

2022

CITY OF VICTORIA | Engineering and Public Works

Zero Waste Victoria

Single-use Item Reduction Engagement Summary Report



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Everyday across the City of Victoria, 75,000 single-use items are thrown away. These items include coffee cups, takeout containers, cutlery and straws. While these products exist momentarily in our lives, they generally exist forever in the landfill. The purpose of this engagement was to consult residents and businesses on the City's proposed actions to reduce single-use items in Victoria.

Executive Summary

Zero Waste Victoria was adopted in December 2020. Along with its adoption, Council provided direction to develop new single-use item regulations. With growing evidence of the problem of plastic pollution, and an improved understanding of health and safety needs, the City is in a position to make informed decisions about the transition away from single-use items in Victoria. Proposed policies to reduce single-use items in Victoria were published in a Consultation Paper in 2021 with residents and businesses invited to provide feedback on these policies. A total of 586 online surveys were completed during the engagement period of October 20, 2021 to November 22, 2021. City staff also consulted with five industry and business associations, local business owners, non-profits, accessibility groups and people with lived experience of poverty and homelessness.

The following engagement summary outlines the approach for engagement and a summary of what we heard. These outcomes will inform the development of staff recommendations of policy options for Council's consideration in 2022.

What we engaged on

We engaged on the City of Victoria's proposed actions to reduce single-use items in the community. Residents and businesses were provided with a copy of the Consultation Paper which outlined background information and these proposed actions. An online survey for both residents and businesses was posted to collect feedback. City staff also engaged with businesses, social support service providers, and people with lived experiences during virtual and in-person meetings.

Summary of Proposed Actions

- Requiring food ware accessories such as utensils, stir sticks and straws to be distributed by request
- Mandatory fees on disposable cups and containers
- Bans on problematic plastic items including Styrofoam products and biodegradable/compostable plastics
- Requiring that businesses use only reusable products for dine-in services

Why we engaged

Regulating single-use items is an action in Council's Strategic Plan and was identified as a short-term priority under Zero Waste Victoria. As a result of announcements in 2021 from the federal and provincial governments detailing their plans, and confirmation from the BC Centre for Disease Control that reusable products continue to be safe for use, staff considered it an appropriate time to seek community feedback on the City's next steps to reduce waste from single-use items.

How was input sought?

Individuals and businesses were asked to complete a survey on the City of Victoria's engagement platform, engage.victoria.ca. People without access to the internet or a computer could also request paper versions of the survey. Letters and emails were also accepted. The opportunity to complete a survey and provide feedback was open from October 20, 2021 to November 22, 2021. City staff also hosted multiple engagement sessions with businesses and industry associations to collect additional feedback.

How was the engagement opportunity advertised to residents?

A variety of methods to reach residents were used to bring attention to the engagement opportunity. These include:

- Sponsored/paid social media ads on Facebook, Instagram and Twitter
- Full-colour ¼ print ad in local newspaper (Times Colonist)
- Ads in Capital Daily newsletter
- Connect print newsletter (goes out to all households in Victoria)
- Connect digital newsletter
- Shared by local social media influencers (27.5K followers)
- Shared by local non-profits on social media, including Surfrider Foundation
- Advertisement during community events
- Emails to business associations and other industry stakeholders

Engagement at a Glance

Survey was open for 4 weeks from October 20 to November 22, 2021

10 online surveys completed by business owners and associations



586
online surveys completed by residents including **554** written comments



5 engagement sessions with business associations and industry representatives

2 engagement sessions with non-profits representing people with lived experience of homelessness and poverty

What we heard from residents

I. Key Findings

1. Of the 586 people who responded to the survey, 95% of individuals said they are willing to reduce waste by requesting items such as straws, stirrers, utensils and condiments instead of automatically receiving them with their restaurant take-out or delivery order. Many people noted that plastic straws specifically, should be available by request for those with accessibility needs.

“Things like straws should be available, but only available for people with disabilities or accessibility needs that require them. They should not be available based on convenience or preference alone.”

2. Many residents who took the survey think consideration should be made for the homeless and low-income population when implementing single-use item reduction policies.

“People who are housing insecure might find it difficult to keep track of reusable containers. Elderly people or those with mental illnesses may also forget. Having containers available for those who forget or don't have their own is extremely important.”

3. Sanitation and cleanliness of reusables is a top concern for those who participated in the survey.

“I have celiac disease so I'd need to know that everything is properly sanitized.”

4. Many residents who took the survey expressed a desire for consistent and easy to use reusable container with multiple container drop-off locations to increase convenience and access.

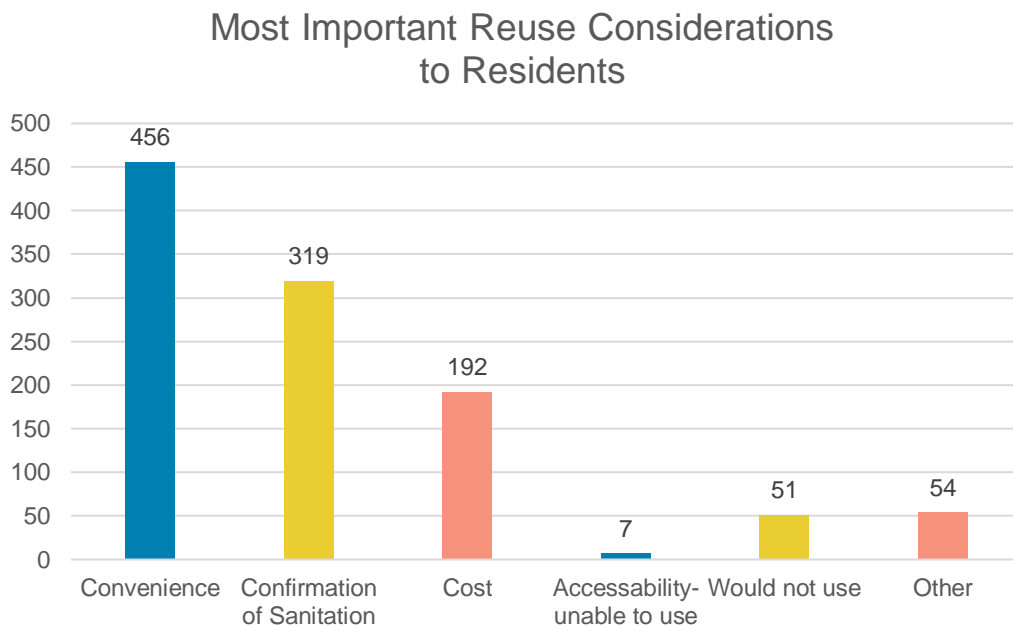
“It would be great if reusable containers were interchangeable between businesses: you could return a reusable container from one business to another, making it a circular system.”

5. Many people who participated in the survey commented that bendable plastic straws should still be made available by request for those with accessibility requirements

“[Businesses] need to be able to supply bending straws to those who need them.”

II. Reusables

92% of those who completed the survey said they would consider using reusable containers.



Convenience and confirmation of sanitation were the top considerations needed for residents to take part in a reusable takeout cup or container service.

Of the 586 people who completed the survey, 45 individuals selected “Other” and had additional comments to this question. Of these, nearly half (22) specifically mentioned that they would like to bring their own or that businesses won’t let them bring their own containers/cups.

“I try to use reusable but some businesses won't fill my cup or container”

“If we are shifting away from single-use items altogether, I'd like the City to consider also allowing people to use their own reusable containers/dishes brought from home.”

Many survey respondents communicated that they want convenience and consistency when participating in a container or cup reuse program. Proximity to drop-off locations for containers and cups was a common theme in survey comments.

“I tend to do most of my shopping on foot, and often don't make my purchasing decisions until I'm at a store. It would be ideal to be able to purchase the reusable containers I need while I'm shopping, then have a central drop off point to return them for a refund or credit.”

“I want a standardized program across business users so that the reusable items could be sourced & returned to any participating business. If I order take out food via telephone or internet, I want to be able to receive/return reusable containers with the delivery service or with the restaurant when I pick up my order.”

54% of people who completed the survey selected ‘cleanliness and sanitation’ as important to them when considering reusable container and cup use.

“Personally, I have very serious concerns about plastics and such (that would be in a reusable container) to be properly cleaned and sanitized, and also that fact that someone before me had used that container, and who knows where it has been, and what has been in it.”

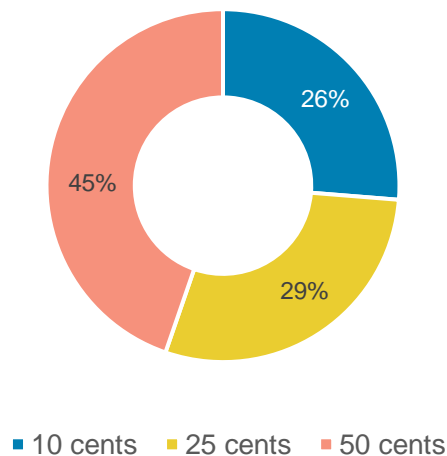
“Concerns with hygiene would prevent me from using existing reusable containers. Without knowing how they are sterilized I wouldn’t use them.”

III. Fees

To reduce single-use items, the City is considering requiring restaurants and cafes to charge minimum fees for single-use cups and containers to motivate the use of reusable alternatives. The fees would be kept by the business and could be used to offset the cost of more sustainable alternatives.

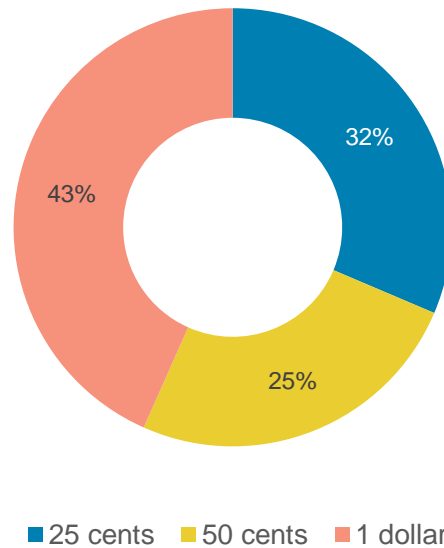
74% of people who completed the survey said that a fee of 25 cents or more would encourage them to use a reusable cup of their own or through a cup share program.

What fee amount would encourage you to bring your own reusable cup or participate in a reusable cup service?



69% of survey respondents said that a fee of 50 cents or more would encourage them to use a reusable container of their own or through a container share program.

What fee amount would encourage you to bring your own reusable container or participate in a reusable container service?



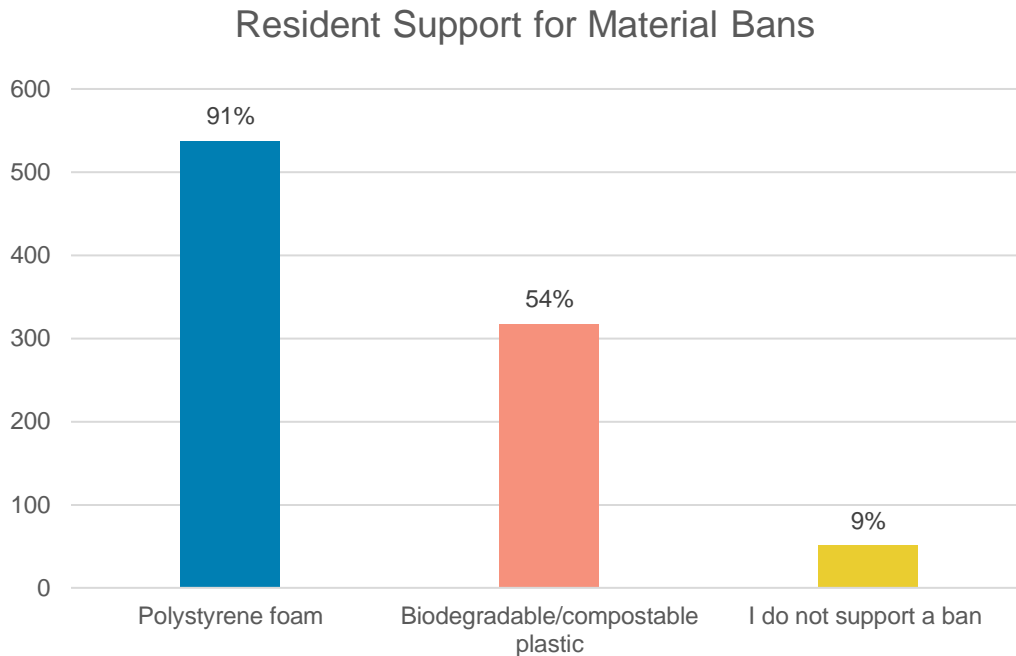
“Education not fees. I can afford it but not everyone can.”

“I love the idea of charging customers for single-use items, as long as accessibility needs are addressed.”

“Charging people more fees is not the solution. It will hurt business and cost people money they shouldn’t have to pay.”

IV. Bans

Most individuals who completed the survey are supportive of banning both polystyrene foam (Styrofoam) and biodegradable/compostable plastics. Less than 10% of people who completed the survey indicated they do not support a ban.



- 91% of people who completed the survey said they support a ban on polystyrene foam cups and takeout containers
- 54% of people who completed the survey said they support a ban on biodegradable and compostable plastics
- 9% of people who completed the survey said they do not support a ban on any products

“I strongly support policies that make reusables easier and single-use more difficult! We need a culture shift on this. So glad to see Victoria taking this initiative on.”

“Bans of these items will not work unless reasonable alternatives are already in place.”

“Please ban all single use items including compostable ones. People need to bring their own containers and cups or have the option to participate in a program like Nulla cup etc. The current system is way too wasteful.”

“I support nearly all efforts to move away from single use items and non- compostable/non- recyclable items. Ban it all. People will adjust.”

V. Other Themes

Compostable items

When asked for additional comments, 23 people out of the 586 who completed the survey communicated that they would still like to see continued use of paper-based compostable items:

“I really like compostable containers that are made out of recycled paper. If the city made this mandatory, this would eliminate the harmful single-use plastics and styrofoam. This would include compostable plastics. This would be most convenient for consumers.”

However, several respondents indicated confusion surrounding compostable items:

“I have gotten compostable containers from a local coffee shop and thought that was great, not knowing it doesn't compost nor can be recycled? Do businesses know this when they are purchasing those items. I'm sure most consumers, like me, thought that was a great thing, now I'm doubting that. The information is confusing.”

Increasing Education

19% of people who completed the survey specifically commented that there is a need for increased education on single-use item waste and reuse options

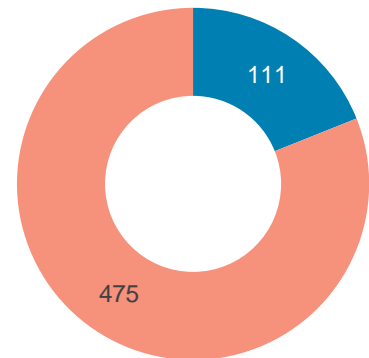
“better education for city residents on what happens to waste (garbage, organics, and "recyclables") so that folks actually know what happens to things they put in the bin.”

“Post ads on bus stops, online, everywhere showing the harm single-use items can do.”

“Enhance public education urging consumers to carry their own reusable cutlery and containers, and support provision of washing stations.”

“People need to be educated into using reusable. Such as, information on the negative impacts of compostable material”

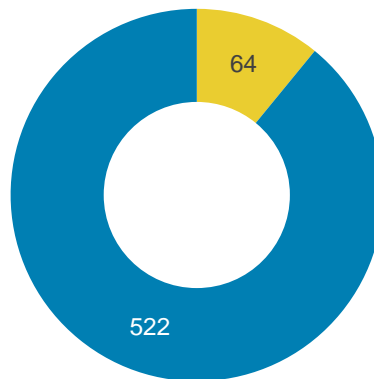
Education on single-use items



■ Desire for more education

VI. Accessibility

Of the 586 people who completed the survey, 64 individuals (12%) identified as being a person with a disability. There were no discernable differences in the survey choice responses between this group and the combined findings from all residents. However, written commentary helped to reveal the unique accessibility considerations for individuals with many respondents indicating a need to maintain disposable straws.



■ Identified as having a disability

- Of the 64 individuals who identified as being a person with a disability, 58 (90%) said they would be willing to request items such as straws, stir sticks, utensils, napkins etc. in order to reduce waste.

“This is not a viable plan during covid. I prefer to use my own cups and containers but most businesses aren't accepting them.”

“Seniors and those with disabilities may find it difficult to afford any further fees, and will also find it difficult to wash and remember containers”

“As a wheelchair user, I don't cook for myself. It's very important to me to have take-out containers that are made of paper/cardboard NOT plastic. I don't like it when I feel like I'm being forced to buy plastic just because I'm disabled.”

In addition to the online survey, staff also engaged with the City's Accessibility Advisory Committee (AAC) facilitated by Equity, Diversity and Inclusion (EDI) staff. The AAC provided written comments to staff which included:

- Questions for clarification on technical terms
- Concerns related to "by request" becoming a barrier for people with disabilities
- Support for the City engaging with individuals who have low-income and lived experiences

VII. Support Service Providers and People with Lived Experiences

Two sessions were held during February 2022 with local social support service providers. These providers included Our Place Society, Cool Aid Society, the Salvation Army, and the Mustard Seed.

The first session held included individuals with lived experiences who had experienced homelessness and are current clients of Cool Aid. Clients said they generally visit QSRs (Quick Service Restaurants) several times a week for food and coffee. Clients were supportive of the City's proposed by-request policy for food service accessories, noting their frustration at being regularly given cutlery and excess of napkins they don't always need. Clients were also generally supportive of fees on single-use cups. When asked about potential fees on single-use cups, clients said 50 cents versus 25 cents would motivate them to bring their own cup. When asked about reuse programs, clients were supportive but said programs need to be convenient and affordable for them to participate.

A second engagement session included three local charitable organizations that provide services to individuals in Victoria who experience homelessness or are underhoused. Included in these services are meal programs. All service providers participating in this session provided dine-in meal programs using reusable plates, cutlery and cups prior to the Covid-19 pandemic. All said that they try to source the most sustainable disposable food ware for meal programs such as fibre-based clamshells and wooden cutlery, but also accept donations of other food ware materials. Organization representatives noted that dine-in is preferred as there is greater expense and waste with having to purchase disposable food ware, as well as the added benefit of doing wellness checks during meal times. All representatives were supportive of understanding of the benefits of waste reduction initiatives.

Resident Summary

Residents of Victoria want to do the right thing and reduce waste, but for most it needs to be convenient. Cup and container share programs need to ensure proper sanitation, and operational consistency among all participating businesses. Nearly all people who completed the survey said they are willing to request food accessory items to reduce waste such as stir sticks, napkins, cutlery and straws. Many residents surveys said specifically that bendable plastic straws should be available to those with accessibility needs. When implementing a fee-based system to encourage reuse, low-income individuals and people experiencing homelessness must be considered and accomodated. Banning polystyrene foam had the most public support (91%) followed by biodegradable/compostable plastics (54%). Many of those who completed the survey said they want truly compostable (paper/fibre-based) alternatives in addition to reusable and recyclable products. Many survey respondents also said they want the City to focus on supporting businesses through this process and not adding additional challenges to their industry. Residents surveyed would like to see increased education to improve understanding of the harm of single-use items, and desire an improved understanding of sustainable alternatives.

VIII. Engagement with Businesses

Staff have been in regular conversations with businesses and business association representatives on options to reduce single-use items since 2019 including the following formal engagement opportunities:

- Policy options review workshop – July 24, 2019
- Zero Waste Victoria local business focus group – August 5 2020
- Zero Waste Victoria large retail and grocery focus group – September 3, 2020
- Single-use item consultation paper survey – October 20 – November 22, 2021
- *Sustainable Takeout Guide* workshop – November 3, 2021
- Proposed policy review workshop – March 16, 2022

Who participated?

The following business associations participated in the engagement process:

- Restaurants Canada
- Retail Council of Canada
- Downtown Victoria Business Association
- BC Restaurant and Foodservice Association
- Bread and Butter Collective

Business Survey

In addition to the resident survey open from October 20 to November 22 in 2021, staff developed a survey for local foodservice business owners to complete. Nine local business owners and one business association (Restaurants Canada) completed the survey with key findings as follows:

- 8 of 10 survey respondents reported that their customers have strong environmental values
- 8 of 10 survey respondents said they would be interested in participating in a cup or container share program
- All survey respondents said that a fee of \$0.25 or more would motivate their customers to bring their own cup and 8 of 10 respondents said a fee of \$0.50 or more would motivate their customers to bring their own container
- Survey respondents communicated a desire for improved recycling and composting facilities to manage end of life of their packaging

Three formal written letters from industry were also submitted to staff in addition to survey feedback.

Virtual Sessions

Two additional business engagement sessions were held to collect feedback on single-use item packaging and policy options.

SESSION 1: **Feedback on Sustainable Takeout Guide**

This session focused on feedback for a draft *Sustainable Takeout Guide* developed by staff and consultants. The session took place on November 3 2021 with eight individuals attending representing two business associations, three local food businesses and one culinary school.

KEY FINDINGS:

- Foodservice businesses want an accessible and simple guide that is less than 5 pages
- Foodservice businesses want clear answers on what the most sustainable packaging is for their takeout

SESSION 2: **Feedback on policy options to reduce single-use items**

This session was held on March 16 2022 with 10 participants representing 5 business associations, one business oriented NGO and one local mall. Staff led a discussion on the three proposed policy options and collected feedback on each of these options as follows:

POLICY: By-request policy for food accessories like stir sticks, straws and utensils

KEY FINDINGS:

- Transitioning to by-request distribution is unlikely to be complicated for businesses, but incorporating these changes into third-party delivery apps should be considered
- Some businesses have staff and customer bases with English as their second language. The City should consider providing education and resources in multiple languages.
- Businesses appreciate education and resources to help inform the public of changes

POLICY: Require reusable foodware for all onsite dining

KEY FINDINGS:

- Considerations should be made for container cleaning equipment and storage space
- A longer timeline is preferable for this requirement as different adaptation timelines are required for different sized businesses.

POLICY: Mandatory fee on disposable single-use cups and containers:

KEY FINDINGS:

- Income equality is the main concern among business owners and associations
- A discount on reuse over a fee on disposable could be considered
- Fees can create conflict between customers and front-line staff. Education and resources to limit this is important to support businesses and their staff

Business Summary

Foodservice business owners and industry representatives who participated during the engagement period are supportive of reducing single-use waste in Victoria where possible. Many foodservice businesses in Victoria have a customer base that have strong environmental values. Business owners and industry associations communicated that they would like the City to play a role in helping to educate consumers on waste reduction policy and supporting businesses with a variety of educational resources, including the *Sustainable Takeout Guide*. Businesses who participated in the engagement process also share similar concerns as residents on how mandatory fees on single-use cups and containers may impact low-income individuals. Business owners and industry representatives who participated agree that proposed policies requiring by-request and reuse onsite can be effective in reducing waste and are unlikely to cause major operational disruptions. Businesses and associations who participated in the engagement would like the City to consider flexible timelines that would allow industry to adapt to changes.

Resident Survey

SURVEY RESPONSE REPORT

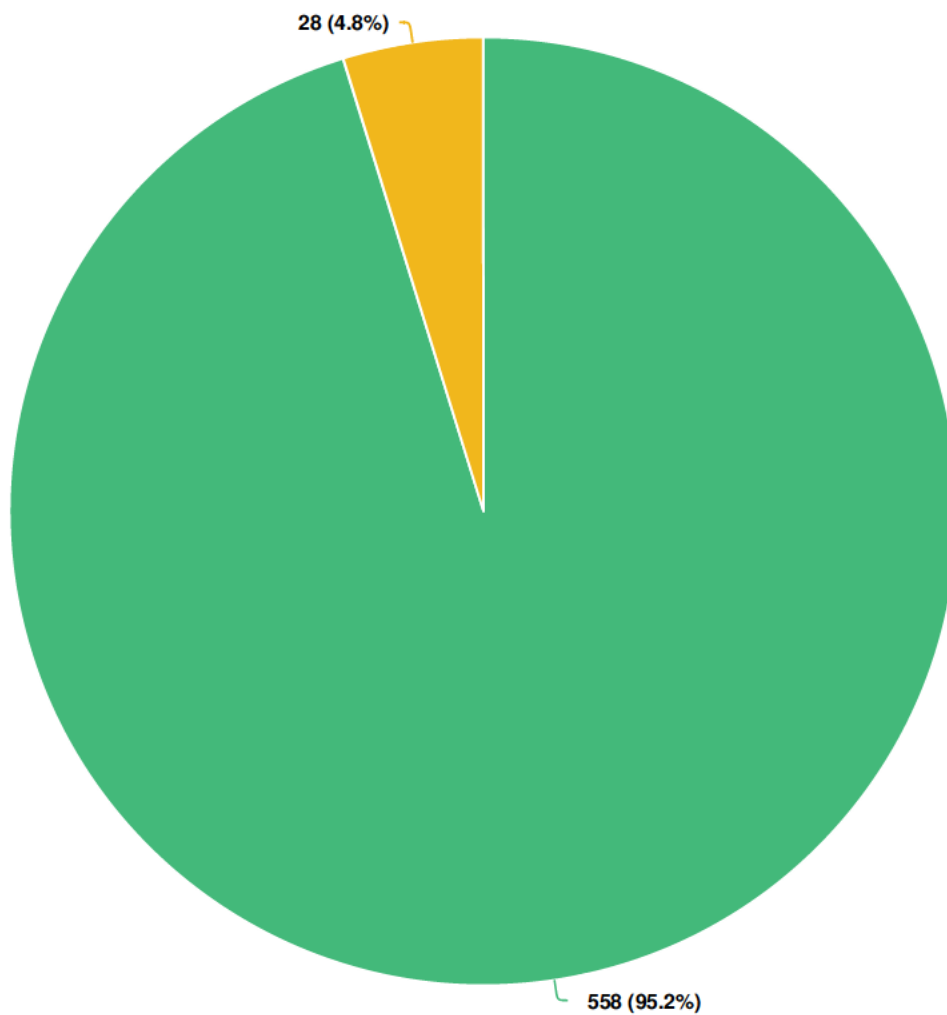
20 October 2021 - 22 November 2021

PROJECT NAME:

Single-Use Item Reduction

SURVEY QUESTIONS

Q1 | To reduce waste, would you be willing to request items such as straws, stirrers, utensils, condiments and napkins, instead of automatically receiving them with restaurant take-out or delivery orders?

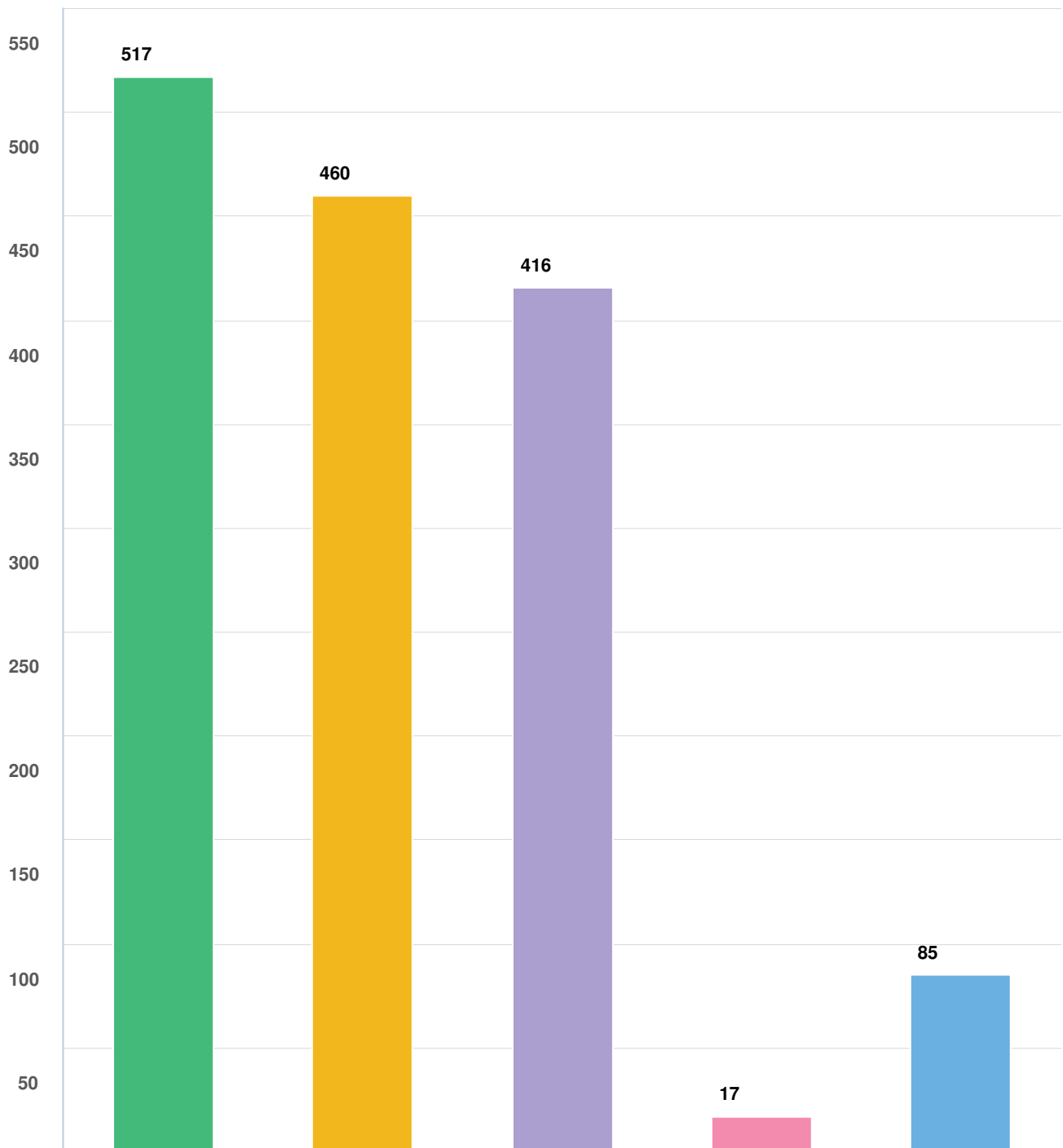


Question options

- Yes
- No

Mandatory Question (586 response(s))
Question type: Radio Button Question

Q2 When considering packaging, the following are important to me (check all the apply)



Question options

- Compostability
- Recyclability
- Reusability
- Environmental considerations are not important to me
- Other environmental benefits (please specify)

Mandatory Question (586 response(s))
 Question type: Checkbox Question

Q2

When considering packaging, the following are important to me (check all the apply) (Other (please specify))

would like to know that production of the item is not an environmental hazard as well as that production is local rather than international
Whatever is least environmentally impactful, and produces the least waste and requires the least effort from individuals (otherwise it will be ignored and unsuccessful).
What the package consists of (i.e., chemicals, source material, manufacturing location, etc.)
They should not be allergenic. Remember, it's not just the original user who may be exposed
There needs to be recycling receptacles for items that are compostable and recyclable. A garbage can is usually the only thing that is currently available outside a coffee shop or restaurant.
the sustainability of the source (trees, transportation, etc.)
The least packaging possible.
The first two above still subsidise single use items that require net carbon consumed. Abolition is the only solution.

Sustainability—which is not the same as any of the above.

Source eg. Made locally vs transported

Sometimes packaging isn't necessary. I like to buy things with no packaging.

Smaller packaging/using less materials overall

Simply less packaging altogether, especially with online orders like Amazon. Item encased in hard plastic, wrapped in paper, wrapped in more plastic wrapped in a box

Short term, easy, completely compostable. Use of only truly sustainable materials in packaging manufacture. NO PLASTIC.

Reusing should be the top priority.

Returnable take out containers

Returnability -- whether vendor will accept the packaging back

Requiring people to bring their own packaging, utensils, stirrers, straws, bags, napkins and requiring businesses to fill customers' dishes, not just for leftovers. I would like to be able to hand a cashier at a fast food place my container to put the burger and fries in without it being wrapped. Is there a device (like the buggy sterilizer) that could sterilize the inside of my container, so the restaurant would not feel liable? Is it logistics that need to be solved so my burger goes in my container? If so, that seems like something that could be done. At the drive through, give them the containers at window #1 and collect it at window #2. Put a few kaizan people in a room and I'm sure this could be addressed. It starts with encouraging people to care. I told a cashier I didn't need the bag and she told me I could put it in the garbage. I had not yet touched the bag.

Refundable items like pop cans or bottles instead of cups.

Reduction: keep packaging to a minimum!

Reduction. The goal should be no packaging at all.

