I really like the food trucks.
Screen Name Redacted 2/18/2021 11:50 AM	I haven't seen any of these except for the food trucks on Dallas Road.
Screen Name Redacted 2/18/2021 11:54 AM	Did not use any. Not aware of their location.
Screen Name Redacted 2/18/2021 12:43 PM	Great idea.
Screen Name Redacted 2/18/2021 12:51 PM	n/a
Screen Name Redacted 2/18/2021 01:04 PM	Do not know
Screen Name Redacted 2/18/2021 01:36 PM	Great for businesses and promoting variety
Screen Name Redacted 2/18/2021 01:42 PM	not sure
Screen Name Redacted 2/18/2021 02:19 PM	I saw them in Cook St. Village and loved them. It made an empty lot more inviting and we tried all of the trucks that were there.
Screen Name Redacted 2/18/2021 02:37 PM	Never saw any dentists or chiropractors, only food trucks.
Screen Name Redacted 2/18/2021 02:52 PM	I would love to see this available for more people.
Screen Name Redacted 2/18/2021 03:02 PM	Did not take part in these and could not find any of them
Screen Name Redacted 2/18/2021 03:17 PM	the bricks and mortar businesses should always be first to consider. Do they want it in front of their business. They should pay appropriate taxes and rent just like the bricks and mortar businesses.
Screen Name Redacted 2/18/2021 03:23 PM	It's a tough business model and I feel for them. Can't say I used them much last year.

Screen Name Redacted 2/18/2021 03:28 PM	always like that option. never did get there though. having them in pedestrian areas makes sense to me..
Screen Name Redacted 2/18/2021 03:47 PM	Dallas Road. Most vendors appeared to ensure litter pickup was thorough at the end of their shifts.
Screen Name Redacted 2/18/2021 04:34 PM	Good option for flexibility
Screen Name Redacted 2/18/2021 06:21 PM	Can't comment as did not use them.
Screen Name Redacted 2/18/2021 07:07 PM	I love the areas for food trucks.
Screen Name Redacted 2/18/2021 08:46 PM	I did not access any of these businesses.
Screen Name Redacted 2/19/2021 12:02 AM	Having more food trucks is great.
Screen Name Redacted 2/19/2021 07:06 AM	Food trucks
Screen Name Redacted 2/19/2021 08:48 AM	No experience with food trucks except those behind the Museum which I like a lot because there are places to sit.
Screen Name Redacted 2/19/2021 10:48 AM	They made Dallas Road look cheap. They blocked the view, and are not needed there.
Screen Name Redacted 2/19/2021 10:53 AM	Didn't see these.
Screen Name Redacted 2/19/2021 10:53 AM	More variety, more density, better options
Screen Name Redacted 2/19/2021 11:04 AM	n/a
Screen Name Redacted 2/19/2021 11:05 AM	No opinion
Screen Name Redacted 2/19/2021 11:12 AM	I did no engage with any mobile vendors

Screen Name Redacted 2/19/2021 11:12 AM	Attracted people to be outdoors on the waterfront. Created opportunities for food vendors and a festive atmosphere.
Screen Name Redacted 2/19/2021 11:16 AM	Mobile vendors allow for a greater variety of products and services to be made available to residents.
Screen Name Redacted 2/19/2021 11:36 AM	Encourage more, in more areas, with safe distancing at each, of course.
Screen Name Redacted 2/19/2021 11:38 AM	didn't even notice
Screen Name Redacted 2/19/2021 11:46 AM	accessible for pedestrians
Screen Name Redacted 2/19/2021 11:48 AM	I did not utilize this but it sounds great.
Screen Name Redacted 2/19/2021 11:49 AM	Vendors along Dallas Road is supported.
Screen Name Redacted 2/19/2021 11:50 AM	This is just awesome. I personally saw a mobile barbershop and I was so elated to see that folks were permitted to be able to move their businesses in this manner. As a part-time caretaker to my elderly parents even they were elated. They thought "oh, how great is that! They are even closer and I don't need to sit in a building full of people to wait". It's such a fun experience for some folks to have and gives small businesses the flexibility they need.
Screen Name Redacted 2/19/2021 12:00 PM	Didn't experience
Screen Name Redacted 2/19/2021 12:05 PM	Food trucks are great, and they really add to the fun and festive nature of downtown.
Screen Name Redacted 2/19/2021 01:08 PM	I think its a great opportunity especially for people who maybe cannot get out easily or don't have regular means to travel around the city. I see this as being great for seniors. As for food trucks, I think we should be encouraging them. It would be cool to see them in our parks as well. Sometimes you are walking in Beacon hill and all you want is lunch, or ice cream.
Screen Name Redacted 2/19/2021 01:10 PM	Liked being able to grab a treat while walking along Dallas road
Screen Name Redacted 2/19/2021 01:12 PM	They were often in areas that had parking around them, since there weren't other businesses or flex areas taking up the room.

Screen Name Redacted 2/19/2021 01:53 PM	Having them!
Screen Name Redacted 2/19/2021 02:41 PM	The food trucks by Dallas road were fabulous.
Screen Name Redacted 2/19/2021 04:01 PM	With mobile vendors I am always concerned that they are not on a level playing field with brick and mortar stores in terms of taxes etc. However it is a great way for a business to come to the public when the public can't currently come to them.
Screen Name Redacted 2/19/2021 04:48 PM	n/a
Screen Name Redacted 2/19/2021 05:02 PM	Everything!
Screen Name Redacted 2/19/2021 05:17 PM	Nothing. There are so few vendors and they're very weirdly located. This sector needs more support
Screen Name Redacted 2/19/2021 06:50 PM	Great to have around town.
Screen Name Redacted 2/19/2021 07:50 PM	Mobile food works and seems like a idea that will continue to stick around and be supported by the communities.
Screen Name Redacted 2/19/2021 09:47 PM	The fact that there were more out.
Screen Name Redacted 2/20/2021 09:13 AM	Nothing
Screen Name Redacted 2/20/2021 08:45 PM	No comment
Screen Name Redacted 2/20/2021 11:12 PM	hadn't heard all the details of this initiative until now (had heard of the food trucks but not other businesses). Based on how it is described -- I think it sounds great. Good idea to carefully select locations to avoid competition.
Screen Name Redacted 2/21/2021 12:29 AM	More. More. More
Screen Name Redacted 2/21/2021 11:22 AM	Unsure as I didnt use these services (didnt know about it actually). But I would assume that it allowed businesses to diversify their services and allowed those that were already running a mobile service, continue to do so.
Screen Name Redacted	I like the access to vendors where there are seldom food outlets - eg Dallas

2/21/2021 11:51 AM

Rd.

Screen Name Redacted

I loved that they had the freedom to be in more locations.

2/21/2021 01:18 PM

Screen Name Redacted

We need more. And they shouldn't face endless bureaucracy. We don't need high priced licenses and fees for signs. We need to support vendors musicians artists. We don't need endless rules.

2/21/2021 02:39 PM

Screen Name Redacted

Love the flexibility of it. Also enjoy the designated spaces.

2/21/2021 03:10 PM

Screen Name Redacted

The food trucks in strategic areas worked well to create a diversity of different types of establishments for the public to enjoy.

2/21/2021 03:46 PM

Screen Name Redacted

Happy with most of the food truck locales we saw although we were not sure there was a need for food vendors along Dallas road. People are usually going there for a walk. The food truck selling candy floss seemed incongruous to the area.

2/21/2021 07:03 PM

Screen Name Redacted

Loved ice cream on Dallas Road.

2/21/2021 10:58 PM

Screen Name Redacted

Ice cream on Dallas Road - that was great. More of that, please!

2/21/2021 11:03 PM

Screen Name Redacted

more food trucks

2/22/2021 09:36 AM

Screen Name Redacted

they need to compete on an equal footing with bricks and mortar in terms of higher rents and property taxes

2/22/2021 01:00 PM

Screen Name Redacted

I like the mobile vendors. Overall, really good.

2/22/2021 06:24 PM

Screen Name Redacted

increasing the covid safe locations outside

2/22/2021 08:57 PM

Screen Name Redacted

I didn't experience these efforts.

2/22/2021 10:39 PM

Screen Name Redacted

Everything.

2/22/2021 11:53 PM

Screen Name Redacted

No idea.

2/23/2021 06:01 PM



Screen Name Redacted 2/23/2021 09:36 PM	Availability, space, ambiance. Mobile vendors and food trucks should stay long term.
Screen Name Redacted 2/24/2021 05:38 PM	I didn't actually have any interaction with mobile vendors.
Screen Name Redacted 2/24/2021 06:28 PM	Nothing
Screen Name Redacted 2/24/2021 06:43 PM	Great idea to have flexibly for all individuals
Screen Name Redacted 2/24/2021 07:24 PM	Nice to have!
Screen Name Redacted 2/25/2021 11:35 AM	This too should not be a pandemic related issue but good business and permitted years ago.
Screen Name Redacted 2/25/2021 11:52 AM	More food trucks downtown. Maybe at UVic?
Screen Name Redacted 2/25/2021 12:03 PM	I thought mobile vendors were quite sparse. Perhaps you did this to avoid competition but wouldn't keeping food trucks and businesses closer together be better? It causes more foot traffic. When I go out to run errands I like having options nearby.
Screen Name Redacted 2/25/2021 01:20 PM	I've always enjoyed having food trucks around, but I really appreciated with this initiative that there were vendors in places where I had never seen them before. Notably from my experience near Crystal Pool. It is borderline a food-desert around there and having a couple more options made a world of difference.
Screen Name Redacted 2/25/2021 03:28 PM	I haven't noticed or used any new mobile vendors.
Screen Name Redacted 2/25/2021 04:34 PM	I didn't have any experience with this.
Screen Name Redacted 2/25/2021 04:34 PM	not too sure, I didn't really encounter many. I am in favour of more of this though
Screen Name Redacted 2/25/2021 04:38 PM	Flexibility.
Screen Name Redacted 2/25/2021 05:05 PM	I didn't utilize this aspect.

Screen Name Redacted 2/26/2021 10:16 AM	Limits the amount of cars on the road!
Screen Name Redacted 2/26/2021 11:37 PM	All of it.
Screen Name Redacted 2/27/2021 01:44 AM	I didn't participate in this, but a neat idea and good call in thinking thoughtfully about spacing away from bricks and mortal establishments
Screen Name Redacted 2/27/2021 08:32 AM	All of it - Dallas Rd. vendors pulled me down to the waterfront for ice cream :)
Screen Name Redacted 2/27/2021 04:03 PM	Entrepreneurship opportunities
Screen Name Redacted 2/28/2021 07:05 AM	I did not use these services.
Screen Name Redacted 2/28/2021 09:34 AM	Market days are great for small vendors
Screen Name Redacted 2/28/2021 09:41 AM	No opinion
Screen Name Redacted 2/28/2021 09:49 AM	Process for safely lining up and waiting for food.
Screen Name Redacted 2/28/2021 10:02 AM	I don't use mobile vendors because the food is generally unhealthy and I'm really broke since my partner lost his job and rental is so expensive.
Screen Name Redacted 2/28/2021 10:56 AM	I haven't used them but I support their use, they increase access and add diversity, with the proviso that they do not unfavorably compete with local businesses invested in the community /area and paying all of the associated costs (lease, facility, property taxes etc). That is vital.
Screen Name Redacted 2/28/2021 11:57 AM	I did not know about this initiative.
Screen Name Redacted 2/28/2021 12:31 PM	It is ridiculous and an eyesore on what was once a beautiful city
Screen Name Redacted 2/28/2021 12:34 PM	Dallas Rd worked well...other locations were awful as far as sales go...
Screen Name Redacted	Nice to have more options.

2/28/2021 12:44 PM

Screen Name Redacted

I've not participated with mobile vendors, sadly.

2/28/2021 01:10 PM

Screen Name Redacted

Allowing them to set up shop where pedestrians congregate

2/28/2021 01:24 PM

Screen Name Redacted

A mobile dentist?

2/28/2021 01:35 PM

Screen Name Redacted

Just having more variety. And encouraged growth in this type of business

2/28/2021 02:02 PM

Screen Name Redacted

I haven't seen any.

2/28/2021 02:13 PM

Screen Name Redacted

I did not use

2/28/2021 02:34 PM

Screen Name Redacted

I will never attend a food truck.

2/28/2021 02:57 PM

Screen Name Redacted

Didn't see any.

2/28/2021 03:22 PM

Screen Name Redacted

Food trucks along Dallas Road were a welcome amenity.

2/28/2021 03:28 PM

Screen Name Redacted

NA

2/28/2021 03:51 PM

Screen Name Redacted

The food truck industry is phenomenal in Europe and we are really lacking here. We shouldn't have just certain festivals or events that allow them. I would love to see them more often and in more places.

2/28/2021 04:39 PM

Screen Name Redacted

N/A

2/28/2021 04:57 PM

Screen Name Redacted

N/a

2/28/2021 05:04 PM

Screen Name Redacted

I think the mobile vendors in area where their isn't services a great idea and areas for this should be encouraged.

2/28/2021 07:10 PM

Screen Name Redacted 2/28/2021 07:54 PM	I do use theses services
Screen Name Redacted 2/28/2021 07:55 PM	Food trucks were great for people too cautious to dine in restaurants
Screen Name Redacted 2/28/2021 09:17 PM	These are great. I makes it more possible for me to receive services. I would love to see mobile salons.
Screen Name Redacted 3/01/2021 06:34 AM	No experience with these other than food trucks, and more food trucks is almost never a bad thing
Screen Name Redacted 3/01/2021 07:04 AM	I think food trucks are fantastic.
Screen Name Redacted 3/01/2021 07:10 AM	Great to see them
Screen Name Redacted 3/01/2021 11:59 AM	not applicable
Screen Name Redacted 3/01/2021 12:57 PM	As long as they're licensed, I enjoy seeing them and eating their food.
Screen Name Redacted 3/01/2021 02:52 PM	They block views and are an eyesore.
Screen Name Redacted 3/01/2021 03:35 PM	fine, zero or minor positive impact
Screen Name Redacted 3/01/2021 07:27 PM	The Dallas Rd locations have worked well for us as we have been able to serve pedestrians enjoying a walk or motorist out enjoying the view

**Optional question** (506 response(s), 287 skipped)

**Question type:** Essay Question

#### Q17 What could be improved?

Screen Name Redacted 2/02/2021 10:13 AM	the ability to safely serve alcohol could be fun
Screen Name Redacted 2/02/2021 10:16 AM	More permanent designated food truck areas with tables and space for dining. See Portland for examples.

Screen Name Redacted 2/02/2021 10:33 AM	Work with property owners to have permanent food truck stands after the COVID crisis is over.
Screen Name Redacted 2/02/2021 10:34 AM	N/A
Screen Name Redacted 2/02/2021 10:53 AM	Require mobile vendors that use electricity to plug into the grid, and don't allow them to use fossil fuel-powered generators.
Screen Name Redacted 2/02/2021 11:03 AM	Enable more mobile vendors to locate in neighbourhoods where they are not competing directly with local food outlets.
Screen Name Redacted 2/02/2021 11:12 AM	Increased variety.
Screen Name Redacted 2/02/2021 11:28 AM	more awareness
Screen Name Redacted 2/02/2021 11:34 AM	Allow more food truck businesses, so restaurants and cafes can use them too as supportive income
Screen Name Redacted 2/02/2021 12:42 PM	More so that I can experience them.
Screen Name Redacted 2/02/2021 01:35 PM	no comment
Screen Name Redacted 2/02/2021 01:53 PM	I would love to see mobile vendors at the plaza on the west side of the JSB (Circus Square?), and in Centennial Square. I'm less concerned about competition with established businesses than some. Often it turns out that having more choices on an area draws more people.
Screen Name Redacted 2/02/2021 02:24 PM	Diversity. Places to eat that are safe and clean.
Screen Name Redacted 2/02/2021 03:52 PM	communications, where and what were they offering?
Screen Name Redacted 2/02/2021 04:45 PM	I think there needs to be even more spaces available across the city for food trucks and restaurants, especially since many restaurants might have to close but want to carry on in some shape or form. I also think there needs to be more seating and tables available nearby.
Screen Name Redacted 2/02/2021 04:49 PM	Improved access to public washroom facilities

Screen Name Redacted 2/02/2021 04:59 PM	more of them I guess, since I didn't notice.
Screen Name Redacted 2/02/2021 05:03 PM	having more :-)
Screen Name Redacted 2/02/2021 05:23 PM	Allowing more of these!
Screen Name Redacted 2/02/2021 05:40 PM	I really like the pod of food trucks/stalls that I experienced in Portland Oregon. There were so many good food choices and it was a great way for immigrant families to manage their small business with limited overhead.
Screen Name Redacted 2/02/2021 06:06 PM	More promotion of such mobile vendors and making this possibility to run such a business permanent.
Screen Name Redacted 2/02/2021 06:59 PM	Nothing
Screen Name Redacted 2/02/2021 07:20 PM	I would not locate mobile vendors along the new Dallas Road bike path. This resulted in people standing around waiting on the bike path without realizing bikes need to be able to pass through.
Screen Name Redacted 2/02/2021 07:34 PM	Oversight, governance of health and safety. Cleanliness.
Screen Name Redacted 2/02/2021 07:58 PM	Advertising. i can't say that I was particularly aware of this initiative.
Screen Name Redacted 2/02/2021 09:45 PM	More please!
Screen Name Redacted 2/02/2021 09:56 PM	VisAbility – I did not see any of these
Screen Name Redacted 2/02/2021 11:39 PM	More parking, free parking on Sunday
Screen Name Redacted 2/03/2021 12:06 AM	distanced picnic tables along Dallas
Screen Name Redacted 2/03/2021 06:57 AM	Continued clear guidance on where is appropriate.
Screen Name Redacted 2/03/2021 07:11 AM	With the pandemic there are a lot more people and groups out walking and using parks. I wonder if those areas could provide enough business for a

	food truck... certain parks or walking areas like Dallas Road.
Screen Name Redacted 2/03/2021 07:56 AM	Not sure
Screen Name Redacted 2/03/2021 08:50 AM	allow more permanent food providers like in shipping crates so they don't rely on generators
Screen Name Redacted 2/03/2021 08:57 AM	No comment
Screen Name Redacted 2/03/2021 09:02 AM	Maintain social distance
Screen Name Redacted 2/03/2021 09:10 AM	I can't comment because I did not use these services.
Screen Name Redacted 2/03/2021 09:11 AM	Less vendors popping up in any open space. It is not fair to those paying high rents for there similar business.
Screen Name Redacted 2/03/2021 09:27 AM	More police
Screen Name Redacted 2/03/2021 09:44 AM	Pass
Screen Name Redacted 2/03/2021 10:06 AM	Security, Cleanliness and Traffic flow....
Screen Name Redacted 2/03/2021 10:20 AM	Get rid of all the street vendors
Screen Name Redacted 2/03/2021 10:24 AM	I appreciate the thoughtfulness around competition, but some healthy competition could be good too. I'd like to see more diverse non-food related businesses in my neighbourhood (e.g. smaller retail or arts) and would love to see some space for entrepreneurship.
Screen Name Redacted 2/03/2021 10:38 AM	More approved locations for food trucks. Many cities in the world have food trucks on every corner. It's fun!
Screen Name Redacted 2/03/2021 10:42 AM	Better advertisement of where they were. Maybe a central place on the City website.
Screen Name Redacted 2/03/2021 10:45 AM	I think continuing this idea to grow is a mistake . It is not based on a need on my opinion ...it's just an idea that came and someone and some people are tinning with it .., the improvement would be to say . Designated unused

parking lots as I mentioned before or not at all ...we still need parking .... we are beautiful Victoria ...fill the buildings with these businesses that will be empty and perhaps torn down if they cannot find tenants . I do interior design abd I guess I could ask for a permit to design on the go and park randomly to do consultations .., could be fun could be profitable ..,not necessary and not good for the culture of our city

Screen Name Redacted

2/03/2021 10:56 AM

Prioritize people!

Screen Name Redacted

2/03/2021 10:58 AM

Power connections, so food trucks don't have to run stinky generators.

Screen Name Redacted

2/03/2021 10:59 AM

I didn't always know what was going on where. A map would help, assuming locations are somewhat static. I didn't see many food trucks out and about but hopefully will see more this summer. I didn't see or interact with any mobile vendors other than food.

Screen Name Redacted

2/03/2021 11:05 AM

good the way it was this year

Screen Name Redacted

2/03/2021 11:19 AM

Safe, clean, accessible public washrooms in any area that installs truck and mobile vendors.

Screen Name Redacted

2/03/2021 11:24 AM

Don't let them stay in the same place so long. Make them move, if only a few houses down, each day. Perhaps an App indicating their locations would help people find them. Don't allow 12 hour noisy generators in residential areas. Check on decibels. Enforce their trash collection requirements and step up the City's collection. Or better yet, regulate what they can give out that ends of as trash. The candy and popcorn business results in a lot of litter. Ensure that line-ups stay off the path and that seating areas are not within 6 feet of path users. Require them to submit plans for distancing. When pandemic is over, charge them. Don't block off the parking when the mobile unit is not there.

Screen Name Redacted

2/03/2021 12:36 PM

vendors need to ensure that their customers are disposing of their garbage in garbage cans and not walking away and then just throwing their garbage out when they have finished eating in people's yards, on the sidewalk

Screen Name Redacted

2/03/2021 02:00 PM

... having more options! (locations, trucks, etc)

Screen Name Redacted

2/03/2021 03:48 PM

Mobile businesses should be allowed from now on, and there should be more approved locations or maybe general types of places where they are always allowed.

Screen Name Redacted

2/03/2021 03:52 PM

don't know



Screen Name Redacted 2/03/2021 05:03 PM	Better quality food.
Screen Name Redacted 2/03/2021 05:29 PM	Continue.
Screen Name Redacted 2/03/2021 05:30 PM	NA
Screen Name Redacted 2/03/2021 06:02 PM	Did not see this happening on the streets I travelled, so couldn't speculate.
Screen Name Redacted 2/03/2021 06:19 PM	Rules surrounding waste. The increase of take out containers seemed to be a strain on surrounding City bins
Screen Name Redacted 2/03/2021 07:11 PM	I think we could have done without the axe throwing trailer.
Screen Name Redacted 2/03/2021 07:20 PM	Maybe they could get out on Dallas rd Or the water front
Screen Name Redacted 2/03/2021 09:30 PM	Not applicable
Screen Name Redacted 2/03/2021 10:35 PM	Diversity of options. More bathrooms
Screen Name Redacted 2/04/2021 10:17 AM	n/a
Screen Name Redacted 2/04/2021 11:14 AM	I recommend Clover Point rather than Dallas Road as a vendor location.
Screen Name Redacted 2/04/2021 03:06 PM	Inspect them. Make them provide their own bathrooms and garbage cans.
Screen Name Redacted 2/04/2021 03:29 PM	More food trucks or outside vendors!
Screen Name Redacted 2/04/2021 03:59 PM	Keep it up!
Screen Name Redacted 2/04/2021 05:21 PM	Getting used to distanced interactions in the long term and fitting events like the beer/music program in centennial square into a safe structure for the future

Screen Name Redacted 2/04/2021 05:26 PM	Did they take business away from restaurants that are in the area that pay city taxes all year round?
Screen Name Redacted 2/05/2021 07:38 AM	Not really sure mobile dentists or chiropractors are necessary going forward. Food trucks in the right locations are great.
Screen Name Redacted 2/05/2021 09:58 AM	The food vendors should be located further away from private residencies.
Screen Name Redacted 2/05/2021 11:29 AM	More of them, and stronger marketing support for these pop-up businesses! I did not know of any.
Screen Name Redacted 2/05/2021 02:32 PM	Don't know.
Screen Name Redacted 2/05/2021 03:59 PM	I have no opinion to share.
Screen Name Redacted 2/05/2021 09:39 PM	...
Screen Name Redacted 2/06/2021 07:46 AM	I would suggest as per my earlier comments, allowing for a place at Clover Point for food trucks. Similar to the area at the museum.
Screen Name Redacted 2/06/2021 08:26 AM	No comment.
Screen Name Redacted 2/06/2021 10:19 AM	N/A
Screen Name Redacted 2/06/2021 04:05 PM	More of it! More bicycle vendors who can roam and vend perhaps. There was a pilot for this a couple years ago, but I haven't seen many bicycle vendors lately?
Screen Name Redacted 2/07/2021 09:01 AM	Continue May-Oct each year
Screen Name Redacted 2/07/2021 05:59 PM	I only know of the original North Park location - the location was poorly chosen by the city and very rigid, which led to almost no uptake. RAP parking lot was later added but is now hosting tents. If a vendor wants a location that's not on the list, let them pitch that location.
Screen Name Redacted 2/07/2021 08:41 PM	n/a
Screen Name Redacted	I'm not a huge fan of mobile vendors unless the noise from their generators

2/07/2021 08:42 PM

can be greatly reduced.

Screen Name Redacted

Being able to get out and enjoy the city once again.

2/08/2021 10:36 AM

Screen Name Redacted

Drinking water stations, hand-wash stations, clean public toilets with on-site maintenance, locally made treat vendors with food-safe.

2/08/2021 02:25 PM

Screen Name Redacted

Only food trucks in allotted areas - sad whenever I have gone behind the museum - few trucks, most not open, few people utilizing the trucks. Mobile dentist or chiropractor would never use, with or without covid.

2/08/2021 03:27 PM

Screen Name Redacted

Promotion and marketing - DVBA should take an active role in this through various local platforms CHEK and TC?

2/09/2021 06:53 PM

Screen Name Redacted

These mobile businesses should not be allowed to locate outside existing bricks and mortar businesses which require shop window frontage to show merchandise nor should they take up the existing parking spaces outside the existing businesses.

2/10/2021 02:33 PM

Screen Name Redacted

Outdoor sinks with soap would be great!

2/11/2021 11:33 AM

Screen Name Redacted

Not sure

2/11/2021 02:12 PM

Screen Name Redacted

as above

2/11/2021 04:04 PM

Screen Name Redacted

Having scheduled times when they will be present. Sitting areas socially spaced out in these areas for those that want to sit and eat with some covered opportunities for weather changes.

2/11/2021 04:41 PM

Screen Name Redacted

Add more artisan vendors.

2/11/2021 04:47 PM

Screen Name Redacted

More variety

2/11/2021 05:07 PM

Screen Name Redacted

Don't know

2/11/2021 05:31 PM

Screen Name Redacted

nothing

2/11/2021 05:58 PM

Screen Name Redacted

Get rid of them

2/11/2021 06:32 PM

Screen Name Redacted 2/11/2021 07:29 PM	More food trucks!
Screen Name Redacted 2/11/2021 08:11 PM	Permanent food truck village would be great
Screen Name Redacted 2/11/2021 09:46 PM	Having places out of the core for these vendors. Encourage them in the Selkirk area? Cecil park?
Screen Name Redacted 2/11/2021 10:00 PM	not sure
Screen Name Redacted 2/11/2021 11:42 PM	We need an app with the location of street vendors at all times! I would do this more if I knew who would be where
Screen Name Redacted 2/12/2021 02:35 AM	Eliminating automobiles permanently
Screen Name Redacted 2/12/2021 08:21 AM	Why do we need this on random streets? They're crowded enough. Maybe have an accessible 'park' in town where all of the food trucks can locate and allow for people to find them in one place.
Screen Name Redacted 2/12/2021 10:51 AM	Areas where these vendors can thrive, i.e. without other traffic imposing itself.
Screen Name Redacted 2/12/2021 11:09 AM	N/A
Screen Name Redacted 2/12/2021 11:42 AM	Developing a map for food truck locations?
Screen Name Redacted 2/12/2021 12:18 PM	Definitely more advertising this was a thing, I didn't really know about it, like maybe a mobile map or something so you can locate services like food trucks (which I'm a big fan of, especially after seeing the rows of food trucks in Washington DC on K Street, it was amaaaazing). So maybe a designated area for food trucks like that, kind of like what is behind the RBCM but more trucks and more variety.
Screen Name Redacted 2/12/2021 12:20 PM	Appropriately located....don't overdo it! And don't take away more parking...I live near enough I don't have to drive to the area. Parking has been taken away from near breakwater area and now talk of Clover Point (bad idea). And this is visible during a time when we have reduced visitors during the pandemic. When we open up again, we will need all the parking possible to accommodate those visitors.
Screen Name Redacted	Did not access

2/12/2021 12:46 PM

Screen Name Redacted N/A

2/13/2021 01:12 PM

Screen Name Redacted N/A

2/13/2021 04:53 PM

Screen Name Redacted Let us know where they are going to be.

2/13/2021 05:22 PM

Screen Name Redacted Housing. Really is this what the city thinks needs changing. How about 3/4s parking space per unit. A quarter Lisa? Really? Get fucked.

2/15/2021 05:10 PM

Screen Name Redacted Make things permanent, rip up the pavement like the city did when they ripped up the rail network no more trams after that. It would then be a big decision to reintroduce vehicles into a pedestrian only area, sort of like all that concrete curbing next to the separated bike lanes. Try getting rid of those..

2/16/2021 06:55 AM

Screen Name Redacted Hire more inspectors to enforce the Covid safety measures in every business, medical or otherwise. Dentists and chiropractors are careful but what about access space shared with other businesses who just ignore the rules?

2/16/2021 09:02 AM

Screen Name Redacted No comment

2/16/2021 10:27 AM

Screen Name Redacted These food trucks are often big, smelly fume-emitting monsters. We need to encourage smaller, electrically powered food vendors. As well, more, small "ice cream and coffee" vendors not just huge Taco trucks etc.

2/16/2021 10:42 AM

Screen Name Redacted more public spaces to sit and enjoy

2/16/2021 10:54 AM

Screen Name Redacted Do not allow business in beacon hill. Ensure the trust is abided by

2/16/2021 10:56 AM

Screen Name Redacted I am a silversmith dependent on summer markets. I am desperate to see the artisan community included in initiatives.

2/16/2021 11:10 AM

Screen Name Redacted Variety of vendors. Opportunity to treat as an incubator for fledgling food businesses? Would be great to see less carnival-type food vendors and more vendors that better reflect Victoria's food scene

2/16/2021 11:18 AM

Screen Name Redacted Seating areas around the truck parking locations. Allow to stop in areas with walking paths.

2/16/2021 11:20 AM

Screen Name Redacted 2/16/2021 11:40 AM	Remove impediments and create more opportunities for out of the box ideas. The trouble
Screen Name Redacted 2/16/2021 11:45 AM	Make them label what is in their food and answer allergy questions. Don't let them operate generators for 12 hours next to residences. Make them move more often. Think, would I want this in front of my home for two weeks? Is it fair? Don't let them sell things like popcorn that are easily spilled. Regulate what they can distribute that will become trash. Be more specific about their trash/recycling responsibilities. One small bin right at the van, when people immediately leave on foot, is not sufficient. Ensure that they don't put seating right next to the path. It makes distancing difficult, and same for their line-ups. In the photo posted on COV FB for this consultation, it shows the problem next to the multi-use path. Make more locations available and provide real-time location information. Charge. There are additional costs to the City.
Screen Name Redacted 2/16/2021 11:46 AM	More
Screen Name Redacted 2/16/2021 12:03 PM	More
Screen Name Redacted 2/16/2021 12:10 PM	More trash bins.
Screen Name Redacted 2/16/2021 12:13 PM	no comment
Screen Name Redacted 2/16/2021 12:23 PM	a true review of the BHP Trust should be done.....trucks would enhance the visitors' experiences
Screen Name Redacted 2/16/2021 12:25 PM	More areas for food trucks with live music venues.
Screen Name Redacted 2/16/2021 12:26 PM	More of a focus on local vendors as opposed to services.
Screen Name Redacted 2/16/2021 12:53 PM	getting the word out. Also, more places where food trucks are allowed to operate. Why regulate this at all? More food trucks and on foot vendors along Dallas and Gonzales beach would make a great atmosphere.
Screen Name Redacted 2/16/2021 01:09 PM	Add more locations. Make them permanent.
Screen Name Redacted 2/16/2021 01:20 PM	Stay away from Dallas/Clover Point parking to allow for other-abled and tourist ease of access. Lots of park there to accommodate all. Keep food trucks away, closest on Cook St or Douglas St. NOT Dallas.

Screen Name Redacted 2/16/2021 01:22 PM	spelling in the paragraph above "brick-and-motor businesses"
Screen Name Redacted 2/16/2021 01:41 PM	Advertising of where/when
Screen Name Redacted 2/16/2021 01:44 PM	Keep this limited to downtown and one or two areas along Dallas Rd.
Screen Name Redacted 2/16/2021 01:47 PM	see above
Screen Name Redacted 2/16/2021 02:06 PM	Encouragement of year round options like these
Screen Name Redacted 2/16/2021 02:26 PM	Allowing vendors to park on the boulevard might help improve traffic flow as ones that parked on the road made traveling in tight areas even more constricted.
Screen Name Redacted 2/16/2021 02:28 PM	More variety of vendors.
Screen Name Redacted 2/16/2021 02:36 PM	More trucks
Screen Name Redacted 2/16/2021 02:50 PM	There could be more of them along Dallas Road to Clover Point.
Screen Name Redacted 2/16/2021 03:19 PM	Nothing.
Screen Name Redacted 2/16/2021 03:22 PM	Make an area for mobile vendors to draw people to a specific area
Screen Name Redacted 2/16/2021 03:22 PM	allowing food trucks in beacon hill park, or other high traffic areas. How about a "food truck friday" in centennial square again
Screen Name Redacted 2/16/2021 03:28 PM	not sure
Screen Name Redacted 2/16/2021 04:03 PM	Not sure
Screen Name Redacted 2/16/2021 04:06 PM	More spaces for vendors.

Screen Name Redacted 2/16/2021 05:01 PM	More spaces dedicated to food trucks.
Screen Name Redacted 2/16/2021 05:10 PM	Make sure they are located near garbage/recycling bins.
Screen Name Redacted 2/16/2021 06:12 PM	More locations
Screen Name Redacted 2/16/2021 07:06 PM	Unsure
Screen Name Redacted 2/16/2021 07:12 PM	nothing
Screen Name Redacted 2/16/2021 07:45 PM	More garbage cans available
Screen Name Redacted 2/16/2021 08:44 PM	Times open...
Screen Name Redacted 2/16/2021 09:27 PM	More food + drink variety, and some socially-distanced seating on the grassy area.
Screen Name Redacted 2/16/2021 09:59 PM	Mobile vendors should be offered a city wide operating license and provided the ability to operate in more locations.
Screen Name Redacted 2/16/2021 10:16 PM	Clean tables to eat at. Some were filthy. More garbage and recycling containers. Some people stayed for hours which meant there wasn't space to sit. Need to encourage people to share tables.
Screen Name Redacted 2/16/2021 10:46 PM	The trashy cotton candy guy turned Dallas road into a disgusting trashy vibe place that makes me feel embarrassed to live near. Fresh food absolutely, a mobile 7/11 crack house is not the vibe.
Screen Name Redacted 2/17/2021 03:17 AM	More more more
Screen Name Redacted 2/17/2021 07:29 AM	Are there any climate-related requirements or offsets for food trucks?
Screen Name Redacted 2/17/2021 07:30 AM	Not sure
Screen Name Redacted 2/17/2021 07:30 AM	Not sure



Screen Name Redacted 2/17/2021 07:30 AM	Not sure
Screen Name Redacted 2/17/2021 07:40 AM	Continue them long term.
Screen Name Redacted 2/17/2021 07:52 AM	n/a
Screen Name Redacted 2/17/2021 07:52 AM	N/A
Screen Name Redacted 2/17/2021 07:54 AM	NA
Screen Name Redacted 2/17/2021 07:57 AM	No comment
Screen Name Redacted 2/17/2021 07:57 AM	Don't know.
Screen Name Redacted 2/17/2021 07:58 AM	Can't think of anything.
Screen Name Redacted 2/17/2021 08:00 AM	do not place vendors near cycle paths. Lineups along Dallas Road poses threat to cyclists.
Screen Name Redacted 2/17/2021 08:01 AM	There could be improved spaces for them so they are not blocking traffic.
Screen Name Redacted 2/17/2021 08:02 AM	No noisy generators. Keep away from restaurants
Screen Name Redacted 2/17/2021 08:02 AM	More along Dallas Road.
Screen Name Redacted 2/17/2021 08:04 AM	Not aure
Screen Name Redacted 2/17/2021 08:09 AM	All more
Screen Name Redacted 2/17/2021 08:09 AM	Nothing

Screen Name Redacted 2/17/2021 08:10 AM	More signage
Screen Name Redacted 2/17/2021 08:12 AM	More! These are great.
Screen Name Redacted 2/17/2021 08:16 AM	Make them pay as much rent/taxes/strata that we do to survive...
Screen Name Redacted 2/17/2021 08:20 AM	Nothing
Screen Name Redacted 2/17/2021 08:22 AM	See above.
Screen Name Redacted 2/17/2021 08:22 AM	Touch less payment options
Screen Name Redacted 2/17/2021 08:24 AM	Diversity
Screen Name Redacted 2/17/2021 08:24 AM	Nothing.
Screen Name Redacted 2/17/2021 08:35 AM	Did not use.
Screen Name Redacted 2/17/2021 08:35 AM	No food truck ghettos like the RBCmuseum space. Should be on streets where possible as part of the vibrancy of Victoria.
Screen Name Redacted 2/17/2021 08:37 AM	More variety of food trucks and arts and craft carts.
Screen Name Redacted 2/17/2021 08:38 AM	Continue please, and presumably with good oversight and management
Screen Name Redacted 2/17/2021 08:40 AM	I don't know enough to make judgements. As long as brick and mortar businesses that pay rent are the primary focus over mobile ones that don't, this system can work to provide these services to those who cannot reach them.
Screen Name Redacted 2/17/2021 08:41 AM	Visibility
Screen Name Redacted 2/17/2021 08:42 AM	is it necessary? how does it effect the professionals who are paying large rents- these vehicles can go to individual clients homes it would seem or if

	for homeless people, in a health care parking lot not necessarily on city streets. Food truck need to be in spaces where there are garbage can and not in the prime view parking spots in the city- I would not be happy looking at a food truck all day and listening to their generators and smell the cooking smell all all day if I lived in a residential area that they were parking in - parking lots close to areas make more sense than on public streets
Screen Name Redacted 2/17/2021 08:44 AM	The arts community in Victoria is a large one. I believe the downtown initiatives could improve by including this large group.
Screen Name Redacted 2/17/2021 08:45 AM	If roads were closed vendors could be everywhere. Look at the European model.
Screen Name Redacted 2/17/2021 08:46 AM	More flexibility and time
Screen Name Redacted 2/17/2021 08:47 AM	0
Screen Name Redacted 2/17/2021 08:48 AM	N/A - didn't see this initiative.
Screen Name Redacted 2/17/2021 08:50 AM	we should let them go anywhere, as long as they pay for the parking space/spaces
Screen Name Redacted 2/17/2021 08:51 AM	Keep permanently
Screen Name Redacted 2/17/2021 08:53 AM	Provide tables and sitting areas
Screen Name Redacted 2/17/2021 08:56 AM	Better publicity?
Screen Name Redacted 2/17/2021 09:00 AM	?
Screen Name Redacted 2/17/2021 09:01 AM	No comment
Screen Name Redacted 2/17/2021 09:01 AM	I don't believe it's necessary for mobile dentists or chiropractic services
Screen Name Redacted 2/17/2021 09:02 AM	Eliminate food vendors except for a VERY few spots where they can park ie behind Museum

Screen Name Redacted 2/17/2021 09:04 AM	More locations around the downtown core.
Screen Name Redacted 2/17/2021 09:08 AM	It was very boring, no traffic, the space behind the museum would be perfect to allow a liquor license, provide more seating , have entertainment and make this a fun place once Covid is controlled.
Screen Name Redacted 2/17/2021 09:09 AM	none
Screen Name Redacted 2/17/2021 09:11 AM	Some type of equalizer for the hard hit businesses that are paying lease and/or land taxes for those bricks and mortar businesses
Screen Name Redacted 2/17/2021 09:18 AM	Garbage disposal. Seating. Note - this converts public space for business purposes.
Screen Name Redacted 2/17/2021 09:19 AM	Advertise locations better.
Screen Name Redacted 2/17/2021 09:21 AM	consideration of the fixed tenure businesses that provide year round employment and the effect of transitory truck businesses grabbing the cream or easy profits due to their convenient location. Bears more thinking...people love convenience
Screen Name Redacted 2/17/2021 09:21 AM	They worked well, as they always did
Screen Name Redacted 2/17/2021 09:22 AM	Eliminate, or put them in designated spot. Not in the road.
Screen Name Redacted 2/17/2021 09:22 AM	Street performers to entertain people in line-ups
Screen Name Redacted 2/17/2021 09:26 AM	They should be encouraged to be in business and have areas designated for this with music and market kiosks
Screen Name Redacted 2/17/2021 09:33 AM	No comment
Screen Name Redacted 2/17/2021 09:42 AM	No comment
Screen Name Redacted 2/17/2021 09:43 AM	N/a
Screen Name Redacted	continue

2/17/2021 09:43 AM

Screen Name Redacted

More advertising of where they would be stationed so as not to miss out.

2/17/2021 09:44 AM

Screen Name Redacted

Sometimes there is a shortage of tables adjacent.

2/17/2021 09:50 AM

Screen Name Redacted

More

2/17/2021 09:54 AM

Screen Name Redacted

Lots more of them in many more public areas

2/17/2021 09:58 AM

Screen Name Redacted

More food trucks

2/17/2021 09:59 AM

Screen Name Redacted

No opinion

2/17/2021 10:02 AM

Screen Name Redacted

I would like to see more brick-and-mortar businesses encouraged to establish mobile outlets as a relatively inexpensive and adaptable means of expanding their businesses. But that raises concerns about too many large panel vans setting up and remaining stationary in small but lucrative areas, which may cause traffic and other problems. Therefore, I'd like the city to regulate where they can set up, thus regulating how many can share a particular location, and charge an hourly fee that should be far less than the prorated by day rent they might expect if they were to open a new brick-and-mortar location, and to encourage mobile operations that can be more compact, to be more compact, perhaps by tying rental rates to the physical size of mobile operations.

2/17/2021 10:03 AM

Screen Name Redacted

Not being so so over the top restrictive on how many and where. Keep trying the formula, and see what works best for everyone, remember the tourists aren't here yet, so we need to be able to scale this offering.

2/17/2021 10:04 AM

Screen Name Redacted

More of them!

2/17/2021 10:05 AM

Screen Name Redacted

Limit vendors to the use of non-polluting power supply.

2/17/2021 10:06 AM

Screen Name Redacted

n/a

2/17/2021 10:08 AM

Screen Name Redacted

Allowing food trucks to park on some streets, including downtown and Cook Street Village, and not just behind the museum or in vacant parking lots.

2/17/2021 10:12 AM

Screen Name Redacted 2/17/2021 10:18 AM	Better placement in high foot/cycling traffic areas
Screen Name Redacted 2/17/2021 10:36 AM	Let's think about creating more of these approved locations around the city.
Screen Name Redacted 2/17/2021 10:39 AM	Find an area for them, not hidden in the back of the RBCM., nor on Clover Point. Maybe a space on waterfront parking lot?
Screen Name Redacted 2/17/2021 10:42 AM	Knowledge of what and who is where
Screen Name Redacted 2/17/2021 10:44 AM	Especially the mobile vendors. Just hope that they are taxed and have to pay same fees as brick and mortar businesses. They should pay insurance for using city property, etc. Make sure it's a level playing field for all businesses
Screen Name Redacted 2/17/2021 10:56 AM	More
Screen Name Redacted 2/17/2021 11:02 AM	Add more food trucks.
Screen Name Redacted 2/17/2021 11:06 AM	Constantly checking with the neighbours to see if this initiative is working and if not what are the problems.
Screen Name Redacted 2/17/2021 11:12 AM	nothing i thought it was good
Screen Name Redacted 2/17/2021 11:15 AM	Talking to vendors, their permits are seemingly granted on a haphazard basis, giving them no continuity or ability to plan in advance.
Screen Name Redacted 2/17/2021 11:19 AM	An app/website showing where new and great food trucks are located, whether they are fixed or movable, new or "classic" and what style of food they offer.
Screen Name Redacted 2/17/2021 11:28 AM	I'm not sure maybe more advertisement? I didn't know there were mobile chiropractors
Screen Name Redacted 2/17/2021 12:06 PM	Need designated places, too much congestion, too much garbage, streets were dirty.
Screen Name Redacted 2/17/2021 12:21 PM	Give the vendors some guarantee that they will allowed to stay in their present location so that they can reasonably install amenities like picnic tables etc. Require recycling bins for Food truck packaging et. They generate too much unnecessary garbage and could be run on a zero-waste basis if

	the City required it.
Screen Name Redacted 2/17/2021 12:47 PM	NA
Screen Name Redacted 2/17/2021 12:48 PM	Not sure
Screen Name Redacted 2/17/2021 12:50 PM	It would be great to see more mobile vendors near Dallas Rd. There are a lot of people down there walking on the path and enjoying the new picnic tables and chairs.
Screen Name Redacted 2/17/2021 12:53 PM	n/a
Screen Name Redacted 2/17/2021 12:55 PM	More advertising re what was available.
Screen Name Redacted 2/17/2021 12:55 PM	I would like to think that nearby businesses and residences were consulted before locations were chosen. I like food trucks but they can be an eyesore if you have to look at them daily. They should never be on Clover Point!
Screen Name Redacted 2/17/2021 01:03 PM	More
Screen Name Redacted 2/17/2021 01:07 PM	I appreciated them wherever I saw them!
Screen Name Redacted 2/17/2021 01:10 PM	Not sure.
Screen Name Redacted 2/17/2021 01:11 PM	Would love to see a food truck area like Vancouver.
Screen Name Redacted 2/17/2021 01:14 PM	less regulation around where they can operate maybe? And where they are encouraged to operate, make sure there's some benches and tables and well services garbage bins.
Screen Name Redacted 2/17/2021 01:22 PM	Let people know who and where they are.
Screen Name Redacted 2/17/2021 01:22 PM	I think there should be even more dedicated spaces for mobile vendors. I didn't see many last summer. Maybe some streets could be made pedestrian on some specific days to allow more street vendors to occupy the public thoroughfares.
Screen Name Redacted 2/17/2021 01:43 PM	Not applicable.

Screen Name Redacted 2/17/2021 02:06 PM	Turn off the music.
Screen Name Redacted 2/17/2021 02:26 PM	Put all of them at Ogden point or any large area like mobile vendors park
Screen Name Redacted 2/17/2021 02:30 PM	The changes should be permanent.
Screen Name Redacted 2/17/2021 02:35 PM	Aesthetic improvements only
Screen Name Redacted 2/17/2021 02:47 PM	More advertising of these vendors and locations
Screen Name Redacted 2/17/2021 02:51 PM	Nothing
Screen Name Redacted 2/17/2021 03:01 PM	More visibility and choice - like I said I only saw food trucks.
Screen Name Redacted 2/17/2021 03:11 PM	I think they should be allowed to be in more easily accessible areas. I don't think the fact that they are mobile vs brick and mortar should be a reason to tuck them away
Screen Name Redacted 2/17/2021 03:25 PM	More permanent plans for food truck pods to be created.
Screen Name Redacted 2/17/2021 03:44 PM	There could be more mobile vendor hubs like the one in Cook Street Village. For instance, the one up by the old Welburn building could be enlarged. Around the arena? By Crystal pool?
Screen Name Redacted 2/17/2021 03:56 PM	More food trucks in more locations. Would like to see food trucks along the Gorge Waterway in Banfield Park or Arbutus Park. Encourage residents to picnic and enjoy their own communities.
Screen Name Redacted 2/17/2021 04:00 PM	Allow more food trucks to more areas
Screen Name Redacted 2/17/2021 04:19 PM	a live map with mobile vendor location
Screen Name Redacted 2/17/2021 04:41 PM	Centralize them to a few locations
Screen Name Redacted 2/17/2021 05:39 PM	N/A



Screen Name Redacted 2/17/2021 05:42 PM	mobile vendor(s) near Beacon Hill Tennis Courts
Screen Name Redacted 2/17/2021 05:50 PM	No option
Screen Name Redacted 2/17/2021 05:51 PM	Maybe food trucks could continue along Dallas Rd but closer to the Menzies area.
Screen Name Redacted 2/17/2021 06:50 PM	Allow food trucks in more areas...for example: the space between View and Yates on Government was empty during the closures...food trucks, a beer garden etc should be able to set up here. Fully close it.
Screen Name Redacted 2/17/2021 08:32 PM	If it's not easy to visit a dentist or chiropractor in a brick and mortar building, how long will their businesses last? A mobile practitioner will not offer the same services, but will take up parking space, limiting the established service from continuing to offer FULL services.
Screen Name Redacted 2/17/2021 08:35 PM	I have not had direct experience with this, so have not noticed much difference from the already existing food trucks
Screen Name Redacted 2/18/2021 07:40 AM	How do people find out about these?
Screen Name Redacted 2/18/2021 07:45 AM	More food trucks throughout the downtown.
Screen Name Redacted 2/18/2021 07:47 AM	Waiting areas and outside seating add some musicians
Screen Name Redacted 2/18/2021 08:16 AM	no comment
Screen Name Redacted 2/18/2021 08:25 AM	N/A
Screen Name Redacted 2/18/2021 08:42 AM	More designated spots for them that are easily to access.
Screen Name Redacted 2/18/2021 08:51 AM	Can't think of anything.
Screen Name Redacted 2/18/2021 08:51 AM	Add more food trucks

Screen Name Redacted 2/18/2021 09:03 AM	I really think the city should be a place which is welcoming to all its people
Screen Name Redacted 2/18/2021 09:22 AM	I never attended any of these
Screen Name Redacted 2/18/2021 09:29 AM	Continue it and expand it.
Screen Name Redacted 2/18/2021 09:29 AM	More space - less on street parking, more tables/chairs and covered spaces/shading
Screen Name Redacted 2/18/2021 09:45 AM	More food truck spaces. Would like to see food trucks at the roundhouse area in Vic West.
Screen Name Redacted 2/18/2021 09:48 AM	More awareness that the vendors aren't competing with established businesses, as there was a perception that the mobile vendors were getting an advantage since they don't pay property taxes. I'd also like to see food markets, perhaps bring in some of the Moss Street Market vendors for a mid-week market?
Screen Name Redacted 2/18/2021 10:10 AM	More food trucks I
Screen Name Redacted 2/18/2021 10:16 AM	Not sure. Again more signage and or.
Screen Name Redacted 2/18/2021 10:17 AM	Would like to see the opportunities for mobile vendors expanded
Screen Name Redacted 2/18/2021 10:24 AM	Must have adequate space for their clients to line up safely and for immediate recycling and garbage disposal. These are unsightly. Maybe have a street truck alley somewhere for all of them and people could go there especially for that purpose. Sort of like going to an outdoor food market.
Screen Name Redacted 2/18/2021 10:36 AM	More accessible spaces
Screen Name Redacted 2/18/2021 10:44 AM	We do not frequent food trucks.
Screen Name Redacted 2/18/2021 10:44 AM	see above
Screen Name Redacted 2/18/2021 10:53 AM	Good niw

Screen Name Redacted 2/18/2021 10:59 AM	More garbage cans needed on Dallas Road. The vendors were a nice to have but the resulting picnic garbage was disgusting and made worse on wi day days.
Screen Name Redacted 2/18/2021 11:30 AM	I wish businesses used the flex zones more for haircuts and spin classes a d stuff. Also if they advertised when and were the spaces were being used, I didn't hear much about these!
Screen Name Redacted 2/18/2021 11:34 AM	Traffic control. And expand the program to other logical places, like the farmers markets.
Screen Name Redacted 2/18/2021 11:54 AM	Making their location known to the greater public.
Screen Name Redacted 2/18/2021 12:51 PM	n/a
Screen Name Redacted 2/18/2021 01:02 PM	bring more mobile vendor to pedestrian areas to attract more people and ambience
Screen Name Redacted 2/18/2021 01:04 PM	?
Screen Name Redacted 2/18/2021 01:36 PM	Accessibility to food trucks
Screen Name Redacted 2/18/2021 02:19 PM	learning where other trucks are located. Is there a map?
Screen Name Redacted 2/18/2021 02:37 PM	NO food trucks on Dallas Road or Clover Point. Close to Cook Street they are competing with other businesses and garbage left behind at benches.
Screen Name Redacted 2/18/2021 03:02 PM	Do not put mobile venders downtown that are the same as what is in the area - too much competition and the stores pay taxes - mobiles do not
Screen Name Redacted 2/18/2021 03:17 PM	na
Screen Name Redacted 2/18/2021 03:23 PM	It all seems fine and is relatively unoffensive at this point.
Screen Name Redacted 2/18/2021 03:47 PM	Increase number pf locations and extend allowable operating hours.
Screen Name Redacted 2/18/2021 07:07 PM	Designated areas only. I would not like to see these on Dallas, in parks etc. Keep it to urban/business areas only. Ie. cool street village, the one near

	cook and Pandora etc.
Screen Name Redacted 2/18/2021 08:46 PM	Getting the word out about these businesses existence, location, hours etc.
Screen Name Redacted 2/19/2021 07:06 AM	Allow food trucks more options...more visibility. Seems city thinks they are tacky...we get it and want them
Screen Name Redacted 2/19/2021 10:43 AM	Add a mobile Farmers market?.
Screen Name Redacted 2/19/2021 10:48 AM	Keep them off of Dallas rd.
Screen Name Redacted 2/19/2021 10:53 AM	Allow for longer stays in certain locations.
Screen Name Redacted 2/19/2021 11:04 AM	n/a
Screen Name Redacted 2/19/2021 11:05 AM	No opinion
Screen Name Redacted 2/19/2021 11:12 AM	N/A.
Screen Name Redacted 2/19/2021 11:12 AM	Trash management. Receptacles were needed not only near the truck, but placed further away as people walked away to eat and then overfilled receptacles a bit further away. The traffic was a bit challenging when vendors spilled out into Dallas Road. Generators were a but loud and smokey at some vendors.
Screen Name Redacted 2/19/2021 11:16 AM	Remove the restrictions to avoid competition.
Screen Name Redacted 2/19/2021 11:46 AM	the food trucks should limit their parking to vehicle parking lots and not use up a lane on dallas rd
Screen Name Redacted 2/19/2021 11:48 AM	Expand the program!
Screen Name Redacted 2/19/2021 12:00 PM	n/a
Screen Name Redacted 2/19/2021 12:05 PM	More seating options and better waste, compost, and recycling options would be helpful. That way, I could pick up something, eat it there, and ensure all

	my recycling and garbage is going to the right place. The courtyard in Cook Street Village does this well.
Screen Name Redacted 2/19/2021 12:27 PM	More vendors in more places. It would be nice to have food available on the VicWest side of the Blue Bridge, for example.
Screen Name Redacted 2/19/2021 01:08 PM	Allow more? We need to be drawing people into the downtown core more but we also need to encourage people who maybe cannot afford the costs associated with a bricks and mortar location. A food truck can be a great way to get started.
Screen Name Redacted 2/19/2021 01:10 PM	Keep up the great work!
Screen Name Redacted 2/19/2021 01:12 PM	Plan the city such that businesses follow this model anyway and we don't need mobile carts in empty lots just to spread out the businesses.
Screen Name Redacted 2/19/2021 01:53 PM	Not sure.
Screen Name Redacted 2/19/2021 04:01 PM	No comment
Screen Name Redacted 2/19/2021 04:48 PM	n/a
Screen Name Redacted 2/19/2021 05:02 PM	Let's do more!
Screen Name Redacted 2/19/2021 05:17 PM	Everything. I noticed no changes
Screen Name Redacted 2/19/2021 06:50 PM	Allow more. Food truck area? Maybe by Laurel Point Inn?
Screen Name Redacted 2/19/2021 07:50 PM	Mobile services especially health services seem sketchy at best "fly by night"... healthcare by some dude in a van. No accountability to their patients. Wait! Where do I get my crown/back fixed? They were here yesterday? Also food trucks serve customers outside their vans. Healthcare would mean getting into a stranger's van. Something I'm sure my mom told me not to do.
Screen Name Redacted 2/19/2021 09:47 PM	More options and locations!! Allow / encourage bicycle vending. Have a few designated spots along popular bike routes. Kiosks?
Screen Name Redacted 2/20/2021 08:24 AM	make 100% recyclable take out containers and packaging a requirement provide appropriate recycling bins more regular recycling pick-up on weekends, especially in windy locations no cotton candy please

Screen Name Redacted 2/21/2021 12:29 AM	More
Screen Name Redacted 2/21/2021 11:22 AM	Let the community know the locations so that we are aware of where to go. :)
Screen Name Redacted 2/21/2021 11:51 AM	a more regular schedule, especially coffee for the walkers on Dallas Rd.!
Screen Name Redacted 2/21/2021 01:18 PM	Add even more locations! Maybe some permanent schedules.
Screen Name Redacted 2/21/2021 02:39 PM	More activity to make it even better
Screen Name Redacted 2/21/2021 03:10 PM	No comment.
Screen Name Redacted 2/21/2021 03:46 PM	There is nothing else that I can think of at the moment.
Screen Name Redacted 2/21/2021 10:58 PM	Better communication of where all the vendors were. I didn't realize there were so many.
Screen Name Redacted 2/21/2021 11:03 PM	I didn't even know this initiative existed, except for happening upon it. Please do more promotion of it!
Screen Name Redacted 2/22/2021 09:36 AM	we need more food trucks and options of small food carts like in Toronto and Asia
Screen Name Redacted 2/22/2021 12:47 PM	knowing what was where when is helpful - right now I feel like i only found something was there via social media and it had usually already happened and I had missed it
Screen Name Redacted 2/22/2021 01:00 PM	they need to compete on an equal footing with bricks and mortar in terms of higher rents and property taxes
Screen Name Redacted 2/22/2021 06:24 PM	More permanent spots.
Screen Name Redacted 2/22/2021 11:53 PM	More publicity about this initiative. I heard lots about patios and road closures, but not much of this.
Screen Name Redacted 2/23/2021 06:01 PM	No idea.

