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i-TOW 383-iTOW

Central Dispatch Phone 250-383-ITOW (4869)

675 WILSON STREET V9A 3H3

BILLING ORDER # _____
BILLED TO _____

S. 22

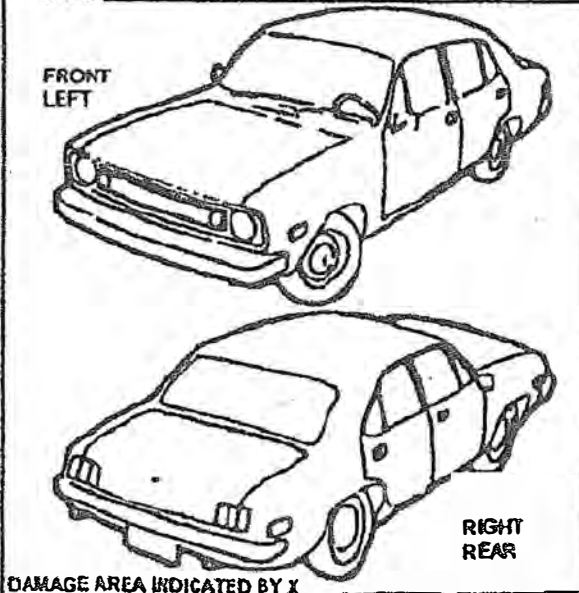
☐ CHARGE ☐ ICBC ☐ PDG ☐
☐ DEBIT ☒ MASTER ☐ VISA ☐
CARD CLAIM # _____ EXPIRES _____

DESCRIPTION
VIN # _____
MAKE Touareg COLOUR Silver
LICENCE S. 22 PROV STATE BC
2 DR ☐ 4 DR ☒ OTHER 5.1L
REGISTERED OWNER
NAME _____
ADDRESS _____

KEY TAG ☐ YES ☐ NO ☒ OPEN ☐ LOCKED ☐ REL ☒ FEL ☒

PROPERTY _____

DATE _____



DAMAGE AREA INDICATED BY X

NOT RESPONSIBLE FOR WEAK OR DEFECTIVE BUMPERS

CONTROL
TOL CL AM TIME PM AL AM TIME PM CL 9:55 AM PM

DATE Sept 20th 2019
TRUCK # 03 DRIVER 39 Job # _____

SERVICE
REPORTED TO _____ AM PM

MVA ☐ BY-LAW ☐ 4-6 ☐ BADGE # _____
PI ☒ BAILIFF ☐ 7-9 ☐ PC _____

NAME _____

REASON NPD

FROM Oxford Falls

TO Lot #1

_____ 85 20

AXLES ☐ DRIVE SHAFT ☐ RE ☐ RE & RE ☐

TRANSLIST ☐ TRAILER ☐ COILS ☒ 34 00

SECOND TOW _____

CHARGES PAID OUT _____

RECOVERY _____ FSC 21 42

STORAGE _____

DATE & TIME RELEASED 12/21/10:20 AM PM 20 50

SUBTOTAL 160 92

GST 8 05

TOTAL 168 96

1. As owner, agent or tenant of above premises I hereby give authorization to impound above mentioned vehicle and hold for storage and towing fees.

AUTHORIZATION _____

2. In the event that payment is not made for services rendered forthwith or in the event that payment is made by a cheque which is returned N.S.F. then and in such case I hereby authorize and instruct TOW GROUP to pick up the said vehicle and hold same until payment of all of further charges and storage fees are paid.

AUTHORIZATION _____ CUSTOMER'S SIGNATURE _____

EXTRA COPY

STREET / VICTORIA/ BC/ [REDACTED]

September 27, 2019

Barrie Cockle - By-Law Enforcement Officer
City of Victoria
Pandora Street Office

Delivered by hand

Dear Mr. Cockle

Thank you for speaking with me on Wednesday. As you know, I have some concerns about the towing fees charged to me. My vehicle was towed according to the receipt for payment from I-Tow (copy attached) at 9:55 pm on Friday, September 20th. It was towed from the Oxford Foods lot behind the store located at the corner of Cook and Oxford Streets. I acknowledge that the signs clearly indicate the 1-hour parking is the limit for vehicles parking in the lot. Even though the store closes at 8:00 pm, I expect that for unknown reasons the store want its lot clear even when it is not in use. I will take up this policy with Oxford Foods.

But I acknowledge that I am liable for the fine.

I was able to find the name of the towing company and the list of charges. They specified the amount of the towing fine, the hourly and daily storage charges, and the drop fee.

I called the number listed and was informed that the car had been impounded. I wanted to come and retrieve it, I was asked by the representative if I had been drinking. I answered in the affirmative. (I work as a musician and in the course of the evening, I will take a beer) He therefore said that my car would not be released until 9:00am the next morning when somebody would be there. I believe that the towing company is in breach of Section 12 (1) and (2) of the Towing By-Law. Clearly, no one was at the office and the decision to hold a vehicle based on the state of the owner is not within the purview of the Towing Company. Holding my

vehicle overnight was purely for the convenience and the economic advantage of the towing company. The charge is illegitimate and should be refunded

I also reviewed the charges on my receipt and discovered that I was charged for dollies. I drive a 2012 Prius V Hybrid which qualifies as a small car. I can see no compelling reason why dollies would be needed to tow it. I suspect that the tow driver saw a chance to get a quick buck. This charge is illegitimate and should be refunded.

Finally, there is a sum of \$24.42 identified as FSC. I see no provision for such a fee in Schedule A of the by-law. Accordingly, this charge is unauthorized and should be refunded.

In conclusion, I cite what I think are three breaches of the Towing By-law. If your investigation concludes that I am right, please let me know. If you are not in a position to help me collect any over-payment, then I will reluctantly use the small claims option available to me.

Why would I bother? In the end, I do not like the predatory nature of the towing business. And I despise merchants in an urban environment who would keep a parking lot unoccupied when they are not in business in the evening. Heck, they could install parking meters and make some money.

After your investigation, any help you can give me would be most appreciated.

Yours truly,

S. 22

Q WHAT TIME DID YOU CALL -

A 1030 P.M. CALLED 1-TOW TO PICK UP. FINISHED 10:15 P.M.

I BEG TO ASK IF YOU CAN IMMEDIATELY




DOLLY EVERYTHING

BYLAW SERVICES REQUEST FOR SERVICE

Call Number: 139038
Entered By: DAWNA BEACH
Assigned To: BOBBY BAINS
Follow Up:
Bring Forward:

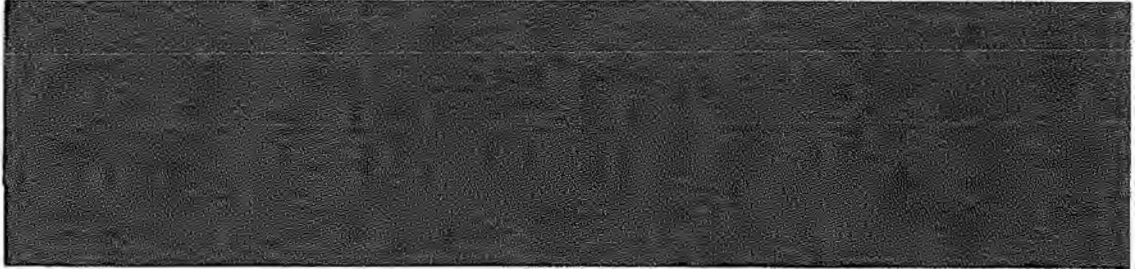
Oct 2, 2019
Oct 2, 2019

Class: PUBLIC OTHER
Problem: OTHER
Priority: NORMAL

LOCATION I-TOW OXFORD FOODS 271 COOK ST	REQUESTOR S. 22 Phone 1:  Phone 2:  Email: 
CALL DETAIL I-Tow may be in violation of Towing Bylaw - see letter attached	
INSTRUCTIONS	

Email Reference #280451

3 X MTI - ISSUED



NEW IN.
CFS# 139038

COPY ⁵ FYI.