Reduction of packaging

Reduction of food packaging: normalize the use of personal bring-along containers.

reduction

Reduced size/bulk of package

Reduced or no packaging

Reduced or limited packaging. Ban on packaging on certain items that definitely not need packaging.

reduced landfill use!

Reduce packaging - many items are packaged or double packaged when they don't need to be

reduce

Recycling fails to divert the majority of plastics from the waste stream and so reusability and not recycling should be the priority.

Recyclability that has a net benefit, i.e. doesn't require the item to be shipped a great distance in order to be processed

production environment, supply source, energy used, distance shipped, is the packaging fit for function, is compostable mean backyard compostable

Product production and destruction environmental costs

Prefer using my own containers

Plastics are made from oil. Oil is a non-renewable carbon-based product. Best to avoid this oil use in favour of renewable products.

Plastic derived from fossil fuels is the devil, recycled or not. I am not aware of why we would want to ban compostable plastic, unless it is also derived from fossil fuels.

Packaging should be be as minimal as possible. Too often I get things I don't want or need with take-away food like plastic-packaged condiments or utensils.

Overall reduction in packaging

Origin and resource extraction methods, cO2 emissions

Option for package and plastic free

No unnecessary packaging (e.g., should not allow plastic clamshell packages to buy apples, tomatoes, croissants, etc.)

No packaging

Minimizing packaging altogether

Minimize packaging; it's difficult to get the facts about recyclability or compostability of packaging. For example - compostable bags don't break down well in back yard composters.

Minimal GHGs in manufacturing process

made with recycled material, made sustainably e.g. low water footprint, etc

made with low environmental impact materials

made from post-consumer products

Low waste in the manufacturing process

Low carbon sources.

Low carbon products

Low carbon emissions from production and transport

Long term effects on the environment and the economy (the oil still will need to come out and what are they going to do with the hydrocarbons?)

Locally sourced

Ethically sourced, meaning workers are paid a fair wage

Locally sourced packaging would be better.

Local production versus importing products from overseas

Limit the amount of material used in packaging. Incentivize personal containers to be used for non-food items sold in bulk... like laundry detergent, cat litter, shampoo, etc.

Lifecycle GHG emissions.

Less waste generally by making people ask instead of just putting it in their bag to be thrown out

Less plastic. Back to waxed papers, etc..

Less packaging

Is the packaging even required? Over-packaging

Is it necessary? Such as paper straws/toothpicks wrapped in plastic

In the case of paper-based products, the degree of recycled content.

If packaging can be returned to the business for reuse

I try to choose products that have minimal packaging. I don't generally use single-use items like straws, styrofoam, etc. although that has been more challenging during COVID.

I cannot trust that recyclables are actually recycled.

Honestly my main priority is just eliminating packaging as much as possible. We should aim for a circular solution where we bring our own containers whenever we can! I think most "eco-friendly" packaging is just green washing.

Having the option to bring a container from home.

Have to be truly compostable and not the greenwash concept of compostable.

Fewer packaging materials from manufacturers.

Ethical creation of the packaging

Environmental harm if disposed of (eg. harmful to wildlife)

Ecological impacts of manufacturing

Do the seller offer to use user brought food containers?

Cradle to grave impact on the environment

CO2 emissions

Clarity.

Bring your own containers should be available everywhere

biodegradable packaging made from mushrooms
<https://mushroompackaging.com/>

Before all of these, reduction, as in the ability to bring your own containers. We need a set policy and procedure that businesses must follow to encourage consumers to bring their own containers and support businesses with managing that change. For some businesses, this will temporarily increase costs, so Gov support will be needed.

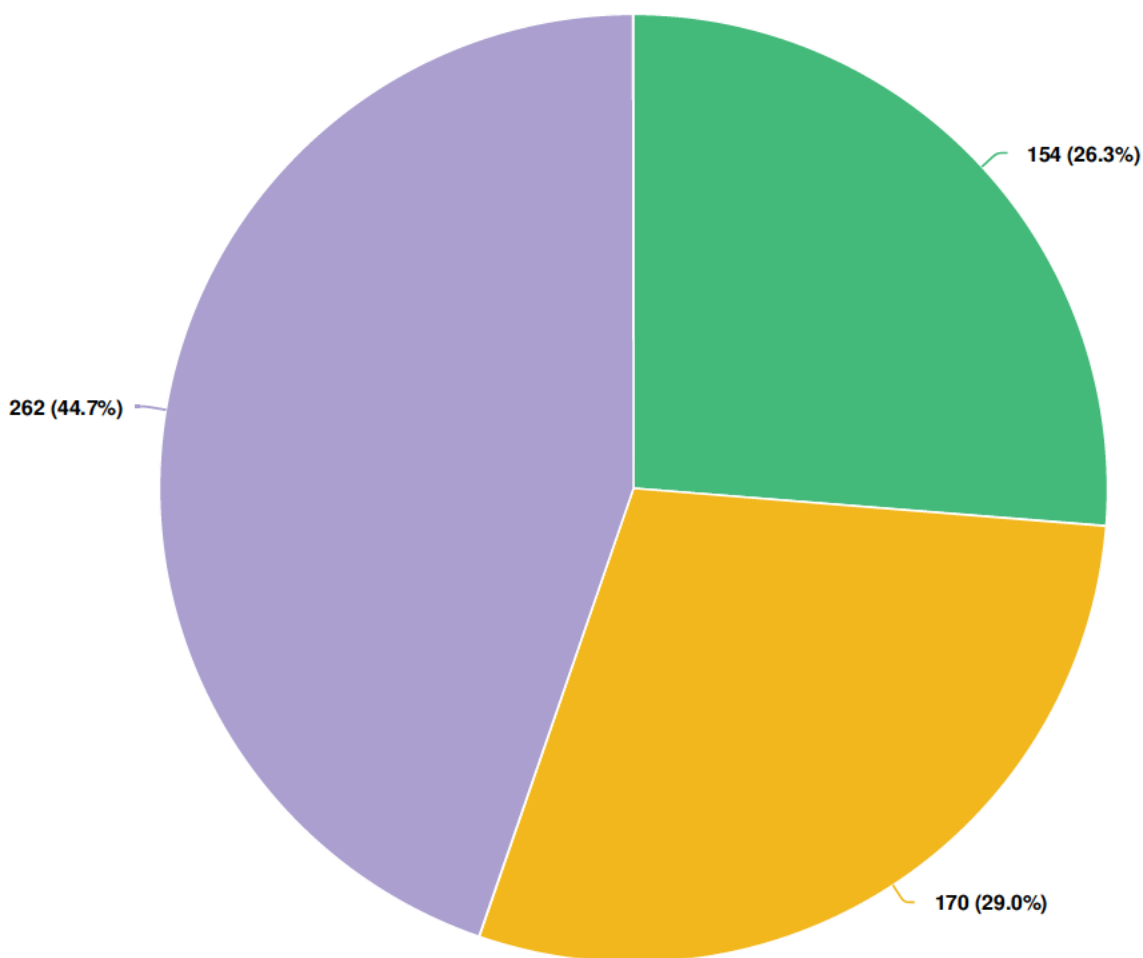
And actual compostability, not the greenwashing that is “compostable plastics”

As little packaging as possible.

Reduced packaging, i.e less volume, weight, and lifetime environmental impact of packaging

"Layers" of packaging -- that is, individually wrapped items inside a smaller package that's in a larger package, like Beyond Meat.

Q3 The City is considering requiring restaurants and cafes to charge minimum fees for single-use cups and containers to motivate the use of reusable alternatives. The fees would be kept by the business and could be used to offset the cost of more sustainable alternatives. What fee amount would encourage you to bring your own reusable cup or participate in a reusable cup service?

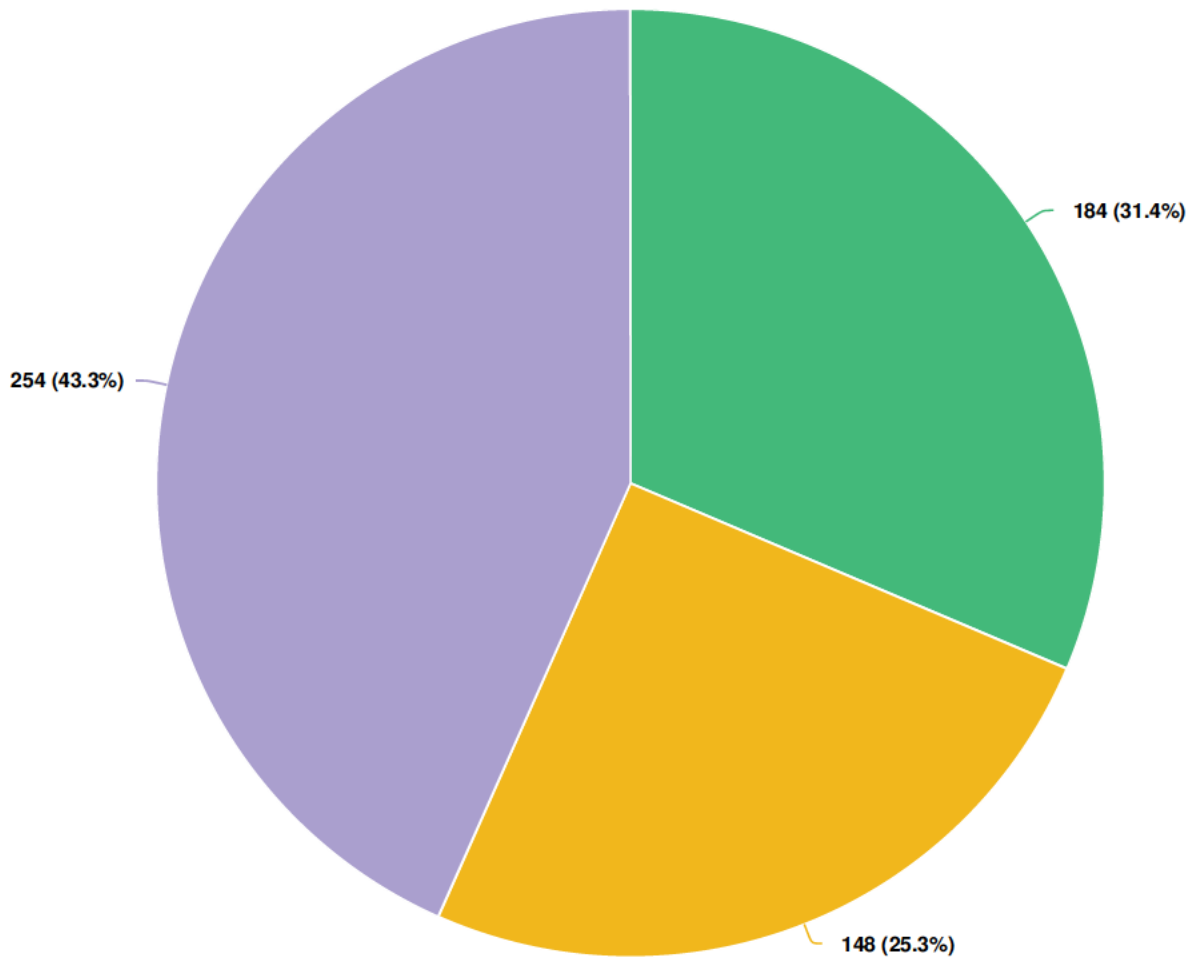


Question options

- 10 cents
- 25 cents
- 50 cents

Mandatory Question (586 response(s))
 Question type: Radio Button Question

Q4 | What fee amount would encourage you to bring your own reusable container or participate in a reusable container service?

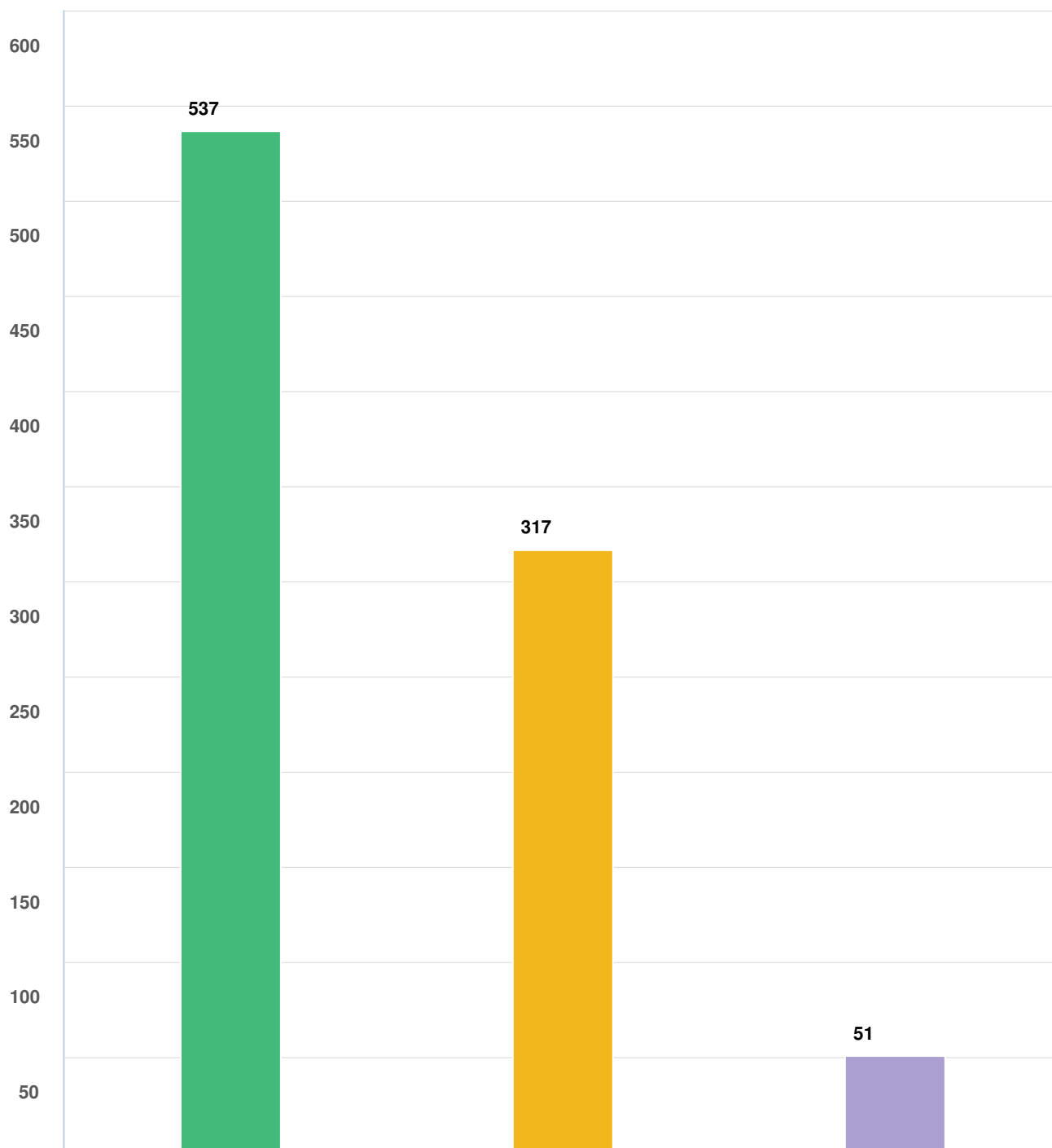


Question options

- 25 cents
- 50 cents
- 1 dollar

Mandatory Question (586 response(s))
Question type: Radio Button Question

Q5 The City is considering banning the following items. Do you support a ban on these items? (Check all that apply)

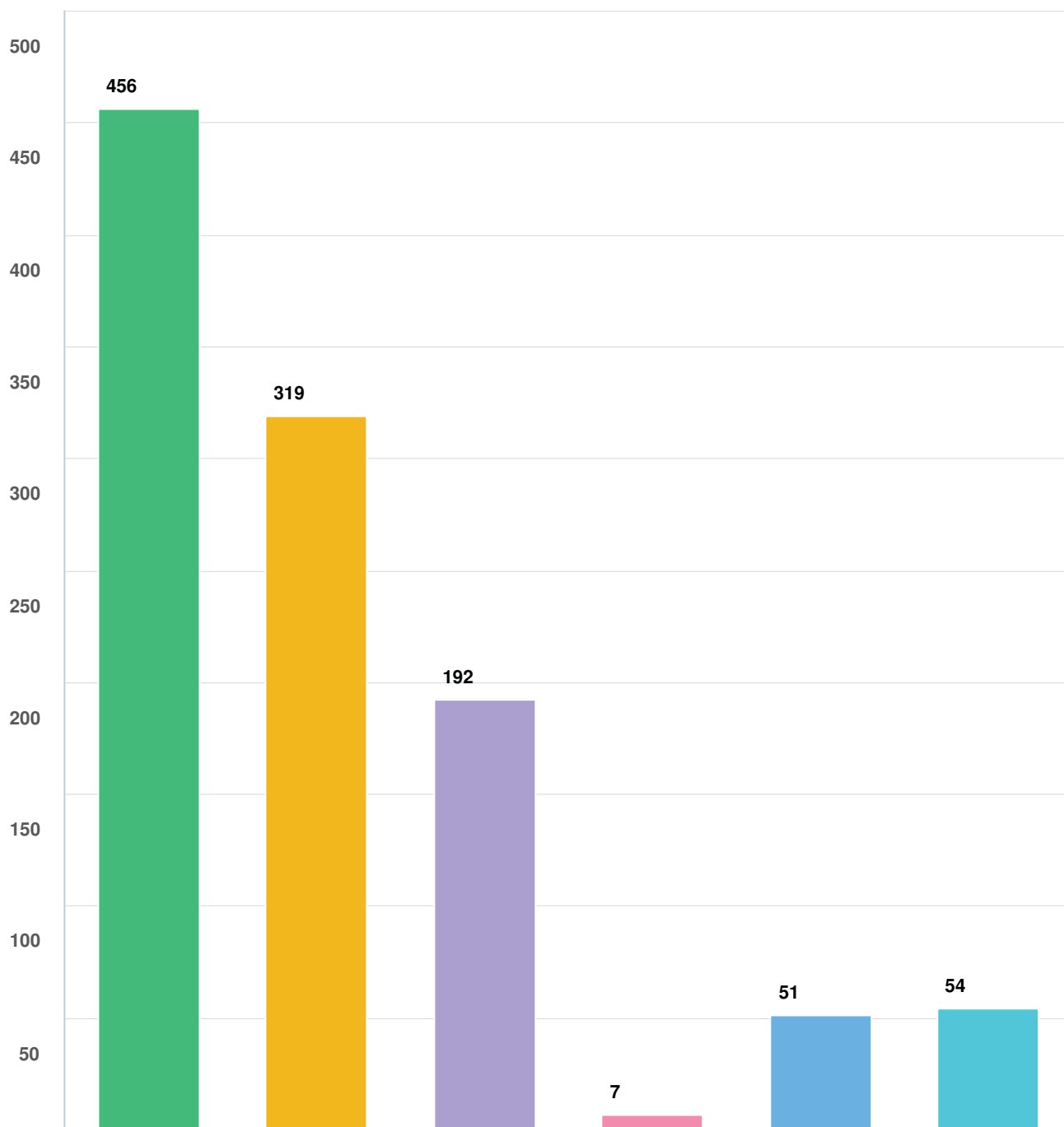


Question options

- Polystyrene foam (eg Styrofoam) cups and takeout containers
- Biodegradable and compostable plastics
- I do not support a ban on these products

Mandatory Question (586 response(s))
Question type: Checkbox Question

Q6 Please list the considerations needed for you to regularly use a reusable takeout cup and container service



Question options

- Availability and convenience
- Confirmation of sanitation
- Cost
- I have accessibility needs that would prohibit the use of reusable cups or containers
- I would not use
- Other (please specify)

Mandatory Question (586 response(s))
 Question type: Checkbox Question

Q6

Please list the considerations needed for you to regularly use a reusable takeout cup and container service (Other (please specify))

With the exception of Polystyrene foam, I reuse most of the containers i acquire, whether or not they are 'reusable'

We've accepted the first three conditions in sit-down restaurants. The first, availability and convenience, must be done within zero-carbon bounds, otherwise we can bring in our own take-out containers.

Weight of the product. Hygiene station. The need to verbal speak for them. Sustainability of the program.

Used my own cup before Covid and will now again.

Truly sustainable/long-term reusable products that can be used everywhere.

To emphasize on convenience - as someone who walks everywhere it is not efficient to have to always have bags, a cup, reusable straws etc on you.

There really aren't any considerations that would prevent me from wanting to use reusable services

The COVID-19 pandemic has necessitated some single-use products due to health concerns, however this is and should be temporary

Restaurants would need to stop making drinks in disposable cups and just pouring them into your mug. This happens at a lot of places. Defeats the purpose

restaurants that allow you to use/bring your own containers

Poorly worded question. Unclear

Personally, I have very serious concerns about plastics and such (that would be in a reusable container) to be properly cleaned and sanitized, and also that fact that someone before me had used that container, and who knows where it has been, and what has been in it.

Often trips for take out food and coffee is totally unplanned. Or it is delivery, which would create absolutely massive headaches for service industry.

Not a regular consumer of single use items

None. I already always bring my own containers (the problem is that so few business actually allow refilling)

Lightweight and not leaky

Knowing the reusable option is available and actually supported by the vendor before-hand.

It's more important that we explore truly compostable container options rather than expect people to always be carrying a suitable container for the takeout food they're eating

It wouldn't take much to induce me to use this kind of service, I love the idea! I'm already used to bringing my own containers.

in times of covid, I can't bring in my own reusable container and I don't see this changing anytime soon.

Im happy to use my own stuff. Restaurants haven't been letting us

If they would allow us to bring our own containers to pack up food. Before Covid, I would regularly bring my pyrex containers to a local sushi restaurant and they would pack my order in my own containers. I would drop them off along with the my order, go to the grocery store down the street, come back and pick up my order in my own container. I understand many people won't do this, but allowing restaurants to pack food in the public's own containers is a way to reward those of us who go above and beyond to live a zero-waste life (as much as we can in the current capitalist dystopia we exist in)

I'd like to see some sort of sticker attached - something that assures me that in fact proper procedures have been followed.

I would use this service without question if it was available and already try to ask businesses to serve me items in my own reusable containers

I would use it if it were mine. Question worded so that it would include a deposit and return system from the vendor.

I would rarely use. I prefer to bring my own fillable containers.

I would prefer to bring my own cups/containers if and when eating out, which I rarely do. I'd like to clarify my answers to the question above re: What amount would encourage me to bring my own recyclable utensils/containers or participate in . I chose the higher amount even though I would need no monetary incentive at all. However, I think that for those who do then the higher amount might encourage a broader acceptance/participation.

I would only be happy with bringing my own or having take out in a compostable container

I would be happy to do so no matter whether it was convenient or not. I want to do my part to keep the plastics out of the ocean.

I use always :)

I try to use reusable but some businesses won't fill my cup or container

I think the reusable cup/container service should be a "return to supplier" service and that the container should not be made of plastics of any kind. Metal tiffins, metal cutlery and glass jars are really all we need for take out. Charge a blanket \$10-15 for single meals or meals for two; increase the charge as the number of meals/diners grow. Return the charged fee upon return of the items. This above type of ideas could work, but we have been conditioned to expect single-use convenience.

I tend to do most of my shopping on foot, and often don't make my purchasing decisions until I'm at a store. It would be ideal to be able to purchase the reusable containers I need while I'm shopping, then have a central drop off point to return them for a refund or credit.

I really want to be allowed to take my own coffee mug. As of yet, with the Covid situation, I haven't seen establishments allowing this.

I rarely get takeout so not sure my actions would change.

I prefer to bring my own

I don't use reusable cups or containers. What I really object to is the plastic containers used by ALL food sellers (except farmer's markets) for produce. Tomatoes are among the worst examples of totally unnecessary plastic packaging.

I don't need any considerations. I'll just do it. I reuse the containers from Boston Pizza and still reuse the ones I got 3 years ago in LA!

I do not want my hot food to come in plastic containers.

I am happy the ban is over and I will carry my reusable containers when I go to a restaurant. I always have my water bottle with me when it is appropriate. I use reusable bags for my produce and shopping and do most of my shopping for staples at Zero Waste Emporium or similar shop that refills my containers.

I am already 100% on board with reusables. In my experience, the main barriers are that it is not part of our culture and a lot of businesses do not allow for it.

I always use one. It would be good to see take out restaurants build in a system where it is easier for customers to come in give them the Tupperware without question and then walk out again with their food.

I always bring a travel mug and reusable water bottle. The only consideration is whether the business will fill it.

I already bring reusable cups & containers wherever allowed, and agree it should be an expectation for all.

For me to regularly use, I would need to be willing to keep them clean and bring them with me to the restaurant. At this point, I'm not willing.

Environmental impact

Eating and drinking out more frequently. I always have a pack in my backpack for utensils, etc, but if there is dishwasher service, I don't get into it. Much the same as with grocery bags, where they prompt me by asking "do you require bags", it would help if restaurants would ask if you have "whatever" they are wanting to provide. I would bring my own. I would not use a service that could be different at each eatery or coffee place. You know if there is one successful service, there will be more unless the city can regulate how many there are.

Ease of returning the containers after use

Customer incentive (discount) greater than \$1.

Concerns with hygiene would prevent me from using existing reusable containers. Without knowing how they are sterilized I wouldn't use them.

All restaurants and cafes have the same containers, can be returned anywhere, can be collected as part of city waste and redistributed to local businesses.

Ability to use own containers would be amazing.

A standardized program across business users to that the reusable items could be sourced & returned to any participating business. If I order take out food via telephone or internet, I want to be able to receive/return reusable containers with the delivery service or with the restaurant when I pick up my order.

A sign at the counter encouraging people to use this service

Q7 | What accessibility considerations does the City need to understand moving forward with reducing single-use items in our community?

Screen Name Redacted 10/20/2021 10:48 AM	n/a
Screen Name Redacted 10/20/2021 11:46 AM	I want to be able to return reusable containers to multiple restaurants or to delivery drivers (Eg. skip the dishes)
Screen Name Redacted 10/20/2021 12:33 PM	Cost would need to be considered. There would need to be something in place to make sure the reusable system is affordable for people. I have been places where you can't get a take out cup & they have mason jars for \$1 & you could return it for a deposit.
Screen Name Redacted 10/20/2021 01:15 PM	Plenty of warning/education for people to bring their own; affordability
Screen Name Redacted 10/20/2021 01:40 PM	homeless people might not have a way to retain or clean reusable materials. Some reusable options are heavier (mug vs take out cup)
Screen Name Redacted 10/20/2021 01:51 PM	Given the viruses we have been dealing with and the inability to use reusable cups, it's is horrible timing on the part of the city to even suggest this. Furthermore people and businesses are struggling financially, to increase costs would only deter peopl
Screen Name Redacted 10/20/2021 01:56 PM	This is going to put pressure on an already hurting restaurant industry. Deterring customers, increasing complaints, and complicating service.
Screen Name Redacted 10/20/2021 02:09 PM	No bans. No fees.
Screen Name Redacted 10/20/2021 02:18 PM	none
Screen Name Redacted 10/20/2021 02:20 PM	When someone is ordering takeout - it doesn't make sense to say use your own containers because the food is packaged up before you pick it up. And someone should not be penalized with extra cost if the want to eat at home. Especially in with COVID.

Screen Name Redacted

10/20/2021 02:22 PM

Covid does not allow for reusable containers. I'd like them to consider not doing it- consider the real problems the city has- don't create new ones.

Screen Name Redacted

10/20/2021 02:30 PM

We are a tourist town. Tourists are not going to travel with a reusable cup let alone food take out containers.

Screen Name Redacted

10/20/2021 02:39 PM

I would much rather have the option of bringing my own wrist out clean take a walk up so that I didn't have to put anything out there into the environment and wouldn't have to inflict a one time use on the businesses which will in turn up the cost

Screen Name Redacted

10/20/2021 02:40 PM

Paper straws **S. 22** melt

Screen Name Redacted

10/20/2021 02:42 PM

Plastic straws are necessary for a lot of people who have accessibility issues. Paper straws are almost completely ineffective and not everyone carries or can clean a reusable straw

Screen Name Redacted

10/20/2021 02:46 PM

Not everyone can bring multiple containers around with them all the time. Victoria is already a very expensive city to live in. This is getting out of hand.

Screen Name Redacted

10/20/2021 02:56 PM

I think education is one of the biggest pieces to support this movement, especially as try to move away from plastics. As an example, I had no idea about the biodegradable plastics comment until I read it above.

Screen Name Redacted

10/20/2021 03:37 PM

Charging people more fees is not the solution. It will hurt business and cost people money they shouldn't have to pay. The city is expensive enough as it is we don't need to be nickel and dimed by a city council who can't solve more pressing issues.

Screen Name Redacted

10/20/2021 03:39 PM

Bringing a reusable takeout container to an already overworked and understaffed restaurant in the middle of a global pandemic is absolutely ludicrous. They have enough on their plates, literally. Please stop harming local businesses with your idiocy.

Screen Name Redacted 10/20/2021 04:26 PM	Establishments are already charging extra for these items. But they should be included with purchase. Especially with the pandemic
Screen Name Redacted 10/20/2021 04:58 PM	Most places will not accept refillable cups due to covid
Screen Name Redacted 10/20/2021 05:04 PM	Houseless people may be disproportionately affected by fees on single-use items, and also may not be able to return reusable items
Screen Name Redacted 10/20/2021 05:07 PM	Convenience
Screen Name Redacted 10/20/2021 05:17 PM	I was bringing my own cup every where but COVID made it so reusable cups are not allowed at most cafes. Also, I already am charge almost \$5 for a cup of loose leaf te
Screen Name Redacted 10/20/2021 05:34 PM	Adding additional costs to restaurants that are already struggling is unfair. Many restaurants are still not accepting reuseable cups because of Covid concerns. This will also impact
Screen Name Redacted 10/20/2021 05:52 PM	No idea
Screen Name Redacted 10/20/2021 06:34 PM	staff - already stretched slim and lowest paid - will have to ask for the extra fee. Not fair to put this on them and places that are just trying to stay in business (they're not all Starbucks and Tim Horton's)
Screen Name Redacted 10/20/2021 07:00 PM	I selected the 10cents and 25cents because there's no other option not paying anything!Taking of environment needs to be educated,every1 should take steps.City talking about this should take care of real issues homeless,drug overdose not setup drug camps!
Screen Name Redacted 10/20/2021 07:41 PM	Some people have debilitating OCD around reusable containers and charging for single use items in lieu of participating in such programs can be cost prohibitive.
Screen Name Redacted 10/20/2021 08:04 PM	Some people need straws to drink. Not compostable ones that disintegrate. Plastic straws. And for us service workers, this isn't the time to implement this. I would love a greener Victoria but I don't feel safe handling personal cups during a pandemic.

Screen Name Redacted 10/20/2021 08:07 PM	I don't know
Screen Name Redacted 10/20/2021 08:32 PM	Seniors and those with disabilities may find it difficult to afford any further fees, and will also find it difficult to wash and remember containers.
Screen Name Redacted 10/20/2021 08:57 PM	This is not a viable plan during covid. I prefer to used my own cups and containers but most businesses aren't accepting them. I have ADHD, requiring me to remember to return containers is a barrier for me.
Screen Name Redacted 10/21/2021 08:43 AM	Unnecessary cost. I'm annoyed I can't say I'd rather pay \$0.
Screen Name Redacted 10/21/2021 09:16 AM	Cost raising the cost of living in Victoria . Anxiety created by fines and restrictive bylaws. Sadness caused by rules that creat failure
Screen Name Redacted 10/21/2021 03:03 PM	reusable straws could be offered by every business to people that require one if it can be returned to the business and sanitized between uses (is this possible?)
Screen Name Redacted 10/21/2021 04:50 PM	Biological plastic substitutes have potentially allergenic. Need source labeling, or not knowing will create a barrier. Need to be able to supply bending straws to those who need them
Screen Name Redacted 10/21/2021 05:46 PM	The idea of having to carry around a reusable coffee cup or container is just ridiculous. Also, how hygienic could it be for barristas to handle your personal coffee cup for making a latte that may not even have been cleaned? Dumb idea.
Screen Name Redacted 10/22/2021 12:17 PM	Affordability: City should supply each household per online survey with appropriate # of sets of reusable containers + cups that are adaptive to various physical capabilities of users. Sets should be glass/ceramic with protective rubber.
Screen Name Redacted 10/22/2021 12:56 PM	plastic straws need to be banned, but there can be exceptions for handicapped people

Screen Name Redacted 10/22/2021 03:15 PM	i have no accessibility issues
Screen Name Redacted 10/22/2021 05:38 PM	I have celiac disease so I'd need to know that everything is properly sanitized. Unhoused community may struggle with storing/ returning reusable containers and shouldn't be penalized
Screen Name Redacted 10/23/2021 01:07 AM	That some people have issues with using a reusable bowl, plate, cup that someone else had used before them. Even though it may be sanitized, there are still issues with various diseases etc that could be left on those items.
Screen Name Redacted 10/23/2021 07:44 AM	None, I think it is good as is.
Screen Name Redacted 10/23/2021 08:23 AM	Health Canada. Currently most places won't accept reusable cups because of contamination. The same would stand for businesses protection against contamination. This is definitely not the right time.
Screen Name Redacted 10/23/2021 05:46 PM	The concept that
Screen Name Redacted 10/23/2021 05:53 PM	economic access
Screen Name Redacted 10/23/2021 07:18 PM	I don't have any issues as I would happily use my own containers and per above, I was already using my own container before COVID caused us to revert to all this nonsense
Screen Name Redacted 10/24/2021 09:40 AM	Tourists here may not be prepared
Screen Name Redacted 10/24/2021 10:09 AM	Not everyone has access to reusable containers or a place to clean them (homeless). Also, banning straws is rude to people who need them due to a disability.
Screen Name Redacted 10/24/2021 12:47 PM	Disposing of things like styrofoam packaging, plastic bags and packaging is difficult as I do not own a car. There needs to be neighbourhood collection points for objects that cannot be recycled in blue boxes.

