

Quarterly Reporting to Council

Quarter 3 2014

Governance and Priorities Committee Meeting

October 23



2014 Quarterly Reporting

Outline

- Progress Report on Strategic Initiatives (July to Sept)
- Operational Plan
- Departmental Highlights
- List of third party reports
- New council orientation and strategic plan

Quarterly Reports:

Update Council and the community on the progress being made towards the Strategic Plan.

Facilitate important dialogue between Council and staff on projects and issues of importance.

Report Content	Comments	GPC Date
Q1 Report – January to March		May 8
Quarterly Report on Strategic Initiatives		
Introduction to Operational Plan	Draft for Council's information and feedback	
Q2 Report – April to June		July
Quarterly Report on Strategic Priorities Quarterly Report on Operational Plan		
Introduction to Quarterly Departmental Highlights	Draft for Council's information and feedback	
Q3 Report – July to September		October
Quarterly Report on Strategic Priorities Quarterly Report on Operational Plan Quarterly Department Highlights		
Q4 Report – October to December		
Quarterly Report on Strategic Priorities Quarterly Report on Operational Plan Quarterly Department Highlights		

Report on Strategic Initiatives July to September

Status at a Glance

Third Quarter Strategic Initiatives

Consultation processes: Resulting in draft Bike Network and Guiding Principles for Harbour Vitality



First phase of the new Bike Master plan was approved by council in July 2014
The Harbour Dialogue occurred in July 2014

Third Quarter Strategic Initiatives

Parking improvements



We're making parking easier.

On-Street Parking
There are five parking zones ranging from \$1.50 to \$3 per hour with 90-minute to 24-hour time limits. There are nearly 2,000 spaces to choose from.

Need More Time?
Park at one of the City's five parkades:

- First hour is always free
- Free evening parking
- Free Sundays and holidays
- \$2 per hour
- SafeWalk service



City of Victoria
On-Street Parking Rates
Monday - Saturday 9 a.m. - 4 p.m.
New Entrance: \$1.50 per hour
Old Entrance: \$2.00 per hour

