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**From:** Jean-Sébastien Beauparlant  
**Sent:** February 27, 2024 3:26 PM  
**To:** Legislative Services email; ; str@victoria.ca  
**Subject:** Airbnb license decision rebuttal  
**Attachments:** 1468 Rockland Ave\_20240222.pdf; 000012473940-102015228038.pdf; TELUS-MOBILE-606081556-2024-02-10.pdf

Hi,

I just got denied my airbnb license due to not being my principal residence.

I sent a utility bill with my address, my driver license with my address and was present for the inspection. I am the owner of my house and my name is on the city papers for the property. How else am I supposed to prove that this is my principal residence?

I don't understand why they wasted two months of processing my applications and denied me at the end instead of asking for further information.

See attachments for details

Best regards,



February 22, 2024

JEAN-SEBASTIEN BEAUPARLANT  
1468 ROCKLAND AVE  
VICTORIA BC V8S 1W1

**Re: 1468 Rockland Ave**

The City has completed a review of your 2024 short-term rental licence application for the property located at Rockland Ave.

After reviewing the application and results of the inspection on January 15, 2024, your 2024 application has been denied. The application has failed to establish 1468 Rockland Ave as your principal residence, to the satisfaction of the Licence Inspector. The *Short-Term Rental Regulation Bylaw* states:

*(2) A person applying for the issuance of a licence to operate a short-term rental must, in addition to meeting the requirements of the Business Licence Bylaw:*

*(e) provide, in the form satisfactory to the Licence Inspector,*

*(i) evidence that the premises where the short-term rental will be offered are occupied by the operator as their principal residence.*

For more information on the Short-Term Rental Regulation Bylaw and Schedule D and home based business licences, please visit: [SHORT-TERM RENTAL REGULATION BYLAW](#) and [Schedule D.pdf \(victoria.ca\)](#).

Please be aware that operating a short-term rental in contravention of City bylaws is subject to prescribed fines for every instance that an offence occurs or each day that it continues.

Additionally, the B.C Short-Term Rental Accommodations Act comes into affect May 1, 2024. For more information, please visit: [New rules for short-term rentals - Province of British Columbia \(gov.bc.ca\)](#)

Finally, if you would like to further pursue a principal residence licence at 1468 Rockland Ave, you may appeal the decision to deny your short-term rental licence to City Council by submitting a written request to appeal within 30 days of the date of this letter.

More information on the appeal process, and the short-term rental regulation program can be found at [Short-Term Rentals | Victoria](#). Please note that you are not permitted to operate during the appeal process.

If you have any questions regarding the information above or options provided, please contact our office by phone at 250.361.0726, or by email at [str@victoria.ca](mailto:str@victoria.ca).

Regards,

Bylaw & Licensing Services  
Legislative & Regulatory Services Department  
City of Victoria  
1 Centennial Square, Victoria B.C. V8W 1P6

## Your bill highlights

**Your bill for Dec 12, 2023 to Feb 9, 2024**

- ✓ Thank you for your payment of \$458.17 on Jan 12, 2024.
- To track your electricity usage, visit [bchydro.com/login](https://bchydro.com/login).

Auto-pay amount

**\$710.35**

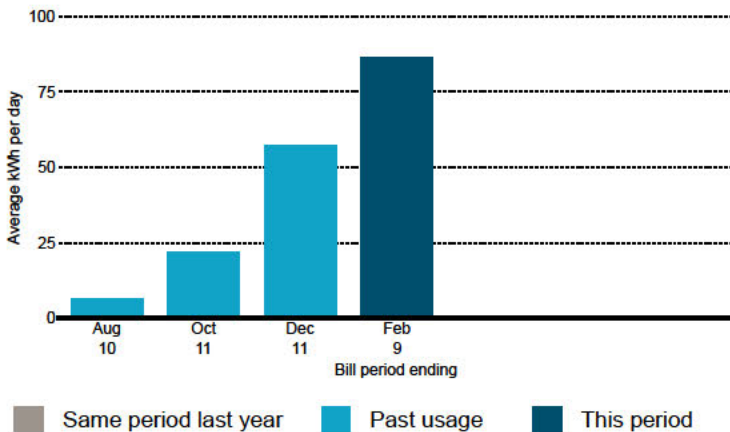
**Withdrawn on or after Feb 20, 2024**

[Turn for bill details →](#)

## Your electricity usage over time

**\$11.31**

average daily  
cost of electricity  
this bill period



Did you know?