Screen Name Redacted

10/24/2021 03:23 PM

I suspect the challenge will be people remembering to bring their own. I know Vancouver is piloting a project where restaurants can participate in a reusable container project where clientele have two weeks to return the containers

Screen Name Redacted

10/25/2021 02:46 PM

Things like straws should be available, but only available for people with disabilities or accessibility needs that require them. They should not be available based on convenience or preference alone.

Screen Name Redacted

10/25/2021 04:10 PM

Keep the cost low

Screen Name Redacted

10/25/2021 05:35 PM

People who don't have reliable shelter may have difficulty reducing their use of single-use items without consistent support from larger community. There will need to be receptacles for folks to return the single-use items.

Screen Name Redacted

10/25/2021 05:51 PM

All businesses, but particularly liquid providing businesses, should make it clear how large (in ml) their serving sizes are so that the customer knows which size would match their own container.

Screen Name Redacted

10/26/2021 09:08 AM

Easy options that do not require much more effort than disposable options would encourage most people to be on board with initiatives (more work makes people hesitant to make changes - it has to be easy and something that doesn't require thought)

Screen Name Redacted

10/26/2021 11:59 AM

I live in a condo, and though most folks in my building are good about following directions re composting, we have ALL been using compostable bags. I didn't know they were actually dangerous. More education is necessary for sure!

Screen Name Redacted

10/26/2021 01:24 PM

making reusables more convenient and accessible than current takeaway options

Screen Name Redacted

10/26/2021 05:30 PM

Unfortunately, Covid put a stop to the then increasingly popular habit of using personal 'to go' cups etc. We need to get back to that. Maybe making coffee 50cents cheaper, if you bring your own cup?
We

Screen Name Redacted 10/26/2021 05:40 PM	Cost for those that can't afford their own travel mugs, water bottles, grocery bags, etc. Rubber allergies may also be considered.
Screen Name Redacted 10/27/2021 07:00 AM	Just do it
Screen Name Redacted 10/27/2021 08:00 AM	nothing to say
Screen Name Redacted 10/27/2021 08:27 AM	I think we should always have the ability to return a re-usable product for a refund at the point of sale. nd. d
Screen Name Redacted 10/27/2021 08:28 AM	Just do it, start. Learn as you go along what the issues are. Then make changes
Screen Name Redacted 10/27/2021 08:40 AM	Paper biodegradable single use for a small fee
Screen Name Redacted 10/27/2021 08:53 AM	Can the customer bring in their own container for take-out? I would like to do that.
Screen Name Redacted 10/27/2021 08:54 AM	I now purchase plastic bags, instead of reusing the one that was provided to me at the grocery store.
Screen Name Redacted 10/27/2021 09:04 AM	N/A
Screen Name Redacted 10/27/2021 09:47 AM	Costs to consumers - especially those with low income.
Screen Name Redacted 10/27/2021 09:56 AM	Indigenous youth need to be consulted on this policy shift. Their access to food services is essential for genocide recovery in Victoria, as many Indigenous families have busy work and community care/ceremony schedules.
Screen Name Redacted 10/27/2021 10:05 AM	I would like to see proper dishes, glasses and cups in food courts. Those to be washed and sanitized for reuse. Take out should be hemp or other biodegradable containers. I heard some are made with pineapple pulp.

Screen Name Redacted 10/27/2021 10:08 AM	not sure
Screen Name Redacted 10/27/2021 10:09 AM	Standardized requirements and availability; be specific and list the types of products that
Screen Name Redacted 10/27/2021 10:12 AM	I don't even understand this question- accessibility needs explanation
Screen Name Redacted 10/27/2021 10:45 AM	
Screen Name Redacted 10/27/2021 10:53 AM	Not sure
Screen Name Redacted 10/27/2021 11:31 AM	Ensure that those with accessibility issues are provided with affordable reusable containers. And PLEASE do an editing check on your questions...the above question runs 4 words together!
Screen Name Redacted 10/27/2021 11:36 AM	Local neighbourhood and close, i.e. several outlets
Screen Name Redacted 10/27/2021 11:53 AM	A free option must be considered for those customers that cannot afford/manage a system of deposit /return due to income or social barriers.
Screen Name Redacted 10/27/2021 01:35 PM	Multiple use containers which are strong enough to keep their rigidity from outlet to home. Cover for salads etc that are transparent to see food items.
Screen Name Redacted 10/27/2021 02:20 PM	Businesses need to buy in.
Screen Name Redacted 10/27/2021 03:35 PM	street folks/unhoused/low income will be \$\$ impacted
Screen Name Redacted 10/27/2021 04:53 PM	It just needs to get done, people will adapt

Screen Name Redacted 10/27/2021 08:51 PM	Having access to wash a reusable container before reusing it would be helpful
Screen Name Redacted 10/28/2021 09:17 PM	Alternatives to recycling and disposable such as has been made possible by companies such as TruEarth. They produce biodegradable cleaning products. There is no plastic involved except for the home owners reusable plastic spray bottle, bucket, washing m
Screen Name Redacted 10/28/2021 09:57 PM	Blind, physically disabled, grandparents and single parents with children needs and physical restraints matter.
Screen Name Redacted 10/29/2021 09:47 AM	The packaging
Screen Name Redacted 10/29/2021 12:20 PM	A depository for apartment dwellers to place their single use glass containers (oddly glass was not mentioned here as a single use item) in.
Screen Name Redacted 10/29/2021 07:15 PM	Don't use accessibility as an excuse for taking decisive action
Screen Name Redacted 10/31/2021 05:35 PM	a lot of ppl with various challenges (disabilities) need considerations that I
Screen Name Redacted 11/01/2021 12:41 PM	People that earn less than a liveable income, people with pain and mobility issues (i.e., the impacts of product weight and size)
Screen Name Redacted 11/01/2021 02:21 PM	How are we transporting these reusable items and cleaning them? Is the store going to have an area to clean items? How can we be certain the item is clean?
Screen Name Redacted 11/01/2021 04:02 PM	Recycling is a scam, most materials are not recycled, so reusable containers with a deposit are really the only option.
Screen Name Redacted 11/03/2021 11:17 AM	These items need to be readily available and not subject to a staff deciding you are not disabled enough to need them

Screen Name Redacted 11/03/2021 11:24 AM	People who do not have access to storing, cleaning, bringing back reusable items (people living in precarious housing or on the street). That reusable containers are durable enough & there are accessible formats like straws & napkins for those that need
Screen Name Redacted 11/03/2021 11:33 AM	I'm all for saving the planet BUT now you expect people with disabilities with low income to pay fees or bring their own utensils? Increases further isolation for PWDs. It's bad enough some PWDs can't even park their cars due to bike lanes/walkpaths
Screen Name Redacted 11/03/2021 11:35 AM	For certain people due to their disability, single-use items are required. I support businesses having access to a small supply of single-use items for people to use as needed.
Screen Name Redacted 11/03/2021 11:38 AM	drinking straws flexibility
Screen Name Redacted 11/03/2021 12:04 PM	tremendous amount and clarity of education- pandemic measures have trained me to accept nor expect reusable items
Screen Name Redacted 11/03/2021 12:13 PM	It needs to not make life harder for people with disabilities who cannot be easily accommodated by the business.
Screen Name Redacted 11/03/2021 12:17 PM	Accept my own reusable containers.
Screen Name Redacted 11/03/2021 12:22 PM	There are still a lot of takeout containers made from styrofoam or some sort of plastic. Perhaps only paper based containers should be used. Perhaps a bit messier at times depending on the food. Very little plastic actually gets recycled.
Screen Name Redacted 11/03/2021 12:33 PM	Provide more options for re-fill stores/containers, or more incentives for the big stores to have refill options, not just single use. For example - I would like to take my ketchup bottle back to refill every time at my local grocery store.
Screen Name Redacted 11/03/2021 01:59 PM	None
Screen Name Redacted	Somehow ensuring that reusable items are not just thrown away and

11/03/2021 02:21 PM	are actually reused
Screen Name Redacted 11/03/2021 02:33 PM	Cost.
Screen Name Redacted 11/03/2021 02:59 PM	None, this is a red herring.
Screen Name Redacted 11/03/2021 03:11 PM	There should be a transition period. Where are we sourcing these compostable, recyclable, reusable options. Find a local or Canadian source if possible.
Screen Name Redacted 11/03/2021 04:17 PM	this question isn't clear to me
Screen Name Redacted 11/03/2021 05:52 PM	alternatives
Screen Name Redacted 11/03/2021 06:07 PM	Force me- if it's required or costs a lot to not, we'll do it. Then it will become second nature in no time- just like my water bottle or coffee mug. Vendors may have other requirements eg for take out, returnable containers with a deposit
Screen Name Redacted 11/03/2021 06:18 PM	None
Screen Name Redacted 11/03/2021 06:41 PM	Accessibility not only for differently abled people but also for our transient population. Getting food/drink is already hard on the streets, don't penalize them for not having reusable containers.
Screen Name Redacted 11/03/2021 07:40 PM	It would be great if reusable containers were interchangeable between bussiness: you could return a reusable container from one bussiness to another, making it a circular system.
Screen Name Redacted 11/03/2021 09:20 PM	I don't know
Screen Name Redacted 11/03/2021 10:38 PM	Not sure, I would recommend checking in with the Victoria Disability Resource Centre

Screen Name Redacted 11/03/2021 11:03 PM	Equity. I'm sure many will be able to adapt, but what does this look like for more marginalized groups and the business that are more affordable for some??
Screen Name Redacted 11/04/2021 07:30 AM	Alternatives to single-use items are available for most consumer items, but they aren't always easy to find in the stores. Having these more widely available for purchase would encourage more people to use them (& making plastics more difficult to buy)...
Screen Name Redacted 11/04/2021 09:54 AM	As a wheelchair user, I don't cook for myself. It's very important to me to have take-out containers that are made of paper/cardboard NOT plastic. I don't like it when I feel like I'm being forced to buy plastic just because I'm disabled.
Screen Name Redacted 11/04/2021 10:04 AM	There might be populations for whom bringing their own, or paying extra for something might not be feasible.
Screen Name Redacted 11/04/2021 11:42 AM	cost
Screen Name Redacted 11/04/2021 12:17 PM	turn down heat of coffee?
Screen Name Redacted 11/04/2021 12:42 PM	to make sure low income families and individuals can afford it
Screen Name Redacted 11/04/2021 01:24 PM	I don't know what the answer is to this but I'm glad your asking and I hope you get helpful feedback from the people to whom this applies!
Screen Name Redacted 11/04/2021 01:55 PM	Consistency.
Screen Name Redacted 11/04/2021 02:36 PM	Low income residents' ability to participate
Screen Name Redacted 11/04/2021 03:31 PM	???
Screen Name Redacted	cost to lower income individuals so that doing the right thing isn't just

11/04/2021 04:38 PM

for the wealthier

Screen Name Redacted

11/07/2021 12:29 PM

I think consideration for those who are experiencing homelessness and those the mobility restrictions or other limitations that may not be able to use/wash/carry around reusable items. As well as single use fees impacting those who are at a disadvantage.

Screen Name Redacted

11/07/2021 06:04 PM

I'm not sure of how it could impact the unhoused community but i think it would be worth consulting with them and/or people who work with them about this as I can imagine there may be different considerations they would have.

Screen Name Redacted

11/09/2021 10:40 AM

Bans of these items will not work unless reasonable alternatives are already in place. Example is the city stopping bi-annual large item pickup without affordable alternatives available (why so much waste is dumped on the curb)

Screen Name Redacted

11/09/2021 10:41 AM

It's a matter of commitment. People will push & complain but once it is implanted, we all just live with it. Consideration of earth should be put first in order for us to maintain our health whether we have disabilities or not

Screen Name Redacted

11/09/2021 12:34 PM

Ability to manipulate the container, reusable containers designed to support users w/ limited dexterity (e.g. rim on container, size of cups, etc) need for straws with beverage/liquid food, easy to open/hold

Screen Name Redacted

11/09/2021 12:55 PM

Dont know

Screen Name Redacted

11/09/2021 12:58 PM

Support for business in form of a grant to change over to biodegradable items

Screen Name Redacted

11/09/2021 01:51 PM

Cost

Screen Name Redacted

11/09/2021 02:27 PM

There are a lot of homeless people on the street who eat solely from takeaway containers. Imagine an impossibly successful elimination of single use items by tomorrow. I wonder how that would ripple through the homeless, who have no voice in the survey.

Screen Name Redacted 11/09/2021 03:21 PM	Enforcing all biodegradable (in green bin) food packaging.
Screen Name Redacted 11/09/2021 03:54 PM	making sure lower income individuals won't be marginalized or have to pay more as a result of any sort of policy
Screen Name Redacted 11/09/2021 06:12 PM	Cost
Screen Name Redacted 11/09/2021 06:38 PM	Some individuals may need straws - however reusables could be provided if they can be sterilized
Screen Name Redacted 11/09/2021 07:28 PM	Restaurants would all have to accept the same type of container so that someone can drop one off when they pickup their food. Th restaurants shouldn't have to wait for the customer to get there to put their food in a container.
Screen Name Redacted 11/09/2021 08:21 PM	How do you preorder items and use reusable items. le how to you order take away food? Are you supposed to drop off your container first?
Screen Name Redacted 11/09/2021 09:48 PM	None
Screen Name Redacted 11/10/2021 12:05 AM	I don't understand this question.
Screen Name Redacted 11/10/2021 12:29 AM	We are trying to be less car centric, most take out is delivery.
Screen Name Redacted 11/10/2021 03:35 AM	clear containers are important for my adhd.
Screen Name Redacted 11/10/2021 05:54 AM	Charging a fee for single use items will most impact the poor, homeless and vulnerable who are already struggling to pay basic cost. This is for the wealthy
Screen Name Redacted 11/10/2021 08:56 AM	Give businesses a tax credit if they use green cups, plates , containers, napkins.

Screen Name Redacted 11/10/2021 09:04 AM	Unknown. I have omitted single-use items from my life for last 6 years.
Screen Name Redacted 11/10/2021 10:07 AM	People who cannot afford reusable items should be penalized even more. Businesses should have discretion to waive fees for low-income or people with disabilities
Screen Name Redacted 11/10/2021 10:50 AM	not sure
Screen Name Redacted 11/10/2021 11:10 AM	I have heard from those with disabilities that straws are not just about convenience, so I think having those would be a good option
Screen Name Redacted 11/10/2021 12:31 PM	Our significant unhoused population shouldn't be restricted or penalized for not having reuseable containers.. for most people I support a fee, but it seems unfair and elitist to ignore the needs of the less well off. That's where it gets tricky.
Screen Name Redacted 11/10/2021 03:14 PM	Availability at request would be important.
Screen Name Redacted 11/10/2021 05:52 PM	Hmm, good question and I don't have any answers on this one! I've been using my own cup, reusable water bottle, bringing my own containers to restaurants, etc. for many many years.
Screen Name Redacted 11/10/2021 05:59 PM	I dno't know
Screen Name Redacted 11/10/2021 06:14 PM	Elaboration on the exact definition of 'accessibility' in relation to this would have been helpful
Screen Name Redacted 11/10/2021 08:50 PM	Items should be able to be requested but not automatically given, such as straws.
Screen Name Redacted 11/10/2021 09:02 PM	I think having an advertising campaign about deposits and have the bin beside the garbage can for reusable containers and to go cups so that people can pick them up to return but also for people who don't care about deposits to not throw them away.

Screen Name Redacted 11/10/2021 09:22 PM	I can't carry these things around. I will pay but after I use it I want to drop somewhere. Its the reason I don't carry my own. Reusable containers also need to be easy to transport
Screen Name Redacted 11/10/2021 09:37 PM	Making it accessible. Having the business provide reusable cups etc for a price and then a discount so people will use them
Screen Name Redacted 11/10/2021 11:08 PM	We need to be able to use our own cups and containers again. We won't dine in because of covid and we can't order out because of waste ... so we don't support local businesses anymore
Screen Name Redacted 11/11/2021 07:52 AM	Straws still need to be available for those who need them, without hassle.
Screen Name Redacted 11/11/2021 08:14 AM	I don't know
Screen Name Redacted 11/11/2021 12:09 PM	Cooperation between businesses & customers needs to be streamlined. A program needs to be set up to make it easier for the average person to use reusable items. The realisation that homeless/shelter persons have restrictions to what they can eat from&wher
Screen Name Redacted 11/11/2021 08:19 PM	not ready for a container fee
Screen Name Redacted 11/11/2021 08:53 PM	Coordination between municipalities is critical
Screen Name Redacted 11/11/2021 09:07 PM	Better options need to exist for take-out that allow for container return or bring your own container.
Screen Name Redacted 11/12/2021 11:27 AM	You always assume money is the biggest motivator. For the poorest residents this just further limits availability of the goods. Just because you have enough money to buy an expensive multi-use cup/container doesn't mean everyone can.
Screen Name Redacted 11/12/2021 04:59 PM	Mobile ordering!!!! How do you plan to work around that?

Screen Name Redacted 11/12/2021 10:21 PM	Reduce sewage charge for encouraging people to use and clean their own container
Screen Name Redacted 11/13/2021 08:59 AM	I'm concerned about extra costs for low income and homeless. I want them to be able to buy the cheapest cup of coffee or meal possible when they choose. I hope any policies will not be rigid and allow businesses latitude to bypass extra costs w discretion
Screen Name Redacted 11/13/2021 09:02 AM	Ability to use own clean containers or wrap.
Screen Name Redacted 11/13/2021 10:13 PM	Please offer stimulus grants to businesses allowing patrons to return used packaging (i.e. ceramic pizza dishes), to be sanitized and reused!
Screen Name Redacted 11/14/2021 08:27 AM	People living on the streets don't have reusable items and so they would bare the brunt of the cost of single use items.
Screen Name Redacted 11/14/2021 10:28 AM	I'm all for bringing a reusable cup for coffee; but requiring it, or forcing stores to charge for reusable containers will just end up pissing off customers. Don't do that. Not now when businesses are just recovering.
Screen Name Redacted 11/14/2021 01:47 PM	None. This is a smart move forward and Victoria should become an example city.
Screen Name Redacted 11/14/2021 05:29 PM	Covid precludes bringing own cup or container
Screen Name Redacted 11/14/2021 06:03 PM	It needs to be easy to do, or support won't be there.
Screen Name Redacted 11/14/2021 06:29 PM	The new rules would need to apply to grocery stores as well. Not just take outs/restaurants. So much unnecessary plastic ware is sold in grocery stores. I find most restaurants are using more eco friendly products but grocery stores are not.
Screen Name Redacted	People with mental illness or addiction should not be prevented or

11/14/2021 06:58 PM

penalized from

Screen Name Redacted

11/14/2021 10:03 PM

Require restaurants to have sinks outside the toilet so eating by hand is an option.

Screen Name Redacted

11/14/2021 10:37 PM

Just do all that needs to be done. Be leaders in the right direction!

Screen Name Redacted

11/15/2021 09:34 AM

Package free food is often more expensive, less convenient, and harder to find. Encouraging places like convince stores to provide con affordable alternatives to pre-packaged food, such as energy bars, should be considered by this initiative.

Screen Name Redacted

11/15/2021 03:15 PM

Additional costs for low-income families.

Screen Name Redacted

11/15/2021 04:47 PM

Make reusable alternatives convenient and low-cost. Preferably available at grocery stores, food courts, etc.

Screen Name Redacted

11/15/2021 06:14 PM

The existing diversion infrastructure is limited and communication around what items can be composted and recycled is poor. The city, and preferably CRD, should identify items on Recycle BC that can be recycled in Victoria and in the CRD, and where.

Screen Name Redacted

11/15/2021 08:00 PM

impact on tourism

Screen Name Redacted

11/15/2021 08:38 PM

Reusable food service ware needs to be easily accessible and at a low price. Low income people/families should be subsidized to purchase reusable food ware. I guess it relates to cost.

Screen Name Redacted

11/15/2021 10:56 PM

Health needs of demographics. But also that most people won't partake unless pushed to do so.

Screen Name Redacted

11/16/2021 12:35 AM

I think for things like straws it can be problematic for some people with special needs to totally ban them all together but definitely requiring people to ask for them instead of handing them out automatically is a really good call.

Screen Name Redacted 11/16/2021 09:32 AM	'COVID' stopped all reusable item. Plus any order ahead, bring your own container doesn't work.
Screen Name Redacted 11/16/2021 03:51 PM	food containers must be at a food safe level.... as can be some time before refrigeration would be available.
Screen Name Redacted 11/16/2021 10:26 PM	How to return the items
Screen Name Redacted 11/17/2021 10:00 AM	Not everyone has access to reusable containers or is able to carry one with them. Accessible, affordable reusable alternatives would be more motivational than simply charging extra for disposables. We are broke but we care lol.
Screen Name Redacted 11/17/2021 12:36 PM	People with accessibility needs can always use single-use items for a small fee or bring their own. Accessibility is an achievable goal without watering or slowing down the proposal.
Screen Name Redacted 11/17/2021 12:52 PM	Possibly people with mental health issues who are concerned about cleanliness, people who can't afford to buy their own reusable containers or pay a fee
Screen Name Redacted 11/17/2021 05:08 PM	Easily accessible recycling and compost bins around town (so if I'm eating lunch or grabbing coffee on the go, I can properly dispose of any waste items)
Screen Name Redacted 11/17/2021 08:17 PM	People need to be provided with the first thing, be it a reusable bag, cup, container for free to get their awareness and habit baked into their daily lives. It's going to take a LOT of education. I fully support zero available one use items in Victoria.
Screen Name Redacted 11/17/2021 08:29 PM	I know of wheelchair users who hold their coffee cups between their legs in a way that's impossible with rigid containers. Would like to see consideration for those people.
Screen Name Redacted 11/17/2021 09:39 PM	Just do it! Figure out how to make it work and move forward.
Screen Name Redacted	I don't know but I do support exceptions for accessibility reasons.

11/17/2021 09:51 PM

Screen Name Redacted

11/18/2021 06:49 AM

Need the ability to be able to clean reusable containers at point of service. eg I have my travel mug in my car but it's been used.

Screen Name Redacted

11/18/2021 10:20 AM

People need to be educated into using reusable. Such as, information on the negative impacts of compostable material.

Screen Name Redacted

11/18/2021 12:50 PM

People who are housing insecure might find it difficult to keep track of reusable containers. Elderly people or those with mental illnesses may also forget. Having containers available for those who forget or don't have their own is extremely important

Screen Name Redacted

11/19/2021 06:17 AM

Low income/unhoused folk may rely on takeout cutlery or cups!
Finding a way to give the option would be ideal

Screen Name Redacted

11/19/2021 08:59 AM

That only a small portion of the population has accessibility needs related to this. That low income folks and those with disabilities should NOT be disadvantaged.

Screen Name Redacted

11/19/2021 07:08 PM

Many people do not carry around reusable containers or may want to get food on a whim, making single-use containers more convenient.

Screen Name Redacted

11/19/2021 09:08 PM

Many workers & students who regularly use takeout food & drink services are those working multiple jobs/commitments, perhaps commuting by bus and aren't able to ALWAYS carry clean, empty containers, utensils etc. around with them in case they're needed

Screen Name Redacted

11/19/2021 10:57 PM

None. They need to go

Screen Name Redacted

11/20/2021 02:31 AM

Hygiene

Screen Name Redacted

11/20/2021 01:50 PM

Please improve recycling info graphics and the Recycle BC app, it is difficult to find info about how and where to sort/recycle items. App search terms are too limited.

Screen Name Redacted

Do not make it so people will not visit busyness if they have forgotten

11/20/2021 11:49 PM

their cup, straw, etc

Screen Name Redacted

11/21/2021 10:44 AM

Unfortunately many considerations are outside the city's authority (I think). I'm thinking of all the plastic that is wrapped around every day purchases (e.g. batteries, any electronics, etc. They are the bane of my life and I do not see the necessity

Screen Name Redacted

11/21/2021 11:01 AM

This needs to be a provincial issue. We are a tourist town. Victoria has more important issues than this at present. During covid this is not feasible.

Screen Name Redacted

11/21/2021 11:27 AM

Not clear on this question.

Screen Name Redacted

11/21/2021 12:49 PM

Do not move forward on this

Screen Name Redacted

11/21/2021 02:53 PM

costs and convenience

Screen Name Redacted

11/21/2021 04:21 PM

Make recycling more than once every 2 weeks.

Screen Name Redacted

11/21/2021 06:55 PM

None come to my mind.

Screen Name Redacted

11/21/2021 07:25 PM

n/a

Screen Name Redacted

11/22/2021 09:46 AM

I am a person with a disability that does require the use of a straw to drink at times. Having sterilized reusable options such as those made from food grade silicone would be very helpful.

Screen Name Redacted

11/22/2021 10:00 AM

Reusable containers can be expensive and not everybody has access to the containers we see most widely distributed. This change needs to be fair to all.

Screen Name Redacted

11/22/2021 11:09 AM

By charging fees for single use cups/containers you are discriminating against anyone who lives unhoused/without easy access to running water and cleaning supplies. The same population

that is likely to be accessing this kind of affordable food.

Screen Name Redacted

11/22/2021 11:36 AM

The packaging that companies choose for their products, such plastic containers or bags for produce in a grocery store. I look for ways to buy edible items in a sustainable manner, but often my only choice is to buy them in plastic (e.g. bulk items)

Optional question (226 response(s), 360 skipped)

Question type: Single Line Question

Q8 | What else would you like the City to consider for encouraging reusable food service ware and regulating disposable single-use items?

Screen Name Redacted

10/20/2021 10:48 AM

n/a

Screen Name Redacted

10/20/2021 11:46 AM

Can we still use the starch based compostable containers (ones that almost seem like cardboard/paper)? Are they better than compostable plastics?

Screen Name Redacted

10/20/2021 12:33 PM

I love when festivals/events give you a little perk for bringing your own containers/plates and cups. It is a nice way to incentivize and normalize it. For example, a little button or \$1 off your meal, etc. It would be also great to see zero-waste challenges for downtown businesses and plastic free days, etc., as fun ways to start to incorporate zero waste into routines.

Screen Name Redacted

10/20/2021 01:40 PM

consider disposal or recycling options of reusable materials - what's the lifespan? What will happen at the end of that lifespan?

Screen Name Redacted

10/20/2021 01:51 PM

Wait until covid is a long thing of the past. Now is not the time

Screen Name Redacted

10/20/2021 01:55 PM

Food courts could all use the same dish ware for eat in, and have a sterilization area. Maybe a deposit on the dishes as well.

Screen Name Redacted

10/20/2021 01:56 PM

The survey questions around a charge for single use items are misleading. I don't think this charge should exist. This doesn't seem like a priority in light of Covid 19, the labour shortage, and the

immense pressure in an already overburdened service industry

Screen Name Redacted

10/20/2021 02:01 PM

The questions assume I am willing to pay. I am NOT

Screen Name Redacted

10/20/2021 02:09 PM

No fees.

Screen Name Redacted

10/20/2021 02:18 PM

n/a

Screen Name Redacted

10/20/2021 02:20 PM

Further more - it may deter people from supporting places with takeout if they have to pay. Have you taken into consideration the cost and loss for the businesses? And having to buy reusable ware for takeout food is not going to work. It's not as easy as using a cloth grocery bag etc. And you'll be seeing a whole lot more good waste. When people dine in and want to take their leftovers home - how much more unlikely will they do it if they have to remember to bring their own container to the restaurant - or pay for one. I am guessing the the majority of people will forget about it and opt out and then there will be an increase in food waste.

Screen Name Redacted

10/20/2021 02:22 PM

Don't do it- focus your energies on some of the real problems the city is having rather than inconveniencing the residents and making life hard for the merchants.

Screen Name Redacted

10/20/2021 02:30 PM

This is not something that should be pursued, especially with how challenging COVID has been on restaurants

Screen Name Redacted

10/20/2021 02:38 PM

We are in a pandemic and many people aren't accepting reusable cups.

Screen Name Redacted

10/20/2021 02:40 PM

Just stop. I am charged for takeout bags and cutlery already without the option to say no at most places!! This is ridiculous

Screen Name Redacted

10/20/2021 02:41 PM

make sure 'greenwashed' products are not included

Screen Name Redacted

10/20/2021 02:42 PM

Instead of horrible paper straws, make plastic straws available upon request. Redesign drinks cups to not need straws at all.

Screen Name Redacted

10/20/2021 02:48 PM

Instead of charging for items make it a discount if you bring it in. I feel people are much more motivated by discounts.

Screen Name Redacted

10/20/2021 02:56 PM

I think this is a great thing to start looking into. Similar to my comment in #7, education of the public is going to be the biggest piece. Most people that I see still have it engrained that plastics are fine because they are able to be recycled. I don't think many people understand that not only is the creation of plastic is harmful, but recycling plastic can be just as harmful to the environment or just simply ineffective.

Screen Name Redacted

10/20/2021 03:04 PM

In the middle of the largest economic downturn in our City's history and you think now is a good time to further burden small business with another woke idea???? Must be nice to have the taxpayer backstop your paycheque and pension while small businesses are burdened by increased crime, loss of revenues from the pandemic and ever increasing costs! But nows the time to really twist the knife is it? Seriously you people are so out of touch! Small business in Victoria is in serious trouble and this is how you treat them?

Screen Name Redacted

10/20/2021 03:37 PM

Nope

Screen Name Redacted

10/20/2021 03:39 PM

Stop making things harder for small local businesses.

Screen Name Redacted

10/20/2021 05:04 PM

Absolute transparency in all data related to waste, recycling, etc.

Screen Name Redacted

10/20/2021 05:07 PM

Giving out free items to use. People cannot be expected to buy reusable containers with their own money just because the city wants them to.

Screen Name Redacted

10/20/2021 05:17 PM

. Adding the cost of the cups would reduce my supporting local businesses that charge me \$6-\$7 for a vegan latte or almost \$5 for tea. It's already a treat to eat out. The government should tax the corporations destroying our planet instead of forcing the people who already are tight to pay for their lack of ethics to this and future generations.

Screen Name Redacted

Encouraging recyclable/compostable packaging would be preferred

10/20/2021 05:34 PM

over adding additional costs to consumers.

Screen Name Redacted

10/20/2021 06:34 PM

I put the highest amount to answer 3 and 4 as an answer was required; no space for comments or option to say no.

Screen Name Redacted

10/20/2021 06:37 PM

This is not the time for this. Please focus on other issues or pressing needs for the city during the pandemic rather than PUNISHING the small businesses that are already struggling. You are clearly out of touch with reality and making this one of the worst places in Canada to own a business.

Screen Name Redacted

10/20/2021 07:00 PM

The restaurants should give things that clients request if they don't ask for it don't give it.

Screen Name Redacted

10/20/2021 07:14 PM

Paper or paper-based (e.g. cardboard, such as a Tim Horton's cup) food service ware should be EXEMPT from any regulations or charges, as paper can be recycled and-or composted.

Screen Name Redacted

10/20/2021 07:59 PM

JUST NO. Stop forcing extra fees onto the consumer. With the crazy inflation outpacing wages, the cost of living is becoming untenable. Those that are able and want to reuse will. Those that are already financially marginalized will simply be burdened further. And know that you cannot always tell from appearance.

