

**Richard Elliott**

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**From:** Christine Dunsmoor [REDACTED]  
**Sent:** March 20, 2020 3:54 PM  
**To:** Victoria Mayor and Council  
**Cc:** [REDACTED]; [REDACTED]  
**Subject:** 328 Cook Street rezoning application

Good afternoon,

I am sure that in the current covid-19 crisis you are working diligently to address health concerns in our city. This is a challenging time for us all. Those fortunate enough to have primary care providers are feeling anxious; those of us without are faced with this same, shared anxiety, compounded by fears and worries about no one consistent to care for our health and the health of our loved ones in a troubling global pandemic.

Up until a few weeks ago, we had a family doctor, a young man with a wonderful approach to his patients and to medicine. We thought he would be in our lives for a long time. No doubt he did too. So it came as a shock when he closed his practice due to a medical condition. To date our search for another GP has been frustrating and unsuccessful. There are no doctors accepting new patients in this city.

During our search, we became aware of the work nurse practitioners do, and hurried to investigate possibilities and to be included on a waitlist. We are hopeful that my family and I (and many others without primary health providers ) can be attached to a practitioner in a thriving community health service proposed for 328 Cook Street. We are hopeful that other centers will be modeled on this one.

We are hopeful that necessary funding and rezoning will go forward as soon as possible. Please act swiftly to facilitate the opening of an urgently needed resource.

Yours,  
Christine Dunsmoor

**Richard Elliott**

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**From:** Gwenn Guthrie [REDACTED]  
**Sent:** April 2, 2020 3:01 PM  
**To:** Victoria Mayor and Council  
**Subject:** 328 Cook St Rezoning Application

To Whom it May Concern,

I am one of many who cannot find a family doctor in Greater Victoria.

This means every time I experience ill health I join the crowds of people who cluster in walk-in clinics and wait hours to gain diagnosis or treatment.

I am fortunate in that I very rarely have to spend time in these waiting rooms, in pain, possibly contagious, missing work because appointments are not possible, even if you are there to gain previously requested test results.

For many, long waits in walk-in clinics are a regular fact of life.

I believe every opportunity we have to provide more health facilities for the people of Victoria should be acted upon.

The Victoria Health Co-op needs exam and treatment room space to serve some of the 70,000 people in our area who do not currently have Primary Health Services and adequate wellness services.

The proposal for 328 Cook St enables the Victoria Health Co-op to access space to provide Nurse Practitioner services, a Medical Office Assistant, health and wellness education, and wellness treatments.

VHC practitioners and patients and the practitioners currently working at the Cook Street Village Activity Centre will be able to work together for the wellbeing of community residents.

Please consider the rezoning application proposal.

Thank you,

Gwenn Guthrie.

## Richard Elliott

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**From:** Katherine Maas [REDACTED]  
**Sent:** April 7, 2020 6:52 PM  
**To:** Victoria Mayor and Council  
**Cc:** [REDACTED]  
**Subject:** 328 Cook St Rezoning Application

I am one of the thousands of people in Victoria who has lacked access to a primary health service. It took me six full years after moving here to finally find a family doctor, and I have many, many friends who have not been so lucky and are still looking.

The Victoria Health Co-op needs exam and treatment room space to serve some of the 70,000 people in the local area who do not currently have Primary Health Services and adequate wellness services. Globally, we are experiencing an unprecedented health care crisis and we are experiencing the effect of the COVID-19 crisis in our local community. Our health care professionals are working tirelessly and the demand for Primary Health Care continues to increase. Now, more than ever, we need support from our local governments to access Primary Health Care and to support and expand services to meet the health care needs of our communities.

The proposal for 328 Cook St enables the Victoria Health Co-op to access space to provide Nurse Practitioner services, a Medical Office Assistant, health and wellness education, and wellness treatments. VHC practitioners and patients and the practitioners currently working at the Cook Street Village Activity Centre will be able to work together for the wellbeing of community residents.