Screen Name Redacted 2/23/2021 09:36 PM	Accessibility and more space (added bike parking, plenty of space for vendors to set up tables, safely distanced from traffic)
Screen Name Redacted 2/24/2021 05:38 PM	N/A
Screen Name Redacted 2/24/2021 06:28 PM	Take them away. They are very polluting.
Screen Name Redacted 2/24/2021 07:24 PM	More food vendor pods, like in Portland! Add a fire pit for night time and shoulder seasons. Add lights to advertise the food pod's existence from afar. (Like the strung lights in Fernwood square). Add colourful seating and planters / greenery
Screen Name Redacted 2/25/2021 11:35 AM	Relax restrictions.
Screen Name Redacted 2/25/2021 11:52 AM	Just more trucks everywhere for festival atmosphere
Screen Name Redacted 2/25/2021 01:20 PM	Permanent vendor locations in food deserts please!
Screen Name Redacted 2/25/2021 04:29 PM	More spaces for these vendors
Screen Name Redacted 2/25/2021 04:38 PM	I am not sure about this one.
Screen Name Redacted 2/26/2021 10:16 AM	More adverts for these mobile businesses.
Screen Name Redacted 2/26/2021 11:37 PM	There should be more.
Screen Name Redacted 2/27/2021 01:44 AM	I'd love to see more socially distanced dance, like past summer programming, with mapped out spacing on the ground so folks maintain distance. recommend more than 6 feet because of the number of people, and sanitization stations perhaps. Would be cool to see evaluation report.
Screen Name Redacted 2/27/2021 08:32 AM	Clean water refill stations in patio areas and near established food truck areas
Screen Name Redacted 2/27/2021 04:03 PM	Not sure - need to balance with the struggles the shops are having...

Screen Name Redacted 2/28/2021 07:05 AM	N/a
Screen Name Redacted 2/28/2021 09:34 AM	As above
Screen Name Redacted 2/28/2021 09:41 AM	No opinion
Screen Name Redacted 2/28/2021 09:49 AM	More garages and improved signage.
Screen Name Redacted 2/28/2021 09:53 AM	Put them in areas that does not remove parking for customers and guests
Screen Name Redacted 2/28/2021 10:02 AM	More healthy food options.
Screen Name Redacted 2/28/2021 10:56 AM	An example, food trucks on government street unfairly impact bars and restaurants there. But having a food truck area on the waterfront like foot of fort on one or other side of harbour air. Would make it separate and would also enliven that area which is cool.
Screen Name Redacted 2/28/2021 11:57 AM	The carefully selected locations seem to be not near downtown at all!
Screen Name Redacted 2/28/2021 12:31 PM	Get rid of homeless camps in the parks.
Screen Name Redacted 2/28/2021 12:34 PM	different locations where the people are...how about Gonzales beach...More places on Dallas rd...places on Dallas further down into James Bay....unfortunately the people are where the brick and mortar are for the most part...exceptions are Dallas rd...lots of people and no other businesses...As a food truck operator that used the program last year...the only place worth setting up at was Dallas and only Dallas...I made about \$200 to \$300 a day there...and less than \$100 a day at other spot I tried at Caledonia and Vancouver...[REDACTED]
Screen Name Redacted 2/28/2021 12:44 PM	Food truck generators are noisy.
Screen Name Redacted 2/28/2021 01:10 PM	I've not participated with mobile vendors.
Screen Name Redacted 2/28/2021 01:24 PM	More safety measures and more police!



Screen Name Redacted 2/28/2021 02:13 PM	They externalize their amenities to brick-and-mortar businesses to sidestep sanitation regulations. Provide public seating, public washrooms and carry our upkeep of those spaces.
Screen Name Redacted 2/28/2021 02:34 PM	Unknown, didn't use
Screen Name Redacted 2/28/2021 02:57 PM	Waste of money!
Screen Name Redacted 2/28/2021 03:22 PM	Didn't see any.
Screen Name Redacted 2/28/2021 03:51 PM	NA
Screen Name Redacted 2/28/2021 04:39 PM	More food trucks in more places at any time.
Screen Name Redacted 2/28/2021 04:57 PM	N/A
Screen Name Redacted 2/28/2021 05:04 PM	N/a
Screen Name Redacted 2/28/2021 07:10 PM	Create communities and vibes of moline businesses rather then just one here and there.
Screen Name Redacted 2/28/2021 08:41 PM	More options at more locations. Dallas Rd, Ogden Pt Beacon Hill Park should all offer Mobile vendors.
Screen Name Redacted 2/28/2021 09:17 PM	More of this please. This helps us decentralize services. When services are centralized we need vehicles. When they are decentralized, we do not need them as much.
Screen Name Redacted 3/01/2021 06:34 AM	N/a
Screen Name Redacted 3/01/2021 07:04 AM	More locations.
Screen Name Redacted 3/01/2021 07:10 AM	Never knew who or what would be where
Screen Name Redacted 3/01/2021 02:52 PM	Open clover point and leave it exactly as it was in 1998.

Screen Name Redacted too expensive  
3/01/2021 06:59 PM

Screen Name Redacted Updated parking signs for mobile vendors (reserved space)  
3/01/2021 07:27 PM

**Optional question** (407 response(s), 386 skipped)

**Question type:** Essay Question

## Q18 In terms of businesses in parks, what worked well?

Screen Name Redacted Unsure. Didn't participate.  
2/02/2021 10:16 AM

Screen Name Redacted Have seen very little of this occurring  
2/02/2021 10:22 AM

Screen Name Redacted No direct experience  
2/02/2021 10:29 AM

Screen Name Redacted I didn't see this in any Victoria parks, but the similar program in Saanich parks seemed to work well.  
2/02/2021 10:33 AM

Screen Name Redacted Loved it! Adds vibrancy  
2/02/2021 10:34 AM

Screen Name Redacted Did not see this initiative.  
2/02/2021 10:38 AM

Screen Name Redacted Don't know, no direct experience.  
2/02/2021 10:53 AM

Screen Name Redacted I personally participated in a recreational activity located in a park very comfortably. In fact, we have continued the practice all winter after receiving the ok from Island Health.

Screen Name Redacted I wasn't aware of this  
2/02/2021 11:28 AM

Screen Name Redacted ability to interact with others safely.  
2/02/2021 11:30 AM

Screen Name Redacted We don't visit BHP anymore because of the chaotic situation with the homeless population that engages in criminal activity and harassment. Home  
2/02/2021 11:34 AM

	the homeless and clean the parks up.
Screen Name Redacted 2/02/2021 11:38 AM	I am not using them.
Screen Name Redacted 2/02/2021 12:42 PM	I'm generally okay with this type of thing, as long as there's space for everyone. Energy and activity in city parks is good. It's what we have them for.
Screen Name Redacted 2/02/2021 01:53 PM	I have not participated with these, but I've often walked past, and enjoyed, seeing the action. I think this is a perfect use for public space and I would like to see it continue into the future.
Screen Name Redacted 2/02/2021 02:24 PM	That it even happened.
Screen Name Redacted 2/02/2021 03:36 PM	Nothing. Too many homeless in a he parks
Screen Name Redacted 2/02/2021 03:52 PM	loved seeing yoga classes at Royal Athletic and getting to go in there for picnics at other times.
Screen Name Redacted 2/02/2021 04:45 PM	I didn't participate in any of them
Screen Name Redacted 2/02/2021 04:59 PM	it seemed fine
Screen Name Redacted 2/02/2021 05:23 PM	Did not use these
Screen Name Redacted 2/02/2021 05:40 PM	I just don't know about this.
Screen Name Redacted 2/02/2021 06:06 PM	I have not had any interactions with these changes, but am absolutely in favour of their implementation.
Screen Name Redacted 2/02/2021 06:59 PM	All of it
Screen Name Redacted 2/02/2021 07:20 PM	I didn't utilize this but think it is a great idea.
Screen Name Redacted 2/02/2021 07:34 PM	Flexibility and mobility
Screen Name Redacted	Good use of green space, should be continued.

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2/02/2021 07:55 PM

Screen Name Redacted

2/02/2021 08:46 PM

I had a friend who did personal training in parks but I never experienced. She really enjoyed getting to work outside when the weather permitted it.

Screen Name Redacted

2/02/2021 09:15 PM

It was nice to see Royal Athletic Park being used for Yoga and general public access.

Screen Name Redacted

2/02/2021 09:45 PM

Did not use

Screen Name Redacted

2/02/2021 09:56 PM

Activities that were naturally connected to nature, no extra structures.

Screen Name Redacted

2/02/2021 10:32 PM

Na

Screen Name Redacted

2/02/2021 11:39 PM

I like the idea but there is no where to park

Screen Name Redacted

2/03/2021 12:06 AM

didn't experience these concepts - but would like to be able to have a haircut outside away from people

Screen Name Redacted

2/03/2021 06:53 AM

Great idea! Maybe some food vendors during select times?

Screen Name Redacted

2/03/2021 06:57 AM

I don't agree with this. Unless its free for everyone it makes the general public feel like they aren't supposed to be there when a class is taking place. Our parks are free, and should be used for people to make a profit.

Screen Name Redacted

2/03/2021 07:11 AM

It was lovely to see these activities. I have used green space in parks to do my Tai Chi sets as I don't have enough space at home and the Tai chi Center has been closed.

Screen Name Redacted

2/03/2021 07:29 AM

Restricted areas allowed these business to use the space without impacting park users.

Screen Name Redacted

2/03/2021 07:56 AM

Never went

Screen Name Redacted

2/03/2021 08:11 AM

not familiar with this but love the idea!

Screen Name Redacted

2/03/2021 08:13 AM

Didn't see much of this, would like to see alot more

Screen Name Redacted 2/03/2021 08:50 AM	Id love to see food carts and small stands, not food trucks
Screen Name Redacted 2/03/2021 08:57 AM	Did not see any
Screen Name Redacted 2/03/2021 09:02 AM	No comment
Screen Name Redacted 2/03/2021 09:10 AM	I did not use these services, but I support the system created. People need access to physical and mental health activities. These initiatives were carried out in a safe manner. They kept people in those fields working and kept people active- which improves mental health as well. All great initiatives.
Screen Name Redacted 2/03/2021 09:27 AM	It didn't work
Screen Name Redacted 2/03/2021 09:44 AM	I don't like businesses in parks. These are public recreation areas for everyone, not just a priveleged few who are able to pay and have the physical ability to be able to participate in the classes.
Screen Name Redacted 2/03/2021 09:47 AM	I don't have any experience with this but seems like a good idea.
Screen Name Redacted 2/03/2021 10:06 AM	Parks are not a good place to operate a business. This was an extreme measure during trying times. When the pandemic is done..... Rehabilitate the parks back to the original intents of kids play, scenic pleasures, peace and quiet.
Screen Name Redacted 2/03/2021 10:20 AM	Dumb ideas
Screen Name Redacted 2/03/2021 10:24 AM	Great! I feel like there are so many parks and green spaces around the city that are under-programed or under-utilized. We need to preserve the environmental integrity of these spaces, but they need some more life!
Screen Name Redacted 2/03/2021 10:38 AM	I was not aware of this.
Screen Name Redacted 2/03/2021 10:42 AM	Allowed people access to green space that is normally not for public use (i.e. Royal Athletic Park)
Screen Name Redacted 2/03/2021 10:45 AM	I am not familiar but I don't feel that any business others than the existing park services ... I think they were working weeks the way it was . I live near Allenby park abs they sell hotdogs etc out of the parks kitchen ....nothing more is necessary and would take away from the park not contribute
Screen Name Redacted	I haven't accessed this because there aren't always flat smooth paths through

2/03/2021 10:56 AM

parks, beaches, or forests. Nature is essential to my well being yet it's not often accessible with my manual wheelchair. I would love to see more services in parks. Nature provides a calming space. I'd love to see services in Beacon Hill, except the power given to the Trust is preventing people experiencing homelessness from having a shower or a warming tent. The Trust is a tool of colonialism that is continuing to harm. Amend the Trust, it's old and out of date. It is embarrassingly powerful for some markings on paper. It is as out of date and irrelevant as the Bible, with just as much power. Amend the Trust with guidance from the people in which the park stands. Give the power over the park back to the people from whom it was stolen.

Screen Name Redacted

2/03/2021 10:59 AM

At Royal Athletic Park, I enjoyed the sign-up programs through NorthPark Neighbourhood Association. There was lots happening, and it was well-managed.

Screen Name Redacted

2/03/2021 11:05 AM

no thoughts on this

Screen Name Redacted

2/03/2021 11:19 AM

See above

Screen Name Redacted

2/03/2021 11:24 AM

N/A

Screen Name Redacted

2/03/2021 01:00 PM

I did not experience this.

Screen Name Redacted

2/03/2021 02:11 PM

personal training and yoga worked well

Screen Name Redacted

2/03/2021 02:58 PM

I think it's a great idea.

Screen Name Redacted

2/03/2021 03:41 PM

I didn't use businesses in parks, nor was I negatively impacted by any

Screen Name Redacted

2/03/2021 03:48 PM

Haven't seen any, no thoughts

Screen Name Redacted

2/03/2021 03:52 PM

Even without Covid, it is great for people's mental and physical health to be outdoors so this is a good thing to continue with.

Screen Name Redacted

2/03/2021 05:03 PM

think it worked well

Screen Name Redacted

I didnt use this

2/03/2021 05:29 PM

Screen Name Redacted

2/03/2021 05:30 PM

This was offered in oak bay at willows park prior to the lockdown. It works very well. I did partake of a yoga session in James bay but not sure if it was under these measures. Works well.

Screen Name Redacted

2/03/2021 06:02 PM

Did not see this happening, but I have attended yoga in the park in James Bay pre-pandemic, and it was great. I can only imagine it would work well so long as everyone could be spaced out well enough without infringing on other park users.

Screen Name Redacted

2/03/2021 07:20 PM

Didn't use I see lots people using

Screen Name Redacted

2/03/2021 07:53 PM

Dancing, yoga, working out

Screen Name Redacted

2/03/2021 08:08 PM

I frequent the farmers markets and absolutely love them

Screen Name Redacted

2/03/2021 09:30 PM

Didn't make use of any.

Screen Name Redacted

2/03/2021 09:56 PM

I like this idea, with the exception that nothing should take place in Beacon Hill Park that contravenes the covenants in place. I also don't think this should be a license for any group to be overly loud to the point where neighbours are disturbed.

Screen Name Redacted

2/03/2021 10:35 PM

Allowed people to feel safe attending classes

Screen Name Redacted

2/04/2021 08:15 AM

Loved option to workout in the park.

Screen Name Redacted

2/04/2021 10:17 AM

n/a

Screen Name Redacted

2/04/2021 03:06 PM

Nothing

Screen Name Redacted

2/04/2021 03:39 PM

Expansion of services into areas used a lot by people, but not served

Screen Name Redacted

2/04/2021 03:59 PM

No experience with this

Screen Name Redacted

Parks and yoga

2/04/2021 05:21 PM

Screen Name Redacted

2/04/2021 05:26 PM

I don't know, but I really don't like the idea and it's a slippery slope. Parks are suppose to be a space were you can escape from business world. Seems like the city wants to take that away.

Screen Name Redacted

2/04/2021 06:16 PM

great idea to continue long past COVID

Screen Name Redacted

2/04/2021 08:35 PM

Great to see more people in Parks

Screen Name Redacted

2/05/2021 07:38 AM

I didn't use any of the businesses in the parks, but I enjoyed seeing people doing their yoga and personal training their. As long as they didn't disrupt the peace and quiet of the park (i.e, no music is a good thing), I think this should continue

Screen Name Redacted

2/05/2021 09:58 AM

The ability to have these services in open spaces is welcome.

Screen Name Redacted

2/05/2021 11:29 AM

I really enjoyed being able to go to yoga in the park.

Screen Name Redacted

2/05/2021 02:32 PM

Encouraging employment and business opportunities is great.

Screen Name Redacted

2/05/2021 03:59 PM

I don't notice but I support it. People need to get outside. More people I outside makes a better city - tighter communities and safer neighborhoods

Screen Name Redacted

2/05/2021 09:39 PM

...

Screen Name Redacted

2/06/2021 07:46 AM

I have not used any service, but I like the idea of this.

Screen Name Redacted

2/06/2021 08:26 AM

I did not frequent any of these.

Screen Name Redacted

2/06/2021 09:48 AM

Excellent use of park space. This has always been a favourite way of mine to exercise and enjoy the outdoors.

Screen Name Redacted

2/06/2021 10:19 AM

Not sure.

Screen Name Redacted

2/06/2021 04:05 PM

I went to a few yoga classes in stevenson park, and it was soooo lovely to practice in the fresh air, with community members walking by, and feeling the



	sunshine on my back. I loved the way we were able to space out, stay safe, and breathe fresh air.
Screen Name Redacted 2/07/2021 09:01 AM	did not use
Screen Name Redacted 2/07/2021 12:04 PM	didn't access any of this
Screen Name Redacted 2/07/2021 05:59 PM	Didn't see much of it happening.
Screen Name Redacted 2/07/2021 06:32 PM	Didn't use but they didn't impede with my use of any parks. Agree with the concept as it attracts more people into our parks. Nee
Screen Name Redacted 2/07/2021 08:41 PM	I don't have experience with businesses in parks
Screen Name Redacted 2/07/2021 11:41 PM	I completely DISAGREE with allowing any businesses to operate in City parks. We are already inundated with business propositions at every turn (e-mail, phone, text, mail, canvassers, advertising everywhere and on and on....). The City MUST keep all businesses out of City parks. They are a sacred and publicly-funded refuge for all citizens. They must not be leveraged by City Council as yet another economic opportunity.
Screen Name Redacted 2/08/2021 10:36 AM	Leave the parks alone, clean up Beacon Hill Park and get the homeless out of the parks.
Screen Name Redacted 2/08/2021 12:35 PM	I think it's nice to see people using the park for training, ect.
Screen Name Redacted 2/08/2021 02:25 PM	yoga, choirs, game sports, family gatherings,
Screen Name Redacted 2/08/2021 03:27 PM	Well sure were not in Beacon Hill park as has been taken over by people camping free in the park. Used to have yoga there and wonderful but not safe now, and no space.
Screen Name Redacted 2/08/2021 05:05 PM	My use of parks was not interrupted by business use.
Screen Name Redacted 2/09/2021 06:53 PM	Very good idea keep it going - timing coordinated?
Screen Name Redacted 2/09/2021 10:58 PM	Keeping the parks as parks ...without businesses

Screen Name Redacted 2/10/2021 09:20 AM	This may not be part of the program but I loved seeing family activities at Royal Athletic Park during the summer.
Screen Name Redacted 2/10/2021 05:24 PM	operating w/i approved areas requiring licensing of some sort
Screen Name Redacted 2/11/2021 12:00 PM	I didn't make use of this, but I fully support
Screen Name Redacted 2/11/2021 12:27 PM	Liked the idea very much, and to find more activities to meet in parks and have these classes.
Screen Name Redacted 2/11/2021 02:12 PM	N/A
Screen Name Redacted 2/11/2021 04:04 PM	there should be no business in parks
Screen Name Redacted 2/11/2021 04:41 PM	Dancing on the field at fisherman's... Was sad to see no movies and live music in beaconhill. It feels like the heart of the city transitioned and unfortunately while its good for those that needed a space to tent, it impacted senior sanctuaries at a time where it was needed most.
Screen Name Redacted 2/11/2021 04:47 PM	Good idea.
Screen Name Redacted 2/11/2021 05:07 PM	Well... They won't be doing that with the tents... So I want to see more action (positive, helpful action) on our homeless issue
Screen Name Redacted 2/11/2021 05:31 PM	Don't know
Screen Name Redacted 2/11/2021 05:58 PM	I don't want them in Beacon Hill Park
Screen Name Redacted 2/11/2021 06:04 PM	not sure, didn't use any - but i love the concept
Screen Name Redacted 2/11/2021 06:19 PM	great idea if not in homeless set up parks
Screen Name Redacted 2/11/2021 06:32 PM	I didnt participate or observe any.
Screen Name Redacted 2/11/2021 07:10 PM	I liked the vendors along Dallas Road. I haven't entered Beacon Hill Park since I was accosted aggressively by a group tenting in the park telling me to

	stay out of their area. If the entrance to the park from Southgate Street was reopened, vendors in the parking lot by the playground would be a good addition
Screen Name Redacted 2/11/2021 09:46 PM	The mothering touch Mama group met at a park, making it feel safer as you were outside.
Screen Name Redacted 2/11/2021 10:00 PM	I don't know, I do not participate in organized fitness classes, I prefer to do my own thing
Screen Name Redacted 2/11/2021 11:42 PM	Outdoor exercise is awesome in these times
Screen Name Redacted 2/12/2021 02:35 AM	Eliminating automobiles
Screen Name Redacted 2/12/2021 08:04 AM	Food trucks along Dallas Road. Ice cream, popcorn!
Screen Name Redacted 2/12/2021 08:10 AM	Fun to have food vendors on Dallas road in the summer.
Screen Name Redacted 2/12/2021 08:21 AM	I think yoga and fitness in parks is a nice idea.
Screen Name Redacted 2/12/2021 10:51 AM	Any recreation-focused exercise
Screen Name Redacted 2/12/2021 11:09 AM	It was pleasant to see the park area being used
Screen Name Redacted 2/12/2021 11:42 AM	No experience - but know that there have always been yoga and tai chi classes in Beacon Hill
Screen Name Redacted 2/12/2021 12:18 PM	A trainer who lives in my building was using St Ann's as his new training zone, and it seemed to work out well for him. I didn't see any other businesses doing that, but it could just be where I live too.
Screen Name Redacted 2/12/2021 12:20 PM	Wasn't aware of this...I'm near Beacon Hill Park which is a homeless tent city.
Screen Name Redacted 2/12/2021 12:46 PM	Did not access
Screen Name Redacted 2/12/2021 03:22 PM	Didn't use these

Screen Name Redacted 2/12/2021 04:22 PM	Love these! Made the city feel more active and alive.
Screen Name Redacted 2/13/2021 07:49 AM	I would love to see pop up vendors in parks more, especially Beacon Hill. Now I know there is a caveat about businesses in the park but there is also rules about not staying overnight at the park and this was and is still clearly overlooked. Don't pick and choose which rules you follow.
Screen Name Redacted 2/13/2021 01:12 PM	I didn't participate.
Screen Name Redacted 2/13/2021 04:53 PM	N/A
Screen Name Redacted 2/15/2021 05:10 PM	OH MY GOD LET THE HOMELESS HAVE SOMEWHERE TO SLEEEEEEEEEEEEP
Screen Name Redacted 2/16/2021 06:24 AM	loved this idea.
Screen Name Redacted 2/16/2021 06:55 AM	The only thing that is working well in city parks, based on recent usage and its expanded usage over recent time is public tenting. This expanding usage precludes any other usage. To the point that during the recent snow event there were callsto stop tobogganing on beacon hill due to the proximity of tents on the parade grounds. Until this issue is dealt with, the tents removed PERMANENTLY, and the tenting areas remediate who knows how much that will cost. Is the city geomapping each tent in beacon hill Park or will the entire park be remediated? U til this is dealt with, no park should be used for any business purpose. The liability cost to the city and participating businesses are too high.
Screen Name Redacted 2/16/2021 07:38 AM	I avoided BHP due to the safety issues of the campers who were/are allowed to be there.
Screen Name Redacted 2/16/2021 09:02 AM	Tent sales went up.
Screen Name Redacted 2/16/2021 10:27 AM	Did not participate
Screen Name Redacted 2/16/2021 10:42 AM	I was totally unaware of this option so cannot really comment upon the successes.
Screen Name Redacted 2/16/2021 10:56 AM	Do not allow business in beacon hill. The trust explicitly prevents this

Screen Name Redacted 2/16/2021 11:10 AM	Good idea
Screen Name Redacted 2/16/2021 11:20 AM	Variety of vendors but must be kept to locally sources/made products
Screen Name Redacted 2/16/2021 11:40 AM	The small food trucks were nice, but it would cool to see coordinated food truck and cart events that rotate through parks on a regular schedule.
Screen Name Redacted 2/16/2021 11:45 AM	But please admit that this happened in an unregulated way before the program allowed it. I frequently saw "boot camps" and similar operating in parks. So I guess, the fact that it is now regulated is an improvement.
Screen Name Redacted 2/16/2021 11:46 AM	It worked
Screen Name Redacted 2/16/2021 11:46 AM	Community! It was safe and enjoyable to participate or even just see as you passed by
Screen Name Redacted 2/16/2021 12:03 PM	Didn't know this was happening but great idea
Screen Name Redacted 2/16/2021 12:10 PM	I never used this feature, but I like it.
Screen Name Redacted 2/16/2021 12:13 PM	no businesses in parks
Screen Name Redacted 2/16/2021 12:23 PM	n/a
Screen Name Redacted 2/16/2021 12:25 PM	There are homeless people camping in parks so I dont see this working well. i think beacon park wouldve been a great option for this.
Screen Name Redacted 2/16/2021 12:26 PM	I did not see any.
Screen Name Redacted 2/16/2021 12:43 PM	Encouraging people to get outside and active has so many benefits, while helping support local business.
Screen Name Redacted 2/16/2021 12:53 PM	it was great to see people out in parks. However, I could never find out who the business was and how to join. I looked for outdoor yoga opportunities but could not find them advertised.
Screen Name Redacted 2/16/2021 01:09 PM	I didn't see these but seems like a great idea.

Screen Name Redacted 2/16/2021 01:41 PM	I did not experience this but it's a great idea!!!! I did attend Zoomba classes at Royal Athletic Park through Victoria Rec - that was a fantastic use of outdoor space.
Screen Name Redacted 2/16/2021 01:44 PM	I'm fine with the exercise type stuff in parks.
Screen Name Redacted 2/16/2021 01:47 PM	I think this is a great way to keep fitness instructors in business, and promotes a healthy city culture at the same time. Keep it up!
Screen Name Redacted 2/16/2021 01:47 PM	N/A
Screen Name Redacted 2/16/2021 02:00 PM	Yoga and fitness, baby and me classes
Screen Name Redacted 2/16/2021 02:06 PM	The mobile businesses along Dallas Rd were nice addition.
Screen Name Redacted 2/16/2021 02:12 PM	Didn't use, but love the idea
Screen Name Redacted 2/16/2021 02:26 PM	I was part of this program before the pandemic with One yoga in the park beside the studio, I think it's great, weather dependent of course.
Screen Name Redacted 2/16/2021 02:36 PM	Good use of space. Royal Athletic use was a good idea.
Screen Name Redacted 2/16/2021 02:50 PM	Don't know
Screen Name Redacted 2/16/2021 03:19 PM	Didn't use.
Screen Name Redacted 2/16/2021 03:22 PM	Food Trucks. but i like the idea of outdoor fitness center and yoga studios in parks- great idea
Screen Name Redacted 2/16/2021 03:28 PM	never used
Screen Name Redacted 2/16/2021 04:03 PM	Not sure
Screen Name Redacted 2/16/2021 04:06 PM	Again it was great to see these businesses able to operate in a safe place. It is so important for mental health to be able to get outside and be active right

	now.
Screen Name Redacted 2/16/2021 04:38 PM	Not aware
Screen Name Redacted 2/16/2021 05:10 PM	Didn't really notice this. I ddi see people doing yoga in places like McDonald and Fishermen's Wharf Park but don't know if they were business clients or just individuals.
Screen Name Redacted 2/16/2021 06:12 PM	Too dirty and scary with homeless
Screen Name Redacted 2/16/2021 07:06 PM	I didn't participate so really can't comment. I'm sure people appreciate the opportunity to workout outdoors. Victoria has a great climate to encourage this.
Screen Name Redacted 2/16/2021 07:12 PM	keep it up
Screen Name Redacted 2/16/2021 07:45 PM	Fun to see but less and less safe parks - with so many places with needles left around in town
Screen Name Redacted 2/16/2021 07:55 PM	Keep allowing it!
Screen Name Redacted 2/16/2021 08:44 PM	Nothing...
Screen Name Redacted 2/16/2021 09:27 PM	I once took Tai Chi at Topaz Park and it was so much better than in a studio.
Screen Name Redacted 2/16/2021 09:59 PM	Did not see this
Screen Name Redacted 2/17/2021 03:17 AM	It worked well
Screen Name Redacted 2/17/2021 07:24 AM	Have not seen this.
Screen Name Redacted 2/17/2021 07:29 AM	I think any fitness or recreation related activities are appropriate to have in parks.
Screen Name Redacted 2/17/2021 07:30 AM	Didn't use any but seeing groups working out in the park gives a very positive ambiance
Screen Name Redacted	Helpful to provide opportunities for those businesses

2/17/2021 07:30 AM

Screen Name Redacted

2/17/2021 07:30 AM

Didn't use any but seeing groups working out in the park gives a very positive  
ambiance

Screen Name Redacted

2/17/2021 07:30 AM

Helpful to provide opportunities for those businesses

Screen Name Redacted

2/17/2021 07:30 AM

Helpful to provide opportunities for those businesses

Screen Name Redacted

2/17/2021 07:30 AM

Didn't use any but seeing groups working out in the park gives a very positive  
ambiance

Screen Name Redacted

2/17/2021 07:30 AM

Didn't use any but seeing groups working out in the park gives a very positive  
ambiance

Screen Name Redacted

2/17/2021 07:40 AM

This was a great idea and encouraged people in the community to get out  
and use the parks, and allowed the businesses to continue operating.

Screen Name Redacted

2/17/2021 07:47 AM

Business should be kept outside parks

Screen Name Redacted

2/17/2021 07:52 AM

Sounds like a great idea

Screen Name Redacted

2/17/2021 07:52 AM

Did not experience but think it is a good idea

Screen Name Redacted

2/17/2021 07:54 AM

Never used

Screen Name Redacted

2/17/2021 07:57 AM

I did group workouts in city parks before the pandemic, so I'm all for it. I'm  
my mind, the parks in Victoria are never used to their full capacity, so this  
should be encouraged.

Screen Name Redacted

2/17/2021 07:57 AM

Didn't see any.

Screen Name Redacted

2/17/2021 07:58 AM

People living in parks has not worked well at all. For anyone. Don't advertise  
Beacon Hill as being a lovely place for tourists to visit, that's just  
embarrassing. I worry this question is sly and has something else lurking  
behind it.

Screen Name Redacted

2/17/2021 07:58 AM

I think having classes (for yoga, moms and babies, recreation etc.) in parks is  
a great idea. I saw groups of moms and toddlers meeting safely together in



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	the park and thought that was wonderful.
Screen Name Redacted 2/17/2021 07:59 AM	Like seeing fitness classes in parks!
Screen Name Redacted 2/17/2021 08:00 AM	recreational activities
Screen Name Redacted 2/17/2021 08:01 AM	N/A
Screen Name Redacted 2/17/2021 08:02 AM	Outdoor exercise
Screen Name Redacted 2/17/2021 08:02 AM	Don't really know. Have seen some yoga classes and they are unobtrusive and a great way to get exercise outdoors.
Screen Name Redacted 2/17/2021 08:04 AM	Have not utilized, but this seems like a great idea
Screen Name Redacted 2/17/2021 08:05 AM	I can't imagine how this worked well at all the parks are full of homeless camps, addicts and drug dealing. Garbage and needles and crime now. Even parks that used to be safe for children to play.
Screen Name Redacted 2/17/2021 08:09 AM	Everything
Screen Name Redacted 2/17/2021 08:09 AM	All..love the chance to try new things.
Screen Name Redacted 2/17/2021 08:10 AM	Not used
Screen Name Redacted 2/17/2021 08:12 AM	The only thing I attended was a yoga in a park. It was a real relief to be able to attend a class again. I have only attended outdoor classes since the pandemic began. I hope there is more outdoor programming this summer.
Screen Name Redacted 2/17/2021 08:15 AM	Yoga, fitness, just fine
Screen Name Redacted 2/17/2021 08:16 AM	Loved seeing people working out in the parks. I found this inspirational and made me feel good that I live in an active community.
Screen Name Redacted 2/17/2021 08:17 AM	I didn't know until I watched your video but I like the idea of yoga in the parks
Screen Name Redacted	This is a great idea to help business stay in business

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2/17/2021 08:20 AM

Screen Name Redacted

We attended dance classes in Royal Athletic Park. Worked well!

2/17/2021 08:21 AM

Screen Name Redacted

Just yoga and fitness.

2/17/2021 08:22 AM

Screen Name Redacted

That it's allowed

2/17/2021 08:22 AM

Screen Name Redacted

Access and visibility

2/17/2021 08:24 AM

Screen Name Redacted

These recreation activities in parks are fine.

2/17/2021 08:24 AM

Screen Name Redacted

N/A

2/17/2021 08:31 AM

Screen Name Redacted

I have no issue with businesses doing yoga classes in our public parks.

2/17/2021 08:35 AM

Screen Name Redacted

Yoga. Music. Art.

2/17/2021 08:35 AM

Screen Name Redacted

Various fitness classes outside, music festivals, latten festival without flames use led lights, Canada Day festivals and maybe Art displays. Food trucks in busy festival days.

2/17/2021 08:37 AM

Screen Name Redacted

Not sure

2/17/2021 08:38 AM

Screen Name Redacted

Allows for better classes, more green and open air experiences. As a frequenter of parks and spaces with a toddler, watching a yoga or fitness class in a park is far more enjoyable than seeing an unused field or homeless tents communities.

2/17/2021 08:40 AM

Screen Name Redacted

Give a better use of park

2/17/2021 08:41 AM

Screen Name Redacted

great idea, low to no impact on the area, gets parks used more- do they need to have a licence to do this? it would be a good idea

2/17/2021 08:42 AM

Screen Name Redacted

Keep business out of parks but adjacent to them.

2/17/2021 08:45 AM

Screen Name Redacted 2/17/2021 08:46 AM	Not sure
Screen Name Redacted 2/17/2021 08:47 AM	No opinion
Screen Name Redacted 2/17/2021 08:48 AM	N/A - didn't use this initiative for personal reasons, but I would like to!
Screen Name Redacted 2/17/2021 08:55 AM	Freedom for a vendor to host in parks is fun and inviting. Usually, free parking surrounding area for cars.
Screen Name Redacted 2/17/2021 08:55 AM	The is should continue without hesitation. A vibrant addition to the city's green spaces and motivation to the passerby's :)
Screen Name Redacted 2/17/2021 08:56 AM	I didn't use, as i was unaware of these offerings. I was vaguely aware of the odd class in Government house gardens and wondered how one would sign up, but I did not follow up.
Screen Name Redacted 2/17/2021 09:00 AM	No personal experience. I didn't notice any adverse effects.
Screen Name Redacted 2/17/2021 09:01 AM	Great...keep post covid
Screen Name Redacted 2/17/2021 09:01 AM	No comment
Screen Name Redacted 2/17/2021 09:01 AM	Yoga studios
Screen Name Redacted 2/17/2021 09:02 AM	Yoga or exercise groups fine as long as they don't need a structure
Screen Name Redacted 2/17/2021 09:03 AM	I support recreation and leisure in outdoor spaces
Screen Name Redacted 2/17/2021 09:05 AM	they would probably have worked better if the parks I used to visit weren't full of tents blocking everything
Screen Name Redacted 2/17/2021 09:08 AM	I never seen any of this, and love the idea of it
Screen Name Redacted 2/17/2021 09:09 AM	Allowing Yoga in the parks is wonderful

Screen Name Redacted 2/17/2021 09:11 AM	Nice to allow for use of space and flexibility for different groups and encouraging more outside meetings/programs
Screen Name Redacted 2/17/2021 09:18 AM	Note, part of a park is that its a non-commercial venue so this intrusion seemed to reduce part of what makes a park a park.
Screen Name Redacted 2/17/2021 09:19 AM	Which parks and green spaces were used? The parks used for 24/7 camping reduced the number of places available to people.
Screen Name Redacted 2/17/2021 09:21 AM	None
Screen Name Redacted 2/17/2021 09:21 AM	The ones at Hollywood Park seemed like a bust The activists, and then the Red Cedar Cafe, did darn well with their kiosk. I still support local business by taking getting my bicycle parts from a business has has a business license for bicycle parts and repairs, though hey, I'm sure a free bike shop helps doesn't effect Fairfield Bicycles because I believe they are a different clientele.
Screen Name Redacted 2/17/2021 09:22 AM	Don't agree. They are parks...for recreation. Maybe a teahouse/restaurant.
Screen Name Redacted 2/17/2021 09:22 AM	Did not encounter
Screen Name Redacted 2/17/2021 09:26 AM	I didnt see any businesses in parks
Screen Name Redacted 2/17/2021 09:31 AM	Wont go near Beacon hill park any longer. Terrible situation.
Screen Name Redacted 2/17/2021 09:33 AM	No comment
Screen Name Redacted 2/17/2021 09:42 AM	I didn't experience or see this use of parks
Screen Name Redacted 2/17/2021 09:43 AM	Though I don't use those services personally I think that outdoor excise is great and a safer alternative to gyms
Screen Name Redacted 2/17/2021 09:43 AM	better than homeless camps
Screen Name Redacted 2/17/2021 09:44 AM	Again, having the option to have that in the parks while also keeping space for people to enjoy the park without using the services was good.

Screen Name Redacted 2/17/2021 09:45 AM	Very much like the idea as it brings physical fitness into the fore. It also promotes healthy use of our outdoor areas and discourages the homeless and others from congregating there.
Screen Name Redacted 2/17/2021 09:50 AM	Yoga in the park is great.
Screen Name Redacted 2/17/2021 09:50 AM	I have only seen these from afar, but it seems like a great idea.
Screen Name Redacted 2/17/2021 09:54 AM	No businesses in parks
Screen Name Redacted 2/17/2021 09:58 AM	Appreciate the outdoor space provided for these services.
Screen Name Redacted 2/17/2021 09:58 AM	Only saw a little bit of this in Beacon Hill Park. Didn't bother me but I wonder if too much of it might make it hard for others to use the space. Maybe specific spots for this and specific times?
Screen Name Redacted 2/17/2021 09:59 AM	Don't know
Screen Name Redacted 2/17/2021 10:02 AM	No comment - do not use them.
Screen Name Redacted 2/17/2021 10:03 AM	I have not engaged with any business within a park, but I am not opposed to the idea. However, I consider parks to be necessary for city residents to escape from the pressures and bustle of city life. There is a mental health need for quiet, open green spaces that have no other purpose than recreation and relaxation. Therefore, fitness classes offered in parks are acceptable to me, just don't fill a park with them, and performances by local artists are acceptable to me, but mobile vendors are not acceptable to me unless they are associated with a properly established temporary community event such as a beer and lunch garden for the Fringe Festival, as an example.
Screen Name Redacted 2/17/2021 10:04 AM	I personally haven't used it these services. But it's something to consider, everyone pays taxes so we all have some rights to do with the parks they way they want to,
Screen Name Redacted 2/17/2021 10:05 AM	Great advertising for local businesses.
Screen Name Redacted 2/17/2021 10:05 AM	again, not familiar but I would be opposed to seeing a lot of businesses in parks. Parks are not where you go to see food trucks - should be kept to small areas.

Screen Name Redacted 2/17/2021 10:06 AM	All
Screen Name Redacted 2/17/2021 10:07 AM	Never used them
Screen Name Redacted 2/17/2021 10:08 AM	I didn't have any experience with this, but I think it is a great idea
Screen Name Redacted 2/17/2021 10:12 AM	Since parks are supposed to be for everyone to enjoy I think that, so long as the space being used does not limit the public's enjoyment of the park, activities like yoga, baseball and softball should continue to be allowed.
Screen Name Redacted 2/17/2021 10:18 AM	Allowed people to get active or enjoy services in the park
Screen Name Redacted 2/17/2021 10:19 AM	OK if use is temporary.
Screen Name Redacted 2/17/2021 10:26 AM	I think it worked well.
Screen Name Redacted 2/17/2021 10:28 AM	I think it's a lovely way to use public spaces (not too much though)
Screen Name Redacted 2/17/2021 10:30 AM	I think it's great to have these classes outdoors.
Screen Name Redacted 2/17/2021 10:36 AM	Can't speak to that, but when the weather warms up, it would be fantastic to take yoga classes in the park!
Screen Name Redacted 2/17/2021 10:39 AM	Didn't participate, but sounds like a great idea.
Screen Name Redacted 2/17/2021 10:42 AM	Didn't see any
Screen Name Redacted 2/17/2021 10:44 AM	Please stop the commercialization of public parks.
Screen Name Redacted 2/17/2021 10:44 AM	Great idea - I didn't use this - but love it!
Screen Name Redacted 2/17/2021 10:45 AM	I think the exercise classes that were sponsored by the recreation centers worked well.

Screen Name Redacted 2/17/2021 10:53 AM	classes in parks worked well
Screen Name Redacted 2/17/2021 10:56 AM	No comment
Screen Name Redacted 2/17/2021 11:02 AM	I didn't participate in any of them, but hope to this year. It feels good to do these things outside, and it is encouraging to see the innovation. Allow more musicians to play in the parks. Used to go to Stanley park in the summers and sit and listen to music on the weekends. It's a great way to grow community. Seniors residences can bring seniors to listen to the music; to see children and people interacting. This will add more joy to their days.
Screen Name Redacted 2/17/2021 11:06 AM	Dog obedience classes in neighborhood parks.
Screen Name Redacted 2/17/2021 11:07 AM	I am okay with a yoga or similar exercise class using our beautiful parks on an ad hoc basis.
Screen Name Redacted 2/17/2021 11:12 AM	This I did not experience because I have stopped going to my local park, Beacon Hill, because it is now too dangerous and disgusting.
Screen Name Redacted 2/17/2021 11:15 AM	Haven't been aware of these
Screen Name Redacted 2/17/2021 11:19 AM	didn't use, but do like this idea, wish there was more, and a central/online place to find out what's going on. I went to Sunday Yoga in the Park (with One Yoga) for 2 summers in a row and really loved it.
Screen Name Redacted 2/17/2021 11:28 AM	Did not experience...
Screen Name Redacted 2/17/2021 11:28 AM	It allowed people to be active, be outside and socially distanced this is wonderful
Screen Name Redacted 2/17/2021 11:35 AM	I didn't use these, but I like the businesses to have the option to do this.
Screen Name Redacted 2/17/2021 12:06 PM	I do not approve.
Screen Name Redacted 2/17/2021 12:21 PM	Liked the use of Royal Athletic for community events like weekly Yoga & fitness classes, monthly dance evenings etc.
Screen Name Redacted 2/17/2021 12:37 PM	Being able to continue activities outside has helped businesses as well as the mental state of people affected by the pandemic.

Screen Name Redacted 2/17/2021 12:47 PM	Didn't use them
Screen Name Redacted 2/17/2021 12:48 PM	I don't know
Screen Name Redacted 2/17/2021 12:53 PM	n/a
Screen Name Redacted 2/17/2021 12:55 PM	Having classes outside. Lots of safe distancing.
Screen Name Redacted 2/17/2021 12:55 PM	Businesses should not be in parks.
Screen Name Redacted 2/17/2021 01:04 PM	Not a big fan
Screen Name Redacted 2/17/2021 01:07 PM	Great to see activity in the parks!
Screen Name Redacted 2/17/2021 01:10 PM	Didn't notice this
Screen Name Redacted 2/17/2021 01:11 PM	Nothing at this point with the homeless people taking over many of our parks. I would never have a business where I relied on a green space as people will not come if there are homeless people and no parking!!!!
Screen Name Redacted 2/17/2021 01:14 PM	I didn't know anything about this
Screen Name Redacted 2/17/2021 01:22 PM	I have never seen one of these
Screen Name Redacted 2/17/2021 01:22 PM	I think it was amazing to see all these people meeting in parks while still being physically distanced. A great idea that should be repeated next summer.
Screen Name Redacted 2/17/2021 01:43 PM	Didn't use it.
Screen Name Redacted 2/17/2021 01:44 PM	did not use
Screen Name Redacted 2/17/2021 02:06 PM	I did not see any business, except poop.



Screen Name Redacted 2/17/2021 02:23 PM	Cannot comment,
Screen Name Redacted 2/17/2021 02:26 PM	Good
Screen Name Redacted 2/17/2021 02:30 PM	More people were using city parks and greenspaces through the recreational enterprises.
Screen Name Redacted 2/17/2021 02:35 PM	Added to the life of the city. Motivational and inspiring to see others doing healthy activities. Probably spurred others on to take part or step up their own exercise regimes
Screen Name Redacted 2/17/2021 02:49 PM	Food outlets
Screen Name Redacted 2/17/2021 03:01 PM	This should always be allowed! Gets people out and being fit
Screen Name Redacted 2/17/2021 03:08 PM	<div style="background-color: black; width: 200px; height: 1.2em; display: inline-block;"></div> The COVID-19 Safety Plan and site map worked really well. I liked having the sign-up sheets. I wrote earlier in this survey about what the participants seemed to enjoy which is getting together in community in a safe way and healthy way. It was quite a diverse group (outside that it was mostly women) but I really enjoyed working young and old, people from various economic backgrounds, and cultures!
Screen Name Redacted 2/17/2021 03:11 PM	I haven't seen any business in parks or advertising so if it's happening, I'm not aware.
Screen Name Redacted 2/17/2021 03:18 PM	Yoga studios
Screen Name Redacted 2/17/2021 03:19 PM	Good idea.
Screen Name Redacted 2/17/2021 03:19 PM	It's better than having tents everywhere
Screen Name Redacted 2/17/2021 03:25 PM	It was great to be able to continue my fitness in parks.
Screen Name Redacted 2/17/2021 03:44 PM	yoga and Thai Chi classes in Beacon Hill Park are the BEST!
Screen Name Redacted 2/17/2021 03:51 PM	Didn't use this feature

Screen Name Redacted 2/17/2021 03:56 PM	Did not use
Screen Name Redacted 2/17/2021 04:19 PM	did not use any
Screen Name Redacted 2/17/2021 04:41 PM	fitness classes
Screen Name Redacted 2/17/2021 04:59 PM	Didn't patronize any but think its a great idea.
Screen Name Redacted 2/17/2021 05:39 PM	I love the idea of safely enjoy an activity out doors.
Screen Name Redacted 2/17/2021 05:42 PM	I wasn't aware of this, but it has my support
Screen Name Redacted 2/17/2021 05:50 PM	Good idea.
Screen Name Redacted 2/17/2021 05:51 PM	I have not used any of these businesses but I am not apposed to the idea except in Beacon Hill Park.
Screen Name Redacted 2/17/2021 06:50 PM	Didn't notice any.
Screen Name Redacted 2/17/2021 07:25 PM	I didn't see any.
Screen Name Redacted 2/17/2021 08:03 PM	I did not realize they did that. I think it's a good idea
Screen Name Redacted 2/17/2021 08:32 PM	Bring it on! Fill up the parks with taxpayers and businesses that also pay business licenses.
Screen Name Redacted 2/17/2021 08:35 PM	I have not had direct experience with this
Screen Name Redacted 2/18/2021 07:30 AM	Did not experience.
Screen Name Redacted 2/18/2021 07:35 AM	Training, fitness and recreation

Screen Name Redacted 2/18/2021 07:40 AM	Why not? Lots of room for everyone I. Our parks and these don't take up too much space and are fun to watch.
Screen Name Redacted 2/18/2021 07:47 AM	I did not experience that but would have if I had known so better information through parks board and community centers, Please get the tents out of Beacon Hill park
Screen Name Redacted 2/18/2021 08:01 AM	I don't want business in city parks.
Screen Name Redacted 2/18/2021 08:16 AM	Activities in spaces away from usual foot traffic.
Screen Name Redacted 2/18/2021 08:20 AM	Exercise programs are a great addition to parks
Screen Name Redacted 2/18/2021 08:21 AM	I liked the fitness classes in the parks
Screen Name Redacted 2/18/2021 08:25 AM	We stayed away from parks because of campers, so can't comment.
Screen Name Redacted 2/18/2021 08:42 AM	I did not go to any of the businesses in parks, I wasn't aware that there was yoga or personal training in parks. I would attend the in park yoga, mediation, Tai Chi or other things like that. I think it is a great idea.
Screen Name Redacted 2/18/2021 08:51 AM	Can't comment
Screen Name Redacted 2/18/2021 08:51 AM	Enables safe space for exercise
Screen Name Redacted 2/18/2021 08:56 AM	It's a great use of parks
Screen Name Redacted 2/18/2021 09:16 AM	We didn't see or use any of these businesses.
Screen Name Redacted 2/18/2021 09:22 AM	Great ideas. It was good to see the parks used for these activities
Screen Name Redacted 2/18/2021 09:29 AM	Camping in our parks prevented me from comfortably walking or riding my bike there sadly.
Screen Name Redacted	Where are the yoga spaces? Would love to partake.