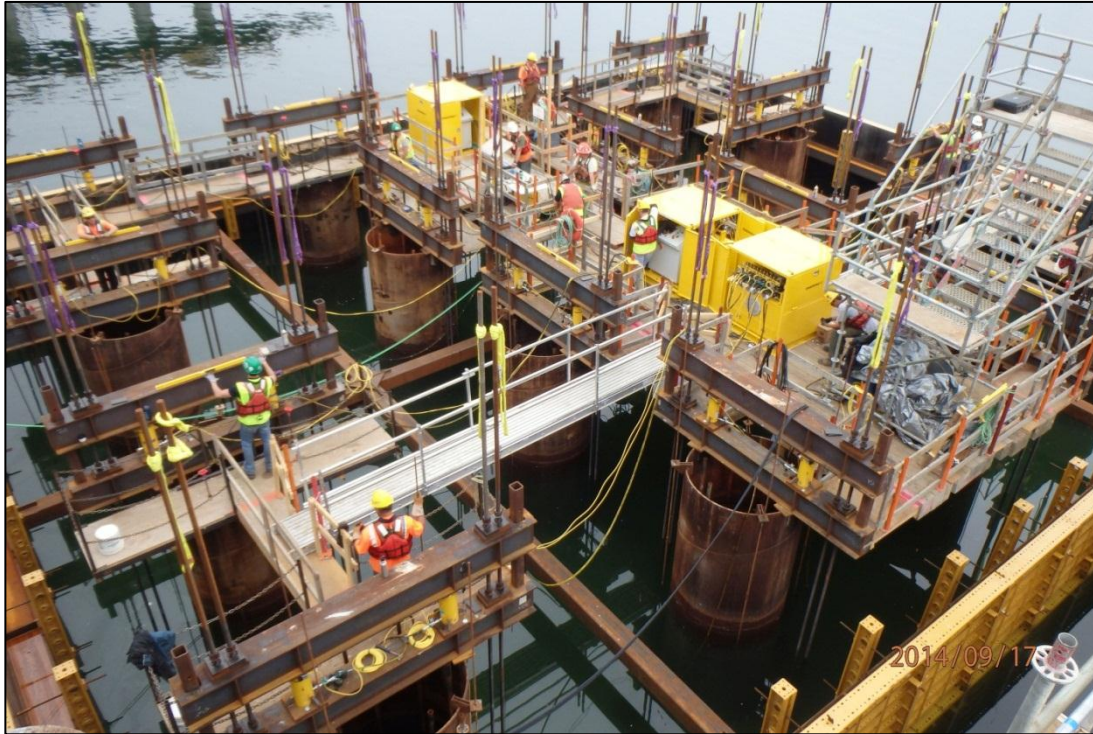
City of Victoria
victoria.ca/parking



Parking changes took effect,
September 2014

Third Quarter Strategic Initiatives

Johnson Street Bridge progress: West side approach road, mediation process



Bascule pier is lowered into the Harbour, September 2014. Road is constructed west of the Bridge.

Third Quarter Strategic Initiatives

New procurement approaches: Crystal Garden, Sewage, Fire Hall

Consultant Services - Exploring Local Wastewater Treatment Options	
Number	Closing Date
RFP 14-055	Thursday, October 30, 2014 4:00 PM
Details:	The City of Victoria is requesting proposals from qualified consultants/consulting firms to prepare for public engagement and development of local wastewater treatment options. This RFP must be directed to Greg Orton, Senior Buyer, at purchasing@cityofvictoria.ca

Media Release



City Invites Interest in Potential Leasing Opportunities for Victoria's Crystal Gardens

Date: Tuesday, October 14, 2014

For Immediate Release

VICTORIA, BC- The City of Victoria has issued a "Market Sounding" to gauge interest in securing a long-term tenant to lease the iconic Crystal Garden. The Crystal Garden is currently an expansion space to the Victoria Conference Centre.

Third Quarter Operational Highlights

Customer Service Enhancements



Public Service Centre re-opened,
August 2014

Renovations began to improve
reception area of Human Resources

Crystal Pool was emptied to assess
restoration requirements

Improvements to Information



Competition #: 14/157
Internal/External posting

Closing date: October 15, 2014

Human Resources Consultant
Human Resources Department

We are looking for a positive and innovative human resources professional to help support our City team. This position has a strong focus on assisting the City in developing staff and attracting great talent to join the City of Victoria.

You are a natural relationship builder and are committed to fostering a culture of customer service. You are strategic and have a proven track record in supporting a skilled and talented workforce that delivers results and high quality services to the community.

Position Summary:

Under the general supervision of the Assistant Director Human Resources, provide strategic and tactical support including recruitment, organizational development, job evaluation, labour and employee relations and related programs in support of the City of Victoria's vision to be an employer of choice.

