

A program to facilitate the temporary use of public space to support business re-opening and recovery in the City of Victoria

June 4, 2020

Committee of the Whole



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# **PURPOSE**

To seek Council's endorsement of *Build Back Victoria* a program that will provide temporary use of public space to support business re-opening and recovery from COVID-19

The content of this presentation covers agenda items and motions contained in Appendix E



## **INTRODUCTION**

- As businesses take steps to get back to work safely, the City is doing what it can to support their re-opening and recovery.
- We are committed to working collaboratively to deliver bold solutions that enable temporary business operations in public space





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## **OBJECTIVES**

- Practical, achievable and expedited solutions
  - "Bureaucracy light"
- Align with Public Health Officer recommendations on physical distancing
- Ensure safety and accessibility of public space
- Consider city wide needs take into account equity across the programs, neighbourhoods and business types





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## **PRINCIPLES**

- Applicant-driven
- Nimble / flexible solutions with a commitment to implement, learn and adapt
- Acknowledge the value of space but suspend the fees
- Build on existing processes and insights
- Find opportunities to elevate and animate with the arts and support vibrant streetscapes
- Balance needs of residents and businesses



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## **KEY CONSIDERATIONS**

#### Prioritize safety and accessibility

- Provide 2 3 meters of clear travel space
- · Address access for emergency response, delivery vehicles, and transit

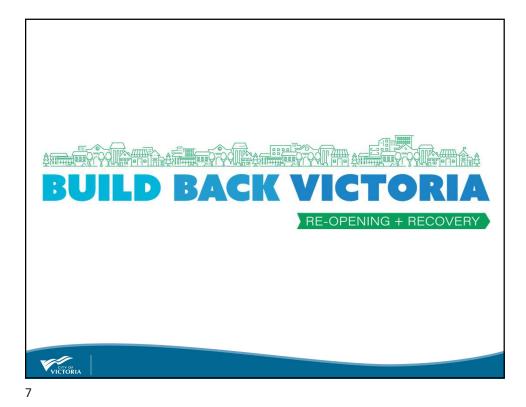
#### Acknowledge trade-offs and difficult decisions

- · Private use of public space
- · Access to parking vs supporting business operations
- Revenue loss for City
- Traffic circulation impacts
- Practical needs for commercial loading zones, transit stops, accessible stalls,
  20 minute meters
- · Existing business licensing and regulatory compliance

#### Recognize changing needs of businesses

· Through different phases of recovery and potential second wave of pandemic

A culture of "temporary stewardship" is essential to success



## **Build Back Victoria**

A suite of solutions for our business community

- 1. Flex Spaces
- 2. Temporary Patios
- 3. Curbside Loading Zones
- 4. Plazas and Squares
- 5. Business in Parks
- 6. Mobile Vendors
- 7. Street & Lane Closures including the Government Street Pedestrian Priority Project



## **SIMPLE & STREAMLINED**

#### Bizhub.Victoria.ca

#### Expedited review, approvals and implementation

A collaborative process to review applications and find solutions *with* businesses



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## **FLEX SPACES**

- Flexible zones to support diverse business needs
  - · On-street, sidewalks, boulevards, in plazas and squares
  - Accommodates retail, services, queuing, displays, daily seating
- Simple materials provided by the City
  - Blue cones and parking meter hood, if applicable
- Ability to adapt the space and use(s) each day
  - Set-up during business hours and managed by applicant
  - Up to 2 parking stalls per business
    - On-street zones revert back to parking after hours
    - Encourage businesses working together



# **TEMPORARY PATIOS**

- Restaurant and café patios on sidewalks, boulevards, on-street, places and/or squares
- · Start with Basic Flex Zone
- · Ability to upgrade to an enhanced Patio
  - Patio remains in place 24/7
  - · Design guidelines that support aesthetics and safety
  - Host populates the space with semi-permanent furniture, planters, lighting etc.
  - Option for purchase of an off the shelf "parklet" from City at cost recovery rate



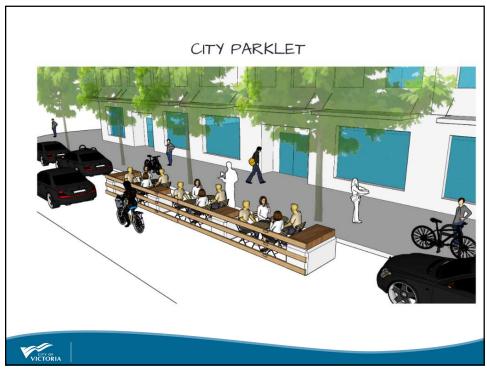
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# **CURBSIDE LOADING**

- On-street dedicated stall to support noncommercial loading, customer pickup and/or drop off
- Complementary to existing commercial loading zones and 20 minute meters
- Supports loading at a business frontage or for a block
  - Does not have to be exclusive to one business or loading use
  - Space remains in effect 24/7





## **BUSINESS IN PARKS**

- Targeted primarily at health, recreation, fitness, and wellness businesses who want to operate in Parks
  - · Beacon Hill Park excluded
- Parks continue to remain open and accessible to the public
- Guidelines for maintaining distance from pathways, trees and significant landscape features
- Sports fields will follow the traditional guidelines and application processes.