2/18/2021 09:45 AM

Screen Name Redacted

I didn't see any of these businesses.

2/18/2021 09:48 AM

Screen Name Redacted

Love yoga in the park. Hate tent cities in the park.

2/18/2021 10:10 AM

Screen Name Redacted

Don't use.

2/18/2021 10:16 AM

Screen Name Redacted

Don't know.

2/18/2021 10:24 AM

Screen Name Redacted

Seems good in theory as long as Public Health deems it a safe activity.

2/18/2021 10:31 AM

Screen Name Redacted

This was a good solution

2/18/2021 10:44 AM

Screen Name Redacted

yoga classes and the like

2/18/2021 10:44 AM

Screen Name Redacted

Didn't use this. But I don't think it should be a free for all. Because parks are supposed to be for everyone it would make sense to have dedicated / approved space. If a person is being paid for service they should pay for use. Maybe like a busker system.

2/18/2021 10:59 AM

Screen Name Redacted

Dunno, didn't see those.

2/18/2021 11:34 AM

Screen Name Redacted

Areas in parks should not be given over to private commercial enterprises.

2/18/2021 11:50 AM

Screen Name Redacted

Did not know this was in place pour except for yoga classes at Willows once a week in Oak Bay!

2/18/2021 11:54 AM

Screen Name Redacted

I have not experienced this but sounds great.

2/18/2021 12:43 PM

Screen Name Redacted

n/a

2/18/2021 12:51 PM

Screen Name Redacted

perfect combination of excercise and our beutifuk city landscape

2/18/2021 01:02 PM

Screen Name Redacted 2/18/2021 01:04 PM	Do not agree with
Screen Name Redacted 2/18/2021 01:36 PM	NO ONE CAN USE THE PARKS
Screen Name Redacted 2/18/2021 01:42 PM	all good
Screen Name Redacted 2/18/2021 02:19 PM	N/A
Screen Name Redacted 2/18/2021 02:37 PM	I think this is a fantastic use of park space. I personally in the past did boot camp at various parks and it is a great alternative to an indoor gym.
Screen Name Redacted 2/18/2021 02:52 PM	Exercise classes in some parks worked well.
Screen Name Redacted 2/18/2021 03:02 PM	You have to be careful what you put in the parks - look at Beacon Hill - suppose to be NO ONE -
Screen Name Redacted 2/18/2021 03:17 PM	na
Screen Name Redacted 2/18/2021 03:23 PM	I didn't even notice this--and I am frequently in parks--so it seems to have been implemented tastefully (or under-implemented?)
Screen Name Redacted 2/18/2021 03:28 PM	I support people exercising etc so necessary during Covid
Screen Name Redacted 2/18/2021 03:47 PM	Training and exercise programs.
Screen Name Redacted 2/18/2021 04:34 PM	Good flexibility and ability to operate
Screen Name Redacted 2/18/2021 06:21 PM	I'm all for limited business access in greenspaces but I wouldn't use if in same location as tent accommodation.
Screen Name Redacted 2/18/2021 08:46 PM	This is a fantastic idea and one that helps keep everyone safe while continuing their health and fitness goals. Also improves community and connection during isolating times.
Screen Name Redacted 2/19/2021 08:48 AM	No comment

Screen Name Redacted 2/19/2021 09:07 AM	Love the outdoor exercise classes!
Screen Name Redacted 2/19/2021 10:48 AM	Drug business and chop shops going strong.
Screen Name Redacted 2/19/2021 10:51 AM	Outdoor parks are good locations for these kinds of businesses (I have done some personal training sessions in outdoor parks)
Screen Name Redacted 2/19/2021 10:53 AM	Great idea - open spaces should be used for the public.
Screen Name Redacted 2/19/2021 11:01 AM	Business is fine as is
Screen Name Redacted 2/19/2021 11:04 AM	I'm not sure because almost every park has tents it in at the moment and no one seems to be going there.
Screen Name Redacted 2/19/2021 11:05 AM	No opinion
Screen Name Redacted 2/19/2021 11:12 AM	I did not participate in any of these but the more use of the parks the better.
Screen Name Redacted 2/19/2021 11:12 AM	Didn't really notice these, so the placement must have worked well.
Screen Name Redacted 2/19/2021 11:16 AM	I have not visited parks since the pandemic started.
Screen Name Redacted 2/19/2021 11:30 AM	When we could use our parks, outdoor organized activities were positive feature. Food trucks added to the experience.
Screen Name Redacted 2/19/2021 11:36 AM	I didn't take part, but saw yoga and a mother/baby class. It made me feel like my city was alive and that people cared about each other.
Screen Name Redacted 2/19/2021 11:38 AM	didn't even notice
Screen Name Redacted 2/19/2021 11:46 AM	no experience
Screen Name Redacted 2/19/2021 11:48 AM	I did not utilize this but it sounds great.

Screen Name Redacted 2/19/2021 11:49 AM	Should not permit businesses to use our parks.
Screen Name Redacted 2/19/2021 11:50 AM	This is also wonderful. I mean, it's so much more enjoyable to be in the outdoors in some instances and being able to do this outdoors. I think having allocated park spaces for this is wonderful. Respecting both the folks who want to use the park space for their leisure and individuals or businesses who want to give lessons in a lovely outdoor setting.
Screen Name Redacted 2/19/2021 11:57 AM	Used Cecelia Ravine park to host a brewers association party for a community benefit
Screen Name Redacted 2/19/2021 12:00 PM	didn't experience, however will look out for this in the summer if it continues
Screen Name Redacted 2/19/2021 01:08 PM	I didn't take advantage of these but I think we should be encouraging as much activity in our parks as we can.
Screen Name Redacted 2/19/2021 01:10 PM	Nice to allow for in-park low impact exercise (e.g. Yoga)
Screen Name Redacted 2/19/2021 01:12 PM	They stayed on top of their garbage, and provided clean zones where the parks were otherwise being destroyed.
Screen Name Redacted 2/19/2021 02:41 PM	This is a great- promoting more outdoor movement should be kept
Screen Name Redacted 2/19/2021 04:01 PM	With access to indoor recreation limited at the moment, allowing such businesses to use parks makes great sense (in approved areas). However my comments in #16 applies to these businesses as well.
Screen Name Redacted 2/19/2021 04:25 PM	Yoga. Music must be very low volume though.
Screen Name Redacted 2/19/2021 04:48 PM	n/a
Screen Name Redacted 2/19/2021 05:02 PM	Everything. This is an excellent initiative.
Screen Name Redacted 2/19/2021 05:17 PM	I wasn't aware this was happening, but I'm so glad it is!
Screen Name Redacted 2/19/2021 06:50 PM	Homeless taking over Beacon Hill Park has been upsetting. Major failure.

Screen Name Redacted 2/19/2021 07:50 PM	I never used it, but I heard from people that they liked it.
Screen Name Redacted 2/19/2021 09:12 PM	I like food trucks.
Screen Name Redacted 2/19/2021 09:47 PM	I didn't actually experience this at all.
Screen Name Redacted 2/20/2021 09:13 AM	Good to see people enjoying what few parks we have that don't have homeless camps
Screen Name Redacted 2/20/2021 09:52 AM	I have been harrassed at Beacon Hill park, & Vic West dog park. I now go to the Langford dog park & do some of my shopping out there now. Too many needles at Vic West park now.
Screen Name Redacted 2/20/2021 08:45 PM	Love the creative use of space
Screen Name Redacted 2/20/2021 11:12 PM	Good that it was within "approved areas in select City parks and greenspaces" and not just anywhere.
Screen Name Redacted 2/21/2021 12:29 AM	Encourage business. No rules and regulations. No licenses. Chill out and let people and business flourish. But our city council will regulate and screw it up.
Screen Name Redacted 2/21/2021 08:47 AM	No experience with this initiative.
Screen Name Redacted 2/21/2021 11:22 AM	I wasnt aware of this initiative but my comment would be the same as the above comment. It is a great way to keep our communities active and encourage healthy living, during a time when access to services can be limited.
Screen Name Redacted 2/21/2021 11:51 AM	Love yoga under the trees.
Screen Name Redacted 2/21/2021 01:18 PM	It allowed us to use the beauty of our area
Screen Name Redacted 2/21/2021 02:39 PM	Awesome idea to get people outside
Screen Name Redacted 2/21/2021 03:10 PM	No comment.
Screen Name Redacted	I don't normally use the city parks in the city, so I don't have anything to add



2/21/2021 03:46 PM	here.
Screen Name Redacted 2/21/2021 07:03 PM	We thought it was a nice addition to the parks to see people working out in them.
Screen Name Redacted 2/21/2021 10:58 PM	I would love more yoga etc in parks.
Screen Name Redacted 2/21/2021 11:03 PM	I didn't take advantage of this.
Screen Name Redacted 2/22/2021 09:36 AM	Parks are dangerous homeless zones
Screen Name Redacted 2/22/2021 12:47 PM	really like the north park mobile vendor pop up
Screen Name Redacted 2/22/2021 01:00 PM	i have not seen any
Screen Name Redacted 2/22/2021 06:24 PM	Not much.
Screen Name Redacted 2/22/2021 08:57 PM	I love expanding the locations for local businesses, especially once things open up a bit more, it will really help build the infrastructure now.
Screen Name Redacted 2/22/2021 10:39 PM	People seemed to enjoy them although I chose not to participate.
Screen Name Redacted 2/23/2021 06:01 PM	No idea. I think it's important to have the option when indoors isn't safe for exercise.
Screen Name Redacted 2/23/2021 09:36 PM	Everything
Screen Name Redacted 2/24/2021 05:38 PM	N/A
Screen Name Redacted 2/24/2021 06:28 PM	Nothing. Parks for relaxing and enjoying, not businesses.
Screen Name Redacted 2/24/2021 07:24 PM	Having people actually use the parks! Normally they are empty!
Screen Name Redacted	Again, this should be permitted with license for perpetuity.

2/25/2021 11:35 AM

Screen Name Redacted

Didn't see any

2/25/2021 11:52 AM

Screen Name Redacted

Businesses in the park is great! It's a convenient way to support local and adds more charm to the city. It feels like bringing the community together. Victorians love being outside so being able to eat, drink coffee and hangout in the park with food is genius and equivalent to other great cities like Barcelona and New York.

2/25/2021 12:03 PM

Screen Name Redacted

I did not have any experience with businesses in parks. I think park space should be prioritized for temporary housing during this housing crisis rather than yoga studios.

2/25/2021 01:20 PM

Screen Name Redacted

I didn't access them as much, but I saw a lot of folks enjoying fitness classes that looked great - I really support using our parks in this way.

2/25/2021 01:58 PM

Screen Name Redacted

Parks should be a space for all and by putting businesses in park you are excluding those who cannot afford the food/goods

2/25/2021 04:29 PM

Screen Name Redacted

I didn't experience any of these.

2/25/2021 04:34 PM

Screen Name Redacted

not too sure, I didn't really encounter many. I am in favour of more of this though

2/25/2021 04:34 PM

Screen Name Redacted

enjoy outdoor environment instead of operating the business in the building.

2/25/2021 04:38 PM

Screen Name Redacted

I didn't utilize this aspect.

2/25/2021 05:05 PM

Screen Name Redacted

Gets people outside and active. So many people have been hiding at home and afraid to get out.

2/26/2021 10:16 AM

Screen Name Redacted

This is a good idea, we need more flexible use of our parks.

2/26/2021 04:43 PM

Screen Name Redacted

None. It's a bad idea.

2/26/2021 11:37 PM

Screen Name Redacted

I didn't participate in this. I theoretically like the idea

2/27/2021 01:44 AM

Screen Name Redacted

Outdoor yoga

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2/27/2021 08:32 AM

Screen Name Redacted Cafe style experiences

2/27/2021 04:03 PM

Screen Name Redacted N/a

2/28/2021 07:05 AM

Screen Name Redacted I think this was a great initiative and a great use of our city parks.

2/28/2021 09:13 AM

Screen Name Redacted Food trucks

2/28/2021 09:34 AM

Screen Name Redacted More please!

2/28/2021 09:41 AM

Screen Name Redacted No exposure

2/28/2021 09:49 AM

Screen Name Redacted I did not access any but seems a great idea

2/28/2021 10:56 AM

Screen Name Redacted I didn't know you'd done this! Sounds cool.

2/28/2021 11:57 AM

Screen Name Redacted Parks shouldn't allow businesses

2/28/2021 12:12 PM

Screen Name Redacted Great way for business to continue serving their clients and allowed for community members to engage with each other in a new way that was fun and safe.

2/28/2021 12:18 PM

Screen Name Redacted Really? Nothing. No one can go to the parks because they are filled with homeless people and are now unsafe. I know Lisa doesn't think so, but many, many people do.

2/28/2021 12:31 PM

Screen Name Redacted It was great to see people out enjoying some of our park space and being respectful to it. Unlike some other people.

2/28/2021 12:43 PM

Screen Name Redacted Nice to have food options.

2/28/2021 12:44 PM

Screen Name Redacted Professional recreation in parks is awesome. There's so much benefit to both getting out and recreating!

2/28/2021 01:10 PM

Screen Name Redacted 2/28/2021 01:24 PM	NOTHING
Screen Name Redacted 2/28/2021 01:35 PM	The parks are too dangerous and have too many sharps. I don't need a needle prick.
Screen Name Redacted 2/28/2021 02:02 PM	N/A
Screen Name Redacted 2/28/2021 02:13 PM	The bike shops in Beacon Hill Park are thriving.
Screen Name Redacted 2/28/2021 02:34 PM	Allowed some businesses to keep operating during difficult times
Screen Name Redacted 2/28/2021 02:57 PM	Never used it.
Screen Name Redacted 2/28/2021 03:22 PM	Didn't see any. Having said that, I would prefer that parks be left for private enjoyment.
Screen Name Redacted 2/28/2021 03:28 PM	I'm not aware of any businesses in parks nor have I see rbi's operating in any parks I frequent
Screen Name Redacted 2/28/2021 03:51 PM	NA
Screen Name Redacted 2/28/2021 04:39 PM	I went to a couple markets and it worked well. I saw lots of awesome yoga taking place but I didn't experience it myself.
Screen Name Redacted 2/28/2021 04:57 PM	N/A
Screen Name Redacted 2/28/2021 05:04 PM	???
Screen Name Redacted 2/28/2021 07:10 PM	I didn't use them, but I think this is a great idea.
Screen Name Redacted 2/28/2021 07:54 PM	Na
Screen Name Redacted 2/28/2021 07:58 PM	Not sure what parks have business in them. Sadly we can't even enjoy beacon Hill Park anymore and scared to use any other parks due to the vagrants living in them and taking them over.

Screen Name Redacted 2/28/2021 09:08 PM	Nice to exercise outdoors
Screen Name Redacted 2/28/2021 09:17 PM	Haha, they have always been in parks. Now you just ask them to get permits!
Screen Name Redacted 3/01/2021 06:34 AM	It doesnt sound like these businesses have been accosted by the entrenched campers, so that's a plus
Screen Name Redacted 3/01/2021 07:04 AM	Other than food vendors, I do not think there should be businesses within City parks.
Screen Name Redacted 3/01/2021 07:10 AM	Small boot camps were great
Screen Name Redacted 3/01/2021 08:20 AM	Accessible
Screen Name Redacted 3/01/2021 11:59 AM	not applicable to me
Screen Name Redacted 3/01/2021 03:35 PM	no opinion
Screen Name Redacted 3/01/2021 06:59 PM	ice cream, coffee etc.
Screen Name Redacted 3/01/2021 07:06 PM	Got news for you, personal trainers have been using Ross Bay walkway and Beacon Hill Park for years! Has never bothered me.
Screen Name Redacted 3/01/2021 07:27 PM	Wonderful to have these classes outside in our parks

**Optional question** (502 response(s), 291 skipped)

**Question type:** Essay Question

## Q19 What could be improved?

Screen Name Redacted 2/02/2021 10:16 AM	Unsure. Didn't participate.
Screen Name Redacted 2/02/2021 10:22 AM	City has focussed on North Park requests while ignoring needs of other residents, many of whom are so isolated.

Screen Name Redacted 2/02/2021 10:33 AM	Again, keep these programs going permanently.
Screen Name Redacted 2/02/2021 10:34 AM	N/A
Screen Name Redacted 2/02/2021 10:38 AM	Perhaps visibility. I would have liked to have been able to support more athletic studios and small businesses in parks but i did not know about this.
Screen Name Redacted 2/02/2021 10:53 AM	This has created a disincentive for non-profit groups (e.g. martial arts clubs) that would previously have used the public spaces. They can now expect to be harassed by city officials and to be made to jump through hoops in order to get permits for activities in which they should be allowed to engage without impediment. The City should simplify this situation.
Screen Name Redacted 2/02/2021 10:59 AM	Can we finally get food in Beacon Hill please?
Screen Name Redacted 2/02/2021 11:03 AM	I really appreciate the City staff who are cleaning up in the parks. They are wonderful and I always the opportunity to thank them. Some people reluctant to go into our parks because people are camping there. I walk everyday through our parks and have had only one encounter that left me feeling vulnerable. The presence of City staff contribute to a sense of safety I think.
Screen Name Redacted 2/02/2021 11:28 AM	increase awareness - but sounds like a fabulous idea
Screen Name Redacted 2/02/2021 11:34 AM	Clean the darn parks and make camping in them illegal
Screen Name Redacted 2/02/2021 11:38 AM	Do not touch Beacon Hill Park. Get the camper out of Beacon Hill Park.
Screen Name Redacted 2/02/2021 01:53 PM	I don't know what the current regulations are, and I haven't noticed a problem, but I think outdoor businesses in parks should not be permitted to play music or use loudspeakers. I love seeing people use our public spaces. I don't enjoy hearing them from far away!
Screen Name Redacted 2/02/2021 02:18 PM	More businesses should be permitted in parks (food vendors, concerts etc). Take on the BHP trust and utilize the vast space here in an activated manner.
Screen Name Redacted 2/02/2021 02:24 PM	Allow some semi-permanent structures to exist to house items like bikes for rent, or other goods.
Screen Name Redacted 2/02/2021 03:36 PM	Clean up our parks

Screen Name Redacted 2/02/2021 03:52 PM	More of this, within reason so our parks aren't completely overrun with fitness classes.
Screen Name Redacted 2/02/2021 04:45 PM	I think more seating would be great. Also, we need more bathrooms in Beacon Hill Park and handwashing stations.
Screen Name Redacted 2/02/2021 04:59 PM	not sure
Screen Name Redacted 2/02/2021 05:23 PM	Find homes for the homeless in Beacon Hill so we can safely use it again for this purpose
Screen Name Redacted 2/02/2021 05:40 PM	Having not experienced this I would guess that making sure that a gym doesn't monopolize space or make public parks into paying arenas would be important. This would require some excellent and complicated planning and management to keep the space public and allow businesses to use this space too...
Screen Name Redacted 2/02/2021 06:06 PM	I can imagine how relevant businesses could also be boosted by the promotion of businesses in parks.
Screen Name Redacted 2/02/2021 06:59 PM	Nothing
Screen Name Redacted 2/02/2021 07:20 PM	n/a
Screen Name Redacted 2/02/2021 07:34 PM	Permits and licensing to ensure following of bylaws and use of a shared space.
Screen Name Redacted 2/02/2021 09:15 PM	If possible, it would be nice to keep some of this access to increase the use of this space in addition to baseball games.
Screen Name Redacted 2/02/2021 09:45 PM	Did not use
Screen Name Redacted 2/02/2021 10:32 PM	Na
Screen Name Redacted 2/03/2021 12:06 AM	cannot comment
Screen Name Redacted 2/03/2021 06:53 AM	Homeless :-( vicwest park and beacon Hill are great locations for encouraging people to be outside but with the campers people are going to be scared off. Keep working on homeless solutions,I know it's a huge, complicated problem.

Screen Name Redacted 2/03/2021 06:57 AM	Remove this one.
Screen Name Redacted 2/03/2021 07:11 AM	As parks are more extensively used, there need to be more bathroom options. Getting take out to support local business and then having a picnic one of the many parks is an obvious win win but there are a lack of toilets.
Screen Name Redacted 2/03/2021 07:56 AM	Not sure
Screen Name Redacted 2/03/2021 08:11 AM	perhaps more media/ advertising?
Screen Name Redacted 2/03/2021 08:50 AM	more seating and clean washrooms
Screen Name Redacted 2/03/2021 08:57 AM	No comment
Screen Name Redacted 2/03/2021 09:02 AM	No comment
Screen Name Redacted 2/03/2021 09:27 AM	More police
Screen Name Redacted 2/03/2021 09:44 AM	Leave parks as open recreation areas for everyone. I believe they should remain free and don't believe people should profit them. I would prefer to see kindergarten and daycares using parks for the children to get fresh air and exercise, and for locals and visitors to enjoy. I certainly don't like microphones being used in them.
Screen Name Redacted 2/03/2021 10:06 AM	Council's ability to listen to the residents and taxpayers in the DT area. Having snubbed a petition with 15-25 thousand signatures leaves little hope you'll listen to me.
Screen Name Redacted 2/03/2021 10:20 AM	Get rid of people setting up business in parks! They are not meant for that!
Screen Name Redacted 2/03/2021 10:24 AM	Recreation activities is a great start, but it would be nice to some other uses piloted too (arts, culture, entertainment programming). Even just more basic structures in some locations (temporary or permanent) so people could spend the day in a park. It's difficult to have a long outdoor outing with a young child in Victoria when there are no public washrooms or places to sit and have a snack in most parks.
Screen Name Redacted 2/03/2021 10:38 AM	More advertising for this.



Screen Name Redacted 2/03/2021 10:45 AM	No food trucks in parks or businesses of any kind ... a temporary yoga thing or tai chi at Windsor park was fun as I have attended that but I parks were not built for these types of gatherings and it takes away from enjoying a park because it is a park . And needs to be available free access for everyone
Screen Name Redacted 2/03/2021 10:56 AM	Prioritize the indigenous people!
Screen Name Redacted 2/03/2021 10:59 AM	I only interacted with the Royal Athletic Park programs. I guess having more stuff to do would be good? And having passive entertainment/music to go along with it is always nice.
Screen Name Redacted 2/03/2021 11:19 AM	See above
Screen Name Redacted 2/03/2021 11:24 AM	Include Clover Point Park with Beacon Hill Park as a place that businesses cannot operate. Let people know when and where they will be, so park users don't show up expecting to use something being used privately.
Screen Name Redacted 2/03/2021 02:58 PM	I didn't know this was happening, so more communication would be great.
Screen Name Redacted 2/03/2021 03:52 PM	don't know
Screen Name Redacted 2/03/2021 05:03 PM	continue
Screen Name Redacted 2/03/2021 05:29 PM	cannot comment
Screen Name Redacted 2/03/2021 05:30 PM	Don't let parks become privatized spaces
Screen Name Redacted 2/03/2021 05:30 PM	Accessible parking
Screen Name Redacted 2/03/2021 06:02 PM	N/A
Screen Name Redacted 2/03/2021 07:11 PM	improved awareness of park activities - none that I was aware of
Screen Name Redacted 2/03/2021 07:20 PM	Maybe try to make them more inclusive for everybody from disability to senior
Screen Name Redacted	More of it

2/03/2021 07:53 PM

Screen Name Redacted

More of them

2/03/2021 08:08 PM

Screen Name Redacted

Not applicable.

2/03/2021 09:30 PM

Screen Name Redacted

Homeless population was threatening

2/03/2021 10:35 PM

Screen Name Redacted

n/a

2/04/2021 10:17 AM

Screen Name Redacted

I was not impacted by this type of usage within approved city parks so support anyone that was adversely impacted to be heard and considered by the city in planning future initiatives.

2/04/2021 11:14 AM

Screen Name Redacted

The space on the west side of the Johnson Street bridge should allow a food vender that can sell alcoholic beverages

2/04/2021 02:54 PM

Screen Name Redacted

Nobody should be able to conduct business in a public park.

2/04/2021 03:06 PM

Screen Name Redacted

Expand the project even further!

2/04/2021 03:39 PM

Screen Name Redacted

No experience with this

2/04/2021 03:59 PM

Screen Name Redacted

Homeless shelter areas not in downtown if you want to encourage non-criminal use of parks or any visitor commerce

2/04/2021 05:21 PM

Screen Name Redacted

It can be improve by not doing it.

2/04/2021 05:26 PM

Screen Name Redacted

designated areas for such use

2/04/2021 06:16 PM

Screen Name Redacted

The homeless camping in parks is a completely unacceptable solution to homelessness. It results in creating a rift between those less fortunate and residents. This must stop and government must step up. Ruining neighbourhood parks is not a solution to homeless. It only make others less understanding and less willing to help.

2/05/2021 05:17 AM

Screen Name Redacted

No comment

2/05/2021 07:38 AM

Screen Name Redacted

Continue this!

2/05/2021 11:29 AM

Screen Name Redacted

Programs that don't cost \$ for tax payers but increase the odds of individual business and employment success should be encouraged.

2/05/2021 02:32 PM

Screen Name Redacted

Keep are green spaces safe and clean.

2/05/2021 03:59 PM

Screen Name Redacted

...

2/05/2021 09:39 PM

Screen Name Redacted

no comment

2/06/2021 07:46 AM

Screen Name Redacted

No comment.

2/06/2021 08:26 AM

Screen Name Redacted

N/A

2/06/2021 10:19 AM

Screen Name Redacted

More of it!

2/06/2021 04:05 PM

Screen Name Redacted

did not use

2/07/2021 09:01 AM

Screen Name Redacted

Didn't see much of it happening.

2/07/2021 05:59 PM

Screen Name Redacted

n/a

2/07/2021 08:41 PM

Screen Name Redacted

Other than the Beacon Hill Park children's petting zoo, ABSOLUTELY NO BUSINESS OPERATIONS in any City park. Full stop. I honestly cannot believe the City has even included this question in this survey. Is nothing off the table with Mayor "Helps" and Council? Sheesh. Enough already.

2/07/2021 11:41 PM

Screen Name Redacted

GET THE HOMELESS OUT OF THE PARKS, FIND AN AREA OUTSIDE THE CITY LIMITS THAT IS WIDE OPEN, INSTALL SOME SHOWERS AND BATHROOMS, THEM SOME SEEDS TO GROW THEIR FOOD AND LET THEM STAY THERE. i WOULD ALSO SUGGEST PUTTING UP A FENCE TO CONTAIN THE ENCAMPMENT.

2/08/2021 10:36 AM

Screen Name Redacted 2/08/2021 02:18 PM	Security
Screen Name Redacted 2/08/2021 02:25 PM	Beacon Hill park is beautiful. I wouldn't want to see every area with classes so I suggest designated areas such as on Douglas Rd across from the Beacon Drive In, and the field on Heywood Ave. The fields and meadows should be left untouched with their long grasses.
Screen Name Redacted 2/08/2021 03:27 PM	Stop letting people camp in parks, set up a campground with services. Ensure residents can use the parks safely.
Screen Name Redacted 2/09/2021 06:53 PM	timing -
Screen Name Redacted 2/09/2021 10:58 PM	Hopefully the housing situation will improve for the less fortunate and unhoused
Screen Name Redacted 2/10/2021 05:24 PM	Apply the existing by-law and end overnight camping. Parks must be safe for recreation / outdoor enjoyment NOT for overnight housing.
Screen Name Redacted 2/11/2021 11:33 AM	Outdoor sinks with soap would be great!
Screen Name Redacted 2/11/2021 12:27 PM	I would like to see more outdoor basketball hoops and backboards...I am a senior, but I like to shoot (and so do some of my friends) in spaces that are senior friendly. Youth need them too, but more all around Vic West would be very welcome - thank you
Screen Name Redacted 2/11/2021 02:12 PM	N/A
Screen Name Redacted 2/11/2021 04:41 PM	Festivals like luminera in beaconhill again, or fairs... We are missing all family events for citizens across all sub cultures to gather and have fun.
Screen Name Redacted 2/11/2021 04:47 PM	Let artisans sell in the park,
Screen Name Redacted 2/11/2021 05:07 PM	We need better initiatives to protect our parks and plan new ones!
Screen Name Redacted 2/11/2021 05:31 PM	Don't know
Screen Name Redacted 2/11/2021 05:58 PM	I don't like businesses in parks.

Screen Name Redacted 2/11/2021 06:04 PM	not sure
Screen Name Redacted 2/11/2021 06:32 PM	Nowhere to park near Beacon Hill Park. I sorely missed parking at the top of the hill all summer. I am not disabled but I am also unable to walk long distance. I also like to be in my car for quiet and privacy and peace. You continue to think everyone wants to be out of their car. I don't. I want to be able to read while in my car or have a coffee while I look at the ocean. I live in a condo with no view. Having the option to drive to a park and look at the ocean while in my car is a huge part of my lifestyle.
Screen Name Redacted 2/11/2021 09:46 PM	As soon as a rainy day came groups were canceled because of no covered spaces. Provide covered sheltered spaces throughout Victoria so the residents of the city could still go out in not great weather. Not closing water fountains under the guise of safety...
Screen Name Redacted 2/11/2021 10:00 PM	not sure
Screen Name Redacted 2/11/2021 11:42 PM	Just more!
Screen Name Redacted 2/12/2021 02:35 AM	Eliminating automobiles permanently
Screen Name Redacted 2/12/2021 08:21 AM	Parks shouldn't be a tenting solution. But, I don't know what the solution is. With this cold weather those poor folk should be inside.
Screen Name Redacted 2/12/2021 10:35 AM	The presence of needles and human feces made much of the park area unusable.
Screen Name Redacted 2/12/2021 10:51 AM	Keep the parks clean and for all citizens. Tents shouldn't be allowed in parks.
Screen Name Redacted 2/12/2021 11:09 AM	Rain sheltered areas for use.
Screen Name Redacted 2/12/2021 11:42 AM	An online listing would be interesting
Screen Name Redacted 2/12/2021 12:18 PM	More centralized advertising about things like this, so if people want to do outdoor activities they can look in one place for info instead of relying on each business to do it themselves. People can look in one place and narrow down on type of activity, or location, etc.
Screen Name Redacted 2/12/2021 12:20 PM	Not sure about other parks...

Screen Name Redacted 2/12/2021 12:46 PM	Did not access
Screen Name Redacted 2/12/2021 03:22 PM	Enforce the bylaws that disallow 24-hour camping in parks. Tax-paying citizens have been robbed of their parks, too scary for most of us.
Screen Name Redacted 2/12/2021 10:38 PM	opening up Beacon Hill Park again for relaxed recreation
Screen Name Redacted 2/13/2021 01:12 PM	N/A
Screen Name Redacted 2/13/2021 04:53 PM	N/A
Screen Name Redacted 2/13/2021 05:22 PM	Please follow the restrictions that are in place for the areas. If the regulations state that the area is for common use, then don't see how far you can bend them.
Screen Name Redacted 2/15/2021 05:10 PM	Get the fuck outta parks
Screen Name Redacted 2/16/2021 06:24 AM	Need to move overnight visitors from parks to make them safe and open places for all residents. Beacon Hill park needs to be brought back from what it is now...bad idea from the start
Screen Name Redacted 2/16/2021 06:55 AM	Remediate all parks and deal with public tenting before proceedings.
Screen Name Redacted 2/16/2021 07:29 AM	Oh dear. I have witnessed with my own eyes and heard from many residents that parks are unsafe and they avoid parks. Until criminal behaviour, open drug use, risk of being pricked by needles, and the resultant perception of an unsafe experience is significantly reduced, then my suggestion, to increase perception of safety in parks, especially for customers, families, seniors, and tourists, would be to a) enforce 7pm-7am camping bylaw, b) deploy bylaw officers and/or VicPD in parks at least from 7am-7pm at larger or deeply impacted parks (such as Beacon Hill Park). This would do two things: a) increase perception of safety downtown among customers, families, seniors, and tourists and b) discourage criminal behaviour, open drug use and harassing behaviour against park users.
Screen Name Redacted 2/16/2021 07:38 AM	No camping in any parks
Screen Name Redacted 2/16/2021 09:02 AM	See 9.

Screen Name Redacted 2/16/2021 10:27 AM	No comment
Screen Name Redacted 2/16/2021 10:42 AM	These sound excellent, providing they don't have to compete with itinerant campers and also providing they don't significantly impede access or pedestrian traffic flows.
Screen Name Redacted 2/16/2021 10:56 AM	Do not have business operate in beacon hill.
Screen Name Redacted 2/16/2021 11:10 AM	Don't know.
Screen Name Redacted 2/16/2021 11:18 AM	I wasn't very aware this was happening -- better advertising/communication?
Screen Name Redacted 2/16/2021 11:20 AM	Marketing. City needs to help not just vendors.
Screen Name Redacted 2/16/2021 11:40 AM	I would love for there to be a portal that lets me know what is happening where and when.
Screen Name Redacted 2/16/2021 11:45 AM	Make them post the hours when areas are not available to all, due to the commercial activity at the locations where they are permitted to operate and how to sign up.
Screen Name Redacted 2/16/2021 11:46 AM	More
Screen Name Redacted 2/16/2021 12:03 PM	More publicity
Screen Name Redacted 2/16/2021 12:13 PM	no comment
Screen Name Redacted 2/16/2021 12:23 PM	more parks could be used by taking the 'product' to the neighbourhoods. Community centres with programs should be encouraged to expand into their neighbourhood parks. Could assist in better / increased park maintainence
Screen Name Redacted 2/16/2021 12:25 PM	Deal with people camping in parks otherwise no one is going to engage in outdoor activities there
Screen Name Redacted 2/16/2021 12:26 PM	I don't know.
Screen Name Redacted 2/16/2021 12:53 PM	Advertise outdoor fitness opportunities.

Screen Name Redacted 2/16/2021 01:09 PM	Make this a long term option
Screen Name Redacted 2/16/2021 01:22 PM	better communication of the offerings, i didn't even know this was a thing!
Screen Name Redacted 2/16/2021 01:44 PM	No comment.
Screen Name Redacted 2/16/2021 02:06 PM	More diversity and better quality vendors.
Screen Name Redacted 2/16/2021 02:26 PM	Perhaps improving the awareness of the events either on city of Victoria website or social media would encourage people to use those outdoor activities when they occur.
Screen Name Redacted 2/16/2021 02:36 PM	More opportunities
Screen Name Redacted 2/16/2021 02:50 PM	Don't know
Screen Name Redacted 2/16/2021 03:19 PM	Nothing.
Screen Name Redacted 2/16/2021 03:22 PM	more
Screen Name Redacted 2/16/2021 03:28 PM	don't know
Screen Name Redacted 2/16/2021 04:03 PM	I actually didn't know this was a thing so more marketing would be good!
Screen Name Redacted 2/16/2021 05:01 PM	More spaces for live music.
Screen Name Redacted 2/16/2021 05:10 PM	Maybe bike or kite rentals along Dallas Road - or at Clover Point. Emphasize things people can DO, not OWN.
Screen Name Redacted 2/16/2021 06:12 PM	Not safe
Screen Name Redacted 2/16/2021 07:12 PM	nothing



Screen Name Redacted 2/16/2021 07:45 PM	Security and clean up- I will never go to a park in town until the tent city problem is fixed
Screen Name Redacted 2/16/2021 07:55 PM	Better cleaning - we found used needles!
Screen Name Redacted 2/16/2021 08:44 PM	No businesses....
Screen Name Redacted 2/16/2021 09:27 PM	Posting what groups use what spaces so others can check it out and register.
Screen Name Redacted 2/16/2021 10:16 PM	No ghetto blasters in the parks. Yoga and exercise classes don't need really loud music, especially in Beacon Hill Park.
Screen Name Redacted 2/17/2021 07:29 AM	Maybe the addition of art or creative activities like painting? However I would want the scope of businesses in parks to go beyond fitness and art activities.
Screen Name Redacted 2/17/2021 07:30 AM	Parks (Topaz) was pretty busy- which is ok but led to some user group conflicts
Screen Name Redacted 2/17/2021 07:30 AM	Parks (Topaz) was pretty busy- which is ok but led to some user group conflicts
Screen Name Redacted 2/17/2021 07:30 AM	Parks (Topaz) was pretty busy- which is ok but led to some user group conflicts
Screen Name Redacted 2/17/2021 07:40 AM	Continue long term.
Screen Name Redacted 2/17/2021 07:52 AM	n/a
Screen Name Redacted 2/17/2021 07:52 AM	N/A
Screen Name Redacted 2/17/2021 07:54 AM	NA
Screen Name Redacted 2/17/2021 07:57 AM	Washrooms.
Screen Name Redacted 2/17/2021 07:57 AM	Don't know.

Screen Name Redacted 2/17/2021 07:58 AM	No camping in our parks.
Screen Name Redacted 2/17/2021 07:58 AM	It needs to feel safer for all people to go into Beacon Hill Park and other parks. I have not been walking in Beacon Hill Park as I was feeling very nervous with all the homeless people there. It did not feel safe and I was not happy with the damage done to the park and the crimes that were committed. The homelessness issues need to be addressed for sure but Beacon Hill Park was not a good option.
Screen Name Redacted 2/17/2021 08:00 AM	Government house banned tai chi. Reinstate access
Screen Name Redacted 2/17/2021 08:02 AM	Remove dangerous tent people
Screen Name Redacted 2/17/2021 08:02 AM	No comments, seem fine.
Screen Name Redacted 2/17/2021 08:05 AM	Remove the bylaw that allows any overnight camping in city parks. This should not exist.
Screen Name Redacted 2/17/2021 08:09 AM	All more
Screen Name Redacted 2/17/2021 08:09 AM	Nothing
Screen Name Redacted 2/17/2021 08:10 AM	More advertising
Screen Name Redacted 2/17/2021 08:12 AM	Hard to find out what parks are used and what is being offered.
Screen Name Redacted 2/17/2021 08:16 AM	I'd love to see more businesses in parks like the mobile coffee shops in Beacon Hill or other parks. We are there to enjoy the green spaces, but it sure would be nice to get a coffee.
Screen Name Redacted 2/17/2021 08:16 AM	Find a solution for the homeless society in the parks so that we can feel comfortable going to the parks again with our children and grandchildren.
Screen Name Redacted 2/17/2021 08:17 AM	Well we know the parks have been used for temporary housing so once that's sorted out I look forward to parks being more broadly used by the general public
Screen Name Redacted	Nothing

2/17/2021 08:20 AM

Screen Name Redacted

Get the homeless tents out of the parks!!! Provide proper shelters for them.

2/17/2021 08:21 AM

Screen Name Redacted

I don't want to see the drug trade, which is flourishing in BHP, continue. Nor do I want to see the illegal chop shops operating. These people do not have jobs so tools such as knives, shanks, grinders and dye-stamp makers should be seized. This is illegal. I also do not want to see 24/7 camping; it is turning our parks into slums and cesspools.

2/17/2021 08:22 AM

Screen Name Redacted

Homelessness...

2/17/2021 08:22 AM

Screen Name Redacted

more subsidies

2/17/2021 08:24 AM

Screen Name Redacted

I would love to see more and to see a website dedicated to this. Like if a private yoga instructor wanted to do a session in a park, somehow they could register with the city so that individuals could look at the city map or directory to see where outdoor activities may be going on each day

2/17/2021 08:31 AM

Screen Name Redacted

Make the parks safe for people to go into. We have a young family and do not go to public parks, like Beacon Hill, anymore because of the danger posed due to homeless people camping in our parks.

2/17/2021 08:35 AM

Screen Name Redacted

I think we need to be careful that we don't keep the parks from being used for contemplation, picnics and other quieter pursuits.

2/17/2021 08:35 AM

Screen Name Redacted

Easy parking or transportation to these areas.

2/17/2021 08:37 AM

Screen Name Redacted

Not sure

2/17/2021 08:38 AM

Screen Name Redacted

Priority over homeless camps, these groups could pay a small fee for access on certain days in certain areas, a SMALL fee that can be used to help with landscaping or signage. This could create minor revenue and be something tourists could see or possibly hop into such as tai chi or soft yoga sessions.

2/17/2021 08:40 AM

Screen Name Redacted

Keep the tent away so the parks could be use by everyone

2/17/2021 08:41 AM

Screen Name Redacted

The arts community in Victoria is a large one. I believe the downtown initiatives could improve by including this large group.

2/17/2021 08:44 AM

Screen Name Redacted

Everything. The city centre is a nightmare.

2/17/2021 08:45 AM

Screen Name Redacted 2/17/2021 08:46 AM	Allow it long term
Screen Name Redacted 2/17/2021 08:47 AM	No opinion
Screen Name Redacted 2/17/2021 08:48 AM	N/A - didn't use this initiative for personal reasons, but I would like to!
Screen Name Redacted 2/17/2021 08:56 AM	Better publicity
Screen Name Redacted 2/17/2021 09:00 AM	?
Screen Name Redacted 2/17/2021 09:00 AM	I stay away from parks near downtown especially beacon hill. They are too dangerous now to take my 3 year old there.
Screen Name Redacted 2/17/2021 09:01 AM	Take Beacon Hill Park back.
Screen Name Redacted 2/17/2021 09:01 AM	No comment
Screen Name Redacted 2/17/2021 09:01 AM	I would like to see small craft markets, fresh veggies and fruit markets in the park along with food trucks
Screen Name Redacted 2/17/2021 09:02 AM	Don't allow food structures in parks..promote local businesses nearby..exception baseball hot dogs stands that sell for non profits
Screen Name Redacted 2/17/2021 09:05 AM	Pop up stalls for coffee or snacks whilst business is being conducted
Screen Name Redacted 2/17/2021 09:08 AM	It fully depends on the spot, but there is some spots that I would love to see more business activity like a market (break water) and there is lots of parks I think should allow more food options
Screen Name Redacted 2/17/2021 09:09 AM	End the homeless camps in our beautiful parks. Turning our parks into slums is not the way to go. It certainly is not environmentally safe or green.
Screen Name Redacted 2/17/2021 09:11 AM	Not great when in same park as homeless camps. Makes safety concerns heightened.
Screen Name Redacted	Garbage disposal. Seating. Note - this converts public space for business

2/17/2021 09:18 AM	purposes.
Screen Name Redacted 2/17/2021 09:19 AM	Communicate availability of these services better.
Screen Name Redacted 2/17/2021 09:21 AM	leave it for people and kids to enjoy....safely
Screen Name Redacted 2/17/2021 09:21 AM	Once outdoor events are permitted then there would be more traffic to support vendors. They need to make money
Screen Name Redacted 2/17/2021 09:22 AM	Teahouse/restaurant
Screen Name Redacted 2/17/2021 09:22 AM	N/A
Screen Name Redacted 2/17/2021 09:26 AM	I certainly would not run a business in any of the parks... the homeless situation and theft is way out of control - tents in Beacon Hill Park - are you kidding me.... its an international tourist attraction.... come on Lisa Helps...thats a gross oversight on your part to allow this to continue to happen.....
Screen Name Redacted 2/17/2021 09:31 AM	No camping. How to ruin Victorias green spaces.
Screen Name Redacted 2/17/2021 09:33 AM	Should be allowed by permit process
Screen Name Redacted 2/17/2021 09:42 AM	No comment
Screen Name Redacted 2/17/2021 09:43 AM	continue
Screen Name Redacted 2/17/2021 09:44 AM	More awareness for public about them
Screen Name Redacted 2/17/2021 09:50 AM	Craft fairs, music events.
Screen Name Redacted 2/17/2021 09:54 AM	Above
Screen Name Redacted 2/17/2021 09:58 AM	More advertising about the availability of these programs

Screen Name Redacted 2/17/2021 09:58 AM	Specific spots and specific times to ensure all can use the space
Screen Name Redacted 2/17/2021 09:59 AM	Don't know
Screen Name Redacted 2/17/2021 10:02 AM	See above.
Screen Name Redacted 2/17/2021 10:03 AM	Having not participated in any businesses operating within parks, I cannot comment on this.
Screen Name Redacted 2/17/2021 10:04 AM	Again haven't used these services. But I would be so worried about going to a park, after we allowed tents in there! Nope scared a needle will pop up. This really is an issue, I realize its a tough one.
Screen Name Redacted 2/17/2021 10:06 AM	?
Screen Name Redacted 2/17/2021 10:08 AM	Better advertising
Screen Name Redacted 2/17/2021 10:12 AM	The permanent removal of all tents, overnight camping, etc. Our parks are supposed to be safe and fun areas for everyone! Only small groups and small businesses which are recreation or food oriented . Food trucks should be allowed. Look at cities in Canada that have successfully added to their public spaces.
Screen Name Redacted 2/17/2021 10:18 AM	I would love to see more permanent infrastructure (sheltered areas, etc) to make it easier to continue these activities even in the rain.
Screen Name Redacted 2/17/2021 10:26 AM	Not sure.
Screen Name Redacted 2/17/2021 10:30 AM	Awareness of litter. I am a constant litter picker upper. Beacon Hill Park too much litter and feels unsafe. I used to go to NIA classes there but now it feels unsafe to walk through the park. It's awful.
Screen Name Redacted 2/17/2021 10:36 AM	Not sure--maybe ensure that allowing businesses to use the space does not inhibit the rest of the public from enjoying these open spaces.
Screen Name Redacted 2/17/2021 10:39 AM	Not 100% sure this is a good idea, but once Covid is over, allow businesses to continue this feature, if warranted?
Screen Name Redacted 2/17/2021 10:44 AM	More awareness - I didn't know about this.

Screen Name Redacted 2/17/2021 10:45 AM	I would not be in favour of allowing private businesses to operate in our city parks. I believe this would lead to problems in the future.
Screen Name Redacted 2/17/2021 10:53 AM	do not allow permanent camping in public parks
Screen Name Redacted 2/17/2021 10:56 AM	No comment
Screen Name Redacted 2/17/2021 11:06 AM	Again, is the business suitable for a park? Consider noise, volume of people, equipment required, littering, loitering. Not all businesses would be suitable for this.
Screen Name Redacted 2/17/2021 11:07 AM	Ensure this use of parks remains ad hoc like a group of friends playing Frisbee. Under no circumstances should there be any permanent dedication of areas or permanent structures.
Screen Name Redacted 2/17/2021 11:12 AM	Eliminate the slum that has taken over Beacon Hill Park so that all residents can enjoy it again.
Screen Name Redacted 2/17/2021 11:15 AM	One thing, Beacon Hill Park should remain for people to enjoy with families etc, no businesses should be allowed. Tents should be removed so adults and children can enjoy this park without being accosted or rush needle injuries.
Screen Name Redacted 2/17/2021 11:19 AM	Park safety - yoga in the park with homeless guys learing at you from a park bench is creepy, and now there's a safety issue if they are living in the park and needles/feces. Will avoid until parks are safe again.
Screen Name Redacted 2/17/2021 11:28 AM	More business Doing this
Screen Name Redacted 2/17/2021 12:06 PM	No businesses in parks unless it is for an event.
Screen Name Redacted 2/17/2021 12:21 PM	More community accessibility please. Generally Royal Athletic is used only when hosting some major event like soccer or baseball games. This experiment has shown that the Park can provide a great space for smaller, neighbourhood-focused events as well.
Screen Name Redacted 2/17/2021 12:37 PM	This is a great idea but the homeless situation has reached a dangerous level and now you are surrounding yourself in the park with screaming drug and alcohol induced people. Not to mention glass in the parks and drug paraphernalia littered on the ground. As well as having to do sports around the tents.
Screen Name Redacted 2/17/2021 12:47 PM	NA

Screen Name Redacted 2/17/2021 12:48 PM	I would rather businesses not operate in parks
Screen Name Redacted 2/17/2021 12:53 PM	n/a
Screen Name Redacted 2/17/2021 01:01 PM	ensuring that they aren't disrupting personal park use for users... its meant to be a park first, business second..
Screen Name Redacted 2/17/2021 01:07 PM	With many parks in the city, let's use them!
Screen Name Redacted 2/17/2021 01:10 PM	Unsure
Screen Name Redacted 2/17/2021 01:11 PM	Clean up the parks - get rid of tents.
Screen Name Redacted 2/17/2021 01:14 PM	I'd love to see some of the "nothing remotely commercial" regulations relaxed a little in Beacon hill park to allow more events and even food trucks and things. Have some food trucks in front of the petting zoo, petting zoo gets a cut, everyone wins and goats are happy.
Screen Name Redacted 2/17/2021 01:22 PM	Let people know where and who they are.
Screen Name Redacted 2/17/2021 01:22 PM	Maybe there could also be dedicated areas in parks for food trucks so there are some food options when we enjoy our beautiful parks.
Screen Name Redacted 2/17/2021 01:43 PM	No idea.
Screen Name Redacted 2/17/2021 01:44 PM	continue to encourage the use for health and wellness activities
Screen Name Redacted 2/17/2021 02:06 PM	Open up Arbutus Drive in Beacon Hill park so those folks who cannot ride a bike can actually get into the park. And clean up the darn place of poop and needles.
Screen Name Redacted 2/17/2021 02:26 PM	Keep the homeless away
Screen Name Redacted 2/17/2021 02:30 PM	The changes should be permanent.
Screen Name Redacted	NA



2/17/2021 02:35 PM

Screen Name Redacted

More advertising of these businesses and locations

2/17/2021 02:47 PM

Screen Name Redacted

Vetter planning when it comes to relocating the tent cities here. The campers have a spot but the people of the city no longer feel safe to go there.

2/17/2021 02:49 PM

Screen Name Redacted

I have no suggestions - it seemed to work really well.

2/17/2021 03:01 PM

Screen Name Redacted

More sanitizing equipment, help moving the tables (every time the instructors would have to lug them across the field by ourselves), fixed chairs (some were broken).

2/17/2021 03:08 PM

Screen Name Redacted

The park situation in victoria has been an issue for a long time. Until the bylaws are loosened I don't see potential for growth here. Also the homeless camp in beacon hill in a major issue so until the housing situation is sorted and a growth model is adopted I think there is very little that can be done.

2/17/2021 03:11 PM

Screen Name Redacted

Clean up the parks

2/17/2021 03:19 PM

Screen Name Redacted

Enhance & continue this program into the future. For the spring-summer rec programs & private fitness groups

2/17/2021 03:25 PM

Screen Name Redacted

Whatever brings people to the parks! Free parking adjacent to parks. More food vendors inside. Destination places such as the Kiwanis Pavilion in Oak Bay's Windsor Park. Better playgrounds. By better, i mean a greater variety of toys and ambiances. More benches. More picnic tables. More washrooms.

2/17/2021 03:44 PM

Screen Name Redacted

Did not use

2/17/2021 03:56 PM

Screen Name Redacted

With homeless in parks I have not risked using any service that operates out of a victoria city park

2/17/2021 04:00 PM

Screen Name Redacted

N/A

2/17/2021 04:41 PM

Screen Name Redacted

Bring these away from regular pedestrian areas. More than one peaceful walk was disturbed when my usually quiet area was invaded by a class.

2/17/2021 05:39 PM

Screen Name Redacted

the complex insurance requirements for one-time tennis court bookings are far too onerous. Saanich and other CRD municipalities have much more user-friendly arrangements. The lack of parking in the Stadacona area is a problem.

