From: Anita Hadley

**Sent:** April 25, 2020 1:41 PM

To: Ryan Morhart

**Subject:** Coast Victoria Harbourside Hotel liquor license request

Manager, Permits & Inspections
Sustainable Planning and Community Department
1 Centennial Square
Victoria, BC V8W 1P6

To whom it may concern:

Our condominium overlooks the bar, swimming pool and outdoor patios, (including "Slip 53"), of the Coast Victoria Harbourside Hotel. We are therefore concerned about the Hotel's application for a permanent change to a liquor primary license to "adjust hours from 11:00 am to 1:00 am Monday to Saturday and 11:00 am to 12: am Sunday to 9:00 am – 1:00 am daily with no change to the existing occupant load. "

We assume that these changes do NOT apply to the outdoor patio known as SLIP 53, nor to any other outdoor patio. We have received assurance from the Permits & Inspections Office for the City of Victoria that the proposed license "only affects the 52 person seating area inside the hotel."

If this is so, then we have no objection to the proposed change to the existing license.

However, if the proposed change were to extend to outside the hotel, including the patio entertainment area called "Slip 53" and any other patio, we would NOT be in favour of the change to the license.

Our concern is that, if the license were to extend to outside the Hotel, it could lead to an intrusive increase in the noise level from the Hotel.

Sincerely,

Anita and Michael Hadley

Anita Hadley #802-630 Montreal Street Victoria, BC Canada V8V 4Y2

From: Victoria Mayor and Council Sent: April 29, 2020 10:53 AM

**To:** Ryan Morhart

Subject: Fw: Extention of Liquor Liscence Coast Hotel Montreal Street Victoria

Hi Ryan,

Hope you are doing well through all this.

Please see below - it has been shared with Mayor and Council, I am sending this for your file.

Thanks!

Heather

Heather McIntyre
Correspondence Coordinator
Mayor / City Manager's Office
City of Victoria
1 Centennial Square, Victoria BC V8W 1P6

From: Ben Levinson

Sent: April 26, 2020 10:32 AM

To: Victoria Mayor and Council <mayorandcouncil@victoria.ca>

Cc: GUY & SHIRLEY TOUSIGNANT

Subject: Extention of Liquor Liscence Coast Hotel Montreal Street Victoria

Dear Mayor Helps and Councillors,

I am writing about the proposed extension of the Liquor Licence of the Coast Hotel. Before any consideration of this matter Council should consider the following actions or inaction of the hotel.

- 1. Presently the swimming pool is an indoor outdoor facility. The outdoor facility is immediately next to approximately 32 bedrooms in our Condominium next door. I have asked the pool to place a sign in the outdoor area of the pool. Stating "QUIET AREA. PLEASE RESPECT THOSE IN THE HOTEL ABOVE, THE MARINA AND THE THOSE SLEEPING IN THE APARTMENT NEXT DOOR BY REFRAIN FROM YELLING AND SCREAMING". Presently the hotel allows screaming and shouting from early morning to 11PM at night. Most in the area try to go to sleep at 10 PM. This is the usual curfew time of camp grounds and Marinas. Please ask the hotel to put up a sign and change the pool hours to no later than 10PM.
- 2. There is a Fire Truck zone on the waterfront David Foster <u>WALK</u> way. The City has not clearly marked this area at the top of the Federal Custom Dock. The Hotel does not stop cars from parking overnight in this area causing the fire lane on the walkway to be blocked putting over 400 people in jeopardy if there is a fire in the three apartment buildings and the two marinas.

- 3. Presently the hotel has a patio with a brand new structure where meals are served and weddings are performed along with amplified music aimed toward the 95 units of our condo. This is often very annoying surely they could have music that does not require amplifying. If the bar is opened after 10 pm will this patio also be opened creating a hardship on our condominium, both myself and my wife in particular?
- 4. Presently the hotel has set up a smoking area under the opening windows of a number of units in our condominium. Why not move this to a location away from those opening windows? Our Condo does not allow smoking on Harbourside grounds.
- 5. The new highly illuminated Blue Crab sign shines into our bedroom around the edges of our blackout blinds and those of 32 bedrooms adjacent the sign until midnight every night. Is this highly illuminated level sign really needed to be on till midnight every night? Could you ask the hotel to turn the sign off at 10PM?

On the plus side we often dine at the Blue Crab when it is my turn to cook, and when our friends like to go out for lunch or dinner. Also I appreciate the use of the pool and facilities at a nominal cost.

