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MAYOR'S OFFICE
MAY - 6 2013
VICTORIA, B.C.



April 3, 2014

Ref # 15592

Mayor Dean Fortin
City of Victoria
1 Centennial Square
Victoria BC V8W 1P6

Dear Mayor Fortin and Council,

Island Health, in partnership with the City of Victoria, the Victoria Police Department and community partners have developed a new integrated service model to provide health and social supports to a population with very complex needs. We believe that this new care model will allow us to reach people who we have traditionally struggled to serve and thereby improve the health and safety of all members of our community.

As the City of Victoria has been a key partner in the development of this service model we would greatly appreciate an opportunity for our service leaders to present this model to the Mayor and Council and to receive their questions and feedback.

Island Health is engaged in several partnerships to provide innovative health services in the City of Victoria. We believe that this new integrated service model is an excellent example of how community partnerships can help solve even the most complex challenges faced by our community members. We look forward to an opportunity to provide a brief overview the important work we have accomplished together.

Sincerely,

Catherine Mackay
Executive Vice President & Chief Operating Officer

cc: Cheryl Damstetter, Executive Director, Mental Health, Family and Public Health Services
Kelly Reid, Director of Operations, Mental Health and Substance Use

Executive Office

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