2/17/2021 05:42 PM

Screen Name Redacted 2/17/2021 05:50 PM	No option
Screen Name Redacted 2/17/2021 05:51 PM	Keep Beacon Hill Park clear. ( but Dallas Rd is fine.
Screen Name Redacted 2/17/2021 06:50 PM	Allow beer gardens in parks! I know I sound like all I want is bigger patios and beer gardens, but these are things that people really remember and really enjoy in their city, or when they visit a city (think of English Garden in Munich)
Screen Name Redacted 2/17/2021 08:06 PM	I don't support businesses in parks. Parks are under too much pressure as it is
Screen Name Redacted 2/17/2021 08:32 PM	Clean up the homeless camping so the taxpayers can enjoy the outdoors safely. Parks are not safe or suitable for our homeless.
Screen Name Redacted 2/17/2021 08:35 PM	I have not had direct experience with this
Screen Name Redacted 2/18/2021 07:35 AM	Removing the tents. It is not working for public access. Therefore, it is not in the public interest to continue providing camping in the parks. A bad idea.
Screen Name Redacted 2/18/2021 07:47 AM	Remove the tents at Beacon hill park please
Screen Name Redacted 2/18/2021 08:09 AM	Do not allow homeless camps in our parks. Period. As long as we encourage these and the crime and drug problems it brings, these other initiatives to make our beautiful city more vibrant and livable is moot. It's a shame that people can no longer feel safe going to Beacon Hill Park or walking anywhere downtown after dark.
Screen Name Redacted 2/18/2021 08:20 AM	Add more exercise programs to other parks
Screen Name Redacted 2/18/2021 08:42 AM	Better advertising to let people know when and where these venues are.
Screen Name Redacted 2/18/2021 08:51 AM	No comment
Screen Name Redacted 2/18/2021 08:51 AM	Add more
Screen Name Redacted 2/18/2021 09:22 AM	get rid of the tents etc. so that the parks can be safely used for parks! No fun doing yoga and finding a needle poking your mat!

Screen Name Redacted 2/18/2021 09:29 AM	Clear out the parks of illegal campers. When our tourism does return the state of our parks (in particular Beacon Hill) will not be a positive.
Screen Name Redacted 2/18/2021 09:29 AM	Advertising, more education for pet owners to clean up after their animals
Screen Name Redacted 2/18/2021 09:48 AM	More awareness of the businesses and the services they offer.
Screen Name Redacted 2/18/2021 10:10 AM	Get rid of homeless camps. They destroy the park and make them unsafe
Screen Name Redacted 2/18/2021 10:16 AM	Don't know.
Screen Name Redacted 2/18/2021 10:24 AM	Don't know.
Screen Name Redacted 2/18/2021 10:31 AM	Not all classes are sticking to the approved areas. I observed some of these classes either operating on or extremely close to pedestrian walkways in a couple of parks (by the Songhees walkway and above Fisherman's Wharf) which made it uncomfortable, during a pandemic, for others who would have to divert around the class to continue safely .on their way. Classes should be operated a safe distance from where non-participants are using the parks.
Screen Name Redacted 2/18/2021 10:44 AM	N/A
Screen Name Redacted 2/18/2021 10:44 AM	nothing
Screen Name Redacted 2/18/2021 11:30 AM	Didn't hear about many of these, so better advertising would be helpful
Screen Name Redacted 2/18/2021 11:54 AM	Advertise locations!
Screen Name Redacted 2/18/2021 12:51 PM	n/a
Screen Name Redacted 2/18/2021 01:04 PM	Keep parks free of business
Screen Name Redacted 2/18/2021 01:36 PM	SAFETY!!!! Human defecation Drug addicts accosting tax payers who are trying to work to pay the taxes

Screen Name Redacted 2/18/2021 01:42 PM	make sure all small businesses have opportunities to take advantage of these options
Screen Name Redacted 2/18/2021 02:19 PM	N/A
Screen Name Redacted 2/18/2021 02:52 PM	Coffee trailers near walking parks???
Screen Name Redacted 2/18/2021 03:02 PM	Make the parks free to all who want to use them - you do not have to provide food and drink - what did we do before - we brought our own or stopped on the way home
Screen Name Redacted 2/18/2021 03:17 PM	na
Screen Name Redacted 2/18/2021 03:23 PM	I would just ask that only locally owned small businesses can use the park, and if there is high demand for this, provide a preference to community groups, non-profits, and co-ops.
Screen Name Redacted 2/18/2021 03:47 PM	Additional locations for beginners youth soccer programs.
Screen Name Redacted 2/18/2021 07:07 PM	I would prefer that parks remain business-free zones.
Screen Name Redacted 2/18/2021 08:46 PM	Offering more approvals!
Screen Name Redacted 2/19/2021 08:48 AM	No comment
Screen Name Redacted 2/19/2021 10:43 AM	be careful not to displace residents who are simply out to have soem quiet enjoyment and who dont want to participate in these activities.
Screen Name Redacted 2/19/2021 10:48 AM	Please give us back Beacon Hill Park.
Screen Name Redacted 2/19/2021 10:53 AM	I am so distraught about the poor homeless population in this city. There are no where near enough supports for them, but allowing mass gatherings in public spaces cannot be the solution. It makes things worse, and deters other citizens from using the space - thereby privatizing a public place. I think a shared option is great, but we need to revisit better supports for these people rather than just destroying public parks.
Screen Name Redacted 2/19/2021 11:01 AM	Tenters have to be eliminated from our parks. This situation is intolerable.

Screen Name Redacted 2/19/2021 11:04 AM	No tents! We haven't used Stadacona Park in months because of the tents and unsafe feel of the park.
Screen Name Redacted 2/19/2021 11:05 AM	No opinion
Screen Name Redacted 2/19/2021 11:12 AM	N/A
Screen Name Redacted 2/19/2021 11:16 AM	STOP ENCOURAGING PEOPLE TO LEAVE THEIR HOMES UNTIL IT IS SAFE
Screen Name Redacted 2/19/2021 11:30 AM	Return our parks to tax paying residents so we can enjoy the beautiful area.
Screen Name Redacted 2/19/2021 11:36 AM	More!
Screen Name Redacted 2/19/2021 11:48 AM	Expand the program!
Screen Name Redacted 2/19/2021 11:49 AM	Do not allow this practice!
Screen Name Redacted 2/19/2021 11:57 AM	More permanent facilities for power / water hookups.
Screen Name Redacted 2/19/2021 12:00 PM	n/a
Screen Name Redacted 2/19/2021 12:25 PM	I didn't know this was happening.
Screen Name Redacted 2/19/2021 01:08 PM	Not sure.
Screen Name Redacted 2/19/2021 01:12 PM	Keep the businesses camouflaged so the park doesn't look like one more commercial zone with a few trees.
Screen Name Redacted 2/19/2021 04:01 PM	Ensure that such groups don't interfere with the enjoyment of parks by those who prefer quieter activities.
Screen Name Redacted 2/19/2021 04:48 PM	n/a

Screen Name Redacted 2/19/2021 05:02 PM	Nothing.
Screen Name Redacted 2/19/2021 05:17 PM	I'd love to see some leasable commercial spaces in parks for small vendors of food and beverages.
Screen Name Redacted 2/19/2021 06:50 PM	End camping in parks. We don't feel safe in Beacon Hill Park.
Screen Name Redacted 2/19/2021 07:50 PM	I think parks should be able to be used for such things. I support it.
Screen Name Redacted 2/19/2021 09:47 PM	More reach/ activities and 'pandemic' programming.
Screen Name Redacted 2/20/2021 07:53 AM	You must return our parks to the taxpayers. The criminals, drug dealers and homeless cannot stay there!! The criminals must be moved out of the city, stop offering free drugs, phones and food to them. Put the true homeless in a proper shelter.
Screen Name Redacted 2/20/2021 09:13 AM	Get rid of homeless camps so everyone feels safe in the parks
Screen Name Redacted 2/20/2021 09:52 AM	Improve social programs, clean drug supply & treatment plans.
Screen Name Redacted 2/21/2021 12:29 AM	Get city council out of the way
Screen Name Redacted 2/21/2021 11:22 AM	Encourage more businesses to do this and promote on social media! I would have loved to participate in outdoor fitness classes/yoga etc but couldn't find many who were utilizing this, most seemed to choose online options, which is great but can be isolating compared to in-person classes.
Screen Name Redacted 2/21/2021 01:18 PM	More!
Screen Name Redacted 2/21/2021 03:10 PM	No comment.
Screen Name Redacted 2/21/2021 03:46 PM	I don't normally use the city parks in the city, so I don't have anything to add here.
Screen Name Redacted 2/21/2021 11:03 PM	I think this should be permanently permitted. We shouldn't have to go inside in our excellent climate to exercise!

Screen Name Redacted 2/22/2021 09:36 AM	Remove the tents and homeless. Get control of the city. The Victoria City Council is destroying the city!!!
Screen Name Redacted 2/22/2021 12:47 PM	more vendors
Screen Name Redacted 2/22/2021 01:00 PM	stop the vagrancy and crime in parks
Screen Name Redacted 2/22/2021 06:24 PM	The parks are total slums, for the most part. Not safe at all. Even you Bylaw Officers require a police escort.
Screen Name Redacted 2/23/2021 06:01 PM	No idea.
Screen Name Redacted 2/23/2021 09:36 PM	Keeping this long term and visible, it encourages active lifestyle and community
Screen Name Redacted 2/24/2021 05:38 PM	N/A
Screen Name Redacted 2/24/2021 06:28 PM	Get the businesses out of parks.
Screen Name Redacted 2/24/2021 07:24 PM	Add infrastructure to parks that continues to encourage park use: outdoor gym equipment, skate parks, water parks for kids, dog parks (!We need more!), more picnic tables with attached bbq grills and garbages especially for bbq ashes, and stages for performances
Screen Name Redacted 2/25/2021 11:35 AM	no comment
Screen Name Redacted 2/25/2021 12:03 PM	Having more outdoor bathroom spaces to accommodate the businesses in the park.
Screen Name Redacted 2/25/2021 04:29 PM	Include more giving businesses and community aid.
Screen Name Redacted 2/25/2021 04:38 PM	Provide drinks and foods.
Screen Name Redacted 2/26/2021 10:16 AM	More incentives for people to get out of their homes.
Screen Name Redacted 2/26/2021 04:43 PM	Less tenting! More needle drop off boxes, the city has put up notices to ask/warn parents to sweep for needles in the park after allowing tenting in

	our parks, but HAS NOT taken the simple step of installing sharps drop containers for the parents to use, we also need more garbage cans and they need to be emptied regularly. We need more public washroom areas, hot water in the washrooms, and shower stalls should be considered.
Screen Name Redacted 2/26/2021 11:37 PM	It is a bad idea.
Screen Name Redacted 2/27/2021 01:44 AM	ensure enough space for quite nature time/walking and social distancing
Screen Name Redacted 2/27/2021 08:32 AM	Clean water refill stations
Screen Name Redacted 2/27/2021 04:03 PM	Not sure
Screen Name Redacted 2/28/2021 07:05 AM	N/a
Screen Name Redacted 2/28/2021 09:34 AM	Markets for small vendors
Screen Name Redacted 2/28/2021 09:41 AM	More please!
Screen Name Redacted 2/28/2021 09:49 AM	Unsure
Screen Name Redacted 2/28/2021 12:12 PM	Not allowing businesses run by councillors preferred treatment.
Screen Name Redacted 2/28/2021 12:31 PM	Bring back our city. Stop focusing on your agenda. Get rid of the homeless camps and the vans and camper vans that are everywhere in the park. It's an eyesore and is contributing to an unsafe environment.
Screen Name Redacted 2/28/2021 12:44 PM	Food truck generators are noisy.
Screen Name Redacted 2/28/2021 01:10 PM	I've not been successful about learning about these initiatives, but that may be more about my awareness than anything else.
Screen Name Redacted 2/28/2021 01:24 PM	Remove the criminals aka homeless people!!!!
Screen Name Redacted	Cleaning out and Rene dusting the parks. Improving public safety.



2/28/2021 01:35 PM

Screen Name Redacted

N/A

2/28/2021 02:02 PM

Screen Name Redacted

I didn't find this, but I see how it could be an issue if many businesses where trying to use the same area, parks could be full... this would have to be managed

2/28/2021 02:34 PM

Screen Name Redacted

Get the tents out of Beacon Hill Park, the needles out of street gutters, and make our green spaces safe to be in.

2/28/2021 02:57 PM

Screen Name Redacted

NA

2/28/2021 03:51 PM

Screen Name Redacted

Allow alcohol to be consumed in certain parks with restrictions.

2/28/2021 04:39 PM

Screen Name Redacted

N/A

2/28/2021 04:57 PM

Screen Name Redacted

No tents would be a start

2/28/2021 05:04 PM

Screen Name Redacted

Na

2/28/2021 07:54 PM

Screen Name Redacted

Stop allowing vagrants to resume their tent towns and give us our parks back!!!!

2/28/2021 07:58 PM

Screen Name Redacted

Don't let exercise groups monopolize playground equipment. They actually kicked my daughter off the playground and asked to to leave so they could use it. I was livid.

2/28/2021 09:08 PM

Screen Name Redacted

Open up larger park areas to similar part-time business ventures, as long as it doesnt impact the public use of the park space.

3/01/2021 06:34 AM

Screen Name Redacted

Allow more food vendors, less other businesses and get rid of the homeless and crime. Allow additional parking nearby.

3/01/2021 07:04 AM

Screen Name Redacted

More access to park space often used for sports like the cricket field

3/01/2021 07:10 AM

Screen Name Redacted

Took up the whole park

3/01/2021 08:20 AM

Screen Name Redacted Not infringing on public pathways in parks as on the Westsong Way walkway & noise from customers at night affecting residents.

3/01/2021 11:59 AM

Screen Name Redacted Add dog training.

3/01/2021 02:52 PM

Screen Name Redacted More reserved areas just for the these classes

3/01/2021 07:27 PM

**Optional question** (394 response(s), 399 skipped)

**Question type:** Essay Question

**Q20** The pandemic encouraged us to reimagine how we use public space. What do you think about initiatives in the future that re-examine the use of public space, beyond COVID recovery? What would you like to see more of? What needs to be considered?

Screen Name Redacted More patio and plaza space in village centres. More street closures for park space. Widen sidewalks when able.

2/02/2021 10:16 AM

Screen Name Redacted Creating a City outdoor recreational program (even indoor in winter would be welcome). Should be offered to all residents - not the Centre clubs. And should be offered in areas which are densely populated - and are not.

2/02/2021 10:22 AM

Screen Name Redacted More pedestrian/ bicycle paths.

2/02/2021 10:24 AM

Screen Name Redacted Anything that makes the downtown more attractive is good news. I think that there will be an increased appetite for outdoor venue space and events post covid.

2/02/2021 10:29 AM

Screen Name Redacted More space for people and activity rather than car storage.

2/02/2021 10:30 AM

Screen Name Redacted More of all of this, especially the street and parking spot repurposing for human use instead of car storage! Sad that it took a major pandemic to shake this sort of thinking loose but please keep going after the pandemic finally ends!

2/02/2021 10:33 AM

Screen Name Redacted Adding vibrancy to Victoria is crucial. We have tons of public space and a lot of it goes unused.

2/02/2021 10:34 AM

Screen Name Redacted Due to COVID-19, and I think beyond COVID-19, people are not going to be working in office buildings any more. Companies do not want to pay office building rent particularly when their staff have proven that for the most part they can work effectively and happily from their home offices. The students

2/02/2021 10:38 AM

are not coming back the way that they typically do either. Tourists won't return until 2023-2024. I feel like the City of Victoria focusses a lot on downtown Victoria. I would like to see more initiatives to support a better spreading out of services such as public markets, grocery stores and retail across Victoria area including in the suburbs. Maybe businesses could be offered grants or loans to move from high risk areas downtown to safer neighborhoods with a better customer base and better security. I also think that the City of Victoria could support local businesses in setting up E-Commerce.

Screen Name Redacted

2/02/2021 10:53 AM

All roads are public space, so their use should be open to reconsideration. One of the things I've enjoyed most when on the mainland during Covid is riding my bicycle on roads (e.g. in Stanley Park and on Beach Drive) that I would normally avoid because of traffic but that have been made traffic-free.

Screen Name Redacted

2/02/2021 10:56 AM

provide incentives for businesses to create community events in public places!

Screen Name Redacted

2/02/2021 10:59 AM

It's been eye-opening seeing how much urban space is set aside purely for personal vehicle use. Given how both vibrant and compact Victoria is in terms of size and culture, the conversion of road space to pedestrian and business use had been a long time coming and I absolutely think it should continue more aggressively.

Screen Name Redacted

2/02/2021 11:03 AM

I would like to see the City embrace to the fullest, the opportunity for people to gather outdoors downtown. Do we need so many vehicles right downtown or could most people be accommodated with parking on the peripheral so that the downtown core was designed for people who live downtown and who come downtown for pleasure and to support our local businesses.

Screen Name Redacted

2/02/2021 11:12 AM

Festivities the quality of Fernfest in more neighborhoods. Fitness classes in more parks. Allow breweries to do pop-up beer gardens in parks as long as they have properly satisfied the creation of temporary barriers and dont let the drinking spill out into the street. This could be great for young families, where parents want to have a beer or two on a warm Saturday afternoon but don't want to take their child to an establishment. A beer garden in a park is a European approach to this. We have amazing parks for such an initiative. Could include live music and vendors.

Screen Name Redacted

2/02/2021 11:28 AM

More food trucks in walkable spaces (street parking)

Screen Name Redacted

2/02/2021 11:30 AM

more small events and classes allowed in parks.

Screen Name Redacted

2/02/2021 11:34 AM

Better and innovative ventilation and sanitizing systems in public enclosed spaces to avoid contamination and virus spread

Screen Name Redacted

Close off Government Street and do it in a way that looks good. Not like it

2/02/2021 11:38 AM

was done on the cheap, which is the way it looks now.

Screen Name Redacted

2/02/2021 12:33 PM

More police to create a level of confidence that your car/bike isn't going to be stolen

Screen Name Redacted

2/02/2021 12:42 PM

All of this. It needs to stay, and we need to do more to support it and support the businesses who depend on it. People like being outdoors. They enjoy the extra spaces that we typically dedicate to cars. It creates better energy, more potential for connections, happiness -- and in the long term it'll encourage more people to use transit, bikes and walk as they become more convenient than car travel. Let's create this type of active and (potentially) happier culture.

Screen Name Redacted

2/02/2021 01:35 PM

As long as things don't become too commercialized, and they are done tastefully, I am OK with the idea of using public space differently. I would not want to hear amplified music, except on special occasions.

Screen Name Redacted

2/02/2021 01:53 PM

I think we need to focus on making Victoria a great place to be in, as opposed to travel through. We need more pedestrian priority spaces like Government and parts of Broad Street. As the area grows, we just can't afford to have most people travelling downtown by car. Vehicle use downtown should be primarily for deliveries, transit, large pickups, and people who have mobility issues.

Screen Name Redacted

2/02/2021 02:18 PM

Great public space is less about size and more about the details of design / improvements and the amenities which give people a reason to go there. In the centre, BHP is a lousy public space because there is no reason to go even though it is large (same with centennial square). Small interventions like the newly permitted sidewalk cafes on the other hand (and pocket parks) work great because they are accessible and there is a reason for people to go there (so they are alive!)

Screen Name Redacted

2/02/2021 03:36 PM

More police patrols

Screen Name Redacted

2/02/2021 03:52 PM

Keep all of the automated pedestrian crossings, especially along Haultain or crossing Quadra at Balmoral or to busy areas like Doncaster/Hillside to cross to Hillside mall. Everywhere the pedestrian beg buttons can be eliminated they should be eliminated and the crossing automated to include pedestrians. Keep and add to the patio program, any small business that wants to should be able to reclaim a parking space or two out front to offer outdoor seating to enjoy their products or wait for services (loved seeing the salons doing this in the paper, such a good idea!). More bike lanes so people can get exercise at a distance, biking felt like the most COVID safe way to get downtown and back (unlike walking that often requires walking in the road or transit that can fill up and requires masks). Close Government fully again, at very least every spring-fall but year round would be better. The tourist buses need to go fully electric before they are allowed back downtown again, the diesel ones are gross.

Screen Name Redacted

2/02/2021 04:45 PM

I think there needs to be more emphasis on biodiversity education in the park. Please see the 2020 Canadian City Parks Report by the Parks People for engagement and activation ideas: <https://cityparksreport.parkpeople.ca/>

Screen Name Redacted

2/02/2021 04:49 PM

Increased focus on these exact kind of initiatives! Possibly expanded into permanent street use changes, and with a stronger public art element

Screen Name Redacted

2/02/2021 04:59 PM

People should be allowed to consume alcohol responsibly in public parks. I would like to be able to go for a picnic with my bubble, and be able to have a beer. We need more supportive housing available so that people don't have to live in tents. I think that anyone should be able to camp overnight in public parks, but nobody should be allowed to keep them up during the day.

Screen Name Redacted

2/02/2021 05:23 PM

More multipurpose, interesting design like objects kids can crawl around on but adults can sit on.

Screen Name Redacted

2/02/2021 05:40 PM

People love them some recreation. Today I went to the Crystal Pool for the first time in at least a year. I didn't really understand the joy and deep thirst for swimming that I missed until today. It is a similar feeling I have and see with people rediscovering the great outdoors during Covid. I also saw those plywood boards turned into works of thanks and art. We also saw parks used for housing. Parks are not for housing but we must continue the efforts to not have parks as housing and feed and house those who just can't or don't house or feed themselves. These joys and challenges are what make Victoria a wonderful and challenging place to live.

Screen Name Redacted

2/02/2021 05:44 PM

Now that we have a taste of letting people enjoy public spaces, it should continue. People should be prioritised over cars.

Screen Name Redacted

2/02/2021 06:06 PM

I'm strongly in favour of more initiatives that re-examine public space especially in regards to roads and their relentless submission to private possessions. This is a relic of design from a past era. I would like to see more roads become pedestrian only, more outdoor seating, and more initiatives (whether they succeed or not) that explore what can be done with public space. To be considered are businesses that are of the belief that their customers must be able to park as near to their destination as possible. There is certainly a better solution to this problem which I think the initiatives are trying to discover.

Screen Name Redacted

2/02/2021 06:22 PM

More spread out outdoor seating for people to visit each other safely.

Screen Name Redacted

2/02/2021 06:59 PM

I would love to see the outdoor patios remain - gives the city a more European feel

Screen Name Redacted

2/02/2021 07:20 PM

The expanded restaurant patios were fantastic, but I would also love to see more PUBLIC patios or parklets in place of parking, similar to the one on Fort Street outside Crust Bakery. I love the street patios but as a low-income

person, I don't always have money to spend and would love to be able to find a little parklet to sit at without having to spend money (or even have a picnic with my own lunch!). These parklets should be located near recycling and composting bins.

Screen Name Redacted

2/02/2021 07:34 PM

Designated areas for activities.

Screen Name Redacted

2/02/2021 07:55 PM

The biggest issue that I have seen with use of public space has been in Beacon Hill Park. With the minimal solutions provided to an increase in homelessness in the park, there has been a marked decrease in use of those green spaces. Those who are unfortunate enough to be tenting in the park are using much of the usable green space and are clustered around paths and the only solution seems to be to wait this out. Perhaps there needs to be consideration of Victoria's homeless population when thinking about redesigning our public spaces. Increased access to services and essentials could be part of a design (as opposed to designing our downtown spaces in such a way as to discourage that population).

Screen Name Redacted

2/02/2021 07:58 PM

I think it is great to use public spaces being used in a wide variety of ways-- and not just during a pandemic. Parks are there to be used.

Screen Name Redacted

2/02/2021 08:13 PM

Let's lean into giving more of our public space to people instead of cars. We are a tourist mecca and it will only help grow our image as a lovely city to live and visit. All of the best cities around the world have one thing in common: they are very walkable places.

Screen Name Redacted

2/02/2021 08:46 PM

Outdoor places to hang out when it's raining!

Screen Name Redacted

2/02/2021 09:15 PM

More seating and public washrooms. More placemaking. More space for people to walk, meet friends and enjoy a downtown space away from cars. More car-free streets and space.

Screen Name Redacted

2/02/2021 09:45 PM

More pedestrian-focused, public use spaces where different activities/services are available. Community spaces

Screen Name Redacted

2/02/2021 09:56 PM

Definitely need more trees and green space because we need the healthy environments. Do not permit large infill buildings to squeeze out space and trees.

Screen Name Redacted

2/02/2021 10:20 PM

Expand the width of sidewalks where possible. Build more bike lanes. Create outdoor gathering spaces at every opportunity...repurpose roads for humans (not cars)...Urban livability depends on it.

Screen Name Redacted

2/02/2021 10:32 PM

Ensure that Beacon Hill Park is off limits to camping and sheltering. It should never ever be allowed. This park is important to our city and should be respected. Something the council doesn't do. In fact they haven't single handedly destroyed this beautiful heritage destination.

Screen Name Redacted 2/02/2021 11:39 PM	Rerun of things like the street performers festival and concerts in Market Square
Screen Name Redacted 2/03/2021 12:06 AM	safe bicycle parking and a program to ensure people feel safe bringing bicycles downtown
Screen Name Redacted 2/03/2021 06:53 AM	Food, temporary seating, being able to have a couple of alcohol drinks outside in a park. Homeless conflict, parks are for everyone and for some parks are a safe place to sleep. But these people and their things shouldn't scare off others. Maybe encourage tents to be set up on the edges?
Screen Name Redacted 2/03/2021 06:57 AM	I love the vision of designing the city for people not cars. Its a great focus and you should continue with the initiatives you have focused on.
Screen Name Redacted 2/03/2021 07:11 AM	I would like to see extra patio space kept after Covid recovery and even expanded to winter use.
Screen Name Redacted 2/03/2021 07:21 AM	More limiting of car traffic on city roads.
Screen Name Redacted 2/03/2021 07:27 AM	I support this. I thought these efforts enhanced our public spaces.
Screen Name Redacted 2/03/2021 07:56 AM	Patios
Screen Name Redacted 2/03/2021 08:11 AM	always appreciate more sitting areas, more water fountains and washroom facilities
Screen Name Redacted 2/03/2021 08:50 AM	huge street patios and turn Gov street into a permanent mall/piazza with a fountain/sculpture park
Screen Name Redacted 2/03/2021 08:57 AM	I like to see things go back to normal where people are in each other bubbles and there is movement of people, vehicles, etc.
Screen Name Redacted 2/03/2021 09:02 AM	I would like to see consideration to safety in downtown Victoria.
Screen Name Redacted 2/03/2021 09:10 AM	I like the idea of allowing for more patios. Not only does it help businesses and provide a great dining experience for people, it creates a quaint, warm, and engaging atmosphere in the city.
Screen Name Redacted 2/03/2021 09:27 AM	Too many drug addicts in the park for families
Screen Name Redacted	Looking past the pandemic is key and planning for the long term. A lot of

2/03/2021 09:44 AM

initiatives can be used permanently. Have free activities in public spaces by all means, but don't let events encroach on local residents. Be courteous to the wishes and needs of those who care for your plans.

Screen Name Redacted

2/03/2021 09:47 AM

Responsible alcohol use on beaches or in parks so people could have picnics.

Screen Name Redacted

2/03/2021 09:49 AM

I would like to see more green space downtown

Screen Name Redacted

2/03/2021 10:06 AM

With all the vacancy in business store fronts DT Council should consider supporting business more than trying to allow the competition to reduce the cleaning, health standards and operating costs by using public spaces for free.

Screen Name Redacted

2/03/2021 10:20 AM

Stop it!!!!

Screen Name Redacted

2/03/2021 10:24 AM

So many of these temporary programs worked out so well. I'd like to see more of them, and more funding and willingness to test out other things - there is so much that could be dreamed up if people are willing to experiment! I would also love to see more things happen in the neighbourhoods and near the villages in the future. I love the downtown and appreciate the need to focus efforts there right now, but different, more local serving things should happen throughout the city. Victoria is so compact and walkable with decent transit. Lets take back some of the roadways and parking for happier things. Fun and active and programmed public spaces are the future!

Screen Name Redacted

2/03/2021 10:38 AM

More green space, enjoyable places to be outside. Instead of concrete and tar for loud cars to drive down.

Screen Name Redacted

2/03/2021 10:42 AM

More / better use of our outdoor space. Outside is always better.

Screen Name Redacted

2/03/2021 10:45 AM

I think the initiatives need to be thought if best case scenario: worst case scenario . I think we are figuring it out pretty well ...and not implementing too many changes quickly allows time to review and move slowly ... I have lived here since I was 7 and I am 62 so I have seen lots of changes but I also have been concerned about planning and is this best for our city . I would like to see more careful Planning with Design Advisory Panel feedback

Screen Name Redacted

2/03/2021 10:56 AM

This is just the beginning, I feel. COVID-19 has given us an opportunity to reimagine a world that prioritizes people above cars, corporations, and oppressive systems that benefit the privileged at the expense of the Planet and it's inhabitants. Continuing to reimagine and challenge the status quo will improve our reputation when tourism starts again. It will make Victoria friendlier to pedestrians and local businesses. It will improve our mental,



physical, social, community, ecological, and environment health, all of which are vital to a sustainable future. Just because we can drive cars, pillage the Earth of its resources, and ignore ecological health doesn't mean we should. Victoria downtown is small enough in area that prioritizing people who walk, roll, or otherwise is essential to its livability, which makes it attractive to tourism and populations. I would suggest a carbon neutral green method of getting up and down the hills. What about a solar powered tow rope like lift up Douglas and Government? Something that can help people up and down the hills. I'm sure the UVic engineering students would enjoy the challenge in creating a hill lift. I'm imagining a similar system like the trolley cars in San Francisco. As someone who uses a manual wheelchair, going down a hill is easy, getting up is difficult! I rarely go to the waterfront because that means an exhausting trip back to Harris Green where I live. Even the slight slopes of Pandora and Johnson (or Johnson to Yates on Douglas, etc.) from the water to Vancouver/Cook and beyond is a challenge. I must make a serious commitment of energy to return from a Capitol Iron shopping trip back home. Going downhill there is easy, getting back is a serious effort.

Screen Name Redacted

2/03/2021 10:58 AM

I support this during the pandemic, but I'm not sure it should be permanent. I don't want to see the public pushed out of public space by too much paid programming.

Screen Name Redacted

2/03/2021 10:59 AM

Advocate for permissible drinking in parks!!! I'm lucky that I have a backyard I can have a beer in, but if I had a distanced hang out with friends in a park somewhere and we wanted to have a beer we had to be sneaky. It 100% already happens and would be awesome to have it sanctioned. Obviously public drunkenness is a risk, but I'd argue that it would absolutely be less than you'd see with any bar/pub/event drinking, as people would have to pack in/pack out their own drinks, they'd have limited supply, they wouldn't have access to fridges to keep them cold, there's no active event or thing happening to keep them there and drinking, and the risk for drinking and driving would be no higher than it is for bars and pubs.

Screen Name Redacted

2/03/2021 11:05 AM

more street closures. continuation of the creation of safe bike lanes.

Screen Name Redacted

2/03/2021 11:19 AM

More safety of access for all ages - including ramp ways, slipguard surfaces, parking safety and lighted areas. More consideration of the various populations of Victoria - both children and families, middle and elderly aged, physically challenged folk. Safety and beauty and compassion for access are needed - some public spaces are pretty much impossible for some ages to access - due to poor or no parking (either unsafe or too far away); poor stairs, steps or handrails on one side only; no readily available information as to who to contact and how if an area is unsafe or a problem occurs. Not everyone has a cell phone; not everyone lives in Victoria or knows who to call - perhaps some posted public information would help, e.g. emergency services numbers - police, fire, ambulance; taxi numbers; downtown business association contacts; tourist information; other important quick reference

Screen Name Redacted 2/03/2021 11:24 AM	assistance.
Screen Name Redacted 2/03/2021 12:36 PM	Consider accessibility. Everything should be available to everyone, and not pose risks. Beyond COVID, businesses should pay for the privilege of using the public domain and rights of way. Consider some non-business, non-food related uses.
Screen Name Redacted 2/03/2021 02:00 PM	as long as the businesses have the appropriate licences in place (and they should have to pay for the use of the parks) and insurance then I am happy to see them use the parks. Also need to be reminded that it is a public space and they can't tell people to get out of the area
Screen Name Redacted 2/03/2021 02:00 PM	I would like to see more of all of the above. Having travelled extensively throughout Europe, these are initiatives that are successful elsewhere and should be put in place permanently. They create a much more inviting environment for locals to experience their own city, and also act as an added benefit for tourists (when it's safe for them to return to our city).
Screen Name Redacted 2/03/2021 02:11 PM	More car free public spaces in town. Let business use the space for dining and allow live music. This city could use more fun.
Screen Name Redacted 2/03/2021 02:58 PM	I feel very hopeful about Victoria having more public space. I think Victoria can become a more comfortable, friendly, innovative space to relax, and be inspired. Trying things out and seeing how they work is a great idea. This should be fluid and not rigid.
Screen Name Redacted 2/03/2021 03:41 PM	I like the deemphasis on cars and the safer and more open conditions for cyclists and pedestrians
Screen Name Redacted 2/03/2021 03:48 PM	More of all of these actions, across the city! Any one that is successful (and doesn't conflict with future use of a space) should be made permanent when possible.
Screen Name Redacted 2/03/2021 03:52 PM	We need many more permanent car-free zones and temporary large car free zones. (eg. whole cities car free for 4 hours so that biking and walking take over) We need this for climate change and for physical and mental health. The more activities being done outdoors the better. Make more green space everywhere--at ground level, between buildings, on rooftops, out of parking lots. Make more food garden space too out of the same places and on boulevards. Plant nuts which are particularly good in combating climate change as well as supplying food and greenery.
Screen Name Redacted 2/03/2021 05:03 PM	More carless areas, Covid was a good excuse to FINALLY do something.
Screen Name Redacted 2/03/2021 05:29 PM	see previous comments. The pandemic has certainly been challenging but kudos to all those who have changed their way of business to accommodate the required restrictions. I hope these innovations continue to be expanded .
Screen Name Redacted 2/03/2021 05:30 PM	More housing for unhoused folks! I don't want to live in a city that has temporary shelters built for people having drinks on a patio and not for the

	most vulnerable members of our community!
Screen Name Redacted 2/03/2021 05:30 PM	Safe places for women to relax outdoors without harassment from vagrant males. This is prevalent in centennial square.
Screen Name Redacted 2/03/2021 06:02 PM	I would like to see our parks returned for the safe use of all residents. There aren't any parks in my neighbourhood and the park closest to me, BHP, no longer feels like a safe place for me to be on my own. I find myself engaging all the personal self-defence training I've benefited from when I walk near BHP. Additionally, if any of the public spaces downtown permanently shift from vehicle/traffic use, I'd appreciate seeing more green space created for kids, dogs, families, recreation, pocket parks, etc. It seems every time there's a change in use/construction/redevelopment of public property and the City has an opportunity to provide green space, it defaults to more hardscaping.
Screen Name Redacted 2/03/2021 07:11 PM	more areas that include seating and tables, so people can stop and enjoy their takeout; MORE SAFE PUBLIC WASHROOMS FOR PEOPLE WITH VAGINAS AND FAMILIES; consideration of desire for heritage retention versus catering to the needs of people who live, work and play in contemporary Victoria; the table tennis near the Humboldt bike lane is great but might get more uptake closer to the bus centre downtown
Screen Name Redacted 2/03/2021 07:20 PM	Maybe try to make them more inclusive for everybody from disability to senior
Screen Name Redacted 2/03/2021 07:53 PM	More places to sit & visit with friends & coffee
Screen Name Redacted 2/03/2021 08:08 PM	I like how, in some locations, parking has been removed for wider sidewalks
Screen Name Redacted 2/03/2021 08:42 PM	Initiatives to be made permanent
Screen Name Redacted 2/03/2021 09:56 PM	Victoria needs an amphitheatre to be created at Ship Point or at the very least the fountain at Centennial Square moved or removed so that large scale music concerts + other arts & culture initiatives could take place at these locations. Both of them are useable for this purpose to an extent, but their capacities are limited. We also need more green space downtown, and we really really need a fenced dog park area.. somewhere in Beacon Hill Perhaps. Also how is there still not a skate park anywhere in Victoria... again something that could be placed in Beacon Hill.
Screen Name Redacted 2/03/2021 10:35 PM	It doesn't feel safe downtown with the homeless situation
Screen Name Redacted 2/04/2021 08:15 AM	Definitely keep more patios and outdoor space to engage community. Less cars. More bikes. More art and music. Covered spaces. Warmth. Colour.

Screen Name Redacted

2/04/2021 10:17 AM

i dont think it should be a forever thing. we are very fortunate to live in a place where green space, parks, outdoor areas are still very much a thing and it would be too bad if it was taken over by businesses

Screen Name Redacted

2/04/2021 11:14 AM

I think it is too soon for this question. Revisit in early 2022 and remind people to observe and be aware during Pandemic 2021.

Screen Name Redacted

2/04/2021 12:05 PM

1) More pedestrian zones downtown. 2) Why are we wasting almost our ENTIRE waterfront on parking?? 3) Beacon Hill Park is under-utilized. Get rid of that stupid covenant. This doesn't mean commercial development, it means more varied use as well environmental preservation. Look at Stanley Park as an example of what we could have.

Screen Name Redacted

2/04/2021 02:54 PM

More open public spaces and less thoroughfares

Screen Name Redacted

2/04/2021 03:06 PM

More preservation of parks and fewer criminals encouraged to live on city land.

Screen Name Redacted

2/04/2021 03:29 PM

Allow more creative use of spaces, including for art and small businesses.

Screen Name Redacted

2/04/2021 03:39 PM

Reimagine this city as a pedestrian and cycle friendly one to improve our community building as we get back together

Screen Name Redacted

2/04/2021 03:59 PM

I'm definitely in support of taking back more public space for pedestrian/cycling use and making certain areas less car-friendly or outright banning vehicles. I really liked the surge in outdoor patios and the focus on pedestrian-friendly places to sit and relax, even when not purchasing anything.

Screen Name Redacted

2/04/2021 04:03 PM

More outdoor use of public space with liquor licences

Screen Name Redacted

2/04/2021 05:21 PM

Safe spaces for non-criminals, more money for declaring criminal activity in visitor areas illegal, removal of criminals and no shelter housing in downtown except for enrichment programs of education, job-training- on-going supervision, domestic abuse shelters, children's shelters. Adult criminals verbally/physically engage with people minding their own business and that is not why people visit or walk outside their house, to be assaulted or just intimidated. Medical assistance, addiction program placement, incarceration for criminals. It's so bad now, I can't imagine how it will otherwise improve. There is almost constant harassment. It can be terrifying to make eye contact by accident in case some stumbling weaver lunges "fuck you" ranting down the street.

Screen Name Redacted

2/04/2021 05:26 PM

What needs to be considered is that maybe a large portion of the population are not interested in these changes. The city does not know how many

residents of Victoria want these changes. If you think this survey really gives the city of Victoria an idea of the amount change a large portion people want then you shouldn't even bother with the survey. Just sit in your ivory tower make your plans because you will just do it your own way, regardless what the majority want. Let's be honest you don't know what the majority want and you probably don't want to know.

Screen Name Redacted

2/04/2021 06:11 PM

Allow mobile food and alcoholic drink vendors in the two squares either side of the Johnson St Bridge, and open up use of those two squares to theatre troupes and musicians for plays, concerts and other live artistic activities. Also be much, much more liberal with allowing restaurants and bars to set up tables and chairs on sidewalks, serving alcoholic beverages, everywhere downtown, much like happens in Europe. All-ability-access on sidewalks has been ensured in Europe while still enjoying the conviviality of terrace culture. There need be no conflict between disabled access to sidewalks and a lovely European-style terrace culture on our sidewalks. Turn Government St. into one giant piazza. Let's be a lot less stuffy.

Screen Name Redacted

2/04/2021 06:16 PM

I love the seating on either side of the bridge, I am unhappy with people who congregate under the bridge on the city side, feels very unsafe

Screen Name Redacted

2/04/2021 08:35 PM

Make Cook Street Village a real Village

Screen Name Redacted

2/05/2021 07:38 AM

I have added comments above but I believe that the following should be continued or added to: - Government street closed to vehicles and bicycles ( maybe) from 10 am to 5 or 6pm - continue and make permanent some of the outdoor seating and perhaps create more outdoor seating allowed in public spaces and on streets - close Gladstone and expand outdoor seating - continue the food trucks in the right location, especially along Dallas Road

Screen Name Redacted

2/05/2021 11:29 AM

I think anything that can bring vibrance, life, and something unique to the city should be seriously considered! The initiatives thus far were fantastic and should be continued.

Screen Name Redacted

2/05/2021 02:32 PM

Not sure

Screen Name Redacted

2/05/2021 03:59 PM

Better utilization of squares/courtyards like centennial square, market square, and bastion square. Breezy, bricked places are dirty and boring without businesses being allowed to operate there. When empty they feel unsafe and are a good place for unsavory people to lurk. Let people set up stalls and seating. Let events And markets happen in these places.

Screen Name Redacted

2/05/2021 04:48 PM

Great to see so many people enjoying the outdoors

Screen Name Redacted

2/05/2021 09:39 PM

Stay off the roads. Period.

Screen Name Redacted

2/06/2021 07:46 AM

Permanently using these ideas as a launching pad for overall public and pedestrian friendly spaces.

Screen Name Redacted

2/06/2021 08:26 AM

I would like to see more food grown in public spaces.

Screen Name Redacted

2/06/2021 10:19 AM

Wider sidewalks. Patios, patios, patios. Street closures. The importance of parks. And while I hate to say it, the city totally screwed up allowing camping in Beacon Hill Park. It's the one truly unique park in the city (our version of Stanley Park or Central Park). Campers could have been permitted tenting in innumerable other parks, and given proper hygiene facilities, and given access to support workers. The choice of Beacon Hill was nothing less than shitty. City needs to be empathetic to those who are suffering, but it also needs to have a backbone to keep it a desirable place for the larger majority.

Screen Name Redacted

2/06/2021 04:05 PM

I love the idea of humans, rather than cars, occupying public space. The fast work by the City to allow this to happen, safely was a great achievement. Please encourage more of this in every neighbourhood (e.g. love that at Cook and Northpark there are some flex spaces popping up, more more more of this!) It just really improves the energy of a neighbourhood, and with more humans rather than cars present on the sidewalks and roadways, I believe it is safer from petty street crime, it builds neighbourly relations, and encourages support of local businesses. There is so much space taken up by cars, and car infrastructure, let's build a more pedestrian friendly city where people are out enjoying the spaces they live in and visit.

Screen Name Redacted

2/07/2021 09:01 AM

As noted, these should be continued on a permanent basis from May-Oct

Screen Name Redacted

2/07/2021 10:25 AM

People over cars!

Screen Name Redacted

2/07/2021 12:04 PM

Love the initiatives that favor pedestrian use and divert vehicle traffic through other adjacent routes.

Screen Name Redacted

2/07/2021 12:13 PM

Make it permanent

Screen Name Redacted

2/07/2021 05:59 PM

Open Royal Athletic Park to the public. It was a revelation last year to not have the single largest park in my neighbourhood be under lock and key.

Screen Name Redacted

2/07/2021 06:32 PM

Need to be bolder and more aggressive to create truly safe people focused public space. Ban vehicles, bicycles and other devices (e.g. skateboards, electric scooters) that cause conflict and prevent enjoyment of the spaces. Beautify with art and vegetation. Keep clean.

Screen Name Redacted 2/07/2021 08:41 PM	more room for people and taking back space from cars! additional lighting to keep people feeling safe outdoors in the evening
Screen Name Redacted 2/07/2021 08:42 PM	More of the initiatives you introduced be made permanent.
Screen Name Redacted 2/07/2021 11:41 PM	Keep parks sacred as an essential mental and physical health resource for the taxpaying citizens that support them. Fully commit to accessibility (even when it involves the absolute necessity of personal vehicle transportation) for those with restrictive mental and physical disabilities.
Screen Name Redacted 2/08/2021 10:36 AM	Yes it did, but I feel that once the pandemic is over, we need to go back to a normal sane world, not keep changing it.
Screen Name Redacted 2/08/2021 02:18 PM	I think this is crucial. It livens the city and allows businesses to cater to the community.
Screen Name Redacted 2/08/2021 02:25 PM	Using public space is good for community spirit, families and just getting outdoors. Therefore I think many public spaces can be used for all of these things and perhaps different groups reserving spaces to hold their specialized activities with a goal to share with others who come out. This could be performing or cultural. Loosely like the old Folk Fest but different groups on different days.
Screen Name Redacted 2/08/2021 02:44 PM	Any initiative that allows flexibility in business operations should be considered.
Screen Name Redacted 2/08/2021 03:27 PM	Council has come up with ideas that were not reviewed with residents of this city. That should never happen, especially on such a large scale. You will never be able to stop homelessness, or people camping openly in city parks now. Now you are going to mess with Clover point. Friend on my has mobility issues, and since decreased parking and all the campers in Beacon Hill Park, he and his partner were going to Clover point. Now you want to take that away from people in this area. I would like to see less. Open spaces equally to pedestrians, cyclists, and drivers. Need to be surveying people in the area. Only found this site by accident. Should be telling people about this site and hopefully have the ability to have a say. Though I do worry no one is really listening to us. Because we can't walk in Beacon Hill Park, Dallas Road has become dangerous to walk with the number of people down there. Think that renovation was overrated for the amount spent.
Screen Name Redacted 2/08/2021 05:05 PM	I am generally in favour of using public assets to enhance living in Victoria. Using public spaces for private business just needs to be managed to ensure that it balances the business good with the public good.
Screen Name Redacted 2/08/2021 09:41 PM	i think its a great idea.



Screen Name Redacted 2/09/2021 05:57 PM	Don't close Gov't street 24/7. This would be detrimental to the area. Summer use seems to work during the quieter Pandemic summers.
Screen Name Redacted 2/09/2021 06:53 PM	more chair style spaces? lighting for at night?
Screen Name Redacted 2/09/2021 10:58 PM	Making the change to Government St, the widened walking zones around James Bat and other locations permanently would be great!
Screen Name Redacted 2/10/2021 02:21 PM	1) More patios 2) Far less red tape and street regulation, deal with issues as they emerge, not trying to anticipate any possible occurrence and then regulate accordingly.
Screen Name Redacted 2/10/2021 03:52 PM	more use of the streets for business
Screen Name Redacted 2/10/2021 09:59 PM	More permanent shelter space for unhoused people.
Screen Name Redacted 2/11/2021 11:33 AM	More pedestrian space. The super block is an initiative in Amsterdam that does this and Victoria is just starting something similar with the outdoor patio space.
Screen Name Redacted 2/11/2021 12:00 PM	More automobile areas converted for use by pedestrian & bicycle traffic
Screen Name Redacted 2/11/2021 12:27 PM	More places and spaces for picnic tables and benches, and chairs that are so good to sit near parks, the harbour, walk ways. There is a real need for picnic tables. And, garbage cans. we can keep this city clean, with more of these especially on walkways, and parks. I have noticed on my walks around vic west and rainbow park, that the garbage cans are always overflowing...others too. We need larger ones and or more cans all over the place.
Screen Name Redacted 2/11/2021 02:12 PM	Changes that have been made made and set up should continue into the future . as I have already stated . Now that we have finally progressed in this way keeping this active and happening will only become better
Screen Name Redacted 2/11/2021 03:50 PM	I love these initiatives, and hope that they continue with accessibility and inclusivity as the guiding vision for all public spaces.
Screen Name Redacted 2/11/2021 04:04 PM	Homeless camping should not be permitted
Screen Name Redacted 2/11/2021 04:41 PM	More accessibility, dog friendly areas & safety. My hesitation to being downtown at night has been the increase in crime and the lack of lit up areas in some parks. They don't feel safe.



Screen Name Redacted 2/11/2021 04:47 PM	More artisan markets.
Screen Name Redacted 2/11/2021 05:07 PM	Take back public space from cars!
Screen Name Redacted 2/11/2021 05:31 PM	I really like the focus on pedestrian traffic on government street especially. I think it should be permanent. The extra patios are great too. Keeping that way would be great for tourists (when they can come back).
Screen Name Redacted 2/11/2021 05:58 PM	Parking spots should not be taken for wider sidewalks. James Bay is a mess.
Screen Name Redacted 2/11/2021 06:19 PM	public space is for everyone to share & 1 set of rules should be in place for everyone & real consequences for those violating the safety & comfort of their neighbors
Screen Name Redacted 2/11/2021 06:32 PM	Reconsider why people want to be in their cars.
Screen Name Redacted 2/11/2021 06:44 PM	More public space for non car users is great. Let's do more of it! I think the pandemic showed us we can move and make decisions on things weve talked about for forever, like government street.
Screen Name Redacted 2/11/2021 06:54 PM	ACCESSIBILITY. Nobody at the City seems to get what it is like having mobility issues. It is like they don't care about their parents or grandparents being able to use public spaces.
Screen Name Redacted 2/11/2021 07:10 PM	The tents in public parks has been a national disgrace. Families and the elderly have suffered because of a lack of leadership from the city on this issue.
Screen Name Redacted 2/11/2021 07:29 PM	Make some of the temp permanent like making Government Street pedestrian for example
Screen Name Redacted 2/11/2021 08:11 PM	More public space! Less vehicles! I'd love to see more space on the street for outdoor eating, seating and pedestrian traffic. I'd love to see a permanent food truck village. I'd also love to see that sites that are considered for transition to enhanced public space such as the Clover Point project have infrastructure installed such as shore power to better support permitted events.
Screen Name Redacted 2/11/2021 09:46 PM	Covered sheltered areas in parks, the close little parks, the parks outside of the core. Putting in multi-age uses into parks, not just kiddo play spaces, and a single bench or picnic table. Clean up along the Goose and have more public space along there to linger and connect. Have public spaces available for artists and musicians to perform and share their work.
Screen Name Redacted 2/11/2021 10:00 PM	don't know

Screen Name Redacted 2/11/2021 11:42 PM	More community gardens. Way more. And more outdoor spaces where we can have fires.
Screen Name Redacted 2/12/2021 02:35 AM	Eliminating automobiles
Screen Name Redacted 2/12/2021 08:04 AM	Keep outdoor restaurant seating
Screen Name Redacted 2/12/2021 08:10 AM	More space for patios. Ensure lots of spots to lock bikes.
Screen Name Redacted 2/12/2021 08:21 AM	Do not allow tents or vehicles housing people in our parks and on the street. Period. Consider container housing, provide services and require people to use it. I know people prefer to be In victoria city but you have to stop allowing this mess. I can't let my dog run around my local park but I could pitch a tent there. If you put bathrooms and showers at clover point it will become another campground. Who needs to shower at clover point? Don't do it!
Screen Name Redacted 2/12/2021 10:51 AM	Pedestrian friendly and very clearly marked cycle paths.
Screen Name Redacted 2/12/2021 11:03 AM	<p>PARKS: I walk through Beacon Hill park frequently but often feel intimidated by shouting and swearing, the fighting inside tents, and the general distress of the homeless population living there. I no longer enjoy lingering in the park. Since Beacon Hill Park is Victoria's pre-eminent park, all the questions you ask about reimagining use of public space are irrelevant until the issue of homeless people taking over this, and other parks, are dealt with. My partner started using Beacon Hill Park for his workout regime during the early stages of the pandemic and continues to do this. However, with the number of distraught and troubled homeless people in the park, it is sometimes very intimidating for him as well. There are also homeless people using at least one shelter on Dallas Road overnight. The other morning there was a man screaming, shouting and swearing in it, a short distance off the path. I did not feel safe continuing forward. I am EXTREMELY empathetic to the plight of homeless people. There but for the grace of God could have been I. However, it is not right that public spaces have been taken over to the point I no longer feel safe.</p> <p>STREETS: I believe greater space needs to be made available for pedestrians on a permanent basis - wider sidewalks, or parts of roadways closed and made available for walking and use by people. This is consistent with a strategy of sustainability. The "temporary" measures should become "permanent". Streets are for people!</p>
Screen Name Redacted 2/12/2021 11:09 AM	More cycle paths and pedestrian walkways

Screen Name Redacted 2/12/2021 11:42 AM	More pedestrian only street closures downtown, keep the cars out of Beacon Hill Park
Screen Name Redacted 2/12/2021 12:18 PM	Definitely more public events like Pacific Opera did with random popup mini events throughout the city, that was amazing and really highlighted how much talent there is in the community, and exposed people who've never been to the opera what the quality is. I also love what the Empress did with picnics on their lawn, and services like Prince of Whales offering local discounts -- so many times people don't use their own services in their backyard. There is that local event thing that happens around late Feb every year where you buy tickets and get access to tours, etc for free or less, but I think programs like that need to be expanded. People have realized how important it is to support the local businesses, like some of the initiatives the DVBA have been doing have been great to encourage people to shop local, stay local, dine local, etc. I would love to see more things like street festivals or parades like Pride -- the happiness is palpable at events like that, or even more of an emphasis on events like New Years Eve. The street parties and vendors on NYE on the 150th celebration was great, but that needs to happen every year, encourage people to stay local and celebrate their city rather than travel to Vancouver if they want to ring in the new year with fireworks and a street party, etc.
Screen Name Redacted 2/12/2021 12:20 PM	Be mindful of the preciousness of a lack of commercial activities in parks. They are a retreat into nature...not an opportunity for business. Let's keep them that way.
Screen Name Redacted 2/12/2021 12:46 PM	If people enjoyed more facilities in the parks then why not allow more licensed vendors. This is what we enjoy when we travel, it keeps people in the parks longer and makes the green spaces safer and more vibrant.
Screen Name Redacted 2/12/2021 04:22 PM	Need slower streets and car-free streets that are safe for families.
Screen Name Redacted 2/12/2021 10:38 PM	Downtown Victoria is almost European in appearance: maintain & build on that with street activities, patios etc
Screen Name Redacted 2/13/2021 07:49 AM	More patios outside and more pedestrian friendly roads.
Screen Name Redacted 2/13/2021 01:12 PM	I'd like to see more seating areas downtown, and more mobile vendors.
Screen Name Redacted 2/13/2021 04:53 PM	Less traffic; more pedestrian and bike infrastructure.
Screen Name Redacted 2/13/2021 05:22 PM	When is it time for the normal, regular, law-abiding people to have their rights met? The homeless camping has ruined public spaces, greatly reduced safe areas for normal recreation and increased crime in my otherwise fairly safe

neighborhood. I pay my taxes. I obey the rules. I am kind to my neighbors. I even donate items to the homeless and yet, I have no rights. The homeless, the drug users, the bicyclists, the small business owners, the big box stores, the hotel workers, the residents of long-term care, etc. all cry and get their desires met before the quiet, basic, good citizens. who have planned to take care of themselves and be good neighbors and citizens. While the other groups do deserve attention, they should not consistently be place above the "GOOD FOR US ALL"!

