



**VICTORIA
POLICE**

FRAMEWORK AGREEMENT QUARTER FOUR REPORT
VICTORIA

February 20, 2020

Chief Constable's Message

It is my pleasure to present the 4th Quarterly Report for 2019. This report includes highlights and statistical information for the 4th quarter, along with aggregate data for all of 2019 as required under the Framework Agreement.

As we enter 2020, I reflect with pride on the work our officers and staff performed in 2019 with dignity, respect, and personal sacrifice under tremendous workload pressures. I also look forward to 2020 as we actively work together with our communities to ensure a bright future for all.

This quarter, we are highlighting the work of a number of specialty policing functions. Most specifically, the functions and responsibilities of the Behavioural Assessment and Management Unit (BAMU) is described in some detail. The BAMU is a very important resource for VicPD in taking a proactive approach to the prevention of violence in our communities, particularly with regard to intimate partner violence. I wish to thank the dedicated officers of BAMU for the passion, professionalism, and attention to detail while they perform their work.

Wishing everyone a happy and prosperous 2020.



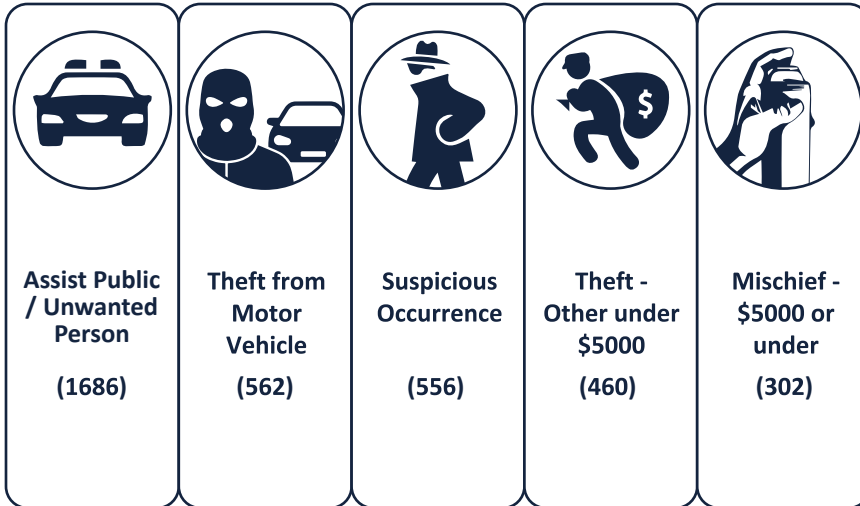
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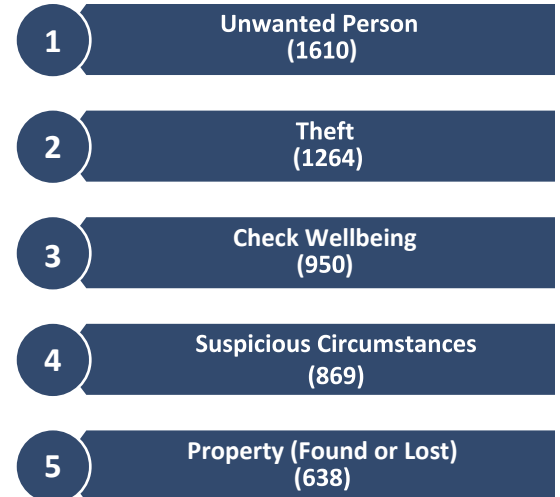
Q4

IN REVIEW

TOP 5 REPORTED OCCURRENCES IN VICTORIA



TOP 5 CALL TYPES - CALLS FOR SERVICE (VICTORIA)



DISPATCHED CALLS FOR SERVICE IN VICTORIA

	Priority 1	Priority 2	Priority 3	Priority 4
2019	827	2345	4372	1696
2018	723	2081	4785	1546
Response Benchmark Met?	No	No	No	No