Ben and Carla Levinson 501, 636 Montreal Street Victoria, BC, V8V4Y1

Copy to Guy Tousgnant, President of Harbourside Council

From: Bill Gmail

**Sent:** April 28, 2020 1:55 PM

**To:** Ryan Morhart

**Subject:** Re: Coast Hotel Liquor License

I am writing in response to a letter dated April 9<sup>th</sup>, from the City of Victoria regarding an application from the Coast Victoria Harbourside Hotel (CVHH) to adjust hours of operation to serve liquor—<u>inside their existing facility and to consume alcohol within their indoor facility</u>. I strongly oppose this application and find it An unacceptable expansion of their ability to operate a bar in an urban location in close proximity to family housing. While the application speaks to hours of operation inside the hotel, the hotel has in the past year expanded its bar service to an outside patio. In recent weeks the hotel has undertaken to build an expanded patio bar called Slip 53 where they intend to operate a patio bar. I do not believe that the hotel has a license to operate a bar outside of the hotel and within a few meters of residential housing and believe this is in violation of existing liquor licensing and noise regulations.

Expansion of hours of operation will result in additional traffic to and from the CVHH, further creating loud partying and noise within the hotel perimeter including the pool area from bar patrons. Moreover, it will lead to the consumption of liquor purchased from the hotel onto adjacent public areas including the pool area, the adjacent hotel lower patio area, the adjacent public walkway, the lower parking area and entrance to the hotel between the Harbourside Strata Corporation and the hotel.

Over the past few years the CVHH has shown a complete disregard for noise levels from its pool location and very often it does not close it pool in accordance with Victoria Bylaws or its own posted closure times. The hotel often holds outdoor weddings which take place between the hotel and the Harbourside Strata without due attention to the noise from large crowds of wedding attendees. Often weddings use public address systems to entertain guests before during and after weddings ceremonies have taken place. Weddings often include the serving of food (thus the patio becomes a restaurant) and includes liquor service from a portable bar set up outside the hotel turning the patio into an outside bar.

Once weddings move inside, the hotel does not police guests existing or partying outside the hotel after consuming liquor purchased inside he hotel or in the de-facto outside bar area. Its disregard for noise levels emanating from the outside sitting/bar area and the music played from the hotel shows its disregard for its location within a few meters of family housing.

The hotel is located within a family neighbourhood and has shown a disregard for noise levels, liquor laws and respect for its neighbours. This expansion of their hours of operation will only result in further deterioration to the well-being of the local community.

I oppose this change to the hotel's liquor license. To do so will undoubtedly lead to safety issues, and noise complaints. Bars should operate in downtown or commercial districts and not within meters of family housing.

Sincerely

Dr Bill Muirhead

Harbourside

636 Montreal Street

Gmail

April 2020.

Bob and Gail Hollingshead #403-636 Montreal Street Victoria BC V8V 4Y1

Manager, Permits & Inspections Department
Sustainable Planning and Community Development Department
1 Centennial Square
City Hall
Victoria BC
V8W 1P6

Dear Manager;

This letter is in reply to the invitation to respond to the received letter indicating increased hours for liquor license requested by the Coast Victoria Harbourside Hotel.

The Coast Victoria Harbourside Hotel is not located in the hub of downtown businesses where one would expect long liquor license hours, and all the noise and traffic that would be part of the location downtown Victoria hotel area. The Coast Victoria Harbourside Hotel is located in a quieter part of James Bay where there are a great number of residential condominium homes and single family homes in close proximity to this hotel. Most residents of the surrounding condominiums are of a senior age group.

The hours already allowed to Coast Victoria Harbourside Hotel are already over what would be reasonable in a residential area. There is already late night parties, weddings, and an open air swimming pool with which residents must endure a considerable amount of noise. To extend these hours into the early morning is most unfair, unkind, and we are sure in most cases unnecessary.

Please consider this letter an objection to such late hours of noise and sleep disturbance that these increased hours would produce. It is not that anyone wants to curtail other people's fun and celebrations, but as mentioned, there has already been significant increase in the hours such noise takes place in the last two years, and we just ask you to reconsider such a late opening and the noise thus involved.

Thank you for your consideration.

Sincerely,

Bob and Gail Hollingshead

MAY 0 1 2020

PERMITS & INSPECTIONS
CITY OF VICTORIA

Victoria City Council Mar Permito + 175 pections

2568 Dufferin ace Vict 8C V8R724

Sustan De Dlanning Community Development Dest. 1 centennial Sq. V. ct. BC V8 WIP6

Dear Maga in Coupal via Mar Dermitr + Inspection.