Screen Name Redacted

10/20/2021 08:07 PM

No idea

Screen Name Redacted

10/20/2021 08:32 PM

Do not add fees that don't go anywhere specific. It's a form of taxation without representation. People will still use containers for food and beverage take away. The focus should be on increasing recycling programs to accept all plastics, not eliminate them as they won't go away. Especially with the pandemic we are in, and will be for sometime, it is not fair to one, add fees for the consumer that further inflate costs for food, two, put further barriers up for restaurants in the city to attract customers (vs say going to neighboring municipalities without fees, or just not going out for take away at all), three put further barriers up for those who chose not to go out and eat in a restaurant at this time. It is also very unhygienic for people to bring their own containers and cups into establishments as there is no standard for what level they are cleaned too.

Screen Name Redacted

10/20/2021 08:57 PM

I don't support any fees for this initiative whatsoever, 0 should have been an option amount in the survey. You're collecting disingenuous information.

Screen Name Redacted

10/20/2021 10:45 PM

I think this will negatively affect our downtown culinary scene, I only feel comfortable reusing items that are either under full control of an establishment or under my full control. There are too many situations that can arise with items that are out in general circulation ... such as drugs, body fluids, and damage that can create issues with cleaning (burns, scraps, chips, and contamination). I also don't appreciate the earlier questions regarding opinions about fees, you don't allow survey takers to provide a different answer or simply zero. You are bending answers to achieve your own goal of pushing through an agenda.

Screen Name Redacted

10/21/2021 07:41 AM

Grocery store produce bags

Screen Name Redacted

10/21/2021 08:09 AM

While I don't necessarily disagree with customers having to pay for single-use items, I don't think it should only be on them. The environmental impact and carbon footprint of businesses is much higher than the average consumer. I think more should be done to push companies (especially large chains) to become more green and offering more environmentally friendly options. It would also be nice to see companies offering incentives for people bringing in their own containers, for example, lowering the cost of the product.

Screen Name Redacted

10/21/2021 09:03 AM

Putting the onus on the customer to request certain items, utensils, condiments, and napkins in particular, will lead to a lot of frustration when you go to eat your meal and don't have these items readily available. Consider travelers who aren't accustomed to this practice. I think it is important to be offered these items, a large majority of waste is from indiscriminately including these items and most people will not take them if they don't need them. Charging for these items will only increase costs for users. I fail to see companies lowering their prices to compensate and food service has increased considerably through the pandemic.

Screen Name Redacted

10/21/2021 09:16 AM

Cost to families and businesses Encourage reusable are companies to live here

Screen Name Redacted

10/21/2021 12:46 PM

Just make the extra cost really high so people consider it.

Screen Name Redacted

10/21/2021 01:00 PM

FYI, since you didn't give me the option, and I can't leave them blank, I will provide my actual honest answers here to Q 3&4: zero cents and zero dollars.

Screen Name Redacted

10/21/2021 02:33 PM

I think that restaurants should be required to compost food and paper products. You've allowed food trucks to open on Cook St. but every one of them simply has garbage cans out. It's ridiculous! I understand the problems with plastic, but look at Big Wheel Burgers...they compost everything and don't use containers that can't be composted. I carried my containers from the food truck area across the street to the city sponsored bins, but if you are going to allow businesses to create outdoor areas for sitting (originally due to COVID), and use paper, then they should be forced to deal with the leftovers in a way other than garbage. And yes, I know, someone has to pay for that, and if it's me as the consumer, then okay...in walking/dining areas like downtown, you have a fair number of these compost/recycle/garbage bins, but we need more in places like Cook Street Village, along the dog park on Dallas road (where many people take their take-out and the garbage cans are overflowing), and places like Fernwood. Also, we should be able to bring in our own containers when it makes sense. The bakery across the street always insisted on giving me a new bakery box, even when I tried bringing the one in from before (which was clean). They told me it wasn't up to them, that it was city rules.

Screen Name Redacted

10/21/2021 03:03 PM

Wrappings/mixed media items. Sandwich, burger, and burrito wrappers/bags often have plastics or metal within their wrappings and while an individual serving may not add up to much we do have a lot of food businesses downtown that wrap sandwiches, burgers or burritos in these mixed-media wrappers so it likely adds up to a lot in our garbage. I'd feel less guilty about ordering a burrito to go if it was instead offered in a compostable wrapper or container to keep the item together but without the waste, the reality is that this is the types of food many order on the go so there is a lot of waste potential. Disposable coffee cups should also be discouraged with a fee as they cannot be recycled or composted, they are just garbage and alternatives already exists that just require good habits around cleaning and carrying it around to make it easy. Perhaps fees for disposable food wrappers/cups would further encourage a café culture of ordering drinks to stay more and add to our growing patio culture downtown and in neighbourhoods. I often order food or drinks to go when there is nowhere to sit down so having more outdoor seating at food/drink establishments would further encourage me to order my food or drink to have there with plates/cutlery that can be cleaned by the business. All businesses should be required to

automatically provide dine-in orders with reusable cutlery, cups, bowls or plates that can be cleaned by the business, some, particularly fast food places do not do this downtown but do at other locations (e.g. Tim Hortons at other locations does provide ceramic cups if asked- shouldn't have to ask though- but not at all in downtown Victoria). They instead even give dine-in customers packaged food/drinks that have to be disposed of unnecessarily.

Screen Name Redacted

10/21/2021 04:50 PM

Make those who distribute single-use containers pay their fair share. The bin by their business does not contain all the waste they generate. I see too many takeout cups and containers in overflowing public waste bins. Not everyone can afford to dine out or eat out for food safety or disability reasons, yet we all pay for public waste disposal. This is not equitable.

Screen Name Redacted

10/21/2021 05:46 PM

Just don't. We can't carry reusable food containers around with us .

Screen Name Redacted

10/21/2021 10:42 PM

The most annoying containers are those that are plastic lined that can't be recycled. Remove the possibility of using containers that don't have a local recycling option.

Screen Name Redacted

10/21/2021 10:54 PM

Encouraging reusable cups is fine but using reusable containers for takeout food is totally impractical for most people. It's not going to change behaviour, it will just increase prices at a time when costs of everything are going up. And what good is another program that requires businesses to charge an environmental fee and not have those fees go back to support programming that advances environmental protection.

Screen Name Redacted

10/22/2021 12:17 PM

Please refer to last response about affordability. Customers can't bare all the fees alone. Gov't supplied sets with carrying cases (designed and manufactured locally) would be next level Amazing for Victoria to shine!

Screen Name Redacted

10/22/2021 12:55 PM

Often, kids' crayon packs in restaurants come in plastic wrap. Can we look at banning that too?

Screen Name Redacted

10/22/2021 12:56 PM

all plastic take-out containers should be banned

Screen Name Redacted 10/22/2021 03:15 PM	issues of sanitation, not necessarily for consumers but for businesses
Screen Name Redacted 10/22/2021 03:35 PM	Not everyone can afford to purchase a reusable item upfront
Screen Name Redacted 10/22/2021 03:36 PM	High cost of reusable, allowing restaurants to use reusable serving material (regular plates at fast food)
Screen Name Redacted 10/22/2021 05:38 PM	I would love to be able to go to a regular grocery store and get my own containers filled with yogurt, juice etc. Due to my illness I'd prefer that professionals be rolling out goods rather than individuals to decrease cross contamination (I cannot eat anything from bulk bins). I also LOVE the idea of having reusable take out containers that restaurant staff sanitize. This will help with meal delivery waste.
Screen Name Redacted 10/22/2021 10:18 PM	A very visible Educational campaign demonstrating the necessity of reducing waste.
Screen Name Redacted 10/23/2021 07:44 AM	Broader communication of the requirements and making it "hip" to carry your own re-usable cup and food container.
Screen Name Redacted 10/23/2021 08:23 AM	Perhaps our composting facilities need to be looked at if they aren't able to process biodegradable and compostable products. I also think that companies should be made to switch from any non-environmentally friendly options to their environmentally friendly options or be charged for it. I also think big corporations like Starbucks should be charged heavily for their single plastic wrapped food items. The onus should be on the companies, not the consumer. This is a ridiculous time to try to start implementing this - we're still in the middle of a pandemic where cross contamination is a worry of many. This is another money grab from the city of Victoria. Also, the amount of food waste could be even larger because those who may not want to pay for the containers because they don't have them. Very tunnel vision thinking - glad you're asking for input.
Screen Name Redacted 10/23/2021 08:49 AM	Upgrading the compost facilities to handle biodegradable single use take out cups and containers. Charging the consumer for this is counterproductive. Charging the public for this survey is wasteful also.
Screen Name Redacted	Providing grants to organizations that create co-ops for reusable

10/23/2021 10:49 AM

transferable products, such as the 'Nulla Project' in Victoria.

Screen Name Redacted

10/23/2021 12:22 PM

We also need to reduce single-used plastics in food packaging at grocery stores, such as vegetables, baked goods, candies, nuts, and deli items packaged in hard-plastic containers by the stores. Using reusable containers should be made the easiest and cheapest option for the consumers. A system of refundable cups and containers could be convenient if all food businesses used the same standardized cups/containers which then could be returned to any of these businesses.

Screen Name Redacted

10/23/2021 07:18 PM

Ensuring grocery stores also allow use of personal containers for purchases

Screen Name Redacted

10/24/2021 07:59 AM

It has to be easy, if not easier than the single use system, both for businesses and consumers. This will likely require gov't assistance of some form.

Screen Name Redacted

10/24/2021 09:40 AM

Public health safety

Screen Name Redacted

10/24/2021 10:09 AM

Please inform the public that the "biodegradable " plastics don't actually compost in our city facilities.

Screen Name Redacted

10/24/2021 12:47 PM

How about a system that rewards people who use reusable containers, cutlery and napkins. Perhaps an app to collect points to use towards paying for a gym membership or adding money to a pay as you go bus pass or for parking meters.

Screen Name Redacted

10/24/2021 03:23 PM

I think this is a very pertinent issue, but people are resistant to change and inconvenience. I think education through the restaurant staff to the public is one tool. I also think there will need to be a sizeable charge for single use items in order to discourage their use. if its 5 or 10 cents people will continue to use single use, when it starts to get up to the 1 dollar or two dollar mark I think it will make people think twice

Screen Name Redacted

10/25/2021 11:26 AM

Please encourage use of reusable items. I already take a mug in for tea. It would be relatively easy to take some reusable containers for food. Maybe list stores/items where one can buy light-weight, sturdy reusable containers, that are artfully packaged - sort of a 'picnic-on-

the-go' style!

Screen Name Redacted

10/25/2021 11:53 AM

Work closely with independently owned restaurants/coffee shops please! They need to be a large part of this conversation.

Screen Name Redacted

10/25/2021 02:19 PM

Please don't put the ownness on the consumer to resolve the plastic waste issue. We only choose what's cheapest and most convenient. Require businesses to use compostable plastics and leave the option up to them whether they charge the customer extra for it.

Screen Name Redacted

10/25/2021 02:46 PM

Please make the goal more ambitious than 50% by 2040. It should be 80% or 90% by then, and 50% by 2030.

Screen Name Redacted

10/25/2021 05:51 PM

Verbal and written encouragement is good but only additional costs will make customers change behavior.

Screen Name Redacted

10/25/2021 07:13 PM

Back in Europe I have seen businesses (restaurants, cafes) selling a reusable container (Tupperware type) for 3\$ when you take out food. You pay it the first time as a kind of deposit and get it back when you bring it back or can be used again the next time you eat/order in that business for no costs. This is a really good way of reusing a container over and over and made people think of bringing the container back (to avoid paying 3\$). Even though the price might seem high, the container is of good quality and can be used in your house as any other reusable container (so in the end the 3\$ is not that much).

Screen Name Redacted

10/26/2021 09:08 AM

Not sure if this is possible at a by-law level, but waste from online ordering (e.g. encouraging better packaging with less single-use plastic)

Screen Name Redacted

10/26/2021 04:05 PM

Create a system whereby the biodegradable and compostable single use items can be composted

Screen Name Redacted

10/26/2021 05:30 PM

Incentives/tax breaks if merchants use them and tax of some sort, if they don't.

Screen Name Redacted

10/26/2021 05:40 PM

Support for businesses (tax reduction, supplements) needing to adapt (extra cleaning supplies, sinks, personnel)

Screen Name Redacted 10/26/2021 06:57 PM	If compostable utensils are banned I think businesses would provide plastic ones instead
Screen Name Redacted 10/26/2021 08:20 PM	Consider a quota system of garbage bag tags for households and/or restaurants.
Screen Name Redacted 10/27/2021 07:10 AM	If picking up food from a restaurant encourage customers to bring their own very clean containers and service ware if needed.
Screen Name Redacted 10/27/2021 07:32 AM	Force industry to create & label compostable bags that align with our regional composting infrastructure so that consumers are confident that compost is being composted. Force sellers eg., grocery stores to eliminate/reduce use of in store single use packaging such as plastic deli bags. Create more financial incentives for consumers to change behavior.
Screen Name Redacted 10/27/2021 07:50 AM	Allow us to use our own reusable containers at the grocery store for deli items, bulk items, meat, etc. Eliminate single use plastic containers and bags to do so. Eliminate thin vegetable plastic bags in grocery stores Eliminate styrofoam trays in grocery stores Encourage people to carry own reusable containers as they now do with grocery bags! Increase ease and simplify recycling of soft plastics
Screen Name Redacted 10/27/2021 08:00 AM	Making sure visitors to Victoria are aware of this with information provided at points of entry.
Screen Name Redacted 10/27/2021 08:05 AM	Making it easy for participating businesses by providing compostable packaging at discounted cost. Creating grants and marketing for businesses that develop reusable container programs. Check what Reusables Vancouver Island is doing in Nanaimo. It is a brilliant model that works well and it is super convenient and affordable.
Screen Name Redacted 10/27/2021 08:20 AM	Biodegradable meat trays (instead of polystyrene?)
Screen Name Redacted 10/27/2021 08:28 AM	Time is now. People are ready. Just do it!
Screen Name Redacted 10/27/2021 08:32 AM	Make the policy choices easy for tourists and visitors, as well as residents. Encourage good signage (maybe City-provided

standardized signage) at businesses, so customers know how things work.

Screen Name Redacted

10/27/2021 08:54 AM

Just another hidden tax on consumers and small business owners. If you're ordering takeout, you probably don't have containers and cutlery on your person.

Screen Name Redacted

10/27/2021 09:04 AM

I'm okay with paper or cardboard single-use items - I can take them home and compost them. The "compostable" plastics do not break down in my home composter. If we are shifting away from single-use items altogether, I'd like the City to consider also allowing people to use their own reusable containers/dishes brought from home.

Screen Name Redacted

10/27/2021 09:19 AM

Identify a path for tackling single use plastics and foam in fresh meat packaging.

Screen Name Redacted

10/27/2021 09:23 AM

Develop and include the City's plan for processing disposable masks.

Screen Name Redacted

10/27/2021 09:47 AM

I hope the City moves forward with all these plans.

Screen Name Redacted

10/27/2021 09:56 AM

Incentivize foods that don't require as much packaging. Eg. using a bell pepper, cabbage leaf, or sourdough bread as a consumable bowl.

Screen Name Redacted

10/27/2021 10:05 AM

Paper straws everywhere..... encourage and give incentive for people to bring their own straws and also with bringing their own coffee mugs. Refund of 10 or 15 cents.

Screen Name Redacted

10/27/2021 10:08 AM

cardboard instead of styrofoam

Screen Name Redacted

10/27/2021 10:09 AM

Please consider engagement with/ notice to the companies that make and sell these products. For example, pop bottles used to be glass. Consider a way to address other items considered "single use" as this has expanded beyond plastics to clothes, shoes/boots, appliances, etc.

Screen Name Redacted

In lieu of or in combination with adding a cost to be collected, reward

10/27/2021 10:32 AM

the use of better alternatives

Screen Name Redacted

10/27/2021 10:45 AM

I tend to live a car-free lifestyle most days, which means I don't carry a great deal of reusable items with me "just in case". I'd like the option of using reusables at point of purchase and returning them to a central drop off location.

Screen Name Redacted

10/27/2021 10:53 AM

Fines for food outlets not offering multi use items

Screen Name Redacted

10/27/2021 11:22 AM

I don't believe the fee system works. Having restaurants charge for these items will not encourage customers to change their habits - people are lazy.

Screen Name Redacted

10/27/2021 11:31 AM

Pass a law forcing food purveyors to stop using plastic. Adding a surcharge won't work - they'll happily pay and pass the cost onto consumers rather than taking action to REDUCE the amount of plastic used. And please consider that most recycling depots are capable of recycling #s 1 & 2 only. Facilities don't exist for those items 3 to 5.

Screen Name Redacted

10/27/2021 11:44 AM

marketing campaign directed towards telling people how trendy they are to carry their own mug

Screen Name Redacted

10/27/2021 11:44 AM

Will the public be allowed to return (clean) reusable food service ware to the originating restaurant?

Screen Name Redacted

10/27/2021 11:53 AM

Habits change takes time. Use the "carrot" vs the "stick" method to motivate. People will forget or not know (tourists) & be frustrated. Food providers shouldn't lose business because of this. We don't want these reusable containers to end up in landfill so there needs to be collection sites.

Screen Name Redacted

10/27/2021 12:24 PM

Biodegradable and compostable plastics are not ideal, but they are better than styrofoam or traditional plastic, so please don't ban compostables until there is a city-wide system for Reusable Food Ware. Ideally, there would be a consistent, city-wide process for how Reusable Food Ware are distributed, returned, and sanitized. Reusable containers could be returned to any restaurant/grocery store. Centralized sanitation facilities could process and deliver cleaned containers to all the restaurants/cafes. This might require

only using a set number of consistent Food Ware shapes, so that they can be stored/sanitized more efficiently. Ideally, there should be receptacles around town that are specifically for reusable products (so that, for example, people can order a coffee at a cafe and dispose of the cup in the bins if they don't care about getting their refund). The \$ deposits on reusable items that are disposed of in these receptacles could be a source of city funding. Basically, the same system as recycling--but even more sustainable!

Screen Name Redacted

10/27/2021 01:14 PM

Condiments

Screen Name Redacted

10/27/2021 01:35 PM

Collapsible containers, cups and rigid straws...rinsing stations for reusable items in restaurants and fast food places.

Screen Name Redacted

10/27/2021 02:11 PM

A .50 cent fee is too little.

Screen Name Redacted

10/27/2021 02:20 PM

Businesses need to buy in.

Screen Name Redacted

10/27/2021 03:35 PM

Can the City influence food businesses to NOT use packaging that is not re-useable?

Screen Name Redacted

10/27/2021 04:53 PM

Customers should be encouraged to bring their own reusable cups/containers by getting a discount.

Screen Name Redacted

10/27/2021 07:18 PM

Require businesses to provide recycling opportunities. For example the Moka House in Cadboro Bay does not provide containers to recycle single-use items. I agree we shouldn't even use these but, where they are being used, there must be recycling opportunities provided by the business.

Screen Name Redacted

10/27/2021 08:51 PM

general recycling accessibility in the city is extremely low. soft plastic, styrofoam, glass, metal - none of it is accepted in my condo recycling, some is accepted at london drugs, some has to go to the Esquimalt bottle depot. Disposing of florescent tubes from commercial sites has to go to hartland... Ellice charges to get rid of metal.. If you want people to do it then make it easy. charging doesn't incentivize on such a small scale in my opinon

Screen Name Redacted 10/28/2021 09:39 AM	Encourage ban in all City agencies and businesses in providing single use water bottles at meetings. (I.e. support bring your own or company provided cups/glassware).
Screen Name Redacted 10/28/2021 11:02 AM	Please do not ban plastic bags for carrying packaged items. These have never been single use for me -- I reuse them as garbage bags, or to carry shoes or other stuff in -- for example containers of food I'm packing to work or a friend's that could get messy. They are the perfect size to contain a week's worth of garbage generated by a single person (compost of course goes in my kitchen compost bin) before it goes to the dumpster. If they are banned, I will need to buy bags to dispose of my garbage -- and there you have it -- a truly single use item that has been created and used only once.
Screen Name Redacted 10/28/2021 03:04 PM	Food and produce packaging at supermarket
Screen Name Redacted 10/28/2021 09:17 PM	Refill stores in every municipality and as many neighborhoods as possible. Refill stores reduce plastic use dramatically. And the quality of the biodegradable products is usually superior. Even better, products by TruEarth that package in paper cardboard, and provide products such as laundry detergent on sheets of paper, saves on cost of shipping liquids and reduces plastic of a highly purchased product.
Screen Name Redacted 10/28/2021 09:57 PM	The pandemic. Hydro, water, sanitation costs and staff to handle reusable. Toxic materials in plastic and styrofoam especially when heated.
Screen Name Redacted 10/29/2021 08:00 AM	Should also focus on retail ie grocery stores. Tons of unnecessary packaging. Those clear "clam shell" containers are the worst. There is too much harmful packaging at all levels of retail.
Screen Name Redacted 10/29/2021 09:47 AM	I would like to see the City focus for and foremost on industry and require all packaging to be reusable and be the responsibility of the manufacturer. The City should not focus on individuals in the City but on the products sold within the City. Companies should be required to collect all their packaging from the public at their expense and not the expense of the public
Screen Name Redacted 10/29/2021 12:20 PM	To work with major food outlets to allow a facility to be placed on their property (parking lot), so apartment renters could drop off their glass containers. It could be made self sustaining by charging a nominal

fee (donation) for each drop off made.

Screen Name Redacted

10/29/2021 07:15 PM

Please implement these changes faster. Waiting until 2040 to meet the zero waste targets is too late. Please ban plastic produce bags from grocery stores immediately

Screen Name Redacted

10/29/2021 07:52 PM

Victoria needs access to recycling depots that accept styrofoam and soft plastic. Ideally, there would be a BAN on using these products in the first place.

Screen Name Redacted

10/29/2021 10:29 PM

Pick up / Drop off locations. For example, can drink from one reusable cup (or eat from one plate) in one place return and return it to another supporting business in another place.

Screen Name Redacted

10/30/2021 07:18 PM

What frustrates me most is the lack of labelling on packaging. For example, many single-use coffee cups are compostable. Some are labelled as such but many are not and it often feels like guess work. An example is 2% Jazz Coffee, which has compostable cups according to their website, but there is no information on the cup to tell you this is how to dispose of it. How would anyone know?

Screen Name Redacted

10/31/2021 05:35 PM

educate the public. i was not aware that it was ok to use our own containers again since covid. the problem of non single use take out containers is huge.. esp hot liquids. not sure what the answer is. maybe universal standardized sealable insulated containers that you could trade for full ones when you pick up your takeout order i dunno its a tough one

Screen Name Redacted

11/01/2021 11:21 AM

Sometimes I might forget my travel mug at home and be discouraged from supporting a local business because I don't want to pay extra for a takeaway cup.

Screen Name Redacted

11/01/2021 12:41 PM

Don't make the service providers pay for, manage and maintain the material, or consumers pay deposits on items; manage distribution and sterilization centrally and municipally (e.g., like how beer bottles used to be all the same and collected, sterilized and refilled by brewers). FORCING BUSINESSES AND INDIVIDUALS TO PAY UPFRONT IS AKIN TO IMPOSING A TAX, a tax that impacts marginalized folks (impoverished, immigrant, refugee, disabled, elderly, etc.) more than anyone else. Don't ask the normies for input; ask the marginalized what would work for them, first.

Screen Name Redacted

11/01/2021 02:21 PM

I want to support the environment, but I do not like this idea.

Screen Name Redacted

11/01/2021 04:02 PM

Truly compostable or wash and reuse only. All else is just greenwashing. Recycling doesn't happen.

Screen Name Redacted

11/02/2021 09:18 AM

Add \$2 to price of any beverage in a takeout container, and another \$1 for a plastic straw. Use that \$ to hire some workers to clean up after the inevitable litterers that make our city look so downscale.

Screen Name Redacted

11/02/2021 12:15 PM

Having businesses offering cheap reusable items instead of single use items. A complete ban on single use items.

Screen Name Redacted

11/03/2021 10:12 AM

If we did transition away from a specific product, it'll be good to have a period where the city collects these product for recycling/disposal.

Screen Name Redacted

11/03/2021 11:17 AM

It is frustrating that many businesses still gave not resumed reusable mug programs despite low COVID risk. Difficult to justify fees when you are not allowed to bring your own container. Also - it is often difficult to know whether a packaging is recyclable, compostable or neither. Clearer labelling is needed

Screen Name Redacted

11/03/2021 11:24 AM

To not become overly moralistic, which may polarize and exclude people who feel they don't align with or cannot align with the mandate. To maintain options for those who cannot manage reusable containers due to precarious living situations, physical limitations, or lack of access to resources. (So mostly making sure the onus is on businesses, there are back-up options as needed, and that the focus is on inclusive workability rather than a singular ideal)

Screen Name Redacted

11/03/2021 11:33 AM

Manufacturing companies that continue to make non reusable products should be banned and not be bought from. The funny thing is - I tried to recycle products and it turns out each recycling place I went to charges. As a low income PWD, i can see why many throw away things on the streets.

Screen Name Redacted

11/03/2021 11:35 AM

I support a city-led initiative! Previously when I have brought reusable containers to a take out restaurant, they have refused them citing health and safety concerns. If this was a city-wide initiative we would

find better options to allow for this.

Screen Name Redacted

11/03/2021 11:38 AM

ease of managing containers once used: ie convenient drop off

Screen Name Redacted

11/03/2021 11:49 AM

Stop importing foreign garbage from cruise ships like hazardous waste, glass, cardboard, electronics, light fixtures, paint, exercise equipment, furniture, mattresses, carpets, construction waste, food waste, passenger trash.

Screen Name Redacted

11/03/2021 11:53 AM

We need to find a way to have re-usable or compostable containers with take-out orders, as these cause a lot of waste. We may have to make these mandatory for restaurants.

Screen Name Redacted

11/03/2021 11:58 AM

Fees should be higher than what is proposed here. I doubt that many will notice an extra \$0.5 on a \$4 or more coffee. Set it at 50% of the cost of the item, so a paper cup should cost \$2 for a \$4 coffee.

Screen Name Redacted

11/03/2021 12:04 PM

cost incentives for onsite dining. Pandemic measures taught me to order takeaway and pickup food at a greater rate than before. Now I maintain the habit because it's cheaper than dining onsite/in-house. The pressure to order alcohol and other extras is not what I want - I simply want a great meal but have discovered the ease of takeout and home delivery because of the pandemic. I want to be welcomed by restaurants when I "just" order a meal.

Screen Name Redacted

11/03/2021 12:13 PM

The notion of uptake of reusable containers at the scale of the City is only really feasible if local businesses can agree on a set of standard reusable containers dimensions, a common system of deposits accepted by all participating vendors, and if vendors are willing to have reusable packaging be unbranded or with a common brand ("Eat Out Victoria!"). It is unclear to me the extent (and desirability) for city bylaws to achieve such a thing but it is incumbent on the city to help convene (fund via DVBA or an experienced local sustainability consultancy such as Synergy?) and facilitate local businesses being able to develop this kind of approach.

Screen Name Redacted

11/03/2021 12:17 PM

Don't encourage it. Mandate it. There are government mandates for all sorts of things. This must be no exception.

Screen Name Redacted

I always find it ironic when grabbing a snack or lunch that I get my

11/03/2021 12:22 PM

lunch in a disposable container even if I am staying at the establishment to eat. Perhaps all cafe, etc., should be required to provide actual, washable plates and cutlery for 'to stay' customers.

Screen Name Redacted

11/03/2021 12:32 PM

Most of my decisions to get coffee or food to go are spontaneous - a tax or fee won't really serve as an incentive to bring a cup, but it might serve a disincentive to get food altogether.

Screen Name Redacted

11/03/2021 12:33 PM

Please consider subsidizing re-fill options. The current stores that provide refill options (e.g., Victoria Soap Exchange, Zero Waste Emporium) are way too expensive to be feasible for a medium income family. I have tried using these stores, and would like to make this the norm, but the cost is prohibitive (3 times more than buying pre-packaged).

Screen Name Redacted

11/03/2021 12:37 PM

Please please do it! Thank you.

Screen Name Redacted

11/03/2021 12:45 PM

Availability of returning/reusing multi-use containers such as glass milk jugs, glass containers, etc.

Screen Name Redacted

11/03/2021 01:59 PM

Plastic bags

Screen Name Redacted

11/03/2021 02:04 PM

questions 2 and 3 above appear to have an inherent bias, as you can only choose an option that indicates an amount you would find encourage you to participate, it does not provide a choice for any one who might not find any of those options would encourage the to participate.

Screen Name Redacted

11/03/2021 02:13 PM

This is not the business of the City of Victoria to regulate. I would not go to any business who charges for a reusable container or cup. I will go to a different municipality or stay home.

Screen Name Redacted

11/03/2021 02:59 PM

(1) Include more in the ban; (2) implement faster.

Screen Name Redacted

11/03/2021 04:36 PM

Please move ahead with something meaningful, even if it means ruffling the feathers of the local 'everything-is-fine-don't-change-a-thing' crowd.

Screen Name Redacted 11/03/2021 05:19 PM	Please take action on plastic-foam meat trays and vegetable trays at supermarkets.. These used to be made of cardboard which was just fine. The foam is difficult to recycle and not necessary.
Screen Name Redacted 11/03/2021 05:36 PM	Diapers. In the sixties we had a diaper service and cotton diapers. I witnessed one young father deposit a bag of dirty ones at a bus stop garbage bin just yesterday.
Screen Name Redacted 11/03/2021 05:52 PM	increased recycling/collection that doesn't require car such as local drop off areas (bins)
Screen Name Redacted 11/03/2021 06:07 PM	Regulations or as a minimum large costs to make it effective (10c or 50c is not enough). Support for businesses to purchase returnable containers to start the program? - a standardized container regionally? Bulk purchase/CSA? A return service- what does this look like? Especially with services like skip the dishes? Environmental considerations for cleaning/reuse?
Screen Name Redacted 11/03/2021 06:18 PM	Require takeout containers to be only compostable (paper) or simple recyclable plastic. No aluminum!
Screen Name Redacted 11/03/2021 06:41 PM	I don't think we should incentivize by charging people but rather regulate by banning certain kinds of packaging and incentivizing businesses to implement better practices.
Screen Name Redacted 11/03/2021 07:56 PM	Regulate packaging in grocery stores. Many victoria restaurants already use actual compostable paper based containers, etc. much of the single use plastic comes from groceries.
Screen Name Redacted 11/03/2021 09:20 PM	Provide accurate labeling for receptacles near places dispensing food/beverages, so we at least put the right things in the right bins, given choices. I would like them to be super specific, so I don't have to think about each of the objects I am disposing. Pictures...wooden stir sticks, plastic straws and stir sticks, napkins, food waste, types of containers, utensils, condiment packaging that would match the location (jam...plastic bottom in recycling, lid in trash; mustard packet...trash?, paper coffee cup in compost?, plastic coated paper coffee cup in the recycling; bottles and cans in "refundables". I should be able to walk up to 6 bins and efficiently sort my collection of stuff.

Screen Name Redacted 11/03/2021 10:38 PM	If the program will involve businesses opting into it, maybe a badge/attribute for Google maps so you can easily check if a business is participating. If not optional, how will it be enforced? Especially if not every consumer can participate due to financial, mental or physical barriers.
Screen Name Redacted 11/03/2021 11:03 PM	Push us enough to move forward but not too much that we move backwards.
Screen Name Redacted 11/03/2021 11:59 PM	Rebates to encourage people to bring their own reusable items
Screen Name Redacted 11/04/2021 12:07 AM	Don't allow customers getting takeout food to obtain their own napkins. I've seen people take 10 napkins for 2 people Very wasteful
Screen Name Redacted 11/04/2021 07:59 AM	Ban on single use items.... Peopl did not stop using Plastic straws and shopping bags until they were not available
Screen Name Redacted 11/04/2021 09:23 AM	Regulations and policies have to be at the source - i.e. the retailer. Just like with the COVID-19 mandates. It is up to the retailer to ensure the mandates are met by the consumers and/or decline services. Trying to get consumers to "get on board" is a misdirection of effort.
Screen Name Redacted 11/04/2021 09:43 AM	Encouraging ppl to bring own reusable containers to the deli counters.
Screen Name Redacted 11/04/2021 09:54 AM	That this extremely important. Perhaps we could be given more information about how plastic is part of the petroleum economy. As we reduce our dependence on petroleum products for transportation and heating, so too must we reduce our dependence on plastics. Also plastics contain known carcinogens that transfer to the food and drink they touch. I like to imagine a world where nothing I eat has come in contact with plastic!
Screen Name Redacted 11/04/2021 10:04 AM	Disposable single-use items could be banned outright like plastic bags were. Vulnerable populations could be reached out to to provide easily portable options.
Screen Name Redacted	Difference between compostable and biodegradable - they should

11/04/2021 10:25 AM

note be lumped together in policy as they go into different management streams. Please also consider commercial plastic recycling - I can carefully collect, clean and recycle all my plastic but that effort pales in comparison to the plastic used in shipping - how can we make it easy for companies to recycle that?