Now, more than ever, we need support from our local governments to access Primary Health Care and to support and expand services to meet the health care needs of our communities.

Can we count on your support?

Katherine Maas

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Katherine Maas  
[REDACTED]

Poverty isn't a lack of character. Poverty is a lack of cash. — Rutger Bregman

## Richard Elliott

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**From:** Elizabeth Kozak [REDACTED]  
**Sent:** April 8, 2020 2:17 PM  
**To:** Victoria Mayor and Council  
**Cc:** [REDACTED]; [REDACTED]  
**Subject:** 328 Cook St. Rezoning Application

"The Victoria Health Co-op needs exam and treatment room space to serve some of the 70,000 people in the local area who do not currently have Primary Health Services and adequate wellness services. Globally, we are experiencing an unprecedented health care crisis and we are experiencing the effect of the COVID-19 crisis in our local community. Our health care professionals are working tirelessly and the demand for Primary Health Care continues to increase. Now, more than ever, we need support from our local governments to access Primary Health Care and to support and expand services to meet the health care needs of our communities.

The proposal for 328 Cook St enables the Victoria Health Co-op to access space to provide Nurse Practitioner services, a Medical Office Assistant, health and wellness education, and wellness treatments. VHC practitioners and patients and the practitioners currently working at the Cook Street Village Activity Centre will be able to work together for the wellbeing of community residents."

I strongly support the preceeding, very worthwhile community initiative and as a Victoria constituent request that Council approve this proposal in the immediate future.

I have been a resident of James Bay for 16 years and was fortunate to always be under the care of a doctor at the Michigan St. Clinic and now my doctor has moved to the clinic on Yates. Unfortunately, Dr. Cooper only works 2 days per week so it can be a wait of 3 weeks to see my own doctor. Although comforting to have access to my own doctor for all of my medical needs, there are a number of times that a nurse practitioner could take care of conditions such as a case of recently an ear infection. This was the case when I first moved to Victoria in 2014; the Clinic did have the services of a practitioner and many of my medical needs were very well met by her. This addition to our community would help alleviate the long waits for patients with doctors and those who don't have a doctor to endure hours and sometimes days to obtain the medical assistance they require.

Thank you for your timely action in addressing this matter and I look forward to being informed of the positive results.

Sincerely, Elizabeth Kozak, [REDACTED]

## Richard Elliott

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**From:** W. Gregg Turner [REDACTED]  
**Sent:** April 8, 2020 8:16 AM  
**To:** Victoria Mayor and Council  
**Cc:** [REDACTED]; [REDACTED]  
**Subject:** 328 Cook St Rezoning Application

*Hello and good wishes.*

*I have been involved with the Victoria Health Co-op for many years and was part of the initial ground floor beginning.*

*The Victoria Health Co-op needs exam and treatment room space to serve some of the 70,000 people in the local area who do not currently have Primary Health Services and adequate wellness services. Globally, we are experiencing an unprecedented health care crisis and we are experiencing the effect of the COVID-19 crisis in our local community. Our health care professionals are working tirelessly and the demand for Primary Health Care continues to increase. Now, more than ever, we need support from our local governments to access Primary Health Care and to support and expand services to meet the health care needs of our communities.*

*The proposal for 328 Cook St enables the Victoria Health Co-op to access space to provide Nurse Practitioner services, a Medical Office Assistant, health and wellness education, and wellness treatments. VHC practitioners and patients and the practitioners currently working at the Cook Street Village Activity Centre will be able to work together for the wellbeing of community residents.*

*I believe this is something that will assist and contribute to our community in a significant way.*

*With Kind, Healthy and Supportive wishes,*  
*Gregg*

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Humans Being More and Results Now!

