



Downtown Neighbourhood

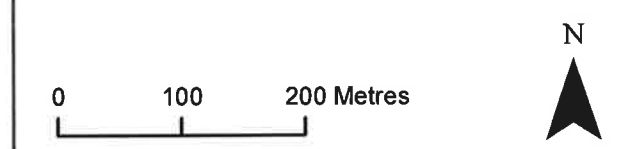
Neighbourhood Boundaries

Capital Works Projects 2015

- Active Transportation
- Bridges
- Complete Streets
- Equipment
- Facilities
- Parks
- Retaining Walls and Railings
- Sanitary Sewers
- Stormwater
- Street Infrastructure
- Waterworks
- City & Neighbourhood Facilities
- Proposed Park (OCP)
- City Boundary
- Parcels
- Schools
- Natural Areas

Bicycle Master Plan Network 2014

- Bike Path, Bike Connector, Bikeway
- Proposed Bike Network



Date Saved: 8/24/2015 11:30:29 AM
Document Name: DowntownTab
Coordinate System: NAD 1983 CSRS UTM Zone 10N

City	Department Structure	Role	Support and Programs	Funding and Grants	Interdepartmental Relations
Seattle Pop 652,000 13 Districts with 127 Neighbourhood Areas	Department of Neighbourhoods & Development includes: <ul style="list-style-type: none">• Planning and Development• Economic Development• Housing• Neighbourhoods	Neighbourhood Coordinators act as a liaison between community and City government. They staff what are known as the District Councils (there are 13) which are made of representatives of community groups. They bring in dept. experts from city government or city council members to speak on initiatives that impact the neighborhood. They attend meetings of local community councils, business groups, or special interest groups (e.g. Greenways) to offer technical assistance, referrals or strategic advice. Many have weekly newsletters which include emails and press releases received during the week, as well as news about community events, meetings, and opportunities to get involved. The department was structured based on how citizens organize themselves by community, enabling the City to decentralize and coordinate City services, cultivate community and nurture neighbourhood character.	Nine Neighbourhood Coordinators support 13 districts Focus is on community building and also on inclusive outreach through various programs: <ul style="list-style-type: none">• Neighborhood Matching Fund, Neighborhood District Coordinators• P-Patch Gardening program,• Historic Preservation• Outreach and Engagement, and• PACE “Find It, Fix It” walks draw upwards of 100 people to point out public safety issues in a particular area that need improvement. The City depts. come in and fix them if they are able.	<ul style="list-style-type: none">• Neighborhood Park and Street Fund• Neighborhood Matching Fund• Large Project Fund• These also serve as a forum for sharing of ideas.	<ul style="list-style-type: none">• Neighbourhood Coordinators work with other City departments mostly on Interdepartmental Teams (IDT's) where they have an area of focus and meeting regularly, often around public safety issues.• They meet every two weeks to share information and ensure they are not duplicating efforts, but rather collaborating and building on what each other is doing.• “Community Conversations” are a unified outreach effort, with information about all the initiatives in the neighborhood• They give strategic advice to departments on an individual basis when they are conducting outreach in an area for a specific project. They also coordinate neighborhood walks with the Mayor to hear directly from community members.
Calgary Pop 1.2M 14 Wards with ~10 NAs each	Community and Neighbourhood Services with field staff <ul style="list-style-type: none">• Community Liaison• Assessment and evaluation• Social/recreation/ youth development• Special events	Community and Neighbourhood Services with field staff focused on social (e.g. youth, seniors, etc.) and recreational services Neighbourhood Services includes: Neighbourhood Partnership Coordinators (were recreation coordinators) assist NAs with org development, grants, facilities, interaction with other city departments and project planning/support Community Social Workers support NAs advocacy, assessment, mobilisation and program development	Strong Neighbours Initiative 10 neighbourhoods with long term socio-economic goals for community development in partnership with United Way This is My Neighbourhood Initiative to "help guide the development of City programs, services and small-scale infrastructure improvements in their (28) neighbourhoods"		
Ottawa Pop 883,000 12 NAs w/o boundaries	Neighbourhood Connection Office support community projects, perhaps similar to VIVA in Vancouver	Strategic Support Coordinators help residents and community groups work together on small-scale projects that make their neighbourhood more liveable, vibrant, healthy and beautiful by making streets more walkable, revitalizing a park or street painting.	Better Neighbourhoods Program for small-scale pilots and pop-ups Neighbourhood Toolkit provides guidance and support resources for community-led projects	Community Environmental Project grants, Heritage grants, Civic Events Funding, Awesome Ottawa, Community Partnership Minor and Major Capital, Community Gardens, Cleaning up the Capital (Sponsored, no funding)	