NUMBER OF CROSS-OVERS OUTSIDE JURISDICTION

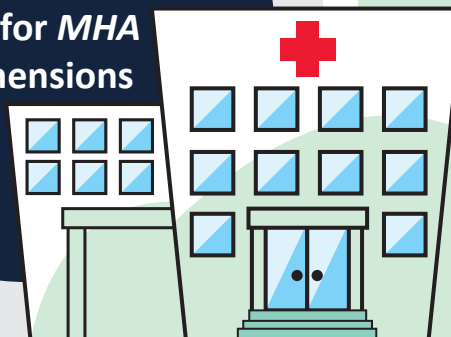
155
Victoria to
Esquimalt

208
Esquimalt to
Victoria

310
Media
Requests

1440
Volunteer
Hours Logged

314
Hours Spent in
Hospital Wait
Rooms for *MHA*
Apprehensions



HIGHLIGHTS: INVESTIGATIVE SERVICES DIVISION



FRANCE EXTRADITION

Following a 12-month extradition process, ISD detectives flew to France to bring back a fugitive who had fled prior to his trial for attempted murder. VicPD detectives, with the assistance of several partner agencies including the Regional Domestic Violence Unit, used warrants and tracking software to pinpoint the fugitive's location in France in 2018. Once located, investigators began the lengthy process of working with Interpol, the Canadian Department of Justice, and an RCMP officer stationed in France to request the fugitive's extradition back to Canada to stand trial. Detectives flew to Paris in mid-October following the 12-month process of extradition which involved court proceedings in France and authorization from the Prime Minister of France. On Friday, October 18, 2019, detectives returned the fugitive to Victoria where he is currently being held in custody pending a bail hearing.

U.S. SECRET SERVICE ASSIST

The US Secret Service (USSS) Vancouver office requested VicPD's assistance with an international investigation involving a large scale "SIM Swap" fraud. A SIM card is a smart card inside a mobile phone that carries an identification number which is unique to the owner and stores personal data. Fraudsters use a SIM swap technique to steal personal and financial details by blocking a SIM card and exchanging it with a fake one. In November, the Toronto Police Service, USSS, and the Quebec Provincial Police force executed several search warrants, but information was obtained by investigators that the suspect was currently taking holidays in Victoria. With the assistance of Strike Force and the Community Services Division, VicPD detectives determined the suspect's location, established surveillance, successfully apprehended him, and recovered evidence.

DRUG TRAFFICKERS ARRESTED

Through ongoing surveillance, investigators determined that a man was supplying illicit drugs to numerous street level drug dealers and had employed his son to conduct some of the business. Officers arrested the man's son after they searched two duffel bags he was carrying as he left his house. Two pounds of marijuana, an ounce of cocaine, and an ounce of MDMA were seized. The son's father was also arrested and found to be in possession of two ounces of cocaine, three ounces of fentanyl, cash, ammunition, scales, and a money counter. Three high-end vehicles were also seized, one of which had a loaded 9mm pistol in a hidden compartment.

Charges are being recommended against father and son.

EMERGING TRENDS / CONCERNS



The investigation of historical missing person cases where foul play is expected, and unsolved homicides continue to be challenging due to resource limitations. The most significant challenge for the Historical Case Review Officer is ensuring that all 25 files are maintained in accordance with Provincial Missing Person, Electronic Disclosure, and Major Case Management requirements and standards. In order to fully investigate files, they need to be properly organized, compiled, and uploaded in a specific format. As time goes on, accused and witnesses pass away; documentation materials such as paperwork, floppy disks, reel to reel tapes, etc. deteriorate; and the opportunity to track down DNA reduces, significantly impacting the viability of files and the ability to bring closure to families.

SPOTLIGHT ON:

BEHAVIOURAL ASSESSMENT AND MANAGEMENT UNIT

ABOUT

The Behavioural Assessment and Management Unit (BAMU) is a sub-unit of the Investigative Services Division. The goal of this eight person unit is to prevent future victims and crime via the application of innovative risk management strategies and collaborative threat assessments and to support victims and offenders.