Solution Innovators - W. Gregg Turner PhD, CHT, CNLP

Trainer, Rapid Results Therapist/Counsellor, Consultant, Author,

[REDACTED]

[REDACTED]

## Richard Elliott

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**From:** laura Kaufman [REDACTED]  
**Sent:** April 8, 2020 2:16 PM  
**To:** Victoria Mayor and Council  
**Subject:** Moving forward for better medical care

Dear Lisa and Council . Please support a great initiative on the part of our Cook Street Community And Nurse Practitioners to secure the space for the clinic in the Cook Street Activity Centre . We particularly need such health support now in spite of the issues with the Corona Virus and because so many seniors have been ignored or relocated to stay in without any support they require .

Please reopen and act upon this Nurse Practitioner opportunity for the Cook Street Village community . Best Wishes

Laura Kaufman Weisbord [REDACTED]

Sent from my iPhone

**Richard Elliott**

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**From:** Mary Gradnitzer [REDACTED]  
**Sent:** April 8, 2020 12:05 PM  
**To:** Victoria Mayor and Council; [REDACTED]  
**Subject:** Primary Health Care

I very much support the establishment of the Nurse Practitioner Clinic at 328 Cook St. It is needed to support the diminishing supply of family doctors. I hope you will grant approval as quickly as possible.

## Richard Elliott

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**From:** robin/maureen [REDACTED]  
**Sent:** April 11, 2020 4:46 PM  
**To:** Victoria Mayor and Council  
**Subject:** 328 Cook St. Rezoning application

Dear Mayor and Council:

As seniors and neighbours of Cook St. Village, we would like to strongly support the initiative below of the Victoria Health Co-op:

*The Victoria Health Co-op needs exam and treatment room space to serve some of the 70,000 people in the local area who do not currently have Primary Health Services and adequate wellness services. Globally, we are experiencing an unprecedented health care crisis and we are experiencing the effect of the COVID-19 crisis in our local community. Our health care professionals are working tirelessly and the demand for Primary Health Care continues to increase. Now, more than ever, we need support from our local governments to access Primary Health Care and to support and expand services to meet the health care needs of our communities.*

*The proposal for 328 Cook St enables the Victoria Health Co-op to access space to provide Nurse Practitioner services, a Medical Office Assistant, health and wellness education, and wellness treatments. VHC practitioners and patients and the practitioners currently working at the Cook Street Village Activity Centre will be able to work together for the wellbeing of community residents."*

Robin and Maureen Applewhaite  
[REDACTED]



## Richard Elliott

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**From:** [REDACTED]  
**Sent:** April 11, 2020 2:25 PM  
**To:** Victoria Mayor and Council  
**Subject:** 328 Cook St Rezoning Application

*Dear Victoria mayor and council,*

*The Victoria Health Co-op needs exam and treatment room space to serve some of the 70,000 people in the local area who do not currently have Primary Health Services and adequate wellness services. Globally, we are experiencing an unprecedented health care crisis and we are experiencing the effect of the COVID-19 crisis in our local community. Our health care professionals are working tirelessly and the demand for Primary Health Care continues to increase. Now, more than ever, we need support from our local governments to access Primary Health Care and to support and expand services to meet the health care needs of our communities.*

*The proposal for 328 Cook St enables the Victoria Health Co-op to access space to provide Nurse Practitioner services, a Medical Office Assistant, health and wellness education, and wellness treatments. VHC practitioners and patients and the practitioners currently working at the Cook Street Village Activity Centre will be able to work together for the wellbeing of community residents.*

*Thanks for considering my input.*

*Best regards,*

*Ursula Pfahler, Fairfield resident*

## Richard Elliott

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**From:** Victoria Health Co-Op [REDACTED]  
**Sent:** April 12, 2020 11:36 AM  
**To:** Leigh-Ann Topfer  
**Cc:** Victoria Mayor and Council; Carol Turnbull  
**Subject:** Re: 328 Cook St Rezoning Application

Excellent, thank you and enjoy the sun.