STREET / VICTORIA/ BC/ [REDACTED]

October 2, 2019

The President,
I-Tow
675 Wilson St.
Victoria, BC V9A 3H3

Your Company towed my vehicle from the Oxford Foods lot behind the store located at the corner of Cook and Oxford Streets on the evening of Friday, Sept. 20th, 2019. According to the receipt for payment from I-Tow (copy attached) the time of the tow was 9:55 pm. I acknowledge that the signs clearly indicate the 1-hour parking is the limit for vehicles parking in the lot. Even though the store closes at 8:00 pm, for unknown reasons the store want its lot clear even when it is not in use. I will take up this policy with Oxford Foods.

But I acknowledge that I am liable for the fine.

I was able to find the name of the towing company and the list of charges. They specified the amount of the towing fine, the hourly and daily storage charges, and the drop fee.

My mobile call log indicates that I made 5 calls to your office. Two were at 10:29 were quickly disconnected and 3 at 10:37, the last of which was answered. I was informed that the car had been impounded. I wanted to come and retrieve it. I was asked by the representative if I had been drinking. I answered in the affirmative. (I work as a musician and in the course of the evening, I will take a beer) He therefore refused to release my car until 9:00am the next morning when somebody would be there.

I was concerned about the total amount of the charges. I therefore consulted with Mr. Barry Cockle of the City of Victoria By-Law enforcement office.

After speaking with him, I conclude that the towing company is in breach of Section 12 (1) and (2) of the Towing By-Law.

"12 (1) A towing company that tows improperly or unlawfully parked vehicles must

(a) ensure an employee or agent of the company is available 24 hours per day to answer telephone calls and release vehicles,

(b) ensure an employee or agent of the company is present at the storage lot to accept payment and release a vehicle within 30 minutes of receiving a telephone call from the owner or operator of the vehicle requesting its release,

(c) in addition to cash, accept at least one major credit card and debit as forms of payment of towing and storage fees, and

(d) immediately release a vehicle upon payment of the applicable towing and storage fees."

With a total of 5 calls made, it is reasonable to assume that no-one was actually in the office contrary to Section 12. (a). Moreover, the decision to hold a vehicle based on the state of the owner is not within the purview of the Towing Company. Any decision about my state to drive is not mandated to the Towing Company by the towing by-law. Upon speaking with me, you were required to release the vehicle to me within 30 minutes. (Section 12. (b) Holding my vehicle overnight was purely a way to pick-up extra money for the towing company. The charge is illegitimate and should be refunded

I also reviewed the charges on my receipt and discovered that I was charged for dollies. I drive a 2012 Prius V Hybrid which qualifies as a small car. There is no compelling reason why dollies would be needed to tow it. It was in the middle of the lot. The tow driver saw a chance to get a quick buck. This charge is illegitimate and should be refunded.

Finally, there is a sum of \$24.42 identified as FSC. There is no provision for such a fee in Page 9. Schedule A of the by-law. Accordingly, this charge is unauthorized and should be refunded.

In conclusion, your company has breached the Towing By-law 3 times. Accordingly, I expect your company or Oxford Foods to rebate to me the sum of \$79.72 by October 14, 2019.

If I receive no payment, then I will use the Small Claims Court option available to me. If your driver, your CEO and a senior executive of Oxford Foods has the desire to spend a morning in a settlement conference, then go ahead. But the smart thing is to send me the money and I covenant that I will never again patronize or park at Oxford Foods.

I hope my position is clear.

S. 22

[REDACTED]



BC Registry
Services

Mailing Address:
PO BOX 9431 Stn Prov Govt.
Victoria BC V8W 9V3
www.bcregistryservices.gov.bc.ca

Location:
2nd Floor 940 Blanshard St.
Victoria BC
1 877 526-1526

Sole Proprietorship Summary

For

I - TOW GROUP

Date and Time of Search:

October 10, 2019 08:57 AM Pacific Daylight Time

Currency Date:

September 30, 2019

ACTIVE

Registration Number:

FM0624080

Name of Sole Proprietorship:

I - TOW GROUP

Registration Date:

January 09, 2014

Business Start Date:

January 01, 2014

Nature of Business:

towing [NAICS-N/A]

ADDRESS INFORMATION

Business Address:

735 CHESTERLEA RD
VICTORIA BC V8X 3R3

Mailing Address:

735 CHESTERLEA RD
VICTORIA BC V8X 3R3

PROPRIETOR INFORMATION

Individual or Company Name:

mueller, john allen

Residential Address:

735 CHESTERLEA RD
VICTORIA BC V8X 3R3

SUBMITTING PARTY INFORMATION

Name:

mueller, john allen

Mailing Address:

735 CHESTERLEA RD
VICTORIA BC V8X 3R3




675 WILSON STREET V9A 3H3

CUSTOMER'S SIGNATURE

BYLAW SERVICES REQUEST FOR SERVICE

Call Number: 141383
Entered By: DUSTIN MILLER Nov 15, 2019
Assigned To: BYLAW SERVICES Nov 15, 2019
Follow Up: A follow up is required.
Bring Forward:

Class: PUBLIC OTHER
Problem: OTHER
Priority: NORMAL

LOCATION	REQUESTOR
I-TOW	S. 22
	Phone 1:  Phone 2:  Email: 

CALL DETAIL

I had a vehicle towed, and was reading through Bylaw No. 11-033 for towing and immobilizing. I believe Section 16 was lacking on truck #3 from i-Tow which operates out of 675 Wilson Street. I was also charged a 'fuel surcharge cost' of \$21.42 which is not a prescribed fee outlined in Schedule A. <48.43237938451412,-123.38933814323036>

INSTRUCTIONS

Automatically assigned by web form.

Email Reference # 268005

Bobby Bains

From: [REDACTED]
Sent: November 20, 2019 1:26 PM
To: Bobby Bains
Subject: I -tow

Follow Up Flag: Flag for follow up
Flag Status: Flagged

Here's truck #3 again today at 13:20

Its just got VSS 250 383 1155 in light grey rather small text.
Which appears to stand for Victoria Super Service Towing when I google search.

Should be better/correct truck labeling in my opinion..

12

11.03.01 JB9534 VIN 3GDKC34F22M110950

21NOV2019



L I C E N C I N G

LICENCE NUMBER JB9534

REGISTRATION NUMBER 01330386

EFFECTIVE DATE 04MAR2019

EXPIRY DATE 03MAR2020

TERMINATION DATE

C U R R E N T V E H I C L E D E S C R I P T I O N

VEHICLE IDENTIFICATION NUMBER 3GDKC34F22M110950

MODEL YEAR 2002

MAKE GMC

MODEL 2WHDR

STATUS

COLOR RED

BODY STYLE WRECKER

FUEL DIESEL

NET WEIGHT(KG) 2664

GROSS WEIGHT(KG)

4319

DISPLACEMENT

R E G I S T E R E D O W N E R

MUELLER PAULA

MUELLER ZACHARY JOHNATHAN

735 CHESTERLEA RD

VICTORIA BC V8X 3R3

*UNMARKED

RED TOW TRUCK

VSS?

MUELLER FAMILY (I-TOW)

Bobby Bains

From: Bylaw Services
Sent: November 23, 2019 8:47 PM
To: Bylaw Services
Subject: Fwd: BUSINESS LICENCE BYLAW Call number: 141785
Attachments: TEMPESTLIVE CALL_NUMBER 141785.TDGL

This file is to be assigned to Bobby Bains - we will be initiating a project early next week.

Shannon
 Get Outlook for iOS

From: noreply@victoria.ca <noreply@victoria.ca>
Sent: Saturday, November 23, 2019 5:10:02 PM
To: Bylaw Services <BylawServices@victoria.ca>
Subject: BUSINESS LICENCE BYLAW Call number: 141785

BYLAW SERVICES REQUEST FOR SERVICE

Call Number: 141785 Entered By: S. 22 Assigned To: BYLAW SERVICES Follow Up: A follow up is required. Bring Forward:	Class: BUSINESS LICENCE BYLAW Problem: FAIL TO COMPLY WITH LICENCE CONDITIONS Priority: NORMAL	Nov 23, 2019 Nov 23, 2019
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I-TOW IMPOUND LOT, 675 WILSON ST, VICTORIA

S. 22

Phone 1:
 Phone 2:
 Email:

I was charged a \$21.42 fuel surcharge for my car to be released from the impound lot at 675 wilson st. This is not in compliance with the rates laid out in Schedule A of the Towing and Immobilizing Companies Bylaw. They may also not be in compliance with Section 8(6) (a) and (b) where there are no signs in place stating the fees for a tow.