Screen Name Redacted

11/04/2021 10:53 AM

I fully support green initiatives and believe a lot of changes are needed and we are going to have to get used to changes to accomplish that.

Screen Name Redacted

11/04/2021 12:17 PM

make recycling/composting symbols easy to understand

Screen Name Redacted

11/04/2021 12:42 PM

More drop off locations and more eligible items in our blue bins. especially glass in condo's. I have quite a few friends that cannot get rid of glass, so they end up buying plastic instead. Also soft plastic and styrofoam that we can bring to London Drugs, we need more drop off locations, IN the grocery stores if they sell meat on styrofoam trays, make them take it back. It would be great if those kind of items can change to recyclable trays as well.

Screen Name Redacted

11/04/2021 01:24 PM

I love the idea of charging customers for single-use items, as long as accessibility needs are addressed

Screen Name Redacted

11/04/2021 01:55 PM

Visible, consistent and easy to decipher disposal methods.

Screen Name Redacted

11/04/2021 02:36 PM

Offering both will lead to greater success

Screen Name Redacted

11/04/2021 03:31 PM

Please consider doing this within much shorter period of time than you suggest. —NOW, and within a year or two.

Screen Name Redacted

11/04/2021 04:38 PM

Businesses allow individuals to bring their own containers. In Toronto there is a program called Roncy Reduces, a neighbourhood initiative, where businesses indicate on their storefronts and websites that they will accept containers that the customers bring in.

Screen Name Redacted

11/05/2021 11:41 AM

Why does this topic require engagement? Just set and enforce the rules and bans needed to stop the obscene proliferation of single-use plastic. People who whine "But how will I do this? How will I do that?"

are selfish and ignorant. Treat them like the children they are and make them do this. Our species survived for millennia without plastic takeout containers and straws. Pretty sure we can figure it out again! Thank you Victoria :)

Screen Name Redacted

11/07/2021 11:24 AM

Reusable food ware makes sense if the user cleans and returns it for a refill for that user's use, or if it is used at the restaurant and cleaned and reused by the restaurant. I wouldn't have confidence in items that are taken away, used, and returned for reuse by others, because of the possibility that they may be used additionally for other things that require special cleaning.

Screen Name Redacted

11/07/2021 12:29 PM

Enhance public education urging consumers to carry their own reusable cutlery and containers, and support provision of washing stations.

Screen Name Redacted

11/07/2021 12:29 PM

For take-out food places to ask about condiments, dips etc instead of automatically including them.

Screen Name Redacted

11/07/2021 01:29 PM

no paper straws, they feel horrible!

Screen Name Redacted

11/07/2021 02:07 PM

"compostable" plastics are not compostable anywhere on the island, so perhaps banning these products and better education for city residents on what happens to waste (garbage, organics, and "recyclables") so that folks actually know what happens to things they put in the bin. incorporating this info into school curriculum as well so every kid knows where their water comes from, where sewage/grey water goes, where garbage goes, and where recycling ends up would be excellent.

Screen Name Redacted

11/07/2021 05:43 PM

Food delivery services like Doordash, Skip and Tutti could provide reusable containers to their restaurant partners. A container deposit of \$1 per item would be charged to the user with the delivery fee. A delivery person can pick up cleaned containers for return at the next delivery. The previous container deposit is then refunded to the user's account; the returned containers are sanitized and recirculated.

Screen Name Redacted

11/07/2021 06:04 PM

Perhaps structuring it more as a carrot system than stick system, i.e. get 50 cents off your coffee if you bring a reusable mug rather than disposable cups cost 50 cents extra, etc.. Also one of the biggest food waste issues in my opinion is with food delivery apps, so maybe

working with the apps and/or restaurants on adding the option for cutlery/napkins/etc and stuff like that!

Screen Name Redacted

11/07/2021 08:02 PM

I would like to see the ban of styrofoam meat trays in grocery stores

Screen Name Redacted

11/08/2021 03:19 PM

Not sure what the City can do, but restaurants could offer reward points / coupons / free meals / punch card for people who bring in their own take-out containers. --- Instead of plastic cutlery, perhaps bamboo could be used?

Screen Name Redacted

11/09/2021 10:40 AM

If they items are truly compostable (i.e. do not require heat, UV or other special processing) they should be allowed without restriction.

Screen Name Redacted

11/09/2021 10:41 AM

When people are asked to pay to use plastic and harmful materials then they actually take it more serious. Implement high costs. Non-for-profit who serve the unprivileged should get incentives to use biodegradable materials when serving dinners, sanitizing and such.

Screen Name Redacted

11/09/2021 12:34 PM

Would additional cost make any food/beverage out of reach of low income? Containers should be aesthetically appealing - well-designed; could confer cache/status just by using - people will want to be seen with the containers! - and should be something that make businesses stand out for adoption/use; also consider strategy to make visible the quantity and cost of single use - visual communication strategy - that carries through to adoption of multi-use; need to engage behavioural insights experts and graphic/visual comms team - it must be excellent, exciting, and rewarding to use, even if the rewards aren't immediate and/or financial for consumer. Strongly suggest doing or supporting user experience design process to marry consumer/service needs as you design a new system. And consider a GBA+ lens from the outset, so that you can address accessibility/inclusion from the start, not correct the system after. Then go for it!

Screen Name Redacted

11/09/2021 12:55 PM

Dont know

Screen Name Redacted

11/09/2021 12:58 PM

Post all services that are zero waste and maybe even award businesses who fully embrace this concept

Screen Name Redacted

11/09/2021 02:27 PM

I disagree with the proposal to ban compostable plastics. Okay, they are energy intensive in their creation, so not ideal products. But allowing them is not a sanctioning of their creation; rather, banning them is an abdication of responsibility, here. If they are today, as stated, already screened regionally—from either the compost or regular plastics stream—before being directed to landfill, then that is a regulatory failure. They should simply be redirected to facilities with correct conditions for plastic composting. If new facilities to create plastic compostable conditions are truly too expensive, they could be stored and sent to existing such facilities elsewhere. Allow them in compost, and screen them in the compost at the facility into two streams. Banning them is passing the buck on idealistic grounds. Addressing plastics pollution needs to be a multi-pronged effort.

Screen Name Redacted

11/09/2021 03:08 PM

That all of these restrictions ought to apply to grocery and delicatessens as well including the meat departments where precut meats are resting in styro and are wrapped in plastic.....certainly inside grocery stores there are a huge number of single use plastics that ought to be eliminated

Screen Name Redacted

11/09/2021 03:13 PM

Returnable reusable items. I.e. we buy milk in glass bottles that we can return to be re-used. I'd like the option to have a cup/container deposit for the times I forget to bring a container.

Screen Name Redacted

11/09/2021 03:19 PM

Street side reusable dish exchanges. Replace the newspaper boxes with automated dirty "dish pits"

Screen Name Redacted

11/09/2021 03:21 PM

Ban all plastic food packaging. Only allow for truly biodegradable and compostable packaging. I rarely get take-out anything but my garbage is full of single-use plastic and foil food packaging. Force the manufacturers to change!

Screen Name Redacted

11/09/2021 03:53 PM

Consider deposit based reusable stainless steel or similar takeout containers, similar to www.reusablesvi.com

Screen Name Redacted

11/09/2021 03:54 PM

having more local community based food services and systems, maybe a creating community led food service where people can receive free food by bringing their own container

Screen Name Redacted

11/09/2021 04:30 PM

Maybe we should proscribe paper packaging for all take-out, aside from take-out that can't be stored in paper. For example: soup, curry

etc would be okay in plastic or something, but everything else needs paper.

Screen Name Redacted

11/09/2021 06:12 PM

Sustainable

Screen Name Redacted

11/09/2021 06:16 PM

Styrofoam meat trays need to be eliminated. If they cannot be, then vendors need to accept them being returned by customers. Currently only white trays are accepted by recyclers and black, pink, yellow, and other colours must be thrown in the garbage -- completely unacceptable!

Screen Name Redacted

11/09/2021 06:38 PM

It would be great if there was a system used across businesses with multiple return points especially with the increase in take out/delivery. Could delivery services like skip the dishes and Uber eats also be made to comply with this.

Screen Name Redacted

11/09/2021 06:46 PM

Having businesses only use containers that can be recycled or (preferably) composted in our local facilities

Screen Name Redacted

11/09/2021 06:47 PM

Regulation is the only functional approach. We have five decades of failed voluntary actions, so please do not waste time or add to the mental overload. Garbage needs to not be available as a choice.

Screen Name Redacted

11/09/2021 07:11 PM

Discount on food if bring your own containers

Screen Name Redacted

11/09/2021 07:15 PM

Owner provided reusable containers.

Screen Name Redacted

11/09/2021 07:28 PM

Post ads on bus stops, online, everywhere showing the harm single use items can do.

Screen Name Redacted

11/09/2021 07:56 PM

Must apply to all businesses to be effective. Can't be an opt-in opt-out situation.

Screen Name Redacted

11/09/2021 07:57 PM

disposable paper products out of hemp or possible pine.

Screen Name Redacted

11/09/2021 08:21 PM

If the business is just collecting more money for the single use item how does this change anything? There needs to be universal containers and cups that can be returned to the restaurant or coffee shop in exchange for a new one. Since this doesn't exist now, businesses will use the extra money to offset the loss of sales from people who can't afford the extra fee.

Screen Name Redacted

11/09/2021 08:43 PM

Practicality .. we don't have to ban everything.. maybe just styrofoam? There was a time McDonald's charged for paper bags; the fries and burgers were handed to customer to take away. It might work if you order a single item. When should we choose health and sanitation over environmental friendliness? Also, any thoughts on supermarket packaging? There's a lot of "recyclable foam" on every meat tray and sometimes on veggies.

Screen Name Redacted

11/09/2021 09:48 PM

Phasing out of compostable plastics and educating the public that they do not break down in our regional composting facilities (I didn't know that).

Screen Name Redacted

11/09/2021 11:13 PM

There are some products that are considered single use which could be made reusable with advances in sanitizing, such as take out coffee cup stoppers and medication bottles.

Screen Name Redacted

11/10/2021 12:05 AM

The reusable items should absolutely not be plastic. Metal containers are a much better idea for the planet.

Screen Name Redacted

11/10/2021 12:29 AM

The city has limited jurisdiction, the big problem is the wide use of single use containers and Styrofoam in grocery stores and combination packaging for almost all merchandise. The other issue is, how many reusable containers will end up in landfill after being manufactured in China and shipped over here. Since banning only plastic merchandise bags, everyone has an excess of reusable bags that end up in landfill when they are soiled. The only really single use bag is a garbage bag. I believe a ban on Styrofoam would be adequate.

Screen Name Redacted

11/10/2021 03:35 AM

All items are disposable including broken ceramic and glass cups. Broken Ceramic cups, bowls also go to waste but not have a way to recycling. Weight of the container is of important concerns. Perhaps also accept primitive solution like strings, leave as wrapper.. They are good abundance, and light weight.

Screen Name Redacted 11/10/2021 05:54 AM	Education not fees. I can afford it but not everyone can
Screen Name Redacted 11/10/2021 08:56 AM	Businesses need to have an option to sell a reusable container to the customer , I.e. food container. Bamboo cup sets Then the customer can bring that container back to the establishment
Screen Name Redacted 11/10/2021 09:04 AM	Allowing folks to bring own take-out containers.
Screen Name Redacted 11/10/2021 10:07 AM	Partnerships with local vendor of reusable containers and cutlery with discounts.
Screen Name Redacted 11/10/2021 10:50 AM	I don't actually support taxpayer money to be used to buy City of Victoria employees reusable containers. They are waged, and already receive a good income - they can afford to buy their own. Can the City use other incentives (building on their social cred, or peer cred, or prizes) to promote the use of sustainable food containers by their employees? I would like to see the City incent the use of reusable containers for low-income people by buying containers for them instead.
Screen Name Redacted 11/10/2021 11:10 AM	I already mentioned it above, but I'll paste it here too, just in case: If they would allow us to bring our own containers to pack up food. Before Covid, I would regularly bring my pyrex containers to a local sushi restaurant and they would pack my order in my own containers. I would drop them off along with the my order, go to the grocery store down the street, come back and pick up my order in my own container. I understand many people won't do this, but allowing restaurants to pack food in the public's own containers is a way to reward those of us who go above and beyond to live a zero-waste life (as much as we can in the current capitalist dystopia we exist in)
Screen Name Redacted 11/10/2021 11:37 AM	Perhaps some form of advertising to educate the public how important this is, in the same way we had to educate people not to smoke.
Screen Name Redacted 11/10/2021 12:10 PM	Recycling is not a solution- it is a lie we've been sold by the plastics industry. Reducing or eliminating single use plastic is priority . Please refer to the CBC program on the Passionate Eye - Plastic Wars.

Screen Name Redacted 11/10/2021 12:31 PM	I'm all for it, but as mentioned above I do think precautions need to be taken to make sure people in need can still access essential items without being charged an extra fee they can't afford. Maybe an incentive program rather than a penalization.. get points towards something. That way nobody gets punished for being poor, but if you can bring your own cup/container you get a little bonus, or 1 free hour parking downtown, or a little punch on a punchcard toward something. People react well to a system where they can get rewards instead of being punished.
Screen Name Redacted 11/10/2021 03:14 PM	Deposit instead of charges for reusable containers would encourage return and reuse of containers.
Screen Name Redacted 11/10/2021 05:59 PM	make businesses encourage reusables rather than treat you like you're asking for a huge favour when you want your product in your own container. Require businesses to accept reusable containers (and not just restaurants and cafes but grocery and deli as well)
Screen Name Redacted 11/10/2021 07:27 PM	Plastics in grocery stores. Reusable produce bags. Plastic containers for greens,etc. I'm unsure the practical solutions for the latter.
Screen Name Redacted 11/10/2021 08:50 PM	I would like to see more of the cigarette butt disposal containers on poles, and/or cigarette butts have a return deposit on them. There is a program every couple years where someone gives out money per cigarette butt and I think that is a great way to keep out streets and therefore oceans by extension clean from harmful cigarette butt waste.
Screen Name Redacted 11/10/2021 09:02 PM	I really like the model at the zero waste emporium where they have a dishwasher and let you pick up precleaned containers for free. I think a deposit like popcan could encourage "binners" to return reusable containers in large volume. Maybe to ENCORE Return it
Screen Name Redacted 11/10/2021 09:22 PM	I get takeout because it's easy especially when I don't feel well. Keep it convenient.
Screen Name Redacted 11/10/2021 11:08 PM	See above
Screen Name Redacted 11/11/2021 07:52 AM	This needs to be done in a way that doesn't burden our homeless and vulnerable populations who won't necessarily have the ability to

own/wrangle reusable items, but also won't be able to afford the fee for disposable items.

Screen Name Redacted

11/11/2021 12:09 PM

There has got to be awareness as to the different kinds of plastics and what they all mean. People don't realise that certain items can only be disposed of in certain bins and they when they are disposed they might actually just be going straight to landfill. People see a green label and think they are doing good for the planet. Bioplastics for example can still contain plastic up to a certain percentage but the average person does not know this. They also don't understand the difference between biodegradable and compostable. They don't understand that things do not biodegrade in the ocean and believe that single use plastics won't matter anymore if they buy biodegradable. Conditions have to be met- light, heat water. You tell me where there is significant light and heat is in the ocean after 200m. Awareness has be bought forward about the problems of the world now we need to make clear what solutions are actually solutions and which ones are a sales pitch cover up to make the human race feel better about themselves.

Screen Name Redacted

11/11/2021 02:28 PM

Mandate the businesses must accept returns of any and all packaging they supply goods in.

Screen Name Redacted

11/11/2021 04:15 PM

Like in some places in Europe - charge a deposit on some items and that would encourage the return of items

Screen Name Redacted

11/11/2021 05:44 PM

I've always used my own cup but since Covid coffee shops aren't letting you use them. I'd love to be able to use my one cup and bring my own container for take out food.

Screen Name Redacted

11/11/2021 08:19 PM

start slow

Screen Name Redacted

11/11/2021 09:07 PM

Possibly supporting a shared returnable shares take out container program. Difficult to recycle (plastic and styrofoam) should be heavily taxed to encourage better alternatives

Screen Name Redacted

11/12/2021 09:06 AM

I think there needs to be a law maximizing what business can charge for to go containers. Recently I went to a shop and in trying to support them bought way more than I intended. I requested a paper bag and was told it would be \$.75. I was not happy and will not go back. I see businesses have started to see greed/profit in these bylaws which

frankly discourage me from local shopping. Also these proposals need to be provincially approved!

Screen Name Redacted

11/12/2021 11:27 AM

Maybe low cost or free multi use containers? Don't assume everyone has money to spare.

Screen Name Redacted

11/12/2021 12:35 PM

Ban all single-use, non-compostable plastics and styrofoams from restaurants

Screen Name Redacted

11/12/2021 01:09 PM

Perhaps it would be possible to encourage standardized containers so they can be used at multiple restaurants and we don't need different ones for each place or perhaps we could use our own containers

Screen Name Redacted

11/12/2021 02:40 PM

Utensils

Screen Name Redacted

11/12/2021 04:59 PM

Mobile ordering and takeout. I expect to walk in, pick up my order and walk out. That is the whole point of ordering in advance. So that's what you have to consider. My single use containers need to be able to be thrown in the compost or recycled.

Screen Name Redacted

11/12/2021 09:15 PM

Permit people to bring their own containers, cups and cutlery to places which traditionally use single-use containers, cups and cutlery.

Screen Name Redacted

11/12/2021 10:21 PM

No comments

Screen Name Redacted

11/13/2021 07:38 AM

I support nearly all efforts to move away from single use items and non- compostable/non- recyclable items. Ban it all. People will adjust.

Screen Name Redacted

11/13/2021 08:59 AM

Let's be a leader but with a heart! Most residents want to do the right thing to turn excessive waste around. I want our city to be thoughtful about our small businesses and impact on them! Talk to the Chamber and listen to businesses too. They are the heart and soul of a thriving community. And they care too but covid hit them hard. Let's not forget about them in this roll out.

Screen Name Redacted

Ability to return to vendor for reuse

11/13/2021 09:02 AM

Screen Name Redacted

11/13/2021 11:23 AM

I get bulk items from grocery stores often and things from delis, which all mean taking home more plastic. If we are allowed to bring our own containers, it would be good to know that or for store's policies on that to be clear/posted, to encourage shoppers to bring reusable containers. Also, I have gotten compostable containers from a local coffee shop and thought that was great, not knowing it doesn't compost nor can be recycled? Do businesses know this when they are purchasing those items. I'm sure most consumers, like me, thought that was a great thing, now I'm doubting that. The information is confusing.

Screen Name Redacted

11/13/2021 03:24 PM

An incentive for business

Screen Name Redacted

11/13/2021 03:44 PM

I would like restaurants to use cardboard and paper containers. I don't think asking consumers to bring their own containers and cups will work at all restaurants. It'll only work for certain restaurants.

Screen Name Redacted

11/13/2021 04:30 PM

Impact to small business

Screen Name Redacted

11/13/2021 09:13 PM

I would appreciate a system of reusable containers for take out food. A centralized system that many restaurants participate in so they could be returned to different locations.

Screen Name Redacted

11/13/2021 10:13 PM

Businesses must provide disinfectant-soaking options for their recycling bins. Patrons simply place dirty, food-encrusted recyclables in the available bins, and the items are simply too contaminated to actually ever make it to the recycling facility (I believe)? Barbers have "Barbicide" and restauranteurs need to have disinfection-options as well.

Screen Name Redacted

11/14/2021 08:27 AM

Provide housing and reusable items to people living in shelters so they are not disproportionately affected.

Screen Name Redacted

11/14/2021 10:28 AM

I will use my reusable cup when COVID is over. I don't think I will ever plan on bringing my own fillable containers to a take out restaurant, or grocery store, for example. Look, the reality is, not all people are neat and tidy. You really MUST consult with businesses, with servers/baristas about requiring the use of reusable food service

ware. Who wants to be that barista that has to clean out a gross coffee cup because someone left their dregs in it for a week but HAS to use their cup because the city says so? Who wants to be the takeout server that has to clean reusable food service ware because the customer can't be bothered but has to use it because the City says so. If you can figure out a solution to sanitation and cleanliness, then ok, but if you can't then don't dictate the requirement to use reusable service ware, instead, suggest paper cups, paper plates, wooden knives/forks/spoons; things that can be composted and provide the compost bins not only at home, but also on the street near take out places so people can dispose of their compostable items when they're done with them.

Screen Name Redacted

11/14/2021 01:47 PM

Fine businesses not complying with the bylaws. Equally discourage "recyclable" plastics where a true compostable paper/renewable material alternative is possible.

Screen Name Redacted

11/14/2021 05:29 PM

All single use should be compostable and not limited to the consumer. Proper waste bins for compostables by City

Screen Name Redacted

11/14/2021 07:36 PM

If the same reusable items could be used (and picked up or returned) at many different businesses that would be very helpful. Storage space at home is an issue. Not having to clean it at home would help too. Must be dishwasher safe.

Screen Name Redacted

11/14/2021 10:03 PM

Instead of putting pressure on the residents who are already struggling with increase cost of living, maybe have the cafes offer reusable mugs for dining in.

Screen Name Redacted

11/14/2021 10:37 PM

The amount of takeout plastic crap since COVID... crazy!!! Stop it all!!! Please. We obviously can't help ourselves:(

Screen Name Redacted

11/15/2021 09:34 AM

Adding compost and recycling bins next to trash cans downtown would help encourage correct disposal of products, as would labeling the trash cans as 'landfill'. A tax break on shopping at zero waste grocery stores would make it more financially feasible.

Screen Name Redacted

11/15/2021 11:25 AM

There are cafes that already have a reusable take away mug program, which increases convenience and therefore uptake - it would be really cool to see such a program coordinated across the popular cafes in town

Screen Name Redacted 11/15/2021 04:53 PM	If styrofoam containers and plastic bags are not banned then they should become part of the blue box program. If they can't be recycled easily then they should be banned.
Screen Name Redacted 11/15/2021 05:00 PM	Now is the time!! We can't wait.
Screen Name Redacted 11/15/2021 05:23 PM	Promoting the restriction of excessive packaging of products in grocery stores.
Screen Name Redacted 11/15/2021 06:14 PM	I am a board member and co-founder for Diverters Victoria (https://www.thediverters.ca/). I think it would be helpful to consult with waste pickers (a.k.a. Diverters) as an important partner in the process. Moreover, incentives for waste haulers and waste depots would be helpful because there is really poor communication around who will pick up what form of waste, and what occurs with that waste product once it has been picked up. I know this because I have managed waste diversion for Rifflandia Music Festivals, Phillips Backyard Weekender Festivals, Car Free Day YYJ, Canada Day, Rock the Shores, and the recent Langford All Ways Home Festival.
Screen Name Redacted 11/15/2021 06:50 PM	Concern for the cost to small businesses, as rents and other inflation right now are potentially going to impact the health of our sectors. We want small businesses, not just chains to survive.
Screen Name Redacted 11/15/2021 08:00 PM	impact on tourism
Screen Name Redacted 11/15/2021 08:38 PM	I think there needs to be a considerable(?) fee for using single-use items. They should be less accessible as well.
Screen Name Redacted 11/15/2021 10:56 PM	Harsher regulations on all single use items pls
Screen Name Redacted 11/16/2021 11:33 AM	The compost waste system must be upgraded to handle compostable products and not have these items screened out and deposited in the land fill.
Screen Name Redacted	Please ensure that single-use items are not just replaced with

11/16/2021 02:13 PM

hundreds of more durable/heavy duty plastic items that are just as problematic at the end of life. Also concerned that Victoria may be overwhelmed with multiple competing reusable networks that ultimately cause confusion and inconvenience. Consider requiring large venues and accommodations/cruise ships to have reusable schemes (i.e. issue items and make drop off points) available for those who travel to Victoria from out of town without reusable items.

Screen Name Redacted

11/16/2021 02:24 PM

Single use containers from hains like Starbucks and Tim Hortons create considerable waste that is not compostable, biodegradable or even recyclable. Local shops do a much better job of providing containers that are at minimum recyclable or compostable. The waste their ends up overflowing in public trash cans is a hazard to the environment and becomes the publics mess to clean up. Waste created by these mega-chains should be their responsibility to manage and not an expense of tax payers.

Screen Name Redacted

11/16/2021 03:51 PM

encourage a recycle group to pickup coffee cups

Screen Name Redacted

11/16/2021 05:31 PM

Try common sense. It is possible to encourage the use of reusable coffee cups, but not takeout food containers. Just because there is no evidence (yet) of COVID transmission doesn't prove there isn't any, just that no one has done the research; and there are many other transmissible diseases to worry about.

Screen Name Redacted

11/16/2021 06:56 PM

I'm all for it

Screen Name Redacted

11/16/2021 10:34 PM

Standardizing the type of reusable container so that you could return it at participating locations (not only the place you purchased the food) would make reusable containers more convenient.

Screen Name Redacted

11/17/2021 08:51 AM

There is a culture of convenience and other cultural factors that make it social acceptable to make the choice to get take away cups. Changing how and why we consume will be more important to changing behaviour than charging extra fees on something that has been perceived as "free". There are no reasons that any restaurant that offers dining in the restaurant should also be serving these items on/in disposable containers. That would be an easy place to start reducing waste. Charging more for disposal of restaurant waste (both compost and garbage) is another way to incentivize the use of reusable containers

Screen Name Redacted

11/17/2021 09:34 AM

take action quickly please

Screen Name Redacted

11/17/2021 10:00 AM

Knowing people...the biggest thing is going to be convenience. Make it nice and easy for them to use eco-friendly alternatives. I doubt that they even care about a small price increase, folks tend to follow the easiest path. Most people want to do the right thing environmentally, but some are overwhelmed right now and may opt to do what is quickest and simplest when out in public.

Screen Name Redacted

11/17/2021 12:00 PM

More communal eating areas like Fort Commons would encourage people to eat there close to the restaurant so it would be easier to drop off reusable containers once the meal is finished.

Screen Name Redacted

11/17/2021 12:52 PM

Being able to bring, to all venues, your own containers, including for condiments

Screen Name Redacted

11/17/2021 06:24 PM

The need to accept using home items during Covid

Screen Name Redacted

11/17/2021 07:58 PM

I really like compostable containers that are made out of recycled paper. If the city made this mandatory, this would eliminate the harmful single-use plastics and styrofoam. This would include compostable plastics. This would be most convenient for consumers.

Screen Name Redacted

11/17/2021 08:17 PM

Make the facility where they wash/sanitize reusable containers in a glass building in a high volume area with jobs that pay \$25/hour so that everyone can see the work being done and just bring awareness to reuseable containers.

Screen Name Redacted

11/17/2021 09:51 PM

I strongly support policies that make reusables easier and single-use more difficult! We need a culture shift on this. So glad to see Victoria taking this initiative on.

Screen Name Redacted

11/18/2021 07:02 AM

Go beyond 'encouragement' and just don't offer single use packaging

Screen Name Redacted

11/18/2021 12:50 PM

Compostable single use is way more environmentally friendly than plastic or Styrofoam single use

Screen Name Redacted

11/18/2021 02:16 PM

I appreciate the ban on "compostable" single use pieces as they are often not actually compostable nor recyclable and end up being garbage.

Screen Name Redacted

11/18/2021 03:06 PM

I like to bring my own cups. I carry my own plastic utensils and stainless straws. The city should sell such items as branded goods - you'd make money and encourage use. Also, if you come up with a stainless straw carrier, the would be awesome. They are fine unused, but once you've drunk your drink, you have a dirty straw that you have to put somewhere.

Screen Name Redacted

11/18/2021 05:42 PM

To not be judgmental or paranoid about covid touch transfer on items that are handled.

Screen Name Redacted

11/19/2021 08:59 AM

Convenient drop off locations. Locations at schools, unis, libraries, community centres, waste depots, parks.

Screen Name Redacted

11/19/2021 09:40 AM

All take out should be biodegradable - ex. paper etc. If you require plastic like lids then you should be charged. Also how does this extra charge on consumers help change the waste system? Do you charge the business if they sell single use plastics. Just focus on PLASTIC because let's be honest it is rarely recycled. Less charges on recycling that works like aluminium

Screen Name Redacted

11/19/2021 11:51 AM

Put up refillable water stations and ban bottled water

Screen Name Redacted

11/19/2021 02:57 PM

My husband and I regularly bring our own cups for coffee out. We have acquired several from thrift shops. We keep some in our vehicle and our home for walking take out situations. When we go to a place like the Cook Street Food Court/ trucks, we bring our own plates and cutlery. Yes, there is an inconvenience to this, but we have a much greater 'inconvenience' from the street debris, lack of recycled items and climate effects of our consumer wasteful habits.

Screen Name Redacted

11/19/2021 03:28 PM

Maybe a small discount for bringing your own food containers, like some stores do for bags.

Screen Name Redacted

How easy it is to understand what is and is not compostable or

11/19/2021 05:16 PM

recyclable

Screen Name Redacted

11/19/2021 07:08 PM

Non-compostable single-use items should be banned or at least heavily restricted due to environmental impact, but not before compostable options are available.

Screen Name Redacted

11/19/2021 09:08 PM

If the city is going to enforce this then they need to emphasize the WHY in advertising campaigns targeting those who'd rather look the other way and assume their own reasons; people who don't feel they need an education **S. 22** . Because that is most of the population. If we don't invest in awareness done right, then we're still only fixing one little thing at a time, rather than shifting a whole societal attitude which would assure far more real change & improved environmental practices.

Screen Name Redacted

11/19/2021 09:11 PM

Extend the nulla program to include reusable containers for take out. Create incentives for stores like the dollar store to Help produce less plastic packaging. Create an incentive / recycling program for people to drop off their plastic cutlery, ect that they have already bought, to be disposed of properly. Include balloons in the single use category and ban their use in Victoria. Provide more education and outreach to the public on how harmful balloons and other single use plastics are to our oceans.

Screen Name Redacted

11/19/2021 10:57 PM

Éducation

Screen Name Redacted

11/20/2021 02:31 AM

Hygiene

Screen Name Redacted

11/20/2021 09:41 AM

Truly compostable, made from corn starch or pure paper.

Screen Name Redacted

11/20/2021 01:50 PM

Simple, clearer instructions. Easily accessible info graphics, labels, sorting information. Streamlined process.

Screen Name Redacted

11/20/2021 06:26 PM

Please ban all single use items including compostible ones. People need to bring their own containers and cups or have the option to participate in a program like Nulla cup etc. The current system is way too wasteful.

Screen Name Redacted 11/21/2021 08:22 AM	I would like to see the progress achieved as a result of these efforts. What positive difference can we create?
Screen Name Redacted 11/21/2021 10:04 AM	When it costs people more, then they comply.
Screen Name Redacted 11/21/2021 10:44 AM	Allowing people to provide their own containers at delis in grocery stores.
Screen Name Redacted 11/21/2021 11:01 AM	Integrate with province, feds and other municipalities.
Screen Name Redacted 11/21/2021 11:27 AM	Regulating of all business that supply single use items is critical. Some businesses still use styrofoam packaging for take-out. This also includes food delivery services although I'm not sure how that can be accomplished. The public needs to become aware of the current and long-term impacts of single use items. This starts in the school systems.
Screen Name Redacted 11/21/2021 12:49 PM	None,
Screen Name Redacted 11/21/2021 02:37 PM	I would like the city to go after biodegradable options - not reusable. There is a cost in labour and in food safety to go after reusable
Screen Name Redacted 11/21/2021 02:53 PM	none
Screen Name Redacted 11/21/2021 04:21 PM	Make green bin & recycling pick up every week and other garbage only once every 2 weeks. City of Ottawa does this and it works well to encourage green bin and recycling
Screen Name Redacted 11/21/2021 04:26 PM	i love that this is being considered. this land comes first and the infrastructure needs to reflect that.
Screen Name Redacted 11/21/2021 06:55 PM	It is time to stop this nonsense of single use items.
Screen Name Redacted 11/21/2021 07:25 PM	no foam is an amazing idea!!!

Screen Name Redacted

11/21/2021 07:41 PM

Allowing only truly compostable containers and cups

Screen Name Redacted

11/22/2021 09:46 AM

I so appreciate you all looking at this and just want to stress that it is imperative that we do look at these issues in greater depth and not allow our colonial capitalist habit of thoughtless waste to continue. I also feel that the city should be paying rent to the Songhees and Esquimalt nations. And each property and business owner as well should pay a portion of their income generated to these hosting nations as well.