FOCUS



Intimate Partner Violence (IPV) Investigations



Missing Person Investigations



Management of High-Risk Offenders



COMMUNITY COLLABORATION

Collaboration with community partners, such as the Ministry of Children and Family Development, Correctional Service of Canada, Regional Domestic Violence Unit, Victim Services, Community Corrections, and Crown Counsel is essential for the success of the unit.

TEAM AND RESPONSIBILITIES

STATISTICS



From 2010 to 2016, an average of 12 women died each year in B.C. as a result of injuries inflicted by an intimate partner (BC Coroners Service, 2016).

50% of Indigenous women in Canada experiencing violence report the most severe forms of violence (Statistics Canada, 2016).



In Canada, women who self identify as lesbian or bi-sexual report significantly higher rates of violence by a partner than heterosexual women (11% vs. 3%) (Statistics Canada, 2016).

Indigenous women are overrepresented as missing persons in Canada (Oppal, 2012).



In B.C., Victoria ranked number one in 2016/2017 as the city with the highest number of federal offenders being monitored per 100,000, nine times the national average (CSC, 2018).

BAMU Sergeant



Provides oversight to the entire department on any file where a potential for violence exists, with a specific focus on files involving intimate partner violence, missing persons, and high-risk offenders. This position also coordinates the BAMU team and community partners to provide investigative support to the department on all files involving threats to individuals or groups.

Domestic Violence Officer



Focuses on the investigation, follow-up, and monitoring of intimate partner violence incidents in accordance with legislative requirements. This position works in collaboration with the Regional Domestic Violence Unit to refer VicPD files deemed high-risk.

Missing Person Officer



Focuses on the investigation, follow-up, and monitoring of missing person incidents in accordance with legislative requirements. This position also reviews, monitors, and investigates non-foul play historical missing person investigations.

High Risk Offender (HRO) Officer



Manages anyone who poses a serious risk of general violence, intimate partner violence, or sexual violence to a person, groups of persons, or the public at large and also monitors the National Sex Offender Registry (NSOR) list.

Patrol Domestic Violence Officers



Frontline, uniformed positions as part of the Patrol Division. Key responsibilities include follow-up investigation on intimate partner violence incidents, interview of victims and accused, safety-planning, risk-factor identification, victim support, etc.

HIGHLIGHTS: COMMUNITY SERVICES DIVISON



HART HONoured WITH PREMIER'S AWARD

Victoria's Housing Action Response Team (HART) has been honoured with a regional BC Premier's Innovation and Excellence Award for their work in creating a comprehensive, citizen-centred outreach model to help house people staying in parks, encampments, in cars and on the street. VicPD's Community Resource Officer, Cst. Sean Hand, was nominated as a member of HART. Their nomination video can be found [here](#).

HART brings together government, health, police, bylaw enforcement staff, and social service agencies in one team to provide supports and information to people experiencing public homelessness. The team does housing assessments, social assistance applications and provides other community supports.



TRAFFIC SAFETY SYMPOSIUM

The Community Services Division (CSD) hosted a one-day traffic safety symposium in partnership with the Traffic Injury Research Foundation (TIRF) and the Drop it and Drive (DIAD) program. The symposium educated more than 60 police officers from lower Vancouver Island on road safety, enforcement strategies, effective court testimony, and the science behind risky driving behaviours. Topics also included trends in alcohol and drug impaired driving, new research on distracted driving, and characteristics of pedestrian and cyclist fatalities with corresponding strategies to help prevent those types of collisions. The symposium concluded with a community-based forum on road safety and distracted driving which was attended by over 60 students, parents, and teachers.



DRUG TRAFFICKING

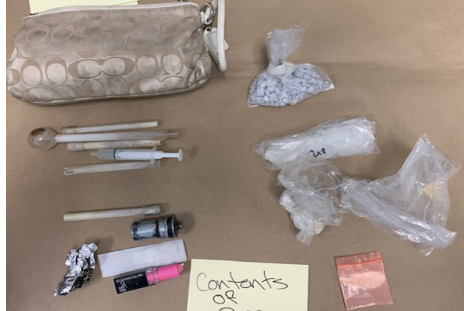
CSD officers responded to a community concern about significant drug trafficking near the downtown core. Officers initiated a drug trafficking investigation and quickly identified a key suspect. After utilizing a number of investigative strategies, the primary suspect was successfully arrested and a quantity of cocaine was recovered. Officers continued to work the file and soon identified the original suspect's drug supplier. After a month-long effort, the additional suspect was arrested. A search warrant was executed on his residence where a significant quantity of drugs and cash were seized along with additional offence-related property including two vehicles.