Automatically assigned by web form.

Email Reference #290287



Sale

PROPERTY: UNRECORDED

DATE: 11/25/17

AMOUNT: 147.40

Total: CAD\$ 147.40

TOW 383-TOW

Dispatch Phone 250-355-TOW (4628)

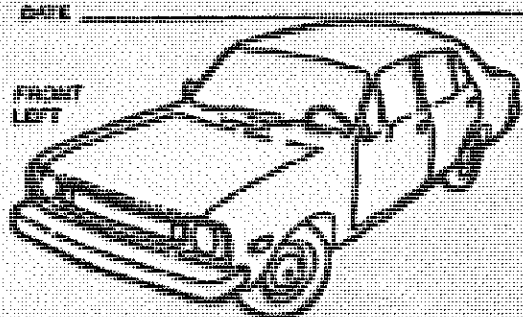
5 WILSON STREET V9A 3H3

DATE <u>NOV 23 2017</u>	
TIME <u>11:25</u> AM	
SERVICE <u>REPAIR</u>	
MA <input type="checkbox"/> BY <u>LAN</u>	40 <input type="checkbox"/> SHOCK
FL <input type="checkbox"/> SHOCK	14 <input type="checkbox"/> FL
SUBTOTAL <u>1110</u>	
GST <u>7</u>	
TOTAL <u>1117</u>	

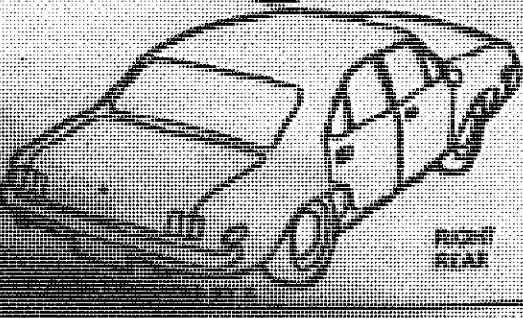
PROPERTY NO

DATE 11/25/17

FRONT LEFT



FRONT RIGHT



TRAVELING ☐ TOWED ☐ OTHER ☐

REASON FOR TOW FLAT TIRE

CHARGES PAID OUT FSC

STORAGE 1110

SUBTOTAL 1110

GST 7

TOTAL 1117

1. No money, signed or blank, or other promise, thereby given, shall be taken as payment for the tow and for the storage and towing fees.

2. In the event that payment is not made for services rendered for tow or for the storage and towing fees by a vehicle owner, the owner shall be liable for the same (including interest and penalties) TO THE EXTENT OF THE VALUE OF THE VEHICLE AND THE TOWING AND STORAGE FEES.

WEAK OR DEFECTIVE BUMPERS

CUSTOMER'S SIGNATURE

I-TOW 383-I-TOW

Central Dispatch Phone 250-383-I-TOW (4869)

675 WILSON STREET V9A 3H3

Victoria, B.C.

DATE

DEC 19 / 2019

S. 22

NAME

ADDRESS

CHARGE		CASH	CR. CARD	CHEQUE
P.O. NO.	LICENCE	COLOUR	YEAR	MAKE
		BLACK		EDGE
				MODEL
				COST
TOWED FROM	SERVICED AT			
<input type="checkbox"/> Flag Pond	<input type="checkbox"/>			
TOWED TO	<input type="checkbox"/> F.E.L.		85	
	<input type="checkbox"/> R.E.L.			
<input type="checkbox"/> EXTRA KM	KM @	/KM		
<input type="checkbox"/> TRAVEL TIME				
<input type="checkbox"/> RECOVERY TIME	HR @	/HR		
<input type="checkbox"/> WAITING TIME				
<input checked="" type="checkbox"/> DOLLIES	<input type="checkbox"/> AXLES		34	
<input type="checkbox"/> REMOVE DR. SHAFT	<input type="checkbox"/> DISCON. LINKAGE			
<input type="checkbox"/> WHEEL LIFT	<input type="checkbox"/> SLING LIFT			
<input type="checkbox"/> CARRIER	<input type="checkbox"/> STINGER			
<input type="checkbox"/> CHANGE WHEEL	<input type="checkbox"/> SERVICE LABOUR			
<input type="checkbox"/> JUMP START	<input type="checkbox"/> LOCKOUT			
<input type="checkbox"/> STORAGE				
<input type="checkbox"/> OTHER	* FSC		15.44	
SUB-TOTAL			137.44	
G.S.T.			6.97	
865 864 748 RT				
TOTAL			144.41	

Not responsible for weak or defective bumpers.

In the event that payment is not made for services rendered forthwith or in the event that payment is made by a cheque which is returned N.S.F. then and in such case I hereby authorize and instruct VICTORIA I-TOW GROUP to pick up the said vehicle and hold same until payment of all of his/her charges and storage fees are paid.

AUTHORIZATION

CUSTOMER'S SIGNATURE

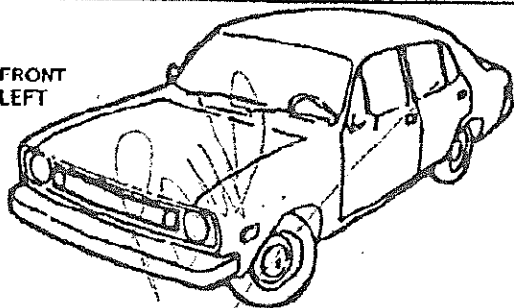
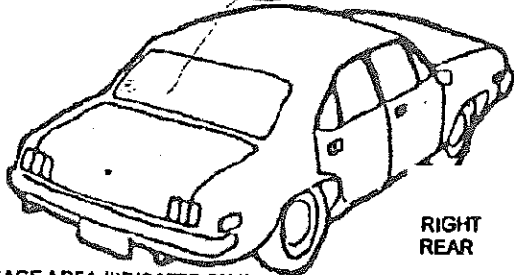
INVOICE.

16 I-TOW 383-I-TOW

Central Dispatch Phone 250-383-I-TOW (4869)

675 WILSON STREET V9A 3H3

000101

BILLING		CONTROL			
ADDED # S. 22 BILLED TO ADDRESS CASH <input type="checkbox"/> CHARGE <input type="checkbox"/> ICBC <input type="checkbox"/> PDG <input type="checkbox"/> CARD DEBIT <input type="checkbox"/> MASTER <input checked="" type="checkbox"/> VISA <input type="checkbox"/> CLAIM # _____ EXPIRES _____		TIM DL A.M. TIME P.M. AR A.M. TIME P.M. CL A.M. P.M. DATE <u>DEL 19/2019</u> TRUCK # <u>03</u> DRIVER <u>59</u> Job # _____			
DESCRIPTION VIN # _____ MAKE <u>KIA</u> COLOUR <u>WHITE</u> LICENCE <u>S. 22</u> PROV <u>BC</u> 2 DR <input type="checkbox"/> 4 DR <input type="checkbox"/> OTHER _____ REGISTERED OWNER NAME _____ ADDRESS _____		SERVICE REPORTED TO _____ AM PM MVA <input type="checkbox"/> BY-LAW <input type="checkbox"/> 4-6 <input type="checkbox"/> BADGE # _____ P.I. <input checked="" type="checkbox"/> BAILIFF <input type="checkbox"/> 7-9 <input type="checkbox"/> PC _____ NAME _____ REASON _____ FROM <u>FRAG FOND</u> TO <u>LOT 7</u>			
KEY TAG <input type="checkbox"/> YES <input type="checkbox"/> NO <input checked="" type="checkbox"/> OPEN <input type="checkbox"/> LOCKED <input checked="" type="checkbox"/> REL <input type="checkbox"/> FEL <input type="checkbox"/> PROPERTY _____ DATE _____		AXLES <input type="checkbox"/> DRIVE SHAFT <input type="checkbox"/> RE <input type="checkbox"/> RE & RE <input type="checkbox"/> TRANS LINK <input type="checkbox"/> TRAILER <input type="checkbox"/> DOLLIES <input checked="" type="checkbox"/> SECOND TOW CHARGES PAID OUT RECOVERY FSC <u>18</u> <u>14</u> STORAGE DATE & TIME RELEASED _____ AM PM SUBTOTAL <u>18</u> <u>43</u> GST <u>6</u> <u>97</u> TOTAL <u>144</u> <u>37</u>			
<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;">  <p>FRONT LEFT</p> </div> <div style="text-align: center;">  <p>RIGHT REAR</p> </div> </div> <p>DAMAGE AREA INDICATED BY X</p>		1. As owner, agent or tenant of above premises I hereby give authorization to impound above mentioned vehicle and hold for storage and towing fees. AUTHORIZATION _____ 2. In the event that payment is not made for services rendered forthwith or in the event that payment is made by a cheque which is returned N.S.F. then and in such case I hereby authorize and instruct I TOW GROUP to pick up the said vehicle and hold same until payment of all of higher charges and storage fees are paid. AUTHORIZATION _____ CUSTOMER'S SIGNATURE _____			