Screen Name Redacted

11/22/2021 10:00 AM

Create an incentive. If it costs more, I'm less likely to use it. After all, the main purpose of takeout is convenience. If it's not convenient, I'm more likely to say "next time" every time.

Screen Name Redacted

11/22/2021 11:09 AM

This was a disappointing survey - you don't even provide the option to say I don't agree with the idea of restaurants charging fees for single use containers. Zeroing in on punishing the consumer instead of exploring ways restaurants can be supported to provide these options seems short sighted, although ultimately much easier for the city I guess.

Screen Name Redacted

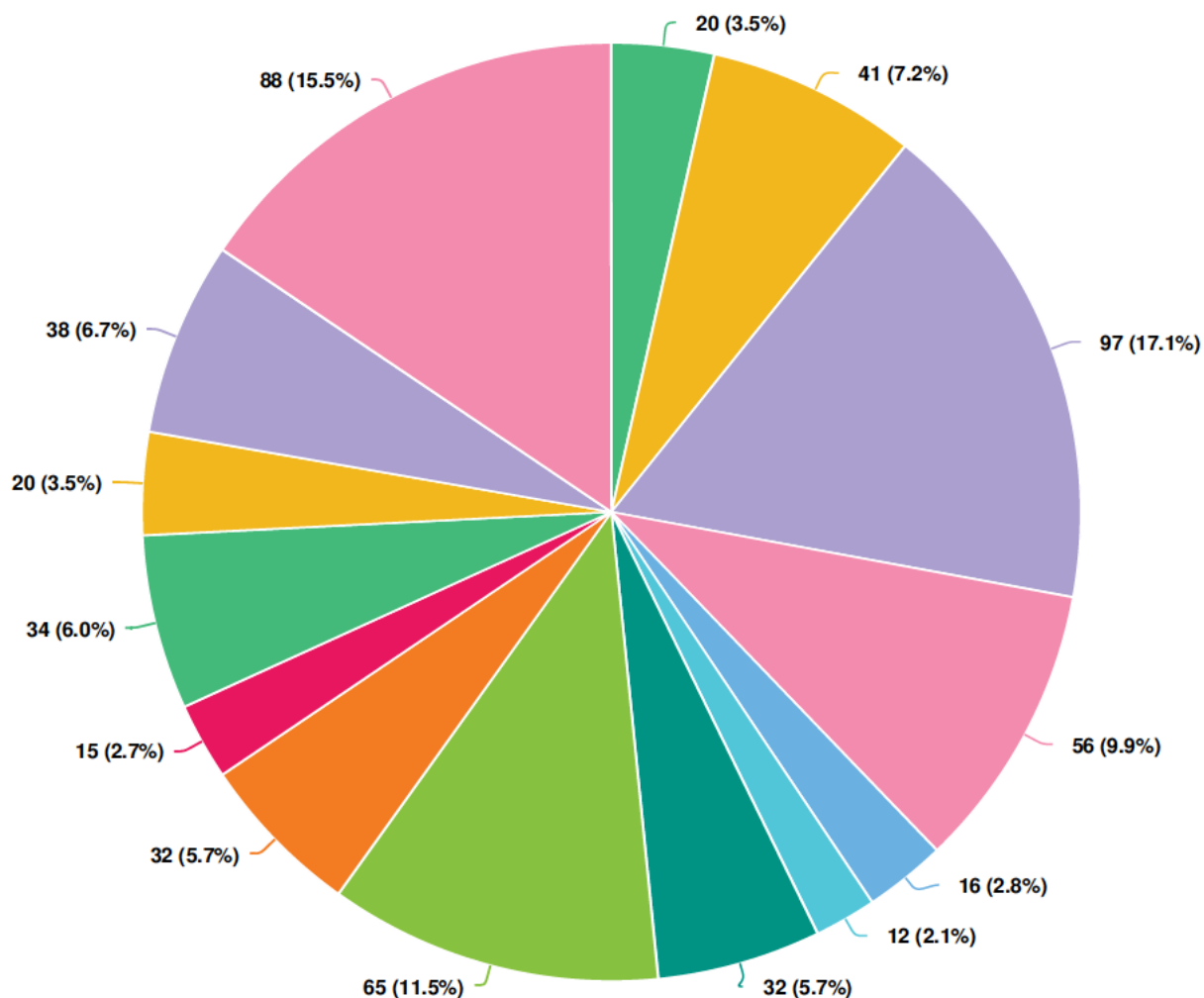
11/22/2021 11:36 AM

Recommend: staff training in all restaurants and coffee shops so that servers always FIRST ASK a client whether they brought their own cup or container before automatically offering a single-use or take-out container to the client. This would provide a bit more social pressure, as people would see that it is becoming the norm for clients to bring their own reusable items for take out.

Optional question (328 response(s), 258 skipped)

Question type: Essay Question

Q9 Which Victoria neighbourhood do you live in?



Question options

- Burnside Gorge
 Downtown
 Fairfield
 Fernwood
 Gonzales
 Harris Green
 Hillside Quadra
- James Bay
 Jubilee
 North Park
 Oaklands
 Rockland
 Victoria West
- I live in another municipality (please specify)

Optional question (566 response(s), 20 skipped)
 Question type: Radio Button Question

Q9

Which Victoria neighbourhood do you live in? (Other (please specify))

View Royal
View Royal
View Royal
View royal
Uptown
Uptown
Sooke, but come to saanich for school.
Sooke but in Victoria frequently

Sidney

Sidney

Sannich, University Heights

Sanich

Salt Spring Island

Saanichton

Saanich/Swan Lake

Saanich. I work downtown Victoria and have a business downtown.

Saanich.

Saanich, Quadra MacKenzie area

Saanich, directly across the road from Oaklands, but conduct all my business, shopping etcetera in Victoria.

Saanich- Tillicum/Gorge

Saanich (Swan Lake)

Saanich (Shelbourne neighbourhood)

Saanich (Gorge/Tillicum)

Saanich - Carey

Saanich

Saanich

Saanich

Saanich

Saanich

Saanich

Saanich

Saanich

Saanich

Saanich

Saanich

Saanich

Saanich

saanich

Saanich

saanich

Saanich

Saanich

Saanich

Saanich

Pender Island

Pender Island

Old town

Oak bay but I work downtown victoria

Oak bay

Oak bay

Oak Bay

Oak Bay

Oak Bay

North saanich

North Oak Bay... but we all work and play in Victoria.

Live in Saanich. Work downtown.

Live in Langford, work downtown Victoria

Langford (more affordable living situations out here) but I frequent downtown, fernwood and James bay

Langford

Langford

Langford

Langford

Langford

I live right on the border of Rockland and Fernwood.

I live in the District of Highlands and work in the City of Victoria

I live in Saanich but am often using City businesses

Highlands, although I have previously resided in fernwood, downtown and Burnside

Highlands

Gorge Tillicum

Gordon head saanich

Gordon head

Gordon Head

Esquimalt

Esquimalt

Esquimalt

Esquimalt

Esquimalt

Esquimalt

Esquimalt

Esquimalt

esquimalt

Esquimalt

Esquimalt

Edmonton (Moving to CRD in spring)

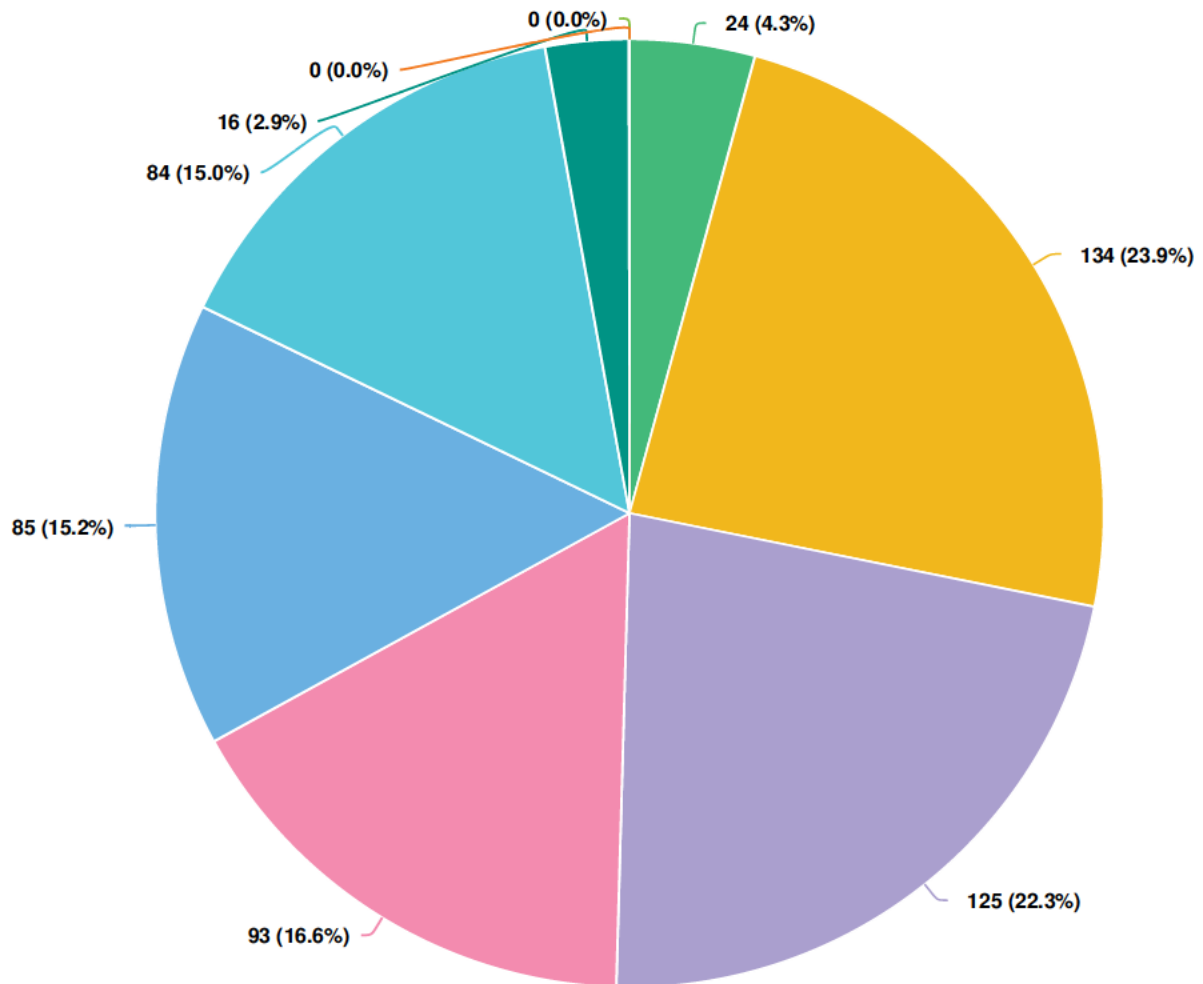
Colwood

Colwood

Central Saanich but work downtown

Central Saanich

Q10 Please select one of the following age ranges:

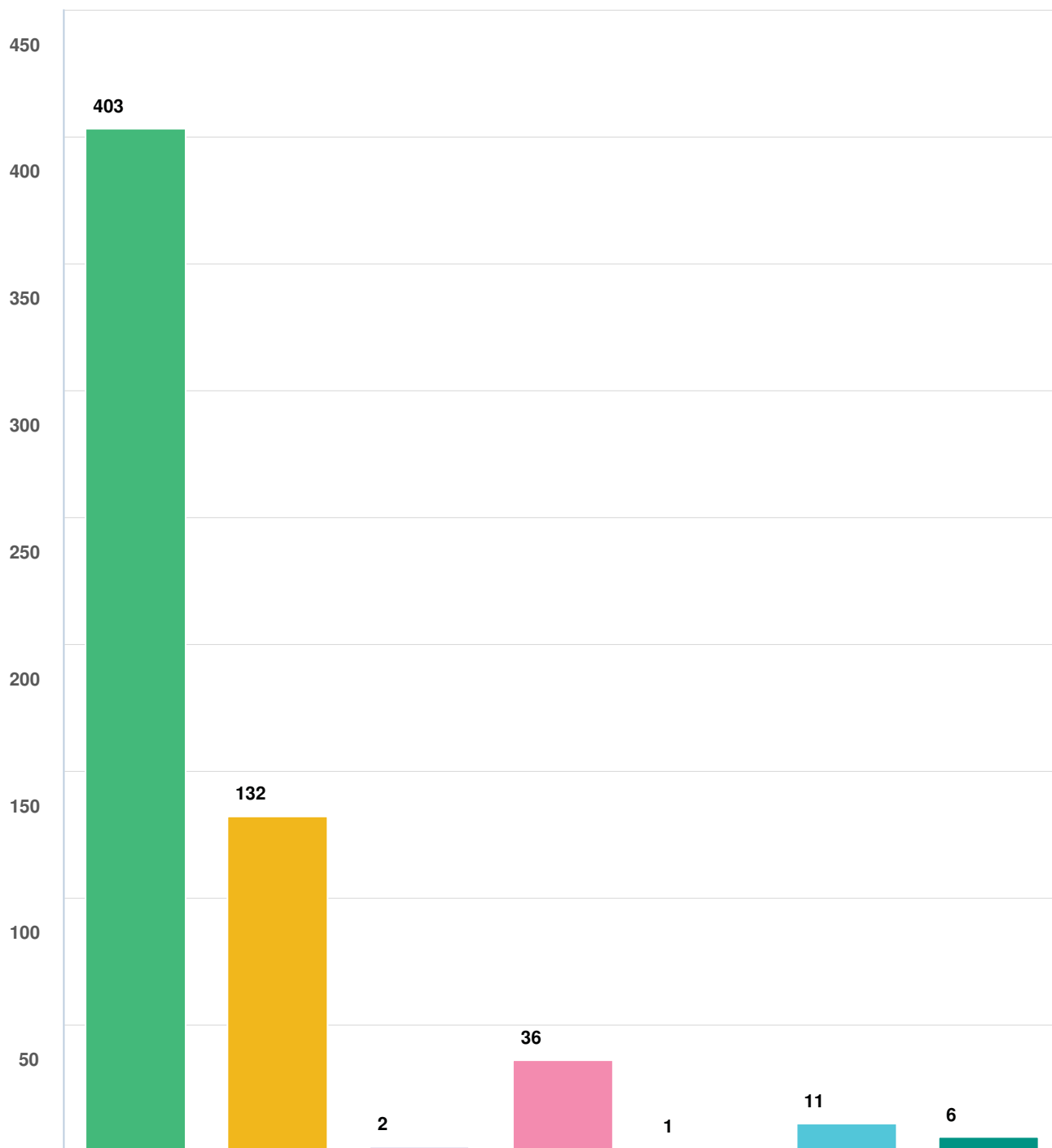


Question options

- 14-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75-84
- 0-13
- 85+

Optional question (561 response(s), 25 skipped)
 Question type: Radio Button Question

Q11 How would you describe your gender identity? (Please select all that apply)



Question options

- Woman / Girl
- Man / Boy
- Transgender
- Cisgender
- Two Spirit
- Non binary
- Other (please specify)

*Optional question (554 response(s), 32 skipped)
Question type: Checkbox Question*

Q11

**How would you describe your gender identity? (Please select all that apply)
(Other (please specify))**

Why does that matter?!?!?!?

Undecided

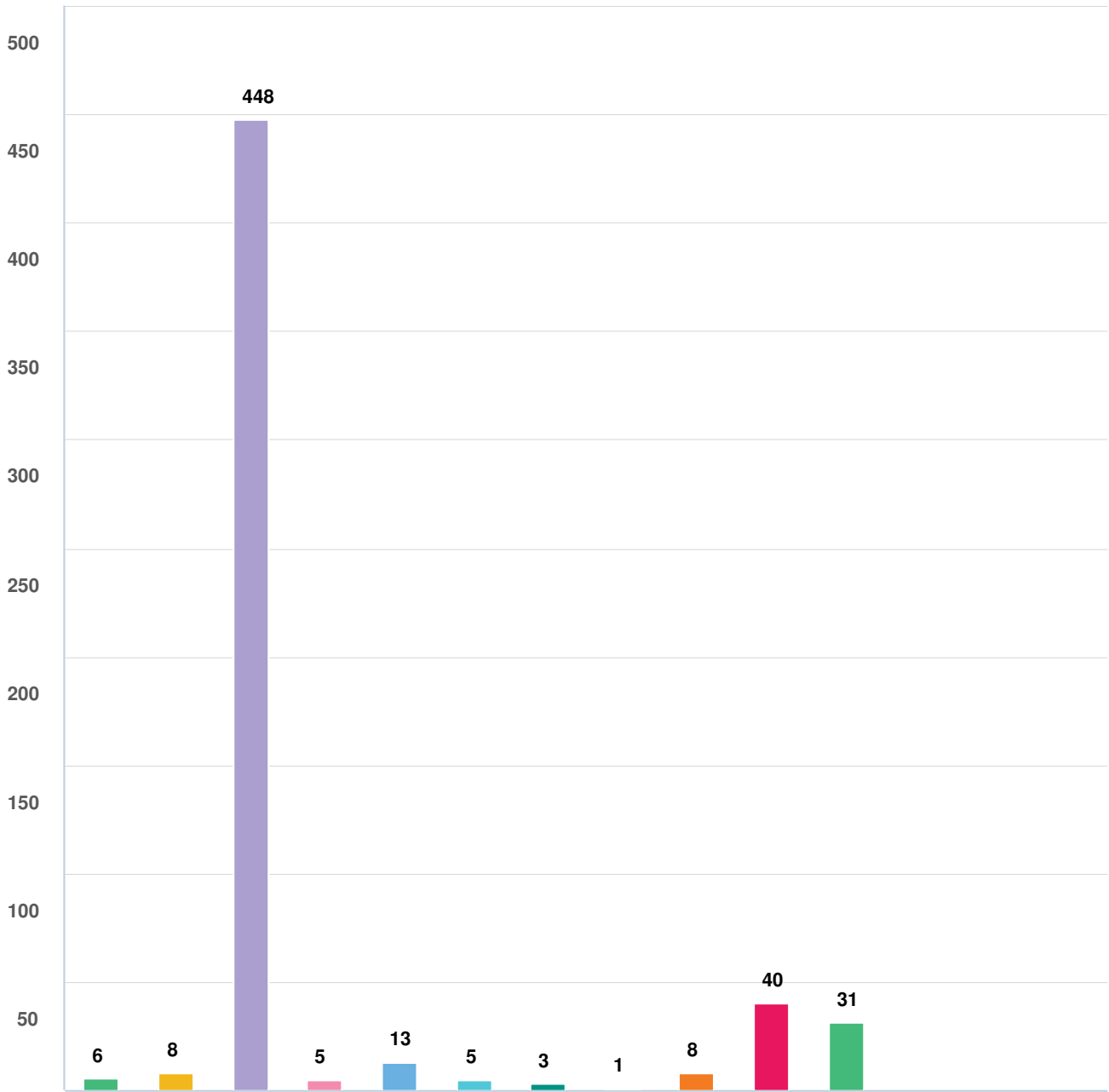
Prefer not to say

Not relevant to this survey

I wonder why these demographic questions are important.

S. 22

Q12 What is your ethnicity? (Please select all that apply to you)



Question options

- First Nation
 ● Metis
 ● European (i.e., French, British, Dutch)
 ● South Asian (i.e., Indian, Pakistani, Sri Lankan)
- East Asian (e.g., Chinese, Japanese, Korean)
 ● Southeast Asian (e.g., Filipino, Vietnamese, Cambodian, Laotian, Thai)
- West Asian (e.g., Iranian, Syrian, Afghan, Saudi Arabian)
 ● Caribbean (e.g., Jamaican, Guyanese, Trinidadian)
- Latin American (e.g., Brazilian, Colombian, Mexican)
 ● Prefer not to say
 ● Other (please specify)
 ● Inuk/Inuit
- African (e.g., Nigerian, Somali, Senegalese)
 ● North African (e.g., Egyptian, Algerian)

Optional question (546 response(s), 40 skipped)
 Question type: Checkbox Question

Q12

What is your ethnicity? (Please select all that apply to you) (Other (please specify))

Why is this even relevant?
White
Ukrainian
Ukrainian
slightly Maliceet/Micmaw
Settler
Russian
Polish

Not relevant to this survey. Racism will stop when we stop demanding that every survey be broken down by race.

North American

Mixed race.

Mixed

Mixed

Human

How could this question even be important to a survey on take out containers?

European, but none of the above

Eastern European and Welsh

Chinese/German

Chilean, Native, Scottish and German

Child of immigrants (Israel and Brazil)

Caucasian

Caucasian

Canadian!!!

Canadian

Canadian

Canadian

Canadian

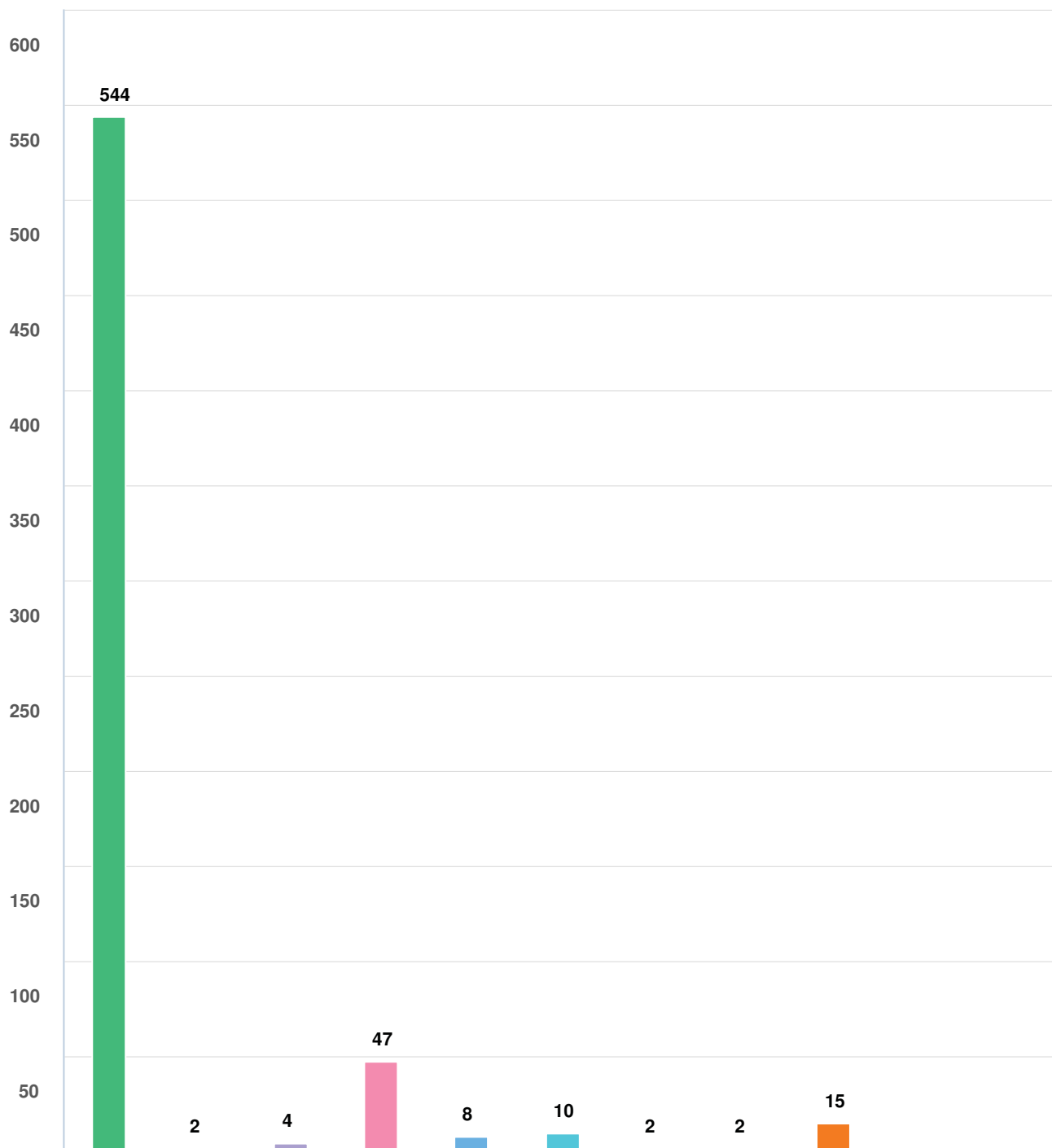
Canadian

Can't I just say Canadian? Europe doesn't want me back.

atheist Jew

3rd gen canadian

Q13 Which language(s) do you speak at home? (Select all that apply)



Question options

- English
- Mandarin
- Cantonese
- French
- German
- Spanish
- Punjabi
- Japanese
- Other (please specify)
- Tagalog
- Arabic

*Optional question (552 response(s), 34 skipped)
Question type: Checkbox Question*

Q13

**Which language(s) do you speak at home? (Select all that apply)
(Other (please specify))**

Swiss dialect
Swedish
swedish
Portuguese
Portuguese
Latvian
Italian
Italian

How could this question even be important to a survey on take out containers?

Hindi

Dutch

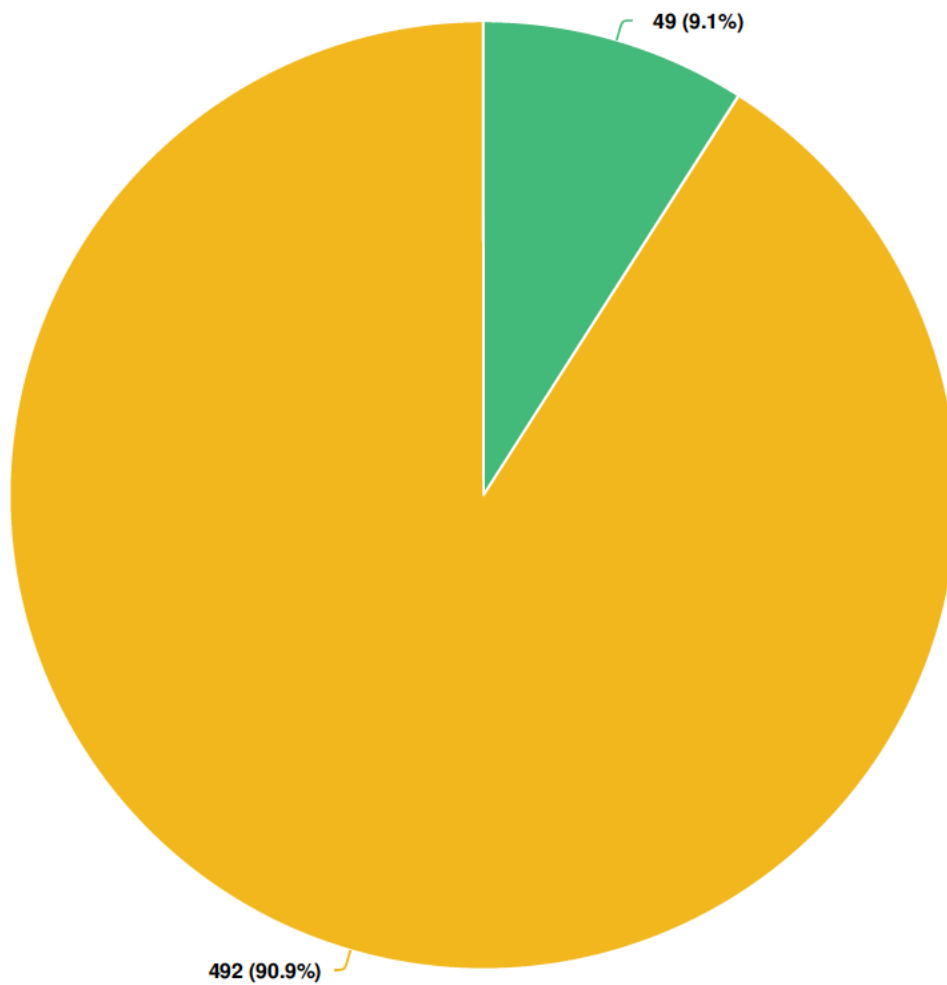
dutch

Dutch

Dutch

Danish

Q14 | Would it help you if City documents were translated into other languages?

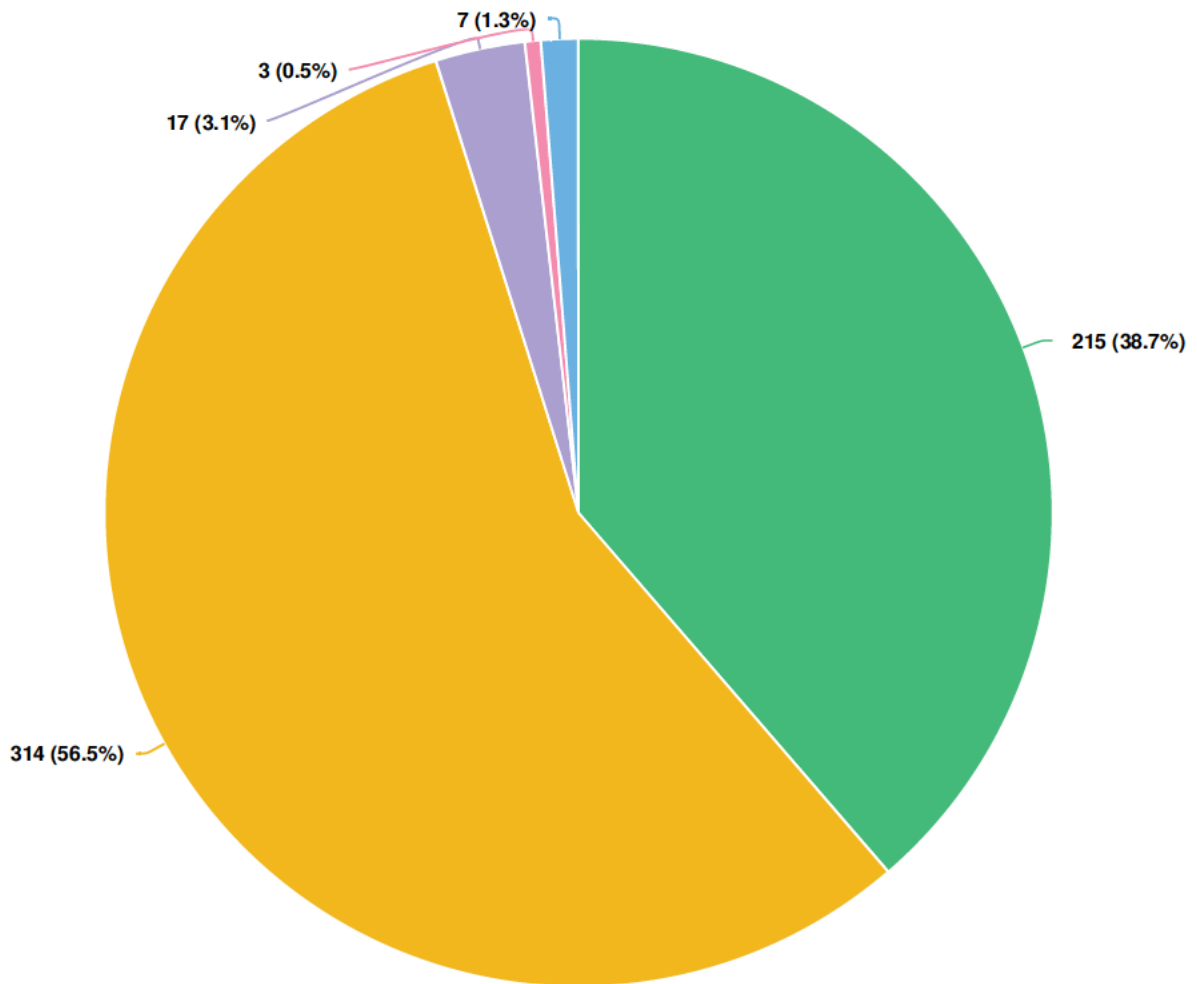


Question options

- Yes
- No

*Optional question (541 response(s), 45 skipped)
Question type: Radio Button Question*

Q15 | What is your current housing situation?