**Yours co-operatively, Vanessa Hammond Chair: Victoria Health Co-operative** [REDACTED]

Staycation for the nation.

On Sun, 12 Apr 2020 at 11:25, Leigh-Ann Topfer [REDACTED] wrote:

Dear Mayor Helps and City Council,

Please support the rezoning proposal for 328 Cook St to enable the Nurse Practitioner service to be set up there. As you know, many of us in the capital region do not have access to a family doctor and the evidence supports the use of nurse practitioners to handle most family doctor-type visits effectively and cost-effectively. Having a Nurse Practitioner clinic in Cook St village will provide over 800 people who are currently without family doctors with stable primary health care services.

Thank you! Best wishes,  
Leigh-Ann Topfer

**Richard Elliott**

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**From:** Jiya Shoaib [REDACTED]  
**Sent:** April 13, 2020 10:14 AM  
**To:** Victoria Mayor and Council  
**Cc:** [REDACTED]; [REDACTED]  
**Subject:** Rezoning Application 328 Cook St.

Dear Mayor Helps and Victoria Council,

The Victoria Health Co-op needs exam and treatment room space to serve some of the 70,000 people in the local area who do not currently have Primary Health Services and adequate wellness services. Globally, we are experiencing an unprecedented health care crisis and we are experiencing the effect of the COVID-19 crisis in our local community. Our health care professionals are working tirelessly and the demand for Primary Health Care continues to increase. Now, more than ever, we need support from our local governments to access Primary Health Care and to support and expand services to meet the health care needs of our communities.

The proposal for 328 Cook St enables the Victoria Health Co-op to access space to provide Nurse Practitioner services, a Medical Office Assistant, health and wellness education, and wellness treatments. VHC practitioners and patients and the practitioners currently working at the Cook Street Village Activity Centre will be able to work together for the wellbeing of community residents.

I'm a recent transplant from Ontario and was shocked at the state of primary care in this city when I needed to see a physician earlier this year. Anecdotally I have heard that the severe shortage of family physicians has existed for more than a decade. Your support for the Co-op will ease some of this burden on practitioners as well as the patients that need medical care. I hope you continue to advocate for, and fund the need for an integrated and well resourced primary care system in this City. Access to regular primary care should be a basic right in province as rich as BC and in the capital city!

Regards,

Wajiha Shoaib

## Richard Elliott

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**From:** aniemann [REDACTED]  
**Sent:** April 15, 2020 3:55 PM  
**To:** Victoria Mayor and Council  
**Subject:** 328 Cook St Rezoning Application

Dear Mayor and Council:

I'm writing in support of the enclosed proposal.

I have just this year lost my young family doctor to health issues (which is weird since it's supposed to be the other way around) and am unable to find a replacement. In his last letter to us, his patients, he wrote about how he had tried to find a doctor to take over our care but that he had been unsuccessful. He sent us instructions on how to download our personal medical history from a central repository. I had considered myself very lucky as many of my friends and relatives are without a family doctor - and now I suddenly find myself in the same boat and in need of facilities such as the one set out in the following proposal:

*"The Victoria Health Co-op needs exam and treatment room space to serve some of the 70,000 people in the local area who do not currently have Primary Health Services and adequate wellness services. Globally, we are experiencing an unprecedented health care crisis and we are experiencing the effect of the COVID-19 crisis in our local community. Our health care professionals are working tirelessly and the demand for Primary Health Care continues to increase. Now, more than ever, we need support from our local governments to access Primary Health Care and to support and expand services to meet the health care needs of our communities.*

*The proposal for 328 Cook St enables the Victoria Health Co-op to access space to provide Nurse Practitioner services, a Medical Office Assistant, health and wellness education, and wellness treatments. VHC practitioners and patients and the practitioners currently working at the Cook Street Village Activity Centre will be able to work together for the wellbeing of community residents."*

Thank you for your consideration,  
A.Niemann

## Richard Elliott

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**From:** Ann Maffey [REDACTED]  
**Sent:** April 17, 2020 2:55 PM  
**To:** Victoria Mayor and Council  
**Subject:** 328 Cook Street rezoning application

I am emailing on behalf of the Victoria Health Co-op of which I am a member.