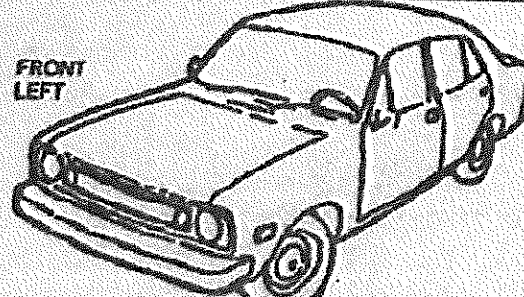
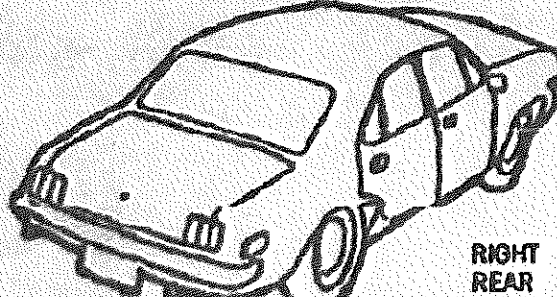
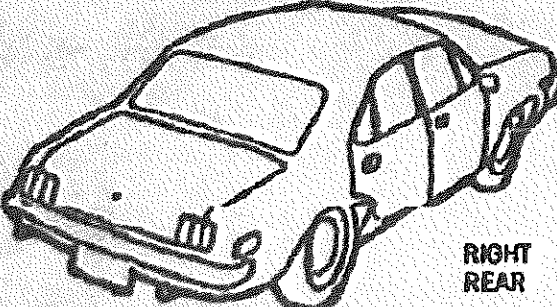
NOT RESPONSIBLE FOR WEAK OR DEFECTIVE BUMPERS

S. 22

MAZDA 3

S. 22

O2 What were the fees ch.

 383-iTOW Central Dispatch Phone 250-383-iTOW (4869) 675 WILSON STREET V9A 3 H3		000182	
ORDER # _____ DATE <u>S. 22</u> ADDRESS _____ DESCRIPTION _____ MAKE <u>MAZDA</u> COLOUR <u>Grey</u> LICENSE <u>S. 22</u> PROV <u>BC</u> 2DR <input type="checkbox"/> 4DR <input checked="" type="checkbox"/> OTHER <u>3</u> REGISTERED OWNER _____ NAME _____ ADDRESS _____ KEY TAG <input type="checkbox"/> YES <input type="checkbox"/> NO <input checked="" type="checkbox"/> OPEN <input type="checkbox"/> LOCKED <input checked="" type="checkbox"/> REL <input type="checkbox"/> FEL <input type="checkbox"/> PROPERTY _____ DATE _____ <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;">  FRONT LEFT </div> <div style="text-align: center;">  RIGHT REAR </div> </div> DAMAGE AREA INDICATED BY X		CONTROL _____ DATE <u>DEC 18 / 2017</u> TRUCK # <u>03</u> DRIVER <u>99</u> Job # _____ SERVICE _____ REPORTED TO _____ MVA <input type="checkbox"/> BY-LAW <input type="checkbox"/> 4-0 <input type="checkbox"/> BADGE # _____ P1 <input checked="" type="checkbox"/> BALIFT <input type="checkbox"/> 7-0 <input type="checkbox"/> PC _____ NAME _____ REASON _____ FROM <u>Phong Pond</u> TO <u>LOT 1</u> AXLES <input type="checkbox"/> DRIVE SHAFT <input type="checkbox"/> RE <input type="checkbox"/> REARS <input type="checkbox"/> TRANS LINK <input type="checkbox"/> TRAILER <input type="checkbox"/> DOLLS <input checked="" type="checkbox"/> <u>34</u> SECOND TOW _____ CHARGES PAID OUT _____ RECOVERY _____ STORAGE _____ DATE & TIME RELEASED _____ AM _____ SUBTOTAL <u>137.44</u> GST <u>6.71</u> TOTAL <u>144.15</u> 1. As owner, agent or tenant of above premises I hereby give authorization to transport above mentioned vehicle and hold for storage and towing fees. AUTHORIZATION _____ 2. In the event that payment is not made for services rendered herewith or in the event that payment is made by a cheque which is returned N.E.P. then and in such case I hereby authorize and instruct TOW GROUP to pick up the said vehicle and hold same until payment of all of further charges and storage fees are paid. AUTHORIZATION <u>Wally Lewis</u> CUSTOMER'S SIGNATURE _____	

S. 22

DEC-19-2019

18

INVOICE.



383-iTOW

Central Dispatch Phone 250-383-ITOW (4869)

675 WILSON STREET V9A 3H3

BILLING

ORDER # _____

BILLED TO _____

ADDRESS _____

CASH ☐ CHARGE ☐ ICBC ☐ PDG ☐

CARD DEBIT ☐ MASTER ☐ VISA ☐

CLAIM # _____ EXPIRES _____

DESCRIPTION _____

VIN # _____

MAKE Toyota COLOUR Grey

LICENCE S. 22 PROV BC STATE BC

2 DR ☐ 4 DR ☐ OTHER 2-Runner

REGISTERED OWNER _____

NAME _____

ADDRESS _____

KEY TAG ☐ YES ☐ NO ☐

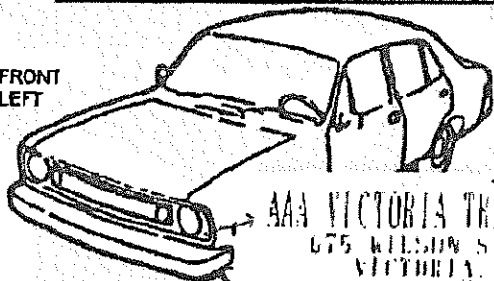
OPEN ☐ LOCKED ☐

REL ☐ FEL ☐

PROPERTY _____

DATE _____

FRONT LEFT



AAA VICTORIA TRANSPORT A
675 WILSON STREET
VICTORIA, BC
V9A 3H3

Ph#? (250) 383-1155

12/20/2019

10:27

Sale

Trans #: 1 Batch #: 51

FID: 9022882A

MID: 014500

MASTERCARD Contactless

AMOUNT:

\$55.75

APPROVED

Resp:
Code:AP
016612

THANK YOU!
CUSTOMER COPY

CONTROL

DATE Dec 20 2019

TRUCK # _____ DRIVER 50 Job # _____

SERVICE

REPORTED TO _____ AM PM

MVA ☐ BY-LAW ☐ 4-S ☐ BADGE # _____

PI ☐ BAILIFF ☐ T-B ☐ PC _____

NAME _____

REASON Link OffFROM From Pump Out

TO _____

AXLES ☐ DRIVE SHAFT ☐ RE ☐ RE & RE ☐TRANS LINK ☐ TRAILER ☐ DOLLIES ☐

SECOND TOW _____

CHARGES PAID OUT _____

RECOVERY _____

FSC

STORAGE _____

AM PM

SUBTOTAL 42.00GST 2.77TOTAL 44.77

and or terms of above premises I hereby give authorization to
to mentioned vehicle and hold for storage and to

ION _____

I that payment is not made for services rendered forthwith or in
payment is made by a cheque which is returned N.S.F. then and
hereby authorize and instruct I TOW GROUP to pick up the said
aid same until payment of all of further charges and storage less