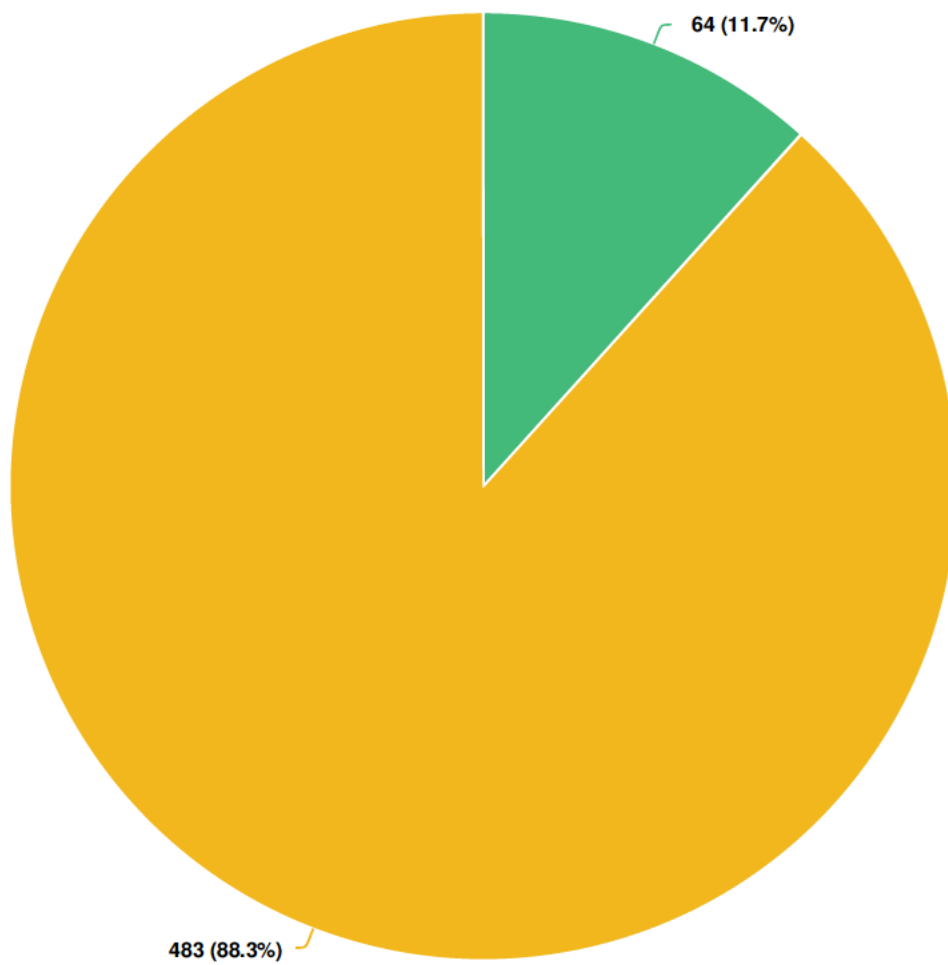


Question options

- Rent
- Own
- Affordable or Below market rental, co ops
- Currently lack stable housing (for example, staying with a friend, living in emergency shelters, transitional housing or are without a home)
- Other (please specify)

*Optional question (556 response(s), 30 skipped)
Question type: Radio Button Question*

Q16 | Do you identify as being a person with a disability?



Question options

- Yes
- No

*Optional question (547 response(s), 39 skipped)
Question type: Radio Button Question*

Q17 | Is there anything the City of Victoria could do to make it easier for you to share your feedback and ideas?

Screen Name Redacted

10/20/2021 12:33 PM

I really like these engage.victoria.ca opportunities.

Screen Name Redacted

10/20/2021 01:51 PM

More listening, less activism.

Screen Name Redacted

10/20/2021 02:09 PM

For starters, give me an option to say NO fee would encourage me to consider these options. The fact that you've already made it a bare minimum of 10 cents suggests you don't actually need want our input and will continue to implement the fees regardless. Anyone that chose 10cents / 25cents did so because they had no cheaper/free options.

Screen Name Redacted

10/20/2021 02:18 PM

n/a

Screen Name Redacted

10/20/2021 02:22 PM

Pay attention when myself and others give feedback.

Screen Name Redacted

10/20/2021 02:30 PM

You shouldn't have to register to complete surveys. This discourages participation.

Screen Name Redacted

10/20/2021 02:40 PM

Do more surveys around town asking random people

Screen Name Redacted

10/20/2021 02:42 PM

Surveys like this are great, thanks for the opportunity to provide feedback!

Screen Name Redacted

10/20/2021 03:04 PM

Yes, identify the councillors that are pushing this nonsense in the middle of the largest economic crisis in our cities history!

Screen Name Redacted

10/20/2021 03:39 PM

Your surveys are biased and presented in such a way that the results will align with your already-decided agenda.

Screen Name Redacted

10/20/2021 04:05 PM

I'm not willing to pay anything for any sort of container from a cafe. I don't think bags should be charged for either. Containers and bags

should be a free part of the service/item purchased. If I buy a \$100 coat, why should I have to pay for a bag to get it home in?

Screen Name Redacted

10/20/2021 04:26 PM

Adding more costs makes living here too expensive when the workforce compensation does not equal enough to live independently on a median income.

Screen Name Redacted

10/20/2021 05:04 PM

Don't make it necessary to create an account on this website in order to provide feedback. Creating a password and confirming the email and everything is a barrier to people who just want simplicity and ease

Screen Name Redacted

10/20/2021 05:07 PM

Listen to responses. The city council is a mess. Support the police and stop the rise of violence and crime in our city. I ask for people to be held accountable for their actions.

Screen Name Redacted

10/20/2021 06:34 PM

to answer question 16: How could this question even be important to a survey on take out containers? Why do some questions not have an option to disagree or place for comments?

Screen Name Redacted

10/20/2021 07:00 PM

Survey is one thing and actually implementing and sharing the reviews what people have to say is other. City doesn't listen to anything, crime rate higher than ever. Give free stuff to homeless to make more attractive to come here, set free drug camps? Needles everywhere in DT, assaults on people and police. Get real councilors!

Screen Name Redacted

10/20/2021 08:04 PM

Don't make it mandatory for service workers to handle people's disgusting personal cups. I would rather quit my job than have to clean out another disgusting personal cup from a complete stranger again in my life. This is completely unfair to service workers who are just staying to get by during the pandemic. I am all for a greener Victoria but this isn't the way to go about it. We need a compost service where it isn't just mixed in with the garbage because the landfill doesn't have the facilities to sort through it. We need more community gardens so we create less food waste and less packaging. Spend the money on things that will make less people sick or upset. I'm not willing to risk my life over a paper cup.

Screen Name Redacted

10/20/2021 08:32 PM

Make it so you don't have to register to participate in surveys Provide opportunities for all answers, not just the ones the city wants to hear (ie questions 3&4, I didn't want to answer any of your options, but I

had to to submit my answers). This makes for very biased surveys and responses.

Screen Name Redacted

10/20/2021 08:57 PM

Having to register for this survey was an unnecessarily and time consuming barrier.

Screen Name Redacted

10/20/2021 10:45 PM

Provide better surveys that allow more individual opinions with less manipulative forced answers - most establishments won't allow personal containers, has VIHA been consulted regarding their stance? There are other ways to encourage businesses and customers to do the right thing without creating mini taxes to manage behaviours. You need to consider more carrot and less stick.

Screen Name Redacted

10/21/2021 01:00 PM

Better built, less leading surveys! Who writes these things?? All are the same, and I feel they are presented in this way because it makes it seem like the City is engaging and listening to it's residents, when in fact this is a falsehood. For optics only.

Screen Name Redacted

10/21/2021 04:50 PM

Not for me, but are there non-online ways to provide input or complete the survey? Many people with disabilities cannot afford electronic devices or operate them. Are you considering ASL when you ask about other languages? Generally, consultation videos don't have ASL interpretation.

Screen Name Redacted

10/22/2021 12:56 PM

Community meetings are needed

Screen Name Redacted

10/22/2021 03:36 PM

Not having to register for an account

Screen Name Redacted

10/23/2021 07:44 AM

None

Screen Name Redacted

10/23/2021 07:18 PM

No, surveys are good

Screen Name Redacted

10/25/2021 11:26 AM

This works well. Having some 'focus' groups (online or in person) would be helpful.

Screen Name Redacted

You could promote initiatives on social media platforms; use targeted

10/25/2021 02:19 PM

ads on Facebook and Instagram to encourage locals to get engaged. I have found it incredibly difficult to have my voice heard or even be aware of the changes that are going on. I think if more people knew about what the local government was doing then several unintuitive infrastructure projects wouldn't have gone through. But this government appears to thrive on scarce community engagement.

Screen Name Redacted

10/25/2021 11:08 PM

You're doing a great job. Merci beaucoup

Screen Name Redacted

10/26/2021 05:30 PM

I think you're doing a great job but communities and neighbourhood groups need to support and promote what you're doing and get behind the 'Vic Welcome City Action Plan

Screen Name Redacted

10/26/2021 05:40 PM

I appreciate these surveys!

Screen Name Redacted

10/27/2021 08:05 AM

Thank you for promoting programs and bringing solutions to reduce waste and create awareness in our City!!

Screen Name Redacted

10/27/2021 08:54 AM

Listen.

Screen Name Redacted

10/27/2021 09:04 AM

No

Screen Name Redacted

10/27/2021 09:47 AM

Very much appreciated the opportunity to complete this survey.,

Screen Name Redacted

10/27/2021 09:56 AM

Please begin a survey like this with a summary of local Indigenous rights-holders comments and concerns. As a white woman I am a beneficiary of Canada's, BC's, and the City of Victoria's genocidal policies that target Indigenous peoples and their governments. I want to see, first hand, that new policies and laws are not repeating the mistakes of the past.

Screen Name Redacted

10/27/2021 10:05 AM

Surveys are fine, thank you for being forward thinking

Screen Name Redacted

10/27/2021 10:08 AM

I find the surveys a good idea.

Screen Name Redacted 10/27/2021 10:09 AM	Keep sharing on social media - Capital Daily, FB, instagram
Screen Name Redacted 10/27/2021 10:53 AM	No
Screen Name Redacted 10/27/2021 11:31 AM	No
Screen Name Redacted 10/27/2021 11:36 AM	Make registration pro cell easier
Screen Name Redacted 10/27/2021 11:44 AM	put fliers in mailboxes so people can fill in and perhaps drop off at a library, or mail for free
Screen Name Redacted 10/27/2021 02:20 PM	City could do a series on news that highlights how businesses are implementing all that is proposed above (even get Chek Around guys involved). Will draw attention to like-minded business practices, gain public following for those businesses, and in turn encourage businesses less eager to convert to this plan, to fall in line more quickly.
Screen Name Redacted 10/27/2021 04:53 PM	I personally have many ideas on many issues, and yes, I wish there was a Forum to voice these ideas.
Screen Name Redacted 10/27/2021 08:51 PM	I just found out about this platform from capital city daily... I've lived here for 17 years. With such a broad target audience I'd say something as simple as signs would help.
Screen Name Redacted 10/29/2021 09:47 AM	Yes, the City should be proactively sending out engagement emails to the public in the city. The City should expend the effort needed to get an email address for the majority of the residents of the City especially renters
Screen Name Redacted 10/29/2021 12:20 PM	Yes, hold an on line forum for people to give their input as to answering questions and fielding ideas.
Screen Name Redacted 10/29/2021 07:15 PM	Make me feel like you act on what the majority wants and not the "fringe" element of society

Screen Name Redacted 11/03/2021 11:33 AM	Have recycling places stop charging fees. COV should cover their costs.
Screen Name Redacted 11/03/2021 11:38 AM	keep up the good effort!!
Screen Name Redacted 11/03/2021 11:49 AM	Let us know that you are actually reading and digesting comments, publish a report with results.
Screen Name Redacted 11/03/2021 11:53 AM	Promote surveys on social media for younger people to see.
Screen Name Redacted 11/03/2021 12:17 PM	Good job! May you all get at least \$30/hour with 10 weeks paid vacation! Charming animation about that: https://www.youtube.com/watch?v=9c6zHPdA6WI Great news show about that: www.DemocracyNow.org
Screen Name Redacted 11/03/2021 12:37 PM	Thank you.
Screen Name Redacted 11/03/2021 01:09 PM	Explain the reasoning for a ban on biodegradable and compostable plastics (non-biodegradeable and non-compostable plastics should absolutely be banned.
Screen Name Redacted 11/03/2021 02:13 PM	Offer the option to say you don't agree with what is being proposed - rather than just giving options to select that are not agreeable.
Screen Name Redacted 11/03/2021 02:59 PM	n.a.
Screen Name Redacted 11/03/2021 05:36 PM	Don't make me sign up for a meeting with the planners before allowing me to provide feedback on important changes to the zoning bylaws.
Screen Name Redacted 11/03/2021 05:52 PM	Think about collection and recycling, every two weeks is not enough. Drop off centres are car friendly, not walkable.

Screen Name Redacted 11/03/2021 06:18 PM	No this is easy.
Screen Name Redacted 11/03/2021 10:38 PM	Not requiring someone register to complete the surveys, I almost didn't do this one because I had to register.
Screen Name Redacted 11/04/2021 09:13 AM	I live in an apartment where residents pay little attention to recycling. How can that lack of knowledge and motivation be addressed? :)
Screen Name Redacted 11/04/2021 09:23 AM	Don't require people to register to complete a survey/provide feedback. Registration is an unnecessary step - from the perspective of the one providing feedback.
Screen Name Redacted 11/04/2021 10:04 AM	No, this format is great for me.
Screen Name Redacted 11/04/2021 10:53 AM	Could have a QR code to link to this survey at the businesses in question.
Screen Name Redacted 11/04/2021 12:17 PM	no
Screen Name Redacted 11/04/2021 12:42 PM	Open house/drop in meetings at community centre.
Screen Name Redacted 11/04/2021 03:31 PM	City of Victoria would gain a lot of understanding and support for their environmental proposals if articles on such were submitted to Times Colonist and local newspapers and magazines, Chek news, etc. with request for feed back via email or letter. Most citizens today are aware of environmental problems, and would welcome action to lessen pollution by any body with power to do so.
Screen Name Redacted 11/07/2021 11:24 AM	You might ask for written ideas, as well as checking the blanks to your questions. To that end, I'm using this box to provide one idea. Your note about biodegradable and compostable containers ending up in the landfill is shocking and suggests to me that a detailed quantitative assessment of the recycling program, including an estimate of the environmental costs where the program is not working, is needed so that the public and all levels of government can work with industry towards addressing the issues. Industry needs to provide solutions, and the public must be willing to pay the price. Just

as with the carbon tax, the environmental costs of plastic, and biodegradable and compostable plastics, need to be added into the equation and taxed so that more environmentally appropriate products are used. Provincial university programs and undergraduate and graduate students could be used to develop solutions at the technical, environmental and economic levels. I applaud your current efforts!

Screen Name Redacted

11/08/2021 03:19 PM

Advertising in newspapers or social media so that younger adults know that they can engage and take these surveys as well.

Screen Name Redacted

11/09/2021 10:40 AM

Better indication under the account section as to which surveys are currently filled out or not.

Screen Name Redacted

11/09/2021 12:58 PM

Nope All good This is a great city and we have been here 3 years now and still know it's great

Screen Name Redacted

11/09/2021 03:21 PM

Ban plastics. Okthanksbye

Screen Name Redacted

11/09/2021 07:28 PM

Not require creating an account. This deters a lot of people.

Screen Name Redacted

11/09/2021 07:57 PM

no

Screen Name Redacted

11/09/2021 08:21 PM

Not having to sign up would be a good start. To be honest I don't think the City of Victoria really cares about the citizens feedback. If they did we wouldn't have "picnic point" , the overengineered bike lanes and there would be enough police

Screen Name Redacted

11/09/2021 08:29 PM

Make people more aware that there is tools available, surveys available to voice their feelings. The bike lane surveys were hidden, ignored and disaster by a council pushing thru something with little regard to public opinion.

Screen Name Redacted

11/09/2021 08:43 PM

Make good decisions not quick ones, please consider different factors affecting single use items

Screen Name Redacted

I'd prefer to not have to register for future surveys.

11/09/2021 09:48 PM

Screen Name Redacted

11/10/2021 12:29 AM

Yes, you leave out options in the survey. Example: charge for disposable, where is the zero. Also your surveys are looking for confirmation of what you plan on doing. A person can do many things for the environment but be totally against this and other crazy ideas. The issue is much bigger than the little things any city can do.

Screen Name Redacted

11/10/2021 03:35 AM

Graphical elicitation.

Screen Name Redacted

11/10/2021 11:10 AM

Nope, these surveys make it pretty easy.

Screen Name Redacted

11/10/2021 11:37 AM

Not that I can think of right now.

Screen Name Redacted

11/10/2021 12:31 PM

I think this is a great idea, this kind of survey! Thanks.

Screen Name Redacted

11/10/2021 09:22 PM

I think you should have people with disabilities contribute to the creation of the survey questions.

Screen Name Redacted

11/12/2021 09:06 AM

In Switzerland residents are entitled to a specific number of city certified garbage bags per year, if the need more they must purchase from the city.

Screen Name Redacted

11/14/2021 05:29 PM

A facebook presence would be appreciated without the censorship of comments except for abusive comments

Screen Name Redacted

11/15/2021 09:34 AM

Keep marketing surveys on Instagram!

Screen Name Redacted

11/15/2021 05:00 PM

signing in likely inhibits some citizens

Screen Name Redacted

11/15/2021 06:14 PM

The City must do a better job of advertising and sharing engagement opportunities. The CRD, Province, neighbourhood associations, city councillors, and other partners and stakeholders should be sharing this information.

Screen Name Redacted 11/16/2021 02:24 PM	This usability of this app could use improvement. It's quite clunky and not optimized well for the web.
Screen Name Redacted 11/16/2021 05:31 PM	stop forcing biased answers by not providing a "none of the above" option to certain questions, as for example in this survey, no.'s 4 & 5.
Screen Name Redacted 11/16/2021 06:56 PM	I think more people would respond if you did not have to register with an account in order to do so
Screen Name Redacted 11/17/2021 09:34 AM	Make it more widely know that these surveys are out there
Screen Name Redacted 11/17/2021 10:00 AM	Surveys like this should be fine.
Screen Name Redacted 11/17/2021 12:52 PM	So great to hear about this! :) Be sure to engage all organizations that are focused on zero waste and working with the city, following up etc. I am surprised that Surfrider Foundation Vancouver Island hasn't been more engaged only we have been transitioning so perhaps this got overlooked. Please lets stay in contact, I have transitioned to the Hold On To Your Butt campaign and someone new will be taking over the Rise Above Plastics lead so both emails continue to be monitored. I will be sure to pass this survey on to our core team and volunteers.
Screen Name Redacted 11/18/2021 10:20 AM	Listen. I consider myself very progressive like many council members, but you can ram things down on people. Listen. This council continues to inact progressive movements, but they still have sometimes maybe many times back down. Don't force progressive movement on people. This erodes everything progressive have been work towards for years. It is evident this council listens more to themselves and less towards what the people you serve want. Having public engagement with only certain individuals you make the outcome what you want and you know it. So stop and listen. Many of you give progressive a bad name
Screen Name Redacted 11/19/2021 08:59 AM	Not require an account and email and PW
Screen Name Redacted 11/19/2021 09:40 AM	The ability to engage on the city website

Screen Name Redacted 11/21/2021 08:22 AM	This survey is a good feedback tool.
Screen Name Redacted 11/21/2021 10:13 AM	For the Mayor and Together Victoria coalition to apologize for ruining Victoria and RESIGN immediately.
Screen Name Redacted 11/21/2021 11:01 AM	I would like to see results of engagement. I would also like to see a survey that is statistically sound and not one that is responded to by choice. If it is self identified, then compare to population demographics
Screen Name Redacted 11/21/2021 12:49 PM	Don't bother
Screen Name Redacted 11/21/2021 02:53 PM	actually read and analyze the data
Screen Name Redacted 11/21/2021 04:21 PM	Add options to surveys where you don't agree instead of assuming everyone agrees and asking what amount. For example. Question 3 & 4 in this survey have no option to say you don't agree with charging, only dollar amounts. It's then easy to say everyone who took the survey agrees with at least x amount. This makes the survey biased.
Screen Name Redacted 11/21/2021 04:26 PM	linktree account linked to instagram with these surveys
Screen Name Redacted 11/21/2021 07:25 PM	n/a
Screen Name Redacted 11/22/2021 09:46 AM	Outreach.
Screen Name Redacted 11/22/2021 10:00 AM	Make these surveys more widely distributed. I'm wondering what other surveys I've missed out on...
Screen Name Redacted 11/22/2021 11:36 AM	Thank you so much for asking our opinion this way! I am impressive with the level of engagement.

Optional question (111 response(s), 475 skipped)

Question type: Essay Question

Business Survey

SURVEY RESPONSE REPORT

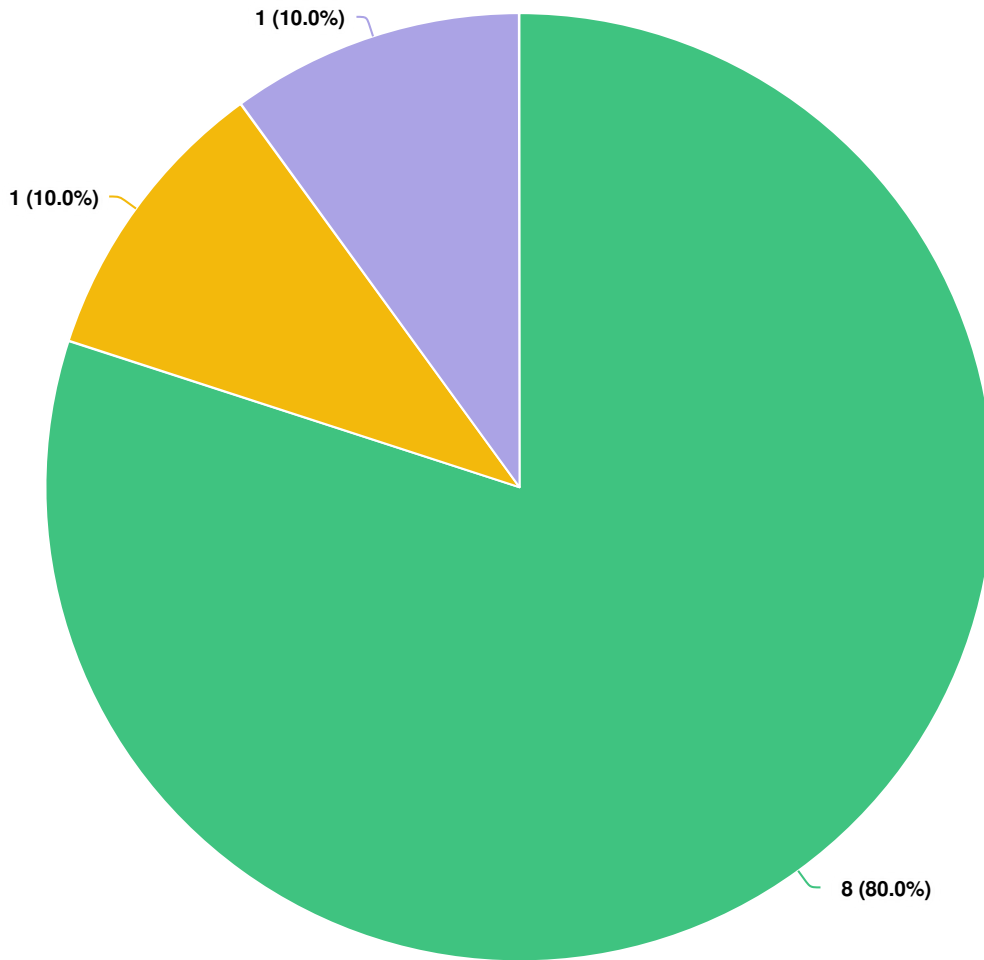
20 October 2021 - 22 November 2021

PROJECT NAME:

Single-Use Item Reduction

SURVEY QUESTIONS

Q1 How strongly do your customers value waste reduction and environmental sustainability?

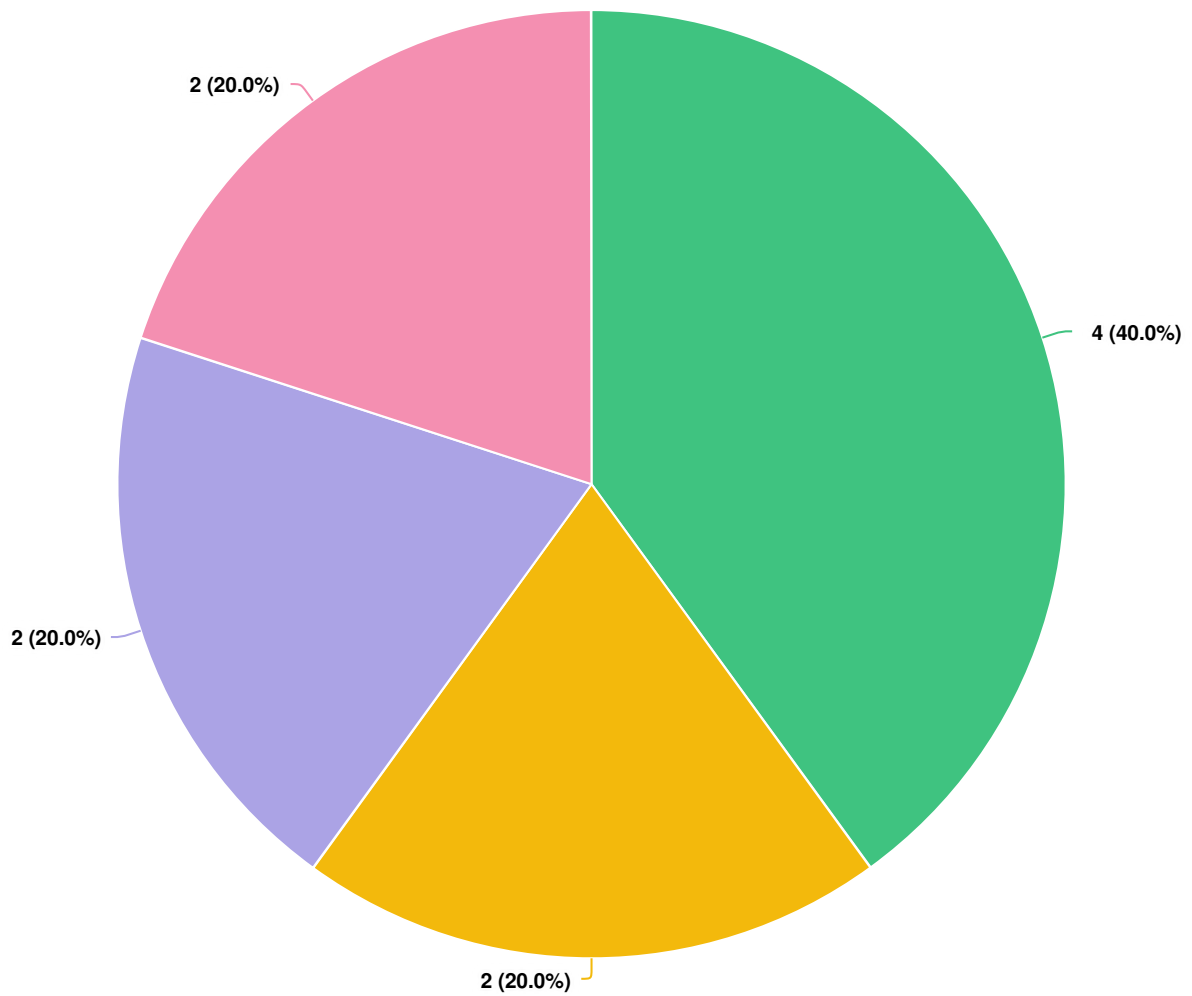


Question options

- Strong environmental values
- Medium environmental values
- Low environmental values

Mandatory Question (10 response(s))
Question type: Radio Button Question

Q2 Roughly, what percent of your sales are from take-out?

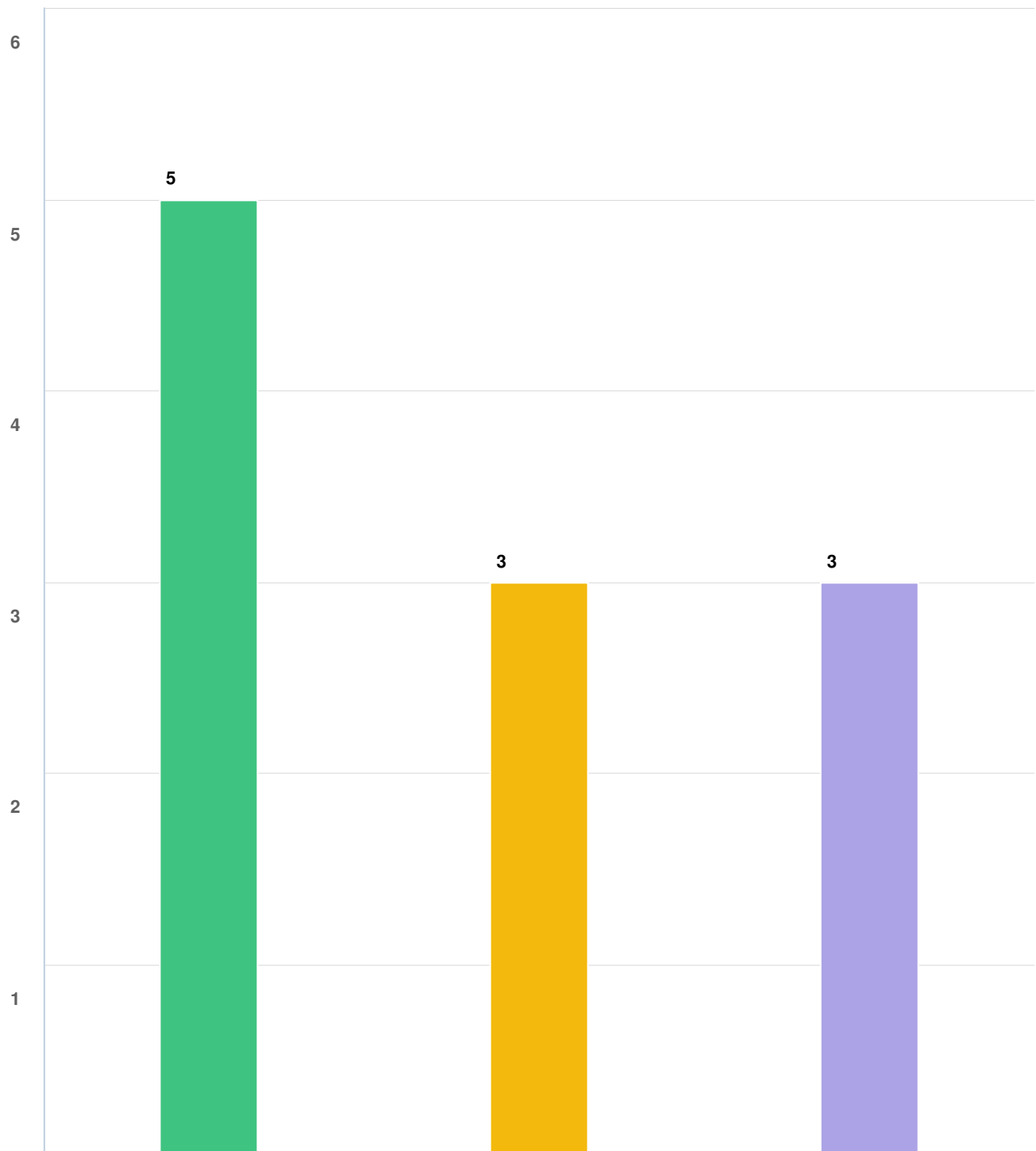


Question options

- 0-25%
- 25-50%
- 50-75%
- 75-100%

Mandatory Question (10 response(s))
Question type: Radio Button Question

Q3 Does your business provide delivery?



