

FROM THE DESK OF

Andrew Wickens

September 13, 2024

The Council of the Whole and Ryan Morhart

City of Victoria
1 Centennial Square
Victoria, BC V8W 1P6

RE: Pinhalla Pinball Pizzeria Liquor License Application

Dear Council and Mr. Morhart,

I wish to start by thanking Ryan Morhart for providing such outstanding representation for the City of Victoria. He has been available, accommodating, informative and very timely during this process. Mr. Morhart has told us what was needed to be done what was being done and what had been done. He documented it all in clear and concise language and allowed us an opportunity to voice our opinions and input along the way. We felt heard and understood and when things did not go our way Mr. Morhart explained why in a way that made sense to us and that we could agree with.

Therefore in being a good neighbour Pinhalla Pinball Pizzeria is excited to accept the changed hours as follows:

Sunday to Thursday 9:30 am to 12:00 am and Friday & Saturday 9:30 to 1:00 am.

Pinhalla Pinball Pizzeria is aware of the issue of noise and the impact that it has on the neighbours, especially on the downtown residents, and as such has instituted a policy of closing the large garage style doors by 10 pm nightly. This is to reduce the impact of any noise to our neighbours. We will continue to monitor the noise issue and will be happy to work with the neighbours to find a reasonable solution to any additional issues.

Most of the people that responded to the application for the liquor license were opposed to the late night operation 7 nights a week and especially the 2 am closing on the weekend. The City's recommendation restricts the hours already and Pinhalla Pinball Pizzeria's current operating hours are actually earlier. Pinhalla is currently only open as follows:

Sunday to Thursday 11:30 am to 10:00 pm and Friday & Saturday 11:30 am to 12:00 am.

Therefore any noise after midnight should not be associated with Pinhalla Pinball Pizzeria on the weeknights and we will do our best to minimize it on Friday and

Saturday, but our clients should be long gone before by 1 am and 2 am which were times that were sited as a concern some of the neighbours that submitted comments.

The final point we would like to make is that we never intended to become a bar. In fact we initially applied for a Food Primary Liquor License because that is what we feel fits best with our business model and with the neighbourhood. But because we have the pinball machines that was not a possibility for us. That is why we have ended up with a Liquor Primary Application. Pinhalla Pinball Pizzeria has thousands of dollars of Pinball Machines on display everyday and we want to protect those machines. We do not want a bunch of over served people with drinks in their hands running around our very special and rare machines. What we want is a place for people to go and have some fun, play pinball, hang out, have some food and beverages and enjoy life.

Thank you for your time and consideration.

On behalf of Vancouver Island Arcade Amusements Inc. and Pinhalla Pinball Pizzeria we fully support the recommendations as put forth to the Committee of the Whole with regard to the Application for a new Liquor Primary License at 516 Fisgard Street,

Yours sincerely;

Andrew Wickens

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