ION _____

EFFECTIVE BUMPERS

CUSTOMER'S SIGNATURE

19

①

14.49.38

VEHICLE REGISTRATION AND LICENCING INQUIRY

13JAN2020

===== LICENCING INFORMATION =====

LICENCE NUMBER **S.22** REGISTRATION NUMBER **S.22**
 EFFECTIVE DATE 30OCT2019 EXPIRY DATE 29JAN2020 TERMINATION DATE

----- CURRENT VEHICLE DESCRIPTION -----

VEHICLE IDENTIFICATION NUMBER **S.22**
 MODEL YEAR 2017 MAKE DODGE MODEL GCRVN STATUS
 COLOR BLACK BODY STYLE 4 DOOR STATIONWAGON FUEL GASOLINE
 NET WEIGHT (KG) 1965 GROSS WEIGHT (KG) DISPLACEMENT

===== REGISTERED OWNER =====

S.22



VEHICLE #1

Black DODGE CARAVAN



14.50.21 VEHICLE REGISTRATION AND LICENCING INQUIRY 13JAN2020

===== L I C E N C I N G I N F O R M A T I O N =====

S.22 S.22
LICENCE NUMBER REGISTRATION NUMBER
EFFECTIVE DATE 26JUL2019 EXPIRY DATE 25JUL2020 TERMINATION DATE

===== C U R R E N T V E H I C L E D E S C R I P T I O N =====

S.22
VEHICLE IDENTIFICATION NUMBER
MODEL YEAR 2012 MAKE KIA MODEL RONDO STATUS
COLOR WHITE BODY STYLE 4 DOOR STATIONWAGON FUEL GASOLINE
NET WEIGHT (KG) 1608 GROSS WEIGHT (KG) DISPLACEMENT

===== R E G I S T E R E D O W N E R =====
S.22

VEHICLE #S

WAT KIA RONDO



* EMAILED RESPONSE BACK.



15.00.46 GC688X VIN JTEBU5JR8J5560324

13JAN2020

----- LICENSING INFORMATION -----

S.22

S.22

LICENCE NUMBER

REGISTRATION NUMBER

EFFECTIVE DATE 21JAN2019

EXPIRY DATE 20JAN2020

TERMINATION DATE

----- CURRENT VEHICLE DESCRIPTION -----

S.22

VEHICLE IDENTIFICATION NUMBER

MODEL YEAR 2018

MAKE TOYOTA

MODEL 4RUNR

STATUS

COLOR GREY

BODY STYLE 4 DOOR STATIONWAGON

FUEL GASOLINE

NET WEIGHT (KG) 1950

GROSS WEIGHT (KG)

DISPLACEMENT

===== REGISTERED OWNER =====

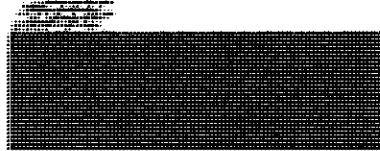


VEHICLE # 9 - CST. GODY LADNER

STATEMENT -

4-RUNNER

GREY



22

14.51.10

VEHICLE REGISTRATION AND LICENCING INQUIRY

13JAN2020

L I C E N C I N G I N F O R M A T I O N

LICENCE NUMBE

S. 22

REGISTRATION NUMBER

S. 22

EFFECTIVE DAT

19

EXPIRY DATE 31OCT2020 TERMINATI

C U R R E N T V E H I C L E D E S C R I P T I O N

VEHICLE IDENTIFICATION NUMBER

S. 22

MODEL YEAR 2007

MAKE MAZ

L M3DA3

STATUS

COLOR GREY

BODY STYLE FOUR DOOR SEDAN

FUEL GASOLINE

NET WEIGHT (KG) 1221

GROSS WEIGHT (KG)

DISPLACEMENT

R E G I S T E R E D O W N E R

S. 22

VEHICLE #4

GREY MAZDA 3

STATEMENT:

DEC-19-2019

①

Towing Questions:

Restrictions on Towing

5(b) – Was the vehicle unlawfully parked?

Parking While Shopping at Capital Iron, Marks and Valhalla Pure Outfitters

Q. Were you shopping at these locations while parked?

A. Yes I was shopping at these locations, the tow company swears I was shopping at value village. I had a bag in hand from one of the above mentioned stores

Fees

8(1) – Fees charged in excess of schedule A

Q. What were the fees charged?

→ A. 55.75 charged to my credit card

→ Bill of sale showing 47.25 given to me when I went back once talking to police officer tow truck driver then proceeded to hand me \$8.10 CASH

Q. Can you provide a copy of the invoice? ✓

A. Yes ✓

8(6) Fees to be prominently displayed at place of business?

Q. Did you pick up your vehicle from a lot?

→ * A. No I caught them hooking my truck up and demanded they drop it. I was then charged 55.75 and the tow truck driver refused to provide me a receipt (neither for my CC or bill of sale) I was immediately pulled over by Victoria police once I left the parkinglot stating this company is under investigation for fraud. At this point the owner of the tow company pulled up in his personal vehicle and started video taping the police officer

Q. If so what was the location of the lot?

A. N/A

Q. Did you see a schedule of fees prominently displayed? No the officer has told me they have been charging people different amounts. I had to go back to the parkinglot once talking to the police officer and demand my receipts

→ * 9(1)(b) Early Release

Q. Did you intercept the vehicle before it was towed away?

→ A. Yes

(2)

Q. Was the tow truck hooked up to your vehicle? Yes. Back wheels on ground. The towing diagram shows my vehicle needs to be SPECIFICALLY dollied (ie: all 4 wheels off of ground) I can provide the towing schematic from my owners manual. They would have caused damage to my newer (2018) vehicle had I not caught them prior to towing

A.

Q. What was the fee charged for release?

A. yes

Q. Was an invoice provided?

A. Tow truck driver refused to provide me a copy of invoice from either my bill of sale or mastercard transaction. Once discussing the situation with police I went back and demanded receipts as previously mentioned I was given \$8.10 cash back and the tow driver said "every other company charges this fuel surcharge so I shouldn't even be giving it back to you" 55.75 charged to my CC and a bill of sale for 47.25

→ (THIS MATH DOES NOT ADD UP) I called mastercard and had charges reversed as they were fraudulent

Q. Can you provide a copy?

Yes I will attach photos to this email

Storage Lots

10(1) Tow Lot must not be outside 5 km from city hall

Q. Where did you pick up your vehicle?

A.

Releasing Vehicles

12(1)(a) Answering the phone 24/7

Q. Did you call the tow company and did someone answer the phone?

A.

12(1)(b) Show up within 30 minutes

Q. How long did it take for a staff member to arrive on the lot to release vehicle?

A.

Receipt Required

13(1)(a-e)

- a) Name, ID number by company, of person who towed the vehicle
- b) Time when connected
- c) Location
- d) Fees

(3)

e) Damage report

Q. Were you issued an invoice for payment?

→ A. I had to go back and demand I be given a copy of both receipts after talking to the police officer

Q. Can you provide a copy? Yes see attached photos



Towing Questions:

Restrictions on Towing

5(b) – Was the vehicle unlawfully parked?

Parking While Shopping at Capital Iron, Marks and Valhalla Pure Outfitters

Q. Were you shopping at these locations while parked?

A. *yes, was shopping at Capital Iron*

Fees

8(1) – Fees charged in excess of schedule A

Q. What were the fees charged?

A. *the driver included a 'fuel surcharge' on the bill*

Q. Can you provide a copy of the invoice?

A. *yes*

8(6) Fees to be prominently displayed at place of business?