Screen Name Redacted

2/13/2021 08:21 PM

it would be nice to see these kind of measures,i also understand the need for parking for visitors is important

Screen Name Redacted

2/14/2021 11:47 AM

Make these COVID changes permanent. Expand sidewalks, close off roads to car traffic. Expand patio opportunities.

Screen Name Redacted

2/15/2021 05:10 PM

DISABILITY BEING PRIORITIZED EVERYWHERE, ALWAYS, AND FOREVER.

Screen Name Redacted

2/16/2021 06:24 AM

Finding balance to support our locals and tourists.

Screen Name Redacted

2/16/2021 06:55 AM

City is opening redevelopment of North Douglas corridor close of streets to the west northbound for public use especially ones ext to galloping goose. Talk to Saanich about the land north of the Douglas Street flyover next to uptown all that wasted green space. Ten food trucks could go there easy. Carless day on Douglas Street is always a huge success. Pick a Street in Victoria and instead of putting down artificial turf for 8 hours, rip up the pavement and plant some trees rather than cutting them down (visitors bureau tree cut down in middle of intersection, Dallas road tree cut down for sewer line,, etc,) why does the city have a tree bylaw for residents but not one for itself)

Screen Name Redacted

2/16/2021 07:29 AM

Safety, safety, safety. All these initiatives aim to increases downtown use, but if people don't feel safe, they won't come, and you will have wasted a lot of time and scarce tax money for nothing. Safety, safety, safety. Until criminal behaviour, open drug use, harassing behaviour, and the resultant perception of an unsafe experience is significantly reduced, then my suggestion, to increase perception of safety downtown, especially for families, seniors, and tourists, would be a) in downtown, station high profile VicPD officers at every intersection downtown, and b) in parks, enforce bylaws and station VicPD and/or bylaw officers at high profile parks every day. I can tell you as of right now, potential future tourists don't feel safe coming to Victoria. Safety, safety, safety.

Screen Name Redacted

2/16/2021 07:38 AM

Please consider ALL types of accessibility, not just what fits your agenda.

Screen Name Redacted

even more space for pedestrians

2/16/2021 08:08 AM

Screen Name Redacted

2/16/2021 09:02 AM

If you keep allowing the drug dealers, troublemakers, vandals, thieves, and violent people to take over public spaces (see Centennial Square, etc, etc).

Screen Name Redacted

2/16/2021 10:27 AM

More street access for parking downtown and more dining access

Screen Name Redacted

2/16/2021 10:42 AM

We definitely need more good public art....fountains, statues etc. But PLEASE let's avoid the "broomstick in a bucket" type of art that sits on the plaza at the Save On Foods arena. Also, bring back more greenery to these areas...Centennial Square used to be a lovely spot, until the trees were cut down (despite the intent to remove the starling population). Please...more trees, shrubs, grass, flowers.....and NO MORE CAMPERS...EVER.....PLEASE!!!!

Screen Name Redacted

2/16/2021 10:51 AM

More pedestrian-only spaces through downtown and in villages. More room for patio spaces. Removal of free residential parking.

Screen Name Redacted

2/16/2021 10:56 AM

I feel the city overreached, and over reacted to the health guidelines. All spaces(including roads in beacon hill) should return to the original use when the pandemic is over.

Screen Name Redacted

2/16/2021 11:10 AM

On a personal level I would like to see spaces available for artisans.

Screen Name Redacted

2/16/2021 11:18 AM

I would like to see more flexibility and different types of permit options for small businesses and public events. Victoria has many great green spaces and a lot of opportunity for placemaking that can go way beyond little libraries. Please put money towards variety!

Screen Name Redacted

2/16/2021 11:20 AM

Keep outdoor seating areas. Look to Europe for ideas of how to use are during day and for people at lunch & evening but keep in mind security concerns and issues

Screen Name Redacted

2/16/2021 11:40 AM

More coordinated markets, plays and entertainment events in the parks.

Screen Name Redacted

2/16/2021 11:45 AM

Accessibility. And not just staff's idea of accessibility. Those who experience it. I can't understand why a group wasn't convened. Always think of who is differently affected and who wins and loses. This survey does not ask about the Beacon Hill Park internal road closures, which was a reimagining of use of public space. That was a debacle. Now, the City is looking at closing Clover Point access. Try to think about "what can we make more accessible to people with disabilities" early, rather than as an add-on mitigation after you determine what you want to do. Changes downtown did not look at the overall reduction in predictability of the public domain and increased risk for people with vision loss. Build Back Victoria was for the benefit of businesses,

	to the detriment of some.
Screen Name Redacted 2/16/2021 11:46 AM	Yes! More use of urban outdoor space for things other than cars. Even when Covid is controlled.
Screen Name Redacted 2/16/2021 11:46 AM	More outdoor space, more roads pedestrian/cyclist only
Screen Name Redacted 2/16/2021 11:48 AM	Everything should be affordable and open to all
Screen Name Redacted 2/16/2021 12:03 PM	More accessibility to parks. Parking in beacon hill park.
Screen Name Redacted 2/16/2021 12:10 PM	Please consider measures that keep the liveliness of music, food, walking, etc.
Screen Name Redacted 2/16/2021 12:13 PM	no comment
Screen Name Redacted 2/16/2021 12:23 PM	small parks used for neighbourhood concerts. I have long imagined the high school bands here during Victoria day performing in my local park vs. the steps of the legislature. walking to the park with a picnic is preferred to driving to town. Look to Brentwood and saanich as communities which bring entertainment to area parks on a scheduled basis
Screen Name Redacted 2/16/2021 12:25 PM	I want to see more outdoor gathering areas like in Vancouver. More outdoor seating and areas to hang out by the seawalls and in parks.
Screen Name Redacted 2/16/2021 12:26 PM	Children need to be considered. Areas to draw families into urban spaces. Safe spaces, squares, piazzas where families, singles, anyone can be without generational segregation. Families seem to want to hide in the suburbs. Such a shame.
Screen Name Redacted 2/16/2021 12:43 PM	So much of our public space is given to cars. While an important part of transportation, the pandemic has highlighted that people, relationships, and local businesses deserve the most attention. Shifting the balance of public space to better serve these priorities will have added benefits even after the pandemic.
Screen Name Redacted 2/16/2021 12:53 PM	more pedestrian spaces. more outdoor seating that becomes permanent. more bike parking that is spread apart and not crammed together. allow for drinking alcohol in parks.
Screen Name Redacted 2/16/2021 01:09 PM	More place-making spaces, better integration of food, children's areas, lounging areas and pedestrianized areas. Think Barcelona SuperBlocks or Vilnius' closed streets for cafes.
Screen Name Redacted	more bathroom options for homeless

2/16/2021 01:22 PM

Screen Name Redacted

More of all of these initiatives!

2/16/2021 01:41 PM

Screen Name Redacted

I don't want commercial business in public parks, especially food trucks, they create so much garbage and noise.

2/16/2021 01:44 PM

Screen Name Redacted

I'd like to see the outdoor patios and partial shut down of streets to continue beyond COVID. It's brought our sleepy city to life.

2/16/2021 01:47 PM

Screen Name Redacted

Safety is always an issue. It's all very well to encourage use of public space, but if people don't feel safe in the parks or downtown, what is the point of spending tax dollars to encourage it?

2/16/2021 01:47 PM

Screen Name Redacted

More efforts to reduce car use, different ways to manage parking to cover the costs of it's creation and maintenance using the increased revenues for funding prompt snow removal of sidewalks and bike lanes, creation of more bike lanes, increased traffic calming, more pedestrian spaces

2/16/2021 02:06 PM

Screen Name Redacted

I really hope the a scooter and public bite share rental is approved as it allows an effective combination of using pedestrian traffic and environmentally friendly means to navigate the downtown core.

2/16/2021 02:26 PM

Screen Name Redacted

More outdoor vending, mingling, eating....

2/16/2021 02:28 PM

Screen Name Redacted

You need to leave Clover Point the way it has always been.

2/16/2021 02:50 PM

Screen Name Redacted

Speed bumps on bicycle lanes, stop two-way lanes.

2/16/2021 02:57 PM

Screen Name Redacted

I don't think roads like those in Beacon Hill and the Clover Point loop should be closed to the public. These roads and parking spaces are used by those with mobility issues, and it is discriminatory to prevent people from being able to use these spaces.

2/16/2021 03:19 PM

Screen Name Redacted

i love these flex space initiatives. they are great uses of public space.

2/16/2021 03:22 PM

Screen Name Redacted

Homeless out of parks and off streets

2/16/2021 03:28 PM

Screen Name Redacted

Not sure

2/16/2021 04:03 PM

Screen Name Redacted 2/16/2021 04:06 PM	I think the outdoor public spaces should always be used to create community atmosphere even after COVID. More pop up vending spots would be great.
Screen Name Redacted 2/16/2021 05:10 PM	More emphasis on people, especially pedestrians - not vehicles. More emphasis on local residents and the products and services they want and need - not tourists (though "value-added" tourist are good - those who stay in hotels, eat in restaurants, buy more than a post card or t-shirt).
Screen Name Redacted 2/16/2021 05:13 PM	More outdoor dining
Screen Name Redacted 2/16/2021 06:12 PM	More use of public park rental space and free bbqs etc
Screen Name Redacted 2/16/2021 07:06 PM	Let's continue to discourage vehicles on the streets by encouraging public transportation and cyclists.
Screen Name Redacted 2/16/2021 07:12 PM	keep it up
Screen Name Redacted 2/16/2021 07:45 PM	More public markets on weekends - flea markets, fruit and farm etc. Once covid is over I hope we are better at being a social city downtown. Lots of new condos downtown and hundreds of people will bring our city core back to life if we give them fun and free activities to walk to. Also better and cheaper parking would be helpful for businesses that sell larger items or where you want families to shop.
Screen Name Redacted 2/16/2021 07:55 PM	Don't go overboard and make sure you get public input before changing how a public space is used
Screen Name Redacted 2/16/2021 08:44 PM	More common sense for all...less narrow minded council driven...
Screen Name Redacted 2/16/2021 09:27 PM	Lots and lots of outdoor seating. The new seats/tables along Dallas Rd by Ogden Point are awesome.
Screen Name Redacted 2/16/2021 09:59 PM	More programing in places like centennial square, more green space and playground/fountains
Screen Name Redacted 2/16/2021 10:16 PM	No vehicles on Govt St. Limit horse carriages to James Bay, BH park, none north of the Empress. Fix the sidewalks! Improve Use more street closures for festivals, etc. Make Victoria fun again. Better accessibility so everyone can participate, everything must be wheelchair accessible. Use the grounds of St Ann's. Animators to encourage ALL AGES to participate. MORE FESTIVALS
Screen Name Redacted	Patio drinks on sidewalks and streets like in Europe. It will be a smash hit



2/16/2021 10:46 PM

and the people will love it. Will continue to capture tourists when they can come back, until then I'll be filling seats.

Screen Name Redacted

2/17/2021 03:17 AM

More art More music More vendors More flowers More public seating Keep it people centric

Screen Name Redacted

2/17/2021 07:24 AM

Roads need to be shared by all parties - pedestrians, bicycles and cars. Do not prioritize one over the other.

Screen Name Redacted

2/17/2021 07:24 AM

Don't allow permanent tents in parks. Campers should pack up in the mornings to make the parks safe and accessible for everyone. Lessens garbage, drug paraphernalia and general cleanliness and habitability of parks.

Screen Name Redacted

2/17/2021 07:29 AM

I think more outdoor activity and less vehicle traffic in core areas is a good permanent plan. But it should be balanced with accessibility for those with ability issues.

Screen Name Redacted

2/17/2021 07:30 AM

Looking at underutilized space such as Royal athletic and better use of parking lots into mixed spaces.

Screen Name Redacted

2/17/2021 07:30 AM

Looking at underutilized space such as Royal athletic and better use of parking lots into mixed spaces.

Screen Name Redacted

2/17/2021 07:30 AM

Looking at underutilized space such as Royal athletic and better use of parking lots into mixed spaces.

Screen Name Redacted

2/17/2021 07:35 AM

More peaceful places like Beacon Hill park used to be.

Screen Name Redacted

2/17/2021 07:38 AM

Replace motor vehicle roadways with pedestrian walkways and green space.

Screen Name Redacted

2/17/2021 07:40 AM

I liked the idea of businesses being allowed to operate in sections of public parks - it brought a great vibe to these spaces. It's important to make sure the space is shared between the businesses/clients and the public...don't let the spaces be dominated by businesses.

Screen Name Redacted

2/17/2021 07:47 AM

More green space that's inviting. Beacon Hill Park is wonderful, the inner harbor walks need serious attention

Screen Name Redacted

2/17/2021 07:52 AM

More consideration for traffic flow

Screen Name Redacted

2/17/2021 07:52 AM

Pay more attention to the businesses. Too many of them have suffered.

Screen Name Redacted

2/17/2021 07:54 AM

Housing (ie tents) in public spaces is a real problem. I currently will not go to Beacon Hill for fear of safety

Screen Name Redacted 2/17/2021 07:55 AM	more communal outdoor areas (that don't have tents on them, or become hubs for people that make others feel unsafe - ie. Centennial square)
Screen Name Redacted 2/17/2021 07:56 AM	I almost dare not say it, but more bike paths please.
Screen Name Redacted 2/17/2021 07:57 AM	More things outside brick and mortar. Victoria has the best climate in Canada and what better way to grow and connect as a whole than to create outdoor spaces to allow for this to happen. These new outdoor/public spaces bring life! And they are way more inclusive. Even after covid, I think it's important to remember that creating safe and accessible places for the community will always create a healthy and strong community.
Screen Name Redacted 2/17/2021 07:57 AM	Cities for people!!
Screen Name Redacted 2/17/2021 07:58 AM	No more camping in parks, definitely not Beacon Hill park. It is unsafe and scary to spend time in the park we should all share in enjoying.
Screen Name Redacted 2/17/2021 07:58 AM	Please ensure that the elderly and disabled people can access all the public spaces. All people need to feel safe and should be able to access all public spaces. Please find better solutions for dealing with homeless population rather than having them camp in places like Beacon Hill Park.
Screen Name Redacted 2/17/2021 07:59 AM	Public spaces and equipment for DIY outdoor movie screening would be cool.
Screen Name Redacted 2/17/2021 08:00 AM	increased pedestrian access. Educate cyclists and pedestrians on protocol for dual use.
Screen Name Redacted 2/17/2021 08:01 AM	I think we should be considering all ideas that give our city a more continental, accessible and convenient platform for residents and business. Perhaps Food Markets in more prominent spots.
Screen Name Redacted 2/17/2021 08:02 AM	Keep homeless out. Make the park safe and not intimidating for women and children
Screen Name Redacted 2/17/2021 08:02 AM	The horrible overdeveloped condo towers - my gosh - they are a terrible way to warehouse people. We need to make sure that developers are required to incorporate a lot of green space in their designs. Very sad that the City has not done so. The current condo blocks are destroying the look and feel of the City.
Screen Name Redacted 2/17/2021 08:04 AM	Important. Many city spaces are underutilized.
Screen Name Redacted	Public spaces should be for all to enjoy, not used as temporary shelters,

2/17/2021 08:05 AM

camping or anything resembling homeless camps. You have allowed the complete destruction of Beacon Hill Park. You allowed for camping in the square outside city hall making it unsafe for us that work in the core. Remove the allowance of camping in parks immediately. You basically have made it so people from all of the country move here to live in our city parks.

Screen Name Redacted

2/17/2021 08:09 AM

More businesses being allowed to open up in parks and allow Dallas road

Screen Name Redacted

2/17/2021 08:09 AM

Keep all of it. It is so great to experience a city full of openness and friendly people. It is great that Victoria is 'Uping it's Game's, like other modern city's.

Screen Name Redacted

2/17/2021 08:10 AM

Free parking

Screen Name Redacted

2/17/2021 08:12 AM

Less cars! More bikes and pedestrians! More outdoor life - patios, parks.

Screen Name Redacted

2/17/2021 08:15 AM

Food trucks just fine.

Screen Name Redacted

2/17/2021 08:16 AM

I would like to see liquor licenses expanded so that we could have a glass of wine in a park like they do in France. This is civilized and I don't believe disorderly behavior would increase. Many of us disguise our beers in a coffee mug, I'd just rather not have to feel like I have to slink around. More patios for sure! I'd love to see fire pits in the winter time. I think so many of us have gotten used to bundling up and heading outdoors during covid, I'd love to see this continue. And we all love being around a fire, however, it's hard to do. If we could have a communal fire pit say in downtown Vic on Government street, I can see this being a real draw and making us more of a destination in the winter time. I'd also love to see Victoria close off government Street. As a driver, we will get used to taking an alternate route. As a pedestrian and as a tourism operator, this move will make Victoria more of a destination. Government street is beautiful!

Screen Name Redacted

2/17/2021 08:16 AM

Said above.

Screen Name Redacted

2/17/2021 08:17 AM

Love initiatives I have seen so far, More gathering places are wonderful and hope they continue when the time comes we can gather!

Screen Name Redacted

2/17/2021 08:20 AM

I would like to see these initiatives continued as I think when tourists come back these are things that make the city appealing.

Screen Name Redacted

2/17/2021 08:21 AM

More outdoor markets so we don't have to shop indoors. We are generally in favour of more pedestrian-friendly areas in the City. More cycle paths and pedestrian routes (e.g. Bay Street bridge should have paths on both sides).

	Also there are lots of places in Victoria where there is no sidewalk and we have to keep crossing the street. Future projects should include wider sidewalks and better pedestrian access. Planning should put priority on pedestrian and cyclist access ahead of cars.
Screen Name Redacted 2/17/2021 08:22 AM	No camping in parks. Period.
Screen Name Redacted 2/17/2021 08:22 AM	Enforcement of homelessness
Screen Name Redacted 2/17/2021 08:24 AM	minimize vehicular traffic lite rail free public access to transit
Screen Name Redacted 2/17/2021 08:24 AM	More streets closed to cars. More outdoor street patios for restaurants and bars. More food trucks and food stalls. Take more of a European approach.
Screen Name Redacted 2/17/2021 08:28 AM	More for pedestrians
Screen Name Redacted 2/17/2021 08:31 AM	On the topic of public parks, as much as the city did to try and encourage park use and outdoor activity, I think most of that was squandered due to their acceptance and encouragement of public camping/sheltering. Many parks and green spaces were avoided for fear of needles, public intoxication/defecation/nudity/violence, etc.
Screen Name Redacted 2/17/2021 08:35 AM	I think the city did a good job of reimagining these spaces and I am certain that council's efforts were crucial to saving some restaurants and pubs. I do not have an issue with expanded pedestrian spaces IF (and this is a big if) we have expanded transportation options. The idea that we are 10 years behind most metropolitan centres in getting Uber and Lyft is laughable (yes, I am aware we have some small, homegrown option here, but no one knows what it is). Everyone knows that you cannot get a taxi during peak hours, so when we want to go downtown, we drive. But we can only have one drink, so restaurants and pubs suffer from not maximizing a patron visit. Couple that with diminishing parking spaces or closed off roads (due to expanded pedestrian access) and it means less traffic going to Victoria from ALL municipalities.
Screen Name Redacted 2/17/2021 08:35 AM	I loved the feeling of a cafe society such as what I have experienced in Europe. We have the weather for it. Lets promote it.
Screen Name Redacted 2/17/2021 08:37 AM	Music, art, food and festivals. Social spacing, parking, transportation to these areas. More policing in crowd events.
Screen Name Redacted 2/17/2021 08:38 AM	More easy and safe access for non vehicular traffic

Screen Name Redacted 2/17/2021 08:40 AM	A focus more towards businesses over homeless, which can help keep areas clean and drug free. Food trucks would do well in Beacon Hill Park parking lot during tourist seasons, even now during covid. But with homeless camps, the messes and problems people avoid Beacon Hill, or other open spaces.
Screen Name Redacted 2/17/2021 08:41 AM	Remove tents
Screen Name Redacted 2/17/2021 08:44 AM	The arts community in Victoria is a large one. I believe the downtown initiatives could improve by including this large group.
Screen Name Redacted 2/17/2021 08:45 AM	Less cars, better/mandatory public transport, no vehicle zones.
Screen Name Redacted 2/17/2021 08:46 AM	Yes, it all seems positive, making outdoor areas more useful and accessible benefits everyone.
Screen Name Redacted 2/17/2021 08:47 AM	No opinion
Screen Name Redacted 2/17/2021 08:48 AM	More outdoor exercise classes in parks. More public patio spaces SHARED between businesses. Better/more recycling, compost and garbage facilities to deal with inevitable waste responsibly! More pedestrian corridors to ensure social distancing and sense of community throughout Victoria.
Screen Name Redacted 2/17/2021 08:51 AM	Make sure that they are compatible with everyone's abilities, particularly mobility.
Screen Name Redacted 2/17/2021 08:53 AM	Keep the European style outdoor eating spaces for restos and cafes.
Screen Name Redacted 2/17/2021 08:54 AM	People who have mobility issues or other disabilities should be considered - there are many in Victoria and surrounding areas who have been denied use of many areas and facilities in town because of the narrow view of council in choosing to obstruct transportation to various areas to only "able bodied" It's disgraceful and disrespectful of others
Screen Name Redacted 2/17/2021 08:55 AM	I think it's really nice to have more free space for walking by to grab a coffee and chat with friends. It's more inviting to stay downtown instead of driving away to a nearby park/beach etc. It's a nice change and makes me want to venture downtown more often.
Screen Name Redacted 2/17/2021 08:56 AM	Dallas Road walking area, it seems to me that this is an area that might be able to support some variety of food truck options - not just a popcorn vendor. I realize that Beacon Hill park has a restriction on it against commercial operations but eating options along Dallas road might be something worth exploring. Also, there is a patio area off Cook Street in the village that has never really been developed that could be used effectively I

	believe.
Screen Name Redacted 2/17/2021 09:00 AM	A pedestrian-first downtown. I feel we are still experiencing the legacy of decades prioritizing the car at the expenses of everything else.
Screen Name Redacted 2/17/2021 09:00 AM	Stop allowing druggies to ruin public spaces
Screen Name Redacted 2/17/2021 09:01 AM	Keep going...
Screen Name Redacted 2/17/2021 09:01 AM	Allowing and encouraging people to express in fun and creative ways, that bring joy to all. Being open and receptive to a wide range of creativity. Green space, complete with trees, plants, birds(seagulls included) and creatures, is of vital importance. Bringing nature into the city in as many ways as possible. Allowing businesses to also be creative in how they conduct their businesses, within the necessary guidelines.
Screen Name Redacted 2/17/2021 09:01 AM	I would never allow homeless camps in the parks
Screen Name Redacted 2/17/2021 09:02 AM	Allow more multi use of parks. We live next to Chapman park and often see families enjoying the park along with their 4 legged friends. This should be allowed as long as the dogs are under control by their owners. The bylaw officer wii and has ticketed if the dog is off leash. In the nearly 22 years we have lived here we have never seen an altercation between kids or adults and dogs and there are often dogs off leash.
Screen Name Redacted 2/17/2021 09:03 AM	More community spaces that are open and welcoming to all! This needs to be balanced with allowing people to live in parks since this presence can be unnerving. Multiple tents, settlements, and people's scattered belongings detract from the beauty of the public space. I don't know what the answer is, but it's not spending all our money on buying hotels to house a ton of people with addiction and mental health issues and no support.
Screen Name Redacted 2/17/2021 09:04 AM	When we do open up our tourism sector and cruise ships return, the parks must be returned to being safe scenic walk zones free of 24/7 campers.
Screen Name Redacted 2/17/2021 09:04 AM	We need to keep building a safe, creative and welcoming environment in our downtown.
Screen Name Redacted 2/17/2021 09:08 AM	Once Covid is controlled, we need a reason to bring people together and to the downtown, that is what a downtown is meant to do, to do this there needs to be an actual reason, like entertainment and fun. To do this I think we need to realize that the future of any progressive city is to the people and not to the car and we need to create more car free areas with more entertainment and concentrate more people to the area, which will allow the city to bring in other temporary vendors because of the increased traffic

Screen Name Redacted

2/17/2021 09:09 AM

More streets that are Pedestrian only. And by that I mean - no bikes - as well as cars. Pedestrains are no longer safe on City streets with bicycle riders weaving in and out without regard to Pedestrians. I now have to be vigilant walking on a Victoria City Sidewalk.

Screen Name Redacted

2/17/2021 09:11 AM

Take lessons for cities that don't focus only on foot and bike traffic, but those which still support the proper flow and movement of traffic, parking and accessibility for all who want to spend time down town.

Screen Name Redacted

2/17/2021 09:18 AM

Parking, seating, and garbage disposal all need to be considered. In addition improved public safety is needed. A perceived lack of safety reduced the likelihood of using these amenities. Please reinvest in our police resources.

Screen Name Redacted

2/17/2021 09:19 AM

Return Beacon Hill Park to original state and never allow camping there again. We missed an opportunity to renovate the Crystal Pool during the pandemic.

Screen Name Redacted

2/17/2021 09:21 AM

make our parks safe again....give parking access back. Don't get me started at the recent moves to limit public access to parks and viewpoints in favour of people able to walk or cycle. That is a regressive step....it is not for some temporary mayor or councillor to determine if I can or cannot easily access a viewpoint or park area. My mother had a walker for years....I needed to park in the park so she could exercise, get to visit various gardens , one each visit. Now that would not be possible....but she paid taxes for 60 years in the city on 3 or 4 houses at a time her and my dad built or renovated after the war,. This new approach to what has worked for years needs to be better thought out. You hurt many of the older people who pay your taxes. Leave Clover point alone.....use the money saved to lower your tax increases in consideration of the tough economy....pretend you have your taxpayer's best interests at heart....just for one year until we are back to normal. If u need to add a running trail outside of the present parking fine....I like to stop by, see the hang-gliders, pilot boat heading out, eat my sandwich and leave back to my life...rested. It is not for the Mayor to say how I use public property...Parks are for relaxing.....let us be to enjoy what we have grown up with. Please.

Screen Name Redacted

2/17/2021 09:21 AM

I feel like this question over emphasizes the benefits of this initiatives. Build Back Victoria 2.0 sounds catchy. So does Defund The Police and yet we all know there is no substantiation for the USA driven activism. I do give the writer credit for using such lovely wording to steer the readers focus into a wonderland, when really this isn't a city saving initiative It might account for 1-3% increase in use of downtown and a 1-3% decrease use, so that is a Net 0.

Screen Name Redacted

2/17/2021 09:22 AM

Beautify parks with flowers, proper upkeep.

Screen Name Redacted

2/17/2021 09:22 AM

I would like to be able to use Beacon Hill Park again. I used to go there approximately once a week, but don't feel at all safe now. It's going to be a long time before the park will be usable in any meaningful way to the public again. If you are even able to get it cleaned up.

Screen Name Redacted 2/17/2021 09:22 AM	More large scale games (painted chess board) or art walls set up
Screen Name Redacted 2/17/2021 09:26 AM	We need strong leadership on issues not this wishy washy, cant find a solution or be assertive to remove situations that hinder business...
Screen Name Redacted 2/17/2021 09:31 AM	Leave clover point alone. Will turn into another tent city. No where to drive seniors to. Clean up tent cities.
Screen Name Redacted 2/17/2021 09:33 AM	I think that we should leave well enough alone, the city is looking pretty fantastic and funds should be allocated to help downtown businesses recover.
Screen Name Redacted 2/17/2021 09:33 AM	As I have said expand and make permanent this initiative.
Screen Name Redacted 2/17/2021 09:37 AM	public space could be used for events. Government House band shell...for example, many musicians, actors, out of work, could use the space and entertain those craving those events. Pemberton Park, has bleachers same thing, could be used by out of work artists, actors, musicians, if not used for sports.
Screen Name Redacted 2/17/2021 09:42 AM	More outdoor eating options ... fewer cars in the downtown core, but make sure delivery trucks are accommodated.
Screen Name Redacted 2/17/2021 09:43 AM	I would love for more pedestrian spaces and outdoor spaces to be made. So much space is lost to vehicles traffic and while it is necessary I would like to be able to be in an outdoor space downtown that is larger than a sidewalk.
Screen Name Redacted 2/17/2021 09:43 AM	no more homeless tents that would give us back our parks. Especially Beacon Hill.
Screen Name Redacted 2/17/2021 09:44 AM	I honestly think all of these changes are things we should consider keeping long term - they greatly enrich all the spaces and create a greater sense of community and encourage foot traffic over cars.
Screen Name Redacted 2/17/2021 09:45 AM	I think we should always be thinking of how we use our public space, but also be Mindful that not all public space needs to be utilized in a major way. Simply having a quiet place to sit is a very good use of space. Accessibility should always be considered.
Screen Name Redacted 2/17/2021 09:49 AM	It would be great to see some summer outdoor spaces continue post recovery.
Screen Name Redacted 2/17/2021 09:50 AM	Any opportunities that encourage community coming together.... theatre/performances/music/food events/craft fairs (even the Etsy event in Market Square in the past).
Screen Name Redacted	I like the direction the city is taking -- fewer cars, more people-oriented.



2/17/2021 09:50 AM

Screen Name Redacted

Less emphasis on bike lanes

2/17/2021 09:54 AM

Screen Name Redacted

You need to consider how everything you do affects businesses. Without them the downtown core will deteriorate and that has already begun to happen. It is sad to see how bad things have become and I no longer feel comfortable walking around the downtown core with the homeless, drug addicts, and mentally ill.

2/17/2021 09:55 AM

Screen Name Redacted

As I've already said, more people space and less car space.

2/17/2021 09:58 AM

Screen Name Redacted

Streets open only to pedestrians and cyclists

2/17/2021 09:59 AM

Screen Name Redacted

Get on with updating the Wharf Street waterfront - that is much more important than Clover Point, which only needs minor touch-ups to facilitate pedestrians and mobility appliances. Don't inflame the issue with safety concerns unless you have proof that people are getting injured and killed by the cars. But then you better do something about all the mall parking, where accidents do happen.

2/17/2021 10:02 AM

Screen Name Redacted

Public space is most beneficial to a community when it is used by the public. The more and more varied the use, the more beneficial it is. Well used public space builds community and strengthens community bonds. It helps to break down community segregation, as on ethnic or racial grounds, but also in terms of the homeless versus the housed, by bringing all manner of people together in a positive space. Also, well used public space mitigates crime by reducing the areas in which criminals like to hide themselves. I believe that there have been studies confirming all of these claims. But public use means pedestrian use. City Council must be always on the lookout for opportunities to increase public use of public space. But the city also requires vehicular access, not only for emergency and delivery needs, but for accessibility, and because, a busy, economically vibrant city means that many people do not have the luxury of time to walk for blocks after parking their cars, or taking buses require waiting at stops, and that make regular stops on route. And cycle commuting is not appropriate for all, either: imagine a real estate agents cycling to showings. Vehicles must be accommodated, even as public space is set aside to exclude them.

2/17/2021 10:03 AM

Screen Name Redacted

I have lived in other places and travelled a fair bit. The restrictions to just live have a glass of wine or a snack is so controlling. I just don't understand why everyone is so against every possible idea that brings joy to people. Worst city for this I have every scene. They would fight about an sign for days!!

2/17/2021 10:04 AM

Screen Name Redacted

Outdoor activities - things people can do outside.

2/17/2021 10:05 AM

Screen Name Redacted

2/17/2021 10:05 AM

You cannot close enough spaces to vehicles. We live in a car centric world where pedestrians and other users must always defer. We need larger set-backs on sidewalks, more open space, patios for businesses, space where business can expand onto public space with covered areas for fall and winter dining. The chairs by the new bridge are wonderful - more of that kind of amenity make a place welcoming. Subtle lighting at night is important. Definitely need more bike racks. The seating by the Dutch Bakery is getting gross and falling apart - need to think of longevity and how amenities can be maintained. In our climate having covered areas using transparent materials would extend use and not overwhelm a space.

Screen Name Redacted

2/17/2021 10:06 AM

Improve walking and cycling space, and make it normal to pass safely (min 1.5 meter clearance)

Screen Name Redacted

2/17/2021 10:08 AM

More green space/picnic areas/playgrounds

Screen Name Redacted

2/17/2021 10:12 AM

Public space throughout the city needs to be open and safe for everyone. It is important to spend time outside in our beautiful city so anything that encourages people to do that should be emphasized in whatever is planned. The city needs to keep in mind that not everyone can walk or bike places so closing off areas like Cattle Point and Beacon Hill Park to cars is a truly bad idea. Allowing things like food trucks and markets to set up in areas like Cook Street Village and Fernwood would encourage people to get out and about and allow communities to connect.

Screen Name Redacted

2/17/2021 10:18 AM

Overall I would love to see more infrastructure that allows us to spend time in our parks. More picnic tables, covered structures to keep dry in our frequently rainy weather, fire/bbq pits and encouraging neighbouring businesses to have "loaner chairs" so people can comfortably sit in parks (Fantastico on Kings does this). I feel like we discourage people from actually "hanging out" in parks due to a lack of infrastructure. Cities like Montreal do an excellent job of making parks more dynamic public spaces.

Screen Name Redacted

2/17/2021 10:19 AM

Keep public spaces accessible to the public. Parks should not be appropriated for cheap accommodation.

Screen Name Redacted

2/17/2021 10:26 AM

Parks free of tents! Accessible for elderly, families, etc.

Screen Name Redacted

2/17/2021 10:28 AM

I think de-emphasising vehicle traffic is the way forward.

Screen Name Redacted

2/17/2021 10:30 AM

Yes to outdoor green nooks, perhaps partnership with businesses to create garden boxes, seating etc. Yes to more outdoor patios with aesthetic sensibility. Yes to wider walker paths, reimagined Beacon Hill Park. Perhaps

	a food vendor area in the SW gravel corner of the park. Please create a continuous walkway/greenway around the harbour. Thanks for all your good work.
Screen Name Redacted 2/17/2021 10:36 AM	I would really like to see more public washrooms. This could be a wonderful community project in which we figure out the most eco-sustainable and aesthetically pleasing way for us to take a leak without trudging four blocks to a parking structure bathroom or having to beg a business to let us use their facilities.
Screen Name Redacted 2/17/2021 10:39 AM	Keep what works, e.g., sidewalk/street spaces for restaurants etc.
Screen Name Redacted 2/17/2021 10:42 AM	Parking
Screen Name Redacted 2/17/2021 10:44 AM	Need more and better public consultation, done in public!
Screen Name Redacted 2/17/2021 10:44 AM	More festivals, more outdoor lectures, concerts, movies, flower tours, etc.
Screen Name Redacted 2/17/2021 10:45 AM	Public space by its very definition means accessible to all. It is clear that there is a deep divide within our city with regards to this. The first space I would like to see addressed is the parking lot on Wharf Street. This is an eyesore and so much more could be done. My other suggestion is to focus on making the city as it is now, more attractive to both residents and visitors. Clean the streets daily, support the local businesses and work on changing the perception that our downtown is not safe.
Screen Name Redacted 2/17/2021 10:53 AM	more green space, more enclosed dog parks, wider sidewalks, more outdoor patios
Screen Name Redacted 2/17/2021 10:56 AM	Perhaps a minimum space standard for restaurant table- Some simply squeeze folks in and this is cozy but sometimes becomes socially claustrophobic.
Screen Name Redacted 2/17/2021 11:02 AM	Movies in the park (families), painting in the parks, buskers, etc.
Screen Name Redacted 2/17/2021 11:06 AM	More areas for European style al fresco dining. Make it a desirable destination and add some quality cuisine. These areas could be downtown or in neighborhoods. These areas are not and must never be where undesirables gather to spit and urinate all over the place. Policing would be imperative.
Screen Name Redacted 2/17/2021 11:07 AM	This city is so beautiful and full of opportunities for community, I think Covid created a necessity for thinking outside the box in terms of how space in this city is utilized that will hopefully continue well after this all ends. However

	finding a way that will continue allowing space for locals to thrive and enjoy, once tourism comes back strong into the downtown core will need to be considered. opportunities where Victorians and tourists can both enjoy the city equally I feel is important.
Screen Name Redacted 2/17/2021 11:07 AM	The public space developed along Dallas between Ogden Point and Menzies is fantastic. This approach should be extended in several areas along Dallas walkway and around the perimeter of Clover Point which would make it great for cars, visitors, and locals.
Screen Name Redacted 2/17/2021 11:12 AM	I would like to see even more green space and pedestrian only areas. I would also like Beacon Hill Park to be safe for all residents again.
Screen Name Redacted 2/17/2021 11:15 AM	See above
Screen Name Redacted 2/17/2021 11:19 AM	more active classes (Yoga, drop in exercise, etc). A central online place to find out what's available.
Screen Name Redacted 2/17/2021 11:27 AM	More parks, fewer cars, more green space, more accessibility!!
Screen Name Redacted 2/17/2021 11:28 AM	Better by-law monitoring of public walkways (Windsong and Dallas rd) for non leashed dogs and bicycles. Also better maintenance of trees and hedging along walkways.
Screen Name Redacted 2/17/2021 11:28 AM	I think more yoga studios outside, more food trucks, more compassion, I think we need to help the homeless support more homeless shelters and help them get off the streets of Victoria. Further there has been more litter on the streets. Better clean up if the streets is needed to enjoy the public spaces.
Screen Name Redacted 2/17/2021 11:35 AM	I am strongly in favour of pedestrianized streets closed to all traffic. Also in favour of expanded patios and spaces for food trucks in parks or on streets where they wouldn't conflict with existing brick-and-mortar eateries but rather complement them.
Screen Name Redacted 2/17/2021 12:06 PM	More attention to sanitation and garbage collection. Dog on off leash areas need to be better marked & signage. Better dog poop collection. Accessibility for all.
Screen Name Redacted 2/17/2021 12:21 PM	The big issue that I have noticed tends to get lost in the discussion about use of public space is accessibility. Present tendencies to devalue vehicle access are often used, intentionally or not, to justify restricting access to those who can walk or cycle to access the public space. Not enough concern is given to those who are mobility challenged and who therefore rely on vehicular access to enable their use of the space. This lack of concern for the mobility challenged is so often evident in City proposals as to be aptly challenged as ableism. I recommend that every new proposal for public space use be

	subject to review by an advisory committee consisting of mobility challenged persons.
Screen Name Redacted 2/17/2021 12:22 PM	Much greater use of landscaping to soften the ugliness of asphalt streets and rectangular construction. Trees in tubs, seasonal planters, as much greenery as possible to enhance Victoria's fame as a City of Gardens.
Screen Name Redacted 2/17/2021 12:37 PM	The homeless population. We need to do more and get these people in recovery as well as out of our family public spaces. No one wants to bring their children to the park when drug addicts are tripping out. Or no one wants to do a physical boot camp in the park and put their hands down in the grass into needles or glass. We need to fix this! Beacon Hill park looks like a trailer park.
Screen Name Redacted 2/17/2021 12:47 PM	I'd like to see a few picnic tables on the ground inside the parking circle at Clover Point, but little or no reduction in parking spaces. Many of us need to drive there to enjoy the spot, and street parking is full.
Screen Name Redacted 2/17/2021 12:48 PM	Better staffing
Screen Name Redacted 2/17/2021 12:50 PM	It would be great if there could be more festivals allowed in parks. For example, a music festival in Beacon Hill Park with foods trucks.
Screen Name Redacted 2/17/2021 12:53 PM	n/a
Screen Name Redacted 2/17/2021 12:55 PM	Special weekend/holiday events are fine, but there should never be disruption during a workday.
Screen Name Redacted 2/17/2021 01:03 PM	I love the park near the New bridge and use it often. Keeping the sidewalks cleaned(maybe power washing) every day would be nice in the downtown area. Graffiti has been a problem that has to be cleaned up.
Screen Name Redacted 2/17/2021 01:04 PM	I love all car free stuff and public music and patios
Screen Name Redacted 2/17/2021 01:07 PM	The opening of public spaces for outdoor activities has been great to see. I hope it continues!
Screen Name Redacted 2/17/2021 01:10 PM	I love the bubbles at Uptown and how the parking area has been converted to usable public space instead of a parking lot.
Screen Name Redacted 2/17/2021 01:11 PM	GET RID OF THE HOMELESS PEOPLE!!!! It would be so great to have a concert in the park, or fun events. However, until a great deal of work is done to encourage people to come back downtown this is all for mute. When I have to drive around for 30 minutes trying to find parking I have absolutely no interest in coming downtown.

Screen Name Redacted 2/17/2021 01:14 PM	Wider paths, wider paths, wider paths.
Screen Name Redacted 2/17/2021 01:22 PM	Definitely more pick up zones.
Screen Name Redacted 2/17/2021 01:22 PM	More pedestrian-friendly spaces. Wider sidewalks throughout the city. More pedestrian crosswalks. Victoria has been a car-centric city for too long. A great effort is currently being made to transform Victoria in a bike-friendly city but we shouldn't forget pedestrians. More little parks with benches, fountains. Some secondary streets should be blocked at their ends with small parks so it's not as pleasant or easy to drive in the city, that would discourage personal car ownership in the city. There are currently too many cars in the city. It is not a sustainable way of living. Walking and cycling should be prioritized over car ownership.
Screen Name Redacted 2/17/2021 01:43 PM	Just have more patios.
Screen Name Redacted 2/17/2021 01:44 PM	It is good to see people using the parks more.
Screen Name Redacted 2/17/2021 01:44 PM	if re-imagining public space means tents in many public spaces - this has to change. I have now avoided public spaces where tents/tent cities have been accommodated. I will not take my grandchild near these areas. the tenants have no respect for the places they now inhabit.
Screen Name Redacted 2/17/2021 02:06 PM	Please leave things as they were and do not use the pandemic as a poor excuse to push through your ideology.
Screen Name Redacted 2/17/2021 02:23 PM	You are optimistic, I think some COVID initiatives should not go away. If we ever do recover from COVID and its variants, there appears to be a pandemic every 10 years or so. I think a wise person would include all future planning based off of COVID initiatives that worked.
Screen Name Redacted 2/17/2021 02:26 PM	Could be useful
Screen Name Redacted 2/17/2021 02:30 PM	More space for pedestrians and cyclists are needed, by removing car access to many areas such as Beacon Hill Park.
Screen Name Redacted 2/17/2021 02:35 PM	More art, especially sculpture, installed wherever possible. Additional greenery/floral pots and hanging baskets, (properly maintained) add a lot to urban environments...
Screen Name Redacted 2/17/2021 02:44 PM	Large car free area from Douglas to Wharf St with good signage and obvious paths. Lots of seating on sides.

Screen Name Redacted 2/17/2021 02:49 PM	Do NOT use public spaces like Beacon Hill Park and public streets to house the increasing number of itinerants and homeless. Proper analysis of the various contributing demographics (drug, mental health, tourists, criminal element) should be considered and appropriate accommodation (institutional eg) provided. Use of sidewalks for dining should continue with suitable design guidelines.
Screen Name Redacted 2/17/2021 02:49 PM	open the spaces for mobile businesses, hot dog stands and so on. Camping needs to be better controlled.
Screen Name Redacted 2/17/2021 02:51 PM	Outside dining, coffee, increased parking nearby. Remember acces for people who cannot walk far.
Screen Name Redacted 2/17/2021 03:01 PM	Please consider people with mobility issues. NOT JUST CYCLISTS!!!!!!!!!!!!!! Not everyone can ride a bike but almost everyone can walk or wheelchair. I was so disappointed that the City went ahead with bike lanes on Vancouver without doing one single thing to improve the cracked and uneven sidewalks there. When we inquired we were told oh, it's because of the trees. Seriously? People with mobility issues are less important than trees? There needs to be more benches and park let's for people to rest, more mobility aids, more ramps, smoother sidewalks that aren't disrupted by poles - make Victoria a WALKABLE not just a bikeable city.
Screen Name Redacted 2/17/2021 03:08 PM	I would love to see more access to public space to host workshops and activities. I would love to see more funding to run these programs so we can make them free to the community!
Screen Name Redacted 2/17/2021 03:11 PM	I would love to see more arts and culture. Our city has always had a vibrant busking community, I think we need to start hosting more events to draw families into downtown. Children's festivals, holiday celebrations, concerts etc.
Screen Name Redacted 2/17/2021 03:15 PM	I think having more pedestrian friendly areas like government street is a great idea long term. I'd like to see some areas like Douglas and Blanchard be more traffic/vehicle friendly/efficient while some streets the focus is on pedestrians - like government. I think that sharing and trying to do both makes things worse and more frustrating.
Screen Name Redacted 2/17/2021 03:18 PM	More outdoor entertainment and facilities
Screen Name Redacted 2/17/2021 03:19 PM	People friendly... more public bathrooms and places to wash hands. covered seating.
Screen Name Redacted 2/17/2021 03:19 PM	Absolutely no camping in any park!
Screen Name Redacted 2/17/2021 03:25 PM	More consideration for accessibility, more green spaces for mixed use within the city, more expanded use for beer gardens, food pop-ups, etc. I'd love to

	see brick & mortar restaurants/venues be able to utilize public spaces within a close proximity to them for overflow...
Screen Name Redacted 2/17/2021 03:39 PM	Please return Beacon Hill Park to the general public. It makes more sense to devote athletic fields or parking lots to campers and drug users than these fragile ecosystems.
Screen Name Redacted 2/17/2021 03:41 PM	I loved the vibrancy the expanded patios and pedestrian-only streets brought to the city. I would love to see more of them and permanently.
Screen Name Redacted 2/17/2021 03:44 PM	open stages and open mics food trucks benches and picnic tables, grouped for people to meet and chat a flower market more farmer's markets downtown destination hubs
Screen Name Redacted 2/17/2021 03:51 PM	Make it warm and welcoming with multiple ways to access. With significant older population, vehicle and wheelchair access is important to maintain. Love the new walkways near Ogden Point
Screen Name Redacted 2/17/2021 03:56 PM	We should be utilizing our city parks more for events, activities. The Gorge Waterway is also underutilized and we should have municipal operated boat rentals to encourage people to spread out on the water. The swim float was also an excellent example of how citizens will relax outside with the right amenities. If we increased the number of swim floats, they could be used as floating islands for picnics.
Screen Name Redacted 2/17/2021 04:00 PM	More public input before making decisions.
Screen Name Redacted 2/17/2021 04:19 PM	We need more and better patios for outdoor dining in Victoria. It adds life to the downtown and we have the weather for it. More food trucks in parks with a live map to know where they are
Screen Name Redacted 2/17/2021 04:41 PM	Patios and pedestrian focused streets
Screen Name Redacted 2/17/2021 04:44 PM	All of the elements mentioned in the survey should become permanent. Or at least during nicer months
Screen Name Redacted 2/17/2021 04:59 PM	I am a cyclist. Unfortunately many cyclists think they can go anywhere. The increase in AAA cycle paths has been fantastic. Cyclists need to learn that just like cars they need to stop at cross walks though. If Government st. becomes closed permanently, then cyclists should stay on cycle way or if going to a business in the pedestrian area signs should clearly request dismounting.
Screen Name Redacted 2/17/2021 05:39 PM	Please consider people with disabilities, including making sure vehicle parking is available nearby. I'm actually now a fan of permanently shutting down Government St during good weather months to encourage a community market square feel.



Screen Name Redacted 2/17/2021 05:42 PM	Pretty much all of the changes during COVID should be kept post-COVID, at least in summer and fall.
Screen Name Redacted 2/17/2021 05:50 PM	More outdoor space utilization
Screen Name Redacted 2/17/2021 05:51 PM	Beacon Hill Park could be opened up again to controlled traffic. Speed bumps and other traffic calming ideas should be used.
Screen Name Redacted 2/17/2021 06:50 PM	Patios, Government closures, expanded food truck areas and new areas, beer gardens...these should all be permanent either year round, or with the warmer months.
Screen Name Redacted 2/17/2021 07:02 PM	Pedestrian and community priority — bringing people into the public space rather than cars. Creating meeting and browsing spaces.
Screen Name Redacted 2/17/2021 07:03 PM	Public spaces should not be used for homeless people. They need to be housed in proper facilities for those with mental health issues. I miss going to Beacon Hill Park and fear the closure of Clover Point to vehicles where I used to sit inside and watch the sunrise and stormy waves in the safety and comfort inside.
Screen Name Redacted 2/17/2021 07:25 PM	More pedestrian focused spaces, better safety, more bike lanes and bike racks. Fewer cars everywhere!
Screen Name Redacted 2/17/2021 08:03 PM	I like the idea of temporary markets. I shy away from my favourite parks because of the campers. I will be spending more time in Victoria this year and I don't want to have to travel outside of Greater Victoria to find a safe place for a picnic. I enjoy the food trucks in public spaces but they would have to be at a minimum.
Screen Name Redacted 2/17/2021 08:06 PM	More greenery and coveted areas
Screen Name Redacted 2/17/2021 08:32 PM	Healthy, available access, to ALL members of the community. When one group, such as the homeless, co-opt a space, it creates division. The city managers and elected officials have supported this to the detriment of the whole community.
Screen Name Redacted 2/17/2021 08:35 PM	1) Advocate for amalgamation of the municipalities throughout GVA and the bedroom communities, or at least come together to form a cooperative authority for the area's transportation infrastructure plans. 2) Invest in mass transit: expansion of existing busing as well as exploration of new projects to meet the needs of a growing population of commuters. 3) Regulate rent prices: without this, property owners have no incentive to decrease prices and tenants have no real power to negotiate. Enable people to live and work and play downtown. 4) Build the city for the future: build up, build sustainably, build to enable a future of smart transportation, agriculture, and energy

Screen Name Redacted 2/17/2021 11:45 PM	Any kind of music outside in a space big enough to be appropriately spaced.
Screen Name Redacted 2/18/2021 07:30 AM	I'd like outskirts parking, easy transport to central locations and more pedestrian friendly centres.
Screen Name Redacted 2/18/2021 07:35 AM	Outdoor recreation.
Screen Name Redacted 2/18/2021 07:40 AM	More patio culture. More spaces for people and fewer cars. Lots of secure bike parking to accommodate those who arrive to these spaces by bike. Good recycling areas. Lots more benches with backs on them for free enjoyment of public spaces. Make sure sidewalks are safe (fewer tripping hazards) and wide enough. I like the areas where they have been widened into the streets like in North Park Village.
Screen Name Redacted 2/18/2021 07:47 AM	Public housing for low income for families and people determine who the drug addicts are and make it safe
Screen Name Redacted 2/18/2021 08:16 AM	This is for pandemic only. Our parks should absolutely not become business spaces once we are living in a safe/healthy world.
Screen Name Redacted 2/18/2021 08:20 AM	Having more outdoor or continued outdoor space as in many European cities to engage in business, recreation and social engagement
Screen Name Redacted 2/18/2021 08:25 AM	Enable more restaurants to maintain year-round, sheltered outdoor space. This could be extended to some retail businesses as appropriate. Make closure barriers more attractive and inviting so they don't look like construction zones.
Screen Name Redacted 2/18/2021 08:42 AM	I think these changes are great additions to our city and would like to see them continue and become permanent.
Screen Name Redacted 2/18/2021 08:51 AM	More functional. For example, portions of most parks should have areas for children's playgrounds. This is frequently seen in European cities.
Screen Name Redacted 2/18/2021 08:51 AM	Love the creativity and accessibility. More please
Screen Name Redacted 2/18/2021 08:56 AM	People-oriented spaces that are accessible for all and consider the seasons. Building in flexibility to ensure that changes can be made to tweak/ improve the design over time
Screen Name Redacted 2/18/2021 09:03 AM	More space open for all our people....I think parks are for individuals to enjoy how they wish, not particularly organized
Screen Name Redacted	More car free areas, improvements to walking and cycling infrastructure.