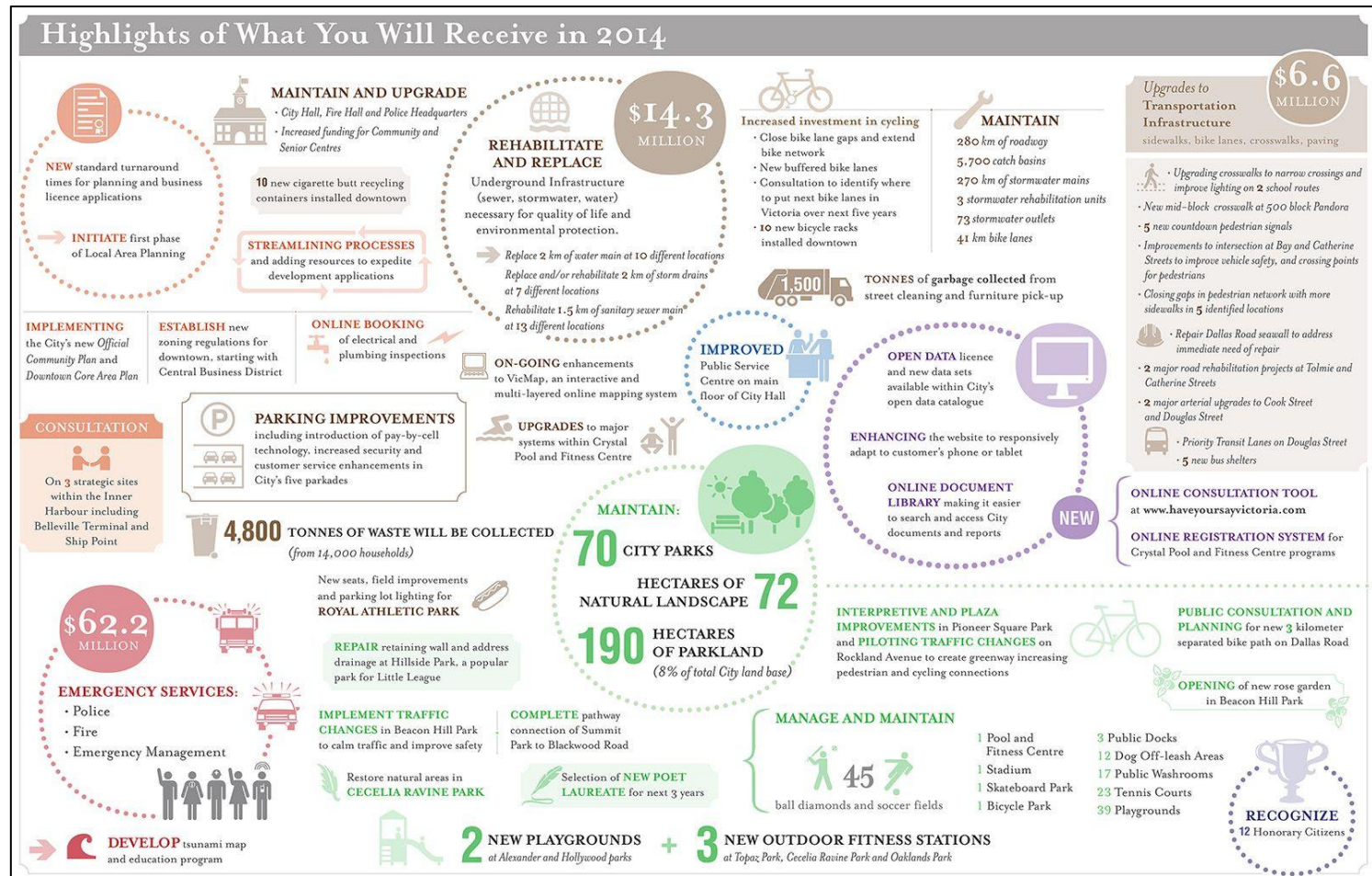
This position will have a strong focus on recommending and implementing improvements to the City's recruitment program.



Human Resources competition process is updated and streamlined

Website enhancements were made to the homepage and popular sections. The refresh improves quick access on computer and mobile devices

