

# CLOUD NINE

14 Camera Viewing in rear office of 778 fort st location. Live playback with recording and storage below desk.

All cameras can be accessed remotely via PC or Apple/Android devices for safety.

(TV currently showing 13 cameras , configuration of viewing style can be changed)



Rear Staff Only room has an optional setup to have live viewing of 1-14 cameras at any given time.

This is to give employees a better look at what is happening inside the front and outside the front of the store while working in the back room.

**City of Victoria**

City Hall

1 Centennial Square

V8W 1P6

Victoria B.C. Canada

Dear Mayor & Council,


I would like to express my strong support for the approval and Retail Cannabis licensing of Cloud Nine Collective. I work in the immediate area at Colliers Canada International. Over the last few years I have watched Cloud Nine grow and become a welcomed member of the downtown community. I am grateful for the opportunity to give feedback and show support for new businesses in Canada's largest growing industry. I have nothing but positive feedback and hope you consider my recommendation.

Thank you.

Sincerely,

Ed Adams

Colliers Canada International

**DocuSigned by:**  
  
C19D4123FEBB4BF...

1175 Douglas Street,  
Suite 1110 Victoria,  
BC V8W 2E1



# CLOUD NINE





# CLOUD NINE





Dear Mayor Helps and Council members:

A couple of years ago I had the opportunity to speak to the Council in favour of the re-zoning application of the Cloud Nine *cannabis* dispensary. I am happy to reiterate my views which I presented at that Council meeting which voted in favour of said application:

I am a 70 year old retired teacher resident in Victoria at #307 - 1764 Oak Bay Avenue V8R 1B7. Over the past several years I have used *cannabis indica* products from Cloud Nine in my battle against chronic insomnia. Since the first day I set foot in their Fort Street shop I have been helped by the invariably friendly and knowledgeable young people who have worked there. In my opinion this business has not only been a boon to me but also to many other adults of all ages who have medical conditions which are effectively treated by various forms of *cannabis*.

I am frequently in that block of Fort Street, as I am a client also of Pinche Taqueria, Monk Office Supplies, Goodlife Fitness (in the nearby Bay Centre), both bakeries, Russell Books, the shoe repair shop, Brothers Barber Shop, and the Royal Bank, so I can attest to the fact that Cloud Nine has been a responsible part of the Fort Street business community and that it is a welcomed addition to the variety of shops in that street.

I encourage you to expedite the re-opening of this vital and vibrant part of our business community.

Sincerely,

C. Manuel Miles, B.Ed.  
Victoria, B.C.

# CLOUD NINE

To whom it may concern,

Date: 2017/2/15

Cloud Nine Dispensary has been operating at the location of 778 Fort Street since June, 19, 2015.

To the best of my knowledge there have been no problems, no loitering and no use of product inside or outside the storefront. We fully support having Cloud Nine Dispensaries as a member of the Fort Street Community. I / We believe that Cloud Nine Dispensaries is run in a Professional manner providing a safe and clean environment to help medical patients.

Name: Cynthia  
Position: Owner  
Business: Beijing Bisco  
Signature: Lorlan  
Address: 768 Fort St



# CLOUD NINE

To whom it may concern,

Date: Feb 15<sup>TH</sup>, 2017

Cloud Nine Dispensary has been operating at the location of 778 Fort Street since June, 19, 2015. To the best of my knowledge there have been no problems, no loitering and no use of product inside or outside the storefront. We fully support having Cloud Nine Dispensaries as a member of the Fort Street Community. I / We believe that Cloud Nine Dispensaries is run in a Professional manner providing a safe and clean environment to help medical patients.

Name: Massimo Segato

Position: STORE OWNER

Business: ITALIAN DELI

Signature: 

Address: 1114 Blanshard ST

# CLOUD NINE

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Name:

Teri Hustins

Position:

owner

Business:

Oscar's Lobby's

Signature:

Teri Hustins

Address:

778 Fort



# CLOUD NINE

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Name: DAVE MANTER

Position: MANAGER

Business: Prism Imaging

Signature: 

Address: 791 Fort St.

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Name: Huyth Van Kher

Position: OWNER / MGR.

Business: KH Silvernails

Signature: [Signature]

Address: 783 Fort St



# CLOUD NINE

To whom it may concern,

Date: Feb 15/17

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Name: Edd Macdonald

Position: Manager

Business: Ground Control Cafe

Signature: [Signature]

Address: 777 Fort Street

# CLOUD NINE

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Name: DAVID TRUONG

Position: DIRECTOR

Business: PHO DCI

Signature: 

Address: 765 FORT ST



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Name: Sam Ennis

Position: Owner / Manager

Business: Goa Goa Goggles

Signature: 

Address: 761 Fort St. - Victoria, B.C.