2/18/2021 09:16 AM	Less through access for side streets.
Screen Name Redacted 2/18/2021 09:22 AM	Same as above. Make sure parks are open and safe for families and seniors.
Screen Name Redacted 2/18/2021 09:29 AM	Retain small block closures to vehicle traffic. Keep our parks as parks and not shelters. Encourage safety in our public areas and assist small business owners in the local economy.
Screen Name Redacted 2/18/2021 09:29 AM	More space - less on street parking, more tables/chairs and covered spaces/shading More full time pedestrianised zones
Screen Name Redacted 2/18/2021 09:45 AM	More street level, pedestrian friendly spaces. Buskers, entertainment on the Westsong trail is lovely .
Screen Name Redacted 2/18/2021 09:45 AM	More of the same.
Screen Name Redacted 2/18/2021 09:48 AM	I'd like to see food markets, such as having Moss Street Market vendors hold a mid-week market. I'd also like to see coffee bars have more of a presence, especially in the mornings.
Screen Name Redacted 2/18/2021 10:08 AM	more outdoor eating around Town
Screen Name Redacted 2/18/2021 10:10 AM	More commerce in public space
Screen Name Redacted 2/18/2021 10:16 AM	Natural play spaces. More picnic tables sitting areas.
Screen Name Redacted 2/18/2021 10:17 AM	Much more placemaking opportunities. Places where people can go where spending money is not required. Removing hostile architecture
Screen Name Redacted 2/18/2021 10:24 AM	Dog parks! There are more and more people with dogs trying to use off leash spaces that are too small; meanwhile, there are many small parks in all the neighborhoods where dogs are not allowed off lease but stand empty most of the day.
Screen Name Redacted 2/18/2021 10:31 AM	I would really like to see our Public Spaces become safe and welcome for everyone. I have lived close to Centennial Square for the past 7 years and have never felt this to be the case, especially in the evening and much more so throughout the pandemic. Bastion Square has also become a recent area of safety concern. Unfortunately our Mayor has previously addressed such concerns, (albeit these were specific to the tent city that was in place there at the time) to the effect that "if you don't feel safe, don't go there." I don't think that should be the fallback solution when citizens don't feel safe visiting

specific areas of their city. Why shouldn't the public enjoy our public squares? How can we make these places safe for both residents and visitors who bring much needed revenue to the city? Some preliminary work has been done by the City to reimagine what Centennial Square could become and I look forward to learning more about these plans which would make it a more lively place, resulting in a broader public draw that creates a safer atmosphere. Let's bring back Victoria's reputation as a safe, welcoming and fun place to spend time. If the City is going to all this effort to create these spaces, let's make sure that people are going to use them!

Screen Name Redacted

2/18/2021 10:36 AM

Public art spaces created by BIPOC people in open spaces and an emphasis on culture

Screen Name Redacted

2/18/2021 10:44 AM

Safety and retaining the beauty of our city

Screen Name Redacted

2/18/2021 10:44 AM

more pedestrian friendly areas

Screen Name Redacted

2/18/2021 10:53 AM

Homeless out of all parks so taxpayers can actually enjoy the spaces we pay for?

Screen Name Redacted

2/18/2021 10:59 AM

I loved seeing everyone out and about. My biggest issue is the lack of etiquette or awareness for others especially on busy nice days. Cyclists, pedestrians and motorists all guilty.

Screen Name Redacted

2/18/2021 11:30 AM

More outdoor businesses but I'd also like to see more covered spaces but commercial and public. Covered benches in parks would be nice to meet friends outdoors

Screen Name Redacted

2/18/2021 11:34 AM

That vast parking lot at Ship Point is such a waste of space. Please make it more attractive, more valuable to city residents.

Screen Name Redacted

2/18/2021 11:50 AM

The closure of roads in Beacon Hill Park was done without public consultation and similarly the proposed closure of the loop at Clover Point. The roads in Beacon Hill Park should be re-opened so once again a balance of people in cars, pedestrians and cyclists can be achieved. The ideology that people in cars should be banned from parks needs to be addressed fairly and not imposed. Especially, when this is done under the guise of a covid measures with the real intent permanent road closures.

Screen Name Redacted

2/18/2021 11:54 AM

Keep the side street patios and outdoors live music performances!

Screen Name Redacted

2/18/2021 12:43 PM

Give more consideration to those that cannot walk or cycle.

Screen Name Redacted

I love the idea of outdoor areas. I have yet to experience it.

2/18/2021 12:51 PM

Screen Name Redacted

2/18/2021 01:02 PM

More community initiatives for collective use of parks. More community gardens in the city (most gardens have a long waiting list)

Screen Name Redacted

2/18/2021 01:04 PM

Get rid of tent city in Beacon Hill Park and move to Paved area opposite Beacon Drive in where they are not damaging the parks beauty and we feel safe visiting our once beautiful park.

Screen Name Redacted

2/18/2021 01:36 PM

Non tax paying people cannot ruin and destroy the downtown or the parks for the people who work had and pay for those public spaces

Screen Name Redacted

2/18/2021 01:42 PM

get rid of the tent cities once and for all

Screen Name Redacted

2/18/2021 02:19 PM

I would like to see pedestrian initiatives come first. Where the elderly can walk (or in wheelchairs) freely with no cars. Where visitors can ramble through downtown shopping and not worry about crossing busy streets.

Screen Name Redacted

2/18/2021 02:37 PM

Please upgrade Clover Point to include a sidewalk around the parking. We asked for this back in 2017 but it was not part of the scope of work during the sewage project. It does not need to be re-imagined, I don't think kite flyers need to run into picnic tables and many Victorians and Tourists love being able to park and view. Also I have never seen a single person sit on the rocks placed along Dallas Dog walk... although the dogs use them. Trip advisor lists Clover Point Park as #24 of 147 things to do in Victoria, Beacon Hill Park was #2 prior to campers.

Screen Name Redacted

2/18/2021 02:52 PM

I like lots of walking and cycling access and roads off the busiest roads to ride to destinations. Some roads in my area (Cedar Hill Golf Course/Shelbourne) do not have good walking access either. Cycling North/South is lousy in my area. I have to ride on the sidewalk on Richmond to get to work at Camosun.

Screen Name Redacted

2/18/2021 03:02 PM

We know we are always going to have Street People - then work with them - make a village - police it - make is humane to live there - washrooms - do with what we have and get rid of the bike lanes and put the money into helping these folk

Screen Name Redacted

2/18/2021 03:17 PM

Keep them clean and tidy and focus on cleaning up the streets.

Screen Name Redacted

2/18/2021 03:23 PM

Please keep expanding public spaces for people (not cars). Reduce street parking in neighbourhoods. Close off more lanes and through-routes for rat-running drivers. One specific: Yates street has too much car space. It is 3-5 lanes wide for a single direction and absolutely does not need that much space. There is so much opportunity to provide better pedestrian, bicycling, business, and public space facilities along that route. Narrow the crossings. Add pocket parks.

Screen Name Redacted 2/18/2021 03:28 PM	Pedestrianized areas away from cars/bikes with seating and greenery
Screen Name Redacted 2/18/2021 03:47 PM	Cease practice of using green space for homeless tenting. Expend more efforts to cleanup litter and debris, unfortunately much of it arising from camping in public spaces. Ensure adequate indoor overnight shelter mats (after end of Covid) then roust any campers nightly who refuse to use available indoor shelters. Enforce bylaws which prohibit camping if shelter mats are available anywhere in the community.
Screen Name Redacted 2/18/2021 04:34 PM	More open spaces and patios for dining
Screen Name Redacted 2/18/2021 06:21 PM	More consideration to pedestrian traffic vs cycling/vehicle traffic.
Screen Name Redacted 2/18/2021 07:07 PM	Markets, activities, and community-minded events bring people together in healthy ways.
Screen Name Redacted 2/18/2021 07:54 PM	Public spaces should invite social interaction, be spaces of beauty and creativity, allow for an easy flow of pedestrians, be safe, be designed for all seasons
Screen Name Redacted 2/18/2021 08:26 PM	I would like to see more use of these spaces as community gathering spaces, outdoor patios etc. rather than cars. It really gives a sense of community and a rich and diverse array of options for coming together with friends, family and community. I do think loud music played over PA systems should be kept to a minimum as it interferes with the ability to converse with others
Screen Name Redacted 2/18/2021 08:46 PM	More of the same, using public space for businesses is a fantastic way to encourage outdoor time in our beautiful city!
Screen Name Redacted 2/18/2021 08:57 PM	Encouraging use of outdoor space is so important, and outdoor spaces in the city were previously limited
Screen Name Redacted 2/18/2021 09:14 PM	In general, more space needs to be dedicated to pedestrians and cyclists. Victoria needs more car-free spaces!
Screen Name Redacted 2/19/2021 05:44 AM	Brilliant initiative- making our city more fun and safe to keep our businesses and restaurants alive! And I hope it continues-
Screen Name Redacted 2/19/2021 07:06 AM	More food trucks
Screen Name Redacted 2/19/2021 09:07 AM	The challenge is for the public to see public space as "public space". to be extended to the at risk population as well, and for the higher income brackets

(the ones doing yoga in the park,etc) to see that the lower income also need to utilize public space for basic needs for sheltering.

Screen Name Redacted

2/19/2021 10:43 AM

See above comments.

Screen Name Redacted

2/19/2021 10:48 AM

Keep it simple, natural and easy to negotiate in any type of transport. Leave things alone.

Screen Name Redacted

2/19/2021 10:53 AM

Shared spaces absolutely should be shared. The idea of businesses using parks is great. You need to have parking though!

Screen Name Redacted

2/19/2021 10:58 AM

more certainty on programs for business so they can make better permanent plans (e.g. year-round outdoor patio space for restaurants on government). i would like to see more pedestrian-only spaces (including public use furniture). Beacon Hill park needs to be returned to the city from the homeless population; we spend too much on maintaining it for its use to be limited to so few.

Screen Name Redacted

2/19/2021 10:59 AM

Definitely more pedestrian friendly spaces where people can gather. More opportunities for small performances in around the parks.

Screen Name Redacted

2/19/2021 11:04 AM

I'd love to see more roads permanently closed (Gladstone) to car traffic and extended patios for businesses all year.

Screen Name Redacted

2/19/2021 11:05 AM

The ping pong table was a stupid idea and waste of money.

Screen Name Redacted

2/19/2021 11:12 AM

I want to see more spaces used to help bring the fun back to downtown. Rifflandia is missed greatly and when I look at cities like Montreal where there festivals in public spaces almost all summer it makes me see opprotunities for what can be done here .

Screen Name Redacted

2/19/2021 11:12 AM

COVID gave us a chance to test lots of great ideas. If we can let go of the perspective that we should be able to transit the city quickly, there are many options open that support merchants and keep the downtown vibrant.

Screen Name Redacted

2/19/2021 11:16 AM

What you've been doing so far is GREAT for post pandemic life, and is irresponsible to continue during the pandemic. At this time, the streets probably should be lined with shelters for the homeless.

Screen Name Redacted

2/19/2021 11:30 AM

Clear the soccer fields, baseball diamonds, again, return the outdoor activity grounds to their original intended purpose.

Screen Name Redacted

2/19/2021 11:36 AM

The flexibility was awesome. Now let's do more. Perhaps it's time to tackle the old rule about no business at all in Beacon Hill park. Let's start by helping FN establish something by the flagpole on a trial basis.

Screen Name Redacted

More investment to reduce vehicle traffic and encourage alternative modes of

2/19/2021 11:38 AM

transport.

Screen Name Redacted

make the beaches accessible to vendors

2/19/2021 11:46 AM

Screen Name Redacted

More use of the spaces. More markets, more food trucks. More spaces to sit and relax throughout the city. More public restrooms.

2/19/2021 11:48 AM

Screen Name Redacted

YEAR-ROUND OUTDOOR CAFE PATIOS & MARKETS, the UpTown shopping center upper level should never have been parking space. It's a WONDERFUL pedestrian zone. We should be having permanent market stalls there where the car parking is, there should be Christmas markets, farmers markets, Saturday food markets (on a constant basis - none of this seasonal business). I miss Europe so much for the markets. Every weekend, going to the town center market which was there every-single-weekend (rain, shine, or snow) and going to get cheese and flowers, and my basic needs. Interacting with new people, having a coffee or wine on a patio and hearing the live music played on outdoor patios. Uptown is SUCH a perfect location for this, I can't BELIEVE they put parking on the upper level. It's an utter shame - I hope it changes - we need less vehicle priority in Victoria and more LIVING priority. We are not a fully aging community. I understand we have a large population of elderly (and more every year). Our coast has become a haven for retired folks which is wonderful but there are also a lot of folks that are not retired. All of us collectively want more liveliness in our city and can so very much benefit from working together as a community to make this happen.

2/19/2021 11:50 AM

Screen Name Redacted

Additional seating groupings in parks, along curbs. Better infrastructure for power / water hookups for events.

2/19/2021 11:57 AM

Screen Name Redacted

Continue to be creative about the use of public spaces including parks.

2/19/2021 12:00 PM

Screen Name Redacted

In general, I think that efforts to re-imagine and better utilize public spaces have been excellent. More arts, concerts, pop-up markets, festivals, food trucks, and so on are so needed downtown. I try and visit the Car Free Day event every year - I wish downtown had that number of vendors and activities, and that same freedom to wander through town, every day.

2/19/2021 12:05 PM

Screen Name Redacted

Maybe some of the street closures can be seasonal if year-round doesn't seem possible.

2/19/2021 12:25 PM

Screen Name Redacted

Allow consumption of alcohol in public. Being able to have a glass of wine at a picnic is a much safer way to spend time with friends than in close proximity on a patio or in-side.

2/19/2021 12:27 PM

Screen Name Redacted

We need more public spaces, covered seating, street vendors and parking hubs to reduce overall traffic. The city should be encouraging anything that

2/19/2021 01:08 PM



allows for an increase in vibrancy in the city. I find sometimes the city has a lot of rules and hoops for new businesses to jump through making it sometimes difficult to get started. We also need to seriously stop counting on tourism, people will always visit here but we need to encourage people to shop downtown and be downtown. I mean look at the mall downtown, it feels like its dying, I think more could be done to encourage companies to remain in the mall but that's not really on the city to do. It would be nicer stores rather than dollar stores and cheap crap stores like ardenes and urban planet. I wish there could also be a reduction in "gift shops".... there is no need for so many gift shops in four blocks. If tourists want to buy Victoria things.. they should just shop from local places. There are plenty of wonderful locally made gifts out there.

Screen Name Redacted

2/19/2021 01:10 PM

washroom facilities, more outside sitting areas like we have on Dallas around Oswego St, better use of the space at Ogden Point - e.g. play areas for kids, picnic areas.

Screen Name Redacted

2/19/2021 01:12 PM

Keep the parks and public areas open, allow people to go where they want to go, and stop putting in permanent structures which only limit the versatility of the space.

Screen Name Redacted

2/19/2021 01:53 PM

I'd like to see more outdoor patio space, more pedestrian-centric streets AND I'd really like to see 3-5min free parking spaces outside businesses that offer takeout/counter-service to compensate for less parking spaces on the street. Available parking is an enormous help for drawing customers to small food/drink business.

Screen Name Redacted

2/19/2021 02:41 PM

A lot of these initiatives would be great to see kept. Food truck evenings in beacon park. Extended patios kept.

Screen Name Redacted

2/19/2021 04:01 PM

With more people moving outdoors for exercise and social distancing the lack of public bathrooms becomes more obvious. With cafes, hotels and stores no longer giving access to restrooms, it doesn't leave a lot of choice. Currently the bathrooms in Beacon Hill and other parks aren't always a great option due to safety and sanitary issues, either real or imagined, during the current use of parks for homeless shelters.

Screen Name Redacted

2/19/2021 04:25 PM

Parks should be mainly open spaces for all to use. This will be more important as density increases. Citizens need spaces outside.

Screen Name Redacted

2/19/2021 04:44 PM

More patios, wider patios, make the street a destination for all sorts of activities, not just cars mindlessly zooming around. A lot of people don't need to be driving at all (as demonstrated during the early part of the Covid crisis), nevermind driving every single inch of road that they've always driven. We've gotta start challenging car culture to a greater degree for lots of reasons, most obviously due to the Covid crisis and climate chaos.

Screen Name Redacted

2/19/2021 04:48 PM

Consideration: Please respect peoples intelligence, and don't force rules that only cater to the lowest common denominator. There should be some individual accountability left with how public space is reasonably used.

Screen Name Redacted 2/19/2021 05:02 PM	Even past COVID I would love to see more flex space, more street closures. More markets, food trucks etc. These initiatives contribute to a vibrant downtown.
Screen Name Redacted 2/19/2021 05:17 PM	Public space needs people, but for some reason, Victoria likes vacant spaces like Centennial Square. Many more public spaces should be open to commercial opportunities like cafes, vendors, patios... it's not radical: it's normal in most of the world
Screen Name Redacted 2/19/2021 06:50 PM	More outdoor dining, more support for businesses. Stop the park camping please! It's atrocious.
Screen Name Redacted 2/19/2021 07:50 PM	Parks should be safe for kids and families, period. Scary, threatening, antisocial or illegal activities around kids and families should not be allowed or tolerated no matter your background Or socioeconomic status. You should be able to go do a park and not be frightened.
Screen Name Redacted 2/19/2021 09:47 PM	I think it's 100% essential to consider. How we use and spend time (or not) in our public space has a huge impact on us. Supposedly many of the spaces we experience downtown were designed intentionally to deter people and stop them from lingering...What if this could be reversed? We now have seen that it can be quite nice to be in places that allow us to linger. :) It would be great to see more of these along with art, tactical urbanism and temporary experiments. Kids, seniors and the most vulnerable to be considered...what the experience is like at around 3 ft tall..
Screen Name Redacted 2/19/2021 10:46 PM	More support to the small businesses in Victoria who contribute to our society, not all the homeless criminals you are coddling!
Screen Name Redacted 2/20/2021 08:24 AM	keep children's spaces (playgrounds, petting zoo, etc.) protected and off-bounds to adult initiatives keep paths and sidewalks accessible for strollers, mobility devices keep parks and playgorunds off bounds for overnight camping
Screen Name Redacted 2/20/2021 08:30 AM	Restoring our parks for the general public should be a priority.
Screen Name Redacted 2/20/2021 09:13 AM	More accessibility in parks so everyone can enjoy them. Stop blocking cars everywhere. Not everyone rides bikes
Screen Name Redacted 2/20/2021 09:52 AM	I would of loved to have seen a Save on Foods used as a rollout facility for vaccine's for all residents. I look forward to concerts, movies & entertainment. The public needs to feel safe in public spaces & they have to be remidiated so the public can feel safe.
Screen Name Redacted 2/20/2021 08:45 PM	More pedestrian and cycling friendly areas
Screen Name Redacted	It really struck me how we've been talking about the impacts of climate

2/20/2021 11:12 PM

change for years and yet people argue that it's impossible to 'make change overnight' and yet, the pandemic comes along with all it's immediate uncertainty and amazingly we can and did make change practically overnight. I hope there is a shift to more people working from home (I'm sorry, because I know this does have a negative impact on businesses downtown that rely on workers) but it would be great if we could cut the amount of people commuting by car. I think what the City of Victoria is doing to make biking more accessible is amazing. If I still lived there (in any of the places I lived) I would have access to a bike lane within a block or two of home. That's amazing!

Screen Name Redacted

2/21/2021 12:29 AM

Public space is NOT about cars. But city council thinks it is about cars bikes and parking. They really are out of touch with pedestrians and people. They are all concerned about heritage fir cars driving by?

Screen Name Redacted

2/21/2021 08:47 AM

I would appreciate more consideration for pedestrians in general - I think the pandemic pushed us in the right direction and perhaps we could maintain some of the patios and public access to the streets that was started during the pandemic.

Screen Name Redacted

2/21/2021 11:22 AM

More options/seated spaces for socialization in parks. More opportunities for business led exercise classes outdoors. Keep green spaces available throughout our community, so that we can continue to socialize, exercise etc outdoors. Not every lot should be turned into a condo building, maybe they could be turned into a park?!

Screen Name Redacted

2/21/2021 11:51 AM

While I think the City has done an admirable job of coping with the difficult situation of the more unfortunate and displaced members of our community, public parks are NOT a place for them to be living. Surely the parks are meant to be for everyone's enjoyment, not just the unfortunate few. At the moment I seldom visit Beacon Hill Park, even though it is almost in my backyard. I don't feel that it is dangerous or threatening, just very unpleasant.

Screen Name Redacted

2/21/2021 01:18 PM

More drive-in movies, courses, markets in our parks and beaches!

Screen Name Redacted

2/21/2021 02:39 PM

Let people be creative and use spaces meant for us. City hall can back off and let people have fun, use spaces, get outside. It feels like campers get away with everything and citizens need licenses and fees.

Screen Name Redacted

2/21/2021 03:10 PM

More green and sustainable incentives. Companies using more sustainable options/alternatives should be given more use of public space. Hopefully this would encourage more businesses to adopt "greener" practices.

Screen Name Redacted

2/21/2021 03:46 PM

I feel that space seems to be a concern for me in the future. As more people move to Victoria, there is more likely going to be more developments. As more people move into the developments, there is going to be an increasing number of pedestrians, cyclists, and motorist traffic. With an increase in traffic, safety is going to be of concern as many pedestrians, cyclists, and motorists are going to interact more often. Therefore, I feel that openness is

	going to be an important factor when we use public space in the future.
Screen Name Redacted 2/21/2021 10:58 PM	I would love to see more permanent patios, food vendor locations, boulevards and streets turned into lively places for gathering, music and more. I would love to see more Broad St activations around town on a permanent basis.
Screen Name Redacted 2/21/2021 11:03 PM	What Victoria did in 2020 was a good, but tentative, first step. It is time to give more of the public realm over to people for safe use of the streets. Let's start shutting more streets to vehicles, increasing the width of sidewalks, improving our cycle tracks (I really hoped this would have been accelerated in 2020, but there are still 2019 projects (e.g. E&N/Kimta, Vancouver) that have not been completed. And yes, I will gladly pay more taxes for this to happen (or, the City could look at the nearly 25% of the City's budget that goes to policing, and start shifting that to other measures that keep Victorians safe, like safer street infrastructure, while removing police from things they're not good at, and getting other professionals who are good at things like deescalation of mental health crises to take over).
Screen Name Redacted 2/22/2021 09:36 AM	Massive crime increase downtown and no one wants to go downtown and feel unsafe. Downtown at night is dangerous. I have been threatened three times in the last 6 months downtown and never threatened in 50 years before!! Remove the tents and homeless.
Screen Name Redacted 2/22/2021 01:00 PM	Manage public spaces properly, the current system is that the strongest and most violent people are in control
Screen Name Redacted 2/22/2021 04:08 PM	Don't forget older people and people with disabilities.
Screen Name Redacted 2/22/2021 06:24 PM	Before you do anything, the elephant in the room needs to be addressed. Homeless vagrants abound, and even the most empathetic of us are out of patience.
Screen Name Redacted 2/22/2021 08:30 PM	These were fine as temporary measures. Do not make them permanent.
Screen Name Redacted 2/22/2021 08:57 PM	More permanent and less hostile seating in all areas of the downtown so I can buy a sandwich at lunch and have somewhere outside to eat it. Right now there is very few places to go and sit.
Screen Name Redacted 2/22/2021 10:39 PM	I like the idea of pedestrian only zones: zones without cars and where bicyclists must dismount. I also think that squares or more enclosed spaces and not streets should be the focus of food venues. I don't want to breathe exhaust fumes while eating or drinking. There should be greater separation between people at tables and the streets.
Screen Name Redacted 2/22/2021 11:53 PM	Should consider that public space is not just for the rich and entitled. News outlets are painting a dangerous image of Victoria's most vulnerable citizens (homeless and/or those with substance use issues) and it's pitting people

against them. Understand that beacon hill, for example, remains very enjoyable and walkable, even with some campers. It is nothing dangerous like the news suggests. Also, allow camper vans to stay parked along beacon hill and Dallas Road. People's ability to live as comfortably as they can during less than ideal circumstances is more important than a rich person's view from their window.

Screen Name Redacted

2/23/2021 06:01 PM

I liked all the benches, patio tables, etc. that the city put up for general use.

Screen Name Redacted

2/23/2021 09:36 PM

I would like to see all these enhancements of public spaces stay long term. Cities around the world that have active, bustling, walkable, attractive downtown cores see a myriad of benefits. People (visitors and locals) connect, businesses see increased revenue in pedestrian and bike-friendly zones, air quality is better, noise is reduced, etc. Small businesses like food truck operators benefit from permit availability for specific zones and diversity of food businesses and small businesses is increased. I have not seen any downsides of the changes to public spaces and would like to see more of them, they have made the city even more liveable.

Screen Name Redacted

2/24/2021 05:29 PM

Less focus on cars and more focus on pedestrians as we move forward after the pandemic. Allow restaurants to continue using the patio spaces they have set up. Make the full and partial road closures permanent, and consider expanding it to other streets.

Screen Name Redacted

2/24/2021 05:38 PM

I think making use of public spaces should certainly continue post-covid. I'm all for initiatives that re-examine public spaces. Parks can be more than places to walk dogs, and closing streets will encourage people to drive less and get out of their cars, which given the state of the planet is extremely important. Plus I would love to see some kind of mobile coffee/tea vendors in places like McNeil Bay, Gonzales Bay or Clover Point for example. It's madness that that whole stretch of coastline, which is designated a scenic route, doesn't have anywhere to buy a warm drink. I would also love to see Beach Drive with a cycle lane. A scenic cycle route from James Bay to Cadboro Bay would be spectacular.

Screen Name Redacted

2/24/2021 05:40 PM

More social spaces downtown, encourage people to stay and linger - water fountains? Green spaces? Seating? Places for kids to play? Centennial square seems like a blank canvas and is begging for improvement. More patios! Market square was also more lively than I've ever seen it other two outdoor patios - consider offering that year round too! Less cars and more pedestrians!

Screen Name Redacted

2/24/2021 06:28 PM

I doubt there will ever be a COVID recovery

Screen Name Redacted

2/24/2021 07:24 PM

Multidimensional parks (mentioned above) that are inclusive of families, artists, dog owners, sports enthusiasts, and general park users!

Screen Name Redacted 2/25/2021 08:24 AM	Would like to see much more covered picnic areas in parks. The options in the entire CRD are very limited. It was difficult to find places to see people outdoors for picnics, etc that was sheltered from the rain
Screen Name Redacted 2/25/2021 11:35 AM	Permanent relaxing of restrictive bylaws for businesses.
Screen Name Redacted 2/25/2021 12:03 PM	I would like to see more outdoor spaces and parks. It's beautiful and will add to Victoria's charm which will enhance tourism. Like I've mentioned, having outdoor spaces is equivalent to other great cities like Barcelona and France. It has an old European charm. It makes us feel more like a community to be able to gather in outdoor spaces since Victorians love being outside.
Screen Name Redacted 2/25/2021 01:20 PM	Pedestrian first design! We have such a beautiful unique city, it is such a shame to have so much of it hostile towards pedestrians and cyclists.
Screen Name Redacted 2/25/2021 01:58 PM	I love outdoor dining, on the sidewalks and streets! We need to consider accessibility - ensuring wheelchair users still have access to ample sidewalk space for example. I also think that accessibility in terms of wealth should be considered. These spaces are often attached to spending money, buying a meal or a drink.
Screen Name Redacted 2/25/2021 04:29 PM	Homeless communities and food accessibility needs to be addressed. Even though businesses are needed, these spaces should be for everyone.
Screen Name Redacted 2/25/2021 04:34 PM	More public washrooms because private businesses should not be responsible for providing them or the upkeep involved. Especially for the unhoused population.
Screen Name Redacted 2/25/2021 04:34 PM	Look at Paris, New York, Barcelona. What are they doing? Do that.
Screen Name Redacted 2/25/2021 04:38 PM	I would like to see more bike lanes in the city. It is a green way to travel and enjoy the surrounding urban settings.
Screen Name Redacted 2/25/2021 05:05 PM	I would like to see more areas for people to enjoy that aren't connected to businesses; more seating with tables for people to eat their own food outdoors.
Screen Name Redacted 2/26/2021 08:02 AM	Love the creativity! Love initiatives that create opportunities to invite the community to engage more in public spaces. Love creations that promote dinning outdoors. Would like more outdoor dinning pockets scattered around, mixed with merchant vendors, like mini markets similar to what's being done in Portland.
Screen Name Redacted 2/26/2021 10:16 AM	Help people connect with nature. Not sure how this can be done. when people begin to connect with nature, they begin to care about it more.
Screen Name Redacted	More patios.

2/26/2021 11:37 PM

Screen Name Redacted

2/27/2021 01:44 AM

More pedestrian spaces. I support community-driven initiatives. Mindful of gentrification, maintain lower - single or up to 3 storey buildings, creating of community housing beyond small boxes - include common spaces. mindfulness about making driving lanes to small. More short term free parking (10 min free parking). More green spaces. More food production. Meaningful partnerships with Lkwungen folks to foster Indigenous food systems/ Indigenous led. More medicine gardens for harvesting. 20 year plus leaves for food projection sites, permaculture and food forest/fruit tree expansion. More projects like Oakland guided community planning. More funding for community initiatives.

Screen Name Redacted

2/27/2021 08:32 AM

I've often thought that the top level of City parkades could be used in the summer as market spaces

Screen Name Redacted

2/27/2021 04:03 PM

More art, more cafes, more European square kind of feel

Screen Name Redacted

2/27/2021 08:02 PM

I would love to see more shade/rain shelters in public parks so that outdoor gatherings (when permitted by public health orders) can happen rain or shine.

Screen Name Redacted

2/28/2021 07:05 AM

Outdoor music - think Picnique Electronique in Montreal. Maintaining our parks, specifically Beacon Hill - the grass and terrain has been damaged so much due to tents. What used to be a beautiful place to visit no longer feels safe to do so.

Screen Name Redacted

2/28/2021 09:13 AM

More pedestrian only streets. Don't be afraid of big changes just because some old people might write angry letters to the TC, call in to Adam Stirling, or make posts on Oak Bay Local!

Screen Name Redacted

2/28/2021 09:20 AM

Greenspaces integrated better into urban planning. Rain gardens, food boxes, urban/community gardens, pollinators habitat, connectivity of wildlife corridors. Public spaces should support people and the environmental systems both. Opportunities and venues for local maker's and farmer's markets that are subsidized to make them affordable for businesses. Work with yhe Bay Center to bring more local shops in for the long term - the mall is slowly withering and big box corporate shops withdraw to go online, leaving disused empty spaces. Support local business who need help affording studio or work spaces and make the Bay Center a cultural hub for the long term not just pop ups.

Screen Name Redacted

2/28/2021 09:34 AM

Markets for small vendors

Screen Name Redacted

2/28/2021 09:41 AM

The addition of benches, seating (e.g. the yellow recliners on Dallas Rd -- great addition!!)



Screen Name Redacted 2/28/2021 09:49 AM	Ways to continue to create a memorable atmosphere for tourists and residents as we move into that season.
Screen Name Redacted 2/28/2021 09:53 AM	Clear pathways
Screen Name Redacted 2/28/2021 10:56 AM	As per comments and suggestions above, I think the pandemic has encouraged us to revisit this and some of our values around the importance of social interaction. Vehicles are a necessity now but their use can definitely be diminished and/or rerouted to improve public spaces and daily life. It's a both and not an either or :).
Screen Name Redacted 2/28/2021 11:35 AM	More pedestrian and bike only zones throughout the city
Screen Name Redacted 2/28/2021 11:57 AM	We've had talk of speed reductions, but that's just signs people can ignore. I think stuff like the patio space and narrowing of roads for the pedestrian public to use will reduce speeds while also making the city more lively and exciting! :)
Screen Name Redacted 2/28/2021 12:07 PM	Invest in the spaces that are already areas where residents congregate (ie NOT at clover point), more approvals for mobile coffee and food booths/trucks.
Screen Name Redacted 2/28/2021 12:12 PM	No squatters
Screen Name Redacted 2/28/2021 12:15 PM	Less tent cities in parks.
Screen Name Redacted 2/28/2021 12:18 PM	I would like to these initiatives remain permanent. It allows for creative ways for business to serve the needs of customers and the community.
Screen Name Redacted 2/28/2021 12:31 PM	You need to leave Clover point alone. Listen to the people. NEVER, EVERY AGAIN ALLOW CAMPING IN THE PARKS.
Screen Name Redacted 2/28/2021 12:43 PM	More open spaces. We don't need everything landscaped and planned to death... I walk the Songhees water way all around inner harbour to Ogden Point at least weekly and the area in front of the Laurel Point is so nice and fresh... it's open, I can see who is coming, I can see the building architecture, as it's not hidden behind large trees and shrubbery, I can see the sky and I can see the water from everywhere... it's lovely. Maybe a few more places to sit, but other than that it's my favourite area.
Screen Name Redacted 2/28/2021 12:44 PM	People should be the priority over cars in public spaces.
Screen Name Redacted	Spaces which are bring people together are those where culture, art, food,



2/28/2021 01:10 PM

entertainment and fun are open to all. These spaces create community and do so in a manner where people feel and welcome. One of the successes of Broad Street has been the clear boundary between "no cars" and "cars permitted" areas. These clear boundaries and expectations need to be expanded and utilized. Centennial Square has not been a welcoming space during COVID for many reasons. Some areas of Beacon Hill Park have become unwelcoming, whereas, before the flooding, Central Park was well-managed and seemed to be functioning well as everyone felt safe and welcome in the park, whether they be those sheltering in the park or those utilizing the play areas.

Screen Name Redacted

2/28/2021 01:24 PM

More Police and LESS CRIMINALS aka HOMELESS people!!!!

Screen Name Redacted

2/28/2021 01:35 PM

I think Victoria downtown has turned into a hell's scape during the pandemic and have chosen to go to other municipalities during Covid. It's just not a place I want to spend my money until council addresses the crime.

Screen Name Redacted

2/28/2021 01:52 PM

We should absolutely continue to reimagine how we use public space. Decreasing vehicle traffic downtown is huge. Creating more space for small business and innovative entrepreneurs. More street food!

Screen Name Redacted

2/28/2021 02:02 PM

There is a demand for patio space in the summer. It would be good to have this become permanent. Obviously parking problems could arise. Aside from deliveries. There are large sections of government street that really don't need to have traffic on them

Screen Name Redacted

2/28/2021 02:13 PM

I would like to see Beacon Hill Park made available to the public without fear of attack, contagion or exposure to blood borne diseases through discard syringes.

Screen Name Redacted

2/28/2021 02:34 PM

I would like to see more flexibility (whether temporary or permanent) to allow businesses to use public space and create a more lively atmosphere (especially downtown). Downtown needs to be a destination, a place that is fun & exciting and draws people to come spend an evening and support local business

Screen Name Redacted

2/28/2021 02:57 PM

Leave clover point alone.

Screen Name Redacted

2/28/2021 03:28 PM

I would like to see the focus on sports infrastructure more for example getting an all weather field at Vic High and Topaz.

Screen Name Redacted

2/28/2021 03:51 PM

Please make sure seniors, the disabled, and accessibility is kept in mind. We don't need more elitist ableism. Not everyone can ride a bike or wants to.

Screen Name Redacted

2/28/2021 04:39 PM

I spent 2 years living in England and traveling to other European countries. We have the best weather in Canada and we do not utilize like we should. In Montreal they can drink in parks if they have food present. I don't want to go party in a park but I enjoyed a social drink in England while playing lawn

	games. People watching. Watching families enjoy the outdoors. The parks were FULL all the time and here, our parks have a few people in them. There will always be people who break rules, but those rule breakers shouldn't ruin a lifestyle that could very easily work and enhance our city and home.
Screen Name Redacted 2/28/2021 04:57 PM	Safe and friendly bus stops. Better lighting. Bringing nature and greenery into built areas. More pocket parks. Ensuring more streets and neighbourhoods are designated as pedestrian-oriented, and bicycle-friendly spaces.
Screen Name Redacted 2/28/2021 05:04 PM	Revitalize BHP. They're not safe for people or kids.
Screen Name Redacted 2/28/2021 07:10 PM	I like them. It does make the city more vibrant and encourage because to be out. But I really don't like the government st closures. It's so Long and never animated enough. I own a business there and it's a nightmare for deliveries and cut side pick up.
Screen Name Redacted 2/28/2021 07:54 PM	90 parking spots at Clover Point
Screen Name Redacted 2/28/2021 07:55 PM	Reduce car speeds and traffic through neighbourhoods. Increase cycling and pedestrian friendly spaces.
Screen Name Redacted 2/28/2021 08:41 PM	More options is good but stop removing Parking!
Screen Name Redacted 2/28/2021 09:08 PM	Get people out in the street and help them find ways to interact and socialize
Screen Name Redacted 2/28/2021 09:17 PM	I think that before you plan for the future you need to wait to see the impact of the pandemic post pandemic. What percent of people will work from home permanently? This can impact our communities significantly and you may be designing based on flawed presumptions.
Screen Name Redacted 3/01/2021 06:34 AM	Fewer entrenched campers in city parks.
Screen Name Redacted 3/01/2021 07:04 AM	Less streets with barriers to traffic and more parking.
Screen Name Redacted 3/01/2021 07:10 AM	More access to park space & amenities for everyone— sports fields & clubs should be flex spaces. Running track. More washrooms. Better covered spaces including some larger ones for fitness outside
Screen Name Redacted 3/01/2021 08:20 AM	Less infrastructure for cars, prioritizing foot and bike travel
Screen Name Redacted	There is nothing wrong with the status quo of public space just "being". The

3/01/2021 11:59 AM

change of public park space into campgrounds is NOT the best use of taxpayer money. Also spending our money on unnecessary make-work projects is obscene waste in the midst of economic hardship that the population is suffering.

Screen Name Redacted

No more camping in the parks. Stop using killex on grass.

3/01/2021 02:52 PM

Screen Name Redacted

nothing. leave as it

3/01/2021 03:35 PM

Screen Name Redacted

more outdoor dining, drinking, playing needs to be considered

3/01/2021 06:59 PM

Screen Name Redacted

We need to make Victoria less car centered, access to safe routes for bicycles, mobility scooters and others. Safe, pleasant walking routes. And safe street malls for hanging out, strolling and shopping.

3/01/2021 07:06 PM

Screen Name Redacted

Mobile vending works well in the right area, the public loves to see these options when they are out enjoying the sights of Dallas Rd for example. Make sure the cart or food truck looks presentable, clean and professional for the area it is in.

3/01/2021 07:27 PM

Screen Name Redacted

What needs to be considered is real transparent consultation where are responses are available to the public, where the anti democratic tendencies of this municipal council are laid bare and where bullies are exposed.

3/01/2021 07:32 PM

**Optional question** (609 response(s), 184 skipped)

**Question type:** Essay Question

## Q21 Do you have additional comments?

Screen Name Redacted

Close off Gonzales Ave west of Richmond to eliminate cut through traffic.

2/02/2021 10:24 AM

Screen Name Redacted

Make all of this permanent, expand all these programs, and keep expanding them. We need to claim our urban areas back from cars so humans can use them!

2/02/2021 10:33 AM

Screen Name Redacted

Thanks for the opportunity to comment.

2/02/2021 10:38 AM

Screen Name Redacted

You might think about letting fitness studios move some of their equipment onto the street. Although I used to go to the gym every day, I haven't been in one since March 13, 2020!

2/02/2021 10:53 AM

Screen Name Redacted

I credit Council for supporting our downtown businesses during pandemic.

2/02/2021 11:03 AM

Screen Name Redacted

2/02/2021 11:34 AM

Please run this city for the majority instead of the minority that supports you. Act like responsible and accountable politicians and not like idealist teenagers. If you want to pursue your values and ideals do so on your own time and as a non profit but not as a city council. We have lost our city and want it back.

Screen Name Redacted

2/02/2021 11:38 AM

Yes -- Mr. Dubow must resign.

Screen Name Redacted

2/02/2021 12:33 PM

Did you even talk to businesses that arent restaurants or food vendors? Did you ask the Chamber? The actions you took are not necessarily business friendly but give the appearance as being driven by an anti-car agenda with a limited focus that most business survives by custom from people that will walk more than 500m to get there....thats not the case.

Screen Name Redacted

2/02/2021 01:12 PM

The 24/7 camping in parks is not a long-term solution. Until this is well addressed with housing options, parks will not be either safe or fully functional for their intended use. THIS is a very high priority for the well being of Victoria and all of its residents.

Screen Name Redacted

2/02/2021 01:35 PM

Many of the temporary changes have given people a chance to see and experience how things could be different, and better. I hope that many become permanent, and that people, not cars, are given the priority in our city.

Screen Name Redacted

2/02/2021 01:53 PM

I was immensely impressed by the city's response to the Pandemic. You rolled out these changes quickly, and I've noticed a continuous series of small changes to address the issues that, inevitably, came up. Thank you.

Screen Name Redacted

2/02/2021 03:36 PM

No

Screen Name Redacted

2/02/2021 03:52 PM

All in all good measures that made the city a way nicer experience and made being a hometown tourist more fun and interesting. Please make the Dallas bike path clearly bikes only again by next summer, I think this one is going to be hard to undo. Thanks.

Screen Name Redacted

2/02/2021 04:45 PM

I just want Victoria to be for everyone, not just cyclists. Pedestrians are important too as is driver safety. So long as the pandemic rages on and our public transit system continues to be as inefficient as it is (which I know is out of your hands), people will not stop driving. Therefore, you need to make our roads safer for pedestrians and drivers, not just cyclists. I voted for most of the current council as well as the mayor, however, I do not feel as though my needs are being met or advocated for.

Screen Name Redacted

2/02/2021 04:59 PM

Thanks

Screen Name Redacted

Nope Thanks.

2/02/2021 05:40 PM

Screen Name Redacted

2/02/2021 06:06 PM

My survey comments should be considered from a resident who owns a vehicle, rides a bike, and walks as a pedestrian. Each has their uses while the former has dominated public spaces beyond practicality and parity. With more encouragement, I believe the public could rethink what each are for and when/where they have a place.

Screen Name Redacted

2/02/2021 07:34 PM

None.

Screen Name Redacted

2/02/2021 09:15 PM

1. Please keep the automatic detection for pedestrians at intersections (no-touch beg buttons). Ultimately, move aggressively to make beg buttons a thing of the past and make them all touch-free. Prioritize active transportation in our communities. 2. I understand the logic of making the new Dallas Rd bike path a multi-use path for 18 months to support social distancing. But when I cycle along there I sometimes hear people complaining about cyclist. I worry that some people have only ever known this as a multi-use path and will be confused in the future. Is it possible to put many permanent signs as well as painted bike outlines on the path to help people understand? Maybe in addition to those permanent signs and painted icons, some temporary signs 4 - 6 months ahead of time (like you do for community planning) that would explain it to people on the path? That will avoid having it take 4 - 6 months after the path usage is formally changed back to its original purpose for it to actually take effect. Or staff on site to remind people? I would put emphasize signage along the areas where the car parking is, since people tend to open the door and simply start walking on the closest path. Maybe even put up signs at the end of each parking spot so people see it as they are parking? Maybe add a wayfinding map by the parking area to direct people from the parking area to the walking path. I am really excited to bike along that path but have started to avoid it since there are groups of people walking 3 or 4 side-by-side, or with a dog and a leash across the path that is hard to see. Sometimes it feels like people give me a weird look as if I'm biking on the sidewalk.

Screen Name Redacted

2/02/2021 09:45 PM

Thank you!

Screen Name Redacted

2/02/2021 11:39 PM

Downtown used to be fun and vibrant, now there is no reason to go :( parking and driving downtown has become such a nightmare that I avoid it

Screen Name Redacted

2/03/2021 12:06 AM

much of our current downtown shopping and using downtown services is during the daytime and ensuring I'm not alone ... we need to feel safe, downtown and our parks do not feel safe, it has limited our interest in being downtown in general

Screen Name Redacted

2/03/2021 07:27 AM

I hope these measures become permanent

Screen Name Redacted 2/03/2021 07:56 AM	No
Screen Name Redacted 2/03/2021 08:50 AM	beer gardens with small grills and food stands, not food trucks. I'd love just getting a skewer from a tiny grill not some dank truck. More like europe.
Screen Name Redacted 2/03/2021 08:57 AM	Parking is required to have visitors come downtown for a reasonable fee.
Screen Name Redacted 2/03/2021 09:10 AM	Make the initiatives permanent, they have been great!
Screen Name Redacted 2/03/2021 09:27 AM	Stop encouraging migrant drug addicts to come to Victoria.
Screen Name Redacted 2/03/2021 09:44 AM	Parks are recreation places for everyone. Keep businesses and money-making out!
Screen Name Redacted 2/03/2021 10:06 AM	I live DT and have for 12 years. This last year has been the worst and I hold Mayor and Council in Victoria directly responsible for the fact the City is dirty, vagrants flaked out anywhere they want and many of us don't feel safe walking the streets.
Screen Name Redacted 2/03/2021 10:20 AM	Yes, stop allowing our parks to become refuge for non tax paying, crime supporting criminals!!!!
Screen Name Redacted 2/03/2021 10:24 AM	Great work all around!
Screen Name Redacted 2/03/2021 10:45 AM	Want our downtown back , including beautiful outdoor spaces outside of restaurants NO Foodtrucks in parks or park areas NO businesses in mobile Trucks or at least extremely limited as there is not a lack of commercial space ...quite the opposite Remember where we live . Remember why we moved here abd to not be simply guided by tax dollars . I am not anti development. I work in the industry . I do think that we are moving fast and this land we are unearthing and bless it now at public events .. ....let's take the city back with gentle thoughtful planning and a love for the present and future generations , for Victoria .....
Screen Name Redacted 2/03/2021 10:56 AM	Prioritize indigenous people! Promote local businesses, car free downtown, keep up the awesome work! Thank-you for this opportunity to share my thoughts!
Screen Name Redacted 2/03/2021 11:05 AM	keep the momentum going towards a pedestrian-friendly Downtown but with more colour such as flowers and pendants

## Screen Name Redacted

2/03/2021 11:19 AM

Downtown Victoria used to be so lovely, we told many people the great joy included being able to walk the downtown core at one go, with a couple of stops through a visiting or shopping day - food, stores, services. Now we tell people which areas to avoid - both on foot, or on a bike, or in a car. The small businesses that have suffered or gone down in the past five years is shocking, prior to covid, and not excused by the pandemic. Time for a full scale clean-up. Downtown is also a larger area than the strictly tourist zone, it includes those blocks where people live and work in the downtown. Make it better. Plant some greenery. Patch and repair streets and sidewalks. Take a hose to some of those grotty sidewalks. Clean up the derelict building zones - owners should be required to keep their sites clean, even if speculating on future development.

## Screen Name Redacted

2/03/2021 11:24 AM

Consider feedback provided from the start of these hastily implemented initiatives. Don't permanent changes without thorough analysis of all pros and cons and negative externalities. Just because they were put in as emergency measures, they should not avoid the analysis they would have been subject to in normal times, before being made permanent. This survey did not ask about park closures to the same extent as other changes. Do not keep BHP closed permanently without addressing equitable access for people with disabilities. Install real accessible parking (currently just re-labeled regular spots), provide accessible washroom access, and consider things like permit holders can use some internal roads so they can access more of the park. But mostly, look at the decision-making processes that allowed the City to make decisions without trying to anticipate impact on some populations.

## Screen Name Redacted

2/03/2021 03:52 PM

Thank you.

## Screen Name Redacted

2/03/2021 05:29 PM

I am extremely pleased with the city's initiatives and thank you all for finding ways to help us manage the restrictions with which we have been faced. I believe we are not done with the pandemic yet so the more ideas can flow the better. Although I am not a cyclist it is wonderful to see families riding together. By training them early we will see more competent young cyclists in the future . Way to go!

## Screen Name Redacted

2/03/2021 05:30 PM

Please keep the extended patios post-COVID! They make Victoria a more vibrant, less vehicle oriented place to be!

## Screen Name Redacted

2/03/2021 05:30 PM

Thanks for asking.

## Screen Name Redacted

2/03/2021 06:02 PM

Let's aspire to be a 15-min city - for all neighbourhoods!

## Screen Name Redacted

2/03/2021 07:20 PM

Just maybe get involved with power to be or other agencies that help people with diverse ability or communal living just to help the people with disabilities that have hard time doing some of these things

Screen Name Redacted 2/03/2021 07:53 PM	Homeless people asking for money make me feel unsafe downtown, more supports for these people need to be in place so they are not aggressively asking for money
Screen Name Redacted 2/03/2021 09:56 PM	Honestly things like those metal chairs on Government St and Ping Pong tables near Bartholemew's Pub just don't get used by anyone. Even the busking platform on Douglas St in front of Bank Of Montreal (between Yates and View) isn't ever used. I think it's better to leave that kind of space free vs cluttering things up. What does get used though is the covered bike parking on 600 block Yates!
Screen Name Redacted 2/03/2021 10:35 PM	More safe bathrooms
Screen Name Redacted 2/04/2021 12:05 PM	Use public space to encourage human contact: pedestrian shopping streets, patios, public performance spaces. Pay less attention to grouchy people who want maximum free parking and minimum public spending on anything else.
Screen Name Redacted 2/04/2021 03:06 PM	Get better planners to do the planning.
Screen Name Redacted 2/04/2021 03:59 PM	Keep up the amazing work, I thought this initiative was so well done and I had a lot of really nice experiences in the past year that wouldn't have been possible otherwise!
Screen Name Redacted 2/04/2021 05:21 PM	More safe space to walk downtown is what defines Victoria's specific style and charm to the world. It would be great to enjoy it ourselves
Screen Name Redacted 2/04/2021 05:26 PM	Help the business in Victoria, don't take this pandemic as an opportunity to push your own agenda.
Screen Name Redacted 2/04/2021 06:16 PM	more lighting on the corridor alongside the rail line on the Victoria West side of the bridge heading towards Bayview Place and the Songhees, it doesn't feel safe and could be beautiful and encourage more pedestrian use.
Screen Name Redacted 2/05/2021 07:38 AM	I think it is important to make The City of Victoria a more inviting place, especially downtown. It is also important to listen to all comments, but it is most important, when spending The City of Victoria tax money, paid by the residents of The City of Victoria, to hear them first. Creating more outdoor places to walk, stroll, eat, drink and shop is a great way to lure people to the city and to encourage residents to come out and enjoy what we have to offer and to spend some money.
Screen Name Redacted 2/05/2021 02:32 PM	No
Screen Name Redacted 2/05/2021 09:39 PM	Don't close streets, please.



Screen Name Redacted 2/06/2021 07:46 AM	no.
Screen Name Redacted 2/06/2021 08:26 AM	Not at this time.
Screen Name Redacted 2/06/2021 10:19 AM	Clover Point should be pedestrian-only.
Screen Name Redacted 2/06/2021 04:05 PM	Please make the bureaucracy easy (i.e. less red tape) for businesses to get flex space approval, patio dining space approval, and even special events permits for positive community building events. This is an easy way we can support the continued survival and vibrancy of small local businesses who often don't have the expertise to navigate complicated policies and forms and applications.
Screen Name Redacted 2/07/2021 06:32 PM	Downtown looks rundown and seedy. Remove all graffiti and have aggressive program remove new graffiti. Clean the streets and buildings. Do basic infrastructure repairs..
Screen Name Redacted 2/07/2021 08:41 PM	n/a
Screen Name Redacted 2/07/2021 08:42 PM	Thank you for creating these attractions that have increased our enjoyment and satisfaction with this city.
Screen Name Redacted 2/07/2021 11:41 PM	Pump the brakes on "development". Remember and honour what makes Victoria a special and sacred place. No really, read that again please. And again. Thank you.
Screen Name Redacted 2/08/2021 10:36 AM	Just thank you for what you do.
Screen Name Redacted 2/08/2021 02:25 PM	I am listening to others and observing; and, I get the feeling that Victoria has become a dog park whether downtown or at the park or the beach. Especially Dallas Rd. Even on the Breakwater which I walk everyday with a friend, we have on occasion had to skip the pooh and dodge the dogs. But, worse on the beach and on the path along the top of the beach. They don't stay in the "dog run area". This isn't the forum for complaints so I shall hesitate to comment further for now.
Screen Name Redacted 2/08/2021 02:44 PM	On Broad Street I saw musicians playing outside Pagliaci's. I thought this was great. It added to the dining experience. Letting businesses use their creativity like this should be encouraged.
Screen Name Redacted 2/08/2021 03:27 PM	If a counselor is supposed to be "at a meeting" are there confidentiality issues if talking on a phone in the community? How dedicated are counsellors to their jobs is brought in question recently.