This is to notify elected members that as the property Mar of 426 St Lawrence 9 am against extended of the sale of alcoholite at coast Victoria Haibarsile

on three occasions rehicls travelling west on Superior.

Street have driven onto my property doing sufficient property damage to 426 St Lawrence: the front of a designated morety that could have harmed residents . I they had been on the front steps shorth after midnight. The last time [in which liquer (or doing)] were involved. ] Now rult you are welcome to examin rebuilt front steps.

on a proprietor of adjacent 330 St Lauvence ST to it is already in credity noisy for rendents who potentially adding more with extended hours ie arguments in tishur mun's Park

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Joms Gasth alon jugher

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9 believe that a Cpt. Myers had 1265+ Lawrence ou. tt in 1892. In 1969 Bert Tingley, still fishen. in his 800 a considered the eldet troller so doing, owned

the structure which he had note into - tripler of warse, I am fraisher with the blue Crab Down at Harbur Coast, having wind at St vaurence St, off +m, since 1969 (soferce to court that of work)

my point of course, it that this is a protected residential part at an Regtoric forking area, that has our the years-been subjected to incredible noise: from big 50 tour cours (which were not allowed on os was 57) noing is alm st bancine st; from that noise open for passengers Four bus's automatic word speaking which approaching St Lawren & from the docks, I from noise made by people usem. the pool at the time share hotal next door too late in the evening in i formerly announcements of meds real from oarbs Ware, . not to mention sea planes - nuter agels.

If people are to live in this area of west Jam Day, it needs to be somewhat percental for a few Rouss'et (east The ser God are flying it 4.15 th in the warner second - if met almost all night.

Living down town & recall lest bloviers drowning out bird

pps while 9 am no monarchest, I am steer try to wreder which nation encompanie we. I recall grants of beer solf " Succesion oregon in the early sixten, and hard upple 98% of residents can control their drinking; a for 9 know can not, r that can create significant 

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From:

**Sent:** April 22, 2020 4:24 PM

**To:** Ryan Morhart

**Subject:** coast victoria harbourside hotel liquor liscence adjustment

#### Hello

we live next to the hotel and they have now opened an outside restaurant on the patio where they used to just hold occasional events like weddings etc. we would not like to see that opened earlier in the am and for sure no service or liquor after 10:30 pm as the noise carries right into our home. we appreciate that the hotel has tried to be a good neighbor but the changes would make it impossible to use half of our unit when they have guests on the patio

we would ask that the existing liquor license remains as is

thanking you in advance jacqueline macdonald and john priddle 600-630 montreal street victoria v8v4y2 BC

From: Jo-Ann Thompson

**Sent:** April 26, 2020 10:44 PM

**To:** Ryan Morhart

**Subject:** Coast Hotel application to extend liquor license hours

Manager, Permits & Inspections
Sustainable Planning and Community Development Department

The residents in the Harbourside Condo Complex (next door to the Coast Hotel) received a notice from the City of Victoria regarding the Coast

Hotel's application to extend it's liquor license hours "for the 52 person sitting area inside the hotel only". I learned that when I spoke to someone in the Permits & Inspections office on Wednesday to get details on what would be involved with the new license.

I have two properties in the building facing the hotel, one property is on the 4th floor directly across from the patio and side entrance for the pub, the other property is on ground level. In the last five years the hotel has had three different owners and a new manager. The new manager has been there for abt. 3-4 years and spoke to our condo association upon his arrival and explained that he wanted to bring the hotel up to the neighbourhood's standards. In some ways he accomplished that and in other ways he failed terribly. I understand that the hotel has to make money in order to remain in operation but it should not be at the neighbourhood's expense. We live here permanently and this is a RESIDENTIAL area with houses and privately owned condos.

We've had summers that were totally unacceptable for us due to the constant patio functions with weekly weddings, parties, etc. etc. with exceptionally loud music, so loud, we're unable to hear our own TV's sitting 6 feet away. Every function involves alcohol and drinkers that get out of control. At times the noise has been so loud the other building could hear it. I realize this is mostly from the outside drinkers and parties but alcohol is served during the day inside and outside all day. The language and volume of noise is not acceptable. The people don't understand that every sound made bounces off both buildings increasing the volume.

The stream of 'out of control drunks' leaving the inside bar area and patio often cause issues for the neighbourhood as they stumble, yell and pee at all hours of the day & night not only on my property but other properties in the neighbourhood. They wander onto our front parking lot attempting to enter cars or to simply sleep in our flower beds. So many times I've watched groups wander out of the inside bar area totally looped in the afternoon and wander onto the water walkway yelling, screaming and even fighting at times. It's a wonder no one has fallen down the brick stairs. We don't need this in our community. The seniors in our complex moved here to enjoy the scenery and a quieter life style after working for years. This is retirement time not a time to be worrying about uncontrolled drunks and what damage they may cause.

