



MAYOR'S OFFICE

SEP 07 2018

August 30, 2018
Ref: 547263

Her Worship Lisa Helps
City of Victoria
#1 Centennial Square
Victoria BC V8W 1P6

Dear Mayor Helps:

This letter is to notify your organization of the important changes to the Intersection Safety Camera program.

Beginning September 1, 2018, the B.C. government and the Insurance Corporation of British Columbia are changing an important road safety intervention and making operational improvements to the Intersection Safety Camera (ISC) program to improve customer service in B.C.

These changes include:

- Ensuring that responsibility for alleged Intersection Camera violations are the sole responsibility of the registered vehicle owner, consistent other B.C. road safety interventions, by cancelling the rarely used Nominated Driver Program.
- Implementing two new phone numbers (1-888-343-2240 and 604-661-2240) that drivers can call to directly pay for an ISC violation ticket. This makes it easier for a driver to complete the ticket payment process while also improving ICBC customer service call wait times.

Previously, if a registered vehicle owner received an ISC violation ticket but was not driving at the time of the alleged violation, they had the option to nominate the actual driver. This would transfer the liability to the nominated driver who would agree and accept responsibility for the offence. This option will not be available after September 1, 2018. This process created a new violation ticket under the name of the driver, resulting in a two-tier penalty system with additional fines and points on the driver's driving record for the nominated driver.

The attached ISC brochure provides updated information about the Intersection Safety Camera Program, including the new contact phone numbers and updated information links.

We trust that you find this notification of assistance. Please feel free to disseminate this information to your staff, members and/or affected individuals as you see fit.

Sincerely,

Jan Staples
Director, Road Safety Unit - Intersection Safety Camera Program
Policing and Security Branch
Ministry of Public Safety and Solicitor General