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Portland Pop 600,000 95 NAs in 7 District Coalitions. Contact: Paul Leistner, Ph.D. Neighborhood Program Coordinator 503.823.5284	Staff of 7 in the Office of Neighbourhood Involvement, with 35-40 in District Offices. Other Bureaus have their own neighbourhood engagement staff. District Coalitions are officially designated, recognized organizations who create their own terms of reference	Office of Neighbourhood Involvement provides support (e.g. organizing, coordinating) through the Community Neighbourhood Involvement Centre District Offices \$2m to fund each delivers their own programs for community building Have provided training independently, now looking to a joint model. High level of focus on empowering neighbourhoods through capacity building and small projects	Each District Office provides its own programs. Shifting to <i>communities of interest</i> (e.g. minorities, elderly, youth), in addition to traditional geographic communities. Although NAs are primary client, ONI and DOs engage with other community groups and individuals	Neighbourhood Small Grants program (\$76k) is sole funding mechanism. For example, one district has a total of \$8,000 to offer its neighbourhoods to: <ul style="list-style-type: none">• Increase the number and diversity of people who are involved and engaged in their communities and neighborhoods;• Strengthen neighbourhood and community capacity to build community leadership, identity, skills, relationships and partnerships;• Increase community and neighborhood impact on public decisions and community life.	<ul style="list-style-type: none">• Office of Neighbourhood Involvement assist other “Bureaus” with neighbourhood engagement.• Staff are participating in “national practitioner group’ on best practices funded by the Kettering Foundation• Now starting a regional group
Chattanooga Pop 175,000 108 NAs in 9 Council Districts Contact: Karen Clay, Neighbourhood Resource Specialist 423-355-7003	Neighbourhood Services Dept resides in the Office of Economic and Community Development Staff Neighbourhood Relations Specialists have been reduced from 5 to 2. One Neighbourhood Relations Specialists works on public safety issues through the police department.	Neighbourhood Relations Specialists Role is to coordinate interdepartmental efforts to address neighborhood problems; assist neighbourhoods in addressing priorities and planning; promote involvement and foster leadership amongst concerned citizens through training and development	Neighbourhood Leadership Roundtables held monthly and open to all public; include speakers of interest on current topics identified by NAs: safety, membership recruitment and capacity building. Neighbourhood University open to 30 NAs (2 participants), held quarterly 8-4 Friday/Saturday. Conducted by the NeighborWorks America Training Institute.	<ul style="list-style-type: none">• Neighbourhood Partnership Program under \$5,000 grants for small projects relating to beautification, development and streetscape improvements. Applying NA must be in Neighbourhood Univ program and attend Roundtables. Used to be matching funds but dropped.• Grants may be from third parties and brokered by the City. Various city staff work with successful applicants, depending on nature of project	Regular communication between Neighbourhood Relations Specialists and other departments to discuss issues of interest to residents where City initiatives are pending.

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Edmonton Pop 878,000 230 NAs 157 “Community Leagues” Contact: Eric Backstrom, Planning Dept 780-496-6055	Community Services Dept includes Neighbourhoods Branch, Community and Recreation Facilities, Community Strategies and Development, etc.	The Neighbourhoods Branch works directly with citizens in the neighbourhoods in which they live to promote a culture of civic engagement, build great neighbourhoods, enhance family and community capacity, coordinate service delivery, operate and maintain parks, enhance the urban forest, and invest in revitalization initiatives.	Building Great Neighbourhoods programs: Drainage Neighbourhood Renewal Program is focused on the renewal and replacement of sanitary and storm sewers. Neighbourhood Renewal Program focused on the renewal and rebuilding of roads, sidewalks, and streetlights Great Neighbourhoods Capital Program focused on improving the livability of Edmonton neighbourhoods • All renew the physical infrastructure of neighbourhoods and create vibrant, sustainable neighbourhoods. As every neighbourhood is different, the investments made through the Great Neighbourhoods Capital Program are unique to each neighbourhood. Several neighbourhoods chosen for each program. • Neighbourhood Revitalization is a process, directed by the community and supported by the City to identify strengths, issues, challenges, and the potential of a particular area - Up to \$20,000 or as approved by Council - Enhancing community safety, Inspiring community connections, Celebrating multicultural connections/awareness, Promoting beautification and cleanliness, Building community capacity, Advancing arts in the community, Improving parkland	Great Neighbourhood Capital Program invests about \$15 million per year to develop and deliver on community-identified priorities • Building Great Neighbourhoods and Neighbourhood Revitalization • Great Neighbourhoods Business Investments are designed to support local business and commercial areas that add to the vibrancy of Edmonton's Neighbourhoods. • Neighbourhood Engagement Grants (up to \$2,500) to encourage collaborations, partnerships and activities that enhance and build neighbourhoods • Matching grants ➢ Safe streets and spaces ➢ A thriving economy ➢ Environmental well-being (e.g. walkability; pride; greening; sense of community) ➢ Beautification and cleanliness ➢ Crime prevention • Small Sparks	Some movement historically now being assessed through a “ Stewarding Great Neighbourhoods ” initiative whereby all City activities in a group of neighbourhoods is being put in a common database.
Kingston Pop 123,000 43 NAs Contact: Cherie Mills 613.546.4291 #3289	Housing/Social and Recreation/Leisure, but no neighbourhood related dept	No specific programs	Focus is on providing a high level “Residents” tab that includes a wide variety on information related to residents, but no neighbourhood programs specifically.		