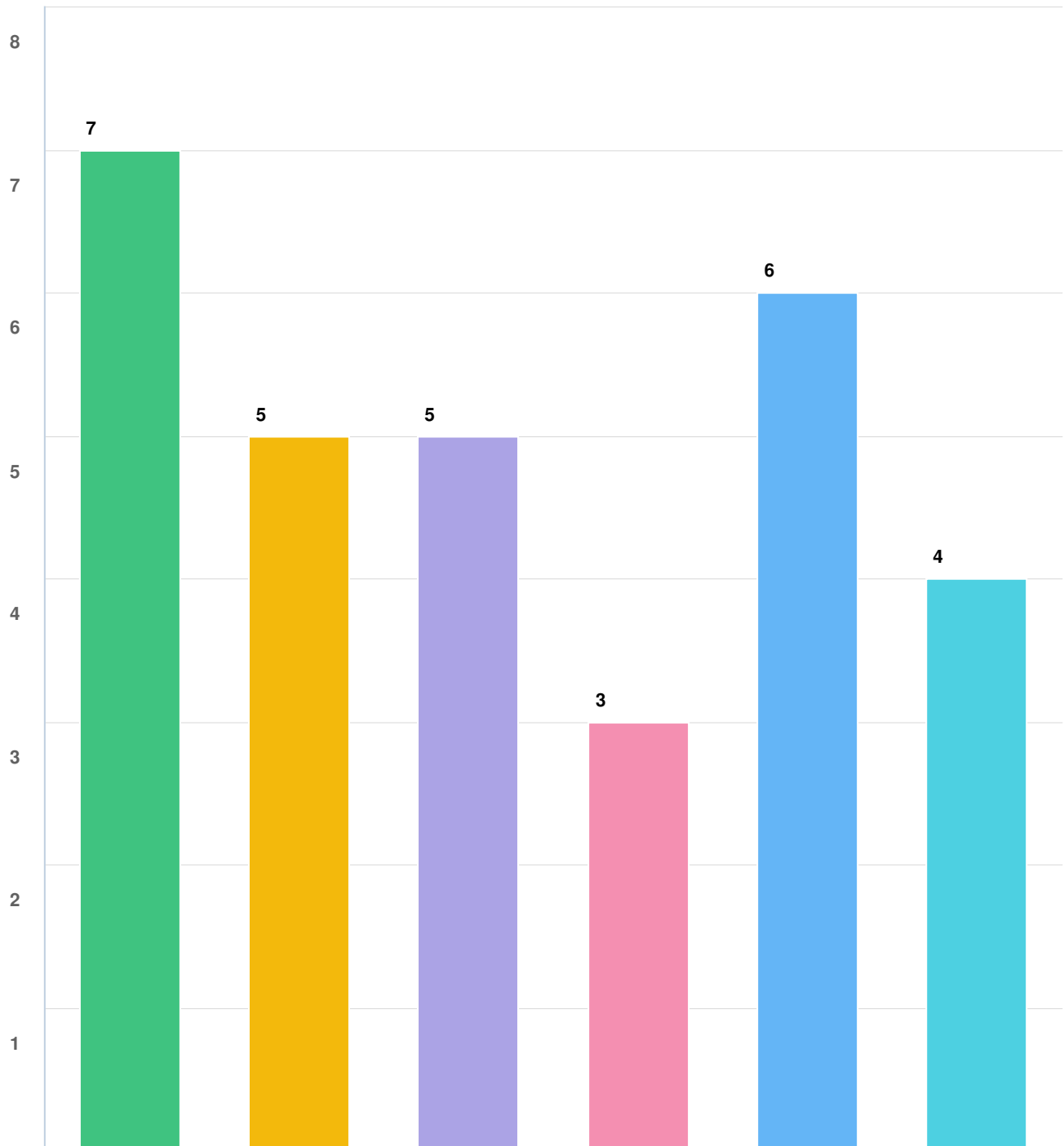
Question options

- Through your own service
- Through a third-party service
- My business does not provide delivery

Mandatory Question (10 response(s))

Question type: Checkbox Question

Q4 What actions has your business taken to reduce the distribution of disposable single-use items? (choose all that apply)



Question options

- Allow reusable cups
 ● Allow reusable containers
 ● Promote reuse through educational signage
- Provide discount for customer to bring own cup or container
 ● Purchase sustainable packaging
 ● Other (please specify)

Mandatory Question (10 response(s))
 Question type: *Checkbox Question*

Single Use Items - Business Survey

Q4 Other Please Specify Answers

What actions has your business taken to reduce the distribution of disposable single-use items choose all that apply. Please specify.

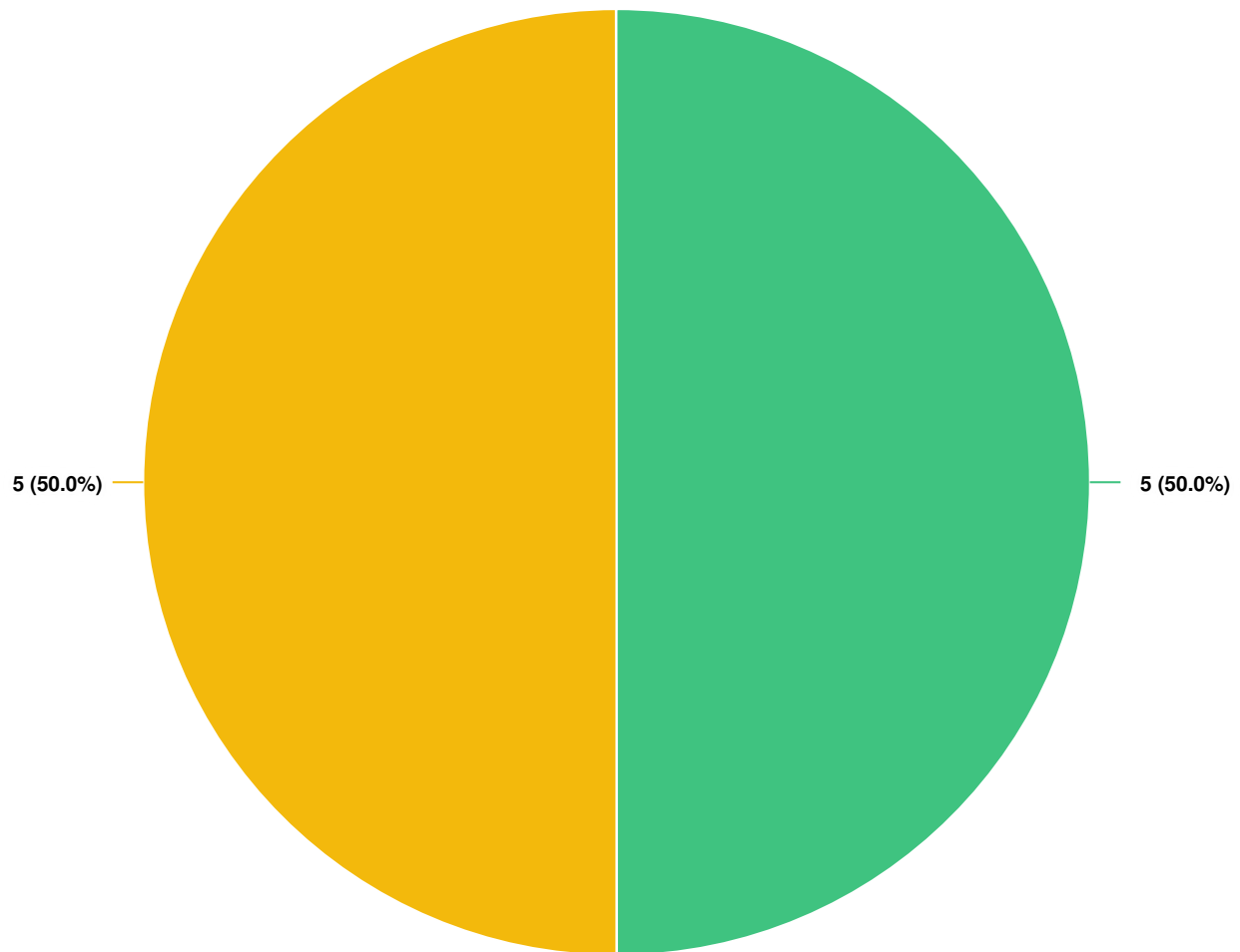
We are a refillery. We focus on selling bulk cleaning products which we pour directly into the customer's own container which they provide. We carry a growing selection of reusable and plastic free household and personal care items.

no longer offer straws

Educating why we need a single-use ban.

Banned single use beverage bottles at functions

Q5 Do you provide plastic products labelled as biodegradable or compostable in your business?



Question options

- Yes
- No

Mandatory Question (10 response(s))
Question type: Radio Button Question

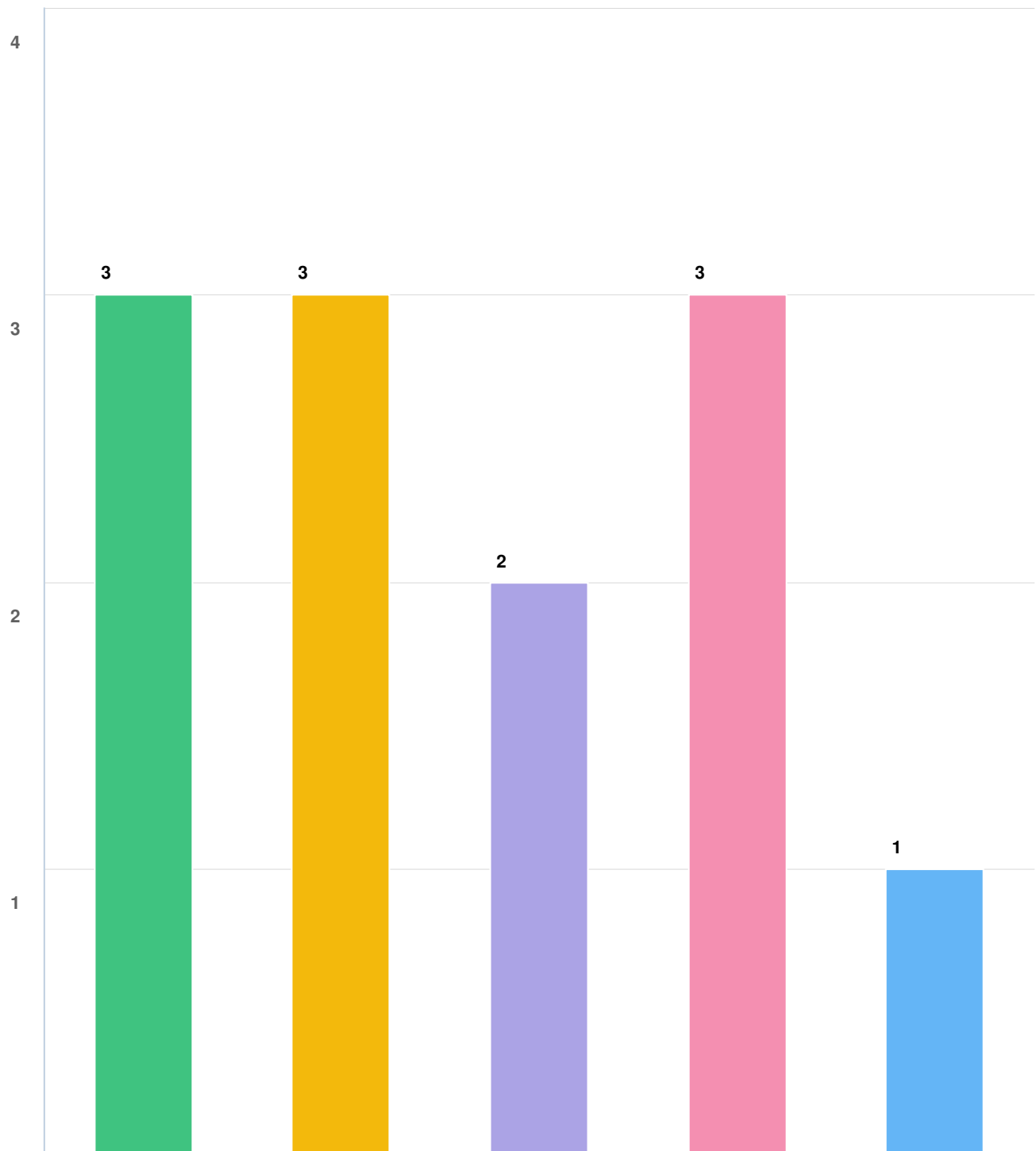
Q5 of business survey report

Do you provide plastic products labelled as biodegradable or compostable in your business?

(Please specify answers)

Clear compostable deli containers

Q6 If yes, what types? (check all that apply)



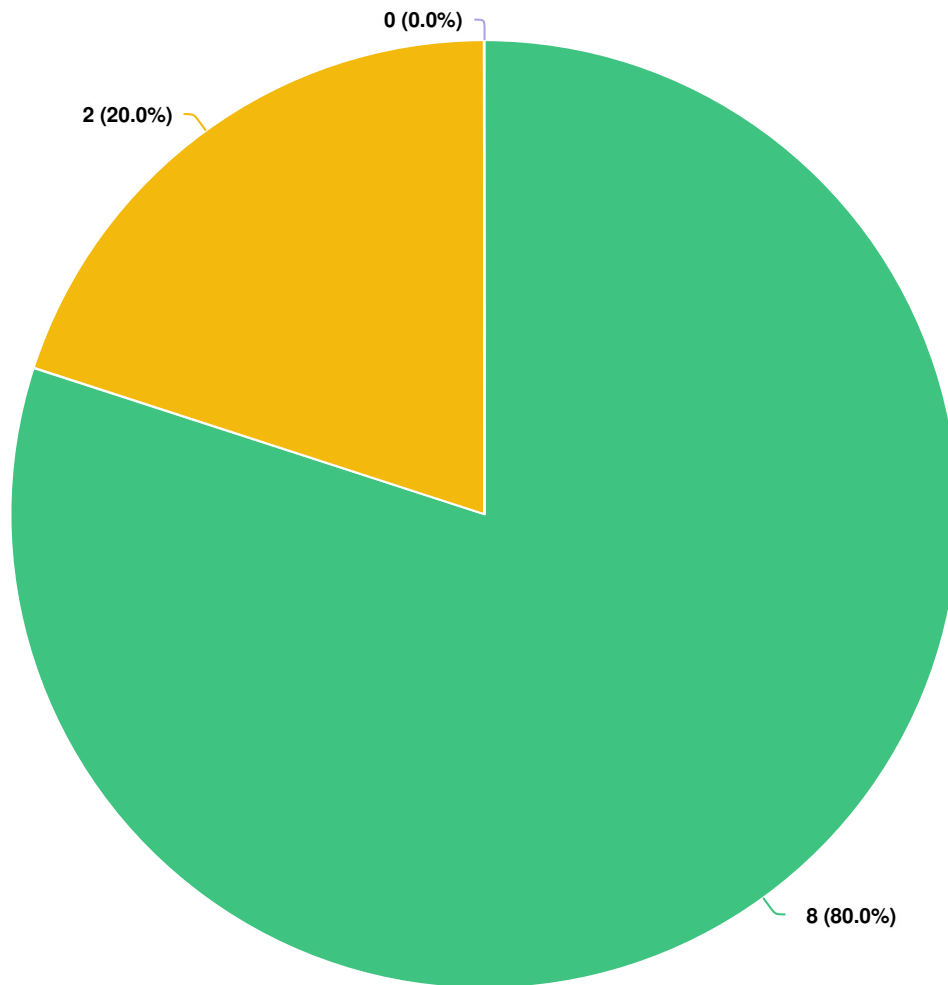
Question options

- Cups
- Takeout containers
- Cutlery
- Straws
- Other (please specify)

Optional question (5 response(s), 5 skipped)

Question type: Checkbox Question

Q7 My business would be interested in participating in a reusable cup and/or reusable take-out container service.

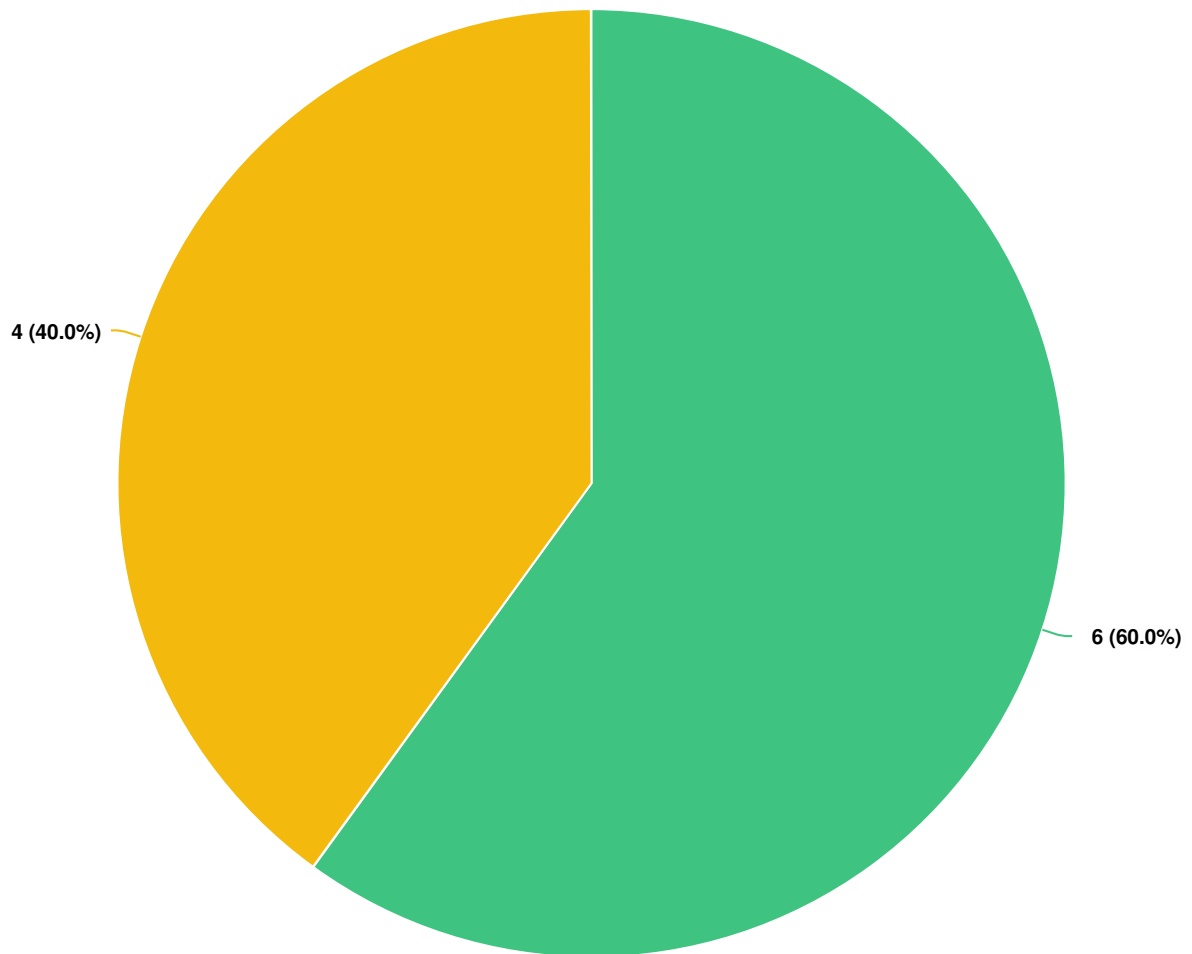


Question options

- Yes
- No
- I need more information

Mandatory Question (10 response(s))
Question type: Radio Button Question

Q8 Does your business have dishwashing equipment on-site suitable for washing and sanitizing reusable cups and containers?



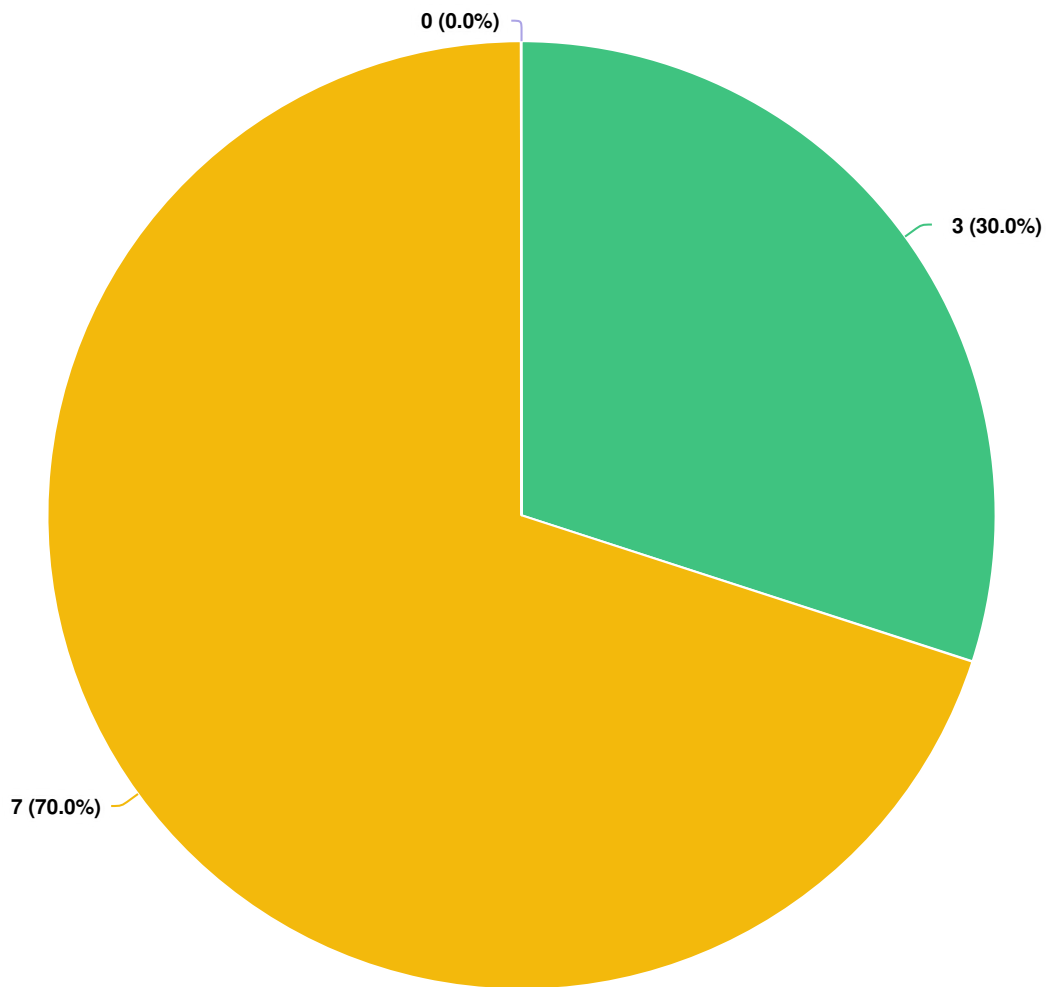
Question options

- Yes
- No

Optional question (10 response(s), 0 skipped)

Question type: Radio Button Question

Q9 | The City is considering requiring businesses to charge customers a fee for single-use cups and containers to motivate customers to choose a reusable alternative. The fees would be kept by the business. Please indicate a suitable fee for cups that would motivate customers to choose a reusable option:

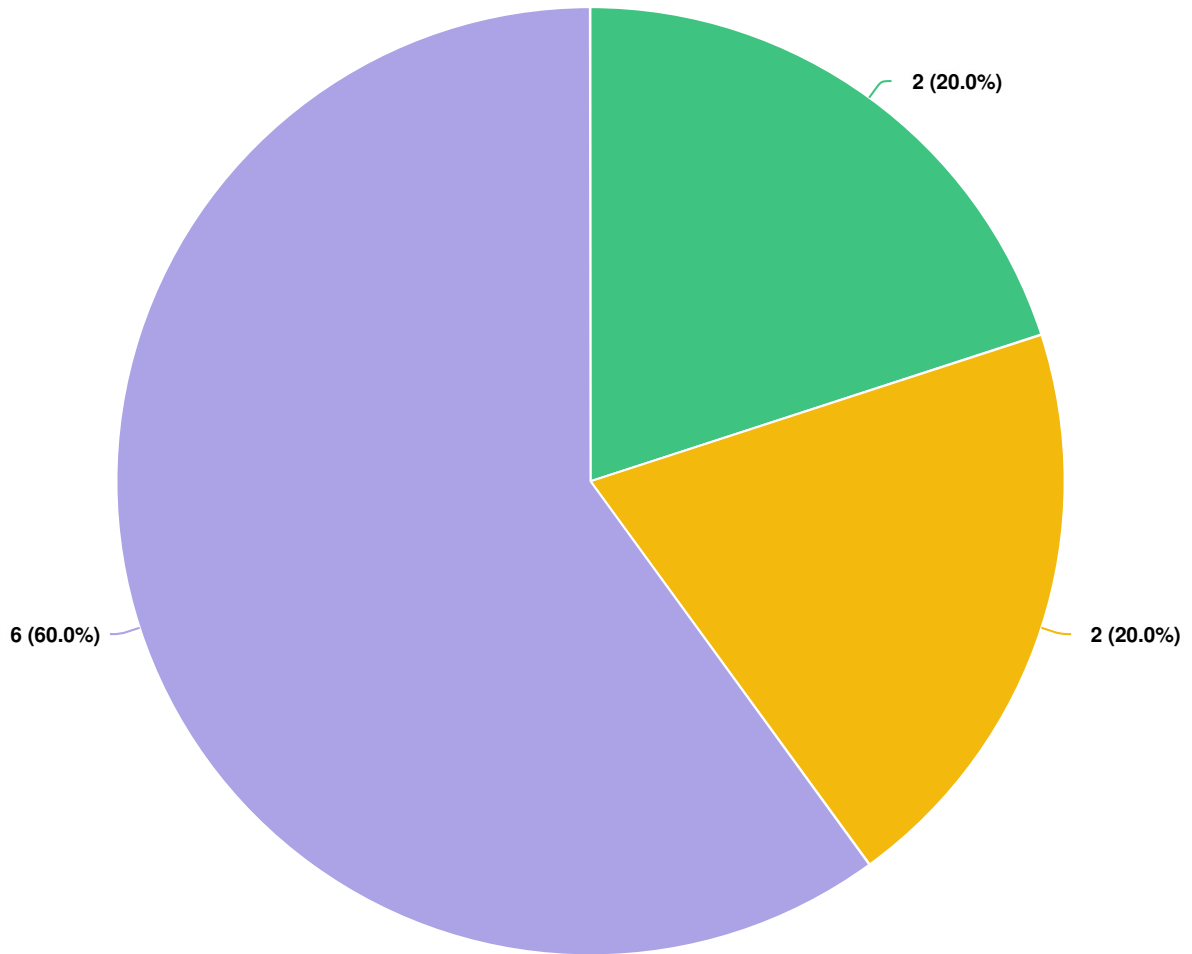


Question options

- 25 cents
- 50 cents
- 10 cents

Mandatory Question (10 response(s))
Question type: Radio Button Question

Q10 Please indicate a suitable fee for containers that would motivate customers to choose are usable option:



Question options

- 25 cents
- 50 cents
- 1 dollar

Mandatory Question (10 response(s))
Question type: Radio Button Question

Q11 | Are there other approaches to reducing disposable single-use items that you have already taken or are planning to take?

Screen Name Redacted

10/25/2021 03:44 PM

Support business to transition into carbon neutral operations.

Screen Name Redacted

10/26/2021 11:55 AM

Much like the straw pledge that Surfriders initiates, businesses need to be shown how their bottom line can improve by going more green. Raise their garbage collection fees, show them how much they spend annually on packaging, show them how much labour they will save not having to deal with the single use packaging, show them how much marketing they will gain and how customer loyalty can improve by being able to tap into the growing movement of doing the right thing for their customers and the environment by breaking away from single use packaging. The sad truth is you can't hope businesses will "do the right thing" especially when most of us are barely able to keep our doors open without office workers spending in the downtown core and rents going up to insane amounts.

Screen Name Redacted

10/27/2021 07:43 AM

Thanks for doing this. There is way too much waste.

Screen Name Redacted

11/03/2021 12:31 PM

Pressure staff and council to support the single-use ban. The level playing field that only the ban can bring is needed.

Screen Name Redacted

11/10/2021 02:54 PM

PLA and other compostable containers are made from renewable resources. There needs to be a plan to sort and commercially compost these containers locally.

Screen Name Redacted

11/15/2021 01:27 PM

I like the idea of reusable items but predict an issue of staffing i.e. who will run a reusable service? I suggest this be a recycling program paid for by the province with union wages.

Screen Name Redacted

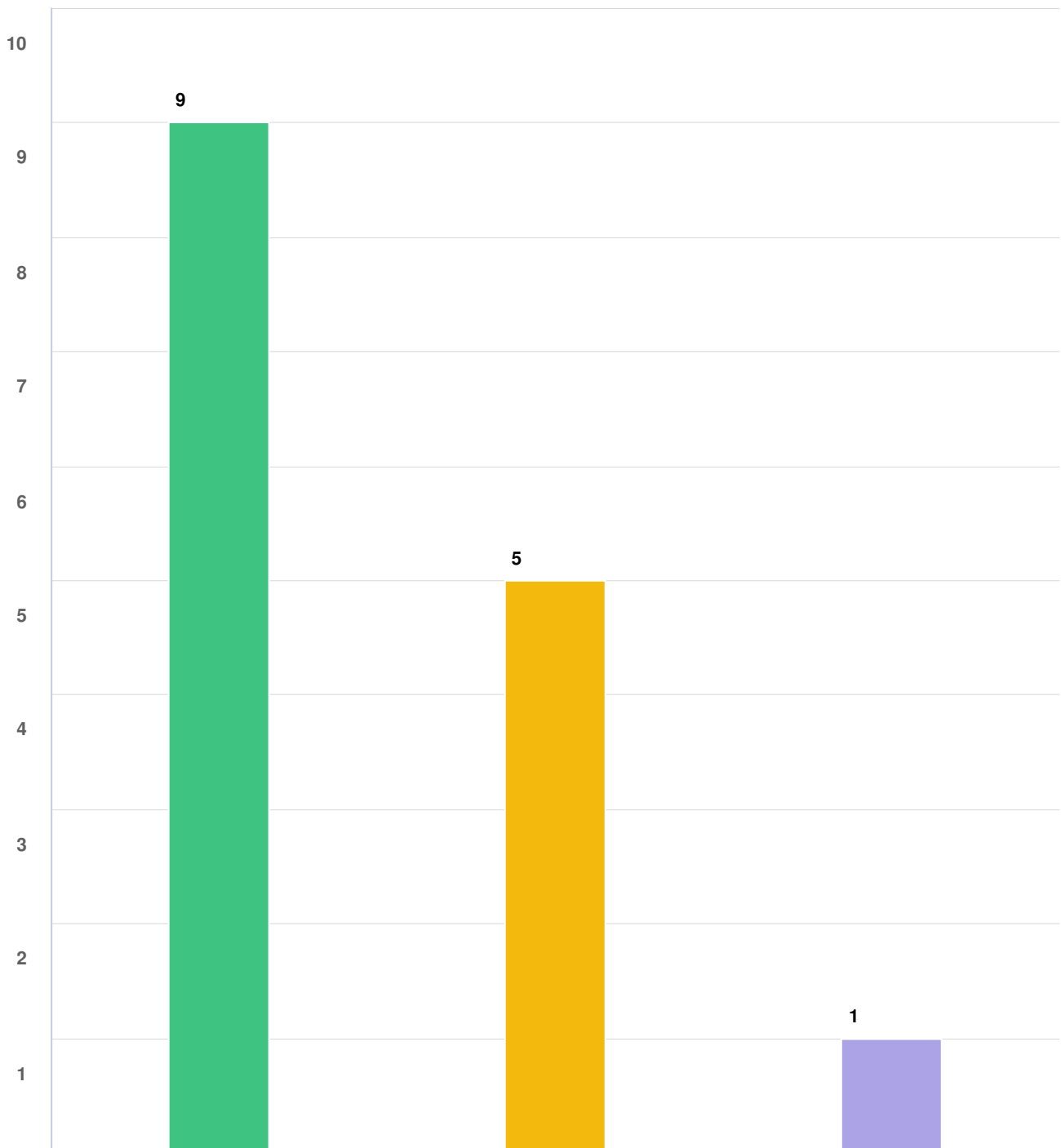
11/22/2021 04:53 PM

Would do more if we had better info on what is accepted as compostable but need to satisfy guests need for takeout and delivery needs which has become a more important part of sales mix.

Optional question (7 response(s), 3 skipped)

Question type: Essay Question

Q12 The City is considering banning the following items. Do you support a ban on these items? (Check all that apply)



Question options

- Polystyrene foam (eg Styrofoam) cups and takeout containers
- Biodegradable and compostable plastics
- I do not support a ban on these products

Mandatory Question (10 response(s))
Question type: Checkbox Question

Q13 What is your business name?

Screen Name Redacted

Big Wheel Burger

10/25/2021 03:44 PM

Screen Name Redacted

Habit / Sherwood

10/25/2021 04:15 PM

Screen Name Redacted

West Coast Refill

10/26/2021 11:55 AM

Screen Name Redacted

Fortune gallery

10/27/2021 08:56 AM

Screen Name Redacted

Property owner 753 Yates Street

11/03/2021 12:31 PM

Screen Name Redacted

Perks Microgreens

11/10/2021 02:54 PM

Screen Name Redacted

Eventium Food Services Ltd

11/15/2021 01:27 PM

Screen Name Redacted

Restaurants Canada responding on behalf of multiple members concerned with SUI bylaws as they struggle to recover from COVID restrictions. Will also send written feedback.

11/22/2021 04:53 PM

Optional question (8 response(s), 2 skipped)**Question type:** Single Line Question