



## Governance and Priorities Committee Report

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**Date:** January 24, 2014      **From:** Jocelyn Jenkyns, Acting City Manager  
**Subject:** Quarterly Reporting to Council on Strategic Initiatives

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Quarterly Progress Reports are updates from the City Manager to Council on the progress of strategic initiatives. A number of initiatives experienced significant milestones this quarter:

- City Hall renovations were completed and staff moved into the renovated first floor. The reconstruction of the Public Service Counter was started as the next phase of customer service improvements at City Hall.
- Governance discussions with Council were completed. Work is now underway to implement Council direction.
- An Open Meeting Policy was developed and approved as part of the Open Government initiative.
- Changes to vehicular movements and multi-use trail improvements in Beacon Hill Park were approved following the completion of the evaluation of the transportation pilot project. Staff are now planning for implementation of those changes.
- The project charter for the update of the Bicycle Master Plan was completed and approved.

Seven initiatives have been assigned a "yellow" status. These include:

- Implementation of the Customer Service Action Plan: Reconstruction of the Public Service Counter – completion is now scheduled for August 2014
- Make Continuous Improvements to Governance – delegation bylaw development has been postponed in order to allow for input and review from the new City Manager
- Review Parking Services – presentation of draft recommendations will now occur in February 2014
- Introduce Housing Initiatives – although the overall end date remains unchanged, completion of initial phases has been delayed, and
- Implement Esquimalt Policing Decision – an agreement is now expected in February 2014.

The Development of Options for the Crystal Pool and Fitness Centre has returned to planning phase, following a Council decision to set aside the Project Charter.

### Recommendation

That Council receive the Quarterly Progress Report on Strategic Initiatives October to December 2013 for information.

  
Jocelyn Jenkyns  
Acting City Manager

Attachment: Quarterly Progress Report on Strategic Initiatives October to December 2013