EMERGING TRENDS / CONCERNS



The Integrated Mobile Crisis Response Team (IMCRT) is a multi-disciplinary unit that provides rapid, mobile, community-based response to individuals and families in crisis. Over the past several months, a CSD officer embedded on the team noticed that a number of individuals were "slipping through the cracks" of the system which resulted in increased demand on police, paramedics, and the local hospitals. The officer realized that he had an opportunity to coordinate a more strategic response by effectively assisting a number of agencies in providing more effective service to several of these individuals. The constable plans to enhance IMCRT's ability to provide a more pro-active approach in addition to the unit's ability to respond to crises.

HIGHLIGHTS: PATROL DIVISION



SECOND WARRANT EXECUTED AT SAME RESIDENCE

In early October, a second search warrant for a residence was executed by patrol members along with assistance from the Greater Victoria Emergency Response Team (GVERT).

A man and a woman were arrested after weeks of surveillance and information that they were actively trafficking illicit substances from their home. Officers located 249 grams of suspected cocaine, 30 grams of suspected heroin, a vehicle, drug packaging paraphernalia, and over \$14,000 CAD. To date, both warrants have resulted in the seizure of drugs, cash, and stolen property. As a result of the seizures, the residence, a motorcycle, and vehicle have been referred to Civil Forfeiture as proceeds of crime.

SUSPICIOUS ACTIVITY IN PARKING LOT

In October, an off-duty VicPD officer noted suspicious activity in a vehicle in a parking lot. The officer called on-duty Patrol officers who arrived a short time later and began an investigation. The Patrol officers searched the vehicle and its three occupants and discovered significant amounts of cash and drugs, as well as weapons including knives and pepper spray. All three occupants were arrested.

Officers seized \$17,454 CAD and \$480 USD, as well as 96 combined grams of fentanyl and heroin, 66 grams of crystal meth, and 2.79 grams of crack cocaine. The Patrol officers also seized a vehicle and recovered evidence of possible drug trafficking activity including mobile phones, scales, drug packaging and "score sheets".

RECOVERY OF STOLEN PROPERTY

In November, patrol officers responded to a Break and Enter where a resident had returned home to find that the screen had been removed from the kitchen window. A laptop, baby monitor, and wallet with several piece of identification and credit cards were missing from the home.

The next day, a patrol officer was investigating a theft from a vehicle and observed a suspicious male. A check of this male revealed that he was violating his conditions and a further search located property that was stolen from the residential Break and Enter the day before.

EMERGING TRENDS / CONCERNS



Theft from vehicles continue to be a concern. During the holiday season, in November and December, increased holiday shopping results in more valuable items being left unattended in vehicles. The Patrol Division has been assigned to increase police presence via foot patrols in specific areas in order to deter and prevent theft from vehicle incidents. To further enhance the prevention efforts, VicPD volunteers doing Lock Out Auto Crime will be assisted by Reserve Constables to promote locking up vehicles, removing valuables, and reporting to residents of the community when a vehicle break-in is experienced.