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Hamilton Pop 520,000 50 NAs some with overlapping boundaries Contact: Colin McMullen 905-546-2424 #3538	6 Community Development Workers assigned to specific neighbourhoods working with the Neighbourhood Action Strategy Office staff	NAS Office staff are implementing the Neighbourhood Action Strategy through Community Developers who work closely with the neighbourhood groups.	<ul style="list-style-type: none"> • Neighbourhood Action Strategy is focused on helping neighbourhoods be great places to live, work, play and learn. The City is working with community partners, neighbourhood groups and residents to develop action plans to build healthier communities. The core elements of this work are: <ul style="list-style-type: none"> • Enhancing community development work through partnerships with the Hamilton Community Foundation and Hamilton Best Start. Community development workers work together to support the residents in 11 Hamilton neighbourhoods. • The City facilitates the neighbourhood planning process and helps build effective solutions that focus on areas / actions residents and key stakeholders feel are necessary. • Increasing investments in neighbourhoods to support the improvements that residents have identified. 	<ul style="list-style-type: none"> • Neighbourhood Engagement Matching Grant \$25,000 budget with up to \$1,000 grants to actively involve the community and build neighbourhood connections; support neighbourhood groups and / or place-based grassroots initiatives in the City to change neighbourhood spaces, build community, and build capacity (similar to Edmonton, Seattle) • Neighbourhood Action Strategy City Council earmarked \$2 million in 2010 for neighbourhood funding to help leverage additional investments from private, public and philanthropic sources. Hamilton Community Grant Foundation provides \$1M annually to support community development and neighbourhood grants 	<ul style="list-style-type: none"> • Other departments are asked for support on various projects emerging from Neighbourhood Action Plans. A tracking tool monitors their contributions. • Council and the City Manager are fully supportive of the initiative. The initiative resided with the CM for the first few years in order to give it priority. • Departments are still separated and its early days for greater integration.
Vancouver Pop 610,000 22 NAs Contact: Becky			<ul style="list-style-type: none"> • Vancouver rejects neighbourhoods in favour of "areas" • VIVA four staff in Engineering who facilitate vitality initiatives street murals, placemaking, block parties and boulevard gardens • Neighbourhood Integrated Service Teams were created in 1994 to: <ul style="list-style-type: none"> ✓ Provide more user-friendly city services. ✓ Improve access to information. ✓ Co-ordinate city responses at the neighbourhood level. ✓ Improve public process and community participation. • Promote more creative and collaborative problem-solving 	<ul style="list-style-type: none"> • Community Services Grants including: Neighbourhood Organization Grants (any NFP providing social services, advocacy, or community development), Organizational Capacity Building Grants, Direct Social Services Grants, and Food Systems Grants. Lots of good direction on grant process • Social Innovation Grants Arts and Culture (\$10.1M annually) Grants including: Community Arts Grants, Neighbourhood Matching Fund both with maximums of \$10,000 	
London Pop 350,000			<ul style="list-style-type: none"> • London Strengthening Neighbourhoods Strategy(2009) is a five year plan for community led development • Neighbourhood Action Plans developed in several "neighbourhoods" identify a wide range of initiatives. Noted that actions are not delegated, prioritized or resourced. 	<ul style="list-style-type: none"> • Sparks Matching Grant for a wide variety of projects, also includes map showing where all the projects are located. Instead of "program instructions and guidelines" it says, "here's how it works!" Applicants need not be an NA, but they would be partnered with an NA or other group to act as legal sponsor 	

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Kitchener Pop 219,000 30 NAs In 10 Wards Contact: Michael May, DCAO 519-741-2200 #7079	14 community centres, where collaboration between staff, volunteers, community organizations, seniors groups and neighbourhood associations ensures quality recreational services and programming		<ul style="list-style-type: none">• Leisure Facilities Master Plan has role in neighbourhood development• Acknowledges both formal NAs and range of other neighbourhood groups• Neighbourhood Development Strategy 2015 objectives:<ul style="list-style-type: none">✓ Helping the municipality, citizens and community groups coordinate efforts in planning, building and supporting safe and thriving neighbourhoods.✓ Creating a framework to facilitate and support a citizen-led approach to placemaking in the city's neighbourhoods.• Intention to develop Neighbourhood Action Plans with leadership from the community to examine desired improvements and act on them		