Screen Name Redacted 2/08/2021 09:41 PM	no
Screen Name Redacted 2/09/2021 06:53 PM	Maybe a business owner city councillor that understands the importance of building the Victoria brand being involved?
Screen Name Redacted 2/10/2021 02:33 PM	Mayor Helps and cohort should be doing more photo ops on Government Street relating to SHOPPING (not bike lanes or homeless in parks) and in the tourist areas in general to encourage locals to shop in these businesses which have been so badly hit by the pandemic.
Screen Name Redacted 2/11/2021 07:47 AM	Please do not change , alter or redesign clover point.
Screen Name Redacted 2/11/2021 11:33 AM	The program is wonderful, but the problem of waste needs to be addressed simultaneously. We cannot give up on the environment for the economy as the one relies on the other. Increasing pedestrian areas will decrease pollution while increasing revenue but the waste that's created must be examined and reigned in. PPE recycling boxes (from Terrecycle) would be a great thing to see around the town. Sinks for hand washing would be amazing. Being able to fill up our own reusable coffee mugs again needs to become normal again. There are many ways to do it safely. And reusable food serving options need to make a comeback in a big way. Thanks for you time and efforts!
Screen Name Redacted 2/11/2021 12:27 PM	Thank you for this survey and the good work you do. One more thing, I would like to encourage you to create more gardening spaces, community gardens, and make it easier for us home owners to plant on our boulevards.
Screen Name Redacted 2/11/2021 02:12 PM	Again , keep the good work . This is a great city and a great place to live ! Lets keep making it even more so . Thanks for listening
Screen Name Redacted 2/11/2021 04:06 PM	No
Screen Name Redacted 2/11/2021 05:07 PM	Please keep these spaces. To reduce pollution within a city eliminating cars is a big step. The bike lanes and bus systems are now a viable option to go downtown. Cars are unnecessary.
Screen Name Redacted 2/11/2021 05:31 PM	Thanks for the hard work and great spaces you all have provided.
Screen Name Redacted 2/11/2021 05:58 PM	Stop changes things that don't need to be fixed.
Screen Name Redacted 2/11/2021 06:19 PM	make Victoria safe again - so many people I know wont go downtown or to many parks from Mayfair mall to the gorge to dallas rd this city is going downhill fast & every person I know feels powerless as council allows

	citizens to be in jeopardy every day for the sake off a few hundred that clearly need a better solution then what is being offered
Screen Name Redacted 2/11/2021 06:32 PM	Your goals are lofty. Your approach is naive and sound good in a story book but they don't reflect the real lives and reality of many 50+ folks.
Screen Name Redacted 2/11/2021 06:44 PM	You're doing great work. Keep it up!
Screen Name Redacted 2/11/2021 06:47 PM	Downtown is becoming so unsafe. No one thinks about people who live on the outskirts. I used to love downtown but no one listens to what the people want. Being a hard working lower middle class person I feel like my voice matter, all.we are good for is footing the bill.
Screen Name Redacted 2/11/2021 07:10 PM	The is a much greater need to have public consultation on measures taken that affect residents in Victoria and the other communities. Too often changes are made and everyone then raises their concerns after money has already been spent. Council then refuses to readdress the concerns.
Screen Name Redacted 2/11/2021 09:46 PM	Victoria is more than the downtown core. Every neighborhood needs services and to be thought of as important to invest in improvements.
Screen Name Redacted 2/11/2021 10:00 PM	no
Screen Name Redacted 2/11/2021 11:42 PM	Just sending a thank you to all the councillors and city staff who got so creative so quickly with trying out solutions. I also loved the free seedlings initiative!
Screen Name Redacted 2/12/2021 02:35 AM	Eliminating automobiles
Screen Name Redacted 2/12/2021 08:21 AM	I voted for lisa h the first time. I liked the way she got things done. But this council does not listen to criticism. You seem to have a one-sided view of what Victoria should be and you are losing support. We have lived and worked in Victoria for many years. We have owned a home in Fairfield for many years and raised a family here. It is very disheartening to not have a voice in your home town. We have considered moving to another city.
Screen Name Redacted 2/12/2021 10:51 AM	No.
Screen Name Redacted 2/12/2021 11:42 AM	City is doing a great job with bike lanes! Thank you
Screen Name Redacted 2/12/2021 12:18 PM	Thank you for doing this survey, it's been a hard year for so many people (and obviously issues like housing for those in the parks is a big issue that is an ongoing crisis), but the changes downtown to make shopping easier for customers and the businesses have been very welcome. The only other thing

I would add is if drinking in public were legal, that could open up other revenue streams for local businesses. I used to live in Japan where it is legal to drink anywhere, and the issues that people assume will happen with drinking outdoors isn't really a concern in practice. People are going to drink outdoors anyway if they really want to, or drink at pubs then wander around town, etc. Like being able to have a socially distanced picnic with friends at a park and have a bottle of champagne out, and not worry about being ticketed by police or bylaw, would be lovely.

Screen Name Redacted

2/12/2021 12:20 PM

This is not on topic...but it saddens me to see the tenor of the development in Victoria. We are already an elite community, where ordinary citizens find it challenging to rent a decent apartment or studio. The arts community is being squeezed out of the city because there are no affordable spaces available any longer. With Air B'nB's controlling vast numbers of condos, and private home owners opting for making money instead of building community...Victoria moves more and more toward a developers paradise and the upper income people taking over what used to be neighbourhoods. The supposed Arts development area is a label that so far appears to be targetting the arts that are connected to a technology driven community. Artists who need affordable studio space will likely not fit into the City's "vision" and move farther away where they can afford space. A sad loss for any city. Why not look at the Harbourfront in downtown Toronto as a model and begin to incorporate painters and sculptors into your thoughts.

Screen Name Redacted

2/12/2021 12:46 PM

Keep up the good work and public engagement.

Screen Name Redacted

2/13/2021 01:12 PM

None.

Screen Name Redacted

2/13/2021 01:47 PM

I think it's great what the city did in order to improve the quality of life for people out walking or riding bicycles. It's a small step in the right direction toward helping fight climate change.

Screen Name Redacted

2/13/2021 04:53 PM

Keep up the good work!

Screen Name Redacted

2/13/2021 05:22 PM

I can hardly wait for the next election when we can hopefully select a new mayor and council.

Screen Name Redacted

2/15/2021 05:10 PM

Increase access. Make things free.

Screen Name Redacted

2/16/2021 06:55 AM

Previously mentioned

Screen Name Redacted

2/16/2021 07:29 AM

Remember, if your goal is to bring people back downtown, with the goal of increasing business activity, you need to make it feel safe. Until criminal

	behaviour, open drug use, harassing behaviour, and the resultant perception of an unsafe experience is significantly reduced, no amount of money spent on Build Back Victoria will be successful. People won't come until they feel safe again.
Screen Name Redacted 2/16/2021 07:38 AM	No
Screen Name Redacted 2/16/2021 09:02 AM	Please make the city less welcoming to the people mentioned in 20. Then the rest of us might come back and do some shopping, dining, etc.
Screen Name Redacted 2/16/2021 10:27 AM	I dislike all the bike lanes, especially on wharf street.
Screen Name Redacted 2/16/2021 10:42 AM	I generally like the concepts that are under discussion, but I'm disappointed with the actual realization of these concepts, which tend to be "cheap and nasty" versions of artistic proposals. If they're going to be implemented let's set out some "quality design and implementation" standards in order to make them attractive and complementary to this City to become more attractive to both locals and to the equally important (and rapidly shrinking) tourist population. Thank you.
Screen Name Redacted 2/16/2021 10:56 AM	Ensure these measures are temporary and do not allow them to become permanent.
Screen Name Redacted 2/16/2021 11:10 AM	The closure of Bastion Square this year, regardless of what happens with covid, has been devastating to me. I made the bulk of my income there last year. It feels heartless. And farmers can sell in farmer's markets, but not us, which makes no sense from a public health point of view. I fervently hope that the City considers us for other downtown locations, if we can't have Bastion.
Screen Name Redacted 2/16/2021 11:18 AM	Thanks for the work you're doing!
Screen Name Redacted 2/16/2021 11:20 AM	Green the areas. Don't make them look temp. We want Victoria to be a walking city but understand some people have mobility issues and can't walk long distances. Local is Good!
Screen Name Redacted 2/16/2021 11:45 AM	There are bitter feelings in the disability community about how this was implemented. The city needs to figure out how to address disability issues better, respecting the voices of people with disabilities.
Screen Name Redacted 2/16/2021 11:46 AM	Please keep outdoor patio space year round, post Covid.
Screen Name Redacted 2/16/2021 12:13 PM	no

Screen Name Redacted 2/16/2021 12:25 PM	Please put more emphasis on pedestrian friendly initiatives in the city over bike friendly. Our demographics dont justify it. I am young and work downtown in an office of 50 people. Not a single person bikes. Our city needs a revamp and bike lanes are not the way to do it. I appreciate these initiatives for more public spaces.
Screen Name Redacted 2/16/2021 12:26 PM	As above. Just thinking of lovely open air European spaces that feel lively and welcoming.
Screen Name Redacted 2/16/2021 12:53 PM	allow for drinking alcohol in parks.
Screen Name Redacted 2/16/2021 01:09 PM	You're doing great. Don't listen to the trolls on social media.
Screen Name Redacted 2/16/2021 01:18 PM	Keep up the initiatives! I fully support them.
Screen Name Redacted 2/16/2021 01:41 PM	This was a great start, would love to see it all continue and expand.
Screen Name Redacted 2/16/2021 01:44 PM	No.
Screen Name Redacted 2/16/2021 01:47 PM	Please get more business input before making any other plans. We are not listened to.
Screen Name Redacted 2/16/2021 02:06 PM	All cities are hostages of the automobile and until that paradigm shifts, they are dangerous, dirty and noisy. Cities like Paris , Amsterdam and Oslo should be the yardstick
Screen Name Redacted 2/16/2021 02:26 PM	Just as an aside I really hope that all of the restrictions that were put on our freedoms (forced mask use, forced restrictions on outdoor social interactions and sports, line ups into food and restaurants, closure of night spots) during the pandemic are removed in due course as people and society feels more comfortable in living with this new virus. :)
Screen Name Redacted 2/16/2021 02:50 PM	Stop trying to change this city so much. Tourists are not going to enjoy themselves if there is no parking .
Screen Name Redacted 2/16/2021 03:19 PM	None.
Screen Name Redacted 2/16/2021 03:22 PM	keep up the good work!
Screen Name Redacted	Homelessness needs to be fixed. I can't imagine how much all this costs.(

2/16/2021 03:28 PM

cleaning, health, thief, fear,)No one wins. VIHA started some of this problem years ago Sending mentally ill patients to the street. No supports

Screen Name Redacted

2/16/2021 04:03 PM

Having to register for an account is a big deterrent to people filling out this form. I almost didn't fill it out but I really wanted to let you know about this deterrent. Most people I know wouldn't bother because they have to create the account.. otherwise, if you have any job opportunities I'd be curious to hear about them! Thanks! [REDACTED]

Screen Name Redacted

2/16/2021 04:38 PM

More thought needs to be given to where and how the unhoused camp and more supports need to be in place. Housing is a BC Government issue, park use is municipal.

Screen Name Redacted

2/16/2021 06:12 PM

Copy Australian outdoor bbq system

Screen Name Redacted

2/16/2021 07:06 PM

We need to really look at the use of our bicycle paths. We are regular cyclists and use our bicycles for both exercise and general transportation. We appreciate the bicycle lanes dedicated for us. Thank you. There needs to be some thought into how we can make pedestrian and cycles work better, safer together. Like car drivers there are cyclists who speed and ride as if they own the lane. I don't believe the bike lane are appropriate for cyclists who expect to ride at the same speed as cars on the road do. If they are going to ride over 25 km per hour, they should be on the main roads instead. They are dangerous to other cyclists and pedestrians. Slow down. Downtown especially we need to let speed for both bicycles and cars. The Galloping Goose and other trails can be dangerous as well. I know a number of people who won't walk these trails due to cyclists "owning" the paths.

Screen Name Redacted

2/16/2021 07:12 PM

nope

Screen Name Redacted

2/16/2021 07:45 PM

Please save our city.

Screen Name Redacted

2/16/2021 08:44 PM

Victoria Mayor and council please resign...

Screen Name Redacted

2/16/2021 09:27 PM

Many Victoria residents love being outdoors in all kind of weather. It's even better when we can support local businesses while we're doing it.

Screen Name Redacted

2/16/2021 10:16 PM

Make Victoria a clean, fun and SAFE city for all residents and visitors.

Screen Name Redacted

2/17/2021 03:17 AM

Do not over regulate it. Stop the over rules and regulations. Just make it simple, happy, friendly. People respond to this not bureaucracy.

Screen Name Redacted

Good work - way to adapt!

2/17/2021 07:29 AM

Screen Name Redacted

Great to see trying new things!

2/17/2021 07:30 AM

Screen Name Redacted

Great to see trying new things!

2/17/2021 07:30 AM

Screen Name Redacted

Great to see trying new things!

2/17/2021 07:30 AM

Screen Name Redacted

Thank you for all the innovative ideas you approved to help people and businesses thrive during the pandemic!

2/17/2021 07:40 AM

Screen Name Redacted

Down town has become a terrible place-reduce rents and get businesses in.

2/17/2021 07:52 AM

Screen Name Redacted

Currently I loath going DT as I have to in a car, parking sucks and it feels very congested/hard to get to where I need to go. Working towards a car free DT with real options to allow access to the core would be a good goal.

2/17/2021 07:54 AM

Screen Name Redacted

Thanks for all your hard work!!

2/17/2021 07:56 AM

Screen Name Redacted

Be bold.

2/17/2021 07:57 AM

Screen Name Redacted

Thanks for surveying the community as it is important that all voices be allowed to have input. I love Victoria and would love to have it feel safe and accessible for everyone. We need to address the needs of homeless people but not at the expense of everyone else's safety and not when it means destruction of property and businesses. Please continue to allow all citizens to have input into how our beautiful city is run. Please understand I am not a cold-hearted person who doesn't care about homeless people. I do. I just think that there needs to be better solutions to dealing with homeless people.

2/17/2021 07:58 AM

Screen Name Redacted

Too much crime near homeless camps

2/17/2021 08:02 AM

Screen Name Redacted

No

2/17/2021 08:02 AM

Screen Name Redacted

Keep up the good work.

2/17/2021 08:09 AM

Screen Name Redacted

Need to make sure access still available for vehicles and parking. Too many



2/17/2021 08:10 AM	bike lanes and cut offs.
Screen Name Redacted 2/17/2021 08:12 AM	Thank you for the survey.
Screen Name Redacted 2/17/2021 08:16 AM	Thanks for asking!
Screen Name Redacted 2/17/2021 08:17 AM	Keeping up your good work team Victoria
Screen Name Redacted 2/17/2021 08:20 AM	I think Victoria has done a great job trying to help small business stay afloat during these difficult times.
Screen Name Redacted 2/17/2021 08:21 AM	Thanks for the wonderful improvements you made to the Dallas Road pathway!
Screen Name Redacted 2/17/2021 08:22 AM	Take all of these "homeless" and remove them from the city, as Dr. Sheldon recommends. Taper off their drugs and put them to work, be it picking up garbage or plastic bags along the shoreline. Or picking invasive species in the parks. They are idle and idleness leads to crime.
Screen Name Redacted 2/17/2021 08:22 AM	We need to consider a modern version of the old asylum system. Leaving people unaccompanied in publicly owned hotels and expecting success is naive
Screen Name Redacted 2/17/2021 08:24 AM	Downtown Victoria has been putting too much emphasis on cars and street parking. Time to change this and make our city more liveable.
Screen Name Redacted 2/17/2021 08:31 AM	In order to understand the results of this survey better, you need to send out a survey about how people feel about use of public spaces for sheltering. Without those responses, you are getting a skewed view of what residents are amenable to.
Screen Name Redacted 2/17/2021 08:35 AM	I'd really like to know what Victoria's plans are for autonomous vehicles. Already there are a handful of jurisdictions that are using self drive vehicles to great effect. And, it seems to me, that autonomous vehicles could solve many of our issues, such as unaffordable housing, traffic and/or commuter congestion, pollution, and expanded pedestrian access in commercial areas. I also understand that this is more the province's bailiwick, but is it even being looked at? Our largest industry is technology. Don't you think we'd do well to attract talent to Victoria if we were leading the country in transportation?
Screen Name Redacted 2/17/2021 08:37 AM	I think Beacon Hill Park could be used for so many great arts and culture events. The campers should be moved somewhere else closer to facilities until they can be housed. Beacon Hill is not the place for temporary sheltering.

Screen Name Redacted 2/17/2021 08:37 AM	More festivals and plays in the park.
Screen Name Redacted 2/17/2021 08:38 AM	No
Screen Name Redacted 2/17/2021 08:40 AM	My family has a young toddler, we enjoyed going to parks, especially Beacon Hill. With increases in homeless camps in such parks, we do not feel safe going to favourite spots due to their presence. We tend to avoid these parks, in fear of needles, drug use, unstable mental faculties. It's not a good experience when a homeless person is yelling and swearing near a playground with kids.
Screen Name Redacted 2/17/2021 08:41 AM	Remove tents so we can get our park back
Screen Name Redacted 2/17/2021 08:42 AM	Clover Point - I can see that there could be improvements- why not a road only on the one side looping in and out instead of around the whole green area- this allows more parking and only one cross walk and more green space for all the things people already like to do there- like kite and storm watch -
Screen Name Redacted 2/17/2021 08:45 AM	Stop making Victoria all about cars Get the cars out and bring the people in. Let vendors set up on the car-less streets and children play on them.
Screen Name Redacted 2/17/2021 08:47 AM	Get rid of panhandlers
Screen Name Redacted 2/17/2021 08:48 AM	The Market Square beer garden patio used by the Drake and Whistle Buoy was extremely well thought out and should be continued on a more permanent basis!
Screen Name Redacted 2/17/2021 08:56 AM	Outdoor eating and entertaining is something that really adds positively to the community. The city of Victoria is to be commended for its support of these initiatives during the pandemic and I hope it will lead to more openness to permanent change in these areas
Screen Name Redacted 2/17/2021 09:00 AM	Please consider making some of the street closures permanent.
Screen Name Redacted 2/17/2021 09:01 AM	I was born in Victoria and love it so much! It continues to be such a beautiful place and has become more vibrant over the years. It's great that bicycles and pedestrians are encouraged over motorized vehicles. Keep up the good work! Hope this helps. Stay healthy, happy and receptive to the extraordinary! thank you
Screen Name Redacted 2/17/2021 09:01 AM	I think the taxpayers are fed up with supporting theses homeless camps and should be outright banned permanently- this generation expects everything handed to them - any person who's not a BC resident needs to be shipped

	back to their province of origin
Screen Name Redacted 2/17/2021 09:02 AM	Allow Clover Point to have parking facing west..it is almost ALWAYS blowing and cool down there so put the picnic benches somewhere else and just make a walking path for those needing one.
Screen Name Redacted 2/17/2021 09:03 AM	I love public spaces! Less cars, more people in outdoor areas, encourage active transport and movement, more socialization, more live music, allow alcohol (in moderation, not drunkenness)
Screen Name Redacted 2/17/2021 09:04 AM	I see more building density coming to the downtown core turning our city into a crowded urban wasteland. We need to keep Victoria a welcoming place with the ambience that visitors have come to know. Open spaces and lower density creates a more relaxed feel.
Screen Name Redacted 2/17/2021 09:08 AM	Going in the right direction, Look to European downtowns, not US
Screen Name Redacted 2/17/2021 09:09 AM	Clean up the homeless and pan handling in our City. Return Victoria to alt's once beautiful and safe City.
Screen Name Redacted 2/17/2021 09:11 AM	The current city council members need to have much broader look at how to revive and return Victoria back to what has historically been a world class city. This continued push and support for such a narrow agenda and lens on what Victoria should look like has not moved the city forward.
Screen Name Redacted 2/17/2021 09:18 AM	A perceived lack of safety reduced the likelihood of using these amenities. Please reinvest in our police resources.
Screen Name Redacted 2/17/2021 09:19 AM	My comments apply to Victoria and not Greater Victoria. I walk everywhere and many of the parks that I would visit are now "no go Zones" due to the 24/7 campers. I am not alone with this. Thank goodness the Government House property was often open.
Screen Name Redacted 2/17/2021 09:21 AM	no....hard to keep up with the mess that has been going on in the city I grew up in. Maybe try budgeting ahead and discussing plans....not jumping in in the last minute to change what works and spend money you do not have. Victoria is getting too expensive for people in large part to the total lack of a good business approach to the city and it's needs. Sad to see. I do not go downtown to buy tee shirts or ice cream.....not much else left it seems...((
Screen Name Redacted 2/17/2021 09:21 AM	Nah, I've provided you enough of my encouraging imagination.
Screen Name Redacted 2/17/2021 09:22 AM	Please fix roads and remediate parks.
Screen Name Redacted 2/17/2021 09:22 AM	I think the city's handling of the homeless situation during this pandemic has been absolutely appalling. This has been going on for a year without resolve. Multiple communities have been impacted by this government's failure to

sufficiently address this situation. Why were the tent camps permitted to spread freely throughout the city as they are and impact so many parks. They should never have been allowed free reign of Beacon Hill Park! This used to be a family friendly park and a park where seniors could walk and spend time. Now people are afraid to use it and are disgusted by the eyesore it's become. The cost to "fix" all of this it is going to be huge. I understand that there are homeless people and they need somewhere to stay, but the sites should have been contained, i.e Royal Athletic Park and proper facilities built (temporary warming hut, not just a tent and hygiene areas) until people could be housed. Such a disaster! It's seems that the needs of the homeless (and there are many) outweigh all the needs of everyone else in the city and that is not right. Just like the needs of the cyclists outweigh everyone else. Our taxes are way to high as it is and yet we keep adding bike lanes, we keep throwing money down the drain remediating another homeless site without dealing with the real problem. Hang onto that \$250K surplus that you have after the Dallas Rd improvements and instead of "fixing" Clover Point (which in my opinion is just fine), use it to fix Beacon Hill Park and Strathcona Park and Centennial Square and Oaklands Park and. . . . . !!! A councilman that flies off to Africa in the middle of a pandemic when public health says no travel, a councilman who seems to think that he doesn't need to show up for meetings (while off doing more important things). I will NOT be voting for the majority of this council in the next election and I know of many who feel the same way. Time to start dusting off your resumes.

Screen Name Redacted

2/17/2021 09:22 AM

More home garden support &amp; vertical gardens for homeless

Screen Name Redacted

2/17/2021 09:26 AM

I have lived in victoria and vancouver island all my life and i have never seen such a terrible display of leadership. Doctors and hospitals must be accountable for handing out drugs for pain that are so addictive that people can not get off them...causing them to turn to street drugs which are lethal..... I am disgusted with it all right now and cant wait to see someone else run the city with more respect for the rest of us who love Victoria for being the gorgeous place it is

Screen Name Redacted

2/17/2021 09:31 AM

Have lived in Victoria for 40 years. I only go downtown now for a hair appointment. Downtown is unsafe. No parking. Drove on Vanc st for the first time in a year. Ridiculous reconfiguration. I no longer go downtown, or to Beacon Hill Park. Really disagree with the changes made. No longer proud of our city. Used to take visitors down to see how beautiful. No longer go anywhere near down town. Used to work on Cook street and loved to go to park, dallas road etc. Feel like city has been transformed to young generation needs. .No longer welcoming to all. Quaintness has disappeared. If you aren't a bike rider you are sunk.

Screen Name Redacted

2/17/2021 09:33 AM

No

Screen Name Redacted 2/17/2021 09:42 AM	I think the changes improved the experience of being downtown - outdoor venues increased the lively atmosphere and people-friendly vibe downtown - more please.
Screen Name Redacted 2/17/2021 09:43 AM	yes stop homeless camping
Screen Name Redacted 2/17/2021 09:49 AM	We have received complaints from customers trying to drive and park downtown that between construction and blocked streets, it made coming supporting downtown businesses more difficult.
Screen Name Redacted 2/17/2021 09:55 AM	Clean out the homeless, drug addicts and mentally ill so that the downtown is a welcoming place. Currently it is NOT.
Screen Name Redacted 2/17/2021 09:58 AM	This survey asks many redundant questions. If you made it shorter and more succinct, more people might complete it.
Screen Name Redacted 2/17/2021 09:59 AM	No
Screen Name Redacted 2/17/2021 10:02 AM	Victoria is a big city now, in the major leagues; council is still playing in the minors. Grow up, and respect all your constituents, not just the actively mobile. The all-encompassing vision for the bike lanes is "All Ages and Abilities" - apply this to the whole city.
Screen Name Redacted 2/17/2021 10:03 AM	Balance, encompassing everything, is always the key to success. Agendas that prioritize one point of view or one set of desires over others may sound noble and beneficial on their face, but they will inevitably fail because they are inadequate to address the whole. Build for us a vibrant, livable city in which Victorians and visitors come together to celebrate our outdoor spaces. Provide local businesses with opportunities and initiatives to excel, expand and achieve success. Encourage community ingenuity toward solving community problems: City council is there to serve us, not to think for us, and certainly not to control us. Keep the city accessible to everyone. Facilitate people coming together, for that is the only thing City Council can do to build a strong, safe, vibrant community, which is the primary purpose of a city administration.
Screen Name Redacted 2/17/2021 10:05 AM	I think the closures were a good start - this is done all over the world. Victoria has to keep up with these initiatives and should not lose sight of heritage values. That is what tasks us downtown. It is very disturbing to here of possible erosion of heritage protection - facadism will be the end of the attraction for us and many others.
Screen Name Redacted 2/17/2021 10:06 AM	COVID-19 has caused pedestrians to move into the roads to pass other pedestrians, and cyclist move further to the centre of the road to pass pedestrians. Cars and trucks have had to slow and give active transportation use of the roads. Please work to keep that so. Lower the speed limit in the city to 30 KPH and require safe passing. Share the roads.

Screen Name Redacted 2/17/2021 10:08 AM	n/a
Screen Name Redacted 2/17/2021 10:12 AM	Downtown Victoria has been struggling for years to bring people back to it and without a doubt Covid has made it even harder but our present planning is not helping. Traffic is horrendous and made worse by the set up of traffic signals that don't flow so you have to stop at each one, the confusing bike lanes and their lights, the road closures (like Vancouver Street), the reduction of car lanes, the charge for street parking, the street calming (really?), the two way bike lanes on one way streets, etc. I know so many people who will no longer come to the downtown area as the whole traffic thing is just too frustrating. I grew up here and remember when the roads were expanded and some made one way to alleviate the traffic issues. Now we are going backwards and making it much harder and more frustrating to get around. We are encouraging people to stay away! How very sad!
Screen Name Redacted 2/17/2021 10:19 AM	Pedestrian priority over vehicles wherever possible. Many intersections need to be redesigned to make this happen.
Screen Name Redacted 2/17/2021 10:26 AM	Sorry but our streets have been ruined...with closures, beautifying cement centres, bike lanes! Way too much concrete and road changes now create backups and idling cars! Not to mention...difficult for emergency vehicles! Vancouver Street to Rockland Street was a natural alternative to Cook St! Really disappointed that is now not possible! Oh, there are others too! Also, as the Capital of BC we have about the worst roads! Try it on a bike, says my husband! There is not one route to go to see our young grandsons without construction!
Screen Name Redacted 2/17/2021 10:28 AM	Someone created a very exciting pedestrian and cyclist prioritised roundabout in the Netherlands, I believe, that could be a great solution for the difficult area where the Johnston street bridge meets wharf st. So sorry I can't provide more details, saw it on Twitter. Brent Toderian might know
Screen Name Redacted 2/17/2021 10:36 AM	Thank you so much for soliciting our comments!
Screen Name Redacted 2/17/2021 10:39 AM	Try consulting the public more often.
Screen Name Redacted 2/17/2021 10:44 AM	24/7 camping should not be allowed in any parks or green spaces! The issue of homelessness is negatively impacting the City's efforts to improve the quality of life in Victoria. The City needs to work with the Province to find longterm solutions to the homeless issue. And warehousing people or leaving them in parks over the winter is NOT the solution.
Screen Name Redacted 2/17/2021 10:44 AM	More public art, reduce zoning and licensing restrictions (red tape) for public initiatives, urban garden spaces maintained by local businesses/residents, more neighborhood tours like the art tour downtown with all the iron

	sculptures - Hands of time.
Screen Name Redacted 2/17/2021 10:45 AM	I was listening to a podcast on Capitol Daily yesterday. The speaker was Lisa Helps and a comment she made struck a chord with me. She suggested that we are so focused on our individual needs that we are unwilling or unable to see different points of view. I do agree with this. There is an anger in this city because many feel they are being marginalized and their voices are not heard. The current debate over Clover Point is an example. I suggest that just as we the taxpayer are asked step back and consider other viewpoints, so should those who are elected to represent us. There is a hubris in all of us and I see the city I love being the victim in all of this.
Screen Name Redacted 2/17/2021 10:56 AM	Because of a reluctance for change, there are areas of the city and beyond that could be permanently closed to vehicular traffic, including bikes. There are inner cities in Europe that are completely pedestrian and are working very well socially and commercially. Its time we migrate to this model through our planning processes.
Screen Name Redacted 2/17/2021 11:06 AM	It is folly to try and make Clover point a car free zone. Firstly it is part of the lovely drive all around the waterfront from Oak Bay to downtown. It is on a hill, it is very often cold and windy and there is absolutely no place for people to park. People in wheelchairs would be at risk going down the hill and would have an equally difficult time climbing back up the hill. This is completely unnecessary in my opinion. Please rethink this proposal.
Screen Name Redacted 2/17/2021 11:07 AM	Victoria needs more useable public spaces. People live in very small apartments so they need public green spaces and public social spaces or gathering spaces such as dining patios.
Screen Name Redacted 2/17/2021 11:15 AM	Please don't forget the elderly who can't ride bicycles.
Screen Name Redacted 2/17/2021 11:19 AM	I don't feel safe in the parks since homeless people are now living there 24/7. This has been going on for years and is really depressing for all involved.
Screen Name Redacted 2/17/2021 11:20 AM	don't close of public parking like clover point. Hurts the elderly most
Screen Name Redacted 2/17/2021 11:27 AM	Please enforce and maintain, forever, the increased accessibility: no touch automated door opening (for wheelchairs, strollers, folks with limited mobility). Please add more reserved parking for folks with mobility issues Please add more green space in the city. Downtown has SO FEW parks.
Screen Name Redacted 2/17/2021 11:28 AM	I would like to see more effort put into maintaining historical sites in Victoria. Our post colonial history is as important as pre colonial history.
Screen Name Redacted 2/17/2021 11:28 AM	Help the homeless of Victoria we need safe injection sites and sustainable housing



Screen Name Redacted 2/17/2021 11:35 AM	Please make (at least) lower Government Street permanently pedestrian-only.
Screen Name Redacted 2/17/2021 12:06 PM	Please consider making the survey a regular opportunity.
Screen Name Redacted 2/17/2021 12:21 PM	Thanks for the opportunity to comment.
Screen Name Redacted 2/17/2021 12:22 PM	Diminish traffic as much as possible, encourage pedestrian walks, allow for many more varieties of street business.
Screen Name Redacted 2/17/2021 12:47 PM	No, thank you for asking for our input.
Screen Name Redacted 2/17/2021 12:48 PM	No
Screen Name Redacted 2/17/2021 12:53 PM	n/a
Screen Name Redacted 2/17/2021 12:55 PM	Stop with all the new initiatives, and fix what's broken. Remember you work for the taxpayer. Crime, homelessness, empty businesses etc. PS I commuted downtown by bike until recently retiring. I absolutely hate all the bike lanes and take/took different routes to avoid all the other cyclists.
Screen Name Redacted 2/17/2021 01:01 PM	We Need more fields for sport! give TOPAZ back to the city!!
Screen Name Redacted 2/17/2021 01:03 PM	I love the sidewalk patio that Boom and Batten has, the furniture, lights and planters are beautiful. Maybe other restaurants could follow their lead. Victoria is such a beautiful city, lets keep the surroundings beautiful for the residents and the visitors that will be returning soon.
Screen Name Redacted 2/17/2021 01:10 PM	Thank you for this opportunity
Screen Name Redacted 2/17/2021 01:11 PM	As a family we used to love strolling along Beacon Hill park and downtown streets. Downtown Victoria was a magical place! It is not know!!! Lisa Helps has destroyed our beautiful downtown. Shame on her!!! Having a business is very difficult. Removing homeless people, and picking up the most disgusting of items each day is really making us think twice about staying. Many businesses have moved out of downtown, not because of Covid, but because of broken window, graffiti, garbage, drug paraphernalia and no parking. Would love to see Oak Bay and Victoria amalgamate so we would have some say into who is going to impact of home lives and our business.



Screen Name Redacted 2/17/2021 01:14 PM	Consultation has its place, but so many of these questions have been answered by other cities and their successes and failures. Just learn from other places and do what works. People quickly adapt to and warm up to changes, but if you make it a huge drawn out public circus it gives reactionaries time to entrench and build opposition.
Screen Name Redacted 2/17/2021 01:22 PM	Parking spots use a great amount of physical space in the city. This space should be given back to the people who live in this city. We should use some of that space for permanent dining patios, wider sidewalks, planting areas, sitting areas. We are lucky to live in a small city with a mild climate, people don't need to rely on their cars to move around town. We should make this city safer, more beautiful and more pleasant for pedestrians and cyclists, not for automobiles.
Screen Name Redacted 2/17/2021 01:43 PM	Love the changes.
Screen Name Redacted 2/17/2021 01:44 PM	Reimagine our parks to be just that, public parks available to all - not campsites.
Screen Name Redacted 2/17/2021 02:06 PM	Leave Clover Pt. as is for people who wish to sit in their car and enjoy the ocean. Open up Beacon Hill park, no 24/7 camping in any parks. Restore sweet peas, delphiniums etc. to the herbaceous borders. Restore bedding plants to middle-of-the road plantings, get rid of sorry looking brown tatty plants.
Screen Name Redacted 2/17/2021 02:23 PM	Good luck
Screen Name Redacted 2/17/2021 02:26 PM	Like to see downtown more customers friendly get back to life like it was in 80th and 90th thanks
Screen Name Redacted 2/17/2021 02:30 PM	The changes should be permanent.
Screen Name Redacted 2/17/2021 02:35 PM	Speed of execution helps. The area between Johnson and Pandora towards the bridge on Wharf Street has been an eyesore for two summers... why the delay in getting the project done? Also Centennial Square has overlooked potential. Imagine a reconfigured space for concerts/art installations all year long. Right now people tend to avoid the area for a number of reasons... Same for the green space around the B.C. museum. Kudos for the maintenance of Beacon Hill Park. It's a gem!!
Screen Name Redacted 2/17/2021 02:44 PM	Make a car free downtown an advertised draw for tourists and visitors as well as locals. Compare it to the dreary malls- open air plazas win. Need public wash rooms. Need lots of benches.
Screen Name Redacted 2/17/2021 02:47 PM	Continued use of public spaces for vendors and business would be wonderful, but there needs to be more advertising about this. Even living

downtown through all of last year, I didn't realize that this was a thing (beyond food trucks and street markets that were in operation prior to 2020). These also seemed to be notably absent from areas like Centennial Square and the inner harbour - obviously there needs to be consideration for the size of gatherings, even outdoors, but there seems to be obvious public spaces where festivals and events have otherwise taken place not being utilized for these re-examined purposes.

Screen Name Redacted

2/17/2021 03:01 PM

Government Street should be a permanent pedestrian street.

Screen Name Redacted

2/17/2021 03:19 PM

One way sidewalks where possible and simple.

Screen Name Redacted

2/17/2021 03:19 PM

The citizens of Victoria need to take back our city hall

Screen Name Redacted

2/17/2021 03:25 PM

Keep up the good work with this initiative

Screen Name Redacted

2/17/2021 03:44 PM

Keep up the good work. Invite new immigrants and ethnic voices to your panels and think tanks and focus groups. Make the city better for all of us, not just the vocal minority.

Screen Name Redacted

2/17/2021 03:51 PM

Keep vehicular access in Beacon Hill Park and Clover Point

Screen Name Redacted

2/17/2021 03:56 PM

Please focus more on parks and the Gorge Waterway. Banfield and Arbutus Park are underutilized green spaces with a stunning waterfront location.

Screen Name Redacted

2/17/2021 04:00 PM

DO NOT PUT A PARK IN THE WINDIEST part of our city, clover point. Keep it as is.

Screen Name Redacted

2/17/2021 04:05 PM

keep the extended patio dining

Screen Name Redacted

2/17/2021 04:19 PM

no

Screen Name Redacted

2/17/2021 05:39 PM

Please talk with groups representing people with disabilities to ensure all aspects of accessibility are considered. There are more things to consider than mobility issues like the need for a wheelchair.

Screen Name Redacted

2/17/2021 05:42 PM

The continued loss of parking downtown is the collateral damage from all these kinds of improvements. The City has made some changes to pay parking rules which recognize this, but needs an actual plan for more parking (likely parkades) on the edges of downtown, for example near Cook Street

Village and Harris Green.

Screen Name Redacted

2/17/2021 05:50 PM

I have a automobile but I only use for trips. Limiting automobiles downtown should be long term goal

Screen Name Redacted

2/17/2021 05:51 PM

I look forward to the day when there are no campers in Beacon Hill Park. I am encouraged by what has been shared by the City Of Victoria about those issues.

Screen Name Redacted

2/17/2021 06:50 PM

I'm so excited about this initiative and again, I hope this is a COVID legacy that sticks around forever. When COVID restrictions lift this could be expanded to other ideas like live music on Government street with beer gardens, patios, food trucks. That could be so cool.

Screen Name Redacted

2/17/2021 07:25 PM

Thank you for the creativity!

Screen Name Redacted

2/17/2021 08:03 PM

This may be unreasonable, but I would like to see a pedestrian only downtown with lots of parkade parking around it, creating an "outdoor mall". Have more local businesses and less souvenir stores so as to attract locals and tourists to a unique downtown experience. I am envisioning a downtown that I would like to visit a couple times every week. I just don't know if that's possible.

Screen Name Redacted

2/17/2021 08:32 PM

Please consult with groups such as Our Place so we can all 'live, share and grow together'.

Screen Name Redacted

2/17/2021 08:35 PM

I tend to get carried away, because a temporary patio isn't just a patio: it's a facet of the ongoing project of creating a sustainable life for all the people of this city.

Screen Name Redacted

2/17/2021 09:25 PM

My family's past use of Statacona Park has had to be curtailed because of homeless tenters. Don't feel safe walking the dog there anymore due to harassment.

Screen Name Redacted

2/17/2021 11:45 PM

We are very careful about exposure to Covid so we will only go to outdoor restaurants, bars etc.

Screen Name Redacted

2/18/2021 07:40 AM

I like that the city is paying attention to this important aspect of urban life.

Screen Name Redacted

2/18/2021 07:47 AM

Love the outside spaces miss going to Beacon hill Park would rather see food trucks and outside seating, sorry but the tents are scary, lots of families with young children miss the parks

Screen Name Redacted

2/18/2021 08:21 AM

Please allow people to drive their cars through beacon hill park. I'm too afraid to walk through now. And I don't own a bike and do not take public transit

Screen Name Redacted

2/18/2021 08:51 AM

None

Screen Name Redacted 2/18/2021 08:56 AM	I enjoy all of the city's efforts to improve public spaces and how we get to them. It's very challenging to do, but I think the city should focus effort on helping downtown and tourism businesses with even more efforts to activate downtown spaces to attract people there
Screen Name Redacted 2/18/2021 09:03 AM	For the life of me I can't see a great deal wrong with the way we were, but I know things require adjusting at times. I think we are a very caring city who think perhaps we should be more concerned about our vulnerable people than the people who can get what they want from our downtown and our parks....
Screen Name Redacted 2/18/2021 09:22 AM	Stop building bike lanes - educate cyclists - I was walking on the Songhee walkway last week and almost got hit by a bike!
Screen Name Redacted 2/18/2021 09:29 AM	I love my city. I sold my vehicle and use car share (and don't even use that much). It hurts to see how many are living in the parks and more arriving every day to enjoy free living. When I see so much new construction downtown it encourages me that new residents will be supporting downtown and keep it vibrant. Now we need to keep attracting new local businesses to empty storefronts.
Screen Name Redacted 2/18/2021 09:29 AM	More space - less on street parking, more tables/chairs and covered spaces/shading More full time pedestrianised zones
Screen Name Redacted 2/18/2021 09:48 AM	I hope the outdoor initiatives continue!
Screen Name Redacted 2/18/2021 10:10 AM	Homeless people should not be living in parks making them filthy and unsafe. The city should not be purchasing expensive real estate to house them either. Facilities should be built to house these people but there is no reason these facilities should be in the cities. Places like Dawson Creek would be a better choice. Real estate costs are lower
Screen Name Redacted 2/18/2021 10:24 AM	Having free parking was a fantastic idea and certainly helped the downtown core keep going by giving people a financial incentive to go there. The long term solution is improved public transportation.
Screen Name Redacted 2/18/2021 10:31 AM	Thank you for the opportunity to provide feedback.
Screen Name Redacted 2/18/2021 10:44 AM	no
Screen Name Redacted 2/18/2021 11:50 AM	Thank you for the opportunity to fill out the survey.
Screen Name Redacted 2/18/2021 12:51 PM	I probably didn't need to do the survey since I didn't participate, feel free to delete my survey.

Screen Name Redacted

2/18/2021 01:02 PM

Thanks for the goor work!

Screen Name Redacted

2/18/2021 01:04 PM

Leave Clover Park alone as it has a natural beauty all its own , why do you have to make everything into a man made recreation area. There are many areas to have events etc in the city. Stopping parking on a large scale will stop many elderly from enjoying this area. My husband for one . You say you will put up wind breaks so those affected by the harsh winds of the point can be mitigated, not good enough. There are so many reasons to not change the point from what it is now, too many to list. It seems like you are only thinking of a small number of people who would be served well by the change. Many will not be served well even with modifications to the plan. I listened into the discussion on it at the City Meeting.

Screen Name Redacted

2/18/2021 01:36 PM

This isn't rocket science. You have enabled people to run this city. People who need help but don't contribute to the tax base. You have allowed those people also to ruin a beautiful city with garbage crime and scare tactics If you want to be in public office do what your tax payers are asking. Stop letting those who dont contribute to improving the city to be rewarded If you don't live in this city as a tax payer then quit and allow someone who actually lives here and knows what's going on to make the changes

Screen Name Redacted

2/18/2021 01:42 PM

stop adding bike lanes

Screen Name Redacted

2/18/2021 02:37 PM

Your initiative to close Clover Point and make a Picnic Spot is mind boggling. It is one of the windiest and coldest points in Victoria. Closing down parking will have unintended consequences which we have been dealing with during the sewage construction. Tourists and myself included enjoy driving or walking along Dallas Road which is also part of the park and enjoying and unobstructed view. If there is no-longer parking this view is ugly and all you see is a constant line of cars parked along Dallas Road and the view is spoiled. There is insufficient parking in the area during the summer months and during events. Drive any day of the week now during the winter and there are a hundred cars parked on Dallas Road between Cook Street and Clover Point.

Screen Name Redacted

2/18/2021 03:02 PM

Love Victoria and feel it is a pleasure to live here but the way we are going we are pricing ourselves out of the market. If the rents continue to go up - no parking - high rises that no one can afford - stop and assess what we have and work with what is there - there comes a time when you have to work with what you have and not what you want.

Screen Name Redacted

2/18/2021 03:17 PM

If patios are to be permanent for the summer, they need to be properly built. Businesses should have the choice to use the space in front of there business or have it left empty sidewalk or street. Give the business the option for city build seating in front of their business if desired.

Screen Name Redacted 2/18/2021 03:23 PM	Thanks for implementing this program and please move to make more improvements in the coming year while locking in the achievements of the past year!
Screen Name Redacted 2/18/2021 03:47 PM	Implement then enforce bylaws which oblige property owners to paint out graffiti on private buildings and clean up litter and debris on private property.
Screen Name Redacted 2/18/2021 06:21 PM	Keep Victoria Beautiful...and Clean...and Safe. For many years I lived in other provinces and what kept me coming back to the City of Victoria was how safe I felt while visiting and the beautification efforts did not go unnoticed. You could see there was a real pride in how you presented your city. It's not all about cycling expansion.
Screen Name Redacted 2/18/2021 07:07 PM	Less cars. More patios. Keep parks for nature and relaxation only. Thank you :)
Screen Name Redacted 2/18/2021 08:26 PM	If we are taking away road & parking areas increasing public transportation services should be considered
Screen Name Redacted 2/18/2021 08:46 PM	No.
Screen Name Redacted 2/18/2021 09:14 PM	Car-free spaces are safer, quieter and more pleasant for everyone who is not in a car. Please continue to make space for humans to live, play and connect.
Screen Name Redacted 2/19/2021 07:06 AM	Why dont we tell tenters where to set up, rather than this council letting them tell us?
Screen Name Redacted 2/19/2021 10:39 AM	I believe a large part of the negative issues we face downtown was caused by the actions of Council
Screen Name Redacted 2/19/2021 10:43 AM	I appreciate that city council and staff are working through trying times and trying to support local businesses and residents. But I am very concerned about increasingly bold property and personal crime downtown. While certainly the police need to work more closely with mental health professionals on many matters, some more highly visible foot patrols might enhance public safety and even just the perception of safety, so that more people will come downtown. Currently many of my friends and acquaintances who don't live downtown view it as a very unsafe place and won't venture here, day or night.
Screen Name Redacted 2/19/2021 10:48 AM	Please give the park back. Police say you are encouraging more and more people to come to Victoria to live in parks and hotels and get all the free amenities you give out. You are ruining the best parts of Victoria.
Screen Name Redacted 2/19/2021 10:53 AM	Pedestrians and bikers make up such a small portion of Greater Victoria. I am optimistic that recent changes to council will help open the mayor's eyes to this, but I'm pragmatic as well so know better. Maybe works in Europe

	where your whole population is so condensed, but please consider being more practical in Canada, and not so ablest.
Screen Name Redacted 2/19/2021 11:01 AM	Give us back our parks, I'm paying taxes for them and can't use them.
Screen Name Redacted 2/19/2021 11:05 AM	No
Screen Name Redacted 2/19/2021 11:09 AM	For some reason, the City has used the excuse of the pandemic to close off vehicle access to much of Beacon Hill Park. I don't see the need for it. There is very little parking on the perimeter of the park, so much of it is now not accessible for someone with limited mobility. Beacon Hill was recently opened, but is now closed again for no reason.
Screen Name Redacted 2/19/2021 11:12 AM	I like many business owners downtown have some serious concerns with the image downtown. Many of our clients don't perceive it as safe . We see businesses relocating to Oak Bay , Broadmead, Uptown, etc . I think by creating unique spaces like Gov't st. where people can have a fun experience Dining on the street , engaging in some live music etc. is an essential step in making downtown appealing.
Screen Name Redacted 2/19/2021 11:12 AM	Thanks for all your work. I know you're getting a lot of pushback about increasing pedestrian use at Clover Point Park, but please don't let it go back to being totally car focused. That was from another era - mid-century! We have to shift from the car-focused perspective. Yes, people with mobility issues need to be accommodated.
Screen Name Redacted 2/19/2021 11:30 AM	There's a need to cease restricting the traffic flow through the city. Not everyone can commute by bicycle,, not everyone can commute by walking,, personal vehicles or commercial vehicles still have a place and a need in our society.
Screen Name Redacted 2/19/2021 11:36 AM	All the initiatives the city took showed flexibility, adaptability, care, and leadership. The changes brought positivity and hope and a way to socialize all while maintaining social distancing. Bravo! Please expand, and please let many of these great initiatives become permanent. It feels like we live in a world-class city when city leaders, staff, and crew step up so quickly and creatively to create human-scale opportunities to interact and enjoy our city.
Screen Name Redacted 2/19/2021 11:48 AM	Expand all programs!
Screen Name Redacted 2/19/2021 11:50 AM	I don't think there's much more to say except that I am looking forward to seeing this grow, seeing more of it, and enjoying it all year long. Thank you for finally getting a start with it. Now is not the time to pull the plug.
Screen Name Redacted 2/19/2021 12:25 PM	Please ignore the trolls who grumble about car access. I drive and do business in the city. I am willing to work around pedestrian and bicycle access.



Screen Name Redacted 2/19/2021 01:08 PM	Ideally people could come and park around the edges and then walk everywhere. I like how in Vancouver there are big signs that give you the estimated walking time to things within a certain radius. I think I've seen them here but they are not as obvious.
Screen Name Redacted 2/19/2021 01:12 PM	We don't need more construction to turn a general/public space into a restricted public space. A field or sidewalk or lawn or walkway does not need "enhancements" to be a better field or sidewalk.
Screen Name Redacted 2/19/2021 01:53 PM	My answer to Q 20 is essential - in my opinion - to making our downtown core work for small businesses as we take parking away in a city with a growing population. The appeal to downtown has shrunk enough with new developments like Uptown and the Langford/Colwood/Westshore communities coupled with the increased rent for downtown commercial and residential spaces. Please don't make our beautiful downtown an impossible place for small business. That is the very core of why it is special, and I fear we're losing it.
Screen Name Redacted 2/19/2021 04:44 PM	Kudos to the City for thinking creatively and implementing these important initiatives during uncertain and challenging times.
Screen Name Redacted 2/19/2021 05:02 PM	Keep doing what you are doing. I'm loving it. I love this city and I want to be able to spend time hanging out in it.
Screen Name Redacted 2/19/2021 05:17 PM	Please continue reducing the number of cars in Victoria and making more public space open to creative proposals for businesses. I want my city bristling with commercial and recreational activity on the streets!
Screen Name Redacted 2/19/2021 07:50 PM	Please give Victoria's parks, public spaces and green spaces back to the majority of it's residents, stop letting a small number destroy them.
Screen Name Redacted 2/19/2021 09:47 PM	I really appreciated seeing how this initiative really opened the doors for many to continue and hopefully thrive through the pandemic.. Would love to see more and for a seasonal focus in the different months. There are some great examples of cities like Edmonton and Winnipeg that embrace the 'winter city' ..how could Victoria embrace the rain?
Screen Name Redacted 2/20/2021 07:53 AM	See my comments about druggies taking over Victoria whereby bylaw officers cannot even go in without being threatened. Is this a wise use if our police force? As if they are going to listen to bylaw officers anyways. We need strong leadership on this huge problem. Please turn it around in or you won't see anyone in down town Victoria this summer.
Screen Name Redacted 2/20/2021 08:30 AM	Stop destroying our downtown.
Screen Name Redacted 2/20/2021 09:52 AM	Downtown Victoria has earned the nickname Cracktoria. I fear with this pandemic there will be many more empty shops in Victoria. It is very sad. Victoria needs to have safe drug supply sites. Rents are too high. I like the



	bike lanes, although our streets are very narrow in some places.
Screen Name Redacted 2/21/2021 11:22 AM	I am proud of the creativeness, community and support the city provided during the pandemic.
Screen Name Redacted 2/21/2021 11:51 AM	I appreciate having an opportunity to give my input.
Screen Name Redacted 2/21/2021 01:18 PM	I love the way Victoria is moving towards more European ways to allow their residents to interact with businesses downtown. I wish we could close ALL of the roads downtown and make it pedestrian only, with ample parking on the outskirts.
Screen Name Redacted 2/21/2021 03:10 PM	No comment.
Screen Name Redacted 2/21/2021 03:46 PM	Reading many of the tourism articles, Victoria is known for its laid-back lifestyle (an escape from a big-city lifestyle). And many people come to Victoria to experience that. Perhaps that aspect of tourism may be affected if public space is not addressed. So perhaps, incorporating a balanced approached strategy of keeping the roots of Victoria, ensuring novelty of new ideas for the neighbourhoods, and addressing the increasing population is very important.
Screen Name Redacted 2/21/2021 10:58 PM	What a great way to support local businesses and invite people out of their homes to enjoy our beautiful City when we need it most. I hope many of these initiatives continue long term.
Screen Name Redacted 2/21/2021 11:03 PM	Please build on 2020. It was a start - let's go further and make this a great place to live.
Screen Name Redacted 2/22/2021 09:36 AM	Focus on the safety of the city. Remove the homeless. Stop putting in bike lanes while the city is in crisis of homeless criminals!!
Screen Name Redacted 2/22/2021 01:00 PM	Switch your focus to eliminating crime and disorder with a well funded police force and allow them to do their job. Then the City will be attractive to visitors
Screen Name Redacted 2/22/2021 04:08 PM	In the past, Pedicabs, horse carriages, and tour buses have been a huge impediment to traffic in James Bay (they travel between 10 and 20 KPH), and they are incredibly noisy. The carriage drivers wear microphones, open tour buses have loudspeakers, and pedicab drivers shout their spiels non-stop. Most of us here are absolutely fed up with the circus atmosphere during cruise ship season. Traffic is a nightmare and we don't have quiet enjoyment of our homes for half the year!!!
Screen Name Redacted 2/22/2021 06:24 PM	More consultation with business owners before implementing policy.
Screen Name Redacted	I wasn't a fan of many of the musicians on Government street. I thought they

2/22/2021 10:39 PM

were simply buskers or panhandlers. I didn't realize the city was promoting that.