**You used a total of 5,189 kWh from Dec 12, 2023 to Feb 9, 2024.**

Use our online tracking tools to view your detailed electricity use by the month, week, day or even hour – up to the previous day. Visit [bchydro.com/login](https://bchydro.com/login).

## Ways to pay your bill

We offer several options for you to pay your bill.



**[bchydro.com/login](https://bchydro.com/login)**—direct withdrawal from your bank account through MyHydro



Auto-pay—have your bills paid automatically from your bank account



Online banking—visit your bank's website or pay in person at your local branch



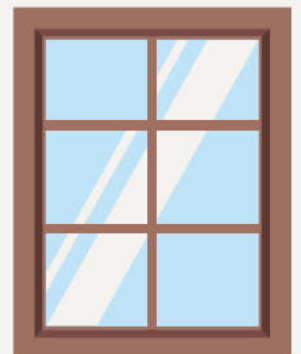
Credit card—pay through Paymentus, a third party service provider that charges a service fee

For more information, visit [bchydro.com/payments](https://bchydro.com/payments).

## Seal up those gaps

Apply draftproofing to drafty gaps around windows and doors to prevent heat loss in the winter, and heat gain in the summer.

Get more tips at [bchydro.com/hometips](https://bchydro.com/hometips)



## Meter reading information

### Energy

#### Meter number

Starting Dec 12, 2023..... 25176  
Ending Feb 9, 2024..... 30365  
Difference..... 5189

**5,189 kWh used over 60 days**



You're charged the Step 1 price for electricity up to a certain threshold in each billing period, and a higher Step 2 price for all electricity use beyond that threshold. This billing period you reached the higher Step 2 price. You were 3,857 kWh above your Step 1 threshold of 1,332 kWh this billing period.

Your next meter reading is on or around Apr 11, 2024.

### Go paperless

Get access to your account online.  
To get started, visit [bchydro.com/gopaperless](https://bchydro.com/gopaperless).

### Maintaining your account

If we receive your payment after the due date, you may be charged a late payment fee. To learn more about your account with BC Hydro, visit [bchydro.com/customerservicerules](https://bchydro.com/customerservicerules).

### Privacy

Protecting your personal information is an obligation we take seriously. For more information, visit [bchydro.com/privacy](https://bchydro.com/privacy).

### GST Registration # R121454151

### Have a question?

Visit [bchydro.com/gethelp](https://bchydro.com/gethelp)  
Call us at 1 800 BCHYDRO (1 800 224 9376).

## Bill details

Dec 12, 2023 to Feb 9, 2024

### PREVIOUS BILLING PERIOD

Previous bill..... \$458.17  
Payment received Jan 12, 2024..... -\$458.17

### BALANCE FORWARD

**\$0.00**

### ACCOUNT CHARGES

Security deposit interest..... -\$2.37

### ACCOUNT CHARGES SUBTOTAL

**-\$2.37**

### ELECTRICITY CHARGES

Based on Residential Conservation Rate 1101  
Dec 12, 2023 to Feb 9, 2024 (5,189 kWh used)

**Basic Charge** 60 days x \$0.2117 /day..... \$12.70\*

### ENERGY CHARGES

Step 1: 1,332 kWh x \$0.0975 /kWh..... \$129.87\*

Step 2: 3,857 kWh x \$0.1408 /kWh..... \$543.07\*

**Rate rider -1.0%**..... -\$6.86\*

### TAXES ON ELECTRICITY CHARGES

\* GST 5% on \$678.78..... \$33.94

### ELECTRICITY CHARGES SUBTOTAL

**\$712.72**

### TOTAL DUE

**\$710.35**

SEBASTIEN BEAUPARLANT  
1468 ROCKLAND AVE  
VICTORIA BC V8S 1W1



# Your TELUS bill

February 10, 2024



**JEAN SEBASTIEN BEAUPARLANT**

Account number:

