BYLAW OFFICER STATEMENT

Officer Rank/Number/Rank	Goldsmith/Bylaw Officer/1005
Date	Friday, September 10, 2021
Time	8:05 AM
Subject	John MUELLER (I-TOW)
File	179133

On Friday, September 10, 2021, 8:05 AM BO 1005 GOLDSMITH, VBLS was working in full uniform, on regular patrol duties with BO 942 TSCHRITTER. GOLDSMITH and TSCHRITTER attended 980 Pandora Avenue to check if I-Tow Towing signs remained in the area.

On arrival five I-Tow Towing signs were located in the parking lot. Four signs were labled "Customer Parking only, 60 minutes, Drivers walking off the lot will be immediately towed at owners expense, Service by I-Tow 250-383-4869." Another sign was labelled "NOTICE, Illegally parked vehicles impounded at owner's expense, I-Tow 250-383-ITOW (4869), Basic Impound Rates \$85, Daily Storage \$20.50, Hourly \$2.25, Drop Charge \$45". All signage contained the address 760 Queens Ave and appeared to have been added. The address had been taped over with blue tape and white lettering.

It is unclear if the lot is actively being used by I-Tow.

GOLDSMITH took photos of the signage on his City of Victoria issued Iphone. Five (5) photos were taken (see attached).

BO 1005 Chris GOLDSMITH

BYLAW OFFICER STATEMENT

Officer Rank/Number/Rank	Goldsmith/Bylaw Officer/1005
Date	Tuesday, September 7, 2021
Time	2:30 PM
Subject	John MUELLER (I-TOW)
File	179133

On Tuesday, September 7, 2021, 01:30 PM BO 1005 GOLDSMITH, VBLS was working in full uniform, on duty with BO 1004 ACHESON. GOLDSMITH and ACHESON attended 760 Queens St to deliver a letter titled **Re: Hearing re:Business Licence Denial for 760 Queens Avenue Business Licence #8014** from Christine HAVELKA (see attached).

On arrival, GOLDSMITH observed the gate which accesses the north parking area of the building was closed and locked. No towing vehicles were present in the area, or were behind the gate. Signage was present on the front which said "I-TOW 250-383-4869," in orange lettering which was approximately 2 feet by 2 feet. A large grey and white dog was observed behind the fencing. GOLDSMITH called out and there was no response, no persons appeared to be present in the area.

At 2:34 PM GOLDSMITH called 250-383-4869. The person answered "Dispatch," GOLDSMITH recognized the voice to be John MUELLER. MUELLER asked who was calling and GOLDSMITH advised he was calling from Victoria Bylaw Services and was present to deliver a letter to him. MUELLER advised there was no one present at 760 Queens as he was no longer doing business in Victoria. MUELLER advised GOLDSMITH to go through his lawyer. GOLDSMITH asked if there was a place the letter could be left, MUELLER said "No." GOLDSMITH then ended the call. GOLDSMITH was not able to deliver the letter and returned with it to the Bylaw Office.

GOLDSMITH took photos of the area on his City of Victoria issued Iphone of the yard from the front entrance of the property. Three (3) photos were taken (see attached).

BO 1005 Chris GOLDSMITH