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Major Highlights – Q4

- Local artists animated six **vacant downtown storefronts** with dynamic art installations. All six spaces are located within the 700 block of Douglas Street.
- New winter hanging baskets and winter banners** were launched with a more local and green approach.
- The **Budget Town Hall** captured public feedback on the City's Draft 2020 Financial Plan. The community could participate in-person, by filling out an online feedback form or calling in to share their feedback with Council in real time.
- A **Budget Town Hall Youth Night** offered youth the opportunity to better understand the City's budget and address Council in real time through an online feedback form.



2

Major Highlights – Q4

- Completed the \$6M refurbishment of the **Point Ellice Bridge** on time and on budget.
- The City dedicated the expanded waterfront park (formerly known as Laurel Point Park) as **Peter Pollen Waterfront Park**.
- Completed 23 in-person **outreach activities on four new bicycle routes** including community meetings, corridor tours and open houses plus an on-line survey generating 2300 comments.
- Fire Prevention Week's** theme was "Not Every Hero Wears a Cape. Plan and Practice Your Escape!".



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Strategic Plan Progress – Year End



In Q3, 36% of strategic plan actions were experiencing challenges – given previous reporting, time and/or scope have been adjusted and projects have been reset to "On-Track"



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2020 Accountability Reports

- Actions completed or in sustainment mode to be reported through operational highlights
- New 2020 Strategic Plan actions to be added to Q1 dashboard including:
 - Projected timelines and milestones
 - Council reporting
- Continued reporting on:
 - Highlights and challenges
 - Core service delivery
 - Budget update
 - Council motions
 - Council expenses
 - Grant activity update
 - Major contracts awarded
 - Advisory committee motions
 - Staff responses to Council motions forwarded to quarterly reports



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Motions Referred to Quarterly Update

1. Banning the Sale of Puppies and Kittens
2. Gorge Waterway Stewardship and Access
3. Horse Drawn Carriages
4. Council Dashboard – Committee of the Whole and Closed meeting attendance

See Cover Report – Pages 3-5



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Recommendation

That Council:

1. Receive this report for information; and
2. Provide direction, if any, on the four motions referred to this quarterly update and noted in this report.



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Strategic Plan Amendment Process

Part Two – Emergency Issues & Extraordinary Opportunities

Step 1

At a Committee-of-the-Whole meeting, Councillors interested in amending the Strategic Plan to address an emergency issue or extraordinary opportunity must bring a motion accompanied by a short report to request a short report from staff on the implications of adding a proposed Action. Emergency Issues and Extraordinary Opportunities don't need to be tied to a specific Strategic Objective, but if they do, this should be indicated clearly, as well as the Outcome that the new proposed Action is meant to achieve. Proposed new actions for Emergency Issues and Extraordinary Opportunities will require a two-thirds majority to pass.

Step 2

One Committee-of-the-Whole meeting later at the most, staff provide a brief report to Council outlining what Actions planned for a given year may need to be reconsidered and the implications of doing so.

Step 3

At the same meeting as outlined in Step 2, Committee votes on whether to move forward the new Action and Outcome and what Action or Actions may need to be removed. If Committee (and Council) supports proposed Actions and Outcomes that fall outside of the 8 Strategic Objectives, a new section will be added to the plan entitled *Emergency Issues and Extraordinary Opportunities*.

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