Q. Did you pick up your vehicle from a lot?

A. *yes*

Q. If so what was the location of the lot?

A. *675 Wilson St, Esquimalt*

Q. Did you see a schedule of fees prominently displayed?

A. *No, neither displayed on storage lot, or at Capital Iron parking lot*

9(1)(b) Early Release

Q. Did you intercept the vehicle before it was towed away?

A. *no*

Q. Was the tow truck hooked up to your vehicle?

A. *n/a*

Q. What was the fee charged for release?

A. *\$119 + GST + a fuel surcharge of \$21.42 which also had GST added*

Q. Was an invoice provided?

A. *yes*

Q. Can you provide a copy?

yes

Storage Lots

10(1) Tow Lot must not be outside 5 km from city hall

Q. Where did you pick up your vehicle?

A. 675 Wilson, complies with 5km rule

Releasing Vehicles

12(1)(a) Answering the phone 24/7

Q. Did you call the tow company and did someone answer the phone?

A. yes they answer phone

12(1)(b) Show up within 30 minutes

Q. How long did it take for a staff member to arrive on the lot to release vehicle?

A. yes a member arrived within 30 minutes

Receipt Required

13(1)(a-e)

- a) Name, ID number by company, of person who towed the vehicle**
- b) Time when connected**
- c) Location**
- d) Fees**
- e) Damage report**

Q. Were you issued an invoice for payment?

A. yes

Q. Can you provide a copy?

A. yes



STATEMENT

①

Towing Questions:

Restrictions on Towing

5(b) – Was the vehicle unlawfully parked?

Capital Iron/ Marks and Valhalla Pure Outfitters...please circle

Q.1 Were you shopping at these locations while parked?

A. Yes

Fees

8(1) – Fees charged in excess of schedule A

Q.2 What were the fees charged?

A. \$147.44 total. (including a Fuel Surcharge of \$21.42.)

Q.3 Can you provide a copy of the invoice?

It has since been damaged but I have
A a photocopy.

8(6) Fees to be prominently displayed at place of business?

Q.4 Did you pick up your vehicle from a lot?

A. Yes, 675 Wilson St

Q.5 If so what was the location of the lot?

A. 675 Wilson St

Q.6 Did you see a schedule of fees prominently displayed?

Don't recall

9(1)(b) Early Release

Q.7 Did you intercept the vehicle before it was towed away?

A. No

Q.8 Was the tow truck hooked up to your vehicle?

A. No

Q.9 What was the fee charged for release?

A. N/a

Q.10 Was an invoice provided?

A. ~~Yes~~ N/a

Q.11 Can you provide a copy?

N/a

Storage Lots

10(1) Tow Lot must NOT be outside 5 km from city hall

Q.12 Where did you pick up your vehicle?

6.75 Wilson St

A.

Releasing Vehicles

12(1)(a) Answering the phone 24/7

Q.13 Did you call the tow company and did someone answer the phone?

A. Yes

12(1)(b) Show up within 30 minutes → yes

Q.14 How long did it take for a staff member to arrive on the lot to release vehicle?

A 20 minutes. Tow truck driver (maybe 23 yrs old) called him. He admitted to not doing any pre-trip inspection as is normal for I-Tow.

Receipt Required

13(1)(a-e)

- a) Name, ID number by company, of person who towed the vehicle
- b) Time when connected
- c) Location
- d) Fees
- e) Damage report

Q.15 Were you issued an invoice for payment?

A. Yes.

Q.16 Can you provide a copy?

A. Yes, only photo

Towing Questions:**Restrictions on Towing****5(b) – Was the vehicle unlawfully parked?****Parking While Shopping at Capital Iron, Marks and Valhalla Pure Outfitters**

Q. Were you shopping at these locations while parked?

A. Technically no, I accidentally parked in a numbered stall

Fees**8(1) – Fees charged in excess of schedule A**

Q. What were the fees charged?

A. \$85 towing fee, \$34 for dollies, \$18.44 FSC

Q. Can you provide a copy of the invoice?

A. Yes

8(6) Fees to be prominently displayed at place of business?

Q. Did you pick up your vehicle from a lot?

A. Yes

Q. If so what was the location of the lot?

A. 675 Wilson street

Q. Did you see a schedule of fees prominently displayed?

No

9(1)(b) Early Release

Q. Did you intercept the vehicle before it was towed away?

A. No, I didn't see it being towed away. I was walking out of a store with my newborn and realized my vehicle wasn't in the parking lot

Q. Was the tow truck hooked up to your vehicle?

A. I believe so, but I didn't see it being towed

Q. What was the fee charged for release?

A. I'm not sure. It's not clear on the invoice

Q. Was an invoice provided?

A. Yes

Q. Can you provide a copy?

Yes

Storage Lots

10(1) Tow Lot must not be outside 5 km from city hall

Q. Where did you pick up your vehicle?

A. 675 Wilson street

Releasing Vehicles

12(1)(a) Answering the phone 24/7

Q. Did you call the tow company and did someone answer the phone?

A. Yes

12(1)(b) Show up within 30 minutes

Q. How long did it take for a staff member to arrive on the lot to release vehicle?

A. I went to the office immediately when I arrived at the lot

Receipt Required

13(1)(a-e)

- a) Name, ID number by company, of person who towed the vehicle
- b) Time when connected
- c) Location
- d) Fees
- e) Damage report

Q. Were you issued an invoice for payment?

A. Yes

Q. Can you provide a copy?

A. Yes

STATEMENT

Towing Questions

Restrictions on Towing

5(b) – Was the vehicle unlawfully parked?

Parking While Shopping at Capital Iron, Marks and Valhalla Pure Outfitters

Q. Were you shopping at these locations while parked?

A. I went in to Capital Iron but I did not buy anything.

Fees

8(1) – Fees charged in excess of schedule A

Q. What were the fees charged?

A. They charged me \$146

Q. Can you provide a copy of the invoice?

A. yes

8(6) Fees to be prominently displayed at place of business?

Q. Did you pick up your vehicle from a lot?

A. yes

Q. If so what was the location of the lot?

A. I picked up my car at on Willson ave

Q. Did you see a schedule of fees prominently displayed?

9(1)(b) Early Release There was no fees to see.

Q. Did you intercept the vehicle before it was towed away?

A. when I went to the parking lot I noticed two men watched me and I was worried that they were going to steal my purse, so I crossed the street so that I would not have to go by them.

Q. Was the tow truck hooked up to your vehicle?

A. no

Q. What was the fee charged for release?

A. \$146

Q. Was an invoice provided?

A. yes

STATEMENT

Q. Can you provide a copy?

Storage Lots

10(1) Tow Lot must not be outside 5 km from city hall

Q. Where did you pick up your vehicle?

A willson ave

Releasing Vehicles

12(1)(a) Answering the phone 24/7

Q. Did you call the tow company and did someone answer the phone?

A I thought that my car was stolen and was wondering around and not knowing what to do. Went to Capital Iron and he said that it probably was towed. phoned my husband and he said look around for a name of the towing place. I got my husband to pick me up and just went down to the lot. Found out where the lot was on my GPS

12(1)(b) Show up within 30 minutes

Q. How long did it take for a staff member to arrive on the lot to release vehicle?

A. When I got there, there were two men in their trucks

Receipt Required

13(1)(a-e)

- a) Name, ID number by company, of person who towed the vehicle
- b) Time when connected
- c) Location
- d) Fees
- e) Damage report

Q. Were you issued an invoice for payment?

A they gave me an invoice

Q. Can you provide a copy?

A yes I kept the copy

Q4. Was it prominently displayed at place of business?

Q4. Did you pick up your vehicle from a lot?

A. Yes

Q5. If so, what was the location of the lot?

A. 675 Wilson Street



Q6. Do you see a vehicle of this prominently displayed?

(No)

9(1)(b) Early Release

Q7. Did you inspect the vehicle before it was towed away?

A. No

Q8: Will there be a lock up in your vehicle?

A: N/A

Q9: Will you be the owner for storage?

A: N/A

Q10: Will you be provided?

A: N/A

Q11: Can you provide a copy?

A: N/A

Storage Lots

(i) Tow Lot must NOT be outside 5 km from city hall

Q12: Where do you put up your vehicle?

675 Wilton Street ✓

Leaving Vehicles

12(1)(a) Answering the phone 24/7

Q10 Did you call the tow company and did someone answer the phone?

A Yes

12(1)(b) Show up within 10 minutes

Q11 How long did it take for the tow company to arrive on site to tow vehicle?

A 20 minutes

A

Receipt Required → A. No. No.

12(1)(a-e)

- a) Name, ID number by company, of person who towed the vehicle
- b) Time when connected
- c) Location
- d) Fees
- e) Damage report

Q.15 Were you issued an invoice for payment?

A YES

Q.16 Can you provide a copy?