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Name: Matt Kim

Position: Manager

Business: Photo Studio

Signature: [Signature]

Address: 705 Fort St

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Name: Evangelique Pappas

Position: owner

Business: Chocolat Chocolatriere de Victoria

Signature: 

Address: 703 Fort Street



# CLOUD NINE

To whom it may concern,

Date: 15<sup>th</sup> Feb 2017

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Name: Tom Moore

Position: Owner

Business: Crest Bakery

Signature: [Signature]

Address: 770 Fort Street

# CLOUD NINE

To whom it may concern,

Date: 2/14/17

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Name: Geoff Laplante

Position: Store Manager

Business: Mark Office

Signature: [Signature]

Address: 794 Fort St.

# CLOUD NINE

To whom it may concern,

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Name: RON ZAHAR  
Position: Owner  
Business: RON SOUND PRODUCTIONS  
Signature: [Signature]  
Address: 780 FORT STREET



# CLOUD NINE

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Name: John Phillion

Position: OWNER

Business: STEVENSON'S Shoe CLINIC

Signature: 

Address: 714 FORT ST.

# CLOUD NINE

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Name: CRAIG McDONALD  
Position: OWNER  
Business: OLD 'N' GOLD  
Signature: CRAIG  
Address: 706 FORT ST

# CLOUD NINE

To whom it may concern,

Date: Feb 2, 2017

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Name: Darlene Archibald

Position: owner

Business: Street Level Espresso

Signature: DA Archibald

Address: 714 Fort St.



# CLOUD NINE

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Name: Mark Murr

Position: President

Business: Ali Baba Pizza LTD

Signature: [Signature]

Address: 39604 Cedar Hill RD

# CLOUD NINE

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Name: VISAR GASHI

Position: OWNER

Business: BARBER SHOP

Signature: 

Address: 770 FORT ST.

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Name: GARRETT RANCIER

Position: OWNER

Business: B.C. SHOWER & HOBBIES

Signature: [Signature]

Address: 742 Fort ST

# CLOUD NINE

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Name: Sunny Zhao

Position: Owner

Business: La Tea Ah

Signature: Sunny Z

Address: 774 Fort St



# CLOUD NINE

To whom it may concern,

Date: 2017 / 2 / 15

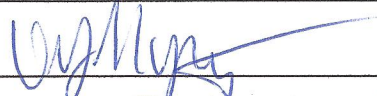
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Name: Uy Nguyen

Position: Manager

Business: Pho Uy

Signature: 

Address: 772 Fort Street

# CLOUD NINE

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Name: Juan Vergara  
Position: General Manager  
Business: La Taveria  
Signature: [Signature]  
Address: 766 Fort St.

# CLOUD NINE

To whom it may concern,

Date: 2017-02-04

Cloud Nine Dispensary has been operating at the location of 778 Fort Street since June, 19, 2015.

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Name: Adam Kenno

Position: GM Cactus Club Cafe

Business: Cactus club

Signature: [Signature]

Address: 1125 Douglas St.

# CLOUD NINE

Dear Mayor and Council

I am writing this letter in response to two letters sent to oppose the application for Cloud Nine Collective Inc.

Prior to legalization Cloud nine has done everything possible to remediate any smell of cannabis coming from our store. We installed a 10" Vortex High Performance Inline Duct Blower Fan that moves over 1000 CFM with variable speeds. It is attached to a 36" Carbon Filtration Exhaust Filter specifically sold for cannabis use. We also replaced the whole heating/air conditioning system with a stronger heating/air conditioning system to avoid having any open doors or windows for ventilation and to create a more comfortable atmosphere during the summer and winter months.

Cannabis smell from cannabis retail storefronts will no longer be an issue due to the fact that with new regulation set by the Federal Government and Provincial Government all cannabis products that we carry will be purchased from the Liquor Cannabis Distribution Branch. They will come in sealed containers and will be sold in sealed containers. With the ventilation and filtration system we have in place, we see "smell" being a non issue upon re-opening.

In response to the second email I am unfortunately unable to comment due to the personal information being blocked out and not enough information explaining why we "will" not fit in well. We have been operating for over 3 years and have had no issues or complaints from the Fort st Community. We also have had NO incidents regarding minors, and strongly maintain steps and procedures to make sure we have NO Minors purchase from our store. We have maintained good relationships with all surrounding businesses and I have Attached previously submitted Signed letters as well.

Since the Provencal Government has come forward with its new proposed regulations, CLOUD NINE has been following very carefully and trying to abide with any changes with immediate haste. Prior to applications we were approached by the Province and asked to help create and test the Provincial Cannabis Retail Storefront Application and the Security Screening application. This was done over three separate sessions inside our Fort St location. Cloud Nine will to continue to work with The City of Victoria , The Province of British Columbia and the Federal Government of Canada. Cloud Nine takes any comments very seriously and we appreciate all feedback as resolving social responsibility issues from the public will only make our businesses stronger.

I appreciate you taking the time to read this and we look forward to the future of the Newly Regulated Cannabis Industry in our beautiful City of Victoria. Thank you.

Sincerely,

Brandon Arsens

Cloud Nine Collective Inc.