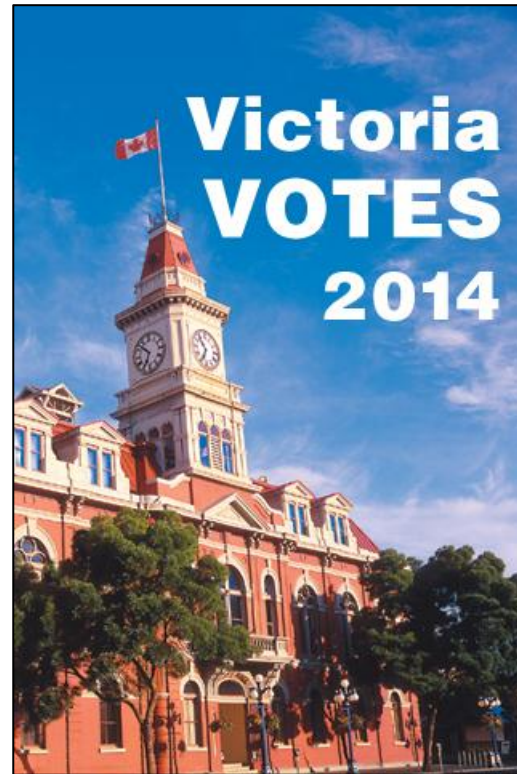
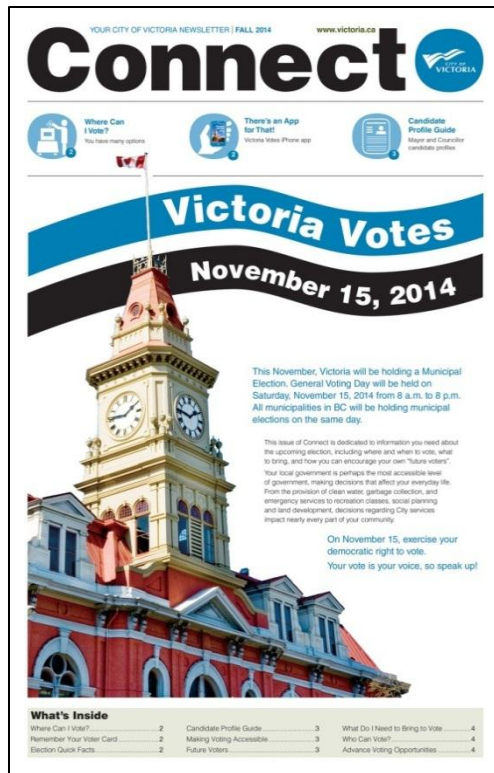
Improvements to Information



Favourable response received on new tax notices (July 2014)

Election

- Strategies to increase voter turnout include a city-wide newsletter distribution and Victoria Votes iPhone App
- Two new voting places: UVic and Our Place
- Call for nominations for Election – new Candidate Profile Guide and voter turnout efforts



Promoting Safety



- Tour Disaster underway, July 2014
- Pet oxygen masks were introduced to all fire trucks, September 2014
- Appointment of Chris Royle, VFD Deputy Chief of Administration

Third Quarter – Highlights

- Introduction of online recreation registration
- Launch of online event feedback form - easy way to submit comments and consolidate feedback on festivals and events

Getting active just got easier!

Introducing our new online recreation registration for Crystal Pool and Fitness Centre programs. It's fast, easy, convenient and secure. Registration for Fall/Winter programs is now open.



[Open publication](#) - Free [publishing](#)

Event Feedback

The Event Feedback Form offers you the opportunity to comment on events you have attended, plan to attend, are held near your home or business, or for any other reason that may assist City of Victoria staff evaluate events. Your feedback will be considered as we work with event organizers to support and improve future events.

Required fields are marked *.

Part 1 - Contact Information

* First Name:

* Last Name:

Address:

Third Quarter – Highlights

- Three year agreement with CUPE Local 50
- Human Resources streamlining and modernizing of processes
- Development Summit
- New turnaround times posted online and in Development centre for development and rezoning applications
- City fire trucks decaled to highlight fire coverage of City's neighbourhoods, August 2014

Media Release



City and Canadian Union of Public Employees Local 50 Ratify Three Year Collective Agreement

Date: Friday, September 5, 2015

For Immediate Release

VICTORIA, BC – The City of Victoria and Canadian Union of Public Employees (CUPE) Local 50 have ratified a new collective agreement for the period of January 1, 2014 to December 31, 2016.



Council Orientation and Strategic Planning

Council Orientation and Strategic Planning

- Orientation for Council - garners greater insight into the organization and service areas, as well as opportunities and challenges facing the organization and community
- New strategic plan: Will be developed with the new term of Council, several meetings, early in the term

Thank You