A Yes ill attach it ✓

S. 22

EMailed PIC
ON
FEB 5-2020
RE * UNMARKED
TOW TRUCK



They're at it again with unmarked tow car

S. 22

Managing Broker




43

S. 22

S. 22





PARKING ONLY WHILE SHOPPING AT
Capital Iron, Mark's
& Valhalla Pure Outfitters 

LIMIT ONE HOUR

ALL OTHER USE SUBJECT TO TOW AWAY AT VEHICLE OWNER'S EXPENSE
i-TOW 250-383-4869 675 Wilson St.

Numbered spaces are reserved Monday through Friday

**CUSTOMER
PARKING**

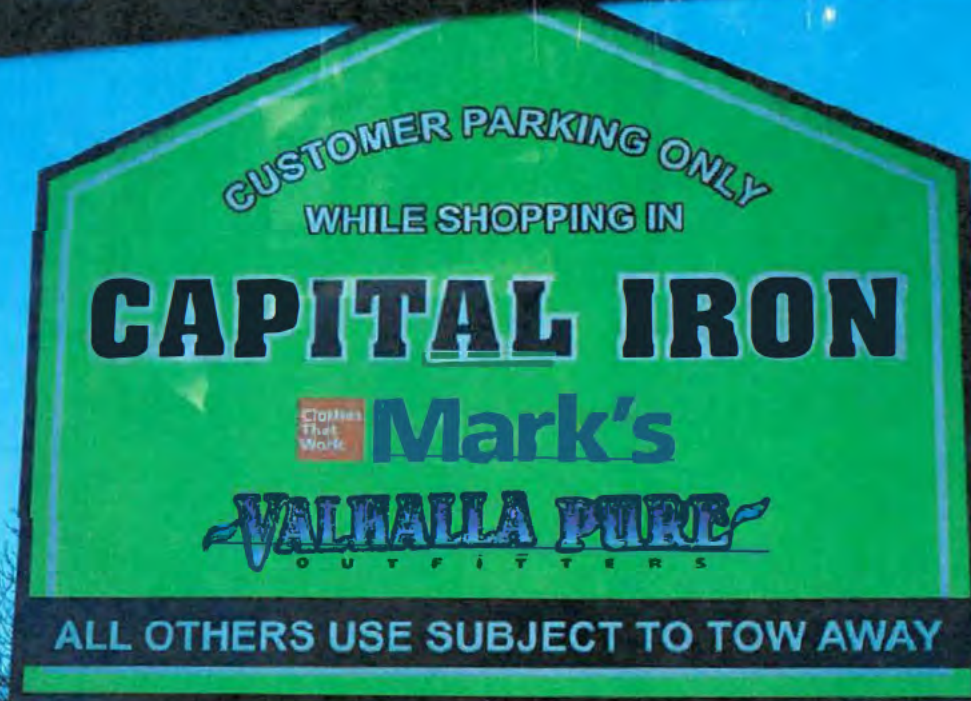
ONLY WHILE SHOPPING
AT
Capital Iron
Mark's
Valhalla Pure Outfitters
LIMIT ONE HOUR

**ALL OTHER USE SUBJECT
TO TOWAWAY**

NOTICE

I-TOW

CALL 800-551-4TOW (4869)



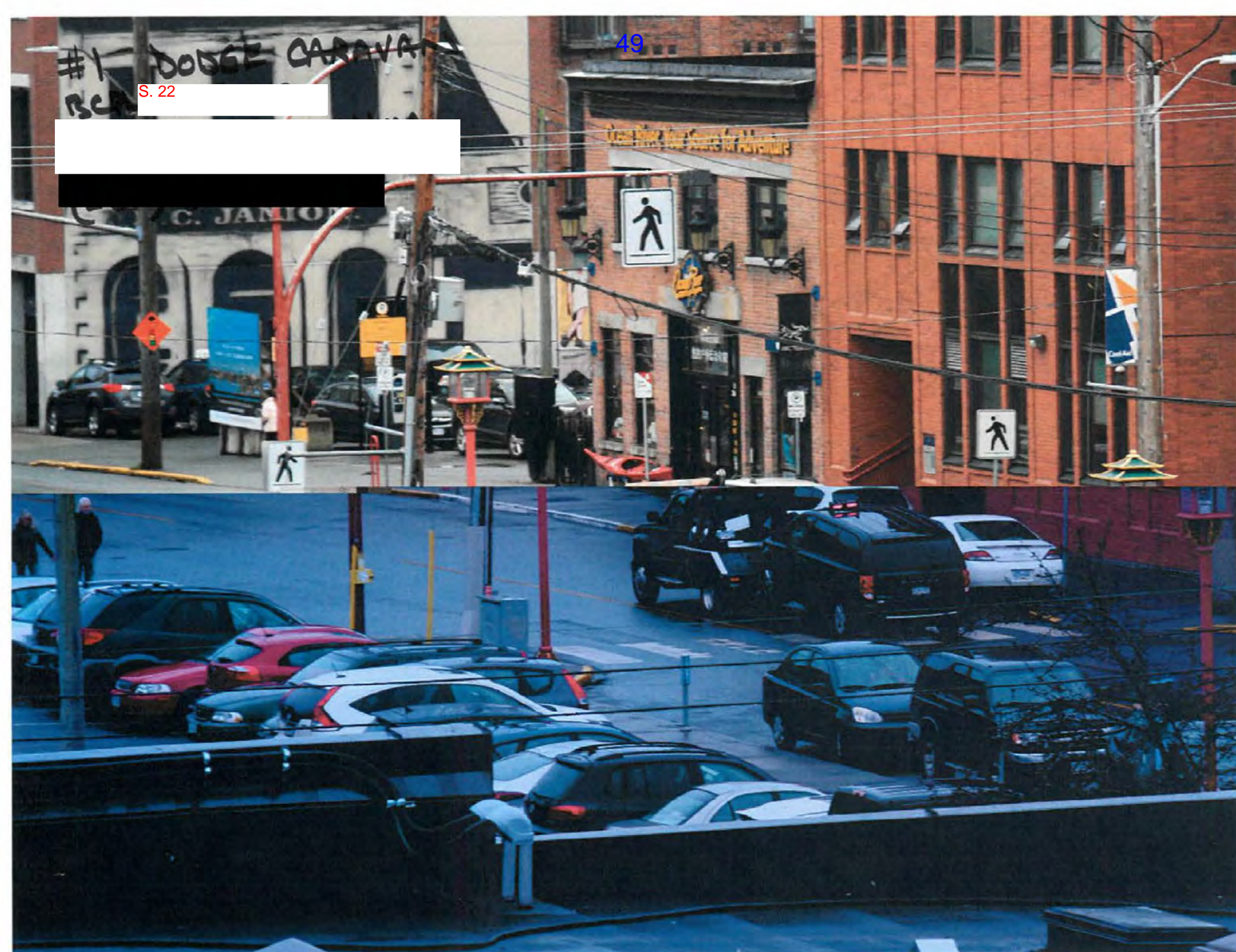
SIGN →



CUSTOMER PARKING

only while shopping
AT

- CAPITAL IRON
- MARK'S
- VALHALLA ARE OUT FITS



50

#2 KIA RONDO
BCA#

S. 22

S. 22



#4
Bc Pl.#

MAZDA 3

S. 22

51
VIC PD
(#19-53804)





**Community Services Division
SURVEILLANCE REPORT**

TARGET:			
TARGET RESIDENCE(S):			
TARGET VEHICLE(S):			
VIC PD FILE #:	2019- 53804	Project:	
Originating Agency	Victoria PD	Date / Day	
SURVEILLANCE TEAM:		FILE COORDINATOR:	Wishnow, C.
1)	LAPIERRE (OP)	8)	
2)	B/D GAINS (OP)	9)	
3)	O'NEILL	10)	
4)	STANGER	11)	
5)	B/D DOLAN	12)	
6)	B/D PERKINS	UCO	
7)	MCNICHOL	CC	
Master Surveillance Notes		Road Boss	Supervisor