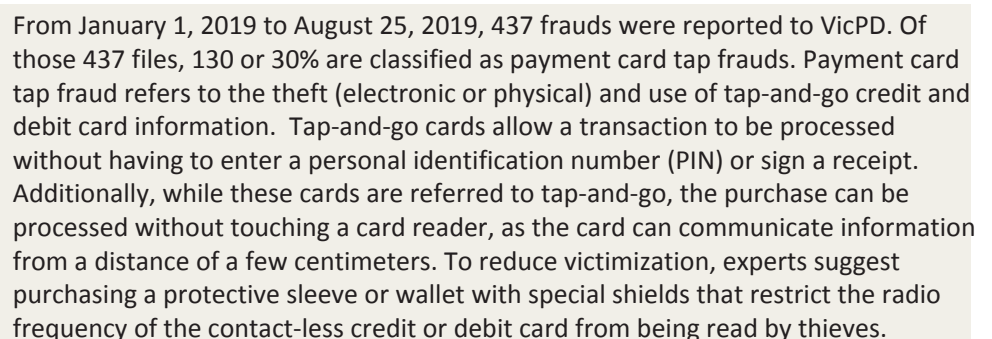


MENTAL HEALTH / SOCIAL DISORDER GROUP

VicPD also collaborated with Island Health to begin to understand the demographic and needs of individuals living and spending time on the 900-block of Pandora Avenue. The Community Wellness Alliance, a formalized, high-level, and time-limited collaboration between key stakeholders, was established to address and resolve the issues of congregation, public health, and public safety in this area.

Major Issues: current diagnosis of schizophrenia, bi-polar, and/or depression; self-medicating, ceasing to take medication, current medication not working; and attempted suicides.

EMERGING TRENDS / CONCERNS



HIGHLIGHTS: COMMUNITY ENGAGEMENT DIVISION

310
MEDIA
REQUESTS

43
MEDIA
RELEASES

163
ACTIVE
BLOCK
WATCH
GROUPS

1440
VOLUNTEER
HOURS
LOGGED



PUBLIC AFFAIRS

This quarter, Public Affairs staff conducted amazing work during a number of initiatives. In October, the #BeSeenHalloween costume contest, featuring entrants dressed as police officers and emphasizing high visibility costumes, was launched. In November, VicPD's third annual Holiday Greeting Card design contest was opened to all children of VicPD employees, volunteers, and Reserve Constables. The winning card was sent out via e-card to VicPD's various partners. On New Years Eve, VicPD officers, including members of the Traffic section, Patrol division, Community Services Division, and other special duty officers were out in Victoria and Esquimalt in order to help keep the night safe. New Year's Eve updates were provided during the #VicPDLive New Years Eve tweet-a-long which began at 3 p.m. on December 31st.

BLOCK WATCH

Block Watch continues to increase its presence in the communities of Victoria and Esquimalt. New captains and participants are continually added to the program, and our Reserve Constables make regular presentations to Block Watch groups. During the fourth quarter we have seen a positive success rate for the installation of our new VicPD Block Watch signs. Thanks to excellent work by City of Victoria and Township of Esquimalt staff, working in partnership with our VicPD Block Watch and Community Programs Coordinator, the VicPD Block Watch Sign Revitalization project is 88% complete. In the coming months, we will be reaching out to the public for assistance to ensure that we have located all the older, weathered signs and have refreshed them with the new, high profile signs.

VOLUNTEER SERVICES

VicPD volunteers were busy during quarter four. In October, Volunteer Services welcomed 22 new volunteers. The Crime Watch Team targeted Lock Out Auto Crime efforts towards holiday shoppers at the malls and in the downtown core, checking over 22 845 vehicles. The Community Event Team attended Wicked Victoria and also represented VicPD at Santa's Light Parade in Victoria as well as the Celebration of Lights Parade in Esquimalt. This quarter also saw the creation of two new teams; a photography team to assist with capturing the activities of our volunteers and a special projects team to assist with one-off projects and research. The highlight of the quarter was our Volunteer Appreciation Banquet held at the Esquimalt Chief and Petty Officers' Mess.