The Victoria Health Co-op needs exam and treatment room space to serve some of the 70,000 people in the local area who do not currently have Primary Health Services and adequate wellness services. Globally we are experiencing an unprecedented health care crisis and we are experiencing the effect of the COVID-19 crisis in our local community. Our health care professionals are working tirelessly and the demand for Primary Health Care continues to increase. Now, more than ever, we need support from our local governments to access Primary Health Care and to support and expand services to meet the health care needs of our communities.

The proposal for 328 Cook Street enables the Victoria Health Co-op to access space to provide Nurse Practitioner services, a Medical Office Assistant, health and wellness education, and wellness treatments. The VHC practitioners and patients and the practitioners currently working at the Cook Street Village Activity Centre will be able to work together for the well-being of community residents.

Being familiar with the work of Nurse Practitioners, they are able to provide primary patient assessment and treatment thus filling the current void of Family Physicians and allowing those still practicing to put their skills to helping those with complex acute conditions.

I do urge you, Mayor and Council to approve this request for additional space at the Cook Street Village Activity Centre,  
Sincerely Ann Maffey.

Sent from my iPad

## Richard Elliott

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**From:** Public Service Centre - Internet email  
**Sent:** April 17, 2020 11:38 AM  
**To:** Victoria Mayor and Council  
**Subject:** FW: General - City of Victoria Feedback Form

**From:** webforms@victoria.ca <webforms@victoria.ca>  
**Sent:** April 17, 2020 11:20 AM  
**To:** Public Service Centre - Internet email <publicservice@victoria.ca>  
**Subject:** General - City of Victoria Feedback Form

You have received an email from Bernadette Armstrong via the City of Victoria website feedback form

Name: Bernadette Armstrong  
Email: [REDACTED]  
Topic: General  
Phone: [REDACTED]  
Address: [REDACTED]

Message: I am not a resident of Victoria but have always enjoyed shopping and visiting the downtown core. Recent requests to acquire hotel rooms proposed by council to house homeless on Pandora will not work to isolate persons. I have driven downtown on 2 occasions. One time 1:30 a.m. and the other time 9 p.m. I witnessed numerous gatherings without social distancing of persons in existing shelter buildings, Douglas St. where spoons diner was located and another building at Douglas St. and Finlayson Rd. I had a conversation with a young man who came to my vehicle when I was parked observing him at Blanshard and Cloverdale at 1:30 a.m. He was clearly under the influence, travelling through business parkade in the area and he advised he was wanting to go to his friends in Langford. I asked if he had a place to stay and he said he had a tent at Topaz Park. I suggested he return since his friend would not want a visitor in the middle of the night. He did head back in that direction and SPD came as he was headed back up the ramp. Clearly these people will be out and about in groups, some who will be looking for an opportunity to steal while the city sleeps, and some to acquire drugs. Persons under the influence cannot make reasonable decisions. I did witness an individual coming from the direction of Pandora campers to an apartment, The Chelsea, and can only conclude he may have been conducting business. The better solution is to work with the provincial government to get the addicted into treatment and mentally ill into institutions to prevent them from being preyed upon on the streets. The City of Victoria cannot continue to enable these street entrenched to the detriment of businesses and residents. Forcing hotel owners to house the indigent is not a solution, even temporary. There are many who cannot maintain reasonable standards in a housed situation. As subsidized homes have been provided on the Westshore there has been an elevation of criminal activity here and so government policy needs to work towards reducing the reasons behind this behaviour.

Please pass this on to council.

Date: Friday, April 17, 2020 11:19:39 AM