DATE:	SURVEILLANCE SUMMARY

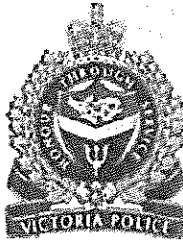
TIME:	ACTIVITY:
1000	Blk Ford - By black tow truck - #3 Row
1021	Red tow truck - white SUV - Dollys on front - son of MUELLER 2-Km - Linda Henry 15.118 Baldemuth
1027	Black tow truck #6 Lane Blk Dodge Curves - No Dollys
1054	2017 Ontario Plate ML AM - 4410 Prospect (Ontario)
	S. 22
	Red truck line #5 backing up to white SUV Loaded from front - No Dollys
	Red truck pulling white SUV west into lower P-Lot
	2011 Dodge Journey, Colours here S. 22
	3-138 Ontario
1105	Red truck dropped white SUV Ontario Plate lower P-Lot
1109	Red tow truck #2 Lane Kth Body sedan Black tow truck #4 S. 22 Black sedan

1109 HRS
S. 22
S. 22

VICTORIA POLICE DEPARTMENT

SURVEILLANCE REPORT - Page 2

TIME:	ACTIVITY:
→ 1114	2007 murder case - Holly Irving Red tow truck removing - <u>no Holly</u> ✓ KX 74-466 S. 22
1118	Black tow truck left with - Dallye
1130	White Dodge PV → starting vehicle LP: S. 22
1141	White PV driver marking 1185 → Long hair, woman Employee 2001 Dodge white - D. K. H. H.
1201	Red tow truck in plot - AZ lane San. Zachary LP - Red S 2011 Red Focus Red - William VV 1201 Red car - Red car - Red car
1201	RED RAIN - 1201 W. 1201 W.
1221	- POSSIBLE VICTIM / FEMALE / BLONDE HAIR / RED QUIT / BLUE JEANS / WHITE SHIRT LOOKING E SIGN TO CALL TRUCKING COMPANY? - PXS TAKEN
1232	- POSSIBLE VICTIM - FEMALE WITH KINK / GREEN TOUGHER / BLACK CAR BLUE JEANS / RED SHIRT - CALLING TRUCK COMPANY? LOU LAPIERRE 736-1111 1412 hours
1412	Black Black & Red into lot S. 22
1414	Red tow truck local red PV. Black tow truck loading Nissan
1419	Black Sharon & Devon on Pembroke. Observed no markings on passenger side of black tow truck



Community Services Division
SURVEILLANCE REPORT

TARGET:			
TARGET RESIDENCE(S):			
TARGET VEHICLE(S):			
VIC PD FILE #:	2019-53804	Project:	
Originating Agency	Victoria PD	Date / Day	
SURVEILLANCE TEAM:		FILE COORDINATOR: Wickham, L.	
1)	LAPIERRE (OP)	8)	
2)	B/O BAINS (OP)	9)	
3)	O'NEIL	10)	
4)	STRINGER	11)	
5)	B/O DOLAN	12)	
6)	B/O PERKINS	UCO	
7)	M. NICHOL	CC	
Master Surveillance Notes		Road Box	Supervisor

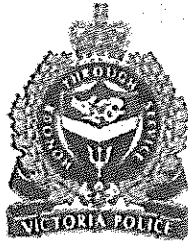
DATE:	SURVEILLANCE SUMMARY

TIME:	ACTIVITY:
1000	Blk Ford - S. 22
1021	Red tow truck - By black tow truck - #2 Row
	Dallas on front - son of MUELLER S. 22
	15-118 Alderhill
1027	Black tow truck #5 lane
	Blk Dodge Journey - No Dallas
1054	2017 Dodge Journey - No Dallas S. 22
	Blk Dodge Journey - No Dallas S. 22
	Red truck lane #5 backing up to white SUV
	Loaded from front - No Dallas
	Red truck pulling white SUV west into lower
	PLOT
	2017 Dodge Journey - No Dallas S. 22
	2-138 Ontario
1105	Red truck dropped white SUV Ontario Plate
	lower PLOT
1109	Red tow truck #2 lane 12K Body sedan S. 22
	Black tow truck #4 S. 22
	Black sedan

VICTORIA POLICE DEPARTMENT

SURVEILLANCE REPORT - Page 2

TIME:	ACTIVITY:
1114	2007 Mazda 6.1L Red tow truck removing - No Dollys HK 74-5411 S. 22
1118	Black tow truck left with - Dollys
1130	White Dodge PU → scooting vehicle LP:
1141	White PU driver mucking tires → Long hair, cushion Employee 2001 Dodge White - S. 22
1201	Red tow truck in PLAT - AZ Long San. Zachary LP - S. 22 Red S
1206	2016 Ford Focus Red - Exit with red Ford Focus
1201	BOBBY BAINS - OBSERVATIONS @ 1211 HRS:
1221	- POSSIBLE VICTIM / FEMALE / BLONDE HAIR / BLK GAT / BLUE JEANS / WHITE SNEAKERS WORKING R SIGN TO CALL TOWING COMPANY? - PICS TAKEN
1232	- POSSIBLE VICTIM - FEMALE WITH KANK / GREEN TOP TOP / BLACK GAT / BLUE JEANS / BROWN BOOTS - CALLING TOW COMPANY? L.S. LAPIERRE Observations 1412 hours
1412	Both Black & Red into Lot S. 22
1414	Red tow truck land red PU. Black tow truck loading Nissan
1419	Both Shannon & Devon on Pembroke Observed no markings on passenger side of black tow truck



Community Services Division
SURVEILLANCE REPORT

TARGET:			
TARGET RESIDENCE(S):			
TARGET VEHICLE(S):			
VIC PD FILE #:	2019-53804	Project:	
Originating Agency	Victoria PD	Date / Day	
SURVEILLANCE TEAM:		FILE COORDINATOR:	Winkler
1)	LAPIERRE (OP)	8)	
2)	B/D BAINS (OP)	9)	
3)	O'NEILL	10)	
4)	STANGER	11)	
5)	D/O DOLAN	12)	
6)	B/O PERKINS	UCO	
7)	McNICOLL	CC	
Master Surveillance Notes		Read Box	Supervisor

DATE:	SURVEILLANCE SUMMARY

TIME:	ACTIVITY:
1000	Blk Ford - S. 22
1021	Red tow truck - white SUV - #2 lane S. 22
	Dollys on front - son of MUELLER
	2nd lane - S. 22
1027	Black tow truck #5 lane S. 22
	Blk Dodge - Curran - No Dollys
1054	2017 Dodge - S. 22
	(Continued) (O'NEILL)
	Red truck lane #5 backing up to white van
	Loaded from front - No Dollys
	Red truck pulling white SUV west into lower
	PLOT - S. 22
	2017 Dodge Journey Curran Lee 2
	3-138 Ontario
1105	Red truck dropped white SUV Ontario Plate
	lower PLOT
1109	Red tow truck #2 lane 12h S. 22
	Black tow truck #4 S. 22
	Black sedan
	Black sedan

VICTORIA POLICE DEPARTMENT

SURVEILLANCE REPORT - Page 2

TIME:	ACTIVITY:
1114	2007 Mazda grey Holly Irving Red tow truck removing - A/O Holly's KX 74-546 S. 22
1118	Black tow truck left with - Dollys
1137	White Dodge PU → scouting vehicle CP S. 22
1141	White PU driver marking tires → Long hair, Caucasian Employee 2001 Dodge - White - Ontario S. 22
1201	Red tow truck in plot - #2 lane Son - Zachary CP - S. 22 Aed S Zach Paul Focus Red - William UV
1206	Ex. 1 with red Ford Focus
BO	BOBBY BAINS - OBSERVATIONS @ 1211 HRS:
1221	- POSSIBLE VICTIM / FEMALE / BLONDE HAIR / BLK CAT / BLUE JEANS / LIGHT SWEATER LOOKING @ SIGN TO CALL TOWING COMPANY? - PICS TAKEN
1232	- POSSIBLE VICTIM - FEMALE WITH KAT / GREEN TOUGUE / BLACK CAT / BLUE JEANS / BROWN FEET - CALLING TOW COMPANY?
	CSF LAPIERRE Observations 1412 hours
1412	Both Black & Red into Lot
1414	Red tow truck load red PU. S. 22
	Black tow truck loading Nissan
1419	Both Shannon & Devon on Pembroke. Observed no markings on passenger side of black tow truck