Appendix H

HERALD STREET BREW WORKS

Wed. Feb. 20th, 2019.

Dear Council Members,

Here are a few additional notes for your consideration, concerning our lounge liquor license application:

Hours - We have applied for the range of hours allowed by the liquor board. To begin with, when our new business opens, we will open for business for a smaller range of hours . From those hours, we will adjust accordingly to business flows. When we opened The Drake Eatery, we started with hours of 11:30 a.m until 10 p.m. We were quickly asked by hospitality workers and city councillors to remain open later in the evening. We extended until midnight and we have felt this has worked well for The Drake Eatery so far.

Noise - On Fri. Jan. 25th we met with Chris LeFevre, the developer for Ironworks, to assuage any of his concerns about noise from our venue. As we discussed with Mr. LeFevre, our brewery will not offer jugs of beer or discount alcohol. We have practices in place that allow our leadership team to quickly recognize and deal with a patron on the way to impairment. We feel that this is important to maintain a comfortable ambiance for our wide range of guests. Our businesses offer a room that is good for conversation with friends and family. Our staff are trained to monitor guests as they are leaving, and to intercede with any group that is louder than appropriate for the time of day.

Police - The Victoria Police do regular inspections of The Drake Eatery and have always been happy with what they see in our establishment. We have called the police only for occurrences that have happened with people on the street, outside of our business (not patrons).

With kind regards,

Lee & Mike Spence Owner/Operators of The Drake Eatery