

Attachment B: List of Strategic Plan Actions Requiring Council Direction

Topic	Action(s)	Staff Comments/Questions
<p>Governance Review</p> <p>Pages 14-15</p>	<p>#14. Allow people to make video submissions to public hearings and requests to address Council (2020)</p> <p>#15. Hold public hearing only council meetings (2020)</p> <p>#21. Initiate a governance review (2021)</p>	<p>The three actions are related to Council governance. A comprehensive governance review could include both the action of 'holding public hearing only council meetings' and the action to 'permit video submissions to council and public hearings'. In order to fully consider the implications of public hearing only Council meetings, it would be advisable to analyze past term data to assess the impacts that meeting structure could have on other types of Council meetings. Staff suggest public hearing only meetings be considered in the context of a full governance review.</p> <p>The scope of the full governance review would need to be clarified to be able to respond to the timing and implications of the work necessary to achieve the desired outcomes or assess the issues of concern.</p> <p>There is also a practicality to also include the analysis of video submissions in this comprehensive review. However, the consideration of video submissions could be advanced on its own if considered time-sensitive.</p> <p><i>What objectives does Council wish to achieve through a governance review?</i></p>
<p>Lobbyist Registry</p> <p>Page 14</p>	<p>#16. Create a Lobbyist Registry (2020)</p>	<p>Staff understand the purpose of a registry as being a way to identify people who meet with Council members to seek their support for a particular action, application or cause. In order to create such a registry the onus would be on Council members to provide this information on a regular basis in order to keep it current.</p> <p><i>Staff would like to confirm the above statements regarding the purpose and scope are correct.</i></p>
<p>Indigenous Relations Function</p> <p>Pages 18-19</p>	<p>#4. Establish an Indigenous Relations Function (2020)</p> <p>#14. Work with the Songhees and Esquimalt Nations to establish a reburial site (On-Going)</p> <p>#15. Support the restoration of Indigenous place names (On-Going)</p>	<p><i>Council direction is required on the deliverables to include in the terms of reference or job description.</i></p>

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Indigenous Elders in Residence Page 18	#5. Appoint Indigenous Elders in Residence to provide advice on municipal programs, initiatives and operations (2020)	<p><i>Staff are requesting further direction on this action item, including the scope of advice this position would provide for programs, initiatives and/or operations.</i></p>
Technology Advisory Committee Page 26	#6. Create a tech advisory committee to better integrate tech and the city at a strategic level (2020)	<p>The City has been working very closely with VIATEC (Victoria Innovation, Advanced Technology and Entrepreneurship Council) directly with technology companies and co-working incubators such as The Summit (Alacrity Foundation) to support the tech sector as a key economic driver. Trade Missions created with the technology sector as a focus to cities in North America, overseas and locally have been executed to showcase our innovation, talent, and liveability of our destination.</p> <p><i>Staff believe that there is integration currently, and would like clarification on the additional benefit of this committee.</i></p>
Low cost or free internet service Page 27	#9. Work with partners to explore improved access to low cost or free internet service (2021)	<p>This initiative involves building city-owned fibre infrastructure to create a new “utility” that could increase competition amongst internet service providers in the city. The City's existing fibre network is not sufficient to provide this type of service so new infrastructure is required. This would involve upfront capital expense in the millions to build a network large enough to support internet connectivity in part of the city's core and potentially in residential neighbourhoods as well. A number of municipalities in BC have undertaken a similar initiative for various reasons. Economic development and providing more competition among internet service providers have been leading reasons. Connections are only available for buildings with 40 units or more and monthly service rates for customers in those municipalities ranges \$30-\$45, comparable to Shaw and Telus.</p> <p>This is a new city service with significant start-up costs and capital infrastructure in the multi-millions. An operating budget would need to be established and would involve additional staff and/or subject matter expert consultant costs. The payback period is in the 10 – 20 year timeframe according to other municipalities currently undertaking a similar approach.</p> <p>There are a number of risks to be aware of including disruptive future technology obsoleting this new City utility is always present; potential lack of initial demand</p>

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		<p>thus prolonging the payback period; or existing large incumbent internet service providers lowering their costs to prevent new utility from getting established.</p> <p><i>Staff are requesting confirmation on continued interest in investigating and costing this Strategic Plan Action and/or provide an alternative scope.</i></p>
<p>Welcoming Strategy</p> <p>Page 31</p>	<p>#17. Create a Welcoming City Strategy (2020)</p> <ul style="list-style-type: none"> a. Staff to join Welcoming City initiatives b. Community efforts that promote inclusivity, understanding and collaboration across cultures to learn about and appreciate everyone's unique perspective c. City not to use funds, personnel or equipment to detain people due to immigration status d. Business leaders, civic groups institutions, residents to join in a city-wide effort to expand prosperity and integration to include all residents e. Ensure a welcoming and neighbourly atmosphere in our community where all people including immigrants and refugees are welcomed, accepted and encouraged to participate f. City plays role in collective response to fear mongering, racism and human suffering g. Diversity and inclusion training for staff and council h. Support entrepreneurial ambitions of newcomers through the Business Hub at City Hall 	<p>This item includes a number of initiatives – many of which will require staff time and other resources in 2020 and will need to be included in the upcoming Financial Plan discussions.</p> <p><i>Staff are seeking more direction on each of the sub-actions related to a Welcoming City in terms of the scope, outcomes and ideas or examples.</i></p>

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<p>LGBTQ2S Task Force</p> <p>Page 31</p>	<p>#12. Create an LGBTQ2S Task Force to create an LGBTQ2S Strategy (2020)</p>	<p>Establishment of a Task Force requires Council approval of the mandate and terms of reference, an appointment process, and community engagement. The level of staff support required for meeting coordination, reporting, research and engagement is dependent on mandate and meeting frequency.</p> <p>Implementation of the Strategy, once developed, will have operating budget and human resource implications for 2020. Council clarification required on scope and desired outcomes. Assumption is that the Task Force and Strategy may have corporate impact but are primarily community facing, and the Task Force would have broad community representation and engagement.</p> <p><i>Staff are requesting clarification on the timelines for Task Force scope and actions items that will impact staff resources.</i></p>
<p>Energy Utility</p> <p>Page 37</p>	<p>#18. Explore the creation of a municipal energy utility, more local energy creation solar, ex. Foodwaste generators for food trucks at the museum (2021)</p> <p>#19. Create a municipal energy utility, more local energy creation solar, ex. Foodwaste generators for food trucks at the museum (2022)</p>	<p>New technologies support increasingly affordable local or on-site power generation such as solar, wind and geothermal. The City has conducted work that identifies potential for district energy in Victoria, including heating/cooling between buildings. Any work in this areas should be prioritized based on the proposed policy workshops with Council related to Climate Action in the City to determine the wisest use of resources.</p> <p><i>More understanding of Council's intended outcome is required to comment on the future of any utility program, as the City does not currently generate or distribute energy.</i></p>
<p>Local Area Planning</p> <p>Page 44</p>	<p>#10. Resolve anomalies in neighbourhood boundaries (2020)</p>	<p><i>Staff are requesting more information on the intended outcome of this action, including scope.</i></p>