

## Christine Havelka

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**Subject:** FW: Appeal: 1032443 - Application Follow-Up - 246 Wilson Street  
**Attachments:** STR Appeal Process Policy\_Final\_May, 2020 (1).pdf

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**From:** Sara Jansen [REDACTED]  
**Sent:** May 29, 2020 4:32 PM  
**To:** [str@victoria.ca](mailto:str@victoria.ca)  
**Subject:** Fw: Automatic reply: 1032443 - Application Follow-Up

Good afternoon,

I have been unable to get in touch to ask a few questions regarding this application and would like to appeal this decision to cease operation of a short term rental on behalf of my parents.

I am their daughter and we own a duplex together, I have several issues with the existing bylaw that prevents them from renting out their short term space which is rented less than 50% of the time and is primarily used for visiting family and friends. It seems that my mom is being penalized for getting a license for her rental, which is typically rented by family members of other people in Vic West. There are many other rentals in stratas have no requirement to rent for at least 30 days, and there are several operating without a license in our area and this is not a focus of investigation. I work in local government and understand the restrictions that challenges that exist due to COVID-19. With the lack of ability to speak to someone, I would like this to be our formal request to appeal the decision in this case.

I look forward to hearing from you to better understand next steps.

Thanks,

Sara

**From:** "[str@victoria.ca](mailto:str@victoria.ca)" <[str@victoria.ca](mailto:str@victoria.ca)>  
**Date:** April 29, 2020 at 4:31:27 PM PDT  
**To:** Cindy Jansen <[REDACTED]>  
**Subject:** Automatic reply: 1032443 - Application Follow-Up

Thank you for emailing [str@victoria.ca](mailto:str@victoria.ca). This automatic response is to confirm that we have received your email. If you have submitted an application package, your application will be processed, reviewed, and if you are deemed eligible you will be sent an invoice in the mail. If we require additional documentation or clarity, a Bylaw staff member will reach out to you directly via email. Upon receipt of final payment, you will then be issued a Business Licence number which must be displayed in all advertisement associated with your Short-Term Rental.

If you are emailing with a Short-Term Rental related inquiry, a Bylaw Clerk will respond to your email in the order that we receive it.

Have a wonderful day, and thank you for your email / inquiry.