HIGHLIGHTS: KEY MEETINGS AND COMMUNITY EVENTS

#BeSeen
Costume
Contest



Tour de Rock
Finale

Heros Hockey



VicPD Volunteer
& Reserve
Appreciation
Dinner



Our Place
Thanksgiving
Lunch



Multiculturalism
Week Kick-off at
BC Legislature

Remembrance
Day Assembly
at George Jay
School

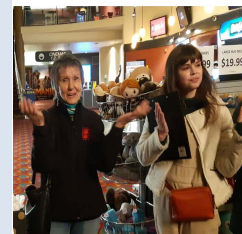


Anniversary of
Kristallnacht



Islamic
Heritage
Month at the
BC Legislature

Aboriginal
Coalition to End
Homelessness
Movie Matinée



2020 Budget
City Townhall
Meeting



Santa's Light
Parade

Police
Honours
Ceremony



Guru Nanak's
550th Birth
Anniversary at
Sikh Temple

Random Acts of
Kindness Day

Shine a Light on
Youth
Homelessness
in Bastion
Square



Truck Light
Parade

South Asian
Women in
Canada Day



Presentation to
grade six class at
Central Middle
School

UPDATE: FINANCIAL SERVICES DIVISION



The year-end process is ongoing. At this time the estimated net financial position for the year is 0.7% below the approved budget, representing a surplus of approximately \$410,000. Salaries and benefits were slightly lower than expected due to a higher than normal employee turnover and time lags in securing replacements due to a tight labour market. As a result overtime costs required to maintain shift minimums are higher than budgeted. Overall wage costs including overtime were still below budget for the year. Other line items are generally at or below budget, with the exception of contractually obligated retirement expenditures which are over budget by \$497,977. No drawdowns will be required from the Employee Benefit Obligation Reserve. Capital expenditures were approximately 65% of the annual budget, partly due to cost reductions and partly to projects that are incomplete and that will be carried forward to 2020. The distribution of surplus is determined under the terms of the Framework Agreement between the Police Board and municipalities.

APPENDIX

Number of Dispatched Calls in Each Municipality*

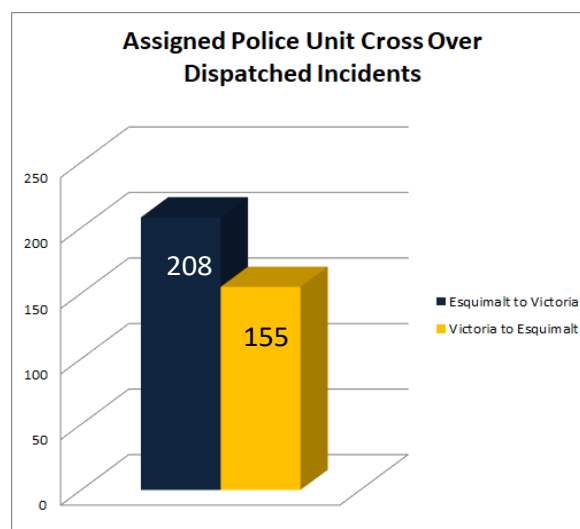
Dispatched Calls for Service by Municipality												
	Priority 1		Priority 2		Priority 3		Priority 4		Other		Grand Total	
	Q4 2018	Q4 2019	Q4 2018	Q4 2019	Q4 2018	Q4 2019	Q4 2018	Q4 2019	Q4 2018	Q4 2019	Q4 2018	Q4 2019
Victoria	723	827	2,081	2,345	4,785	4,372	1,546	1,696	1	25	9,136	9,265
Esquimalt	118	104	250	258	441	375	124	140	0	2	993	879
Outside	2	1	3	9	11	10	6	5	0	0	22	25
Grand Total	843	932	2,334	2,612	5,237	4,757	1,676	1,841	1	27	10,151	10,169
Note* All calls dispatched to Esquimalt do not include calls to Vic West												

*Please note that statistics for previous periods may not match existing published reports because those figures can change over time. The data presented in this report is taken from the Police Records Information Management Environment (PRIME). This data is based on the day that it is extracted from PRIME, but due to ongoing investigations and internal quality control efforts, this information is subject to change including addition, deletion, and reclassification.

Assigned Police Unit Cross-Overs outside Jurisdiction

The chart to the right details the number of incidents where police units were required to cross between Dedicated Municipal Division jurisdictional boundaries to provide assistance in relation to a call for service.

Note: These figures reflect Vic West as being part of VicPD's Esquimalt Division's jurisdiction. Therefore, these figures show the number of "bridge cross-overs" in both directions.