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## **MOBILE VENDING**

- Dedicated stalls in pre-determined locations intended for Food Trucks and Bicycle Vendors
  - Stalls renewed on 2 week basis to encourage diversity and turn over
  - Reserved stalls from 7am 7pm
- Intended to be minimum distance away from other similar brick and mortar businesses
- Self sufficient no City provided power, water or waste services







## **TEMPORARY ROAD CLOSURES**

- Adapting a current program for business or communityinitiated street closures or travel lane restrictions
- Intended to support business needs or community-building activities
  - Requires 80% support of adjacent businesses and residents
- Program accommodates closures for different length of times
- Application review focuses on traffic control measures and circulation impacts

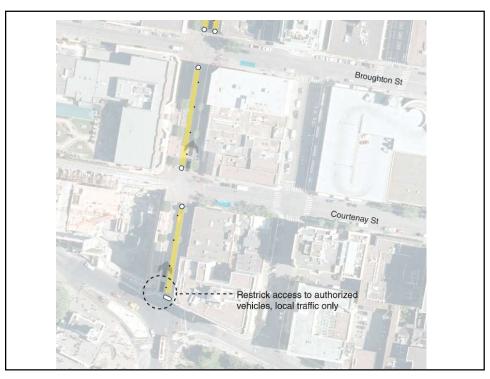


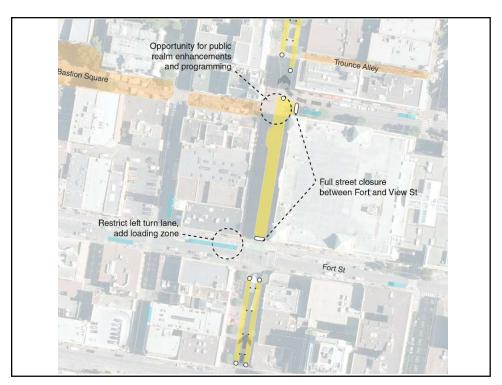
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# **GOVERNMENT STREET Pedestrian Priority Zone**

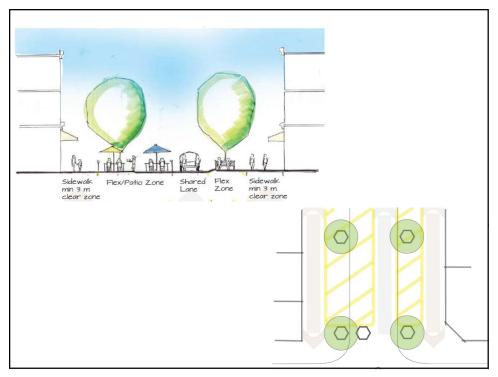
- Proactively brought forward by staff
  - Opportunity to implement Council Strategic Priority and designed with considerations from businesses and DVBA
- Represents step-change in the downtown streetscape environment
- Features multiple blocks of flexible on-street commercial areas and a central zone with a full-street closure for maximum use of public space











## **GOVERNMENT STREET**

- Pedestrian priority environment with accessible sidewalks
  - Expands successful pedestrian zones in Bastion Square and Trounce Alley
- Facilitates delivery and business servicing needs
- Ability to expand and adapt as required
- Can be animated through Arts & Cultural Activities





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## **EDUCATION & MONITORING**

- Comprehensive communications
  - Website, social media, business hub, Chamber, DVBA, neighbourhood team
- Fostering a culture of "temporary stewardship" and encouraging collaboration among businesses
- Enforcement through Bylaw Services, Parking Services and Right of Way management
- Educate first; ability to rescind permits if required



## **TIMELINES**

Pending Council approval, implementation would begin Monday, June 8, 2020:

- Communications and Information Sharing with Businesses
- Applications open for Programs
- Government Street initiated

Over the coming weeks and months, staff will review and adapt programs and report back to Council as required



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## **SUMMARY**

- People need to feel safe for economic recovery to be successful
- The City is proposing practical, achievable and expedited temporary solutions to allow businesses to use public spaces
- Our goal is to balance different needs while maintaining Provincial Health guidelines, road safety, accessibility and liveability for our community