Screen Name Redacted

2/23/2021 09:36 PM

Please keep the public updated on this and other initiatives, one often has to seek out information actively.

Screen Name Redacted

2/24/2021 06:28 PM

Can we get a new city council please?

Screen Name Redacted

2/24/2021 07:24 PM

Keep up the large patios and build up the food truck pods. Make Victoria's outdoors the best part about victoria. Use alleys to your advantage. More patios! More planters and greenery! More lights and heat lamps for the edge seasons. Covers for the rain. Let's make use of our amazing west coast weather!

Screen Name Redacted

2/25/2021 11:35 AM

The downtown has gone through tremendous change in the last five years. To many it is unrecognizable. Change is hard and it is causing a lot of tension in the city. I do recommend making changes but not frivolous ones (non-brand aligned) that citizens are not asking for ie. ping pong table. Victoria is a classy and historic city. We are not Santa Monica - every outdoor area does not need to be an amusement park. The pandemic has caused change overload and therefore less participation and buy in by citizens. Whatever changes you make, look to our history, our brand and ensure they align.

Screen Name Redacted

2/25/2021 12:03 PM

Thank you for letting us provide feedback through this survey. And thanks for keeping Victoria great!

Screen Name Redacted

2/25/2021 01:20 PM

I would vote for more streets downtown being converted into what Government street is now. Courtney, Broughton, View, Fisgard, Herald. I can only imagine how amazing a destination Downtown would be if all these streets were pedestrian priority and only allowed very slow local traffic.

Screen Name Redacted

2/25/2021 01:58 PM

I think that the use of the city's spaces in the ways we have seen during COVID creates a different dynamic between citizens and their city. Not only does it feel like the city and our communities are more vibrant and dynamic. but I also feel it creates a greater sense of ownership and by-in. It deepens the degree to which citizens feel that the space and place we live in is ours to use and occupy. I am very hopeful that we will continue with the lovely initiatives that COVID has inspired.

Screen Name Redacted

2/25/2021 04:38 PM

No.

Screen Name Redacted

2/26/2021 08:02 AM

Well done! Loved how the downtown space was used! Please make these changes permanent!

Screen Name Redacted

2/26/2021 10:16 AM

Keep up the good work!

Screen Name Redacted

2/27/2021 01:44 AM

Recommend Planning on collaboration/ equal policy development with Lkwungen folks. More housing o-housing co-ops, with land for food growing/self governed. support with funding and incentives to encourage community collectives to take on such projects.

Screen Name Redacted

2/27/2021 08:32 AM

I like the direction that Covid has forced on us - we shouldn't go back to 'business as usual' if there are creative ways to support local businesses while opening up opportunities for more relaxed pedestrian use of city spaces then we should continue.

Screen Name Redacted

2/27/2021 04:03 PM

Thank you for asking...increasing outdoor life in Victoria is a fabulous initiative ...during and post pandemic!

Screen Name Redacted

2/28/2021 09:34 AM

Small vendors will need to get back on their feet financially

Screen Name Redacted

2/28/2021 09:41 AM

Looking forward to the day when Clover Point is closed as a parking lot. This is not about my (old) generation, but for the health, safety & enjoyment of the generations to come.

Screen Name Redacted

2/28/2021 09:53 AM

Is there a way to make the areas feel more comfortable i.e. baskets, flowers

Screen Name Redacted

2/28/2021 10:56 AM

Making these changes permanent would allow the investment to make them more attractive, comfortable, and welcoming. In turn this would support the idea and its expansion. Good job!

Screen Name Redacted

2/28/2021 11:57 AM

Thank you for exploring these options for public spaces and social distancing

Screen Name Redacted

2/28/2021 12:15 PM

Less tent cites in parks.

Screen Name Redacted

2/28/2021 12:31 PM

Yes I have additional comments, but they don't really matter as the public is often not listened to and the city will do whatever they want anyway. I have never been witnessed to a city council that is so intent on listening to its tax base. I and many, many like me are tired of being ignored. Clover Point is a prime example of council just saying screw you to people and we will do what we want. Ben Isitt setting up "Welcome Tents" at the bottom of Cook street in spite of the fact that the majority of people DO NOT WANT THIS, is another example. Start listening.

Screen Name Redacted

2/28/2021 12:34 PM

No, thanks for all your hard work

Screen Name Redacted

2/28/2021 12:43 PM

Signage and bike lanes need to be more consistent. It's driving people away from town.

## Screen Name Redacted

2/28/2021 01:10 PM

The spirit of and, for most part, the execution of these initiatives have been well done and have improved our community. My hope is the lessons learned from those initiatives which have worked can be applied, where possible, to those that can improve. Broad Street, Government Street and Fernwood are fantastic wins that I hope become permanent. What has made these initiatives successful has been the clear outline of what was proposed, the expectations of use, and the enforcement of rules. While I understand the impetus, I've found the Cook Street "warming tent" is deeply concerning. The simply expansion from a single "warming tent" to a multi-tent structure with bicycle "repair" shop, food kitchen, property storage, "counselling" and safer consumption area is beyond what the community was informed about. This expansion forces those who are using the area to get within 2 metres of others when trying to get by, and lowers our ability to trust these changes.

## Screen Name Redacted

2/28/2021 01:24 PM

It's time to put tax paying citizens and businesses first NOT criminals who masquerade as homeless people!!

## Screen Name Redacted

2/28/2021 01:35 PM

Victoria is a frustrating place regard to traffic and parking. It's a disgusting place to go to these days. It's unsafe and generally I please. This pandemic dining and shopping is not ideal and is a compromise to support local business. It's hard to support local business within a community that is just unpleasant to go into.

## Screen Name Redacted

2/28/2021 01:52 PM

Homeless and vulnerable people should not be displaced to accommodate those with privilege. These plans must include space for everyone.

## Screen Name Redacted

2/28/2021 02:13 PM

The measures have made Victoria less viable and less enjoyable. The run amok spending has created an undue tax burden on businesses and home owners. That has created a spillover into property prices and affected the CRD as a whole. By tragically setting the tone, the City of Victoria has created a negative impact in the lives of over 350,000 people.

## Screen Name Redacted

2/28/2021 02:57 PM

The North Park Armpit, Harris Green Ghetto, Clover Point CockUp, and city parks disaster are sad reflections of an out of touch and ignorant council.

## Screen Name Redacted

2/28/2021 03:51 PM

Please make sure decisions are made based on what people and businesses want. Tired of council not hearing us.

## Screen Name Redacted

2/28/2021 04:57 PM

I travel from Nanaimo to Victoria for various engagements on a regular basis year-round. Even though I drive, I have no issue leaving the car further away at a parkade, residence, or mall, and cycling or taking transit in to enjoy a pedestrian-focused/friendly downtown. That being said, I would like to see secure bike storage options such as lockers, or the inclusion of a bike parkade. The threat of theft is increasingly a deterrent for me riding my bike into the downtown core.

## Screen Name Redacted

2/28/2021 05:04 PM

Issit, Deardubo & Helps need to resign

Screen Name Redacted 2/28/2021 07:54 PM	Please listen to the wishes of the citizens. The council is elected to represent the wishes of the electorate, not their own personal hopes, wants and desires.
Screen Name Redacted 2/28/2021 08:41 PM	Clover Pt should be left alone. There needs to be options for people in vehicles. There is plenty of new space already available down around the area which can be used for picnics and entertainment areas. Please stop trying to turn it into a pedestrian/cyclists only. I cycle all the time and appreciate the bike lanes and networks being created but there needs to be a balance. Not to mention the \$\$ being spent for no reason on it during a pandemic! SHAME on council for not listening to the PEOPLE. Where was the consultation? That money could be used in much more important areas. Thank you
Screen Name Redacted 2/28/2021 09:08 PM	Please be sure to plant more trees to replace ones that seem to be coming down quickly. And please use flowering ones. They are so beautiful
Screen Name Redacted 2/28/2021 09:17 PM	Thanks for asking. I hope you take my comments into consideration.
Screen Name Redacted 3/01/2021 06:34 AM	24/7 entrenched camping doesn't work
Screen Name Redacted 3/01/2021 07:04 AM	It is crucial for the city to get rid of the homeless and crime from the downtown core.
Screen Name Redacted 3/01/2021 07:10 AM	Thank you to the city and parks staff for creating flexible spaces during Covid and for keeping the parks beautiful—it has been a real lifesaver!
Screen Name Redacted 3/01/2021 11:59 AM	Victoria needs a re-think of how it's going to SURVIVE. Rather than spending taxpayer money on bells & whistles, we need to get business back on its feet, get the tourists back, stop the traffic gridlocks & frustration, eliminate the high crime incidence, & make us feel safe using downtown again.
Screen Name Redacted 3/01/2021 02:52 PM	
Screen Name Redacted 3/01/2021 03:35 PM	This survey is good - should have been done with CP. In general, more community consultation - will probably lead to shorter council meetings.... = \$aving\$
Screen Name Redacted 3/01/2021 06:27 PM	Too many streets being closed, altered, ie, Vancouver St - big mistake. Stop closing our streets and taking away parking spots. These spots support business. You keep allowing density building and not accommodating vehicles. Leave Cloverpoint as it has always been.
Screen Name Redacted 3/01/2021 07:27 PM	More Benches and bike rests as they encourage people to take a rest/break and enjoy their time longer in these amazing locations

Screen Name Redacted

3/01/2021 07:32 PM

This is not a proper survey. A real survey asks if you really liked, liked, disliked, really disliked something. Unfortunately, this survey is what we have come to expect in this city. Authoritarian paternalism.

**Optional question** (370 response(s), 423 skipped)

**Question type:** Essay Question

# Build Back Victoria Program and Government Street Pedestrian-Priority Initiatives Update Report



1

## Purpose

The purpose of this report is to present public and stakeholder feedback on BBV and to recommended next steps to continue program delivery and advance Council's Strategic Priority action for permanent pedestrian priority initiatives on Government Street.



Build Back Victoria Program and Government Street Pedestrian  
Priority Initiatives Update

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## Build Back Victoria Program

- Launched in June of 2020
  - More than 100 businesses took advantage of the program to support operational needs and meet physical distancing requirements between June and October.
- In October 2020 Council approved an extension of bylaw until October 31, 2021
  - Aligned with Provincial temporary expanded service area authorization
  - New requirements for insurance, accessibility features, and winterization components
  - Updated the digital application process
- As of April 7, 2021, there have been 47 approved BBV permits with 16 applications under review

**BUILD  
BACK  
VICTORIA**



Build Back Victoria Program and Government Street Pedestrian  
Priority Initiatives Update

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## Public Engagement Process

- Public engagement process was launched February 1 to March 2, 2021, targeting businesses, residents and visitors to hear ideas and gain insights
- Opportunities to participate were promoted through print advertisements, digital newsletters, email and social media



Build Back Victoria Program and Government Street Pedestrian  
Priority Initiatives Update

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## Public Engagement Process



Build Back Victoria Program and Government Street Pedestrian  
Priority Initiatives Update

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## Public Engagement Process

- Staff worked with several organizations to promote the feedback opportunity
  - Neighbourhood Liaisons approached all neighbourhood associations to provide an opportunity for feedback and suggestions
  - A stakeholder focus group was held including representatives from the Downtown Victoria Business Association, The Bay Centre, Chamber of Commerce, Destination Greater Victoria, and others, to gather feedback
  - Project team canvassed all businesses on Government Street between Yates and Humboldt, visiting businesses in-person
- More than 780 online surveys were completed with over 8,700 comments provided

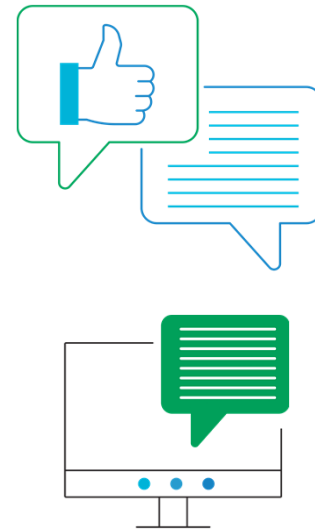


Build Back Victoria Program and Government Street Pedestrian  
Priority Initiatives Update

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## Issues & Analysis

**80%** of survey respondents were satisfied with the Build Back Victoria program and comments were generally in favour of the program continuing

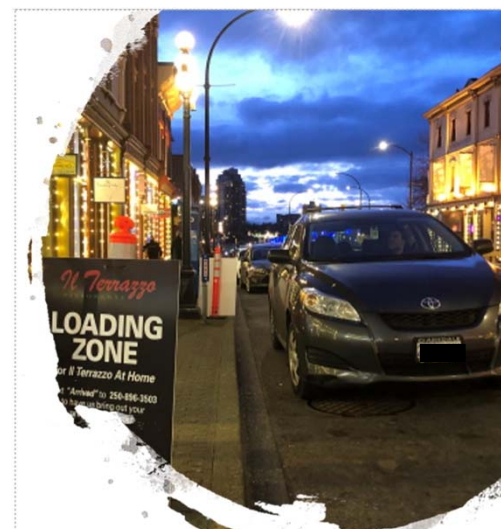


Build Back Victoria Program and Government Street Pedestrian  
Priority Initiatives Update

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## Patios, Flex Spaces & Temporary Loading

- Majority of survey respondents liked these spaces and indicated they wanted to see more of them
- Desire for more permanent infrastructure to beautify areas and create a more cohesive look (planter boxes, tables, chairs, bollards)
- Many emphasized importance of maintenance / cleaning by host businesses
- Some concern about the loss of on-street parking for flex spaces and patios, while others supported converting more parking stalls to loading / pickup zones



Build Back Victoria Program and Government Street Pedestrian  
Priority Initiatives Update

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## Mobile Vendors & Business In Parks

- Business in parks were generally well-liked by respondents, and respondents indicated they worked best when they balanced the needs of other park users
- Some voiced concern over suitability of parks to host businesses while bylaws were in place that supported temporary sheltering measures
- Many wanted more mobile vendors outside of the downtown core
- Food trucks generally well-liked; many commented they wanted more food trucks if they did not conflict with brick-and-mortar businesses, managed their waste and minimized noise pollution



Build Back Victoria Program and Government Street Pedestrian  
Priority Initiatives Update

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## Street and Travel Lane Closures

- Many commented that street closures supported a more vibrant streetscape
- Many expressed desire for more live music / entertainment / animation, lighting, secure bicycle parking and incorporation of art / artisan vendors into street animations
- Some concerns voiced about access for seniors and people with mobility challenges, traffic navigation / flow, access for tourist buses and delivery challenges
- Some commented that more pick-up zones and short-term parking were needed to accommodate businesses



Build Back Victoria Program and Government Street Pedestrian  
Priority Initiatives Update

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## Positive Community Feedback

- **The BBV Program is working**
  - New interest with continued health restrictions
  - The City will continue to balance different needs in our parks, roads and open spaces
    - Some trade-offs are inevitable
- **Continued program delivery in 2021:**
  - Standardized, consistent and still "bureaucracy light"
  - Requirements for safe and accessible spaces
  - Promotion of "corporate stewardship" model
- **Operational refinements – for example:**
  - Mobile vending locations
  - Additional bike parking at street closures
  - Public garbage bin servicing
  - Loading zone designations



Build Back Victoria Program and Government Street Pedestrian  
Priority Initiatives Update

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## Government Street Pedestrian Priority

- **Community feedback indicated strong support to see interventions continue and be enhanced in 2021 and beyond.**
- **Key Themes:**
  - **Pedestrian priority does work**
    - Maintain access, commercial loading and delivery
  - **Make it look good**
    - Consider furniture, plants, colours, consistency
  - **Be consistent and predictable**
    - Make sure all spaces are used and easy to understand
  - **Program the street**
    - Provide opportunities for music and performance



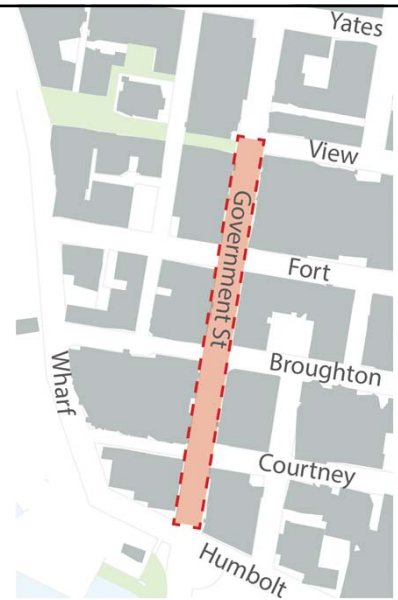
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Priority Initiatives Update

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## Government Street 2021

- **Establish a pedestrian-priority zone from Humboldt Street to View Street**
  - Timed daily restriction between noon and 10 p.m.
  - Allow northbound pedicab, horse & carriage, and cycling traffic while traffic restrictions are in effect.
- **Maintain vehicle circulation, commercial pick-up and delivery functions from Humboldt Street to View Street**
  - Timed daily access between 10 p.m. and noon.
- **Maintain full time vehicle access, circulation and street parking from View to Yates Street**



**BBV Pedestrian Priority Zone:  
Noon - 10 PM Daily**



Build Back Victoria Program and Government Street Pedestrian  
Priority Initiatives Update

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## Government Street 2021

- **Incorporate new loading zones and accessible parking in priority locations**
- **Add attractive and welcoming furnishings, clear gateway treatments and streetscape elements**
  - Wood slab picnic tables and benches for public use
  - Planters for landscaping and flowers to complement hanging baskets
  - New seating platforms that double as small stages for performances and playable elements
  - Better signage
- **Program the Street**
  - Introduce programming, street activities and entertainment, building on 2020 efforts, while adhering to public health regulations



Build Back Victoria Program and Government Street Pedestrian  
Priority Initiatives Update

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## Why a Time-Based Closure?

- Balances pedestrian priority objectives and business / circulation needs on the corridor
  - Responds to practical needs and volumes
  - Consistent through weekdays and weekends
  - Easy to communicate
- Aligns with existing commercial loading zones on the corridor and current public health restrictions
- Informs the ongoing concept design process for the Government Street Refresh



Build Back Victoria Program and Government Street Pedestrian  
Priority Initiatives Update

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## Ongoing Resource Requirements

- The BBV program has been designed and delivered using existing staff and budget resources
  - No current permit or application fees; no dedicated staff
  - \$100,000 funding application
- Relies on temporary stewardship of public space
  - expectations that applicants will take responsibility for the management and maintenance
- Interest to expand / build on / apply lessons learned to support creative use of public space
  - The planning, development, public and business outreach, and future management of a permanent “steady state” program will need additional and ongoing staff resources
  - For consideration by Council as part of the 2022 Financial Plan deliberations



Build Back Victoria Program and Government Street Pedestrian  
Priority Initiatives Update

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## Next steps

- Continue promoting and delivering program
- Report back to Council prior to October 31, 2021 with proposed bylaw extension
- Transition and modernize current bylaws in 2022, subject to Financial Plan approval



Build Back Victoria Program and Government Street Pedestrian  
Priority Initiatives Update

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## Recommendation

Direct staff to bring forward recommendations to update and extend the current Business Recovery from Pandemic Bylaw (#20-072) prior to October 31, 2021 in order to support continued economic recovery



Build Back Victoria Program and Government Street Pedestrian  
Priority Initiatives Update

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## Committee of the Whole Report

### For the Meeting of April 22, 2021

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**To:** Committee of the Whole **Date:** April 9, 2021  
**From:** Susanne Thompson, Deputy City Manager and Chief Financial Official  
**Subject:** Permissive Tax Exemption Policy - Ethno-Cultural Groups Community Centres

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### RECOMMENDATION

That Council receive this report for information.

### EXECUTIVE SUMMARY

At the September 10, 2020 Committee of the Whole meeting, Council directed staff to report back on options and implications for revising the Permissive Tax Exemption Policy to provide exemptions for community centres owned and operated by ethno-cultural groups.

The City's current policy includes an Arts and Culture category that may provide a 100% exemption for eligible properties. This category does not currently extend to ethno-cultural groups. Eligible properties under this category include art galleries, museums, theatres, music centres, public gardens and historic sites. Examples of current exemptions include the Art Gallery of Greater Victoria, The Conservatory of Music, Belfry Theatre Society, and The Land Conservancy of BC.

Based on research using BC Assessment (BCA) data, such as actual use codes, currently there appear to be six ethno-cultural groups within the City who own and operate community centres. The BCA database may not be complete and is updated regularly; therefore, there may be additional properties that would fit this category. However, the exact number of eligible properties would not be known until applications have been received and evaluated. There are other properties operated as community centres by ethno-cultural groups in Victoria, however, they are leased rather than owned. Since there is no database that tracks leased properties, staff have been unable to develop an estimate.

Should Council wish to amend the Permissive Tax Exemption Policy to add a category for ethno-cultural groups or expand the current Arts and Culture category, Council may also wish to consider partial or full exemptions. Assuming that there are five eligible properties, the impact of providing a 100% exemption is estimated at approximately \$129,000 in City taxes and \$176,000 in total taxes. Exemptions shift the tax burden to non-exempt properties. Therefore, should Council direct an amendment to the Policy and subsequently grant the exemptions, non-exempt properties would see an equal increase in their tax bills as a result.



## PURPOSE

The purpose of this report is to provide Council with options and implications of amending the Permissive Tax Exemption Policy to include exemptions to cultural centres owned and operated by ethno-cultural groups.

## BACKGROUND

Permissive property tax exemptions are granted pursuant to section 224 of the *Community Charter*. Exemptions may only be granted for properties used by a variety of non-profit organizations that provide services which Council considers directly related to the purposes of the organization.

In 2013, Council approved amendments to the Permissive Property Tax Exemption Policy. Among other things, these amendments set a cap on permissive tax exemptions, established a three-year exemption approval cycle and set limits on off-cycle applicants.

Under current policy, Council considers permissive property tax exemptions on a three-year cycle. Council approved permissive property tax exemptions for 2020-2022 in the fall of 2019. Each subsequent year during the three-year cycle, additional applications are considered by Council.

The City's policy provides exemptions to 7 broad categories of properties.

Category	Brief description	Maximum Exemption
1. Special needs and supportive housing	Short term, crisis or emergency housing, housing for people with special needs, transitional or halfway houses, group homes with supportive staff	100%
2. Social Services	Services provided to community members who are disadvantaged	100%
3. Arts and Culture	Preparation and delivery of artistic and cultural events or exhibits to the public	100%
4. Educational Facilities	Independent schools	Aligned with provincial funding
5. Athletic or Recreational Facilities	Provide space and equipment for physical and mental enjoyment of participants	50%
6. Places of Worship	Properties occupied or owned by a religious organization	100%
7. Rail/Track	Rail or track property or administrative offices owned by related organizations	100%

## ISSUES, ANALYSIS AND IMPACTS

### Cap

Already approved exemptions total 1.37% of the City's current tax levy, leaving approximately \$346,000 in room for off-cycle applications. As per the Policy, off-cycle applications will be accepted as long as the exemptions do not exceed the cap. Assuming staff's initial analysis is accurate, exemptions for eligible properties (estimated at \$129,000) would be within this cap. Should Council wish to expand the Policy further, the cap may be reached resulting in off-cycle applications not being accepted and/or prorated reductions for all exemptions at the beginning of the next three-year exemption cycle.

### Partial or full exemption

Council may provide up to 100% exemptions to eligible properties but has the ability to establish lower thresholds. Some properties may also have multiple tax classifications and Council can choose to only provide exemptions for a portion of the tax bill related to certain tax classes instead of exempting all classes.

### *Accessibility Consideration*

Not applicable regarding permissive property tax exemptions.

### *2019 – 2022 Strategic Plan*

While permissive property tax exemptions are not identified in the City's Strategic Plan, the services provided by many of the organizations that receive permissive exemptions align with many Strategic Plan objectives including those of Health, Well-Being and a Welcoming City and Strong, Liveable Neighbourhoods.

### *Impacts to Financial Plan*

The Permissive Tax Exemption Policy does not directly impact the City's Financial Plan, however, providing exemptions does shift the tax burden to non-exempt properties.

### *Official Community Plan Consistency Statement*

Not applicable to permissive property tax exemptions.

## **CONCLUSIONS**


Respectfully submitted,

Susanne Thompson  
Deputy City Manager and Chief Financial Officer

**Report accepted and recommended by the City Manager**

### **List of Attachments**

Appendix A – Permissive Tax Exemption Policy

		<b>CORPORATE POLICY GUIDE</b>	
			Page 1 of 4
<b>CHAPTER:</b>	FINANCE		
<b>SECTION:</b>	REVENUE		
<b>SUBJECT:</b>	PERMISSIVE TAX EXEMPTION		
<b>SPONSOR:</b>	DIRECTOR OF FINANCE		
<b>AUTHORIZED BY:</b>	COUNCIL		
<b>EFFECTIVE DATE:</b>	May 23, 2013	<b>REVISION DATE: May 2013</b>	

**PURPOSE / OBJECTIVES:**

The purpose of this policy is to:

1. provide guidance in the evaluation of applications for exemption from property taxes pursuant to Section 224 of the Community Charter
2. set out the requirements from permissive tax exemption recipients in order to continue to receive support

**BACKGROUND**

Section 220 of the Community Charter provides for statutory tax exemptions for a range of properties including those held or used by the Province, municipalities, regional districts, libraries, hospitals, schools, cemeteries, and places for public worship. For some properties, such as those used for public worship, the statutory exemption is limited to the building and the land beneath the building – the land surrounding the building and land or ancillary buildings attached to the place of worship, may be given a permissive exemption by Council.

Section 224 provides for permissive tax exemptions for properties used by a variety of non-profit organizations that provide services which Council considers directly related to the purposes of the organization. It also provides for permissive exemptions for some properties which are additional to statutory exemptions under Section 220, such as church halls or land surrounding places for public worship and privately run schools.

The Community Charter permits exemption from municipal taxes. Similar provisions in other taxing authority legislation extend the exemption to those levies.

Exemptions provided for in Section 224 are at the discretion of Council. There is no obligation to give the exemption.

Exemptions cannot be granted if the organization does not qualify under the Community Charter.

### **APPLICATION AND RESPONSIBILITY**

Council is responsible for:

1. approving this policy
2. approving each tax exemption request annually

The Finance Department is responsible for:

1. receiving and processing all permissive tax exemption applications
2. reviewing individual applications for tax exemptions and making recommendations to Council

### **POLICY RATIONALE**

The intent of this policy and associated evaluation categories and guidelines is to identify the services and organizations which are the most complementary extensions of municipal services, and for which the burden resulting from the exemption is a justifiable expense to the taxpayers of Victoria. Support should be directed towards services the City would consider providing given adequate resources.

### **STATEMENT OF POLICY**

1. The following information will be considered when determining whether to grant a permissive tax exemption:
  - the principal use of the property, including the services offered
  - the need for the services
  - the availability of the services
  - other funding sources
  - the use of volunteers to deliver services
2. A permissive tax exemption may not be granted where:
  - the organization is unable to demonstrate a need for its services
  - the organization has made no effort to obtain other funding sources for provision of services
  - the organization does not make use of volunteers to provide services
3. Exemptions are based on the principal use of the property, not on the charitable service of the organization as a whole.
4. Exemptions can only be granted to the portion of a property that meets all the requirements of this policy. The exemption may apply to the whole or part of the taxable assessed value of land, improvements or both.
5. Permissive tax exemptions approved in the current year for the subsequent tax year will not exceed 1.6% of the current year's total budgeted property tax requisition. The permissive exemption values will be calculated by using the current year's assessment multiplied by the current year's tax rates. In the case where the calculated permissive exemption values for the subsequent year exceed 1.6% of the current year's tax requisition, all permissive exemptions will be proportionately reduced.

6. Tax exemptions under section 224 (except rail and track properties) will be considered every three years unless a bylaw specifies a longer term. Exemptions for rail and track properties can be granted for a ten year term. The term cannot exceed ten years under section 224(4)(a) of the Community Charter. Applications received off cycle will be accepted as long as the exemptions do not exceed the exemption cap specified above. Such applications will be harmonized with the tax exemption cycle. All permissive tax exemptions must be renewed by application every three years on an approved form, including a copy of the organization's most recent financial statements. Exemption must not be assumed, even if obtained in a prior cycle.
7. Applications must be received by May 31st in each applicable year for exemptions that begin in the subsequent year. Applications received after the deadline or applications which do not include all required information may not be considered.
8. A tax exemption is similar in effect to a cash grant, and therefore is subject to budget considerations.
9. All recipients of tax exemptions from the City of Victoria are required to publicly acknowledge the exemption.
10. Grandfathered properties that received support above what this policy allows for will be harmonized over a ten year period. The difference between the grandfathered exemption and exemption value allowed under this policy will be reduced equally over a ten year period.
11. The organization must justify the need for the services and may be required to make a presentation to Council.
12. The use of the property must be consistent with and in compliance with all applicable municipal policies, bylaws and legislation.
13. Services and activities should be equally available to all residents of the City.
14. A recreation or community facility must be accessible by the public, and the activities carried out on the property must be enjoyed by a significant proportion of the general public.
15. The organization must be seen to be working towards self-sufficiency by seeking funding from other sources.
16. The organization may be required to show evidence of ongoing, active volunteer involvement.
17. Only that part of the property used for non-profit activities will be considered for exemption. Commercial activities will be excluded. For clarity, society administration is considered part of the non-profit's program delivery.
18. Applicants must show evidence of a clear mandate and competent administration.
19. Applicants must not be in arrears with the City.

20. Exemptions will not be granted for land held for future development or land greater than normally required for off street parking, buffer zones or to make a reasonably shaped parcel.
21. It is required that the organization is on title as owner of the property and responsible for payment of the property taxes except in the case of a place of worship.

### **EVALUATION CATEGORIES**

All applications must meet the description of at least one of the categories below:

1. **Special needs and supportive housing properties:** short term emergency or crisis protection for members of the community, supportive housing for people with special needs, halfway houses , transitional homes and group homes with supportive staff and programs - 100% exemption
2. **Social service properties:** support services and programs to members of the community with special needs, who are in some way disadvantaged and need assistance in maximizing their quality of life - 100% exemption
3. **Arts and Cultural facilities:** preparation and delivery of artistic and cultural events or exhibits to the public – 100% exemption
4. **Educational facilities** – exemption will be equivalent to the percentage of provincial funding allotted based on Certificate of Group Classification issued by the Inspector of Independent Schools
5. **Athletic or recreational facilities:** provide space and equipment for the physical and mental enjoyment of the participants – 50% exemption
6. **Places of Worship**
  - a. facilities for public worship occupied by a religious organization as a tenant – 100% exemption
  - b. land surrounding places for public worship; church halls and land surrounding them or other property attached and deemed necessary – 100% exemption
7. **Rail/Track Property:** rail or track and other related property owned by a non-profit organization – 100%
8. **Affordable Rental Housing:** Specific projects reviewed at Council, Mar 25,2010, will be considered for exemption upon completion. The exemptions will be for a period not to exceed 10 years in length – 100% exemption

### **REVISION HISTORY**

Amended May 2013  
Amended February 2011  
Amended April 2009  
Amended June 2008  
Amended September 2006



## Committee of the Whole Report For the Meeting of April 22, 2021

---

**To:** Committee of the Whole  
**From:** Curt Kingsley, City Clerk  
**Subject:** CBS/CIDP Awareness Month – May 2021  
**Date:** April 14, 2021

---

### RECOMMENDATION

That the *CBS/CIDP Awareness Month* Proclamation be forwarded to the April 22, 2021 Council meeting for Council's consideration.

### EXECUTIVE SUMMARY

Attached as Appendix A is the requested *CBS/CIDP Awareness Month* Proclamation. Council has established a policy addressing Proclamation requests. The policy provides for:

- A staff report to Committee of the Whole.
- Each Proclamation request requiring a motion approved at Committee of the Whole prior to forwarding it to Council for their consideration.
- Staff providing Council with a list of Proclamations made in the previous year.
- Council voting on each Proclamation individually.
- Council's consideration of Proclamations is to fulfil a request rather than taking a position.

A list of 2020 Proclamations is provided as Appendix B in accordance with the policy. Consistent with City Policy, Proclamations issued are established as fulfilling a request and does not represent an endorsement of the content of the Proclamation.

Respectfully submitted,

Curt Kingsley  
City Clerk

### List of Attachments

- Appendix A: Proclamation "CBS/CIDP Awareness Month"
- Appendix B: List of Previously Approved Proclamations



## CITY OF VICTORIA

# PROCLAMATION

### **“GBS/CIDP AWARENESS MONTH”**

**WHEREAS** *May 2021, has been designated as "GBS and CIDP Awareness Month" to educate the public and to focus attention on Guillain-Barré Syndrome (GBS) and Chronic Inflammatory Demyelinating Polyneuropathy (CIDP), rare, paralyzing and potentially catastrophic disorders of the peripheral nerves; and*

**WHEREAS** *the cause of GBS and CIDP is unknown. The length of the illness is unpredictable. It is characterized by the rapid onset of weakness and often, paralysis of the legs, arms, breathing muscles and face. Usually, months of hospital care are required with patients and families facing an uncertain future, not knowing if and when recovery will occur. Some may face long-term disabilities of varying degrees. GBS or CIDP can develop in any person at any age, regardless of gender or ethnic background.*

**NOW, THEREFORE** *I do hereby proclaim the month of May 2021 as “GBS/CIDP AWARENESS MONTH” on the HOMELANDS of the Lekwungen speaking SONGHEES AND ESQUIMALT PEOPLE in the CITY OF VICTORIA, CAPITAL CITY of the PROVINCE of BRITISH COLUMBIA.*

**IN WITNESS WHEREOF**, *I hereunto set my hand this twenty-second day of April, Two Thousand and Twenty-One.*

\_\_\_\_\_  
**LISA HELPS**  
**MAYOR**  
**CITY OF VICTORIA**  
**BRITISH COLUMBIA**

**Sponsored By: GBS/CIDP Foundation of Canada**  
**BC Division**



## **Appendix B**

### **Council Meetings**

### **Proclamations**

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28-Jan-21	Wear Red Canada Day - February 13, 2021 International Day of Zero Tolerance for Female Genital Mutilation - February 6, 2021
11-Feb-21	Chamber of Commerce Week - February 15 to 22, 2021 National Engineering Month - March 2021
18-Feb-21	United Nations Decade on Ecosystem Restoration - 2021 to 2030
18-Mar-21	World Tuberculosis Day - March 24, 2021



## Committee of the Whole Report For the Meeting of April 22, 2021

---

**To:** Committee of the Whole  
**From:** Curt Kingsley, City Clerk  
**Subject:** Falun Dafa Day – May 13, 2021

---

**Date:** April 14, 2021

### RECOMMENDATION

That the *Falun Dafa Day* Proclamation be forwarded to the May 6, 2021 Council meeting for Council's consideration.

### EXECUTIVE SUMMARY

Attached as Appendix A is the requested *Falun Dafa Day* Proclamation. Council has established a policy addressing Proclamation requests. The policy provides for:

- A staff report to Committee of the Whole.
- Each Proclamation request requiring a motion approved at Committee of the Whole prior to forwarding it to Council for their consideration.
- Staff providing Council with a list of Proclamations made in the previous year.
- Council voting on each Proclamation individually.
- Council's consideration of Proclamations is to fulfil a request rather than taking a position.

A list of 2020 Proclamations is provided as Appendix B in accordance with the policy. Consistent with City Policy, Proclamations issued are established as fulfilling a request and does not represent an endorsement of the content of the Proclamation.

Respectfully submitted,

Curt Kingsley  
City Clerk

### List of Attachments

- Appendix A: Proclamation "Falun Dafa Day"
- Appendix B: List of Previously Approved Proclamations



## CITY OF VICTORIA

# PROCLAMATION

### **“FALUN DAFA DAY”**

**WHEREAS** *Falun Dafa is an advanced ancient exercise and meditation practice of mind, body, and spirit based on the universal principles of Truthfulness, Compassion and Forbearance; and*

**WHEREAS** *Falun Dafa practitioners follow the principles and incorporate them into their daily lives, striving to become better people in all environments and situations; and*

**WHEREAS** *During the current difficult times of **Covid-19** pandemic, we are reminded how important these values and principles can be to us all and*

**WHEREAS** *Falun Dafa has benefited both physically and spiritually tens of millions of people in over 100 countries around the world since its public introduction in China on May 13, 1992; and*

**WHEREAS** *Falun Dafa transcends cultural and racial boundaries and contributes to a more peaceful, tolerant, and compassionate society; and*

**NOW, THEREFORE** *I do hereby proclaim Thursday, May 13th, 2021 as “**FALUN DAFA DAY**” on the HOMELANDS of the Lekwungen speaking **SONGHEES AND ESQUIMALT PEOPLE** in the **CITY OF VICTORIA, CAPITAL CITY** of the **PROVINCE** of **BRITISH COLUMBIA**.*

**IN WITNESS WHEREOF**, *I hereunto set my hand this sixth day of May, Two Thousand and Twenty-One.*

---

**LISA HELPS**  
**MAYOR**  
**CITY OF VICTORIA**  
**BRITISH COLUMBIA**

**Sponsored By:**  
**Sue Zhang**  
**Falun Dafa Assoc.**  
**of Vancouver**

## **Appendix B**

### **Council Meetings**

### **Proclamations**

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28-Jan-21	Wear Red Canada Day - February 13, 2021 International Day of Zero Tolerance for Female Genital Mutilation - February 6, 2021
11-Feb-21	Chamber of Commerce Week - February 15 to 22, 2021 National Engineering Month - March 2021
18-Feb-21	United Nations Decade on Ecosystem Restoration - 2021 to 2030
18-Mar-21	World Tuberculosis Day - March 24, 2021





## CITY OF VICTORIA

# PROCLAMATION

### **“HUNTINGTON DISEASE AWARENESS MONTH”**

- WHEREAS** *Huntington disease (HD) is a hereditary, neurodegenerative illness with physical, cognitive and emotional symptoms for which there is no cure; and*
- WHEREAS** *one in every 7,000 Canadians has HD and approximately one in every 5,500 is at-risk for developing the disease. Many more are touched by HD as a caregiver, family member, or friend; and*
- WHEREAS** *HD causes cells in specific parts of the brain to die. The disease leads to incapacitation and, eventually, death. It is likened to experiencing the symptoms of Alzheimer’s disease, Parkinson’s disease, and schizophrenia all in one disease; and*
- WHEREAS** *Huntington disease Awareness Month reflects the Huntington Society of Canada’s (HSC) mission, which is to aspire to a world free from HD. HSC celebrates the resilience and hope exemplified by the HD community. HSC strives to maximize the quality of life of people living with HD by delivering support services; enabling others to understand the disease; and supporting further breakthroughs in research to find treatments that address the root cause of HD; and*
- WHEREAS** *HSC works with health and social services professionals to enable them to better serve people living with HD; and*
- WHEREAS** *HSC is a respected leader in the worldwide effort to end Huntington disease. HSC is the only national health charity dedicated to providing help and hope for families dealing with HD across Canada.*

**NOW, THEREFORE** *I do hereby proclaim the month of May 2021 as “**HUNTINGTON DISEASE AWARENESS MONTH**” on the HOMELANDS of the Lekwungen speaking **SONGHEES AND ESQUIMALT PEOPLE** in the **CITY OF VICTORIA, CAPITAL CITY** of the **PROVINCE** of **BRITISH COLUMBIA**.*

**IN WITNESS WHEREOF**, *I hereunto set my hand this twenty-second day of April, Two Thousand and Twenty-One.*

\_\_\_\_\_  
**LISA HELPS**  
**MAYOR**  
**CITY OF VICTORIA**  
**BRITISH COLUMBIA**

*Sponsored By: Khalilah Alwani*  
*South Vancouver Island Chapter*  
*Huntington Society of Canada*

## **Appendix B**

<b>Council Meetings</b>	<b>Proclamations</b>
28-Jan-21	Wear Red Canada Day - February 13, 2021 International Day of Zero Tolerance for Female Genital Mutilation - February 6, 2021
11-Feb-21	Chamber of Commerce Week - February 15 to 22, 2021 National Engineering Month - March 2021
18-Feb-21	United Nations Decade on Ecosystem Restoration - 2021 to 2030
18-Mar-21	World Tuberculosis Day - March 24, 2021



## Committee of the Whole Report For the Meeting of April 22, 2021

---

**To:** Committee of the Whole  
**From:** Curt Kingsley, City Clerk  
**Subject:** Child Abuse Prevention Month – April 2021  
**Date:** April 14, 2021

---

### RECOMMENDATION

That the *Child Abuse Prevention Month* Proclamation be forwarded to the April 22, 2021 Council meeting for Council's consideration.

### EXECUTIVE SUMMARY

Attached as Appendix A is the requested *Child Abuse Prevention Month* Proclamation. Council has established a policy addressing Proclamation requests. The policy provides for:

- A staff report to Committee of the Whole.
- Each Proclamation request requiring a motion approved at Committee of the Whole prior to forwarding it to Council for their consideration.
- Staff providing Council with a list of Proclamations made in the previous year.
- Council voting on each Proclamation individually.
- Council's consideration of Proclamations is to fulfil a request rather than taking a position.

A list of 2020 Proclamations is provided as Appendix B in accordance with the policy. Consistent with City Policy, Proclamations issued are established as fulfilling a request and does not represent an endorsement of the content of the Proclamation.

Respectfully submitted,

Curt Kingsley  
City Clerk

### List of Attachments

- Appendix A: Proclamation "Child Abuse Prevention Month"
- Appendix B: List of Previously Approved Proclamations





## CITY OF VICTORIA

# PROCLAMATION

### **“CHILD ABUSE PREVENTION MONTH”**

**WHEREAS** *Children are the foundation for a prosperous and innovative society, and the foundation for a child's growth and development is established when the community takes responsibility for creating healthy environments where our children can thrive; and*

**WHEREAS** *All children deserve to have a safe, stable, nurturing home and community to foster their healthy growth and development; and*

**WHEREAS** *Child abuse and neglect is an important societal concern that may affect the long-term health and well being of not only children, but also the adults they become; and*

**WHEREAS** *Child abuse and neglect impacts our entire society and our society's future; and*

**WHEREAS** *Child abuse prevention is a shared responsibility and finding solutions requires the involvement and collaboration of citizens, organizations and government entities.*

**NOW, THEREFORE** *I do hereby proclaim the month of April 2021 as “**CHILD ABUSE PREVENTION MONTH**” on the HOMELANDS of the Lekwungen speaking SONGHEES AND ESQUIMALT PEOPLE in the **CITY OF VICTORIA, CAPITAL CITY** of the **PROVINCE of BRITISH COLUMBIA**.*

**IN WITNESS WHEREOF**, *I hereunto set my hand this twenty-second day of April, Two Thousand and Twenty-One.*

---

**LISA HELPS**  
**MAYOR**  
**CITY OF VICTORIA**  
**BRITISH COLUMBIA**

**Sponsored By:**  
**Bev Moore Davis**  
**Miles for Smiles Foundation**

## **Appendix B**

<b>Council Meetings</b>	<b>Proclamations</b>
28-Jan-21	Wear Red Canada Day - February 13, 2021 International Day of Zero Tolerance for Female Genital Mutilation - February 6, 2021
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18-Feb-21	United Nations Decade on Ecosystem Restoration - 2021 to 2030
18-Mar-21	World Tuberculosis Day - March 24, 2021



## Committee of the Whole Report For the Meeting of April 22, 2021

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**To:** Committee of the Whole  
**From:** Curt Kingsley, City Clerk  
**Date:** April 20, 2021  
**Subject:** Parental Alienation Awareness Day – April 25, 2021

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### RECOMMENDATION

That the Parental Alienation Awareness Day – April 25, 2021 Proclamation be forwarded to the April 22, 2021 Council meeting for Council's consideration.

### EXECUTIVE SUMMARY

Attached as Appendix A is the requested *Parental Alienation Awareness Day* Proclamation. Council has established a policy addressing Proclamation requests. The policy provides for:

- A staff report to Committee of the Whole.
- Each Proclamation request requiring a motion approved at Committee of the Whole prior to forwarding it to Council for their consideration.
- Staff providing Council with a list of Proclamations made in the previous year.
- Council voting on each Proclamation individually.
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A list of 2020 Proclamations is provided as Appendix B in accordance with the policy. Consistent with City Policy, Proclamations issued are established as fulfilling a request and does not represent an endorsement of the content of the Proclamation.

Respectfully submitted,

Curt Kingsley  
City Clerk

### List of Attachments

- Appendix A: Proclamation "Parental Alienation Awareness Day"
- Appendix B: List of Previously Approved Proclamations



## CITY OF VICTORIA

# PROCLAMATION

### **“PARENTAL ALIENATION AWARENESS DAY”**

- WHEREAS** *Alienating behaviours are often found in high conflict divorce and custody situations; and*
- WHEREAS** *these behaviours, such as speaking negatively about a parent to or in front of a child, interfering with communication and visitation, and discussing inappropriate information with a child, such as details of the marriage, court proceedings, or financial matters, can not only destroy the bond between a loving parent and child, but can cause mental and emotional harm to the child; and*
- WHEREAS** *Parental Alienation takes advantage of the suggestibility and dependency of children; and*
- WHEREAS** *Parental Alienation deprives children of their right to love and be loved by both parents; and*
- WHEREAS** *Parental Alienation is considered harmful to children and robs them of their sense of security; and*
- WHEREAS** *professionals agree that the problem of Parental Alienation exists and is damaging to children and can affect them into adulthood with tragic consequence; and*
- WHEREAS** *there are more than 2.4 million divorced North Americans including the parents of more than 1 million children under the age of eighteen, with nearly as many unmarried couples with children separating; and*
- WHEREAS** *with awareness comes education and understanding.*

**NOW, THEREFORE** *I do hereby proclaim Sunday April 25<sup>th</sup>, 2021 as “PARENTAL ALIENATION DAY” on the HOMELANDS of the Lekwungen speaking SONGHEES AND ESQUIMALT PEOPLE in the CITY OF VICTORIA, CAPITAL CITY of the PROVINCE of BRITISH COLUMBIA.*

**IN WITNESS WHEREOF**, *I hereunto set my hand this 22<sup>nd</sup> day of April, Two Thousand and Twenty-One.*

---

**LISA HELPS**  
**MAYOR**  
**CITY OF VICTORIA**  
**BRITISH COLUMBIA**

**Sponsored By:**  
**Justice for Dads Organization**

## **Appendix B**

<b>Council Meetings</b>	<b>Proclamations</b>
28-Jan-21	Wear Red Canada Day - February 13, 2021 International Day of Zero Tolerance for Female Genital Mutilation - February 6, 2021
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18-Feb-21	United Nations Decade on Ecosystem Restoration - 2021 to 2030
18-Mar-21	World Tuberculosis Day - March 24, 2021



**Council Member Motion**  
**For the Committee of the Whole Meeting of April 22, 2021**

---

**To:** Committee of the Whole **Date:** April 16, 2021  
**From:** Councillor Ben Isitt, Councillor Jeremy Loveday and Councillor Sharmarke Dubow  
**Subject:** Permissive Tax Exemptions for Ethno-Cultural Community Centres

---

**BACKGROUND**

In September 2020, Council provided direction to staff to explore permissive tax exemptions for ethno-cultural community centres in the city. A report on the implications of this direction is now available in a report to the April 16, 2021 Committee of the Whole meeting.

Making the City of Victoria's Permissive Tax Exemption Policy more inclusive is consistent with actions in the City of Victoria Strategic Plan 2019-2022, including actions to:

- *"Support arts, culture and innovation venues and spaces";*
- *"Ensure ethno-cultural diversity in municipal festival, arts and cultural funding supports";*  
and
- *"Create a Welcoming City Strategy," including "Community efforts that promote inclusivity, understanding and collaboration across cultures to learn about and appreciate everyone's unique perspective."*

It is therefore recommended that Council move forward with permissive tax exemptions for ethno-cultural community centres in the City of Victoria.

**RECOMMENDATION**

That Council directs staff to amend the permissive tax exemption policy to provide for eligibility for a 100% exemption for ethno-cultural community centres in the City of Victoria, to take effect in the current intake period ending October 31, 2021.

Respectfully submitted,

A blue ink signature of Councillor Ben Isitt.

Councillor Isitt

A black ink signature of Councillor Jeremy Loveday.

Councillor Loveday

A black ink signature of Councillor Sharmarke Dubow.

Councillor Dubow

Attachment:

1. Minutes of Committee of the Whole Meeting of September 10, 2020

That Council:

1. Approve all applications for a permissive property tax exemption detailed in Table 2 for the 2021 - 2022 tax years.
2. Direct staff to prepare a 2020 permissive property tax exemption by law for Council's consideration at the September 17, 2020 Council meeting.

**CARRIED UNANIMOUSLY**

**Motion Arising:**

**Moved By** Councillor Isitt

**Seconded By** Mayor Helps

That Council direct staff to report back on options for revising the Permissive Tax Exemption policy to provide exemptions for community centers owned and operated by ethno-cultural groups.

**Amendment:**

**Moved By** Councillor Alto

**Seconded By** Councillor Isitt

That the motion be amended as follows:

That Council direct staff to report back on options **and implications** for revising the Permissive Tax Exemption policy to provide exemptions for community centers owned and operated by ethno-cultural groups.

**CARRIED UNANIMOUSLY**

**Amendment:**

**Moved By** Councillor Isitt

**Seconded By** Mayor Helps

That the motion be amended as follows:

That Council direct staff to report back on options and implications for revising the Permissive Tax Exemption policy to provide exemptions for community centers owned and operated by ethno-cultural groups **and report back no later than the first quarter of 2021.**

**CARRIED UNANIMOUSLY**

**On the motion arising as amended:**

That Council direct staff to report back on options and implications for revising the Permissive Tax Exemption policy to provide exemptions for community centers owned and operated by ethno-cultural groups and report back no later than the first quarter of 2021.

**CARRIED UNANIMOUSLY**



**Council Member Motion**  
**Committee of the Whole Meeting of April 22, 2021**

---

**Date:** April 19, 2021

**From:** Councillor Andrew

**Subject:** Addition to Build Back Victoria

---

**Background:**

Businesses in Victoria experience a decline in traffic due, in part, to the perception that our city has a lack of parking – especially in the downtown core.

The city's statistics show that parking has declined across the city and there is an abundance of parking in the core. The number of people parking within the city is significantly less than pre-covid levels.

The city operates several initiatives to make parking convenient and through its mobile app, provides refunds for any unused time paid for parking.

A number of people request that the city return to free street parking on Sunday to encourage more people downtown. However, the majority of DVBA members do not support this move as it is proven to restrict turnover. Free parking on Sunday is available in city owned parkades.

To enhance use of the city's parking app, to change perception of parking availability in the core and to incentivise more people from outside the core to visit those businesses where parking is seen as a challenge to traffic, a program to support our businesses is recommended.

.../2



## Recommendation

That Council direct staff to institute an incentive program where any current or new user of the city's parking app receives a one-time five-dollar credit on their account when they use the app to park during the month of May or the last two weeks in May.

That the City works with the DVBA to promote the incentive program together with its scrub up initiatives.

Respectfully Submitted,

A handwritten signature in blue ink, appearing to read "S. Andrew", is positioned above the name of the councillor.

Councillor S. Andrew