Response Times to Calls against New Benchmarks

Priority	Definition	Response Benchmark*	Victoria	Esquimalt
Priority 1	Requires urgent attention, life-threatening	Officer(s) on scene in 7 minutes or less, 95% of the time	No	No
Priority 2	Requires immediate attention, serious, may not be life-threatening	Officer(s) on scene in 12 minutes or less, 90% of the time	No	No
Priority 3	Routine attention, no current threat to life or property	Officer(s) on scene in 40 minutes or less, 90% of the time	No	No
Priority 4	Event must be documented, may or may not require police attendance	Officer(s) on scene in 90 minutes or less, 90% of the time	No	No

*Response times are calculated using "time received" to "time on scene" using standard police data analyst quality control methodology. Benchmarks were established using 4 metrics: response standards established by other police agencies where available, five-year call response data, 2017 Community Survey responses regarding community

response expectations, and overall assessment of reasonableness by the VicPD Senior Management Team. These benchmarks are subject to revision following a trial period of at least six months.

Top 5 Call Types - Calls for Service

Victoria				
Top 5 Call Types	Q4 2019	Rank	Q4 2018	Rank
UNWANTED PERSON	1,610	1	1,677	2
THEFT	1,264	2	947	4
CHECK WELLBEING	950	3	1,095	3
SUSPICIOUS CIRCUMSTANCES	869	4	795	5
PROPERTY (FOUND/LOST)	638	5	634	6
Grand Total (All call types)	12,292		13,482	
Esquimalt				
Top 5 Call Types	Q4 2019	Rank	Q4 2018	Rank
SUSPICIOUS CIRCUMSTANCES	90	1	97	3
CHECK WELLBEING	82	2	116	2
THEFT	77	3	49	7
ASSIST POLICE/FIRE/AMBULANCE	62	4	66	4
PROPERTY (FOUND/LOST)	59	5	50	6
Grand Total (All call types)	1,057		1,275	

Top 5 Reported Occurrences for Each Municipality

Victoria				
	Q4 2019	Rank	Q4 2018	Rank
ASSIST PUBLIC / UNWANTED PERSON	1,686	1	1,943	1
THEFT FROM MOTOR VEHICLE UNDER	562	2	435	3
SUSPICIOUS CIRCUMSTANCES	556	3	535	2
THEFT - OTHER UNDER \$5000	460	4	244	7
MISCHIEF - \$5000 OR UNDER	302	5	250	6
Grand Total (All occurrence types)	8,507		8,609	
Esquimalt				
	Q4 2019	Rank	Q4 2018	Rank
ASSIST PUBLIC / UNWANTED PERSON	180	1	211	1
SUSPICIOUS CIRCUMSTANCES	45	2	98	2
DOMESTIC DISPUTE - NO ASSAULT	37	3	44	3
THEFT FROM MOTOR VEHICLE UNDER	37	4	17	10
DRIVING COMPLAINT	29	5	23	6
Grand Total (All occurrence types)	829		922	

2019 ANNUAL TABLES

Number of Dispatched Calls in Each Municipality*

Dispatched Calls for Service by Municipality																
	Priority 1				Priority 2				Priority 3				Priority 4			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Victoria	643	808	898	827	1,935	2,343	2,514	2,345	4,554	4,792	4,706	4,372	1,685	1,707	1,829	1,696
Esquimalt	94	122	109	104	222	246	266	258	397	449	412	375	129	172	154	140
Outside	3	9	8	1	16	12	7	9	15	11	14	10	2	9	3	5
Grand Total	740	939	1,015	932	2,173	2,601	2,787	2,612	4,966	5,252	5,132	4,757	1,816	1,888	1,986	1,841