**Manage your account  
online with My TELUS**

Quickly and easily view your usage, view full bill details,  
make account changes and more by visiting  
[telus.com/mytelus](https://telus.com/mytelus)

## Account summary

Balance forward from your last bill .....\$0.00

### New charges

Internet	\$105.00
Other charges and credits	\$0.00
GST / HST	\$5.25
PST	\$7.35

Total new charges .....\$117.60

**Total due .....\$117.60**

The total due will be charged to your credit card on February 24.



Printing this pdf version  
of the bill will not provide  
the quality required for  
processing at a financial  
institution. Please try  
paying online or by  
telephone using your  
credit card.

L'impression de la facture  
en format PDF ne sera pas  
d'une qualité permettant le  
traitement à une institution  
financière. Si possible,  
payez la facture en ligne  
ou par téléphone à l'aide  
d'une carte de crédit.

J BEAUPARLANT  
1468 ROCKLAND AVE  
VIC BC V8S 1W1

GST/HST# 100652692 QST# 1002928058

### Previous charges and payments

Amount due on your last bill	\$117.60
Payment processed Jan 24 - Thank You	-\$117.60
<b>Balance forward from your last bill</b>	<b>\$0.00</b>

### Other charges and credits

TELUS Boost Wi-Fi 6 Free Rental	\$0.00
<b>Total Other charges and credits</b>	<b>\$0.00</b>

### Taxes

GST	\$5.25
PST-BC	\$7.35
<b>Total taxes</b>	<b>\$12.60</b>

### Internet

#### Charges for high speed internet

##### Regular charges (Feb 10 to Mar 09)

PureFibre Internet Gigabit	\$125.00
24 MO - Internet Discount - effective Jun 06, 2023 to Jun 05, 2025	-\$20.00
24 MO - Unlimited Internet Usage Discount	-\$20.00
Unlimited Internet Usage	\$20.00
<b>Total high speed internet regular charges</b>	<b>\$105.00</b>

### Internet

#### Usage charges

	USAGE (GB)	COST (\$)
Usage in unlimited data add-on	145.75	included
Total usage	145.75	
<b>Total high speed internet usage charges</b>		<b>\$0.00</b>
<b>Total high speed internet charges</b>		<b>\$105.00</b>
<b>Total Internet charges</b>		<b>\$105.00</b>

\*Credit provided is discretionary and includes applicable taxes (based on the taxes levied in the province of supply) therefore the value displayed on your bill is the value before tax. For example, a \$10 discretionary credit towards Internet service offered in BC includes \$0.62 PST and \$0.45 GST, meaning the credit value displayed will be \$8.93. The \$0.62 PST and \$0.45 GST are captured as reductions in the amount of tax charged on your balance owing. For more



February 10, 2024  
JEAN SEBASTIEN BEAUPARLANT  
Your Account



information and examples that apply to other home services, please visit [telus.com/billcredits](https://telus.com/billcredits).

Do you have a complaint regarding a telecom or residential TV service that we haven't been able to resolve? The independent Commission for Complaints for Telecom-television Services (CCTS) may be able to assist you free of charge: [www.ccts-cprst.ca](https://www.ccts-cprst.ca) or 1-888-221-1687.

By choosing TELUS PureFibre, you're choosing Canada's most sustainable internet technology  
Find out more at [telus.com/internet](https://telus.com/internet)

Can we help?

Chat with us online at [telus.com/contactus](https://telus.com/contactus) or find help by visiting [telus.com/support](https://telus.com/support). Call us at 310-2255 or toll free at 1-888-811-2323