We've been fighting with the hotel for years to have them lower the volume of the noise and respect the neighbours rights to live in quiet in their own homes.

The hotel DOES NOT NEED TO INCREASE THEIR DRINKING HOURS they need to respect the property and owners in the neighbourhood.

For me the hotel is wonderful to live next to as their staff is great, the restaurant is wonderful and the facilities are very handy. But when the owners live in Japan they have no idea what issues arise from new initiatives on their part.

I oppose the application for both of my properties regarding the change to their current liquor permit.

Jo-Ann Thompson	
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To whom IT they leaveen,

Re: Coast Hotel Liguer License Charge

Joan how lived in a condo next to the Joan Hotel four 25 years. Our the years and changes of overership at times There has been on increase of noise particularly on the patie during wedding receptions and large party Junctions.

They are proposing would only apply to the \$2 person seating area inside the hotel.

somed "Seip 53" entertainment area on the polio and if it was to be included in the application.

after much consideration my answer will be NO to a charge of their liquor license hours.



Sirculy

Marilyn Higg

4045
630 Montreal St.

Victoria V8V442

From:	Stefan Johnson
Sent:	April 29, 2020 3:43 PM
To:	Rvan Morhart

**Subject:** Coast Victoria Harbourside Hotel Application

Dear Sirs;

We have received your letter dated April 9, 2020, (post dated April 20, 2020), with respect to the above noted Application. My wife and I live at 902-630 Montreal Street.

We both have concerns about the Application. Currently the noise level coming from the Coast's outdoor pool and patio (Slip 53, which is located above the pool) can be overwhelming at times (all pre covid19). They have been serving liquor on the outdoor patio, weather permitting, plus food. They also hold group functions there, ie weddings, etc.

We don't understand why a liquor license would be granted to have a start time at 9:00 am. We also understand that the Application applied to their indoor seating of 52 people only. This begs the question if their current license covers the outdoor patio?

The parking around the hotel is extremely limited and "residential only" for the most part. Plus the noise level from the street is significant with vehicles speeding by, especially during the cruise season. And with most outdoor patios, the noise level at street level increases at closing time.

Thanking you in advance for your consideration.

Regards, Stefan and Margaret Johnson

Sent from my iPad

Manager Permits and Inspections
Sustainable Planning and Community Development Department
rmorhart@victoria.ca

April 28, 2020

re: Coast Victoria Harbourside Hotel

re: Change to Liquor Primary License to adjust hours

#### Dear Sirs:

We do not have any problem with the changes of hours proposed **ASSUMING** that the occupant load of 52 people is for the **inside** of the hotel and does not include **Slip 53** - the outside patio which butts up to our unit at 302-630 Montreal St. or any other outdoor patio that may be developed. We would be very concerned with the noise levels.

Sincerely Jack and Liselotte Dubney 302-630 Montreal St. Victoria V8V4Y2 BC

From: Jean Chilcott

**Sent:** April 24, 2020 9:13 PM

**To:** Ryan Morhart

**Subject:** Application by Coast Harbourside Hotel

#### To the Manager of Permits and Inspections:

I live at 360 Montreal street —- next door to the Coast Hotel. I have no objection what so ever to the hotel adjusting their hours for serving liquor.

I have been in the hotel many times over the last 15 years —- I feel it is a credit to the City of Victoria. It is well run and the staff is welcoming to the many tourists and locals who stay and eat there.

My apartment is at the front of the building in Harbourside and I have never been bothered by noise from the hotel. We will be going through a long period of 'recovery' and I feel we need to support the Victoria tourist industry in the days to come.

Sincerely, J. Chilcott

Ryan Morhart Appendix G

From: Rhonda Reidy

**Sent:** May 13, 2020 8:20 AM

To: Ryan Morhart

**Subject:** Coast Victoria Hotel liquor application

This email is in response to the notice I received in the mail regarding the Coast Victoria Hotel's application to permanently change the hours of liquor availability to guests to 09:00 - 01:00 daily.

I support the proposal.

The hotel is a respectably run business. An additional 2 hours (mornings) and 1 hour (Sunday nights) for liquor sales is negligible.

Thank you, Rhonda

--

Rhonda Reidy PhD Candidate Fisheries Ecology and Marine Conservation Group Department of Biology, University of Victoria