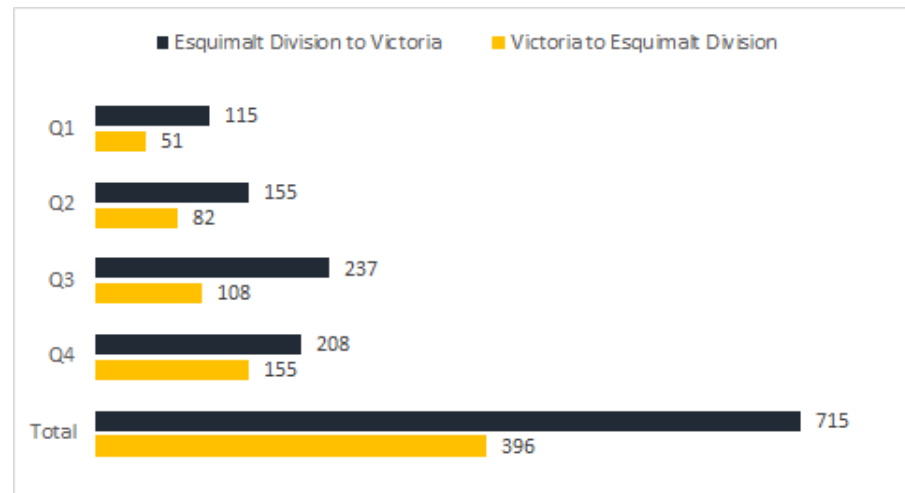
Note* All calls dispatched to Esquimalt do not include calls to Vic West

*Please note that statistics for previous periods may not match existing published reports because those figures can change over time. The data presented in this report is taken from the Police Records Information Management Environment (PRIME). This data is based on the day that it is extracted from PRIME, but due to ongoing investigations and internal quality control efforts, this information is subject to change Including addition, deletion, and reclassification.

Number of Cross-Overs outside Jurisdiction

The chart to the right details the number of incidents where police units were required to cross between Dedicated Municipal Division jurisdictional boundaries to provide assistance in relation to a call for service. Quarter one numbers were adjusted in the annual statistics to reflect the incident versus the reported units discrepancy.

Note: These figures reflect Vic West as being part of VicPD's Esquimalt Division's jurisdiction. Therefore, these figures show the number of "bridge cross-overs" in both directions.



Response Times to Calls against New Benchmarks

*Response times are calculated using "time received" to "time on scene" using standard police data analyst quality control methodology. Benchmarks were established using 4 metrics: response standards established by other police agencies where available, five-year call response data, 2017 Community Survey responses regarding community response expectations, and overall assessment of reasonableness by the VicPD Senior Management Team. These benchmarks are subject to revision following a trial period of at least six months.

Priority	Definition	Response Benchmark*	Victoria				Esquimalt			
			Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Priority 1	Requires urgent attention, life-threatening	Officer(s) on scene in 7 minutes or less, 95% of the time	No	No	No	No	No	No	No	No
Priority 2	Requires immediate attention, serious, may not be life-threatening	Officer(s) on scene in 12 minutes or less, 90% of the time	No	No	No	No	No	No	No	No
Priority 3	Routine attention, no current threat to life or property	Officer(s) on scene in 40 minutes or less, 90% of the time	No	No	No	No	No	No	No	No
Priority 4	Event must be documented, may or may not require police attendance	Officer(s) on scene in 90 minutes or less, 90% of the time	Yes	No	Yes	No	Yes	No	No	No

Top 5 Call Types - Calls for Service

Victoria				
Top 5 Call Types	2019	Rank	2018	Rank
UNWANTED PERSON	5,583	1	6,215	2
CHECK WELLBEING	4,081	2	4,577	3
ABANDONED 911	3,988	3	7,855	1
THEFT	3,921	4	3,281	4
PROPERTY (LOST/FOUND)	2,739	5	2,716	5
Grand Total (All call type categories)	51,470		53,962	
Esquimalt				
Top 5 Call Types	2019	Rank	2018	Rank
ABANDONED 911	412	1	691	1
CHECK WELLBEING	389	2	412	2
ASSIST POLICE / FIRE / AMBULANCE	284	3	293	3
THEFT	216	4	216	5
PROPERTY (LOST/FOUND)	210	5	216	4
Grand Total (All call type categories)	4,603		4,984	